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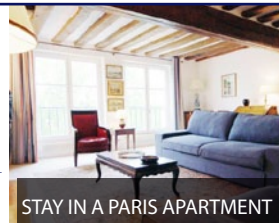
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# Travel Daily

First with the news

Wednesday 4th February 2015



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## Express entering new era

**ORIENT** Express Travel has this week formally rebranded as the Express Travel Group (ETG), with the new corporate name "better reflecting the global travel services of the group today," according to CEO Tom Manwaring.

The launch of the new name and logo (pictured) has coincided with the company moving into large new premises in Queen Street Melbourne, with capacity to cater for projected growth which Manwaring says will see Express become the second largest agency group in Australia, with a membership of 800 agencies in



the next two years.

Manwaring said the rebranding, flagged at the Independent Travel Group conference in Hawaii late last year (**TD** 17 Nov), would have no impact on the structure and operations of the trading brands.

ETG has 72 staff, working across the Independent, Select and Express Ticketing operations.

The company also recently appointed former China Southern Airlines executive Derek Morris as regional manager NSW/Qld.

### Hayman agent deal

**ONE&ONLY** Hayman Island is offering an industry special rate of \$730ppts for two nights accom including daily breakfast and yacht transfers - see **page 11**.

### Etihad soccer promo

**CONSOLIDATED** Travel and Etihad Airways have launched an agent booking incentive in which six top sellers will win a trip to Ireland and the UK.

The trip of a lifetime includes an English Premier League match between Manchester City and West Ham United at Etihad Stadium in Manchester.

More details on **page ten**.

### Today's issue of TD

**Travel Daily** today has eight pages of news & photos, plus full pages from: (**click**):

- AA Appointments jobs
- Consolidated EY promo
- One&Only

## Peter Smith joins McLachlan Travel

**FORMER** eWaterways general manager Peter Smith has been appointed as general manager of McLachlan Tours, joining the firm this week.

His extensive experience includes senior roles with Insight, Contiki and Creative Cruising, as well as Zuji and Octopus Travel.

Smith said he's delighted to take up the new role and is eager to grow the group's brands which include Mat McLachlan Battlefield Tours, McLachlan Experiences and Discover Asia.

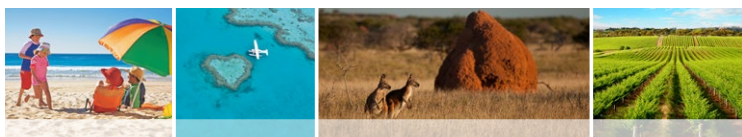
"Peter's experience will provide further impetus to the business' thriving touring brands and free up key staff to concentrate on their areas of expertise," said group chairman Gil McLachlan.

## CX to Dusseldorf

**CATHAY** Pacific is set to debut flights from Hong Kong to Dusseldorf later this year.

The four times weekly operation will utilise a 777 aircraft, commencing from 01 Sep.

Reservations are now open for the new service.



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## Jetgo axes GLT/SYD

**FLEDGLING** regional carrier

Jetgo has flagged desires to hold discussions with Virgin Australia and Qantas to form an alliance.

The mooted talks come in the wake of Jetgo suspending its two month old Gladstone-Sydney route, effective 09 Feb.

"Despite strong support from the Gladstone community and 5-star reviews of the service... travel patterns have been quite variable and quite directional," the airline said yesterday.

Jetgo said it failed to attain "significant corporate support" for the route and that based on current patronage, it would take at least six months to break even.

The airline plans to deploy the aircraft that operates to Sydney elsewhere on its network.

Booked passengers impacted by the cancellation will receive a full refund, Jetgo said on Facebook.

"We would love to revisit the Gladstone service if we can eventually sort out an alliance with the major corporations in Gladstone or in fact a partnership with Virgin or Qantas," Jetgo commented earlier today.

## Business bonus at BW

**CORPORATE** travellers who book three separate stays at Best Western properties in Australia, New Zealand and Fiji will earn a voucher for one free night.

Free nights can be used at any BW property worldwide - register at [bestwestern.com.au/freenight](http://bestwestern.com.au/freenight).

## QF continues Vancouver

**QANTAS** will inject additional flight capacity between Australia and Canada during peak summer and winter periods, announcing it will redeploy Boeing 747-400s to Vancouver after a successful trial season last month.

Thirty-three return services are planned to operate nonstop between Sydney and Vancouver - 13 of which will be in Jun/Jul and 20 from mid-Dec thru to late Jan, subject to regulatory approval.

