

Travel Daily

Airline Business Class Guide

September 2010



Welcome

Travel Daily is proud to present our first ever Business Class Guide, which gives an overview of the business class product of airlines operating in the Australian market.

Business class is a popular product with both corporate and premium leisure travellers, and is a key driver of airline revenue and profitability. We have created this guide in response to requests from our travel agent readers over a number of years, who have repeatedly asked for a simple reference they can use to help their key clients when booking premium airfares across the globe.

We have attempted to include the significant carriers focusing on the business market. Different airlines have chosen to contribute varying amounts of information, but we have aimed to include as much detail as possible about each carrier depending on the available space.

We would welcome your feedback on the guide, which will now be updated on a regular basis.

Bruce Piper, **Travel Daily** publisher



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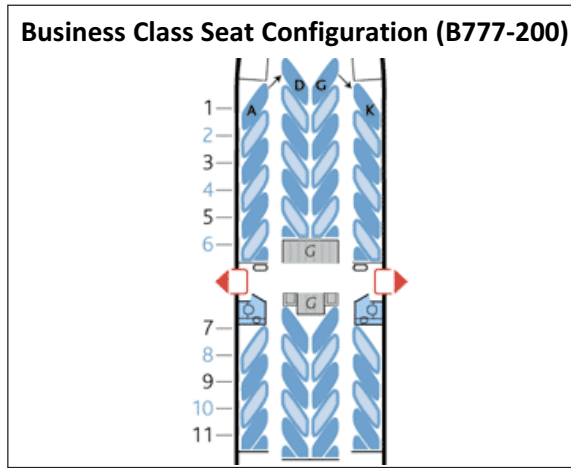
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Overview

Air Canada's non-stop flight between Sydney and Vancouver operates daily and the extensive AC global network provides convenient connecting services directly to 59 Canadian cities, 58 destinations in the United States and 60 cities in Europe, the Middle East, Asia, the Caribbean, Mexico and South America.

Air Canada's business class product, **Executive First**, features luxurious amenities and priority services to enhance the international travel experience.

Executive First Suites provide the ultimate in comfort and convenience with fully flat beds, adjustable head and footrests, a comfortable pillow, duvet and guaranteed aisle access and many deluxe amenities.



Intercontinental fleet

- ◆ 334 aircraft (B777-300, B777-200, A330-300, B767-300, A321-200, A320-200, A319-100, Embraer 190, Embraer 175)
- ◆ Average age: 9.7 years
- ◆ Average age of B777 aircraft (flying SYD-YVR route): 2.7 years

Cabin Specifications

- ◆ 42 seats over 2 cabins
- ◆ 1 - 2 - 1 configuration with direct aisle access from every seat

Seat Specifications (B777)

- ◆ Herringbone seat layout
- ◆ Recline 180° to a fully flat bed
- ◆ Bed length: 191 cm (75")
- ◆ 79 cm (31") seat width

Luggage Allowance

- ◆ 3 pieces of checked luggage - 32kg per piece
- ◆ 10kg hand luggage

Dining

- ◆ Premium wines, spirits and cuisine
- ◆ Welcoming self-service stand up bar available on B777 aircraft

Entertainment

- ◆ 30cm (12") personal touch-screen
- ◆ Audio/Video on demand with a wide range of top rated entertainment
- ◆ Noise cancelling headphones

Clubs & Lounges

- ◆ Air Canada's Concierge Agents offer an exclusive, personalised and dedicated service in 20 airports around the world.
- ◆ Award winning Maple Leaf Lounges
- ◆ Access to Air New Zealand Lounge in SYD

Loyalty Programs

- ◆ Aeroplan Frequent Flyer Program
- ◆ Free membership
- ◆ Additional Air Canada Status Miles
- ◆ Redemption includes flights, upgrades and accommodation
- ◆ Mileage accrual on Air Canada, Star Alliance and partner airlines

Extras

- ◆ Power outlets
- ◆ Selection of premium newspapers, including route-specific titles
- ◆ Single-pin audio jack for personal headset
- ◆ Ambient mood lighting in synch with time zones to ease jet lag
- ◆ Amenity kit

Alliances

- ◆ Star Alliance

Accolades

- ◆ Best Airline in North America - 2010 Skytrax World Airline Awards

Key Destinations

- ◆ Vancouver (YVR)
- ◆ Chicago (ORD)
- ◆ New York (EWR)

Price Guide

- ◆ Vancouver - from \$6,998*
- ◆ Chicago - from \$7163*
- ◆ New York - from \$7163*

*Add taxes to all prices



AIR CANADA

Contact Details

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Air Canada - AC

Overview

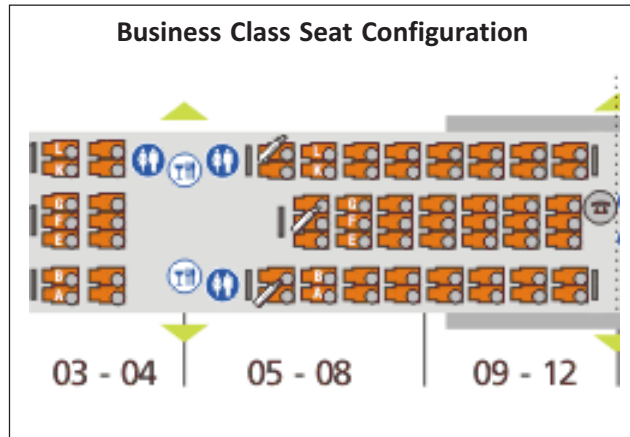
Air France offers 53 weekly connections to Europe (via Singapore and Hong-Kong) from 5 major Australian cities: Sydney, Melbourne, Perth, Brisbane and Adelaide in co-operation with Qantas Airways.

On board its flights, Air France offers its business customers the chance to experience privileged moments of pleasure and relaxation.

Once passengers arrive at Paris-Charles de Gaulle Airport, they can relax in the comfortable Air France lounge.

Air France long-haul flights are designed to ensure that your customers arrive well rested.

Relax, work and sleep. Business Class offers comfortable sleeper seats that fully recline to flat beds in a peaceful environment.



✈ Intercontinental Fleet

- ◆ B777-300 ER (via SIN and HK)
- ◆ B747-400
- ◆ A380
- ◆ A340-300
- ◆ A330-200

🛋 Cabin Specifications (B777-300ER)

- ◆ 67 forward facing seats over 3 cabins
- ◆ 2 - 3 - 2 configuration

🪑 Seat Specifications

- ◆ Fully recline to lie flat bed (between 181° and 185°)
- ◆ 155cm (61") seat pitch
- ◆ Bed length: 200cm (79")

🧳 Luggage Allowance

- ◆ 3 pieces of checked luggage - 23kg per piece (158 cm: height + length + width)

🍴 Dining

- ◆ Refined details, considerate service, intense flavours, and porcelain tableware
- ◆ Fine French cuisine
- ◆ Selection of French wine made by Olivier Poussier, one of the world's top sommeliers

📺 Entertainment

- ◆ Video on individual 26cm (10.4") screens with noise cancelling headphones
- ◆ Selection of recent films, news programmes, music and games

🍹 Clubs & Lounges

- ◆ Access to the Qantas Airways Lounges (Sydney, Melbourne, Perth, Brisbane, Adelaide)

🏆 Loyalty Programs

- ◆ Flying Blue
- ◆ Free membership

📶 Extras

- ◆ Each seat equipped with PC/phone power ports
- ◆ Amenity kit containing skincare items and Clarins hydrating cream
- ◆ Pure virgin wool blanket, a feather pillow and a bottle of water

🌐 Alliances

- ◆ SkyTeam

🏆 Accolades

- ◆ Best Investor Relations in the Corporate Social Responsibility sphere - 2009
- ◆ Best Corporate Social Responsibility Report 2008

Key Destinations

- ◆ Paris (CDG)
- ◆ Rome (FCO)
- ◆ Madrid (MAD)
- ◆ Prague (PRG)
- ◆ London (LHR)

Price Guide

- ◆ Europe - from \$6105* departing from Perth
- ◆ Europe - from \$6255* departing from Sydney, Melbourne, Brisbane and Adelaide

*Return ticket based on published business leisure fares (ZAPAU) in Z class.
*Fares exclude airport taxes, fuel levies and government charges and are subject to change at anytime with or without notice.
*Please refer to your GDS for complete fare rules conditions and destinations.

AIRFRANCE

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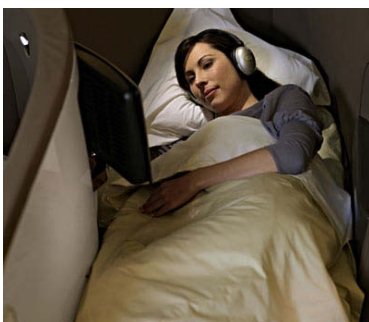
Air France - AF

Overview

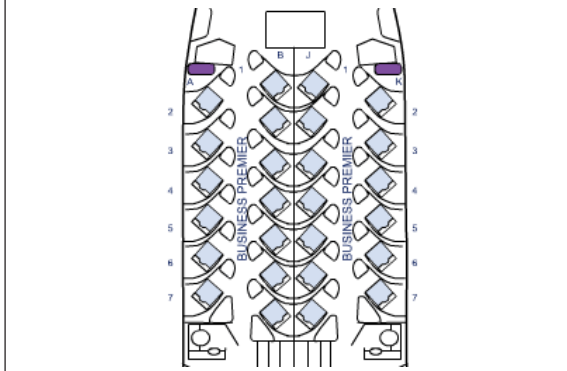
Air New Zealand is recognised as one of the world's leading airlines and was named 2010 Airline of the Year in the prestigious Air Transport World magazine awards.

Air New Zealand delivers uniquely Kiwi journeys to more than 12 million passengers who fly to, from and within New Zealand each year. The airline operates more than 4000 flights each week, connecting customers to 26 destinations within New Zealand and to Australia, the Pacific Islands, China, Japan, Canada, USA and the United Kingdom.

Air New Zealand will transform international air travel in late 2010 when it introduces revolutionary, lie-flat Economy and ground breaking Premium Economy seats, together with enhanced comforts for those wanting the ultimate in luxurious Business Premier travel.



Business Class Seat Configuration (B777-200)



✦ Intercontinental Fleet

- ◆ B747-400 (7 aircraft)
- ◆ B777-200 (8 aircraft)
- ◆ B777-300 (on order for Dec 2010)
- ◆ Average age: 4-15 years

✦ Cabin Specifications

- ◆ 46 seats over 2 cabins (B747-400)
- ◆ 26 seats over 1 cabin (B777-200)
- ◆ 44 seats over 1 cabin (B777-300) - from Dec 2010
- ◆ 1 - 2 - 1 configuration with direct aisle access from every seat

✦ Seat Specifications

- ◆ Herringbone seat layout
- ◆ 56cm (22") seat pitch
- ◆ Converts to a fully flat 200cm (79") bed, 84cm (33") bed width at shoulders
- ◆ Unique design that allows take-off and landing in a reclined seat position
- ◆ An ottoman footrest that doubles as a visitor's seat

✦ Luggage Allowance

- ◆ 3 pieces of checked luggage - 23kg per piece
- ◆ 7kg hand luggage

✦ Dining

- ◆ Menus featuring New Zealand's finest produce designed by a team of consultant chefs
- ◆ Premium New Zealand wines and innovative 42° Below vodka cocktails
- ◆ Self-service refreshment areas offering drinks and snacks throughout the flight

✦ Entertainment

- ◆ 26 cm (10.4") personal high resolution screen
- ◆ Audio/Video on demand
- ◆ Active noise cancellation headphones

✦ Clubs & Lounges

- ◆ Koru Club in SYD, MEL, BNE, AKL, CHC, WLG, RAR, PPT, NAN, LAX, LHR

✦ Loyalty Programs

- ◆ Airpoints™
- ◆ Free membership
- ◆ Airpoints Dollars - for easy points accrual and redemption

✦ Extras

- ◆ Power outlets
- ◆ Amenity kit containing Pacifica Organics products

✦ Alliances

- ◆ Star Alliance

✦ Accolades

- ◆ Airline of the Year - 2010 Air Transport World
- ◆ Best Airline Australia/Pacific - 2010 Skytrax World Airline Awards
- ◆ Staff Service Excellence Award for Australia/Pacific Region - 2010 Skytrax World Airline Awards

Key Destinations

- ◆ Auckland (AKL)
- ◆ San Francisco (SFO)
- ◆ Los Angeles (LAX)
- ◆ Vancouver (YVR)
- ◆ London (LHR)
- ◆ Tokyo (NRT)
- ◆ Beijing (PEK)
- ◆ Hong Kong (HKG)

Price Guide

- ◆ SYD-LAX - from \$12,306*
- ◆ BNE-SFO - from \$13,150*
- ◆ MEL-LON - from \$13,746*

*Inclusive of taxes & surcharges, subject to change



AIR NEW ZEALAND

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Air New Zealand - NZ

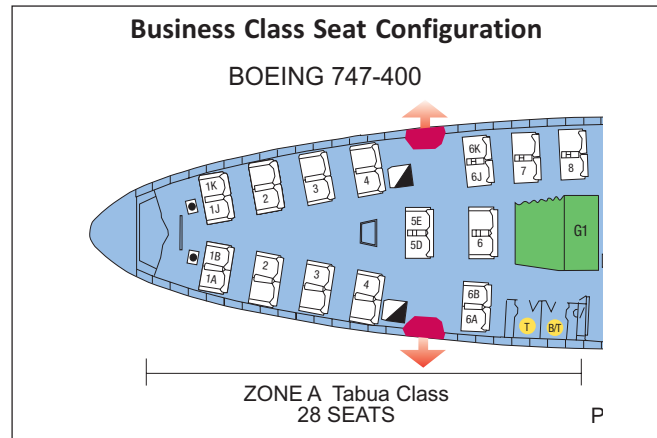
Overview

Air Pacific, Fiji's national airline, has been operating for over 58 years and has earned an enviable reputation as the world's friendliest airline, offering typically gracious Fijian service with an abundance of warm smiles.

Tabua Class is Air Pacific's Business Class, offering discerning travellers a unique and exclusive class of travel on Fiji's international airline.

On the ground, Tabua Class customers can enjoy business class check-in, increased baggage allowance and access to lounge facilities at most airports.

Our fleet of Boeing 747s, 767s and 737s fly from Brisbane, Sydney and Melbourne to Nadi and beyond to Honolulu, Los Angeles, Hong Kong, Auckland, New Zealand and the Pacific Islands. All flights allow a Fiji stopover.



