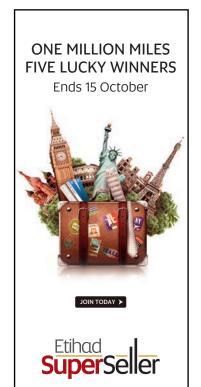
Up to **60%** off the Americas till 14 August!



EY 2x LHR A38os

ETIHAD Airways will introduce a second daily A380 flight between Abu Dhabi and London Heathrow from 01 Mar 2015, with GDS displays showing the ramp-up after EY launches its first superjumbo services on the key route, effective 27 Dec.





etihadagents.com





ATAS website goes live

THE Australian Federation of Travel Agents has unveiled its new consumer-facing website to promote the AFTA Travel Accreditation Scheme (ATAS).

The portal provides a detailed description of what ATAS is and how it benefit travellers, along with a 'Top 10' list of reasons why consumers should book with an ATAS travel agent.

AFTA's video promoting the accreditation program, screened at the National Travel Industry Awards for the first time in Jul, can also be viewed on the site. Consumers are also able to 'Report an Agent' if their travel experience "didn't turn out as planned" via a complaint form.

Today's issue of TD *Travel Daily* today has six pages of news & photos, plus a full page from: (click) • AA Appointments jobs "When expectations are not met, we're committed to addressing the situations between you and the accredited ATAS travel agents you book," the ATAS site says.

The site provides direct links to Smartraveller for registering travel plans, a pre-departure checklist for information on what to pack and a checklist of "items to confirm before you depart", including travel insurance, passport checks & vaccinations. More at www.atas.com.au.

Topdeck preview

TOPDECK Travel has for the first time ever released a preview brochure for its Europe programs next year, featuring 22 of its most popular itineraries.

Claimed as a "youth industry first," the early release includes a 15% discount for travellers who book and pay in full by 30 Sep. **CLICK HERE** to view the preview.



QANTAS has launched a sale on fares to South Africa, with Economy, Premium Economy and Business deals on offer for selected periods through to Feb next year.

The sale ends at 11.59pm on Tue 02 Sep - see GDS for info.



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Garuda Indonesia The Airline of Indonesia



Trave Daily First with the news Friday 15th August 2014

Sabre adds to availability



Complimentary STPC. Prices net RT incl taxes. T&Cs apply.

Nexus booking trend

"A SHARP increase" in travel agent bookings over the past three months has been reported by Nexus Holidays.

National bdm Richard McKisack attributed part of the surge to its tour prices being 20-30% less than competitors.



With Amadeus you are with your customer all the way.

Check in to www.amadeus.com/worksbetter and enjoy the ride. **SABRE** Pacific has enhanced its air availability displays to now enable agents to book flights up to 362 days in advance.

The GDS upgrade also extends the number of booking classes per airline to 26, and the information can be displayed in up to 12 lines of results in the

Hotham master plan

MT HOTHAM Alpine Resort has appointed Hansen Pty Ltd to develop a Draft Master Plan to guide and facilitate the future development and evolution of the Victorian Alpine resort.

The master plan will provide a 'road map' for future projects.

Draft plans include a new 'village heart' to accommodate new commercial, leisure and recreational hub for Mt Hotham.

Public consultation & feedback is invited until 12 Sep - for full details, **CLICK HERE**. Sabre system.

The new feature has rolled out over the last month or so, extending the previous 331 day booking window by a month for carriers which participate in Full Availability with Sabre.

CASA sponsorships

THE Civil Aviation Safety Authority is offering a new round of sponsorship opportunities, with aviation organisations promoting safety invited to apply before 05 Sep - for details see www.casa.gov.au.

QF nod for SCL boost

THE International Air Services Commission has given Qantas a green light to boost frequencies between Sydney and Santiago by an additional weekly Boeing 747-400 service - to four weekly - over the holiday period (*TD* 30 Jul).

🙏 DELTA 🏟

Qatar Air to Asmara

QATAR Airways is expanding its African operations with a new twice weekly (Thu & Sat) service between Doha and Asmara, the capital of Eritrea, from 04 Dec.

The **one**world carrier plans to operate the route utilising twoclass Airbus A320 aircraft





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AirAsia adding fleetwide wi-fi

MALAYSIAN low-cost carrier AirAsia has confirmed the rollout of wi-fi products including inflight access to instant messaging, emails and content streaming for all passengers by the end of 2014.

