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AFTA reveals NTIA finalists

THE 2016 National Travel Industry Awards this morning moved into their final phase, with the announcement of the finalists for this year (**TD** breaking news).

AFTA ceo Jayson Westbury said the awards had once again garnered a record number of votes, with more than 3,600 suppliers and agents participating.

"Competition across all categories was fierce, but the industry has spoken and today we are pleased to announce the highest-ranked nominees who will proceed through to the finalist status," he said.

This year saw the introduction of the *People's Choice: Retail Travel Agency of the Year* category in which consumers voted for their favourite ATAS retail travel agency.

The finalists from each state and

territory for the new category are Discover Travel & Cruise (Qld), Home Travel Company (Tas), italktravel Hillarys (WA), Kingscote Travel (SA), Meridian Travel (Vic), Weston Cruise & Travel (ACT) and Queanbeyan City Travel & Cruise (NSW).

Presentations to the panel for the judged categories will take place 16-24 May.

The winners of all 38 categories will be announced at the NTIA gala dinner which takes place in Sydney on Sat 16 Jul.

The full list of finalists is now online at www.afta.com.au.

McCallum on track

GREG McCallum is returning to the rail sector, having been named as sales manager APAC for Rocky Mountaineer.

McCallum, who previously worked at Rail Plus, moves from his current role as franchise recruitment manager for Express Travel Group's italktravel brand.

He takes the place of Steve Farrelly who is relocating to Canada as Rocky Mountaineer's manager, trade sales (**TD** 07 Apr).

Today's issue of TD
Travel Daily today has nine pages of news and photos, plus full pages from: (**click**)

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Scenic class action in court

THE class action brought by Somerville Legal against Scenic (*Cruise Weekly* 07 Apr 2015) was heard in a Sydney court yesterday, attracting significant mainstream media attention for the cruise and tour operator.

The issue relates to torrential rain and flooding which affected European river cruise departures in Apr and May 2013.

The class action has been joined by more than 1,250 unhappy passengers, with court testimony claiming rather than a luxury once-in-a-lifetime experience what they got was more like a "backpackers' Contiki Tour," according to a *Fairfax* report.

Not every affected passenger has joined the class action, with some accepting a Scenic apology and a \$1,000 future cruise credit as compensation for the issues.

A total of 13 tours are included in the case, with the barrister for the plaintiff saying on two of the tours 11 out of 15 days cruising were lost, while other trips lost between one and 10 cruising days.

Lawyer Alister Abadee said Scenic had told passengers the

situation was beyond its control, but also cited internal documents from the company which showed the company's then head of operations Justin Brown gave "serious consideration" to alternatives including cancelling tours and providing refunds.

Scenic's barrister, Gregory McNally, said the company had made every effort to ensure passengers experienced as much of their planned trips as possible.

Somerville Legal is claiming Scenic breached the Australian Consumer Law by failing to delay or cancel the cruises, offer an alternative or warn of the expected disruptions, particularly for pax who were travelling from Australia to Europe for their trip.

Scenic is also claiming it is not liable because the tours were operated by independent contractors, including a company called Scenic Tours Europe AG.

The hearing is still in progress, with the plaintiffs seeking damages for "inconvenience, distress and disappointment" as well as not being offered the opportunity to cancel.

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Travel Daily

on location on Germany's
Rhine River

Today's issue of *TD* is coming to you courtesy of APT as we continue the exclusive Diamond VIP cruise for top selling APT and Travelmarvel agents.

YESTERDAY the agents on the APT achievers trip visited the quaint town of Rudesheim after a spectacular morning of cruising past castles and the famous Lorelei Rock in the Rhine valley.

Rudesheim is a popular port of call for river cruises and is making the most of the demand by running a miniature train from the riverside up into the village.

From there guests enjoyed a visit to the "Siegfried's Kabinett" musical instrument museum or a gondola ride to a local lookout.

Many also partook in the local specialty, a "Rudesheimer Coffee" replete with lashings of brandy.

