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## Value World Travel collapse

**SYDNEY-BASED** Value World Travel has been placed into administration, with the Parramatta travel agency set to be wound up by its creditors.

Daniel Civil from insolvency specialists Jirsch Sutherland has been appointed as external administrator of the company, with the Value World Travel website now offline and phone calls remaining unanswered.

Value World Travel Pty Ltd was founded in 2009, and promoted itself heavily via billboards in Sydney's western suburbs, offering "cheap flights to India".

The company's 100 ordinary shares are held by Ariik Awan Lueth of Blacktown, NSW who is also the company's sole director and shareholder - but he only took on the roles two weeks ago.

He took over on 29 Oct from previous director and secretary, Pradeep Upadhyay of Constitution Hill in NSW, who is the registered owner of the [valueworldtravel.com.au](http://valueworldtravel.com.au) website.

Previous shareholders include Neni Tiwari, whose address is the same as that of the company.

Tiwari was banned from being a company director in Jan this year for failing to meet his legal obligations over the 2012 collapse of an insurance company called Value Greenslips Pty Ltd.

Although the Value World Travel Facebook page has been taken down, there are scores of negative Google reviews including one which indicates at least 200 people were denied boarding at Sydney Airport last week.

A number of customers are believed to be requesting credit card charge backs, with further details of major creditors expected to be revealed in the coming days.

AFTA has confirmed that the business was neither a member of the Federation, nor accredited under the ATAS scheme.

## European Earlybirds

**Economy Class fares to Europe, on sale now until 30 November, from:**

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## SQ adds Dusseldorf

**SINGAPORE** Airlines this morning announced the addition of non-stop flights from Singapore to Dusseldorf, which will become SQ's third German port when the services debut in Jun 2016.

Subject to regulatory approval, SQ will operate its all-new Airbus A350-900 on the route three times per week.

## Fast growing markets

**VISITOR** numbers from Sri Lanka have increased by 26% in the last twelve months, making the country Australia's fastest growing source market.

According to an analysis of short term international arrivals following the monthly ABS arrival and departure figures (*TD* yesterday) by John O'Shea, Travel & Tourism Analyst with Bell Potter Securities, others in the top five fastest growing markets include Vietnam, China and the Philippines, all up 22%, as well as "other North-West Europe" which has grown 21% over the year.

O'Shea is one of the presenters at this weekend's Express Travel Group conference in Singapore.

## Domestic tourism "limbo"

**THE** Australian domestic tourism market is expected to "remain in limbo" over the next five years, according to a key report released today by consulting firm IBISWorld.

The *Tourism in Australia* industry report says the global financial crisis has limited the number of international travellers visiting Australia, but record numbers of Aussies took advantage of the high dollar to travel overseas.

Domestic tourism has grown, but remains weak relative to outbound as Australians have spent more time abroad - while aggressive local price competition has reduced profit margins.

However the outlook isn't

completely negative, with strong growth in inbound tourism from Asia set to offset the weakness.

The report also confirms that the industry will exceed the lower end of the Tourism 2020 targets, with a prediction of industry revenue worth almost \$130 billion over the next five years.

The changing conditions in inbound tourism have reduced industry participation with smaller operators lacking scale and scope leaving the sector.

Those slow to target growing Asian tourism are also likely to be at risk, IBISWorld warned.

## EK talking Turkey

**EMIRATES** is expanding services to Istanbul, with a new daily flight between Dubai and the city's secondary Sabiha Gokcen airport.

The new SAW route will operate using Airbus A330-200 aircraft, with GDS screens indicating the flights will be designated as EK119/120 effective 15 Dec 2015.

Emirates also currently operates double daily 777-300ER services to Istanbul Ataturk airport (IST).

## AA to fly to NZ?

**AMERICAN** Airlines ceo Doug Parker and Qantas Group chief Alan Joyce will tomorrow jointly make a "major announcement for the New Zealand market".

The pair will be part of a formal press event taking place at 10am Sydney time in Wellington.

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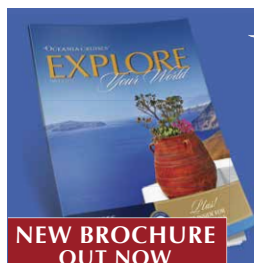
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## SQ to roll out inflight internet

**SINGAPORE** Airlines is set to deploy a range of passenger connectivity services across its fleet, including wi-fi and mobile phone text and data, after selecting the new SITAONAIR system powered by Inmarsat's GX

Aviation satellite network.

