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Wednesday 13th January 2016

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SeaLink director rejig

SEALINK Travel Group has named former Australia Airlines ceo Andrea Staines as non-exec independent director, replacing the wife of Aussie PM Malcolm Turnbull, Lucy Hughes Turnbull, who did not seek re-election.

Carlson Rezidor setting up

GLOBAL hotel giant Carlson Rezidor Hotel Group is laying the foundation for its Australasia satellite office in Sydney (**TD** 30 Jul), yesterday confirming the appointment of a local head.

Barry Fleischmann, who has over 20 years experience spanning franchise development, sales, consultancy, food & beverage and hotel management, will lead Carlson Rezidor's local operation as Director, Development.

His hotel background includes stints at Choice Hotels Int'l, La Quinta Inns & Suites and Wyndham Hotel Group.

Fleischmann will be tasked with securing new management contracts and franchisee deals, as well strengthening relationships with owners & key stakeholders.

Executive vp development, Asia Pacific Andreas Flaig said the appointment "is testament to our increased commitment to Australasia, where we are growing our team to support our expansion plans".

Carlson Rezidor intends to roll-out its full brand portfolio in the

region, which spans Australia, New Zealand & the Pacific, including Radisson Red, Park Inn by Radisson, and as revealed exclusively by **Travel Daily**, Country Inn & Suites by Carlson.

"With Barry's extensive experience in launching new brands and driving strategic growth initiatives, we are now even better placed to fully capitalize on the opportunities of this strong and growing market," Flaig added.

As reported by **Travel Daily** last year, Carlson Rezidor Hotel Group is establishing a regional office in Sydney in order to have "more boots on the ground" and to assist with growth opportunities, including the mooted launch of the Radisson Red brand in Perth and Brisbane.

SQ beefs up Brissie

THREE extra weekly services linking Singapore with Brisbane will be introduced by Singapore Airlines starting 28 May, taking its weekly tally to BNE to 24.

The capacity upgrade will operate on Mon, Thu and Sun using an Airbus A330-300.

SQ previously operated a fourth daily flight to BNE on a temporary basis over peak periods, however demand over the past 12 months and "good loads" justified its introduction on a scheduled basis, Singapore Airlines' regional vice president South West Pacific Tiow Kor Tan said.

Tan flagged the potential of increasing frequencies on the SQ265/SQ266 services to a daily basis "later in the year".

Alberta event RSVP

AGENTS are invited to RSVP for Travel Alberta's annual 'Rodeo & Rockies' event being held at the Australian Outback Spectacular on 06 Feb on the Gold Coast.

Hosted in partnership with the Calgary Stampede, participants have a chance at winning a place to this year's event, flying with Air Canada - details on the **last page**.

Shanghai Disneyland opening 16 Jun

THE Walt Disney Company has confirmed it will hold a grand opening celebration on 16 Jun when it welcomes the first guests to the Shanghai Disney Resort.

Located in Shanghai's Pudong District, the resort includes the Shanghai Disneyland theme-park - itself with six themed lands, the Shanghai Disneyland Hotel and Toy Story Hotel, the Disneytown shopping, dining & entertainment precinct and the Wishing Star Park recreational space.

Oceania cruise deals

MORE than 50 Oceania Cruises departing in 2016 are currently on sale, with bonus shipboard credit of US\$1,250 per stateroom on select sailings.

Deals also include free unlimited internet and beverage packages - more details on **page six**.

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- AA Appointments jobs
- Travel Alberta

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Turkey terror attack

SMARTTRAVELLER has advised Aussies to avoid the area affected by an explosion overnight near the Blue Mosque in Istanbul's Sultanahmet district & to follow instructions of local authorities.

The suicide bomb attack left 10 people dead, including eight German tourists.

The overall level of advice for Turkey remains at "exercise a high degree of caution".

Collette incentive

AGENTS will receive \$100 for every Collette tour booking made between 01 Jan and 31 Mar as part of Collette's "Book Your Own Bonus" incentive.

Locomote Allianz deal

ALLIANZ Global Assistance's travel insurance services will be integrated into travel & expense platform Locomote, following a partnership between the pair.

The move will allow companies to choose and access Allianz Global Assistance travel insurance and ancillary products when managing their business travel through Locomote.

AirAsia X relaunching NZ

NO FRILLS Malaysian carrier AirAsia X has confirmed plans to introduce TransTasman services on the Gold Coast-Auckland route.

Due to commence 22 Mar, the daily year-round service marks the resumption of AirAsia X flights to New Zealand.

