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Wednesday 13th August 2014



## Helloworld clears decks

HELLOWORLD'S \$59.5 million writedown (TD breaking news) is related to "goodwill built up over many years of acquisitions and mergers," with the company this morning confirming that it is not connected with any of its retail brand names.

The company had foreshadowed a review of the carrying value of its intangible assets (TD 26 Jun), with the impact affecting the carrying value of goodwill in the Helloworld Retail Segment.

CEO Elizabeth Gaines said that the segment remains profitable, and based on unaudited trading results has generated an Adjusted EBITDAI of \$50.5 million over the year to 30 Jun.

That doesn't include the costs associated with implementation of the new helloworld brand or other non-recurring items.

#### Nine pages of news

Travel Daily today has nine pages of news and photos, including a front cover page for Virgin Australia plus full pages: AA Appointments jobs • Italian Dream Incorporated

Gaines said the company had "consider it prudent to effect this non-cash impairment," with Helloworld confident that the strength of its balance sheet, together with the "focused, consolidated helloworld network," provides a strong platform for future growth.

Further details of the 2013/14 Helloworld figures will be provided on 27 Aug when the firm releases its audited accounts.

The company's shares are trading unchanged at 25c each.

#### Virgin entertainment

VIRGIN Australia is today highlighting its inflight entertainment system accessible via the Virgin Australia Entertainment App, offering an array of movies, TV and music. See the cover page for details.

#### **Italy shore excursions**

**ITALIAN** Dream Incorporated is able to offer cruise ship passengers shore excursions across Italy, complete with a private driver - see the last page.

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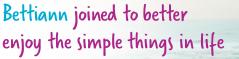
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Wednesday 13th August 2014

## **Shuttlewood to Travelport**

QANTAS-OWNED online accommodation specialist Hooroo has launched a new tenday campaign offering Qantas Frequent Flyer Scheme members a bonus 10,000 points for any Asia based hotel booking.

Hooroo QFFF promo

The offer applies to Qantas Hotels bookings for participating QFF Partner Properties, with a minimum spend of \$1,000.

Hooroo executive manager Bruce Fair told **Travel Daily** the initiative was "on the back of the highly successful USA promo back in June.

"We love fuelling the growth," he added.



**KAYLENE** Shuttlewood has been named as Travelport's new General Manager - Pacific, replacing incumbent Alex Fitzpatrick who will move on to a new role within Travelport.

Shuttlewood has been a long-time Helloworld staffer, working in roles with the various incarnations of the company for almost 23 years.

Her current position is as Head of Affiliate Network, and she has also held roles in London, New York, Los Angeles, Brisbane and Sydney with Concorde Travel, Air Tickets, Stella Travel UK and the Airline Representation gsa.

Travelport Asia-Pacific md Mark Meehan said the company was very pleased at the appointment of Shuttlewood.

"Her broad and extensive experience across the travel industry, combined with her proven commercial acumen and leadership qualities, mean that she is well equipped to continue the strong momentum we have built in this region," he said.

Meehan also thanked Fitzpatrick for her contribution to the region

over the last two years. Shuttlewood will join Travelport in early Nov, with Fitzpatrick remaining in the Pacific until the end of 2014 to ensure a smooth transition, Meehan confirmed. Helloworld Limited ceo Elizabeth Gaines said Shuttlewood leaves the company "with our sincere thanks for her many years of service."

Shuttlewood said "it has been a fantastic experience for me to work through the transformation process at *helloworld* and I look forward to my new role at Travelport."

#### AAA Fair Work MoU

THE Accommodation Association of Australia has signed a new Memorandum of Understanding with the Fair Work Ombudsman, with the aim of 'opening up a channel of communication that will lower the complexity of compliance for accommodation businesses."

AAA ceo Richard Munro said it was a key move for the Association, the industry and the entire Australian economy.



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## Wanda Grp invests in The Jewel

**CHINESE** company Wanda Group has confirmed it will take over the development of the triple tower 'Jewel' project (right) on the Gold Coast.

Wanda Group will inject \$900 million into the luxury five-star Wanda Vista hotel and serviced apartments, becoming the firm's fifth overseas hotel project.

