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NTIA AWARDS

Category 36: **Best Travel Agent** Technology Innovation

> Room Type Clarification

Enterprise into Australia

ENTERPRISE Car Rental is expanding into the Oceania market, having appointed Redspot as its franchise partner in Australia and New Zealand.

The move will see the Enterprise, Alamo and National Car Rental brands offered at all major Australian airports later this year, while NZ operations will come online in 2016.

"Enterprise Holdings and Redspot will launch an aggressive development plan for both markets in order to meet the total transportation needs of domestic and international renters," the companies said.

The move catapults Redspot into the global limelight, with the company founded in 1989 by Dan Mekler who said "the partnership is a natural fit for us.

"Both Enterprise Holdings

Today's issue of TD

Travel Daily today has nine pages of news and photos, a front full page from **JITO** plus full pages from: (*click*) AA Appointments jobs

Travelport

and Redspot started from a single location, fuelled by an entrepreneurial spirit and an unwavering focus on meeting customer needs," Mekler said.

The local move is Enterprise's latest initiative in its expansion plans which have seen it recently launch into Denmark, Costa Rica, Guatemala and Nicaragua.

Late last year Enterprise terminated a longstanding agreement with Europcar in Europe, Middle East and Africa, which previously operated the National and Alamo brands in EMEA (TD 24 Dec).

Marshall new TFE coo

TFE Hotels has announced the appointment of Tammy Marshall to the newly created role of Chief **Operating Officer.**

Marshall, whose career has included senior positions with The Travel Corporation as head of Contiki and AAT Kings, is set to leave her current role as P&O Cruises Australia senior vice pres after a restructure (TD 12 Feb). She starts with TFE in May, reporting to ceo Rachel Argaman. Travelport 🔫 Redefining travel o Travelport

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MORE INFORMATION

Garuda's European route

GARUDA Indonesia is set to heavily promote its services from Australia to Europe and North Asia via Jakarta, with schedules for some Sydney and Melbourne departures to be rejigged to provide improved connectivity.

Currently the SYD and MEL flights to the Indonesian capital depart in the morning and arrive

Skyteam Sabre RTW

SABRE Corporation is claiming a world first, with the launch of automated Round the World and Circle Trip airfares, developed in collaboration with SkyTeam and Airline Tariff Publishing Company.

Rather than agents having to manually add the prices of each segment of a passenger's journey, the system calculates a total for the entire trip, simplifying the process and reducing ADMs.

The technology is now available for SkyTeam's Go Round the World, Go Round Asia and Southwest Pacific fares, with Sabre saying it had "established a new industry standard for purchasing RTW itineraries".

in Jakarta mid afternoon - but effective this weekend, two weekly departures from each port will leave late afternoon, meaning there will be just a two hour transit to connect with onward flights to Amsterdam and London.

GA's Perth flights also connect neatly with onward services, and the carrier will offer new Europe fares in Economy and Business class as well as mixed class fares.

It's understood that Garuda's Australian office has been pushing for the new schedules for some time, with the flights also connecting well through to Beijing, Shanghai, Tokyo, Osaka and Seoul.

Return services don't connect quite as fluidly, but GA offers STPC and a free stopover in Indonesia, providing the option of "two holidays in one trip".

The European flights will use Garuda's new three class 777-300 aircraft, with combo fares to be offered in Economy/Business and Business/First.

GA is also set to add a sixth weekly Jakarta-Amsterdam-London Gatwick flight from 22 Jul. "Freedom is knowing that I can connect anywhere and on any computer.' Lisa Metzl Personal Tra vel Manager, ers Australia

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CHOICE plans ATAS survey

CONSUMER group CHOICE is set to conduct research into brand awareness for the AFTA Travel Accreditation Scheme, focusing on how industry dispute resolution procedures are being promoted to customers.

A presentation by CHOICE to the quarterly meeting of the ATAS Code Compliance Monitoring Committee (ACCMC) last month confirmed other details of how CHOICE is working in the travel space, having established a four year project of activity funded by part of the former TCF reserves.

CHOICE's Matt Levey told **TD** the results of other recent qualitative studies into "issues for consumers when travelling" would be released in the next month or so, focusing on travel insurance, air and car hire.

The next phase, to be delivered by the middle of the year, will look at how aware consumers are of options such as credit card chargebacks and insurance options, and how the market is keeping travellers informed. **MEANWHILE**, the ACCMC

meeting also confirmed key objectives for its operations, including the development of consistent complaints and appeals processes along with a reporting framework.

