

# The Best to the East

**Eastern Europe fr \$1499\***

**Austrian**  
We fly for you

\*There could be a person for each and every flight. Exclusion of airport fees, ticket fees and taxes, special conditions apply. Departures from 01/09/2010 to 30/09/2010 to selected destinations.

[www.austrian.com](http://www.austrian.com)

# Travel Daily AU

First with the news

**Wed 28 Jul 10** **Page 1**

EDITORS: Bruce Piper and Guy Dundas  
E-mail: [info@traveldaily.com.au](mailto:info@traveldaily.com.au) Ph: 1300 799 220

Refer a skilled **TRAVEL TEMP** to **TMS** and receive **\$100** voucher

\* conditions apply

Contact Sharon on 02 9231 6444 or email [sharon@tmsap.com](mailto:sharon@tmsap.com)

**TMS**  
ASIA-PACIFIC

BNE • MEL • PER • SYD • BKK • HKG • SHA • SGN

## QF cuts LHR, LAX A380 frequencies

**QANTAS** will adjust its Airbus A380 superjumbo operations on the Sydney-Los Angeles and Sydney-Singapore-London routes between 15 Sep and 20 Nov, according to agent GDS displays.

On the Los Angeles route QF will replace the A380 with a 747 three days a week between 15 Sep and 05 Oct, and two days a week between 06 Oct and 20 Nov.

And 747s will replace A380s on three flights per week to London between 15 Sep and 16 Nov.



**Hula to Hawai'i  
with these  
Great Island Deals**

**HAWAII!**  
THE ISLANDS OF ALOHA

**starwood**  
Hotels and  
Resorts



**Holidays**

[qantasholidays.com.au/agents](http://qantasholidays.com.au/agents)

## JQ launches CNS-AKL

**FAR** North Queensland tourism has received a boost today with the announcement that Jetstar will begin operating direct trans-Tasman flights between Cairns and Auckland from next Apr.

Jetstar ceo Bruce Buchanan said the flights would operate three times a week, with launch one way fares from \$129 and every day prices from \$229 - up to 20%

### Jetstar wants it all

**WITH** a recently concluded bilateral agreement between Australia and Indonesia adding 4000 weekly seats of available capacity for Australian carriers, Qantas yesterday applied for nearly all of it (*TD* breaking news).

QF said that Jetstar wants to introduce additional services between Australia and Indonesia from Dec, seeking an allocation of 3898 seats per week on the Indonesia route, plus an allocation of 729 seats and four frequencies of beyond Indonesia capacity.

The carrier said the allocations would be fully used by 31 Oct 2011, with the IASC inviting other applications for any or all of the capacity sought by Qantas.

Intentions to apply for the capacity must be flagged by 03 Aug, with applications due by close of business on 10 Aug.

lower than competitors.

"Australia is the number one international destination for Kiwi travellers and by further growing our low fares offering across the Tasman we expect to further stimulate demand, for the benefit of Queensland and its Far North tourism industry," he said.

Jetstar said the new route would open up international passenger growth opportunities, particularly from Japan from whence JQ already operates 11 weekly flights into Cairns.

The new route will operate three times per week from 12 Apr.

It's set to be a busy day for Jetstar, with the carrier expected to announce further expansion as Buchanan speaks at a conference on the topic 'Jetstar - unlocking further network potential into Asia and beyond'.

### A\$ hits US\$90c

**THE** Australian dollar overnight reached a two month high against the US greenback, passing US90c before dropping back slightly to trade this morning at US89.9c.

### Today's Travel Daily

Travel Daily today has six pages of news and photos, plus a full page from:

- AA Appointments

## Going, Going .... ALMOST GONE!



Car rental for the **NZ RUGBY WORLD CUP 2011** is selling out fast.  
**Book Now!**

Call **1300 363 500** or go to [www.driveaway.com.au](http://www.driveaway.com.au)

ABN 67 107 041 912 Lic No. 21A 6087

**DriveAway Holidays**

Your road to freedom

## AirAsia X Tasman?

**AIRASIA X** yesterday confirmed it's considering the launch of trans-Tasman flights (exclusively revealed by *Travel Daily* on 20 Aug 08), from the Gold Coast or Perth before the end of the year.

Speaking at a conference in Sydney, ceo Azran Osman-Rani said the carrier had already met with airport officials in Auckland and Christchurch, adding "we will get there - it's when."

He also reiterated AirAsia X's determination to fly from Kuala Lumpur to Sydney, despite so far being denied rights on the route.

## VALENTINO, RETROSPECTIVE: Past/Present/Future

Brisbane - Gallery of Modern Art  
7 August to 14 November, 2010

**EXCLUSIVE TO BRISBANE**, for a strictly limited time, 'Valentino, Retrospective: Past/Present/Future' is a major exhibition exploring the work of the celebrated Italian fashion house Valentino from 1959 to present.

