

# The Best to the East

Eastern Europe fr \$1499\*

Austrian  
Web for our online

\*Fares valid per person for outbound and return flights. Excludes airport fees, ticket fees and taxes. Special conditions apply. Departures from SYD/MEL/BNE/PER to selected destinations.

www.austrian.com

# Travel Daily AU

First with the news

Wed 02 Jun 10

Page 1

EDITORS: Bruce Piper and Guy Dundas  
E-mail: [info@traveldaily.com.au](mailto:info@traveldaily.com.au) Ph: 1300 799 220

## Recruitment Executive - Sydney

- Work for TMS Asia Pacific
- Base plus commission OTE \$60 - \$100k

Contact Wendy Stearn at  
TMS [wendy@tmsap.com](mailto:wendy@tmsap.com)  
T: 02 9231 6444



## 7000+ TA ad views

MORE than 7000 people across the globe have viewed the new Tourism Australia TV commercial which is being hosted on the *Travel Daily TV* site since it was put online on Mon afternoon.

The ad, with its 'Nothing Like Australia' song, continues to attract hundreds of comments, and *TD* readers are also continuing to vote in our exclusive survey to gauge industry feedback on the commercial.

To have your say, click below.

**Vote on new TA ad**

# Trip

Travel rewards & incentive program

## EARN 500 BONUS TRIP POINTS

on all international Hertz bookings made with



Holidays

viva!  
holidays



Offer valid for bookings made and deposited between 01 - 30 Jun 2010 for departures 01 Jun - 30 Nov 2010. Conditions Apply.

Not a *Trip* member?

Join today!

## Jetstar signs AF/KLM pact

JETSTAR has today signed a "landmark interline agreement" with Air France and KLM, which is the first interline deal covering the whole Jetstar Group outside of its parent company, Qantas.

The pact will cover all of Jetstar's ports, including 21 direct markets into Singapore, as well as Air France/KLM's hubs in Paris and Amsterdam.

"This partnership with one of Europe's most established carriers will provide new opportunities for customers to more easily travel to the almost 60 destinations across the Asia Pacific region that Jetstar serves, including through

our growing Singapore hub," said Jetstar Executive Manager Commercial, David Koczkar.

"It also supports Jetstar's position as the largest low cost carrier in Asia Pacific," he added.

Koczkar also said he expected the partnership to have a positive impact on increasing accessibility for customers within Jetstar's domestic networks in Australia, New Zealand and Vietnam, "leading to significant benefits for each of these local tourism industries".

AF/KLM gm for Singapore, Indonesia, Australia and New Zealand, Paul Rombeek, said the expanded network would offer customers "unprecedented and convenient flight connections throughout East Asia, Australia and New Zealand".

## Club Med ski out

CLUB MED has launched its new 2010/11 ski brochure, with holidays on offer at its resorts across the globe - details on p10.

## Today's Travel Daily

*Travel Daily* today has seven pages of news and photos, plus full pages from:

- AA Appointments
- China Holidays
- Club Med Ski Brochure

## AOT goes dynamic

THE AOT Group is now offering dynamic hotel accommodation rates to its international partners, after a major upgrade to its technology systems.

AOT Inbound md Cinzia Burnes said the dynamic rates had been introduced after feedback from overseas partners, and can be viewed alongside 365 day wholesale pricing enabling clients to select the best possible deals.

She said the dynamic rates would also be available across events such as Melbourne's F1 Grand Prix, the Spring Racing Carnival and Sydney New Year's Eve packages.



TRAVELMANAGERS  
the smarter choice



FOR THE TEAM BEHIND

# THE BARE FACTS

TAKE A CLOSER LOOK AT TRAVELMANAGERS

CONTACT AARON STINSON  
NATIONAL RECRUITMENT MANAGER  
ON 1800 019 599



## South Africa winner

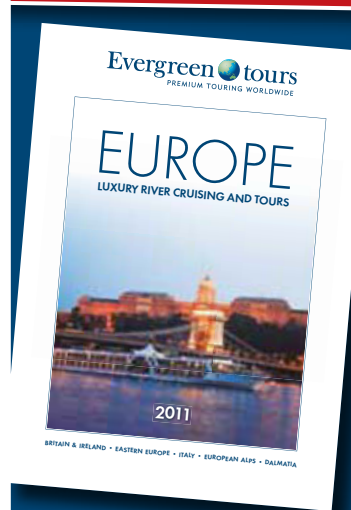
CONGRATULATIONS to Terri Dillon of Pulse Travel in Qld, who has been named the overall winner of *TD*'s fabulous South Africa competition last month.

Terri has won a seven day trip for two to South Africa courtesy of South African Tourism and V Australia, including return premium economy airfares, two nights in Johannesburg and a four night stay in luxury accom at Kruger National Park.

If you didn't win, don't despair - this month we have a holiday to Thailand on offer; details p7.