Magellan head office restructure

MAGELLAN Travel Group ceo Andrew Macfarlane has confirmed a restructure of its head office operations, which will see the addition of "further commercial talent" to the team.

The move coincides with the departure of the long-serving Sue Busbridge who is moving on to seek new opportunities closer to her home on Victoria's Mornington Peninsula.

During the transition period Macfarlane has appointed David Stafford to an initial three month contract as commercial and operations manager.

Commencing in early Jun,

Stafford is well known to the industry as a former ceo of Rail Plus as well as in senior roles as STA Travel and Jetset.

"It is expected that following our strategic plan and structural review we will make a permanent appointment to a senior commercial role later this year," Macfarlane said in an update to suppliers yesterday.

Air NZ domestic rejig

AIR New Zealand is rolling out schedule changes across its domestic network from 30 Oct, with several routes seeing more capacity and the deployment of larger aircraft due to the retirement of Beechcraft 1900s.

Some of the changes include Auckland-Dunedin lifting from 14 to 17 flights per week, Wellington-Queenstown lifting to a daily operation and Christchurch-Rotorua going from 15 to 20 flights per week.

LH axes 895 flights

AIRPORT strikes in Germany today by ground handling, check-in and security services staff (*TD* yest.) has seen Lufthansa cancel close to 900 services.

The German carrier has axed about 40% of its 1,500 services.



Window Seat

APT owner Geoff McGeary kicked off a Roaring Twenties celebration during the company's Diamond VIP cruise in Europe last night by noting that the era must have been absolutely fabulous.

"I think the ladies must have had longer legs in those days," he said, adding "I should know - I've been having a good look".

The 20s event was appropriate given it comes in the lead-up to APT's 90th year next year, with McGeary happy to pose with some of his flapper team below.



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PHT boys bare all for APT

DESPITE some unseasonably cool European spring weather this week, some of the Phil Hoffmann Travel contingent on the APT Diamond VIP achievers trip on the Rhine River (see p3) had no hesitation in showing their dedication to the cause.

The trip has included a film crew capturing elements of the APT product for future marketing efforts, and they needed some shots of people using the pool on

the *MS AmaVenita* sundeck.

That was no problem for these hardy lads, who quickly got into the spirit of things despite the threat of significant shrinkage.

Don't worry - the pool is heated and was much warmer than the air temperature of about 8°C.

Pictured making the most of the invigoration are, from left: Darien Foot, Jeremy Potter, Joseph Tolman and Mario Cufoni, all from Phil Hoffmann Travel.

TA campaign a hit in US

TOURISM Australia's aquatic and coastal campaign has boosted intention to visit scores significantly among targeted US consumers since its roll out on Australia Day.

A Nielsen survey carried out after the Facebook campaign found Americans viewing the video clips had an intention to visit three times higher than the industry average for similar travel and tourism campaigns.

The campaign served up aquatic-themed video content to Facebook users, including TA's new ad featuring Hollywood hunk Chris Hemsworth and 360° scenic video footage.

The national tourism agency's chief marketing officer, Lisa Ronson said the US push is already "exceeding expectations" and the agency plans to expand its relationship with Facebook over the coming months.

"Based on the engagement

we've been getting to our posts, it's definitely providing the inspiration for potential travellers to take that crucial next step towards booking a holiday to Australia," Ronson said.

"Through Facebook we've been able to give American consumers a real sense of what it feels like to be in Australia and to experience for themselves being on, in or near the water."

The 360° videos which are receiving the most views and the highest engagement on Facebook are those featuring wildlife and deeper immersive experiences.

Scenes in the 360° footage include flying over the 12 Apostles, soaring above the Three Capes Walking Track in Tasmania and swimming with sea lions off Port Lincoln in South Australia.

The aquatic and coastal push by Tourism Australia is the latest investment of the *There's Nothing Like Australia* campaign.

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Hurtigruten newbies

HURTIGRUTEN has placed its first order for a new ship in more than 10 years, revealing an agreement for four new explorer ships for 2018/19.

In response to rising demand for adventure travel, two new vessels will be built for adventure expedition voyages in the Arctic and Antarctic regions, as well as along the Norwegian coastline.

