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Cyclone Yvette waiver

VIRGIN Australia has issued a commercial policy for passengers booked on flights to/from Broome, Port Hedland and other regional ports potentially affected by Tropical Cyclone Yvette.

The waiver applies to customers with tickets issued before 22 Dec, for departures from 24 to 27 Dec. Agents need to re-issue the ticket in-house on Virgin Australia (795) ticket stock using the waiver code 'BW000035'.

For more details, [CLICK HERE](#).

Ethiopian to launch Singapore services

STAR Alliance member Ethiopian Airlines is set to debut non-stop Boeing 787 services to Singapore next year.

The Singapore-Addis Ababa flights will commence 02 Jun 2017, operating five times weekly, with the carrier touting the route as providing a gateway to Asia and Australia from Africa.

In Australia, Ethiopian Airlines is represented by World Aviation Services, which was recently sold by Helloworld to Consolidated Travel owner Spiros Alysandratos.

TD launches Terra Firma

NEXT year will see the debut of "Terra Firma," a major initiative



by the **Travel Daily** Group which aims to highlight the ongoing evolution of the touring sector.

Terra Firma is a one day conference taking place in Sydney on 28 Mar 2017, with the Council of Australian Tour Operators supporting the event which aims to "inspire and educate the travel agent community about the vast array of land product available to Australian travellers".

As well as an educational seminar program featuring key

travel industry executives, Terra Firma will include an exhibition so attendees can be updated on the latest supplier products & offers.

Networking opportunities will also abound, with the event an ideal chance for the industry to converge and promote the road, room and rail sectors.

Sponsorship and exhibitor opportunities are now open - save the date of Tue 28 Mar, and for a copy of the prospectus email terrafirma@traveldaily.com.au.

Worldhotels boss

WORLDHOTELS overnight announced the appointment of Geoff Andrew as its new chief executive officer.

Andrew steps up from his current role as the independent hotel group's chief operating officer, replacing Dirk Fuehrer who is departing after just 11 months (**TD** 29 Jan 16) due to personal circumstances.

Fuehrer will continue to consult to the group after relocating with his family to Vienna, Austria.

Today's issue of TD

Travel Daily today has four pages of news and photos, plus a full page from: ([click](#))

- Travel Trade Recruitment

This will be the last issue of **Travel Daily** for 2016 & we will be back in action on 03 Jan.

We would like to wish all our readers the best for the festive season and look forward to another great year in 2017!

The Year in Review

THE past year has been a phenomenal time in the Australian travel industry, so **Travel Daily** has prepared a special edition to recount all the major events of 2016.

Grand-scale mergers, massive profits, a booming cruise industry and soaring tourism numbers all left a big mark on the travel landscape, and it's all detailed in our Year in Review.

Plus, there are lots of fantastic photos from the pages of **TD** and a selection of our favourite editions of Window Seat.

To download a copy [CLICK HERE](#).

AS/VX SFO boost

THE recent approval of the merger between Alaska Airlines and Virgin America has seen the carriers announce plans to expand San Francisco operations.

New routes to be flown under the VX code include a daily A320 flight from San Francisco to Orlando, as well as triple daily SFO services to Orange County and a new double daily operation to Minneapolis St Paul.

The expansions will be phased in from Jun 2017.

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"Being an independent is a win win! I have the freedom to run my own business, doing what I do best, within the framework of the FBI Travel network and support system" **Debbie Grace, Independent Travel Manager**

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MAIL

MEL traffic growth

TOTAL passengers travelling through Melbourne Airport in Nov increased by 4.1% when compared to the same period last year, according to the latest traffic results.

International passengers were up 7.2% to 780,597, while domestic passengers jumped 3.0% to 2,165,902.

Growth from int'l markets was mainly driven by the Northeast Asia region and the Southeast Asia market, which were up 14.8% and 7.7% respectively.

MEL chief executive Lyell Strambi attributed the dramatic upticks from North Asian markets to increased capacity over the past 12 months facilitated by the addition of new China routes by JD, HU and 3U.

