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Wednesday 9th December 2015

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## Tom Reeves to KQ

**FORMER** Air France country manager Australia Tom Reeves has been appointed as Kenya Airways' new London-based area manager Europe and USA, joining KQ from his most recent role with AF/KLM in South America.

## Air NZ rejigs sales structure

**AIR** New Zealand has announced a revamp of its global sales leadership structure, including the establishment of a senior new regional general manager Australia role.

The changes were unveiled late yesterday by NZ chief sales & commercial officer, Cam Wallace, who said "a key priority for the executive team is to substantially reposition our presence in the Australia market as a core part of our revenue base".

He said the airline has ambitious growth targets through to FY20, "including the need to achieve significant long-haul growth from this region in the face of some strong competition."

"To achieve this growth we will be adopting a state-by-state strategy and investing significantly in Victoria, South Australia, Queensland, New South Wales and Western Australia."

Wallace said the carrier was now actively seeking expressions of interest from potential internal candidates as well as looking externally for the new role which will reflect "the drive to establish

Auckland as an Australasian hub for long haul traffic".


The restructure has also seen Nick Judd appointed as the airline's new regional gm for the Americas effective 31 Mar 2016, also with responsibility for South America from 30 Jun.

Kathryn Robertson, gm UK & Europe, will report directly to Wallace while Shanghai-based Scott Carr will be regional general manager Asia with responsibility for Japan, China, Hong Kong, Singapore & Vietnam.

## JAL planning Perth?

**JAPAN** Airlines is believed to be in advanced stages of preparation to launch daily non-stop 787 flights between Perth and Tokyo next year, according to a report in the *West Australian* newspaper earlier this week.

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**Today's issue of TD**  
*Travel Daily* today has eight pages of news including a full page of pics from **Dreamtime**, plus full pages from: (**click**)

- AA Appointments jobs
- Travel Trade Recruitment
- Macau Govt Tourist Office

## Hogwarts Hollywood

**THE** countdown has begun, with Universal Studios announcing the 07 Apr 2016 as the official opening date for highly-anticipated attraction, "The Wizarding World of Harry Potter".

Inspired by author JK Rowling's cult book series which was later brought to life by Warner Bros Films, the attraction has been campaigned as a "real world interpretation" of the compelling stories and characters.

Visitors will enter into a quaint village with snow-capped roofs and cobblestone streets, walking through to the iconic Hogsmeade tavern, before being introduced to the attraction's signature rollercoaster ride: Harry Potter and the Forbidden Journey.

Watch actress Evanna Lynch (Luna Lovegood) announce the grand opening **here**.

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## EK alters BNE flight

**PLANNED** runway works will see Emirates temporarily alter its Brisbane flight schedule for 2016.

The routine construction works at Brisbane airport will take place between 09 May to 29 Sep.

EK will suspend its flights between Brisbane and Singapore (EK432/EK433) during this period, as the arrival and departure times fall during the planned overnight runway closures.

These flights will be replaced with direct services between Dubai and Brisbane on an Emirates 777-300ER aircraft.

Customers will still be able to book travel with EK between Brisbane and Singapore on the daily code-share flight operated by Qantas.

**MEANWHILE** Emirates has also this month expanded its codeshare operations in partnership with Jetstar, with the addition of a range of domestic JQ routes across Australia.

The expansion sees the EK code added to flights including ADL-CNS, ADL-OOL, BNE-HBA, BNE-LNS, MEL-NCL, MEL-MCY, MEL-TSV, PER-NSW, PER-OOL, SYD-AVV, SYD-LNS and SYD-MCY.

## Calls double after closure

**THE** Qantas Holidays and Viva! Holidays team saw a massive spike in calls yesterday after competitor Creative Holidays announced its closure.

Qantas Holidays md, Peter Egglestone, said the call centre took more than 1600 calls yesterday which is double the amount the centre usually takes.

"Our call centre team did an incredible job to answer those calls within an average time frame of three minutes," Egglestone said.

"Our focus on and investment in customer service excellence certainly came to the fore and I'd like to congratulate every one of my team on a job well done."

Egglestone anticipates the increased call levels will continue following yesterday's disruption in the market.

"We are moving quickly to add resources to our team so that we can continue to provide the exemplary service and support that Qantas Holidays and Viva! Holidays are known for," he said.

Creative Holidays confirmed yesterday that it would be ceasing

operations effective 31 December following an "extensive business review".

The Travel Corporation downplayed incorrect reports in other media that Creative Hols had been placed into voluntary administration, stressing that no other TTC brands were impacted by the closure.

Egglestone said Creative Holidays had been a "formidable competitor for over 30 years" and he was "very sorry to hear of the decision".

"Their presence has shaped the market and provided the continuing imperative for the ongoing evolution of the sector."

## Star Wars ANA jet

**NIPPON** Airways is set to cause a major sensation in Sydney this weekend, operating its inaugural flight from Haneda using a Boeing 787-9 aircraft with R2-D2 Star Wars livery.