Construction of The Jewel is expected to begin in 2015.

Located at Surfers Paradise, The Jewel is the city's only luxury hotel and apartment complex to receive approval for development on the famous beachfront.

The Wanda Vista will feature approximately 160-rooms and is slated to open in 2018.

It will feature conference rooms, restaurants, bars and other entertainment facilities.

According to the Federal Govt, Wanda is China's largest five-star hotel owner, with 59 hotels in China and plans for at least 15



luxury hotels in 15 international cities by 2020.

Minister for Trade & Investment Andrew Robb said Wanda Group's decision to invest in Australia "demonstrates the Government's efforts to promote Australia as open for business are working."

#### New US entry app

**THE** US Customs and Border Protection service has announced the first ever "authorised app" which can help expedite a traveller's entry into the USA.

The Mobile Passport Control (MPC) app allows eligible passengers to submit their passport information and customs declaration form via a smartphone or tablet, prior to inspection by officers, speeding up the entry process.

It's available free from Apples iTunes store, and was developed as part of a pilot program between the service and Hartsfield-Jackson Atlanta International Airport.

Eligible travellers arriving in Atlanta can use the app effective from today, with MPC expected to expand to more airports across the USA later this year.

An Android version is also in the works, with eligible passengers currently including US citizens and visitors from Canada.



You're the one that we want

**STARWOOD** International's funky Aloft hotel brand has launched another innovation, with the debut of robotic butlers.

Named "A.L.O. the Botlr," the 'charismatic cyber associate' is now on duty at Aloft Cupertino in California's Silicon Valley.

A.L.O. (pictured in his vinyl uniform complete with a natty plastic bow-tie) will apparently work in both back and front

of house roles such as delivering amenities to guest rooms, freeing up Aloft's staff to provide other services to guests.



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Wednesday 13th August 2014

#### New SKYCITY Hotel for Auckland



**SKYCITY** Entertainment Group has revealed plans to develop a new five-star hotel in Auckland as part of an expanded SKYCITY Entertainment Precinct.

The project will also include a pedestrian laneway of bars, restaurants & boutique shopping right in the heart of the CBD.

It will form part of the New Zealand International Convention Centre complex which has now

received approval from the NZ govt to proceed based on concept designs, with construction due to commence later this year.

"This new 300 bed hotel is a major New Zealand tourism project and it will complement other hotels being built in downtown Auckland," SKYCITY chief exec Nigel Morrison said. Its addition will boost the bed count in SKYCITY to nearly 1,000.



#### **QFLink RECOGNISE**

**QANTAS** has revealed its support for the Aboriginal and Torres Strait Islander peoples. becoming an official partner of the RECOGNISE campaign and introducing new livery for a QantasLink Q400 turboprop.

**RECOGNISE** is the movement of Australian's campaigning for the recognition of Aboriginal and Torres Strait Island people in the Australian Constitution.

Qantas Grp exec Olivia Worth said QF "is proud to lend its support towards ensuring the first chapter of Australia's story and the people who forged it are recognised."

The RECOGNISE logo (pictured) will be added to the entire fleet of QantasLink's 31 Q400 aircraft.



#### Cruise3sixty 2014

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**CRUISE** Lines International Association (CLIA) Australasia has today confirmed the Cruise3sixty Australasia conference will mark its return in 2015, with the event to be held in Sydney on 27 Feb.

CLIA Australasia gm Brett Jardine said the event will include a business-oriented trade show & talks are underway with the Port Authority of NSW to provide an optional tour of Sydney's cruise terminals, including the refurbed **Overseas Passenger Terminal.** 

The 12th Cruise Industry Awards will be held on Sat 28 Feb.

#### 2 new AW sales reps

**ADVENTURE** World has today announced the appointment of Joseph Di Bennardo and Andy Kirkman as new business development managers for NSW/ ACT and WA/SA respectively.

The newcomers have industry experience covering wholesale, retail and tour operation.





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#### **Early savings in Asia**

**COSMOS** has released a range of earlybird booking deals on 2015 departures of its popular Asian itineraries, with savings of up to \$300 per couple available ahead of the main season release. The saving is valid for tours in

China, Vietnam, India, Thailand, Japan and Sri Lanka on offer. Phone 1300 230 234 for details.





