

## WINNER 2016

### Best Travel Agent Technology Innovation

Qantas would like  
to thank all of our loyal  
agents for their support of  
Qantas Group Travel



# Group Travel made easy with [qantasgrouptravel.com](http://qantasgrouptravel.com)

Sporting events, family reunions, entertainment, mining operations, conferences, tours, leisure groups, incentives and more. If you're booking a group of 10 or more, or have 20 or more passengers travelling to the same destination for a common purpose, Qantas Group Travel has you covered. With products to suit a variety of group types, sizes and travel needs, we can help you find the best travel options for your group.

## Why book with Qantas Group Travel online?



Available 24 hours a day, 7 days a week



Automatic notifications of  
upcoming deadlines



Competitive group quotes in real time



Online servicing options including  
seat selection



Flexible group fare options across  
all cabins



Dedicated group services support line  
8.30am–5.30pm (Australia) 13 26 24

Already registered? To celebrate our win at the NTIA's, we are giving away David Jones Gift Cards for every individual group booking of 10 or more passengers made between 20 July and 31 August 2016. For more details on this amazing opportunity including terms and conditions, please [click here](#).

**G Adventures**



**ANTARCTICA**  
The end of the world is just the beginning  
2017/18 dates released.

[LEARN MORE >](#)

# Travel Daily

First with the news

Wednesday 20th July 2016

**THE STANLEY**  
HOTEL & SUITES  
PORT MORESBY

★★★★★

[www.thestanleypng.com](http://www.thestanleypng.com)

## Antiquity fly free

A COLLECTION of Voyages to Antiquity cruises in Europe and the Mediterranean have a fly free promotion for new bookings.

Options include a 39-day London to Venice sailing on 20 Aug 2017 - see **page 11** for info.

## Quintessentially to Melb

**CORPORATE** travel specialist Goldman Travel Group has inked a joint venture with global luxury travel provider Quintessentially Lifestyle to bring the company's travel brand to Australia.

Quintessentially Travel, like Goldman Travel, is a member of the Virtuoso network.

The firm has offices in London, New York, Hong Kong, Dubai, Singapore, Los Angeles and now Melbourne through the tie-up with Goldman Travel, which will be led by Kristie McShane.

Goldman Travel said the jv was part of the company's strategy to partner with "like-minded brands

globally to leverage its current business offerings and attract new clients".

Director of Quintessentially Lifestyle Australia Mark Fitzpatrick said "travel is a natural extension of our current concierge services and we look forward to developing this offering for our loyal client base".

Goldman Group exec chairman Tom Goldman OAM said having achieved double-digit growth last FY, "we look for opportunities to broaden our reach within other sectors and markets".

Last year, Goldman added a home-based model, Smartflyer Australia (**TD** 17 Feb 15).

"It keeps us fresh and dynamic which is critical to success."

Quintessentially Travel Australia will also be a helloworld for business member.

## Amazon missing rises

**AQUA** Expeditions has revised the number of people missing following the accident on *Aqua Amazon* last weekend from four to five crew (**TD** Mon).

Two external suppliers have also been confirmed as victims.

your time to be  
**REWARDED**  
WITH REED HOLIDAYS

**TIME IS RUNNING OUT!**

For every booking made in July receive a  
**\$200**  
Coles Group & Myer gift card

Domestic Touring specialists




Click to View More

**Reed Holidays Group**  
Touring specialist for travellers aged 50-70+

## CZ adds Adelaide

**CHINA** Southern Airlines is set to add Adelaide to its Australian network, with new thrice weekly services to commence on 12 Dec.

GDS displays show Guangzhou-based China Southern will utilise Airbus A330-200s on the ADL route, beginning 12 Dec.

Daytime flights will operate from the South Australian capital on Tue, Thu and Sun.

### Today's issue of TD

*Travel Daily* today has ten pages of news & photos, a front cover page for **Qantas** plus full pages from: (**click**)

- Voyages to Antiquity
- AA Appointments jobs
- JITO

## QF NTIA appreciation

**QANTAS** is celebrating its AFTA National Travel Industry Award recognition from last weekend as 'Best Travel Agent Technology Innovation' with the trade, taking out today's **cover wrap** of **TD**.

As a sign of QF's appreciation for having won the accolade for the Qantas Group Travel website, the airline is rewarding agents.

For every individual group booking of 10 or more pax made between today and 31 Aug, QF is giving away David Jones Gift Cards - see [qantasgrouptravel.com](http://qantasgrouptravel.com).

