



Airline Premium Economy Class Guide

February 2013



Welcome

IT'S been more than a year since the last edition of *Travel Daily's* airline premium economy guide, and in that time a number of airlines have added this class to their offerings making the guide bigger than ever before.

The changing global economy has seen significant shifts in travel patterns, and premium economy fills a new niche for upmarket leisure travellers who want that extra touch of comfort without paying the cost of a full business fare.

We have created this guide in response to requests from our travel agent readers, who want a simple, consistent reference they can use to help their key clients when booking flights across the globe.

Once again, different carriers have chosen to contribute varying amounts of information to the guide, which we trust will come in very handy for travel agents and their clients. We welcome feedback on the guide which complements our other airline guide products including First, Business and Economy Class.

Bruce Piper, *Travel Daily* publisher

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Overview

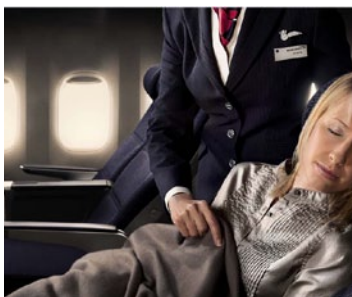
Travelling for business or pleasure is more comfortable in World Traveller Plus, the premium economy cabin on board British Airways.

Customers can make the start of their journey stress free by checking in, choosing their seat and printing their boarding pass online, from 24 hours before flight departure.

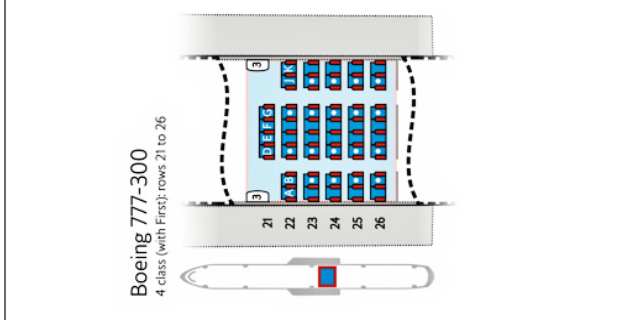
They can also benefit from an enhanced baggage allowance of two free checked bags, each weighing up to 23kg and one piece of hand baggage when travelling on all routes.

Customers can enjoy additional space in a smaller cabin, with a wider seat and 7" more leg room than economy class.

Working onboard is made easier with two USB ports and a personal in-seat power socket. And when it's time to relax, an adjustable headrest and softer seat foams provide extra comfort.



Premium Economy Seat Configuration (B777)



✈ Long-Haul Fleet

- ◆ 252 aircraft (2 x A318, 33 x A319, 41 x A320, 11 x A321, 19 x 737-400, 57 x 747-400, 3 x 757-200, 21 x 767-300, 46 x 777-200, 6 x 777-300, 6 x Embraer E170, 7 x Embraer E190)

🛋 Cabin Specifications

- ◆ 44 seats over one cabin
- ◆ 2 - 4 - 2 configuration

🪑 Seat Specifications

- ◆ Ergonomically-designed seat with an adjustable hammock-style headrest and increased recline for added relaxation
- ◆ Additional leg room and leg rest
- ◆ 96.5cm (38") seat pitch

🧳 Luggage Allowance

- ◆ 2 pieces of checked luggage - 23kg per piece (must not exceed 90cm x 75cm x 43cm including the handles, pockets and wheels)
- ◆ 1 piece of carry-on luggage (dimensions 56cm x 45cm x 25cm) plus a laptop bag or handbag

🍴 Dining

- ◆ Three-course meal with a choice of main course from the business class Club World menu
- ◆ Special meals to accommodate different tastes and dietary requirements
- ◆ Wide range of complimentary alcoholic and non-alcoholic beverages available throughout the flight
- ◆ 'Feed kids first' - ensures that children are satisfied so that parents can enjoy their meal once they are settled

📺 Entertainment

- ◆ Personal 27cm (10.6") touch screen and noise-reducing headphones
- ◆ Choice of over 200 entertainment options including the latest movies, audiobooks or interactive games
- ◆ Two USB ports and an RCA

port to use personal electronic devices with the in-flight entertainment system

- ◆ In-seat power socket compatible with a range of international plug types

🍹 Clubs & Lounges

- ◆ Access to lounges limited to Gold and Silver Executive Club members (Emerald and Sapphire oneworld equivalent)

