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## HA ramps up local office

**HAWAIIAN** Airlines is bedding down its presence in Australia, today announcing a number of new faces joining its commercial team after moving its local ops in-house (**TD** 15 Oct).

The newly created team consists of a director of sales Australia (Kim Chapman), distribution manager ANZ (Keiryn Osborne), partnerships & promotions manager ANZ (Karen Macmillan), two national account managers (Andrew Best in Sydney and Jennifer Edmunds in Brisbane), along with three business development managers (Joyce Weir & Gillian Hayward in Sydney and Janis McDonald in Brisbane).

"We have scaled up our

commercial resources in line with Hawaiian Airlines' expanded operating presence and future plans in Australia," said HA's regional director Australia and New Zealand Gai Tyrrell.

"HA now operates daily services from Sydney to Honolulu and services four times weekly from Brisbane and the time is right to take direct control of our market place presence and business development aims," she added.

Meet the team on **page nine**.

## OLife Oceania deals

**OCEANIA** Cruises is offering a range of bonus 'OLife CHOICE PLUS' promotions on *Sirena's* inaugural season this year.

Itineraries include the Castle & Chateaux & Adriatic Splendours - see **page 10** for more details.

## New TNZ ambassador

**TOURISM** New Zealand has signed TV personality Megan Gale as its new ambassador.

Gale will endorse the New Zealand Cycle Trail's network of off-road cycling routes in a new social and digital campaign.

The NZ Government has injected over NZ\$80m since 2009 into developing its cycle trails.

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## RMR steams ahead in Oz

**ROCKY** Mountaineer Rail (RMR) has marked its commitment to the Australian market through a significant boost to sales reps, doubling staff over the past two years and increasing marketing spend on the back of a successful nation-wide TV campaign.

In Australia for the first time this week, new RMR president Steve Sammut - promoted from cfo in Dec - spoke exclusively to **Travel Daily** at a trade gathering in Sydney yesterday.

Sammut detailed the Canadian rail operator's "biggest ever capital investment in history" has been made in recent years.

"We'll take delivery of four new GoldLeaf carriages in 2018, designed and engineered in Switzerland and built in Germany as well as two new SilverLeaf carriages in 2016 and two more in 2017".

In addition to the new builds, Rocky Mountaineer's existing fleet is undergoing an extensive upgrade (**TD** 06 Aug 14).

The investment is necessary to keep up with demand, with Sammut revealing "double digit

growth has been recorded in 2016 from the Australian market, which is the fourth biggest source market".

Sammut said whilst the product more than meets customer expectations, challenges remain in raising brand awareness and educating the trade on all the full suite of choice.

Guests have the ability to link rail product with other complimentary travel styles, such as drive, touring and cruise.

"Australian customers tend to stay longer, buy up and want and inclusive experience," said Sammut.

The 2017 Rocky Mountaineer Rail program hits the market in Jun 2016 with wholesalers launching programs from Apr.

## Sheraton for Perth?

**PLANS** have been submitted to the City of Perth to open a \$110m 42-storey Sheraton branded property in the WA capital.

The proposal would see the 196-room Sheraton Perth built at The New Esplanade Hotel site, overlooking Elizabeth Quay.

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## Adara Hotels join Choice

**CHOICE** Hotels Asia-Pac has inked a strategic agreement with Adara Hotels Apartments, expanding the chain's premium hotel offering to 11.

Adara operates four properties in Melbourne & one in Sydney - Adara Collins, Adara Richmond, Adara East Melbourne and Adara Camperdown.

The portfolio will be marketed under Choice's luxury Ascend Collection; with Choice Hotels ceo Trent Fraser commenting the properties are "a great addition

to the Choice portfolio".

"This new relationship with Adara marks the beginning of an exciting journey," he continued.

The deal will see the properties maintain their identity under the Ascent Hotel Collection, whilst taking advantage of Choice Hotels' global reservations and distribution systems as well as property management tools.

Adara will also leverage sales & marketing support from Choice, with guests able to take advantage of its loyalty program, Choice Privileges.

The partnership commences next month.

## Albatross recruits

**ALBATROSS** Tours has appointed Samanta Tamba as its business development manager, servicing agents in Queensland and Northern NSW.

Tamba formerly held roles within Insight Vacations and Flight Centre.

## TIME wants feedback

**THE** Travel Industry Mentor Experience (TIME) is calling for feedback on its programs from the travel/hospitality industry.