They will be designed and developed by Rolls-Royce, with the assistance of Norwegian ship designer Espen Øino, and built by Kleven.

The new additions to the fleet will be equipped with environmentally-friendly technology and will allow guests to land close to new destinations.

Allianz names ceo

ALLIANZ Global Assistance (AGA) has officiated Craig Dalzell as chief executive officer, effective immediately.

Dalzell has 20+ years experience across multiple industries and has been acting ceo since Jan following John Myler's departure, stepping into the position from his past role as chief financial officer.

Air Vanuatu cranks up int'l flight capacity

"**STRONG** demand" has seen Air Vanuatu introduce extra international flights to Port Vila, commencing 01 Jun.

The increase is in support of the Vanuatu Tourism Office's tourism recovery marketing efforts.

"For the first time since Cyclone Pam, we will be operating six flights a week to and from Sydney to Port Vila, three flights a week to and from Brisbane and three flights a week to and from Auckland," NF ceo Joseph Laloyer said on Fri last week.

A planned advertising blitz for the destination will be activated shortly, with Laloyer forecasting "strong growth for the second half of the year".

"The effect of other airlines suspending services to Port Vila has also had an impact on Air Vanuatu due to sensational media coverage of suspensions.

"As the national carrier we were surprised and disappointed in their actions which have had a detrimental impact on the nation as a whole," Laloyer added.

TBIT improvement

QANTAS advises a new walkway connecting Tom Bradley Int'l Terminal (TBIT) and Terminal 4 at Los Angeles Int'l Airport has made connections to American Airlines flights easier and faster. More details **HERE**.

Bentours heads to NTW



BUYERS from over 25 countries and more than 300 Norwegian suppliers headed to Bodo for the 'Norwegian Travel Workshop' (NTW) from 11-14 Apr.

Pre- and post-tours showcased regional Norway, historic towns

and cities, the fjords and Norway to attendees.

Ryan Bennett, brand leader for Bentours is **pictured** above (centre) on a post-tour led by Stine Teigen in the UNESCO heritage listed town of Roros.

Other firms who participated in the post tour include Viator, VOS and Nordic Luxury.

Tourism NT campaign

TOURISM NT have launched a campaign for Kakadu coinciding with the 30th anniversary of the release of *Crocodile Dundee*.

Most of the film's Australian scenes were shot in Kakadu and Kakadu Tourism is anticipating the anniversary on 30 Apr will boost tourism in the year ahead.

As part of the campaign, which will run until 22 May, NT Tourism is releasing a series of "Tweetbuster" videos which tackle barriers people have about travel to Kakadu.

Watch episode five **HERE**.

OZ comm changes

AGENTS in Australian ticketing Asiana flights cannot claim BSP commission for SOTO (Sold Outside, Ticketed Outside) bookings, effective 01 May.

OZ's fare & fuel surcharge is still commissionable for ex Australia only bookings.

BESydney appoints

ASHLEY White has been named deputy general manager, Bidding at Business Events Sydney in a part-time capacity until 06 Jun, before moving to full-time.

Skywards/Minor pact

EMIRATES Skywards members can now earn triple Miles and access a 10-30% discount off Best Flexible Rates at Minor Hotel Group (MHG).

EK and MHG have partnered to offer the deal, which also includes 10-20% off dining at participating restaurants and spa treatments and guests will earn nights towards their DISCOVERY tier status.

The deal is available at Anantatra, Avani Hotels and Per Aquum properties until 30 Jun, using the code 'EKOFFER'.

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Barry Mayo calls for TCF substitute

TRAVELMANAGERS' chairman Barry Mayo has called on the government for an alternative form of consumer protection against travel intermediary insolvency after Pack N Go Travel agency owner Taha Baghdadi disappeared (**TD** yesterday).

Mayo has criticised the New South Wales Fair Trading Commissioner Rod Stowe's advice that "consumers could protect themselves from dodgy travel agents by checking they belonged to the Australian Federation of Travel Agents' travel accreditation scheme" as being misleading.

