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# Travel Daily AU

First with the news

Fri 26 Mar 10

Page 1

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## Award-winning service is just the beginning.



### Holland America Line

FIND CRUISES ▶

## Jetstar could fly to PNG

THE International Air Services Commission has granted Qantas rights to operate flights between Cairns and Port Moresby, with 888 seats approved and the carrier planning 12 weekly Qantaslink flights on the route (TD 12 Mar).

While the approval relates to the Qantaslink application, the IASC said that the approval would also cover other Qantas airlines.

"While Qantas has not indicated any plans for this capacity to be utilised by Jetstar, the Commission will facilitate the flexibility sought by Qantas consistent with the approach in previous cases," the ruling said, with the IASC also authorising the use of the capacity in joint services between Qantas and a wholly owned subsidiary.

### Creative NZ launch

CREATIVE Holidays is today promoting the release of its 2010 New Zealand program with a special 3-day Bay of Islands launch deal priced from \$589pp.

See page seven for details.

### Today's Travel Daily

Travel Daily today has five pages of news, plus full pages:

- AA Appointments
- Creative Holidays
- American Express jobs

The IASC believes granting the QF application will "result in a further increase of competition on the route" with only Air Niugini and Airlines PNG flying on the route at the moment.

The allocation of 888 seats will need to be fully utilised by the end of this year.

### Happy birthday EK

THE front page of *Travel Daily* is green today to help Emirates celebrate the tenth anniversary of its first flight from Sydney which took place 27 Mar 2000.

Over the last decade the Sydney-Dubai services have carried more than two million passengers, making Sydney one of the carrier's "most important and successful markets worldwide," according to EK NSW/ACT sales manager, Tim Harrowell.

"We are proud to have successfully cemented Emirates' place as one of Australia's leading long haul carriers, as well as grow the profile of Dubai as a hub for travel to the Middle East, Africa and Europe," he said.

### Amex jobs on offer

AMERICAN Express is recruiting for positions in Syd and Mel, for a Leisure and Emergency Travel Consultant - see page 8 for info.

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## Philippine Airlines

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## We're celebrating 10 years in Sydney.

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EKagents.com/au

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**10 GOOD REASONS TO VISIT NEW CALEDONIA**

**10 Easy to get there**  
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International Airline of New Caledonia

**CLICK HERE FOR THE OTHER 9 REASONS**

**JAL and BA up pact**

ONEWORLD alliance partners Japan Airlines and British Airways have announced an expansion of their codeshare agreement to cover 13 more European cities.

Effective 28 Mar, the JL code will appear on BA operated flights between London Heathrow-Basel, Berlin, Brussels, Dusseldorf, Oslo, Geneva, Munich, Copenhagen and Stockholm.

Come 28 Apr, the codeshare will also cover services to Barcelona, Prague, Madrid and Athens.

**UA Business 4 \$6k**

UNITED Airlines is offering some special Business Class fares from SYD and MEL across the Pacific to the US, leading in at \$6,000 to LA.

Fares to San Francisco or to New York are an extra \$400 and \$600 respectively, with taxes on top of the fares.

The deal is available for travel between 26 Mar-15 Jun, and must be ticketed by 15 Apr.

**Princess boosts Australia**

THERE will be plenty of cruise capacity in Australian waters in 2011-12, with Princess Cruises the latest line to announce extra capacity (*TD* breaking news).

The 1950-passenger *Sea Princess* will be based in Australian waters from Oct 2011 to Mar 2012, joining year-round vessels (and sister ships) *Dawn Princess* and *Sun Princess* as well as a seasonal deployment of *Sapphire Princess*.

Like *Dawn* and *Sun*, *Sea Princess* offers 975 staterooms, including more than 400 with their own private balconies.

The deployment will see *Sun Princess* become the first Princess ship to be based in Brisbane, operating from the Qld capital from Sep 2011 until Feb 2012.

