

The power of three.

Three great airlines, one easy way to earn points for cash on your card



eXpertsplus

www.lufthansaexperts.com

Travel Daily

First with the news

Wednesday 21st December 2011

Marketing Communications Executive, SYD

- ★ Travel Technology Company
- ★ Manage all media & communications
- ★ Great management team

Contact **Sally Frappe** at **TMS Asia Pacific**
T: 0422 621 029 or E: sally@tmsap.com

BNE • MEL • PER • SYD
BKK • HKG • SHA • SIN

ISSN 1834-3058

Aussie NZ visits soar

THE Aussie market now accounts for about 44% of all visitor arrivals to New Zealand, with Statistics New Zealand today reporting a 7.6% year on year increase for the month of Nov.

"The work being done by the Tourism New Zealand team in Australia, in collaboration with our partners, is undoubtedly contributing to these numbers," said TNZ chief Kevin Bowler.

He said that campaigns are taking advantage of the interest in the country on the back of the recent Rugby World Cup, and promoting all aspects of the NZ holiday experience.

Five pages of news

Travel Daily today has five pages of news and photos, plus full pages from: ([click](#))

- AA Appointments jobs
- AA Appointments temp jobs

Air Australia challenges FC

AIR Australia is believed to be furious with Flight Centre about a 'Special Product Disclosure' sent to its consultants this week telling them that after a "review" of the carrier, the FC joint venture with insurance subsidiary, Cover-More, will no longer include coverage should VC become insolvent.

Air Australia is understood to have contacted Flight Centre requesting an explanation prior to examining its legal position.

The airline says the review "appears to have been triggered by Flight Centre during commercial negotiations which have subsequently stalled."

VC told **TD** "no full and proper due diligence of Air Australia has yet been completed by any of the parties despite offering three times to meet with FC, IPP or Cover-More, and that door still remains open."

The SPD requires agents to ask clients booking Air Australia and Cover-More policies to sign a waiver in relation to the coverage, and the airline is incensed at the "unfounded and damaging" move.

The controversy was exclusively revealed by **TD** earlier this month (**TD** 02 Dec) when Cover-More's insolvency reinsurance provider, IPP London, asked for details of the airline's finances.

With this information deemed to be confidential, Air Australia declined to provide detailed financial profiles by email but airline ceo Michael James told **TD** "we offered to fly to the UK to provide any information required."

"We have no issue in briefing any party who legitimately requires such information, however we stand by our position that as a private company we are not in the business of emailing our commercially sensitive financial profiles, capital position, sales figures and forward plans to unfamiliar parties in the industry."

"The result of our caution has produced a dismissive response & the issuing of yesterday's damaging correspondence," he said.

James said that linking any brand name with a suggestion of insolvency is a "very serious matter" and said that there have already been reports from clients who have been given incorrect information about the company.

Air Australia says it's the only low cost international airline offering agents 5% commission to sell its flights, and James warned that the insurance controversy could end up "painting it into a corner" of a direct sales strategy.

EK A380s for MEL

EMIRATES will ramp up capacity to Melbourne from early Oct by deploying its flagship Airbus A380 on the route from Dubai and onto Auckland (**TD** breaking news).

Its launch will mean Victorian travellers can experience short-haul A380 flights across the 'ditch'.

The superjumbo will service the existing direct Dubai-Melbourne-Auckland route (EK406/407), joining EK's other two daily flights to the Victorian capital, operating via Kuala Lumpur and Singapore.



empowered

with James Tobin

This month we look at industry trends and how these are driving additional revenues and efficiencies for you

Empower your business today

Watch now

Sabre / Travel Network

BCD travel

Group Consultant

Do you enjoy a challenge? Is coordinating & planning corporate group travel and conferences your idea of fun?

Our Sydney CBD Office has a fantastic opening for you to join our group's consulting team. You don't want to miss out; start 2012 with the position and career opportunity you have been waiting for!

To apply for this role you must have exceptional customer service skills coupled with previous experience in a Group consulting role within the Corporate Travel industry. Strong geographical and fares knowledge is essential and Sabre GDS knowledge would be highly regarded.