The exquisitely timed arrival comes just over a week before the highly anticipated opening of *Star Wars: The Force Awakens*.

## TTW Tauck Academy

**TRAVEL** the World has announced the 2016 Australian launch of the Tauck Academy training program - the first time in Tauck's 90 year history that it's embarked on such an initiative in the southern hemisphere.

Tauck vp of global sales, Steven Spivak, will help TTW md Andrew Millmore launch the program in Melbourne next Mar, offering the company's travel agent partners "extensive training and new opportunities for growth".

The announcement comes just a day after it was revealed that TTW will no longer represent Carnival Cruise Line in the local market (**TD** yesterday) with Millmore saying "our vision for Travel The World for 2016 and beyond is firmly focused on building unique, innovative product for the luxury travel market."

"Tauck is a key strategic partner in delivering those plans," he said.

## SilkAir full service

**SILKAIR** is Singapore Airlines' full-service regional wing, with Air NZ's expanded SilkAir c'share pact to commence 27 Mar (**TD** yest).

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## SAA warns of denied boarding

**SOUTH** African Airways says it's continuing to be forced to deny boarding to significant numbers of passengers who don't have the correct documentation when travelling with children under 18.

Despite an extensive education campaign, many travellers appear not to be aware of the requirement introduced earlier this year which requires all minors to produce, in addition to their passport, an "unabridged birth certificate" showing the details of both parents for all international travel to and from the country.

SAA's country manager for Australasia, Tim Clyde-Smith, said the carrier was still seeing too many incidents where people were arriving at check-in without the correct documents.

"This is amplified when they have travelled across Australia from the eastern states or New Zealand and are then advised

they cannot continue their journey without the correct documentation being provided," Clyde-Smith said.

"As our Christmas flights are full, we cannot then accommodate people on another flight, meaning many families' holiday plans are ruined," he added.

"Such oversights by our travel partners or our customers are not covered by travel insurance."

He is calling on travel agents to go back through all existing bookings as far back as 12 months and update clients on the new situation.

"People who made bookings through agents earlier this year are simply unaware," he said.

The rules don't apply to pax transiting Johannesburg.

Although the South African govt is looking at the impact of the rules on the industry no changes have been finalised and the current law remains in place.

## Arsenal pact for NSW

**DESTINATION** New South Wales today announced a "significant and historic partnership" with English Premier League team Arsenal FC.

Under the agreement NSW will be promoted to millions of football fans around the world as the club's Official Tourism Partner, with the team to undertake a two match tour exclusive to Sydney in 2017.

"Arsenal FC is one of world football's oldest and most iconic clubs," said NSW minister for Trade, Tourism and Major Events, Stuart Ayres.

The matches will be played against the Western Sydney Wanderers and Sydney FC at ANZ stadium with an estimated 28,000 domestic and international visitors expected to take part.

The deal will also see NSW promoted via LED perimeter signage, player and legend access, in-stadium activations and match day hospitality.



## Window Seat

**WHAT'S** the strangest item you've left behind when travelling? Phones, laptops or glasses are some of the more common items left in airports around the world but in Kuala Lumpur there are three unclaimed commercial planes.

The operators of KLIA airport have put out a notice in the Malaysian Star newspaper giving the unknown owners of three boeing 747-200F aircraft 14 days to collect the planes.

"If you fail to collect the aircraft within 14 days, we reserve the right to sell or otherwise dispose of the aircraft," reads the notice.

The owner is thought to be an international company - perhaps with no money left to continue operating the two passenger jets and cargo plane.



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## Sanford Travel's Xmas Shindig



**THE** team at Sanford Travel celebrated in style at their annual conference and Christmas party held at Peppers Salt Resort & Spa in Kingscliff, NSW.

**Pictured** in front (from left) is director Linda Bretell and gm Georgina Byrt with the Sanford Travel team.

## Second Ramada hotel

**WYNDHAM** Hotel Group has signed a new franchise agreement for a 322 room Ramada Meridin in Johor Bahru.

It is the second Ramada announced for the booming Malaysian city this year.

The hotel which is scheduled to open in 2018 will be developed by Mah Sing Group and managed by the firm Topotels

The city is one of the fastest growing regions in Malaysia.

## TFE hot festive deal

**TFE** Hotels is offering 30% off accommodation as part of a festive season sale.

The deal is valid when booking before 16 December and spending two nights or more at Travelodge Hotels, Rendezvous Hotels, Vibe Hotels and TFE Hotels Collection or three nights at Adina Apartment Hotel and Medina Serviced Apartments.

For more information on the holiday sale **CLICK HERE**.

## CZ to add BKK route

**CHINA** Southern Airlines will launch a new route, connecting north west China and Thailand. CZ is planning to offer thrice weekly Urumqi – Lanzhou – Bangkok routes using Boeing 737-800 aircraft starting 23 Jan.