D7 previously operated direct services between Kuala Lumpur and Christchurch for a period of two years, before pulling the pin on the route in Mar 2012.

AirAsia X's Gold Coast-Auckland route will add new competition over the Tasman "and provide another low cost travel option," said ceo Benyamin Ismail.

He said the service will offer a seamless connection for guests from all over Asia to Auckland.

Operating two-class Airbus A330-300 aircraft on the route, D7's jet features 12 Premium flatbed seats up the front.

Flight D7206 originates in KUL at 2140, arrives at OOL at 0750 (the next day) and then will continue onto AKL, landing at 1530.

The return service, D7207, will push back at 1700, landing in OOL at 1725, with a turnaround flight

departing at 2140, touching down back in Malaysia at 0400.

"We are confident that our highly competitive fares will attract many new guests from the region, creating higher travel demand and in turn boosting tourism traffic for all sectors," Ismail remarked.

Auckland Airport general manager - aeronautical commercial Norris Carter said the service is tipped to add 275,000 seats on the route every year.

"We expect this new AirAsia X service... will further grow visitor numbers, especially for free independent travellers," he said.

AirAsia X is offering launch fares on the route priced from \$119, on sale until 24 Jan, for travel 22 Mar to 05 Feb 2017.

EK upgauge LUN, HRE

EMIRATES is allocating larger aircraft on its Lusaka-Harare route effective 01 Feb, replacing Airbus A340-300s with the Boeing 777-300ER, adding an extra 97 Economy class seats daily on its service to Zambia and Zimbabwe.

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Rezdy, Expedia p'ship

WEB-BASED travel booking & distribution service provider for tours and activities, Rezdy has struck a strategic partnership with Expedia Inc to provide real time tour operator content for Expedia.com and partner sites. The Aussie company aggregates 28,000 tours from 73 countries. "We're extremely excited to partner with Expedia Inc and for our teams to work together to further enhance the offerings and to provide additional distribution revenue to our customers," said Rezdy ceo Simon Lenoir.

World Journeys appt

DAVINA Bicker has been appointed as sales executive at World Journeys, leaving her role of industry sales manager at Adventure World. Bicker has 17 years' experience in the industry, including time as a flight attendant and travel agent and will be based in Auckland.

LA tourism record

LOS Angeles saw a record-breaking 45.5 million visitors in 2015, a 2.8% increase on 2014, according to data released today by the Los Angeles Tourism & Convention Board.

Total domestic tourism increased 2.8% to 38.8m visitors, while international visitor numbers climbed 3.3% to 6.7m.

Australia remained LA's number two overseas visitor market, with 424,000 arrivals last year - up 5.7% on the year earlier, and ahead of mid-year projections of 4.9% growth.

Mexico was the top int'l market, followed by China which saw a year-on-year growth of 13.6%.

3K adds new services

JETSTAR Asia has added 29 new services flying between Singapore and Kuala Lumpur, Penang, Hong Kong, Shantou, Haikou and Hangzhou, to meet increased demands for the Lunar New Year.

Savenio appointment

SAVENIO has announced the appointment of Margaret Lange as national manager - product & training for the company's home-based consultant model.

National affiliate manager Andrew Challinor said that by teaming with Lange it provides the opportunity to build a strong home based consultant operation into one of Australia's leading home based agencies."

"Home based consultants now have a choice, they can choose their own path with our 100% commission based model or our new 80% commission based model," Challinor added.

TRYP sold for \$20m

CBRE Hotels has announced the sale of Brisbane's only dedicated street art hotel, TRYP by Wyndham Fortitude Valley.

The four-star, 65-room boutique hotel was Wyndham's first TRYP-branded hotel in the Asia Pacific region and was acquired by Aligned Funds Management for \$20 million on a yield of 7.8%.

Vale Jayne McEvoy

A FUNERAL for the late Jayne McEvoy was held this week at St Brendan's Catholic Church in Annadale, Sydney.

McEvoy worked in the travel industry for many years, including roles at Dan-Air as a flight attendant and at United Airlines until a few years ago.

She is survived by her husband Mike & will be remembered fondly.



Window Seat

HOW many SkyMiles did this special Delta passenger accrue?

Pictures have surfaced online of a turkey sitting politely in its seat on board a Delta aircraft in the United States.

Serving as an 'emotional support animal' for a passenger with flight anxiety, the travelling pet turkey has become quite the celebrity, with netizens taking to social media to share their own pictures and accounts with the adventurous fowl.



Goldie Zipline tour

Australia's largest guided zipline tour is set to launch this month at The Gold Coast Hinterland's Thunderbird Park.