#### Siam Aus sales quest

DELEGATES from Bangkok property group Siam@Siam will visit Australia next week for a series of meetings & agency visits. Siam@Siam Hotels & Resorts director of marketing Somkiat Kantawat will spend his first three days in Sydney followed by one each in Adelaide and Perth.

The mission will detail the safety of Bangkok currently, following recent political clashes, as well as special rates and incentives.

#### **Tourism an SA priority**

**TOURISM** has been identified as the fifth most important area for development for South Australia by an Economic Development Cabinet Committee.

The committee studied a cross section of potential areas to feature as part of a reform agenda for the state including academia and business and found the state's Tourism 2020 Plan was a key area worth pursuing.

South Australia's Tourism Plan to achieve \$8b in annual tourist expenditure by 2020 has been labelled ambitious, calling for a whole-of-industry approach.

#### Learnings from NZ9

**AIR** New Zealand has completed a comprehensive review of the mishaps surrounding the recent NZ9 delays in Honolulu.

Overseen personally by NZ ceo Christopher Luxon, the review looked at the management of the situation, which saw rolling delays on one aircraft prevent takeoff on three separate occasions.

The problem was identified as an engineering issue exacerbated by repeated summoning of pax to the airport to board the flight.

Luxon said options to improve the int'l disruption management process were already under trial.

## AAT Kings goes through the roof

**COACH** touring firm AAT Kings has just taken delivery of two luxury & revolutionary coaches each boasting a glass roof - a first for coach touring in Australia.

The Travel Corporation brand yesterday

treated Travel Daily

and a select group of guests to an abridged city tour of Sydney aboard one of the buses, which allowed the city to be observed in a new and exciting way.

Despite the weather gods opting not to grace Sydney with a sunny day, the experience no less provided a new perspective for touring the city's highlights.

The coach was so new that it was only delivered from the manufacturer two days ago, and will be put into service today, operating a scheduled customer adventure to the Blue Mountains. Representing part of a multi-

million dollar investment in its fleet, AAT Kings managing director Anthony Hayes said the new coaches offered a unique way to explore Sydney.

"As well as being the first of their kind in Australia, these coaches offer out guests enviable photo opportunities taking in 180° views of the city and mountains."



In addition to full day journeys to outer Sydney attractions such as the mountain ranges to the west, the new 51-seat vehicle will also operate half and full-day tours of Sydney city's highlights.

As well as ultra-comfortable seating, onboard television screens feature for viewing associated informative touring videos, USB ports for charging personal devices and a restroom.

**Pictured** above with the Sydney Harbour Bridge slightly visible through the glass roof & the rain are AAT Kings digital marketing manager Raymond Toplak and head of day touring Australia Jodie Grossfeldt.

#### New terminal at FRA

**CITY** officials in Frankfurt have approved the construction of a third Terminal, with the EUR€2b (AUD\$2.8b) terminal to be built in phases and able to cater for an additional 25 million pax annually.



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### Luxury a strong seller in Rockies



**SALES** growth of luxury Canada experience Rocky Mountaineer has been so strong lately that wholesaler Rail Plus has set up its own division to handle bookings.

More than 100 Sydney agents last night learned more about the Rocky Mountaineer experience and its ongoing sales success in Australia through Rail Plus.

The wholesaler launched its 2015 season to attendees at the CBD's Ivy Penthouse last night, which was punctuated by the firm's investment in the train.

Over the last few years, Rail Plus sales of Rocky Mountaineer have been up more than 30% each year, figures which warranted the

#### More mobile services

**TEN** additional brands in the Marriott International stable have been activated for smartphone check-in & check-out functionality.

A further 1,200 hotels globally join almost 500 hotels currently offering the Marriott Mobile app to skip the front desk, with a further 4,000 hotels worldwide expected by the end of the year.

Activated properties allow users to be sent a push notification when a room is ready, and more. dedicated expert sales force.

Two full-time consultants work on the product day-in & day-out, both having experienced the train recently and well versed in its endless points worth promoting.