The Committee expects to report on its progress on a quarterly basis, with the meeting also receiving an overview of complaints received to date, as well as the subsequent investigations and outcomes.

Choice NSW/ACT bdm

TRAVELLERS Choice has named Nerida O'Brien as the group's new Sydney-based bdm for NSW/ ACT, replacing Bruce Russ who resigned from the role in Oct. O'Brien was most recently at Scenic Tours/Evergreen Tours.

QF strikes a chord

QANTAS is upping its additional baggage allowance on domestic flights for registered musicians from the current one piece to three pieces, effective 13 Apr.

Registered members of eligible musical associations can request the Additional Baggage Allowance of three items up to two days prior to flying, with the weight allowance applicable to class of travel and Frequent Flyer status.

For Economy class travellers, the additional luggage weight it capped at 23kgs per piece for musical and touring equipment. For Business Class, Qantas Club Members, Silver Frequent Flyers, Gold Frequent Flyers and Platinum Frequent Flyers the

allowance of up to 32kgs/piece. Customers must be a current member of an eligible musical association and will be required to provide ID membership details at check-in.

For details on the specific groups permitted, **CLICK HERE**.



AUSTRALIANS are in some very select company - especially when it comes to landing at Santiago Airport in Chile.

Arriving passengers are greeted with a sign advising that certain nationalities have to pay a "reciprocity fee" on entry payback because their countries charge Chileans when they visit.

The list of affected nations has been whittled down over the years, with just three left -Australia, Mexico and Albania.

HAWAII Tourism Oceania has made the most of the recent "on location" broadcast of Channel 7's *Sunrise* show (*TD* 05 Mar).

They managed to get hosts David Koch and Samantha Armytage to give them a plug for the 2015 National Travel Industry Awards voting - see traveldaily.com.au/videos.

THANK YOU FOR NOMINATING US IN THE 2015 AFTA AWARDS.

We are delighted to receive nominations for:

Category 18: Best Domestic Airline Category 19: Best Airline International – Online Category 31: Best Sales Executive – Industry Supplier Kirstie Egan Matt Endycott

Thank you for your ongoing support and good luck to fellow nominees.

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TN/SB c'share launch

THE newly approved codeshare alliance between Air Tahiti Nui and Aircalin (*TD* 09 Jan) between Noumea-Papeete-Los Angeles is set to commence from 29 Mar.

Efate hotel re-opening schedule

PORT Vila's Grand Hotel & Casino is advising travellers it expects to be fully operational by 01 May as it continues to mop up after being hit by Cyclone Pam.

The Vanuatu hotel says that all communications, mobile and internet are fully functional, power is running and water is safe but recommended to be boiled before consuming.

"The 6th floor and pool areas received the most damage and we are working to get those areas restored for tourists," the hotel said in a communiqué today.

Among other updates, Warwick Le Lagon says it will not be in a position to accommodate guests until 01 May.

Ultra chic resort The Havannah confirms on its website that it will be closed to guests for repairs until 01 Jun.

Across the harbour from Port Vila, Iririki Island Resort suggests it will now remain closed until 30 Nov, subject to change.

The resort says the delayed

opening "will ensure we relaunch with a superior revamped product and holiday experience".

Further, Iririki is advising guests booked to arrive before that date to discuss alternative options with their booking agent.

"To assist the people of Vanuatu get their lives back to normal as soon as possible, we ask for your support in transferring your booking to a date post 01 Dec, rather than cancelling," it says.

Holiday Inn Resort Vanuatu is closed and says it is continuing to work through the assessments with insurers, but is hopeful to have "a more defined timeline for reopening in the coming week".

Surfside Vanuatu suggests it will not be ready to accept guests until Jul, while Tamanu on the Beach and Breakas are currently closed until further notice.

For ongoing updates on hotel & resort conditions as well as tour company operations on Efate, Espiritu Santo and Tanna, see www.discovervanuatu.com.au.



ABOVE: Victoria Falls Safari Lodge is celebrating its 20th birthday this month, with Ross Kennedy - ceo of the property's owner Africa Albida Tourism - hosting functions in Melbourne, Sydney and Perth to commemorate the property's long partnership with Australia.

Kennedy told **TD** the iconic Zimbabwe property welcomed over 1,000 Aussies last year, with the market growing 10% a year.

And things are only expected to get busier in the region, with a new airport set to open later in the year providing the opportunity for direct long-haul connections.