The Canyon Flyer which will be set within the park's TreeTop Challenge soars through a rainforest canopy at 70km/h, 60m above the ground.

The tour which takes up to three hours has seven zip lines crossing Cedar Creek Canyon.

The experience also includes 4WDing to the start of the zipline.

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Top travel satisfiers

ROY Morgan has named Qantas as the Domestic Airline of the Month in its Nov Customer Satisfaction Awards.

Qantas saw an 85% customer satisfaction rate, followed by QantasLink and Virgin Australia.

Virgin Australia reclaimed the Domestic Business Airline award from Qantas (domestic) after a couple of months in second place.

Singapore Airlines took out the International Airlines customer satisfaction award, with a 90% approval rating, down on the previous month.

Behind Singapore Airlines in second place was Emirates, followed by Air New Zealand, THAI Airways International and Qantas, the study found.

ANA 100K 787 flight

ALL Nippon Airways celebrated its 100,000th 787 *Dreamliner* flight this week, marking the milestone at a gate ceremony at Sea-Tac International Airport.

ANA was the launch customer of the 787 *Dreamliner* in 2011.

Etihad pax increase

ETIHAD Airways carried 17.4 million passengers in 2015, a 17% increase over 2014, the airline's recently released operational stats show.

EY reported growth in passenger demand continues to surpass capacity increase, with the Gulf-based airline operating 97,400 flights and introducing six destinations in 2015.

Last year, EY had the notable claim to fame of carrying more than 75% of the 23.3 million passengers who travelled to and from Abu Dhabi Int'l Airport.

Etihad will receive 10 aircraft deliveries this year, including five Boeing 787-9s, three A380s and two Boeing 777-200 Freighters.

IATA Nov traffic rise

THE International Air Transport Association (IATA) is reporting healthy growth in passenger traffic for Nov, which rose above the 10-year average rate of 5.6%.

Total revenue passenger kilometres (RPKs) spiked 5.9% in Nov, however the number falls short of the 7.1% hike recorded in the month of Oct.

Asia-Pacific traffic increased 7.9%, recording a 5.7% jump in capacity, upping its load factor by 1.6 percentage points to 76.2%.

AccorHotels aces the tennis



ACCORHOTELS is one of the sponsors of the Sydney International tennis tournament, and yesterday hosted key industry partners for an afternoon and evening on centre court at Ken Rosewall Arena in Sydney Olympic Park.

The accommodation giant's affiliation with the sport was further extended this morning, with AccorHotels also an official partner of the Australian Open which kicks off in Melbourne next week, naming reigning female champion Serena Williams as Official Ambassador in Australia. Williams' official role with

AccorHotels will extend through until 29 Feb, and will see her as the public face of the hotel group in all consumer advertising including billboards, online and in social media.

AccorHotels Asia Pacific ceo Michael Issenberg said the tennis star has "strong synergies with our brand and our goal to endorse women of influence".

Pictured above in Sydney yesterday are, from left: Jess Kelly, Pullman Sydney Hyde Park bdm: Jason Neophytou, AccorHotels public relations; and Kylie Duncan, AccorHotels senior director of sales and marketing.

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Accommodation Updates

WELCOME to Accommodation Updates, *Travel Daily's* Wed feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to accomupdates@traveldaily.com.au.



Fairfield Inn & Suites Orlando Lake Buena Vista in the Marriott Village near Walt Disney World has completed its US\$7.7million refresh. The hotel's rooms and suites have been upgraded with new mattresses and the lobby has been restyled. A new Market has been opened in the lobby, selling snacks, beverages and items guests may have forgotten at home.



A SGD45 million makeover has been completed on **Hotel Jen Tanglin Singapore**, transitioning it from Traders Hotel Singapore. New guest rooms have been designed with free WiFi, USB charger outlets, high pressure walk-in showers, and king-sized "floating" beds with 300-thread count linen. J65, a new restaurant serving up South-East Asian cuisine has also been added.



Parmelia Hilton Perth has completed its million dollar refresh of its meetings and events floor. The new design includes feature lighting, new wall coverings and panels and built in coffee stations. Guests can choose from the event chef's new menus, or menus can be tailored to suit the theme of the event. Staging Connections is on hand to look after audio visual and theming elements.

STA top destinations

STA Travel has released a list of "top value destinations" for 2016.

"With uncertainties surrounding our dollar, travel in 2016 is all about value," said STA's head of marketing Tara Sena-Becker.