To complete the SurveyMonkey questionnaire, **CLICK HERE**.

## HAL mulls new ports

**HOLLAND** America Line is not ruling out basing a ship permanently in Australian waters, but the decision will be based on demand from the market.

"If the market will bear it and if the opportunity is there, we'll do that," HAL president Orlando Ashford told media last night.

HAL is increasing capacity in Australia by swapping out *ms Volendam* to debut *ms Maasdam* in Australia in Sep & keeping her here nearly two months longer than *ms Volendam* previously.

Ashford confirmed there's plans for new Australian ports, but was staying tight-lipped as to where.

As the market grows, HAL is able to distinguish itself by utilising the "flexibility" of its mid-sized ships and accessing smaller, more remote ports, Ashford said.

"There are places that we can go in and around that we think would be great and interesting to our guests," he added.



## Window Seat

**WHAT'S** that smell?

That was the question staff at the Ministry for Primary Industries found themselves asking upon coming across a load of "commercially packaged dung" declared by a traveller arriving at Auckland Airport from Malaysia.

The dung was brought to New Zealand for a ritual burning at a Hindu temple, explained MPI Auckland Airport Manager, Davie Sims to *Stuff.co.nz*.

"Cow pats are now a commercial product. There's even a website selling them and some customers want gift wrapping," he continued.

Sims said the traveller did the right thing by declaring the poo as it could contain unwanted and harmful seeds or parasites.



## QUEST WEST PERTH

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Quest West Perth is Quest's newest purpose-built apartment hotel, featuring 72 self-contained studio apartments just moments from Perth's CBD.

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## Best Western Glebe

**BEST** Western Haven Glebe has opened in Sydney's inner west following a \$2.5 million refurb to its 56 guest rooms and retail frontage.

There are queen, king or twin room types and free onsite parking, 24-hour reception, a business centre and gym.

The onsite restaurant is yet to open but there is a chargeback and room service arrangement with the neighbouring Glebe Cafe.

## EXPLORE! brochure

**EXPLORE!** Worldwide has released its latest Explore Worldwide Adventures brochure.

Highlights include the 15-day Annapurna Sanctuary, a trekking trip in the Himalayas graded as challenging, 16-day Northern Sri Lanka and 11-day Walking the Western U.S National Parks walking trip through some of America's national parks.

## Silversea TD exclusive

**SILVERSEA** is offering exclusive agent rates to **Travel Daily** readers on its first Kimberley voyage for the year.

The 10-day voyage departs Darwin on 28 Mar and sails to Broome aboard *Silver Discoverer*.

Spending five days exploring the Kimberley Coast, the cruise also stops at Jaco Island & Wyndham.

Highlights include the Montgomery Reef, witnessing the Mitchell Falls from a helicopter, the Bungle Bungle Range and fishing by helicopter.

For more, call 1300 306 872.

## Wu Free Biz last calls

**WENDY** Wu Tours is reminding agents its free one-way Business-class upgrade deal ends 22 Feb.

Flying Air China, the offer is available on eight China tours with flights departing on Sydney, Melbourne or Brisbane between Jun and Nov.

See [wendywutours.com.au](http://wendywutours.com.au).



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## Meet the Rocky Mountaineers



**THE** Rocky Mountaineer team - including local boss Robert Halfpenny - hosted a gathering in Sydney yesterday to welcome recently appointed ceo Steve Sammut (see **page two**).

From left are Robert Halfpenny, director of sales, APAC; Rebecca

Bussell, inside sales coordinator; Julie Golding, sales manager; Karen Hardie, vice president of global sales; Steve Sammut, president and chief exec officer, Dianna Schinella, sales manager and Steve Farrelly, national sales manager, APAC.

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# Singapore's big plans for 2016



**THIS** year is shaping up as a big one for Singapore, with the destination hosting its largest ever contingent from the Australian travel industry throughout 2016

Flight Centre's Global Gathering makes a return having last been staged in the Lion City in 2012 and helloworld has both its' business summit and owner/managers conferences in the city.

Such events form an important part of Singapore Tourism's mission of trade engagement, encouraging the industry to "scratch below the surface and get lost in all that Singapore has to offer" says Sharon Lam, area

director Oceania for Singapore Tourism Board.

By showcasing more of what the destination has to offer, Lam believes it will play an important part in keeping Australia the number one western source market for the destination.