🏆 Loyalty Programs

- ◆ On Business - exclusive British Airways programme for small to medium sized companies
- ◆ Free membership
- ◆ Points accrual and redemption across the British Airways network

📶 Extras

- ◆ Complimentary newspaper, high quality cushion, blanket and amenity kit

✈ Alliances

- ◆ oneworld

🏆 Accolades

- ◆ 'Best Airline' Award at Business Traveller Awards 2012
- ◆ 2012 Skytrax Awards, British Airways' home hub Terminal 5 voted 'World's best Airport terminal'

Key Destinations

- ◆ London (LHR)
- ◆ Singapore (SIN)
- ◆ Paris (CDG)
- ◆ Rome (FCO)
- ◆ Frankfurt (FRA)
- ◆ Amsterdam (AMS)
- ◆ Madrid (MAD)

Price Guide

- ◆ Range of competitive fare options available to agents and these can be found at speedbirdclub.com/au

BRITISH AIRWAYS

Contact Details

Phone:

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Website:

speedbirdclub.com/au
or www.ba.com

British Airways - BA

Overview

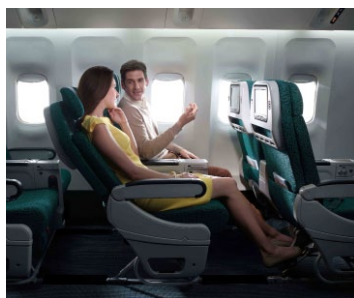
Cathay Pacific Airways is recognised as one of the world's leading airlines, renowned for its outstanding service, friendly personnel, modern fleet and exceptional safety record.

The new Premium Economy Class is no exception. Passengers can expect a host of onboard extras, designed to provide more comfort, space and personal attention throughout their entire journey.

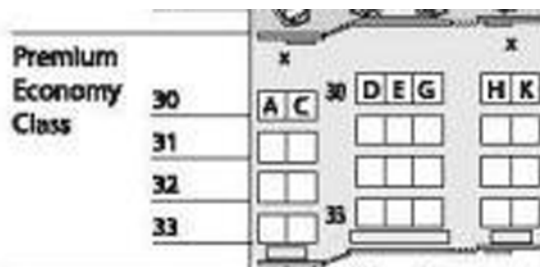
From an increased baggage allowance, dedicated check-in counters and priority boarding. To a quieter and more spacious cabin of 26-34 seats, the new Premium Economy Class is a total enhancement of the Economy class experience.

Passengers can try the new Premium Economy Class on over 70 flights a week from Australia to Hong Kong.

They can then seamlessly connect with Cathay Pacific's network of over 170 destinations worldwide.



Premium Economy Seat Configuration



✦ Long-Haul Fleet

- ◆ Average fleet age: 10.7 years
- ◆ Composed of A330-300, 777-300ER, 747-400, 777-300, A340-300, 777-200

✦ Cabin Specifications

- ◆ Separate cabin of 26-34 seats
- ◆ Airbus: 2 - 3 - 2 configuration
- ◆ Boeing: 2 - 4 - 2 configuration

✦ Seat Specifications

- ◆ 96.5cm (38") seat pitch; 49.5cm (19.5") seat width; 20.3cm (8") recline
- ◆ 4-way adjustable headrest, leg rest and extra personal storage space

✦ Luggage Allowance

- ◆ Checked baggage: 25kg
- ◆ Cabin baggage: 7kg

✦ Dining

- ◆ Welcome drink of champagne or juice and a hot towel
- ◆ A larger meal table and cocktail table
- ◆ Enhanced meal selection, with choices that you would also find in Business Class
- ◆ Complimentary bottled water and a variety of snacks throughout the flight

✦ Entertainment

- ◆ Award winning Studio^{CX} inflight entertainment system
- ◆ 10.6" widescreen TV
- ◆ In-seat power and multi-port connectivity to stream audio and video content

✦ Clubs & Lounges

- ◆ Marco Polo Silver, Gold and Diamond members granted access to Cathay Pacific lounges worldwide
- ◆ Visit award winning lounges The Wing, The Pier, The Cabin and The Arrival at Hong Kong International Airport

✦ Loyalty Programs

- ◆ Marco Polo Club - an exclusive programme that offers a range of privileges to Cathay Pacific's most frequent flyers, all designed to enhance your journey before, during and after your flight
- ◆ Asia Miles - Asia's leading travel reward program, offers you a world of exciting rewards to match your lifestyle
- ◆ Points accrual and redemption across the oneworld network