*Sun Princess* cruises will include

**SYD costs to soar**

YOU thought it was expensive to park your car at Sydney Airport.

Spare a thought for Regional Express and other operators of smaller aircraft, who have been told by the airport that plane parking-fees are set to rise by more than 5000 percent.

Currently it costs Rex \$60 a day to leave a plane on the tarmac, but the proposed new charges from 01 Jul are \$35 per 15 minutes - a daily total of \$3360.

The new rates apply to all aircraft regardless of type, meaning a Rex turboprop costs the same to park as an A380.

The carrier has estimated that the increase will cost it more than \$11m more each year and is considering legal advice, with md Jim Davis saying the impost could stop the carrier from operating its Air Ambulance services at SYD.

a 41-night trip to Asia taking in Brunei, Vietnam, Japan and China.

*Dawn Princess* will cruise from Melbourne over the summer, with itineraries including New Zealand, Tahiti and Hawaii as well as a circumnavigation of Australia.

And *Sea Princess* will be based in Sydney to operate a series of voyages taking in New Zealand, Japan and Tasmania.

The Princess move follows the capacity boost by Royal Caribbean (*TD* 18 Feb) which will add *Radiance of the Seas* over the 2011-12 summer season, and a second ship for Holland America (*Cruise Weekly* 02 Mar).

**Feb strong for QF**

THE Qantas two-brand strategy helped the carrier post a strong rise in passenger numbers during Feb, with strong growth in Jetstar international operations more than making up for a 16.6% decline in Qantas mainline international passenger numbers.

Overall group numbers rose 14.2% year on year during Feb, with the demand also seeing a 1 point increase in revenue seat factor to 79.4%.

QF mainline domestic numbers rose 5% to 1.264 million, while Qantaslink was also up 5% to 324,000 for the month.

Jetstar's domestic operations grew almost three times as fast as QF mainline, up 13.7% to 632,000.

Internationally Qantas mainline fell to 462,000 but a 91.3% rise in Jetstar's international operations meant that overall international numbers were up 56,000 or 7.8%.

Jetstar Asia carried 188,000 passengers during the month.



**Window Seat**

THIS might come in handy given the ongoing controversy about direct travel insurance sales.

A popular website for female travellers has launched a 'Test Your Travel Insurance IQ' quiz which dispels a number of common myths - including the perception that all travel insurance policies are the same.

One of the questions posed is 'How do I know which is the best travel insurance policy to buy?' with multiple-choice options:

- A) Buy the cheapest one - it's all just insurance anyway
- B) Buy the most expensive one. I want to make sure I'm covered for everything
- C) Buy the one that best suits your needs
- D) Buy the one that your hair stylist says her sister bought

Try out the test for yourself at [www.journeywoman.com](http://www.journeywoman.com).

JETSTAR is hoping to today set a new world record, with a special flight as part of the Melbourne International Comedy Festival being billed as the "World's Highest Comedy Show".

Comedians Dave Hughes, Dave Thornton and Des Bishop will entertain passengers on a flight from Sydney to Melbourne.

Jetstar exec mgr commercial, David Koczkar, said "As far as we know it's a first for an airline to provide live stand-up comedy on board a commercial flight".

A LONG-RUNNING dispute between Bangladesh and India over the ownership of a small island has been settled unequivocally by climate change.

Both countries claimed the uninhabited New Moore Island in the Bay of Bengal, with Bangladesh referring to it as South Talpatti.

However satellite pictures now reveal that rising sea levels have left the tiny land mass completely submerged.

"What these two countries could not achieve from years of talking, has been resolved by global warming," said Sugata Hazra, who's professor of oceanography at Kolkata's Jadavpur University.

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**Product Development Assistant**

Territory Discoveries, the commercial division of Tourism NT is recruiting in Brisbane for a person to join their Product Unit. This is a diverse entry level position in the travel industry.