Attendees also had a chance to win a seven-night famil to Canada with flights from Air New Zealand, a trip on Rocky Mountaineer from Vancouver to Banff, and one night pre or post-train at the Fairmont Waterfront in Vancouver.

The two major prizes, ironically enough, were won by two agents from the same store, with Judith Wilson and Kate Arnold from Harvey World Travel Sylvania taking home the goodies.

Increased investment by Rail Plus also in promoting Rocky Mountaineer to the Australian trade goes hand in hand with the company's recently launched offtrack program, which includes a wide range of hotels, sightseeing and day touring (**TD** 04 Apr).

**Pictured** above from left at the event is Alicia Privitera, Rail Plus; Nicki Schleibs, Rail Plus; Dianna Shinella, Rocky Mountaineer; Julie Rogers, Rocky Mountaineer; Elizabeth Hutchison, Air New Zealand; Greg McCallum, Rail Plus and Gillian Seller, Fairmont Hotels.

# Travel Daily

Wednesday 13th Aug 2014

#### PTMs Lion City bound

**RECORD** numbers of Personal Travel Managers from home-based consultant group TravelManagers will converge on Singapore for its annual conference this weekend.

The company's seventh annual conference will see 320 agents from all Australian states and territories in attendance along with preferred suppliers and guests at the three-day event.

*Travel Daily* will be on hand at the event with full coverage beginning from next week.

#### AA dropping 1st class

AMERICAN Airlines will remove its First class product on all of its Boeing B777-200 fleet over the next few years which will see more Economy class seats added.

The carrier operates a fleet of 47 B777 aircraft, with Economy seat numbers to rise from 247 to 289 - collectively an increase of 17% or 2,000 seats on the model.

Business class cabins will also be upgraded, however the number of seats will be reduced to make room for the Economy seat boost, *Dallas Morning News* reported.

#### **Relief in Syd demand**

**DEMAND** for hotel rooms in Sydney fell 1.2%, while supply posted small growth, according to preliminary STR Global statistics.

The fall in demand led to a 5.4% from in average rate to \$178.55 and a 2% drop in occupancy to 81.5% - the first decline in RevPAR since Mar 2013.

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#### Page 6

#### IATA takes a snapshot

**MORE** than 3.1 billion travellers flew on scheduled services on IATA member airlines in 2013, a system-wide IATA snapshot said.

The figure was up 5.1% on 2012 and was led by the Asia-Pacific region, who alone recorded over one billion pax, itself up 9.3%.

Unsurprisingly, China led the figures by nation, with 404.2m uplifted, a 11.8 increase y-on-y.

The top performing int'l route was Hong Kong to Chinese Taipei with 4.9 million pax carried alone.



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Lots of agents are "Bagging a Bargain" with the current Expedia Global Sale on now till August 17th. After another month of greater than 50% Year on Year growth, Expedia TAAP declared another fabulous trading period for July in AU. A massive 594 different destinations booked through Expedia TAAP last month. The top Expedia TAAP destinations booked were Sydney, Melbourne, London, Singapore, New York, Paris, Kowloon, Los Angeles, Kuta and Rome. Brisbane and the Gold Coast were just outside the top 10 while Oahu and Dubai performed well. Europe relented some space as the dominant destination although dropping from 37% to 33% with Oceania picking up that market split jumping from 26% to 30% compared to last month. USA was steady at 17% of the destination mix while APAC rose 1% to 19%. Although Sydney took top honours for transactions in July, New York as usual, recorded the highest spend, more than double the Sydney spend.

Some of the out of the way destinations last month included Zakopane in Poland, Paso Robles California, Torremolinos Spain and Fiordland New Zealand. Your great service and our great rates, keep your customers coming back.



#### TAM A350 enthusiasm

**THE** debut of the Airbus A350-900 XWB in South America last week as part of Route Proving tests has seen TAM Airlines herald the benefits of the jet which will soon be added to its fleet.

The state-of-the-art aircraft touched down in Santiago and Sao Paulo last week during its certification process, just days after flying into Sydney on a whirlwind stopover on its maiden flight from Jo'burg (**TD** 05 Aug).

