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Executive - Sydney
• Work for TMS Asia Pacific
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Recruitment

Next-generation check-in

QANTAS has unveiled further details of the so-called "worldclass intelligent Q technology" which will aim to provide a next generation check-in experience for the carrier's frequent flyers. The system, which was

announced last year by ceo Alan Joyce (*TD* 11 Nov), will shortly commence trials among a group of customers at Perth Airport, with other Qantas domestic ports following later in the year -Sydney first, then Melbourne in early 2011 and other CityFlyer ports across next year.

Once fully rolled out, Platinum, Gold and Silver Frequent Flyers will be provided with a special chip-enabled card which they can

QR c'share to PER

QATAR Airways is offering flights to Perth under a new codeshare agreement with Malaysia Airlines.

The Doha-based carrier's QR code is now being displayed on MH metal between Kuala Lumpur and Perth, according to travel agent GDSs.

QR is piggy-backing on MAS' 10 weekly flights between the city pair, on MH125/127 inbound services and MH124/126 outbound.

QR is also still showing flights to Sydney on its website, operated via Singapore on Qantas. simply wave at a Q Card Reader as they enter the terminal.

This will automatically recognise the traveller and their booking, automatically checking them in at which stage a confirmation SMS will be sent to a registered mobile device.

Travellers without bags will then simply head through security to the gate; while those who have bags will then move to selftagging baggage kiosks.

Users will be able to issue their own bag tags and then leave luggage at a new Bag Drop station.

The system will also eventually expand to include permanent electronic bag-tags which in turn will link to new "world first baggage technology" which will also be introduced later this year.

Online and mobile device check-in will continue to be available, with the system said to be a way for the carrier to recognise its most loyal customers.

Joyce said the new system was expected to halve check-in time for the premium passengers.

Today's Travel Daily

Travel Daily today has six pages of news and photos, plus full pages from: • AA Appointments

China Holidays

Freedom Filipinas fare to Manila plus FREE Domestic Philippine side trip





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River cruise issue

TRAVEL Daily's sister publication Cruise Weekly this morning released its first River Cruising supplement, with lots of information about this fast arowing segment of the industry.

It's available as a free download at the CW website www.cruiseweekly.com.au.





July 1st is Canada's **Birthday!**

At 143 years old, she's still looking good, eh?

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10 GOOD REASONS TO VISIT NEW CALEDONIA

Ferguson investment push

TOURISM minister Martin Ferguson has issued a challenge to large tourism businesses to "at least double their marketing dollars by partnering with Tourism Australia" in the new 'Nothing Like Australia' campaign.

Speaking at the TTF Australia Leadership Summit in Canberra yesterday, Ferguson touted the government's tourism credentials in a speech which sounded suspiciously like electioneering.

He highlighted a wide range of government measures which would benefit the tourism industry such as infrastructure investments, the plan to reduce the corporate tax rate to 28% and the ability for tax write-offs of items valued at up to \$5000 which "will allow 90 per cent of the tourism industry to replace assets and revamp their business".

Ferguson also highlighted the National Long Term Tourism Strategy's Labour and Skills Working Group which is seeking to

BA pension deal

BRITISH Airways has announced the resolution of ongoing issues relating to its pension fund deficits, which will help progress its proposed merger with Iberia.

Gatwick revamp

THE new owner of London Gatwick Airport has unveiled a "new brand identity" as part of a €1b development plan which aims to "bring real competition to the London airports market"

Henceforth the facility will be known simply as Gatwick Airport, with upgrades over the next two years covering terminals, lounges, baggage systems and forecourts.

make practical changes such as national recognition for **Responsible Service of Alcohol** qualifications.

The Strategy had also seen a "historic agreement" with state and territory governments which will target impediments to investment, cut red tape and develop a "more focused research program".

Ferguson said that with weak economic conditions in Europe and North America "the promising growth in Asia remains a key opportunity for Australian tourism operators.

"The Government is taking Australia's \$41 billion tourism industry seriously," he said, with the govt initiatives "setting the sector up for the future"

Qld business boost

TOURISM Whitsundays and Brisbane Marketing this morning announced a move in conjunction with Tourism Australia to "stimulate short-lead business travel to Oueensland".