You will be rewarded with a fantastic salary package, including incentives and employee benefits, plus the chance to be part of one of the world's largest and fastest growing travel companies.

Take a fresh approach to your career today and make a confidential application to jobs@bcdtravel.com.au.



a fresh approach to business travel

One in 10 travels FREE!



When you book a **new** group on select 2012 European cruises.

AVALON
WATERWAYS®

Call **1300 330 334**
groups@avalonwaterways.com.au

*conditions apply

inPlace
RECRUITMENT

Call 1300 inPlace
Or (02) 9278 5100

Product Executive

- ▶ South East Asian product
- ▶ Great company culture
- ▶ Assisting brochure production
- ▶ Sydney CBD, \$45K + super

Click here for details

contact: kelly@inplacerecruitment.com.au

Travel Daily

First with the news

Wednesday 21st December 2011

NOU France

New Caledonia is a real taste of France less than 3 hours away

RUE DE PARIS

Aircalin
International Airline of New Caledonia

CLICK HERE

TA's Sydney NYE app

TOURISM Australia is encouraging people to record a short film showcasing how they spent New Year's Eve in Sydney through a new iPhone app. Project:12 is free through iTunes and will allow people to see their films on TA's YouTube channel.



Swan Hellenic would like to say thank you for your support in 2011. And for those with a mind to travel, we look forward to welcoming you onboard in 2012

Wishing you and your family a safe & wondrous Christmas and New Year!



WWW.SWANHELLENIC.COM.AU

Ski resorts next for Merlin

UK-BASED Merlin Entertainment is set to further boost its portfolio of Australian businesses, this week launching a formal takeover offer for the owner of Falls Creek and Mount Hotham exactly a year after buying Sydney Attractions Group (**TD** 20 Dec 2010).

As well as the Vic ski resorts, Living and Leisure Australia (LLA) also owns the Oceanis Group, operator of Melbourne Aquarium, Underwater World on the Sunshine Coast as well as aquariums in Bangkok, Shanghai, Dubai and Busan, South Korea.

The deal also includes LLA's Otway Fly and Illawarra Fly treetop adventure walks.

Living and Leisure Australia was formerly part of the MFS group before its spectacular collapse, and has remained a separately listed company with a current capitalisation of around \$100m.

Merlin ceo Nick Varney said the deal was "a unique opportunity for Merlin to acquire not just a group of high quality attractions which complement our existing portfolio of iconic global attraction brands, but which also increases our interests and exposure to Asia and Australia."

"Completion of this deal, together with our existing ongoing development, would represent an important step in our growth strategy for the region which we believe is full of opportunities and prospects".

Merlin's Australian projects include the much-vaunted new

Madame Tussaud's attraction in Sydney (**TD** 11 Aug) which is set to launch in May next year.

LLA is recommending that shareholders accept the 5.14c per share offer, which is a 157% premium to the volume weighted average price of 2.02c in the three months to 20 Oct.

It's subject to a 90% acceptance threshold as well as already granted Foreign Investment Review Board approval.

The offer looks certain to succeed, being supported by LLA's three biggest shareholders, who together account for 87.87% of the securities on issue.

One of the shareholders is Arctic Capital, which is a subsidiary of James Packer's privately held Consolidated Press.

Merlin said the deal would open up new markets and "facilitate the continuing rollout of Sea Life, Madame Tussauds, Eye and Legoland brands" in Asia Pacific.

GSR extra services

GREAT Southern Rail says it will offer additional frequencies on The Indian Pacific and The Ghan season should their be a need to add extra capacity.

Earlier this week GSR confirmed it was scaling back frequencies in low season to as little as once a fortnight, and once a week in the shoulder season (**TD** yesterday).

"We would absolutely look to increase frequency if demand was there," a spokesperson for GSR told **Travel Daily** yesterday.

Club Med clarifies

CLUB Med Australia has moved to assure local travel agents they remain a crucial component in the firm's local business model after its ceo outlined plans for a more direct approach (**TD** 12 Dec).

"This does not apply to our Australian business model, where 80% of our leisure results is indirect business through various important partners," Club Med said.

Account Manager Melbourne



FCM are thrilled to receive **Australasia's Leading Business Travel Agent - 2011** award. We are currently looking for an Account Manager to join us on the path to success in our expanding Melbourne team.