**Key Responsibilities Include:**

- Liaise with NT tourism operators to maintain and update product information in our reservations system
- Provide high quality support by assisting with the collection of data from TD's commercial program participants for incorporating into online and print collateral.
- Support Territory Discoveries reservations team
- Be able to work in a team environment and collaborate on a range of projects

**Desirable Qualifications:**

- Calypso / Tourism experience
- Excellent communication & time management

**What we offer:**

- Full in-house training, career opportunities and an attractive salary

**Important to note:**

- Temporary contract (maternity leave position)

For more information, a detailed position description is available at:

[www.tourismnt.com.au/about/employment.html](http://www.tourismnt.com.au/about/employment.html)

Enquiries: Please call Corina Adams on (07) 3872 6112

To Apply: Please forward application to [recruitment.tourismnt@nt.gov.au](mailto:recruitment.tourismnt@nt.gov.au) with position number listed on the job description, no later than 1st April 2010



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## EK bridges the gap to SYD



ABOVE: To mark Emirates' 10th anniversary of operating services between Dubai-Sydney this week, some of the carrier's Sydney-based team took to the Sydney Harbour BridgeClimb on Wed to celebrate. Pictured at the summit of the Sydney Harbour Bridge from left are: Mark Bowden and Rathy Arul, customer sales & service agent; Nicki Keegan; EK sales executive - corporate NSW/ACT; Cristina Strohschneider, customer sales &

service team leader; Tim Harrowell, Emirates sales manager NSW/ACT; Craig Marshall, EK airport services manager Sydney; Carmel Catanuto, senior secretary/sales & admin support, Sydney; Neil Sheffield, airport services officer, Sydney; Lincoln Bache, Emirates sales executive NSW/ACT; Louise Goddard, agency sales, Syd; Sally Hoare, advertising officer; and Peter Douglas senior sales executive, NSW/ACT.

## Companies tighter

AMERICAN Express Business Travel has released a new research report detailing corporate responses to last year's global financial crisis.

'Managing Travel in the New Normal' reveals that companies are on average more strictly enforcing travel policy compliance, but most respondents believe demand will continue to rise this year, although "not to pre-recession levels any time soon.

Increased moves to mobile technology were also seen as a potential threat to a traditional managed travel environment because of the ease of booking products and services which may not comply with policy.

A large proportion of those surveyed also said their firms use or plan to use electronic virtual conferencing systems as an alternative to travel.

Amex also launched a new free "online travel management scorecard" to help organisations assess their level of preparedness to manage travel post-crisis at [americanexpress.com/newnormalquiz](http://americanexpress.com/newnormalquiz).

## Let it snow!

TRAVEL Daily will once again produce its extremely popular Ski Supplement this year, just in time for the Australian and New Zealand ski season.

The supplement will focus on what the southern hemisphere has to offer skiers and snowboarders, and will be distributed across the travel industry.

Suppliers wanting to be involved in the supplement should contact Lisa Maroun at [skiissue@traveldaily.com.au](mailto:skiissue@traveldaily.com.au).

## Travel Special of the Week



6 nights Malaysia Golden Sands by Shangri La or Shangri La Rasa Sayang Resort packages from **\$1308\***  
- Valid till 30 November but must book by 30 March - Be Quick as many inclusions and too good to miss!!!!!!

[CLICK HERE FOR MORE!](#)

## Unwrap our special birthday fares.

Celebrating 10 years in Sydney with great worldwide fares.



Offer includes our 25 European destinations plus Auckland, Christchurch, Dubai and Bangkok.

Destinations	Return Economy Class
Auckland <sup>#</sup>	from \$389*
Bangkok <sup>#</sup>	from \$822*
Madrid (new)	from \$1,802*
Dubai	from \$1,810*
Rome	from \$1,813*
Prague (new)	from \$1,818*
Amsterdam (new)	from \$1,833*
Athens	from \$1,852*
Paris	from \$1,855*
London	from \$1,919*

More destinations available. Sale ends 20th April. Mixed Class fares to Europe are also on sale from \$5,796<sup>^</sup>

[EKagents.com/au](http://EKagents.com/au)

Fly Emirates. Keep discovering.