TAM has 27 A350-900 XWBs on order with Airbus and expects to take delivery of the new aircraft between late 2015 and 2019, becoming the first carrier in the Americas to operate the model.

"The acquisition of these aircraft underlines our ongoing commitment of maintaining one of the most young and modern fleets in the world, with more efficient aircraft, lower environmental impact, and the best available technology in aviation, allowing us to deliver more comfort for our passengers," said ceo of the LATAM Airlines Grp Enrique Cueto.

#### **NBO terminal move**

**KENYA** Airways has begun the migration to its new airport terminal (1A) at Jomo Kenyatta Int'l Airport, shifting operation from terminal 1C.

During the initial launch phase, KQ will operate just four flights per day from Terminal 1A - KQ760 to Johannesburg, KQ410 to Entebbe KQ480 to Dar es Salaam & KQ762 to Johannesburg.

#### **Expeditions Asia brox**

THE 2014-15 World Expeditions Asia brochure covering trips to Myanmar, Vietnam, Cambodia, Laos & Thailand has been released. Bookings made in Aug for travel

before 30 Jun will receive a 15% discount for a second traveller - solo travellers will save 7.5%.

More at worldexpeditions.com.

#### Wasamedia portfolio

MINOR Hotel Group, whose brands include Anantara Hotels, Resorts and Spas and AVANI has renewed its representation deal with Wasamedia for the Australia and New Zealand markets. Per Aquum Retreats and the Elewana Collection also form part of the Minor property collection.

#### **Renaissance Orlando**

MARRIOTT International will open a new Renaissance Hotel in Orlando Downtown next year, with a 292-room property slated to debut in the city's CBD.





**THE** crew from World's Leading Cruise Lines was ready for action for Hunter Travel Group's Cruise Expo recently, billed as Newcastle's Biggest Cruise Sale Day.

Sales executives from each of the seven WLCL cruise brands were on hand at the Charlestown Bowling Club, welcoming some 3,000 would-be holiday makers as they explored the event. **Pictured** from left are Athena Mok, Carnival Cruise Lines; Andy Loving, Holland America Line/ Seabourn; Cherie Bowman, Princess Cruises; Ben Edney, P&O Cruises/Cunard; Sissel Way, Carnival Cruise Lines; Tiffany Burgess, Princess Cruises; Angus Mackay, P&O Cruises/Cunard and Anthony Cooper, Holland America Line/Seabourn.



#### CRUISECO UK - OFFICE MANAGER

Cruiseco, Australasia's leading third party distributor of cruise product is seeking the services of an experienced and inspirational Manager to continue to grow the business, and oversee the office team in their UK branch office, based in Solihull, West Midlands. The role is envisioned to initially be for a 12 month posting, with the opportunity to build into a permanent role, or to train a new incumbent in the role after the first 12 months is complete.

#### Key Tasks

- Supervise and motivate the reservations and product teams
- Interact with our UK agent member base on a regular basis and work closely with members to continuously improve our service levels
- Responsibility for all day to day finance and accounting requirements and associated reporting for the UK operation
- Responsibility for all IT solutions/call centre telephony and web solutions for the UK office and the member base and regular liaison with the Cruiseco IT Department in Sydney

#### Requirements

- Strong leader with excellent managerial skills
- Experience within the cruise industry and/or other specialist travel company
- Sound numeracy and analytical skills
- Forward thinking individual who embraces ecommerce, IT, and office systems
- Driven by excellent customer service and business growth
- Ability to travel domestically in the UK and internationally

Remuneration in the region of A\$80,000 per annum, dependent on skills and experience of the successful applicant.

Send your resume in application to Ken Byers kenb@cruiseco.com.au by 22 August 2014.



#### **CruiseWhits relocates**

QUEENSLAND maritime operator Cruise Whitsundays will relocate its operation from Abell Point Marina to a new headquarters, effective 06 Sep.

The new \$15 million facility at Port of Airlie features airportstyle check-in and baggage conveyor belts, a cafe, giftshop and seated waiting area.

CEO Nick Hortle said the new location in the centre of town was within easy walking distance for guests staying in hotels.