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## APAC expansion

Starwood Hotels & Resorts has today announced the addition of five new Sheraton Grand properties across Asia Pacific.

Joining the luxury hotelier's burgeoning Grand portfolio are: The Sheraton Grand Mirage Resort, Gold Coast; Sheraton Grand Hangzhou Wetland Park Resort; Sheraton Grand Xishuangbanna Hotel; Sheraton Grand Hangzhou Binjiang Hotel & Sheraton Incheon Hotel.

Sheraton is aiming to have 100 Grand hotels by 2017.

There is speculation that Sydney's Sheraton on the Park will join the Sheraton Grand family once the current refurbishment of the Sydney Four Points by Sheraton is complete.

## Tigerair MEL-CFS

**TIGERAIR'S** mid-week flights between Melbourne and Coffs Harbour commenced today.

Departing Mon, Wed and Fri, the new service from MEL complements the airline's existing schedule that runs between Sydney and Coffs Harbour every Mon, Fri and Sun.

## VA biz class a hit

**VIRGIN** Australia's new Business class seats were subject to "a lot of interest" from int'l buyers at the Dreamtime 2015 Business session on Mon.

Nicola Segal, bdm New Zealand for VA, said many of the interested agents are looking for a mix of premium economy and business class for long haul trips.

As global airline sponsor for the group, VA had the new seats on display (pictured below), alongside a pamper station.



## \$95m funding boost

**\$95 MILLION** dollars will be injected into regional tourism infrastructure across Australia, as part of the government's Strong Regions Fund program.

The investment looks to cover projects such as Karratha's new Arts and Community Precinct; the upgrades to the Bathurst Airport; a new retail precinct for Cocos (Keeling) Islands and the Rockhampton Riverfront redevelopment in Queensland, among others.

111 projects in total were offered funding as part of the initiative, with the National Strong Regions Fund pledging \$1 billion dollars over five years to "promote growth and address disadvantaged Australian regions".

## Canada Corroboree 2016



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## Agents go wild for Zanzibar



### iPhone battery case

**APPLE** has released a new iPhone 6S Smart Battery Case which is set to be a boom for road warriors worldwide.

The new product is claimed to boost talk time on the popular smartphone to a whopping 25 hours, as well as significantly extending internet surfing time.

### Trump boycott call

**TRAVEL** industry analytics provider IdeaWorks is urging a boycott of businesses and hotels backed by US presidential aspirant Donald Trump, after his controversial call overnight for a complete travel ban on Muslims entering the USA.

IdeaWorks president Jay Sorenson said Trump's ideas "hurt the travel industry as a whole by urging a more divided world".

**WILDLIFE** Safari in partnership with Qatar Airways gave this group of West Australian agency owners and senior consultants a tantalising taste of the exotic island of Zanzibar.

They enjoyed accommodation at the Zanzibar Serena Inn on the edge of historic Stone Town and lunch at the Park Hyatt Zanzibar before journeying to the beach for a stay at Essque Zalu Zanzibar,

the luxury resort soon to be rebranded as Per Aquum.

Qatar Airways recently launched daily services from Doha to Zanzibar and a stopover in Doha on the return provided a chance to experience the vibrant city and discover Hamad International Airport.

### Wellington set for new movie attraction

**NEW** Zealand's capital city is hoping for a major tourism boost in the form of a NZ\$130 million-plus movie museum and convention centre backed by iconic Kiwi film maker Peter Jackson.

Boasting a "rare and unusual collection" of movie memorabilia, the project will be located on the city's waterfront.

Also backed by Weta Workshop founder Richard Taylor, the attraction would be "similar in importance to Disneyland as Disneyland was for California when it first opened," according to an enthusiastic Wellington deputy mayor, Justin Lester.

### Opera House upgrade

**THE** Opera House's new Welcome Centre was opened today by minister for the environment, Greg Hunt.

It marks the first project to be completed as part of Stage 1 of the Renewal of the Opera House. The centre allows the 8.2m people who visit annually to learn about the vibrant heritage.

The entire renewal worth \$400m is set to enhance the landmark's standing as a modern arts and tourist destination.

## HNL terminal dropped

**AUTHORITIES** in Hawaii have scrapped plans to build a new commuter terminal at Honolulu International Airport, after tender bids for the construction came in way above budget.

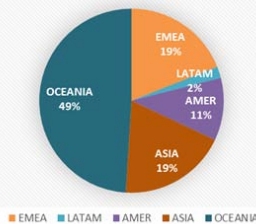
The proposed terminal would have been used by Island Air and Mokulele Airlines, which operate regular inter-island services.

### HOT DESTINATIONS



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Expedia TAAP reported fabulous Year on Year growth in November with 560 destinations booked by Expedia TAAP agents last month. The top ten destinations booked were Sydney, Melbourne, Kowloon, Singapore, London, New York, Brisbane, Paris, Gold Coast and Los Angeles. Perth, Bali and Oahu were just outside the top 10. OCEANIA up whopping 12% to 49% destination mix. USA down 4% to 11%, EMEA was down 5% to 19% while Asia was down 2% to 19% of the destination mix.