A special "birthday deal,"

available through Africa specialist wholesalers, offers three nights at the celebrated property for just US\$802 per person, valid for bookings by 30 Jun - for more, see victoria-falls-safari-lodge.com.

Pictured above at the Sydney dinner are, back row from left: Adventure World founder Peter Newsom who is also a director of Africa Albida Tourism; Ross Kennedy, Africa Albida Tourism; and Steve Ellis, Personal Africa.

Front row: Alisa Feillafe, ex Adventure World; Jane Newsom; Fiona Orton, ex Bench International; Susie Potter and Leanne Wild of The Africa Safari Company and Sarah Hoyland, The Classic Safari Company.



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JQ ups ZQN flights

JETSTAR is boosting Tasman flight frequencies to Queenstown between Mar-Oct by 26%, adding around 22,000 additional seats and up to 33 flights per week.

Australians hot for Chile

TURISMO Chile is in Australia this week, with the organisation's Asia-Pacific markets manager Pablo Javier Retamal leading a delegation of about 17 Chilean operators targeting the Australian market via a series of roadshows.

Retamal told **TD**

that while Australia is not one of Chile's biggest markets, Aussie travellers are key because they spend more and stay longer than visitors from other countries.

About 50,000 Aussies arrived in Santiago last year - up from 30,000 five years ago - and many Australians also experienced other parts of the country such as the Patagonian region and the Torres Del Paine National Park.

Length of stay by Australians has also surged from five nights in 2010 to twelve nights on average. Santiago is a key entry point for

Click here to vote 🎔



Australians to South America via four Qantas direct services and daily LAN flights over Auckland. However, patterns are set to shift with the new Air NZ direct Auckland-Buenos Aires services (*TD* Wed) - and Retamal revealed that Qantas is planning to target South American traffic from Japan and Hong Kong to help replace some of the passengers currently flying to Argentina via Santiago who will likely switch to Air NZ.

Retamal is **pictured** above with Silvana Teresa Gattini, Chile's trade commissioner in Australia.

Carnival MOA for 9

CARNIVAL Corp has signed an Memorandum of Agreement with Fincantieri and Meyer Werft to add nine new cruise ships to its fleet over a four-year period from 2019-2022 (*CW* breaking news).

The deal also include options for additional ship builds in coming years for Carnival Corp's fleet.

Nairobi terror threat

DFAT has issued a renewed update for Kenya, warning that new information "suggests that terrorists may be planning attacks against crowded locations in Nairobi in the near future."

The level of advice for travel to Nairobi and Mombasa remains as "reconsider the need to travel", and "exercise a high degree of caution" for Kenya as a whole.

Norfolk pier project

WORLEYPARSONS Limited has won the contract to design for the Cascade Pier reconstruction project on Norfolk Island.

"Better access to the Cascade Pier by cruise ships will be a central part of rebuilding the Norfolk Island tourism industry and the local economy," assistant minister for Infrastructure and Regional Development Jamie Briggs said yesterday.



Win with Travel Daily, United and Universal Studios Hollywood.

This June, high-octane excitement will race onto the scene when Universal Studios Hollywood introduces *Fast & Furious—Supercharged*, a pulsepounding, adrenaline-fuelled thrill ride as the new grand finale to the world-famous Studio Tour.

To celebrate the new attraction and the launch of daily services from Sydney and Melbourne to Los Angeles, Universal Studios Hollywood and their partner United Airlines are giving away double passes to a special screening of *Fast & Furious 7* on Wednesday 29th April in Sydney.

To win, be the first to answer the following question correctly. Send your answer to furious7@traveldaily.com.au

Which ticket gives visitors an exclusive private Studio Backlot tour with a personal tour guide, plus additional benefits such as unlimited Front of Line access to all rides and attractions, exclusive reserved seating at all shows, a gourmet lunch and VIP Lounge access? For more info CLICK HERE.



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We're flattered to be nominated for Best Tour Operator (Category 25). Vote for Globus to keep the good times rollin'.





Maria Theresa debuts

UNIWORLD Boutique River Cruises Collection christened its newest super ship overnight at a ceremony in Amsterdam, the 75 stateroom *SS Maria Theresa*.



ATEC praise SATC reasoning

THE future of tourism in South Australia has been protected by a decision by the SA Government not to abolish the South Australian Tourism Commission's advisory board (*TD* 24 Sep), ATEC md Peter Shelley said yesterday.

Widely criticised by many travel industry sectors, Shelley said the backtracking showed the govt had listened to the pushback.

