

**Our service regularly sends people to sleep and we're proud of it!**

**Europe & Middle East from \$5,500\***  
VIA BANGKOK / BEIJING / TOKYO / DELHI

**Austrian**

\*Fare shown does not include taxes, surcharges

[www.austrian.com](http://www.austrian.com)

**Travel Daily AU**  
First with the news

**Tue 15 Dec 09 Page 1**

EDITORS: Bruce Piper and Guy Dundas  
E-mail: [info@traveldaily.com.au](mailto:info@traveldaily.com.au) Ph: 1300 799 220

**Senior Executive Leisure Travel Consultant**

- ★ Work with the most experienced travel team in Australia
- ★ Salary to \$80K NEG
- ★ Outstanding perks & travel opportunities
- ★ Our client is looking for the BEST

Contact **Sally Frape** or **Sally Matheson** at  
TMS 02 9231 6444 or 0413 733 363

**TMS**  
ASIA-PACIFIC

**KEITH PROWSE**  
ATTRACTION TICKETS

**2010 RHS Chelsea Flower Show**

**BOOK BEFORE YOU GO!**  
[tickets@keithprowse.com.au](mailto:tickets@keithprowse.com.au)  
1300 730 023

## DJ chief commercial officer

VIRGIN Blue today announced the appointment of Liz Savage to the role of Chief Commercial Officer, with the move effective from Mar 2010.

Savage was most recently managing director of UK low cost carrier Monarch Flights, and was also with easyJet for ten years.

The move confirms speculation from last week's *TD* survey in which a number of respondents predicted that the new DJ chief would be a UK woman (*TD* Thu).

Savage will join DJ shortly before the departure of outgoing ceo Brett Godfrey, with her role including responsibility for

revenue management, sales, product and services, communications, marketing and brand management across Virgin Blue, V Australia, Pacific Blue and Polynesian Blue.

MEANWHILE DJ this morning also announced new frequent flyer, lounge and codeshare agreements between V Australia and Delta Air Lines.

## Peregrine winner

CONGRATULATIONS to Brent Gordon from Andrew Jones Travel in Hobart, who was the winner of our Peregrine and Gecko's competition which ran over the last six weeks or so.

Brent has won an amazing Gecko's 10 day Complete Galapagos trip for two, including flights thanks to LAN Airlines.

His winning caption, for the photo below showing Santa on the Amazon river, was: *"Holy Mana Santa, this looks A - MAZ - ON from up here. Wonder if we will see Rudolf upstream with his new Brazilian."*

Keep watching *TD* for more great comps!



## Oman wants GSA

OMAN Air has confirmed that it's looking to appoint an Australian gsa (*TD* Thu) who will work locally alongside an Oman Air country manager - see page 5.

Prospective gsas will have to be quick, with the carrier soliciting applications within the next week.

## Today's Travel Daily

*TD* today has five pages of news, plus full pages:

- TMS Asia Pacific
- AA Appointments
- American Express
- TITEZ tickets available

**NT MUSTER 2010**  
WHAT'S YOUR STORY?

**UNTOLD**

It's the 'MUST ATTEND' event of the year. The 2010 Muster brings together 40 suppliers representing over 60 products to share their stories of the Northern Territory with you.

REGISTER AT  
**TRADE.TRAVELNT.COM**  
BY 18 JANUARY 2010  
Event - 5.30pm till 8.30pm

ADELAIDE Monday 8 February	MELBOURNE Tuesday 9 February	SYDNEY Wednesday 10 February	BRISBANE Thursday 11 February
-------------------------------	---------------------------------	---------------------------------	----------------------------------

**Travel DailyTV**

**Exclusively presents**  
**Oasis of the Seas**

**Click here to see Oasis of the Seas Part 2 by Barry Matheson**

**NEW 2010 SOUTH EAST ASIA BROCHURE:**

**SOUTH EAST ASIA**  
30 YEARS  
*Out Now!*

**CALL TIFS TO RECEIVE ALL YOUR ADVENTURE WORLD BROCHURES**

CONTACT ADVENTURE WORLD:  
**1300 363 055**  
[info@adventureworld.com.au](mailto:info@adventureworld.com.au)  
[www.adventureworld.com.au](http://www.adventureworld.com.au)

**Adventure World**  
*Trusted travel with the destination experts*

**Travelport leads the way as the top travel services company in the**

**2009 INFORMATIONWEEK 500**

**InformationWeek 500**  
2009 BUSINESS TECHNOLOGY INNOVATORS

**Travelport**

**Car Hia?**

Get car hire **right** with DriveAway in 2010.

Merry Christmas & Happy New Year from the team at DriveAway.

