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New ship for CMV

CRUISE & Maritime Voyages has announced the addition of Costa Crociere's *Grand Holiday* ship to its fleet, with the first sailings to operate in 2015.

The vessel will be renamed as *Magellan* - for more details, see today's issue of **Cruise Weekly**.

Fiji Airways ceo departing

STEFAN Pichler, the man recruited 15 months ago by Fiji Airways to steer the carrier's turnaround strategy, has been confirmed as the new chief executive officer for Air Berlin.

Revealed by the German airline overnight, Pichler will take over from Wolfgang Prock-Schauer on 01 Feb, who is stepping down from the role at his own request, returning to his prior post of chief strategy and planning officer.

Pichler will be responsible for all AB group businesses and airline brands and will also be tasked to drive forward the group's turnaround program which aims to deliver sustainable profitability over the long term.

Before joining FJ he was md and ceo of Jazeera Airways, and has also been the chief commercial officer and deputy ceo of Virgin Blue Airlines and was responsible for the launch of V Australia.

In Aug, Pichler was also named chairman of Tourism Fiji.

In a statement, FJ said it would immediately begin the search for a suitable successor for Pichler "to lead Fiji Airways into the next exciting chapter of its history".

Chairman Nalin Patel said the

national airline of Fiji regretted but respected Pichler's decision "to respond to the call of his country", and would assist with the selection of a replacement ceo and the further strategic development of the group.

"Great progress has been made at Fiji Airways and the company is definitely on track for a successful future. The Board will make sure that Fiji Airways will continue to deliver outstanding value to its customers, its staff and its shareholders," Patel commented.

The German will continue on as a board member of Fiji Airways.

DFAT Anzac bulletin

AUSSIES travelling to Gallipoli for Anzac Day commemorations are being warned by the govt that the security environment in Turkey remains "volatile".

"Terrorists have been active in Turkey before and ISIL poses an extra threat to the region," Minister for Foreign Affairs Julie Bishop commented yesterday.

Bishop said that although there has been no specific indication that terrorist groups intend to attack Australians or Australian interests in Turkey, "it is impossible to predict the security environment six months ahead of the event, I encourage Australians to exercise a high degree of caution in Turkey".

Australian travellers are being encouraged to register their travel plans on the Smartraveller portal and keep up to date with a new 'ANZAC Day' bulletin (**CLICK HERE**) on the security risks.

Further details will be updated on the website in Mar.

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Today's issue of TD

Travel Daily today has nine pages of news & photos, plus full pages from: (**click**)

- inPlace Recruitment jobs
- South African Tourism
- Rail Plus

HAL offer extension

HOLLAND America Line has extended its shipboard credit deal of up to US\$400 per stateroom on 21 sailings in the South Pacific, Asia & Antarctica until 14 Nov.

The offer applies to cruises departing in 2014 and 2015.

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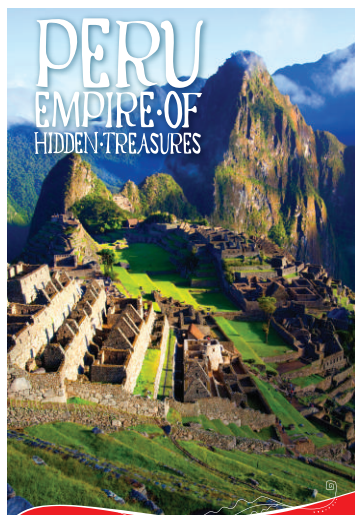
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Air France to YVR

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JETMAX targets agencies

BYOJET'S newly released JETMAX white label platform is being touted as a "significant and exciting opportunity" by the company's new owner, Disruptive Investment Group (DVI).

BYOjet has just merged with DVI, (**TD** 24 Sep) with the companies saying JETMAX "gives traditional travel agents the opportunity to drive revenue through the booking of flights, hotels, cars and attractions".

JETMAX, which formally launched at the recent TravelTech conference, is the system which powers the BYOjet website which recorded \$87 million in TTV over the 2014 financial year.

According to an ASX update, BYOjet recorded a year-on-year TTV rise of 7% in the Sep quarter, while the NZ business saw its TTV surge 27% over the same period.

The company's Singapore website is almost complete and will launch in the coming weeks.