Qantas exec manager int'l sales Stephen Thompson said the direct Vancouver service had proved "really popular" with customers, so much so, frequencies will be upped from two per week to three (**TD** breaking news).

Through QF's codeshare pact with WestJet, Qantas will offer seamless connections to six destinations across Canada.

Last year, the International Air Services Commission gave QF a green light for an allocation of 1,092 seats per week to Canada for five years (**TD** 29 Sep).

Quizzed by **Travel Daily** if Canada was being assessed as a year-round hub, a spokesperson for Qantas said at this stage the carrier is focused wholly on the seasonal flights.

"As with all our routes, we continually review their performance and look for opportunities where we can best meet customer demand," the spokesperson added.

Canadian Tourism Commission's

local boss Donna Campbell lauded Qantas' decision to add new Vancouver flights, telling **Travel Daily** the capacity boost was timely, with the CTC's annual Corroboree trade show currently underway around the country.

Launch fares start at \$1,990, on sale from now until 09 Feb.

**MEANWHILE**, Qantas is ramping up flight frequencies to Hawaii with a seasonal fifth weekly service from Sydney to Honolulu set to launch, effective 01 Apr.

Qantas is also fine-tuning its schedule to improve arrival and departure times to HNL, enabling more onward connections to Hawaii's outer islands.

The new Mon service will operate between 07 Sep-19 Oct and 30 Nov-25 Jan 2016.

Flights will be loaded into GDSs progressively from today.

## Karbo set to relocate

**EXCITE** Holidays director of sales & marketing Joe Karbo will move to Athens to take up a new position as head of distribution.

Karbo will oversee international sales channels in his new role, driving the wholesaler's ongoing global expansion and working closely with European head of sales Adrian Marpole.

Stepping up in Sydney to lead sales, marketing and customer service will be Joana Bonto, who has been part of the Excite team for the past three years.

## Ethiad appoints new Guest Services head

**LINDA** Celestino has been appointed as Ethiad Airways' new vp guest services, as the latest step in a career which started as cabin crew with Ansett Australia.

Her most recent role was as gm of Inflight Services and Product at Oman Air, and in her new position with Ethiad will be responsible for the airline's 6,000 cabin crew.

At Ethiad, Celestino takes over from Aubrey Tiedt, who is moving to Alitalia as chief customer officer.

## Liverpool FC Aus tour

**A-LEAGUE** sides Brisbane Roar and Adelaide United will take on the might of English Premier League powerhouse Liverpool FC as part of a 2015 pre-season tour.

The Reds will take on the Roar as part of its first-ever Qld tour on 17 Jul before facing Adelaide on 20 Jul, with both matches tipped to stimulate domestic tourism.

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## CHOICE call for QZ probe

**CONSUMER** rights advocacy group CHOICE has written to the Australian Competition & Consumer Commission seeking an investigation into AirAsia over its failed Melbourne-Bali route.

In the letter, CHOICE said it is seeking a fine to be levied against the carrier, saying it "misled consumers" by offering an unsuitable air alternative by routing pax via Kuala Lumpur.

The organisation added it would like the carrier to write directly to affected pax to advise of their right to claim out-of-pocket expenses incurred as a result of the last-minute schedule change.

Indonesia AirAsia Extra was due to begin flying directly between Bali and Melbourne from 26 Dec however was forced to cancel after failing to secure appropriate permission from aviation authorities (**TD** 29 Dec).

CHOICE is reminding affected travellers that avenues for legal

redress are available under Australian Consumer Law.

"If there has been a major failure in the provision of a service, consumers are entitled to seek compensation to put them back into the position they would have been in if the failure didn't happen," the organisation said.

The letter to the ACCC argues that any risk to consumers of an airline not having received the relevant authority to operate a route is "a step too far".

**MEANWHILE**, Indonesia AirAsia has also earned the ire of the Australian Transport Workers Union following QZ8501.

National Secretary Tony Sheldon has called for all Australian operations of the carrier to be suspended pending the results of a CASA-conducted safety audit.

Sheldon said the carrier's training and aircraft maintenance needs to be urgently reviewed & that "Australian lives are at risk".

## Webjet Excl hiccup

**ONLINE** travel company Webjet is in recovery mode after its website encountered "technical difficulties" mid-way through a subscriber only sale on Mon.

In an email blast to subscribers yesterday, the OTC claimed its \$99 sale "broke the internet!" due to a "huge unexpected response" to its latest promotion.