Intercontinental Fleet

- ◆ B747-400 (2 aircraft)
- ◆ B767-300 (1 aircraft)
- ◆ B737-800 (2 aircraft)
- ◆ B737-700 (1 aircraft)

Cabin Specifications

- ◆ 28 forward facing seats over 1 cabin (B747-400)
- ◆ 18 forward facing seats over 1 cabin (B767-300)
- ◆ 8 forward facing seats over 1 cabin (B737-800, B737-700)
- ◆ 2 - 2 configuration (B747-400, B737-800, B737-700)
- ◆ 2 - 2 - 2 configuration (B767-300)

Seat Specifications

B747-400

- ◆ 145cm (57") seat pitch
- ◆ Recline 30cm (12")

B767-300

- ◆ 127cm (50") seat pitch
- ◆ Recline 25cm (10")

B737-800, B737-700

- ◆ 122cm (48") seat pitch
- ◆ Recline 46cm (18")

Luggage Allowance

- ◆ 30kg checked baggage
- ◆ 2 bags at 30kg each on sectors where piece system applies

Dining

- ◆ 3-course meal
- ◆ A range of wines, champagne & liquors
- ◆ Selection of cheese

Entertainment

B747-400, B737-800, B737-700

- ◆ In seat video with a selection of audio and video channels

B767-300

- ◆ Personal video, Walkmans with a selection of video and audio channels

Clubs & Lounges

- ◆ Air Pacific Tabua Club Lounge (Nadi only)
- ◆ Access to Qantas lounges (SYD, MEL, BNE, AKL, HNL, LAX)
- ◆ Access to Cathay Pacific Lounge (HKG)

Loyalty Programs

- ◆ Tabua Club
- ◆ Membership - FJD450 per year
- ◆ Mileage accrual on Qantas Frequent Flyer, American Advantage Frequent Flyer & Alaska Airlines Mileage Plan

Extras

- ◆ Amenity kit including Pure Fiji products, toothpaste, eyeshades (long haul flights only)

Accolades

- ◆ Best Airline in the South Pacific - 2009 Global Traveller

Key Destinations

- ◆ Nadi (NAN)
- ◆ Honolulu (HNL)
- ◆ Los Angeles (LAX)
- ◆ Hong Kong (HKG)

Price Guide

- ◆ Nadi - from \$1008* ex Brisbane, \$1048* ex Sydney, \$1128* ex Melbourne
- ◆ Honolulu - from \$4850*
- ◆ Los Angeles - from \$6648*
- ◆ Hong Kong - from \$4948*

* Add taxes to all prices

* Important note: All services to international ports operate via Nadi



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Air Pacific - FJ

Overview

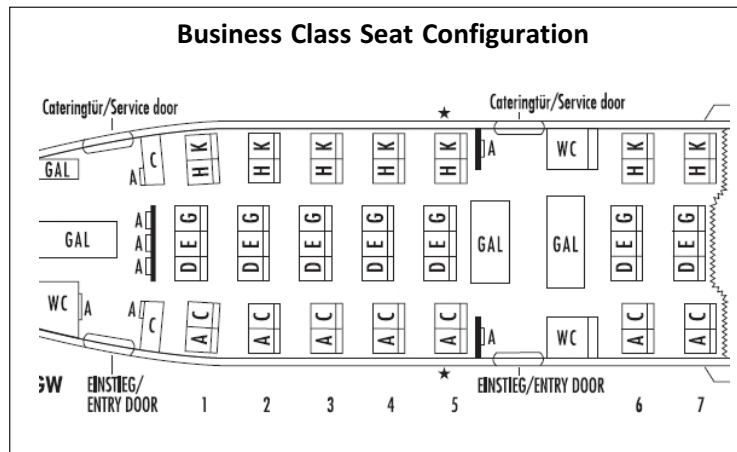
Austrian offers departures from key Australian cities in co-operation with partner airlines and connects via Asian gateways onto Europe via Vienna – Europe's fastest transfer airport.

Experience superior in-flight service with the multi-award winning Austrian Airlines.

Austrian flies to over 130 destinations worldwide via Vienna, the 'heart of Europe' and the perfect gateway, offering a minimum connection time of only 25 minutes – unique in Europe!

Austrian fares are combinable with Lufthansa and SWISS fares on a half return basis.

Together, Lufthansa Group offers more than 300 weekly connections to more than 150 destinations in Europe.



Intercontinental fleet

- ◆ A319s, A320s, A321s, B737s, B767s, B777s

Cabin Specifications

- ◆ 49 forward facing seats over 1 cabin (B777)
- ◆ 30-36 forward facing seats over 1 cabin (B767)
- ◆ 2 - 2 - 2 configuration (B767)
- ◆ 2 - 3 - 2 configuration (B777)

Seat Specifications

- ◆ 152cm (60") seat pitch
- ◆ Recline into a fully flat bed
- ◆ Bed length: 200cm (79")

Luggage Allowance

- ◆ 30kg checked luggage
- ◆ 2 pieces of hand luggage - 1st max 8kg, 2nd max 4kg

Dining

- ◆ Meals prepared by Vienna's leading gourmet company DO & CO
- ◆ Restaurant-style service
- ◆ Wide selection of Austrian wines
- ◆ Onboard Viennese Kaffeehaus serving speciality coffees

Entertainment

- ◆ 26cm (10.4") personal screen
- ◆ Personal entertainment centre, accessed via an internal console

Clubs & Lounges

- ◆ Five Austrian Airlines Lounges (two Business, two Senator and one HON Circle Lounge) at Vienna International Airport
- ◆ Wide range of culinary delights and the perfect atmosphere to wind down
- ◆ Access to Star Alliance Lounges

Loyalty Programs

- ◆ Miles & More
- ◆ Free membership
- ◆ Points accrual and redemption across the Star Alliance network as well as through other non-airline partners

Extras

- ◆ Power outlets
- ◆ Personal reading lamps
- ◆ Massage function within the seat
- ◆ SkyPhone and Fax on board
- ◆ Amenity kit containing eye shades, comb, toothbrush, socks

Alliances

- ◆ Star Alliance

Accolades

- ◆ Second place in the Best Business Class Catering category - 2010 SkyTrax World Airline Awards
- ◆ Second place in the Staff Service Excellence - Europe - 2010 SkyTrax World Airline Awards
- ◆ Finalist 2010 NTIA Best International Airline Off Line

Key Destinations

- ◆ Vienna (VIE)
- ◆ Belgrade (BEG)
- ◆ Kharkov (HRK)
- ◆ Skopje (SKP)
- ◆ Varna (VAR)
- ◆ Graz (GRZ)

Price Guide

- ◆ Australia - Europe return from \$6193*

*Excluding taxes & surcharges



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Austrian Airlines - OS

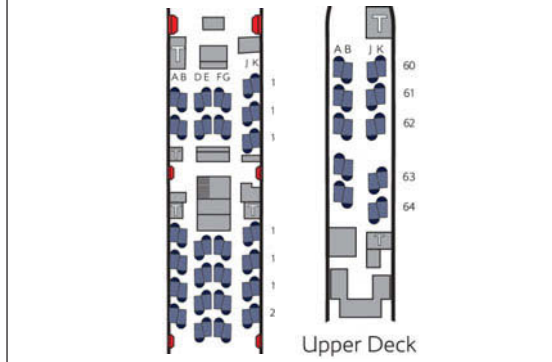
Overview

Club World Business Class provides customers with the opportunity to make their time their own. From the calm of the lounges to the comfort of their own cocooned environment on board, they have the personal space, privacy and flexibility needed to sleep, work or simply relax as they choose.

The fully-flat bed stretches to six foot (182cm) when fully flat and to six feet six inches (201cm) in the Z position. The seat can be reclined to the position of choice making it more comfortable than ever. With delicious menu and flexible dining options, personal in-flight entertainment systems with over 200 on demand entertainment options and an attentive crew providing discrete service, travelling in Club World delivers a special experience.



Business Class Seat Configuration (B747)



✈ Intercontinental Fleet

- ◆ 238 aircraft (19 B737s, 49 B747s, 9 B757s, 46 B777s, 2 A318's, 33 A319s, 38 A320s, 11 A321s, 2 Avro RJ85s, 1 Avro RJ100s, 7 (Embraer - EJets)
- ◆ 68 aircraft on order including 12 A380's

🛋 Cabin Specifications

- ◆ Seats arranged in forward and rearward facing pairs with privacy screens in between
- ◆ 2 - 4 - 2 configuration (main deck)
- ◆ 2 - 2 configuration (upper deck)

🛋 Seat Specifications

- ◆ 64cm (25") seat width
- ◆ Bed length: 201cm (78") when in the patented Z position and to 182cm (72") when flat

🧳 Luggage Allowance

- ◆ 3 pieces of checked luggage - max 32kg per piece (must not exceed 90cm x 75cm x 43cm)
- ◆ 1 piece of hand luggage (dimensions 56cm x 45cm x 25cm) plus a laptop bag or handbag

🍴 Dining

- ◆ Club World's menu inspired by some of the world's top chefs
- ◆ Range of exquisite dishes, from contemporary to classic
- ◆ Expertly sourced wine cellar, stocked with old and new world wines.
- ◆ Club Kitchen offering a variety of snacks and beverages throughout the flight.

📺 Entertainment

- ◆ 26cm (10.4") pin sharp flat personal touch-screen
- ◆ Audio/Video on demand with a wide selection of movies, TV programmes, music and games
- ◆ Noise cancelling headphones

🍸 Clubs & Lounges

- ◆ Over 70 dedicated British Airways lounges
- ◆ Access to over 170 partner airlines lounges worldwide
- ◆ Access to the Galleries Club Lounges and Elemis Travel Spa at London Heathrow Terminal 5 and Terminal 3

🏆 Loyalty Programs

- ◆ On Business
- ◆ Free membership
- ◆ Points accrual and redemption across the British Airways network

📶 Extras

- ◆ Power outlets
- ◆ Personal locker
- ◆ Amenity kit containing Elemis well-being products

🌐 Alliances

- ◆ oneworld®

🏆 Accolades

- ◆ Best Business Class Airline - 2008 OAG Airline of the Year Awards

Key Destinations

- ◆ London (LHR)
- ◆ Bangkok (BKK)
- ◆ Singapore (SIN)
- ◆ Paris (CDG)
- ◆ Rome (FCO)

Price Guide

- ◆ London - \$8218* departing from SYD
- ◆ London - \$8655* departing from MEL, BNE, ADL
- ◆ Bangkok - \$3767* departing from SYD, MEL, ADL, BNE

* Excluding taxes, fees and charges

BRITISH AIRWAYS

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British Airways - BA

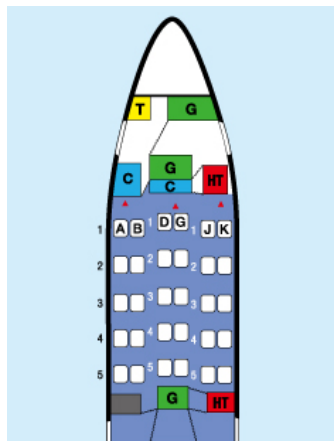
Overview

Founded in 1959, China Airlines (CI), the national carrier of Taiwan, is one of Asia's leading and most experienced airlines.

A young fleet - average age is just 6.9 years – friendly, well trained staff and competitive fares ensure state-of-the-art aircraft, comfort, outstanding service and a value for money product for you and your clients.

All China Airlines flights depart from Sydney or Brisbane in the evening and arrive in Taipei (TPE) early next morning. This is especially convenient for business travelers or those needing to connect with CI's expanding network of destinations around the world.

Business Class Seat Configuration (A330-300)



Contact Details

Phone:

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www.china-airlines.com

Intercontinental Fleet

- ◆ B747-400, A330-300 & A340-300
- ◆ Average age: 6.9 years

Cabin Specifications

- ◆ 30 forward facing seats over 1 cabin (A330-300 & A340-300)
- ◆ 2 - 2 - 2 configuration (A330-300 & A340-300)

Seat Specifications

A340-300

- ◆ 152cm (60") seat pitch
- ◆ Recline 146°
- ◆ Electrically controlled leather seats with head rest, lumbar support, and variable-angle leg rest

A330-300

- ◆ 160cm (63") seat pitch
- ◆ Recline 166°
- ◆ Electrically controlled leather seats with head rest, lumbar support, and variable-angle leg rest

Luggage Allowance

- ◆ 30 kg of checked luggage (Asia, Europe)
- ◆ 2 pieces of checked luggage - 32kg per piece (USA, Canada)
- ◆ 7kg of hand luggage

Dining

- ◆ Menus include a Presidential Banquet Menu and a Hong Kong style dessert soup
- ◆ New first rate meal every two months created by renowned star chefs
- ◆ Chinese and Western style herbal teas and special drinks

Entertainment

- ◆ 10.4" personal screen
- ◆ Audio/Video on demand with a wide selection of movies, TV programmes, music and games

Clubs & Lounges

- ◆ China Airlines Lounge at Taipei Airport
- ◆ Access to Qantas Lounges at Sydney and Brisbane airports

Loyalty Programs

- ◆ Dynasty Flyer
- ◆ Free membership
- ◆ Benefits include priority reservations, seat selection, extra luggage allowance and more

Extras

- ◆ Power outlets
- ◆ Satellite phones
- ◆ Amenity kit
- ◆ Adjustable LED reading lights

Key Destinations

- ◆ Taipei (TPE)
- ◆ Beijing (PEK)
- ◆ Shanghai (PVG)
- ◆ Delhi (DEL)
- ◆ London (LHR)
- ◆ Vienna (VIE)
- ◆ New York (JFK)
- ◆ San Francisco (SFO)

Price Guide

- ◆ China - from \$2540*
- ◆ India - from \$2690*
- ◆ Europe - from \$3590*
- ◆ USA - from \$4590*

*Excluding taxes & surcharges, prices are correct as at July 2010 and subject to change without notice

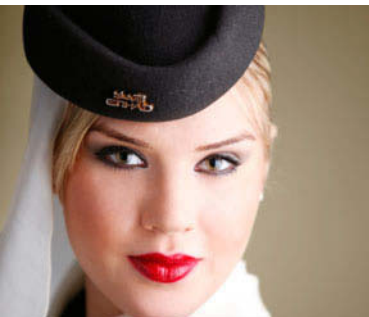


Overview

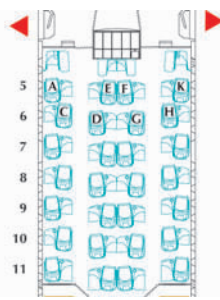
Etiihad Airways' Pearl Business Class was voted 'Best International Business Class' at the 2009 Skytrax Awards. And it's not hard to see why.

Etiihad's Pearl Business Class brings new levels of service, comfort and hospitality to the Business Class cabin – so why not change your customers to the best?

The award-winning seats turn into fully flat beds, giving their guests over six feet of comfort on long-haul routes. Etiihad's in-flight entertainment is second-to-none, offering 41cm (16") personal TV screens with the latest on-demand entertainment. Dine anytime with an a la carte and kitchen menu with the personal attention of the onboard Food & Beverage Manager throughout the flight. Guests can also enjoy a personal chauffeur service at selected Etiihad destinations.



Business Class Seat Configuration



Pearl Business
● 28 Seats

✈ Intercontinental Fleet

- ◆ 50 aircraft (A319-100, A320-200, A330-200, A330-300, A340-500, A340-600, B777-300ER)
- ◆ More than 100 aircraft currently on order
- ◆ Average age: 3 years

🛋 Cabin Specifications

- ◆ 28 forward facing seats over 1 cabin
- ◆ 1 - 2 - 1 configuration

🪑 Seat Specifications

- ◆ 224cm (88") seat pitch
- ◆ Recline 180° into a fully flat bed
- ◆ Direct aisle access from every seat

🧳 Luggage Allowance

- ◆ 30kg checked luggage
- ◆ 2 pieces hand luggage - max weight 7kg per piece

🚗 Transfers/ Chauffeur

- ◆ Complimentary Etihad chauffeur transfer to and from the airport

🍴 Dining

- ◆ Delicious menu of modern cuisine prepared by award-winning chefs
- ◆ Fine wine and a wide range of beverages
- ◆ Personal attention of Food & Beverage Managers

📺 Entertainment

- ◆ 41cm (16") personal TV screen
- ◆ Audio/Video on demand
- ◆ 600 hours of world-class entertainment

🍹 Clubs & Lounges

- ◆ Etihad Pearl Business Class Lounges in Abu Dhabi, London and Frankfurt
- ◆ Library, 24-hour gourmet banquet dining, wifi, five-star Six Senses Spa

🏆 Loyalty Programs

- ◆ Etihad Guest
- ◆ Free membership
- ◆ No blackout periods, anytime availability for redemption
- ◆ Extensive reward shop, Miles + Cash redemption feature

📶 Extras

- ◆ PC/phone power ports
- ◆ USB ports
- ◆ Mood lighting system
- ◆ Amenity kit - stylish grey-black satchel containing Aigner treats

🏆 Accolades

- ◆ World's Leading Airline - 2009 World Travel Awards (WTA)
- ◆ World's Leading First Class - 2009 World Travel Awards (WTA)
- ◆ Best Business Class catering - 2009 Skytrax Awards
- ◆ Best Business Class - 2009 Skytrax Awards
- ◆ World's Best First Class - 2010 Skytrax Awards
- ◆ Best First Class Airline Seat - 2010 Skytrax Awards
- ◆ Best First Class Onboard Catering - 2010 Skytrax Awards

Key Destinations

- ◆ Abu Dhabi (AUH)
- ◆ London (LHR)
- ◆ Paris (CDG)
- ◆ Athens (ATH)
- ◆ Beirut (BEY)

Price Guide

- ◆ SYD-LHR - from \$8370*
- ◆ MEL-ATH - from \$8180*
- ◆ BNE-CDG- from \$8210*

*Above prices are gross, return fares inclusive of taxes and surcharges. Subject to change with currency fluctuation and base level changes.