\*Airlines are inclusive of taxes and surcharges correct at 9th March 2010. Offer ends 20th April 2010 for travel between 19th March and 9th December 2010. Valid on the EK415 service. Seats subject to availability. Amendments and cancellation fees apply. Prices quoted are for the low season. Emirates will be flying to Amsterdam from 1st May 2010, Prague from 1st July 2010 and Madrid from 1st August 2010.<sup>#</sup>Travel dates to New Zealand and Bangkok vary. Blackout periods may apply. <sup>^</sup>Mixed Business/Economy class fares for travel from 1st April until further notice. Flight restrictions apply. **For full terms and conditions contact your Emirates Sales Team or the Emirates Customer Service Centre on 1300 880 599.** EMI2348/A

## WIN A LUXURY WEEKEND IN MANILA

One of the most technologically advanced aircraft to hit the skies now joins PAL's impressive fleet of wide-body aircraft. The Boeing 777-300ER is now servicing Sydney and Melbourne.

To celebrate the B777-300ER arrival and the launch of twice weekly flights from Brisbane to Manila, Philippine Airlines is giving six *Travel Daily* readers a chance to win a luxury weekend in Manila over the next two weeks.

Flying Mabuhay Business Class return on the B777-300ER to Manila and staying two nights at the Shangri-la Makati Hotel including daily breakfast, all transfers, dinners and a luxury spa treatment you will be pampered for the whole weekend!



Today is the last day to enter to be one of the lucky six people to win this fabulous prize, all you need to do is answer the eight questions and send your photo caption entry in at the end of each week to:

[palcamp@traveldaily.com.au](mailto:palcamp@traveldaily.com.au)

**Q10. Email us a caption for the image to the right.**



CLICK HERE FOR TERMS & CONDITIONS



Philippine Airlines



## Another Choice

CHOICE Hotels Australasia has opened its 10th Econo Lodge property in the region - the Econo Lodge Hacienda Motel in Geelong.

The latest 12-room property is one of 11 Econo Lodges planned to launch in Australia and New Zealand in 2010.

## More Reward points

WORLD Rewards is offering agents bonus points when booking an Insight Vacations' USA & Canada tour by 09 Apr, for travel between Feb-Dec 2009.

## Free Europe flights

VOYAGES to Antiquity is offering free flights to Europe for pax booking a Mediterranean cruise between Venice-Istanbul which departs during Jun.

The deal is available on the 15-night 'Venice - my dream became my address' and the 'Holy City of Byzantium' sailings, which operates on 15 and 29 Jun.

Prices lead in at \$5,095ppts, which incl flights from SYD, MEL, BNE or PER - call 1800 507 777.

## Celeb comp winner

CONGRATS to Carolyne Evans from Low & James Travel Assoc. in Neutral Bay who was the quickest reader yesterday to identify that Russell Robertson is featuring in a current tourism campaign for the Northern Territory Tourism.



ABOVE: This lucky group of Virtuoso agents has just returned from a fantastic famil to Japan, arranged by Japan National Tourist Office in Syd; Boutique JTB and the Kyoto Tourism office.

The week long trip had agents visit Toyko, Karuizawa and Kyoto, with highlights along the way including a Kobe beef dinner at the spectacular New York Bar and Grill atop the Park Hyatt Tokyo and a vegetarian dinner at a Zen Temple in Kyoto.

They also caught the first glimpses of the stunning cherry blossom season, and took in some acting lessons in a traditional

Japanese Kyogen theatre.

While on tour, the agents were hosted at the Okura Hotel in Tokyo, an upmarket mountain spa and eco tourism destination - Hashinoya Spa Resort - and the Grand Hyatt in Kyoto.