Australia is showing dominant market activity as the top country this month. Following closely behind is USA, UK, Italy and Singapore.

Some of the out of the way destinations last month included Dharamsala India, Tofino Canada, Buzios Brazil and Fyn Denmark.

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If you are an experienced and results driven Sales Manager and would like to be considered for this role, please send your confidential resume and a cover letter to [recruitment@daydreamisland.com](mailto:recruitment@daydreamisland.com)

## KLM additions

KLM will boost its European network in summer 2016, with new flights from Amsterdam to Genoa, Valencia, Dresden, Southampton and Inverness.

## Look at these Treasures...



**YESTERDAY** saw the passing of the presidential baton for the Treasures of the South Pacific organisation, from current president Richard Hankin to Kerry Cook, the gm of Cook

Islands Tourism, at a festive Christmas function at Wolfies in Sydney's Circular Quay.

After four years as president Hankin will continue his representation of destinations such as the Solomon Islands and Pitcairn Island with Cook, telling travel industry guests that she was excited by the challenge ahead to bring the best of the South Pacific to the Australian trade.

**MEANWHILE** Channel 10 TV weatherman Tim Bailey was also present at the event following his recent appointment as Cook Islands ambassador (TD 06 Nov).

Bailey, no stranger to the Cook Islands having travelled there twice annually over the last 7 years, told *Travel Daily* "I'm so pumped, proud and privileged to get an ambassadorship with the Cook Islands to promote the most beautiful part of the world."

He added that plans are already underway for greater TV exposure of the Cook Islands urging the trade to get behind the destination. "They are our lifeblood", he added.

**PICTURED** above are Chad Morris, manager investment & tourism Pacific Islands Trade & Invest; Richard Hankin, marketing representative Solomon Islands and Pitcairn Islands; Greg Maloney, director Destination Asia Pacific Marketing; Alisi Lutu, marketing manager South Pacific Tourism; & Kerry Cook, general manager Cook Islands Tourism.



This week, Travel Daily and Sonoma County are giving travel agents the chance to win a bottle of sparkling Sonoma County wine each day.

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To win, be the first agent to send the correct answer to the following question to [sonoma@traveldaily.com.au](mailto:sonoma@traveldaily.com.au)

Name the quirky avenue in the quaint town of Sebastopol where the gardens are brimming with fine art made from recycled objects.

Need a hint? [CLICK HERE.](#)



## Accommodation Updates

**WELCOME** to Accommodation Updates, *Travel Daily's* Wed feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to [accomupdates@traveldaily.com.au](mailto:accomupdates@traveldaily.com.au).



The **One&Only** Ocean club on Paradise Island in the Bahamas has unveiled extensive resort enhancements along with a new infinity ocean pool and Ocean Pool Grill, raising the bar on ultra-luxury in the Caribbean. During the five-month, multi-million dollar renovation accommodation in the historic Hartford Wing had a complete redesign to include expansive terraces or balconies with views of the ocean and lush resort gardens.



**Pan Pacific Perth** will now give guests a whole new arrival experience with its new chic, refurbished lobby. Check in pods have been installed, allowing front desk associates to be more interactive with each guest. The new look lobby is inspired by the warm hues of Pacific Rim with a welcoming, spacious and engaging atmosphere.



**DoubleTree by Hilton** has opened a new hotel in Reading, Pennsylvania. The brand new 209 room boutique hotel is surrounded by breathtaking Appalachian Mountain views. The interior is modern with urban rustic decor. There is a 24 hour fitness centre, indoor swimming pool and a new restaurant Cheers American Bistro.

## Bunnik booking boom

**BUNNIK** Tours says it's seen a strong response to its Europe Early Bird 2016 offer, with some tour dates already at capacity, particularly in peak season.

"Our Europe 2015 season performed beyond our expectations with *Jewels of Dalmatia* and *Spain, Portugal and Morocco* in particular blowing us away," said md Dennis Bunnik.

There's still availability on some departures, he said, with earlybird savings of \$250 per couple valid for bookings confirmed before 18 Dec - more details on 1300 125 007.

## SLH rewards agents

**SMALL** Luxury Hotels of the World (SLH) has launched a brand new travel agent recognition program with a whopping \$25,000 prize giveaway.

With agent reservations accounting for almost two thirds of all SLH bookings, the "Small Luxury Heroes" incentive has been designed to reward loyal agents for their "commitment to the brand".

Agents who register before 31 Jan will be entered into a prize draw to win one of 25 USD \$1,000 gift certificates, redeemable at any of SLH's hotels in its portfolio.

## Win with travelBulletin

Want to win a year's subscription to *travelBulletin*?

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The first 50 correct entries sent to [tb@traveldaily.com.au](mailto:tb@traveldaily.com.au) with the page number and your details will win.