The update revealed that prior to the merger with BYOjet, DVI burnt through more than \$70,000 per month in the last quarter, with the company's balance being just over \$1.7m as at 30 Sep.

The company said that it had incurred higher consultancy fees in relation to the BYOjet transaction, but a focus on streamlining operations had led to a reduction in wages versus the previous quarter.

Other overheads also increased

due to annual payments made in the quarter, DVI said.

Total receipts from customers amounted to \$346,000, while commissions paid to wholesalers amounted to \$257,000, leaving just \$89,000 in net income.

DVI claimed that sales had risen year on year as fixed costs fell, reflecting the "continued growth of direct relationships with high value hotel brands, a key long-term differentiator and revenue driver".

The company added that 152 new hotel partners had been signed and TTV rose 14.9%.

The merger with BYOjet saw Lenny Padowitz's Professional Performance Systems Pty Ltd (PPS) acquire DVI's online travel assets including check-in.com.au at a valuation of \$1.05 million.

That's not a bad outcome considering that the Check-in operation was purchased from its receivers for just \$35,000 after the firm collapsed owing several million dollars (**TD** 22 May 2013).

However the acquisition also included other brands including EscapeLounge.com.au.

At the same time as the PPS acquisition, DVI announced the purchase of up to 54.69% of Padowitz's company and agreed to invest up to \$1.5 million in the business via a convertible note.

DVI said PPS now remains one of the largest wholly owned Australian online travel agencies.

Air NZ LAX relocation

AIR New Zealand will shift its airport operations in Los Angeles to the recently refurbished Tom Bradley International Terminal on 03 Dec, providing pax with better connectivity within the US and more streamlined processing.



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CLICK HERE for further details

Qantas Hols client care hotline

AN INDUSTRY first emergency customer care service phonenumber has been established by Qantas Holidays and Viva! Holidays.

The new initiative also covers Rail Tickets, The Cruise Team & ReadyRooms for agents and is designed to provide an extra perk for agents to promote to clients.

Experienced Qantas Holidays' wholesale staff will provide assistance to customers in the event of weather disruptions, global travel incidents, 3rd party service delivery concerns or booking resolution issues.

General manager for wholesale brands Peter Egglestone said the service is "all about confidence".

"It's about providing our agent partners with that extra layer of confidence they need, to demonstrate that we will be there for their clients when they are unable to be," Egglestone said.

For changes which are beyond the reasonable control of the client there are no charges imposed by QHols, however 3rd party supplier penalties will be passed onto the traveller.

If the change is considered an amendment, a change fee of \$100 will be applied, along with all supplier charges.

The 24/7 emergency customer care number is (02) 9317 7799.

Tokyo Disney upgrade

THE Fantasyland precinct within Tokyo Disneyland is set for a major upgrade, as part of a US\$4.6 billion project to expand the park along with the nearby Tokyo DisneySea theme park.

The ten year project will also see renovations of existing attractions, new entertainment programs, an expansion of restaurants and transport facilities and "development of measures to protect guests from hot and cold weather".

VietJetAir on Hahn

E-TICKETING platform Hahn Air has added Vietnam-based low-cost carrier VietJetAir to the list of airlines which can be ticketed in global distribution systems using the H1 code.

GTA itinerary builder

TRAVEL wholesaler GTA has launched a new "mobile tool" which aims to provide new revenue opportunities for travel agents around the world.

Released at World Travel Market in London, so-called Emutrip will initially comprise a free itinerary builder, but will over time evolve into "a sophisticated tool for travellers, accessible in store, at home and on the move".

Retail agents can use Emutrip to create, build, edit and organise client itineraries, with the system said to quickly and simply automate the process of building a dynamically packaged trip.

The outcome is a presentation "that is appealing as the traditional holiday brochure but can be as individual as the traveller," GTA said.

Emutrip itineraries can be created using the agency's own brand, drawing on content from GTA's extensive database and elsewhere.

The Emutrip app is available for iOS and Android devices, and agents can also email itineraries - see www.emutrip.com.

Utah ANZ reps

CANUCKIWI Ltd has been named as the local representative for the Utah Office of Tourism.

With offices in Auckland and Sydney, the company will handle Utah's travel trade strategy, PR and media efforts.

The consulting & representation firm's other clients include Travel Oregon, Travel Portland, Visit Anchorage & Anderson Vacations.