Evergreen tours  
PREMIUM TOURING WORLDWIDE

## EUROPE RIVER CRUISING 2011 BROCHURE OUT NOW!



Click to Download BROCHURE

**FREE AIRFARE TO EUROPE\***  
MAY, JUNE, JULY, AUG  
ACROSS ALL CABINS

Call 1300 364 414

Only Airline flying to Solomon Islands on the weekend.  
Full Service Carrier. When service matters most...fly with us

FROM  
\$199.00 AUD  
ONE WAY INCLUDING ALL TAXES  
\*FOR FLIGHTS DURING  
JUNE AND JULY

Our Airline  
[www.ourairline.com.au](http://www.ourairline.com.au)  
or contact your travel agent



### 3 Cruise Positions - Nth Sydney

- ▶ International cruise co. opening Sydney office.
- ▶ Team leader- with solid cruise exp. to lead small team.
- ▶ 2 x On-line cruise specialists with prev. cons. exp.
- ▶ Salaries up to \$50K + super ▶ **Apply Today!**  
call or email: [liz@inplacerecruitment.com.au](mailto:liz@inplacerecruitment.com.au)

[www.inplacerecruitment.com.au](http://www.inplacerecruitment.com.au)

# Travel Daily AU

First with the news

Wed 02 Jun 10

Page 2

EDITORS: Bruce Piper and Guy Dundas  
E-mail: [info@traveldaily.com.au](mailto:info@traveldaily.com.au) Ph: 1300 799 220

**10 GOOD REASONS TO VISIT NEW CALEDONIA**

**5 Beaches and Islands**

New Caledonia's beautiful islands are a beach and water lover's paradise.

**Aircalin**  
International Airline of New Caledonia

**CLICK HERE FOR THE OTHER 9 REASONS**

## Explorer addition

THE oneworld airline alliance has announced the addition of Italian carrier Meridiana to the Global Explorer RTW fare.

Meridiana adds an extensive domestic network within Italy, as well as services to ports in Egypt, Israel, the US and Europe.

See [www.meridianafly.it](http://www.meridianafly.it).

**P&O**  
This is how to holiday

Hey Boss, see ya in 4 Days!

**WIN** Click Here  
a 3 night cruise!

## Discover the Bear Essentials



Book your clients on a journey to discover Alaska's amazing wildlife at Katmai Wilderness Lodge offering some of "the world's most spectacular bear viewing".

**4D/3N tour departs every Sunday from Kodiak. Tour costs from \$3,704\* per person twin share (\*Conditions apply).**

**Includes:** return float plane Kodiak to lodge, full board accommodation, beer, wine, soft drinks, guided trips.

For enquiries contact  
**Natural Focus Safaris** on  
1300 363 302 or email  
[info@awsnfs.com](mailto:info@awsnfs.com)

[www.naturalfocussafaris.com.au](http://www.naturalfocussafaris.com.au)

**NATURAL FOCUS**  
SAFARIS

**ALASKA**  
Beyond Your Dreams, Within Your Reach

LIC NO: 30248

## Expedia names TAAP rep

EXPEDIA has today announced the appointment of Discover the World Marketing to represent its Travel Agents Affiliate Program in Australia and New Zealand.

Effective 01 Jun, Discover the World (DTW) will take over the sales and 'first level customer support' for the program, which has "exploded" in the Australian market since it was announced in TD on 01 Mar.

"The appointment of a strong local business partner was always in the plan but the initial dramatic success of the TAAP has brought forward many of our growth plans," said the program's manager, Stuart Udy.

More than 3000 Australian and New Zealand agents are now

using the program, and today's announcement follows similar strategies in Europe where DTW represents Expedia's TAAP in Germany and France.

DTW country director, Birgit Eisbrenner, said the deal was a great opportunity for the firm.

"Expedia has such a massive offering of inventory and rates, it's no wonder travel agents find it so appealing," she said.

Eisbrenner is no stranger to Expedia, having previously worked in supplier relationships with the online giant.

The program gives agents access to Expedia's global inventory, offering commission on flights, hotels, packages, car rental and activities.

For more info on the TAAP see [www.expediaaccess.com/au](http://www.expediaaccess.com/au).

## STA openings too

STA Travel says the TCF update confirming the closure of six branches (TD yesterday) was due to paperwork being finalised, with the details covering outlets closed since 2007.

Over the same period STA has opened six branches in better locations, and says it's continuing to look to expand its distribution.

## NZ plans for Oz

AIR New Zealand says at this stage it doesn't plan to roll out its new international kiosk check-in system (TD yesterday) at Australian airports.

The carrier told TD it's currently concentrating on expanding automatic check-in and bag drop to other ports in NZ and "from there we will review our ability to expand to Australian airports".

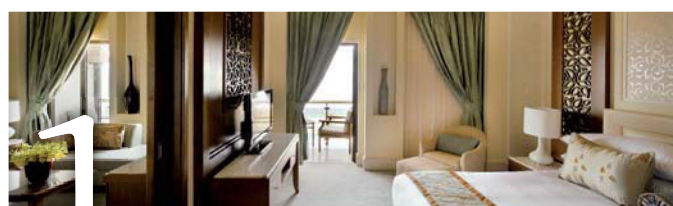
## OETG Selects Moneydirect

ORIENT Express Travel Group has announced a new deal with Moneydirect which will see its retail agency network Select Travel Group use Moneydirect as its preferred payment processing solution.

