

Airline Economy Class Guide

March 2011



Welcome

Travel Daily is proud to present our first ever Economy Class Guide, which gives an overview of the economy offerings of airlines operating in the Australian market.

The guide rounds out the full range of **Travel Daily** airline guides, complementing our popular First Class, Business Class and Premium Economy Class guides released in 2010

We have created this guide in response to requests from our travel agent readers over a number of years, who have repeatedly asked for a simple reference they can use to help their key clients when booking various cabin types across the globe.

Different airlines have chosen to contribute varying amounts of information to the guide, but we have attempted to include as much information as possible about each carrier depending on the available space.

We would welcome your feedback on the guide, which will now be updated on a regular basis.

Bruce Piper, **Travel Daily** publisher



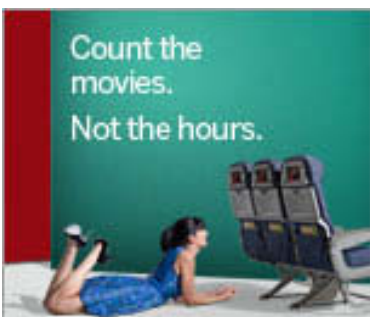
Contents

Air Austral - UU	20	Jet Airways - 9W	26
Air Niugini - PX	20	KLM Royal Dutch Airlines - KL.....	12
Air Canada - AC.....	3	Korean Air - KE	27
Air France - AF	4	LAN Airlines - LA	27
Air New Zealand - NZ.....	5	Lufthansa - LH	13
Air Pacific - FJ.....	6	Malaysia Airlines - MH.....	27
Air Tahiti Nui - TN	24	Norfolk Air - N5	27
Air Vanuatu - NF	24	Philippine Airlines - PR	22
AirAsia X - D7	21	Qantas Airways - QF	14,15
Austrian Airlines - OS	7	Qatar Airways - QR	16
British Airways - BA	8	Royal Brunei Airlines - BI	28
China Airlines - CI	21	Royal Jordanian Airlines - RJ	28
China Eastern - MU	25	Scandinavian Airlines - SK.....	23
China Southern - CZ.....	25	Singapore Airlines - SQ	28
Cathay Pacific - CX	25	South African Airways - SA	28
Delta Air Lines - DL	25	Sri Lankan Airlines - UL	29
Emirates - EK	9	Strategic Airlines - VC	17
Etihad Airways - EY	22	Thai Airways International - TG	18
Finnair - AY	10	United Airlines - UA	23
Garuda Indonesia - GA	11	V Australia - VA.....	19
Hainan Airlines - HU	26	Vietnam Airlines - VN	29
Hawaiian Airlines - HA	26	Virgin Atlantic - VS.....	24
Japan Airlines - JL	26		

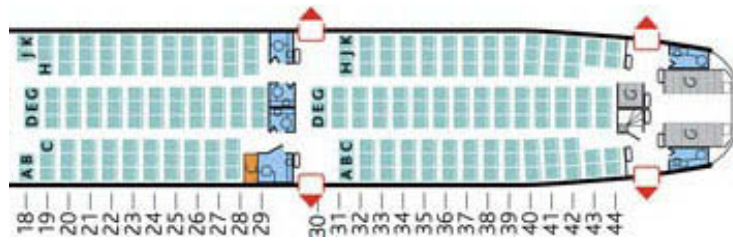
Overview

Air Canada's non-stop flight between Sydney and Vancouver operates daily. Air Canada's extensive global network provides convenient connecting services directly to 59 Canadian cities, 58 destinations in the United States and 60 cities in Europe, the Middle East, Asia, the Caribbean, Mexico and South America.

Air Canada's Economy Class product features "Gate to Gate" touch screen TV personal entertainment, complimentary meals accompanied by a selection of wines and spirits, in seat power for laptops and generous frequent flyer point's accrual with Aeroplan, Air Canada's award winning Frequent Flyer Program.



Economy Class Seat Configuration (B777-200)



Long-Haul Fleet

- ◆ 334 aircraft (B777-300, B777-200, A330-300, B767-300, A321-200, A320-200, A319-100, Embraer 190, Embraer 175)
- ◆ Average age: 9.7 years
- ◆ Average age of B777 aircraft (flying SYD-YVR route): 2.7 years

Cabin Specifications

- ◆ 228 seats over 2 cabins
- ◆ 3 - 3 - 3 configuration

Seat Specifications

- ◆ 81cm (32") seat pitch
- ◆ 47cm (18.5") seat width
- ◆ Recline 11cm (4.5")

Luggage Allowance

- ◆ 2 pieces of checked luggage - 23kg per piece
- ◆ 1 piece of hand luggage - max 10kg

Dining

- ◆ All international Economy Class flights offer a hot meal accompanied by a selection of wine, spirits and non-alcoholic beverages

Entertainment

- ◆ 23cm (8.9") personal touch-screen TV
- ◆ Audio/Video on demand with a wide range of top rated entertainment
- ◆ Gate to Gate Entertainment

Clubs & Lounges

- ◆ Air Canada's Concierge Agents offer an exclusive, personalised and dedicated service in 20 airports around the world
- ◆ Award winning Maple Leaf Lounges
- ◆ Access to Air New Zealand Lounge in SYD

Loyalty Programs

- ◆ Aeroplan Frequent Flyer Program
- ◆ Free membership
- ◆ Additional Air Canada Status Miles
- ◆ Redemption includes flights, upgrades and accommodation
- ◆ Mileage accrual on Air Canada, Star Alliance and partner airlines

Extras

- ◆ Preferred Seating: Bulkhead & Exit Rows - CAD100.00 SYD-YVR
- ◆ Web/Mobile Check-in: within 24 hours of departure
- ◆ In-seat power outlets (2 per triple)
- ◆ Ambient mood lighting in synch with time zones to ease jet lag

Alliances

- ◆ Star Alliance

Accolades

- ◆ Best Airline in North America - 2010 Skytrax World Airline Awards

Key Destinations

- ◆ Vancouver (YVR)
- ◆ Calgary (YYC)
- ◆ Toronto (YYZ)
- ◆ Montreal (YUL)
- ◆ New York (LGA)

Price Guide

- ◆ YVR - from \$1,415
- ◆ YYC - from \$1,604
- ◆ YYZ - from \$1,906
- ◆ YUL - from \$1,906
- ◆ LGA - from \$2,344

*Fares do not include taxes and surcharges, subject to change



AIR CANADA

Contact Details

Phone:

1300 655 767

Website:

aircanada.com

Air Canada - AC

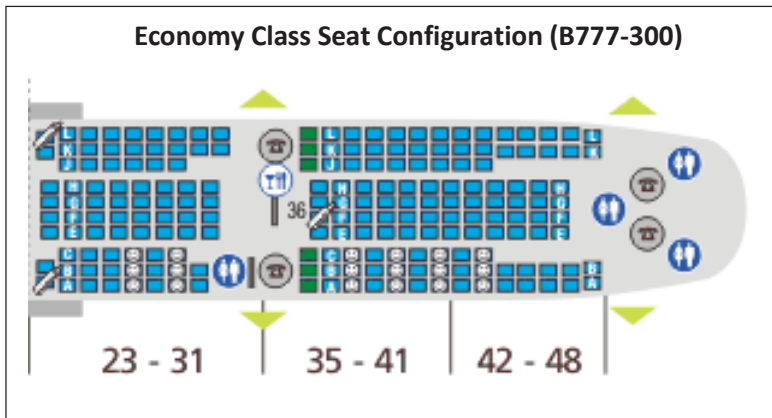
Overview

Air France offers 53 weekly connections to Europe (via Singapore and Hong-Kong) from 5 major Australian cities: Sydney, Melbourne, Perth, Brisbane and Adelaide with our codeshare partner Qantas.

In addition Air France offers 29 weekly connections to Europe (via Singapore, Osaka, Tokyo and Saigon) from Darwin and Cairns with our Partner JetStar.

From Europe, Air France offers their economy passengers the possibility to book a seat "Seat Plus" allowing additional legroom in long haul flight (paying option).

At Paris Charles de Gaulle Airport, Air France passengers will have the privilege to use the new boarding Satellite S3 of Terminal 2E and 2F, optimized comfort, very modern facility, an exceptional view of aircrafts, advanced technologies, luxurious shopping mall.



Long-Haul Fleet

- ◆ B777-300, B777-200 via Singapore and Hong-Kong to Paris
- ◆ Average age: 7.6 years

Cabin Specifications

- ◆ 381 seats
- ◆ 3 - 4 - 3 configuration

Seat Specifications

- ◆ 79-84cm (31-33") seat pitch
- ◆ 45cm (17.9") seat width
- ◆ Recline 118°

Luggage Allowance

- ◆ 1 piece of checked luggage - up to 23kg
- ◆ 7kg of hand luggage

Dining

- ◆ Aperitif offered
- ◆ Champagne/alcoholic and non-alcoholic beverages
- ◆ Choice of two hot dishes
- ◆ Selection of champagne and wine made by Olivier Poussier (Best Sommelier in 2000)
- ◆ Self service buffet available

Entertainment

- ◆ Personal 16cm (6.4") TV screen
- ◆ Audio/Video on demand with 85 movies & 15 video games
- ◆ French and International press available
- ◆ New in-flight news bulletin by Euronews

Clubs & Lounges

- ◆ Air France Business Class lounges available for Flying Blue Platinum members

Loyalty Programs

- ◆ Flying Blue
- ◆ Free membership
- ◆ Flying Blue miles redemption on Qantas domestic flights

Extras

- ◆ New Premium Eco offer on medium-haul flights
- ◆ Local food specialties on flight from France to China, Korea, India and Japan
- ◆ Satellite phone available

Alliances

- ◆ SkyTeam

Accolades

- ◆ Best European Airline in Asia Pacific - 2010 TTG Travel Awards
- ◆ Airline of the Year - 2010 Business Travel Gold Awards

Key Destinations

- ◆ Paris (CDG)
- ◆ London (LHR)
- ◆ Rome (FCO)
- ◆ Madrid (MAD)
- ◆ Nice (NCE)

Price Guide

- ◆ Europe - from \$1594* departing from Perth
- ◆ Europe - from \$1694* departing from Sydney, Melbourne, Brisbane and Adelaide

*Return ticket based on published economy fares (QPXAU) in Q class and from 1st of June (TSFAU) in T class.

*Fares exclude airport taxes, fuel levies and government charges and are subject to change at anytime with or without notice.

*Please refer to your GDS for complete fare rules conditions and destinations.

AIRFRANCE

Contact Details

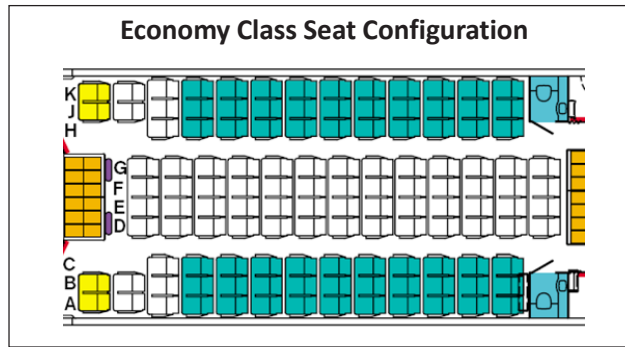
Phone:
1300 391 191
Website:
afkl.biz

Overview

Air New Zealand is recognised as one of the worlds leading airlines with a list of accolades that reflect their unique service and product innovation.

Air New Zealand delivers uniquely Kiwi journeys to more than 12 million passengers who fly to, from or within New Zealand each year. The airline operates more than 4000 flights each week, connecting customers to 26 destinations within New Zealand and to Australia, the Pacific Islands, China, Japan, Canada, USA and the United Kingdom.

Air New Zealand is transforming international air travel with the introduction of the revolutionary, lie-flat Economy and ground breaking Premium Economy seat, together with enhanced comforts for those wanting the ultimate in luxurious Business Premier travel.



Long-Haul Fleet

- ◆ B747-400 (7 aircraft)
- ◆ B777-300 (1 aircraft, 4 on Order)
- ◆ B777-200 (8 aircraft)
- ◆ B787-900 (8 aircraft on Order)
- ◆ Average age: 4-15 years

Cabin Specifications

Economy Class Skycouch:

- ◆ 20 seats over 1 cabin (B777-300)

Economy Class:

- ◆ 294 seats over 3 cabins (B747-400) with a 3 - 4 - 3 configuration
- ◆ 224 seats over 2 cabins (B777-300) with a 3 - 4 - 3 configuration
- ◆ 242 seats over 2 cabins (B777-200) with a 3 - 3 - 3 configuration

Seat Specifications

Economy Class:

- ◆ Armrest that disappears right into the back of the seat
- ◆ Cup holder and trinket tray
- ◆ 15cm (6") recline
- ◆ 81-86cm (32-34") seat pitch
- ◆ 43cm (17.1") seat width
- ◆ Foot Net

Economy Class Skycouch (in addition to the above):

- ◆ 2 position leg rest at each seat (60 & 90 degrees)
- ◆ Effective couch length of 155.4cm (5'1")
- ◆ Multi configurable bi-fold table

Luggage Allowance

- ◆ 23 kg of checked luggage
- ◆ 7kg of hand luggage

Dining

- ◆ Award winning inflight menus consulted by New Zealand Chefs
- ◆ New On-demand snack menu available outside meal services through the touch-screen Entertainment System

Entertainment

- ◆ 27cm (10.6") hi-res touch screen entertainment system in widescreen format
- ◆ Gate-to-gate inflight entertainment with over 450 hours of content (including all new inflight YouTube)
- ◆ In-seat power, USB and iPod docking capabilities

Clubs & Lounges

- ◆ Koru Club in SYD, MEL, BNE, AKL, CHC, WLG, RAR, PPT, NAN, LAX, and LHR
- ◆ Memberships available for purchase, giving customers full access to lounges

Loyalty Programs

- ◆ Airpoints™
- ◆ Airpoints Dollars – for easy points accrual and redemption
- ◆ Redeemable on 'any seat any time'

Extras

- ◆ Specially designed and patented sleep pillow which attaches to the multi adjustable headrest
- ◆ Eye-mask, pillow and blanket set (underlay available on Skycouch)
- ◆ Enhanced mood lighting throughout the cabin

Alliances

- ◆ Star Alliance

Key Destinations

- ◆ Auckland (AKL)
- ◆ San Francisco (SFO)
- ◆ Los Angeles (LAX)
- ◆ Vancouver (YVR)
- ◆ London (LHR)

Price Guide

- ◆ SYD - LAX: from \$2028*
- ◆ MEL - YVR: from \$2325*
- ◆ ADL - HNL: from \$1740*

*Incl taxes & surcharges, subject to change



AIR NEW ZEALAND

Contact Details

Phone:

13 24 76

Website:

airnewzealand.com.au

Air New Zealand - NZ

Overview

Air Pacific, Fiji's national airline, has been operating for over 59 years and has earned an enviable reputation as the prime carrier on the Australia-Fiji route, offering typically gracious Fijian service with an abundance of warm smiles.