If you are comfortable in handling key accounts whilst exceeding service expectations, and are looking to take the next step in your career, FCM Travel Solutions will provide you with the ideal environment to excel in the industry.

If you have the drive to excel in this role, you will be rewarded with a **competitive, performance-driven salary package** along with all the other benefits that come with working for one of Australia's best employers!

<http://applynow.com.au/jobF148397>

Discover Vancouver!
Become a Specialist.

Boost your destination knowledge with the new online Vancouver Specialist Program

- ✓ Win a chance to visit Vancouver on an exclusive fam trip.
- ✓ Receive a Vancouver Experience Pass and industry rates for personal fam trips.
- ✓ Earn Vancouver Specialist certification and usage of program logos.

Sign-up now at vsp.tourismvancouver.com



For more meal choice in economy, fly with the best.



Travel Daily

First with the news

Wednesday 21st December 2011

Wish you had more freedom and flexibility?

Ditch your desk job and go mobile with MTA.

Call us 1300 682 000
join.mlatravel.com.au



Pacific Blue Australia Fiji extension

VIRGIN Australia short-haul international operations Pacific Blue Australia has won approval for a 5 year extension to operate services from Australia to Fiji.

In its determination, the Int'l Air Services Commission said PBA "has been servicing the route effectively" since transferring capacity from Virgin's long haul operation (until recently known as V Australia) late last year.

Initially, V Australia was granted an "interim" determination of 907 seats on the Fiji route for a three year period due to "concerns about the possible effect of the balance of public benefits if circumstances changed materially," the IASC said.

There were no other applicants for the capacity and the IASC said

authorising the extension "is of benefit to the public."

The determination is valid from 05 Nov 2012.

PBA also received a 5 year determination extension of 360 seats on the Australia-Solomon Islands route, from 10 Dec 2012.

AAT Kings upgrades

AAT Kings is offering hotel upgrades in the Red Centre when booking select three-day Red Centre Short Breaks before 31 Dec, for travel before 31 Mar.

Upgrades will see budget accom bookings get standard rooms, standard accom bookings moved to superior rooms and superior accom moved to first class.

Illawarra Fly wet deal

ILLAWARRA Fly in the NSW Southern Highlands has introduced a 50% discount on the regular admission price on rainy days.

Belgium rail chaos

EUROSTAR is advising pax of disruptions to its rail network to Brussels, Belgium on Thu 22 Dec due to a general strike beginning at 10pm on 21 Dec.

The strike will mean all other domestic and international connecting services to and from Brussels will be unable to operate.

During the period, Eurostar services to and from Brussels will end at Lille Europe station.

A limited replacement coach service will operate between Lille Europe and Brussels Midi stations in both directions to cater for Eurostar passengers, but demand "is likely to be extremely high.

Cruiseabout growth

FLIGHT Centre Ltd has added an additional three Cruiseabout store locations nationwide this month, along with three Flight Centre branches and a Student Flights store, according to the latest TCF participant update.

It brings the total number of Cruiseabout offices nationally to 26, and includes the first branch in Tasmania.

Among the new additions admitted since 01 Dec by the Travel Compensation Fund is a head office for Viking River Cruises Australia in North Sydney NSW (ABN: 81 131 274 372).

Other new additions include Bhorer Pakhie Travel of Footscray (ABN:49 006 745 692); Rahal Travel of Thomastown (ABN:57 153 812 536) and Harvey World Travel Ocean Grove (ABN:42 153 850 992), all of Victoria; Valet Travel Company of Randwick (ABN:68 152 537 267); Flying High Travel of Kings Cross (ABN:32 153 467 817); Master Tours Group of Sydney (ABN:42 153 850 992) in NSW; Australian Tours & Cruises of Cairns (ABN:16 032 956 836) Qld; and Go Global Travel of Wayville (ABN:26 151 371 872) in SA.

QF OzHarvest cookoff

QANTAS has partnered with OzHarvest to present the inaugural CEO CookOff on 06 Feb 2012 at Cathedral Square, Sydney to help feed Sydney's homeless and disadvantaged.