The promotion included a corporate educational for 10 decision makers from NSW from 17-20 Jun highlighting the event venues in the tropical north such as Daydream, Hamilton and Hayman Island as well as incentive offerings from Fantasea, Cruise Indigo, Sunsail and Ocean Dynamics.

Brisbane Marketing is using funding from TA to boost delegates at 11 key conferences taking place in the Qld capital over the next few months.

TA will this year roll out 15 cooperative marketing projects with the business events industry.





TRAVELLERS arriving at London Heathrow Airport will shortly enjoy a sweet reception, with strawberries and cream being handed out by "usherettes dressed in tennis whites" to more than 3 million arrivals over the next fortnight.

It's part of a promotion by airport operator BAA to help celebrate the Wimbledon tennis tournament, as well as "a bid to encourage an interest in British sport".

EASTERN European carrier Azerbaijan Airlines has taken the unusual step of publishing a blacklist of banned passengers on its website.

The list of 73 offenders is complete with their passport numbers, and the site says the names of the "undesirable passengers" have been made public because their "behaviour has led to a threat of safety".

As well as Azerbaijan nationals the list includes Russians, Israelis and even one UK citizen.

THERE was probably significant shrinkage last Sat at a special rugby match held in Dunedin.

No - not the All Blacks versus Wales test match in the evening, but a few hours earlier: an allnaked clash between the Nude Blacks and the visiting Welsh Leeks teams.

The international event coincided with National Nude Day, with enthusiastic spectators encouraging the players with such epithets as "Go the big fella," "Strip the ball off him," and "Show us all ya got!"

The undefeated Nude Blacks emerged victorious despite stiff competition from the visitors



Hopefully not too much ball handling



*Return airfares. Taxes to be added. Check fare grids for details. <u>www.thaiairways.co</u>m.au Travel Daily First with the news Wed 23 Jun 10 Page 3

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SCEC shows off new look Greece

LAST night ceo of the Sydney Convention and Exhibition Centre, Ton van Amerongen, proudly hosted a tour to highlight recent refurbishments which make it even more appealing to international business events. SCEC

comprises two major venues -

the Parkside and the Bayside convention centres, and together with the nearby Sydney Entertainment Centre and the large exhibition space makes Sydney an alluring destination for these high-yielding visitors.

Van Amerongen said about \$60 million had been spent on the centre over the last few years, with these latest upgrades including a "sophisticated new interior" for the Parkside Centre which includes a vast glass-walled Parkside Foyer overlooking Cockle Bay, and leading into the Parkside Ballroom which is Sydney's biggest pillarless ballroom.

A highlight of the refurbishment is the way it shows off the centre's spectacular art collection, with large pieces including a dramatic Brett Whitely as well as other paintings which have been used as the inspiration for the fabrics and carpeting in each area.

Next week more than 12,000 delegates will be using the centre for the 93rd International Lions



Convention, which van Amerongen said was a fitting beginning to a busy financial year.

"The 12 months ahead will again demonstrate the enormous appeal of Sydney and the

impressive flexibility of this venue, with events ranging from popular consumer exhibitions such as the Australian International Motor Show, to specialist scientific congresses, " he said.

The upgrades have aimed to "bring Sydney into the centre" and are also "delegate-focused" aiming to increase flexibility and offer more options to organisers.

Despite increasing competition from other global convention centres, "Sydney is still a highly appealing destination for international business event delegates," van Amerongen said as evidenced by the NSW capital's ranking as Australia's number one events city by the International Congress and Convention Assn.

Van Amerongen is pictured above with SCEC director of marketing and sales, Amanda Aspley.



Greece paying up

THE Greek govt has pledged to pay tourists to the country the cost of their accommodation and meals should they be stranded there because of industrial action or natural disaster.

"We are guaranteeing to pay any extra room and board any visitor in Greece pays, even if stuck here because of a volcano in Iceland," said Tourism Minister, Pavlos Geroulanos.

Tourism accounts for around 20 percent of Greece's GDP, but it's believed bookings are down 10% as a result of recent disharmony across the nation.

Air France strike

AIR France has announced its flights will be affected from 24 Jun due to a strike scheduled by the French unions to protest the French Government's plan to increase national retirement ages.