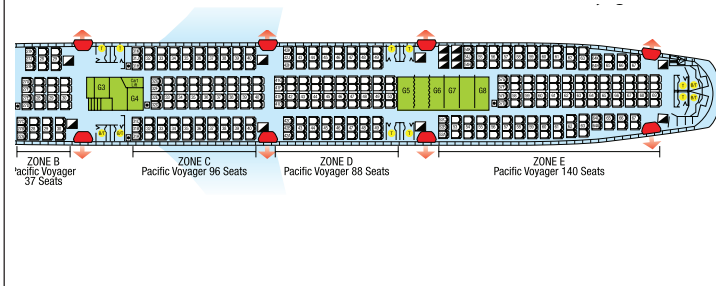
Their Pacific Voyager (economy) Class has been designed to give customers a sense of relaxation from the moment they step onboard. As a full service airline, Air Pacific offers complimentary meals, beverages and in-flight entertainment.

With naturally friendly cabin crew, guests can sit back and enjoy the hospitality of the world's friendliest airline.

Air Pacific operates from Brisbane, Sydney and Melbourne to Nadi and beyond to Honolulu, Los Angeles, Hong Kong, New Zealand and the Pacific Islands. All flights allow a Fiji stopover.



Economy Class Seat Configuration (B747-400)



✈ Long-Haul Fleet

- ◆ B747-400 (2 aircraft)
- ◆ B767-300 (1 aircraft)
- ◆ B737-800 (2 aircraft)
- ◆ B737-700 (1 aircraft)

🛋 Cabin Specifications

- ◆ **B747-400:** 430 seats over two cabins with a 3 - 4 - 3 configuration on the main deck and 3 - 3 configuration on the upper deck
- ◆ **B767-300:** 238 seats over one cabin with a 2 - 3 - 2 configuration
- ◆ **B737-800:** 154 seats over one cabin with a 3 - 3 configuration
- ◆ **B737-700:** 110 seats over one cabin with a 3 - 3 configuration

🪑 Seat Specifications

- ◆ 81cm (32") seat pitch
- ◆ 15cm (6") recline

🧳 Luggage Allowance

- ◆ 23kg of checked luggage

🍴 Dining

- ◆ Short-haul flights: light meals
- ◆ Long-haul flights: hot meals and light meals
- ◆ Soft drinks, beers, wines, spirits
- ◆ All meals and beverages are complimentary

📺 Entertainment

- ◆ **B747-400:** In-seat video with 22 video and 12 audio channels
- ◆ **B767-300:** Personal video Walkmans with selection of 10 video and 10 audio channels
- ◆ **B737-800, B737-700:** In-seat video with 6 video and 10 audio channels

🍸 Clubs & Lounges

- ◆ Access to Air Pacific Tabua Club Lounge in Nadi for Tabua Club members

🏆 Loyalty Programs

- ◆ Tabua Club
- ◆ Membership - FJD450 per year
- ◆ Mileage accrual on Qantas Frequent Flyer, American Advantage Frequent Flyer & Alaska Airlines Mileage Plan

🏆 Accolades

- ◆ Best Airline in the South Pacific - 2009 Global Traveller

Key Destinations

- ◆ Nadi (NAN)
- ◆ Honolulu (HNL)
- ◆ Los Angeles (LAX)
- ◆ Hong Kong (HKG)

Price Guide

- ◆ Nadi - from \$448* ex BNE, \$468* ex SYD & \$608 ex MEL (all return)
- ◆ Honolulu - from \$998* ex BNE, SYD & MEL (all return)
- ◆ Los Angeles - from \$1548* ex BNE, SYD & MEL (all return)
- ◆ Hong Kong - from \$1379* ex BNE, \$1399* ex SYD, \$1539* ex MEL (all return)

* Add taxes to all prices



Contact Details

Phone:
1800 230 151

Website:
airpacific.com

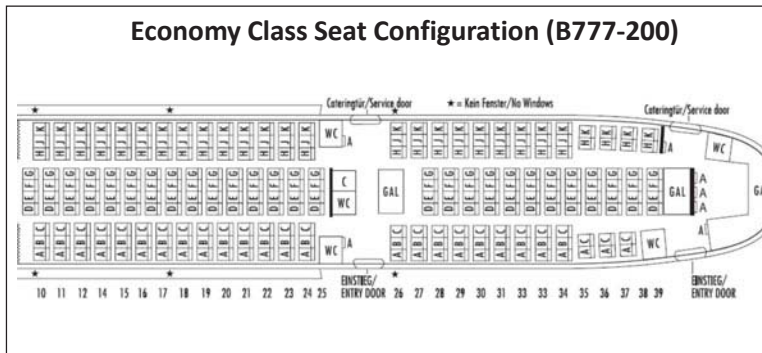
Air Pacific - FJ

Overview

Austrian offers departures from key Australian cities in cooperation with partner airlines and connects via Asian gateways on to Europe via Vienna – Europe's fastest transfer airport.

Experience superior in-flight service with the multi-award winning Austrian Airlines. Austrian flies to over 130 destinations worldwide via Vienna, the 'heart of Europe' and the perfect gateway, offering a minimum connection time of only 25 minutes – unique in Europe!

Austrian fares are combinable with Lufthansa and SWISS fares on a half return basis. Together, Lufthansa Group offers more than 300 weekly connections to more than 150 destinations in Europe.



✈ Long-Haul Fleet

- ◆ A319s, A320s, A321s, B737s, B767s, B777s

🪑 Cabin Specifications

- ◆ **B767:** 189-200 seats over 1 cabin with a 2 - 3 - 2 configuration
- ◆ **B777:** 258 seats over 2 cabins with a 3 - 4 - 3 configuration

🪑 Seat Specifications

- ◆ 80cm (31.5") seat pitch
- ◆ Approx 44cm (17.3") seat width
- ◆ Reclines to around 120°

🧳 Luggage Allowance

- ◆ 20kg of checked luggage
- ◆ 1 piece of hand luggage - max 8kg

🍴 Dining

- ◆ Meals prepared by Vienna's leading gourmet company DO & CO
- ◆ Welcome drink accompanied by savoury nibbles
- ◆ Two different two-course DO & CO menus to choose from
- ◆ Choice of meal available at the time of booking
- ◆ Fortifying breakfast or snack shortly before landing (depending on the time of day)
- ◆ Wide selection of beverages, including mineral water, Austrian wines, spirits, beer, coffee and tea
- ◆ Freshly-prepared children's menu

📺 Entertainment

- ◆ Choice of feature films (one specially for children)
- ◆ 12 audio channels & computer games
- ◆ Special film service: extra selection of films in Japanese on flights to/from Tokyo, Bollywood classics on flights to/from India, Chinese subtitles on flights to/from China

🍸 Clubs & Lounges

- ◆ Business Lounges Plaza and Pier East in Vienna open to Austrian Economy Class passengers for 35€ (paid by credit card or Maestro)

🏆 Loyalty Programs

- ◆ Miles & More
- ◆ Free membership
- ◆ Points accrual and redemption across the Star Alliance network as well as through other non-airline partners

📶 Extras

- ◆ Jet Friends: free club for kids & teens owning M&M account (www.jetfriends.at)
- ◆ Power outlets
- ◆ SkyPhone and Fax on board

🌐 Alliances

- ◆ Star Alliance

🏆 Accolades

- ◆ Second place in the Staff Service Excellence - Europe - 2010 SkyTrax World Airline Awards
- ◆ Finalist 2010 NTIA Best International Airline Off Line

Key Destinations

- ◆ Vienna (VIE)
- ◆ Belgrade (BEG)
- ◆ Kharkov (HRK)
- ◆ Skopje (SKP)
- ◆ Varna (VAR)
- ◆ Graz (GRZ)

Price Guide

- ◆ Australia - Europe return from \$1599*

*Excluding taxes & surcharges



Contact Details

Phone:

1300 655 727

Website:

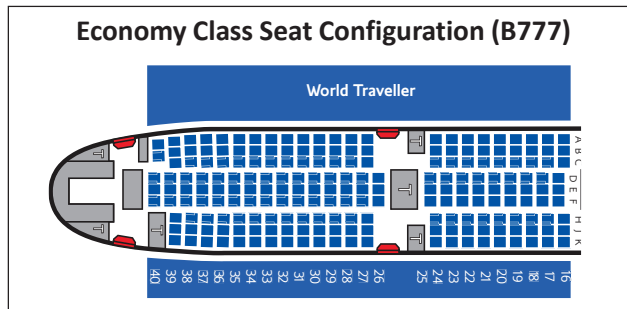
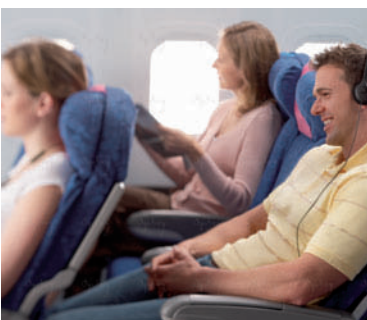
lufthansaexperts.com

Austrian Airlines - OS

Overview

British Airways World Traveller economy provides customers with a comfortable journey, ensuring they arrive in better shape. The ergonomically designed seat with lumbar support, adjustable headrest and recline offers elevated levels of personal comfort. Customers can view their own content on the seatback screen giving them greater choice and flexibility. Blankets and convenient amenity kits are supplied for added comfort onboard.

Once onboard customers are encouraged to sit back, relax, and enjoy British Airways' expert personalised service, which includes a complimentary at-seat bar service and tasty menu developed by some of the worlds leading chefs.



Long-Haul Fleet

- ◆ 238 aircraft (19 B737s, 49 B747s, 9 B757s, 46 B777s, 2 A318's, 33 A319s, 38 A320s, 11 A321s, 2 Avro RJ85s, 1 Avro RJ100s, 7 Embraer - EJets)
- ◆ 68 aircraft on order including 12 A380's

Cabin Specifications

- ◆ **B747:** 235 seats with a 3 - 4 - 3 configuration
- ◆ **B777:** 127 seats with a 3 - 3 - 3 configuration

Seat Specifications

- ◆ Ergonomically designed seat with lumbar support, adjustable headrest & recline
- ◆ 79cm (31") seat pitch

Luggage Allowance

- ◆ 1 piece of checked luggage - max 23kg (must not exceed 90cm x 75cm x 43cm)
- ◆ 1 piece of hand luggage (dimensions 56cm x 45cm x 25cm) plus a laptop bag or handbag

Dining

- ◆ A three-course meal for breakfast, lunch or dinner depending on the flight time
- ◆ A range of special meals to accommodate dietary requirements
- ◆ Wide ranges of complimentary alcoholic and non-alcoholic beverages are available throughout the flight
- ◆ 'Feed kids first' ensures that children are satisfied so that parents can enjoy their meal once they are settled

Entertainment

- ◆ Audio and Video on demand
- ◆ Individual flat screen TV with touch-screen technology
- ◆ Noise cancelling headphones
- ◆ Choice of over 100 movies and TV programmes
- ◆ 50 music CDs and audio books
- ◆ 20 Interactive games

Clubs & Lounges

- ◆ Access limited to Emerald and Sapphire **oneworld**® Frequent Flyer members

Loyalty Programs

- ◆ On Business - exclusive British Airways programme for small to medium size companies
- ◆ Free membership

Extras

- ◆ Flight travel pack including blanket & cushion
- ◆ Amenity kit with eyeshade, socks, toothbrush and toothpaste
- ◆ Skyflyers pack for children

Alliances

- ◆ **oneworld**®

Accolades

- ◆ Best European Airline for the 10th consecutive year and Best Airline in Europe - Business Traveller Asia Pacific Awards and 2010 Passenger Choice Awards
- ◆ Best Airline - 2011 Globe Travel Awards

Key Destinations

- ◆ London (LHR)
- ◆ Bangkok (BKK)
- ◆ Singapore (SIN)
- ◆ Paris (CDG)
- ◆ Rome (FCO)
- ◆ Amsterdam (AMS)

Price Guide

- ◆ Range of competitive fare options available to agents and these can be found at www.speedbirdclub.com/au

BRITISH AIRWAYS

Contact Details

Phone:

1300 134 001

Website:

speedbirdclub.com/au
www.ba.com

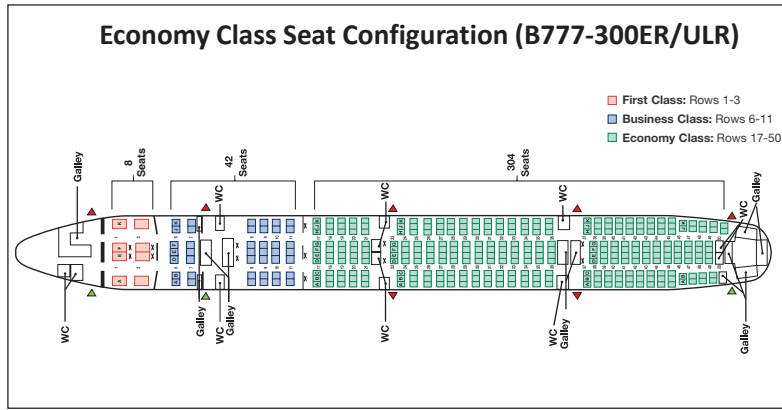
British Airways - BA

Overview

Emirates is a full-service international airline that prides itself on inflight service delivered by an international crew drawn from over 140 nationalities; menus designed by leading chefs and complemented by the finest wines; an award-winning inflight entertainment system; a modern and young aircraft fleet; and a rapidly-expanding network.