# Dreamtime in Adelaide draws to a close



**LEFT:** Damien Kitto, ceo Adelaide Convention Bureau; John O'Sullivan, md, Tourism Australia; Penny Lion, head of business events Tourism Australia and Rodney Harrex, ceo of the South Australian Tourism Commission.

**BELOW:** Laurie Matthews, Indigo Direct Communications; Adam Leslie, Graffiti Events; Victoria Wales, Hot Events and Winnie Fong, Go Conference & Incentive.

**Travel Daily**  
First with the news  
Wednesday 9th Dec 2015



**ABOVE:** One of three helicopters that flew delegates from America and New Zealand.

**ADELAIDE** put on quite the show for Dreamtime 2015 delegates, with this leg of the trip wrapping up last night following a one-day showcase.

Yesterday saw buyers from ten key markets wined, dined and entertained in Port Willunga McLaren Vale, the Barossa Valley, Adelaide & the Adelaide Hills.

The day started on Vardon Ave, with a market-street breakfast before delegates were split up into groups for the day.

Dreamtime buyers from Malaysia, Singapore, Indonesia, Japan and Korea explored the Adelaide Central Market followed by a visit to the Botanic Gardens of South Australia.

They continued to Seppeltsfield Winery, where guests from Greater China explored by Segway and walked through the vineyard.

This was followed by a scenic helicopter flight across the valley, before landing back at Seppeltsfield to sample a vintage Tawny from their year of birth.

Meanwhile at Jacob's Creek Heritage Vineyard, some guests indulged in a chocolate and wine pairing experience.

Dreamtime buyers from New Zealand and the USA, who also visited Jacob's Creek Heritage

Vineyard, enjoyed a food & wine sensory experience and then visited the vineyard's kitchen garden where they battled it out in a cooking challenge and prepared a gourmet lunch.

Guests then hopped on a bus to Chateau Tanunda, where they overlooked the region with a scenic helicopter flight, settled in for a game of croquet over high tea and tasted the Estate's wines direct from the barrel.

Dreamtime buyers from the UK and India started their day in a fleet of vintage vehicles to Port Willunga where they enjoyed a game of cricket on the beach, whilst others tried a spot of fishing or got creative in a sand art team building activity.

The group then had lunch at the Star of Greece restaurant, before participating in a blending experience at Wirra Wirra Winery in the McLaren Vale.

The day culminated with the spectacular Dreamtime dinner at the National Wine Centre Australia.

Today the buyers will be split up to continue their educational, exploring Sydney, Melbourne, the Gold Coast and Cairns.

**BELOW:** The group from New Zealand and America standing in front of Jacobs Creek.



**ABOVE:** Nicola Segal, Virgin Australia; Daryl Hudson and Lucy Morris from the Northern Territory Convention Bureau with New Zealand buyers at sunset at Penfolds Magill Estate Winery.

**LEFT:** Delegates ready for the Dreamtime dinner.

**BELOW:** Fresh produce was in abundance at the Market Street Breakfast.







**JESS** Bradford from Corporate Travel Management has demonstrated her significant photo-editing skills with this latest entry in our fabulous December competition.

It's got it all - a Mountie, an Air Canada jet, reindeer and of course a copy of *Travel Daily*!

Air Canada is celebrating the debut of its new non-stop flights between Brisbane and Vancouver plus the launch of premium economy on its daily Sydney-Vancouver flights by offering two round trip economy tickets to Canada for the best entry in the competition.

Keep those pics rolling in, with the competition running through until the end of the month.

## QF revenue learning

**QANTAS** has launched a new eLearning module which covers the progressive introduction of its new Revenue Management System (**TD** 16 Sep).

The new system provides favourable availability for customers with connecting flights, looking at the complete journey between origin and destination rather than per sector.

An "MSC" tag will appear at the top of the PNR to indicate that married sectors exist, and agents may find differences with booking class access between general availability versus PNR availability - for more information see [qantas.com.au/agents](http://qantas.com.au/agents).

## Travel risk map 2016

**INTERNATIONAL SOS** and **Control Risks** have released a new "Travel Risk Map 2016" which details medical and travel security risks by country.

It's an evolution of International SOS's long-running Health Risk map which has been published annually since 2010.

"Our comprehensive overview reveals that in 75% of countries the medical risk is assessed to be a different level from the travel security risk," said Rob Walker, head of information and analysis at International SOS.

He said the map highlights the complexities organisations face when preparing staff to travel abroad, encouraging them to review both medical and security issues.

The map can be viewed online at [www.internationalsos.com](http://www.internationalsos.com).

## PATA PBTA pact

**THE** Pacific Asia Travel Association has announced an "organisational partnership" with the fledgling Professional Travel Bloggers Association, a non-profit group dedicated to linking the travel industry with bloggers in "productive and mutually beneficial ways".

The organisations will reciprocate in event participation such as the upcoming PATA Travel Mart in Indonesia and the 2016 PATA Adventure Travel conference.