Topping STA Travel's list (in order) are the United Kingdom, USA, Bali, Cuba, Japan, Greece, Thailand, South America, Spain and New Zealand.

Sicily on the Rocks

WORLD Expeditions has launched its first commercial rock climbing group itinerary.

The 10-day Sicily on the Rocks tour will be escorted by Australia's leading female climber Monique Forestier, who will guide clients on drills and techniques.

Departing Palermo, Italy 02 Oct, the trip costs \$4,990 per person including international airfares.



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HK Disney mates rate

IN CELEBRATION of Hong Kong Disneyland's 10 year anniversary, the resort will offer trade partners an exclusive deal on park admission, tickets and hotel accommodation.

From now through to 21 Dec 2016 eligible trade guests can enjoy discounts of up to 40% off per room per night between Sun-Fri, and 30% off per room when checking-in on Sat.

To learn more about the specials visit www.hkdagents.com.

iFly Gold Coast centre

IFLY Indoor Skydiving on the Gold Coast are now taking its first bookings for 08 Feb and onwards.

The attraction features a vertical wind tunnel that simulates a real live sky dive - for more info, see indoorskydiveaustralia.com.au.

JetBlue, Icelandic cs

JETBLUE has expanded its codeshare deal with Icelandair, now offering its B6 code on all FI services flying between JFK, BOS, MCO, IAD, EWR and KEF.

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DXB Concourse D test

MORE than 2,500 volunteers including men, women, children and the elderly, will assist Dubai Airports in testing the readiness of its new AE1.9 billion (AU\$740 million) Concourse D facility.

The trial will simulate typical 'live' airport operational scenarios, and will include arrivals, departures, transits, effectiveness of way-finding signage among others, to ensure that the transition is as smooth as possible.

"Our approach with launching new facilities has always been to test, test and test again until we are confident our passengers and airlines will receive the highest levels upon opening," said Paul Griffiths, ceo of Dubai airports.

Concourse D was slated to open in Dec last year, but no new launch date has been set as of yet for 2016.



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In addition to this you will need to have an ability to exceed sales targets. You will have strong verbal and written communication skills, a passion for travel.

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Street address: 4/41 Rawson St, Epping NSW 2121 Australia
P: 1300 799 220 (+61 2 8007 6760) F: 1300 799 221 (+61 2 8007 6769)

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Publisher/Managing Editor: Bruce Piper **Editor:** Guy Dundas **Editorial email:** info@traveldaily.com.au

Contributors: Jasmine O'Donoghue, Bonnie Tai, Jenny Piper, Sarah Piper

Advertising and Marketing: Sean Harrigan and Lisa Martin - advertising@traveldaily.com.au

Business Manager: Jenny Piper - accounts@traveldaily.com.au

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**PRODUCT TEMPS X 4
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Calling all travel temps. Here's your chance to experience working for a leading product team whilst earning a top hourly rate and enjoying a three month assignment. You'll be responsible for loading and maintaining rates within a reservations system so a high attention to detail and exceptional time management skills are a must. System training will be provided along with a weekly pay cheque and fun team environment.
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Experience



Alberta's



Rodeo



and Rockies.

Experience Alberta's Rodeo & Rockies Saturday 6th Febuary 2016!

Australian Outback Spectacular Dinner & Show, Gold Coast

Travel Alberta and Calgary Stampede invite agents to experience Alberta's Rockies and Rodeo at the Australian Outback Spectacular on the Gold Coast.

- ✿ Be greeted with an authentic Calgary Stampede cowboy hat
- ✿ Go behind the scenes on a VIP tour
- ✿ Be thrilled by Calgary Stampede's Indian Princess' dance performance
- ✿ Meet Albertan guests from Calgary Stampede, Banff-Lake Louise, Jasper, Edmonton & Calgary
- ✿ Enjoy the High Country Legends show including dinner & drinks

In celebration of Air Canada's new daily services ex Brisbane, you could be flying to the 2016 Calgary Stampede!

WIN the ultimate Rockies and Rodeo experience of Alberta, with a trip for two to the 2016 Calgary Stampede and the Canadian Rockies. Including return airfares on Air Canada, 8 nights accommodation, 2 day Rocky Mountaineer excursion, helicopter sightseeing, Banff to Calgary tour and two days admission to the Calgary Stampede including the famed rodeo, evening chuck wagon races and stage show event.

Date: Saturday 6th February, 2016

Time: 4.30pm – 10.30pm

Venue: Outback Spectacular

1 Entertainment Rd Pacific Hwy Oxenford QLD

RSVP by 21st January, 2016

REGISTER NOW