Emirates' global network now features services to over 100 cities in more than 60 countries in Europe, North America, South America, the Middle East, Africa, the Indian subcontinent and Asia-Pacific.

In 2011, Emirates is expanding its European network to 27 destinations. On 1st June Emirates will add Geneva and on the 1st August Copenhagen.



Long-Haul Fleet

- ◆ 150 aircraft
- ◆ A380-800, B777-300ER/ULR, B777-200LR, A340-500, A340-300, A330-200
- ◆ Average age: 5 years

Cabin Specifications

- ◆ 3 - 4 - 3 configuration

Seat Specifications

- ◆ 81-86cm (32-34") seat pitch
- ◆ 43cm (17") seat width

Luggage Allowance

- ◆ 30kg of checked luggage
- ◆ 1 piece of hand luggage - max weight 7kg

Dining

- ◆ A wide selection of gourmet food and wine on-demand
- ◆ Complimentary bar including a choice of excellent red and white wines

Entertainment

- ◆ Personal digital TV screen
- ◆ Up to 1200 channels of entertainment on-demand on selected aircrafts

Loyalty Programs

- ◆ Skywards - Emirates award winning frequent flyer program
- ◆ Free membership
- ◆ Three tiers of membership – Blue, Silver and Gold
- ◆ Silver and Gold members enjoy additional privileges

Extras

- ◆ In-seat satellite telephone
- ◆ Real time email and text messaging
- ◆ In-seat laptop power supply

Accolades

- ◆ Airline of the Year 2010 - Air Transport Award (ATW)
- ◆ World's Best Airline In-flight Entertainment – Skytrax Airline Excellence Awards 2010
- ◆ Best Airline In-flight Entertainment Award (5th Consecutive year) – Skytrax 2010
- ◆ Best Airline website – Internet Advertising Awards 2009
- ◆ Best First Class – Business Traveller Middle East Awards 2009

Key Destinations

- ◆ London (LHR)
- ◆ Paris (CDG)
- ◆ Rome (FCO)
- ◆ Geneva (GVA), new - 1st June
- ◆ Copenhagen (CPH), new - 1st June
- ◆ Amsterdam (AMS)
- ◆ Prague (PRG)
- ◆ Madrid (MAD)
- ◆ Dubai (DXB)
- ◆ Singapore (SIN)
- ◆ Bangkok (BKK)
- ◆ Kuala Lumpur (KUL)
- ◆ Auckland (AKL)

Price Guide

Economy Class return from SYD/MEL/BNE

- ◆ Europe - from \$1,920*
- ◆ Middle East - from \$1,960*
- ◆ India - from \$1,600*
- ◆ Africa - from \$2,380*
- ◆ BKK/KUL/SIN - from \$760*

*Fares inclusive of fuel and security surcharges and do not include airport departure taxes. Fares include 7% commission. Flights to Bangkok are from Sydney only. Flights to Kuala Lumpur are from Melbourne only. Flights to Singapore from Melbourne and Brisbane.



Contact Details

Phone:

1300 880 599

Website:

emiratesagents.com/au

Overview

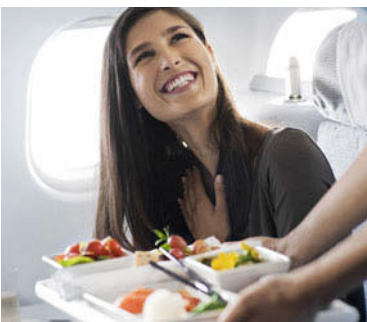
Finnair is the leading northern European airline to connect Australian passengers with Europe via Asia.

Depart from the convenience of your nearest Australian port, on any oneworld airline, to your choice of ten Asian cities.

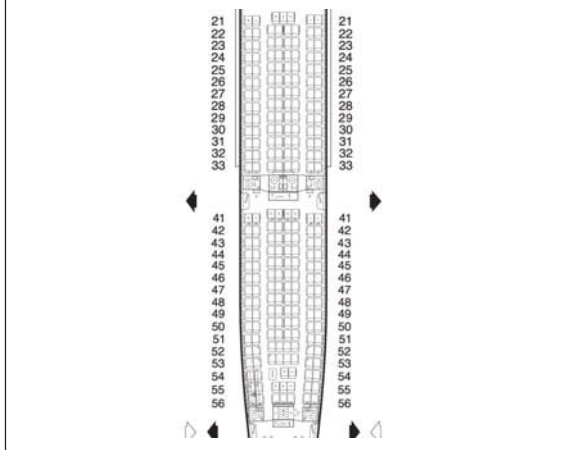
Then fly with Finnair the non-stop, shorter, northern route to Helsinki's multiaward-winning international airport.

Connect to over 50 cities in Europe. Finnair's fleet of modern, wide-bodied aircraft offers the highest standard in seat comfort, excellent food service, entertainment and amenities.

Combination Class is a special Finnair fare type optimising comfort and value, with full Business Class on Finnair Asia/Europe sectors.



Economy Class Seat Configuration (A340-300)



Long-Haul Fleet

- ◆ A330-300 (8 aircraft)
- ◆ A340-300 (7 aircraft)
- ◆ Average age: 4.5 years

Cabin Specifications

- ◆ 2 - 4 - 2 seat configuration

Seat Specifications

- ◆ 79cm (31") seat pitch
- ◆ 43cm (16.9") seat width

Luggage Allowance

- ◆ 1 piece of checked luggage - max 23kg
- ◆ 1 piece of hand luggage - max 8kg

Dining

- ◆ Dinner with choice of entrée and breakfast
- ◆ Appetising hot snack before landing on almost all intercontinental flights
- ◆ Other snacks available for purchase on all flights
- ◆ Large selection of complimentary soft drinks, juices, water, beer, white and red wine
- ◆ Other alcoholic beverages available for purchase

Entertainment

- ◆ Personal TV screen
- ◆ Audio/Video on demand
- ◆ Selection of 34 films, 100 TV shows, 24 music channels and 16 games

Clubs & Lounges

- ◆ Access to Finnair Lounge and Spa & Saunas for a small fee
- ◆ 6 private shower rooms in Finnair Lounge
- ◆ 4 different saunas & a mineral water pool in Spa (more info at www.finnair.com/spa)

Loyalty Programs

- ◆ Finnair Plus
- ◆ Free membership
- ◆ Points accrual and redemption across the oneworld network

Extras

- ◆ Power outlets on most aircraft
- ◆ Satellite phones on most aircraft
- ◆ Pillow, blanket, bottle of water

Alliances

- ◆ oneworld® - links Finnair to 800 destinations in 150 countries

Accolades

- ◆ Best Northern European Airline - 2010 Skytrax World Airline Awards
- ◆ Most punctual Short-Haul Airline out of European hubs Brussels and Helsinki
- ◆ Numerous food and wine awards

Key Destinations

- ◆ Helsinki (HEL)
- ◆ Paris (CDG)
- ◆ London (LHR)
- ◆ Rome (FCO)
- ◆ Madrid (MAD)

Price Guide

- ◆ Paris - from \$1985*
- ◆ London - from \$2015*
- ◆ Rome - from \$1963*
- ◆ Madrid - from \$1955*

*Subject to seasonality and code shares availability. Fares in low season to Europe ex Sydney

FINNAIR

Contact Details

Phone:
1300 798 188

Website:
finnair.com

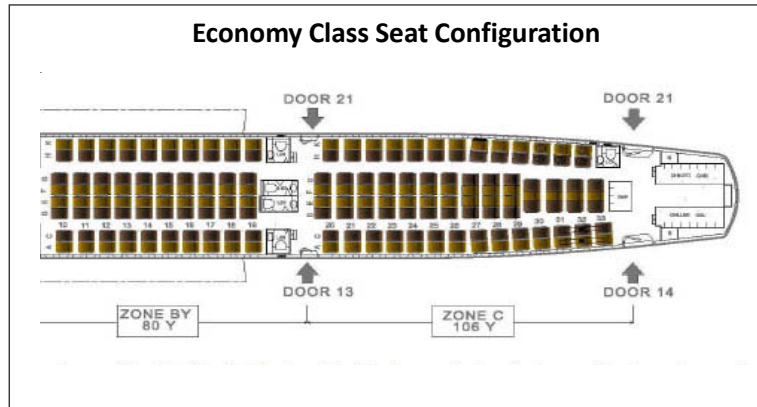
Finnair - AY

Overview

Garuda Indonesia is the national airline of Indonesia and currently operates as a full-service network carrier serving 21 international cities, throughout Australia, South East Asia, North Asia, the Middle East and Europe.

Recently Garuda Indonesia launched its new service concept – The Garuda Indonesia Experience; a concept which aims to deliver authentic Indonesian hospitality to all passengers both on the ground and in the air.

Garuda Indonesia is a certified four star airline and more recently received the award for the "World's most improved airline in 2010" by SKYTRAX.



Long-Haul Fleet

- ◆ 81 aircraft (B747-400, A330-300, A330-200, B737-800NG)
- ◆ 10 aircraft on order (B777-300ER)

Cabin Specifications

- ◆ **A330-200:** 186 seats over two cabins with a 2 - 4 - 2 configuration
- ◆ **A330-300:** 215 seats over two cabins with a 2 - 4 - 2 configuration
- ◆ **B737-800 NG:** 150 seats over one cabin with a 3 - 3 configuration

Seat Specifications

- ◆ **A330-200/300:** 81 cm (32") seat pitch, 15cm (6") recline
- ◆ **B737-800 NG:** 79 cm (31") seat pitch, 15cm (6") recline

Luggage Allowance

- ◆ 20kg of checked luggage
- ◆ Additional allowance for Garuda Frequent Flyer members: Platinum Members – 20kg; Gold Members – 15kg; Silver Members – 5kg

Dining

- ◆ Authentic Indonesian & Western style meals
- ◆ Choice of two main meals
- ◆ Fine wine & imported spirits

Entertainment

- ◆ **A330-200/300:** 23cm (9") personal LCD touch screen monitor with Audio Visual on Demand
- ◆ **737-800NG:** 18cm (7") personal LCD touch screen monitor with Audio Visual on Demand

Loyalty Programs

- ◆ Garuda Frequent Flyer program
- ◆ Free membership
- ◆ Redemption includes tickets, upgrades and increased luggage allowance
- ◆ Access to Garuda Indonesia airport lounges

Extras

- ◆ Winged headrests
- ◆ Remote control entertainment

Alliances

- ◆ SkyTeam Alliance, full member by 2012

Accolades

- ◆ World's most improved airline - 2010 SkyTrax World Airline Awards
- ◆ Asia's leading service quality airline - 2010 Centre for Asia Pacific Aviation Awards
- ◆ Airline Turnaround of the year - 2010 Centre for Asia Pacific Aviation Awards

Key Destinations

- ◆ Jakarta (CGK)
- ◆ Denpasar (DPS)
- ◆ Singapore (SIN)
- ◆ Dubai (DXB)
- ◆ Amsterdam (AMS)

Price Guide

- ◆ Jakarta - from \$937
- ◆ Denpasar - from \$745
- ◆ Singapore - from \$943
- ◆ Dubai - from \$1270
- ◆ Amsterdam - from \$2008

Includes taxes, fees and surcharges, subject to change without notice



Contact Details

Phone:

1300 365 330

Website:

garuda-indonesia.com

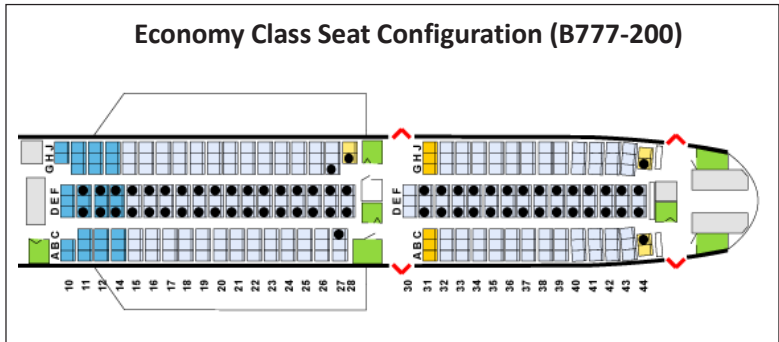
Garuda Indonesia - GA

Overview

KLM offers 47 weekly connections to Europe (via Kuala Lumpur) from five major Australian cities: Sydney, Melbourne, Perth, Brisbane and Adelaide in cooperation with Malaysian Airlines, its code-share partner.

In addition, KLM Royal Dutch Airline offers more flights to Europe with other airline partners such as: Singapore Airlines, THAI Airways, Qantas Airways, Jetstar, China Southern and Garuda.