Pictured at the Hashinoya Spa Resort in Kazuizama, *from left* are: Janine Bubb, ETM Travel; Chris McGetrick, Bayview Travel Melbourne; Judy Goldman, FBI Travel Melbourne; Michiko Shiget, Boutique JTB; Pye Abrahams, Global Intl Travel; Mario Paez, UKT Travel; Belinda Ward, Spencer Travel Sydney; and Ryuichi Fujino Hashinoya Resort assist. manager.



**TOURISM NT**  
NORTHERN TERRITORY  
AUSTRALIA

## Marketing & Communications Opportunities, Tourism NT

The primary role of our marketing area is to increase demand of the NT as a global travel destination and work with partners to convert interest into visitation. Tourism NT has recently restructured the Marketing and Communications Division to provide a more holistic global marketing focus and leverage the opportunities provided through digital platforms. As a result has three exciting opportunities within the team, all three positions report to the Director, Global Distribution.

### Manager, Industry & Trade Marketing

Permanent – Salary \$79,166 pa

This management position is based in Darwin and is responsible for developing marketing and communications programs to engage NT tourism stakeholders in Tourism NT marketing activity. The successful candidate will be a marketing and communications professional and have experience in developing Business-to-Business marketing programs in support of consumer lead brand campaigns.

### Manager, Trade Engagement

Permanent – Salary \$85,139 pa

This Sydney based position will, through education and relationship building be responsible for motivating the tourism distribution network to sell the NT as a destination offering world class nature and culture experiences. The successful candidate will have a strong understanding of global tourism distribution channels and will work closely with the Manager, Industry & Trade Marketing to drive the implementation of a Trade Engagement Strategy ensuring all partner activity aligns to and enhances Tourism NT marketing activity.

### Manager, e-Enablement

Temporary six month position – Salary \$79,166 pa

This position, based in Darwin, will be responsible for driving Tourism NT's e-Enablement strategy that aims to increase NT tourism stakeholder's online and digital capacity to take advantage of the advancement of online distribution and digital media. The successful candidate will have a sound knowledge of online distribution channels within the tourism industry and a rounded technical knowledge of the online environment in relation to web site design and maintenance.

**Applications close Tuesday 6<sup>th</sup> April 2010**

For a detailed job description and further information please visit [tourismnt.com](http://tourismnt.com) or contact HR on 08 8951 8495.

## THAI eyes Capetown

THAI Airways Int'l is keen to extend its soon to launch services between Bangkok-Johannesburg (TD 05 Feb) onto Capetown, to ensure maximum load and profitability, a THAI exec has said.

The revitalised flights to JNB were initially planned to begin during May, but has now been deferred to 02 Jun.

## 'Extras' cover surge

TRAVEL Insurance Direct has reported a 36% rise in the number of travellers taking out additional cover in the past 12 months, driven mostly by pax carrying multiple electronic devices.

"It's now routine to travel with a whole suite of electronics, from iPhones and Blackberrys, to complex digital SLR cameras, laptop computers, iPods and tablet devices," says TID's general mgr Ian Jackson.

Extra insurance coverage for cameras made up the highest quota at 41%, followed by laptops (18%), mobile phones (9%) and jewellery (7%).

## SQ to Tokyo Haneda

SINGAPORE Airlines has loaded twice daily services between its Singapore hub and Tokyo Haneda airport into travel agent GDSs, the first int'l airline to display its new schedule to the Japanese city.

The service will be operated on a Boeing 777-300ER.

Haneda is expected to open its fourth runway on 31 Oct, paving the way for more int'l routes.

The new flights are on top of SQ's two daily SIN-NRT services.

## Dubai World lifeline

THE Dubai government has pledged its support for Dubai World and real estate company Nakheel, saying yesterday it will provide up to US\$9.5 billion in fresh funding to save the businesses from debt.

## DL long-haul wi-fi

DELTA Air Lines is considering a trial of in-flight internet service for its long haul flights, with a test mooted in the next 18 months.