The more than 300 Select members across Australia will now be able to use Moneydirect to electronically settle transactions with OETG's Express Ticketing in-house consolidation operation.

CEO Tom Manwaring said the move "enables smarter and faster tracking and reporting of transactions for all agents that deal with Express Ticketing".

Select Travel agents will also be able to use Moneydirect to pay for bookings with major wholesalers and non-air suppliers.



**1** millennium from  
traditional hospitality  
to modern luxury

[info@tourismoman.com.au](mailto:info@tourismoman.com.au)



Phone +61 2 9286 8930

## Window Seat

AS if British Airways didn't already have enough problems, the carrier has been cited in the UK House of Commons for a photo in an internal staff magazine which labels Osama Bin Laden as a BA frequent flyer.

The in-house LHR News carries an article about travellers being able to receive boarding passes via their iPhones, with a tongue-in-cheek photo showing a smiling steward greeting a passenger while another holds his iPhone up to a scanner.

A close-up on the boarding pass shows the name BIN LADEN/OSAMA - and the world's most wanted man is in seat 7C - up the front in BA's First Class cabin.

Tory MP Patrick Mercer said to make matters worse, the flight is heading for Washington DC.

"I have no doubt that this will awaken some extremely painful memories," he said.

A BA spokesman said the article had no malicious intent.

AIRLINES and resorts should pay more attention to eBay and less to meteorologists when it comes to weather forecasting, according to analysts at the online auction company.

They said that the lengths of miniskirts sold online is a good predictor of the weather, with more short skirts sold a few days before things warm up, with longer ones in the lead-up to cold snaps.

"We're calling it mini skirt meteorology," said eBay spokesperson Ruth Szyszkowski.

"If you want to know what the weather is going to be like in three days, just take a look at hemlines," she added.

TOURISM officials from Yorkshire in the UK got their just desserts this week after the region's 'Rhubarb and Custard Garden' won the public vote for the best display at this week's Chelsea Flower Show in London.

The garden is inspired by Yorkshire's so-called 'Rhubarb Triangle' (hopefully not to be confused with the Bermuda Triangle) and has also helped launch a new Yorkshire Gardens tourism promotion initiative.

**THAI's 50th Anniversary Sale**

**Thailand from \$500\***  
**Vietnam from \$700\***  
**Europe from \$1,200\***

**THAI 50<sup>th</sup> ANNIVERSARY 1960-2010**

\*Return airfares. Taxes to be added.  
 Check fare grids for details.  
[www.thaiairways.com.au](http://www.thaiairways.com.au)

**Travel Daily AU**  
 First with the news

Wed 02 Jun 10 Page 3

EDITORS: Bruce Piper and Guy Dundas  
 E-mail: [info@traveldaily.com.au](mailto:info@traveldaily.com.au) Ph: 1300 799 220

**World's 5-star airline.**  
[qatarairways.com](http://qatarairways.com)

**QATAR** AIRWAYS القطرية

## Walshe reports improvement

JACQUI Walshe, the ceo of NZ-listed Southern Travel Holdings, has issued a stock exchange update reporting an "improved third quarter performance" for the three months to 31 Mar.

Southern Travel bought representation specialist The Walshe Group in 2007, expanding its existing inbound business

targeting the Japanese market.

"Indications are that the key business drivers have shifted back in a positive direction," Jacqui Walshe said.

The company is still expecting a full year loss, but "the indications are again favourable going into this current quarter," she added.

Southern Travel also last week reported the resignation of its chief financial officer and company secretary, Greg Kemp, who was working under contract.

"An executive search is in progress to identify a suitable replacement who will be employed on a permanent basis," the company said.

## BA strike schedule

BRITISH Airways has now confirmed the full schedule of its flights covering the next London Heathrow cabin crew strike period, from 05-09 Jun.

As with the other waves of the current industrial action BA's long-haul flights to Australia will continue to operate through the disruption.

The status of other BA flights during the walkout can be checked at [www.ba.com](http://www.ba.com), with passengers once again warned not to come to the airport unless they have a confirmed booking.

## Bumping costs rise

US officials are expected to shortly announce an increase in the compensation airlines must pay to passengers who get bumped off oversold flights.

Currently pax get US\$400 or US\$800 depending on how long they are delayed, with lobby groups pushing for these levels to climb to US\$800 or US\$1200.

## Flight Centre Qantas winners



TOP Qantas sellers from Flight Centre across Australia took part in a "Live TV Game Show" recently in the finale to a three month national 'Qantas Wantus' incentive.

The event was held at the Qantas Airways Heritage Centre in T3 at Sydney Airport, with the game show seeing them compete for \$150,000 in prizes.

The nail-biting night saw the team from FcM Executive Melbourne walk away with prizes consisting of Apple iPhones, travel

vouchers, hampers and Total Experience vouchers.

But nobody went away empty handed, with all of the finalists receiving prizes of gift baskets and iPods, before celebrating into the early hours at a special after party.

Pictured above from left: David Coombes, Flight Centre National Airlines; Nathan Lindrea, Steven Lindley and Brendan Sawyers from FcM Executive Melbourne; and Emma Brodie, QF national sales mgr for Flight Centre.