"ATAS accreditation, by itself, affords no consumer protection against an agent's failure to account," Mayo said.

He has urged the govt to take "immediate steps" to use the \$23 million dollars of TCF funds which remains to "reinstate a more robust financial oversight of the industry and provision of consumer protection".

Baghdadi was ordered to pay almost \$30,000 in fines, cost and compensation to three victims.

Dubai pax traffic up

DUBAI international passenger traffic has topped 7.2 million for Mar with a 7.4% rise on last Mar, according to Dubai Airports' latest monthly traffic report.

First quarter international traffic is now at 20,948,690, up 6.8% on the same period last year.

During 2016 Q1 DXB handled 100,137 flights, a 5.4% jump on 94,981 handled during Q1 2015.

The fastest growing international market was Eastern Europe (up 13.5%), then India (up 10.8%), followed by Western Europe (up 10.7%).

This puts DXB on target to meet its forecast of over 85 million passengers by year end.

Aussies love Finnair

FINNAIR has seen a significant spike in Australian travellers in the first quarter of 2016, with Aussie bookings up more than 20% compared to the same period last year.

Finnair country sales manager - Australia, New Zealand and New Caledonia, Geoff Stone said the carrier's A350-XWB Hong Kong service which launched last month was of "specific interest for Australian travellers" with many connecting their Finnair European and North American flights to Hong Kong & Singapore.

He also attributed the rise to "new and seasonal destinations" continually added to the network including Edinburgh and Dublin.

Dubai Park annual pass

THE Middle East's largest integrated theme park, Dubai Parks and Resorts, which is set to open in Oct has announced its annual pass program.

Available now, the pass offers visitors unlimited access to more than 100 rides and attractions and invitations to exclusive preview days, VIP packages and 10% discounts on food and merchandise.

There's a host of annual passes available starting at AU\$265.

CLICK HERE for more information or to book online.

NZ tourism growth concern

A '**MOOD** of the Nation' report commissioned by Tourism New Zealand and the Tourism Industry Association (TIA) found 30% of respondents are worried that tourism growth could be too high.

More than 1,000 New Zealanders were surveyed on their perceptions of tourism across two surveys conducted in Dec 2016 and Mar 2016.

The main issues raised by those concerned by predicted tourism growth are road safety, potential damage to the environment and a lack of infrastructure.

"Tourism New Zealand and TIA are working with other agencies and playing an important part in addressing road safety for foreign drivers," said Tourism New Zealand chief exec Kevin Bowler.

"We are also involved in a major piece of work to identify and improve accommodation supply and most significantly,

we are driving shoulder season travel which is helping to relieve pressure on infrastructure at peak times."

The research found one third continue to express interest in seeing an increase in visitor numbers, but most respondents underestimated annual visitor arrivals.

Most New Zealanders were aware international tourism is in the top three industries in terms of economic contribution but there was a tendency to underestimate the value of tourism to the economy and the number of people it employs.

"Overall, the perceived positives of international tourism remain far more prominent than the negatives, with safety and congestion on our roads the primary concern," Bowler said.

To view the full 'Mood of the Nation' report, **CLICK HERE**.

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- Previous experience working in AGILE

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Only shortlisted candidates will be contacted.

Twin Waters rebrand

ACCORHOTELS has announced Grand Mercure Apartments Twin Waters in Queensland will become the Sebel Twin Waters, effective 02 May.

"We saw an opportunity to further revitalise and leverage the Sebel Brand's presence in this destination," commented AccorHotels Pacific chief operating officer, Simon McGrath.

The rebrand has brought AccorHotel's tally of Sebel-badged properties up to four, comprised of Sebel Twin Waters, Sebel Noosa, Sebel Maroochydore and the The Sebel Pelican Waters Golf Resorts and Spa.

Aloft Lima additions

STARWOOD Hotels & Resorts Worldwide are expanding the reach of the Aloft brand in South America, announcing two new properties for Peru.

Set to debut in 2018, Aloft Lima Costa Verde will be located on the boardwalk of Miraflores - a commercial district with growing tourist demand - offering 160 loft-like rooms.