Passengers holding an Economy Class ticket have the assurance of a comfortable and relaxed journey. Starting with easy check-in options, ranging to ergonomically designed seats, state of the art personal video systems, an international cuisine and easy connections for transferring passengers to their destination in good shape.



Long-Haul Fleet

- ◆ B777-300 & B777-200 (via Kuala Lumpur to Amsterdam)
- ◆ Average age: 7.6 years

Cabin Specifications

- ◆ B777-300: 390 seats with a 3 - 4 - 3 configuration
- ◆ B777-200: 292 seats with a 3 - 3 - 3 configuration

Seat Specifications

Economy Class:

- ◆ Ergonomically shaped seat for comfort, with adjustable headrest
 - ◆ Minimum 79cm (31") seat pitch
- #### Economy Comfort zone:
- ◆ Average 86cm (34") seat pitch
 - ◆ Up to 10 cm more legroom than standard Economy Class seats and up to twice as much recline to 127°
 - ◆ Special head rest covers that visually differentiate them from other seats

Luggage Allowance

- ◆ 1 piece of checked luggage - max 23kg
- ◆ 5kg of hand luggage

Dining

- ◆ Choice of delicious meals, elegantly served
- ◆ Complementary snacks,
- ◆ Alcoholic & non alcoholic beverages throughout the flight
- ◆ Two tray services

Entertainment

- ◆ Personal TV screen
- ◆ Audio/Video on demand with over 900 hours worth of movies and 80 hours TV programs, video-games, language courses & audio books
- ◆ SMS and e-mail service

Clubs & Lounges

- ◆ KLM Business Class lounges available for Flying Blue Platinum members

Loyalty Programs

- ◆ Flying Blue
- ◆ Free membership

Extras

- ◆ At the airport: Self service check in machines in Schipol Airport
- ◆ Onboard, selection of national and international newspapers magazines are offered
- ◆ Onboard, multi-lingual cabin crew dedicated to make every passenger's journey a unique one

Alliances

- ◆ SkyTeam

Accolades

- ◆ Best European Airline in Asia Pacific - 2010 TTG Travel Awards
- ◆ Best Investor Relations in the Corporate Social Responsibility sphere- 2009
- ◆ Best Corporate Social Responsibility Report 2008

Key Destinations

- ◆ Amsterdam (AMS)
- ◆ Athens (ATH)
- ◆ Berlin (TXL)
- ◆ Copenhagen (CPH)
- ◆ Stockholm (ARN)

Price Guide

- ◆ Europe - from \$1,594* departing from Perth
- ◆ Europe - from \$1,694* departing from Sydney, Melbourne, Brisbane and Adelaide

*Return ticket based on published economy fares (TSXAU) in T class and from 1st June (TSFAU) in T class.

*Fares exclude airport taxes, fuel levies and government charges and are subject to change at anytime with or without notice.

* Please refer to your GDS for complete rules and conditions.



Royal Dutch Airlines

Contact Details

Phone:
1300 391 191
Website:
afkl.biz

KLM Royal Dutch Airlines - KL

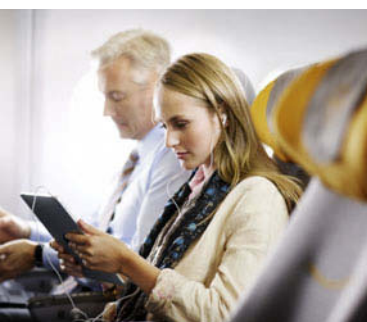
Overview

Lufthansa German Airlines flies to 204 destinations in 81 countries from two hubs in Germany, and connects Australia via 12 gateways in Asia, North America and Africa in conjunction with partner airlines.

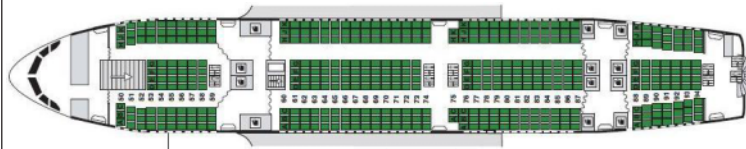
Lufthansa is Australia's first choice, continuously voted for 5 consecutive years as 'Best Offline Airline' by Australian travel agents.

When travelling with Lufthansa, passengers can be sure to arrive at their destination reliably and fully relaxed.

Lufthansa's Economy Class features their usual high quality. Their fares are combinable with Austrian and SWISS fares on a half return basis. Together, Lufthansa Group offers more than 300 weekly connections to more than 150 destinations in Europe.



Economy Class Seat Configuration (A380)



Long-Haul Fleet

- ◆ A380-800, B747-400, A340-600, A340-300, A330-300, BBJ 737-800 IGW
- ◆ Average age: 11.2 years

Cabin Specifications

- ◆ 165-420 forward facing seats depending on aircraft
- ◆ 3 - 4 - 3, 2 - 4 - 2 or 2 - 3 - 2 configuration (depending on aircraft)

Seat Specifications

- ◆ Up to 89cm (35") seat pitch
- ◆ Seat cushion width of over 40cm (15.7")
- ◆ Individually adjustable headrests
- ◆ When tilted back, the seat is raised, giving optimal support

Luggage Allowance

- ◆ 20kg of checked luggage plus a ski bag
- ◆ 1 piece of hand luggage - max 8kg

Dining

- ◆ Menus that suit departure time and destination
- ◆ Wide selection of complimentary drinks
- ◆ Possibility to order special meals (no additional costs) based on special diets, alimentary-physiological and religious reasons

Entertainment

- ◆ Audio/Video on Demand on personal screen*
- ◆ Available in ten languages
- ◆ Wide selection of movies, TV programmes, radio channels, music and games

*On flights of the entire Airbus fleet

Clubs & Lounges

- ◆ Lounges accessible for Miles & More Frequent Travellers and their companions

Loyalty Programs

- ◆ Miles & More
- ◆ Free membership
- ◆ Points accrual and redemption across the Star Alliance network as well as through other non-airline partners

Extras

- ◆ Internet connectivity with FlyNet®
- ◆ SkyPhone - telephone on board
- ◆ Power outlets

Alliances

- ◆ Star Alliance

Accolades

- ◆ Best "offline" Airline International - AFTA National Travel Industry Awards (last 5 consecutive years)
- ◆ Best Airline – Europe - 2010 Skytrax World Airline Awards

Key Destinations

- ◆ Munich (MUC)
- ◆ Milan (MXP)
- ◆ London (LHR)
- ◆ Frankfurt (FRA)
- ◆ Warsaw (WAW)
- ◆ Manchester (MAN)
- ◆ Prague (PRG)
- ◆ Barcelona (BCN)

Price Guide

- ◆ Australia - Europe return from \$1692*

*Excluding taxes & surcharges

Contact Details

Phone:

1300 655 727

Website:

lufthansaexperts.com

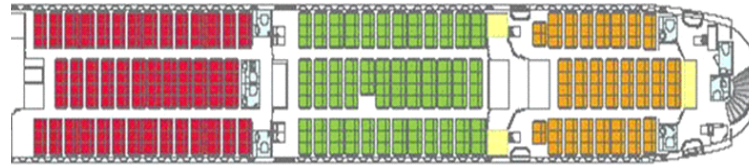
Overview

Qantas heritage is one of long distance travel, so they understand the importance of providing a quality service that is both friendly and comfortable.

Qantas A380 International Economy offers a relaxing way to enjoy your journey, with a focus on comfort.

The Qantas Award winning A380 International Economy Seat is designed by Marc Newson and built by Recaro. It has ergonomic cushioning with soft armrests and adjustable features, offering a new relaxing way to travel.

A380 Economy Class Seat Configuration



332 Economy



Contact Details

Phone:
13 17 11

Website:
qantas.com/agents

Long-Haul A380 Fleet

- ◆ 9 aircraft - as at March 2011
- ◆ 2 more arriving in the coming months
- ◆ A380 fleet will grow to 20 aircraft

Cabin Specifications

- ◆ 332 seats
- ◆ 3 - 4 - 3 configuration

Seat Specifications

- ◆ 79cm (31") seat pitch
- ◆ Up to 46cm (18.1") seat width
- ◆ 15cm (6") seat recline
- ◆ Award winning Marc Newson designed seat with ergonomic cushioning and innovative netted footrest for extra support
- ◆ Space to store magazines and water bottle
- ◆ An enhanced adjustable winged headrest with 4-way functionality
- ◆ A coat hook

Luggage Allowance

International (The Americas)

- ◆ 2 pieces of checked luggage (maximum 23kg per piece)
- ◆ Max 158cm per piece (height + length + width)

All other international

- ◆ 23kg of checked luggage
- ◆ Total dimension for each piece must not exceed 158cm (height + length + width)

Dining

- ◆ A contemporary menu, as well as healthier meal choices
- ◆ Meals presented on stylish Marc Newson designed tableware and complemented by premium Australian wines
- ◆ Refreshments available throughout flight
- ◆ Self service snack bars located throughout the cabin, so passengers can help themselves to a snack or drink at any time



EUROPE

Key Destinations

- ◆ London (LHR)
- ◆ Frankfurt (FRA)*

Price Guide

- ◆ Range of competitive fare options available to agents and these can be found at qantas.com/agents

* Operated by B744 aircraft

AFRICA

Key Destinations

- ◆ Johannesburg (JNB)*

Price Guide

- ◆ Range of competitive fare options available to agents and these can be found at qantas.com/agents

* Operated by B744 aircraft

Qantas Airways - QF



Entertainment

- ◆ Large 27cm (10.6") adjustable Panasonic entertainment screen
- ◆ Over 1500 on-demand entertainment options, including new-release, classic or art-house movies, TV programs and PC-style games
- ◆ Extensive audio selection
- ◆ Lonely Planet destination guides and more



Clubs & Lounges

The Qantas Club (Eligible Guest)

- ◆ A variety of zones for passengers to relax, work, entertain, connect, refresh or replenish
- ◆ Complimentary beverages, snacks and afternoon bar service
- ◆ Morning barista coffee in selected ports
- ◆ Latest local newspapers, current business and fashion magazines
- ◆ Private work stations complete with PCs or Apple Mac
- ◆ Complimentary wireless connectivity



Loyalty Programs

- ◆ Qantas Frequent Flyer Program
- ◆ Over 7 million members
- ◆ Rewards members for flying & shopping with over 220 partners including oneworld® partner airlines, cars, hotels and much more



Extras

- ◆ Soft blanket and full size cotton pillow
- ◆ In-seat telephone with reply SMS functionality
- ◆ Comfort kit containing eyeshades, toothbrush & toothpaste contained in a handy zip lock pouch (socks on request)
- ◆ Cadbury hot chocolate, herbal teas, fresh fruit & ice cream
- ◆ "Snack on Q" refreshment bags on selected flights

Alliances

- ◆ oneworld® - winner of 2010 Skytrax World's Best Airline Alliance Award

Accolades

- ◆ Australian International Design Award for A380 Economy seat - 2009
- ◆ Best Overall Inflight Entertainment – 2002, 2003, 2005, 2006



Contact Details

Phone:
13 17 11

Website:
qantas.com/agents

AMERICAS

Key Destinations

- ◆ Los Angeles (LAX)
- ◆ Dallas/Forth Worth (DFW)*

Price Guide

- ◆ Range of competitive fare options available to agents and these can be found at qantas.com/agents

* Operated by B744 aircraft

ASIA

Key Destinations

- ◆ Singapore (SIN)
- ◆ Hong Kong (HKG)*
- ◆ Bangkok (BKK)*

Price Guide

- ◆ Range of competitive fare options available to agents and these can be found at qantas.com/agents

* Operated by B744 aircraft

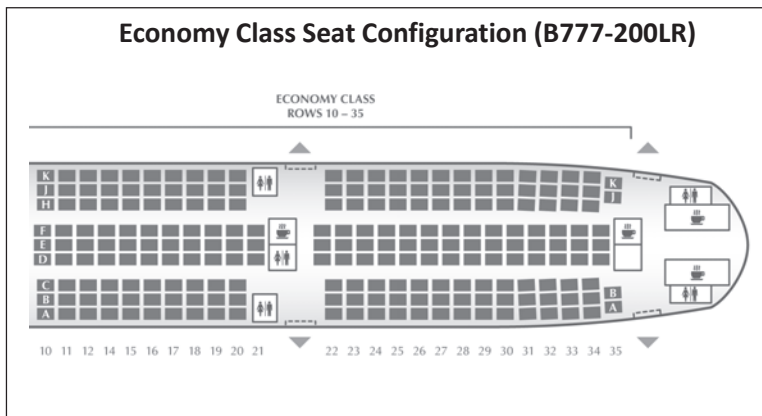
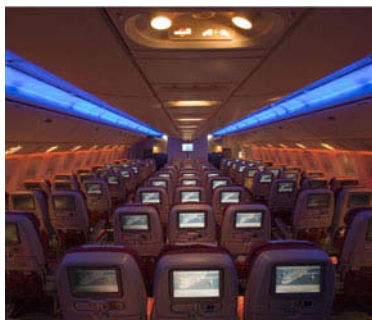
Qantas Airways - QF

Overview

Qatar Airways is a 5-star premium international carrier based in the State of Qatar, and is one of the fastest growing airlines operating one of the youngest fleets in the world.

The award-winning airline operates daily non-stop flights from Melbourne to its international hub in Doha, and onwards to more than 95 destinations across Europe, Africa, Asia, North America and South America.

Qatar Airways provides the fastest available travel time between Melbourne and London, and has one of the largest networks in Europe, covering 26 European destinations in total, including new additions like Nice, Copenhagen, Brussels, Bucharest and Budapest.