"Ancillary income contributes around 20 per cent of our revenue and we are determined to boost this further with new products and services," said ceo and founder Tony Fernandes.

He said the new wi-fi product had been five years in the making, after early concepts offered to the airline proved to be too expensive.

"We have decided to develop our own," Fernandes said, adding "in true AirAsia style, we have to get it right and provide our guests with the best value at the most affordable rates.

"It will be the first on-board wi-fi product in the world with an affordable pricing system." The new system is currently being trialled, with 60 passengers per flight being offered the

opportunity to give it a go. The wi-fi move follows the announcement earlier this week of AirAsia's new Premium Flex product (*TD* Wed), with the carrier setting its sights firmly on expanding its share of the corporate travel market.

QF supplements NZ

QANTAS has released details of 11 return supplementary services between Australia and New Zealand, to cater for strong demand over the peak summer holiday period.

Operating using B737 aircraft from 17-27 Dec 2014, the extra flights include five supplementary return SYD-AKL flights, two return MEL-AKL services, one extra BNE-AKL return flight and three supplementary SYD-CHC return services.

Two Queen Victoria cruise cancellations

CUNARD'S *Queen Victoria* will undergo a major makeover in Jan, with a previously planned refit brought forward from Dec 2015 to allow for urgent repairs to one of the vessel's propulsion units.

Two Jan sailings have been cancelled as a result, but the work will be complete prior to *Victoria*'s Round World Cruise which commences 20 Jan 2015.

The project includes the creation of nine single staterooms, new carpet and the introduction of many new features installed on the recently overhauled *Queen Elizabeth*.

Flat screen TVs will be installed in all staterooms, while shopping options will be expanded with a jewellery and watch store.

The cancelled cruises included a 12-night Canary Island sailing from 03 to 15 Jan and a five-night Amsterdam & Cherbourg cruise from 15-20 Jan.



BUDGET travellers are being encouraged to book accommodation via a new "antiluxury" website intriguingly titled hovelstay.com.

The company's mission is to list "inexpensive and interesting places to stay for travelling college students," with all listings priced under US\$99.

"Hovels are conveniently located, catering to the college student's lifestyle and budget," the website enthuses.

Hovel Hosts are being invited to "monetise free space" and list their properties for a 1% introductory commission rate.

The concept is likely to grow, with Hovelstay having just secured over \$1m in venture capital funding from private investors in London and Dubai.



Quest Woolloongabba – opening 1st September

For all bookings made during August and September 2014 at Quest Woolloongabba, we are pleased to offer an introductory special of 15% commission to all travel consultants.

Search QG on the GDS and book on the Quest Best Rate Visit questwoolloongabba.com.au





Friday 15th August 2014

Bayview's flashy new digs



MELBOURNE agency Bayview Travel has relocated to new premises on Bay Street, Brighton.

Directors Chris McGetrick and Michael Nolan took delivery of the keys to "Bayview House" last week, and the team celebrated the move with a surprise visit and welcome Champagne from some

New Horizons bonus

NEW Horizons Holidays is offering travel agents a \$20 Coles Myer gift card for every booking over \$950, valid through 30 Sep. Each week one top-selling

agent will also win two Gold Class movie tickets, with the incentive valid for all New Horizons air and land product bookings deposited between 06 Aug and 30 Sep.

For more info call 1300 302 230 or see newhorizons.com.au.

spunky "Cabana Boys" (courtesy of Leading Hotels of the World) who were doing their best to bring some California sun to the somewhat chilly winter scene.

Pictured above with the hunks are, from left: Chris McGetrick, Josephine Demuth, Barbara Taylor, Judy Gillard, Cheryl Chiswell, Dawn McKiernan and Michael Nolan.

Qantas AKL crew

QANTAS' NZ-based Jetconnect offshoot is currently accepting expression of interest from people interested in working as long-haul flight attendants.

Applicants are required to be entitled to permanent residency within New Zealand and have "unrestricted access to all Qantas overseas ports."



"conditions apply

Bench African battlefield trip

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HO CHI MINH CITY

AFRICAN safari specialist Bench International is seeking relatives of a distinguished Australian war hero to take part in a centenary commemoration of the East African campaign of the First World War next year.

