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**Travel Daily AU**  
First with the news

Fri 28 May 10 Page 1

EDITORS: Bruce Piper and Guy Dundas  
E-mail: [info@traveldaily.com.au](mailto:info@traveldaily.com.au) Ph: 1300 799 220

**WHO WILL BE**  
TMS TEMP OF THE MONTH for  
**may madness**

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 **TMS**

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## Thailand now safer

THE Department of Foreign Affairs has reduced the alert level for travel to Bangkok to the second highest "reconsider your need to travel" level following the easing of tensions in the Thai capital this week.

There's still a night curfew in Bangkok from midnight to 4am.



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## QF delays return of First

**PREMIUM** travel is clearly taking longer to recover than expected, with Qantas pushing back the planned re-introduction of First Class service on three international routes (*TD* 16 Feb).

According to travel agent GDS the Sydney-Buenos Aires and Sydney-San Francisco services will now continue to have no First Class inventory available until 27 Sep - more than three months

### DJ profit downgrade

**VIRGIN** Blue says it's not planning to cut capacity despite a sudden sharp drop in demand which has led it to warn that its full year profit could be as low as a quarter of the previously forecast \$80m (*TD* breaking news).

The carrier said a sudden downturn in recent weeks is likely to see a result between \$20m and \$40m, due to sliding consumer confidence, with the demand drop coinciding with increased capacity across the industry.

However "we remain focused on defending our core strategic routes," the carrier said.

DJ said it expects average fares to decrease by more than 10% due to the continued "rapid deterioration and increased volatility in the operating environment, particularly in respect of the leisure segment both domestically and internationally".

Much of the hit to profit seems to be due to the V Australia long haul business, with Virgin saying its short-haul business is still expected to make a net profit before tax and exceptional items "in the order of \$100 million."

later than the previously planned 07 Jun reintroduction.

Changes also apply to the Melbourne-Hong Kong-London route, which was originally offering First Class inventory from 08 Jun, and now only has First Class available from 02 Aug.

Qantas originally suspended First Class on the three routes about a year ago citing plummeting premium numbers.

Since 06 Jul last year QF has been operating only Business, Premium Economy and Economy cabins on the route, with some business class pax in the First Class cabin but provided business class food and service.

### Wagga adds ILS

**FEDERAL** transport minister Anthony Albanese has announced funding for a new instrument landing system for Wagga Wagga, which will enable the regional NSW city's airport to remain open during bad weather conditions.

### Kumuka guarantee

**KUMUKA** Worldwide says that despite recent currency fluctuations its policy remains firm, that once full payment is received its prices are guaranteed.

The company says it's also guaranteeing many departures around the globe, with growth in a number of regions including South America and Africa.

### Today's Travel Daily

*Travel Daily* today has seven pages of news and photos, plus a full page of jobs from AA Appointments (*click*).

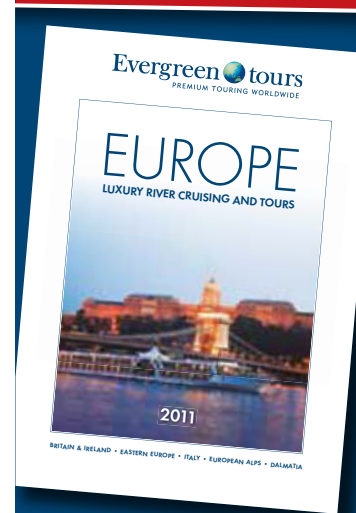
## QF c'share to Timor

**QANTAS** has added its flight code to AirNorth's six weekly services between Darwin and Dili, East Timor, according to travel agent GDSs.

The codeshare applies to the Top End carrier's outbound from Darwin flights TL510/518, and inbound TL511/519 services.

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# Travel Daily AU

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10 GOOD REASONS TO VISIT NEW CALEDONIA

**3 A Gourmet Paradise**

"One of the best French gourmet experiences outside of France"

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**Aircalin**  
International Airline of New Caledonia

CLICK HERE FOR THE OTHER 9 REASONS

## Green flight portal

AUSTRALIAN carbon offset provider Climate Friendly has launched a new world-first system which makes it easy for companies to measure and offset carbon emissions generated during corporate travel.

The FlightPortal system is available to TMCs without cost, and is easily linked via GDS data queue modules to automate the collection of business flight data - using this to then calculate the related carbon footprint.

Emissions are offset with "premium quality carbon credits" and detailed reporting can be used to support a company's sustainable travel policy.

Climate Friendly ceo Freddy Sharp said the system means that "for the first time companies can now manage global flight emissions in a simple automated way and support sustainable development while they do business".