EARN  
**15%**  
 COMMISSION

AND WIN A  
 TWO-NIGHT STAY

VIEW HOTELS  
 & RESORTS

**Preferred**  
 HOTEL GROUP

## STAR CLIPPERS CRUISE UNDER FULL SAIL ABOARD THE LARGEST MODERN TALL SHIPS



**Eastern Mediterranean Cruises**  
 from May until October 2010&2011

See a virtual tour [www.starclippers.com](http://www.starclippers.com)

Hi from Santorini

We had breakfast on deck watching the seagulls swooping down trying to pluck the brilliant colour from the water. Then strolling down cobblestone alleyways under Helios golden gaze we found our way to a fun taverna. Bye for now, our octopus salad & ouzo are coming!

Love Jo & Pete



Brochure

**APT**

**2011 EUROPE RIVER CRUISING**

FULL & EXTENSIVE  
 PROGRAM COMING SOON

**Exclusive Butler Service**

A large number of guests will have access to a personal butler service

click for more details



ABOVE: It's a tough job, but someone has to do it.

This lucky group of agents went to the beautiful Cook Islands recently, to experience the destination in the lead-up to the 04 Jul launch of the new non-stop Air New Zealand services between

Sydney and Rarotonga.

The agents travelled courtesy of Air Tickets and Air NZ.

Pictured above hard at work are, from left: Mathew Hickey, Harvey World Travel Katoomba; Anouk Bosma, Air Tickets; Rachael Dunne, Air Tickets; Julie Robinson, HWT Brighton Le Sands; Lachlyne McCabe, Show Travel; Kim Owen, HWT Emu Plains; and Riyo Thongphrachanh, Air New Zealand.

## New TCF members

THE Travel Compensation Fund has added six new head office locations over the last two weeks, with participants including Universal Travel Agency of South Yarra, Vic; Ultimate Travel Solutions in Armidale NSW; Easy Tour and Travel.com of Girrawheen WA; Continental Travels in South Strathfield NSW; Deja Vu Travel in North Sydney NSW; and Big World Travel in Camperdown NSW.

There are also two new branch locations - a Flight Centre in Bicton, WA and a Beaches Travel outlet in Byron Bay NSW.

## Townsville sale

THE four-star 93-room Townsville Plaza Hotel has been listed for sale, with expressions of interest closing 30 Jun.

## EK adds FIFA flights

EMIRATES will operate two special supplementary services between Dubai and South Africa during the World Cup in Jul.

An extra return 777-300ER service will operate to Cape Town on 12 Jul, with a supplementary to Johannesburg on 13 Jul.

## Ryanair dividend

IRISH low-cost carrier Ryanair has declared its first ever dividend, after recording a full year after-tax profit of €319 million (more than A\$530m).

The result is more than three times last year's figure, with Ryanair carrying 66.5 million passengers during the year, an increase of 14%.

Overall revenue was up just 2% to €2.988 billion, with highlights of the year including growing the Ryanair fleet by 51 aircraft to 232 Boeing 737-800s, the establishment of 8 new bases and adding 284 new routes.

Average Ryanair fares fell 13% during the year, with the profit attributable to lower fuel costs and "rigorous cost control".

Ryanair said capacity cuts by many of its competitors caused traffic to fall at major European airports.

"We are inundated with offers from large and small airports competing with lower costs and efficient facilities to win Ryanair's growth," the carrier said.

Ryanair is predicting an 11% growth in passenger numbers over the next 12 months, and also confirmed that costs associated with the "repeated and unnecessary" closure of European airspace due to the eruption of the volcano in Iceland will amount to over €50m.

The one-off €500m dividend is subject to shareholder approval.

## APT gets classy

APT will launch new "classifications" for its European river cruise vessels in its 2011 brochure which is set for release later this week.

The different vessel types will be described as either 'Aria' (carrying 148 passengers) or 'Concerto' (162-pax) class.

The Concerto vessels will include the new *ms Amabella* which launched in May, along with *ms Amaverde* which debuts in 2011, both of which are fitted with APT's "revolutionary twin balcony suites".

APT gm marketing, Debra Fox, said there would be 39 Concerto and 25 Aria departures next year, with prices the same for both types because they operate the same itineraries and offer the same level of service and comfort.

More info 1300 278 278.

## LLA reopens in BKK

LIVING and Leisure Australia says its Siam Ocean World Aquarium in central Bangkok has recommenced trading after the end of the "protracted civil unrest" in the Thai capital.

LLA is part of the former MFS group, and also operates the Falls Creek and Mount Hotham ski resorts in Victoria.

The company says it's expecting its profit for this year to be down 5-10%, and also announced the appointment of Steve Howes as a new director.

If you think you can find a better rate on the internet.