Contact Details

Phone:

1800 998 995

Website:

etihadairways.com

Etiihad Airways - EY

Overview

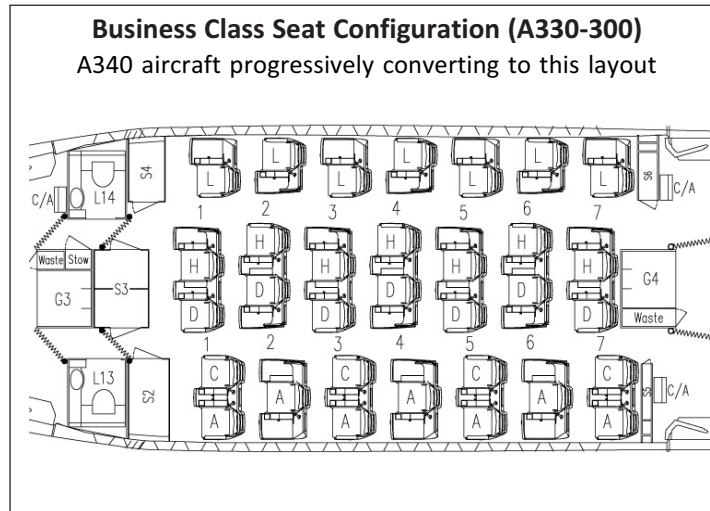
Finnair is the leading northern European airline to connect Australian passengers with Europe via Asia.

Depart from the convenience of your nearest Australian port, on any **oneworld** airline, to your choice of ten Asian cities.

Then fly with Finnair the non-stop, shorter, northern route to Helsinki's multi-award-winning international airport.

Connect to over 50 cities in Europe. Finnair's fleet of modern, wide-bodied aircraft offers the highest standard in seat comfort, excellent food service, entertainment and amenities.

Combination Class is a special Finnair fare type optimising comfort and value, with full Business Class on Finnair Asia/Europe sectors.



✈ Intercontinental Fleet

- ◆ A330-300 (8 aircraft)
- ◆ A340-300 (6 aircraft)
- ◆ All purchased new since 2007

✈ Cabin Specifications

- ◆ 32-45 forward facing seats over 1 or 2 cabins
- ◆ Direct aisle access from 90 percent of seats
- ◆ 1 - 2 - 1 & 2 - 2 - 1 seat configuration (some A340s still converting from 2 - 2 - 2)

✈ Seat Specifications

- ◆ Fully horizontal lie-flat bed
- ◆ Bed length - up to 2 metres

✈ Luggage Allowance

- ◆ 30kg checked luggage
- ◆ 2 pieces of hand luggage - 10kg in combined weight

✈ Dining

- ◆ Award-winning menu and wine list
- ◆ Snack bar to visit

✈ Entertainment

- ◆ Personal video system and screen
- ◆ Audio/Video on demand

✈ Clubs & Lounges

- ◆ Exclusive check-ins and lounges throughout Finnair network
- ◆ Complimentary *Via Spa* with free wifi and *Via Lounge* at Helsinki Airport
- ◆ Access to **oneworld** lounges outside the Finnair network

✈ Loyalty Programs

- ◆ *Finnair Plus*
- ◆ Free membership
- ◆ Points accrual and redemption across the **oneworld** network

✈ Extras

- ◆ Power outlets
- ◆ Satellite phone with every seat
- ◆ Amenities kit, pillow, blanket and a bottle of water

✈ Alliances

- ◆ **oneworld**[®] - links Finnair to 800 destinations in 150 countries

✈ Accolades

- ◆ Best Northern European Airline - 2010 Skytrax World Airline Awards
- ◆ Most punctual Short-Haul Airline out of European hubs Brussels and Helsinki
- ◆ Numerous food and wine awards

Key Destinations

- ◆ Helsinki (HEL)
- ◆ London (LHR)
- ◆ Frankfurt (FRA)
- ◆ Paris (CDG)
- ◆ Amsterdam (AMS)
- ◆ Zurich (ZRH)

Price Guide

- ◆ SYD-FRA: Business return - from \$6170*[^]
- ◆ Via USA - from \$8294*
- ◆ SYD-FRA: Combination return - from \$4200*[^]

*Add taxes to all prices

[^]SYD/FRA via BKK, AY code

Contact Details

Phone:

1300 798 188

Website:

www.finnair.com

Overview

KLM offers 44 weekly connections to Europe (via Kuala Lumpur) from five major Australian cities: Sydney, Melbourne, Perth, Brisbane and Adelaide in cooperation with Malaysia Airlines, its code-share partner.

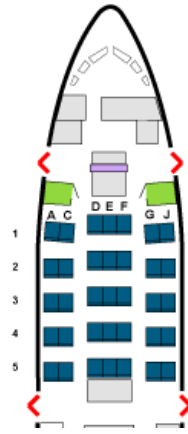
In addition, KLM Royal Dutch airline offers more flights to Europe with other airline partners such as: Singapore Airlines, THAI Airways, Qantas Airways and Garuda.

Whether flying from KLM's Schiphol hub or other ports, passengers will enjoy a privileged experience, specially designed for them: lounges with free wifi and international newspapers, as well as on-board comfort & relaxation in a wide, comfortable seat with in-flight entertainment.

Fly in World Business Class, KLM will make sure that your trip flies by!



Business Class Seat Configuration



Intercontinental Fleet

- ◆ B777-300 ER (via Kuala Lumpur and other Asian points)
- ◆ B777-200 (via Kuala Lumpur and other Asian points)
- ◆ B747-400 (via Kuala Lumpur and other Asian points)
- ◆ A330-200

Cabin Specifications (B777-300ER)

- ◆ 35 forward facing seats over 1 cabin
- ◆ 2 - 3 - 2 configuration

Seat Specifications

- ◆ Lie flat bed
- ◆ Recline 175°
- ◆ Bed length: 190cm (74.8")

Luggage Allowance

- ◆ 2 pieces: maximum 30kg in total - 158cm (height + length + width) - neither bag can exceed 23kg)

Dining

- ◆ 3 course menu, prepared specially by top chefs from Jeunes Restaurateurs d'Europe
- ◆ All meals served on quality crockery, with fine wine or another drink of choice.

Entertainment

- ◆ Personal screen with interactive entertainment system.

Clubs & Lounges

- ◆ Access to the Malaysia Airlines Lounges (Sydney, Melbourne, Perth)

Loyalty Programs

- ◆ Flying Blue
- ◆ Free membership

Extras

- ◆ Each seat equipped with PC/Phone power ports
- ◆ Amenity kit / toiletries bag
- ◆ All World Business Class passengers receive one of the famous Delft Blue miniature house filled with genuine Dutch jenever (collector items!)

Alliances

- ◆ SkyTeam

Accolades

- ◆ Best Investor Relations in the Corporate Social Responsibility sphere- 2009
- ◆ Best Corporate Social Responsibility Report 2008

Key Destinations

- ◆ Amsterdam (AMS)
- ◆ Athens (ATH)
- ◆ Berlin (TXL)
- ◆ Copenhagen (CPH)
- ◆ Stockholm (ARN)

Price Guide

- ◆ Europe - from \$5655* departing from Perth
- ◆ Europe - from \$5805* departing from Sydney, Melbourne, Brisbane and Adelaide

*Return ticket based on published business leisure fares (ZAPAU) in Z class.
*Fares exclude airport taxes, fuel levies and government charges and are subject to change at anytime with or without notice.
*Please refer to your GDS for complete fare rules conditions and destinations.



Contact Details

Phone:

1300 391 191

Website:

www.afkl.biz

KLM Royal Dutch Airline - KL

Overview

LAN is the airline of choice for travel between Australia and South America, with six flights per week from Sydney to Santiago, Chile, and onward connections to key destinations in 10 countries.

A member of the oneworld global airline alliance, the LAN group flies to more than 50 destinations throughout South America.

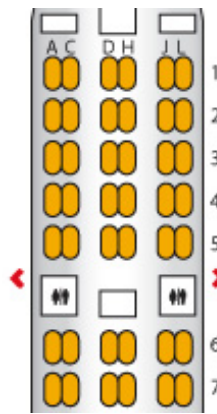
LAN has also been named Best Airline South America for the past three years in the global Skytrax Awards for Airline Excellence.

From Australia, LAN operates two-class Airbus A340-300 aircraft, featuring the spacious new Premium Business cabin.

As well, LAN next year will begin taking delivery of the first 10 of up to 32 Boeing 787 Dreamliners.



Business Class Seat Configuration (A340-300)



✈ Intercontinental Fleet

- ◆ More than 80 modern Airbus and Boeing jets
- ◆ A318s, A319s, A320s, A340s, B767s & from 2011 B787s

✈ Cabin Specifications

- ◆ 42 forward facing seats over 2 cabins
- ◆ 2 - 2 - 2 configuration

✈ Seat Specifications

- ◆ A340, sleeper seats
- ◆ 63.5cm (25") seat width
- ◆ Recline 180° into a fully flat bed

🧳 Luggage Allowance

- ◆ 3 pieces of checked luggage - 23kg each (the Americas)
- ◆ 1 piece hand luggage - max 16kg

🍴 Dining

- ◆ Range of enticing menus developed by renowned international chefs
- ◆ Wide selection of wines from Australia, New Zealand, Chile and Argentina

📺 Entertainment

- ◆ 39cm (15.4") high definition personal screen
- ◆ Audio/Video on demand with a wide selection of movies, music and games

🍹 Clubs & Lounges

- ◆ VIP LAN lounge at Santiago International airport
- ◆ Access to around 550 oneworld lounges outside the LAN network
- ◆ Access to Qantas Club Lounge in Sydney and Auckland

🏆 Loyalty Programs

- ◆ LAN Pass
- ◆ Free membership
- ◆ Points accrual and redemption across the oneworld network
- ◆ Frequent promotions to accrue additional miles for new subscribers

📶 Extras

- ◆ Power outlets
- ◆ Amenity kits, containing BVLGARI products, eye mask, socks, mirror, pen, shoe bag, hair comb, ear plugs 3M, tooth brush and toothpaste

🌐 Alliances

- ◆ oneworld® - winner of 2010 Skytrax World's Best Airline Alliance Award

🏆 Accolades

- ◆ Best Airline South America - 2010 Skytrax awards
- ◆ Staff Service Excellence Award - South America - 2010 Skytrax awards

📍 Key Destinations

- ◆ Santiago (SCL)
- ◆ Buenos Aires (BUE)
- ◆ Lima (LIM)
- ◆ Quito (UIO)
- ◆ Sao Paulo (SAO)

💰 Price Guide

- ◆ ex Sydney to Buenos Aires - from \$4818*
- ◆ ex Sydney to Santiago - from \$6804*

*Includes taxes/surcharges



Contact Details

Phone:
1800 221 572

Website:
www.lan.com

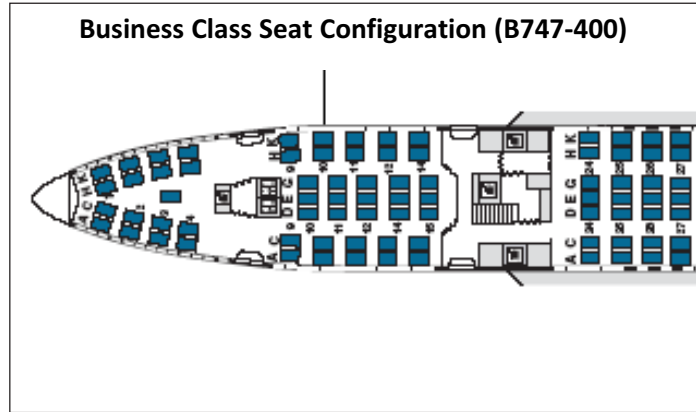
LAN Airlines - LA

Overview

Lufthansa German Airlines flies to 204 destinations in 81 countries from two hubs in Germany, and connects Australia via 12 gateways in Asia, North America and Africa in conjunction with partner airlines. Lufthansa is Australia's first choice, continuously voted for 5 consecutive years as 'Best Offline Airline' by Australian travel agents.

When travelling with Lufthansa, you can be sure to arrive at your destination reliably and fully relaxed. Sensational comfort awaits you in Business Class on long-haul routes, so you can simply sit back and enjoy your flight.

Lufthansa fares are combinable with Austrian and SWISS fares on a half return basis. Together, Lufthansa Group offers more than 300 weekly connections to more than 150 destinations in Europe.



Intercontinental Fleet

- ◆ A380-800, B747-800, B747-400, A340-600, A340-300, A330-300
- ◆ Average age: 11.2 years

Cabin Specifications

- ◆ 44-98 forward facing seats depending on aircraft
- ◆ 2 - 2 - 2 configuration (Airbus)
- ◆ 2 - 3 - 2 configuration (Boeing)

Seat Specifications

- ◆ PrivateBed
- ◆ Recline into a fully flat bed
- ◆ Bed length: 201cm (79")

Luggage Allowance

- ◆ 30kg checked luggage
- ◆ 2 pieces of hand luggage - max weight 8kg per piece

Dining

- ◆ A new first rate meal every two months created by renowned star chefs
- ◆ Fine wines selected by Markus Del Monego, one of the world's best sommeliers
- ◆ Individual Express Menu and 'Breakfast-to-go' option.

Entertainment

- ◆ 26cm (10.4") high definition personal screen
- ◆ Audio/Video on demand in eight languages with a wide selection of movies, TV programmes, radio channels, music and games

Clubs & Lounges

- ◆ Business Lounges in Frankfurt and Munich
- ◆ First Welcome Lounge at Arrivals B at Frankfurt Airport
- ◆ Wide variety of food and beverages
- ◆ TV, newspapers & magazines, WLAN, Working-areas with PCs featuring internet access

Loyalty Programs

- ◆ Miles & More
- ◆ Free membership
- ◆ Points accrual and redemption across the Star Alliance network as well as through other non-airline partners

Extras

- ◆ Power outlets
- ◆ Amenity kit containing eye shades, socks, lip balm, comb
- ◆ Massage function within the seat
- ◆ SkyPhone - telephone on board
- ◆ Internet connectivity with FlyNet

Alliances

- ◆ Star Alliance

Accolades

- ◆ Best "offline" Airline International - AFTA National Travel Industry Awards (last 5 consecutive years)
- ◆ Best Airline - Europe - 2010 Skytrax World Airline Awards

Key Destinations

- ◆ Munich (MUC)
- ◆ Milan (MXP)
- ◆ London (LHR)
- ◆ Frankfurt (FRA)
- ◆ Warsaw (WAW)
- ◆ Manchester (MAN)
- ◆ Prague (PRG)
- ◆ Barcelona (BCN)

Price Guide

- ◆ Australia - Europe return from \$6193*

*Excluding taxes & surcharges

Contact Details

Phone:
1300 655 727

Website:
lufthansaexperts.com

Overview

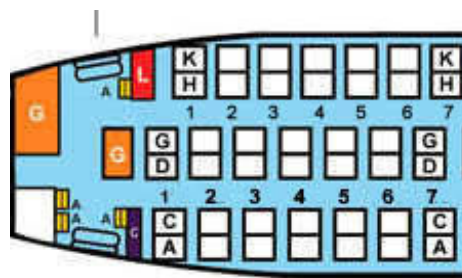
With new aircraft, new services and a stronger Australian presence, Philippine Airlines is soaring towards its 70th anniversary next year with plenty to celebrate.