Webjet apologised to customers who missed out on the \$99 sale, adding other "exciting new deals" will be in market very soon.

## Lindsay on Anzac Tour

**AUSSIE** war novelist Patrick Lindsay will join Blue Dot Travel in hosting a special Gallipoli tour for travellers wishing to see famed battlefields in the centenary year.

Travellers will also visit key sites in France and Belgium, with the tour occurring in Sep, outside of the Anzac Day peak season.

The two-week trip will depart on 21 Sep - info at (02) 9906 5770.



## Window Seat

**GUESTS** on AAT Kings can now buy Sam the fluffy koala while on tour for \$15 as a mark of their support for the operator's partnership with Australia Zoo.

The zoo's Wildlife Warriors program is aimed at supporting the rehabilitation of injured koalas and preserving numbers in Australia's wildlife and is a venture which has received the tour operator's strong backing.

Sam (pictured below) can be taken home with guests, with a portion of the proceeds going to the Wildlife Warriors Koala Hospital project.



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## SQ unveils Premium Economy

**SINGAPORE** Airlines yesterday confirmed its new Premium Economy product has gone on sale on select flights between Singapore and Sydney.

As flagged first by **Travel Daily** on Mon, SQ's Premium Economy Class will be debut on the Sydney route from 09 Aug on retrofitted A380s and 777-300ERs.

Seats have a width of between 18.5"-19.5" and recline 8 inches.

Premium Economy guests will have access to a 13.3" full HD monitor - the largest in its class - and noise-cancelling headphones.

Full leather finishings, a calf-rest and foot-bar, individual in-seat power supply, two USB ports, cocktail table & storage unit for water bottles, laptops & mobile phones complement the product.

Chief executive officer Goh Choon Phong said customers have embraced the concept since it was announced last year.

Guests will have access to a wide range of food & beverages in the cabin and starting Apr, they will be able to select from 'Book the Cook' service dishes.

"We are confident it will be well received by travellers who are looking for more features - in the seat design, in-flight offerings and exclusive privileges," he said.

For details on the cabin product, see [siapremiumeconomy.com](http://siapremiumeconomy.com).



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## Scenic to Bariloche

**AUSTRALIAN** owned tour and cruise operator Scenic Tours has released its 2016 South America program which sees the addition of Bariloche in Patagonia.

The lakeside town set in the foothills of the Andes in the Argentine Lakes District is built into three new Scenic itineraries which range from 14 to 40 days.

Also new for next year is the 14- or 25-day Treasures of Central and South America journey which showcases Cuba, Panama, the Galapagos Islands and Patagonia.

The number of small-ship cruise journeys has been boosted with the addition of a 27-day Central American Discovery trip to the lesser known ports of Costa Rica, Nicaragua and Guatemala.

Three charters to Antarctica aboard Ponant's *Le Boreal* and *Le Lyrial* expand the range further.

A range of early booking deals are offered for bookings made by 30 Sep - call 1300 723 642.

## ASF committed

**AUSTRALIAN** listed company ASF Consortium has pledged its ongoing commitment to the planned Gold Coast Integrated Resort & Cruise Ship Terminal, regardless of the outcome of the Queensland state election.

ASF this week said it will continue to undertake planned community engagement activities in parallel to ongoing evaluation processes for the proposal.

"From our consultation to date, weekly data continues to trend at between 60%-70% of the Gold Coast Community in favour of this project," local project director Tim Poole commented.

"The consortium stands firm on its commitment to deliver the project and bring its vision to life."

On Tue, Poole confirmed ASF has already secured the support of "leading global companies" in construction delivery, including the largest port construction and design companies in the world.

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## VIPs lap up the Emirates Suite



**ABOVE:** Emirates continued to woo VIPs during the Australian Open last week in Melbourne, with Boutros Boutros, divisional senior vice president corporate communications & Dean Cleaver, state manager, Victoria hosting execs from Collingwood Football Club, Victoria Racing Club & the Melbourne Symphony Orchestra to some courtside tennis action.

**Pictured** in the Emirates Suite from left are Ashley Klein, Collingwood Football Club (CFC); Gary Pert (CFC); Boutros Boutros, Dean Cleaver; Justin Reeves (CFC), Andre Gremillet, Melbourne Symphony Orchestra and Nick Addison, Victoria Racing Club.

## New set of Rex wings

**REGIONAL** Express has raised its aircraft fleet with the addition of its 52nd Saab 340B turboprop.

The plane was previously operated by Vincent Aviation which went into administration last year (*TD* 29 May).