**You haven't met ME and my Expedia...**

Expedia Travel Agents Affiliate Program (TAAP)



**JOIN THE TRAVEL AGENTS AFFILIATE PROGRAM**

- Visit [www.expediaaccess.com.au](http://www.expediaaccess.com.au)
- Email [expedia-au@expedia.com](mailto:expedia-au@expedia.com)

JOIN NOW FOR

**FREE**

Book Now for Best Rates and Top Commission  
12% Commission for travel before 30 June\*  
\*(Expedia Special Rate Hotels)

| FLIGHTS | HOTELS | PACKAGES |  
| CAR HIRE | ACTIVITIES |



## PASSIONATE ABOUT CANADA & ALASKA???

### TRAVEL CAREER OPPORTUNITY

Progressive growing company  
The "best" incentive system

**Salary \$45,000 to \$60,000+**

Canada & Alaska Specialist Holidays is expanding its operations and has vacancies for 2 Senior Travel Consultants to join our Sydney sales centre. We pride ourselves on being the North American travel experts by providing the best information and advice for our customers when designing "Tailor Made Holidays".

We are seeking Senior Travel Consultants with a minimum of 5-7 years consulting experience and a real passion and interest in Canada, Alaska & the USA.

Applicants who have traveled to at least one of the above destinations will have an advantage. You should also have proven sales experience and exceptional communication skills with a commitment to customer service.

Sound Like You? Want To Know More? [www.canada-alaska.com.au](http://www.canada-alaska.com.au)

Please email your resume to: [edsmith@canada-alaska.com.au](mailto:edsmith@canada-alaska.com.au)



## TEAM LEADER - SYDNEY

We are seeking a proven people coach with related industry experience to manage a team of up to 10 Corporate Consultants. We don't often advertise these roles externally, so don't miss out!

Enquires/applications in strictest confidence to: [andrew\\_gould@travelctm.com](mailto:andrew_gould@travelctm.com) (Recruitment Coordinator)

BEST NATIONAL CORPORATE TRAVEL MANAGEMENT COMPANY 2008 & 2009  
BEST CORPORATE TRAVEL AGENCY IN AUSTRALIA 2004, 2006 & 2007



**CORPORATE TRAVEL MANAGEMENT**  
Tailored Travel Solutions.  
BRISBANE - SYDNEY - MELBOURNE - PERTH - GOLD COAST

travelctm.com

## Wave goodbye with P&O agent promo

P&O CRUISES has today launched a 'Wave Goodbye to the Boss' campaign giving agents the chance to win one of five outside cabins on a three night cruise of their choice during 2011 departing Sydney, Brisbane or Auckland - valued at up to \$2618.

The competition is open to any consultants in Australia and NZ who take a booking and deposit during Jun for any 2010-2012 cruise on board *Pacific Sun*, *Pacific Dawn*, *Pacific Jewel* and the new *Pacific Pearl*.

Agents enter the contest by providing a caption for a different photo each week on a special competition web page at [completecruisesolution.com.au/winashortbreak](http://completecruisesolution.com.au/winashortbreak).

This week's photo (below) shows two of the Masterchef hosts on board - so get creative!



## Universal attraction

UNIVERSAL Studios in Los Angeles has opened up four acres of newly rebuilt New York Street backlot locations, replacing the previous sets which burned down in an accidental fire in 2008.

The area consists of 13 city blocks of buildings, and before its demise had been the setting for countless TV shows, commercials and feature films.

The new New York Street will be fully completed at the end of the month, with the existing King Kong theme park attraction moved to expand the location which will once again form the basis of the unique behind-the-scenes tour of Universal - as well as providing the settings for yet more feature films.

Since its establishment in 1964 the studio tour has taken more than 135 million visitors into the heart of the Hollywood movie and TV industry.

## Cook Island deals

THE Australian travel trade is getting on board offering deals on product to the Cook Islands, in conjunction with the eight day Roadshow and the new direct NZ service starting 04 Jul (TD Mon).

Specials are available through AOT, Coral Seas, Honeymoon Worldwide, Infinity Holidays, Omniche Holidays, Orient Pacific, Specialist Holidays, and Stella.

Packages start at \$1099 including a NZ\$100 resort credit for 5 nights at the Edgewater Resort and Spa with flights, transfers and b'fast.

## Thank you very much!



## Vietnam Wu value

WENDY Wu Tours says there's still great value on its Vietnam tours despite currency changes.

*Vietnam at a Glance* departing on 06 Oct, for 12 nights, is priced from \$2960ppts ex SYD, and the 18 day *Vietnam Highlights* which has five departures from Jul until Nov costs from \$3862ppts.

Packages incl airfares, taxes, accom, meals, transport, daily tours, entrance fees, visa fees for Aussies and tipping - more info at [www.wendywutours.com.au](http://www.wendywutours.com.au).

## New EY route

ETIHAD has launched new non-stop flights between Abu Dhabi and Erbil, with two return A320 flights per week.

Erbil is EY's second destination in Iraq, following the launch of Baghdad services in Apr this year.

ABOVE: This group of Jetset Travelworld agents recently returned from a fabulous fam to Las Vegas and Los Angeles, with Air New Zealand and Creative Holidays.

They're pictured above wearing their special Elvis glasses - just after visiting the Las Vegas White Chapel.

Pictured above, back row from left: Debbie Nagle, Travelworld Yeppoon; Raymond Lewis, Jetset Gladstone; Sarah Mahone, Jetset Ipswich; Joanne Taylor, Air NZ; Mark Richards, Creative Holidays; Geraldine Daddow, Jetset Noosa; Callum Whitehead, Jonkers Travel.