[www.driveaway.com.au](http://www.driveaway.com.au)

**DriveAway Holidays**

**inPlace**  
RECRUITMENT

Call 1300 inPlace  
Or Sydney (02) 9278 5100

**Event Mgt positions available**

- ▶ All levels. Coordinators - Senior Managers
- ▶ Previous experience will be highly regarded
- ▶ Events Pro, GDS & MS Office systems preferred
- ▶ Multiple opportunities across Sydney ▶ **Click Here**  
call or email: [ben@inplacerecruitment.com.au](mailto:ben@inplacerecruitment.com.au)

[www.inplacerecruitment.com.au](http://www.inplacerecruitment.com.au)

**Travel Daily AU**  
First with the news

Tue 15 Dec 09 Page 2

EDITORS: Bruce Piper and Guy Dundas  
E-mail: [info@traveldaily.com.au](mailto:info@traveldaily.com.au) Ph: 1300 799 220

**الإتجاه ETIHAD**  
AIRWAYS

Click for Etihad Interactive Tour

## Oasis part two

HUNDREDS of *Travel Daily* readers have already viewed part 1 of our exclusive video from Royal Caribbean's *Oasis of the Seas* which debuted yesterday at [www.traveldaily.com.au](http://www.traveldaily.com.au).

Part 2 is now online - see it at [youtube.com/user/traveldaily](http://youtube.com/user/traveldaily).

**AFRICAN WILDLIFE SAFARIS**

**AFRICA**  
DUBAI, EGYPT, MADAGASCAR & MAURITIUS  
25th Anniversary

**2010 AFRICA BROCHURE OUT NOW!**

For further information  
contact us on (03) 9249 3777  
or 1300 363 302  
or [info@awsnfs.com](mailto:info@awsnfs.com)  
[www.aws.travel](http://www.aws.travel)

Order brochures: [www.tifs.com.au](http://www.tifs.com.au)  
We are the experts in  
tailor-made, independent tours.

**SOUTH AFRICAN AIRWAYS**  
A STAR ALLIANCE MEMBER

LCR09-30248

## Long term strategy out

FEDERAL tourism minister Martin Ferguson today released the National Long-Term Tourism Strategy, outlining the policy direction for future development of the Australian tourism industry.

Key initiatives will include the implementation of the National Tourism Accreditation Framework, as well as measures to build industry skills and infrastructure and remove investment barriers.

Ferguson said it had been endorsed by all state and territory governments, and would see the reinvigoration of the Tourism

Ministers' Council.

"This strategy is not about new marketing campaigns. It's about making sure Australia can meet the demand and the expectations created by our marketing," he said.

The policy framework clarifies the role of Tourism Australia, with its role to be broadened to include "industry development and online distribution", while retaining its focus on int'l and domestic tourism marketing.

The strategy will also see a new structure for tourism research and development, and an annual industry outlook conference convened by Tourism Australia.

Ferguson said Australia's share of global tourism had declined 13% since the mid-1990's "and if we are to reverse this trend we need a tourism industry with the expertise, infrastructure and innovation to satisfy both our visitors and a new generation of investors."

Ferguson also announced the 70 recipients of the final round of the TQUAL Grants program, with funding totalling almost \$8.3m.

### Win TITEZ tickets!

THERE's only two days to go before the big TITEZ night.

As our excited, and nervous finalists prepare for their performances, *Travel Daily* is giving subscribers the chance to win a double pass to the inaugural event at Sydney Theatre Company this Thu.

For your chance to win, simply be one of the first ten readers to correctly answer the following:

What does TITEZ stand for?

Email [titez@traveldaily.com.au](mailto:titez@traveldaily.com.au).

### 12 days of misery

BRITISH Airways cabin crew have announced a 12 day strike over the Christmas period, which is set to disrupt travel for around a million holidaymakers.

Staff will stop work on 22 Dec, as a protest against planned changes to work practices.

BA ceo Willie Walsh issued a statement saying the union's "cynical decision betrays a total lack of concern for our customers, our business and other employees within British Airways."

"Thousands of staff across the company have made contributions to the cost reductions that are essential to move the company back toward profitability," he said.

"Our cabin crew... cannot be exempt from this process." Walsh said there was no justification for the action, adding "it is very sad that they are seeking to use the Christmas holiday plans and family reunions of hundreds of thousands of people to try to pursue their case."

## Window Seat

THE first ever Air New Zealand trans-Tasman flight from Rotorua last weekend struck trouble when one of the passengers had to be escorted off the plane before it took off.

The A320 was set to depart the new Rotorua International Airport at 3.30pm, but was delayed after the pilot called for police assistance about the behaviour of the traveller.