Rex general manager strategy and sales Warrick Lodge said it intends to deploy the aircraft on Queensland routes "where new opportunities have opened up with the collapse of Skytrans".

Lodge said Queensland provides Regional Express with the "perfect opportunity" to expand as it battles declining pax numbers.

## SYD, ADL quieter jets

**THE** Government has permitted newer, quieter and more efficient small business aircraft to land within curfew hours at Sydney and Adelaide airports.

Minister for Infrastructure and Regional Development Warren Truss said an updated list of permissible aircraft with stricter noise standards between 11pm and 6am has been introduced to provide greater flexibility and certainty to business aviation.

"The provisions had become out dated and, by definition, only allowed older, noisier aircraft to operate during curfew," he said.

Truss said the update would send a message to commercial operators to upgrade their fleets, while at the same time harmonise the lists for both airports, making it easier for operators.

## Alcock to Oman PR

**EX WORLD** Resorts of Distinction account manager and Flight Centre product development manager Ben Alcock has joined Oman Tourism Australia/NZ as its PR & communications manager.

Alcock, who commences in the role on 09 Feb, has vast industry experience, having held previous roles also at Virgin Atlantic & Hill & Knowlton (Abu Dhabi Tourism).

## #welovewheeler

**THE** travel industry is banding together to show support for Seven Network media personality, 2GB radio host & travel advocate Glenn Wheeler who was placed in an induced coma last weekend following a scooter accident.

A social media campaign using the hashtag '#welovewheeler' has been created where friends & fans can post their support for Wheeler's speedy recovery after his surgery earlier this week.

## WIN OPENAIR CINEMA TICKETS WITH BRITISH AIRWAYS



British Airways, the only European airline to service Australia, is sponsoring this year's Bondi Openair Cinema in Sydney and is offering readers the chance to win one of 2 double passes to watch a film of their choice before the season ends on March 1, 2015.

To win, be the first person to send the correct answer to the following question to:

**britishairwayscomp@traveldaily.com.au**

**What is the name of the famous travelling bear in the hit 2014 British comedy?**

Need a hint? [Click here.](#)

**BRITISH AIRWAYS**  
Congratulations to yesterday's winners Michelle Stander from Jetset Travel Rose Bay and Tammy Savill from Maxim's Travel.

## Busabout deadline

**AGENTS** are reminded there are just a handful of weeks left to take advantage of Busabout's earlybird deals of up to 15% off for 2015 travel dates.

Bookings on Busabout's Europe hop-on/hop-off trips, Thai island Flexi-Hoppers and other trips need to be paid in full by 27 Feb to avail the discount.

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## O'seas capacity down

**PLANES** operated more full to and from Australia in Nov 2014 due to carefully managed capacity, with total seats down 0.7% leading to a 78.5% average load factor compared to 2013.

Total traffic numbers for the month closed at 2.668 million pax - up 4.5% year-on-year.

Qantas again saw its percentage of the market erode as more pax opted to fly overseas on its offshoot Jetstar, which itself saw significant growth in patronage.

The QF share fell from 16.8% to 15.6% for Nov compared to the year prior, while JQ saw its slice grow from 7.4% to 8.7%.

Among the Top 10 carriers, Emirates, Virgin Australia, Cathay Pacific and Etihad Airways saw their individual market share climb by around 0.5% each.

Seven low-cost carriers flying to Australia accounted for 16% of the international market, up from 15% one year earlier with the addition of Cebu Pacific in Sep.

A standout performer during the month was Eva Airways, whose services from Australia to Taiwan operated at a 95.4% load outbound and 95.8% inbound.

## Atura opens in Albury

**THE** former Rydges Albury has been re-opened following a conversion to AHL's Atura brand (**TD** 04 Aug), with a ceremony held late last week attended by Albury Mayor Kevin Mack.

## New record for NYC

**NEW** York City Mayor Bill de Blasio has reported 56.4 million tourists visited the five boroughs of the city in 2014, an all new record number of arrivals.

Of the total arrival number, 12.2 million were foreign visitors, with Australia ranked as the sixth highest overseas source market, between China and Germany.

Brits were the number one inbound market for the city in 2014, followed by Canadians, Brazilians and the French.

The figures from city tourism organisation NYC & Co showed an increase of 2.1 million visitors compared with 2013, of which 800,000 were from overseas.

Collectively, visitors spent US\$61.3 billion in the Big Apple & stayed 32.4 million room nights.