## ScoMo opens MEL T4

**FEDERAL** Treasurer Scott Morrison officiated in a ceremony this morning at Melbourne Airport, formally unveiling a plaque to celebrate the new Terminal 4.

T4 has soft opened over the past few months, with Tigerair Australia commencing operations on 18 Aug followed by Jetstar which relocated from terminal 1 about a month ago.

Regional Express is also shifting some operations to T4 and will move its check-in facilities there in the coming months.

MEL Terminal 4 is the world's first terminal to open as a complete self-service operation with kiosks and automated bag drop facilities smoothing the journey - complemented by more than 30 retail and F&B outlets.

Airport ceo Lyell Strambi said the official opening was another milestone in the development of the airport, giving airline customers the "room to keep growing their business".

## 737 MAX 8 debut

**BOEING** has completed the final assembly of the first ever 737 MAX 8 aircraft, which rolled out of its Renton factory earlier this month right on schedule.

*Spirit of Renton* will now move into the flight testing phase along with three others which are in the final stages of assembly.

The new single-aisle 737 design will use 20% less fuel than the first Next-Generation 737s and is claimed to cost 8% less per seat to operate than the A320neo.

Boeing says it has almost 3,000 orders from 60 carriers across the globe for 737 MAX-family aircraft which also include the 737 MAX 7, MAX 200 and MAX 9, with the first expected to be delivered to launch customer Southwest Airlines in Q3 of 2017.



Air Canada is gearing up for an exhilarating 2016 with the launch of its first non-stop Dreamliner flights from Brisbane and the unveiling of an industry-leading on-board product - including its first premium economy cabin - on its daily Sydney-Vancouver route.

To celebrate Air Canada and *Travel Daily* are offering two round trip Air Canada economy class tickets, from either SYD or BNE. All you need to do is create a fun Christmas photo featuring Air Canada and *Travel Daily*, then send it to [aircanada@traveldaily.com.au](mailto:aircanada@traveldaily.com.au) before 31 Dec!

*Travel Daily* is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry - sign up at [www.traveldaily.com.au](http://www.traveldaily.com.au).

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# AA APPOINTMENTS

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QLD - 07 3229 9600 - [employment@aaappointments.com.au](mailto:employment@aaappointments.com.au)

### UPGRADE YOUR CAREER TO EARN THE BIG \$\$\$ INTERNATIONAL CORPORATE CONSULTANT SYDNEY – SALARY PACKAGE CIRCA \$70K

Are you a Retail consultant looking to step into Corporate or are you a Senior Corporate consultant looking to upgrade to VIP? Take a leap coming into the New Year & work on premium accounts! Work in brand new offices, looking after your own portfolio of accounts, providing top level customer service to your prestige clients. Be rewarded with an excellent salary package, in a fantastic team environment & regain your work/life balance! Solid airfares, min 2 years' high end retail or corporate & GDS experience. Apply today!

### CALYPSO EXPERTS, WE WANT YOU! WHOLESALE TRAVEL PRODUCT COORDINATOR SYDNEY – SALARY PACKAGE UP TO \$55K

Looking for a break into Wholesale? Join a fantastic team renowned for their excellent ongoing support and fantastic career progression - you do not want to miss the opportunity to work for this leading Company! Your role will involve the loading of products into their in-house system Calypso as well as maintain the database. You will enjoy being part of this expanding team, working closely with Suppliers and the Product department. Min 2 years travel industry experience, great product knowledge & GDS skills. Apply now!

### HIGH SET SALARY PLUS BENEFITS! LEISURE TRAVEL TEAM LEADER

MELBOURNE – SALARY PKG \$90K + TRAVEL BENEFITS

We have a rare opportunity in Melbourne that is like no other job out there! We are looking for an experienced travel manager to assist the high end clients with their worldwide holiday arrangements, from a luxurious Bali package to a five star European holiday, no two days will be the same! In addition to consulting, you will be responsible for managing a small team which will include rostering, reporting and mentoring. Sound interesting? Call us today so we can tell you more about this exciting rare opportunity in Melbourne.

### SICK OF RETAIL TRAVEL?

WHOLESALE TRAVEL CONSULTANT

BRISBANE – UNCAPPED COMMISSION – OTE \$50-55K

Time to make the switch from retail travel? Here's your chance to escape face to face consulting and join this global wholesaler. Opportunities available in their domestic, international, cruise & rail teams. Booking packages to worldwide locations you will be dealing with agents so no time wasters! Every day will be different & work within a fun supportive team. Great opportunities to progress, superb \$\$ & the best benefits! If you have good destination knowledge, proven sales & customer service skills apply now!

### SET SAIL IN THIS GREAT ROLE WHOLESALE CRUISE CONSULTANTS SYDNEY – CIRCA \$60K SALARY PACKAGE

Are you a cruise fanatic? Don't miss the opportunity to work for this leading wholesaler! Your role will involve looking after key travel clients of this amazing brand, selling the extensive cruise product as well as other ancillary products including add on tours/flights and independent travel. You will earn an incredible salary, working for a company that is committed to providing employees with ongoing training and benefits. Min 2 years travel industry experience, GDS skills & cruise experience preferred. Apply now!

