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Travel Daily_{AU}

First with the news

Wed 12 May 10

Page 1

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Today's Travel Daily

Travel Daily today has seven pages of news and photos, plus full pages from:

- AA Appointments
- Avis scholarship flyer

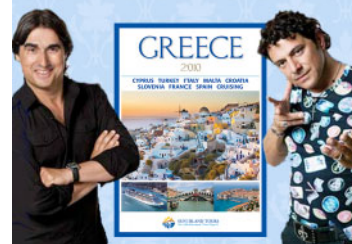
Expedia OZ/NZ gm

NICOLAS Chu has been named as general manager for Expedia Australia/New Zealand.

Chu was previously director, retail and product strategy for Expedia Asia Pacific, and in his new role he'll be responsible for the development and operation of the company in Australasia.



**CLICK HERE TO SEE
THE KINGS OF MYKONOS:
WOG BOY 2**



Budget funds for quality

TOURISM businesses across Australia will carry a new 'quality mark' under the National Tourism Accreditation Framework, which has been funded to the tune of \$5.5 million in last night's Federal Budget (*TD* breaking news).

Tourism minister Martin Ferguson said the NTAF was "a major step forward for the Australian tourism industry," with quality assurance of tourism product set to "position Australian tourism for long-term health and

New EK NZ fares

EMIRATES restructured Tasman fares (*TD* Fri) have gone on sale today, with EK Vice President Australia, Stephen Pearse, saying the creation of a year-round pricing structure "makes it easier for customers to select the type of fare they want from a range of competitive prices with consistent fare rules".

The changes bracket economy and business class fares into Super Saver, Saver and Flex categories, while First Class fares come under the Flex category.

The structure also includes new one-way fare options costing exactly half the price of a return fare, while EK's chauffeur drive service will only be available to First Class pax on the Tasman.

success".

Other budget moves include confirmation of the \$4.1m extension of the China Approved Destination Status scheme (*TD* 22 Apr) as well as the continued funding of Tourism Australia.

\$237.2 million has also been allocated to aviation safety and security, to implement measures under the Aviation White Paper including a 30% increase in the budget for CASA as well as money for new airport screening including body scanners.

Australian Tourism Export Council md Matt Hingerty said the NTAF funding would "help put quality control front and centre on the national tourism agenda".

Lacaze to head JTG

STELLA Travel ceo Peter Lacaze is expected to be named as the head of the merged Jetset Travelworld Group and Stella Travel, according to speculation in today's *Financial Review*.

JTG shares are still suspended from trading pending the official announcement of the deal, which will be advised to *TD* readers as soon as more info is available.



WHOLESALE GROUPS CONSULTANT

Venture Holidays, is seeking a travel consultant for its Adelaide Office working in our Groups area.

The successful applicant will have proven international retail travel experience, be qualified in the use of airline GDS and international fare construction, have proven keyboard skills, be proficient in the use of MS Office, show attention to detail, be well organised, passionate about travel and committed to working as part of a dedicated team. Experience in selling Venture destinations would be considered an advantage.

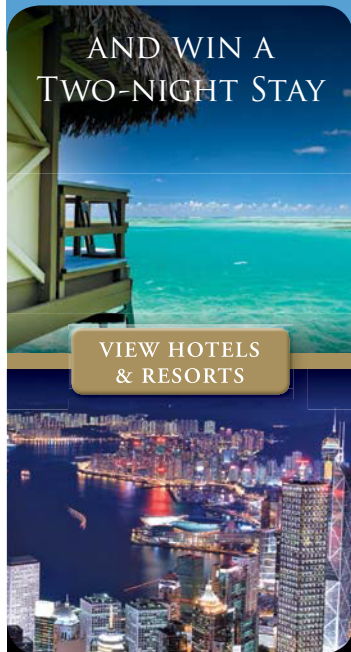
Working hours may be flexible to suit the applicant.

If you have the necessary qualifications, email your application and resume to: hr@ventureholidays.com.au
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TA entries last day

TODAY the first phase of Tourism Australia's new *There's nothing like Australia* campaign wraps up, with more than 22,000 entries already uploaded to the special competition website in just one month - significantly exceeding the 15,000 entry target.

"Australians have shown their enthusiasm for telling others what is unique and special about their country - from our nature and wildlife to the people and places," said Tourism Australia md Andrew McEvoy.

TA will use the words and photos entered by Aussies from across the country to create a new interactive map of Australia, searchable by experience, type, location and keywords.

McEvoy confirmed that the next phase of the campaign would be announced at the end of May.

OETG addition

ORIENT Express Travel Group's gsa division, Mercury Silver Aviation, has been appointed as the Australian general sales agent for Tour & Incentive Travel Malaysia.

The company has offices in Kuala Lumpur, Langkawi, Penang and Kota Kinabalu, and previously traded under the franchise brand of Tour East Malaysia before reverting to its original name about a year ago.

New ancillary standards

AN INTERNATIONAL coalition of airlines, GDS firms, online agents and TMCs have agreed to support new industry standards to enable "shopping, booking, payment and reporting of ancillary services" offered by airlines.

The proposals will also enable airlines to introduce new unbundled fare structures as well as demonstrate what is included in bundled fares "while also providing consumers and business travellers full choice and value in their air travel options".