Tourism NT's new leaders

TOURISM NT yesterday unveiled a new senior management team to steer the organisation's activities and staffing resources to be "more effectively organised to deliver on strategic priorities and increase visitation to the Northern Territory".

Jo Smallacombe has taken on the role of gm marketing for six months (effective 23 Jan).

Smallacombe has extensive experience in marketing and communications across a number of industries within the private sectors and government.

Other team members include Angela Collard, appointed divisional executive director of Tourism NT and Valerie Smith as gm of the planning and policy

area which has been retitled to Destination Development, and John Di Maria, gm centre region.

"Relevant positions within Tourism NT have been transferred to the renamed Destination Development to provide a cohesive approach to enhancing the supply side of tourism incl cruise and sector development," the organisation said.

SeaLink SA China plan

SEALINK South Australia has debuted a new Chinese website after identifying China as a key growth market for the state.

The new site is packed with accom options as well as day and overnight tours.

Additionally, visitors can also be connected via an online link to Sealink's Mandarin speaking operations team.

Hertz, Cathay tieup

HERTZ Global will become Cathay Pacific's exclusive rental service provider, following the signing of a two-year deal.

Under the pact, a new website dubbed Hertz, Dollar and Thrifty has been launched to provide CX customers with convenient access to a broad range of vehicles and offers for around 10k locations all around the world.

Additionally, CX passengers will automatically receive a 5% discount on Hertz Rent a Car.



Window Seat

THERE'S nothing more soothing than seaweed-infused pyjamas.

Emirates' new range of First class pyjamas come equipped with "Hydra Active Microcapsule Technology" which uses "billions of capsules applied to the fabric which gently releases naturally-moisturising Sea Kelp during movement".

The airline explained the "brown sea algae or seaweed" is known to be "rich in nutrients that hydrate skin while retaining moisture, especially useful in an aircraft environment".

Luckily for fans, the PJs "locks in the moisturiser for up to 10 washes" and can be reused.

The pyjamas are part of a new range for pointy-end pax, with the airline releasing luxury blankets, skincare from VOYA & new amenity kits from Bulgari.

The "world's first moisturising lounge wear" (pictured) will be available in the First Class cabin on overnight long haul flights.



What an absolute ripper!



NEEDLESS to say, the *Travel Daily* team are impressed.

Just when we thought we'd seen it all, this entry into the *Travel Daily* monthly competition popped up on our screens.

"I am so excited I/we had so much fun working on all the elements and putting it all together," said Sue Taylor of Travel & Cruise's Bright office.

"From cutting up cardboard boxes, painting till late at night, raiding the local op shops and our own wardrobes, to placing my friends and animals into the final shot. Lots of laughs before and

afterwards!" she said in her entry.

Taylor even went so far as stroking our ego, adding "We love Air Canada in our office and we read *TD* religiously every day".

If she wins, we hope she will be just as creative in breaking the news to the third person in her party that Air Canada is only giving away two return Economy class tickets to New York...

We might be knocking off for Christmas today, but there's still time for *TD* readers to do some hard yakka right up to New Year's, with entries open until 23:59 AEST on 31 Dec.

Peace-of-Mind Has A New Number



Council of Australian Tour Operators
 Registered Operator No. TO1234

Nothing helps you sleep easier than knowing you're dealing with suppliers you can trust.

CATO members are experts in their field. They understand your client's needs and importantly, they are based here so are only ever a phone call away.

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www.cato.asn.au

Zukerman recognised



RUTH Zukerman has received a Victor Chang Ambassador Award, in recognition of her “enormous, charitable support to the Victor Chang Cardiac Research Institute for many years”.

Zukerman was the director of sales and marketing for Conrad Bali Resort & Spa for eight years before moving back to Sydney in 2011 to freelance in PR/Comms on international hotel projects.

She is **pictured** above receiving her award.

Fathom Cuba sailings

FATHOM has received approval from authorities to launch six additional calls to Cuba.

The seven-day sailings will take place as part of Fathom’s scheduled journeys to the Dominican Republic on 26 Feb, 12 & 26 Mar, 09 & 23 Apr & 07 May.