Window Seat

WORLD Travel Market, which kicks off this week in London, is certainly one of the biggest global tourism events.

So much so that Europcar has launched a new "Mobility Centre" offering golf buggies for rental so delegates can get around the venue at the ExCel exhibition centre.

The fleet was officially launched overnight by Arsenal Football Club legend Ray Parlour.

MOVEMBER has arrived, so get set for some extra hirsute industry males.

One participant in the annual facial hair fest is Stephen Mandel from Amadeus.

He's been encouraging people to join the quest as well as sponsor some mo-growing with the picture below - said to be himself at 6 and a half weeks.

Mandel says it's a "tale of 'Mo' (not woe), the journey of a young 'mo'nster in nappies to full 'mo-hood" - see [page 7](#).



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TC: staff challenges linger

STAFF retention and recruitment were identified as key challenges facing agency owners at the Travellers Choice conference over the weekend, as ceo Christian Hunter stressed the need to lure younger Australians into the travel industry.

Addressing a record crowd of 250 Travellers Choice members on the Gold Coast over the weekend, Hunter said staffing issues were the single greatest frustration for agency owners, with difficulties sourcing qualified and competent staff an "ongoing struggle" for the industry.

He also expressed concerns about the lack of new entrants amid an aging population, and highlighted the need to re-position travel as an attractive career to younger Australians.

"Numbers of students undertaking travel and tourism related qualifications are diminishing [and] we are not seeing the numbers of young people choosing travel as a career.

"We need to revitalise the perception of travel as a career and highlight the opportunities that our industry presents to attract quality individuals into the travel agent community.

"They will be the future of our

industry," Hunter said.

AFTA ceo Jayson Westbury added that media hype had tarnished the image of travel and deterred younger Australians from considering travel as a career option.

"The media have created this ridiculous belief that you've [agents] all died. Clearly that's not true, but it does underpin the problem around careers and trying to motivate people to consider travel as a career," Westbury said.

AFTA plans to roll out advertising to "connect with young people and re-position travel as a career option", and is lobbying governments on behalf of the industry to bring the travel industry closer to major education providers.

HINN family packages

SELECT Holiday Inn Hotels & Resorts across Australia, Asia, the Middle East & Africa have special Family Getaway Packages on offer from now until 28 Feb.

The deals include admission to a local attraction for free for two adults and one child, along with free buffet breakfast.

Six properties in Australia are participating in the promotion.

Eagle nearly complete

AMERICAN Cruise Lines says construction of its new 150-pax *American Eagle* riverboat is six weeks ahead of schedule and is entering the final phase of build.

SA agency takes out top gong



SOUTH Australian agency Easy Travel & Cruise was commended for its outstanding performance at the Travellers Choice annual conference over the weekend, taking out the Brian Pateman Agency Award for Excellence.

The award, which recognises sales & marketing achievements, saw the agency take home \$3,000 worth of travel from Qantas.

Four agencies were named as finalists including Jamison Travel, Ballina Cruise & Travel, Burnie Travelcentre and Australind Travel & Cruise Centre.

Pictured from left is Travellers Choice business development manager for South Australia Andrea Moore with Easy Travel & Cruise's owner/manager Greg Close and Lisa Cheslo.

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*Fares valid for Perth departures in Economy Class in low season from 1st February to 24th March 2015, 20th April to 27th May 2015, and 4th October to 31st October 2015. Sales until October 31st 2014. Business Class valid from 1st February to 31st October 2015. Other fares apply for other travel dates. Conditions apply.



D-Day on the BIG screen



THE fifth stage of next year's Tour de France (TDF) from Arras to Amiens will pay homage to Aussie soldiers, it has been revealed by the French tourism agency.

Presenting a new 3D film on D-Day in Sydney last night, Atout France director Australia Patrick Benhamou said TDF race director Christian Prudhomme had told him the 189km stage on 09 Jul would be "devoted" to the fallen Australian soldiers of WW1.

At Sydney's IMAX cinema, under the patronage for the French Foreign Minister Laurent Fabius, Atout France and the Normandy Tourist Board launched the first ever 3D film dedicated to D-Day.

Some 500 guests from the travel

industry mixed with celebrities and other guests at the Darling Harbour venue to sample some of Normandy's cheeses and cider prior to the private screening of *D-DAY: Normandy 1944*.