Last year, New York City reached 102,000 hotel rooms in active inventory (jumping more than 8% year-on-year) and is on track to reach 115,000 rooms by 2017.

Average hotel occupancy for the year was 89%, while average daily room rate citywide was US\$295, making it the busiest and most expensive city in the USA.

## QR weighs Japan exit

**LOSSES** stemming from airport slot pairing restrictions in Japan have been blamed by Qatar Airways as the carrier weighs up whether to withdraw from Japan.

According to a carrier insider, QR is close to pulling its three daily services to Osaka, Narita and Haneda due to prohibitions on it scheduling flight times that provide connectivity benefits.

The source said the limitations on Japanese airspace had resulted in significant revenue losses.

*Phil Hoffmann*  
travel

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## Accommodation Updates

**WELCOME** to Accommodation Updates, *Travel Daily's* Wednesday feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to [accomupdates@traveldaily.com.au](mailto:accomupdates@traveldaily.com.au).



Trendy Melbourne seaside suburb St Kilda has joined the Rydges Hotels & Resorts network map following renovation work. The exciting new **Rydges St Kilda** now offers four different room types, signature bedding and free in-room wi-fi for guests. Every little detail has been refreshed, with even the mini bar now stocking Rydges brand snacks. A redesigned lobby has seen funky new artwork added to contemporise and modernise the guest experience.



Fans of the quirky Design Hotels brand will see the addition of **G-Rough** from Mar. The ten-suite property is the result of a significant interior renovation carried out on a 16th century relic in the heart of Rome. The new look is aimed at showcasing Italy's design and historical preservation prowess. Each of the five floors is inspired from a different designer from the 1930's, 40's and 50's with original furniture. A mini cafe and bar stars on the ground floor.



**Club Raro Resort** in Rarotonga is welcoming guests once again following a makeover on its room categories. The 18-month overhaul saw rooms freshened up, with new paint and furniture fabrics added, giving the rooms a new lease on life. The updated resort is perched on the beachfront, with ocean views from many of the rooms, yet also offering finely manicured gardens. The resort's restaurant was also improved, with a new look & menu changes.

## From Broadway to Fiji paradise

**SAMI** Goldstein from STA Travel Broadway will soon be enjoying the Fiji sun after winning the major prize at Tourism Fiji's recent Matai training launch event in Sydney.

Included in the prize was return flights, two nights at the Radisson Denarau and three nights at Treasure Island in the Mamanuca Island chain.

She is **pictured** above with Fiji Ambassador and MYER model Kris Smith.



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**FOUR** Personal Travel Managers from home-based agent network TravelManagers formed part of a group of 90 agents from around Australia treated to an experience of Tasmania on a four-day famil.

Educationals bookended the annual two-day Tourism Tasmania Specialists Conference in Hobart which aimed to gauge perception of the state within the industry and discuss issues and trends.

Conference topics included how to sell Tasmania and looked at the

state's highlights including food and wine, with opportunities to meet with local tourism reps and learn more about smaller regions.

A number of fun workshops and activities were also thrown in prior to attendees splitting up for their post-conference famil tours.

"Having a choice of itineraries was a different format to previous years, but one that worked very well," Tourism Tasmania's Hannah Taylor commented.

PTMs Karen Doyle (fourth from left) and Chris Cogan (sixth) are pictured above with their group at Boat Harbour Beach on their famil to north-west Tasmania.

## Mantra shopper base

**MANTRA** Group has converted its former BreakFree Heritage on Little Bourke in Melbourne into the Mantra City Central following a \$1.3 million renovation.

The 60-room complex offers one and two-bedroom apartments, all boasting refurbished living and dining with new furniture added.

Aimed as a convenient base for shopping enthusiasts, the hotel is located close to retail hubs such as Australia's first H&M, the Strand Arcade and Emporium.

## LH boost Prem Ecom

**THREE** new Asian cities are now being served by refitted Lufthansa aircraft offering its new Premium Economy cabin with flights from Munich linking Tokyo Haneda, Hong Kong and Shanghai.

Services to Seoul will commence from later this month, with more added as aircraft are retrofitted with the new cabin (**TD** 31 Jul).

## Crew member assault

**A PASSENGER** aboard a US Airways flight in the US this week has been charged with assault after allegedly attacking a flight attendant.

The incident occurred just after the flight pushed back from Charlotte en route to Fort Lauderdale, with local news station **WCNC** reporting the passenger started yelling and screaming, and when crew went to investigate he punched them.