Long-Haul Fleet

- ◆ A330s, A340-600, B777-200LR, B777-300ER

Cabin Specifications

- ◆ 217 seats with a 3 - 3 - 3 configuration (B777-200LR)

Seat Specifications

- ◆ 86cm (34") seat pitch
- ◆ 46cm (18.17") seat width

Luggage Allowance

- ◆ 23kg of checked luggage
- ◆ 1 piece of hand luggage - max weight 7kg

Dining

- ◆ Wide selection of culinary choices from Europe, Middle East and Asia
- ◆ Meals served on a tray and include cutlery packs and personal table mats
- ◆ Fruit, yoghurts and bread with sweet preserves are part of each meal
- ◆ Lighter meal for more health conscious also available
- ◆ International selection of beer, wine and spirits

Entertainment

- ◆ Personal 27cm (10.6") multi-lingual touch-screen TV
- ◆ Oryx Entertainment System with a wide range of Audio/Video on demand options
- ◆ Choice of over 150 movie features, audio CDs including bestsellers, over 50 interactive video games, award winning documentaries

Loyalty Programs

- ◆ Privilege Club
- ◆ Free membership
- ◆ Qpoints/Qmiles accrual and redemption on Qatar Airways, airline and non-airline partners

Extras

- ◆ Fresh pillows, blankets, hot towels and toiletry pouch available for each passenger
- ◆ Personal in-seat telephone
- ◆ Power outlets
- ◆ In-flight Duty Free Shopping

Accolades

- ◆ World's best Business Class - 2010 Skytrax Awards
- ◆ Best Airline in the Middle East - 2010 Skytrax Awards
- ◆ Best Airline in the World for International Travel - 2010 Business Traveller

Key Destinations

- ◆ London (LHR)
- ◆ Paris (CDG)
- ◆ Rome (FCO)
- ◆ Athens (ATH)

Price Guide

- ◆ London - from \$2,226*
- ◆ Paris - from \$2,116*
- ◆ Rome - from \$2,074*
- ◆ Athens - from \$2,106*

*Includes taxes



Contact Details

Phone:

1300 340 600

Website:

qatarairways.com/au

Qatar Airways - QR

Overview

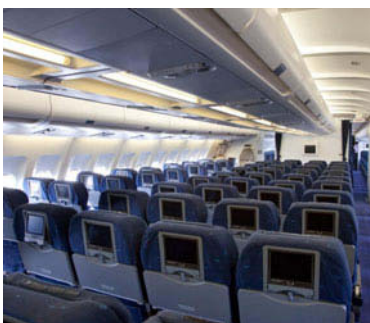
Established in 2002 and headquartered in Brisbane, Strategic Airlines is Australia's newest international full-service carrier.

It forms part of the diverse Strategic Aviation Group, which provides regular airline services, as well as contract and ad hoc charter services, aircraft brokering, and logistics and cargo handling.

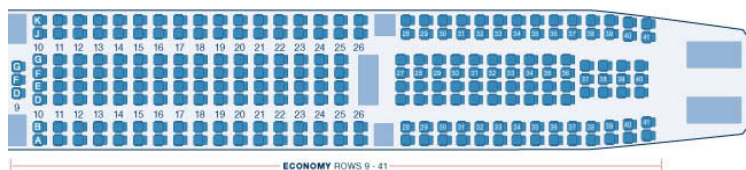
Australia's newest full-service international airline has arrived. Strategic Airlines now flies direct from Phuket and Bali. These services are operated using a modern fleet of Airbus A330 aircraft.

The wide-body A330 features a comfortable two class cabin, offering both full-service economy class as well as a luxurious business class.

Strategic Airlines - for people on the way up.



Economy Class Seat Configuration (A330-200)



Long-Haul Fleet

- ◆ A330s, A320s
- ◆ Number of aircraft: 7

Cabin Specifications

- ◆ 243 seats with a 2 - 4 - 2 configuration (A330)

Seat Specifications

- ◆ 76cm (30") seat pitch
- ◆ 46cm (18") seat width
- ◆ Recline feature
- ◆ Adjustable headrest

Luggage Allowance

- ◆ 23kg of checked luggage
- ◆ 7kg of hand luggage
- ◆ Extra 10kg baggage allowance for sporting equipment

Dining

- ◆ Choice between two main meals
- ◆ A selection of Asian and Western style meals
- ◆ Choice of special meals for dietary, health and religious requirements
- ◆ Complimentary wine and beer & non-alcoholic beverages

Entertainment

- ◆ Personal seat back in-flight entertainment system
- ◆ Selection of box office movies, children's programs, and the latest TV shows
- ◆ Range of audio channels including Latest Hits, Light n' Breezy, Classic Hits and Comedy
- ◆ Stratosphere - in-flight quarterly magazine

Extras

- ◆ Winged headrests
- ◆ One way standby flight upgrades to be purchased at check-in (subject to availability)
- ◆ Complimentary blankets and pillows
- ◆ Complimentary children's colouring-in books

Direct Routes

- ◆ Brisbane to Phuket
- ◆ Melbourne to Phuket
- ◆ Brisbane to Bali
- ◆ Townsville to Bali
- ◆ Perth to Bali
- ◆ Brisbane to Gladstone
- ◆ Brisbane to Port Headland
- ◆ Brisbane to Townsville
- ◆ Perth to Derby

Price Guide

- ◆ BNE-DPS - from \$359*
- ◆ BNE-HKT - from \$399*
- ◆ MEL-HKT - from \$399*

*Includes taxes, fees and surcharges, subject to change without notice

STRATEGIC
AIRLINES

Contact Details

Phone:
13 53 20

Website:
flystrategic.com.au

Strategic Airlines - VC

Overview

THAI flies 46 times a week from Australia (4 online cities: Sydney, Brisbane, Melbourne and Perth) to Thailand, with connections to over 70 destinations worldwide across 5 continents, Smooth as silk.

Flights are all non-stop between Australia and Thailand including 4 flights between Perth and Phuket.

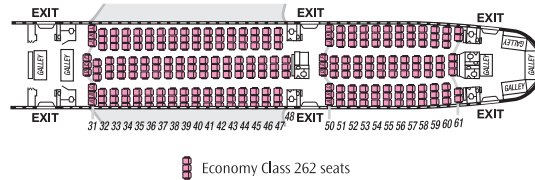
THAI's network stretches from the heart of Asia across the globe to include 13 major European cities, over 40 destinations throughout Asia and the Middle East, Los Angeles in the USA and Johannesburg in South Africa.

Throughout a dynamic period of growth, THAI has maintained its commitment to excellence in customer service as a full service carrier.



Economy Class Seat Configuration (B777-200ER)

B777-200ER Brisbane & Melbourne services



Economy Class 262 seats

✖ Long-Haul Fleet

- ◆ 90 aircraft including the latest Boeing and Airbus aircraft
- ◆ 33 aircraft on order including A330-300, B777-300ER & A380-800
- ◆ THAI has embarked on a major fleet renewal process

🛋 Cabin Specifications

- ◆ **A330-300 (PER) & A340-600 (SYD):** 263/199 seats with a 2 - 4 - 2 configuration
- ◆ **B777-200ER/300 (BNE/MEL):** 262/323 seats with a 3 - 3 - 3 configuration

🪑 Seat Specifications

- ◆ New wider seats with the latest design
- ◆ Generous seat pitch of 81-86cm (32-34") for extra legroom
- ◆ 45cm (17.8") seat width
- ◆ Recline 122°-133°

🧳 Luggage Allowance

- ◆ 20kg of checked luggage
- ◆ Extra allowance for Royal Orchid Plus members and Star Alliance Gold members

🍽 Dining

- ◆ Quality selection of main meals including tempting Asian or Western cuisines
- ◆ Choice of special menus for dietary, health and religious requirements
- ◆ Full complimentary bar and refreshment service including cognac after main meals

📺 Entertainment

- ◆ The latest AVOD system with touch-control screens
- ◆ Wide range of entertainment: 30 movie channels & 110 music albums, documentaries, news channels, 31 games & sports

🍹 Clubs & Lounges

- ◆ Standby lounge passes available in SYD, MEL, BNE
- ◆ Short stay lounge passes (2h30) available for Suvarnabhumi Bangkok International Airport

🏆 Loyalty Programs

- ◆ Royal Orchid Plus
- ◆ Free membership
- ◆ Redemptions include flights, accommodation, upgrades, etc.
- ◆ Mileage accrual on THAI, Star Alliance and partner airlines

📶 Extras

- ◆ One way standby flight upgrades to be purchased upon check-in and subject to availability
- ◆ PC power outlets (110/115 VAC) (not available on A330-300)

🌐 Alliances

- ◆ Star Alliance

🏆 Accolades

- ◆ Best Asian Carrier 2009 – by Go Asia Awards
- ◆ Best Southeast Asian Airline 2010 – readers of Global Traveller and TTG Asia
- ◆ Top Ten World Airlines – judged by online survey: Travel & Leisure, Conde Nast Traveller, Skytrax

Key Destinations

- ◆ Bangkok (BKK)
- ◆ Phuket (HKT)
- ◆ Hanoi (HAN)
- ◆ Kolkata (CCU)
- ◆ Frankfurt (FRA)
- ◆ London (LHR)

Price Guide

Economy Class: ex SYD

- ◆ Bangkok - \$896*
- ◆ Phuket - \$948*
- ◆ Hanoi - \$1,071*
- ◆ Kolkata - \$1,280*
- ◆ Frankfurt - \$1,609*
- ◆ London - \$1,609*

* Applicable taxes, levies and surcharges to be added. Subject to change.



Contact Details

Phone:

1300 651 960

Website:

thaiairways.com.au

Thai Airways International - TG

Overview

Remember when getting on a plane was every bit as exciting as where you were going to get off?

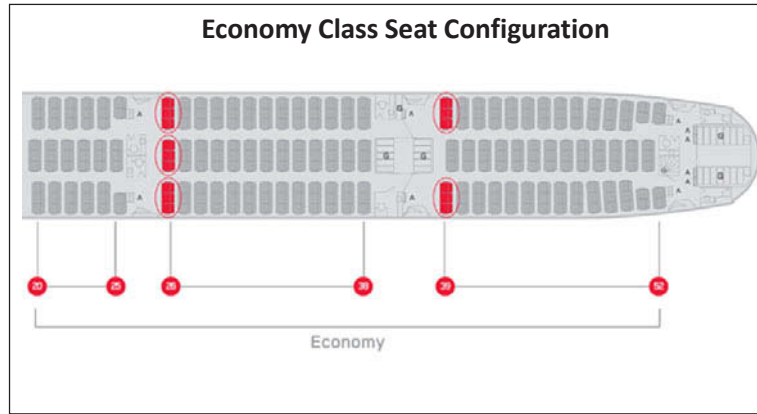
The days when flying was something a little bit magical: the stuff of rockstars and movie stars?

Well, who said it can't be that again?

At V Australia, they've built a fresh new airline on a simple idea: that flying should be something great again.

From the minute guests arrive on board, V Australia's International Economy provides dedicated Cabin Crew which will make guests feel welcome and right at home.

And when the ride is over, they'll understand if guests are not in a rush to get off.



Long-Haul Fleet

- ◆ B777-300ER (5 aircraft)
- ◆ Nearly 2 years old

Cabin Specifications

- ◆ 288 forward facing seats
- ◆ 3 - 3 - 3 configuration

Seat Specifications

- ◆ Brand new ergonomically designed seats
- ◆ Widest across the Pacific
- ◆ Generous 81cm (32") seat pitch
- ◆ 15cm (6") of recline

Luggage Allowance

- ◆ 2 piece of checked luggage - max total weight 32kg (USA)
- ◆ 1 piece of checked luggage - max 23kg (Other International)
- ◆ 1 piece of hand luggage - 7kg plus 1 personal item

Dining

- ◆ All inclusive in-flight meal service
- ◆ Self service drink and snack station throughout the cabin

Entertainment

- ◆ RED - Award winning, state-of-the-art in-flight entertainment
- ◆ 22.9cm (9") LCD full touch screen in every seat back
- ◆ Child friendly media
- ◆ 50 box office hits, more than 100 TV favourites, new music with over 200+ CD library and music channels
- ◆ 20 single and multi player games
- ◆ Seat to seat chat

Loyalty Programs

- ◆ Velocity Rewards
- ◆ Free membership
- ◆ Points accrual and redemption through program partners in the air and on the ground

Extras

- ◆ Dedicated Cabin Crew
- ◆ Mood lighting changes to match different phases of the flight
- ◆ USB ports

Accolades

- ◆ Best Overall Inflight Entertainment - Small Airlines - 2009 and 2010 World Airline Entertainment Association (WAEA) Avion Awards

Key Destinations

- ◆ Los Angeles (LAX)
- ◆ Abu Dhabi (AUH)

Price Guide

- ◆ Europe - from \$1,760*
- ◆ Los Angeles - from \$1,300*

*Add taxes to all prices



Contact Details

Phone:

13 V AUS (13 82 87)

Website:

vaustralia.com.au

V Australia - VA

Overview

With over 35 years experience, Air Austral, the French airline of the Indian Ocean offers direct services between Sydney and Reunion connecting onwards to the Indian Ocean network Mauritius, Madagascar, Seychelles, Comoros, Mayotte, South Africa and cosmopolitan French cities of Paris, Lyon, Marseille, Toulouse with services to Bordeaux and Nantes starting from February 10, 2011. Twice weekly Sydney/Reunion services, with direct connection to Mauritius and France, offer an experience of true French style on board brand new B777-300ER.