✦ Extras

- ◆ Environmentally friendly amenity kit
- ◆ Larger pillow and thicker blanket
- ◆ Noise-cancelling headsets

✦ Alliances

- ◆ oneworld

Key Destinations

- ◆ Hong Kong (HKG)
- ◆ Beijing (PEK)
- ◆ Shanghai (PVG)
- ◆ Tokyo (NRT)
- ◆ London (LHR)
- ◆ Paris (CDG)

Price Guide

Competitive fares available at cxagents.com



Contact Details

Phone:

131 747

Website:

cathaypacific.com.au

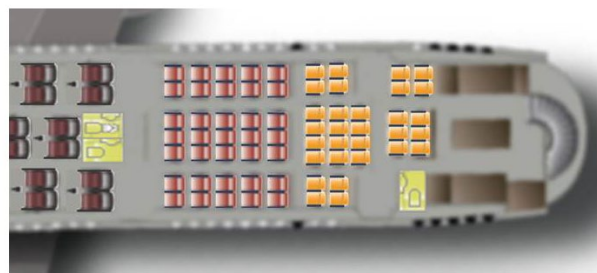
Cathay Pacific - CX

Overview

After over 90 years of flying, Qantas has learned the meaning of premium service. Premium Economy passengers on the A380 enjoy a private, 32-seat cabin on the upper deck with a dedicated cabin host, drinks served before take-off, and spacious seats with plenty of legroom. The extra-wide seats designed by Marc Newson and built by Recaro, provide a legrest and footrest for extra comfort. Qantas' menu is inspired by Neil Perry, complemented by premium Australian wines. Travellers are also free to treat themselves to a snack or drink whenever they like from the self-service snack bar. Passengers discover a choice of entertainment with large in-arm Panasonic entertainment touch screens. There are hundreds of options, including the latest movies, TV programs, interactive games and an extensive audio selection.



A380 Premium Economy Seat Configuration



OnBoard



✦ Long-Haul Fleet

- ◆ A380 fleet: 12 aircraft as at February 2013
- ◆ Reconfigured B747 fleet: 9 aircraft as at February 2013

✦ Cabin Specifications

- ◆ Dedicated 32 seat cabin on the upper deck with 2 - 3 - 2 seat configuration (A380)
- ◆ Dedicated 36 seat cabin with 2 - 4 - 2 seat configuration (B747)

✦ Seat Specifications

- ◆ 96.5cm (38") seat pitch
- ◆ 23cm (9") recline
- ◆ Extra-wide up to 49.5cm (19.5") ergonomically designed seat
- ◆ Adjustable headrest and integrated leg rest with fold out footrest
- ◆ In-arm meal table, a wide centre console and fixed cocktail table
- ◆ Water bottle holder

✦ Luggage Allowance

- ◆ 2 pieces of checked baggage up to 23kg each (The Americas)
- ◆ 40kg, no restriction on the number of pieces (all other International routes)[^], premium Frequent Flyers can enjoy allowances up to 60kg

^{*}Restrictions may apply, visit qantas.com/baggage for further details
[^]Tickets issued on or after 26 February 2013 for travel on or after 31 March 2013

✦ Entertainment

- ◆ Noise-cancelling headsets
- ◆ Power outlets & USB connectivity
- ◆ Large 27cm (10.6") adjustable in-arm Panasonic entertainment touch screen

✦ Extras

- ◆ Priority check-in and disembarkation, dedicated boarding lane
- ◆ Sheet backed blanket and large cotton pillow
- ◆ Amenities kit

✦ Dining

- ◆ Contemporary menu inspired by leading Australian restaurateur Neil Perry
- ◆ Continuous refreshment service
- ◆ Stylish Marc Newson-designed tableware
- ◆ Selection of premium Australian wines
- ◆ Pre-take off sparkling wine or beverage

✦ Extras

- ◆ Sheet backed blanket and large cotton pillow
- ◆ Priority check-in

✦ Alliances

- ◆ oneworld - winner of 2010 Skytrax World's Best Airline Alliance Award

✦ Accolades

- ◆ World's Best Premium Economy and World's Best Premium Economy Catering - 2012 Skytrax World Airline Awards