The nearby Aloft Lima Miraflores, also slated to launch in 2018, will be positioned in the heart of the precinct and features 164 rooms.

VA A-League GF boost

VIRGIN Australia has added flights in response to demand for the Hyundai A-League 2016 Grand Final (GF) in Adelaide this weekend.

On Fri, VA has introduced a SYD-ADL service departing at 0955 as well as an extra MEL-ADL flight departing at 1700.

A return flight from ADL-SYD departing 2000 on Sat has been added, along with an ADL-MEL flight at 2005 on Mon.

MEANWHILE, Virgin Australia and V8 Supercars will today make a "major announcement" about the future of the sport.

VA is the naming rights partner of the Supercars Championships, and supports teams and drivers by flying them across Australia and abroad during the Championship season.

The *Gold Coast Bulletin* reports the deal between Virgin Australia and V8 Supercars will be for a number of years and will include a new race in Dubai.

BridgeClimb training

BRIDGECLIMB Sydney has released a 15 minute training video aimed to educate travel agents on the various climb products on the Harbour Bridge.

CLICK HERE to view.

Grand Nikko Daiba

OKURA Nikko has agreed to buy the 884-room Grand Pacific Le Daiba in Tokyo, with plans to rebrand the hotel as Grand Nikko Tokyo Daiba, opening 01 Jul.

Travelport show off capabilities



TRAVELPORT hosted over 40 representatives from 20 airlines at their Sydney office last week to showcase their air merchandising solution.

Attendees were updated on the capabilities of Rich Content and Branding, including the ability for carriers to send tailored offerings to specific travel agencies.

Pictured: Shirley Field, Virgin Australia and Kaylene Shuttlewood, Travelport.

CX lounge handover

CATHAY Pacific Airport Lounges at Hong Kong International Airport will no longer be operated and managed by Peninsula Clubs and Consultancy Services from 01 May.

The handover of three lounges - The Wing, The Pier and The Cabin to Cathay Pacific will occur in phases between 25 Apr and 01 May.

Princess into Cairns

PRINCESS Cruises three Australian-based ships will start docking at the Cairns Cruise Liner Terminal from Jun after proving they can safely traverse the channel to the city's harbour.

The move means guests aboard *Sun Princess*, *Sea Princess* and *Dawn Princess* will no longer have to transfer to Cairns by tender boats from the ships anchored at Yorkeys Knob, north of the city.

Dawn Princess will be the first to stop in on 08 Jun, with a further 16 scheduled calls to Yorkeys Knob between Sep 2016 and Sep 2017 to also be transferred to the terminal.

Prior to the decision, extensive simulator exercises were undergone to map the ships' passage through Cairns harbour and Trinity Inlet, concluding it's possible to get the 77,000-tonne Sun class ships in to dock at the cruise terminal.



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FCM appointment

JOHN Lewis has been named FCM Travel Solutions' new customer experience leader for their Australian business, effective immediately.

Business Results program debut



ABOVE: A group of Personal Travel Managers recently participated in TravelManagers' new Home Based Business Results training program, which first rolled out late last year in

Western Australia and Victoria.

The six month program gives attendees the opportunity to network with peers, learn from like-minded business owners and industry experts.

Personal Travel Managers attend seven full training days over six months and complete take-home assignments.

Upon completion, attendees receive a Certificate IV in Travel and Certificate IV in Business Sales - both nationally accredited qualifications.

The program will roll-out to PTMs in NSW, Queensland and Victoria throughout this year.

StayWell Birmingham

STAYWELL Hospitality Group has opened its first property in Europe, Park Regis Birmingham.

The property is around 2.5 hours northwest of London and offers 253 rooms, two junior suites and a 151.54m² presidential suite - the largest in the city.

Located in a former office tower, the building underwent £50m of renovations and now features a glass sky bar, restaurants, spa and business lounge.

Tinder-style travel app

UK-BASED tour operator Laika Travel has today launched the Laika app, a Tinder style program that allows users to discover adventure travel tours through its image-based search engine.