Sources of ancillary revenue such as premium seating, meal purchase or baggage fees are covered by the protocols, which reflect the evolution of fares by many airlines in recent years.

The standards will enable these types of products to be sold and fulfilled via GDS, enabling agency efficiency at point of sale as well as integrating into existing back office systems.

The new standards will combine the Airline Tariff Publishing Company (ATPCO) category for optional services "OC" fare filing capabilities with so-called Electronic Miscellaneous Documents (EMD) to allow airlines to distribute ancillary products.

Common messaging standards have also been developed for direct API solutions so airlines can

manage their ancillary data directly with GDS if required.

Participating companies include Amadeus, Sabre and Travelport, all of whom plan to use the new standards to provide corporations and travel agencies the ability to shop, book and fulfil airline ancillary services to travellers by the end of this year.

Travel Management Companies supporting the move include American Express, BCD, CWT, Egencia and HRG, while online agencies in the group include global giants Expedia, Orbitz and Travelocity.

Several airlines have already announced their intention to support the new capability, with Air NZ an early adopter, with some projects utilising the protocols already under way.

More ash fallout

ASH from the Iceland volcano yesterday disrupted flights over northern Africa, as it drifted over airspace in Morocco, Spain, Turkey and the Canary Islands.

A cloud of the ash is also starting to disperse over the middle of the north Atlantic ocean, which will resume some transatlantic services to normal routings rather than requiring planes to divert.



Window Seat

THIS could come in handy on those smelly long haul flights.

An inventor in the US is marketing a blanket specially enriched with charcoal to absorb the odour of flatulence.

It's being promoted for use in the home as the 'Better Marriage Blanket' and only needs washing every four years - so could significantly cut laundry costs.

The blanket is claimed to be made of the same type of fabric used by the military to protect against chemical weapons.

Under development for more than ten years, the world is only now getting wind of the blanket.

A BRITISH man is believed to be the first person in the world to be convicted of a criminal offence on social networking phenomenon Twitter.

Paul Chambers sent an 'exasperated tweet' during major snow-related disruption in the UK over the Christmas period, jokingly threatening to blow an airport "sky high".

He's been fined £1000 over the statement which a judge said was "of a menacing nature in the context of the times in which we live".



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QATAR AIRWAYS القطرية

Intrepid finds the Lost City



ABOVE: Intrepid Travel recently ran a South America famil for its staff and their preferred global partners, as part of the Intrepid Global Famil program.

The group visited the city of Lima, Cusco, Machu Picchu, Puno and Lake Titicaca, with participants voting unanimously that Machu Picchu was the highlight of the trip.

Pictured here at 'The Lost City' back row *from left*, are: Shane Day, Intrepid Travel - Australia;

Steven Ziegler, Intrepid Travel - Canada; Katie Dance, Intrepid Travel - Australia; Leah Johnson Intrepid Travel, NZ; Rebecca Pickett, Intrepid Travel - Australia; Luke Oswin, Flight Centre - UK; and Gustavo Diaz Espinoza, Intrepid Travel - Peru.

Front: Rochelle Sutherland, United Travel, NZ; Erin Framer, Intrepid Travel - UK; Cameron Elliot, Flight Centre - Australia; and Renata Shepley, Intrepid Travel - Australia.

Travel Agency Manager

Bridge Business College is seeking dynamic and experienced applicants for the position of Travel Agency Manager. This is a start-up role within an academic environment so you will need to have current industry experience and an affinity for international students as this will be your primary customer base. You will possess the initiative and problem solving skills necessary to build a commercial business from the ground up. This is a unique opportunity.

Candidates should possess:

- Sales leadership experience
- A proven track record of developing and maintaining effective customer relationships and driving new business
- Five years experience in a similar position
- A desire to move into a teaching, learning environment

If you are interested in this position and feel you have the qualities and experience required please email your resume asap to:

voc.education@gmail.com

Colosseum crash

THREE huge chunks of mortar have fallen from the ancient Colosseum in Rome, just weeks before the commencement of a major restoration program.

The incident occurred early in the morning on Sunday, and officials said if it had happened later in the day visitors to the popular attraction could have been badly injured.

"Once again we've come close to tragedy," said a spokesman for the Association of Italian Archaeologists, who said the loosening of the plaster was probably due to recent heavy rain and high humidity.

CWT US buy

CARLSON Wagonlit Travel has announced the acquisition of US regional corporate travel specialist Gateway Travel Management, which has offices in a number of cities in the state of Pennsylvania and about 80 staff.

HRG Spain switch

HOGG Robinson Group has announced a new partner in Spain and Portugal, with Viajes El Corte replacing its previous relationship with Empresas Marsans which has experienced financial difficulties.

Viajes El Corte will provide corporate travel services in both countries to HRG's multinational clients effective immediately.

Trendsetter Travel & Cruise Centre

TRAVEL CONSULTANT

I'm looking for a dynamic and talented sales person to join our Longueville store (located near Lane Cove).

The consultant of my dreams will be very competent, ably handling all quotes and bookings efficiently, accurately and enthusiastically. An ability to work independently within a small friendly team, and motivation to reach financial targets, is essential. Experience selling cruises and family holidays will be very favourably regarded.