Key Destinations

A380*

- ◆ London (LHR)
- ◆ Dubai[^] (DXB)
- ◆ Los Angeles (LAX)
- ◆ Hong Kong (HKG)

Reconfigured B747*

- ◆ Los Angeles (LAX)
- ◆ New York (JFK)
- ◆ Dallas/Fort Worth (DFW)
- ◆ Santiago (SCL)

Price Guide

- ◆ Range of competitive fare options available to agents available at qantas.com/agents

^{*} All flights are subject to last minute aircraft changes

[^] Flights to Dubai are from 31 March 2013 and remain subject to regulatory approvals



Contact Details

Phone:

13 17 11

Website:

www.qantas.com/agents

Qantas Airways - QF

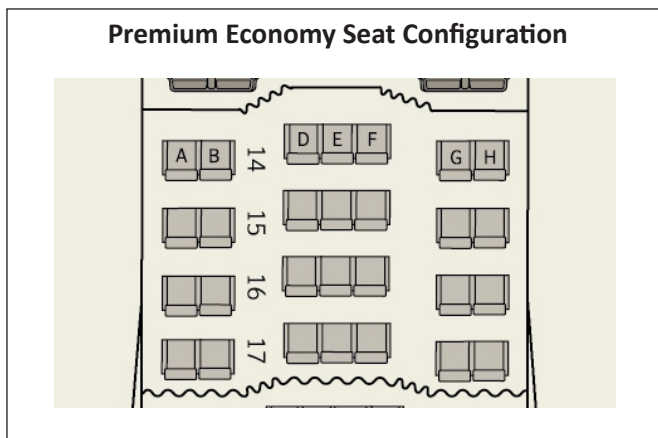
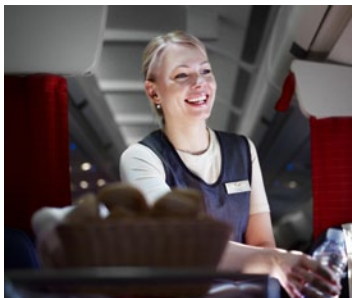
Overview

In Economy Extra passengers will enjoy a remarkably more comfortable seat than in Economy.

A class with its own cabin located between Business and Economy and dedicated crew it is ideal for those seeking more space, personalised service and greater comfort without the business class price tag.

Enjoying a spacious configuration in the SAS Airbus A340, the seats are wider and offer more legroom with fully adjustable neck and legrests for extra comfort.

From Australia, Economy Extra is offered on the SAS Economy Extra Combination fares. These combine Economy flights between Australia and Asia with flights in Economy Extra between Asia and Copenhagen.



✈ Long-Haul Fleet

- ◆ Number of aircraft: 11
- ◆ Airbus A340-300 & A330-300
- ◆ Average age: 8 years

✈ Cabin Specifications

- ◆ 28 forward facing seats over one cabin
- ◆ 2 - 3 - 2 configuration

✈ Seat Specifications

- ◆ 47cm (18") seat width
- ◆ Recline 112°
- ◆ 96.5cm (38") legroom
- ◆ Adjustable neck/leg rests

✈ Luggage Allowance

- ◆ 2 pieces of checked luggage - 23kg per piece
- ◆ 1 extra piece for Star Alliance Gold and Silver tier members
- ◆ 2 pieces of carry-on luggage - 8kg per piece

✈ Dining

- ◆ Cocktail and snacks
- ◆ 3 course menu
- ◆ Wide selection of wine and liqueur
- ◆ Fruit and snacks between meals
- ◆ Second meal service

✈ Entertainment

- ◆ 16.3cm (6.4") personal seat-back screen
- ◆ Audio/Video on Demand
- ◆ 80+ channels movies/tv/games/music

✈ Loyalty Programs

- ◆ SAS EuroBonus
- ◆ Free membership
- ◆ Partners - Star Alliance member airlines

✈ Extras

- ◆ Power outlets
- ◆ Business Class check-in
- ◆ Access to SAS Fast Track
- ◆ Free advance seat selection

✈ Alliances

- ◆ Star Alliance

✈ Accolades

- ◆ Europe's most punctual airline 2009, 2010 and 2011 - Flightstats.com

Key Destinations

- ◆ Copenhagen (CPH)
- ◆ Stockholm (ARN)
- ◆ Oslo (OSL)