**Sunlover Holidays Packages**  
FROM **\$209\*** per person twin share  
2 nights accommodation  
Breakfast daily  
Cosmopolitan Cocktail  
Entry to Valentino, Retrospective

Don't miss this rare opportunity to study exquisite haute couture gowns. So grab your girlfriends and head to Brisbane for a getaway full of fun and fashion!



To book contact Sunlover Holidays  
[www.agents.sunloverholidays.com.au](http://www.agents.sunloverholidays.com.au)

**PASSPORT REWARDS**

Earn Passport To Rewards on ALL Bookings

**sunlover**  
HOLIDAYS

\*Conditions apply. The Queensland Specialists

Give it to me  
one more time...



Click here and vote for  
Travelport as  
**Best GDS Asia Pacific**

[www.travelport.com](http://www.travelport.com)

**Travelport**

**inPlace** RECRUITMENT  
Call 1300 inPlace  
Or Sydney (02) 9278 5100

**2 temp jobs- Homebush Area**

- ▶ Retail temp assign. - 4 weeks Amadeus ess.
- ▶ Admin/ docs travel support co.- contract till March
- ▶ Both assignments located around Homebush area.
- ▶ Top hourly rates on offer ▶ **Apply Today!**

call or email: [liz@inplacerecruitment.com.au](mailto:liz@inplacerecruitment.com.au)  
[www.inplacerecruitment.com.au](http://www.inplacerecruitment.com.au)

**Travel Daily AU**  
First with the news

Wed 28 Jul 10 Page 2

EDITORS: Bruce Piper and Guy Dundas  
E-mail: [info@traveldaily.com.au](mailto:info@traveldaily.com.au) Ph: 1300 799 220

**10 GOOD REASONS TO VISIT NEW CALEDONIA**

**8 Exciting Nightlife**  
Nouméa offers exceptional nightlife for a South Pacific destination.

**Aircalin**  
International Airline of New Caledonia

**CLICK HERE FOR THE OTHER 9 REASONS**

**TRIP OF A LIFETIME**

**WIN**  
**x2 nights Suite Accommodation at Marina Bay Sands\***

**YourSingapore** **SINGAPORE AIRLINES**  
A great way to fly

**EXPRESS TICKETING®**

**CLICK HERE FOR DETAILS**

**EARN 15% COMMISSION**

**AND WIN A TWO-NIGHT STAY**

**VIEW HOTELS & RESORTS**

**Preferred HOTEL GROUP®**

## ACCC anti QF/SAA pact

THE Australian Competition and Consumer Commission has issued a formal submission opposing the continued code sharing arrangements between Qantas and South African Airways on the South Africa route.

The International Air Services Commission is considering an application from the carriers for the continuation of the current authorisations for SYD-JNB for another two years (TD 29 Jun).

The ACCC submission to the IASC probe says the "increase in the capacity on the route has altered the competitive dynamics in such a way that the need for the code sharing arrangements between Qantas and SAA is likely to have diminished."

The previous IASC decision authorising the code sharing was based on an assumption that V Australia would introduce five services per week between Sydney and Johannesburg, in direct competition with the QF/SAA

codeshare.

However V Australia has instead begun offering two weekly flights from Melbourne to Johannesburg, and as a result the ACCC says there "appears to be potential for SAA to enter the Sydney market segment in its own right".

Qantas plans to add a seventh weekly service to South Africa from Sydney in Sep, and with V Australia also adding a third flight from Dec and having rights for two more frequencies, the ACCC says that "the new capacity allocations have gone some way to improving the level of competition on the route."

The ACCC also maintains that third country carriers offering one-stop services on the route provide only limited competition because of longer travel times.

**MEANWHILE** Victoria Tourism also lodged a submission to the IASC enquiry, saying that it's concerned that any extension of the code share agreement may inhibit the future development of South African routes out of Melbourne by either QF or SAA.

"Considering that Melbourne is Australia's second largest city and its population is growing faster than Sydney's it is important that Qantas and SAA do not overlook the importance of developing the South Africa-Melbourne route," said Robert O'Brien, director of Aviation and Tourism Investment Attraction at Tourism Victoria.

### QF SYD charges fall

**QANTAS** has advised of a significant decrease in the QR taxes applicable for its domestic flights departing from Sydney.

Effective 15 Aug 2010 the new Passenger Service Charge for flights numbered QF400-QF1599 will drop by about 25%, from \$4.53 to \$3.38, while for regional services QF1600 and above the PSC will also decrease slightly from \$4.53 to \$4.50.

### oneworld growth

THE confirmation of German carrier Air Berlin as a member-elect of the oneworld alliance (TD yesterday) will add almost 75 gateways to the oneworld map.