The film documents & reminds audiences of the largest ever Allied operation which took place on 06 Jun 1944 at Normandy, which involved more than 3,000 Australian troops.

The event was sponsored by French Travel Connection, Accor and La Maison du The.

Benhamou is **pictured** above with a group of children who attended the screening to show gratitude to the soldiers who fought during WW2.

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Tuesday 4th Nov 2014

STA Philippines deal

STA Travel Group has signed a new global marketing agreement with the Philippines Department of Tourism, aiming to promote youth travel to the country from key markets including Australia, the UK, Germany, Switzerland, France and Austria.

Under the program, four independent filmmakers will travel to the Philippines to make short films encapsulating one of four key elements: Volcanoes & National Parks, Beaches, Island Hopping and Social Tourism.

"The Philippines is one of our must-visit destinations for 2015," said STA ceo John Constable.

DoubleTree Qinghai

HILTON Worldwide has opened the first internationally-branded property in Golmud set on the Tibetan Plateau.

DoubleTree by Hilton Qinghai-Golmud features 112-rooms and 1,500sqm of meeting/event space which can accommodate up to 530 guests.

Hainan recruits in US

HAIKOU-BASED Hainan Airlines has commenced a cabin crew recruitment program in the USA as part of a globalisation strategy to create a multinational team.

After conducting interviews in Boston and Seattle last month, 11 new staff have been appointed - the first time that Hainan Airlines has recruited flight attendants outside of China.

The carrier is also planning job fairs in Shanghai and Beijing this month specifically targeting foreign-born residents in China.

"Although we already have an international team, including crew members from Asia, Europe and Africa, Hainan Airlines is facing challenges from the differences in aviation development and in culture between China and other countries," Hainan said.

"We believe that with a growing number of flight attendants from around the world joining our workforce, Hainan Airlines will provide quality services for travellers worldwide."

HU briefly operated direct flights from Sydney Shenzhen in 2012, and has also signed a MoU with Linfox which could see services from China to Avalon Airport in Victoria within the next 12 months (**TD** 14 Apr).

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👤 Carol, Trafalgar Guest, Jul 2014

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Topdeck recruits two

TWO new business development managers have been appointed to Topdeck Travel's Australian sales workforce.

Former Topdeck trip leaders Sarah Hoskin and Tom Heffernan join as bdms for the youth tour operator's NSW/ACT and Qld trade sales team, respectively.

1st JW resort in India

THE JW Marriott Mussoorie Walnut Grove Resort & Spa has opened in India, signalling the debut of Marriott's JW resort brand to the subcontinent.

Located in the 'Queen of the Hills' 290kms from Delhi & 60kms from the nearest airport (at Dehradun), the brand new luxury resort features 115 rooms, five restaurants and the five room Cedar Spa by L'Occitane.

KE/LAN Peru c'share

KOREAN Air has extended its codeshare alliance with LAN Peru to include daily flights between Los Angeles and Lima.

The South Korean carrier already offers codeshare services with LAN to/from Santiago.

Gurr launches Ynot

FORMER South African Tourism trade relations manager Rob Gurr has branched out to create a sales and marketing business specifically for the travel and tourism industry.

Ynot Concepts aims to "promote reputable international brands offering a strong return on investment," Gurr said.

Among Ynot Concepts brands already signed is Vintage Africa, Sense of Africa Uganda and Lemala Camps and Lodges.

Acacia Africa has also contracted Ynot for its sales and marketing activity in Australia and New Zealand, with reservations still handled by Adventure World.

See www.ynotconcepts.com.

WWT up deluxe India

TOURING specialists Wendy Wu Tours says it has bolstered its number of deluxe India itinerary departures for 2015.

The trips vary from regular tours by featuring deluxe accom, selected special dinners and are based on a smaller group number, permitting a maximum of 18 pax.

Options incl the nine-day India Discovery with three set dates.

Still time for QF deals

QANTAS is reminding agents its earlybird fares to Africa, North America, Middle East, UK/Europe & South America remain on sale until 19 Nov.

Aussies confident in flying

THREE out of every four Aussies are very or completely confident about the safety of air travel in Australia, according to a Galaxy Research poll conducted for CASA.

The study looked at attitudes towards safety in air travel, with four out of every five Australians believing flying is just as safe or safer today as it was 5 years ago.

Only three percent of those surveyed said they were not confident in stepping on a plane.