Price Guide

- ◆ Australia – Europe r/t: Economy Extra Combination from \$3,000 published



Scandinavian Airlines

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Scandinavian Airlines - SK

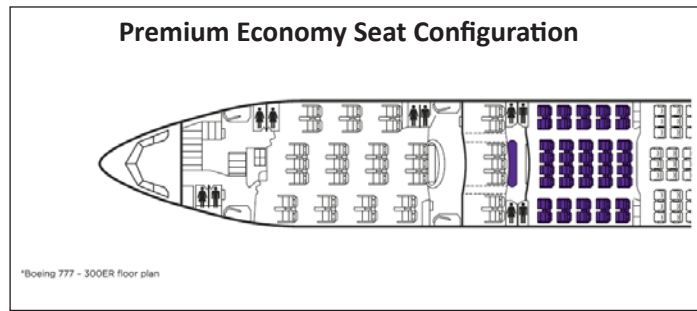
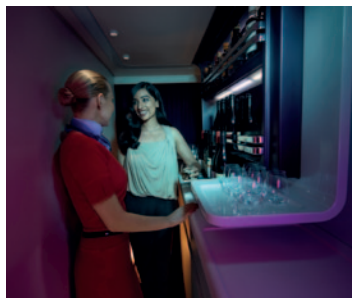
Overview

Virgin Australia's Premium Economy offers you a luxurious, all inclusive experience.

Enjoy benefits like Priority Check-in and Priority Boarding, stretch out onboard with extra legroom, and enjoy complimentary in-flight entertainment and food and beverages.

Virgin Australia's full service international long-haul airline departs Sydney, Brisbane and Melbourne to Los Angeles, and Sydney to Abu Dhabi, with onward connections with our international airlines partners.

Passengers will feel the Virgin Australia difference once they've experienced the extraordinary features, benefits and fabulous service of Premium Economy.



Long-Haul Fleet

- ◆ B777-300ER

Cabin Specifications

- ◆ Intimate 40 seat cabin
- ◆ 2 - 4 - 2 seat configuration

Seat Specifications

- ◆ 49.5cm (19.5") wide leather seats with adjustable head and foot rests
- ◆ 96.5cm (38") of generous legroom
- ◆ 20.3cm (8") recline
- ◆ Laptop power, USB slot and reading light
- ◆ In-seat 26.9cm (10.6") screen

Luggage Allowance

- ◆ Increased complimentary baggage allowance
- ◆ Priority baggage delivery
- ◆ 2 pieces of checked luggage up to 32kg each
- ◆ 1 piece of hand luggage up to 7kg

Dining

- ◆ All-inclusive meals and beverages served throughout the flight
- ◆ Australian inspired menu with fresh local produce
- ◆ Selection of Australian wines and after dinner liqueurs
- ◆ Exclusive stand up bar

Entertainment

- ◆ The award winning RED In-Flight Entertainment System featuring touch screens and handset controlled system
- ◆ 26.9cm (10.6") LCD full touch screen in every seat back
- ◆ Extensive range of new release and classic movies, TV favourites, engaging games and mood-satisfying music

Loyalty Programs

- ◆ Velocity Frequent Flyer
- ◆ Free membership
- ◆ Earn and redeem points with Virgin Australia, international airline partners and global network of Program Partners

Extras

- ◆ Amenity pack to make the flight more comfortable
- ◆ Mood lighting throughout the cabin to match the different phases of your flight
- ◆ Personal workstation with laptop power, USB port and noise-cancelling headsets

Alliances

- ◆ Virgin Australia has Interline agreements and partnerships with Air New Zealand, Singapore Airlines, Delta Air Lines and Etihad

Accolades

- ◆ Skytrax World Airline Awards 2012 for Best Airline, Australia Pacific and Best Airline Staff Service, Australia Pacific
- ◆ CSIA Australian Service Excellence Awards 2012 for National Customer Service Team of the Year - Cabin Crew
- ◆ Global Traveller magazine 2011, Best Airline to Australia and New Zealand
- ◆ Passenger Choice Awards 2011, Best in Region; Best Food and Beverage and Best IFE User Interface

Key Destinations

- ◆ Los Angeles (LAX)
- ◆ Abu Dhabi (AUH)

Price Guide

A range of fare options are available at virginaustralia.com



Contact Details

Phone:

13 67 89

Website:

virginaustralia.com

Virgin Australia - VA

Overview

AirAsia X is the low-cost long-haul arm of Malaysia-based AirAsia group, which currently flies from Kuala Lumpur to destinations in Australia (Gold Coast, Sydney, Melbourne & Perth), Taiwan, China, Korea, Japan, Saudi Arabia and Nepal.

