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# Travel Daily

First with the news

Monday 18th July 2016

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## TIE Sydney today

**THE** 2016 Sydney Travel Exhibition is on 9am-5pm today and tomorrow at Luna Park, with scores of exhibitors showcasing their wares along with an extensive seminar program - see [travelindustryexpo.com.au](http://travelindustryexpo.com.au).

## NTIA 2016 off with a bang

**HELLOWORLD** has come away a big winner in the 2016 National Travel Industry Awards (**TD** breaking new), taking out both the Best Travel Agency Group and Best Non-Branded Travel Agency Group at the night of nights in Sydney on Sat.

The gala event, sold out for months prior, lived up to expectations as the industry partied into the small hours.

The best Travel Consultant Retail was Deryk Neighbour from Flight Centre MET Centre NSW, while Kobi Henderson from Flight Centre Sydney Airport was named Best Travel Agency Manager Retail Single Location.

There was huge cause for celebration at Corporate Travel Management which won the Best National Travel Management Company award, while its offshoot Event Travel Management won the Best Business Events Travel Agency category at the awards.

Spencer Travel has another gong for its crowded pool room, after

once again taking out the Best Travel Agency Corporate Single Location award, while helloworld Hunter Travel Group won Best Travel Agency Retail Multi Location and co-owner Louise Dann was named Best Travel Agency Manager Retail Multi Location.

And perennial NTIA performer Queanbeyan City Travel & Cruise won the inaugural People's Choice - Best Retail Travel Agent category, thrilling owners Jenny and Jim Cooper.

Suppliers were also honoured for excellence, with APT taking out the Best River Cruise Operator category as well as Best Domestic Tour Operator, while the team from Trafalgar were elated to be named Best International Tour Operator.

Royal Caribbean scooped the cruise pool, named as both Best Domestic and International Cruise Operator.

Sunlover Holidays won the Best Wholesaler Australian Product category, while Excite Holidays was named Best Wholesaler International Product.

Airline winners included Emirates as Best International Airline on-line, Virgin Australia as Best Domestic Airline, and Finnair took out the Best International Airline - Off-Line category for the fourth year running.

See **page nine** for some of the photos from the night, with all the winners at [afta.com.au](http://afta.com.au).

## NZ 787s to Tahiti

**AIR** New Zealand is set to replace some B767 services on flights from Auckland to Papeete with its new 787-9 aircraft.

According to GDS displays the *Dreamliners* will be deployed on some Tahiti flights effective 31 Oct.

**Disney** DESTINATIONS

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### Massive issue of TD!

**Travel Daily** today has ten pages of news and photos, a front cover wrap from **AFTA** plus full pages from: (**click**)

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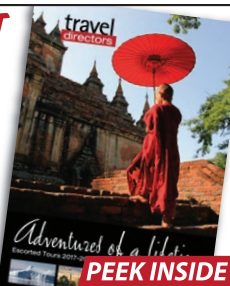
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Monday 18th July 2016

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## CI adds Aussie flights

**CHINA** Airlines has bulked up its services, this month adding an extra Fri night flight on the Sydney-Taipei route.

From 19 Sep an additional Brisbane-Taipei service on Mon is also scheduled to be launched.



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## Swiss-Belhotel Brisbane

**BRISBANE** has been selected as the launch pad in Australia for Swiss-Belhotel International Grp's first property on local shores.

The Swiss-based hospitality firm revealed last week it will open its debut property in Australia, Swiss-Belhotel Brisbane on 01 Nov, located at 218 Vulture St, South Brisbane (**TD** breaking news Fri).

Featuring 134 rooms, the hotel is positioned close to Brisbane's CBD, near the River Quay, South Bank and the Gabba.

Swiss-Belhotel Brisbane will offer a corporate lounge for early arrivals and late departures, two meeting rooms and more.

Chairman and president Gavin Faull said Swiss-Belhotel International was capitalising on a "booming Brisbane market".

"It is all about opportunity and we were presented with this exciting opportunity in Brisbane two years ago. We were so impressed that we have taken a long term lease on the hotel and invested in the property," he said.

In late May after launching its first property in Europe, Faull said the "time is now right for the next phase in our growth strategy" - see [swiss-belhotelbrisbane.com](http://swiss-belhotelbrisbane.com).

## Crompton to leave VA

**VIRGIN** Australia has confirmed the pending departure of chief commercial officer Judith Crompton, who will leave the carrier at the end of Sep.

Crompton has been in the role for just over four years (**TD** 26 Jun 2012), with a VA spokesperson saying she had done a "great job in building the corporate and government market in Australia".

Her resignation follows the appointment of John Thomas (**TD** 24 Jun) to head up VA's domestic and international operations.