✈ Long-Haul Fleet

- ◆ 10 aircraft (B777s, B737s & ATRs)
- ◆ Average age: 3-5 years

🛋 Cabin Specifications

- ◆ 384 seats over 2 cabins with a 3 - 4 - 3 configuration (B777-300)

🪑 Seat Specifications

- ◆ 83cm (32.7") seat pitch (B777-300)
- ◆ Recline 115°

🧳 Luggage Allowance

- ◆ 25kg of checked luggage
- ◆ 1 piece of hand luggage - max 10kg

🍽 Dining

- ◆ Complimentary hot meals and snacks
- ◆ Selection of alcoholic and non-alcoholic beverages served throughout the flight
- ◆ Special meals can be requested 48 hours in advance

📺 Entertainment

- ◆ Personal 23cm (9") screen
- ◆ Panasonic entertainment system
- ◆ Audio/Video on demand with a wide selection of movies, TV programs and music (B777-300)

🏆 Loyalty Programs

- ◆ Capricorne Frequent Flyer Program
- ◆ Free membership
- ◆ Points accrual and redemption include flights, upgrades or excess baggage

📶 Extras

- ◆ Mood lighting system
- ◆ Open jaws fare: arrival directly in Marseille or Bordeaux via Reunion and departure from Paris to Sydney; exotic stopover on Reunion Island

Key Destinations

- ◆ Reunion (RUN)
- ◆ Paris (CDG)
- ◆ Mauritius (MRU)

Price Guide

- ◆ SYD - RUN: from \$1,083*
- ◆ SYD - MRU: from \$1,184*
- ◆ SYD - PAR: from \$1,999*

*Inclusive of taxes and surcharges, subject to change



Contact Details

Phone:
1300 306 365

Website:
air-austral.com

Air Austral - UU

Overview

Air Niugini is the national airline of Papua New Guinea and operates a modern fleet of Boeing 767/757, F100 and Bombardier Dash aircraft. The airline offers daily flights between Brisbane and Cairns to Port Moresby and twice weekly between Sydney and Port Moresby.

In addition to offering flights throughout beautiful PNG the airline flies onwards to Asia and the South Pacific. On board passengers experience Air Niugini's famous "Bird of Paradise" service.



✈ Long-Haul Fleet

- ◆ B757 & B767 aircraft

🛋 Cabin Specifications

- ◆ B767: 150-179 seats with a 2 - 3 - 2 configuration
- ◆ B757: 120 seats with a 3 - 3 configuration

🪑 Seat Specifications

- ◆ B767: 81-84cm (32-33") seat pitch
- ◆ B757: 81cm (32") seat pitch

🧳 Luggage Allowance

- ◆ 20kg of checked luggage (AUS-PNG)
- ◆ 30kg of checked luggage (AUS-PNG-ASIA)

🍽 Dining

- ◆ Choice of two main meal options
- ◆ Complimentary meals and drinks

📺 Entertainment

- ◆ Main screen movies
- ◆ In-seat audio options
- ◆ Famous "Paradise" inflight magazine

🍸 Clubs & Lounges

- ◆ Executive Club Lounges in PNG & partner lounges in Australia and Asia (for members only)

🏆 Loyalty Programs

- ◆ Destinations Frequent Flyer Program
- ◆ Free membership based on points system

📶 Extras

- ◆ In-flight duty free available for purchase
- ◆ Partner of Qantas Frequent Flyer Program

Key Destinations

- ◆ Port Moresby (POM)
- ◆ Hong Kong (HKG)
- ◆ Kuala Lumpur (KUL)
- ◆ Manila (MNL)
- ◆ Tokyo (TYO)

Price Guide

- ◆ BNE - POM: from \$516
- ◆ BNE - MNL: from \$759
- ◆ BNE - TYO: from \$760



Contact Details

Phone:
1300 361 380

Website:
airniugini.com.pg

Air Niugini - PX

Overview

AirAsia X is the low-cost long-haul arm of Malaysia-based AirAsia group, which flies from Kuala Lumpur to destinations in Australia (Gold Coast, Melbourne & Perth), New Zealand, Taiwan, China, Korea, India, Iran, France and the UK.

AirAsia X has revamped its economy class seats with new ergonomic reclineable seats at 31" pitch.

A range of *Fly-Thru* destinations are now available with single check-in, baggage transfer and transit facilities for selected onwards destinations through Kuala Lumpur.



✈ Long-Haul Fleet

- ◆ 11 aircraft
- ◆ A330-300 (9 aircraft)
- ◆ A340-300 (2 aircraft)

🛋 Cabin Specifications

- ◆ **A330:** 365 economy seats with a 3 - 3 - 3 configuration
- ◆ **A340:** 309 economy seats with a 3 - 3 - 3 configuration

🪑 Seat Specifications

- ◆ 79cm (31") seat pitch
- ◆ 42cm (16.5") seat width
- ◆ Premium flatbed seats also available

🧳 Luggage Allowance

- ◆ Nil checked luggage – discounts apply to luggage pre-purchased online
- ◆ 7kg of hand luggage

🍽 Dining

- ◆ Pre purchase meals online
- ◆ Range of snacks and beverages available for purchase on each flight

📺 Entertainment

- ◆ Limited number of portable ePlayers available for rent which offers the latest movies, TV shows, music and games

📶 Extras

- ◆ Pick a seat - seat choice for a small fee
- ◆ Duty Free available for purchase

Key Destinations

- ◆ Kuala Lumpur (KUL)
- ◆ London (STN)
- ◆ Christchurch (CHC)
- ◆ Hangzhou (HGH)
- ◆ Taipei (TPE)
- ◆ Delhi (DEL)
- ◆ Paris (ORY)
- ◆ Seoul (ICN)
- ◆ Tokyo (HND)
- ◆ Mumbai (BOM)
- ◆ Tianjin (TSN)

Price Guide

- ◆ MEL - KUL - from \$279
- ◆ OOL - KUL - from \$239
- ◆ PER - KUL - from \$209

AirAsia.com

Contact Details

Phone:
1300 760 330

Website:
airasia.com

AirAsia X - D7

Overview

China Airlines (CI), the national carrier of Taiwan, is one of Asia's leading and most experienced airlines. With operating a fleet of modern aircraft to nearly 100 destinations in 30 countries around the world, China Airlines provides passengers with maximum comfort and safety. All China Airlines flights depart from Sydney or Brisbane in the evening and arrive in Taipei (TPE) early next morning. This is especially convenient for those travellers needing to connect with CI's expanding network of destinations around the world.



✈ Long-Haul Fleet

- ◆ B747-400, A330-300 & A340-300
- ◆ Average age: 8.1 years

🛋 Cabin Specifications

- ◆ 2 - 4 - 2 configuration (A330-300 & A340-300)
- ◆ 2 - 4 - 2 or 3 - 4 - 3 configuration (B747-400)

🪑 Seat Specifications

A330-300 & A340-300:

- ◆ 81cm (32") seat pitch
- ◆ 46cm (18") seat width
- ◆ Adjustable headrests

🧳 Luggage Allowance

- ◆ 20kg of checked luggage (Asia, Europe)
- ◆ 2 pieces of checked luggage – 23kg per piece (USA, Canada)
- ◆ 7kg of hand luggage

🍽 Dining

- ◆ Choice of delicious Asian and Western meals
- ◆ Assortment of drinks such as fine wine, spirits and beer are available throughout the flight along with tea, coffee and juice

📺 Entertainment

- ◆ Personal 16cm (6.5") screen
- ◆ Audio/Video on demand with a wide selection of movies, TV program, music and games

🎁 Loyalty Programs

- ◆ Dynasty Flyer
- ◆ Free membership
- ◆ Benefits include priority reservations, seat selection, extra luggage allowance and more

Key Destinations

- ◆ Taipei (TPE)
- ◆ Beijing (PEK)
- ◆ Shanghai (PVG)
- ◆ Auckland (AKL)
- ◆ London (LHR)
- ◆ Vienna (VIE)
- ◆ New York (JFK)
- ◆ Vancouver (YVR)

Price Guide

Competitive pricing available

中華航空
CHINA AIRLINES

Contact Details

Phone:
1300 668 052

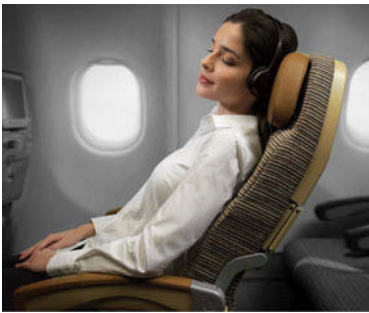
Website:
china-airlines.com

China Airlines - CI

Overview

Etihad's Coral Economy Class offers the highest standards of comfort and personalized service in a more spacious environment.

With noise-cancelling headsets, power sockets at every seat and entertainment on demand, there is never a dull moment. Spacious seats, a selection of award-winning cuisine, gift packs for kids and the warmest welcome from Etihad's in-flight team ensure that guests travel in comfort and arrive at their destination fully refreshed.



✈ Long-Haul Fleet

- ◆ 50 aircraft (A319-100, A320-200, A330-200, A330-300, A340-500, A340-600, B777-300ER)
- ◆ More than 100 aircraft currently on order
- ◆ Average age: 3 years

🛋 Cabin Specifications

- ◆ 200 seats (A340-500)
- ◆ 248 seats (A340-600)
- ◆ 2 - 4 - 2 configuration

🪑 Seat Specifications

- ◆ 81-86cm (32-34") seat pitch
- ◆ 'Cradle recline' feature ensuring spine rests in a more natural position
- ◆ Adjustable headrest
- ◆ Integrated footrest

🧳 Luggage Allowance

- ◆ 23kg of checked luggage
- ◆ 7kg of hand luggage plus a laptop/handbag

🍽 Dining

- ◆ Greater choice of food and beverages
- ◆ Menus of up to three courses, with hot desserts and café-style hot and cold beverages

📺 Entertainment

- ◆ Personal 26cm (10.4") touch-screen
- ◆ Over 600 hours of on-demand entertainment

🍹 Clubs & Lounges

- ◆ Access to Pearl Business Class lounges for Etihad Guest Gold and Silver members

🏆 Loyalty Programs

- ◆ Etihad Guest
- ◆ Free membership
- ◆ Earn and burn reciprocity with the Virgin Blue Group of Airlines

📶 Extras

- ◆ Travel packs with comfort items on overnight flights
- ◆ Larger, high-comfort pillows
- ◆ In-seat power, Ethernet & audio sockets

Key Destinations

- ◆ London (LHR)
- ◆ Abu Dhabi (AUH)

Price Guide

- ◆ MEL-LHR: \$1,788*
- ◆ MEL - AUH: \$1,868*

*Prices correct at 15 Feb 11 (inc fare, fuel & tax)



Contact Details

Phone:
1800 998 995

Website:
etihad.com

Etihad Airways - EY

Overview

Now offering more flights from Australia than ever before, Philippine Airlines has reached its 70th anniversary this year with plenty to celebrate.

Flying from both Sydney and Melbourne to Manila, the proud national carrier has increased its services from each city to seven per week, offering more direct flights than any other airline.

With its growing network across South East Asia and beyond, Philippine Airlines is soaring into a new decade with a clear vision as one of the region's leading airlines.



✈ Long-Haul Fleet

- ◆ 41 all-jet fleet including B747, B777, A340, A330, A320 and A319 aircraft
- ◆ Airbus 340-300 on Australian services from 27 Mar 11

🛋 Cabin Specifications

- ◆ 2 - 4 - 2 configuration

🪑 Seat Specifications

- ◆ 84-86cm (33-34") seat pitch
- ◆ 47cm (18.5") seat width

🧳 Luggage Allowance

- ◆ 23kg of checked luggage
- ◆ 7kg of hand luggage

🍽 Dining

- ◆ Award-winning cuisine utilising the best fresh produce and seafood, inspired by European, Asian and contemporary styles

📺 Entertainment

- ◆ Mainscreen Airshow displaying new release films and TV shows
- ◆ 12 channel continuous play music programs

🏆 Loyalty Programs

- ◆ Mabuhay Miles
- ◆ Free membership
- ◆ Points accrual on Philippine airlines flights as well as through 57 non-flight partners including banks, credit card services, insurance, hotels, car rental and others

📶 Extras

- ◆ Choice to purchase exit row or bulkhead seats for AUD57 per sector

Key Destinations

- ◆ Manila (MNL)
- ◆ Bangkok (BKK)
- ◆ Singapore (SIN)
- ◆ Hong Kong (HKG)
- ◆ Shanghai (PVG)
- ◆ Delhi (DEL)

Price Guide

- ◆ SYD-MNL: from \$1076*
- ◆ MEL-MNL: from \$1057*

*Gross fare including taxes



Contact Details

Phone:
1300 888 725

Website:
philippineairlines.com

Philippine Airlines - PR

Overview

SAS Economy is an affordable and comfortable choice on the Airbus A340 and A330 aircraft flown on long-haul routes.

The configuration of the ergonomically designed seats, maximises the space and comfort within the cabin.

SAS encourages customers to take advantage of the advance seat reservation service which allows them to choose their preferred seat.

A high degree of service and attention to customer needs is of the upmost importance throughout the flight.