The system was developed in consultation with Traveforce, which already has multiple clients utilising the service to measure and offset their emissions.

See [www.flightportal.com](http://www.flightportal.com).

## JQ cheap NZ fares

BRUTAL competition across the Tasman is continuing with Jetstar launching fares from \$119 one way to Auckland and Christchurch from Sydney, the Gold Coast, Melbourne and Brisbane.

The trans-Tasman deals are on sale until 30 May for select dates.

MEANWHILE, Air New Zealand has trumped the Jetstar offer to Christchurch, launching a \$NZ99 (AU\$80) seat only one-way airfare on select services around the same dates, ex Sydney.

## QFLink ramps up int'l ops

QANTASLINK is expecting it'll be given the green light for the commencement of its first int'l operation, yesterday announcing it would plough \$30 million into the start-up of a Cairns-Port Moresby service by 01 Jul.

The Qantas regional subsidiary flagged the expansion of its network to PNG earlier this year (TD 12 Mar) when it applied to the International Air Services Commission seeking 888 seats per week to the country's capital.

Exec. manager Narendra Kumar yesterday said QantasLink would operate its latest Q400 74-seat aircraft on the route - the first QF branded plane to fly to Papua New Guinea in eight years.

## Contiki, Trafalgar to merge sales

THE Travel Corporation in the USA has announced a merger between the sales teams of Contiki Vacations and Trafalgar Tours, with the restructure seeing Trafalgar president, Australian Paul Wiseman take charge of the Contiki product line.

The company said that in the coming months the sales teams would "cross-train" to prepare for the release of new brochures in the coming months.

"It is our goal to increase the level of agent support for the Contiki product by increasing the reach of our sales force and incorporating the Contiki product line into all of our sales activities," Wiseman said.

The US move only extends to the sales forces, with Trafalgar and Contiki to remain as separate Travel Corporation business units.

Kumar said the 1 hour & 45 min flight will provide seamless connections to other Qantas and QantasLink services nationwide.

QFLink plan to initially operate a twice daily weekday service between Australia and PNG along with a daily weekend flight.

"We are delighted to be able to provide business travellers in particular with significantly improved facilities and comfort," Kumar said.

Vera Huntink PNG Tourism Promotion Authority's local marketing manager told TD the QFLink service will improve same day links to popular tourism sites across PNG and access to the Kokoda Track.

"With a 25% increase in the first quarter of 2010, tourism to PNG is performing well and the Qantas flights will capitalise on this growth," Huntink said.

Launch fares on the route are priced from \$349 return ex CNS, \$469 ex BNE and \$649 ex SYD, for travel 01 Jul to 31 Aug.

The service, which will be operated by Sunstate Airlines, is subject to regulatory approval.

## Fuel case in court

QANTAS has confirmed that it's seeking special leave from the High Court of Australia to appeal the decision earlier this month (TD 04 May) which ruled that fuel surcharges are commissionable.

In a hearing in Sydney this week QF asked that damages not be determined in the issue pending a decision on whether an appeal will be allowed.

Other airlines, including BA, NZ, CX, SQ and MH, also appeared at the hearing this week, arguing that they're not bound by the ruling because it was run as a test case involving only Qantas.

## Tsunami alert OK

AN underwater earthquake 500km off the coast of Vanuatu early this morning prompted tsunami warnings in New Caledonia, the Solomon Islands and Vanuatu.

The Pacific Tsunami Warning Centre alerted the countries of the threat, but later cancelled the alert after there were no significant sea level changes.



## Window Seat

A HIGHLY placed confidential TD source is predicting a "strong possibility" that Germany will win this weekend's Eurovision song contest - providing a major potential boost to tourism there.

The annual hotly contested competition, which sees an entrant from each European nation, will hopefully raise the spirits of the continent which is in the grip of an economic crisis.

However the situation is set to improve after Germany contributed €70 billion to help bail out the Greek economy this week - with our insider predicting this is likely to influence the grateful votes of a number of the judges from nations afflicted by the crisis.

THIS new service is ideal for travel agency clients who really love their furry friends.

A Russian company called 'Animal Airways,' specialising in pet relocations across the globe, has launched a "Pet Escort Worldwide" option to make sure that pets aren't treated like other pieces of cargo.

"The professional pet escort team includes animal-loving, medically trained and experienced in the field of international aviation members accompanying the pet through the whole flight," the company said, with new Animal Airways branches recently opening in Moscow and plans for more offices in Ukraine, St Petersburg and Kazakhstan.

THE MIAMI Vice team may have less beach unrest to deal with in future after officials in the sundrenched Florida coastal city confirmed that it's illegal to serve alcohol on the beach.