EY AUH kiosks

ETIHAD Airways has launched new dedicated self-service checkin kiosks in Terminal 3 at Abu Dhabi Airport, with the systems allowing users to check in via their Etihad Guest card, e-ticket number or passport scan.

EU removing ban

THE European Union is in the progress of removing the flight safety bans on Indonesian carriers Lion Air, Batavia Air and Indonesia AirAsia, according to Indonesia's Minister for Transport.

MAp level drops

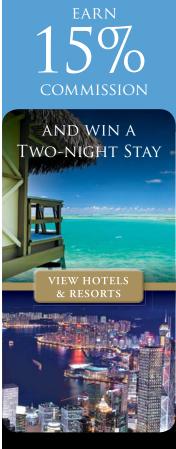
MACQUARIE Airports has announced a dip of 1.6% in its foreign ownership (from 41%) due to a large number of investors selling their securities.

World's 5-star airline. qatarairways.com



Woolies QFFF push

WOOLWORTHS Everyday Rewards yesterday launched a major promotion to celebrate its first anniversary of association with the Qantas Frequent Flyer scheme, with daily draws and major prizes including \$10,000 shopping sprees and hundreds of thousands of QFFF points.









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RailCorp holidays

COUNTRYLINK has released a range of travel packages to the NSW North Coast, with a three night whistlestop in Port Macquarie priced from \$295pp.

Other deals are offered to Port Stephens, Coffs Harbour, Byron Bay and Tweed Heads, for travel ex Sydney until 31 Aug.

For info visit - countrylink.info.

Air India to SFO?

AIR India is understood to be mulling the launch of services between Delhi and San Francisco, to launch as early as this year.

The addition would follow Al's decision this week to begin flying to Melbourne, as flagged by TD on Monday ahead of the carrier's official announcement.

DL ramps up MSP

DELTA Air Lines is expanding its int'I presence from Minneapolis to Latin America and Europe with a new non-stop service to Mexico City and Paris, and an increased service to London.

The daily service to London and Paris from MSP will operate over the winter season, while the new seasonal non-stop flights to MEX are slated to launch from 18 Dec.

AC agent incentive

AIR Canada and Ontario Canada are offering a 'Head to Toronto Pronto' agent incentive to win a trip to Toronto, including two economy AC flights, two nights in Toronto, two nights in Niagara Falls and two nights in Ottawa.

To go in the draw agents must book at least two return bookings on Air Canada for travel 01 Jul to 05 Aug, and register their booking with the carrier - for details see www.aircanada.com.

Behind the mouse

WALT Disney World Resort in Florida is now offering Disney Institute leisure tours which take guests Behind the Scenes to all 4 Walt Disney World theme parks.

The tours are described as being a great way to see the way the Disney Institute works, with four tour passes available -Backstage Magic, Inspiration: Through Walt's Eyes, Holiday D-Lights and Yuletide Fantasy.

AA 787s crack up

THE US Federal Aviation Admin. found structural cracks in three American Airlines B767s on recent safety checks, indicating more frequent inspections are needed.

NBO lands upgrade

NAIROBI Jomo Kenyatta Int'I Airport in Kenya has been granted US\$186m for the upgrade of the country's major airport hub.

The investment will go towards upgrading passenger capacity and improving security services.



ABOVE: 11 top selling agents were hosted by Qantas Holidays and Starwood Hotels to Hawaii recently

The group enjoyed four nights at the Royal Hawaiian Hotel, a historic Arizona Memorial Tour and some great shopping.

Pictured above at the Polynesian Cultural Centre, back row from left are: Simon Jenkins, Travelworld Alice Springs; Robert Guillaume, Jetset Brandon Park; Michael Brady, IYC Travel; Lucy

Sounds like a deal

VOYAGES Hotels & Resorts has released a two-night package at Ayers Rock Resort which includes the amazing Sounds of Silence dining experience, priced from \$415 per person twin share.

The deal is available for stays through to 31 Jan (high season surcharge of \$84pp applies), for bookings until the end of Jul. See ayersrockresort.com.au.

Almeida, Jetset Brighton; Lorraine Simon, Cronulla Travel; and Elizabeth Keller, Jetset North Balwyn.