Front row: Fiona Borserin, Jetset Travelworld; Chantelle Price, Jetset Spring Hill; Erin Jackson, Travelworld Carindale; and Olivia Nicolle from Jetset Toowoomba.

virginatlantic.com/experience

*Je ne sais quoi. Defined.*

**UPPER CLASS** An award-winning Clubhouse at Heathrow. Your airline's either got it or it hasn't.

**virgin atlantic**

## Amadeus promo

AMADEUS has today launched a new FIFA World Cup promotion targeting the Australian and New Zealand travel industry.

On offer is a Nintendo Wii console along with the 2010 World Cup game, with entries accepted at Amadeus Australia's website [www.au.amadeus.com](http://www.au.amadeus.com) where you can nominate who will win, and the score in the final.

## Princess cancels

PRINCESS Cruises has cancelled a port call in Israel today by its *Pacific Princess* due to increasing tensions in the region after the attack by Israeli commandos on an aid convoy heading for Gaza.

"Due to the continued uncertainty surrounding the incident and the ongoing potential for unexpected violent protests, we made the decision to cancel our call," said a spokesperson for the cruise line.

Other cruise lines with scheduled Israel calls in coming days, including Regent Seven Seas, Oceania and Azmara, haven't announced changes to their plans at this stage.

## Rex really satisfies

REGIONAL Express customers are more satisfied than those of larger domestic carriers, according to a survey released today by Roy Morgan Research.

The Apr 2010 Roy Morgan Airline Satisfaction Report showed that 83.5% of Australians who took a Rex flight in the last 12 months were 'very' or 'fairly' satisfied - ahead of Qantas at 81.6%, Qantaslink at 80.3% and Virgin Blue at 79.7%.

All of those carriers were way ahead of Jetstar at 67.3%, while just 57.1% of Skywest customers said they were satisfied.

At the bottom of the pack was Tiger Airways, with only half of its customers (51.1%) saying they were satisfied with the carrier.

## ACCC franchise push

THE Australian Competition and Consumer Commission has launched a new free education program for people buying a franchise, which may be of interest to the travel industry.

The program is administered by the Gold Coast-based Griffith University's Centre for Franchising Excellence, and will provide potential franchisees with a better understanding of their rights and obligations under the Franchising Code.

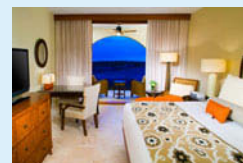
Areas covered include franchise fees, royalties, operating manuals, marketing and sites - more at [www.franchise.edu.au](http://www.franchise.edu.au).



## Accommodation Updates

WELCOME to *Accommodation Updates*, *Travel Daily's* Wednesday feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description to [accomupdates@traveldaily.com.au](mailto:accomupdates@traveldaily.com.au).

**HYATT REGENCY CURACAO GOLF RESORT, SPA and MARINA** in the Netherlands Antilles in the Caribbean opened recently. The 350 room beachfront resort, including 15 suites and three bungalows, features an 18 hole championship golf course, an eco friendly holistic retreat and six slip marina, along with extensive meeting facilities.



**FOUR SEASONS HOTEL SYDNEY** has launched a new Winemaker Chef's Table experience for a maximum of 19 people once a month for \$225pp. Combining the best in food and wine and each month one high profile winemaker from Australia or New Zealand will showcase their collection with a five course vertical tasting. For bookings on the Winemaker Chef's Table call 02 9250 3306.



**RYDGES TRADEWINDS** in Cairns has been upgraded with new exterior paint work and a new signature restaurant and bar, called Sea Level Food and Wine. The hotel is a four and a half star property with 233 guest rooms and suites, a walk in pool with spa and waterfall set amongst tropical landscaped gardens.



**OUTRIGGER LITTLE HASTINGS STREET RESORT AND SPA** in Noosa is set to open on 01 Aug. The resort will be located 500 metres from the Noosa shoreline and at the south end of Hastings street. A grand opening rate is being offered with a stay 5/ pay 4 offer for \$380 per night in a one bedroom until 17 Sep. For info visit [outrigger.com.au](http://outrigger.com.au).



**CHATEAU ELAN at THE VINTAGE**, in the Hunter Valley is the newest golf and spa resort in Australia. The five star property offers ten private villas and 80 two storey villas. The destination spa is equipped with 18 specialist rooms offering exclusive spa treatments and Terrace Treatments.



Phuket is set to open its first Westin resort in Thailand on 01 Aug. The **WESTIN SIRAY BAY RESORT AND SPA**. The newly built 261 guest rooms, suites and villas offer ocean views with several also having their own plunge pools. Other features include Westin WORKOUT and Heavenly Spa, kids club and meeting rooms/ business centre.



The **GOLDEN TULIP HOSPITALITY GROUP** has completed the rebranding of the **GOLDEN TULIP MANGOSTEEN RESORT and AYURVEDA SPA** in Phuket, originally The Mangosteen Resort and Spa. Reservations for the property are being taken now.



The **SWISSOTEL GOCEK MARINA AND RESORT** has opened its doors for the summer season on the Turkish Mediterranean coast, after a six month winter break. The hotel has 57 bedrooms all with balconies and stunning views of the sea or surrounding mountains. Other features include two restaurants, a 280 metre long private beach and nearby water sport options, including diving and parasailing.