Laika can be downloaded on Apple's app store.

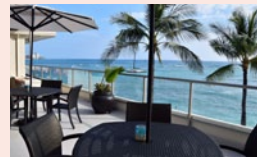


Accommodation Updates

WELCOME to Accommodation Updates, *Travel Daily's* Wed feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to accomupdates@traveldaily.com.au.

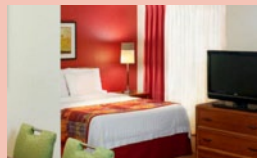


Hawaii's **Aqua Ohia Waikiki** has completed extensive renovations to its guest rooms and public spaces. The property, which has joined the Aqua Hotels & Resorts portfolio, now offers an updated pool area, new public bathrooms, exterior building enhancements and more. Complimentary amenities have also been introduced, such as a shuttle service, use of beach chairs and towels and DVD rentals.



Outrigger Resorts has announced the debut of its new Voyager 47 Club Lounge in Hawaii, located at the Outrigger Reef Waikiki Beach Resort. Situated on the third level of the resort's Diamond Head building, the venue offers both indoor and outdoor seating and

offers premium views of iconic Waikiki Beach.



Residence Inn Long Island in the US has received a multi-million dollar makeover, debuting refreshed suites, lobby, breakfast area, business centre, gym and meeting rooms. Guests will be welcomed at the new front desk, which has been updated to offer a

streamlined check-in and check-out process. Rooms have been updated to include plush bedding and well-lit bathroom vanities.



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Join the leaders in luxury travel. When you join a Virtuoso agency, you become part of an exclusive club of leading travel advisors in 26 countries, who collectively sell over 12.5 billion annually, making it the most powerful in the luxury travel market. In addition to great products and clients, if you have a passion for marketing (particularly digital) and an interest in growing a brand and taking it to the next level, then this is the role for you.

Responsibilities:

Effectively manage all operational, sales and marketing aspects of the Leisure team, both on a day-to-day and strategic basis. This position will function as a Leisure Specialist at least 50% of the time, responsible for winning and maintaining clients in their own right.

Salary:

Competitive salary paralleled with a personal and team incentive.

National Client Relationships Manager

This role is based in NSW (**Account Manager**). Join the leaders in corporate travel technology. Whether it is our state of the art "one stop shop" client portal, or our bespoke client reporting tools, you have a toolbox of great technology solutions to help your clients achieve their corporate travel goals.

Responsibilities:

Your role is to work autonomously to manage a national portfolio of clients who's key contact is located in Sydney, whilst still being part of a team working around the country and New Zealand. This includes meeting your clients regularly, helping identify opportunities and sharing meaningful spend reviews.

Salary:

Competitive salary paralleled with an exciting incentive.

Please respond to the CEO stu.milne@worldtravel.com.au by COB 3rd of May 2016

AFL Round 5 Winner

Congratulations

RACHEL HORSTING

from Sorrento Quay Travel & Cruise Centre

Rachel is the top point scorer for Round 5 of Travel Daily's AFL footy tipping competition. She's won a \$100 hamper from Trafalgar Tours.

Simply the best
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Major prize for the 2016 footy tipping competition is return economy class fares flying with **EMIRATES** to any one of the 39 cities they fly direct to in Europe including Rome

NSW permit: LTF5916/013% ACT permit: TP 16/00359



VENTURE Holidays and Singapore Airlines showcased their product to a group of travel agents from South Australia on a recent five-night educational visiting Singapore and Bangkok.

The group orientated themselves in Singapore with a city sightseeing tour.

Free time was used to explore Ce La Vi, the rooftop bar at Marina Bay Sands, Gardens by the Bay and Sentosa Island.

In Bangkok, the group learned the ropes of the country's public transport system on the Tastes of Bangkok Transport tour - a way to take in the sights with a guide on hand while experiencing the city by tuk-tuk, boat, Skytrain, bus and the adventurous khlong ferry.

The group attracted a lot of

laughter from the locals as they navigated Bangkok.