Bentours Scandi brox

BENTOURS has launched its 2012 Scandinavia and Russia brochure featuring 11 new itineraries and a number of independent and specialty tours.



QUEANBEYAN City Travel and Cruise has set yet another industry benchmark, with the top Travellers Choice agency expanding its range of in-store services to now become a wedding venue.

Dennis, a long-time client who had been booking with the agency for more than 15 years, met his new bride Darina and popped the question earlier this year - and agency owners Jim and Jenny Cooper said they were quite stunned when the couple asked if they could marry in their office.

"But we were only too happy to oblige - it seems that they think of us as family and love the atmosphere in our office," said Jenny Cooper.

Darina had her family watch the ceremony from Vienna by Skype, with three other guests invited along with two of the agency's staff Chloe and Luke.

The happy couple are now honeymooning in the Whitsundays, and are pictured below on the happy day with the Coopers, who described the event as "TOO BLOODY FUNNY".



ben

business events news

Coming soon - Australia's newest publication for the meetings, events, incentives and conference sector.

CLICK HERE for a free subscription or for information on advertising

businessesnews.com.au
Tel: 1300 799 220
Fax: 1300 799 221

A sister publication to Travel Daily and Cruise Weekly

WARNING: YUKON MAY CAUSE FEELINGS OF EUPHORIA.

TRAVELYUKON.COM

YUKON
LARGER THAN LIFE

Air NZ seat upgrade auction NZ trials

AIR New Zealand is extending its trial of an auction-like upgrade called OneUp which enables pax to bid for a better seat on long-haul services to the NZ market.

The option is available to passengers who have booked directly through its website, via the Contact Centre or at an Air New Zealand Holidays store.

Air NZ announced today it would allow pax ex New Zealand on flights to the US, Hong Kong, Shanghai and Beijing to begin trialling the upgrade offer too, after successful trials for pax who purchased tickets in North America, the UK and Australia.

It's on offer for select pax booking in Economy or Premium Economy, who are sent an email

inviting them to "make an offer" to upgrade to the next cabin class on their flight.

The bartering option is offered after Air New Zealand Airpoints upgrades have already been accounted for.

Successful bidders will be sent an email confirmation a few days prior to travel, with higher tiered frequent flyers given priority when bids are similar in price.

Christopher Luxon, NZ gm Int'l Airline said the trial gives pax a "unique way" to upgrade while enabling it to earn additional revenue from seats that would previously travel empty.

Contiki Rio Carnival

CONTIKI is offering a five-night Rio Extravaganza that will take in the Rio de Janeiro Carnival in Feb, priced from \$1559, plus optional trip add-ons for pax to participate in The Samba Parade.

VS Heathrow bargain

VIRGIN Atlantic has new sale fares to London Heathrow priced from \$1798 in Economy & \$8000 in Upper Class when travelling from 16 Jan to 31 Mar and \$3672 in Premium Econ. for travel 01 Apr to 31 May & 24 Aug to 15 Oct.

IR 4 rail classes

INTERNATIONAL Rail is now selling four classes of travel on Italy's Trenitalia trains through a new system that will be rolled out service wide in the future, but is currently available on schedules between Rome, Milan & Naples.

The classes include executive, business, premium and standard and are priced from \$270, \$155, \$135 and \$115 between Rome and Milan respectively.

International Rail ce Jonathan Hume said the new rail service in Italy will offer a strong alternative to business air travel.

Wednesday 21st Dec 2011

MEL Ring and Ride

MELBOURNE Airport has introduced a new free 'waiting zone' at the airport's terminal forecourt area, enabling up to 20 minutes of free parking.

'Ring & Ride' is aimed at drivers collecting passengers to prevent them circling the carpark while they await an arriving person.

Finding the key to the Rockies

SYDNEY's World Square has been sporting a number of Canadian imports this month in support of Rocky Mountaineer's 'Canada's 7 Days of Christmas' campaign.

The promo will see five finalists today try to unlock the cabin door with one of five keys to win, with the major prize being a seven day Canadian Highlights Vacation package for two.



cabin are: Robert A Halfpenny and Dianna Schinella.

Pictured in front of the locked



Supplier Updates

WELCOME to *Supplier Updates*, *Travel Daily's* new regular feature.