Safety is generally perceived by the public to be considered a very high priority by aviation officials, according to the research.

More than 60% of Australians polled said they believed safety was more prevalent in Australia than in the United States and Europe, when asked to compare.

The active role of CASA itself

formed part of the study, with 44% of respondents saying they would like to see the government body play a more visible part in the supervision of local carriers.

Areas of particular concern in the Australian psyche included inefficient maintenance and cost cutting, with a number of high profile overseas incidents cited.

"Overall, the news from this research is very good for Australian aviation and highlights how hard we must all work to protect and enhance our safety record," CASA acting director of aviation safety Terry Farquharson stated in his Oct briefing.

More than 1,000 respondents aged 18 years and over from capital cities and non-capital cities took part in the study.

CLICK HERE for the full report.



Destination NSW

Domestic Partnerships Coordinator

- Ongoing, Full Time
- Sydney CBD – The Rocks
- Total Remuneration Package (\$94,025- \$104,080)

About the Organisation

Destination NSW is a Public Service Executive agency with responsibility for developing and implementing strategies to grow the visitor economy. Our particular focus is on driving tourism and acquiring and developing major sporting and cultural events for Sydney and Regional NSW. In addition, Destination NSW is the major investor in Business Events Sydney with the aim to secure more international conventions, incentive travel reward programs, corporate events and exhibitions for Sydney and Regional NSW.

About The Role:

Under the leadership of the Domestic Partnership Manager, the Domestic Partnerships Co-ordinator will work closely with the Domestic Partnership Specialist and is responsible for the coordination and implementation of Partnership Programs which drive overnight visitation to Sydney and New South Wales to the domestic market. The role works closely across a number of internal partners, within Destination NSW and with external traditional and non-traditional partners, to assist with the implementation and reporting of domestic marketing and promotional activities.

Applicant must address the two target questions. These can be found on the Jobs NSW website.

Closing date: Sunday 16 November 2014

Enquiries: Alessandra Higgins on (02) 9931 1178 or alessandra.higgins@dsw.com.au

Applications must be lodged electronically via Jobs NSW website. Applications submitted via email will not be accepted.



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About The Role:

Under the leadership of the International Partnership Manager, the International Partnerships Co-ordinator will work closely with the International Partnership Specialist and will be responsible for the co-ordination and implementation of Partnership Programs which maximise marketing opportunities for Destination NSW and its partners to drive overnight visitation to NSW from the international markets.

The International Partnership Co-ordinator will work closely across a number of internal teams within Destination NSW and with external partners to implement and report on international marketing and promotional activities.

Applicant must address the two target questions. These can be found on the Jobs NSW website.

Closing date: Sunday 16 November 2014

Enquiries: Eileen Gilliland on (02) 9931 1575 or eileen.gilliland@dsw.com.au

Applications must be lodged electronically via Jobs NSW website. Applications submitted via email will not be accepted.



THE Northern Territory turned on its best for this group of 40 agents from around Australia during a recent industry famil. Forty agents from wholesalers including Qantas Holidays, AOT, Sunlover Holidays, Infinity Holidays, AAT Kings and Great Southern Rail were specially invited for the trip by Tourism NT. Held from 23-28 Oct, the 2014

NT Round-Up saw the group visit Kakadu, Katherine and Litchfield National Park outside of Darwin. A workshop day in the capital allowed suppliers to network with their wholesale partners. The group is **pictured** above at Nourlangie Rock in Kakadu.

License now in effect

THE modified Melbourne Casino License agreement reached by Crown Resorts Limited and the Vic Government in Aug (**TD 22** Aug) has taken effect.

Crown will now pay \$250 million to the State within seven days under the terms of the deal.

The amendments agreed will see Crown Melbourne unshackled to better compete with other integrated casino resorts both in Australia and overseas.

Under the terms, a 'Super Tax' on int'l and interstate play will be removed, and Crown can increase its allotted limits on table games & fully automated game terminals.

Mobile room keys go

STARWOOD Hotels & Resorts has today commenced the global rollout of mobile room keys as part of its Starwood Preferred Guest smartphone app.

Aloft, Element and W Hotels worldwide now have the SPG Keyless functionality activated.

Travelport 15 deal

AIRASIA India has signed a new distribution agreement with Travelport which will see the low-cost carrier's fares and ancillary services available through the GDS's Travel Commerce Platform.