The ruling by city attorney Jose Smith comes at the worst possible time for hoteliers who are gearing up for the US Memorial Day long weekend.

Hundreds of thousands of visitors are attracted to Miami Beach over the holidays, and according to the local hotel association "just about every oceanfront hotel serves alcohol to customers on the beach".

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## Discover Oman

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# Travel Daily<sup>AU</sup>

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EDITORS: Bruce Piper and Guy Dundas  
E-mail: info@traveldaily.com.au Ph: 1300 799 220

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## Disney Hotel reno

DISNEYLAND Resort's iconic Disneyland Hotel in California is set to receive a makeover to its ageing pool zone and the launch of a new restaurant and bar.

Plans include a brand new "immersive water play area" with three waterslides, a splash pool, two spas and a cosmetic upgrade of the Never Land pool, and the installation of six new cabanas.

The existing Cove pool will be replaced by a manicured lawn area that could be used to host events from Summer 2012.

Inside the property, a "smart casual" dining area and bar will be rolled out by next year, replacing Hook's Pointe, Croc's Bit 'n' Bites, the Wine Cellar and Lost Bar.

The Disneyland Hotel's three guest towers will also be renamed after some of the theme park's distinctive lands.

Dreams Tower will be rebranded as 'Adventure Tower' from next month following an extensive refurb, Wonder Tower will be renamed 'Frontier Tower' from 2011 and Magic Tower will become known as 'Fantasy Tower' after its enhancement in 2012.

## Coast route rebrand

FOUR regional tourism organisations on the NSW coast between Sydney and Brisbane have banded together to create a newly branded touring route.

The "Legendary Pacific Coast" branding has been created with the help of a \$500,000 TQUAL Grant, and will be officially launched next week at Australian Tourism Exchange in Adelaide.

Pacific Coast Touring Route chair Sheridan Ferrier, who's also ceo of Hunter Tourism, said the brand "represents a touring destinations that embraces the open road, the freedom and both the magnificent beaches and hinterland that lie to either side of the Pacific Highway".

The Legendary Pacific Coast will also feature in a roadshow in Nov beginning at the Sydney Harbour Bridge and ending at the Story Bridge in Brisbane.

## QF lifts HKG YQ tax

EFFECTIVE 01 Jun Qantas will increase its fuel surcharge YQ tax for tickets issued in Australia to Hong Kong from US\$55.65 to US\$67.20 per sector.

## Raving about Contiki



RECENTLY Contiki recognised and awarded their staff who have gone the extra mile at the bi-annual Rave event in Sydney.

The group took a back street tour of Paddington en route to "London", before sampling fine wine in a perfectly replicated Beaujolais region, then joined a full moon party in Asia and witnessed an Elvis wedding in virtual Vegas.

The rave celebrated the welcome of Nicole Moy and the

send off for md Tammy Marshall, who's moving to head up sister company AAT Kings.

Pictured above on the Rave, front row from left: Brooke McQuilty, Tammy Marshall, Adriana Michalopoulos, Sangrok Lee, Lauren Grigg, Christine Lau.

Back row: Peter Lombardi, Michelle Fitzpatrick, Ashleigh Campbell, Joel Gilbert, Raffi Haddad, Jane Phillips, Katie Melville, Anita Velican, Melitta White, and Verena Siebertz.

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## Accor sets the TRENZ



ABOVE: The team from Accor showed their customary hospitality at this week's TRENZ showcase in Auckland, highlighting the company's wide range of properties across NZ.

Among a number of Accor announcements at TRENZ was the news that its Mercure properties across NZ will be the first hotel group to offer Carbon Neutral Conferencing, by committing to pay the offsets for any meeting held in any of its seven Mercures in Auckland, Wellington, Picton/Marlborough Sounds, Queenstown and Dunedin.

The Mercure environmental move will be administered by the Carbon Reduction Institute.

Accor yesterday also announced a major upgrade of the Sofitel

Queenstown Hotel & Spa - set to be completed in time for TRENZ 2011 which will be held in the Southern Lakes region (TD yest).

The multimillion-dollar upgrade will see a new entry foyer, reception, business centre and ground floor meeting room completed before the heavily booked upcoming ski season. Stage 2, involving a new bar, private club lounge and "designer gymnasium" will take place in 2011, the hotel said.

Picture above on the Accor stand at TRENZ this week are, from left: Robert Ejubs, gm Novotel Christchurch Cathedral Square; Paul Clark, gm Mercure Queenstown Resort; and the eminently urbane Accor head of public relations, Peter Hook.