Agents can now access the latest special deals and promotions being offered by suppliers, simply by **CLICKING HERE.**

Supplier enquiries for notices: advertising@traveldaily.com.au



2011

- Queensland Floods
- Bush Fires
- Ash Clouds
- Industrial Action
- Cyclones
- Japanese Tsunami
- Earthquakes

2012

Thank you to all our travel partners from everyone at Qantas.

To all of our partners in the travel industry, thank you for standing by us in 2011.

2011 has been a challenging year. But through every single challenge and every difficult decision we've had to make, you've helped us keep the disruptions to a minimum. And you've helped get our valued customers to where they've needed to go. So we'd like to say a public thank you to each and every one of you. And here's to 2012 being a little less challenging.

Enjoy the journey


 Qantas Airways Limited ABN 16 009 661 901



ABOVE: APT thanked a select group of its Platinum and Gold preferred partners in Victoria

while celebrating the release of its first Africa brochure with a recent trip to Werribee Open Range Zoo.

Highlights of the day included a private behind the scenes visit of the serval cat whilst locked in its enclosure and a guided walking tour of the tourist attraction.

The participants are pictured above enjoying the day trip.

Tiger on top for time

TIGER Airways Australia scored the best on time departure and arrivals performance among the major domestic carriers in Nov, with 88% of flights departing on time and 87.6% arriving as scheduled, latest stats show.

Qantas was ranked second, followed by Virgin Australia and then Jetstar.

Tiger operated 643 of its 644 flights during the month, while Qantas flew 10,000 services and Virgin Australia around 11,350.

QantasLink had the highest number of flight cancellations, at 140 (1.5%) of its scheduled 9,242 services, while DJ's ATR operation with Skywest had 11 cancellations (or 1.8% of its services).

Hilton Frankfurt x2

HILTON Worldwide has opened two new hotels in Frankfurt, Germany as part of the city's The Squire complex that will see both hotels under the same roof.

The Hilton Frankfurt Airport and the Hilton Garden Inn Frankfurt Airport offers 249 and 334 rooms respectively.

Sabre Specific fares

SABRE Pacific has launched its Shop by Specific Fares function that enables users to search, compare and purchase flights across a 90 day calendar for outbound services and 60 days for inbound travellers.

A full rollout is planned for Jan.

Tempo Italy program

TEMPO Holidays has combined Central Europe and Italy in the one brochure for the first time in 2012, adding eight new tours too.

New trips include the Italian Discovery with Cinque Terre itinerary and 12 day The Best of Ukraine, Poland & Hungary tour.

Brisbane Airport sings into Xmas!

Staff from Brisbane Airport Corporation has sent in the photos below for entry into our Christmas photo competition, where our good friends at Fraser Suites Sydney are giving away an overnight's stay in a Two Bedroom Suite, sparkling wine & a fruit bowl upon arrival and complimentary car parking to the best photo received by 31st Dec, with bonus points awarded to entries featuring a copy of the Travel Daily newsletter.



ABOVE: Christmas all wrapped up! Pictured above dressed up as Christmas presents are: Jane Alexander, Erin Hansen, and Toni Kasch.



LEFT: Brisbane Airport's Corporate Relations team in full Christmas spirit. Pictured left are: Erin Hansen and Jane Alexander.

You too could be in the running to win. All you need to do is email your festive photos (including names

of the people pictured) to: ymasphotos@traveldaily.com.au

TIME UPDATE

2012 brings an exciting time for TIME.

Not only are we receiving more Mentees and Mentors but 2012 starts with the launch of the Alumni.

Being mentored and being a Mentor is addictive and after every Graduation every Mentor and Mentee still want to be part of the program is some form or another.

Just like Universities we felt it was important to have Alumni so that anyone that has graduated from the program can still be part of TIME.

The Alumni will have access to the Networking sessions, where they get to meet high profile Industry people. They will assist incoming Mentees and advise the Board and Committee on improvements to the existing program.

The best part of the Alumni is they will promote TIME to their peers and one day may then become a Mentor themselves. TIME is growing and after one year we have put 40 Mentees through the program all with great success.