"There was alcohol involved," and Air NZ spokesman confirmed, with the man also alleged to have made racist comments to a Maori group who performed at the airport to welcome the first flight from Sydney earlier in the afternoon.

GAP Adventures has today announced the appointment of new CEOs - with founder Bruce Poon Tip relinquishing the title effective immediately.

The company said that Poon Tip won't actually change his role - but his staff who deal with customers around the world will henceforth be known as Chief Experience Officers.

Poon Tip said the anointing of dozens of new CEOs aimed to highlight Gap Adventures' ongoing commitment to service.

"We truly are a company of CEOs," he said. "When someone calls us up and asks us to speak to the CEO, our response will be 'which one'?" he said.

The company said Poon Tip was pondering his own new title which would "aptly reflect his ongoing visionary leadership role within Gap Adventures."

## AFTER HOURS CONSULTANT

24/7 Solutions is looking for an after hours Consultant to join their growing business.

You will be working on a varied Roster servicing calls after hours.

The position is working in an office and will give you flexibility with your time.

You will require knowledge on 3 GDS's and Tramada back office.

You must have had minimum 3 years working in a Corporate Travel environment or have after hours experience.

Start date will be 1 February 2010.

Email [penny@24x7solutions.com.au](mailto:penny@24x7solutions.com.au)



## Vale Michael Hastings

In memory of our dear friend and colleague Michael Hastings who passed away rather unexpectedly in Sydney on Friday 11<sup>th</sup> December. Michael had been with Travelport for 11 years and was highly respected for his commitment, knowledge and first class customer service. Michael recently won awards for his dedication and received numerous accolades from customers whom he served by "always going the extra mile".

Michael's family are inviting the industry to celebrate his life.

A service will be held at St. John's Catholic Church

57 Waratah Parade, Narrabeena

Wednesday 16 December 2009

Commencing at 1.30 pm

Following the mass a burial will take place at French's Forest Bush land Cemetery Hakea Avenue, Davidson.

In lieu of flowers, donations to the cancer council would be appreciated.  
Envelopes will be available at the church.



**CHINA HOLIDAYS**  
New 2010 - 2011 Brochure  
**Available Now!**  
Order your copy today!  
[www.bookchinaonline.com.au](http://www.bookchinaonline.com.au)  
Your Online Travel Guru for China  
**1300 2 CHINA (24462)**  
[sales@bookchinaonline.com](mailto:sales@bookchinaonline.com)

**Travel Daily AU**  
First with the news  
Tue 15 Dec 09 Page 3  
EDITORS: Bruce Piper and Guy Dundas  
E-mail: [info@traveldaily.com.au](mailto:info@traveldaily.com.au) Ph: 1300 799 220

Every journey is  
a rewarding experience.  
**QATAR** AIRWAYS  
الخطوط القطرية

## Etiha/ANA c'share

ETIHAD Airways and All Nippon Airways (ANA) will commence a codeshare and frequent flyer partnership effective 01 Mar.

The arrangement will see the EY code appear on ANA metal on the Nagoya-Fukuoka, Nagoya-Sapporo and Tokyo Narita-Osaka Itami (and vice versa) routes.

ANA in turn will place its NH flight code on Etihad's Abu Dhabi-Nagoya-Tokyo Narita; Abu Dhabi-Tokyo Narita (vv); and Abu Dhabi-Beijing-Nagoya (vv) routes.

Etihad services to Tokyo come online from 28 Mar.

## Ben's not done yet

TOURISM Queensland's high profile 'Island Caretaker' Ben Southall will continue to work with TQ into 2010 as the Best Job in the World Queensland Tourism Ambassador.

Making the announcement, QLD Tourism Minister Peter Lawlor said Southall will be used to "kick start" a global sales mission, starting with the G'Day USA Los Angeles event next month.

Southall will also work with TQ's 14 international offices and speak at events in the UK, Korea, Japan, New Zealand, China and Europe.

Lawlor said that since 01 Jul Island Caretaker Southall has been to 90 Queensland destinations, posted over 60 blogs of 75,000 words, 2,000 photos, 47 video diaries and 730 'tweets'.

MEANWHILE, the Minister also revealed that the Sunshine State will unveil a new image for QLD mid-2010 which aims at making the state Australia's number one holiday destination.

## Fiji back to business

TOURISM Fiji advises that the country's tourism plant is returning to normal operation following the first categorised cyclone of the 2009/10 season (TD yesterday).

Two resorts in the Yasawa Islands have reported "major damage" - the Mantaray Island Resort and the Octopus Eco Resort - while Blue Lagoon Cruises and South Seas have recommenced voyages.

MEANWHILE, Captain Cook Cruises' Reef Escape sustained some damage after the vessel stuck a reef during the cyclone.