## Outrigger recruits

OUTRIGGER Hotels & Resorts has appointed Sophie Secombe to the position of conference sales executive at its Australian regional headquarters.

Her responsibilities include driving conferencing business to Outrigger Little Hastings Street Resort & Spa Noosa which is scheduled to open on 01 Aug.

## AMS smart gates

AMSTERDAM'S Schiphol Airport has begun trialling a new quicker immigration processing system, similar to Australia's Smart Gates, in a move to reduce lines at passport control.

The option is available until 30 Jun to people from the European Union with a biometric passport.

## Castles on special

TEMPO Holidays has reduced the price of its popular Castle Montegufoni by 15% for seven night stays, now available from \$803 per room per week to accommodate up to four people.

Packages include accom in an apartment, taxes, maid service and access to facilities such as table tennis and swimming pools.

Phone 1300 362 844.

## HA ceo gets the nod

THE Board of Hawaiian Airlines' has given the carrier's president and ceo Mark Dunkerley a three year extension to his contract, after leading the company to its "most profitable years ever" since joining HA in 2003.

## GA PER/JKT daily

GARUDA Indonesia is lifting its flight frequency between Perth and Jakarta from a thrice weekly operation to daily, effective 23 Jul, according to agent GDSs.

The increase to Jakarta comes at the expense of GA's Perth-Denpasar (Bali) service, which drops from thrice daily to twice.

## Rebranding Duxton

DUXTON Hotel's three New Zealand properties will be rebranded under the Amora Group from late this year.

The Amora Group has owned the Duxton Wellington, Duxton Auckland and Duxton Okawa Bay Rotorua since 2005.

## Delaware growth

HOSPITALITY group Delaware North Companies has expanded its footprint in the US after buying two hotels near Yellowstone National Park - Yellowstone Park Hotel and Gray Wolf Inn & Suites.

Last year Delaware purchased the Holiday Inn West Yellowstone.

The same group also has an operation in Melbourne which last year took over a number of key Australian properties from the Voyages Hotels & Resorts group.

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Savour Middle Eastern treats and find out more about one of the world's most intriguing destinations.

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### Event details:

Brisbane	Monday 21st June @ Lightspace
Melbourne	Tuesday 22nd June @ Carousel
Sydney	Wednesday 23rd June @ The Museum of Contemporary Art
Time	5:30PM - 8:00PM

Numbers are limited. If you would like to attend [click here](#) and RSVP. Please highlight which event you will be attending.

Discover the truth behind our promise,  
"Travellers Welcome"





## Paradise on sale

QUEENSLAND'S Paradise Bay Eco Escape is offering a three night getaway to the Whitsundays early next month priced from \$1,200pp, a saving of \$600pp.

The package includes all meals, accommodation in a beachfront bungalow, alcohol with dinner, sailing activities and private helicopter transfer.

The offer is valid for stays from 04 to 10 Jun only, conditions apply - for info see [paradisebay.com.au](http://paradisebay.com.au).

## SWISS SFO livery

SWISS International Air Lines has decked out one of its Airbus A340s with a "colourful and flowery design" for the launch of non-stop service between Zurich and San Francisco, from 02 Jun.

The artwork is a tribute to the West Coast US city's famed flower power past, SWISS says, and it took a team of eight three days to apply the new colour scheme.

It's the first time in SWISS corporate history that the airline has sported a graphic livery.



SWISS' tribute to San Francisco

## Latin HAL 2011/12

HOLLAND America Line will deploy three vessels to South America in 2011 and 2012, with voyages varying in length from 12 to 37 days duration.

The recently upgraded *ms Veendam* will operate a series of 12-, 16- and 17-day itineraries between Valparaiso, Chile; Buenos Aires, Argentina and Rio de Janeiro, Brazil, along with an 18-, 19-, 21- or 22-day Inca Discovery Cruise sailing between New York or Fort Lauderdale, to Valparaiso.

Some of the *ms Veendam* cruises can be put back-to-back to make a 34 or 37 day 'Collectors' Voyage'.

*MS Rotterdam* will offer a 30-day roundtrip 'Incan Empire' itinerary out of San Diego on 03 Feb 2012, that includes 15 ports of call, plus there's a 60-day 'Polynesian Paradise & Incan Empires' roundtrip journey in Jan next year and Feb 2012, that incl cruising to Hawaii, the South Pacific, Central and South America and Mexico.

There will also be a 66- or 68-day 'Grand South America and Antarctica Voyage' aboard *ms Prinsendam*, departing from Fort Lauderdale on 05 Jan 2011, and 04 Jan 2012, that take in all three "Big A's" - the Andes, Amazon and Antarctica.