"We are pleased the Government has been receptive to the voice of industry and understands the importance of maintaining a direct contribution

Crowne Midtown NY

INTERCONTINENTAL Hotels Group is expanding its Crown Plaza network in New York City, announcing a newbuild 251-room property to be located on 35th St in the heart of The Big Apple.

Crowne Plaza Hotel Midtown New York City will be located in Manhattan's Garment District, next to Times Square South and is earmarked to debut in 2017. from the industry which can support and drive the strategic vision for tourism in the state."

Shelley added that the board consists of a number of skillsbased positions from industry and non-industry experts and has set a framework for which the state's tourism industry will build on for long-term growth beyond 2020.

ATEC South Australia chairman Paul Brown said the organisation was building momentum under the State Tourism Plan, with the sector identified as a key driver.

"ATEC looks forward to continuing to build on the strength our existing partnership with the Weatherill Government to ensure the industry, particularly the export tourism industry, can successfully increase international visitors numbers for South Australia," Brown said.

Praise for the decision followed from Tourism & Transport Forum, with ceo Margy Osmond saying the independent board was vital to ensure tourism investors were seeing money invested wisely.

TASCo & partners beat the street



THE Africa Safari Co completed its nationwide Africa Roadshow this week, with the mission hailed a "wonderful success" by company founder Susie Potter.

Escorting 12 African partners, the trade showcase enlightened agents in Perth, Adelaide, Melbourne, Brisbane and Sydney.

Between 80-100 frontline sellers were hosted to a sit down dinner at each event, with inspiring accounts on Southern and East Africa destinations presented to guests by suppliers and reps.

Pictured during the Adelaide event from left are Rob, YNot Concepts; Julian, The African Safari Co; Debz, Jenman; Michael, Sanctuary Retreats; Leanne, The Africa Safari Co; Dave, Camp Hwange; Herbie, African Reps; Susie Potter, ceo The African Safari Co; Norman, &Beyond; Vicki, South African Airways; Karen, Sunlux Collection; Jonica, Sunlux Collection; Steve, Personal Africa; Sonia, Thompsons Africa; Ruth, African Anthology and Wendy, African Albida Tourism.

Top Gear Fest doubt

ORGANISERS of next month's *Top Gear* Festival Sydney say they aim to have a firm response by next week on whether the event will proceed, accounting for the sacking of the cult British TV show's host Jeremy Clarkson.

"We are working through the implications of the current situation with all involved parties & hope to have more answers soon," the event's Facebook accounts says. DNSW is a sponsor of the event.

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For the complete incentive and full terms and conditions, visit agents.etihad.com *Our brand new A380 - now flying Abu Dhabi to London and from Sydney in June.



O&O Palmilla reborn

ONE&ONLY Resorts will reopen its Los Cabos resort, One&Only Palmilla, following an extensive refit of guest rooms and suites as well as a new steakhouse.

Other new facilities include a revamped One&Only Spa and Fitness Centre, new adult outdoor lounging spaces and a beauty salon concept called OBO Salon by Jonathan & George.

Best Sales Executive afta IATIONAL TRAVEL Category 31 NTIA nominated Victoria Chapman Thank you! Vote for me and keep the good times rollin'. NTIA nominated Shelley Martin Thank you! Vote for me and keep the good times cruisin'. Vote family of brands

Samoa back on track



SAMOA'S tourism industry is enjoying ongoing growth as leisure travel picks up, with visitor arrivals topping 130,000 in 2014. Speaking at an event in Sydney last night, Samoa Tourism Authority ceo Sonja Hunter said arrivals remained strong despite natural events such as Cyclone Evan in 2012, with visitor numbers up 5% on 2013 levels to 130,955 last year.

While arrivals often "slumped" in the wake of such events, she said Samoa was back on the radar for international travellers.

"We dipped a little in 2013, but Samoans are resilient and we have bounced back," she said, adding Australian visitor numbers also jumped to 31,209 last year.

Tourism spending is also up on 2010 levels from \$304 million to \$337 million in 2014, with "strong growth" on the cards as leisure travel continues to gain traction, Hunter said.

"By 2019, Samoa will definitely have growth in the tourism sector and we will be the leader in the Pacific for sustainable tourism."

Hunter said the repositioning of Samoa's first 5-star resort, Sheraton Samoa Aggie Grey's Resort, had also been "well received" by international travellers and was likely to push visitor number higher in 2015 and beyond. "We have lots of quality product coming online, new investment, and transport improvements which is very positive for our tourism industry," she said.