The award-winning Trendsetter Travel & Cruise Centre was founded 17 years ago and is a member agency of Travelscene American Express, Cruiseco and Travel with Kidz. We enjoy a favourable relationship with our current clientele and I am looking to replicate that our reputation and business in this new location.

If you want to know more, and are interested in an excellent salary package and working conditions, please contact Adrienne Witteman in confidence on

0413 010 639



Discover Oman

info@tourismoman.com.au



AirAsia bag fees

AIRASIA has revised its pre-booked checked luggage fees, with a 15kg "supersize regular" option now available to pax priced at RM20 (AU\$7), when booked online prior to departure.

'Supersize Medium' for bags up to 20kg is priced at RM30 (AU\$10), 'Supersize Large' (up to 25kgs) is RM40 (AU\$14) and 'Supersize Extra Large (up to 30kgs) is RM50 (AU\$17).

Long-haul sister airline AirAsia X luggage fees are RM30 for 15kgs, RM50 for 20kgs, RM80 for 25kgs and RM120(AU\$41) for 30kgs.

The low cost carrier says the new online Supersize luggage fee structure can save pax up to 50% on standard prices.

AirAsia advises its pax that they can only purchase up to 15kg of checked baggage at the airport which means every subsequent kilogram is classed as excess baggage, and charged accordingly.

SFO T2 renovation

SAN Francisco Int'l Airport is expected to unveil its US\$383 million renovation of Terminal 2 by spring next year.

The new terminal will cater for around 4m passengers a year.

LAN/CX codeshare

LAN and Cathay Pacific will begin a codeshare agreement on the Santiago-Hong Kong route, via New York JFK, Los Angeles and Auckland (in both directions), effective 17 May (TD 30 Mar).

The pact will see LAN's LA flight code appear on CX's 10 weekly services between HKG/AKL, LAX/HKG and JFK/HKG.

The CX code will appear on LAN operated services between AKL/SCL, LAX/LIM/SCL, JFK/LIM/SCL and JFK/SCL.

More overland trips

KUMUKA has added four new overland tours in South America - the 3-week 'Altiplano, Falls and Tango' tour and 'Gauchos, Falls and Altiplano' tour, a 42-day 'Incas and Gauchos' tour and a six-week 'Andes and Tango' tour.

Fast trains in SA

VISITORS to South Africa will see the delivery of the continent's first high-speed rail service some three weeks ahead of schedule, and three days before the launch of the FIFA World Cup next month.

The Gautrain is set to launch on 08 Jun, with the first segment linking Johannesburg's OR Tambo Int'l Airport and the suburb of Sandtown - around 15kms apart.

By mid-2011 the regional train service will extend from Joburg to the country's capital, Pretoria.

The Gautrain is capable of speeds of up to 160km/hr, thereby cutting travelling time between the cities to just 42 minutes.

Do ya think we're sexy?



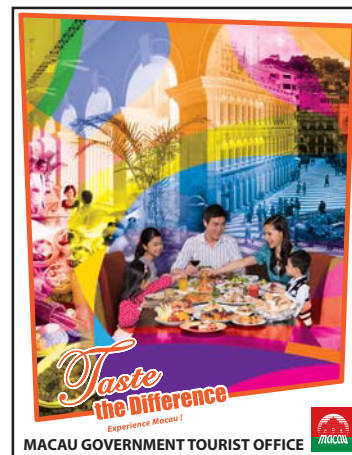
ABOVE: Richard Vaughan, Divisional Senior Vice President of Commercial Operations Worldwide for Emirates Airline, looks like he really enjoyed a concert last Fri night at Dubai's Emirates 7evens Rugby Ground.

On stage was legendary entertainer Rod Stewart, singing all his classics - supported by iconic 80s band Spandau Ballet, with the event described as "one of the biggest and most mind-blowing concerts of 2010".

Stewart, who apparently now likes to be called *The Rodfather*, belted out classics including Maggie May, Sailing and of course Do You Think I'm Sexy.

Vaughan is pictured left with his

wife Lisa and fellow aficionados, Kerrie Ware and Rex Julian of Perth-based The Travel Directors.



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QH's Masterchefs on hand



TO celebrate the launch of Qantas and Viva! Holidays 2010/11 Adventure program, last night the company in conjunction with Intrepid, Toga Hospitality and Bar-be school hosted almost 50 agents for a cook-off challenge.

Held at Sydney's The Sussex Hotel, the agents were split into three groups - Green Zucchini's, Red Bulls and Blue Fins, and were required to prepare a three course meal using the good old Aussie BBQ.

The heat was on as the teams competed to create dishes reflective of destinations featured in the new brochure, including an Asian-inspired BBQ salmon sang choi bow; an African-themed BBQ roasted Moroccan lamb and spiced vegetable cous cous; and popular European dessert, a citrus tart.

Qantas and Viva! Holidays dedicated Adventures brochure features 26 new tours, and has this year been extended to include Africa with more hotels on offer, as well as new tours to the Middle East and Central America.

"We're glad to be working in

TI HWT joint promo

TRAVEL Indochina will promote its tours through a series of consumer 'Style Nights' to be conducted in conjunction with Harvey World Travel next week.