Lieutenant William Thomas Dartnell was awarded a posthumous Victoria Cross for gallantry and heroism in the campaign, with the safari departing Nairobi and travel to Tsavo National Park where he died on 03 Sep 2015 after trying to save the lives of 14 wounded comrades.

Dartnell's grave is maintained within the park, and the group will spend a week in the Tsavo area and visit many significant battle sites.

The war hero was born in the inner Melbourne suburb of Collingwood and later lived in

neighbouring Fitzroy.

Bench gm Martin Edwards said he hopes to be able to take two of Dartnell's relatives on the trip which will also include a World War I historian.

ECONOMY CLASS

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Fiji "Water Blob"

JAY Whyte, the operator of Fiji's Sigatoka River Safari and Off Road Caves Safari, has just launched a new experience intriguingly titled the Water Blob.

The 10m vinyl inflatable tube is designed for kids over 10 and

adults to jump on and fly off into the water, with a stringent safety policy in place and life



jackets mandatory.

There will be two daily sessions - see www.waterblobfiji.com.

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Travel Specials

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THIS week's *Travel Specials* is brought to you by Pinpoint Travel Group. If your firm has released a travel special you'd like to make the industry aware of, send the details to specials@traveldaily.com.au.

It's family time in Fiji with 6 nights staying at the **Warwick Fiji Resort & Spa** and return Economy airfares flying Fiji Airways starting at just \$1199 per adult and \$245 per child. PLUS Kids stay, play and eat FREE, reduced rates breakfast daily & return coach transfers. For more info, **CLICK HERE**.

Four night honeymoon packages in Thailand at **The Sea Samui** start from \$295 per person. Packages include FREE nights, breakfast daily, honeymoon bonuses and more. For more information, **CLICK HERE**.

Luxury honeymoons in Bali are on Sale with a 3 night package at **Regent Bali** starting at just \$555 per person and includes FREE nights, breakfast daily, FREE wi-fi and a butler service. Upgrade options available from \$50 per person. **CLICK HERE** for more details.

Shangri-La's Fijian Resort & Spa has fantastic 6 night packages with return Economy airfares flying Fiji Airways from \$1,255 per adult & \$245 per child. Packages include Kids stay, play & eat FREE, return airport transfers breakfast daily and spa discounts. **CLICK HERE** for more info.

For a limited time, save \$10pp and pay only \$79.95 for a **3-for-3 Pass** to Movie World, Sea World & Wet'n'Wild Theme Parks on the Gold Coast. Valid for use until 30 June & must be booked with accom. Hurry sale ends 10 Sep. For more info or to book, call Freestyle Holidays on **1300 665 470**.

Jupiters upgrading

ECHO Entertainment has revealed a \$345 million overhaul of Jupiters Hotel & Casino on the Gold Coast has begun, with enhancements to include room upgrades a new premium tower.

The six-star New Suite Tower will be built adjacent to the existing structure & features a pool deck.

MD Queensland Geoff Hogg said "Echo Entertainment Group is committed to creating a worldclass integrated resort which will boost tourism and one which locals will be proud of."

CLICK HERE for *The Gold Coast Bulletin*'s image gallery.

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Pamela.Zola@ourvacationcentre.com.

Royal Caribbean sale

REDUCED deposits and up to \$US200 bonus onboard credit is being offered across a range of Royal Caribbean local and int'l cruises booked from 17-20 Aug.

A US\$50 per stateroom onboard credit is provided for cruises of five nights or less, US\$100 for sailings of six to nine nights and US\$200 on 10+ night cruises as part of the Global WOW Sale.

Deals can also be combined with RCI's 'buy one, get one 50% off' deal in market for Aug & Sep, with fares starting at \$1,099 for the 1st guest & \$549 for the 2nd on a 7-night South Pacific cruise.

Oman Air names ceo

DUTCHMAN and former Air Berlin exec Paul Gregorowitsch has been appointed as the new chief executive officer of Oman Air, effective the start of Aug.



Variety Bash beasts bashed up



THE travel industry's "Wacky Racers" have endured some hiccups this week, with Mario's Mini left broken in Broken Hill as the group headed into Balranald in outback New South Wales.

Mario and Luigi - Steve McKenzie and Mark Tuohy - will be back on the road today to join the others, heading east to cross the finish line in Sydney this weekend after some minor repairs by the locals.