Front row: Maria Failla, Jetset Hurstville; Jessica Hitchcock, Travelworld Whyalla; Alana Coupe, Travelworld Lake Haven; Tahnee Lucas, Jetset Bunbury; Deborah Barley, Main Beach Travel; and Linda Hussey, Qantas Holidays.

YADA's ok to print

AMERICAN Airlines is now enabling customers at select airports around the US to print their boarding passes from YADA (Your Assistance Delivered Anywhere) devices.

The mobile technology gives AA staff the ability to take a portable ticketing machine (used for bag tags, boarding passes, etc) with them to pax for convenience.

American Airlines is hopeful to have the YADA technology rolled out across all airports and gates.



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IATA attack on GDS

THE International Air Transport Association's director general has referred to some of the biggest names in travel agent Global Distribution Systems as being "leeches" to commerical airlines.

Giovanni Bisignani pointed the finger at GDSs such as Amadeus, Sabre and Travelport's Galileo and Worldspan, saying they deserved to be hung on IATA's "wall of shame", due in most part to the fee they charge airlines for each transacation.

"They are leeches, charging at least \$4 per transaction, when China's TravelSky does it for just \$1.20," said Bisignani in his State of the Air Transport Industry address earlier this month.

Crystal gets faster

CRYSTAL Cruises is introducing a new online Priority Check-in and Planning Center for worldwide voyages in a move to simplify the procedure.

The streamlined service will give guests the option to submit flight details and immigration info once a deposit is paid, and then provide further information once fully paid, such as transfers info, request shore excursions, bedding configurations, as well as pre-book a spa treatment using the service.

Guests can also view availability of restaurant and spa menus, and sign-up for Crystal's Creative Learning Institute courses.

Also new for Crystal is a Cruise Calender that gives customers the ability to organise daily requests and activities.

It also advises of dress codes, docking times and port locations on a voyage, and will alert guests when there is a clash of times.

At embarkation, guests can then simply present their itineraries for priority boarding.



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Garuda Indonesia, one of Asia's leading airlines is seeking a professional Sales Executive to join our team.

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Garuda Indonesia will offer the successful applicant an attractive salary package including travel benefits.

Please submit a resume with covering letter to admin@garudaindonesia.info

Please note:

- All applicants must be permanent residents of Australia with own motor vehicle and current driver's licence.
- No applications will be received or discussed by phone.
- Only short listed candidates will be contacted by email.
- Past applicants need not apply.

Applications close 30 June 2010.

Garuda Indonesia Attention: Sales Manager WA Level 6 Wesfarmers House 40 The Esplanade PERTH WA 6000

Accommodation Updates

WELCOME to Accommodation Updates, Travel Daily's Wednesday feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description to accomupdates@traveldaily.com.au.

The **MEDINA BAY SANDS** in Singapore is set to open tomorrow featuring the Sand Skypark and observation deck on its 200 metre high rooftop, stradling the structure. The zone is complete with landscaped



gardens, swimming pool, restaurants and lounges spanning across the three hotel towers. It features a selection of room types incl Atrium, Horizon, Marina Bay Club Rooms and Orchid Suites.



Wyndham Hotel Group yesterday announced its first hotel property for Australia, acquiring the 17 storey Azzura Resort in Surfers Paradise. To be renamed the WYNDHAM HOTEL SURFERS PARADISE, it features one and two bedroom self

contained apartments with balconies, sandy edged pool, gym, spa, pool, BBQ entertainment deck, board room, lobby bar and cafe. Wyndham Vacation Resorts Asia Pacific already has established properties in NSW, Queensland, Victoria, Tasmania and WA.

Toga Hospitality has announced the rebranding of Medina on Crown to ADINA APARTMENT HOTEL SYDNEY, CROWN STREET. The new branding and design is in line with designs of Adina standards already established in Berlin, Frankfurt, Budapest, Copenhagen and soon Hamburg.



Fraser Hospitality has opened the FRASER SUITES DUBAI, its first extended stay property in the United Arab Emirates. It features 180 units over 23 levels of the Sidra Tower on Sheikh Zayed Road. The property is located 30mins from Dubai airport and offers a 25 yard lap pool, fully equipped gym, tennis courts and Awazen Medical Spa. All rooms have high speed WiFi access and an open living plan.