### EXPERIENCED WITH GROUP TRAVEL?

TRAVEL & EVENTS COORDINATOR

MELBOURNE – SALARY PACKAGE NEGOTIABLE (DOE)

We have an exciting opportunity to step up into the MICE industry. This well-known events company is looking for a strong travel or group's consultant to join their successful team. You will be booking pre and post accommodation, as well as tours and add-on's for clients booked onto events & conferencing. This role will see you earning a sensational salary & working Monday to Friday hours only. If you have at least 4 years consulting experience & experience using either Galileo, Amadeus or Sabre then we want to hear from you!

### GATHER INTO GROUPS

GROUP TRAVEL CONSULTANTS

MELBOURNE – SALARY PACKAGE TO \$80K (OTE)

This global leader is seeking an experienced travel professional to join their dedicated group leisure team. This successful department service a range of clientele including school groups, wedding parties, small businesses, large family gatherings, together with local community groups, just to name a few. They are now looking for a passionate and experienced consultant to join their close knit and supportive team. Don't delay, interviews are happening now! Call us today to find out more.

### SNAP UP THIS GREAT ROLE!

TRAVEL CONSULTANTS

BRISBANE CBD – UP TO \$45K PKG + \$\$ BONUSES

Don't wait till the New Year to snap up this great role. This award winning travel company is looking for a sales guru to join their dynamic team. You will focus on planning & selling itineraries to dream destinations. Forgot about chasing up docs and admin tasks as you'll have a support team there to handle it all for you. You'll be rewarded with a strong base salary + \$\$ incentives, free cruises & a real work/life balance. All you need is a min 2 years travel consulting experience, proven sales skills and a positive attitude.



*Working in partnership with the Australian Travel Industry*

### Cruise Product Coordinator

Gold Coast, \$Competitive + Super, Ref: 4141SZ1

Are you an experience travel / cruise consultant that is now looking for a new challenge? Want to work behind the scenes and deal with suppliers and industry professionals? Your role will be to assist the Product Manager with a range of tasks including competitor analysis, picking out products to market and packaging together FIT add ons to go along with the fly/cruise packages. This is a dynamic role for someone who has great attention to detail and a positive, vibrant personality.

For more information please call Serena on  
(07) 3023 5023 or click [APPLY](#) now.

### Corporate Travel Account Manager

Sydney, Circa \$100k, Ref: 2061SJ1

I am looking for a Key Account Manager to work with a leading TMC in Sydney and manage their large market accounts. If you have strategic account management experience in the corporate travel industry then this role could be what you are looking for. Your main responsibility is to manage the business relationship between the TMC and your clients while promoting account retention and growth. Fantastic earning potential and a great working environment are on offer with this leading TMC.

For more information please call Sarah on  
(02) 9113 7272 or click [APPLY](#) now.

### Travel & Event Manager

Melbourne, Attractive Package, Ref: 2069KF1

My client, a leading group travel and event management company are looking for an experienced Travel & Event Manager to join their groups & events team in Melbourne. If you are a creative thinker, have strong communication skills, thrive working in a busy environment, have GDS experience and have an exceptional eye for detail, then this opportunity is for you! Coordinate and manage extensive travel logistics, nationally and internationally and provide end to end event management.

For more information please call Kate on  
(02) 9113 7272 or click [APPLY](#) now.

### Temp Travel Consultant

Adelaide, Competitive hourly rate, Ref: 2068DV1

Adelaide temp consultants! I have a temp role starting in January. If you have previous experience as a Travel Consultant and are trained in Sabre then please let me know! You'll be hard working and be open to the possibility of permanent employment at the end of 3 weeks. Located in an excellent location within Adelaide and offering ideal working hours. If your free to start mid Jan and have the skills required below then read on for further duties and how to register your interest.

For more information please call Dave on  
(02) 9113 7272 or click [APPLY](#) now.

### Senior Travel Consultant

Queensland, Base Salary + Lucrative Commission, Ref: 1932LM2

Run your own desk! We are looking for a experienced travel consultant/ manager with a good client base following and is willing to continue developing their client base further through local store marketing. This is an office based environment where you will focus on selling complex travel itineraries. GDS experience is required. You must have strong geographical knowledge and a good understanding of the travel market. Various locations in QLD offering part time or full time positions.

For more information please call Lia on  
(07) 3023 5023 or click [APPLY](#) now.

### Travel Sales Executive | Sports Travel

Sydney, \$D.O.E + Super, Ref: 2047MB1

A leading Sporting Events company is looking for a Sales Manager to promote their tours across the educational travel market. This role is perfect if you have sales experience or if you are keen for a challenge and for your next career move within a growing company. You will Account Manage existing clients while also target new business to generate growth for the business. A golden opportunity has arisen for a candidate looking for a more diverse role and to progress in your travel career.