It offers Premium FlatBed seating in addition to economy class. Premium FlatBed seats feature universal power sockets, adjustable headrests and built-in personal utilities such as a tray table, drink holder, reading light and privacy screen.



✈ Long-Haul Fleet

- ◆ Number of aircraft: 10
- ◆ A330-300

🪑 Cabin Specifications

- ◆ 12 seats with 2 - 2 - 2 configuration (A330-300)

🪑 Seat Specifications

- ◆ Flatbed seats
- ◆ 152cm (60") seat pitch
- ◆ 51cm (20") seat width
- ◆ Stretches out to 196cm (77") in full recline position

🧳 Luggage Allowance

- ◆ 25kg of checked luggage
- ◆ 1 piece of carry-on luggage - max 7kg

🍴 Dining

- ◆ Combo Meal

📺 Entertainment

- ◆ Limited numbers of Samsung Galaxy Tabs are available for rent which offer the latest movies, TV shows, music and games

📶 Extras

- ◆ Power outlets
- ◆ 'Pick A Seat'
- ◆ Priority check-in
- ◆ Priority boarding
- ◆ Priority baggage
- ◆ Pillow and blanket
- ◆ Travel date flexibility

Key Destinations

- ◆ Kuala Lumpur (KUL)
- ◆ Chengdu (CTU)
- ◆ Hangzhou (HGH)
- ◆ Xi'an (XIY)
- ◆ Beijing (PEK)
- ◆ Shanghai (PVG)
- ◆ Taipei (TPE)
- ◆ Tokyo (HND)
- ◆ Osaka (KIX)
- ◆ Seoul (ICN)
- ◆ Kathmandu (KTM)
- ◆ Jeddah (JED)

Price Guide

- ◆ SYD - KUL - from \$749
- ◆ MEL - KUL - from \$699
- ◆ OOL - KUL - from \$699
- ◆ PER - KUL - from \$649



Contact Details

Ph: 1300 760 330

W: www.airasia.com

AirAsia X - D7

Overview

Virgin Atlantic Premium Economy is packed full of all those little extras that make flying much more fun.

A dedicated check in. Priority boarding.

A big, wide seat covered in purple leather, with 38 fabulous inches of legroom.

A glass of something lovely to say hello. A choice of three delicious meals served on china. An after dinner liqueur, a cheeky movie treat.

Premium Economy passengers will come off the plane and receive their baggage first.



✈ Long-Haul Fleet

- ◆ B747-400
- ◆ A340-300
- ◆ A340-600

🪑 Cabin Specifications

- ◆ Private cabin with only 38 seats
- ◆ 2 - 3 - 2 configuration

🪑 Seat Specifications

- ◆ Wider more spacious leather seat with greater recline
- ◆ 96.5cm (38") seat pitch
- ◆ 53cm (21") seat width
- ◆ Adjustable lumbar support, headrest and footrest

🧳 Luggage Allowance

- ◆ 2 pieces of checked luggage - up to 23kg each
- ◆ 6kg of carry-on luggage

🍴 Dining

- ◆ Enhanced meal service with three tempting choices
- ◆ Pre-flight complimentary glass of bubbly
- ◆ Complimentary drinks throughout the flight

📺 Entertainment

- ◆ Personal seatback TV with 300 hours of award winning Audio/Video on demand
- ◆ Over 120 albums and playlists, video games

🎁 Loyalty Programs

- ◆ Flying Club rewards program - free to join
- ◆ 14 partner airlines around the world

📶 Extras

- ◆ Laptop power outlet
- ◆ Amenity kit full of essentials for the flight
- ◆ Dedicated cabin crew
- ◆ Dedicated washroom facilities

Key Destinations

- ◆ Hong Kong (HKG)
- ◆ London (LHR)

Price Guide

Range of competitive fare options available to agents



Contact Details

Ph: 1300 727 340

W: vsflyinghub.com

Virgin Atlantic - VS

Overview

Air France's Premium Economy passengers can enjoy additional space and superior comfort including priority access at the airport. The French carrier offers this product on intercontinental flights as well as routes in Europe, North Africa and Israel.