When quizzed on whether there were any agent activities planned, Lam remained tight-lipped but said "one of the biggest trade activities will be undertaken".

Singapore Tourism Board's assistant manager - Oceania Rebecca Lavender and Sharon Lam, area director Oceania (right) are **pictured** at STB's Sydney HQ.

## Record NZ arrivals

**NEW** Zealand visitor numbers sky rocketed to 444,900 in Dec, the highest-ever monthly figure.

"The previous record of 402,500, set in Dec 2014, was easily surpassed this month," population statistics manager Jo-Anne Skinner said.

"This was mainly driven by a 17 percent increase in arrivals of holidaymakers."

In 2015, a record 3.13 million visitors arrived in NZ, a 10% increase on the previous year.

Of these, 1.33 million were Australian, 355,900 from China, & 243,100 from the United States.

NZ residents took 245,800 overseas trips in Dec, with 106,100 heading to Australia.

## IHG appointment

**INTERCONTINENTAL** Hotels Group has appointed former Mantra Group media relations manager Yvette Peverell as director of communications - Australasia & Japan.

Her appointment comes as IHG prepares for expansion in the region, including the launch of the Holiday Inn Express brand into the Australian market.

Peverell has 15 years experience in PR in the tourism sector, which also included a seven year stint with Accor Asia Pacific.

Wednesday 10th Feb 2016

## Beachley milestone

**WORLD** champion surfer Layne Beachley has signed on as Wyndham Vacation Resorts Asia Pacific's brand ambassador for the 10th consecutive year.

In her role, Beachley has hosted a series of personal branding workshops for Wyndham staff and launched the Wyndham Worldwide's Women on Their Way professional development initiative in the region.

## US Oceania traffic up

**US TRAVEL** to the Oceania region totalled 58,000 travellers in Nov 2015, a 9% increase compared to Nov 2014, data from the US Office of Travel & Tourism industries has revealed.

Overall, US citizen int'l travel increased 9% in Nov and US outbound travel totalled 66.7 million, up 8% for the year.

Despite the increase, the US only held a 1% market share for the Oceania region, with the largest outbound market being Europe, at 18%, followed by the Caribbean at 10%.

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\*Conditions apply. Offer subject to availability. Offers may be withdrawn without notice and are not combinable with any other offers unless stated. Please check all prices, availability and other information before booking. Offer valid for sale 29 FEB 16.



## U2 axes 3 LGW routes

**EFFECTIVE** 21 Mar, easyJet will discontinue three routes from London Gatwick including 5x weekly Brussels and 4x weekly Cologne & Dusseldorf frequencies.

## Australia, keep improving: TTF

**THE** Tourism & Transport Forum Australia (TTF) is calling for efforts to continuously improve the visitor experience to encourage return visitors.

"Australia cannot allow itself to rest on its laurels and expect that the Opera House, Great Barrier Reef and Uluru on their own will be enough to keep visitors coming back again and spending their hard earned cash," TTF ceo Margy Osmond warned today.

"We need to be continuously and aggressively marketing our country to overseas visitors by investing additional funding into the dynamic campaigns being

undertaken by Tourism Australia".

In the year to Sep, 4.2m return overseas visitors spent \$14.8b, while 2.5m first time visitors spent \$8.6b.

More than 63% of overseas visitors who arrived in the past year were returning.

The top spot for repeat visitors was taken out by New Zealand (1.1 million), China (431,000), the UK (414,000), Singapore (273,000), USA (265,000) and Malaysia (209,000).

"The first rule of any good business is that retaining existing customers is cheaper than attracting new ones," Osmond commented.

"Attracting repeat visitations are also good for regional tourism because international visitors are more likely to venture outside of the capital cities on their second, third or fourth visits."

The TTF is pushing for the govt to develop a strategy that would involve removing the barriers to travel to Australia and improve the visitor experience.

## Starwood Pacific sale

**STARWOOD** Hotels & Resorts is giving agents pre-warning of their Pacific Paradise sale set to launch on 24 Feb and run until 28 Feb.

The sale will offer up to 20% plus an additional 5% off for SPG members and is valid for travel between 25 Feb-07 Mar.

Visit [www.spg.com/pacificsale](http://www.spg.com/pacificsale).