The high-speed internet access service, underpinned by Honeywell JetWave hardware, is set to begin installation in the second half of 2016.

The third GX Aviation satellite was successfully launched in Aug "completing the constellation that provides consistent global coverage" with data speeds of up to 50Mbps to the aircraft.

SITAONAIR said there will be no difference between being in the air and on the ground in terms of internet speed, opening up a "whole new world of possibilities for the connected aircraft".

SQ's Boeing 777-300ER fleet will be the first aircraft type to be equipped with the system, followed by A380-800s and the carrier's new A350-900s.

## Delta adds MSP/RKV

**NEW** flights linking Minneapolis with the capital of Iceland will be introduced by Delta Air Lines.

The seasonal service to Reykjavik will debut on 26 May and will be DL's fifth European gateway from the 'Twin Cities', operating in partnership with Air France, KLM and Alitalia.

Flights will operate using Boeing 757-300 aircraft.

**MEANWHILE**, Delta will extend the season of its New York JFK-Reykjavik service from four to seven months, beginning 11 Feb.

Frequencies launch as thrice weekly, moving to daily in May.

## Record Aus Bali visits

**AUSTRALIAN** visitor numbers to Bali set a new all time monthly record benchmark in Sep, topping the 100,000 mark for the first time in recorded history.

Preliminary data issued by Bali Government Tourist Office shows a whopping 100,406 Aussies arrived in the Indonesian holiday hub over the 30 day month.

The result is a vast improvement on the arrivals figure from the Australian market for the month prior, which saw numbers drop dramatically to just under 60,000 due to the volcanic ash cloud situation and subsequent flight cancellations to/from Australia.

On a year-on-year basis, the result is up more than 3,000 visits in the figures from Sep 2014.

Across all international markets, the total number of direct foreign tourist arrivals into Bali during Sep jumped by 37,000 (9%) on the year earlier.

For the year to 30 Sep, int'l visitor numbers are up 7.6%.



## Window Seat

**TRAVELLERS** to Moscow now have another must-see attraction - the brand new Crazy Toilet Cafe which opened last week and serves an "array of toilet-inspired dishes in toilet-themed crockery".

According to *The Guardian*, the somewhat dubious menu at the Arbat Street eatery suggestively includes a "swirled sausage served with piles of mashed potatoes" as well as a creamy brown mushroom soup served in a toilet bowl.

Cocktails, coffee and green tea are appropriately served in miniature urinals.

General manager Inga Yaroslavskaya was quoted as saying "it's not everywhere you can eat good food from a toilet bowl and drink from a urinal at very reasonable prices".

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## QH brochure trifecta

**QANTAS** Holidays has released three new 2016/17 brochures covering the UK/Europe, Thailand and Tasmania.

The latest UK/Europe program features more Croatia cruising and tours & additional regional destinations in Greece & Turkey.

## Starwood signs SLS

**THE** 1,600 room SLS Las Vegas multi-tower hotel will reposition under two Starwood Hotels & Resorts Worldwide brands.

Under a new agreement signed overnight between Starwood and Las Vegas Resort Holdings, SLS will be rebranded under the Tribute portfolio before the end of the year.

The deal with Starwood will also see the 289-room LUX Tower converted to a W Hotel - W Las Vegas - upon its completion of an extensive refurbishment next year, with the upgrade to be managed by Starwood.

## Wellcamp jumbo

**QUEENSLAND'S** Wellcamp Airport located in Toowoomba will welcome its first international flight later this month.

Cathay Pacific Airways will operate a return Boeing 747-800 Freighter cargo service from Hong Kong to the regional airport on 23 Nov, just a shade over a year since Brisbane West Wellcamp Airport (WTB) began operation.

"We are on the cusp of a massive export opportunity that will give local producers access to markets that feed half of the world's population and this flight is the first step towards achieving this long-term goal," airport developer and owner John Wagner commented.

## QR boosts 787 fleet

**DOHA-BASED** Qatar Airways has added two new Boeing 787s to its fleet following a ceremony in Seattle, lifting its total number of Dreamliner aircraft to 25.