AirAsia Group's sister airlines AirAsia X, Indonesia AirAsia, Thai AirAsia and AirAsia Malaysia are also available to book by Travelport-connected agents.

Travel bans passed

THE Abbott Govt has introduced new laws which prevent travellers who have visited Ebola affected countries in Africa in the past 21 days from entering Australia.

The arrangement came into force on Fri, and applies to people coming to Australia from Guinea, Liberia, Sierra Leone & the Congo.

Jamberoo stay & play

ACCOR has released family deals to the NSW South Coast which include a visit to Jamberoo Action Park.

A one night package for a family of four (two adults and two kids) at the Mercure Gerringong Resort is available priced from \$329 per room, which also includes brekkie & a family pass to the theme park.

Multiple night and weekend stays are also available.

First A330-300 for UL

THE first of six Airbus A330-300 aircraft has been delivered to SriLankan Airlines.

The national carrier of Sri Lanka and oneworld member operates an all-Airbus fleet of A320s, A321, A330-200s and A340-300s.

UL's initial A330-300 will operate on routes from Colombo to Frankfurt and Male and features 28 Business & 269 Economy seats.

Hard Rock Almaty

HARD Rock International has opened its first location in Kazakhstan, with the debut of the Hard Rock Cafe Almaty.

Memorabilia on display at the downtown location include a Gibson guitar played by AC/DC's Angus Young and some of Rihanna's jewellery.

Hard Rock International now comprises 192 venues in 60 countries including 146 cafes, 21 hotels and 10 casinos.



MOVEMBER will see multitudes of males growing mo's to raise funds for the Movember Foundation's programs and to encourage community awareness and support around men's health.

Amadeus IT Pacific men are putting out the challenge to the travel industry to raise funds for the cause. The person who raises the most money will win a **Shaving Brush Travel Kit**.

It's not too late to join - **register at au.movember.com** (add your company name after your name and choose to join the **Amadeus IT Pacific team**).

Email your before and after pics and progress updates to mocomp@traveldaily.com.au and we will showcase them on **Facebook** and in **Travel Daily**.

Get involved as an Amadeus Mo Bro! Click **HERE** to learn more about the program.

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Murray River revamp

MORE than \$1.8 million will be pumped into the revitalisation of the Pioneer Settlement in Swan Hill to create a unique experience for visitors to the region.

Announced on Fri by Minister for Infrastructure and Regional Development Warren Truss, the funding falls under the Murray Darling Basin Regional Economic Diversification Program.

Funds will be pumped into the 'Heartbeat of the Murray Experience' on the Swan Valley riverfront area, including a laser show, static display and refurb of the Lower Murray Inn entertainment precinct.



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1 x Key Account Manager

1 x Account Manager

Opportunities Based in North Sydney



FCm Travel Solutions is the well-respected flagship corporate brand of the Flight Centre Travel Group. FCM is the first Asian-Pacific based global travel management company and the largest corporate travel brand based in Australasia.

With the award for Australasia's Leading Business Travel Agent for the last three years at the World Travel Awards, plus massive growth - there are plenty of exciting opportunities to move into corporate travel and join the industry leader.

Apply for our Key Account Manager role: <http://applynow.net.au/jobs/F162186>

Apply for our Account Manager role: <http://applynow.net.au/jobs/F148997>

Balance by Anantara

ANANTARA Hotels & Resorts has launched 'Balance', its own spa and wellness concept which allows guests to select treatments & health programs prior to arrival.

EK partners at the Perth Int'l



MEMBERS of the trade were hosted recently at the Perth International golf tournament by official airline sponsor Emirates.

Guests enjoyed the professional golf action - the only sanctioned event in Australia that is part of the European tour - and the EK hospitality at Perth's Lake Karrinyup golf course.

There was also a chance to win

a trip to Dubai with the EK putting competition in the village.

Pictured above from left flanked by EK cabin crew is Emirates regional manager WA Darren Tyrrell with Brian Bowley, Obal Group and Rick Hart from KHQ/ Winning Appliances.

Malaysians like MEL

MELBOURNE Airport continues to have the upper hand over Sydney in terms of a preferred Australian gateway for Malaysian visitors, with the Vic capital again posting huge growth in Aug 2014.