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## VisitScotland prize winner



## Rail Plus Canada sales

**RAIL** Plus has released a brand new Canada sales manual spanning the 2016-17 season.

The manual focuses not only on rail travel but highlights 20 "unmissable" Canadian activities such as a visit to the Knight Inlet in British Columbia, grizzly bear encounters, stays on a floating lodge and an opportunity to get up-close with beluga whales.

"Rail Plus' expertise in Canada extends well beyond the country's outstanding rail networks," commented group chief executive, James Dunne.

Order a copy of the 2016 Canada Sales Manual through TIFS or see [www.railplus.com.au](http://www.railplus.com.au).

**VISITSCOTLAND** alongside Qatar Airways treated agents to a private viewing of the The Greats exhibition at the Art Gallery of NSW last night.

Guests were treated to delicious food from Matt Moran's Chiswick and were given the chance to win a trip-for-two to Scotland.

The Greats exhibition showcased some of the world's most revered paintings by some of the most famous names in European Art including: Botticelli, Leonardo, Cezanne, El Greco, Gauguin, Monet and Vermeer.

**Pictured** is Becky Inglis and Dani Mobarak from VisitScotland presenting Lindy from Helloworld with the major prize of the night.

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## ETG/SQ VIP Experience



**EXPRESS** Travel Group alongside Singapore Airlines treated a group of VIP incentive winners to an eight course degustation menu with celebrity chef Matt Moran at his ARIA Restaurant.

The meal was paired with specialty wines presented by one of the most experienced sommeliers in the business.

After the dinner, VIPs were led to a helicopter which took guests on a ride over some of Sydney's most famous landmarks.

**Pictured** (from left) is Matt Moran, Garry O'Day, Holiday World Travel; Garry O'Laughlan, Firstclass.com.au; Rosa and Scott Darlow, SQ and Michael Ditchburn, The Travel Bureau.

### Quest NSW opening

**QUEST** Apartment Hotel has opened the first of three new properties in NSW today with the debut of Quest St Leonards on the lower North Shore of Sydney.

The Atchison Street property features 79 studio apartments.

## BA Stansted services

**BRITISH** Airways will commence flights from Stanstead this summer, adding the fourth London airport to its network.

Flights to Faro, Malaga, Palma and Ibiza have been confirmed to begin 28 May, with services operating on wholly-owned subsidiary BA CityFlyer Embraer E190 jets.

## Cuba Journey seats

**WORLD** Journeys advises it has two last remaining spaces on its 08 May Cuba itinerary.

The 15-day Castro's Cuba tour spans Havana, Vinales, Cienfuegos, Santa Clara, Trinidad, Remedios and more, with accommodation in four- or five-star hotels.

To take advantage of the offer, visit [worldjourneys.com.au](http://worldjourneys.com.au).

## Nevada social in Aus

**TRAVEL** Nevada has unveiled a brand new social media channel, named 'Nevada Downunder'.

The new channel aims to educate Aussies and Kiwis on all the things to see and do in the western US state.

Followers are encouraged to share stories, images, knowledge and itineraries from visits.

**CLICK HERE** to visit.

## Westin gets FitStar

**STARWOOD** Hotels & Resorts has partnered with FitStar by FitBit to launch a range of fitness programs designed for guests to stay active while travelling.

The program will be rolled out globally, with guests given complimentary trial access to the FitStar Personal Trainer app.

A specialised program named "Stay Fit with Westin" is now available in the app, with exercises specially tailored with travel and small spaces in mind.

## Win with Patagonia

This week *Travel Daily* and Patagonia are giving one lucky reader the chance to win a Patagonia Black Hole Pack 25L valued at \$149.95.

Patagonia is an outdoor adventure apparel company on a mission to build the best



product, cause no unnecessary harm, use business to inspire and implement solutions to the environmental crisis. Check out [www.patagonia.com.au](http://www.patagonia.com.au)

The Black Hole Pack is one of their signature packs and is a burly daypack with weather-resistant protection and durability perfect for day trips and hiking adventures.

To win, send the most creative answer to

[patagonia@traveldaily.com.au](mailto:patagonia@traveldaily.com.au)

Tell us in 25 words or less the adventure you'd like to take this bag on.

**patagonia**

## LX 777 livery to staff

**SWISS** International Air is dedicating the livery of its first 777-300ER to all its employees as a "sign of appreciation of all their work, service and commitment".

The aircraft livery will depict portrait pictures of more than 2,500 SWISS Personnel.



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## Oaks Woolloongabba coming



**OAKS** Hotels & Resorts will manage Brisbane's new development, Radius Apartments together with Brisbane-based developer Majella.