Next step for TIME is to increase that number per annum and ensure professionalism & retain people within the travel Industry -travelindustrymentor.com.au.

Travel Daily is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry. Sign up for a free 14 day trial subscription at www.traveldaily.com.au.

PO Box 428, West Ryde, NSW 1685

Phone: 1300 799 220 Fax: 1300 799 221

Travel Daily is a publication of TDaily Pty Ltd ABN 34 108 508 765. All content fully protected by copyright. Please obtain written permission to reproduce any material. While every care has been taken in the preparation of **Travel Daily** no liability can be accepted for errors or omissions. Information is published in good faith to stimulate independent investigation of the matters canvassed. Responsibility for editorial comment is taken by Bruce Piper.

Publisher/Managing Editor: Bruce Piper

Editor: Guy Dundas

Contributors: Chantel Long, Lisa Maroun, Jenny Piper and Barry Matheson

Email: info@traveldaily.com.au

Travel Daily Group:

Advertising and Marketing: Lisa Maroun (Manager), Lisa Martin and Magda Herdzik
Email: advertising@traveldaily.com.au

Business Manager: Jenny Piper
Email: accounts@traveldaily.com.au

Travel Daily
First with the news

klick
communications

FRASERSUITES
SYDNEY

CRUISE
WEEKLY

Travel DailyTV

Pharmacy
DAILY



From all the team at AA, we would like to sincerely thank each of our Clients and Candidates for making 2011 one of our best ever. We look forward to assisting you all in the New Year.



AA wishes you all a Merry Christmas and a prosperous New Year.

2012 WILL BE YOUR YEAR TO SHINE

CORPORATE TRAVEL CONSULTANTS X 8

SYDNEY: SALARY PACKAGE TO \$60K + incentives

Want to join a global leader in corporate travel? Having recently won a massive new account, this top Co. is looking for the cream of the corporate travel crop to join their in-house team; including future leaders. Excellent salary package plus incentives, training and development, as well as opportunities for progression are just a few of the many benefits available. Christmas has come early so register today!

MAKE 2012 YOUR YEAR TO SHINE!

CORPORATE CONSULTANTS

PERTH (CITY) – SALARY PACKAGE TO \$70K (OTE)

This global TMC has seen growth like no other & as a result, require numerous travel consultants to join a number of corporate teams. With more career advancement opportunities than most other organisations, you will not only have the opportunity to grow, you will earn the highest salaries in the corporate travel business! A motivated approach is a prerequisite with this company!

HUNGRY FOR SUCCESS?

RETAIL CONSULTANTS x 2

BRISBANE NORTH – SALARY PACKAGE OTE \$55K

Feeling starved of excitement in your present job? Want to be tempted by a deliciously new opportunity? Are you a top seller who likes to be rewarded for your efforts? This fast paced fun team is looking for a sensational consultant to join them. Your expertise will be rewarded with amazing \$\$, top industry training, sensational famils, incentives, BUT most importantly you will love going to work for this fabulous company! Satisfy your hunger – Call us today!

COME JOIN US...

TRAVEL RECRUITMENT CONSULTANT X 2

MELB & SYDNEY: SALARY PACKAGE OTE

\$70K+BONUS

Thinking of trying something new in 2012? Due to a fantastic year of growth, our team is in need of two talented individuals to join our experienced recruitment consultants manage an ever expanding portfolio. This is a great opportunity to start a new career in the industry you love. Full training will be provided, as well as top benefits & generous salary.

LOOKING FOR A NEW ROLE? BEAT THE NEW YEAR RUSH - REGISTER TODAY!

SYDNEY – 8/6 O'Connell St – (02) 9231 6377 – apply@aaappointments.com.au

MELBOURNE – 1/167-169 Queen St – (03) 9670 2577 – recruit@aaappointments.com.au

BRISBANE – 13/97 Creek St – (07) 3229 9600 – employment@aaappointments.com.au

ADELAIDE & PERTH – (03) 9670 2577 – recruitsa@aaappointments.com.au & recruitwa@aaappointments.com.au

MORE TOP JOBS AVAILABLE NOW AT www.aaappointments.com



IS YOUR BANK ACCOUNT IN MELTDOWN? TEMPING IS THE SOLUTION!