## VisitCanberra recruits

**VISITCANBERRA** has named Natalie Dean as bdm partnerships and Alison Beer as partnerships events officer.

Dean is relocating to Canberra from North Queensland, following a five year stint with Rydges Hotels & Resorts, while Beer is moving to the ACT from Sydney after a number of years with Tourism Australia.

Both positions will support VisitCanberra's senior manager international partnerships, headed by Jacquie Roberts.

## Scenic comp question

**SOME TD** readers may have missed out on Fri's question in this month's Scenic competition, due to a minor email glitch.

**Q11** was "Where do Scenic butlers undertake extensive training before working with Scenic?" - see **page 10** for today's question and more details about the amazing competition.

## Pacific Eden delayed

**A WAIVER** has been introduced by Virgin Australia for passengers affected by the delayed arrival of P&O Cruises' *Pacific Eden* into Perth today.

Agents can use the waiver code of BW000014 to amend bookings.

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## Aqua Amazon explosion

**FIVE** crew members of Aqua Expeditions' luxury river vessel *Aqua Amazon* are missing after an explosion aboard the 12-suite ship during a loading operation.

The incident has unfortunately resulted in the sinking of the ship which is used by a number of luxe tour operators, including Scenic and Avalon Waterways.

CEO Francesco Galli Zugaro said the accident occurred while re-stocking the ship as part of its weekly supply and turn-around project on Sat.

## SQ doubles SYD A380

**SINGAPORE** Airlines has revised operational aircraft on the Singapore-Sydney route over the Northern winter, with a second daily A380 to come online from 30 Oct, GDS displays indicate.

SQ is substituting superjumbos to replace Boeing 777-300ERs on flights SQ231/222.

"No passengers were onboard but some of the crew have been hurt and up to five are declared missing," Zugaro confirmed.

"These are difficult times for us and we are grateful for the show of support we have received to date. Our principal focus now is on our staff and their families."

Zugaro moved to assure partners the company is "dedicated to safety" and that its other cruisers are operating normally.

Clients that were scheduled to sail aboard *Aqua Amazon* on Sat have been reassigned to *Aria Amazon* and other river cruisers.

Last month, Aqua Expeditions revealed plans to build a third ship dedicated for the Amazon based on its newest vessel in ops in Indochina, *Aqua Mekong*.

The newbuild 20-suite ship was to take the name of *Aqua Amazon*, which itself was to be rebadged as *Aqualina*.

## Flighties to Hawaii

**HAVING** just celebrated its Global Gathering in Singapore last weekend, Flight Centre Travel Group has announced next year's celebration will be held in Hawaii.

Last weekend's party for top sellers included Jason Derulo, Fatboy Slim and Peking Duck.

Radio/TV personalities Hamish & Andy emceed the event.

## QF halts BCI flights

**RUNWAY** works at Barcaldine Airport in regional Queensland have seen QantasLink temporarily suspends flights from Brisbane and Longreach to the city.

Pax on ticketed flights between Barcaldine and Longreach will be transported by bus (a distance of 110kms) and those departing BCI must arrive at the airport at least 2.5hrs before their flight.

The halt on routes to/from BCI runs from today until 08 Aug.

QantasLink has introduced a commercial policy - details **HERE**.



## Window Seat

**THE** force is strong with All Nippon Airways, who has today revealed plans to deck out its Boeing 777-200 aircraft with a new C-3PO themed livery.

ANA, who already has a fleet of three *Star Wars* themed planes, debuted the refreshed design to fans of the movie franchise at an event in London.

C-3PO will take to the skies flying domestic routes in Japan from the end of Mar, joining its little droid friends R2-D2 and newcomer BB-8.

More on ANA's collaboration with *Star Wars* **HERE**.



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## Virtuoso expecting growth

**FOUR** out of five Virtuoso-affiliated travel agencies in Australia are planning to increase their staff numbers in the next twelve months, according to a survey of the group's members released this morning.

Almost 90% of the agents anticipate increased sales in the coming year, which Virtuoso Asia-Pacific md Michael Londregan said reflects "strong demand for upscale international travel by Australians".

The strength of the luxury market is also reflected in the large number of Australian-based Virtuoso agencies which will head to Las Vegas next month for the 2016 Virtuoso Travel Week, with around 120 Aussies expected to join 5,000 other consultants from across the globe at the event.

"It is very clear the travel advisor role is alive and thriving and the profession continues to evolve," Londregan said.

"While the vast majority of advisors have more than 10 years experience, the greatest challenge for agencies is finding the right people to service an increasingly savvy client base.

"Travel advisors have to know how to cut through the clutter and curate experiences that go beyond the web."

Londregan said the survey showed 70% of Australian Virtuoso agency members had recorded over \$14 million in annual sales last year.

### Viking early bird

**FROM** now through 31 Aug, Viking Ocean Cruises is offering Australian and New Zealand residents an early booking discount on 2017 and 2018 departures.