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## Agents get a taste for Peru



**CONSOLIDATED** Travel, LAN & Travel Projects recently hosted these lucky agents on a Peru famil.

Highlights include a train ride to Aguas Calientes, gateway town to the ancient Incan ruins of Machu Picchu, as well as a tour of the Sacred Valley region.

The group also enjoyed a visit to the local markets of Pisac

and an up close encounter with some of the wildlife synonymous with Peru at Ccochahuasi Animal Sanctuary - plus wildlife spotting in the Peruvian jungle along the Tambopata River whilst staying at Refugio Amazonas eco-lodge.

The group is **pictured** above with one of the friendly locals at Machu Picchu.



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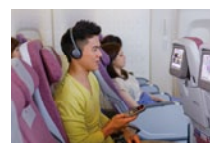


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## Grand Hyatt Kuwait

HYATT has confirmed the 2020 opening of a new Grand Hyatt hotel in Kuwait, as part of 360MALL, an "iconic premier luxury shopping destination".

## New CEO for Kuoni

SWISS travel conglomerate Kuoni Group has announced the appointment of Zubin Karkaria as its new chief executive officer.

Based in Dubai & currently the ceo of VFS Global, a division of Kuoni Group, Karkaria is the first Indian to head the 109-year old travel services company.

Kuoni Group chairman Heinz Karrer said Karkaria was chosen to accelerate the implementation of a new strategic direction, given his successful leadership of VFS Global into a "global leader".

## Florida's Brightline

A NEW rail service connecting four of Florida's largest cities is slated to be operational by 2017.

Operated by All Aboard Florida, the new line will stretch 235 miles between Miami and Orlando.

The express inter-city line will take around three hours and will offer stops at Fort Lauderdale and West Palm Beach, costing more than US\$3 billion to build.

Dubbed 'Brightline', the service would operate on existing freight lines owned by sister company, Florida East Coast Railway, *USA Today* reported overnight.

Onboard, passengers will have access to free wi-fi and multiple power outlets at every seat, with an option to reserve seating including single seats and tables of up to four.

The locomotives are being built in Sacramento, California by German firm Siemens.

Rival US rail network Amtrak welcomed the announcement.

## All in the travelBulletin family

THE Nov issue of *travelBulletin* is on its way to subscriber mailboxes, and this time we've gone all 1970s family sitcom with the cover story (right).

We've delved behind the scenes of some of the families who are operating multi-generation travel businesses in Australia.

They speak frankly about the challenges and thrills of the industry and how they have evolved their operations over the years.

The Nov *travelBulletin* also includes a World Airlines feature, tips for 2016 travel hot spots - and cool spots too with an article on travel to the world's polar regions.

That's along with all of our regular features on cruising, technology, careers and agent tips plus columnists including Ian McMahon, Jayson Westbury from AFTA, Dennis Bunnik of CATO, CLIA commercial director



Brett Jardine and industry commentator Steve Jones.

Watch out for it in your mailbox this week, and if you're not a subscriber guarantee your delivery for just \$30 a year by using the code AGENT at [travelbulletin.com.au/shop](http://travelbulletin.com.au/shop).

## Marriott Alitrip deal

MARRIOTT International has joined forces with Chinese OTA Alitrip to make it easier for travellers to book hotel rooms online and via smartphones.

Claimed as a "first for a major global hotel chain," the room inventory of the Marriott portfolio will be made available to Alitrip users via a directly operated on-line flagship store.

The service will incorporate Alitrip's "Post Post Pay" system which allows qualified customers to reserve rooms without paying a deposit, and to be automatically charged on check-out.

4,000 hotels across 19 Marriott brands are included in the deal.

## QR suspending Osaka

QATAR Airways looks set to suspend operations on its Doha-Osaka Kansai route, with reservations closed in GDS for travel on/after 01 Apr 2016.

QR currently operates daily A330-200 services to Osaka.



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## AA to boost Cancun

**AMERICAN** Airlines will add new services to Cancun in Mexico from 05 Mar 2016, with direct weekly Sat flights from Kansas City, Nashville, Pittsburgh and Raleigh.

## itravel's Business of the Year



**ITRAVEL'S** store at The Junction near Newcastle, NSW has scooped the pool at the Local Business Awards for the Hunter

Region, taking out not only Business of the Year but also Most Outstanding Tourism Business.

The agency opened in 2006 under the ownership of Andrew Minto and Georgette Southam, and rebranded as ittravel in 2013.