Events will take place in Perth, Sydney, Brisbane, Melbourne and Adelaide, with destinations incl India, Japan, Vietnam and China.



partnership with Intrepid for the second year and to start offering more tours to our clients", said QH sales executive, Nathan Burke.

Agents making bookings from the Adventures program will also be entitled to earn *trip* points - see www.accumulate.com.au/trip.

Qantas Holidays said it was also available to assist agents in running specialised adventure packages for their clients.

Pictured above are the Blue Fins team, *from left*: Natalie Cue, Qantas Holidays sales; Melanie Stedman, HWT Winston; Kylie Lamph, HWT Tamworth; Tim Yeates, HWT Winston Hills; Kristen Murray, HWT Tamworth; Jenny Cooper, Queenbeyan City Travel & Cruise; Catarina Reale, Qantas Holidays Sales; Caterina Agnello, Queenbeyan City Travel & Cruise and Florinda Cruchinho, Qantas Holidays contact centres.

And *inset* are Green Zucchini's Glenn Jarvis, The Travellers Hut and Allison Leach, HWT Circular Quay with Ben Farley from Bar-be School, all frantically whipping the double cream to be served with the citrus tart.

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RVF Cup warning

TRAVELVAX Australia is advising travellers heading to South Africa for the FIFA World Cup next month to ensure they protect themselves from mosquito bites if visiting game parks, due to an outbreak of Rift Valley Fever.

The call comes after a recent tourist for Germany contracted RVF when visiting game reserves and rural areas along the coast of Eastern Cape and Western Cape provinces.

As of 03 May there were 172 reported cases of Rift Valley Fever, including 15 deaths.

Mirvac incentive

MIRVAC Hotels & Resorts has released a new incentive for MICE travel planners booking an event at select Mirvac branded hotels between 01 May-30 Sep.

Up for grabs are two Star Alliance round the world tickets and 2 nights accom at 12 GHA luxury properties for 24 nights.

SIA Spanair pact

SINGAPORE Airlines has announced a new codeshare agreement with Spanish carrier Spanair, with the deal offering onwards Spanair connections from Barcelona to Madrid, Palma Mallorca and Bilbao.

Spanair customers will be able to travel on SQ services from Spain to Singapore via Barcelona.

Garuda YQ tax

FROM 18 May Garuda Indonesia will lift its YQ tax by US\$5 for tickets sold on journeys originating in Australia and NZ.

Tourism & Leisure Holdings with its well respected brands, including Adventure World, Coral Seas, Creative Cruising, NRMA Travel and Value Tours.

We continue to grow as a Sydney based company.

PRODUCT MANAGER

South Pacific

The Product Manager for South Pacific will source travel deals weekly for press advertising, negotiate with our suppliers and maintain strong relationships in the South Pacific area.

Outputs include brochure copy/pricing and destination flyers. A large focus of the role is competitor analysis and ensuring our sales team and call centre are up to date on specials and relevant product knowledge.

If you are degree qualified, passionate about Travel in South Pacific and have demonstrated success in the product development area, then we would love to talk to you further about the role.

If you are interested, please send your resume to jobs@tlholdings.com.au prior to Friday 28th May 2010.

WIN A PORTABLE TRAVEL LOCK



Each day this week, Global Travel Products is giving *Travel Daily* readers the chance to win a Howsar Portable Door Lock.

Thanks to this new clever little device you don't have to worry about privacy and security when you travel. Howsar Portable Door Lock turns non-locking doors into locked doors simply and quickly.

Designed to temporarily lock occupied rooms against unwanted 'visitors', this gadget acts like your own personal security guard. You and your belongings will be safe from harm, as long as this clever device is fitted to your door.

For your chance to win a Howsar Portable Door Lock this week, simply send through the correct answer to the daily question below:

How much does the Howsar Portable Lock cost?

Email your answer to: lockcomp@traveldaily.com.au

The first correct entry received each day will win.

Hint! Visit www.globaltravelproducts.com.au

Congratulations to yesterday's lucky winner- Antonio Colella from Flight Centre Global Product. The correct answer was: grey and red.

CX-WestJet deal

CATHAY Pacific has announced a new codeshare pact with Canadian low-cost carrier WestJet connecting flights from Hong Kong through to a range of destinations in Canada via YVR and YYZ.

STAR CLIPPERS CRUISE UNDER FULL SAIL ABOARD THE LARGEST MODERN TALL SHIPS



Western Mediterranean Cruises from May until October 2010&2011

See a virtual tour www.starclippers.com

Hi from Andri

Today we sailed along a coastline scattered with volcanic rocks & dreamy Italian villages. Relaxing now with a glass of Limoncello in hand - the sun is a pink burning globe over the old buildings & diff tops. Ah! La Dolce Vita...

Love Jo & Pete



Brochure

Carnival Breeze

CARNIVAL Cruise Lines has announced that its third Dream-class ship, which will debut in the first half of 2012, will be named the *Carnival Breeze*.

Breeze is a sister ship to *Carnival Dream* which began sailing last year, as well as *Carnival Magic* which is currently under construction in Italy and will launch this time next year.

Carnival ceo Gerry Cahill said the ship would be Carnival Cruise Line's 24th vessel, with the *Breeze* name "conveying the fun and carefree spirit associated with a Carnival Cruise".