Swissotel Hotels and Resorts has opened its latest hotel, the SWISSOTEL KOLKATA NEOTIA VISTA in India. The hotel features 147 guest rooms and suites, 4 restaurants, bars as well as meeting & banquet space.



Buller copter flights |

MOUNT Buller in the Victorian highlands has announced it will begin offering helicopter flights for the first time on select Sat's during the 2010 ski season.

The 15min flights will be offered in Jul and Aug, priced from \$69 per adult (\$59/child). For details see mtbuller.com.au.

Delta/KLM/AF JV

THE ceo's of Delta Air Lines, Air France and KLM signed a six-way joint venture protocol with their respective pilot unions on Mon, which serves to strengthen their joint venture.

The JV paves the way for the airlines and unions to work more closely together.

Hi from Amalfi

Today we sailed along

a coastline scattered with volcanic

Limoncello in hand - the sun is a pink

Love Jot Pete

burning globe over the old buildings

f diff tops. Ah! La Dolce Vita...

rocks foreany Italian villages.

Relaxing now with a glass of

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LOT 787 Euro first

POLISH carrier LOT has announced it will become the first European airline to take delivery of the long awaited Boeing B787 *Dreamliner* in 2011, with a further eight being delivered by 2015.



ABOVE: The SkyTeam airline alliance yesterday celebrated its 10th anniversary in New York City, using the occasion to formally announce that Romanian carrier TAROM will join its group on Fri.

China Eastern also signed a formal agreement while in New York to begin the process of joining SkyTeam, a move flagged by *TD* in Apr (*TD* 16 Apr).

Additionally, SkyTeam announced an overhaul to its membership program "to better match the alliance's growth ambition", meaning former Associate Airlines have been reclassified, and are now fully intergrated members.

The moves see Air Europa and Kenya Airways now referred to as Member airlines. SkyTeam was founded in 2000 by four carriers, AeroMexico, Air France, Delta Air Lines and Korean Air, but the network's number will swell to 13 during 2010.

Some of the SkyTeam alliance cabin crew are **pictured** here taking a walk through Times Sq. as part of the group's celebrations.

Trafalgar/SIA deal

TRAFALGAR is offering fares to Europe with Singapore Airlines priced from \$1,887 including taxes (Sydney to Rome) when booking a 2010 First Class or CostSaver tour to the UK/Europe.

The deal applies to a minimum air/land package of \$2,994, and must be booked before 02 Jul. See trafalgartours.com.au.



HRG Australia - A leading global travel management company currently has several opportunities for the right people in the following roles:

Business Development Manager - (Brisbane)

We are looking for experienced, driven and focused Business Development Manager based in our Brisbane office.

The successful applicant will have; existing travel management experience, strong industry relationships, a thorough knowledge of sales principles, and a proven track record of success. You will also have excellent communication, organisational and presentation skills. If you are self motivated and have proven sales success then this is the role for you.

Strategic Client Manager - (Melbourne)

This role will be suited to a person with extensive industry expertise and high level analytical and communication skills. You will be highly organised and disciplined with an in-depth understanding of industry technologies and the benefits they can bring to travel programs. You will have the ability to build strong relationships and a proven track record of successfully managing large corporate accounts. This role will give you the autonomy to make decisions and ensure that your clients travel program remains at the cutting edge.

If you have the experience for either of these roles and would like to join our dynamic team please visit our web site and send through your CV today www.hrgworldwide.com/au

Applications close Monday 28th June, 2010

www.hrgworldwide.com HRG Australia. A Hogg Robinson Group company WIN A TRIP TO THAILAND



To celebrate its 50th birthday, **Thai Airways International** has teamed up with **Travel Daily** this month and is giving travel consultant readers the chance to win a trip to Thailand for two people.

This great prize includes: two return flights with TG to Koh Samui, five nights accommodation at Sareeraya Villas & Suites, daily breakfast and airport transfers.

THAI is "Celebrating 50 years of the world's most famous Smile' and is looking for the 'Best smile on a Dial' in Thailand.