The team are pictured above celebrating their massive victory, from left: Monique Taaffe, Raquel George, Kylie Amos, Georgette Southam, Andrew Minto, Darienne Hunter, Simone Berryman, Samantha King and Megan O'Sullivan.

## ihail revises app

**IHAIL** has proposed changes to the way its smartphone taxi booking app will operate, prompting the ACCC to extend the timeframe for making a final decision on ihail's application for authorisation.

The ACCC previously issued a draft decision to deny authorisation to the smartphone app on the grounds it "could impact prices and quality of service" (**TD** 12 Oct 15).

ihail will now enable in-car payment processing, will remove the priority dispatch mechanism and will change its booking process, allowing users to choose which taxi network services they are booking.

The ACCC has invited comment on the revised ihail arrangements by 08 Dec 2015 and expects to issue a final decision in Feb/Mar 2016.



## Win tickets to see Tanna

*Travel Daily* has partnered with Vanuatu Tourism Office (VTO) to give away five double passes to celebrate the release

of the movie *Tanna*, the first feature film to be shot entirely in Vanuatu, in close collaboration with ni-Vanuatu people and starring an all Vanuatu cast.

*Tanna* recently collected two awards at the Venice Film Festival and tells the beautiful tale of forbidden love. For more information on travel to Vanuatu **CLICK HERE**.

To win, be the first to send the correct answer to the question about Vanuatu's island of Tanna to [vanuatu@traveldaily.com.au](mailto:vanuatu@traveldaily.com.au)

Tanna is one of the three most popular islands in Vanuatu for tourists. Name the other two.



## AFTA update

From AFTA's chief executive, Jayson Westbury



**TRAVEL** plans to Bali have once again been thrust into turmoil by the ash cloud that is hanging over the region. From what is being reported, this may be around for a while longer yet.

No doubt travel agents across the country are doing what they can to accommodate travellers and this situation has become a well worn track for the airlines dealing with the disruption. There is no easy solution for everyone involved and all we can hope for are some strong winds to get the cloud moving and for Mount Rinigani to settle down soon.

On top of this disruption comes further strike action by our border force officers who have been taking industrial action as a result of a dispute with the Federal Government over pay and conditions.

Yesterday (Mon 09 Nov) I arrived back from the World Travel Agents Association Alliance (WTAAA) board meeting and conference which was held in Spain, to find a seamless, world class passage through immigration and customs. I used my E-passport with no long line, my bag amazingly arrived within a few minutes of me getting to the carousel and I wandered through the "green" nothing to declare exit. In fact, from the door of the plane to the door of the taxi it took me only 11 minutes. Mind you, I have added another Ebola card to my collection which I diligently completed on the plane but with nobody interested or in sight to collect it from me. As I said in a recent **TD** column, "a waste of time piece of paper". So while I am always good at having a cheap shot at government process, yesterday was a surprise for me as I was expecting a long delay, given the industry action. It would appear that the action taken had little to no impact, but then again perhaps I was just lucky.

AFTA continue to engage with the federal government to improve the arrival and departure experience at all of our international gateways as they look to roll out more e-gates and streamline the experience.

On a final note, I was delighted to be re-elected as Chairman of the WTAAA for another year, the second of my two year term.

## New Vanuatu aircraft

**QANTAS** has advised that from 12 Nov 2015 through to 31 Jan 2016 services on its codeshare partner Air Vanuatu will be operated by a chartered Transavia B737 aircraft.

Air Vanuatu has chartered the plane from KLM while awaiting the delivery of its new 737-800.

Customers may notice Transavia livery on the aircraft but the customer experience remains unchanged, with Air Vanuatu pilots and cabin crew and a meal service slightly adjusted to accommodate for the reduced galley space.

## Hurtigruten upgrade

**HURTIGRUTEN** Cruises has announced a total makeover of four of its vessels in 2016.

New 'Arctic Interiors' will be installed on the vessels, with the renovation work to be undertaken by the Norwegian Fosen yard - more details in today's issue of *Cruise Weekly*.

## Carousel advertising

**OOH!MEDIA** today announced the launch of 'Collect & Connect TV,' a new digital advertising network broadcast at airport baggage carousels in Sydney, Perth, Melbourne and Brisbane.

A total of 44 networked screens capable of full motion animation and audio content will provide the flexibility to run high definition 15-60 second TVC spots in standard, widescreen or modified format.

oOh! spokesperson Robbie Dery said the move will reach more than 70% of flyers across the country - a total of 3.7 million eyeballs per month.