Shore excursion highlights include visits to Our Lady of Charity El Cobre Church and San Juan Hill.

Ormina Euro tours

ORMINA Tours has introduced what it calls “the industry’s smallest ever European tours”.

Having reduced its group size down to a maximum of 10 guests, Ormina’s 2017 program is jam-packed with tours exploring Italy, Rome, Florence, Berlin, Budapest, Spain and more.

Guaranteed departures apply for bookings of just two guests.

Select small group journeys can operate in reverse order on certain dates for more flexibility.

For more details, **CLICK HERE**.

WIN MARK CARTER’S NEW BOOK

This week *Travel Daily* and Mark Carter are giving five lucky readers the chance to win an autographed copy of his newly published book, *Ignite Your Potential*.

Ignite Your Potential is a development book that offers practical advice through a combination of memoir, emotional intelligence and practical tips from a variety of programs and accredited models. Each chapter centres on a theme of personal improvement, through insight or entertaining story, that is then summarised in three quick tips. These can be applied to all areas of life but geared more towards peak performance, personal development and business improvement. The book has been beautifully illustrated with a bespoke set of 25 pieces brought to life by artist Deborah Gillham.

To win, simply be the first person to send through the correct answer to the question below to markcarter@traveldaily.com.au

What is Mark Carter’s handle on Instagram?

Hint! Visit markcarter.com.au





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Quest Melbourne

QUEST Apartment Hotels continues its expansion across the country after securing the lease for its newest property at Pacific Epping Shopping Centre in Melbourne, set to open late 2018.

The new apartment hotel complex (**pictured** below) will stretch across 6,500m² and feature 96 rooms.



Hertz ceo retiring

JOHN P. Tague, ceo and president of Hertz Corporation, will retire at the end of the year, with his role replaced by Kathryn V. Marinello who was previously ceo of human resources software provider Ceridian.

Tague has headed up the car rental giant since late 2014.

Africa consul closure

AUSTRALIA’S Department of Foreign Affairs & Trade has closed the Australian Consulate in Dar es Salaam in Tanzania indefinitely.

Consular & passport assistance is available from the Australian High Commission in Nairobi in neighbouring Kenya.

Tassie ranger program

TASMANIA Parks & Wildlife’s annual Summer Discovery Ranger Program has been unveiled for the peak summer period, offering visitors a wide range of activities such as guided walks, evening talks, kids adventures and more.

Programs will run statewide, including Cradle Mountain, Bay of Fire, Freycinet and Bicheno, Maria Island and Bruny Island between 27 Dec-29 Jan.

CLICK HERE for more details.

Specialists rebrands

TRAVEL Specialists Mosman on Sydney’s north shore has taken on the new ID of Mosman Travel.

Established in 1964, Mosman Travel’s managing director Sharyn Kitchener said the re-branding reflected the heritage of the firm.

The new business name has been incorporated into a new logo and identity (**pictured** below) and Kitchener says there are plans to refurbish the in-store environment in time, to “enhance the customer experience”.



HA launch KOA/HND

NEW thrice weekly flights between Kona on the Big Island of Hawaii and Tokyo Haneda were launched by Hawaiian Airlines this week, the first direct flights from Japan to the Island of Hawaii since 2010.

HA operates Airbus A330-200 aircraft on the new route.

Langham Jeddah

LANGHAM Hospitality Group has announced The Langham, Jeddah hotel will open in 2018 as part of an agreement to manage the luxury hotel in the Kingdom of Saudi Arabia.

The 328-room, 39-suite hotel is located along the Red Sea with a 30km long seafront promenade.

flyBe LHR routes

FLYBE is set to launch new services to Aberdeen and Edinburgh from London Heathrow, effective from 25 Mar.

Flights will be operated by Dash8-Q400 aircraft and will be serviced three and four times daily on week days.

TNZ strong finish

TOURISM New Zealand reported a pleasing finish to 2016 with the latest international visitor arrival figures up 11.7% on 2015 for the year ending Nov.