Opening next month as Oaks Woolloongabba, the 80-key property will offer one- and two-bedroom apartments with king-sized beds, dining areas and full kitchens, Foxtel and balconies.

Facilities include a rooftop precinct with city views, lap pool, steam room & two large spas.

"Oaks Woolloongabba complements our existing Brisbane portfolio perfectly, which comprises nine hotels," Oaks' coo Mike Anderson said.

### DXB testing success

**AROUND** 2,000 UAE residents who tested out Dubai International Airport's new Concourse D on Sat have given the Dh3.3b facility the thumbs up.

The mix of volunteers tested signage and the flow of passenger traffic through the new building.

When it opens, Concourse D will increase DXB's annual capacity from 75 million to 90 million pax - allowing DXB to accommodate for ongoing rapid growth.

## Cape Schanck refurb

**CAPE** Schanck Resort on The Mornington Peninsula in Victoria is undergoing a redevelopment which includes 200 new rooms and conference & function areas.



## Accommodation Updates

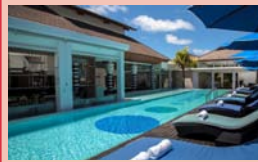
**WELCOME** to Accommodation Updates, *Travel Daily's* Wed feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to [accomupdates@traveldaily.com.au](mailto:accomupdates@traveldaily.com.au).



**The Kensington** townhouse hotel in west London has re-launched after a year-long renovation. The hotel's 136 rooms and 14 suites have been redecorated to compliment the hotel's period architecture. Small meeting rooms have been developed and the a new restaurant 'Town House' has opened.



**Fairmont Kea Lani** in Maui has given a brand new look and concept to the resort's lobby bar, Luana. The bar offers a taste of Hawaii's culture through cocktails, local cuisine music and fashion. A new tapas style menu has been developed by chef Tylun Pang, drawing on his experiences travelling and working throughout Asia.



Renovations and a new restaurant have breathed new life into **Montigo Resorts Seminyak** Restaurant Tigo overlooks the new pool and serves breakfast through to dinner. Accommodation at the Bali-based hotel has undergone renovations with junior and senior executive suites now available for booking.

## STR Airbnb NY study

**AN ANALYSIS** by STR revealed no direct correlation between Airbnb's presence and hotel performance in Manhattan.

As part of the independent study, Airbnb provided internal data to STR.

"We wanted to compare data for both sides to give hoteliers a true picture of Airbnb's effect on the industry," STR's coo Amanda Hite said.

STR found during strong demand nights for Airbnb, there was no negative effect on hotel occupancy and strong occupancy in Manhattan hotels.

## REX Cooma boost

**REGIONAL** Express (Rex) is adding extra Snowy Mountains winter services from Sydney between 10 Jun and 02 Oct.

The adjustment will add much needed capacity for the winter ski season with extra services to Cooma on Fri, Sat, Sun and Mon.

The year-round schedule of five return weekly services provides 340 seats per week - this will increase to 612 weekly seats from the Jun long weekend - then 816 weekly seats during the peak season from Jul until the Oct long weekend.

See [rex.com.au](http://rex.com.au) for more info.

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Wednesday 10th Feb 2016

**Travel Daily**  
First with the news

**HAWAIIAN** Airlines today announced the appointment of its new commercial team in Australia following a restructure late last year (see **page one**).

**Pictured** above is HA's new look team at the Sydney office, consisting of (front row): Keiryn Osborne, distribution manager; Pascale Flore, Gillian Hayward,

bdm; Janis McDonald, bd and Vanessa Gandy.

Second row: Joyce Weir, bdme; Jennifer Edmunds, national account manager; Gai Tyrrell, regional director ANZ; Andrew Best, national account manager; Kim Chapman, director of sales; Karen Macmillan, partnerships & promotions manager.



**Win a Hurtigruten cruise**

This month, **Travel Daily**, BENTOURS and Hurtigruten are giving away a 12 day Hurtigruten 'Classic Coastal Voyage Return', in a private cabin for 2 people. The prize includes four onshore excursions provided per person, along with Full Board, valued at up to A\$10,000.

All you have to do to win this incredible prize is answer each daily question correctly and have the most creative answer to the final question. Send your entries to [bentours@traveldaily.com.au](mailto:bentours@traveldaily.com.au)



**Q8. Which archipelago does BENTOURS and Hurtigruten sail to, where thousands of polar bears live?**

**Travel Daily** is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry - sign up at [www.traveldaily.com.au](http://www.traveldaily.com.au).