Joint point venture

BEST Western and American Express have joined together to offer businesses a brand new charge card, with great rewards.

The Gold Business card features no annual fee for the life of the card, and provides access to corporate benefits and services at selected Best Western Hotels.

Other benefits of the card includes a 51 day interest free credit and the opportunity to 'double-dip' to receive rewards points with both the American Express Membership Rewards and Best Western Rewards programs.

Delta NY boost

DELTA Airlines has announced expanded services from New York to nearly 30 US domestic and international locations, as part of efforts "to become the preferred airline in New York City".

Expanded international routes include a third daily flight to London Heathrow as well as more services to Brussels, Shannon, Manchester, Amsterdam, Cairo, Istanbul, Milan, Moscow, Nice and Athens, as well as the previously announced new services to Copenhagen and Stockholm.

MEANWHILE, Delta has shelved its plans to operate services between Los Angeles-Sao Paulo during the Northern Winter, according to travel agent GDSS.

SYD parking online

SYDNEY Airport Parking has launched its new website E-PARK that will allow people to compare costs between taxis, trains and car parking, received online only rates and not be charged any fees for booking in advance - see parking.sydneyairport.com.au.

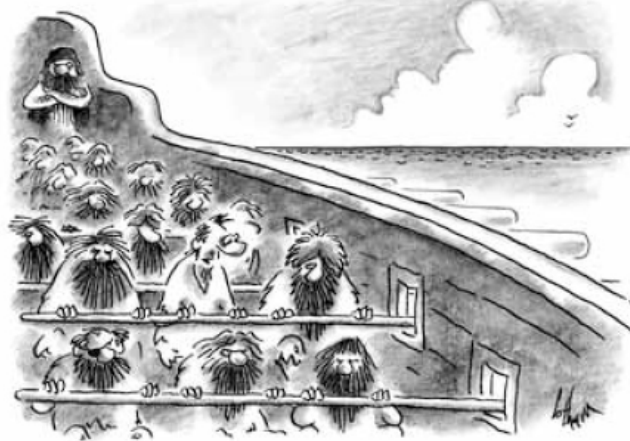
flyDubai to India

FLYDUBAI is planning to launch a thrice weekly service to Lucknow, India from 02 Jun.

Lucknow is the Dubai-based low cost carrier's first Indian city and comes 10 months after its initial plan to fly to India, including the cities of Coimbatore and Chandigarh.

flyDubai has now expanded its network to 20 destinations.

The lighter side of travel...



"May I sit by the window?"

Images courtesy of CardWorks, a range of humorous travel related postcards, custom-designed with your personal message and branding.
For more information visit www.cardworks.com.au or call 1800 008 825.

Armani outbreak

ARMANI Group has big plans for the first half of this year, with six new duty free and retail outlets opened or set to open over the coming months.

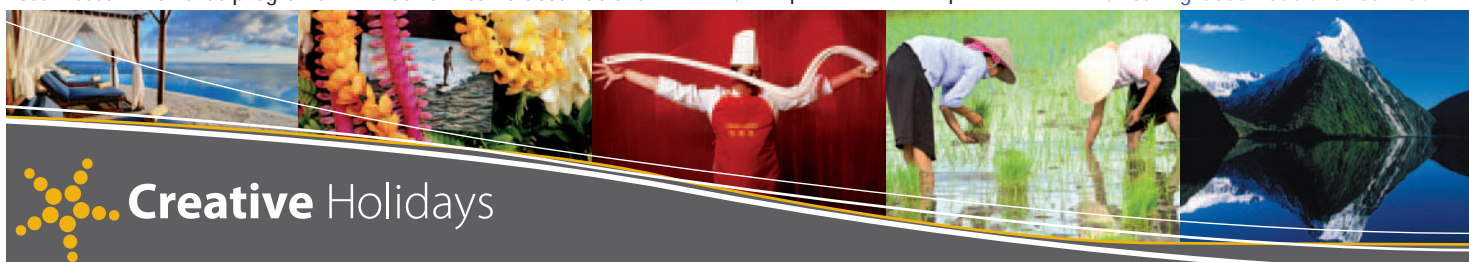
Emporio Armani opened a store in Sydney International Airport and Shanghai Hongqiao Airport in Mar, it's second boutique was opened, in Terminal 1B, Apr, at Milan Malpensa Airport and Miami Intl and Nice Cote d' Azur airports are planned to be opened in Jul.

Wog Boy 2 tickets

GREECE and Mediterranean Travel Centre is give 100 travel agents the opportunity to see the *Wog Boy 2: The Kings Of Mykonos* on Mon 24 May, 6.30pm at The Hoyts Cinema Centre Broadway.

The night is for industry staff only and will be limited to two consultants per agency - so first in best dressed.

Email your acceptance immediately to Kelly at res2@greecemedtravel.com.au.



Creative Holidays

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National Groups Coordinator

Develop & operate all aspects of group travel including quoting, negotiating rates, following up of quotes/ leads & the operation of profitable group business. Applicants must have a minimum 2 years travel industry experience, preferably within a group setting. A good eye for detail, an eagerness to achieve sales and the desire for ownership are essential. Calypso experience would be advantageous.