At a media conference overnight the alliance said Air Berlin was expected to formally join in early 2012, just before the opening of the new Berlin Brandenburg International Airport.

The pact will see loyalty program members of oneworld carriers, including Qantas frequent flyers, able to earn and redeem points on Air Berlin.

Air Berlin already flies to a number of oneworld hubs Los Angeles, Helsinki, Madrid, New York, Bangkok, Miami and Moscow.

American Airlines overnight announced a new comprehensive codeshare and reciprocal frequent flyer pact with Air Berlin.

## Window Seat

**UNIWORLD Boutique River Cruises** yesterday launched new multigenerational departures for 2011 with a range of activities specially tailored for families with children (see p3).

Special features include kids menus, cookies and fresh juice before bed, cooking lessons and a range of cultural activities.

But one of the highlights certain to really excite younger travellers is a special excursion to a German soft-drink tasting festival.

**THERE** may be an interesting twist in the Air Berlin move into the oneworld alliance (TD yesterday), according to Richard Froggatt who formerly headed up the Australian online operations of Austrian Airlines.

Writing from his new home in the Maldives, Froggatt pointed out yesterday that Air Berlin is also a significant shareholder in the 'Fly Niki' airline owned by former racing driver Niki Lauda.

Lauda started Fly Niki after OS bought him out some years ago, and if his carrier becomes part of oneworld as a result of the Air Berlin deal it means that Lauda would be one of the very few owner operators who have been a member of both the Star Alliance and oneworld.

**BRITONS** are certainly a sporting nation - and to push home the point London Heathrow Airport has announced the installation of a ping-pong table in Terminal 3 for a four week period.

The table will be marked 'Stop and Play,' with passengers encouraged to join the fun.

It's part of a promotion which will also see ping pong available at 100 locations incl the London Eye to encourage Brits to take up sport before the 2012 Olympics.

**Cruise Uniworld's European Jewels with World Rewards.**

**WORLD rewards** **UNIWORLD**  
BOUTIQUE RIVER CRUISE COLLECTION®

Book and deposit a Uniworld cruise before 11 August 2010 to play and win  
Visit [www.worldrewards.com.au](http://www.worldrewards.com.au)



**THAI's Global Winter Sale**

**Economy Class**

Vietnam from \$790\* return  
India from \$850\* return  
Europe from \$1205\* return

\*Taxes to be added.  
Departures until 30 Nov 2010  
www.thaiairways.com.au



**Travel Daily AU**  
First with the news

Wed 28 Jul 10 Page 3

EDITORS: Bruce Piper and Guy Dundas  
E-mail: info@traveldaily.com.au Ph: 1300 799 220

State-of-the-art  
in-flight entertainment.

**QATAR**  
AIRWAYS القطرية



**Travel Daily AU**  
First with the news  
on location from  
Wollongong, NSW

Today's issue of *TD* is coming to you from Wollongong, courtesy of Tourism Wollongong

**NESTLED** around 2.5 hours from Sydney, Wollongong is the gateway to the NSW South Coast and the perfect place for travellers wanting a reasonably priced weekend escape.

A coastal town by nature, Wollongong is in fact, surprisingly the ninth largest city in the country, and offers its visitors a great mix of beautiful beaches, natural wonders and entertainment options.

Food, wine and boutique beer is also becoming more of a focus within the city, and standing testament to this phenomenon is the Gong's own 'Five Islands Brewery' (Australia's largest micro-brewery).

A great way to spend an afternoon or an evening, the Brewery is set back 50 metres from the beach, and features old-world charm blended with modern style.

Established in 2001, Five Island brews 10 of its own beer beverages and also serves a range of reasonably priced cocktails (from \$6) and fine wine, as well as a range of food options.

In terms of activities, it is hard to go past the Gong's Illawarra Fly treetop walk, which provides a birds eye view of the Illawarra's temperate rainforest and its animal inhabitants.

Spanning a massive 1500 metres, the walk includes a stomach dropping lookout tower 45 metres above sea-level, and two swaying cantilevered sections which protrude out over the rainforest and are attached to the walk via cables (not for the faint hearted).

See [tourismwollongong.com](http://tourismwollongong.com).

## EK Australasia chief

BARRY Brown has been named as the new Vice President Australasia for Emirates (*TD* breaking news), replacing Stephen Pearse who suddenly left the carrier 2 months ago (*TD* 18 May).

Brown (pictured) moves from his most recent role as chief commercial officer with Oman Air where he has been since Aug 08, and his career has also



included senior positions in Australia with a number of airlines incl Qantas, Air France, American Airlines, Hazelton and SriLankan.

## De Steiger is back

FORMER long-time Harvey World Travel staffer John de Steiger has been appointed as Manager - Business Development for Melbourne-based Europe wholesaler Holidays On Location.