More than 65,000 Malaysians flew into Melbourne from Kuala Lumpur, taking the year to 31 Aug total to 908,317 - up 31.4% y-o-y.

Comparatively, 58,663 flew into Sydney.

The figure was a standout in the monthly international arrival statistics issued late last week by the Bureau of Infrastructure, Transport & Regional Economics.

Overall, 2.74 million arrivals by air were recorded at Australian gateways for the month, up 3.8%, while capacity grew 3.6%, sending average loads up slightly.

The results were good news for the Qantas group of carriers, who chalked up a second month of stronger market share, with the combined totals from QF, Jetstar and Jetstar Asia at 25.8%, up from 24.5% one year prior.

Low-cost carriers also continue to perform well, with six budget carriers collectively accounting for 16.8% of the market, up from 14.1% twelve months ago.



AFTA UPDATE

The latest updates from AFTA's Chief Executive, Jayson Westbury

WELL today is the day that the nation comes to a stop. The Emirates Melbourne Cup keeps going from strength to strength as one of Australia's biggest and best events.

It's a wonderful event within an amazing carnival of racing and entertainment and I am sure many within the travel industry will be enjoying the Melbourne Cup in all sorts of ways.

Be it at Flemington and in person, or in the office on the TV, the travel industry loves the Melbourne Cup. Many travel industry folk have already experienced Flemington, having attended Derby Day last Saturday.

For me, it was the Travellers Choice conference on the Gold Coast along with more than 250 of the travel industry's finest who sat down over the weekend and talked over the issues of the industry and the future of Travellers Choice.

A very big congratulations to the Travellers Choice team for once again staging an extremely professional conference and in our own backyard on the Gold Coast.

This past week I have also attended the Magellan conference which was held in one of my favourite hotels in the world - The Park Hyatt Canberra. In addition, Canberra being my own second home, it was great to have travel agents soaking up the cut and thrust that is Canberra.

Last week was a sitting week so in between motivational speakers, workshop sessions and keynote addresses, I was doing my normal 7 kilometre walk up and down the corridors of Capital Hill in Federal Parliament House.

Just to make things even more efficient, on the same night as the welcome event for the Magellan conference, also very well arranged and executed by the Magellan team, was a farewell dinner to the Hon. Bruce Baird at a TTF event.

Bruce was in his usually happy frame of mind as the Federal Treasurer recalled a range of stories and exchanges about Bruce during his many years of service to the travel and tourism industry.

Many forget that it was the Hon. Bruce Baird that was the NSW State Minister responsible for winning the 2000 Olympic Games.

So a wonderful send off for Bruce as he steps down as Chairman of TTF.

In all a very eventful week, some wonderful interaction with travel agents from across the country and perhaps a couple of quiet beverages to finish things off.



AS summer routes

ALASKA Airlines will commence nonstop services between Seattle and Cancun from 06 Nov in time for the northern winter as one of a number of new routes.

Seasonal services from Portland to both Puerto Vallarta and Los Cabos are also scheduled to run from 20 Nov to 27 Apr next year.

Disney Diamond year

SPECIAL celebrations are in store for the Australian market at Disneyland in California next year to salute its status as the Number One international source market and the park's 60th anniversary.

The entertainment and theme park giant is remaining tight-lipped at this stage, with details to be released early next year for guests visiting the Anaheim park from the 2015 northern spring.

Raves off in Thailand

OFFICIALS in Koh Phangan and Koh Tao, Thailand have cancelled all future Half Moon, Quarter Moon, Jungle and Waterfall parties, citing safety concerns for heavy-partying visiting revellers.

The move means the monthly Full Moon Party, which normally attracts 20,000 party-goers each month is the only all-night rave party allowed to take place.

It comes as part of a concerted effort by Thailand to remove itself from a culture of heavy drinking and drug consumption associated with rave parties in the past.

Similar initiatives by officials to clean up Phuket are ongoing, with illegal clubs being shut down.

"The sort of tourist that comes here to drink too much and take drugs is not the type that Thailand wants," the Koh Phangan district police chief commented.

Win with Rail Europe

Eurostar, in cooperation with Rail Europe, is celebrating their 20th anniversary this November by giving away 4 x \$200 Coles Myer gift cards to **Travel Daily** readers.