CCC told TD Reef Escape was subjected to an unexpected severe change in weather conditions during Cyclone Mick on Mon, which led the Master to beach the vessel in the interest of safety for the ship, passengers and crew.

The cruise line says all pax are safe and uninjured and being offered necessary support.

## Haydn on Tour Exhibition



ABOVE: The Austrian National Tourist Office and Emirates invited trade partners to a cocktail reception followed by a concert at the Sydney Opera House on Fri.

Conducted by Austrian Maestro Martin Haselboeck, the Sydney Symphony performed Haydn's "The Creation" which was the global finale of Haydn Year 2009.

In conjunction with the Concert Series which ran between 09-12 Dec, the Austrian Embassy showed a Haydn on Tour Exhibition in the Northern Foyer of the SOH.

During the cocktail reception a special package was launched to the trade.

The five-day Renaissance Tours package to Vienna in Sep next year is aimed at music lovers, and features the Sydney Symphony performing at the prestigious Music Festival in Grafenegg during their European Tour.

Pictured in front of some of the exhibit from left are: Martin Haselboeck, conductor; Rory Jeffes, managing director of the Sydney Symphony; Astrid Mulholland-Licht, director of the Austrian National Tourist Office; Tim Harrowell, sales manager NSW for Emirates; and His Excellency, the Austrian Ambassador to Australia, Hannes Porias.

## CO eye link with NZ

CONTINENTAL Airlines has issued an application with the US Dept of Transportation, seeking codeshare services between Continental Micronesia and Air New Zealand on int'l routes.

The carriers have applied to the DoT for the codeshare to come into effect from 01 Mar 2010 on non-open-skies routes.

Continental are hoping to place their CO code on routes including Los Angeles-Rarotonga; Auckland-Hong Kong; Auckland-Rarotonga and Auckland-Nadi.

## Contiki's Alps hotel

CONTIKI has added an exclusive Swiss Alps property, available on select Time Out tour programs.

MD Tammy Marshall said that Contiki's Time Out-Hotel program has encountered fantastic growth over the past year and that The Trusbee Hotel on Mount Titlis is a great addition to its 3-star accommodation options.

## TT launch SYD/OOL

TIGER Airways begins its 20th route today with the launch of daily Sydney-Gold Coast flights, with the carrier reporting the inaugural service was near full.



## Canada Corroboree 2010

Join over 35 Canadian and Australian partners at our Canada roadshow.

### CLICK HERE

to register by 20 January 2010

ADL 27 Jan  
MEL 28 Jan  
BNE 01 Feb  
OOL 02 Feb  
SYD 03 Feb

**5 TRIPS TO CANADA TO BE WON\***  
AIR CANADA

Canada  
2010 Corroboree

## AY expands AP routes

via YTO NYC BOS MIA

Click here for fare levels



FINNAIR

# Virgin's G-Man meets PMan



**VIRGIN** sales and development manager Gary Manuel was at his best when he got up close and personal with Prime Minister Kevin Rudd at O'Connell's Centenary Hotel in Melbourne last Friday.

Manuel cornered the PM for a chat at a V Australia lunch which was promoting the airline's new Johannesburg and Phuket services

## Fly free extension

**TRAVELMARVEL** has announced an extension to its fly free to Europe deal for booking a Cat. 'A' or 'B' cabin on some of its 2010 European river cruise packages, from 19 Dec to 28 Feb.

The deal is offered on the 15-day Classical Europe, 17/19-day Classical Europe with Amsterdam and Budapest and the 18/21-day Classical Europe with Prague and Paris cruise packages, priced from \$6,270 per person twin share.



The 'G-Man' scored the political quinnella after he was snapped with Deputy Prime Minister Julia Gillard at a cocktail reception at the home of Australia's Consul General in LA (inset) last month.

## TG Wiggles winner

**THAI** Airways International has announced the winner The Wiggles comp, which featured in *TD* yesterday, as Matthew Chisholm of Flight Centre Narellan, NSW.

Matthew was the fastest reader to advise that TG's new A340-600 offers a three class cabin, with 8 seats in First, 60 in Business and 199 in Economy.

## QF cuts FF expiry

**QANTAS** has confirmed that it will halve the expiry period for points in inactive frequent flyer accounts to just 18 months, with the move effective 01 Jul aiming to "drive member engagement".

The carrier's website confirms that from that date any points will expire "three years from the date of the Member's last activity before 1 July 2010, or 18 months from the last date the Member earned or redeemed points after 30 June 2010, whichever is the later."

Currently members can remain active by earning or redeeming at least once every three years.

Points transfers between family members will also no longer count towards maintaining account activity, the carrier said.