De Steiger said he would be "actively involved in the company's operation," and can be contacted on [jpdsteiger@bigpond.com](mailto:jpdsteiger@bigpond.com).

## Mexicana US slash

ONEWORLD member Mexicana has cancelled 13 routes between Mexico and the USA, including a number of flights from Los Angeles as part of a major restructure of its US operations.

Route closures include LAX to Los Cabos, Leon, Morelia, Puerto Vallarta and Zacatecas as well frequency reductions to Mexico City and Guadalajara, while other routes to Mexico have also been cancelled from Chicago, New York and San Francisco.

## Multigenerational Uniworld



ABOVE: Yesterday Uniworld Boutique River Cruises held a function in Sydney to celebrate the launch of its 2011 Europe program.

Uniworld's theme for 2011 is "New, new new," said gm John Molinaro, with the brochure including new markets (Russia), three new ships (the *River Victoria* in Russia, the *River Antoinette* which will operate the Castles Along the Rhine itinerary and the *River Douro* which will cruise Portugal's River Douro), and a new target demographic.

Starting 2011 Uniworld will introduce eight multi-generational family departures on two European itineraries.

Family groups will be assigned adjoining cabins and the trips will also offer a 50% discount for children aged 4-18, with a range of family-focused activities and excursions during the trips.

The multigenerational cruises will operate on the 10 day 'Treasures of Prague, the Rhine and Main' and the eight-day 'Paris & Normandy' itineraries.

The brochure also includes six new itineraries ranging from 10 to 31 days, Molinaro said.

Uniworld is also boosting its food and beverage program with the enlistment of 'Global Master Chef' Bernard Zom as its culinary director, sourcing fresh ingredients from each port of call to create culinary delights.

The highly anticipated *River Antoinette* is a sister ship to the *River Beatrice* and will have a heated swimming pool, while the full balconies have a glass window

which can be used to create a sealed conservatory.

Pictured above at yesterday's launch are Philippa Walker, John Molinaro and Nina Conacher, all of Uniworld Boutique River Cruises.

See [uniworldcruises.com.au](http://uniworldcruises.com.au).



A New  
Generation  
is landing

Kids under 7  
Stay & Play FREE!

**Disneyland**  
PARIS

Click here  
for more details

\* For travel until November 8, 2010

"I'VE RECEIVED  
**FANTASTIC SUPPORT**  
FROM EVERYONE  
IN THE TRAVELMANAGERS TEAM"

HELEN McIVER

FIND OUT HOW YOU CAN BE 'BETTER OFF'  
WITH TRAVELMANAGERS VISIT  
[JOIN.TRAVELMANAGERS.COM.AU](http://JOIN.TRAVELMANAGERS.COM.AU) OR  
CONTACT AARON STINSON ON 1800 019 599.

**FINALIST 2009 & 2010**  
- Best Travel Agency Retail  
- Multi Location

**TRAVELMANAGERS**  
the smarter choice

CLICK

## There's Nothing Like Q

SYDNEY'S Q Station was chosen as one of the back drops for Channel Seven's recent travel program 'There's Nothing Like Australia', produced in conjunction with Tourism Australia.

The heritage retreat is positioned at the site of Australia's first and longest-running quarantine station, on Sydney's North Head, and caters for more than 100,000 visitors per annum.



Pictured above onsite at Q Station in the Sydney Harbour National Park is TV personality Tom Williams, (the program's co-host) and Brendan Millett, Q Station general manager.

## TCF termination

THE Travel Compensation Fund has announced the voluntarily withdrawn of the Flight Centre Business Travel branch office in Newcastle (ABN: 20 003 279 534), effective 27 Jul, following the agencies closure.



**5,000**  
seats on sale  
with  
**Pacific Flier**  
From just  
**\$199**  
to  
**Palau or Guam**

**PacificFlier.com**  
Connecting Micronesia and Beyond

## New RCL brochure

ROYAL Caribbean has this week launched its latest cruise brochure covering South Pacific voyages for both the 2010/11 and 2011/12 seasons, onboard *Rhapsody of the Seas* and *Radiance of the Seas*.  
For info phone 1300 754 500.

## CO/UA JV cleared

CONTINENTAL Airlines and United Airlines have been given unconditional clearance from the European Commission, for their proposed merger.

The Commission did not find any specific concern in Europe or the trans-Atlantic in its investigation over the possible merging of the two carriers.

Glenn Tilton, UAL Corp. chairman, president and ceo said "We are pleased to have received this clearance from the European Union...and we continue to work cooperatively with the U.S Department of Justice towards an expeditious completion of our merger."

MEANWHILE, CO and UA has appointed a new senior leadership team for the combined entity, who will report to Jeff Sisek, the president and chief executive officer.