The 2016 spring shoulder season growth saw a strong 16.1% year-on-year increase in holiday arrivals across Sep-Nov. "This is great news as Tourism New Zealand continues with its work to promote only shoulder season travel," acting Tourism NZ ceo Brigid Kelly said. Nearly 32,000 more Americans holidayed in New Zealand compared to the same time last year, while Aussie tourists were up a significant 8.9% on the same time last year.

AKL's bumper Nov

INTERNATIONAL arrivals to Auckland Airport jumped a whopping 12.9% to 798,046 in Nov on the same period last year. Growth was achieved across all regions, driven primarily by increased seat capacity, with America Routes up 41.3% and Asia/Middle East up 27.1%.

The international hub's overall passenger movements exceeded 18 million in the 12 months to Nov, up 1,907,091 compared to 2015 figures.

Elizabeth Quay park

ELIZABETH Quay's BHP Billiton Water Park in Perth has reopened. WA Planning Minister Donna Faragher said that a full review of the construction and operation of the waterpark had been undertaken and the park was now well placed to cater for the expected levels of high demand.

Travel Specials

WELCOME to Travel Specials, *Travel Daily's* Friday feature. If your firm has released a travel special you'd like to make the industry aware of, send the details to specials@traveldaily.com.au.

Bench Africa is offering 20% off its nine-day true Botswana safari package. Prices lead in at \$7,560pp twin share including all meals, local drinks, light aircraft transfers and game viewing activities. The deal is valid for travel between 01 Apr-30 Apr 17. Phone 1300 AFRICA (237 422) and quote Botswana Uncovered, Easter Special.

Outrigger Hotels and Resorts is slashing up to 30% off its best available 2017 rates throughout the Pacific and Indian Oceans when booking via Outrigger's website before 11 Jan using the promo code NEWYEAR.

Take advantage of an ace tennis package at **Mantra Midtown** in Brisbane. From \$252 per night for two people, the deal includes two category A tickets to the Brisbane International at Pat Rafter Arena, overnight accom, breakfast for two and onsite car parking. Phone (07) 3211 1116.

Save 10% on **Amadeus River Cruises** with an earlybird offer on all 2017 departures booked before 28 Feb. A full list of cruises can be found at www.amadeus-rivercruises.com.au.

Silversea season's greetings



THERE were crackers and Santa hats in abundance this week as travel teams across the country united in Christmas festivities. Among them was the Silversea Asia Pacific crew, **pictured**, who came together for a celebratory lunch in Sydney.

Boeing's 500th 787
BOEING this week delivered its 500th 787 Dreamliner. "Achieving 500 deliveries – the fastest to 500 for twin aisles – is a great accomplishment, made possible by the hard work and dedication of our employees and global suppliers," said Mark Jenks, vp and gm, 787 program, Boeing Commercial Airplanes.

US pre-clearance
TRAVELLERS from Toronto's Billy Bishop City Airport will soon be able to clear US Customs prior to departure after American President Barack Obama yesterday ratified a preclearance agreement with Canada. New systems are expected to be in place in about a year.

The milestone was reached with a 787-8 delivered to Avianca. Since entering service in 2011, the 787 fleet has grown to include 48 operators, who have collectively flown 696,000 revenue flights, carrying 133 million passengers.



Tis the season to be creative
Win tickets to New York with Air Canada

This month Travel Daily and Air Canada are giving readers the chance to win two Economy Class return tickets from BNE/SYD to New York (EWR) and two CityPASSes for NY attractions from NYC & Company.

To win, submit a photo, meme or similar which combines Air Canada with a Canadian and New York theme, showcasing "Air Canada's Canadian connection to NYC via Vancouver". Send your entries to aircanada@traveldaily.com.au

NYC & Company
nycgo.com

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Travel Daily is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry - sign up at www.traveldaily.com.au.
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Working in partnership with the Australian Travel Industry

New Opportunities for 2017

Australia Wide, Competitive Salary Packages, Ref: 1234SF1

The New Year is just around the corner and so are new opportunities for you! If you work in the travel and hospitality industries, we want to hear from you. Travel Trade Recruitment have roles available for experienced professionals who are looking for their next challenge. Whether you specialise in consulting, cruising, sales, events, wholesale, or even finance, we are here to help you move up in the world! We want to help you make 2017 the year you kick your career into gear!