For more information, call Viking Cruises at 1300 845 464, or visit [vikingcruises.com.au/oceans](http://vikingcruises.com.au/oceans).

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## NTIA 2016 winner spotlight

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### Trafalgar takes it back!

#### TRAFALGAR

managing director Matt Cameron-Smith was all smiles over the weekend, having been recognised for the top prize in their category: Best Tour Operator - International at AFTA's 2016 NTIAs hosted in Sydney.

"It escaped us for a couple of years," said Cameron-Smith to *TD*, mentioning the group had won the category in both 2012 and 2013, "But it's great to have it back, we missed it".

He said that he enjoyed telling Trafalgar's story to this year's panel of judges and that the award meant a "huge amount" to the company.

"I think the fact that AFTA



continues to host such a platform for our industry to be recognised is critically important.

"These are the creme de la creme of awards for our industry, and so to take out one that's based on the category is really exciting."

**Pictured** celebrating the big win is Matt Cameron Smith (centre with award) with The Travel Corporation team.



# Big Thankyou

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## Sofitel Darling Harbour execs

### ACCORHOTELS

today announced the appointment of Greg Brady as general manager of the Sofitel Sydney Darling Harbour, slated to open in Q3 next year.

Joining Brady at the luxury hotel and heading up the sales and marketing team will be Marie-Cecile Heritage.

Both executives have extensive hospitality industry experience.

Brady has been with AccorHotels in Australia for the past nine years, most recently as gm of the Mercure Hotel Sydney, and has held other key hotel roles with InterContinental Hotels and Starwood Hotels & Resorts.

With 15 years hotel industry



experience in Australia & France, the French native is a perfect fit for Sofitel's pedigree.

Heritage - in the position of director of sales & marketing at Sofitel Sydney Darling Harbour - has held the same role at the adjacent Four Points by Sheraton Sydney, Darling Harbour for the past six years.

Both execs are pictured above.



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## SkyTeam meetings

A RANGE of new enhancements have been rolled out by SkyTeam to the airline group's Global Meetings product, developed to make arranging travel to overseas meetings and events easier.

New features include a revised schedule page and an updated benefits at-a-glance page that gives delegates more detailed information about the advantages of booking via Global Meetings.

SkyTeam manager commercial development Edward Hollo said Global Meetings has achieved a nearly 20% y-o-y uptick in business as more partners come online.

"Our innovative approach means we have developed a product tailored to every aspect of the meetings industry in terms of size, network scope and value."

Global Meetings is free to sign up to and offers a host of deals.

A new 'Travel Agents' section on the [skyteam.com](http://skyteam.com) website has also been introduced - more **HERE**.

## Indonesia last call

INDONESIA'S Ministry of Tourism is reminding agents to register now for this week's Wonderful Indonesia roadshow.

Events are being held on Wed (20 Jul) at Amora Hotel in Sydney and on Fri (22 Jul) at the Hyatt Hotel, Canberra from 6pm.

The delegation of Indonesian businesses attending include reps from tour companies, hotels, villas, boutique resorts and more.

Register your attendance at [info@vitomelbourne.com.au](mailto:info@vitomelbourne.com.au).

## Le Méridien Qingdao

LE MERIDIEN Hotel & Resorts has opened its second property in China's port city of Qingdao in the Shandong province.

Located 16kms from the city's CBD, the 218 room & suite Le Méridien Qingdao West Coast Resort is a seaside escape, offering expansive views of the Yellow Sea - for more details, see [lemeridien.com/qingdaowestcoast](http://lemeridien.com/qingdaowestcoast).



AIR NEW ZEALAND

# Congratulations Liz Hutchison

## Best Sales Executive - Industry Supplier

Thank you to our valued partners for your ongoing support and we look forward to another great year working with you.

## Air New Zealand's Epic Giveaway

Congratulations to the 27 winners of our Epic Giveaway at the AFTA National Travel Industry Awards, who won return flights to Los Angeles, San Francisco, Houston, Vancouver, Buenos Aires and Queenstown.

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## Qantas Nice options

**QANTAS** customers with a valid ticket to Nice issued on/before 15 Jul for travel 15 Jul-21 Jul can opt for a refund, rebook, reroute or change destinations.

## Rethink Turkey travel

**AUSTRALIA'S** Minister for Foreign Affairs Julie Bishop has this morning warned Australians to rethink their travel plans to Turkey following the attempted military coup over the weekend.

"Our advice to Australians in Turkey is for them to reconsider their need to travel to Ankara or Istanbul and to exercise a very high degree of caution if they are in Turkey more generally," she told *Sky News* this morning.

DFAT said while the situation "is normalising", localised military activity continues and Aussie travellers should continue to avoid large gatherings and demonstrations in the country.