The team consists of Mike Bonds, (Human Resources and labour relations); Jim Compton, (Chief Marketing Officer); Jeff Foland, (Loyalty program); Nene Foxhall, (Communications and Government Affairs functions) Keith Halbert, (Chief Information Officer); Pete McDonald, (Chief Operations Officer); Zane Rown, (Chief Financial Officer); and Tom Sabatino (General Counsel).

AND, the UAL Corporation has advised that its current President, John Teague, and Chief Financial Officer, Kathryn Mikells, will leave the company at the completion of the planned merger with CO.

UA also announced the resignation of Graham Atkinson, President of Mileage Plus, and Senior Vice President of Corporate and Govt Affairs, Rosemary Moore.

## NRL's top tipper

CONGRATULATIONS to David Bordignon from Jetstar who was the Round 20 winner in TD's NRL Footy Tipping competition.

David has won a fabulous family pass for four to Sydney Aquarium at Darling Harbour, courtesy of Sydney Attractions Group.

## New Virgin card

THE Virgin Group has this week launched a new credit card product which comes with free Virgin Blue flights.

Holders of the 'Virgin Flyer' credit card can take a friend for free on up to four flight segments a year when booking Blue Saver, Corporate Plus, Flexible and Premium Economy fares.

Cardholders also earn Velocity points on each purchase, with the card backed by Citibank.

## Ice/Alaska c'share

ICELANDAIR, Alaska Airlines and Horizon Air have signed a new codeshare pact which will enable members of AS Mileage Plan to earn and burn miles on Icelandic flights between Seattle and Iceland and across Europe.

The carriers will also launch a reciprocal frequent flyer deal, to commence later this year.

## Asiana fares go up

SOUTH Korea's Asiana Airlines will be raising fares to Australia by 10% next month, the country's Ministry of Land, Transportation and Maritime Affairs has said.

Fares to Europe and New Zealand will also rise by 10%, and fares to the USA will go up 5%.

## WIN A 5-NIGHT STAY IN PHUKET



**Travel Daily** has teamed up with **Anantara Phuket** and over the next two weeks is giving one lucky reader a chance to win a 5-night stay in one of their luxurious pool villas. The prize includes daily breakfast for two and return airport transfers via Mercedes E220.

Located on the remote and pristine Mai Khao Beach, Anantara Phuket is the **only luxury resort** in Phuket with **private pool villas located on the beach** and is only 15 minutes north of the airport.

All you need to do to be in the running to win this stunning prize and be the envy of your office colleagues is to answer all 10 questions featured in **Travel Daily** for the next two weeks, the final question being on Friday 30<sup>th</sup> July.

Q.8: What does the word "Anantara" mean?

Send your answers each day to: [anantaracomp@traveldaily.com.au](mailto:anantaracomp@traveldaily.com.au)

Hint! Visit [www.phuket.anantara.com](http://www.phuket.anantara.com)

CLICK HERE FOR TERMS & CONDITIONS



## QF mulls Euro route

QANTAS ceo Alan Joyce has today said the carrier is hoping to one day operate flights to Europe, via China, if given approval.

## CAREER DEVELOPMENT OPPORTUNITIES



- Product Manager – Indian Subcontinent
- Business Development Manager – WA & NSW

Cox & Kings is the world's longest established travel company, organising quality travel arrangements to many of the world's most fascinating destinations for over 250 years. Cox & Kings Australia is the parent company to four of Australia's premium specialist travel brands including Tempo Holidays, Bentours, Cox & Kings and ezeego! online travel.

We are now seeking three highly motivated and suitably experienced applicants to join our team. These include:

- Product Manager – responsible for negotiating competitive rates and service level agreements with chosen suppliers within the Indian subcontinent.
- Business Development Manager – WA & NSW – responsible for promoting and generating sales leads for these reputable brands to travel agents.

If you are seeking a career development opportunity that is challenging and rewarding, please [click here](#) to view position outlines.

Applications close Wednesday 4th August 2010.





## Select to San Fran

ORIENT Express Travel Group will hold its annual 'Going for Gold' conference for its Select agency group in San Francisco from 09 to 14 Jun next year - the first Select conference to be held outside of Asia.

## Top consumer ranking for Virgin

VIRGIN Blue has been rated the top Australian domestic airline for service, punctuality and flight availability in a new independent consumer survey of airline satisfaction.

Ratings agency Canstar, which is known for its comprehensive guide to financial products, has launched a new 'Canstar Blue' division which provides rankings

for a range of products and services.

Canstar commissioned market research firm Colmar Bruton to poll 2500 airline customers, ranking each carrier based on price, service, punctuality and availability.

Virgin Blue was ranked top overall and had the top ranking in every area except price, where consumers rated Tiger as best.