## SALES EXECUTIVE Perth

Emirates, the International Award winning Airline of the UAE, wishes to recruit a dynamic & customer service-orientated professionals to join our sales team in Perth.

### The successful candidates must be able to:

- Achieve and build sales of the Company's products and services by developing solid relationships with Travel Industry partners and Corporate accounts.
- Take a strategic approach to developing and maintaining brand awareness and recognition.
- Take a proactive approach towards the achievement of pre-determined sales / growth targets.
- Demonstrate superior presentation / communication skills in order to educate travel industry partners on market leading products and services.
- Enhance relationships and develop trust and rapport with key industry contacts & Stakeholders within designated regions and/or portfolios.
- Represent the organization at Corporate after hours events.

### Preference will be given to candidates with the following:

- Minimum 5 years sales experience within the travel industry.
- Strong local knowledge of the travel markets in Perth.
- Have management experience at a junior level, and ability to act on own initiative.

We offer an attractive salary package and benefits associated with the airline industry. For further details, and on-line application process, please visit our web site [www.emiratesgroupcareers.com](http://www.emiratesgroupcareers.com)

Telephone and postal applications will not be entertained. Applications close Thursday 10 June 2010. Only candidates that meet the minimum requirements will be considered and contacted.

Keep discovering

## Whales in Sydney

**YESTERDAY** was the official first day of the Sydney whale season, with the arrival of a pod of humpbacks in the harbour.

Intercontinental Sydney is offering a weekend Whale Watching Experience package priced from \$405 including two nights luxury accom, full b'fast, and a three hour whale watching cruise for two - details at [sydney.intercontinental.com](http://sydney.intercontinental.com).

## Vanuatu regos

**AGENTS** having trouble registering for the upcoming Vanuatu Roadshows (**TD** yesterday) via the [antor.travel](http://antor.travel) website can also RSVP via email to [australia@vanuatu.travel](mailto:australia@vanuatu.travel).

Please provide name, agency and phone number and indicate city of attendance.

## Tiger to add planes

**TIGER** Airways has advanced the delivery of two more A320 aircraft to the current financial year ending 31 Mar 2011.

CEO Tony Davis said additional delivery positions had become available, meaning Tiger will take delivery of 9 planes this year giving it a "newer, younger fleet" to help reduce operating costs.

## ADS changes in NZ

**TOURISM** New Zealand has announced a revision of its Approved Destination Status program for the Chinese market.

Changes to the code of conduct governing the scheme will "help address quality issues impacting travel from China, and improve the value of this market," according to TNZ ceo Kevin Bowler.

The revised code will put more scrutiny on shopping, with souvenir shops visited by ADS tours requiring endorsement under NZ's Qualmark quality scheme from 01 Jan 2011.

Qualmark ratings will also be required for all transport and activities in itineraries - in addition to the current rating requirement for accommodation.

"China offers big opportunities for New Zealand tourism, but we need to improve quality, as well as visitor numbers in order to grow its value to New Zealand's economy," Bowler said.

## New 777 for BI

**ROYAL** Brunei Airlines has taken delivery of its first Boeing 777-200ER in a ceremony at Brunei International Airport yesterday.

BI will lease six of the 777s from Singapore Airlines, with the remaining aircraft set to be delivered between Jun and Sep.

The aircraft will replace the carrier's current 767-300ER aircraft operating long haul flights from Bandar Ser Begawan to the UK, Middle East, Australia and New Zealand.

## WIN A TRIP TO THAILAND



Travel agents were quick yesterday to send in their fabulous Thailand smile photos for our latest competition.

**The photo below was sent in by Stuart Ingram from Beaumaris Travel Centre in VIC. Stuart is flashing his pearly whites whilst on a sea canoe ride in Krabi, Thailand.**

To celebrate its 50th birthday, **Thai Airways International** has teamed up with **Travel Daily** this month and is giving travel consultant readers the chance to win a trip to Thailand for two people.

This great prize includes: two return flights with TG to Koh Samui, five nights accommodation at Sareeraya Villas & Suites, daily breakfast and airport transfers.

THAI is "Celebrating 50 years of the world's most famous Smile" and is looking for the 'Best smile on a Dial' in Thailand.

All you need to do to enter the competition is **send in a picture of your favourite**

**'smile' taken in Thailand during a holiday or an agent famil.** It can be a picture of anybody you've encountered during your trip and must be captioned where it was taken.

Email your entries to: [smilecomp@traveldaily.com.au](mailto:smilecomp@traveldaily.com.au)

[CLICK HERE FOR TERMS & CONDITIONS](#)



## Join us for an evening of intrigue

Experience some of the culture and charm of Abu Dhabi at a "Travellers Welcome" event to be hosted by the Abu Dhabi Tourism Authority.

Savour Middle Eastern treats and find out more about one of the world's most intriguing destinations.

You could even win a luxury trip to Abu Dhabi courtesy of Etihad Airways and our partners.

### Event details:

Brisbane	Monday 21st June @ Lightspace
Melbourne	Tuesday 22nd June @ Carousel
Sydney	Wednesday 23rd June @ The Museum of Contemporary Art
Time	5:30PM - 8:00PM

Numbers are limited. If you would like to attend **click here** and RSVP. Please highlight which event you will be attending.