**MEANWHILE**, Turkish Airlines' operations at Istanbul Atatürk Airport are back to normal and flights have begun.

## Hilton Ho Chi Minh

**HILTON** Worldwide has penned a management deal with Saigon Cuu Long Corporation to operate the brand new Hilton Saigon.

Located in downtown Ho Chi Minh city, the property will feature 350 rooms, flexible meeting spaces and a ball room, casino, spa, gym and outdoor swimming pool.

The newbuild will also offer a choice of food and beverage offerings such as two all-day dining restaurants, a bar and Grab-and-Go.

Hilton Saigon is slated to open in the fourth quarter of 2019.

## SIA Jun ops results

**LAST** month saw Singapore Airline's load factor in all regions but East Asia fall due to weaker passenger demand, with the biggest decrease of 5% in Europe.

Low-cost long-haul airline Scoot led the way as the only division to increase Passenger Load Factor (PLF), which climbed 0.9ppts.

Scoot's capacity was up by 57.7% year-on-year as the number of aircraft increased from six B777s to eleven B787s.

Singapore Airline's PLF fell 2.1 percentage points to 77.8% while SilkAir's PLF decreased by 4.2 percentage points to 68.1%.

## AS adds Sun Valley

**ALASKA** Airlines has announced a third route to Idaho's Sun Valley ski resort, with a seasonal service from its hub in Portland, Oregon to operate 17 Dec-01 Apr.

The twice weekly flight will also resume during the peak summer season from 14 Jun-16 Sep, complementing AS flights to Sun Valley from Seattle and LAX.

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NATIONAL TRAVEL  
INDUSTRY AWARDS

## NTIA 2016 winner spotlight

### Outrigger celebrates 1st win



**THE** team at Outrigger Resorts celebrated their first-ever win at the National Tourism Industry Awards (NTIAs) over the weekend, winning Best Hotel/Resort Group.

Regional director of sales and marketing Australia and New Zealand, Andrew Gee, described the award as a "win for the little guys".

"We're not Accor and we're not Starwood but we're a hotel company that really values the travel agent," he told *Travel*

*Daily* upon accepting the honour.

"We're a small team - there's just three of us - and when you think about that compared to what our competitors have, that's a great achievement."

"I can't begin to say how proud I am of our Australia based team," he said.

**Pictured** above after accepting the honour are Sydney regional sales team members from left are Maria Alaveras, Andrew Gee and Juliet Hudson.

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**MARK HOWDEN**

from Banksia World Travel

Mark is the top point scorer for Round 17 of Travel Daily's Super Rugby footy tipping competition. He's won a double pass to Wild Ropes at Taronga Zoo, courtesy of Taronga Zoo.

TARONGA  
ZOO  
SYDNEY

Emirates

Major prize for the 2016 footy tipping competition is return economy class airfares to Dubai flying with **EMIRATES**. Emirates has 77 flights per week to DXB.

NSW permit: L175/16/0137; ACT permit: TP 16/00399



## Queen's Wharf talks

**AN ESTIMATED** 1.4 million additional tourists are projected to visit Brisbane annually when the Queen's Wharf project is completed, Queensland Minister for State Development, Dr Anthony Lynham has remarked.

"Queen's Wharf Brisbane and the proposed \$850 million redevelopment of Jupiter's Gold Coast will create more than 3,000 construction and 10,000 operational jobs in Queensland," the Minister said.

A seminar for businesses in Toowoomba and the Darling Downs, including speakers from Jupiters & Star Entertainment will be held in Toowoomba on 29 Jul.

## Boeing 100th birthday

**AIRCRAFT** manufacturer Boeing celebrated its 100th birthday last week, since it was first founded in 1916.

Qantas honoured the major milestone by offering select customers travelling on the 15th a taste of 100-year-old Para Tawny port in celebration.

## Emirates' new AR kits

**EMIRATES** Economy class passengers will be the first in the world to experience amenity kits which use Blippar's augmented reality technology to unlock content on mobile devices.

The kit bags come in six different designs and include barcodes which can be scanned using the app to unveil a series of entertainment options.

For a preview, [CLICK HERE](#).

## Skull Island opening

**UNIVERSAL** Studio's latest attraction Skull Island: Reign of Kong in Orlando is now open.

The ride promises to transport guests into a "mysterious world" where their mission is to discover creatures of unknown origin.

It will include braving ancient temple ruins after encountering hostile natives and a thrilling ride on an expedition vehicle.

[CLICK HERE](#) For more info.

## Volaris DFW/MTY

**MEXICAN** airline Volaris has commenced new services from Monterrey to Dallas/Fort Worth International Airport.

Volaris, which launched flights to DFW from Guadalajara in 2015, will operate the new route twice weekly utilising Airbus A320s.