These circumnavigation cruises of South America visit 13 nations, offer 29 ports of call (including the Caribbean Islands), spend eight days exploring the Amazon, cross the equator twice.



## Travel Specials

WELCOME to *Travel Specials*, *Travel Daily's* Friday feature.

If your firm has released a travel special you'd like to make the industry aware of send the details to [specials@traveldaily.com.au](mailto:specials@traveldaily.com.au).

Seven Descents has a new Ski Adventure to New Zealand package departing on 08 Aug, priced from \$1750pp. It includes transfers, four nights on mountain accom at Broken River, two nights accom at Mt Potts Lodge at Hilipark, 3.5 days lift passes at Broken River, one day at Helipark, breakfast and dinners at Broken River and B,L,D at Mt Potts, daily 1hr ski lessons at Broken River, and host service. Visit [www.sevendescents.com.au](http://www.sevendescents.com.au) or call 1300 667 677.

Talpacific Holidays has a 3 night package to New Caledonia flying Aircalin, starting at \$945ppts ex BNE, \$965s ex SYD and \$1139 ex MEL. The deal is based on two nights at l'Escapade and one night at a sister property in Noumea, and also includes transfers, a beach kit and more. For further details phone 1300 137 727.

Travel Indochina is offering a 'Hot Winter Escape Deal' for travel to Vietnam's Beaches, from \$999. The package includes five nights accom at the Hoi An Trails Resort and Spa in a superior room, Vietnam Airlines airfares ex Sydney or Melbourne, an internal Saigon-Danang return flight, brekkie, plus applicable taxes. The sale ends 31 Jul for travel from now to 25 Jun and from 12 Jul - 15 Sep. For more info, or to make a booking, call 1300 362 777.

Intrepid Travel is offering 20% off its Canyon Country Adventure and Florida Sunshine southbound tours, in time to celebrate the 4th Jul. The 10-day Canyon Adventure departs Las Vegas on 2 Jul, with guests spending Independence Day hiking in Bryce Canyon NP, priced from \$1808. The 8-day Florida tour departs Orlando on 03 Jul with the fourth being spent at Universal Studios. It's now priced from \$812 plus a trip kitty of US\$50. Phone 1300 360 887.

Interline Reservation Service has travel industry return airfares between Sydney, Melbourne and Brisbane to Los Angeles priced from \$499 plus taxes in Economy class, flying with V Australia. The promo is available for travel until 31 Oct, and permits partners for the same fare. Premium Economy with VA is also available, priced from \$1,049 plus taxes. For more info see [www.interlineres.com](http://www.interlineres.com).

[virginatlantic.com/experience](http://virginatlantic.com/experience)

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Terms and Conditions: For travel with Virgin Atlantic Airways from Sydney to Hong Kong return. Sale fares must be booked by 28 May 2010. Prices correct as at 24 May 2010, and include taxes and surcharges (subject to change without notice). Upper Class sale fares quoted (Sydney to Hong Kong from \$5000 plus \$240 taxes) valid for departures between 26 May - 18 November 2010 to Hong Kong. Premium Economy sale fares quoted (Sydney to Hong Kong from \$1340 plus \$240 tax) valid for departures 26 May - 24 June 2010 and 16 July to 14 September 2010. Premium Economy sale fare quoted (\$1786 plus \$240 taxes) valid for departures for departures 25 June - 15 July 2010. Fares and other departure dates ex Melbourne, Brisbane, Adelaide, Canberra, Launceston, Hobart and Gold Coast also available - go to [www.virginatlantic.com.au](http://www.virginatlantic.com.au). Sale fares are subject to availability and must be booked by 28 May. Changes and cancellation fees apply, see [www.vsvine.com.au](http://www.vsvine.com.au) for full conditions and terms of carriage.

## Europe pax decline

THE International Air Transport Association (IATA) has reported a 2.4% drop in scheduled air traffic for the month of Apr, blaming the slide on Iceland's Volcanic Ash cloud which led to hundreds of flight cancellations.

European carriers were worst hit with an 11.7% drop in pax traffic, a huge drop compared to a 6.2% increase recorded in Mar.

North American carriers also posted a decline of 1.9%, but Asia Pacific, African, and Latin American carriers along with Middle East airlines reported increases for the month.

## flydubai to Sri Lanka

DUBAI's low cost carrier flyDubai has announced its 21st destination, with a four time weekly service set to launch to Colombo, Sri Lanka from 23 Jun.

## Rex Academy opens

THE official opening of Regional Express' Australian Airline Pilot Academy was celebrated in Wagga Wagga, NSW yesterday.