Asia's first airline now offers the highest standards of any direct flights from Australia to Manila with the launch of its brand new Boeing 777-300ER on services from Sydney and Melbourne. It features an all-new Mabuhay Business Class with the only lay-flat beds on the routes.

Philippine Airlines has also introduced services from Brisbane to Manila aboard an Airbus A330. With its growing network of 28 destinations worldwide and its unmistakable brand of warm Filipino hospitality, Philippine Airlines is heading into the next decade with a clear vision as one of Asia's leading airlines.



Business Class Seat Configuration (A330-300)



Intercontinental fleet

- ◆ 41 all-jet aircraft
- ◆ B777-300-ER (2 aircraft)
- ◆ B747-400 (5 aircraft)
- ◆ A340-300 (4 aircraft)
- ◆ A330-300 (8 aircraft)
- ◆ A320-200 (18 aircraft)
- ◆ A319-100 (4 aircraft)

Cabin Specifications

- ◆ 42 forward facing seats over 2 cabins (B777)
- ◆ 42 forward facing seats over 1 cabin (A330)
- ◆ 2 - 3 - 2 configuration (B777)
- ◆ 2 - 2 - 2 configuration (A330)

Seat Specifications

- ◆ 50.8cm (20") seat width
- ◆ 198cm (78") seat pitch
- ◆ Luxury Recaro programmable lay-flat seats

Luggage Allowance

- ◆ 30kg of checked luggage
- ◆ 7kg hand luggage
- ◆ Elite members - additional 10kg of checked luggage
- ◆ Premier Elite members - additional 30kg of checked luggage

Dining

- ◆ Award-winning cuisine inspired by European, Asian and contemporary styles
- ◆ Attentive table service
- ◆ Food on demand
- ◆ Elegant dinnerware by Noritake Japan
- ◆ Fine wine selected by a panel of connoisseurs

Entertainment

- ◆ 39cm (15.4") personal screen
- ◆ State-of-art Panasonic entertainment system
- ◆ Audio/Video on demand with a wide selection of movies, music and games

Clubs & Lounges

- ◆ Lounges at Manila's Ninoy Aquino International Airport and Cebu's Mactan International Airport
- ◆ Access to the Air New Zealand lounges (SYD, MEL, BNE)

Loyalty Program

- ◆ Mabuhay Miles
- ◆ Free membership
- ◆ Points accrual on Philippine airlines flights as well as through 57 non-flight partners including banks, credit card services, insurance, hotels, car rental and others

Extras

- ◆ Power outlets
- ◆ USB ports
- ◆ Amenity kit containing L'Occitane products

Accolades

- ◆ First airline to receive a Chaîne des Rôtisseurs Award for inflight catering

Key Destinations

- ◆ Manila (MNL)
- ◆ Bangkok (BKK)
- ◆ Singapore (SIN)
- ◆ Hong Kong (HKG)
- ◆ Shanghai (PVG)

Price Guide

- ◆ Manila - from \$2150 plus taxes
- ◆ Bangkok, Singapore, Hong Kong, Shanghai - from \$4100 plus taxes

Contact Details

Phone:
1300 888 725

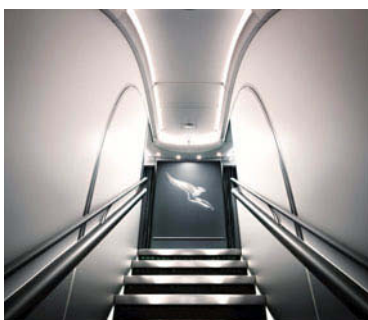
Email:
CTO@philippineairlines.com.au

Website:
philippineairlines.com

Overview

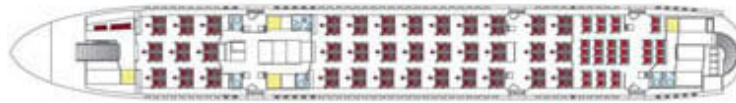
Qantas was the first airline in the world to introduce Business class in 1979 and now, more than 30 years later, they have reinvented the experience for a new breed of business traveller. Qantas International Business offers total freedom, comfort and flexibility. From deciding when to dine, to the comfort and privacy of your fully flat A380 Skybed, it's all about ensuring you arrive refreshed and relaxed.

The Qantas A380 by Airbus has arrived. This spectacular aircraft is quieter than today's largest jets, and at the leading edge of fuel efficiency per passenger. Qantas' A380 is like no other. Qantas has drawn on years of experience in customer service, design and innovation to create an unprecedented level of style and comfort.



A380 Business Class Seat Configuration

Upper Deck



✈ Intercontinental A380 Fleet

- ◆ 6 aircraft - as at July 2010
- ◆ 3 more arriving in the coming months
- ◆ A380 fleet will grow to 20 aircraft

🛋 Cabin Specifications

- ◆ 72 forward facing seats
- ◆ 2 - 2 - 2 configuration (located on upper deck)
- ◆ Onboard Business Lounge

🪑 Seat Specifications

- ◆ A380 SkyBed - Reclines to a fully flat bed
- ◆ Bed length - over 200cm (up to 80") - the longest flat bed in A380 Business
- ◆ Enhanced built-in massage and lumbar system
- ◆ Electronic privacy divider in every seat

🧳 Luggage Allowance

International (The Americas)

- ◆ 2 pieces at 32kg per piece -
- ◆ Max 158cm per piece (height + length + width)

All other International

- ◆ 30kg (no restriction on the number of pieces)
- ◆ Total max 270 cm with no single piece exceeding 158cm (height + length + width)

🚗 Transfers/ Chauffeur

- ◆ Qantas Drive - a luxury chauffeured transfer service to and from selected airports (additional cost)
- ◆ Qantas Valet Parking - airport parking (additional cost)

🍴 Dining

- ◆ Complete flexibility in dining
- ◆ Menu created in conjunction with leading Australian restaurateur - Neil Perry
- ◆ Choice from room service-style breakfast to a multi-course restaurant-style dinner
- ◆ A 'dine later' option or an 'express meal'
- ◆ Refreshments available on request
- ◆ Noritake and Alessi tableware designed by Marc Newson
- ◆ Self-service bar
- ◆ Continuous refreshment service offered by cabin crew
- ◆ Selection of award-winning wines

📺 Entertainment

- ◆ Touch-screen 12.1" in-arm, personal widescreen
- ◆ Over 1000 on-demand entertainment options, including new-release, classic or art-house movies, TV programs and PC-style games
- ◆ Extensive audio selection
- ◆ Lonely Planet destination guides and more

EUROPE

Key A380 Destinations

- ◆ London (LHR)

Price Guide

- ◆ Range of competitive fare options available to agents and these can be found at qantas.com/agents



Contact Details

Phone:

13 17 11

Website:

www.qantas.com/agents

Qantas Airways - QF



Clubs & Lounges

- ◆ Complimentary access to exclusive Qantas Business Lounges across the domestic and international network
- ◆ Access to partner lounges
- ◆ Variety of fresh menus at Sydney & Melbourne International Business Lounges
- ◆ Signature hot dishes delivered chairside during breakfast, lunch & dinner meal times
- ◆ New level of personalised service



Loyalty Programs

- ◆ Qantas Frequent Flyer Program
- ◆ Over 7 million members
- ◆ Rewards members for flying & shopping with over 220 partners including oneworld partner airlines, cars, hotels and much more

Extras

- ◆ Noise-cancelling headsets
- ◆ Complimentary Peter Morrissey pyjamas on selected international flights
- ◆ Designer amenity kit, with designer products, socks, eyeshades and a dental kit
- ◆ Sheet backed blanket and soft pillow
- ◆ Each seat equipped with power outlet and USB port
- ◆ In-seat telephone with reply SMS functionality
- ◆ Onboard Business Lounge:
 - Features sofa, reading material and refreshments
 - Equipped with 56cm (23") LCD screen perfect for displaying presentations
 - Perfect as an impromptu meeting room
- ◆ Dedicated check-in
- ◆ Priority boarding and disembarkation
- ◆ Priority baggage delivery



Alliances

- ◆ oneworld® - winner of 2010 Skytrax World's Best Airline Alliance Award

Accolades

- ◆ Good Design Award for Skybed - 2004
- ◆ Australian Design Award for Skybed - 2004
- ◆ World's Best Premium Economy - 2010 Skytrax World Airline Awards
- ◆ World's Best Premium Economy Seat - 2010 Skytrax World Airline Awards
- ◆ Good Design Award for A380 First Suite - 2009
- ◆ Australian International Design Award for Sydney First Lounge - 2008
- ◆ Australian International Design Award for A380 Economy seat - 2009
- ◆ Best Overall Inflight Entertainment - 2002, 2003, 2005, 2006
- ◆ Best First Class Cellar; Best First Class Red, Best First Class Fortified and Best presented Wine List - 2009 Cellars in the Sky Awards



Contact Details
Phone:
 13 17 11
Website:
www.qantas.com/agents

ASIA

Key A380 Destinations

- ◆ Singapore (SIN)

Price Guide

- ◆ Range of competitive fare options available to agents and these can be found at qantas.com/agents

AMERICAS

Key A380 Destinations

- ◆ Los Angeles (LAX)

Price Guide

- ◆ Range of competitive fare options available to agents and these can be found at qantas.com/agents

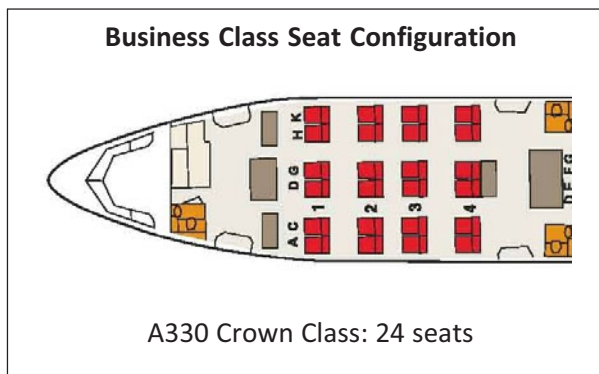
Qantas Airways - QF

Overview

Royal Jordanian Airlines, renowned for its excellence in on-board hospitality, celebrated its 46th anniversary in December 2009. RJ recently merged its First and Business classes to create Crown Class, a Premium service at Business class rates. Their brand new A330 aircraft operate daily over Bangkok, Hong Kong and Kuala Lumpur, with Australian and New Zealand links through Oneworld Alliance partners Qantas, British Airways and Cathay Pacific and also Thai Airways and Malaysia Airlines.

Royal Jordanian's home, Amman is the perfect base for visiting other nearby Regional destinations, or a unique stopover in its own right, en route to Europe.

Royal Jordanian's young fleet covers 59 destinations in Europe, Middle East, North America, North Africa and Asia.



Intercontinental Fleet

- ◆ A330-200 (2 aircraft)
- ◆ A340-200 (4 aircraft)
- ◆ A320 (12 aircraft)
- ◆ B787 Dreamliner (11 aircraft) on order, delivery from 2013

Cabin Specifications

- ◆ A330-200 - 24 seats over 1 cabin
- ◆ A340-200 - 24 seats over 1 cabin
- ◆ A321/A320/A319 20/16/14 - seats over 1 cabin

Seat Specifications

- ◆ Recline 180° into a fully flat bed - "Sleeper Seats" onboard longhaul A330 and A340 aircraft
- ◆ 157cm (62") seat pitch - A330
- ◆ 210cm (83") seat pitch - A340

Luggage Allowance

- ◆ 30kg of checked luggage - no single piece to exceed 158cm (height+width+depth)
- ◆ 2 pieces of hand luggage.

Dining

- ◆ A la carte dining from the trolley
- ◆ 4 course meal
- ◆ A selection of hor d'oeuvres
- ◆ A choice from four main meals on the menu
- ◆ International cheeses
- ◆ Wide choice of desserts and Arabic Ice-cream
- ◆ An assortment of international wines, alcoholic and soft drinks
- ◆ Snacks or drinks from the pantry available anytime

Entertainment

- ◆ Audio/Video on demand
- ◆ Easy to use Touch Screens and an enjoyable extended library of movies, TV features, games and Western and Arabic music
- ◆ Magazines and Newspapers

Clubs & Lounges

- ◆ Lounge access and dedicated Crown class check-in at all Royal Jordanian destinations
- ◆ New Crown Class lounge at Amman open 24/7
- ◆ Novel features include bedrooms, showers and special rooms for kids, IT, conferences, quietness, smoking and prayers

Loyalty Programs

- ◆ Royal Plus
- ◆ Points accrual and redemption across the oneworld network

Extras

- ◆ Amenity kit including Dead Sea product, toothbrush, toothpaste, eyeshades, socks and more
- ◆ Massage function within seat

Alliances

- ◆ oneworld® - winner of 2010 Skytrax World's Best Airline Alliance Award

Key Destinations

- ◆ Amman (AMM)
- ◆ Athens (ATH)
- ◆ Cairo (CAI)
- ◆ Istanbul (IST)
- ◆ London (LHR)
- ◆ New York (JFK)
- ◆ Paris (CDG)
- ◆ Rome (FCO)
- ◆ Tel Aviv (TLV)

Price Guide

- ◆ Competitive fares and side trips available through Consolidators and Travel Agents



Contact Details

Phone:
1300 855 057

Website:
www.rj.com

Royal Jordanian Airlines - RJ

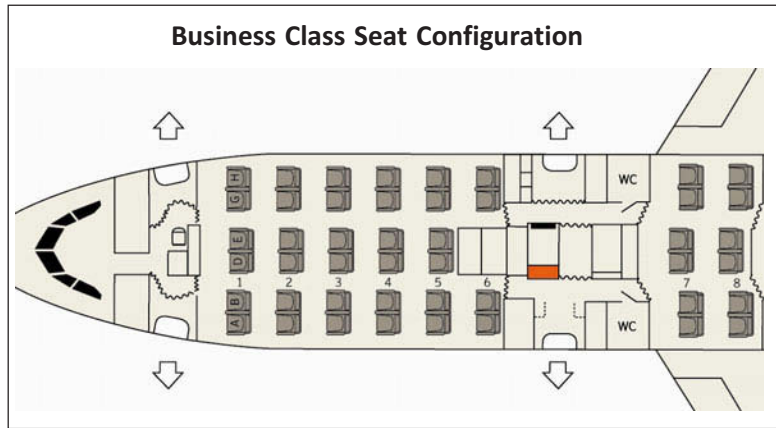
Overview

SAS Business is full of unique Scandinavian touches, both onboard and on the ground, offering the best of everything from start to finish.

On long-haul flights the SAS Business Sleeper provides superior comfort, privacy and personal space for customers, whether they wish to work, relax, sleep or be entertained.

SAS' Scandinavian World Cooking - the best of the world's cuisine - is served the Scandinavian way, beautifully complimented by uniquely designed glassware, cutlery and porcelain from the world famous design houses of Orrefors Kosta Boda, Georg Jensen and Royal Copenhagen.

On the ground SAS Business Lounges are furnished in true Scandinavian style, ensuring every visitor feels at home.