Discover the truth behind our promise,  
**"Travellers Welcome"**



## SEX AND THE CITY \$500 SHOPPING SPREE

Dust off your Manolo Blahniks,  
 pour yourself a cosmopolitan and log onto  
[www.aaappointments.com](http://www.aaappointments.com)  
 Register with **AA** in June and go into the  
 draw to win a \$500 shopping voucher.  
 5 runners up will win double movie passes.

WINNERS ANNOUNCED IN TD ON 1<sup>ST</sup> JULY.



### PREFER FRENCH CHAMPAGNE TO CASK WINE? HIGH END LEISURE CONSULTANT X 6 SYDNEY CBD - SALARY PACKAGE TO \$65K PLUS

You will always be able to afford champagne with this great role! Based in modern offices in the heart of the CBD, this leader in the travel industry offers you the chance to book premium high end travel, including first class flights & 5 star accommodation & tours. Essentially, you will have a minimum of 3 years experience in a retail environment and good airfare knowledge, with the highest standard of customer service!

### PUT YOURSELF AS NUMBER ONE! MULTI SKILLED CORPORATE CONSULTANT SYDNEY - SALARY PACKAGE TO \$58K PLUS

This role is for all those corporate consultants out there who are sick of being in a call centre environment and being treated as a number! Our client prides themselves on their amazing individual set up, without call monitoring! Along with their brand new office, you will enjoy a top salary and fantastic corporate accounts.  
 You really don't want to miss this opportunity to shine!

### MOVE YOURSELF BEHIND THE SCENES TEMP REFUNDS CONSULTANT MELBOURNE (INNER) - TOP HOURLY RATE

The work that happens behind the scenes is often the most important and this role will give you the opportunity to get out of the spotlight and in to the back office! Our client is a leader in online travel and as a result of further growth; they require a temp within their refunds department. Experience processing refunds is essential along with Galileo and Crosscheck skills. There is also the potential to go permanent down the track!

### BE A BLOCKBUSTER SUCCESS

#### TRAVEL MANAGER - ENTERTAINMENT INDUSTRY MELB (INNER) - SALARY PACKAGE TO \$80K+ (OTE)

Working within the entertainment industry, you never know who you may be organising an itinerary for. As a Travel Manager with this successful company; you could find yourself booking the likes of Carrie & Charlotte themselves! Essentially, you will be a highly experienced travel consultant with the ability to perform under pressure is required for this vibrant office. The opportunity to earn top \$ is on offer here.

### KEEP YOUR DAY FREE FOR SHOPPING CORPORATE TRAVEL CONSULTANT - AFTER HOURS MELBOURNE - SALARY PACKAGE TO \$65K

Working changing shifts from Mon - Sunday, you will enjoy a more flexible work life balance within this role and have plenty of free time to go out and spend some of that high level salary you'll be earning. Your skills will be at a senior level with regards to using CRS systems, making changes and amendments and being able to confidently handle international travel arrangements for corporate clients.

### GOLDEN OPPORTUNITY

#### TRAVEL CONSULTANT - CLIENT BASE REQUIRED PERTH (VARIOUS) - SALARY PACKAGES TO \$68K

Have you been waiting for your opportunity to join a company that gives you the support to take your career to the next level? If you are an experienced travel consultant in Perth with a solid client base you could take to a new company, we have opportunities available in some of the leading travel companies in Australia to allow you to do just that! Call us today for more information.

### BRIGHT SHINING STAR ADVERTISING EXECUTIVE

#### BRISBANE CBD - SALARY PACKAGE TO \$40K

A rare and exciting opportunity exists with this innovative company in their marketing department. If you are an experienced travel consultant with qualifications and a flair in marketing, this role is for you. You will be assisting the National Manager in the design, execution and measurement of advertising aimed at new customer acquisitions. Attention to detail and extensive travel industry knowledge required.

### TRY BEFORE YOU BUY!

#### TRAVEL TEMPS

#### AUSTRALIA WIDE OPPORTUNITIES - TOP HOURLY RATE

Are you an experienced travel consultant in between positions? Not sure of your next move? Travel temping is a great way to try out different sectors and companies in the industry. We have a variety of short and long term assignments within retail, corporate, wholesale and aviation companies. Not only can you try before you buy but you will earn a top hourly rate and receive a weekly pay cheque.



"BookChinaOnline.com

by **CHINA<sup>®</sup>**  
HOLIDAYS

is My Choice"

*Antonia Kidman*

Antonia Kidman



*Call* 1300 2 CHINA / 1300 2 24462

*Email* sales@bookchinaonline.com

5% commission for airfares to China and in China.

10% commission for tours and accomodation.

*Book* Online at **www.BookChinaOnline.com.au**

Your Online Travel Guru for China

# THE NEW 2010/11 CLUB MED SKI BROCHURE IS NOW AVAILABLE



Please log on to [www.tifs.com.au](http://www.tifs.com.au)  
or call (02) 9519 1666 to order your copies.



**Club Med** Ψ  
WHERE HAPPINESS MEANS THE WORLD