For more information please call Shayna on (02) 9119 8744 or click [APPLY](#) now.

Japan Consultant

Brisbane, \$DOE + Gtd Promotion, Ref: 2588SZ1

Love all things Japan? Have you lived, travelled or worked in Japan? This is the perfect role for an experienced travel consultant wanting to work for a multi award winning tour operator with a global presence to look after both travel agents and direct consumers for the Australian market. This role is all about providing expert advice and making holiday reservations! Guarantee career progression & salary increase. Bring your excellent sales and customer service knowledge to this fun job.

For more information please call Serena on (07) 3123 6107 or click [APPLY](#) now.

Product Manager

Melbourne, \$75-90k, Ref: 2614HC1

Calling all experienced Contracting Managers to come forth & apply for this opportunity! Be part of a travel company with exceptional growth and office culture. Get paid your worth and be offered a fantastic salary package with superb benefits. You will have ability to meet deadlines, be organised and want to create exciting products for customers and clients. Take charge in making decisions to generate profitable revenue by developing products. Excellent incentives are perks to the role.

For more information please call Hannah on (03) 9988 0616 or click [APPLY](#) now.

Corporate & Groups Travel Team Leader

Adelaide, Attractive Package, Ref: 2645KF1

I am looking for an experienced Travel Industry professional with corporate & groups reservation experience. If you would like to work as a Corporate & Entertainment Travel Specialist then this is the role for you. This National travel company are growing and with that, have a fantastic opportunity for you to develop your career and create some outstanding itineraries for your clients! This role will be overseeing a small team and utilising your expertise in corporate and entertainment travel.

For more information please call Katie on (08) 6365 4313 or click [APPLY](#) now.

Africa Travel Specialist

Sydney, Attractive Salary Package, Ref: 2619PE1

Do you have experience in building luxury tailor made trips to Africa? Have you travelled Africa extensively? My client a luxury tour operator requires an Africa Tailor Made Consultant with direct experience of this fantastic destination. Your role will be to tailor make luxury holidays over the phone whilst working towards targets. You will ensure that all luxury hotels, lodges, flights and excursions are booked correctly and maintain exceptional customer service in this fast paced environment.

For more information please call Paul on (02) 9119 8744 or click [APPLY](#) now.

Travel Cruise Consultant

Gold Coast, Up to \$60k plus Incentives, Ref: 2634CN1

Working for a Innovative and fast growing OTA. You will ideally have 2 plus years experience working in travel consulting and have an understanding of selling cruises. Your role will consist of liaising with direct clients in providing them with quotes & options for their holiday of a lifetime & working closely with your team mates to reach personal and team KPI's. We are after strong sellers that is looking for that something different & work in a family environment.

For more information please call Chandini on (07) 3123 6107 or click [APPLY](#) now.

Africa Travel Specialist

Melbourne, \$50-60k, Ref: 2617KF2

AFRICA destination specialists say hello to your dream travel job! If Africa is your passion and you have travelled the region extensively, why not specialise in what you love to do! This is a fantastic opportunity for an experienced tailor made travel consultant to join the expanding team in this leading, award winning luxury tour operator based in Melbourne. You will be creating bespoke holidays and be the customers immediate point of contact from the start of the booking to the end.

For more information please call Katie on (03) 9988 0616 or click [APPLY](#) now.

Corporate Travel Account Manager

Perth, Competitive Salary Package, Ref: 2646KF1

Currently on the lookout for an Account Manager to join their team and become part of a growing company! The Account Manager will be joining the Perth based team and build relationships with Corporate Clients around the area! The successful Account Manager will come from a similar travel related background and be hardworking and full of drive! If this sounds like you then don't delay please call me today or send through your resume now and become an Account Manager for this successful company!

For more information please call Katie on (08) 6365 4313 or click [APPLY](#) now.



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