Long-Haul Fleet

- ◆ A318, A319, A320, A321, A330-200, A340-300, A380, B777-200, B777-300

Cabin Specifications

- ◆ 21 seats in a 2 - 3 - 2 configuration

Seat Specifications

- ◆ 20% more leg room and 20% wider seats than Economy
- ◆ New fixed-shell seat

Luggage Allowance

- ◆ Two pieces of carry on luggage up to 18kgs (international)
- ◆ Two pieces of checked in baggage up to 23kgs each

Dining

- ◆ Michel Nuges conceived meals
- ◆ Wines and champagnes

Entertainment

- ◆ 10.4" interactive video screen
- ◆ Noise-reducing headset with high-quality hi-fi sound

Contact Details

Phone: 1300 390 190

Website: airfrance.com

Air France - AF

Overview

Air New Zealand's Premium Economy cabin on flights from Auckland to Los Angeles and onto London has the revolutionary new Spaceseat. The design of the Spaceseat means the person sitting in front of you can't recline into your personal space. The seat slides forward too – just like an armchair.



Long-Haul Fleet

- ◆ B747-400, B777-200, B777-300, B763-300, B787-900

Cabin Specifications (777-300)

- ◆ 44 seats in rows 23 to 31

Seat Specifications (777-300)

- ◆ Protected personal space with hard back shell - ensures space is never interrupted
- ◆ 51cm (20") seat width

Luggage Allowance

- ◆ Two pieces of carry on luggage up to 7kgs (international)
- ◆ Two pieces of checked in baggage up to 23kgs each

Dining

- ◆ Inflight menus consulted by New Zealand Chefs
- ◆ Award winning NZ Wine Lists

Entertainment

- ◆ 10.6" personal touch screen in widescreen format
- ◆ Over 580 hours of movies, TV shows, video games and news

Contact Details

Phone: 1800 737 747

Website: airnzagent.com.au

Air New Zealand - NZ

Overview

Italian carrier, Alitalia calls its Premium Economy Class Classica Plus. The SkyTeam alliance member has a joint venture with Delta, Air France and KLM. Alitalia operates to 101 destinations, 26 in Italy and 75 worldwide across 149 routes.



Long-Haul Fleet

- ◆ A330, B777

Cabin Specifications

- ◆ 21 seats in a 2 - 3 - 2 configuration

Seat Specifications

- ◆ 94-96.5cm (37-38") seat pitch, 120° recline
- ◆ 20% more leg room than Economy

Luggage Allowance

- ◆ One piece of carry on luggage up to 8kgs
- ◆ Two pieces of checked in baggage up to 23kgs each

Dining

- ◆ Hot meal and snacks or breakfast
- ◆ Soft drinks or warm ones and fine wines

Entertainment

- ◆ 10.8" screens with 45 movies and real-time news
- ◆ New generation noise isolating headphones
- ◆ USB port
- ◆ Individual telephone with satellite technology

Contact Details

Phone: 1300 304 237

Website: alitalia.com/GB+EN

Alitalia - AZ

Overview

ANA operates aircraft with Premium Economy cabins on routes between Narita and Munich/Washington DC/Chicago and between Haneda and Los Angeles, new routes were also introduced with the product in late 2012.



Long-Haul Fleet

- ◆ B777-300ER, B777-200ER

Cabin Specifications

- ◆ Situated at the front of the Economy with a wall separating the two classes
- ◆ 8 seats across in a 2 - 4 - 2 configuration

Seat Specifications

- ◆ 97cm (38") seat pitch, 49cm (19.3") width

Luggage Allowance

- ◆ One piece of carry on luggage up to 10kgs
- ◆ Two pieces of check in baggage up to 23kgs each

Dining

- ◆ ANA's original Bento Box style menu with choice of Japanese or Western style box
- ◆ Sparkling wine and seasonal soup

Entertainment

- ◆ 10.6" touch panel LCD monitor
- ◆ USB port and iPod connector

Contact Details

Phone: + 310 782 3011

Website: ana.co.jp

ANA All Nippon Airways - NH

Overview

China Southern is the largest airline in the People's Republic of China and currently the third biggest carrier worldwide. It is also a member of the SkyTeam alliance offering access to over 898 destinations in 169 countries.