#### Taj ceo steps down

**THE** Indian Hotels Company Ltd (The Taj Group of Hotels) has announced its managing director and ceo Raymond Bickson will be stepping down from the business on 31 Aug to "pursue professional interests elsewhere."

Bickson will be replaced by Rakesh Sarna from Hyatt Hotels, effective 01 Sep.

#### EK still to Baghdad

**EMIRATES** has confirmed to *TD* it is maintaining its operation to Baghdad, refuting reports by the Department of Foreign Affairs & Trade that it has suspended the route from Dubai (*TD* Mon).

An Emirates spokesperson told **Travel Daily**: "In light of the current military conflict in Iraq, Emirates has re-routed all of its flights which previously overflew the country's airspace.

"Emirates serves three destinations in Iraq, but as of 10th Aug suspended its service to Erbil.

"Services to Basra and Baghdad remain unaffected at this time."

The Dubai-based carrier said it continues to monitor the situation closely.

"We will never compromise on the safety of our customers and crew," the spokesperson added.

#### **Toberua discounts**

**TOBERUA** Island Resort, Fiji has slashed prices by 30% for three night stays and by 40% for five night stays, valid for travel from now until 31 May.

The deal applies to sales made before 30 Sep.

## SINGAPORE AIRLINES

#### Corporate Sales Executive SINGAPORE AIRLINES MELBOURNE

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- A current driver's license with access to their own vehicle, safe driving record and the ability to obtain security clearance for an ASIC pass.

This is a full time permanent position with an ideal commencement date of 01 September 14. An attractive remuneration package, which includes the starting salary range of \$56,134 to \$62,412 p.a., will be offered to the right candidate. Written applications by close of business Thursday 14 August, 2014 to: Mr Chris Rowe, Sales Manager Victoria, Singapore Airlines, Level 8, 31 Queen Street, Melbourne 3000 or email: Info\_Mel@singaporeair.com.sg

Please note: only short listed applicants will be contacted for an interview.



## Accommodation Updates

**WELCOME** to Accommodation Updates, *Travel Daily*'s Wed feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to accomupdates@traveldaily.com.au.



Nestled on the Porto Montenegro super-yacht marina area, the first and only hotel currently in the area - **Regent Porto Montenegro** - has opened to guests. The property offers 86 guest bedrooms, suites and residences. Taking to its waterside home, a heavy nautical theme abounds, blended with architecture of the reflect the feeling of being on a luxury ship.

local area. Interiors aim to reflect the feeling of being on a luxury ship.



Two new suites reflective of British design, art and culture have been opened at modern Norwegian property, **The Thief**. Named "The Brit Suite" & "The Broom Suite", the suites are located on the 6th and 7th floor and each offer 75 square metres of space. Handmade objects decorate both suites, with one reminiscent of

swinging 1960's London, with the other inspired by British manufacturing.



Positioned within the 90-hectare cliff-top estate that is AYANA Resort & Spa Bali comes a new Rooftop Spa at **RIMBA Jimbaran Bali**. In its short life since first opening last year, the resort has won global accolades and the new spa employs a "back-to-nature" concept using natural materials. Natural design

elements maximise panoramic views across gardens, pools and the sea.

## IHG Dining Rewards now in OZ

**INTERCONTINENTAL** Hotels Group is introducing its IHG Dining Rewards program to the Australasian market after its May debut in Greater China.

The scheme rewards members of the IHG Rewards Club loyatly program with generous dining and accommodation benefits, as well as an instant status upgrade.

Core benefits include a 25% discount on dining and beverage charges at participating IHG hotel restaurants & bars and a one-off \$50 e-voucher, one free night at any IHG hotel, one 25% discount off Best Flexible room rates and an ongoing 10% discount on Best Flexible & Advance Purchase rates in Australasia & Greater China.

In Australasia, the perks are offered at 33 InterContinental, Crowne Plaza and Holiday Inn hotels in Australia, New Zealand, Fiji and Vanuatu.

IHG exec Karin Sheppard said

#### **Rouge/UA codeshare**

**AIR** Canada rouge is seeking authorisation to display United Airlines designator code of 'UA' on flights it operates between Canada and the United States. the group was "thrilled" to launch the scheme in this market.