Free time saw the group develop their culinary skills at the BaiPai Thai Cooking School and research the best places for shopping, massages and eateries.

Venture Holidays is an independent travel wholesaler and is also the GSA for Fez Travel, Acacia Africa & China Links Travel.

Pictured left to right are Adam Warren, Singapore Airlines; Danielle Parker, Venture Holidays; Melissa Rayner, RAA Travel; Tessa Diplock, Helloworld Port Adelaide; Brianna Edwards, Hastwell Travel; Amanda Wardle, helloworld Naracoorte; Katie Moseley-Greatwich, Venture Holidays and Peter Hughes, Port Lincoln Travel and Cruise.

Las Vegas lagoon

CRYSTAL Lagoons is joining forces with Wynn Resorts to transform 38-acres of the Las Vegas Strip into a beach-front lagoon.

The lagoon would be the star of the proposed Wynn Paradise Park development which is set to feature meetings and convention space, an 1,000-room hotel, a small casino and extensive dining and nightlife.

The lagoon would be the biggest the US has seen to date.

Paradise Park which is still subject to approval would be constructed on around 130 acres of land on the Wynn Golf Club.

Rockies Heli reps

ROCKIES Heli Canada has appointed Sydney company CLT Communications headed by Tanya Chamberland as the company's new account manager for Australasia and Asia.

The appointment was made with the goal of increasing the adventure company's presence in Australasia and Asia.

Chamberland has spent the last two decades working for inbound Canadian operators including Jonview Canada and Brewster Travel Canada.

All operational, reservations and billing queries will remain with the operations team in Alberta.

Muslim-friendly travel

NEW travel review and booking site Tripfez launched yesterday at the Arabian Travel Market show in Dubai, dedicated to the fast-growing Muslim travel sector.

The site features 200,000 hotels and resorts with more than 20,000 of them classified as halal-friendly by sister company Salam Standard.

Tripfez ceo Faez Fadhilillah said he has identified "a gap in the market" to provide the world's 1.7b Muslims with halal-friendly travel options online.

See www.tripfez.com.

Spain webinar

SPAIN & Portugal Travel Connection is hosting a 30min webinar on 'Basque Region of Spain: Destination, culture, Tours, Accommodation' on 16 May.

Sessions will take place at 4pm & 5pm (AEST) - call 1300 858 795.

Malawi flooding

DFAT is advising Australians that flooding in parts of Northern and Central Malawi have caused damage to road networks.

Travellers should follow the advice of local authorities and local news and weather updates.

Vic tourism meet

THE 2016 Victorian Tourism Conference will be held from 25 to 26 Jul at the Ulumbarra Theatre in Bendigo.

Presented by Victoria Tourism Industry Council (VTIC), the event marks the first time pre-conference tours will be available through Bendigo Tourism.

The event brings travel industry professionals together and will be packed with speakers, workshops and activities.

Registrations are open now until 11 Jul, to register see victourismconference.com.au.



Explore the magnificent and mystical Kimberley across 20 days with this month's exciting **Travel Daily** competition, brought to you in partnership with Australia's award-winning travel operator **APT**. Every day we will be taking you on an adventure, showcasing the many highlights available on an APT Kimberley Wilderness Adventure.

The person with the most correct answers, and who wows us with the most creative answer to the final question, will win an unforgettable 'Kimberley Complete 15 day small group 4WD adventure' for two people, departing in September 2016.

Send your answers to: APTcomp@traveldaily.com.au

Q18. For the first time in 2016, APT is offering a Kimberley tour with longer, faster paced walks for those that are more physically active. What is it called?

HINT: [CLICK HERE](#) and see p70



Travel Daily is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry - sign up at www.traveldaily.com.au.