Qantas and Jetstar were ranked equal second overall, while Tiger came in last place when all areas were contrasted.

According to Canstar travellers valued friendly, polite, efficient service, with "satisfaction killers" including flight delays and being served "poor quality, small portions of food".

## Touchy Europcar

CAR rental giant Europcar is about to launch new touch-screen technology at London Heathrow which it is claiming to be "the first of its kind for any car hire company in Europe, or the world".

The 30-inch interactive 'surface-tables' give customers a virtual guide to their location, allowing them to draw routes for planned road trips using detailed maps, including points of interest such as hotels, museums, theme parks, historical points and more.

Europcar plans to roll out the technology to all its UK/Europe locations in coming months.

## Comair bump fine

US airline Comair has been fined US\$305,000 by the Department of Transportation for unfairly bumping passengers from flights.

The DoT has said on "numerous cases," the airline overbooked flights and kicked pax off without first asking for volunteers, or correctly compensating customers who did give up their seats.

## AI Express growth

AIR India's low cost subsidiary Air India Express is looking to expand its operation domestically by the end of this year.

Air India Express currently only operates on international routes from Mumbai, mostly to the Middle East and Southeast Asia.

Chief operating officer Gustav Baldauf said Air India would need to consolidate its domestic ops before any expansion on the foreign routes takes place.



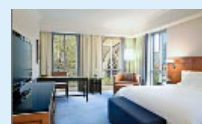
## Accommodation Updates

WELCOME to Accommodation Updates, Travel Daily's Wednesday feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description to [accomupdates@traveldaily.com.au](mailto:accomupdates@traveldaily.com.au).

MANTRA GROUP has signed an exclusive deal for the management of a new \$850m twin residential tower at Broadbeach, which will open as the PEPPERS BROADBEACH in Mar next year. The property, previously known as Oracle, comprises 505 one, two and three bedroom apartments and is being billed as the first new five star property on the Gold Coast in a decade. Mantra chief executive officer Bob East said the deal was Peppers' first foray into the metropolitan hotel market.



THE WESTIN MELBOURNE has unveiled a \$5.5 million refurbishment in time for its 10 year anniversary. All of the 262 guest rooms have been refreshed, the Heavenly Beds have been updated to King size and the latest flat screen TVs and sound system, complete with iPod docking stations added.



The MIDDLE PARK HOTEL in Melbourne has this week launched 25 designed boutique hotel rooms. The property says the rooms have been designed by six degrees architecture and feature a twist of contemporary luxe within the old world grace of the historical hotel.



THE WALT DISNEY CO has released images of its Hawaii Resort called AULANI, currently under construction on Oahu. The property is expected to open in Aug next year. The hotel will feature 359 hotel rooms, 481 time share units, restaurants, a convention centre and a water play area, including a volcano tube slide and snorkel lagoon.



The COSMO HOTEL HONG KONG has said it will be a smoke free environment from 01 Aug. The four star hotel will not allow smoking in 100% of the hotel including guest rooms and indoor areas. Although the outdoor Breeze will remain a place for smokers to go and satisfy their nicotine cravings.



## Narita LCC terminal

TOKYO Narita Airport is looking to become Japan's first airport to build a new terminal exclusively for low cost carriers.

One of the benefits for airlines flying to the low cost carrier terminal would be lower landing fees and charges.

Construction of the terminal is set to begin next year.

## CX lounge at LHR

CATHAY Pacific has opened a brand new First and Business class facility at London Heathrow Airport, located at Terminal 3.

The lounge features 49 seats in First and 136 in Business, and at 923sqm it's about 20% bigger than the previous lounge.

Cathay Pacific has incorporated a Noodle Bar into the facility.

## ARE YOU HAVING PROBLEMS GETTING YOUR ACCOUNTS IN ORDER?

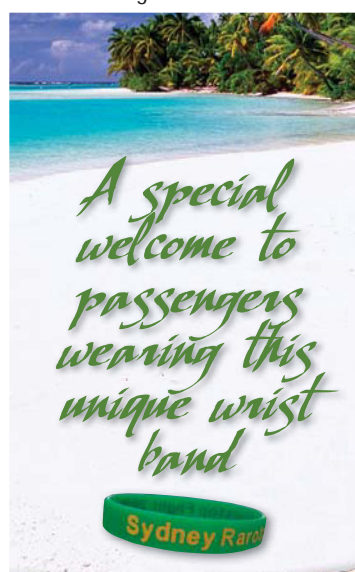
I am a Sydney based specialist Accountant for Travel Agents with over 30 years experience in the industry.

Available to undertake part-time consulting work or permanent part time accounting management for 1-2 days a week. All accounting procedures including accounts payable and receivable, reconciliations, payroll, BSP, reports, BAS to Profit and Loss and Balance Sheet.