## Sebel Kirkton Park relaunch



**THE SEBEL** Kirkton Park Hunter Valley has officially opened following a multi-million dollar refurbishment.

All 70-keys and public places received a fresh lick of paint, transforming the quaint country manor to 21st century chic.

Its lobby, lounge bar and restaurant has also been rejuvenated, with its interiors, upholstery and furniture updated.

"The overall design is a carefully planned combination of patterns with whites and blues that link back to the common areas of the hotel," commented interior designer, Greg Natale.

"With The Sebel Kirkton Park's design, we were really careful to make sure the rooms were

not 'cookie-cutter rooms' – we really wanted to create that sense of occasion by heightening the guests overall experience," he commented.

**Pictured** at the official relaunch last Fri are (from left) Melissa Hoyer, emcee; Greg Natale, interior designer and Simon McGrath, chief operating officer, AccorHotels.

## A&K Spanish savings

**BOOK** Abercrombie & Kent's 10-day Spanish Sojourn itinerary for travel before 10 Dec and receive savings of up to \$3,760 per couple.

Prices are based on travel between 11 Sep and 28 Oct.

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# Sunrise on Rocky Mountaineer!



IT'S A case of "All Aboard" for viewers of Channel Seven's breakfast TV program *Sunrise* this week as Rocky Mountaineer's iconic rail journey is showcased to audiences nation-wide.

*Sunrise* weatherman Sam Mac is providing daily live updates from Western Canada all week long, and he's **pictured** experiencing the GoldLeaf service with one of Rocky Mountaineer's crew.

## MGTO fun run invite

**MACAO** Government Tourism Office (MGTO) is calling for travel agents to join their team for the Blackmores Family Fun Run in Sydney on 18 Sep.

Agents will be decked out with a Macao t-shirt for the 4km charity event which starts at Milsons Point and finishes at the Sydney Opera House.

The office will cover the registration fee.

To sign up, email your name, date of birth, mobile number and t-shirt size by 25 Jul to [bzaubzer@worldtradetravel.com](mailto:bzaubzer@worldtradetravel.com).

## Metro Hotels appts

**DARRYL** Montu has been named business development manager for NSW and Victoria at Metro Hotels.

He will look after the domestic leisure, corporate and government business for Metro Hospitality Group's seven properties in NSW and Victoria.

## CWT's US savings

**US-BASED** Carlson Wagonlit Travel (CWT) customers are saving an average of \$305 per trip by using airfare and hotel price tracking technology.

The travel management company revealed its fare tracking solution is delivering an average airfare savings of \$170 per ticket, while its hotel rate tracking solution is facilitating an average saving of \$135 per stay.

## Tassie winter spike

**TASMANIA** is on target to hit the best winter tourist numbers it has seen in a decade, according to Tourism Tasmania chief executive John Fitzgerald.

The ABC is reporting that the Huon Valley Mid Winter Festival over the weekend saw 13,000 visitors compared to the 8,500 recorded in 2015.

Last year between Apr and Sep Tassie attracted 480,000 visitors with Fitzgerald telling the ABC the state would "eclipse" that number this winter.

## O'Hare expansion

**TERMINAL** five at O'Hare International Airport is set to grow in size by 25% as part of a US\$300 million expansion, announced by Mayor of Chicago, Rahm Emanuel on Fri.

It will receive up to nine more gates, allowing more flights to more destinations, the *Chicago SunTimes* is reporting.

Terminal two will be redeveloped into a central terminal, speeding up the process of leaving the airport and making connecting flights.

The project is being funded by airlines, the government and other business partners.

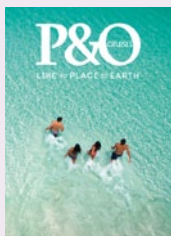


## Brochures

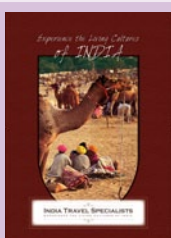
THIS week's Brochures of the Week is brought to you by **Wendy Wu Tours**. If your firm is releasing a new brochure you'd like to make the industry aware of, send a brief description summarising its features and itineraries, including a PDF of the front cover, and contact details to [brochures@traveldaily.com.au](mailto:brochures@traveldaily.com.au).



**Wendy Wu Tours - 2017 Early Bird Specials**  
Superb savings are on offer on over 40 tours to ten countries across Asia. Wendy Wu's early bird brochure is your go-to guide for Asia touring in 2017. Simple, great value that is inclusive of international flights, accommodation, meals, sightseeing and even visas for Australian passport holders - all backed by an early bird price promise! Nobody knows Asia, or value, quite like Wendy Wu Tours. Early Bird specials are on sale now! **CLICK HERE** for more.