For more information please call Marissa on  
(02) 9113 7272 or click [APPLY](#) now.

### Reservations & Ticketing Consultant

Melbourne, \$50k + Super, Ref: 2036TS3

Love everything about New Zealand? Fantastic opportunity to join the NZ tour division of a well-known wholesaler! We need an experienced consultant who is passionate about all things New Zealand and is very fare savvy. This is an exciting role as you will be moving between two departments throughout the week. You will be communicating with agents via phone and email so you will need the ability to build rapport with ease and provide extraordinary customer service. GDS skills are necessary.

For more information please call Tammy on  
(02) 9113 7272 or click [APPLY](#) now.

### Experienced Travel Consultant

Adelaide, \$50-55k, Ref: 2032DV1

If you have an excellent passion for travel sales and the desire to move into a new role and challenge within the industry then this could be your dream role. This role isn't just another travel consultant opening, this is the chance to work for a company that has an excellent reputation and offers the chance for you to manage your desk. To be successful in this role my client requires a Travel Consultant that is confident in building their reputation further and becoming a success.

For more information please call Dave on  
(02) 9113 7272 or click [APPLY](#) now.



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## Cuisine and eating out...

Macanese food, which is a fusion of Portuguese, African, Southeast Asian and Chinese cooking, has gained international recognition after being enjoyed by travellers for decades.

Macau is definitely a city on the move, but it never loses its unique blend of Chinese and European cultures.

In recent years, Macau has become firmly planted on the map as one of the world's culinary destinations - following an influx of internationally renowned restaurant brands from around the world and celebrity chefs that take Macau's gastronomic scene to new heights.

Among the popular Macanese and Portuguese restaurants are Litoral, Oporto and A Lorchia, all within a close walk of A-Ma Temple. Make sure to order the spicy African Chicken and perhaps the local dessert Serradura or Macau Egg Tarts from the original Lord Stow's Bakery in Coloane. Within a close distance of Senado Square are the popular Escada and Platao while in the old Taipa village there's O Manel and the more upmarket Antonio's, on Coloane Miramar.



Macau Egg Tarts

Both on the peninsula and along the neon-lit Cotai Strip there are a number of quality fine dining restaurants within the giant precincts. Among them the three Michelin-starred Robuchon au Dome (French style) and the two Michelin-starred The Eight (Chinese style), both within the Grand Lisboa. Across at Cotai are such fashionable restaurants as Messa9 and Beijing Kitchen, to name just two.

### Suggested Restaurants

#### Tastiest Breakfast Buffet:

Name: GRAND ORBIT  
Address: CONRAD MACAU,  
COTAI CENTRAL  
Tel: +853 81138910  
Website: [www.sandscotaicentral.com](http://www.sandscotaicentral.com)

#### Lunch With a View:

Name: 360° CAFE RESTAURANT  
Address: Macau Tower  
Tel: +853 89888622  
Email: [info@macautower.com.mo](mailto:info@macautower.com.mo)  
Website: [www.macautower.com.mo](http://www.macautower.com.mo)

#### Macanese / Portuguese Food:

Macau Peninsula  
Name: ESCADA  
Tel: +853 28966900  
Email: [escada888@gmail.com](mailto:escada888@gmail.com)

Name: O PORTO INTERIOR  
Tel: +853 28967770

Name: Restaurant Platao  
Tel: +853 28331818  
Email: [reservation@plataomacau.com](mailto:reservation@plataomacau.com)  
Website: [www.plataomacau.com](http://www.plataomacau.com)

Name: VINHA  
Tel: +853 28752599  
Email: [vinha@macau.ctm.net](mailto:vinha@macau.ctm.net)  
Website: [www.vinha.com.mo](http://www.vinha.com.mo)

#### Coloane

Name: Restaurante Espaço Lisboa  
Tel: +853 2888 2226  
Email: [espaolisboa@macau.ctm.net](mailto:espaolisboa@macau.ctm.net)

TOUCHING MOMENTS  
EXPERIENCE **MACAU**

### Serradura - Macanese Sawdust Pudding

#### Ingredients - Serves 10

30 pieces Marie Biscuit	1 can (225ml) condensed milk
1 sachet Knox gelatin	1/2 teaspoon vanilla essence
1/3 cup hot water	750 ml cream, whipped

#### Procedures:

Pound or grind the biscuits into a coarse powder. Soften gelatin in hot water for about two minutes. Dissolve gelatin completely.

With a wire whisk, beat condensed milk over medium speed until runny.

Add the still warm gelatin gradually.

Add Vanilla essence to the mixture.

Carefully fold in whipped cream until properly combined. Alternately pour

layers of cream and powdered biscuit into your preferred container. Chill, then serve.



African Chicken

To order Guide Books, Maps and Itineraries, contact the Macau Government Tourist Office on (02) 9264 1488 or email [macau@worldtradetravel.com](mailto:macau@worldtradetravel.com)



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