Proficient in Tramada, MYOB and Attaché accounting systems.

Contact

Penny Murdolo - [murdolo@iinet.net.au](mailto:murdolo@iinet.net.au)



*A special welcome to passengers wearing this unique wrist band*

Passengers on the non-stop Sydney to Rarotonga flight will receive a unique wrist band that entitles them to a wide range of discounts and specials in the Cook Islands.







ABOVE: Travel2 Cruising unveiled their latest brochure at the Harvey World Travel Western Australia Cruise Expo last weekend, which attracted more than 2,500 people.

Pictured above are Travel2's WA sales manager, Nicola Strudwick and cruise trainer Brendan Coory, who were dressed in anticipation for the grand finale of Network Ten's hit cooking program, MasterChef which aired on Sun.

## Eurostar peak table

EUROSTAR will increase its services between London - Paris - London from 30 Jul and 29 Aug, in time for the peak summer period.

The trains will be operating standard class seating with an additional service ex London departing at 13:31 on Fri and Sun, and from Paris departing 16:43 on Fri and 14:43 on Sun.

Wed 28 Jul 10 Page 6  
EDITORS: Bruce Piper and Guy Dundas  
E-mail: info@traveldaily.com.au

## Record numbers for QLD airports

QUEENSLAND Airports Limited has reported a combined 9.7% year-on-year increase in passenger movements for the 2009/10 financial year at Gold Coast, Townsville and Mount Isa airports.

On its own, Gold Coast Airport saw traffic increase 12%, with more than 5.1 million pax passing through OOL through out the year, cementing its place as Australia's fifth busiest international airport.

## SIA back in black

SINGAPORE Airlines yesterday reported a SG\$253m profit for the Apr-Jun quarter - a massive turnaround from the SG\$307m loss recorded in the same period last year, in the depths of the global financial crisis.

# WIN A HOLIDAY TO VANUATU



During July, *Travel Daily* subscribers can enter to win a fabulous Vanuatu holiday package for two, courtesy of **Air Vanuatu, Mangoes Resort, The Havannah and White Grass Ocean Resort.**

The prize includes Air Vanuatu return economy flights for two from Brisbane, Sydney or Melbourne to Port Vila and Tanna; two nights accommodation at Mangoes Resort, Port Vila; two nights at The Havannah on the island of Efate; two nights at White Grass Ocean Resort Vanuatu on the island of Tanna; daily breakfast and airport transfers.

Each day *Travel Daily* will ask a Vanuatu-related question – just read the issue and email us your answer.

At the end of the month the subscriber with the most correct entries and the most creative response to the final question will win this fantastic Vanuatu holiday.



**Q.20: The people of Vanuatu are known as .....**

Hint! Visit [www.vanuatu.travel](http://www.vanuatu.travel)

Email your daily answer to: [vanuatucomp@traveldaily.com.au](mailto:vanuatucomp@traveldaily.com.au)

For further information on Vanuatu please see: [www.vanuatu.travel](http://www.vanuatu.travel)

Click here for competition terms & conditions



## Amanda hits Koh Samui

THAI Airways and Unique Tourism has named Amanda Haferman of Voyager Travel Melbourne as the winner of the *Travel Daily* 'Smile' competition which featured exclusively in *TD* last month.

Amanda has won a trip to Koh Samui, and was that excited she's already booked herself on a holiday to depart in two weeks.

She is pictured (aboveright) with Bianca Lucas from THAI Melbourne.



## Aurora for scuba

AURORA Expeditions is offering scuba diving on arctic voyages as seen in its new High Arctic 2011 brochure.

The tour is available as part of Aurora's optional activity - the Iceland and Greenland Explorer, visiting the SE coast of Greenland.

## Sponsors needed

TRAVELMANAGERS' director of finance, Grant Campbell is running for a good cause at the Blackmores Marathon on 19 Sep to raise money for The Cancer Council of NSW.

His goal is to raise \$1000 and complete the marathon in 4 hours and 10 minutes.

To sponsor Grant - visit [gofunraise.com.au/CampbellG#](http://gofunraise.com.au/CampbellG#).