Client Services & Event Manager

Lead dynamic Client Services & Groups departments to achieve their best. Client Services deliver support for our Sales team and support travel agents requiring service after their clients' departure. Event Management requires a wide range of events to be organized on time and on budget. These include all sales events including roadshows, agent famils & internal conferences. Flexibility and commitment to high service levels are essential along with a wide knowledge and experience in delivering a high level of customer service to all internal & external clients. Applicants must have at least 3 years management experience within a travel environment. Previous experience running large events, accounting & reconciliation and a broad understanding of travel operations is essential.

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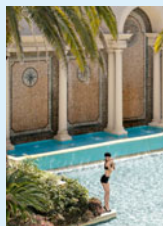
QR looks to Iraq

QATAR Airways is planning to launch services to Baghdad, Erbil and Najaf in Iraq once it receives additional aircraft, chief executive Akbar Al Baker has told Middle Eastern publications.



Accommodation Updates

WELCOME to *Accommodation Updates*, *Travel Daily's* Wednesday feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description to accomupdates@traveldaily.com.au.



PALAZZO VERSACE on the Gold Coast is offering its newly opened Water Salon poolside experience, with half day use of cabana, 500ml bottle of still or sparkling Italian mineral water, chilled face spray, frosted black and white grapes, ice cold spears of seasonal fruit, 30+ sunscreen, cold towels and sparkling wine from \$150 for two. For more information see - www.palazzoversace.com.



Australian apartment hotel group, **PUNTHILL**, has joined online room distributor, SiteMinder, to boost website bookings. Punthill's 14 properties around NSW and VIC will be able to increase exposure to online channels worldwide on the one site, the group says.



ZARA HOTELS is set to open a new 4 star hotel in Budapest on 15 Jun, the **CONTINENTAL HOTEL ZARA**. The property features 272 rooms categorised into standard, deluxe, executive rooms & suites, and also has conference rooms a Boutique Spa, restaurant, cafe and bar.

MARRIOTT INTERNATIONAL has announced the signing of four additional hotels for its portfolio in India. By the end of 2013 there will be 40 properties opened in the portfolio within the country. The four properties are **JW MARRIOTT HOTEL NEW DELHI INT'L AIRPORT**, **BENGALURU MARRIOTT WHITEFIELD HOTEL**, **JAIPUR MARRIOTT HOTEL** and **COURTYARD BY MARRIOTT HOTEL HYDERABAD HITEC CITY**.



Temple life for a day

KOREAN Air and Hanjin Travel is offering overseas visitors the opportunity to experience a traditional Korean 'Templestay', for the first time ever.

The 24 hour overnight visit will give travellers the chance to experience inner temple life and discover the day-to-day activities of a Korean Buddhist Monk, as well as an ancient tea ceremony ritual and Chimeson a Zen meditation session.

Visit - hanjintravel.com/english/04temple/tmp01.asp.

\$15 deal extended

BEACHCOMBER Tours' Fifteen \$15 deals has proven so popular the firm has extended the promo until the end of May.

The deal is for Beachcomber resorts in Mauritius and Seychelles and can include room upgrades - see beachcomber.com.au.

South Pac bargain

CORAL Seas has a last minute 'Experience the Paris of the South Pacific' deal priced at \$915pp ex Brisbane, for bookings made and paid by 28 May.

The offer incl a 'Stay 4/Pay 3' at Le Lagon Hotel including two cultural passes to four museums, the aquarium and Parc Forestire, a bottle of champagne, transfers and airfares - coralseas.com.au.

TM recruit support

TRAVELMANAGERS reports they are expanding with their home based agent network by looking for an experienced and qualified training manager.

"We want to allow our new personal travel managers to be assessed regarding where they require support so that a plan can be put in place and the necessary follow up training provided," said Mandy Scotney, executive gm.

Jetstar's 50 millionth pax



ABOVE: Earlier this week Jetstar celebrated carrying its 50 millionth passenger, with the unexpected traveller checking-in for her flight at Melbourne Airport with her children.

Kirsty Harrigan (pictured with her two children above) was bestowed with the honour by Jetstar's chief executive officer Bruce Buchanan (right), and ceo of Melbourne Airport, Chris

Woodruff (left).

Kirsty received a year's free travel with Jetstar, valued up to \$10,000.

The Qantas subsidiary will this month also celebrate its sixth birthday, with the carrier saying that close to 25 million pax have flown with JQ for less than \$100 and 6m for under \$50 throughout Australia, New Zealand and the Asia Pacific region since its debut.

WIN A TRIP FOR TWO TO SOUTH AFRICA

During May, *Travel Daily's* giving travel consultant readers the chance to win an incredible seven-day holiday to South Africa for two people, courtesy of our friends at **South African Tourism** and **V Australia**.

This sensational prize includes return International Premium Economy airfares to Johannesburg flying V Australia, two night's accommodation in Johannesburg, a four night stay in luxury accommodation at Kruger National Park, a city tour, all transfers and breakfast daily.