**Disney DESTINATIONS**



**WANT TO WIN A SPOT ON MICKEY'S NOT-SO-SCARY HALLOWEEN MEGA FAM TO THE INCREDIBLE WALT DISNEY WORLD RESORT IN FLORIDA?**

Visit [wheredreamscometrue.com.au](http://wheredreamscometrue.com.au) to register & for more info.

Virgin australia  
**DELTA**  
Walt Disney World Resort  
IN FLORIDA

点亮心中奇梦  
**SHANGHAI DISNEY RESORT**  
上海迪士尼度假区



**GET A TICKET TO SHANGHAI DISNEY RESORT EVERY TIME YOU FLY WITH US\***

\*Limited time only. Conditions apply.

**Complimentary resort entry with every China Eastern air ticket you buy.**

OA.CEAIR.COM

 中國東方航空  
CHINA EASTERN

Jon joined because it allows him to network freely

Every agent has a reason to join

**MTA mobile travel agents**

**Call 1300 682 000**  
Visit [join.mtatravel.com.au](http://join.mtatravel.com.au)





## PERSIA & THE CAUCASUS

Book your clients on a unique 29-day tour to Iran, Armenia, Georgia & Azerbaijan.

May & Sept departures.  
Phone 1300 856 661

travel  
directors

**MORE INFO**

# Travel Daily

First with the news

Wednesday 20th July 2016

## Travel show for Business

Brisbane 3 August, Canberra 18 August

**Register now**



**QANTAS**

## Lowcostholidays collapse

**THE** Australian operation of online holiday discounter Lowcostholidays has been caught up in the collapse of the company, which is believed to have impacted as many as 140,000 customers.

It's unclear what the scale of the local impact will be, with the Mallorca, Spain based business mainly targeting British tourists.

The company formally launched its Australian business more than two years ago (TD 23 Jan 14) as part of a global expansion plan, with the Sydney based office headed up by Sophie Cann, who subsequently joined Orbitz and is now at Expedia Australia.

Interestingly for the thousands of affected UK passengers, none of the normal consumer protections apply because they were dealing with a foreign OTA.

It is understood travellers are collectively owed more than £50 million, with a statement on the [lowcostholidays.com.au](http://lowcostholidays.com.au) website saying it ceased trading on 15 Jul "following exhaustive attempts by the group's directors to rescue the group, which were hampered

by the recent and ongoing turbulent financial environment".

Insolvency practitioners have been appointed and affected clients are being recommended to contact travel insurers, the regulator of Spanish travel agents and credit card providers.

When the company debuted in Australia it offered a \$5 'lay-by' scheme where users were able to place a nominal deposit to secure a range of accommodation-only international and domestic deals.

It promised an "advanced technology platform" complemented by an international team of 400 travel professionals.

Other brands operated by the group include Hoteling.com and Lowcostbeds, with all forward reservations now invalid.

## 9W boosts BOM/SIN

**EFFECTIVE** 06 Aug, JET Airways will deploy Boeing 777-300ERs on the Mumbai-Singapore route, resulting in a 50% capacity increase on the service, offering connectivity from Australia (over SIN), in conjunction with codeshare partner carriers.



**WIN your way to the 2016 Abu Dhabi Grand Prix!**

➤ 1 x top agent per state (NSW, VIC, QLD & WA)

➤ 3 x most improved nationally

Vouchers



[Click for more details](#)

**Convert online lookers into bookers.**

Amadeus e-Power.  
Your solution for better service.

[Discover Amadeus](#)

amadeus.com

Create experiences not itineraries

The new Sabre Red Workspace

[www.sabrereworkspace.com](http://www.sabrereworkspace.com)

**Sabre**

## MID-YEAR 2016 SALE

SALE EXTENDED TO 31 JULY 2016

**Frankfurt** (via London)  
RETURN ECONOMY  
FROM **\$1,400\***

**Manchester** (via London)  
RETURN ECONOMY  
FROM **\$1,455\***

Includes  
30kg  
baggage

**ROYAL BRUNEI**  
AIRLINES

\*Based on O class in low season. Date restrictions and conditions apply. Flights beyond London operated by British Airways. Refer to GDS for more details.



**jito**  
job seeker  
hundreds  
of jobs  
now on  
jito.co  
view jito  
jobs in travel, hospitality & tourism

# Travel Daily

First with the news

Wednesday 20th July 2016



**EUROPE  
RIVER CRUISING  
2017**  
CLICK TO VIEW DEALS

## QF alters US low season

**QANTAS** has confirmed it will operate a shorter low season for flights to North America in early 2017 due to the annual changing of holiday seasons.