All you need to do to enter the competition is send in a picture of your favourite 'smile' taken in

Thailand during a holiday or an agent famil. It can be a picture of anybody you've encountered BELO Walterip Godmane toof commentation and the foreign of the second sent in a photo of the Elephant Trek Guide, whilst on his trip to Phuket





ABOVE: Natasha Wynne from GlobeNet Travel pictured at Tiger Temple in Kachanburi, Thailand

Email your entries to: smilecomp@traveldaily.com.au CLICK HERE FOR TERMS & CONDITIONS



Pakistan warning

TRAVELLERS to Pakistan are being warned by the Deparment of Foreign Affairs to minimise their travel on Constitution Avenue in Islamabad, due to its potential as a terrorist target.

QF/F9 interline on

QANTAS has advised agents of the successful activation of interline e-ticketing with US carrier Frontier Airlines, effective immediately.

Frontier Airlines operates a network of services throughout the USA, Mexico and Costa Rica.

MasterChef on rails

TONIGHT'S high-speed episode of Network 10's popular cooking show *MasterChef* features the top contestants travelling through the Chunnel in style between London and Paris, aboard the Eurostar.

The program will be telecast from 7:30pm.

OpenSkies rail pact

Travel Daily

SAREERAYA

BRITISH Airways all Business class offshoot OpenSkies has announced a tie-up with French National Railways, which will see pax offered rail transfers from Orly Airport to Lyon and Nantes, effective 06 Jul.

The high-speed TGV service will be offered free of charge to pax booking with OpenSkies by 30 Sep, for travel from its launch date through to 31 Dec.

Further destinations are likely to be added to the network.

Davui Virtuoso

FIJI'S luxurious Royal Davui Island resort has become only the second property in the Fijian islands to be invited to join the Virtuoso network.

Royal Davui Island will receive exclusive access to the network's elite advisors located throughout North and South America, the Caribbean, Australia and NZ.

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Looking for a change of pace or possibly a HIGHER salary structure? We have 2 fantastic retail travel manager positions available that will be sure to tempt you! Step in to a new office and see your motivation to succeed return. To be successful for one of these positions you must have a minimum 12 months retail travel management experience, together with a solid travel background & strong sales skills.

KICK YOUR OWN GOALI WHOLESALE TRAVEL CONSULTANTS x 2

PERTH (CITY & NORTH) - SALARY PACKAGE TO \$55K+ Calypso experience is highly sort after in Perth and we currently have 2 wholesale travel companies requesting this skill set. Not only will you been given fantastic educationals and great bonuses, you will be presented with a friendly team of consultants and a positive working environment. If you have a minimum 12 months international travel consulting experience with NATIVE Calypso, apply now!

BE PART OF THE DECISION MAKING TEAMI PRODUCT CONSULTANTS BRISBANE CBD – SALARY PACKAGE \$50K ote +

Always fancied travelling round the world, contracting suppliers for the latest brochures as a Product Manager? Well here's your chance to move behind the scenes and work your way towards your goal. Joining this global leader as a product coordinator will widen your understanding of the industry and see you on your way to achieving your dream. Enjoy a rewarding salary, discounted travel, free gym memberships and make friendships that will last a lifetime.

PICK YOUR ON FIELD POSITION SPECIALIST WHOLESALE RESERVATIONS CONSULTANTS X 4 SYDNEY – SALARY PACKAGE TO \$45K + DOE

Australia's leading wholesaler is looking for experienced res consultants to join their growing team. Are you tired of face to face consulting and looking to find your niche? Then this role is for you. Minimum 2 years consulting experience with CRS skills essential. You will also need fantastic destination knowledge and great sales ability. Great salary + incentives & career progression opportunities on offer. Join this winning team and use the skills you have worked so hard to develop.

STEP UP YOUR TRAVEL CAREER

LEISURE TRAVEL CONSULTANTS - ONLINE DEPARTMENT PERTH (CITY FRINGE) - SALARY PACKAGE \$80K (OTE) Yes it is possible to earn in excess of \$60K on a 37.5 hour working week...... This growing travel company ensures their staff is paid well for their expertise and efficiency. Working in an office environment, you will be thrilled by the fun and energetic atmosphere and of course the salary you will be earning. To be successful for this position you must possess a min. 12mths international retail travel consulting experience.

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With the travel industry moving more online everyday, this is your chance to move across to the largest & most profitable online travel companies in Australia. Enjoy no more face to face consulting and the opportunity to progress your career! If you have a minimum 12 months international travel experience & are proficient on a CRS, here is your chance to move across to one of the fastest growing travel companies.

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