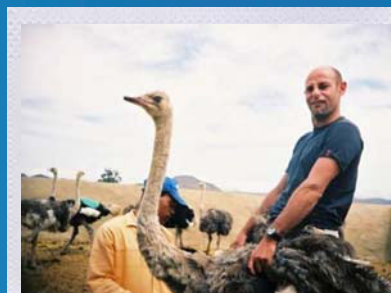
Expect to be spoilt in International Premium Economy with V Australia, including priority check-in and boarding, all leather seats with 38" seat pitch and adjustable foot rests, all inclusive food and beverage, mood lighting and much more!

To enter, simply send in a caption that represents the adventure photo featured above. You can enter as many times as you want.

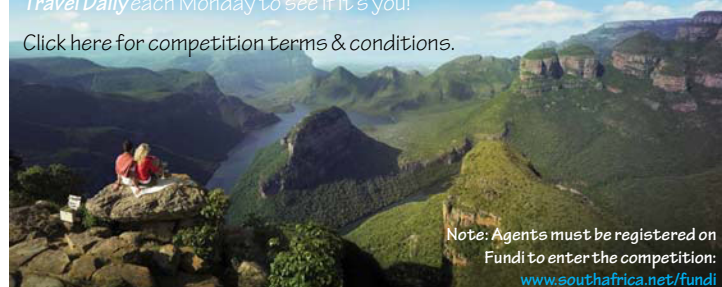
Get creative & email your captions to satcomp@traveldaily.com.au

Plus, a weekly prize of two bottles of South African wine will be up for grabs for the cleverest caption received each week...so keep an eye out in *Travel Daily* each Monday to see if it's you!

Click here for competition terms & conditions.



Riding an Ostrich in South Africa



Note: Agents must be registered on Fundi to enter the competition: www.southafrica.net/fundi





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BRISBANE – 13/97 Creek St – (07) 3229 9600 – employment@aaappointments.com.au

ADELAIDE & PERTH – (03) 9670 2577 – recruitsa@aaappointments.com.au & recruitwa@aaappointments.com.au

THE IMPOSSIBLE POSITION TO LAND IS HERE!

**ONSITE TRAVEL CO-ORDINATOR
SYDNEY - SALARY PACKAGE TO \$60K**

Have you been searching high and low for an in-house travel role? We have it, exclusive to AA Appointments.

Our client, one of the world's leading service and outsourcing companies, requires an in-house travel manager, to manage the travel needs of their Australian based employees. You will be a skilled corporate consultant with a minimum of 3 years exp at a multi skilled level. Call today to hear all the amazing benefits this position offers, as this will not last long!

**CORPORATE CONSULTANTS X 5
DOMESTIC CORPORATE CONSULTANT
SYDNEY – SALARY PACKAGE TO \$50K**

Wanting to move to into corporate but never had the opportunity? Our client, a leading TMC, is recruiting now for domestic consultants for an immediate start. If you have at least one or two years experience in the travel industry from a retail or wholesale background you will be considered for this great opportunity and offered full training.

Further career progression + a fantastic salary + more.
HURRY AS INTERVIEWS ARE HAPPENING NOW!

PUT YOURSELF IN THE SPOTLIGHT

**TRAVEL CO-ORDINATOR TO THE STARS!
MELBOURNE (INNER CITY) – SALARY PACKAGE TO \$55K (NEG)**

Take your travel consulting abilities to a new & exciting role! Co-ordinating travel arrangements for the entertainment industry, you could be assisting the likes of Kylie Minogue & The Presets! With Monday to Friday hours & perks that will have you travelling interstate at times, you will love the responsibilities & variety tasks given to you. A minimum 4 years international travel consulting experience, Sabre & Tramada required.

TASMANIA TEMPTATION!

**LEISURE TRAVEL CONSULTANT
HOBART (INNER) – SALARY PACKAGE TO \$55K + BONUSES**

Are you looking to relocate to one of Australia's most spectacular States? Or maybe you are looking for a change of scenery? This award winning travel company is seeking an experienced leisure consultant to join their fun & flexible team, working in a professional office environment. This is not your normal retail travel role! Customer service is their main focus, so say goodbye to pushy, aggressive sales targets!

PASSIONATE ABOUT CRUISING?

**TRAVEL CONSULTANT – CRUISE SPECIALIST
MELBOURNE (EAST) – SALARY PACKAGE TO \$80K OTE**

If you are an experienced travel consultant with outstanding cruise knowledge, do what the smart consultants are doing and move to this successful travel agency in Melbourne's East to reap the rewards! Uncapped earnings, vibrant team and a high level of cruise enquiry are just a few things you will enjoy about working here. Along with your cruise knowledge, you will have GDS skills and a positive attitude.

WHAT MORTGAGE?!!

**MULTI SKILLED CORPORATE CONSULTANT
MELBOURNE & PERTH – SALARY PACKAGE TO \$80K+ (OTE)**

Pay your mortgage off in no time! Our client is one of the highest paying corporate travel company's in Australia and provides some of the greatest staff benefits in the industry. Working on your own corporate portfolio, you will be rewarded for your efficiency & volume of bookings. Great working environment on offer & a role where you can truly be responsible for your own actions.