## LAN B787s sooner

LAN Airlines has moved forward the delivery schedule of its first wave of Boeing 787-8 *Dreamliner* jets by three years, from 2014 to the first half of next year.

LAN has 32 787s on order, with 10 now expected to arrive in 2011.

MEANWHILE, LAN Airlines has named Monica Perez as sales senior manager for Australia/NZ, effective 03 May.

## Windsor whinging

PROTESTS against the recently approved redevelopment of Melbourne's iconic Windsor Hotel (*TD* 19 Mar) are set to be heard in Canberra, with Australian Greens leader Bob Brown vowing to take the matter to Federal Parliament.

During a demonstration in Melbourne yesterday Brown said that historic buildings close to the Victorian parliament building should be preserved.

## Latin America funds

THE government's Council on Australia Latin America Relations (COALAR) is inviting applications for funding of projects which will strengthen links between Australia and Latin America.

Projects can cover a range of areas including tourism, business, education, sustainability and cultural promotion.

See [www.dfat.gov.au/coalar](http://www.dfat.gov.au/coalar).

## Snowman Trek

BHUTAN & Beyond has a 32-day 'Snowman Trek' which traverses some of the Himalayan Kingdom's more remote regions.

The small group adventure trek makes its way over nine passes over 4,500m high, and visits about 20 isolated villages where winter clothing is handed out to children in need.

Trekkers will also pass through rhododendron forests, hot springs, mountain waterfalls, Buddhist monasteries, abandoned fortresses along the way.

The trip departs Bangkok for Paro on 18 May and is priced from US\$8683 per person.

See [www.bhutan.com.au](http://www.bhutan.com.au).

## JQ to Fiji from Mon

JETSTAR will begin flying from Sydney to Nadi, Fiji next week, offering four weekly services.

"The timely commencement date is very encouraging with setting an exciting platform for 2010," said Tourism Fiji chairman Patrick Wong.

## Pac Blue AKL/CNS inaugural



ABOVE: Pacific Blue made its maiden service between Auckland and Cairns on Tue this week, the first time a Pacific Blue aircraft has ever touched down in CNS.

Passengers arriving on the inaugural service were greeted by

representatives of Tourism Tropical North Queensland and Cairns Airport.

TTNQ CEO Rob Giason said: "The twice weekly Pacific Blue service adds almost 19,000 inbound seats annually to the trans-Tasman route into Cairns, increasing inbound capacity by around 80%."

Crew of the first Pacific Blue flight are pictured above with Rob Giason, Kate McCreery-Carr, gm commercial & terminals CNS; and Bruce Moffat, NZ sales manager for Pacific Blue.

## US-EU open skies

THE European Union and the US have announced that the historic 2007 Open Skies agreement which relaxed transatlantic restrictions will now be in place indefinitely.



## Travel Specials

WELCOME to *Travel Specials*, *Travel Daily's* Friday feature. If your firm has released a travel special you'd like to make the industry aware of send the details to [specials@traveldaily.com.au](mailto:specials@traveldaily.com.au).

LAKE CRACKENBACK in the Snowy Mountains is offering a Stay 4, Pay 3 deal during the Easter school holidays, priced from \$1,095 for a two-bedroom overwater bungalow. The package includes hot buffet brekkie daily, free full day bike hire, complimentary use of resort activities and more. It's valid for travel between 06 Apr - 31 May. To book email [reservations@lakecrackeback.com.au](mailto:reservations@lakecrackeback.com.au).

TERRACE DOWNS in the Canterbury region of New Zealand has released a 'Pamper Package for Two', which includes a 1hr Thai Aromatic Massage, a 30min private spa bath at The Spa, and lunch at Tilley's for two. The offer is priced at \$256 per couple, but excludes accommodation. See [www.terracedowns.co.nz](http://www.terracedowns.co.nz).