The Variety Bash teams are sponsored by Amadeus and the

VX expanding at DAL

VIRGIN America is jacking up flight options from its new Dallas Love Field (DAL) hub, with a new fourth daily service to Los Angeles, San Francisco & Washington Reagan, starting 29 Apr.

The flights will complement VX's four daily frequencies from DAL to New York LaGuardia which begins on 28 Oct. Lido Group, along with AirPlus and time target, with the Wacky Racer team comprising Daniel Gray, Gena Signorini and Richard Loder.

Sydney-based **TD** readers are invited to be at Moore Park at 11.30am this Sun 17 Aug for the grand parade of over 600 "Bash" vehicles as they cross the line and celebrate this year's event.

Taj Dubai on track

TAJ Group has confirmed it will open the new 296-room Taj Dubai in the fourth guarter of 2014.

The property is located in the Burj Khalifa downtown area and will feature 20 junior & 14 luxury suites, two lavish themed suites, as well as seven food and beverage outlets.

Taj Dubai will also see the group introduce its exclusive members' only business club 'Chambers' to an international market for the first time.

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Page 5

Chile Night in Melbourne



TURISMO Chile's 'Chile Night' hosted in Melbourne on Tue night lured more than 100 travel agents and wholesalers, mingling with Chilean operators and travel specialists.

The party showcased wines

Tourism WA agency

TOURISM Western Australia has appointed Melbournebased cummins&partners as its new strategic marketing and communications agency, following a "robust nationwide tender process."

LHW Stay 7, Pay 5

THE Leading Hotels of the World has released a Stay 7, Pay 5 deal at 85 properties around the globe (including BLUE Sydney - A Taj Hotel), subject to availability.

Other hotels offering the deal include Taj Exotica Resort & Spa in the Maldives, The Ritz London, Grand Resort Bad Ragaz in Switzerland and The Palace of the Lost City, at Sun City, South Africa.

Use the promotion code of 'L11' to avail the offer.

HA launch SFO/OGG

HAWAIIAN Airlines will launch a new non-stop San Francisco-Maui service starting 20 Nov using Airbus A330-200 aircraft.

The route to Kahului Airport (OGG) will initially commence with four weekly frequencies and jump to daily, effective 17 Dec. and food from Chile's key tourist regions - Atacama Desert, Patagonia, The Pacific Coast and the Andean ranges - taking guests on a sensory Chilean journey.

Three lucky guests won trips to Santiago, Patagonia and a Patagonia cruise.

Pictured here are some of the Turismo Chile representatives including Maria Guarda, Pablo Retamal and Debbie Feldman.

New WA coach fleet

THE West Australian Govt will upgrade its fleet of road coaches over the next three years that service popular tourist routes. Twenty-three new vehicles will

replace the existing decade-old fleet, with the first eight coaches introduced in the next 12 months.

WA regional development Minister Terry Redman said the coaches help senior passengers and tourists who were frequent bus users access regional areas.

The 5-star road coaches provide "a vital link for tourists exploring WA," Redman commented today.

Whyalla upgrade

THE Federal Government has announced the completion of an upgrade of Whyalla Airport Terminal in South Australia.

Works included doubling the size of the terminal and included an extension of the passenger lounge and development of a new business traveller zone.

Air travel top gripes

TRIPADVISOR has revealed the top five air travel complaints by Aussies in its second annual survey of 4,800 respondents.

At the top was uncomfortable seats or limited legroom with 70% of votes, followed by loud or crying children (42%), costly airline fees and ticket prices (37%), long security lines (35%) and unpredictable flight delays or cancellations (30%).

Despite the gripes, passengers still remain unwilling to pay extra dollars to escape the issues, TripAdvisor commented.

Forty-five percent of travellers are reluctant to pay for more legroom on a flight under four hours duration, while 43% refuse to pay to sit in a child-free zone.

Respondents prioritised more legroom as the preferred amenity they would choose to improve the in-flight experience, followed by a comfortable seat & free wi-fi.





Travel Daily's regular snow conditions update

report provides info on the latest snow falls, depths and lifts in operation at major ski fields in Australia & New Zealand.