**P&O Cruises - Like No Place on Earth**  
Details on *Pacific Explorer*, set to join the fleet in Jun are in P&O's Like No Place On Earth brochure. The 260m new addition will accommodate 1,198 passengers in 11 guest decks. The guide is broken up into eight sections, covering the cruise line's departures, destinations, on board activities, nightlife, dining options, room locations and features, the layout of the fleet, fares and how to book. Fare inclusions and optional extras are also detailed.



**India Travel Specialists - 2016/17**  
Eight escorted and private touring itineraries for India feature in India Travel Specialists' latest brochure. All the tours can be tailored by destination, duration and budget requirements. Highlights include Luxury Small Group Tours, the Enchanting Golden Triangle, Splendor of Rajasthan with the Golden Triangle, Great India Wildlife, South India with Backwaters, Safari through Ladakh, The Himalayan Kingdoms of Sikkim, Darjeeling and Bhutan, *MV Mahabaahu* cruise on the Brahmaputra River and Great Train Journeys of India.

As seen on **sunrise**

We have good news for your clients.

**Rocky Mountaineer's biggest offer of the year is here!**

**START THEIR JOURNEY**

**ROCKY MOUNTAINEER**  
All aboard amazing



Monday 18th Jul 2016

**THE** travel industry celebrated excellence on Sat night at the 2016 National Travel Industry Awards - and **Travel Daily** was on the spot to catch all the action.

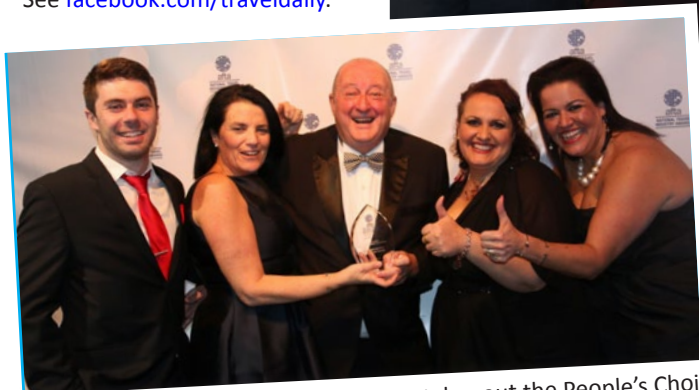
This is just a selection of the many photos we took on the night, which will be progressively uploaded to our Facebook page through the week.

See [facebook.com/traveldaily](https://facebook.com/traveldaily).

# Winners are grinners at 2016 NTIA



**THE** Helloworld team accepts the award for Best Travel Agency Group from Steve Limbrick of Qantas.



**QUEANBEYAN** City Travel & Cruise takes out the People's Choice.



**SPENCER** Travel wins Best Travel Agency Corporate Single Location.



**BEST** Specialty Wholesaler - The Africa Safari Co.



**CHERIE** Drummond, Best Travel Agency Manager Corporate Single Location.



**ELIZABETH** Hutchinson, Air NZ - Best Sales Executive Industry Supplier.



**OUTRIGGER** Resorts taking home the Best Hotel/Resort Group award.



**THE** team from Emirates celebrates being named Best International Airline - On-Line.



**SYDNEY** TAFE - Best Registered Travel Industry Training Institution.



Monday 18th Jul 2016

## Tassie scores event

**DERBY**, Tasmania will play host to a round of Mountain Bikes Enduro World Series in Apr 2017, a boon for the island state with the event to showcase the area to a global audience.

It is expected attract up to 2,000 riders, support crews and spectators including up to 60 journalists and photographers.

Falling outside the peak summer tourism period, the event is expected to extend the season right though until Easter.

## MH17 settlement

**TWO** years on from Malaysia Airlines' flight MH17 being shot down over Ukraine, the carrier has reached a deal to settle damages claims for most of the victims families, Dutch national broadcaster NOS is reporting.

According to media reports coming out of the country the parties involved in the settlement have agreed to secrecy, however, under the Montreal Convention, airlines must pay damages of up to 130,000 euros to victims' families, regardless of the circumstances of a crash.

The flight from Amsterdam to Kuala Lumpur was shot down by a Russian missile on 17 Jul 2014 killing all 298 people on board.

On Sun, villagers in eastern Ukraine held a vigil at the site of the plane crash to mark the two year anniversary.

## Tempo India discount

**TEMPO** Holidays is slashing 10% off its India and Subcontinent offerings in conjunction with the release of their new brochure.

To take advantage of the discount on the company's most popular tours, bookings must be made by 30 Sep for travel by 12 Dec.

Itineraries include a nine-day tantalising Taj & Tigers' small group package with prices starting from \$1,405.

The journey explores Old and New Delhi, the Taj Mahal and the Rajasthani capital of Jaipur before travelling to Ranthambore National park.

For more information or to book phone 1300 362 844.

## Tourism NZ survey

**AS TOURISM** New Zealand's four year marketing plan draws to a close this year, the organisation is seeking public discussion to plan its best way forward.