You can book exclusive promotional fares with Rail Europe GSA's at more than 20% off the regular lead in price until 17 Nov 2014. Fares are valid for your clients travelling between 4th November 2014 & 31st March 2015. Book with CIT Holidays, Infinity Rail, Rail Plus or Rail Tickets.

To win, answer each daily question and the weekly Friday question. Each week, the two agents who answer every question and have the most creative answer to Friday's question will win.

Send your answers to: rail@traveldaily.com.au



What is your favourite feature of the Eurostar service?

Papers in amenities

GUESTS staying at Lasseters in Alice Springs can now access over 3,000 newspapers and magazines in-room as part of a new partnership with PressReader.

Full editions of papers from over 100 countries in 60 languages are available through the service.

NT Indigenous brox

A BROCHURE dedicated to showcasing Indigenous-owned tourism businesses in the NT has been launched, with the guide supported and funded by the Northern Territory Government.

The Northern Territory Aboriginal Tours & Experiences brochure features the products & tours of ten Indigenous operators and is aimed at visitors looking for authentic Indigenous product.

Regions featured include Darwin, Kakadu, Arnhem Land, Katherine, Alice Springs and Uluru and is available at www.travelnt.com and from participating businesses.

Trafalgar BH&G tours

THREE new itineraries escorted by the editors of *Better Homes and Gardens* magazine have been developed and added to the 2015 guided holiday range by Trafalgar.

The expanded relationship comes following the successful running earlier this year of an inaugural Italy tour led by editor Julia Zaetta (*TD* 18 Oct 2013).

An arts/crafts tour of America's southern states, a tour of Ireland & Scotland castles and a trip to the European Christmas markets make up the new range, with bookings now open for each.

Phone 1300 663 043 for details.

Married at Natadola

INTERCONTINENTAL Fiji Golf Resort & Spa has launched a new luxury wedding package priced from FJ\$42,000 (AU\$24,773).

The package includes return Economy airfares, five nights in a Lagoon suite, transfers, wedding reception for 50 guests and more.

NokScoot approved

THE Thai-based startup long-haul LCC offshoot of Scoot and Nok Air - NokScoot - has received its Air Operators Certificate from Thailand aviation authorities.

FC/IH crew enjoy SA highlights



AGENTS from four states and New Zealand converged in South Australia late last month for a tour hosted by the South Australian Tourism Commission.

The Flight Centre and Infinity Holidays staff spent a few days enjoying the highlights of Adelaide, the Barossa Valley and the picturesque Adelaide Hills.

Attractions visited included the Adelaide Zoo, where the group viewed the Giant Pandas Wang Wang and Funi and a visit to the newly opened Fashion Icons exhibit at the Art Gallery of SA. No visit to the state would be

complete without some tasting of some of the fine wine products of the Barossa Valley, with the family capped off with a Temptation Sailing Cruise from Glenelg.

The group of FC and IH crew from Qld, NSW, Vic, WA and New Zealand is **pictured** above just before setting off on the cruise.

WIN with Air Mauritius



This month *Travel Daily* is giving the travel industry a chance to win a trip to Mauritius, courtesy of **Air Mauritius** and **Sun Resorts**.

The prize includes:

- 2 return economy flights between Perth and Mauritius (excluding taxes)
- 4 nights staying Long Beach resort
- Breakfast daily



Everyday *TD* will ask a different question about Mauritius.

The subscriber with the most correct answers and the most creative answer to the final question will win this great prize.

Send your answers to: mauritiustcomp@traveldaily.com.au



How many resorts does the chain Sun Resorts comprise of internationally?

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Ben Carnegie

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Conditions: • Entries are per passenger • Minimum revenue criteria per agency across the campaign period is AUD\$200 • Each additional ticketed entry above the revenue criteria is an additional entry into the prize draw. • This is a game of skill • Bookings must be paid and ticketed by the 12th Dec '14 • This prize is not transferable • This prize is not exchangeable for cash value • By entering this competition Rail Plus may use your full name, agency details & image for future marketing activities • Every eligible entry will be automatically tracked and the prize tickets will be drawn as follows: The first ticket drawn from the eligible entries will win the Samsung Curved Smart TV, the second ticket will win the Mac Book Air and the third ticket will win the \$500 Coles Group and Myer gift Card. • Prizes are limited to one major prize per agency • Winners will be notified by head office on the 17th Dec 14 • Prize winners must be a registered travel agent

www.railplus.com.au