AIRASIA has airfares priced from \$18 one-way between Kuala Lumpur and Padang or \$35 to Bali, when travelling between 05 Apr-03 Jun, if booked by 04 Apr. AirAsia flies to KUL from Perth, Melbourne and the Gold Coast. Go to [www.airasia.com](http://www.airasia.com) to book.

JETSTAR is offering an incredible 2-for-1 fare sale on its routes to Japan. On sale now until 31 Mar, the deal means pax can fly from as little as \$164.50pp from Cairns to Osaka or \$179.50pp to Tokyo. Prices from Melbourne start at \$269pp. See [www.jetstar.com.au](http://www.jetstar.com.au).

Abu Dhabi

Win a luxury trip to Abu Dhabi

Abu Dhabi Tourism Authority is giving one Travel Daily reader and their guest the chance to visit and experience the rich culture and hospitality of this charming Arabian Gulf emirate.

Beautiful weather, pristine beaches, captivating oases, dramatic desertscapes, vibrant city life and centuries-old culture and traditions come together in Abu Dhabi to create an experience like no other.

Your luxurious prize will include: Return economy flights to Abu Dhabi (ex Sydney, Melbourne or Brisbane), 4 nights accommodation at the 5\* beachfront Fairmont Bab Al Bahr, Arabian Adventures City Spectacular Tour, Sundowner Dune Safari and return airport transfers.

For the month of March, simply answer our daily question correctly and this intriguing Arabian holiday for two could be yours.

Send your daily answers to [trade@abudhabitourism.com.au](mailto:trade@abudhabitourism.com.au).

The deadline for all answers is 12:00pm Thursday 1st April 2010.

Full terms & conditions available at [www.traveldaily.com.au](http://www.traveldaily.com.au)

**Q-5. What is the name of the soon to be opened Spa at the Fairmont Bab Al Bahr?**

Arabian Adventures  
BAB AL BAHR

visitabudhabi.ae



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**BRISBANE – 13/97 Creek St – (07) 3229 9600 – [employment@aaappointments.com.au](mailto:employment@aaappointments.com.au)**

**ADELAIDE & PERTH – (03) 9670 2577 – [recruitsa@aaappointments.com.au](mailto:recruitsa@aaappointments.com.au) & [recruitwa@aaappointments.com.au](mailto:recruitwa@aaappointments.com.au)**

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GROUPS TRAVEL CONSULTANT X 6  
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As the leaders in travel recruitment, AA Appointments work with all of the leading companies in the travel industry today. We currently have a number of positions available for experienced, highly motivated group travel consultants in locations across Melbourne. Whether you are looking to move to a smaller or larger company, we have a role for you! Full time and 4 days per week available.

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ONLINE TRAVEL SUPPORT & TRAINING  
MELBOURNE – SALARY PACKAGE TO \$55K**

This growing TMC is giving a competent & highly efficient corporate travel consultant the opportunity to join their online support & training department and begin a whole new direction in their career. Working in this small team, you will need to possess a background in corporate travel consulting, a team orientated approach, impeccable attention to detail and have a general interest in I.T. Immediate start.

**URGENT – CORPORATE TRAVEL TEMPS NEEDED  
CORPORATE TEMP TRAVEL CONSULTANTS X 5  
PERTH (CBD) – TOP HOURLY RATE**

Due to the acquisition of new accounts, our client, a leading global TMC, is looking to recruit 5 temps ASAP to assist on busy VIP accounts for a 3 month period. You must be an experienced travel consultant with strong domestic fares knowledge and CRS skills. You will benefit from a top hourly rate, friendly work environment and Monday to Friday work hours. Do your travel career a favour – APPLY NOW!

**DREAMS DO COME TRUE  
BUSINESS DEVELOPMENT MANAGER  
BRISBANE  
SALARY PACKAGE \$60K +**

Have you been dreaming of breaking into the sales arena? Your prayers have been answered. This successful sales team is looking for an experienced travel professional to join them. Targeting travel agency clientele you will enjoy the mixture of business development and account management this role will bring. You will need to have travel agency experience along with the confidence to speak to large groups and an enthusiastic nature. Don't let this one pass you by – apply now.