Long-Haul Fleet

- ◆ A330-300 and A330-200 aircraft currently operate on Australian routes

Cabin Specifications

- ◆ 47 seats in a 2 - 4 - 2 configuration

Seat Specifications

- ◆ 89cm–94cm (35"-37") seat pitch
- ◆ 4-7% more leg space than Economy

Luggage Allowance

- ◆ One piece of carry on luggage up to 5kgs
- ◆ Two pieces of check in baggage up to 23kgs each

Dining

- ◆ Chinese & Western-style food, and specially ordered food

Entertainment

- ◆ Private entertainment system with LCD touch screen
- ◆ USB ports
- ◆ Magazines and newspapers

Contact Details

Phone: (02) 9233 9788

Website: flychinasouthern.com

China Southern - CZ

Overview

Delta Air Lines' Economy Comfort product offers 50% more recline than Economy Class seats. Economy Comfort passengers will sit in the first few rows of the Economy cabin and be offered Priority Boarding. Economy Class passengers can upgrade to Economy Comfort for very little charge via the website, once ticketed.



Long-Haul Fleet

- ◆ B767, B757, B737; A320, A319

Seat Specifications

- ◆ 7-10cm (3-4") more leg room than Economy Class
- ◆ 50% more recline on most long haul international flights

Luggage Allowance

- ◆ One piece of carry on luggage and one personal item
- ◆ One piece of check in baggage up to 23kgs

Dining

- ◆ Economy Comfort passengers receive first choice of meals
- ◆ Free spirits on most long-haul international flights

Entertainment

- ◆ 9" state of the art audio/video on demand inflight entertainment system

Contact Details

Phone: 1800 144 917

Website: delta.com

Delta Air Lines - DL

Overview

Japan Airlines has created a separate cabin at the front of the ordinary Economy Class seating offering 20% more space for passengers with a shell shape covering at the back of the seat. The Japanese carrier flies to 287 international and 227 domestic routes.



Long-Haul Fleet

- ◆ B777-300ER; B777-200ER;

Cabin Specifications

- ◆ Separate Premium Economy cabin

Seat Specifications

- ◆ 97cm (38") seat pitch
- ◆ Cocktail tray for placing drinks with a small storage compartment underneath

Luggage Allowance

- ◆ One piece of carry on luggage up to 10kgs
- ◆ Two pieces of checked in baggage up to 23kgs each

Dining

- ◆ Regular Economy Class meals
- ◆ In between meal snacks such as noodle soups and ice cream

Entertainment

- ◆ 9" state of the art audio/video on demand inflight entertainment system

Contact Details

Phone: 1300 359 525

Website: jal.com.au

Japan Airlines - JL

Overview

Turkish Airlines offers Comfort Class to its passengers who want more legroom, more onboard catering and better in-flight entertainment options without the cost of a Business Class seat. The most important difference between Economy Class and Comfort Class is the spaces between each row and the width of the seats.



Long-Haul Fleet

- ◆ A340-300, A330-300, A330-200, A321-200, A320-200, A319-132/100, B777-300ER, B737-800, B737-700, B737-400, B737-900ER

Cabin Specifications

- ◆ 2 - 3 - 2 seat configuration

Seat Specifications

- ◆ 116cm (46") seat pitch; 49cm (19.5") seat width
- ◆ Full seat recline to 22cm (8.8")

Luggage Allowance

- ◆ Checked luggage up to 20kgs

Dining

- ◆ Restaurant-quality service with fresh ingredients

Entertainment

- ◆ Personal monitors 27cm (10.6")
- ◆ Connections in the centre console for iPad & iPod connection

Contact Details

Phone: (02) 9255 9900

Website: turkishairlines.com

Turkish Airlines - TK

Overview

United operates daily nonstop services from Sydney and Melbourne (via Sydney) to Los Angeles and San Francisco with connections to 300 destinations across the Americas. Economy Plus offers up to five extra inches of legroom. Located at the front of Economy cabin, the seats give the added benefit of allowing a swifter exit from the plane upon arrival.



Long-Haul Fleet

◆ 156 aircraft (B747, B767, B777)

Cabin Specifications (B747)

◆ 3 - 4 - 3 main deck configuration

Seat Specifications (B747)

◆ 91cm (36") seat pitch

◆ 43cm (17") seat width

Luggage Allowance

◆ One piece of checked luggage (23kg)

Dining

◆ Complimentary meals, soft drinks, beer and wine on all transpacific flights

Entertainment (B747)

◆ Mainscreen programming with complimentary headsets

◆ Variety of entertainment options including audio selections, television programming and movie selections

Contact Details

Phone: 131 777

Website: united.com

United Airlines - UA

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