The campus has been designed to cater for the "complete academic and physical well being of the cadets" and includes a pool, gym, outdoor sports facilities and modern class rooms.

The \$12m project is located at Wagga Wagga airport offering good flying conditions and close to Rex's heavy maintenance base.

## Latin America focus

SOUTH Americans are being encouraged to visit Australia thru a new Tourism NSW, Tourism QLD and Qantas campaign that's been launched on Latin American TV, newspapers, outdoor advertising, magazines and online.

The businesses have created a 10-night package to Sydney ex Buenos Aires, that offers and add-on to either Brisbane, Gold Coast, Cairns or Hamilton Island, priced from US\$2,639 per person.

The packages are on sale until 30 Jun, for travel until 30 Nov, with enquiries directed to travel agents or to the QF website.

## Head over heels for AOT



ABOVE: AOT Group recently hosted 125 domestic agents from Australia and New Zealand to the Red Centre as part of their 2010 AOT Holidays All Stars event.

The agents were transported in 22 AWDs and three APT 4WD coaches across 650kms of the Australian outback with highlights including a night under the stars at Ooraminna, a driving exhibition along the Mereenie Loop Road, a walk across Kings Canyon, fine dining and entertainment at the

## Man overboard

ROYAL Caribbean Int'l *Oasis of the Seas* was forced to miss one of its ports of call on the seven day Eastern Caribbean voyage this week after a crew member was captured on surveillance footage jumping overboard.

The ship was turned around to retrace its course from Nassau en route to St Thomas on Mon in an attempt to locate the missing crew member, but to no avail.

*Oasis of the Seas* carried on to St Maarten on Wed as scheduled and passengers on board were provided with a future cruise certificate for missing out on the St Thomas port of call.

gala awards night at Ayers Rock, a visit to the Olgas and a party that featured a performance by Shannon Noll.

Supporters of the event incl Tourism NT, Avis, Voyages, APT, Delaware North (Kings Canyon), the Crowne Plaza and Desert Palms.

Pictured above in someone else's shoes are the AOT team: standing from left Daniel Toby, Rowena Morris, Hugh Houston, Jill Lance and Skye Cruden.

And, actually in the big shoe are Melissa Bannister, Deb Cox, Marry-anne Guest and Dani Cramp.

## Africa turns wild

PRINCIPALS of the Great Plains Conservation, Doka Plains Camp in Botswana have signed an agreement with Wilderness Safaris to reposition the 30,000ha reserve as a premier all round Okavango experience.

The agreement will offer a full complement of Okavango activities, in addition to the existing game drives and safaris, Doka will also offer boating and Mokoro trips, and eventually sleep outs will be introduced.

**BCD** travel

## Travel Consultants Sydney, Melbourne and Brisbane

At BCD Travel we take a fresh approach to business travel with a focus on innovative solutions and consultants designated to specific clients. We provide first class service, delivered with an entrepreneurial spirit, to all our clients and we employ first class consultants to deliver our vision.

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### Groups / Corporate Consultant – Sydney

With responsibility for the coordination of this large client's Group & Corporate Travel, in this role you will be required to coordinate all travel arrangement, pre and post event requirements, reconcile and prepare invoices & identify cost savings opportunities. You will also have the opportunity to travel internationally with the Group to provide support as required.

You will have a minimum of two years experience in international and domestic groups & corporate consulting with exceptional service skills, attention to detail, outstanding communication skills, an ability to work under pressure, strong fares and ticketing knowledge and Sabre experienced would be preferred.

### Multi Skill Consultants

The primary focus of this role is to develop strong relationships with your designated clients and deliver appropriate solutions for their international and domestic travel requests.

You will have a minimum of three years experience in corporate travel consultancy with the ability to develop strong relationships with clients, a focus on attention to detail, strong fares and ticketing knowledge and Sabre experienced would be preferred.

We offer salary packages with bonuses including a rewarding incentive program, flights@nett, a referral bonus scheme, casual Fridays and subsidized educationals.

**If you want to be part of a team where you can make a difference apply now to**  
[Nicola.fowkes@bcdtravel.com.au](mailto:Nicola.fowkes@bcdtravel.com.au)



**Travelscene**  
Southbank

## Travel Consultant

We are looking for an experienced travel consultant for an exciting position within a vibrant inner urban and corporate precinct on the bank of the Yarra river adjacent to Crown Casino. You will be a part of a very enthusiastic team of travelers that love what they do. The successful applicant will preferably have experience with Galileo, CCT and have at least 2 years experience with international ticketing incl. RTW's and also a good product knowledge. A bright, friendly and cheerful disposition, with a customer service focus and attention to detail is essential. If you want to work in an environment where you are respected and encouraged, in a dynamic modern travel office, send your CV and a letter of introduction to [paul@ascendhospitality.com.au](mailto:paul@ascendhospitality.com.au). Package will range from 40 – 50k based on experience.