- Here's the latest snow reports:
- Falls Creek 123cm / 15 lifts
 Perisher 160cm / 47 lifts
- Perisher 100cm / 47 lifts
- Thredbo 160cm / 14 lifts
- Charlotte Pass 146cm / 6 lifts
- Mt Hotham 145cm / 12 lifts
- Mt Buller 92cm / 21 lifts
- Coronet Peak 55cm / 8 lifts
- The Remarkables 1.1m / 5 lifts
- Mt Hutt 75cm / 3 lifts

WIN A LUXURY SOUTH OF FRANCE RIVER CRUISE

Throughout August, *Travel Daily* is giving readers the chance to win a luxury all-inclusive river cruise, courtesy of **Scenic Tours.**

The all-inclusive prize includes return economy class airfares to Europe, a 13 day South of France Luxury River Cruise for two adults with private butler service, all meals, complimentary beverages all day, all tipping and gratuities and airport transfers.

Every day this month **TD** will ask a different question about Scenic Tours France River Cruises. The subscriber with the most correct entries and the most creative response to the final question will win this prize.

Email your answers to: scenictourscomp@traveldaily.com.au.

Q11: Name the 3 cities that the 'Shop with a Chef' *Scenic FreeChoice* experience is available in 2015.

Click HERE for hints



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> **Kiz** business events news

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JOIN THE ONLINE REVOLUTION! CUSTOMER SERVICE CONSULTANTS

MELBOURNE - SALARY PACKAGE TO \$53K + BONUSES Travel Consultants in Melbourne, there has never been a better time to join the world of online travel! We are currently recruiting for an experienced customer service consultant to join a well known online travel company. This role will see you working a sensational rotating roster and being a part of a fun a social team environment. You will be assisting customer with booking enquiries such as flight changes, schedule changes and special requests. This role could be yours if you have at least 12 months Galileo exp.

SAY HOLA TO YOUR NEW ROLE WHOLESALE SOUTH AMERICAN CONSULTANTS MELBOURNE - SALARY PACKAGE UP TO \$55K

Is South America your favorite destination? Why don't you make the move to this specialist wholesaler and sell your passion daily! This well known wholesale agency now requires a South American expert to join their growing team! You will work Monday – Friday hours only and be responsible for creating tailor made itineraries to South America and more. Working in a fun team environment you are going to love your new role! This position is set to start ASAP. Call us today to find out more.

LAND THIS RETAIL ROLE IN THE EAST! RETAIL TRAVEL CONSULTANT

MELBOURNE (EAST) - SALARY PKG UP TO \$55K + (DOE) This well known boutique office now requires a superstar consultant to join their growing team and service a mixture of corporate and leisure enquiries. You will book everything from 5 star Bali Villa's to a luxury escorted tour around Europe. No two enquiries are ever the same and your days will be filled with variety and a fun team environment. This exciting role could be yours if you have a minimum 3 years

industry experience and a go getter attitude! Call us today and let us help you secure this role!

HEAD SOUTH

RETAIL TRAVEL CONSULTANT BRISBANE SOUTHERN SUBURBS- up to \$47K PKG + COMM

This well established and highly regarded travel company on the south side of Brisbane is looking for a retail travel consultant to join their expanding team of travel professionals. Located in a thriving shopping centre & selling all travel products, you will enjoy a strong repeat and referral client base. Benefits include superb famils & conferences, free car parking, product training, a solid salary package + incentives. Full time and part time hours will be considered. Previous retail travel consulting is a must.

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SYDNEY – SALARY PACKAGE UP TO \$55 OTE PLUS FAMILS This boutique retail agency is looking for a European specialist to join their supportive team. Working in a bright and social team your role will involve selling unique luxury tour products to some of the most exciting destinations in Europe. A love for Europe is a must. If you enjoy an excellent salary package with great bonuses and overseas educationals then this is the job for you. You need a minimum of 2 year travel industry experience, exceptional sales skills and a friendly positive attitude. Apply today.

READY FOR YOUR NEXT ADVENTURE? WHOLESALE TARVEL CONSULTANTS

SYDNEY NORTH SHORE - SALARY PACKAGE UP TO \$75K This growing specialist travel company is looking for a passionate consultant to join their team. Kick start your career with a new role handling enquiries from specialist travel enthusiasts creating exciting itineraries throughout the world from Niseko to Whistler. Booking complete packages and tours, let your imagination run as wild as a diamond black run. If you have 5 years travel industry experience, strong GDS skills and a passion for ski then apply for this rare opportunity is to sell what you love.

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