He said Collect & Connect TV "entertains and engages what is essentially a captive audience," with passengers having an average 12 minute dwell time waiting for their bags to arrive after they get off their flight, "and where the advertising cannot be switched off" - for a video see [traveldaily.com.au/videos](http://traveldaily.com.au/videos).



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## Win a trip to New Caledonia

This month **Travel Daily**, Aircalin and New Caledonia Tourism are giving agents the chance to win an amazing trip to New Caledonia including:

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7. True or false: when flying on SB service passengers can take an extra 23kg piece of luggage for sporting equipment e.g. golf bag?

Need a hint? [CLICK HERE](#)



## PNG DFAT advisory

DFAT is advising travellers to Papua New Guinea to be particularly vigilant in Lae, including limiting movements in public, due to a temporary increase in civil unrest.

The level of the Smarttraveller PNG advice remains at "exercise a high degree of caution".

## Sebel Wellington

ACCORHOTELS has signed a management agreement for a new 60-room apartment hotel in the NZ capital Wellington.

The Sebel Wellington Lower Hutt will be built from Jan, with the 4.5 star apartment-style hotel providing accom for conferences, exhibitions or events held at a new events centre to be built beside the Lower Hutt Town Hall.

## Canada roadshow

REGISTRATION is open for Canada Corroboree 2016, taking place in Adelaide (02 Feb), Melbourne (03 Feb), Sydney (09 Feb) and Brisbane (08 Feb).

Travel agents can register **HERE** until 22 Jan 2016.

## Qantas birthday sale

QANTAS has launched a domestic flight sale as part of its upcoming 95th birthday celebrations, with economy and business class one way fares on offer for key capital city pairs.

Examples include MEL-SYD from \$89 one way for travel from 19 Jul-15 Sep 2016, or SYD-MEL in business class from \$499 for travel 12 Jan-30 Jun 2016.

The sale ends at 11.59pm AEDT on 16 Nov 2015.

## UA ceo on the mend

OSCAR Munoz, the recently appointed new president and ceo of United Airlines whose brief tenure was cut short by a sudden heart attack (**TD** 19 Oct) has flagged a return to work in the first quarter of next year.

In an update to staff issued late last week Munoz said he was "excited to tell you that I am on the road to recovery".

He's been on indefinite medical leave since being hospitalised a month after taking the top job.

## Glamping in Kenya

A NEW luxury tented camp will open in Loisaba, Kenya in Mar 2016 by Elewana.

The camp will offer a range of tented suites, including a family residence with three ensuite rooms, a shared private lounge, dining tent and private pool.

## New Marriott brand

MARRIOTT International has opened its first Delta Hotels & Resorts property in the USA, following the acquisition of the Canadian hospitality brand earlier this year (**TD** 28 Jan 2015).

The first US-based Delta property is the Delta Orlando Lake Buena Vista, which will be operated under a franchise agreement with JHM Hotels.

## Air Serbia JFK route

AIR Serbia has announced it will launch a non-stop service to New York JFK in Jun 2016.

Subject to government and regulatory approval, it will be the first non-stop service between Serbia and the US since 1992.

## Mubadala EY MOU

ABU Dhabi-based investment company, Mubadala and Etihad Airways have signed a MOU that will see Etihad Airways appoint Mubadala's SR Technics as its preferred service provider.

The pair will also look into establishing a narrow body & MRO facility in Eastern Europe.

Tuesday 10th Nov 2015

## AS Sonoma flights

ALASKA Airlines will fly direct from Orange County into Sonoma Wine Country from 16 Mar 2016.

Flights from Orange County will depart at 1215 and arrive in Santa Rosa at 1346.

Flights from Santa Rosa will depart at 1240 and arrive in Orange County at 1411.

## Ascott China expands

ASCOTT has inked four new management contracts for 583 serviced residence units, with two properties in Shanghai, one in Beijing and one in Dalian.



## Money

WELCOME to Money, TD's Tue feature on what the Australian dollar is doing.

**\$1AUD = US0.703**

The Australian dollar edged upwards overnight as the US dollar paused, following a surge into the end of last week. The AUD came out on top versus the euro and Japanese yen, but didn't have as much luck against the British pound and New Zealand dollar, with the AUD down 0.2% versus each currency. The AUD climbed to one-year highs, coming up higher than the South African rand, which has been hit hard by the USD's recent jump.