Pictured from left are Samoa Consul General Fonoti Etuale, Samoa Tourism Authority (STA) chairman Afoa Faleulu Mauli, STA ceo Sonja Hunter and STA market representative Fasitau Ula.



Travelport roadshow

TRAVEL tech firm Travelport will showcase major enhancements of its Travel Commerce Platform at a series of shows around the country in Apr and May.

Travelport has injected the equivalent of \$600m into the platform, helping to streamline booking processes & expand upselling & cross-selling capabilities.

Airline and travel agency partners are invited to attend the "hands-on roadshow" which will take place in Adelaide (22 Apr), Perth (24 Apr), Sydney (29 Apr), Melbourne (06 May), Brisbane (07 May) & Gold Coast (08 May). **CLICK HERE** to register to attend.

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Technology Update Today's Technology Update is brought to you by Tramada Systems Pty Ltd.

Landmark software update for tramada® -Version 4.0 unveiled



We were delighted this month to release the fourth version of the next generation of tramada[®].

This update unveiled enhanced design and usability as well as several revolutionary new features.

Designed exclusively for travel agents in Australia and New Zealand innovation is at the core of everything we do and we hold true to this commitment by constantly advancing and enhancing the product based on our clients' needs and the changing requirements of a fast paced industry.

Our unwavering commitment to touchless management of online and offline bookings was enhanced yet again this month with new processes, parameters and configurations to automate service fees, generate itineraries and finalise bookings.

New features include integration with the *Expedia TAAP program* which can save agents up to 20 minutes in processing time for longer bookings and ensures data is accurate as there is no need for re-keying.

We have also released an *itinerary creation tool* which supports agents customising and personalising the way they interact with their clients to showcase the unique way they engage with their clients.

The solid foundation we have built is allowing us to revolutionise the way travel businesses operate.

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Jo O'Brien, Chief Executive Officer, Tramada – your technology partner



Travel Daily

Friday 27th Mar 2015

1 Hotels opens doors

DESCRIBED as "mission driven" and changing industry standards, the first outlet under the 1 Hotels & Resorts brand has opened its doors in South Beach, Miami.

The brand aims to place environmental sustainability in the minds of travellers, with 1 Hotels properties including no paper or plastic in rooms and using natural exhibits as room art.

Following South Beach, the next two 1 Hotels properties are set to open in New York's Central Park & Brooklyn Bridge Park this year.

Part of the Starwood Capital Group, the relaunch of 1 Hotels comes days after the opening of another new Starwood brand in Baccarat Hotels & Resorts.

Next merge milestone

AMERICAN Airlines and merger partner US Airways will formally become one carrier from 08 Apr when it expects to receive a single Air Operators Certificate.

The move will see the carriers recognised as one by the Federal Aviation Administration, and will bring together all flight, despatch and maintenance operations.

AA and US will merge frequent flyer loyalty programs in the next month (**TD** 16 Mar), while res systems will follow thereafter.

Visit WeHo parties in Sydney



MAKING their annual sales visit to Australia, the team from Visit West Hollywood accompanied a number of hoteliers popular with the Australian market for a week of meetings and trade gatherings.

Arriving in Australia last weekend, the delegation spent its first few days in Melbourne before heading to Sydney.

Inviting special industry guests to a swanky gathering at the Ivy Penthouse this week, Jamie Du Bois from Visit West Hollywood thanked the trade on behalf of the delegation for continuing to send Australian travellers to LA.

Visit West Hollywood - or WeHo as it can be known - represents an area of around five square kilometres but offers a plethora of hotel options, dining, shopping options and attractions.

The area also benefits by being close enough to, yet outside the activity of Hollywood itself.

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variety of the region's hotels was given away to a lucky attendee on the night, drawn as Rachael Power from Excite Holidays.

Pictured above from left is Dani Tuffield and Sarah Thornton from Gate 7; Lisa Crampton, Sunset Marquis; Jamie Du Bois, Visit West Hollywood; Emma Jenkins, Mondrian Los Angeles; Kenisha Norton, The London West Hollywood; major prize winner Rachael Power of Excite Holidays; Alan Johnson, Ramada Plaza West Hollywood; Sophie Wakefield, Gate 7 and Andy Keown from Visit West Hollywood.



We are proud to be nominated once again for the NTIA Awards in the category of Best Car/Campervan Rental Operator.

We believe this is in recognition of our continued efforts to supply the best products and great offers.







PER forecourt award

CONTRACTS have been awarded by Perth Airport for the transformation of a landscaped forecourt and entrance to T1 as part of a \$42m redevelopment.