## WIN A TRIP FOR TWO TO SOUTH AFRICA

During May, **Travel Daily** is giving travel consultant readers the chance to win an incredible seven-day holiday to South Africa for two people, courtesy of our friends at **South African Tourism** and **V Australia**.

This sensational prize includes return International Premium Economy airfares to Johannesburg flying V Australia, two night's accommodation in Johannesburg, a four night stay in luxury accommodation at Kruger National Park, a city tour, all transfers and breakfast daily.



Expect to be spoilt in International Premium Economy with V Australia, including priority check-in and boarding, all leather seats with 38" seat pitch and adjustable foot rests, all inclusive food and beverage, mood lighting and much more!

To enter, simply send in a caption that represents the adventure photo featured above. You can enter as many times as you want.

**Get creative & email your captions to [satcomp@traveldaily.com.au](mailto:satcomp@traveldaily.com.au)**

Plus, a weekly prize of two bottles of South African wine will be up for grabs for the cleverest caption received each week...so keep an eye out in **Travel Daily** each Monday to see if it's you!

[Click here for competition terms & conditions.](#)



Note: Agents must be registered on Fundi to enter the competition:  
[www.southafrica.net/fundi](http://www.southafrica.net/fundi)



## Mercury to TUI

CELEBRITY Cruises' *Celebrity Mercury* will join Germany's TUI Cruises fleet, becoming the travel company's second vessel, the cruise line has announced.

*Celebrity Mercury* will undergo an extensive refurbishment before entering into service with TUI Cruises from May 2011 and be named *Mein Schiff II*.

Bookings are set to go on sale on 01 Jun 2010 for sailings in the Baltic and Nordic regions.

## JAL/MU codeshare

JAPAN Airlines has announced an increase in its codeshare pact with China Eastern Airlines, coming into effect from 03 Jun.

The expanded agreement will include seven daily China Eastern flights on JAL's aircraft between Shanghai (Pudong) and Xi'an, Wuhan and Shenzhen.

Also the flight frequency, on MU metal with Japan Airlines flight codes, between Shanghai and Chengdu/Chongqing will be increased from four daily flights to nine.

## QantasLink \$55 sale

QANTASLINK has released 55,000 seats priced from \$55 to celebrate three years as a Diamond Partner with the National Breast Cancer Foundation.

The offer is valid on select routes, for travel 28 Aug to 31 Jan.

## Vivid Sydney starts

SYDNEY City is going to get noisier and more colourful from tonight with the start of 'Vivid Sydney', acclaimed as the largest light and music festival in the Southern Hemisphere.

The sails of the Sydney Opera House will be illuminated with a light art design, along with Macquarie Street that will be illuminated with large scale light installations and projections.

Over 30 live street performances will be on show throughout the city including fire dancers and stilt walkers.

NSW Minister for Tourism Jodi McKay said the event is being heavily promoted nationwide in order to break last year's 200,000 visitor attendance.

## New job for Mary

MARY Mourgelas has been named as Tourism Queensland Zone Director for Gold Coast and Hinterland, responsible for developing tourism opportunities throughout the region.

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First with the news

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## TSAX loves a good cuppa'



TRAVELSCENE American Express says its members have reinforced relationships with their client base and the local community during Cancer Council's Australia's Biggest Morning Tea this week.

"While we are still tallying the financial contribution made by and through Travelscene American

Express agencies, without a doubt, our support of Australia's Biggest Morning Tea has already paid dividends for our Members," said the group's gm Jacqui Timmins.

Timmins is pictured above sharing a cuppa with ceo of Stella Travel, Peter Lacaze.

## Client Relationship Manager

Tired of "fighting fires" in your current role? Join a company where the CRM role is a positive relationship, where you are involved in developing first class travel management programmes with our clients.

Due to the expansion of our business and our recent success in acquiring new corporate clients, World Travel Professionals is looking for a talented individual to join our Sydney Office.

We are seeking an experienced Client Relationship Manager with at least 10 years industry experience, a minimum of 3 years in a client relationship role.

With World Travel's superior technology solutions and industry leading proprietary systems, a good understanding of travel technology and online solutions will be a definite advantage.

World Travel Professionals is an industry leading travel management company specialising in corporate travel, conference and event management, leisure and luxury travel. A winner of multiple awards at the AFTA National Travel Industry Awards, in 2009 World Travel Professionals added the National BTTB Supplier of the Year Award – Travel Management Services, to its credits.