Wholesale rates this morning:

US	\$0.703
UK	£0.465
NZ	\$1.069
Euro	€0.654
Japan	¥86.53
Thailand	฿25.12
China	¥4.351
South Africa	R10.001
Canada	\$0.929
Crude oil	US\$44.29

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## FEELING TIED DOWN IN YOUR CURRENT ROLE?

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### LET'S TALK BUSINESS

**DOMESTIC & MULTI-SKILLED CORP OR LEISURE EXPERTS  
SYDNEY – TOP SALARY PACKAGE & INCENTIVES**

The Corporate sector is booming; so if you are a multi-skilled or domestic corporate or VIP leisure agent, we have the role for you. Be a dedicated account manager or service a varied portfolio to arrange all worldwide travel needs. From TMC to boutique agency, from North to South to Central, your expertise will be rewarded with a top salary, industry discounts, an office closer to home and M-F only. If you have min 3 years' experience, solid airfare, ticketing & GDS skills plus a passion to succeed, upgrade your career today!

### KNOW YOUR SHIP?!

**CRUISE MANAGER, VIP & SPECIALIST  
SYDNEY CBD – SALARY PACKAGE UP TO \$60k**

From a world renowned cruise liner, to online specialist to wholesaler; this is the time to set sail into a new role. We are looking for passionate cruise agents & team leaders to join one of these expanding teams. Enjoy creating cruise only or bespoke all-inclusive packages for direct passengers & travel agents. We require min 3 yrs exp, passion for cruise, solid GDS skills & pref leadership exp; you can work for an industry leader offering a top salary, ongoing progression, fab offices, & famils/inspections. Jump ship & come on-board today!

### GROUPIES, THIS IS FOR YOU!

**TRAVEL TOUR COORDINATOR CONSULTANT  
SYDNEY – SALARY UP TO \$50K**

Are you a groups extraordinaire with amazing organisation skills? Rare opportunity to move away from consulting! This leading groups provider is looking for an experienced tour coordinator to join their team, booking incredible worldwide packages. From initial quote to confirmation & docs, you will be part of it all! Join this fun and supportive team in a centrally located office with the opportunity for famils. All you need is min 2 years' retail consulting, pref groups & GDS exp plus high attention to detail; this is the position for you!

### PREFER THE DISCERNING TRAVELLER?

**EXECUTIVE LEISURE TRAVEL CONSULTANT  
PERTH (INNER) – SALARY PACKAGE \$64K (DOE)**

This boutique travel company is seeking an experience leisure travel consultant, with at least 4 years' experience, to service their repeat clientele and corporate clients. Working Monday to Friday hours only, you will love working in this corporate environment where consultations are either via phone, email or appointment only. You will be offered a lucrative salary package, added employee benefits and a team of like-minded colleagues. Enquire today and step away from the shopping centre environment.

### STEP UP TO LEADERSHIP

**RETAIL TEAM LEADER  
MELBOURNE (EAST) - SALARY PKG TO \$70K (DOE)**

Our client is looking for an experienced retail travel consultant who is looking to step up to team leader. You will enjoy selling the full package and know the secrets of giving exceptional customer service. Not only will you love working with an amazing team but you will be earning a rewarding salary and working close to home. If you have 2 years travel consulting experience, strong GDS skills and would love to join an agency that focuses on service rather than a quick buck, do not go passed this sensational role. Apply today!

### ONE ROLE REMAINS– ARE YOU THE LUCKY ONE?

**CORPORATE TRAVEL CONSULTANT  
PERTH – SALARY PACKAGE TO \$70K +**

Stop wasting your talents & make the move working for this global TMC! This well known company, who has built a reputation in the industry for looking after their staff, is now seeking a multi skilled consultant with a minimum of 2 years industry experience to join the team. Servicing a large market account, you will book intricate itineraries to worldwide destinations. If this sounds like the role you have been searching for and you are ready for your next challenge then contact us today to find out more!

### REAP THE REWARDS!

**WHOLESALE TRAVEL CONSULTANT  
BRISBANE – UNCAPPED COMMISSION – OTE \$50-55K**

Looking for a role where your hard work is rewarded? Want to sell a product you are passionate about? This global wholesaler has roles available in their domestic, international, cruise & rail teams. Dealing with agents you will be booking worldwide packages in this dynamic office and every day will bring a new challenge. Great career development, superb \$\$ and the best benefits the industry has to offer! If you have good destination knowledge, proven sales skills and a great attitude, apply now!