The expanded forecourt will be in front of the domestic pier and will see the construction of a 27m entrance plaza.

Facilities to be added will include a bus station, pick-up and drop-off areas, wi-fi coverage, public artworks and new gardens.

Due for completion in May 2016, the work forms part of the airport's major \$1 billion upgrade.

Wild Bush partnership

HOMESTEAD operator Wild Bush Luxury has teamed up with Taylors Wines to design a series of wine-themed experiences for guests to enjoy during a stay.

Experiences will combine the region's food and wine as well as conservation projects & heritage.

A digital marketing campaign will roll out later this month on the www.discoverarkaba.com site to drive awareness of the firm's Flinders Ranges properties Arkaba Homestead and the Arkaba Walk.

Insolvency milestone

E-TICKETING distributor Hahn Air is celebrating the sale of its 20 millionth insolvency-safe ticket by its free ticket insurance service Securtix, which guarantees reimbursement on HR-169 tickets.



This month *Travel Daily* is giving the travel industry a chance to win a trip to Ireland, courtesy of Tourism Ireland and Insight Vacations. The prize includes:

- Return economy flights from Australia to Ireland for two people (including taxes)
- Pre- and post-tour accommodation in Dublin, courtesy of Tourism Ireland
- Insight Vacations 7-day "Focus on Ireland" guided holiday for two (twin share)

To win this amazing prize you'll need to do two things:

- 1. Send us a photo that celebrates Ireland's national day by greening yourselves, your business, whatever you want, for St Patrick's day before COB 17th March and,
- From 18th March answer the daily question correctly and have the most creative answer to the final question

Send your answers to: irelandcomp@traveldaily.com.au

What is the name of Ireland's UNESCO World that is older than



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Travel Specials

WELCOME to Travel Specials, *Travel Daily*'s Friday feature. If your firm has released a travel special you'd like to make the industry aware of, send the details to specials@traveldaily.com.au.

Quay West Suites Brisbane is getting ready for Easter, releasing an offer for families to enjoy the long weekend. Available for stays from 02-18 Apr, the hotel's Easter package is priced from \$229 per night and includes overnight accom, continental brekkie, kids dinner, an in-room movie and an Easter egg hunt in the Botanic Gardens. Phone (07) 3853 6000 to book.

Health conscious travellers looking to relax can try a new Water Retreat Experience at The Royal Livingstone in Zambia. Arriving at the resort by water taxi, the package includes a range of water-based spa treatments which can be customised. See www.suninternational.com for more details.

Five new budget deals have been released by Schoolies.com for leavers to plan their end-of-school celebrations. Deals start from \$405pp for seven nights, with a range of properties available including Surfers Chalet Apartments, Sunset Island Resort and more. See www.schoolies.com.

Cruise operator Travelmarvel has taken \$3,000 per couple off the price of its 12-day 'Essential Vietnam and Cambodia' itinerary for departures from Jun to Sep 2015, now priced from \$2,195pp twin share. The tour includes two nights either side in Siem Reap or Saigon, with eight days cruising the Mekong aboard the RV La Marguerite. Book by 17 Apr on 1300 196 420.

Allianz paints portrait

AUSTRALIAN travellers spend much of the holiday planning stage stressing about ensuring all possible problems or risks are factored, according to a new study from Allianz Global Assistance.

Studving exchanges on online travel forums over a five-year span. Allianz found Aussies are unable to have fun on a holiday due to worrying about dangers.

The research compared 11 other nationalities, with Americans concerned about money, while the French simply seek comfort.

Technology was a fundamental component of a holiday, from trip management to social media.

Taxes burden tourism

BRITAIN'S Culture, Media and Sports Committee has released a new report on the nation's tourism outlook, urging the govt to reduce VAT & Air Passenger Duty to encourage more visitors.

The report said the government was not sufficiently recognising tourism in its wider planning.

Through greater funding, the report said VisitBritain would be better able to leverage its GREAT campaigns to further promote UK regions outside of London.

Promoting air access to regional airports, improving visa processes and cost reductions were also recommended by the committee.



Publisher/Managing Editor: Bruce Piper Editor: Guy Dundas Assistant Editor: Matt Lennon Contributors: Louise Wallace, Jenny Piper, Sarah Piper Editorial email: info@traveldaily.com.au Advertising and Marketing: Sean Harrigan and Lisa Martin - advertising@traveldaily.com.au Business Manager: Jenny Piper - accounts@traveldaily.com.au

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