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## Island Air sale nod

**THE** sale of Hawaiian carrier Island Air has been approved by the US Dept of Transportation.

Ohana Airlines Holdings sold controlling interest in the airline to PaCap Aviation Finance and Malama Investments for an undisclosed amount.

The investment companies are both controlled by local firm, PacifiCap.

Previous Island Air president Les Murashige has taken over as president & ceo for Dave Pflieger, also former chief of Fiji Airways.

## New George St hotel

**WOODS** Bagot has applied to build a 22-storey hotel on top of the heritage meat packing building in George Street, Sydney.

The company wants to add a 50-metre hotel with 207 suites on top of the existing building.

The interior of the original building would be modified to house the hotel reception & bar plus dining & function facilities.

An underground car park plus a pool are also planned.

## Crooked backpacks

**CROOKED** Compass has formed a new partnership with luggage specialist Lowepro.

The agreement will see all travellers on Crooked Compass' small group tours receive a 22 litre HighLine backpack as part of their tour package.

All travellers booked with Crooked Compass will have access to discounts on selected products in the Lowepro range.

## Aloft/Element Boston

**STARWOOD** Hotels & Resorts Worldwide has opened a dual-branded Aloft and Element hotel development in Boston.

The 330-room Aloft Boston Seaport and 180-room Element Boston Seaport are located opposite Boston Convention and Exhibition Centre.

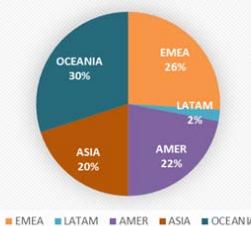
The US\$158 million complex is equipped with meeting space, a 24/7 fitness centre and wi-fi.

## HOT DESTINATIONS



## THE TAAP TOP TEN Brought to you by Expedia

Expedia TAAP Destinations Jan 16



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Expedia TAAP exploded into the year reporting a record month with 650 destinations booked by Expedia TAAP agents last month. The top ten destinations booked were Sydney, Melbourne, Singapore, London, Gold Coast, Kowloon, New York, Brisbane, Bali and Perth. Los Angeles, Paris and Cairns were just outside the top 10. OCEANIA settled to 30% destination mix. USA 22%, EMEA to 26% while Asia was steady at 20% of the destination mix.

Australia is still showing dominant market activity as the top country this month. Following closely behind are USA, UK, Italy and Singapore. Japan was the strongest growth market jumping into the top 10 for the first time. LATAM also saw fantastic YOY growth.

Some of the out of the way destinations last month included Fort Lee - Paramus, NJ, Bagan Myanmar, Cadiz Spain and Fyn Denmark.

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### BACK OFFICE BLISS

#### ONLINE CUSTOMER SERVICE & TICKETING CONSULTANT

**MELBOURNE – SALARY PKG TO \$57K + BENEFITS**

This well-known online travel giant is on the lookout for their next customer service superstar. You must have a minimum 18 mths experience with strong ticketing knowledge, current GDS (Galileo) knowledge & your own car. You will be responsible for servicing phone and email enquiries relating to website functionality, new booking requests and/or amendments, ticketing and processing refunds. Located in the city fringe you will enjoy a rotating roster, fun and supportive team environment and top company benefits.

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#### TRAVEL RECRUITMENT – ACCOUNT MANAGER

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### ACADEMIC MARKET– LEISURE & CORPORATE MIX

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Calling for an experienced corporate travel consultant with strong fares knowledge and the ability to construct intricate and complex flight itineraries. Working in an implant environment, you will enjoy the boutique feel of the office and the social and dynamic team. Working Monday to Friday hours, you will also enjoy the work life balance on offer. Min. 2 years international corporate or retail travel consulting experience required. Join one of the most varied roles on offer today.

### MOVE INTO PRODUCT

#### PRODUCT COORDINATOR

**BRISBANE – \$45-\$50k Pkg.**

Looking for your big break into product? This leading travel company is currently seeking a travel professional to join their team. You'll be responsible for product & rate loading, supporting Product Manager & agents responding to queries and problem solving & building supplier relationships. A strong salary package is on offer along with the opportunity to get your foot in the door with a leader. You will need 2 years travel industry experience, great customer service, problem solving & communication skills.

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