The aircraft returned to the gate where one of the flight attendants was carried off the plane on a stretcher suffering serious injuries.

The passenger surrendered to police and was undergoing a mental health evaluation.

## Response to Collette

**GUIDED** tour operator Collette says it has "enjoyed a very positive response" from Australian agents since re-establishing its local presence in Sydney.

The return of Collette to Aussie shores was exclusively revealed by **TD** last month (**TD** 19 Jan).

Collette president and ceo Dan Sullivan said the company was excited at the opportunities on offer in the Australian market.

"Collette's established infrastructure and dedicated tour managers will provide Australian travellers the opportunity to experience our expansive line of products," he said.

The company will officially launch its new office at a special trade event in Sydney next week.



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Destination NSW is a NSW Government statutory authority with responsibility for devising and implementing strategies to grow the visitor economy. Our particular focus is on driving tourism and acquiring and developing major sporting and cultural events for Sydney and Regional NSW. In addition, Destination NSW is the major investor in Business Events Sydney with the aim to secure more international conventions, incentive travel reward programs, corporate events and exhibitions for Sydney and Regional NSW.

Destination NSW is headquartered in Sydney, with offices and representatives in Singapore, Shanghai, Chengdu, Seoul, Hong Kong, London, Los Angeles, Auckland, Tokyo and Mumbai.

### About the Role:

The Manager, Sector Development is a key senior leadership position in Destination NSW's Destination Development Business Unit. The role is responsible for strategic planning, stakeholder relationships and project management of programs that contribute to the development and marketing of NSW products, experiences and destinations within specific sectors including Cruise, Food and Wine, Youth and Aboriginal Tourism.

The role requires a senior manager with demonstrated experience in Sector Development and high level project management skills to establish, manage and maintain strong working relationships with industry/sector stakeholders and partners including Industry Associations, Regional Tourism Organisations, tourism operators and commercial partners.

### How to Apply:

Please submit your application including a cover letter specifically addressing the following two targeted questions below and a resume demonstrating the capability and experience required to fulfil the role via [Jobs NSW](#). This role is also advertised on the Destination NSW corporate website.

1. Demonstrate your previous experience and extensive knowledge in working collaboratively with tourism industry stakeholders, particularly in relation to Cruise, Food and Wine, Youth and Aboriginal Tourism
2. Demonstrate your planning and project management expertise and proven experience in developing processes and systems to monitor project performance.

**Closing date:** Sunday 15 February 2015

**Enquiries:** Julie Bishop, Group Director, Destination Development, on 02 9931 1134 or [julie.bishop@dnsw.com.au](mailto:julie.bishop@dnsw.com.au)

Applications must be lodged electronically via the Jobs NSW website. Applications submitted via email will not be accepted.

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Brad or Janet

To

Conchita –  
Can you do it?

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SONG CONTEST  
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Austrian  
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## Eurovision 2015

Agency competition

Can you transform from Brad or Janet into Conchita? Send us your photo for a chance to win a seat on this mega-famil. The best transformation wins! *Details here.*

## FJ adds Koro route

FIJI Airways will introduce a new domestic route between Suva and Koro Island from today.

The once weekly Twin Otter service will operate each Wed.

## Another spunky Aussie Conchita!

**LOOKING** very much like the real thing, Ben Hunter from Corporate Traveller sent in these pics as his entry in this month's *Travel Daily* competition.

A trip to Europe is up for grabs to attend the 2015 Eurovision Song Contest in Vienna, for the best transformation into Conchita Wurst, the

Austrian winner of last year's comp.

Can you do better?

For full details on how to enter the Austrian Airlines' comp, see left.



## Beyond Traffic frame

**PASSENGER** traffic flying on US airlines is expected to grow by 50%, while int'l patronage to and from will more than double, according to a new govt forecast.

The US Department of Transportation's 'Beyond Travel Framework' outlined the demand on aviation over the next 30 years.

To maintain reasonable on-time running, the Federal Aviation Administration is investing heavily in a "NextGen" air transport system which uses satellites and navigation technology to increase capacity & better manage traffic.

The FAA said over the next 30 years, NextGen could result in more than \$130 billion in savings by avoiding delays, cancellations, reduced flight times and grouping more flights together through improved weather information.

## Sweet deal for Wyndham Hotels

**WYNDHAM** Hotel Group has paid \$57 million to acquire Dolce Hotels and Resorts, a company with 24 properties across North America and Europe.

Focusing on the business events market, Dolce has meetings and resort properties in Aspen and Napa Valley in the USA, as well as in Paris, Barcelona, Munich, Frankfurt, Brussels and Provence.