Parties who wish to provide feedback, and in turn help shape Tourism New Zealand's marketing direction for the next four years, can do so **HERE**.

## WIN A LUXURY RIVER CRUISE

**SCENIC**  
LUXURY CRUISES & TOURS

This month, Scenic and *Travel Daily* are giving readers the chance to win a luxurious France river cruise valued at over \$15,000. The prize includes:

- 11 day Gems of the Seine River Cruise for 2 people
- Return airport transfers
- Complimentary beverages all day, everyday, all meals, private butler service and all tipping & gratuities

To win, answer every daily question correctly and have the most creative answer to the final question. Send your answers to [scenic@traveldaily.com.au](mailto:scenic@traveldaily.com.au)

**Q12. How many overnight sailings are on the Spectacular South of France?**

[Click here for a hint](#)



## CI ups free baggage

**CHINA** Airlines has announced a new policy of free checked baggage allowances for all CI passengers on Australia/New Zealand, Asian and European routes, effective immediately.

Business class customers are now entitled to 40kg per person while Economy class passengers have a total of 30kg.

The move is designed to attract more travellers.

## TP 'Book & Save'

**TRIPADVISOR** has kicked off a 'Book to Save' promotion giving travellers 20% off tours and activities when they book a hotel via the site, if redeemed before 31 Oct.

The discount only applies to purchases of at least \$350, with a maximum of \$6,700.

Deals are valid for bookings made from now until 01 Aug with one discount available per day.

# AFL

## Round 17 Winner

Congratulations

## BRAD SWAFFER

from Virgin Australia

Brad is the top point scorer for Round 17 of Travel Daily's AFL footy tipping competition. He's won a \$100 travel coupon from Expedia.

TAAP

NSW permit LTF/160137; ACT permit TP-1600359

Major prize for the 2016 footy tipping competition is return economy class airfares flying with **EMIRATES** to any one of the 39 cities they fly direct to in Europe including Rome

**100%**  
guaranteed  
to depart

## All available 2016 European Christmas & New Year Tours

[albatrosstours.com.au](http://albatrosstours.com.au)

*Travel Daily* is Australia's leading travel industry publication.

Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry - sign up at [www.traveldaily.com.au](http://www.traveldaily.com.au).

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**WIN a  
Victorinox  
Swiss Watch!**  
valued at \$650

## Book Switzerland with Albatross Tours for your chance to WIN!

Book your clients on any of the following Albatross Swiss Christmas and New Year tours and holidays before 10 August 2016 for your chance to win a Victorinox Swiss Watch valued at \$650 or 1 of 3 Swiss Cheese Hampers valued at \$150 each!\*



### Christmas in the Swiss Alps

**11  
DAYS**

Celebrate Christmas in a first class spa hotel in the stunning village of Grindelwald. Shop at Christmas Markets and explore Montreux, Chateau de Chillon, Gruyères and the chic resort of Gstaad.



### A Swiss Christmas in Zermatt

**11  
DAYS**

Relax this Christmas in snow drenched Zermatt surrounded by the soaring peaks of the Swiss Alps. Enjoy Christmas Markets, ride on the panoramic Glacier Express and see the mighty Matterhorn.



### Swiss Christmas or New Year Holiday

**8  
DAYS**

Celebrate Christmas or New Years in a delightful chalet style hotel in the stunning Swiss Alps. Savour Swiss hospitality with daily buffet breakfasts and 4-course dinners and travel independently with an included 8 day Swiss Rail Pass.

Contact Albatross Tours  
on 1300 135 015 or visit  
[albatrosstours.com.au/switzerland](http://albatrosstours.com.au/switzerland)



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get natural.

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Tours**

Come share our love of Europe

\*Travel agents only will receive one entry per customer booked on any of these tours. The winners will be selected at random and announced at 10am on 12 August 2016. The winners will be notified by email.





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Want your career search handled confidentially? Call the experts!

**\* NEW \* A SWEET TALKER**  
**PR & COMMUNICATIONS SPECIALIST**  
**BRISBANE – UP TO \$70K PKG**

This leading travel company is looking for a savvy communicator to come and join their wholesale marketing division. Working closely with the digital marketing and branding team your day will be full of variety from developing and implementing communication strategies to blog & website writing to creating social media strategies and developing internal and external supplier relationships. This will be the beginning of a long and successful career.

**\* NEW \* JOIN A LEADING HOTEL GROUP**  
**FINANCIAL CONTROLLER**  
**AUCKLAND – EXECUTIVE SALARY PKG**

Are you an experienced Financial Controller looking for a new & exciting challenge? Join this leading hotel group and be responsible for leading the Finance team, budgeting, forecasting, monthly financials, decrease costs, yield & revenue management, reporting & other tasks as required. Executive salary, benefits & discounts on offer. Previous exp. in hotels as a Financial Controller, hands on operational finance & managerial experience required.