The program will be broadened to the UAE, Singapore, Malaysia and Thailand by the end of this year and expanded further to SE Asia, Japan and the Middle East before the end of 2015.

IHG Dining Rewards' annual fee is \$319, with members receiving a dual membership card for both this scheme & IHG Rewards Club. See ihgdiningrewards.com.

#### **AK Premium Flex**

AIRASIA has introduced a new 'Premium Flex' service available on all flights (excluding Sri Lanka), pitched at business travellers.

Premium Flex fares provide pax with benefits of more flexibility, enabling up to two changes with no fee, complimentary 20kg baggage allowance, Xpress boarding and Xpress baggage.

Flight changes of time and date are permitted up to 2 hrs prior to flight departure, with pax required to pay any fare difference.

Guests will also be given the option to sit in 'Premium Seats' (previously known as Hot Seats), subject to availability.



**BOTH** travel industry-backed minis taking part in the 2014 Variety Bash have had two eventful days, plagued by suspension problems and electrical issues.

Thankfully, the kind folk in the Central West Qld town of

Barcaldine were able to assist Mario's Mini & Wacky Racers.

The local windmill maker was able to custom-build new suspension joints to get the Wacky Racers back on the road and Mario's were saved by a local mini fanactic who had an old alternator in his possession.

Both teams were back on the road by late afternoon and managed to catch up with the other 'bashers' in Cunnamulla after an 8hr drive (and several "animal mishaps" later).



Driving to Brewarrina on Tue, the Amadeus and The Lido Group sponsored entrants had a reasonably mishap-free day, with the teams celebrating their efforts with locals last night.

Along the route, towns have received equipment & supplies ranging from teaching aids to wheelchair ramps & exercise equipment, for local schools.

Pictured are Steve McKenzie. Mark Tuohy, Richard Loder and Daniel Gray - inset: roadside repairs along the track.

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#### Freycinet stay pay

**ABERCROMBIE** & Kent has accessed a special Stay 3, Pay 2 deal at the luxurious Saffire Freycinet in Tasmania, valid for travel until 30 Sep.

Priced now at \$3,600 per couple for the three nights, the offer represents a saving of \$1,800 per couple - phone 1300 590 317.

#### WN inducts Mexico

**US NO-FRILLS** carrier Southwest Airlines commenced services to Mexico last weekend, signalling the start of the takeover of routes operated by wholly owned subsidiary AirTran Airways.

Initial routes include daily flights between Orange County and San Jose del Cabo/Los Cabos, Mexico and between Cancun & both Atlanta and Balitmore.

Other transborder routes will be steadily taken over by Southwest from AirTran from this month through to 02 Nov.

#### Nugget Point change

**CAPSTONE** Hotels & Resorts has announced it will take over management of Nugget Point Hotel in Queenstown, New Zealand effective 01 Dec.

The boutique property is a short drive from central Queenstown and offer 36 luxurious suites, spa facilities, restaurant and more.

Capstone will rebadge the hotel as Nugget Point from late Nov, returning the 4-star property to its original branding.

#### Myanmar e-visas

TOURISTS will be able to apply online for an electronic visa to enter Myanmar starting 01 Sep, the Ministry of Immigration and Population has reported.

A US\$50 fee has been proposed for the tourist e-visa which will be issued within one week and valid for up to three months, for a visit of up to 28 days duration.

Other online visas are planned.

#### WIN A LUXURY SOUTH OF FRANCE RIVER CRUISE

Throughout August, *Travel Daily* is giving readers the chance to win a luxury all-inclusive river cruise, courtesy of Scenic Tours.

The all-inclusive prize includes return economy class airfares to Europe, a 13 day South of France Luxury River Cruise for two adults with private butler service, all meals, complimentary beverages all day, all tipping and gratuities and airport transfers.

Every day this month **TD** will ask a different question about Scenic Tours France River Cruises. The subscriber with the most correct entries and the most creative response to the final question will win this great prize.

Email your answers to: scenictourscomp@traveldaily.com.au.