Wyndham plans to 'maintain and grow' the Dolce brand.

## HA Fast Travel tick

**HAWAIIAN** Airlines has earned the International Air Transport Association's Platinum status for Fast Travel implementation, becoming the first US carrier to attain the benchmark.

The Fast Travel program recognises airlines that create "passenger-pleasing solutions" for a more seamless experience, such as self-check-in and self-boarding, document check, bag recovery and flight rebooking.

## Aboriginal Action Plan

**DEPUTY** NSW Premier and Minister for Tourism Troy Grant has provided an update on a plan to improve the state's Indigenous tourism ventures, saying 19 out of 26 actions had been enacted.

Of the remaining seven, four were in progress and three more were in the planning stages.

Recommendations in the NSW Aboriginal Tourism Action Plan included promotion of events to boost visitation, especially in regional areas.

Destination NSW has pledged its ongoing support of Corroboree Sydney, Australia's largest Indigenous arts & culture festival.

According to government stats, nearly 600,000 overseas visitors and 826,400 domestic travellers had experienced Aboriginal tourism products and services in the year ending Sep 2014.

## Travel Technology Support

World Travel Professionals is looking for a talented individual to join our dynamic team in Brisbane.

If you have an interest in travel technology and have travel agency or wholesale experience using a GDS (Amadeus preferred) along with a working knowledge of mid/back office systems, this could be the job for you.

Experience with online bookings systems and a background in technology is a distinct advantage, along with the ability to present, implement and support technology solutions.

In return for your knowledge, creativity and professional skills, we offer a great working environment, an excellent salary and the opportunity of working with one of Australia's leading travel management companies.

**Confidential applications to:**

**Amanda Barratt**

**e-Solutions Manager**

**Email: [amanda.barratt@worldtravel.com.au](mailto:amanda.barratt@worldtravel.com.au)**



*Travel Daily* is Australia's leading travel industry publication.

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Street address: 4/41 Rawson St, Epping NSW 2121 Australia

P: 1300 799 220 (+61 2 8007 6760) F: 1300 799 221 (+61 2 8007 6769)

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**Publisher/Managing Editor:** Bruce Piper **Editor:** Guy Dundas **Assistant Editor:** Matt Lennon

**Contributors:** Louise Wallace, Jenny Piper, Sarah Piper **Editorial email:** [info@traveldaily.com.au](mailto:info@traveldaily.com.au)

**Advertising and Marketing:** Sean Harrigan and Lisa Martin - [advertising@traveldaily.com.au](mailto:advertising@traveldaily.com.au)

**Business Manager:** Jenny Piper - [accounts@traveldaily.com.au](mailto:accounts@traveldaily.com.au)

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QLD & NT – 13/97 Creek St, BRISBANE – (07) 3229 9600 – [employment@aaappointments.com.au](mailto:employment@aaappointments.com.au)

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#### WHOLESALE TRAVEL CONSULTANT

#### SYDNEY – SALARY PACKAGE UP TO \$45K

This award winning Asian specialist is looking for a dynamic consultant to join their friendly team. Work for one of the best in the business & with an extensive product range, sell destinations you have always dreamed of. With a guaranteed famil program & annual overseas conference you will get to travel there too! In addition, be paid a great salary including incentives and career progression opportunities. So if you have min 1 year's retail/wholesale exp, & positive go-get attitude, this is the role for you!

### \*HOT\* SAIL AWAY CRUISE RESERVATIONS

#### RESERVATIONS CONSULTANT

#### SYDNEY – SALARY PACKAGE TO 50K + bonus

This award winning, cruise wholesaler specializing in organizing luxury cruise itineraries around the world, is currently booming. They are looking for a talented consultant to join their friendly team. So this is your chance to be part of the action where you will enjoy working in a bright and social team environment. If you have a minimum of 1 years' experience in the travel industry and a passion for the seven seas this is the role for you.

Call AA today!

### THE MOST SOUGHT AFTER ROLE IN MELBOURNE

#### SENIOR EVENTS MANAGER

#### MELBOURNE – SALARY PACKAGE UP TO \$78K + (DOE)

Having been in the industry over 30 years with offices Australia wide, this company will create innovative events on the largest of scales. As a Senior Event Manager, you will lead and manage the operations personnel to execute amazing events on a day to day basis. Do you have a min 3 years demonstrated event & conference management in the corporate sector and experience managing large groups including flight coordination? Then contact AA Appointments today to find out how to make this role yours!