4 days from first impressions to lifelong memories

to lifelong memories



SULTANATE OF oman

[info@tourismoman.com.au](mailto:info@tourismoman.com.au)

Phone +61 2 9286 8930





**NEED A PAYRISE?  
YOU CAN BANK ON AA -  
REGISTER TODAY!**

**FOR ALL THE LATEST VACANCIES VISIT [www.aaappointments.com](http://www.aaappointments.com)**

**SYDNEY – 8/6 O'Connell St – (02) 9231 6377 – [apply@aaappointments.com.au](mailto:apply@aaappointments.com.au)**

**MELBOURNE – 1/167-169 Queen St – (03) 9670 2577 – [recruit@aaappointments.com.au](mailto:recruit@aaappointments.com.au)**

**BRISBANE – 13/97 Creek St – (07) 3229 9600 – [employment@aaappointments.com.au](mailto:employment@aaappointments.com.au)**

**ADELAIDE & PERTH – (03) 9670 2577 – [recruitsa@aaappointments.com.au](mailto:recruitsa@aaappointments.com.au) & [recruitwa@aaappointments.com.au](mailto:recruitwa@aaappointments.com.au)**

### **GET SET FOR SUCCESS!**

#### **TRAVEL SERVICES CONSULTANT**

**SYDNEY – SALARY PACKAGE TO \$45K + BONUSES**

Are you sick of being given unachievable targets?

Tired of booking the same boring products, over and over?

Why not try something different? When you join this boutique travel company, you will organise a vast array of travel products for varied clients. This is a hugely satisfying role for a consultant, with great benefits including Monday to Friday hours only. Essentially you will have strong CRS skills, knowledge of cruise product and excellent customer service skills. – Apply Now!

### **THERE AINT NO SECOND PRIZE!**

#### **MULTI SKILLED CORPORATE CONSULTANT**

**SYDNEY – SALARY PACKAGE \$55K-\$65K ++**

Our client is a hugely successful travel company based in the North Sydney, who is offering a lucky new consultant the opportunity to earn an excellent salary package, gain fantastic training and progression opportunities, plus great bonuses. You will also enjoy working with a fun, down to earth team working on a range of challenging international and domestic corporate itineraries. To qualify, you will need a min 2yrs corporate travel experience & a positive attitude.

### **A CHANGE IS AS GOOD AS A HOLIDAY!**

#### **LEISURE TRAVEL CONSULTANT**

**PERTH (CITY) – SALARY PACKAGE TO \$80K (INCL COMM)**

Don't box yourself in, move across to a growing travel company that pays one of the highest salaries in Perth! This online travel company has a variety of bonus schemes in place that see their employees earning in excess of \$70,000! Processing leisure bookings, you will be proficient on Galileo and have a proven sales history. Monday to Friday business hours only. Optional weekend work – with paid overtime!

### **MIX IT UP A LITTLE**

#### **CORPORATE LEISURE TRAVEL CONSULTANT**

**PERTH (INNER) – SALARY PACKAGE TO \$55K**

This reputable boutique travel agency has acquired new business and subsequently requires a new senior travel consultant to assist with both leisure and corporate enquiry. To be a successful candidate, you must possess a minimum 3 years international travel consulting skills, have strong European knowledge, be proficient on Sabre & have been exposed to high end / luxury clientele. Mon to Friday hours

### **SERVICE THE AFFLUENT**

#### **UPMARKET LEISURE CONSULTANT**

**MELBOURNE (EAST) - SALARY PACKAGE \$55K**

Prefer the larger & more intricate travel bookings over the budget Bali itineraries? This high end leisure agency is seeking a senior travel consultant who has the ability to work autonomously and service their long standing luxury clients. This is a professional office that has been servicing clients for over 20 years. Monday to Friday hours only. Galileo skills highly desirable. Apply Now to learn more!

### **JOIN THE BIG GUNS**

#### **DOMESTIC TRAVEL CONSULTANTS x 6**

**MELBOURNE (INNER) – SALARY PACKAGE \$44K +**

Looking for a fun & social working environment which will also see you in a professional and career driven organisation? This national travel management company requires 6 domestic corporate consultants to assist on their major account. This is a fantastic opportunity to move from retail travel to corporate & progress your skills. Monday to Friday business hours only, together with an annual salary increase!

### **IT'S ALL ABOUT YOU!**

#### **RETAIL CONSULTANTS**

**BRISBANE CBD & SUBURBS – SALARY PKGE \$50K + (OTE)**

Sick and tired of giving all your hard earned profit to the boss? Then this role is for you. Working in these fun and funky offices you will earn \$\$\$ on every booking made. In addition to making a fantastic salary, you will have access to the best training and development programs around whilst also enjoying free and discounted holidays. To take hold of this fantastic opportunity you will need min 2 years travel consulting exp. Start putting yourself first and apply today!

### **WANT TO PLAY THE FIELD?**

#### **TRAVEL TEMPS**

**QUEENSLAND REGION – TOP HOURLY RATE**

Not ready to make a long term commitment? Why not try travel temping! We have short and long term assignments starting soon for experienced travel consultants. Temping is a great way to try out a number of different sectors and companies to find your perfect fit. Whilst looking for that ideal role you will be earning a top hourly rate and receiving a weekly pay cheque. Min 12 mths consulting experience reqd along with a GDS inc Galileo, Amadeus, Sabre or Calypso.