A QF spokeswoman said that with the recent expansion of the program there are many more opportunities for members to earn Qantas Frequent Flyer points and thus keep accounts active.

## Bhutan booming

**BHUTAN & Beyond** has witnessed "phenomenal growth" in sales ex Australia over the past 8 weeks says the firms managing director, James Irving.

"Our scheduled April 2010 motorcycle tour sold out 10 days ago. We had so many new enquiries we decided to schedule another tour a week later... and that sold out in 3 days," he said.

Irving added that agents should be urging clients to book at least 8 or 9 months in advance for FIT and small cultural group bookings to avoid disappointment.

"Already the October 2010 high season period is selling well ahead of expectations."

## Liverpool Mercure

**ACCOR** will hold a soft opening this week for its 25th Mercure branded property, the 110-room Mercure Sydney Liverpool.

The \$20m new-build project in Sydney's South West is connected to the Liverpool Catholic Club and will share the Club's facilities.

It'll be officially launched in Jan.



**WELCOME** to *Money Talk*, *TD*'s weekly feature on what the Australian dollar is doing.

**\$1AUD = US91.5c**

**GLOBAL** financial markets stabilised yesterday, with confidence instilled by a US\$10b bailout by Abu Dhabi for Dubai-based Nakheel Holdings.

That in turn pushed the Australian dollar up above US91c as investors moved to higher yielding currencies.

Analysts are now examining this morning's release of the Reserve Bank board's minutes to see how likely it is that interest rates will rise. *Rates this morning:*

US	\$0.915
UK	£0.560
NZ	\$1.25
Euro	€0.624
Japan	¥80.74
Thailand	฿30.28
China	¥6.10
South Africa	R6.690
Canada	\$0.962
Crude oil	US\$69.92

## Torres arpt upgrade

**THE** Queensland and Federal governments will provide \$2.8m in funding for an upgrade of the runway at Horn Island, located in Torres Strait near Cape York, Qld.

## UA new year fares

**UNITED** Airlines is offering trans-Pacific fares priced from \$849 plus taxes for travel between 17 Jan and 31 Mar 2010, when ticketed by 21 Dec.

Airfares to New York from SYD or MEL lead in at \$999 plus taxes.

**HRG™**

**HRG Australia** - A leading global travel management company currently has several opportunities for the following roles:

### Business Development Managers (Melbourne and Sydney)

We are looking for experienced, driven and focused Business Development Managers based in Melbourne and Sydney. The successful applicants will have existing travel management experience with a thorough knowledge of sales principles, a proven track record and have a high drive to succeed.

### Manager, Strategic Supplier Partnerships (Sydney)

This role will be suited to a person with extensive industry expertise, strong people management, analytical and communication skills. You will have demonstrated leadership experience, the ability to build strong commercial relationships and a proven track record in the development and execution of business plans.

If you believe you're suitable for either of these roles and would like to join our dynamic sales team or manage our Supplier Partnerships please send through your CV to: [recruitment.au@hrgworldwide.com](mailto:recruitment.au@hrgworldwide.com)

Applications close Friday 18<sup>th</sup> December 2009

**lanksheardesign**

With 18 years specialising in print media, we have an intimate knowledge of press standards and processes for newsletters, brochures, flyers, logos, stationery, catalogues, point-of-sale, books, magazines, posters, banners and more.

You will value our grounded and reliable service with a focus on attention to detail. Please drop by our website and explore [www.lanksheardesign.com](http://www.lanksheardesign.com) or call **02 9868 7044**



## Send in your Christmas photos and win!

Entries are beginning to flow in from your Christmas celebrations as part of our popular annual Christmas photo competition, this year in conjunction with Fraser Suites Sydney. Today's entry has been sent into us from the crew at Unique Group Travel who celebrated their Christmas party at Warner Bros Movie World on the Gold Coast.

Pictured from 1st row, left to right, are: Robyn Walter and Helen Truscott; 2nd row: Tiffany Beal and Josh Truscott; 3rd row: Craig Walter and Sharon Levingston.

At the end of the month, the judges will select their favourite photo and the person who submitted this will win one night's Fraser Suites Sydney accom in a one bedroom deluxe suite, sparkling wine & a fruit bowl upon arrival and complimentary car parking - all valued at \$600.

So get into the spirit and start snapping, then email your festive photos (including names of the people pictured) to [masphotos@traveldaily.com.au](mailto:masphotos@traveldaily.com.au).



## AC/Expedia pact

AIR China and the Expedia Affiliate Network have signed a new partnership which will enable passengers booking flights on the carrier's website the option to book hotels at the same time.

Customers across 27 markets, including Australia, the UAE, Spain, Italy, Korea, Russia, Brazil the UK and USA will have access to EAN localised product.