TAKE YOUR CAREER TO BRAND NEW HEIGHTS

**FARES & TICKETING CONSULTANTS
BRISBANE CBD – UP TO \$44K PKG**

Sick of selling the same fare over and over again? Need a new challenge and want to broaden your skills? Why not make the move to fares and ticketing. Your day will involve issuing tickets, answering fare queries and problem solving. Enjoy a rewarding salary + incentives and discounted tickets. Min 2 years retail consulting experience with ticketing experience and high attention to detail a must. Apply today and take your travel career to the next step.

SMOOTH SAILING AHEAD

**WHOLESALE CRUISE CONSULTANTS
BRISBANE CBD - \$40 K- \$55K OTE**

Have a passion for cruising? Working for this innovative company in their wholesale cruise department will open the door to many new and exciting opportunities. Along with earning fantastic \$\$\$, you will also have access to unbelievable educationals, free holidays, career development and so much more. To start your new adventure you will need min 12 months consulting experience and a passion for cruising. Embark on a new career today - apply now.

AVIS**2010**

Avis Travel Agent Scholarship of Excellence

REWARDING EXCELLENCE FOR 14 YEARS

It's TIME for 2010 scholarship winner

The winner of this year's Avis Travel Agents Scholarship of Excellence will automatically gain a place in the Travel Industry Mentor Experience (TIME), a new program designed to provide selected individuals with career guidance from industry leaders.

Due to launch in July, TIME will twice a year choose 10 individuals to take part in a six-month program, during which they will receive guidance on business development, leadership and communication/networking from respected business owners and senior industry executives. TIME Chairman Penny Spencer, owner of award-winning corporate agency Spencer Travel and a former recipient of the Avis scholarship, said this year's winner would automatically gain a place in the 2011 TIME program.

"Travel agents who take part in the Avis scholarship are smart, customer-focused professionals, eager to push their careers forward," said Spencer. "That's exactly the sort of person we believe will benefit from the TIME program."

Now in its 14th year, the annual scholarship offers you the chance to develop your skills by undertaking international travel, professional business coaching, and product and sales training. This year's winner will also have the option of enhancing his/her formal qualifications in partnership with Southern Cross University. Even if you don't win, you will still gain enormously from the experience because applying for the scholarship will stimulate your thinking and open up your eyes to new ideas.

To apply for this year's scholarship go to: www.avisscholarship.com.



TIME Chairman (and former scholarship winner) Penny Spencer with Avis Travel Industry Manager Russell Butler

Have you got the right stuff?

As a 2008 finalist and the 2009 winner of the Avis Travel Agent Scholarship of Excellence I would encourage any agent who is passionate about customer service to put themselves forward for this extraordinary award.

Whether you have been in travel for two years or 20, you will benefit personally and professionally simply by taking part in the 2010 scholarship. It forces you to reflect upon all the little things you do that demonstrate your commitment to your clients, your enthusiasm towards our industry and your determination to be the best you can be.

The Avis Travel Agent Scholarship of Excellence is not an award

for agents who are only interested in closing sales, growing yields and making profits.

It is an award for people who believe the key to success for any skilled travel professional is exceptional customer service. It is an award for people who understand the power of a genuine smile, the importance of respect and the joy that comes from continually finding new ways to exceed clients' expectations. If that sounds like you then register now.

I wish you the very best of luck!

Lisa Upston

How do I apply?

It's easy. Register on the website at www.avisscholarship.com

How does it work?

- Registration opens 21 April 2010
- Applications must be sent in by mail or email by close of business 8 June 2010

Mail:

Avis 2010 Travel Agent Scholarship of Excellence
Avis Australia
PO Box 204, MASCOT NSW 1460

OR

Level 2, 15 Bourke Road, MASCOT NSW 2020

Email:

scholarship@avis.com.au (please use a zip file)

What can I win?

All scholarship entrants:

- An Avis two-day weekend rental voucher and a certificate of participation

Scholarship finalists:

- An invitation to attend the AFTA NTIA Dinner on 10 July 2010
- Return flights to Sydney and accommodation to attend the finalist judging day on 5 August 2010
- A personal online behavioural profile and a subsequent consultation session with a personal Polonious business coach

Scholarship winner

- Southern Cross University's School of Tourism and Hospitality Management will provide a scholarship for the first year (or equivalent) of a three-year Bachelor of Tourism Management course to a maximum of eight units. The winner may elect to enrol in the course on campus or by distance education, but must enrol in the first session 2011.
- Honorary position on the Avis Travel Agent's Advisory Board for 12 months
- Polonious Resources - Personal Profile, 360 Feedback session and personalised on call Personal/Professional Coaching for 12 months
- International Cruise Council Australasia (ICCA) - 4 training modules
- Return Qantas Airways Business Class airfares to New York for the winner and a companion
- Six nights' twin share accommodation in New York and seven days' AVIS car hire
- Foreign exchange products to the value of AU\$750
- Appointment at Avis World Headquarters to meet senior Avis executives
- Accompanied site visits to New York travel agencies

The Timeline

- Registration opens 21 April 2010 online at www.avisscholarship.com
- Full written presentation to be lodged by 8 June 2010
- Finalists will be announced on 1 July 2010
- Finalist judging day and winner announced on 5 August 2010
- Prize to be taken by 30 September 2011

Note - use of multimedia not permitted throughout the Scholarship process.

See website for full terms & conditions: www.avisscholarship.com