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CORPORATE CONSULTANTS
SYDNEY – SALARY PACKAGE UP TO \$70K**

This is a rare opportunity to work for one of the leaders in Corporate Travel Management; be part of dynamic team servicing only VIP clients in the corporate market. Fantastic new offices located in the heart of the CBD close to public transport and shops. You will be providing exceptional service as your clientele will be the crème of the crème in the corporate market. Min 2 years corporate travel industry experience, GDS skills & strong airfares knowledge.
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**AVOID FOMO – APPLY NOW!
WHOLESALE TRAVEL CONSULTANTS**

SYDNEY – SALARY PACKAGE UP TO \$46K + BONUSES
Take the plunge and join this award winning client now! If you have a passion for destination Asia and tired of working towards commission, make the move into wholesale today. From the Taj Mahal to the Great Wall of China, you will sell the dream of these amazing Asian destinations every day! With a guaranteed educational program you will also get to travel to those destinations that you are passionate about. Min 1 year travel industry experience, GDS skills & great sales ability.

**WANT TO CRUISE THE WAVE?
FIT & GROUPS CRUISE SPECIALISTS**

THROUGHOUT SYDNEY – TOP SALARY PLUS INCENTIVES
We have an abundance of cruise specialist roles throughout Sydney. From FIT to groups; wholesale to retail; we have the ideal role for you. Represent elite cruise liners & river cruises arranging cruise only or bespoke all-inclusive packages. If you know your ship then you can enjoy a top base salary + incentives + discounts, 5* famils/inspections, global training / progression & an office close to home! All you need is min 2 years retail/wholesale consulting, solid GDS & airfares, passion for the seas & proven sails ability!

**UNIQUE AND EXCITING ROLE
LEISURE CONSULTANT**

MELBOURNE (S\E) – SALARY PKG UP TO \$60K + BONUSES
You will be moving between two stores which ranging from general public consulting to very high end leisure clientele, depending on which store you are in. You will be working on some major projects different from any other projects within retail leisure market! While you will be drawing on your extensive knowledge of the travel industry, you will also be expanding your knowledge and applying your innovative ideas to create some amazing packages. Min. 3 yrs Travel Consulting experience. Amadeus preferred.

**AMAZING CUSTOMER SERVICE AGENT
CUSTOMER SERVICE CONSULTANT
MELBOURNE - SALARY PKG TO \$46K (DOE)**

If you enjoy interacting and helping customers with their travel reservations but don't want the face to face sales or sales pressure, we have the job for you! My client is looking for a customer service professional who is able to liaise with clients via phone and email to assist with enquiry and reservations. As an added bonus there is minimal weekend work! Minimum of 3 years customer service experience required. Experience in the travel industry is preferable but not essential. Apply today!

**THE CRUISE EPIDEMIC – IT'S UPON US!
CRUISE CONSULTANT**

MELBOURNE INNER – SALARY PKG UP TO \$70K (OTE)
Are you a cruising specialist who wants to take advantage of the recent cruising BOOM in Australia? My client is looking for an experienced cruising expert to join their incredibly successful team in servicing the general public with all cruising enquiries, making the most of the current cruising hype, while also sending people on incredible cruising experiences! You will get cruising famils and will only work one in every 5th or 6th Saturday! Get your weekends back! Min. 2 years travel consulting experience required.

**GOT YOUR SEA LEGS
CRUISE CONSULTANTS
GOLD COAST – \$55K OTE ++**

Calling all cruise gurus, come and join a new and exciting cruise division in the heart of the Gold Coast. Handling phone and email enquiries from direct clientele you'll sell some of the best cruise products out there. Not only will you escape face to face consulting but enjoy a solid base salary + uncapped incentives, embark on free and discounted cruises and be given ongoing training. All you need is travel consulting experience, a positive attitude and top notch cruise knowledge. Interviews start soon – apply now.

**CALLING ALL JAPAN SPECIALISTS
TRAVEL CONSULTANTS
BRISBANE – \$50-\$60K OTE ++**

This is your chance to join a new team in Brisbane specialising in small groups, tailored packages & wholesale arrangement to Japan. You will be booking holidays to Japan for direct passengers & travel agents. Your first hand Japanese travel knowledge will ensure your clients have the best experience the country has to offer. Strong salary pkg. with bonus structure on offer. Must have exp. living & working in Japan or extensive personal Japan travel, basic Japanese language skills & high level customer service skills.



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