## World Cup safaris

MAKUTSI Safari Springs lodge in Kruger National Park has 3-night safari packages available which coincide with the Socceroo's first three preliminary Round games of the 2010 FIFA World Cup.

Deals are priced at \$715 and \$1055ppts, for travel between 13 and 23 Jun.

For details contact Adventure World on 1300 363 055.

## Hilton/VX buddy up

HILTON Worldwide and Virgin America (VX) have announced a new partnership which will allow members of Hilton HHonors to burn their points on VX flights.

One Elevate point will be earned for every 2 dollars spent at Hilton Worldwide properties.

## Free car hire in CNS

GUESTS staying at The Hotel Cairns are being offered free use of one of its Smart Cars for day trips around the region.

For info phone (07) 4051 6188.



الطيران العماني  
OMAN AIR

## General Sales Agent (GSA) Australia

Oman Air, the rapidly growing national carrier of the Sultanate of Oman is seeking a representative partner for Australia.

Ideally, your organisation will be well established and can demonstrate strong links to the aviation and tourism related sectors. Your influence with trade, commercial and government bodies would be viewed positively in support of your application as would your head office facilities.

Oman Air will provide a commitment to excellence and your sales team would be mentored by our Country Manager thus building the foundation of a mutually successful and rewarding partnership.

Interested parties should apply within **seven days** from the date of this advertisement with an "expression of interest" together with a company profile to:

Senior Manager Sales  
Oman Air  
Muscat, Oman  
E-Mail: [GSA@omanair.aero](mailto:GSA@omanair.aero)

## QHols grand slam winner

RIGHT: Qantas Holidays has awarded the winner of its recent Australian Open incentive to Peter Shepherd from Jetset Coffs Harbour, NSW.

Shepherd was the highest seller of Australian Open Packages with QHols between 01 Sep - 31 Oct, and has won return

airfares to Melbourne, transfers, two nights accom at the Novotel Melb. on Collins with brekkie, 2 x reserved tickets to the Women's Final and 2 tickets to see Jersey Boys at The Princess Theatre.

Shepherd is pictured here with QHols NSW sales executive Nathan Burke (left).

## Japan/Mexico deal

JAPAN and Mexico have agreed on a new bilateral arrangement which removes restrictions on flights between the two countries.

The deal will also permit Japanese airlines to increase their codeshare services to Mexico that operate via the United States.

On Fri, the US and Japan govts also signed the first full-scale open skies deal (TD yesterday).



## easyJet expansion

BRITISH no-frills carrier easyJet has announced its next major stage of expansion across Europe which will see 36 new routes and a new base in Doncaster.

From Summer 2010, new routes include Doncaster to Amsterdam, Barcelona, Faro, Prague, and Palma de Mallorca; as well as new destinations from Rome Fiumicino, Milan Malpensa, Paris Orly, Bristol, Ibiza and Berlin Schoenefeld.

## Sixth A380 for EK

EMIRATES has taken delivery of its 6th Airbus A380 doubledecker aircraft which has commenced services to Seoul Incheon Airport, exclusively revealed by *Travel Daily* (TD 30 Dec 2008).

# Watch Your Career Take Off!

Engage Top Talent for Your Business



## Casual Cabin Crew (Sydney based)

### Must have:

- Customer service experience in a face to face environment
- The right to work and live in Australia
- Physically fit with a good attendance record in your current position
- Over 18 years of age
- Between 163cm - 183cm in height (desirable)
- Fluent in English (both written and spoken)
- Prepared to work any day of the year, at any time including weekends
- Exceptional grooming standards
- Strong interpersonal and communication skills

### And in possession of:

- Current Senior first Aid Certificate with 12 months validity
- Responsible Service of Alcohol Certificate
- Valid passport, with a minimum of 12 months validity
- School Certificate (yr 10 or relevant working experience)

### Then we can offer you:

- Casual work
- Australia domestic flying based out of Sydney

Please email your CV to Project Manager Sally Matheson on [cabincrewsyd@tmsap.com](mailto:cabincrewsyd@tmsap.com). Only suitable applicants will be invited to interview and all enquiries MUST be via email application.

**Quality recruitment for the travel and hospitality industries in Asia Pacific**



Awarded  
Best Practice  
Accreditation  
2009

**T** +61 2 9231 6444

**E** [nswjobs@tmsap.com](mailto:nswjobs@tmsap.com)

**W** [tmsap.com](http://tmsap.com)



BNE

MEL

PER

SYD

BKK

HKG

SHA

SIN

Partners in

DXB

UK

USA





**From all the team at  
AA Appointments, we  
would like to sincerely  
thank each of our clients  
and candidates for their  
wonderful support in  
2009. We look forward to  
assisting you all in the  
New Year!**

Part of the team enjoying the AA Christmas Party at Wildfire!