✈ Long-Haul Fleet

- ◆ North America: Airbus A330-300
- ◆ Asia/Dubai: Airbus A340-300
- ◆ 9 aircraft
- ◆ Average age: 8 years

🛋 Cabin Specifications

- ◆ 171 seats over 2 cabins
- ◆ 2 - 4 - 2 configuration

🪑 Seat Specifications

- ◆ 81cm (32") seat pitch
- ◆ 45cm (17") seat width
- ◆ Recline 100°/13cm (5")
- ◆ Adjustable neckrest

🧳 Luggage Allowance

- ◆ 1 piece of checked luggage - max 23kg
- ◆ 1 extra piece for Star Alliance Gold and SAS EuroBonus tier members
- ◆ 8kg of hand luggage

🍷 Dining

- ◆ Pre-dinner cocktail and snacks
- ◆ 3 course menu, wine
- ◆ Cold drinks and snacks
- ◆ Breakfast or light meal prior to landing
- ◆ Dietary, Religious, Child and Baby meals on request

📺 Entertainment

- ◆ 16cm (6.4") personal seat-back screen
- ◆ 80+ channels of movies/tv/games/music

🍸 Clubs & Lounges

- ◆ Lounge access for EuroBonus Gold and Star Alliance Gold members

🏆 Loyalty Programs

- ◆ SAS EuroBonus

📶 Extras

- ◆ Advance seat reservation
- ◆ Baby bassinets
- ◆ Child sleeping bags

Key Destinations

- ◆ Copenhagen (CPH)
- ◆ Stockholm (ARN)
- ◆ Dubai (DXB)
- ◆ Bangkok (BKK)
- ◆ Tokyo (TYO)
- ◆ Beijing (BJS)
- ◆ New York (EWR)
- ◆ Washington (IAD)
- ◆ Chicago (ORD)



Scandinavian Airlines

Contact Details

Phone:

1300 727 707

Website:

flysas.com.au or
sassalesinfo.com

SAS - SK

Overview

Operating daily non-stop services from Sydney and Melbourne (via Sydney), to both Los Angeles and San Francisco, United offers more same-day connections across the US than any other airline.

With hubs located in Chicago, Cleveland, Denver, Guam, Houston, Los Angeles, New York/Newark Liberty, San Francisco, Tokyo and Washington D.C., United connects customers to more than 370 US domestic and international destinations. United is also a member of the Star Alliance network.



✈ Long-Haul Fleet

- ◆ 91 aircraft (B747, B767, B777)

🛋 Cabin Specifications (B747)

- ◆ 3 - 4 - 3 main deck configuration

🪑 Seat Specifications (B747)

- ◆ United offers both Economy and Economy Plus seating
- ◆ 79cm (31") seat pitch (Economy)
- ◆ 81-91cm (32-36") seat pitch (Economy Plus)
- ◆ 43cm (17") seat width
- ◆ 13cm (5") seat recline

🧳 Luggage Allowance

- ◆ 2 pieces of checked luggage - 23kg per piece

🍷 Dining

- ◆ Meals, soft drinks, tea and coffee provided complimentary on all trans-Pacific international flights

📺 Entertainment (B747)

- ◆ A number of LCD screens are featured throughout the Economy cabin with a full program of movie and audio entertainment

🍸 Clubs & Lounges

- ◆ Over 40 Red Carpet Club lounges worldwide (including one located in Melbourne)
- ◆ Option to purchase a *United Red Carpet Club One-Time Pass* online, or become a Red Carpet Club member (at a fee)

🏆 Loyalty Programs

- ◆ Mileage Plus frequent flyer program - free to join

Key Destinations

- ◆ Chicago (ORD)
- ◆ Cleveland (CLE)
- ◆ Denver (DEN)
- ◆ Houston (IAH)
- ◆ Los Angeles (LAX)
- ◆ NY/Newark Liberty (EWR)
- ◆ San Francisco (SFO)
- ◆ Washington D.C. (IAD)

Price Guide

- ◆ MEL/SYD - SFO r/t: \$1,337*
- ◆ MEL/SYD - JFK r/t: \$1,407*

*Inclusive of taxes. Travel to 31 Mar 11. Ticket by 08 Mar 11. Further conditions apply. Prices correct at time of printing, however subject to change without notice



Contact Details

Phone:

13 17 77

Website:

unitedairlines.com.au

United Airlines - UA

Overview

Scoring a competitively priced ticket should never mean giving up passenger's rights. The right to fly in comfort, the right to personal service, the right to a free drink, plus the right to a smile.

At Virgin Atlantic, these are the givens of air travel, because Virgin Atlantic still believes that flying should be fun.

Passengers enjoy a range of tempting meals, 300 hours of seatback entertainment on demand, including dedicated kids channels and ice creams are offered during movies.



✖ Long-Haul Fleet

- ◆ B747-400 (13 aircraft)
- ◆ A340-300 (6 aircraft)
- ◆ A340-600 (19 aircraft) - operated from Australia
- ◆ Average age: 6.5 years (one of the world's youngest fleet of aircraft)

🛋 Cabin Specifications

- ◆ A340-600: 2 - 4 - 2 configuration
- ◆ 225 seats over 1 cabin

🪑 Seat Specifications

- ◆ 79cm (31") seat pitch
- ◆ Seats with moveable armrests onboard to assist with passengers on wheelchairs
- ◆ Adjustable headrest and lumbar support

🧳 Luggage Allowance

- ◆ 23kg of checked luggage
- ◆ 1 piece of hand luggage - max 6kg

🍴 Dining

- ◆ 3 tempting meal choices, plus dessert and tea & coffee
- ◆ Vegetarian, Kosher, Gluten free and kid's meals available on request

- ◆ Complimentary drinks throughout the flight
- ◆ Movie treats on some flights

📺 Entertainment

- ◆ Personal seatback TV with 300 hours of award winning AVOD
- ◆ Dedicated kids channels
- ◆ Over 120 albums and playlists, video games

🏆 Loyalty Programs

- ◆ Flying Club rewards programme - free to join
- ◆ 16 partner airlines around the world

📶 Extras

- ◆ K-id cool backpack full of goodies for kids
- ◆ Free newspaper and amenity kit for adults

Key Destinations

- ◆ Hong Kong (HKG)
- ◆ London (LHR)

Price Guide

- ◆ SYD - HKG - from \$790*
- ◆ SYD - LHR - from \$1,695*

*Add taxes to all prices

virginatlantic

Contact Details

Phone:
1300 727 340

Website:
virginatlantic.com.au

Virgin Atlantic - VS

Overview

Air Tahiti Nui's service is based upon extending the warmth and ambience of their Polynesian home the moment passenger steps on board. Serving 264 passengers, Moana Class (Economy) service is customized to add comfort and enjoyment over their long-haul route network.



✖ Long-Haul Fleet

- ◆ A340-300: one of the youngest fleet in the world
- ◆ Average age: 8 years

🛋 Cabin Specifications

- ◆ 264 seats with a 2 - 4 - 2 configuration

🪑 Seat Specifications

- ◆ 79cm (31") seat pitch
- ◆ 46cm (18") seat width

🧳 Luggage Allowance

- ◆ 23kg of checked luggage
- ◆ 10kg of hand luggage

📶 Extras

- ◆ Personal video screen with AVOD featuring first-run movies, music interactive games
- ◆ Cuisine blends the culinary influences of Polynesian and French heritage with specialties from each of Air Tahiti Nui's destinations

📞 Contact Details

Phone: 1300 732 415
Website: www.airtahitinui.com.au

Air Tahiti Nui - TN

Overview

Air Vanuatu flies out of Australia to Port Vila from Sydney, Melbourne and Brisbane. The flight takes approximately 3.5 hours, offering Melanesian friendliness and warmth from the moment the passenger steps on board.



✖ Long-Haul Fleet

- ◆ B737-800 (2008)

🛋 Cabin Specifications

- ◆ 162 seats with a 3 - 3 configuration

🪑 Seat Specifications

- ◆ 76cm (30") seat pitch
- ◆ 42cm (16.5") seat width

🧳 Luggage Allowance

- ◆ 23kg of checked luggage
- ◆ 7kg of hand luggage

📶 Extras

- ◆ Audio entertainment available with a range of channels to select from: in-flight advertorial, information videos on the diverse culture of Vanuatu, hidden camera comedy series "Just for Laughs"
- ◆ Onboard meal service and complimentary alcoholic and non-alcoholic beverages
- ◆ Duty free items available for purchase onboard

📞 Contact Details

Phone: 1300 780 737
Website: www.airvanuatu.com

Air Vanuatu - NF

Overview

Hong Kong-based Cathay Pacific Airways is part of the oneworld alliance and offers the Marco Polo Club frequent flyer scheme. The airline serves 47 destinations in 29 countries across Asia, Africa, Europe, North America and Oceania



Long-Haul Fleet

- ◆ B777-300, B777-330ER, B777-200, B747-400
- ◆ A340-300, A330-300

Cabin Specifications

- ◆ 324 seats with a 3 - 4 - 3 configuration (B747-400)
- ◆ 238-352 seats with a 3 - 3 - 3 configuration (B777-300, B777-200)
- ◆ 205-267 seats with a 2 - 4 - 2 configuration (A340-300, A330-300)

Seat Specifications

- ◆ Fixed-back shell seat - to ensure personal space
- ◆ 81cm (32") seat pitch (A330-300)
- ◆ 45cm (17.5") seat width (A330-300)

Luggage Allowance

- ◆ 20kg of checked luggage
- ◆ 7kg of hand luggage

Extras

- ◆ Personal 23cm (9") screen with AVOD

Contact Details

Phone: 131 747

Website: www.cathaypacific.com.au

Cathay Pacific - CX

Overview

China Eastern Airlines is based in Shanghai, and operates to over 80 international destinations, and over 330 domestic ports.



China Eastern Airlines Economy features a bright and cheerful cabin, specially designed seats and world-class cuisine.

Long-Haul Fleet

- ◆ A340-600, A330-300, A330-200

Cabin Specifications

- ◆ 240-272 seats with a 2 - 4 - 2 configuration

Seat Specifications

- ◆ 81-84cm (32-33") seat pitch
- ◆ 44-45cm (17.2-17.8") seat width
- ◆ Adjustable footrest & winged headrest

Luggage Allowance

- ◆ 20kg of checked luggage
- ◆ 7kg of hand luggage

Extras

- ◆ Personal video screen with AVOD featuring 30 cinema films, 30 TV programmes and 17 music magazines, 170 CDs, selection of audio books, 23 radio programmes, games and 11 language courses
- ◆ Unique World Gourmet Cuisine
- ◆ Duty free items available for purchase onboard

Contact Details

Phone: (02) 9290 1148

Website: www.flychinaeastern.com

China Eastern - MU

Overview

China Southern is the largest airline in the People's Republic of China and currently the third biggest carrier worldwide.



It is also a member of the SkyTeam alliance offering access to over 898 destinations in 169 countries.

Long-Haul Fleet

- ◆ A330-300 and A330-200 aircraft currently operate on Australian routes

Cabin Specifications

- ◆ 234 seats with a 2 - 4 - 2 configuration

Seat Specifications

- ◆ 84cm (33") seat pitch
- ◆ 46cm (18") seat width

Luggage Allowance

- ◆ 20kg of checked luggage
- ◆ 7kg of hand luggage

Extras

- ◆ In-flight audio system, video system, magazine and periodical
- ◆ Chinese and western style food
- ◆ Five kinds of beverages and liquor
- ◆ Special meals to accommodate dietary requirements

Contact Details

Phone: (02) 9233 9788

Website: www.flychinasouthern.com

China Southern - CZ

Overview

Delta Air Lines is based in the United States and serves more than 160 million customers each year. With its unsurpassed global network, Delta and the Delta Connection® carriers offer services to more than 350 destinations in nearly 70 countries on six continents.



Long-Haul Fleet

- ◆ B777-200LR aircraft from Sydney to Los Angeles

Cabin Specifications

- ◆ 233 seats with a 3 - 3 - 3 configuration

Seat Specifications

- ◆ 79-81cm (31-32") seat pitch
- ◆ 46cm (18") seat width

Luggage Allowance

- ◆ 2 pieces of checked luggage - 23kg per piece
- ◆ 1 piece of hand luggage

Extras

- ◆ Personal screen with AVOD featuring 250 movies, HBO, 18 channels of satellite TV, 4,100+ MP3s, and even in-flight trivia
- ◆ Complimentary meal service
- ◆ Premium products like Boar's Head® meats, healthy snacks and fun family favorites like Peanut M&M's and Pringles potato chips

Contact Details

Phone: 1800 144 917

Website: www.delta.com

Delta Air Lines - DL

Overview

Hainan Airlines deploys A330 aircraft on its thrice weekly frequency between Sydney, Shenzhen and Hangzhou. As one of the airlines with the most rapid and positive progress, Hainan Airlines commits to provide passengers with quality service and a seamless holistic experience.



Long-Haul Fleet

- ◆ A330-200 (operating to and from Australia)

Cabin Specifications

- ◆ 186 seats with a 2 - 4 - 2 configuration

Seat Specifications

- ◆ 81cm (32") seat pitch
- ◆ 48cm (19") seat width

Luggage Allowance

- ◆ 23kg of checked luggage
- ◆ 10kg of hand luggage

Extras

- ◆ Personal video screen with AVOD featuring a wide selection of movies, TV programs and music
- ◆ In-flight camera which allows passengers to enjoy the scenery along their journey
- ◆ Complimentary meals, special meals to accommodate dietary requirements
- ◆ Specially prepared meal designed for kids

Contact Details

Phone: 1300 883 474
Website: www.global.hnair.com

Hainan Airlines - HU

Overview

Hawaiian Airlines offers genuine island hospitality, meals, beverages and entertainment onboard. The airline services the USA, Australia, American Samoa, the Philippines and Tahiti.



Long-Haul Fleet

- ◆ B767-300ER & A330-200 (Sydney - Honolulu)

Cabin Specifications

- ◆ 2 - 4 - 2 configuration (A330-200)
- ◆ 2 - 3 - 2 configuration (B767-300ER)

Seat Specifications

- ◆ 79-81cm (31-32") seat pitch
- ◆ 46cm (18") seat width

Luggage Allowance

- ◆ 2 pieces of checked luggage - 32kg per piece
- ◆ 11.5kg of hand luggage

Extras

- ◆ Personal screen with AVOD (A330 aircraft)
- ◆ Overhead movies (B767 aircraft)
- ◆ Complimentary meal service: wide array of entrées that combine fine cuisine with traditional island flavours
- ◆ Duty free items available for purchase onboard

Contact Details

Phone: 1300 669 106
Website: www.hawaiianairlines.com.au

Hawaiian Airlines - HA

Overview

JAL is a member of the oneworld® alliance. The airline has hubs in Tokyo, Osaka and Nagoya, and flies to the USA, Hawaii, South America, Europe, Australia, South East Asia, Canada, New Zealand, and the Middle East.