In return for your knowledge, creativity and professional skills, we offer a great working environment, an excellent salary and incentive package, and the opportunity of working with one of Australia's leading travel management companies.

Confidential applications to:

Ms Lisa Story  
Director



Tel: 0418 495 914

Email: [lisa.story@worldtravel.com.au](mailto:lisa.story@worldtravel.com.au)

## SEX AND THE CITY \$500 SHOPPING SPREE

Dust off your Manolo Blahniks,  
 pour yourself a cosmopolitan and log onto  
[www.aaappointments.com](http://www.aaappointments.com)  
 Register with **AA** in June and go into the  
 draw to win a \$500 shopping voucher.  
 5 runners up will win double movie passes.

WINNERS ANNOUNCED IN TD ON 1<sup>ST</sup> JULY



### TAKE THE WORLD BY STORM!

RETAIL - AMADEUS TRAINED TEMP WANTED!  
 SYDNEY INNER LOCATION - TOP HOURLY RATE \$

If you enjoy working in a fast paced environment and want to earn some great money quickly, then we have the temp role for you! Your days will involve booking all aspects of domestic and international travel in a call centre environment. You will enjoy working with a small team of professional travel consultants where you are not a number but a key team player. Full training provided. Min 12 mths exp.

### GET YOUR NAME IN LIGHTS

CORPORATE TRAVEL CONSULTANT

MELBOURNE (INNER) - SALARY PACKAGE TO \$55K

Join this boutique operator today and be given star treatment! You will enjoy being part of a close knit, sociable team focused on supporting each other to achieve team goals. Monday to Friday hours, an office with beautiful views and a generous salary package also await the successful candidate. In addition to being a team player, you will be an experienced corporate travel consultant ideally with native Sabre skills.

### YOUR CHANCE TO SHINE!

CORPORATE TRAVEL CONSULTANT

PERTH - SALARY PACKAGE TO \$70K + (OTE)

Longing to be a part of a large, global company? If you are an experienced corporate travel consultant in Perth, now is the time to join a company that not only rewards their staff with fantastic commission structure but also offer numerous opportunities for future growth including leadership roles or a job in foreign lands! Multiple roles are on offer so get your application in today! Galileo preferred.

### PLAY A SUPPORTING ROLE

ADMINISTRATION AND OPERATIONS SUPPORT

BRISBANE CBD - UP TO \$41K PKG

Want to put some fun back in your day? This group specialist is looking for a fun loving consultant to join their administration and operations department. Attention to detail and database management will be the key in this role. This company believes in delivering a high level of service and product but also enjoys a few laughs in their day. Enjoy a healthy salary and Mon - Fri hours. Previous travel administration experience preferred.

### BE TREATED LIKE A VIP!

IN HOUSE TRAVEL CO-ORDINATOR

SYDNEY - NORTH RYDE: TOP HOURLY RATE. \$

We have an amazing 12 months contract role with a leading multinational company working in-house as a Travel co-coordinator. You will enjoy spending your day liaising with their TMC and being the client! Here's your chance to be demanding. Essentially you will have Galileo skills, previous consulting experience and excellent interpersonal skills. This is your chance to leave consulting & be treated like royalty!

### TAKE YOUR FRIENDS ON A HOLIDAY TOO

GROUP TRAVEL CONSULTANT

MELB (INNER) - SALARY PACKAGE TO \$80K+ (OTE)

With the earning potential at this company, you will be able to whisk yourself and your friends off on exotic holidays!! Based on the city fringe, this highly successful office requires a proactive and sales focused travel consultant to join their vibrant team. You will have experience dealing with group travel and will be accustomed to a fast paced work environment. Monday to Friday hours.

### YOUR PASS TO THE FRONT OF THE QUEUE

FARES & TICKETING CONSULTANT

PERTH (CITY) - SALARY PACKAGE TO \$50K

Our client is looking for the best fares and ticketing consultants in Perth to join their new office! You will be customer service driven with the ability to handle queries on all level of fares over the phone for your agents. In return; you will be working for a company who rewards experience with a top salary package. You will also enjoy a fun work environment and opportunity for future career growth.

### BIGGER IS BETTER!

INTERNATIONAL GROUPS CONSULTANT

BRISBANE CBD - \$50K OTE

Believe travel is better when shared with others? This global leader is looking for an experienced travel consultant to join their groups department. You will be arranging international and domestic travel for groups of all sizes and interests. Your hard work will not go unrewarded with the ability to earn top \$\$ and access to fantastic industry discounts and freebies! Don't let this one pass you by.