**AA wishes you all a wonderful  
Christmas and a prosperous 2010!**

### **FLY AWAY ON YOUR FIRST CLASS SLEIGH!**

**PREMIUM LEISURE TRAVEL CONSULTANT  
SYDNEY – SALARY PKG TO \$56K**

Are you familiar with planning premium holidays?  
Always fancied traveling to the Maldives, Alaska or cruising  
down the Nile? Well join this amazing travel company and this  
will be your reality, as this premium agency hosts the best  
educationalists in the business. You will enjoy being part of this  
elite team, organising amazing leisure itineraries to some of the  
most exotic and luxurious destinations in the world.

### **CRUISE INTO 2010**

**CRUISE SPECIALIST CONSULTANT  
SYDNEY – SALARY PKG TO \$45K**

We all know that the cruising industry is increasing at an  
amazing rate each year, so now is the time to take your  
wholesale reservations or retail experience and join one of  
the best in the business! Working in this dynamic team, you  
will enjoy organising cruises as well as flights and pre & post  
tours for all of the world's best cruise liners. Minimum  
12 months consulting experience essential for this one!

### **A HIDDEN TREASURE**

**CORPORATE TRAVEL CONSULTANT - IMPLANT ROLE  
PERTH – SALARY PKGE TO \$55K +**

Looking for a change of pace and a more intimate working  
environment where you have contact with your clients?  
This global travel company requires a highly experienced  
international corporate consultant to work in one of their most  
prestigious implants. Here is your chance to leave the call centre  
behind and join this superb organisation! Great working  
environment on offer – Monday to Friday hours.

### **A SURPRISE TO MAKE YOU SMILE!**

**CORPORATE TRAVEL CONSULTANT  
ADELAIDE – SALARY PKG TO \$60K+**

Are you an experienced multi skilled corporate consultant  
searching for a role where you can earn a salary in excess of  
\$60K? This global corporate agency is seeking a motivated  
and enthusiastic consultant who is not afraid to work hard.  
You will be rewarded with working only Monday to Friday  
business hours, within a fun & vibrant team that has many  
social activities and top educationalists to prime locations.

### **JINGLE THOSE BELLS!**

**PART TIME LEISURE CONSULTANT  
BRISBANE - BAYSIDE – TOP SALARY PACKAGE ON OFFER**

Love retail travel but looking for the flexibility of a day off  
through the week? Don't miss this fantastic opportunity to  
enjoy the lifestyle that part time work can bring. This is an  
established agency that offers great base and incentives.  
This position offers ample parking, fun team and great  
management. You will have minimum 12 months  
experience as an international retail consultant,  
can do attitude and a winning smile! Positions like this  
are rare in the Bayside area – call today!

### **SANTA CLAUS HAS COME EARLY**

**TEAM LEADER FOR CBD OFFICE  
BRISBANE**

**SALARY PACKAGE TO \$50K+**

Do you find motivating others easy?  
Do you have a proven track record in team leading?  
This position has only become available due to internal  
promotion and this is a brilliant opportunity to join this fun  
and dynamic team at management level. You will have a  
minimum two years as a supervisor/team leader ideally  
within a retail environment. Give yourself a New Year  
present and call today for a confidential chat.

**FOR ALL THE BEST VACANCIES VISIT [www.aaappointments.com](http://www.aaappointments.com)**

**SYDNEY – 8/6 O'Connell St – (02) 9231 6377 – [apply@aaappointments.com.au](mailto:apply@aaappointments.com.au)**

**MELBOURNE – 1/167-169 Queen St – (03) 9670 2577 – [recruit@aaappointments.com.au](mailto:recruit@aaappointments.com.au)**

**BRISBANE – 13/97 Creek St – (07) 3229 9600 – [employment@aaappointments.com.au](mailto:employment@aaappointments.com.au)**

**ADELAIDE & PERTH – (03) 9670 2577 – [recruitsa@aaappointments.com.au](mailto:recruitsa@aaappointments.com.au) & [recruitwa@aaappointments.com.au](mailto:recruitwa@aaappointments.com.au)**

TEAMWORK | SUPPORT | FLEXIBILITY | OPPORTUNITY  
DEVELOPMENT | TEAMWORK | SUPPORT | FLEXIBILITY  
OPPORTUNITY | DEVELOPMENT | TEAMWORK | SUPPORT  
FLEXIBILITY | OPPORTUNITY | DEVELOPMENT | TEAMWORK



American Express is currently recruiting in both its leisure and corporate travel businesses. We have several exciting roles that have become available that offer unparalleled employee benefits. Some of these include up to eight weeks annual leave, a 37.5 hour working week for your work/life balance and well-structured training and development support. If you are truly seeking a professional career within the travel industry, American Express can help you realise your potential.