OUR TEMPS ENJOY FANTASTIC BENEFITS ...INCLUDING

Best industry rates; paid to you weekly
Referral vouchers
Temp to Perm opportunities

Temp of the Month/Annual rewards
Flexible working hours/days
Full conversion training where required

HERE IS A TASTE OF THE MANY TEMP ROLES AVAILABLE NOW

BECOME A HIGH ROLLER TOP TEMP ROLE STARTING 3 JAN

SYDNEY CBD - HOURLY RATE + SUPER + REWARDS

Our client is looking for a talented, multi-skilled leisure travel consultant to join their dynamic and professional team for a period of 4 weeks. The role is to cover some internal staff leave; so you will enjoy dealing with VIP clients only. A minimum of 3 years experience with both domestic and international fares and ticketing; knowledge of Galileo (preferred) and strong Customer Service skills are an absolute must!
Top hourly rate on offer, so watch that bank balance rise!

JOIN THIS SPECIAL TRAVEL PROJECT WORLDWIDE RESERVATIONS x 7!

SYDNEY MASCOT – TOP HOURLY RATE

This top new project starts soon, so get in quick before you miss out! We are looking for 7 Calypso trained and professional travel consultants to join this award winning wholesaler from 9 JAN on a temporary full time basis for 3-6 months. This is a wonderful, friendly and relaxed environment where customer service is the key. FULL training and support will be provided. Excellent hourly rate on offer.

CALYPSO TRAINED TEMPS X 3 MELBOURNE WHOLESALE RESERVATIONS X 3

MELBOURNE (INNER): UP TO \$25 PER HOUR

Are you a fully trained Calypso travel consultant? We have an exciting opportunity for 3 consultants in Melbourne! Located in the inner suburbs and due to start on the 9th of January you will be responsible for assisting travel agents with their bookings as well as some direct bookings. Your strong international knowledge and passion for travel will open 100's of doors for you! Don't miss your chance to earn top \$.

TICKETING GURU'S THESE ARE FOR YOU! TICKETING TEMPS

PERTH AND MELBOURNE – UPTO \$28 PER HOUR

Calling all ticketing Gurus in Melbourne and Perth! We have exciting fares and ticketing roles on now! All you need is strong fares and ticketing knowledge, the ability to adapt to new environments a minimum of 12 months industry experience! Register today and secure an exciting ticketing temp role for the New Year! FANTASTIC locations including the CBD in Melbourne and Perth! Apply now!

TAKE FLIGHT WITH THIS GREAT TEMP ROLE AIRLINE TEMPS

BRISBANE CBD – TOP HOURLY RATE

Do you have sensational GDS skills and top notch customer service skills? If so, we have a fabulous assignment for you. After a quick training session you will jump in and handle the inbound calls for this international airline. Situated in CBD you'll be close to public transport, fabulous cafes and enjoy a top hourly rate. You must be available to work weekends and have previous travel industry experience. Apply today and get your foot in door of a superb airline.

ENJOY A FOUR DAY WEEKEND GALILEO RETAIL TRAVEL TEMPS

BRISBANE CBD & SUBURBS – TOP HOURLY RATE

Looking for a way to spend more time at the beach and earn top \$\$\$ this summer? You've found it. We have a number of short term assignments around Brisbane for experienced GALILEO retail travel temps. From one day to five days/ week – you tell us your availability! Earning a top hourly rate you will receive a weekly pay cheque and be in the running for AA's Temp of the Month. All you need is min 12 months' retail consulting exp & GALILEO skills.

WANT TO JOIN THE BEST TEMPS DIVISION IN TOWN?

SIMPLY CALL AA'S PROFESSIONAL, DEDICATED TEMPS CONTROLLERS TODAY...

ANITA NUNNARI
NSW & ACT
PH: 02 9231 6377

CARMEN PUGH
QLD & NT
PH: 07 3229 9600

KRYSTLE EGGINTON
VIC, SA, WA
PH: 03 9670 2577

temps@aaappointments.com.au

carmen@aaappointments.com.au

meltemps@aaappointments.com.au

FOR MORE EXCITING TEMP OR PERM VACANCIES VISIT OUR WEBSITE

www.aaappointments.com