### ONLINE CUSTOMER SERVICE

**SALES & SERVICE CONSULTANT  
BRISBANE CBD – OTE \$55K**

An exciting opportunity exists to join this leading travel organisation in their online wholesale team. This is a fantastic opportunity working in an online customer service role to consumers, consultants and suppliers handling queries, problem solving and supporting the product team. You will require strong customer service & communication, GDS and problem solving skills. Previous consulting experience essential. Strong \$\$ package & the best benefits in the biz! Don't miss out, apply today before this one disappears!





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Cristina Gines

### 3x Retail/ Leisure Travel Consultants - Sydney

- ▶ Work life balance
- ▶ Amadeus & Galileo CRS
- ▶ Excellent salary packages on offer!

Are you looking for a little work/ life balance? Are you sick of the long commute to the city? Then it's time to make a change!

We have 3 independent, reputable retail agencies located in the west, innerwest and south west of Sydney. Each of these agencies offer a competitive salary package for experienced consultants with strong product and airfares knowledge.

These boutique agencies all pride themselves on their customer service and ensuring their clients experience a service second to none. With a variety of hours to choose from, be it shift work or 9-5, you will find it here!

To apply for these suburban roles you will need:

- ▶ Previous exp in Retail, Leisure or Wholesale consulting
  - ▶ CRS experience on Galileo, Sabre or Amadeus
- Don't miss out on working close to home - apply today!

Call Cristina or [click here](#) for more details

### Inbound Consultants - Sydney

- ▶ Two positions in leading agencies
- ▶ Spanish language skills an advantage in one role
- ▶ Salaries up to \$60K + super

Both of these sort after positions are based in the FIT divisions of 2 reputable agencies. Dealing with overseas travellers coming to Australia from mainly European mkts.

Call Cristina or [click here](#) for more details

### Corporate Travel Team Mgr - Sydney

- ▶ Excellent employee benefits & work environment
- ▶ Established Corporate Travel Management co.
- ▶ Salary from \$70K + super neg

Our client has a well-respected brand and supportive environment. This growing business needs an experienced Travel Team Manager to lead this multi-skilled team.

Call Ben or [click here](#) for more details

### Incentive Groups Consultant - Sydney

- ▶ Monday to Friday with parking available
- ▶ Hills district location
- ▶ Salary to \$80K + super

You will be researching destinations for incentive based travel, sourcing fares & managing these overseas groups from beginning to end.

Call Cristina or [click here](#) for more details

### Cruise Cons x 3 - Lower Northshore Sydney

- ▶ No GDS required!
- ▶ Create unique and exclusive holidays
- ▶ Salary to \$50K + super

With cruising continuing to boom, this renowned cruise operator offering a wide range of Worldwide Cruise Holidays needs 3 cruise specialists to join their dynamic team.

Call Ben or [click here](#) for more details

### Reservations Manager Travel - Melbourne

- ▶ Global destinations across 7 continents
- ▶ Excellent product range
- ▶ Salary from \$70K + super

Great opportunity for a Res Manager to make the move to a new company & product range or for an experienced Team Leader to take the next step into a Management position.

Call Ben or [click here](#) for more details



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## Experience A Taste of Alberta, Canada with Rocky Mountaineer

Travel Alberta and Rocky Mountaineer invite agents to a hands on culinary evening featuring a cooking school experience to showcase a Taste of Alberta. Rocky Mountaineer's award winning Executive Chef, Jean Pierre Guerin will be making a special trip to Australia to play lead chef at the event.

Food is an integral part of any trip to the Canadian Rockies,  
both onboard the train and throughout Alberta.

Join us for an evening of gourmet cooking, learning and laughter!

**“Attend the event for your chance to *WIN* a trip for 2  
onboard Rocky Mountaineer with flights from Air New Zealand”**

If you're game for this tasty experience  
RSVP no later than **Wednesday 25th November**

**Date:** Wednesday 2nd December 2015

**Time:** 6.00pm – 8.30pm

**Venue:** The Plaza Ballroom

191 Collins Street, Melbourne

Limited spaces are available on a first-come, first served basis

**REGISTER NOW**

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