## A leisure consultant role unlike any other

### Sydney

Trust. Integrity. Security. Quality. Customer service. These attributes are the hallmarks of American Express® – the world's most respected service brand. Demand for our exclusive premium travel service is increasing, which means we are looking to add to our team of travel consultants.

You will be responsible for servicing Platinum and Centurion Card Members' leisure travel and lifestyle enquiries.

This is an environment where we service, consult, advise and sell the most luxurious international leisure travel and lifestyle products possible. We take this approach to service because our clients expect and deserve it.

You should be experienced, confident and creative professionals and have worked in the travel industry with international travel consulting experience, ideally within a leisure environment to qualify for these roles.

## Emergency Travel Consultant (after hours)

### Melbourne

An Emergency Travel Consultant's role is to assist travellers with after hours emergency queries or requests and typically deal with a variety of domestic and international bookings/fares. This can include urgent ticket issues, rerouting itineraries, making or amending accommodation and car bookings or providing general travel advice.

The ETC is a great team environment in which to work. Consultants share their ideas and knowledge on a daily basis and work autonomously. Typically working 4 x 10 hour shifts each week (full-time) and receiving ongoing training and support in their daily roles, this role is suited to people who enjoy working shifts.

You should possess strong attention to detail, superior domestic and international fares knowledge, the ability to make sound judgements and a strong working knowledge of Galileo, Sabre, Abacus and Apollo. Benefits include a generous allowance of between 10% – 26% depending on the shift worked, five weeks annual leave plus all other standard American Express employee benefits.

To apply for the above opportunities, visit us online at [www.americanexpress.com.au/careers](http://www.americanexpress.com.au/careers) and select the travel category.

For more information, contact Darren Grant – Human Resources (02) 9271 3137.

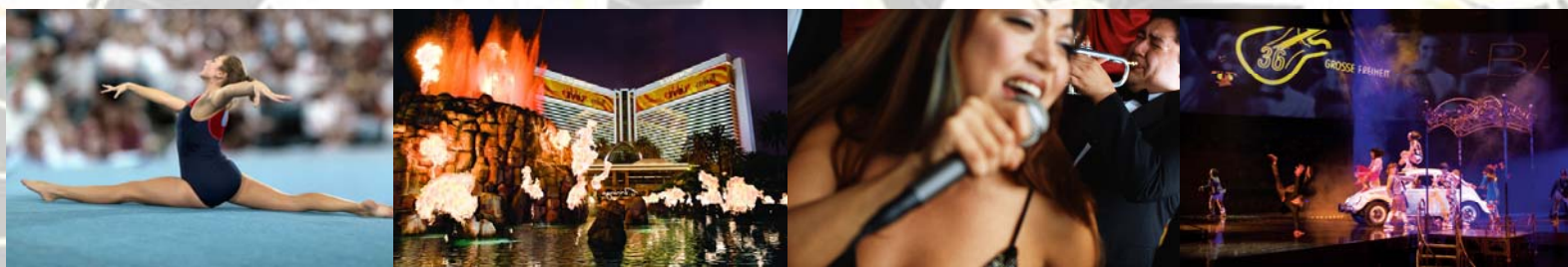




# YOU'RE INVITED!

We would like to welcome all travel industry staff and friends to join us for the inaugural Travel Industry Talent ExtravaganZa!

**When:** Thursday 17 December 2009  
**Where:** Sydney Theatre  
22 Hickson Road, Walsh Bay, Sydney  
**Time:** 6pm-10pm, followed by an After Party  
**Cost:** \$10 per person (includes pre-drink, canapés, entry to show and After Party)  
**Booking:** Phone 1300 730 023 or email [tickets@keithprowse.com.au](mailto:tickets@keithprowse.com.au)  
**Dress Theme:** Las Vegas (prize will be awarded to the "Best Dressed" audience member)



So throw on those feather boas and rock 'n' roll shoes and come along and support the Top 12 finalists.

It will be a night full of entertainment with sensational prizes to be won.

See [www.traveldaily.com.au](http://www.traveldaily.com.au) for finalists.

KOREAN AIR

Travel Daily  
First with the news

KEITH PROWSE  
TRAVEL & ENTERTAINMENT

THAI

FLIGHT CENTRE LIMITED

Vegas LAS

MIRACLE MILE SHOPS  
at planet hollywood resort & casino las vegas

Mirage LAS VEGAS

TAFastrack

maui Britz

CruiseAgents

rail plus  
way to go!

FRASERSUITES  
SYDNEY

Travelport  
Galileo