✈ Intercontinental fleet

- ◆ North America: Airbus A330-300
- ◆ Asia/Dubai: Airbus A340-300
- ◆ Number aircraft: 9
- ◆ Age: 8 years
- ◆ Intercontinental routes: Airbus A340 & A330

🛋 Cabin Specifications

- ◆ 46 forward facing seats over 2 cabins
- ◆ 2 - 2 - 2 configuration

🛋 Seat Specifications

- ◆ Angled lie-flat seat
- ◆ 155cm (61") legroom
- ◆ Recline 170°
- ◆ Bed length 188cm (74")

🧳 Luggage Allowance

- ◆ 2 pieces checked luggage, max 32kg per piece
- ◆ Extra 20kg checked luggage for Star Alliance Gold tier members
- ◆ 2 pieces hand luggage, max weight 8kg per piece

🍴 Dining

- ◆ 4-course Scandinavian World Cooking menu
- ◆ Quick Meal dinner choice
- ◆ Hot, Continental or 'Grab & Go' breakfast choices
- ◆ Snack buffet & espresso bar

📺 Entertainment

- ◆ 27cm (10.4") personal seat-back screen
- ◆ Audio/Video on demand
- ◆ 80+ channels movies/tv/games/music

🍹 Clubs & Lounges

- ◆ SAS Business Lounge or Star Alliance™ partner lounges

🏆 Loyalty Programs

- ◆ SAS EuroBonus
- ◆ Free membership
- ◆ Partners - Star Alliance™ member airlines & Qantas

📶 Extras

- ◆ Noise-reducing headsets
- ◆ Back-stretch bar
- ◆ Award winning 'Eco-Chic' comfort kit
- ◆ Laptop power outlet, 110v flat two-pin European plug
- ◆ Spacious restrooms with windows

🌐 Alliances

- ◆ Star Alliance

🏆 Accolades

- ◆ Best Business Class White Wine 2009¹
- ◆ Europe's most punctual airline 2009²

¹ Business Traveller Cellars in the Sky Awards

² Flightstats.com

Key Destinations

- ◆ Copenhagen (CPH)
- ◆ Stockholm (ARN)
- ◆ Dubai (DXB)
- ◆ Bangkok (BKK)
- ◆ Tokyo (NRT)
- ◆ Beijing (PEK)
- ◆ New York (EWR)
- ◆ Washington DC (IAD)
- ◆ Chicago (ORD)

Price Guide

- ◆ Australia – Europe r/t: Business Combination from \$3,500 net Business from \$5,400 gross



Scandinavian Airlines

Contact Details

Phone:

1300 727 707

Website:

www.flysas.com.au or
www.sassalesinfo.com

Scandinavian Airlines - SK

Overview

THAI flies Smooth as Silk 45 times a week from Australia to Bangkok, with connections to over 70 destinations worldwide across 5 continents.

THAI's network stretches from the heart of Asia across the globe to include 13 major European cities, over 40 destinations throughout Asia and the Middle East, five in Australia/New Zealand, LA in the USA and Johannesburg in South Africa.

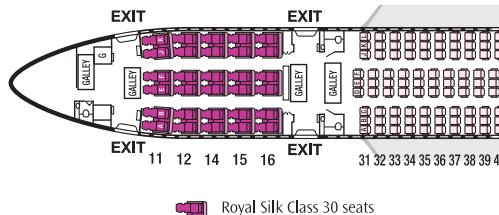
Throughout a dynamic period of growth, THAI has maintained its commitment to excellence in customer service as a full service carrier with an exceptional crew to passenger ratio of 1:6.

THAI has received many awards from both customers and the travel industry.



Business Class Seat Configuration

B777-200ER (777)



✈ Intercontinental fleet

- ◆ 90 aircraft (B777s, B747-400, A340-500, A340-600, A330-300)
- ◆ More than 30 aircraft on order (A330-300s, B777-200ER, B777-300ER & A380-800s)

✈ Cabin Specifications

- ◆ 30 forward facing seats over 1 cabin (cabins vary per aircraft)
- ◆ 2 - 2 - 2 configuration

✈ Seat Specifications

B777, B747-400, A340-500

- ◆ 155cm (61") seat pitch
- ◆ Recline 163-167°
- ◆ Bed length- 178-193cm

A330-300

- ◆ 147cm (58") seat pitch
- ◆ Recline 131°

✈ Luggage Allowance

- ◆ 30kg checked luggage
- ◆ Royal Orchid Plus members - additional 10kg (silver members) or 20kg (gold members) of luggage
- ◆ Star Alliance gold members - additional 20kg of luggage

✈ Dining

- ◆ Meals served restaurant style, in individual courses
- ◆ Choice of 4 main meals
- ◆ Fine wines, premium spirits brands, vintage ports and liqueurs
- ◆ Porcelain place setting, fine table linen and crystal glasses

✈ Entertainment

- ◆ Personal touch-control screen with Audio/Video on demand

✈ Clubs & Lounges

- ◆ Premium lounges in Bangkok
- ◆ "Spa Lounge" in Bangkok
- ◆ Access to the Air New Zealand lounges (SYD, MEL, BNE)
- ◆ Access to the Qantas Lounge (PER)

✈ Loyalty Programs

- ◆ Royal Orchid Plus
- ◆ Free membership
- ◆ Redemptions include flights, accommodation, upgrades, excess luggage from Bangkok and lounge passes
- ◆ Mileage accrual on THAI, Star Alliance and partner airlines

✈ Extras

- ◆ Each seat equipped with PC/ phone power outlets
- ◆ Amenity kit including socks, eye shades, comb, lip balm & toothbrush

✈ Alliances

- ◆ Star Alliance

✈ Accolades

- ◆ Best First Class Lounge - Suvarnabhumi Bangkok International Airport 2007, 2009 & 2010 Skytrax World Airline Awards
- ◆ Best Asian Carrier - 2009 Go Asia Awards
- ◆ Best Southeast Asian Airline - 2010 Global Traveller and TTG

Key Destinations

- ◆ Bangkok (BKK)
- ◆ Phuket (HKT)
- ◆ London (LHR)
- ◆ Frankfurt (FRA)
- ◆ Athens (ATH)

Price Guide

- ◆ Thailand - from \$3950*
- ◆ Vietnam- from \$4239*
- ◆ India - from \$4378*
- ◆ Middle East - from \$6002*
- ◆ Europe - from \$7207*

* Add taxes to all prices. Based on East Coast Australia departures



Contact Details

Phone:
1300 651 960

Website:
www.thaiairways.com.au

Thai Airways International - TG

Overview

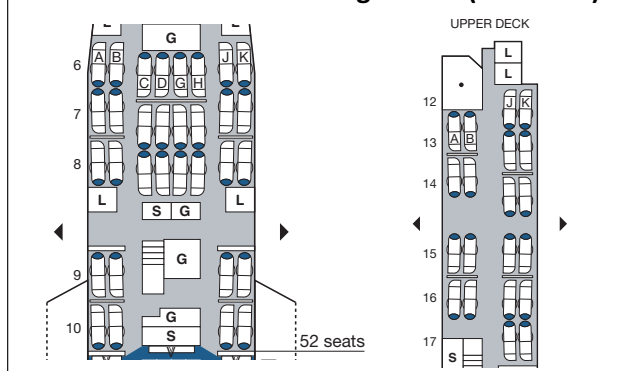
United Airlines is one of the largest international carriers based in the US. Operating daily non-stop services from Sydney and Melbourne (via Sydney) to Los Angeles; and Sydney to San Francisco, United offers more same-day connections across the US than any other airline.

From its major hubs strategically positioned across the US; Los Angeles, San Francisco, Denver, Chicago and Washington D.C., United and United Express conveniently connects customers to more than 200 US domestic and international destinations.

As a founding member of the Star Alliance, United is part of an extensive global network offering a simplified travel process for customers to over 1170 destinations in over 180 countries worldwide.



Business Class Seat Configuration (B747-400)



Intercontinental Fleet

- ◆ 91 aircraft (B747, B767, B777)

Cabin Specifications (B747)

- ◆ 52 forward and rear facing seats
- ◆ Main deck and upper deck seating available
- ◆ 2 - 4 - 2 configuration (main deck)
- ◆ 2 - 2 configuration (upper deck)

Seat Specifications (B747)

- ◆ 60cm (23.5") seat width
- ◆ Recline 180°
- ◆ Bed length: 193cm (76")

Luggage Allowance (Americas)

- ◆ 2 pieces of checked luggage - 32kg per piece
- ◆ Mileage Plus members (Premier Executive or 1K) - 1 additional piece at 32kg
- ◆ Global Services members - 1 additional piece at 32kg
- ◆ Star Alliance Gold members - 1 additional piece at 32kg

Dining

- ◆ Meals served as individual courses, including local cuisine where possible
- ◆ World class choice of wines and beverages

Entertainment (B767 & B747)

- ◆ 38cm (15.4") personal screen
- ◆ Audio/Video on demand with a wide selection of movies, TV programs, radio channels, music and games
- ◆ Noise cancelling headphones
- ◆ Apple iPod connectivity

Clubs & Lounges

- ◆ Over 40 Red Carpet Club lounges worldwide (including one in Melbourne)
- ◆ United Arrival Suites available in selected cities
- ◆ Access to the Air New Zealand lounge in Sydney
- ◆ Access to any Star Alliance Business class lounge on-same day travel

Loyalty Programs

- ◆ Mileage Plus frequent flyer program
- ◆ Free membership
- ◆ Mileage Plus accrual on United, Star Alliance partner airlines, hotel stays and more
- ◆ Redemption including flights and upgrades

Extras

- ◆ Power outlets
- ◆ USB ports
- ◆ 4-way lumbar support
- ◆ 6-way adjustable headrest

Alliances

- ◆ Star Alliance

Key Destinations

- ◆ Los Angeles (LAX)
- ◆ San Francisco (SFO)
- ◆ Denver (DEN)
- ◆ Chicago (ORD)
- ◆ Washington (IAD)

Price Guide

21-day advance purchase:

- ◆ MEL/SYD - LAX r/t: \$6,323*
- ◆ MEL/SYD - SFO r/t: \$6,405*

No advance purchase:

- ◆ MEL/SYD - LAX r/t: \$9,305*
- ◆ MEL/SYD - SFO r/t: \$9,805*

*Inclusive of taxes. Conditions apply. Prices correct at time of printing, however subject to change without notice

UNITED

Contact Details

Phone:
13 1777

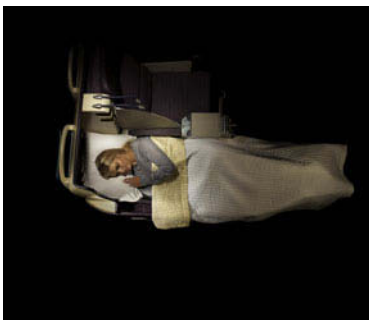
Website:
unitedairlines.com.au

United Airlines - UA

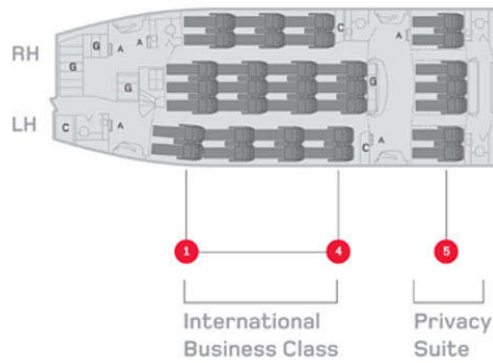
Overview

When Virgin Blue came up with the V Australia idea, they stepped back in time to a place where international air travel was something to look forward to – where you'd get excited about what you'd have to eat, how nice it was to be waited on and how good it felt to simply get up and away from the everyday.

V Australia brings a world of pure imagination to international air travel and offers impeccable service with a smile from the industry's finest, delicious dining, award winning state-of-the-art on demand entertainment and three cabin classes – all on-board the world's largest long-range twin-engine aircraft.



International Business Seat Configuration



✈ Intercontinental Fleet

- ◆ B777-300ER (4 aircraft)
- ◆ 1 year old

🛋 Cabin Specifications

- ◆ 33 forward facing seats over 1 cabin
- ◆ 2 - 3 - 2 configuration

🪑 Seat Specifications

- ◆ Fully horizontal lie-flat bed
- ◆ Stretches out to 1.95m
- ◆ 196cm (77") seat pitch
- ◆ Fine linen, duvets, pillows and cotton pyjamas

🧳 Luggage Allowance

- ◆ 32kg checked-in luggage
- ◆ 7kg hand luggage

🚗 Transfers/ Chauffeur

- ◆ Door-to-door limo transfers provided with International Business fares (J&C Class only)

🍴 Dining

- ◆ Gourmet meals served on Narumi China
- ◆ Eat what you want when you want
- ◆ A la carte menu designed by Luke Mangan (on USA routes)
- ◆ Beverages served in Riedel glassware
- ◆ Sit-down bar serving Australian wines and other beverages

📺 Entertainment

- ◆ 30.7cm (12.1") personal TV screen
- ◆ RED In-Flight Entertainment System featuring touch screens and noise cancelling headsets
- ◆ Multi-player games, seat-to-seat chat, 200+ CD library and over 100 TV favourites
- ◆ Child friendly media

🍸 Clubs & Lounges

- ◆ Access to the Lounges of Partner Airlines

🏆 Loyalty Programs

- ◆ Velocity Rewards
- ◆ Free membership
- ◆ Points accrual and redemption through program partners in the air and on the ground

📶 Extras

- ◆ Mood lighting changes to match different phases of flight
- ◆ Doonas, comfy pjs, noise-cancelling headsets, thongs and lush amenity kits
- ◆ Laptop power outlets
- ◆ USB ports

🏆 Accolades

- ◆ Best Overall Inflight Entertainment - Small Airlines - 2009 World Airline Entertainment Association (WAEA) Avion Awards

Key Destinations

- ◆ Los Angeles (LAX)
- ◆ Abu Dhabi (AUH)*
- ◆ Johannesburg (JNB)+
- ◆ Phuket (HKT)+
- ◆ Nadi (NAN)**

*From Feb 2011 *Until Feb 2011
**Until Oct 2010

Price Guide

- ◆ SYD/BNE/MEL - LAX - \$8999**
- ◆ SYD/BNE/MEL - JNB - \$6349**
- ◆ SYD/BNE/MEL - HKT - \$2999**
- ◆ SYD - NAN - \$1659**

**All return including taxes



Contact Details

Phone:

13 V AUS (13 82 87)

Website:

www.vaustralia.com.au

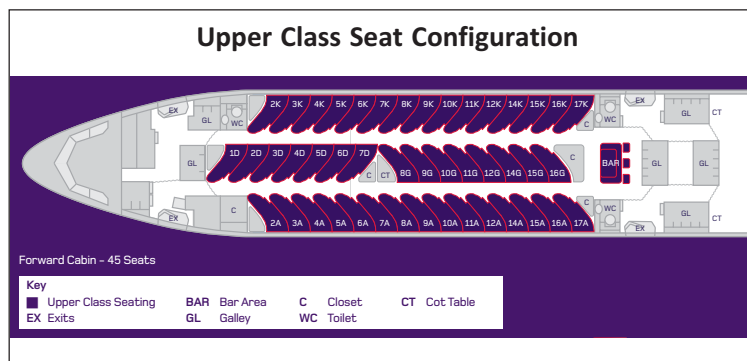
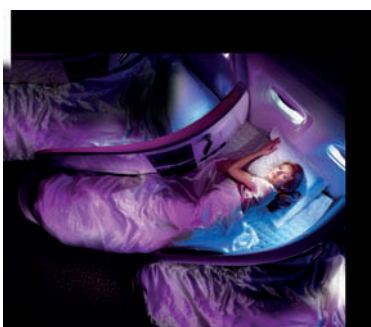
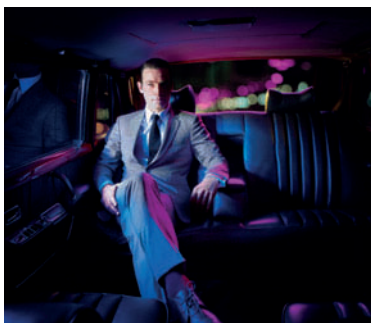
V Australia - VA

Overview

A full-service, international airline, Virgin Atlantic flies daily to Hong Kong with same plane service onto London. The first airline to offer seat-back TVs in Economy and the pioneer of both Premium Economy and the Herringbone seat design in Upper Class, this innovative airline is the antidote to ordinary travel.