**MOVE AWAY FROM TMC SALES**  
**MANAGER – BUSINESS TEAM**  
**SYDNEY – SALARY PACKAGE \$130K + BONUS**

This global travel industry supplier is looking for a talented corporate sales manager to lead a team, selling their direct product to the end user within the corporate space. Working alongside their consortia partners, your role will be to design and implement sales strategies and engage directly with corporates to sign preferred deals. Essentially you will have strong corporate business travel contacts and have led a sales team. Want to know more? Call us now.

**REAP THE REWARDS!**  
**CORPORATE BUSINESS DEVELOPMENT MANAGER**  
**PERTH & MELBOURNE – SALARY \$80K (OTE)**

An amazing opportunity exists to join this dynamic travel management company as a BDM. You will be responsible for developing a pipeline & building relationships to acquire new business along with implementing sales strategies to optimise client spend. Attractive salary with uncapped earning potential. Experience as a travel BDM with a proven sales track record along with strong customer service, presentation, communication and negotiation skills essential.

**INHOUSE TRAVEL TRAINER**  
**TRAINING & DEVELOPMENT EXECUTIVE**  
**MELBOURNE – SALARY PACKAGE TO \$88K (NEG / DOE)**

As the in-house travel trainer, you will be responsible for delivering group & individual training whilst supporting the business with ongoing delivery training to team members. You will support travel consultants, assisting them on how to increase productivity & accuracy, & contribute to the design, documentation & maintenance of Facilitator & Participant notes for the training programs. Exceptional Galileo experience required, together with ticketing knowledge.

**GROWING HOTEL GROUP**  
**REGIONAL FINANCIAL CONTROLLER**  
**MELBOURNE & SYDNEY – LUCRATIVE SALARY PACKAGE**

Our client is a leading hotel chain with unique brands across their portfolio. Looking for a Regional Financial Controller in both Sydney & Melbourne to join their talented team, you will oversee multiple properties & will be responsible for all corporate reporting, annual budgets & quarterly forecasts as well as evaluating & improving operational systems & procedures. You will work with the properties to implement all financial operating strategies to ensure growth.

**HIT THE ROAD WITH A LEADING BRAND**  
**SALES MANAGER- UNIQUE PRODUCT**  
**SYDNEY - SALARY PACKAGE \$85K**

Our client is searching for a Sales Executive who is passionate about cruising along with the ability to source and secure new business. You will have a real drive, passion and understanding of the cruising market along with the ability to establish relationships and conduct presentations to secure wins for the business. Be rewarded with a supportive team and be proud to walk through the doors with this product under your arm.

**DEVELOP THE TEAM**  
**CALL CENTRE MANAGER**  
**GOLD COAST – EXECUTIVE SALARY**

Are you a proficient call centre manager with experience motivating large teams of consultants to reach sales targets? This great role will you overseeing the day to day operations, managing human resources planning & strategies, increasing efficiencies, training & developing, and being responsible for profit growth. Strong call centre, management background, proven leadership, analytical, communication, coaching & mentoring skills required.

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# Earn more with Etihad

\$100 per premium coupon  
\$25 per economy coupon

## Incentive Period:

Valid for tickets issued between 1<sup>st</sup> June and 31<sup>st</sup> July

Valid for travel between 1<sup>st</sup> June and 30<sup>th</sup> November



**PLUS FOR THE MONTH OF JULY THERE ARE 5 CHANCES TO WIN  
2 x Economy Class Tickets for the agencies with  
the highest revenue growth**

**Don't forget to enter your SuperSeller ID/APIIN number into your**

**PNR for your chance to earn SuperSeller points on all applicable bookings**

**Amadeus OS EY APIN 2000XXXXXXXX | Galileo SI.EY\*APIN 2000XXXXXXXX | Sabre 3OSI EY APIN 2000XXXXXXXX**



Incentive period: Valid for tickets issued between 01 June – 31 July 2016 for travel between 01 June – 30 November 2016. Incentive payable is \$100 per premium coupon and \$25 per economy coupon excluding T and E class. A stopover in Abu Dhabi of more than 24 hours constitutes an additional sector ie SYD - AUH - LHR - x/AUH - SYD = 3 coupons. July BONUS incentive of 2 x Economy Class tickets will be awarded to the top five agencies with the highest revenue growth versus June 2016. The winning agency must meet a minimum of 10,000 sales criteria during the month of June 2016. Tickets must be issued via Air Tickets only. Infant, group bookings and cancelled and refunded tickets are ineligible. Eligible coupons will automatically be tracked by Etihad and agencies will receive their payment within 90 days of the completion of the incentive. Helloworld and Etihad Airways reserve the right to cancel or alter the conditions of the incentive at any time.

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