Long-Haul Fleet

- ◆ B747-400, B777-200, B777-300

Cabin Specifications

- ◆ 3 - 4 - 3 configuration (B747-400, B777-200)
- ◆ 3 - 3 - 3 configuration (B777-300)

Seat Specifications

- ◆ 76-81cm (30-32") seat pitch
- ◆ 43-44cm (17-17.5") seat width

Luggage Allowance

- ◆ 20kg of checked luggage
- ◆ 10kg of hand luggage

Extras

- ◆ Personal screen with AVOD (on most aircraft)
- ◆ MAGIC in-flight entertainment system featuring a wide range of movies, games and audio programs
- ◆ Complimentary meal service and beverages
- ◆ Sky Oasis - snacks on demand
- ◆ Green bamboo massage stick, complimentary night kit which includes slippers and sweat wipes

Contact Details

Phone: 1300 525 287
Website: www.jal.com

Japan Airlines - JL

Overview

Jet Airways operates to 44 Indian domestic cities and 19 international destinations with hubs in Delhi, Mumbai and Chennai, providing world class service and Indian hospitality. Their innovative seats in Economy Class are designed to offer passengers more space and arrive at the destination rested and refreshed.



Long-Haul Fleet

- ◆ A330-200 and B777-300

Cabin Specifications

- ◆ 190 seats with a 2 - 4 - 2 configuration (A330-200)
- ◆ 274 seats with a 3 - 3 - 3 configuration (B777-300)

Seat Specifications

- ◆ 81cm (32") seat pitch
- ◆ 46-47-cm (18-18.5") seat width

Luggage Allowance

- ◆ 20-30kg of checked luggage (depending on the route)
- ◆ 7kg of hand luggage

Extras

- ◆ Personal 27cm (10.6") video screen with AVOD
- ◆ Complimentary meals with a choice of Indian and Continental cuisine
- ◆ 'Hammock' headrest and unique foot net

Contact Details

Phone: 1300 304 553
Website: www.jetairways.com

Jet Airways - 9W

Overview

A true value for money travel option with a fleet of 129 aircraft, Korean Air is one of the world's top 20 airlines. Korean Air takes the lead in global transportation network and plays a key role in enhancing Korea's status.



Long-Haul Fleet

- ◆ A300-600, A330-200, A330-300, B747-400, B777-200, B777-300; A380 and 787s on order

Cabin Specifications

- ◆ 3 - 4 - 3 configuration (B747-400)
- ◆ 2 - 4 - 2 configuration (A300-600)

Seat Specifications

- ◆ 81-86cm (32-34") seat pitch
- ◆ 44cm (17.3") seat width

Luggage Allowance

- ◆ 20kg of checked luggage
- ◆ 12kg of hand luggage

Extras

- ◆ 27cm (10.6") personal screen with AVOD with a range of movies, music, video games and news programs (on selected flights)
- ◆ Wide range of newspapers and magazines
- ◆ Carefully selected Korean, Western, Chinese and Japanese course menus

Contact Details

Phone: (02) 9262 6000
Website: www.koreanair.com

Korean Air - KE

Overview

LAN is the airline of choice for travel between Australia and South America, with six flights per week from Sydney to Santiago, Chile, and onward connections to key destinations in 10 countries.



Long-Haul Fleet

- ◆ A340-300 (to and from Australia)

Cabin Specifications

- ◆ 222 seats with a 2 - 4 - 2 configuration

Seat Specifications

- ◆ 81cm (32") seat pitch
- ◆ 46cm (18") seat width
- ◆ Ergonomic seats with adjustable headrest

Luggage Allowance

- ◆ 23kg of checked luggage
- ◆ 8kg of hand luggage

Extras

- ◆ 23cm (8.9") personal screen with AVOD featuring 47 films, 123 channels with series, 750 CDs and 20 games
- ◆ Complimentary meals
- ◆ Duty free products available for purchase onboard

Contact Details

Phone: 1800 221 572
Website: www.lan.com

LAN Airlines - LA

Overview

Malaysia Airlines has an extensive worldwide network offering flights from five Australian ports connecting through to over 100 destinations across six continents via its Kuala Lumpur hub. Malaysia Airlines was awarded World's Best Economy Class 2010 by Skytrax UK.



Long-Haul Fleet

- ◆ B747-400, B777-200, A330-330 and A330-200
- ◆ Average age: 13 years (B747), 11 years (B777), 14 years (A330)

Cabin Specifications

- ◆ 306 seats with a 3 - 4 - 3 configuration (B747-400)
- ◆ 247 seats with a 2 - 5 - 2 configuration (B777-200)

Seat Specifications

- ◆ 84-86cm (33-34") seat pitch
- ◆ 44-46cm (17.3-18") seat width

Luggage Allowance

- ◆ 20kg of checked luggage
- ◆ 5kg of hand luggage

Extras

- ◆ 16cm (6.5") personal video screen with AVOD (with movies, TV shows, music sports channels and news)
- ◆ Complimentary meals
- ◆ Duty free products available for purchase onboard

Contact Details

Phone: 13 26 27
Website: www.malaysiaairlines.com

Malaysia Airlines - MH

Overview

Norfolk Air is a government business enterprise (GBE), which is owned by the Norfolk Island Government.



Norfolk Air draws on the experience and expertise of its operating partner Our Airline, on flights from Brisbane, Melbourne, Newcastle and Sydney.

Long-Haul Fleet

- ◆ B737-300

Cabin Specifications

- ◆ 3 - 3 configuration

Seat Specifications

- ◆ 81-84cm (32-33") seat pitch

Luggage Allowance

- ◆ 23kg of checked luggage
- ◆ 7kg of hand luggage
- ◆ Additional 10kg allowance for sporting equipment

Extras

- ◆ Complimentary meal suiting the time of day
- ◆ Complimentary hot & cold beverages, beer and wine
- ◆ Special meals to accommodate dietary requirements (limited to vegetarian and gluten free)

Contact Details

Phone: 1800 612 960
Website: www.norfolkair.com

Norfolk Air - N5

Overview

Royal Brunei operates flights from Australia through to Brunei and onwards to Asia, the UK and the Middle East. All Royal Brunei passengers enjoy the same caring service from the ASEAN flight attendants, along with skillfully prepared meals and a wide range of inflight entertainment options to choose from.



✂ Long-Haul Fleet

- ◆ B777-200ER, B767-300ER
- ◆ Average age: 8 years (B777), 17 years (B767)

✈ Cabin Specifications

- ◆ 255 seats with a 3 - 3 - 3 configuration (B777-200ER)

✈ Seat Specifications

- ◆ 84cm (33") seat pitch (B777-200ER)
- ◆ 44cm (17.5") seat width (B777-200ER)

🧳 Luggage Allowance

- ◆ 20kg of checked luggage
- ◆ 7kg of hand luggage

📶 Extras

- ◆ Personal screen with AVOD with a range of entertainment options: movies, TV programs and more (only on B777-200ER)
- ◆ "Food fit to fly by" meal concept: inflight menus featuring healthier and lighter meal options
- ◆ Special meals to accommodate dietary requirements

📞 Contact Details

Phone: (07) 3017 5000
Website: www.brunelair.com

Royal Brunei Airlines - BI

Overview

Royal Jordanian Airlines, renowned for its excellence in on-board hospitality, celebrated its 46th anniversary in December 2009. Royal Jordanian's young fleet covers 59 destinations in Europe, Middle East, North America, North Africa and Asia.



✂ Long-Haul Fleet

- ◆ A330-200 Longhaul Far East / London Routes
- ◆ A340-200 Longhaul US Routes

✈ Cabin Specifications

- ◆ 259 seats with a 2 - 4 - 2 configuration (A330-200)
- ◆ 230 seats with a 2 - 4 - 2 configuration (A340-200)

✈ Seat Specifications

- ◆ 79-84cm (31-33") seat pitch

🧳 Luggage Allowance

- ◆ 20kg of checked luggage
- ◆ 7kg of hand luggage

📶 Extras

- ◆ AVOD with easy to use Touch Screens and an extended library of movies, TV features, games and Western and Arabic music
- ◆ Three meal options to choose from – beef, fish, poultry on any flight over 2 hours duration
- ◆ Complimentary drinks served throughout the flight

📞 Contact Details

Phone: 1300 855 057
Website: www.rj.com

Royal Jordanian Airlines - RJ

Overview

Singapore Airlines is one of the major carriers flying to Australia and was the first airline to operate the Airbus A380. With more space and intelligent features, the new Singapore Airlines Economy Class offers more comfort than ever.



✂ Long-Haul Fleet

- ◆ A380, A340-500, A330-300, B777, B747
- ◆ Average age: 3 years (A380), 7 years (A340 and B777)

✈ Cabin Specifications

- ◆ 3 - 4 - 3 configuration (B747-400, A380-800)
- ◆ 2 - 4 - 2 configuration (A300-300)
- ◆ 3 - 3 - 3 configuration (B777-200)

✈ Seat Specifications

- ◆ 81-86cm (32-34") seat pitch
- ◆ 44-48cm (17.5-19") seat width

🧳 Luggage Allowance

- ◆ 20kg of checked luggage
- ◆ 7kg of hand luggage

📶 Extras

- ◆ 27cm (10.6") widescreen LCD with AVOD featuring 120 movies, more than 170 TV shows, 740 CDs, over 20 radio channels and action-packed 3D games
- ◆ In-seat power supply
- ◆ Menus designed by International Culinary Panel

📞 Contact Details

Phone: 13 10 11
Website: www.singaporeair.com

Singapore Airlines - SQ

Overview

South African Airways is the national airline of South Africa. Over the decades, South African Airways has evolved into one of the leading carriers in Africa, which offers the biggest route network in Africa.



✂ Long-Haul Fleet

- ◆ A340-200, A340-300 and A340-600
- ◆ Average age: 5 years

✈ Cabin Specifications

- ◆ 215-275 seats with a 2 - 4 - 2 configuration

✈ Seat Specifications

- ◆ 81-85cm (32-33.5") seat pitch
- ◆ 43cm (17") seat width

🧳 Luggage Allowance

- ◆ 23kg of checked luggage
- ◆ 8kg of hand luggage

📶 Extras

- ◆ Personal screen with AVOD with a wide range of movies, TV shows, music and interactive games
- ◆ Complimentary meals created by renowned chefs and beverages complemented with signature wines and a wide range of beverages
- ◆ Comfort bag with socks, slumber shades, toothbrush and toothpaste

📞 Contact Details

Phone: 1300 435 972
Website: www.flysaa.com

South African Airways - SA

Overview

SriLankan Airlines, the National Airline of Sri Lanka, is an award winning carrier with a firm reputation as a global leader in service, comfort, safety, reliability, and punctuality.

SriLankan Airlines flies to Europe, the Middle East, West Asia, North Asia and South-East Asia from its hub in Colombo.



Long-Haul Fleet

- ◆ A340-300, A330-200
- ◆ Average age: 13 years (A340s), 10 years (A330s)

Cabin Specifications

- ◆ 275-296 seats in a 2 - 4 - 2 configuration

Seat Specifications

- ◆ 84cm (33") seat pitch

Luggage Allowance

- ◆ 30kg of checked luggage
- ◆ 7kg of hand luggage

Extras

- ◆ Personal TV with AVOD featuring a wide selection of movies, TV shows, radio channels, music and games
- ◆ Complimentary seat-to-seat calling facility
- ◆ Complimentary meals and drinks
- ◆ Special meals to accommodate dietary requirements
- ◆ Duty free available for purchase onboard

Contact Details

Phone: 1300 703 731
Website: www.srilankan.aero

Sri Lankan Airlines - UL

Overview

Vietnam Airlines is the national carrier of Vietnam and was established in 1989.

Vietnam Airlines offers flights to more than 42 international and 20 domestic destinations in Vietnam, including daily non-stop flights from Australia to Vietnam.



Long-Haul Fleet

- ◆ B777-200ER
- ◆ Average age: 7 years

Cabin Specifications

- ◆ 228-306 seats with a 3 - 3 - 3 configuration

Seat Specifications

- ◆ 84cm (33") seat pitch (B77-200ER)

Luggage Allowance

- ◆ 20kg of checked luggage
- ◆ 7kg of hand luggage

Extras

- ◆ Personal screen with AVOD with a range of entertainment options (on some flights)
- ◆ Complimentary meals with a choice of Asian or European style meals
- ◆ Complimentary alcoholic and non-alcoholic beverages
- ◆ Special meals to accommodate dietary requirements

Contact Details

Phone: 1300 888 028
Website: www.vietnamairlines.com

Vietnam Airlines - VN

Travel Daily

Click below for the full suite of Travel Daily airline guides:

First Class Guide

Business Class Guide

Premium Economy Class Guide

Economy Class Guide

www.traveldaily.com.au

Travel Daily's 2011 Economy Class Airline Guide is a publication of *Travel Daily*, Australia's leading travel industry publication - available by subscription for people in the travel industry - details at www.traveldaily.com.au.

Contributors to this special issue included Magda Herdzik, Lisa Maroun, Jenny Piper and Bruce Piper.

This guide was compiled in February 2011 from information provided by the airlines and publicly available on the internet. E. & O.E.

Travel Daily PO Box 428, West Ryde NSW 1685 Tel: 1300 799 220 Fax: 1300 799 221 email: info@traveldaily.com.au web: www.traveldaily.com.au