The 1 - 1 - 1 seat configuration means that all Upper Class seats face forward and have direct aisle access. An ottoman footrest doubles as a seat for a guest. The Upper Class seat flips forward to reveal a horizontal bed with proper mattress duvet, pillow and pyjamas. But it doesn't end there. Eat what you want, when you want, enjoy a drink at the bar or relax in bed and watch a movie.

Upper Class: It's the next best thing to a private jet.



Virgin Atlantic Fleet

- ◆ B747-400 (13 aircraft)
- ◆ A340-300 (6 aircraft)
- ◆ A340-600 (19 aircraft)
- ◆ Average age: 6 years & 1 month (one of the world's youngest fleet of aircraft)

Cabin Specifications

- ◆ 45 forward facing seats over 1 cabin
- ◆ 1 - 1 - 1 configuration with direct aisle access from all seats

Seat Specifications

- ◆ Herringbone seat layout
- ◆ 56cm (22") seat pitch
- ◆ 84cm (33") horizontal bed with mattress, duvet, pillow and pyjamas
- ◆ An ottoman footrest, which doubles as a seat

Luggage Allowance

- ◆ 3 pieces of checked luggage: 32kg each
- ◆ 2 pieces of carry on luggage: 16kg in combined weight

Transfers/ Chauffeur

- ◆ Chauffeur driven car transfers provided with most Upper Class fares
- ◆ Upper Class passengers can transfer from limo to lounge in under 10 minutes at the Clubhouse at London Heathrow

Dining

- ◆ Freedom Menu - food on demand in a trolley-free cabin
- ◆ Sit-down bar

Entertainment

- ◆ 26cm (10.4") personal TV screen
- ◆ 300 hours of audio & video on demand
- ◆ Mingling with other passengers at 35,000 feet at the bar
- ◆ Games

Clubs & Lounges

- ◆ Award winning Flagship Clubhouse at Heathrow (for flight departures)
- ◆ Revivals lounge at Heathrow (for flight arrivals)
- ◆ Hong Kong Clubhouse
- ◆ Lounges feature cocktail bars, a la carte dining options, Spa & beauty salons, game rooms, concierge service & more
- ◆ Access to Air New Zealand lounge in Sydney

Loyalty Programs

- ◆ Virgin Atlantic Flying Club
- ◆ 16 Partners in total including Virgin Blue & V Australia's Velocity Rewards

Extras

- ◆ Phones in each in-flight entertainment handset
- ◆ Laptop power outlet

Accolades

- ◆ Best Transatlantic Airline Award - 2010 Skytrax World Airline Awards
- ◆ Best Business Class Airline Lounge Award - 2010 Skytrax World Airline Awards

Key Destinations

- ◆ Hong Kong (HKG)
- ◆ London (LHR)
- ◆ San Francisco (SFO)
- ◆ Las Vegas (LAS)
- ◆ Miami (MIA)
- ◆ Barbados (BGI)
- ◆ Antigua (ANU)
- ◆ Johannesburg (JNB)

Price Guide

- ◆ SYD - HKG Upper from AUD \$5000 - \$9018
- ◆ SYD - LHR Upper from AUD \$ 8218 - \$16486



Contact Details

Phone:

1300 727 340

Website:

www.virginatlantic.com.au

Virgin Atlantic - VS

Overview

With over 35 years experience, Air Austral, the French airline of the Indian Ocean offers direct services between Sydney and Reunion connecting onwards to the cosmopolitan French cities of Paris, Lyon, Marseille, Toulouse and the Indian Ocean network - Mauritius, Comoros, Madagascar, Seychelles, Mayotte and South Africa.

Air Austral will introduce Boeing 777-300 aircraft on the Sydney – Reunion – Paris route in the first quarter of 2011.

Te twice weekly Sydney – Reunion route offers an experience of true French style on board the Boeing 777 fleet.



✈ Intercontinental Fleet

- ◆ 9 aircraft (B777s, B737s & ATRs)
- ◆ Average age: 7 years

🛋 Cabin Specifications

- ◆ 2 - 3 - 2 configuration

🪑 Seat Specifications

- ◆ Recline 145°
- ◆ Recline 180° into a fully flat bed (B777-300), bed length: 186cm (73")

🧳 Luggage Allowance

- ◆ 40kg of checked luggage - maximum 32kg per piece
- ◆ 10kg hand luggage

🍴 Dining

- ◆ Individual service
- ◆ Choice of three menus offering delicious French cuisine
- ◆ Finest selection of French wines

📺 Entertainment

- ◆ Personal screen
- ◆ Audio/Video on demand with a wide selection of movies, TV programmes and music (B777-300)

🍸 Clubs & Lounges

- ◆ Brand new Le Club Austral lounge in Reunion and the Admiral's Club in Paris
- ◆ Access to Qantas lounge in SYD

🏆 Loyalty Programs

- ◆ Capricorne Program
- ◆ Free membership
- ◆ Points accrual and redemption include flights, upgrades or excess baggage

📶 Extras

- ◆ Each seat equipped with phone
- ◆ Amenity kit containing cosmetics, eye mask, socks, toothbrush, shoes bags, blanket and pillows

Key Destinations

- ◆ Reunion (RUN)
- ◆ Paris (CDG)
- ◆ Mauritius (MRU)

Price Guide

- ◆ SYD - RUN - from \$4018
- ◆ SYD - MRU - from \$4041
- ◆ SYD - PAR - from \$6751



Contact Details

Phone:

1300 306 365

Website:

www.air-austral.com

Air Austral - UU

Overview

Garuda Indonesia is the national airline of Indonesia and currently operates as a full-service network carrier serving 26 international cities.

Recently Garuda Indonesia launched its new service concept – the Garuda Indonesia Experience; a concept which aims to deliver authentic Indonesian Hospitality to all passengers both on the ground and in the air.

Garuda Indonesia is a certified four-star airline and more recently received the award for the "World's most improved airline in 2010".



✈ Intercontinental fleet

- ◆ B747-400, A330-300/200 & B737
- ◆ 62 aircraft currently, with 24 to be delivered in 2010

🛋 Cabin Specifications

- ◆ 36 forward facing seats with 2 - 2 - 2 configuration (A330-200)
- ◆ 42 forward facing seats with 2 - 2 - 2 configuration (A330-300)
- ◆ 12 forward facing seats with 2 - 2 configuration (B737-800NG)

🪑 Seat Specifications (A330-200)

- ◆ 188cm (74") seat pitch
- ◆ Recline 180° to a fully flat bed

🧳 Luggage Allowance

- ◆ 30kg of checked luggage
- ◆ 7kg hand luggage

🍴 Dining

- ◆ Traditional Indonesian cuisine
- ◆ Restaurant style food service
- ◆ Wide selection of fine wine, cheese and spirits
- ◆ Self serve mini bar with a wide selection of food and beverages (A330-200)

📺 Entertainment

- ◆ 28cm(11") personal LCD touch-screen.
- ◆ Audio/Video on demand with a selection of movies, TV programmes, music and games

🍸 Clubs & Lounges

- ◆ Access to Qantas Lounges in SYD, MEL & PER

🏆 Loyalty Programs

- ◆ Garuda Frequent Flyer Program
- ◆ Free membership

📶 Extras

- ◆ Power outlets
- ◆ Aigner designer amenity kit

Key Destinations

- ◆ Jakarta (CGK)
- ◆ Denpasar (DPS)
- ◆ Amsterdam (AMS)

Price Guide

- ◆ PER-CGK - from \$1772*
- ◆ MEL-CGK - from \$3078*
- ◆ SYD-CGK - from \$3098*

*Including all Australian departures taxes as of 26 May 10.



Garuda Indonesia

Contact Details

Phone:

1300 365 330

Website:

www.garuda-indonesia.com

Garuda Indonesia - GA

Overview

Hawaiian Airlines' service reflects the culture of its home, from catering and entertainment to onboard hospitality.

Hawaiian flies nonstop from Sydney to Honolulu three times weekly and will add a fourth service from October. HA offers more than 160 interisland flights each day between Oahu, Maui, Kauai and the Big island of Hawaii, and daily connections to 10 US mainland destinations- Las Vegas, Los Angeles, San Francisco, Seattle, Portland, Sacramento, San Jose, Oakland, San Diego and Phoenix.



✈ Intercontinental Fleet

- ◆ 35 aircraft in total
- ◆ 18 B767-300 (trans-Pacific)
- ◆ 15 B717-200 (interisland)
- ◆ 2 A330-200

✈ Cabin Specifications (B767)

- ◆ 18 forward facing seats
- ◆ 2 - 2 - 2 configuration

✈ Seat Specifications

- ◆ Comfortable leather seats
- ◆ 107cm (42") seat pitch

✈ Luggage Allowance

- ◆ 2 pieces of checked luggage - 32kg per piece

✈ Dining

- ◆ Tapas style menu incorporating flavours of Hawaii
- ◆ Menu developed by award-winning restaurateur - Beverly Gannon

✈ Entertainment

- ◆ Free portable digital entertainment players
- ◆ Wide selection of movies, TV shows, music videos and Hawaiian entertainment

✈ Clubs & Lounges

- ◆ Lounge access in Sydney and throughout US network

✈ Loyalty Programs

- ◆ Hawaiian Miles
- ◆ Free membership
- ◆ Partner in Velocity - Virgin Blue's loyalty program

✈ Extras

- ◆ Amenity kit containing socks, slumber mask, toothpaste and toothbrush

Key Destinations

- ◆ Honolulu (HNL)
- ◆ Maui (OGG)
- ◆ Las Vegas (LAS)
- ◆ Los Angeles (LAX)

Price Guide

- ◆ SYD - HNL - from \$3958
- ◆ SYD - OGG - from \$4264
- ◆ SYD - LAS/LAX - from \$5334



Contact Details

Phone:
1300 669 106

Website:
hawaiianairlines.com.au

Hawaiian Airlines - HA

Overview

Qatar Airways' award-winning service is available daily with non-stop flights between Melbourne and its international hub in Doha, offering connections to more than 90 destinations globally.

Qatar Airways is one of a select few carriers with a certified 5-star ranking and was named in the top three airlines in the world at the 2010 Skytrax World Airline Awards.

It was also awarded World's Best Business Class and Best Business Class Catering, as well as Best Airline in the Middle East, for the fifth consecutive year.



✈ Intercontinental fleet

- ◆ 86 aircraft
- ◆ B777-300ERs, B777-200LRs, B777F Cargo Freighters, A340-600s, A320s, A330-200s, A330-300s, A300-600 Cargo Freighters, A319CJ, A319LRs, A321-200s, Bombardier Challenger 605s, Bombardier Challenger 300

✈ Cabin Specifications

- ◆ 24 forward facing seats with 2-2-2 configuration (A300s)
- ◆ 42 forward facing fully flat seats with 2 - 2 - 2 configuration (B777s)

✈ Seat Specifications (B777-200LR)

- ◆ 198cm (78") seat pitch,
- ◆ 56cm (22") seat width
- ◆ 180° horizontal flat seats

✈ Luggage Allowance

- ◆ 30kg of checked luggage
- ◆ 2 pieces combined up to 15kg hand luggage

✈ Dining

- ◆ Fine dining on demand
- ◆ Award-winning wines

✈ Entertainment

- ◆ B777s: 43cm (17"); A340s & A330s: 38cm (15") personal touchscreen LCD TV
- ◆ Oryx Entertainment System with a choice of more than 900 Audio/Video on demand options

✈ Clubs & Lounges

- ◆ Premium Terminal – dedicated First and Business Class terminal at Doha International Airport

✈ Loyalty Programs

- ◆ Privilege Club

✈ Extras

- ◆ Power outlets, USB ports
- ◆ Personal in-seat telephone
- ◆ Built-in back massage
- ◆ Luxury amenity kit & sleeper suit

Key Destinations

- ◆ London (LHR & LGW)
- ◆ Paris (CDG)
- ◆ Athens (ATH)

Price Guide

- ◆ Competitive pricing available



Contact Details

Phone:
1300 340 600

Website:
www.qatarairways.com/au

Qatar Airways - QR

Overview

Strategic Airlines is Australia's newest full-service international airline. Fully Australian owned, Strategic Airlines has been in operation since 2002 and currently offers regular flights from Perth to Bali, Brisbane to Bali, Port Hedland to Bali, Brisbane to Port Hedland and Perth to Derby, with plans to expand its route network during 2010.

Strategic Airlines offers a premium travel option, featuring superior comfort and exceptional service.



✈ Intercontinental fleet

- ◆ A320-200 (3 aircraft)

🪑 Cabin Specifications

- ◆ 12 forward facing seats with a 2 - 2 configuration

🪑 Seat Specifications

- ◆ 107cm (42") seat pitch
- ◆ 63cm (25") seat width

🧳 Luggage Allowance

- ◆ 30kg of checked luggage
- ◆ 7kg hand luggage

🍷 Dining

- ◆ Three course menu, with a variety of healthy gourmet meals
- ◆ Wide selection of wines from the best vineyards in Australia

📺 Entertainment

- ◆ Carefully selected in-flight entertainment program and a range of music channels
- ◆ Overhead monitors



📶 Extras

- ◆ All leather upholstery
- ◆ Adjustable headrest

Key Destinations

- ◆ Denpasar (DPS)
- ◆ Port Hedland (PHE)
- ◆ Derby (DER)
- ◆ Perth (PER)

Price Guide

- ◆ PER-DPS - \$1578 return*
- ◆ BNE-DPS - \$1933 return*
- ◆ PHE-DPS - \$1081 return*
- ◆ PER-DER - \$1598 return*
- ◆ BNE-PHE - \$2041 return*

*Prices are per person, including taxes

STRATEGIC
think.be.fly...

Contact Details

Phone:
135 320

Website:
www.flystrategic.com.au

Strategic Airlines - VC

Overview

Vietnam Airlines is the national airline of Vietnam and currently flies to 42 international destinations, including Indochina and major cities in Asia and Europe as well as 35 domestic destinations within Vietnam. They operate 10 flights per week from Australia to Vietnam: 5 departing from Melbourne and 5 departing from Sydney non-stop to Ho Chi Minh City. Guests can relax and enjoy VN's gracious hospitality and free in-flight services on their modern fleet of Boeing 777s and 767s, Airbus 321s and 320s.



✈ Intercontinental Fleet

- ◆ B777-200ER & Airbus
- ◆ Number of aircraft: 60

🪑 Cabin Specifications

- ◆ 32 seats with a 2 - 3 - 2 configuration (B777-200ER)

🪑 Seat Specifications

- ◆ Recline 150°
- ◆ Seat width: 51cm (20")
- ◆ Fully flat beds coming in 2011

🧳 Luggage Allowance

- ◆ 40kg of checked luggage (Australia-Europe)
- ◆ 30kg of checked luggage (within Asia)
- ◆ 2 pieces of hand luggage (7kg each)

🍷 Dining

- ◆ Choice of Vietnamese and European cuisine
- ◆ Fine selection of wines and beverages
- ◆ Snacks available upon request

📺 Entertainment

- ◆ Personal screen
- ◆ Audio/Video on demand

🍸 Clubs & Lounges

- ◆ Business Class lounges in major hubs in Vietnam
- ◆ Access to Qantas lounges across Australia

🏆 Loyalty Programs

- ◆ Golden Lotus Frequent Flyer Program
- ◆ Free membership
- ◆ Part of SkyTeam

📶 Extras

- ◆ Satellite phones
- ◆ Amenity kit (with slippers)
- ◆ Daily Newspapers & Magazines

Key Destinations

- ◆ Ho Chi Minh City (SGN)
- ◆ Hanoi (HAN)
- ◆ Paris (CDG)
- ◆ Siem Reap (REP)

Price Guide

- ◆ SGN - \$3130*
- ◆ HAN - \$3130*
- ◆ CDG - \$4390*
- ◆ REP - \$3410*

*Return fare, exclusive of taxes

 Vietnam Airlines

Contact Details

Phone:
1300 888 028

Website:
www.vietnamairlines.com

Vietnam Airlines - VN

Overview

Aerolíneas Argentinas' Business Class is known as Club Condor.

 aerolineas.com

This service is available on flights within Argentina of more than one hour and 40 minutes, on most South American routes and on all International flights.