### DO NOT MISS YOUR CHANCE!

#### CORPORATE TRAVEL CONSULTANTS X 6

#### PERTH – SALARY PACKAGE UP TO \$80K (INCL BONUSES)

Our client, a National TMC, has just won new accounts and has an immediate need for 6 sensational multi skilled corporate travel consultants. These role will see you working for a company that prides itself on its staff & offers great employee benefits, including the opportunity to earn lucrative bonuses. These roles won't be on the market for long, so in order to make these roles yours, apply now! A minimum 2 years international corporate travel consulting experience together with solid fares knowledge is required.

### THE BEST OF THE BEST IN RETAIL!

#### SENIOR RETAIL TRAVEL CONSULTANT

#### MELBOURNE – SALARY PKG UP TO \$55K (DOE) + BONUSES

Senior travel consultants stop wasting your talents. This boutique office is looking for a high end retail consultant to join their successful store. This is your chance to let your imagination run wild! You can book private chateaus' in France, cruises in the Mediterranean & 5 star properties worldwide. If you have 3 yrs experience booking luxury international holiday packages then it's time you contact us! Working Mon - Fri only, this is a unique opportunity to work for a high end prestigious agency and start living the dream!

### WANT TO EARN THE BIG BUCKS IN 2015?

#### CORPORATE CONSULTANTS

#### MELBOURNE – SALARY PKG UP TO \$65K (OTE)

As the leaders in corporate travel, this Global TMC is continuing to retain and win new corporate travel business Australia wide. Now seeking experienced consultants to join their growing team, you will use your superior customer service skills, impeccable attention to detail and efficiency to construct domestic and international travel arrangements to suit individual client needs. In return you will benefit from Monday to Friday business hours and career progression opportunities! If you are looking for a change, apply now!

### CROSS OVER TO THE NORTHSIDE

#### SENIOR RETAIL TRAVEL CONSULTANT

#### BRISBANE – TOP SALARY PKG \$50K - \$55K OTE

Passionate and experienced retail travel consultants, the best opportunities in travel aren't just in the CBD! We have an amazing opportunity in Brisbane's Northside for a Senior Retail Travel Consultant. This independent travel agent is conveniently located to public transport and shops. Enjoy a friendly supportive team environment, famils, educationals and a strong salary pkg. If you are career driven and passionate about travel then you need to speak to us! A minimum 2 years industry exp is a must. Apply now!!!

### LET'S GET DOWN TO BUSINESS

#### BUSINESS TRAVEL CONSULTANTS

#### BRISBANE CBD – SALARY PACKAGE UP TO \$55K

International Travel Consultants, do you like taking care of business? This industry leading Corporate TMC has recently taken on new accounts and is looking for highly motivated, successful business travel consultants to join their team. An excellent salary pkg is on offer along with Mon to Fri hours, industry discounts, great team environment, career progression. All you need is a min 2 years industry exp, corporate preferred. Make your way to the top and drive your career in business travel. Apply now, don't miss out!

Sell Etihad for your  
chance to win!

## Experience the trip of a lifetime

Thanks to Etihad Airways and Consolidated Travel, 6 lucky winners will be flying in comfort and luxury to Ireland. Plus, you will experience the excitement of an English Premier League match between Manchester City and West Ham United at Etihad Stadium in Manchester.

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\*Terms and conditions apply. Valid for tickets issued by Consolidated Travel or via Quikticket during the incentive period 01-28FEB15 on EY itineraries ex Australia to all Etihad destinations on EY (607) ticket stock on the Consolidated Travel IATA only. Places on the educational will be awarded based on a minimum \$40,000 in international ticketed sales plus a minimum of 25% growth compared to the same period last year to qualify. Infant, Group Sales, Wholesale and Cancelled or Refunded tickets are not eligible. Valid entries will be automatically tracked by Consolidated Travel and winners announced at the end of the promotion period. The educational will depart APRIL 2015. This promotion is open to all full time international selling agents only. Consolidated Travel and Etihad reserve the right to withdraw or change the conditions of the promotion at any time. Receipt of a prize may have Fringe Benefits Tax (FBT) implications. To the extent that there is any FBT liability, this will be paid for by the employer of the recipient. The grossed-up value of a prize and any other fringe benefits the recipient receives during the course of the FBT year may be reported on the recipient's annual PAYG Payment Summary as required by taxation law. Consolidated Travel Group ABN 60 004 692 791. Date of issue 21 January 2015





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