**GO BEHIND THE SCENES – AGAIN!  
PRODUCT COORDINATOR  
BRISBANE CBD  
SALARY PACKAGE \$45K OTE**

Love a challenge? Have strong negotiation and communication skills? This market leader is looking for a product coordinator to join their fun loving team. Specialising in DOMESTIC product you will work closely with product managers in establishing and maintaining contracts along with training consultants of new products and changes. Your hard work will not go unnoticed with you enjoying great \$, career development, supportive management & much more.

creativeholidays.com



## WHY CHOOSE CREATIVE HOLIDAYS?

- \* Expanded hotel options & tours on both the North & South Islands
- \* We offer a range of independent self drive & coach touring
- \* New to the brochure are 3 fantastic cruising options
- \* Now selling areas such as Stewart Island, Hamilton, Coromandel, Twizel & Haast
- \* NZ product is available to book via i-CREATE

## LAUNCH OFFER!

Beautiful Bay of Islands Tour  
3 days / 2 nights from \$589\* pp

- \* 1 night at Kingsgate Hotel Autolodge Paihia
- \* **BONUS:** Upgrade to Superior Room
- \* Overnight Bay of Island Cape Brett Cruise
- \* Tour of Waitangi Treaty House
- \* Return coach transfers

[Click here for full details](#)



**i-CREATE**

TO VIEW OUR LATEST NEW ZEALAND DEALS CLICK HERE!

**131 222**



TEAMWORK | SUPPORT | FLEXIBILITY | OPPORTUNITY  
DEVELOPMENT | TEAMWORK | SUPPORT | FLEXIBILITY  
OPPORTUNITY | DEVELOPMENT | TEAMWORK | SUPPORT  
FLEXIBILITY | OPPORTUNITY | DEVELOPMENT | TEAMWORK



American Express is currently recruiting in both its leisure and corporate travel businesses. We have several exciting roles that have become available that offer unparalleled employee benefits. Some of these include up to eight weeks annual leave, a 37.5 hour working week for your work/life balance and well-structured training and development support. If you are truly seeking a professional career within the travel industry, American Express can help you realise your potential.



## A leisure consultant role unlike any other

### Sydney

Trust. Integrity. Security. Quality. Customer service. These attributes are the hallmarks of American Express® – the world's most respected service brand. Demand for our exclusive premium travel service is increasing, which means we are looking to add to our team of travel consultants.

You will be responsible for servicing Platinum and Centurion Card Members' leisure travel and lifestyle enquiries.

This is an environment where we service, consult, advise and sell the most luxurious international leisure travel and lifestyle products possible. We take this approach to service because our clients expect and deserve it.

You should be experienced, confident and creative professionals and have worked in the travel industry with international travel consulting experience, ideally within a leisure environment to qualify for these roles.

## Emergency Travel Consultant (after hours)

### Melbourne

An Emergency Travel Consultant's role is to assist travellers with after hours emergency queries or requests and typically deal with a variety of domestic and international bookings/fares. This can include urgent ticket issues, rerouting itineraries, making or amending accommodation and car bookings or providing general travel advice.

The ETC is a great team environment in which to work. Consultants share their ideas and knowledge on a daily basis and work autonomously. Typically working 4 x 10 hour shifts each week (full-time) and receiving ongoing training and support in their daily roles, this role is suited to people who enjoy working shifts.

You should possess strong attention to detail, domestic or international consulting experience, the ability to make sound judgements and previous experience booking through a G.D.S. Benefits include a generous allowance of between 10% – 26% depending on the shift worked, five weeks annual leave plus all other standard American Express employee benefits.

**To apply for the above opportunities, visit us online at [www.americanexpress.com.au/careers](http://www.americanexpress.com.au/careers) and select the travel category.**

**For more information, contact Darren Grant – Human Resources (02) 9271 3137.**