Long-haul Fleet

- ◆ B747-400, A340-200, A340-300

Cabin Specifications

- ◆ B747-400: 42 seats with a 1 - 1 configuration
- ◆ A340-200: 32 seats with a 1 - 1 - 1 configuration

Seat Specifications

- ◆ B747-400: 101cm (40") seat pitch
- ◆ Recline 150°

Luggage Allowance

- ◆ 2 pieces of checked luggage - 32kgs per piece (international); 30kg checked luggage (domestic)

Extras

- ◆ Aerolíneas Plus frequent flyer program
- ◆ Personal video screens - up to three movies on a long haul flight.

Contact Details

Phone: 02 9234 9000

Website: www.aerolineas.com.ar

Aerolíneas Argentinas - AR

Overview

AirAsia X is the low-cost long-haul arm of Malaysia-based AirAsia

 AirAsia.com

group, which currently flies from Kuala Lumpur to destinations in Australia (Gold Coast, Melbourne & Perth), Taipei, China, Korea, India and the UK.

Long-haul Fleet

- ◆ A330-300
- ◆ A340-300

Cabin Specifications

- ◆ A330 - 12 seats with a 2 - 2 - 2 configuration
- ◆ A340 - 18 seats with a 2 - 2 - 2 configuration

Seat Specifications

- ◆ Flatbed seats
- ◆ 152cm (60") seat pitch and 51cm (20") seat width
- ◆ Recline 196cm (77")

Luggage Allowance

- ◆ 15kg of checked luggage

Extras

- ◆ Pick A Seat
- ◆ Priority Check-in & Priority Boarding
- ◆ Priority Baggage
- ◆ Combo Meal and Comfort Kit

Contact Details

Phone: 1300 760 330 Website: www.airasia.com

AirAsia X - D7

Overview

Aircalin's Business Class is called Hibiscus Class.

 Aircalin
Air Caledonie International

It's designed to give passengers a truly relaxing atmosphere inspired by New Caledonia's world heritage listed lagoon.

Enjoy a taste of France from the moment you step on board!

Long-haul Fleet

- ◆ A330 and A320
- ◆ All aircraft less than seven years old

Cabin Specifications

- ◆ A330: 26 seats with a 2 - 2 - 2 configuration
- ◆ A320: 8 seats with a 2 - 2 configuration

Seat Specifications

- ◆ A330: 127cm (50") seat pitch
- ◆ A320: 102cm (40") seat pitch

Luggage Allowance

- ◆ 30kg per person within South Pacific
- ◆ Piece system applies for routes to North Asia

Extras

- ◆ Partner in Flying Blue (Frequent Flyer Program of Air France/KLM)
- ◆ Airport lounges available throughout network

Contact Details

Phone: 1300 364 181 Website: www.aircalin.com.au

Aircalin - SB

Overview

Air China is the official flag carrier of the People's Republic of China.

 AIR CHINA
中國國際航空公司

A new Star Alliance member, Air China has recently introduced the brand new Airbus A330-200 aircraft to its Australian operations.

Long-haul Fleet

- ◆ A330-200, A330-300, A340-300, B747-400, B767-300ER, B777-200.

Cabin Specifications

- ◆ 2 - 2 - 2 configuration

Seat Specifications

- ◆ 34 Skybed sleeper seats
- ◆ 124cm (49") seat pitch and 53cm (21") seat width

Luggage Allowance

- ◆ 30kg of checked luggage
- ◆ 1 piece of hand luggage plus 1 personal item

Extras

- ◆ Frequent flyer program Phoenixmiles
- ◆ Air China is a Star Alliance Member
- ◆ Individual Audio Video on demand

Contact Details

Phone: 02 9232 7277

Website: www.airchina.com.au

Air China - CA

Overview

Air Mauritius' Business Class offers modern 'cocoon seats' with individual comfort and fingertip control.

Premium passengers can also access the Amedee Maingard Lounge in Mauritius with modern conveniences.

Long-haul Fleet

- ◆ A340-300E, A340-300, A330-200

Cabin Specifications

- ◆ A340-300: 34 inclined lie flat seats, 2 - 2 - 2
- ◆ A330-200: 24 inclined lie flat seats, 2 - 2 - 2

Seat Specifications

- ◆ 'New Generation' inclined lie-flat seats with a 152cm (60") seat pitch and electronic control

Luggage Allowance

- ◆ 30kg checked luggage
- ◆ 7kg carry on luggage

Extras

- ◆ Kestrelflyer loyalty program
- ◆ Some A319 aircraft used on shorter sectors also offer 16 business class armchairs

Contact Details

Phone: 1300 332 077

Website: www.airmauritius.com



Air Mauritius - MK

Overview

Air Niugini flies to some 20 destinations throughout PNG along with services to destinations in Australia, Asia and the South Pacific.

Air Niugini offers daily flights from Brisbane and Cairns to Port Moresby and two flights from Sydney to Port Moresby each week.

Long-haul Fleet

- ◆ B767, B757 aircraft
- ◆ 4 years old (B767), 10 years old (B757)

Cabin Specifications

- ◆ B767: 30 seats with a 2-2-2 configuration
- ◆ B757: 16 seats with a 2-2 configuration

Seat Specifications

- ◆ B767: 152cm (60") Seat pitch
- ◆ B757: 127cm (50") Seat pitch

Luggage Allowance

- ◆ 30kg per person within South Pacific

Extras

- ◆ Partner in Qantas Frequent Flyer Program
- ◆ Executive Club lounges in PNG & partner lounges
- ◆ Mainscreen movie entertainment

Contact Details

Phone: 1300 361 380

Website: www.airniugini.com.pg



Air Niugini - PX

Overview

Air Tahiti Nui is Tahiti's international carrier, operating flights to Sydney, New York, Los Angeles, Paris, Auckland and Japan.

Business class on Air Tahiti Nui is known as 'Poerava' with five star service, lots of space and in-flight entertainment.

Long-haul Fleet

- ◆ A340-300
- ◆ Average age is 8 years

Cabin Specifications

- ◆ 24 seats with a 2 - 2 - 2 configuration

Seat Specifications

- ◆ Seats recline by between 127° and 150° depending on row and location, with a 135cm (53") seat pitch

Luggage Allowance

- ◆ 2 pieces of checked luggage up to 32kg each

Extras

- ◆ Up to six first-run movie features on each flight, as well as games and music.

Loyalty Program

- ◆ Frequent Flyer program called Club Tiare

Contact Details

Phone: 1300 732 415

Website: www.airtahitiniui.com.au



Air Tahiti Nui - TN

Overview

Air Vanuatu flies out of Australia to Port Vila from Sydney, Melbourne and Brisbane. The flight takes approximately 3.5 hours, offering Melanesian friendliness and warmth from the moment you're on board.

Long-haul Fleet

- ◆ B737-800 (2008)

Cabin Specifications

- ◆ 8 seats with a 2 - 2 configuration.

Seat Specifications

- ◆ Armchair seats with a 99cm (39") pitch

Luggage Allowance

- ◆ 30kg of checked luggage
- ◆ 2 pieces of hand luggage weighing 7kg per piece

Loyalty Program

- ◆ Qantas Frequent Flyer points may be earned and redeemed

Extras

- ◆ Inflight magazine - IslandSpirit magazine

Contact Details

Phone: 1300 780 737

Website: www.airvanuatu.com



Air Vanuatu - NF

Overview

Alitalia is Italy's national carrier, operating to 45 international destinations and 25 domestic ports, with hubs in Rome and Milan. Alitalia's long-haul business class is known as *Magnifica* and is available on both 777 and 767 aircraft.



Long-haul Fleet

- ◆ B777-200, B767-300ER
- ◆ Average age 7 years (777s)/15 years (767s)

Cabin Specifications

- ◆ B777: 42 seats in a 2 - 2 - 2 configuration
- ◆ B767: 20 seats in a 2 - 1 - 2 configuration

Seat Specifications

- ◆ B777: Recliner seats with a 152cm (60") seat pitch
- ◆ B767: Angled lie-flat seats with a 152cm (60") seat pitch

Luggage Allowance

- ◆ 35kg of checked luggage

Extras

- ◆ Member of the Skyteam alliance
- ◆ Airport lounges available throughout network
- ◆ Frequent Flyer program called MilleMiglia

Contact Details

Phone: 1300 304 237
Website: www.alitalia.com/GB_EN

Alitalia - AZ

Overview

American, AMR Eagle, and the AmericanConnections airlines serve 250 cities in 40 countries. AA is a founder of the oneworld alliance, and members can earn and redeem frequent flyer miles across the network.



Long-haul Fleet

- ◆ B777-200, B747-400, B767

Cabin Specifications

- ◆ 37 seats with a 2 - 3 - 2 configuration (777)

Seat Specifications

- ◆ Inclined lie flat bed
- ◆ 147-154cm (58-61") pitch and width 53cm (21")

Luggage Allowance

- ◆ 2 pieces of checked luggage, max 23kg per piece
- ◆ 1 piece of hand luggage, 1 personal item

Extras

- ◆ Adjustable headrest, ergonomic and motorised seat controls and privacy divider
- ◆ Advantage loyalty scheme
- ◆ Admirals Club lounges

Contact Details

Phone: 07 3329 6060
Website: www.aa.com

American Airlines - AA

Overview

Asiana Airlines is based in Seoul, Korea. Established in 1988, Asiana is one of the world's youngest airlines.



Asiana has been awarded a 5 star rating by Skytrax for each of the past 4 years.

Long-haul Fleet

- ◆ B777-200 aircraft operate to Australia

Cabin Specifications

- ◆ 35 Business Class seats

Seat Specifications

- ◆ New Quadra Smartium seat on some services
- ◆ Fully flat bed seat with aisle access from all seats
- ◆ Older aircraft offer 'near-horizontal' electronically controlled seats
- ◆ 149-152cm (59-60") seat pitch
- ◆ Seat width 51cm (20.2")

Luggage Allowance

- ◆ 30kg of checked luggage

Extras

- ◆ Asiana Airlines is a member of the Star Alliance

Contact Details

Phone: 1300 767 234
Website: au.flyasiana.com

Asiana Airlines - OZ

Overview

Bangkok Airways Business Class is called Blue Ribbon Class. The carrier serves eight domestic destinations in Thailand and seven international destinations from its two hubs at Bangkok Suvarnabhumi & Samui Airport.



Fleet

- ◆ Business Class is only available on the Airbus 319 aircraft.

Cabin Specifications

- ◆ 12 seats with a 2 - 2 configuration

Seat Specifications

- ◆ Recliner seats with individual screens
- ◆ 119cm (47") seat pitch, 71cm (28") seat width

Luggage Allowance

- ◆ 30kgs checked baggage
- ◆ 5kgs of hand luggage

Extras

- ◆ Exclusive check in, priority boarding and baggage claim for premium passengers
- ◆ F/F members entitled to 10kg extra baggage

Contact Details

Phone: 02 8248 0050
Website: www.bangkokair.com

Bangkok Airways - PG

Overview

Hong Kong-based Cathay Pacific Airways is part of the oneworld alliance and offers the Marco Polo Club frequent flyer scheme. The airline serves 47 destinations in 29 countries across Asia, Africa, Europe, North America and Oceania.



Long-haul Fleet

- ◆ B777-300, 777- 330ER, 777-200 and 747-400 aircraft plus A340-300 and A330-300

Cabin specifications

- ◆ B747-400: 24 seats on main deck with a 1 - 2 - 1 configuration, upper deck 22 seats with a 1 - 1 - 1 configuration
- ◆ A340-300: 26 seats with a 1 - 1 - 1 configuration
- ◆ A330-300: 41 seats with a 1 - 1 - 1 configuration
- ◆ B777-300ER: 41 seats with a 1 - 1 - 1 configuration

Seat specifications

- ◆ Herringbone seat layout; easy aisle access
- ◆ Bed length 198cm (78")

Luggage allowance

- ◆ 30kgs of checked luggage

Extras

- ◆ Up to 100 audio/video on demand movies

Contact details

Phone: 131 747

Website: www.cathaypacific.com.au

Cathay Pacific - CX

Overview

China Eastern Airlines is based in Shanghai, and operates to over 80 international destinations, and over 330 domestic ports.



The Business Class Kingbed offers comfort and freedom to work and sleep, with more room, and greater privacy.

Long-haul Fleet

- ◆ A340-600, A330-300, A330-200

Cabin Specifications

- ◆ A340-600: 42 seats, 2 - 2 - 2 configuration
- ◆ A330-300: 38 seats, 2 - 2 - 2 configuration

Seat Specifications

- ◆ A340-600: 60" seat pitch, 20" seat width, 150° recline
- ◆ A330-300: 58" seat pitch, 17.8" seat width, 169° recline

Luggage Allowance

- ◆ 30kg checked luggage
- ◆ 10kg hand luggage

Loyalty Program

- ◆ Eastern Miles

Contact Details

Phone: 02 9290 1148

Website: www.flychinaeastern.com

China Eastern - MU

Overview

China Southern is the largest airline in the People's Republic of China and currently the third biggest carrier worldwide.



It is also a member of the SkyTeam alliance offering access to over 898 destinations in 169 countries.

Long-haul Fleet

- ◆ A330-300 and A330-200 aircraft currently operate on Australian routes

Cabin Specifications

- ◆ 22 seats with a 2 - 2 - 2 configuration

Seat Specifications

- ◆ Cocoon-style minipod 180° flat-bed
- ◆ 101 cm (40") seat pitch

Luggage Allowance

- ◆ Checked luggage allowance for agent ticketed flights 40kg when tour code 10086A added
- ◆ 30kg allowance for online direct bookings

Extras

- ◆ Sky Pearl Club loyalty program
- ◆ Hubs in both Beijing and Guangzhou

Contact Details

Phone: 02 9233 9788

Website: www.flychinasouthern.com

China Southern - CZ

Overview

Delta Air Lines' Business class is called BusinessElite Class. Seats in this cabin are designed for the utmost in comfort and privacy, with each suite offering a mini cabin including a fully flat bed, work station and television.



Long-haul Fleet

- ◆ B777-200LR aircraft from Sydney to Los Angeles

Cabin Specifications

- ◆ 56 seats with a 1 - 2 - 1 configuration

Seat Specifications

- ◆ 43 full flat sleeper suites with a 190cm (75") bed
- ◆ 111cm (44") seat pitch
- ◆ 50-66cm (20-26") seat width

Luggage Allowance

- ◆ Three checked in bags of 32kgs per piece.

Extras

- ◆ On demand first run and popular movies, music, TV programming and video games.
- ◆ Five course menu
- ◆ Full sized pillows, duvets, seat power outlets

Contact Details

Phone: 1800 144 917

Website: www.delta.com

Delta Air Lines - DL

Overview

Emirates is one of the world's fastest growing airlines, with a rapidly expanding fleet which will eventually comprise 90 Airbus A380s.



Emirates business class passengers enjoy facilities including lounges around the world and premium onboard service.

Long haul Fleet

- ◆ A380, B777-300ER, A340-500, A330

Cabin Specifications

- ◆ A380: Staggered seating - aisle access from all seats
- ◆ B777-300ER: 2 - 3 - 2 configuration
- ◆ A340-500: 2 - 2 - 2 configuration

Seat Specifications

- ◆ A380: 76 fully flat seats with a 99-121cm (39" - 48") seat pitch and 47cm (18.5") seat width
- ◆ B777-300ER: 42 new generation flat beds
- ◆ A340-500: 42 reclining seats

Luggage Allowance

- ◆ 40kgs of checked luggage

Extras

- ◆ Chauffeur drive for premium passengers

Contact Details

Phone: 1300 303 777

Website: www.emirates.com/au

Emirates - EK

Overview

Ethiopian Airlines' Business class is called Cloud Nine. The carrier operates flights from Bangkok, Hong Kong and Dubai to its hub Addis Ababa. A lounge is available at the Addis Ababa Airport departure hall.