Q9: Name the Scenic Sundowners location on the 12 Day South of France River Cruise?



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You will enjoy an excellent salary plus bonus structure, advanced on the job and professional training, opportunity to work with the best names in the industry and long term career prospects; as well as an annual 5 star conference and other team perks such as shopping vouchers & time off.

Ideally you will come from a strong corporate or retail travel background, with excellent client account management experience, strong communication and interpersonal skills and the ability to work well in a team.

Full training will be provided to the successful candidates. Interested? Apply today or to find out more, please contact our MD today on 02 9231 6377.

#### CONSULTANTS ALL AROUND AUSTRALIA CORPORATE TRAVEL CONSULTANTS X15 MEL, ADL, PER – SALARY PACKAGE TO \$65K (OTE)

This well known Travel Management Company has just won new accounts and now requires multiple superstar consultants to join their growing teams across Australia, to service new and existing accounts. Working with phone and email enquiry only this role will see you moving away from face to face sales and into behind the scenes. Successful applicants will be offered Monday - Friday hours, a high base salary and vibrant team environments; so don't delay and apply today!

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This is an exciting opportunity to move away from consulting and work for an award winning wholesale company in their customer service team. You will be responsible for complaint handling, assisting with price beats, waivers and favors as well as adhering to a general level of customer service in the company. If you have 2 years retail management experience or some previous experience in customer complaint handling, make the move today and apply for this amazing opportunity.

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When you join this leading wholesaler you'll open the door to a successful and long term travel career with superb opportunity for progression. Specialising in worldwide cruise products you'll love dealing only with travel professionals on a daily basis. Best of all you'll earn \$\$ in your pocket for every single booking you make and be able to experience the products you sell firsthand with the plentiful famil program on offer. All you need is previous travel consulting experience and a passion for cruising.

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#### NO MORE CITY COMMUTE! RETAIL TRAVEL CONSULTANTS SOUTH EAST MELBOURNE - SALARY PACKAGE DOE

This well known boutique office now requires a superstar consultant to join their growing team and service leisure enquiries. You will book everything from 5 star Bali Villa's to a luxury escorted tour around Europe. No two enquiries are ever the same so your days will be filled with variety, working in a fun team environment. If you have a minimum of 2 years international consulting experience, GDS Knowledge (Cross training will be provided) and are well travelled then contact us today to find out more about this fantastic role!



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I.D.I has creative ideas for shore excursions for independent travellers in Palermo, Rome, Naples, Venice, Livorno and throughout Italy. A private car and driver will meet you as you step off the cruise ship. DESIGN YOUR OWN ITINERARY AND SKIP THE QUEUES!



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#### **Private Car Transfers and Water Taxis**

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- Half or full day guided tours
- Hotel transfers
- English-speaking drivers/escorts employed by IDI TRAVEL
- Arrival meet and greet services

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Catching a water taxi in Venice is a fantastic way to experience the city. IDI can arrange transfers from Venice International Airport direct to your hotel's front door. This form of transport is a safe and efficient way to travel.

#### Amalfi Coast Cooking School

These cooking classes take place in a spectacular private home situated on a cliff top 1000 feet above sea level with spectacular views over the Amalfi coast. Most of your ingredients will come from this fabulous spacious garden full of lemon trees, flowers, vegetables and chickens. You will be shown how to create wonderful pasta. Learn the secrets of traditional Italian cuisine in a relaxing, friendly and warm atmosphere.

At the end of the day, you're given the opportunity to sample the various recipes and enjoy some of the best local wine, all the while sitting on a peaceful terrace with breathtaking views of the Mediterranean Sea. \*6-hour excursion

#### The splendour of San Marco and Rialto with gondola ride

Meet your guide and boat at the port of Venice. Reach the famous St. Mark's Square where, skipping the queues, you will visit the Doge's Palace, Basilica of San Marco and the lively Rialto market. You will learn about the history and the various types of architecture from the Byzantine Golden Basilica to the Renaissance Loggia by Sansovino. Your guide will take you to the Rialto market to cross the famous bridge and stroll past the colourful stores. End your day with a wonderful gondola ride through the romantic canals. \* *8-hour excursion* 

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