Long-haul Fleet

- ◆ B767, average age 10 years

Cabin Specifications

- ◆ 42 seats with a 2 - 2 - 2 configuration

Seat Specifications

- ◆ 132cm (52") seat pitch and 30cm (12") recline with a foot rest

Luggage Allowance

- ◆ 2 pieces of 32kg luggage on flights across the Atlantic from the USA

Loyalty Program

- ◆ ShebaMiles program
- ◆ Allows members to earn on non code share Lufthansa sectors

Contact Details

Phone: 1300 600 001

Website: www.ethiopianairlines.com

Ethiopian Airlines - ET

Overview

Eva Air calls its Business Class offering Premium Laure Class.



The airline's hub is in Taipei and Eva Air flies to Europe and the Middle East, Mainland China, North & South East Asia, America as well as to Brisbane.

Long-haul Fleet

- ◆ B747-400, A330-200, B777-300ER

Cabin Specifications

- ◆ B747-400: 36 lie flat seats, 2 - 2 - 2 format
- ◆ A330-200: 24 inclined lie flat seats, 2 - 2 - 2 format
- ◆ B777-300ER: 42 inclined lie flat seats, 2 - 2 - 2 format

Seat Specifications

- ◆ B747-400: 111cm (44") seat pitch
- ◆ A330-200: 111cm (44") seat pitch
- ◆ B777-300ER: 111cm (44") seat pitch

Luggage Allowance

- ◆ 30kg checked luggage
- ◆ 7kg carry on luggage

Extras

- ◆ Evergreen Club loyalty program

Contact Details

Phone: 02 9267 8872

Website: www.evaair.com

Eva Air - BR

Overview

Flysolomons hub is in Honiara, Solomon Islands and flies domestically as well as to Brisbane, Nadi and Port Vila using leased aircraft.



Flights to Honiara from Brisbane depart three times a week.

International Fleet

- ◆ B737-300

Cabin Specifications

- ◆ The aircraft has seating for up to 130 passengers in a variable Business and Economy class seating configuration

Luggage Allowance

- ◆ 30kg checked luggage
- ◆ 7kg carry on luggage

Extras

- ◆ Solomon Airlines is a full service airline offering complimentary meals and beverages on all of its international sectors
- ◆ Free quarterly 'Solomons' magazine in flight
- ◆ Business class guests can use lounges at Nadi and Brisbane airports

Contact Details

Phone: 1300 894 311

Website: www.flysolomons.com

Fly Solomons - IE

Overview

Gulf Air's Business class is called Falcon Gold. The carrier operates flights to Europe, the Middle East and Africa from its hub in Bahrain. Full fare paying Falcon Gold passengers get priority for sleeper seats where available.



Long-haul Fleet

- ◆ A340-300, A330-200, B777
- ◆ Average age 10 years

Cabin Specifications

- ◆ Gulf Air is currently reconfiguring its premium cabins, combining the previous first and business class to offer either 1 - 2 - 1 and 2 - 2 - 2 configurations

Seat Specifications

- ◆ 124cm (49") pitch and 81cm (32") seat width
- ◆ Some seats recline into a fully flat bed

Luggage Allowance

- ◆ 1 piece of hand luggage, plus 1 briefcase max 9kg
- ◆ 40kg checked luggage

Extras

- ◆ Individual attention of the inflight Sky Chef

Contact Details

Phone: 1300 366 337

Website: www.gulfair.com

Gulf Air - GF

Overview

JAL is a member of the oneworld alliance, and calls its Business Class Executive Class. The airline has hubs in Tokyo, Osaka and Nagoya, and flies to the USA, Hawaii, South America, Europe, Australia, South East Asia, Canada, New Zealand, and the Middle East..



Long-haul Fleet

- ◆ B747-400, B777-200, B777-300

Cabin Specifications

- ◆ B747-400: 55-91 reclining seats, 2-3-2 configuration
- ◆ B777-200ER: 50-82 seats, 2-4-2 configuration

Seat Specifications

- ◆ A747-400: 157cm (62") seat pitch, 52cm (20.5") wide
- ◆ B777-200ER: 96cm (38") seat pitch, 47cm (18.5") wide

Luggage Allowance

- ◆ 2 pieces of checked luggage (23kg each)
- ◆ 10kg of hand luggage

Loyalty Program

- ◆ JAL Mileage Bank

Contact Details

Phone: 1300 525 287

Website: www.jal.com

Japan Airlines - JL

Overview

Jet Airways Business Class is called Premiere Class. The airline operates to 44 Indian domestic cities and 19 international destinations with hubs in Delhi, Mumbai and Chennai, providing world class service and Indian hospitality.



Long-haul Fleet

- ◆ A330-200 and B777-300

Cabin Specifications

- ◆ A330-200: 1 - 1 - 1 configuration
- ◆ B777-300: 1 - 2 - 1 configuration

Seat Specifications

- ◆ Herringbone seat layout – lie flat (180°) on selected routes

Luggage Allowance

- ◆ 35kg of checked luggage

Loyalty Program

- ◆ Codeshare with Qantas, points on the Qantas Frequent Flyer program can be swapped with the Jet Airways JetMiles scheme.

Contact Details

Phone: 1300 304 553

Website: www.jetairways.com

Jet Airways - 9W

Overview

StarClass is Jetstar's International Business Class and is offered on Jetstar's A330-200. StarClass is available on flights to Hawaii, Phuket, Bangkok, Tokyo, Osaka and on selected flights to Bali.



Long-haul Fleet

- ◆ A330-200 (7 aircraft)

Cabin Specifications

- ◆ 38 seats with a 2 - 3 - 2 configuration

Seat Specifications

- ◆ 76cm (30") seat pitch
- ◆ Fold out footrest

Luggage Allowance

- ◆ 30kg of checked luggage
- ◆ 10kg of hand luggage

Extras

- ◆ Power outlets
- ◆ Adjustable lumbar support and headrests with wings

Contact Details

Phone: 13 15 38

Website: www.jetstar.com

Jetstar Airways - JQ

Overview

Kenya Airways calls Business Class Premier World.



The airline flies to North, West, Southern and Eastern Africa, Europe and Asia, and has its hub in Nairobi.

Business passengers can access the Simba Lounge in Nairobi.

Long-haul Fleet

- ◆ B777-200ER, B767-300ER

Cabin Specifications

- ◆ B777-200ER: 28 fully flat bed seats with a 2-3-2 configuration

Seat Specifications

- ◆ B777-200ER: 193cm (76") seat pitch, 56cm (22") wide

Luggage Allowance

- ◆ 2 pieces, 32kg each checked luggage
- ◆ 10kg carry on luggage

Extras

- ◆ Flying Blue loyalty program
- ◆ Multi-channel inflight entertainment
- ◆ In-seat laptop power points

Contact Details

Phone: (02) 9767 4304

Website: www.kenya-airways.com

Kenya Airways - KQ

Overview



A true value for money travel option with a fleet of 129 aircraft, Korean Air is one of the world's top 20 airlines.

The airline is currently in the process of refurbishing its aircraft.

Long haul fleet

- ◆ A300-600, A330-200, A330-300, B747-400, B777-200, B777-300; A380 and 787s on order

Cabin Specifications

- ◆ A300-600: 22-24 recliner seats, 2 - 2 - 2 configuraion
- ◆ B777-200: 28 recliner seats, 2 - 3 - 2 configuration

Seat Specifications

- ◆ Prestige Class offers Prestige Plus Seat
- ◆ Bed-style seat reclining to 170°
- ◆ 190cm long and 71cm wide seats

Luggage Allowance

- ◆ 30kg checked luggage

Loyalty Program

- ◆ Skypass - Korean Air's Frequent Flyer Program
- ◆ Free to join & earn miles with Skyteam partners

Contact Details

Phone: (02) 9262 6000 - Sydney Office

Website: www.koreanair.com

Korean Air - KE

Overview

LOT Polish Airlines is the national carrier of Poland, and operates flights throughout Europe as well as across the Atlantic and to North Asia.



LOT's network is based in the Polish capital of Warsaw.

Long-haul Fleet

- ◆ B767-300ER
- ◆ Average age is 17 years

Cabin Specifications

- ◆ 18 seats with a 2 - 2 - 2 configuration

Seat Specifications

- ◆ "Cocoon shell armchairs" with electric controls
- ◆ 132cm (52") seat pitch and recline to about 169°, with a 46cm (18") seat width

Luggage Allowance

- ◆ 35kg of checked luggage. Two pieces of luggage allowed on flights to North America.

Extras

- ◆ Member of the Star Alliance.
- ◆ LOT is a fully integrated partner of the Miles & More loyalty scheme operated by Lufthansa

Contact Details

Phone: 1300 304 671

Website: www.lot.com

LOT Polish Airlines - LO

Overview



Malaysia Airlines has an extensive worldwide network offering flights from a number of Australian ports connecting through to Asia, Europe and North America via its Kuala Lumpur hub. MH business class is called Golden Club.

Long-haul Fleet

- ◆ B747-400, B777-200, A330-330 and A330-200
- ◆ Average age: 13 years (B747), 11 years (B777), 14 years (A330)

Cabin Specifications

- ◆ B747: 41 lie-flat seats with a 2 - 3 - 2 configuration
- ◆ B777: 35 lie-flat seats with a 2 - 3 - 2 configuration
- ◆ A330: 44 recliner seats with a 2 - 2 - 2 configuration

Seat Specifications

- ◆ B747: Flatbeds with a 147cm (58") seat pitch
- ◆ B777: 191cm (75") seat pitch. Curved shell seats transform into a flat bed tilted at a 9° incline

Luggage Allowance

- ◆ 30kg of checked luggage

Extras

- ◆ Golden Lounges at most ports

Contact Details

Phone: 132 627

Website: www.malaysiaairlines.com

Malaysia Airlines - MH

Overview

Royal Brunei operates flights from Australia through to Brunei and onwards to Asia, the UK and the Middle East. This year the airline has added Boeing 777-200ERs with new SkyDreamer business class seating.



Royal Brunei Airlines - BI

✈ Long-haul Fleet

- ◆ B777-200ER, B767-300ER
- ◆ Average age: 8 years (B777), 17 years (B767)

🛋 Cabin Specifications

- ◆ B777: 30 seats with a 2-2-2 configuration

🛋 Seat Specifications

- ◆ Lie-flat seats, 144cm (57") seat pitch, 53cm (21") seat width, personal screens and in-seat power

🧳 Luggage Allowance

- ◆ 30kg of checked luggage

📶 Extras

- ◆ Royal Brunei is a 'dry' airline so no alcohol is served on board
- ◆ More than 600 hours of in-flight entertainment
- ◆ Frequent Flyer program called Royal Skies

📞 Contact Details

Phone: 07 3017 5000

Website: www.bruneiair.com/australia

Overview

Singapore Airlines is one of the major carriers flying to Australia and was the first airline to operate the Airbus A380.



The award-winning business class cabin has received many accolades and offers the widest seats in the sky.

✈ Long-haul Fleet

- ◆ A380, A340-500, A330-300, B777, B747
- ◆ Average age: 3 years (A380), 7 years (A340 and B777)

🛋 Cabin Specifications

- ◆ A380: 60 forward facing seats with a 1 - 2 - 1 configuration

🛋 Seat Specifications

- ◆ A380: Fully flat bed, 86cm (34") seat width and 140cm (55") seat pitch

🧳 Luggage Allowance

- ◆ 30kg of checked luggage

📶 Extras

- ◆ Member of the Star Alliance
- ◆ Frequent Flyer program called KrisFlyer
- ◆ Over 1000 entertainment options and audio-video on demand
- ◆ Menus designed by International Culinary Panel

📞 Contact Details

Phone: 13 10 11

Website: www.singaporeair.com

Singapore Airlines - SQ

Overview

South African Airways Business Class, known as Premium Class, is designed to give passengers a truly memorable experience inspired by the warmth of the African continent.



SOUTH AFRICAN AIRWAYS

South African Airways - SA

✈ Long-haul Fleet

- ◆ A340-200, A340-300e and A340-600
- ◆ Average age: 5 years

🛋 Cabin Specifications

- ◆ 24 seats with a 2 - 2 - 2 configuration

🛋 Seat Specifications

- ◆ Award-winning flat-bed seat with a 180cm (73") seat pitch and 59cm (24") width.

🧳 Luggage Allowance

- ◆ 30kg of checked luggage

🛂 Loyalty Program

- ◆ Frequent Flyer program called Voyager

📶 Extras

- ◆ Member of the Star Alliance
- ◆ Airport lounges in all major South African cities
- ◆ Codeshares on QF Sydney flights to Johannesburg

📞 Contact Details

Phone: 1300 435 972

Website: www.flysaa.com

Overview

SriLankan Airlines flies to Europe, the Middle East, West Asia, North Asia and South-East Asia from its hub in Colombo.



SriLankan Airlines

SriLankan business class combines impeccable hospitality with the finest in facilities.

✈ Long-haul Fleet

- ◆ A340-300, A330-200
- ◆ Average age: 13 years (A340s), 10 years (A330s)

🛋 Cabin Specifications

- ◆ A340: 18 seats with a 2 - 2 - 2 configuration
- ◆ A330: 12 seats with a 2 - 2 - 2 configuration

🛋 Seat Specifications

- ◆ Recliner seats with a 121cm (48") seat pitch

🧳 Luggage Allowance

- ◆ 35kg of checked luggage

🛂 Loyalty Program

- ◆ Frequent Flyer program called FlySmiles

📶 Extras

- ◆ On-board satellite phone service for US\$5/minute
- ◆ On-board fax machine and laptop charging station
- ◆ 18 movie and TV channels

📞 Contact Details

Phone: 1300 304 709

Website: www.srilankan.lk

SriLankan Airlines - UL

Overview

SWISS International Air Lines is affiliated with German carrier Lufthansa, and offers a modern business class product on long-haul and intra-European services from its hubs in Geneva and Zurich.



Swiss Int'l Airlines - LX

Long-haul Fleet

- ◆ A330-200 and A330-300, A340-300
- ◆ Average age: 6 years (A330s), 9 years (A430s)

Cabin Specifications

- ◆ A330: 45 seats with a 2 - 2 - 1 configuration
- ◆ A340: 48 seats with a 2 - 2 - 2 configuration

Seat Specifications

- ◆ All A330s have new 200cm (78") long flat beds, which will also be fitted into A340s by 2011. A340s currently have beds with a 13° incline.

Luggage Allowance

- ◆ 30kg of checked luggage on Asia flights.

Extras

- ◆ Member of the Star Alliance
- ◆ SWISS is a fully integrated partner of the Miles & More loyalty scheme operated by Lufthansa.

Contact Details

Phone: 1300 724 666
Website: www.swiss.com

Overview

TAM Airlines is a member of the Star Alliance, and is based in Brazil.



The airline operates flights to 43 destinations across Brazil, as well as 18 ports in the United States, Europe and South America.

Intercontinental Fleet

- ◆ B777, A340, A330, B767
- ◆ Average age: 2 years (B777), 7 years (A330/340)

Cabin Specifications

- ◆ B777-300 aircraft 63 seats in a 2 - 3 - 2 layout

Seat Specifications

- ◆ Fully 180° reclining flat beds which are 52cm (20") wide with a seat pitch of 160cm (63").

Luggage Allowance

- ◆ 2 pieces of checked baggage max 32kg each
- ◆ One carry on bag plus one personal item up to 5kg

Extras

- ◆ TAM Fidelidade loyalty program
- ◆ TAM is a member of the Star Alliance
- ◆ Premium lounges available
- ◆ On-demand in-flight entertainment

Contact Details

Phone: 02 8080 5622
Website: www.tam.com.br

TAM Brazilian Airlines - JJ

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This guide was compiled in July 2010 from information provided by the airlines and publicly available on the internet. E. & O.E.

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