The move will see the Australian carrier bring forward the shoulder season by two weeks, beginning 31 Mar, resulting in a fare increase of \$150 return.

Changes will effect QF's flights to Los Angeles, San Francisco, Dallas/Fort Worth, New York JFK & seasonal services to Vancouver.

Qantas will also adjust core tariff fares up \$30 return in Economy across all seasons.

The adjustments take effect on Tue 26 Jul, with travel agents urged to issue tickets under the current international fare structure on or before 25 Jul to avoid the increase.

Unticketed bookings will be reassessed on or after 26 Jul.

The seasonality change effects

QF's Economy class fares only.

A QF spokesperson said it "regularly reviews seasonality and tariffs for different markets".

"We consider a range of factors when setting fare levels, including the overall market conditions, demand and capacity, annual holiday seasons, such as Easter and school holidays fall, and offer a range of competitive fares while continuing to represent excellent value for customers," a Qantas spokesperson told **Travel Daily**.

"Airfares today are incredibly good value and are below pre-GFC levels. International airfares continue to be 30% cheaper than they were a decade ago," the spokesperson added.

Agents are advised to refer to their GDS for further details.

It's understood future years will also see Qantas adopt the earlier shoulder season, depending on the Easter/school holiday period.

## FCM SmartFARE

**FLIGHT** Centre's corporate FCM Travel Solutions division has unveiled a new airfare price tracking and reporting solution called SmartFARE.

The platform is powered by technology firm Yapta, which offers a system called FareIQ promising "in-depth 24x7 analysis and insights into corporate airfares, spotlighting opportunities to re-book tickets at lower prices".

FCM's SmartFARE technology dynamically monitors pricing on itineraries placed on a queue by FCM consultants, who are alerted by email and remarks posted in the itinerary record if savings become available.

FCM US president Billy McDonough said with Yapta being fully integrated into the GDS and back office workflow, "we control the entire automated process of price assurance using live pricing availability".



## Window Seat

**BEACHGOING** holidaymakers in Britain can now order ice cream delivery on the sand, with the frozen treats delivered via drone.

The system is being trialled in the small seaside town of Mablethorpe, Lincolnshire where a local drone operator has linked up with a seaside ice cream shop called Rock & Ices.

Sun lovers can place orders by a special smartphone app called Ice Me, which transmits the order to an iPad in the store.

Six flavours are on offer and the drone is apparently able to deliver up to four ice creams at a time straight to loungers on the beach.

There's no extra charge for drone delivery, but at this stage the system is still subject to approval by Britain's CAA.

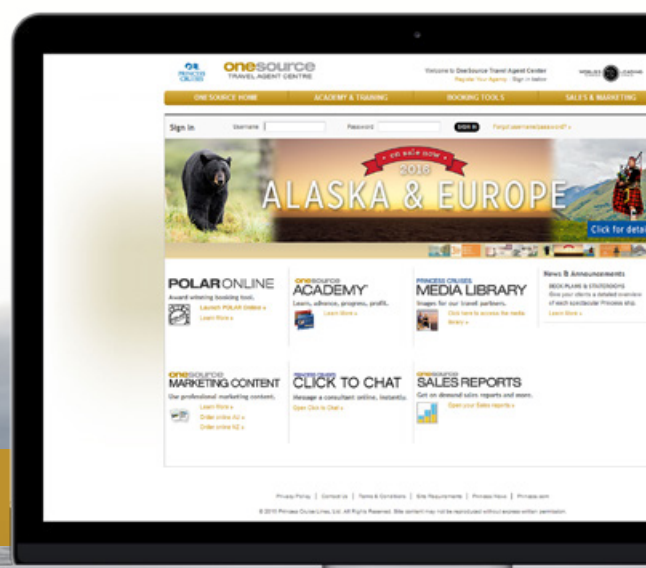
# build your sales & commission with princess onesource

**PRINCESS CRUISES**  
come back new®

**onesource**  
TRAVEL AGENT CENTRE

Access customisable agent tools, brochures, menus, onboard flyers, Ask ISAAC Online Chat, Princess Academy, top deals and more

win a cruise for two!\* [CLICK HERE TO ACCESS ONESOURCE NOW  
www.onesourcecruises.com](http://www.onesourcecruises.com)



\*Must be AU/NZ travel agent working for WLCL registered agency & registered with Princess Academy. Ends 5/8/16. Click on above link for entry instructions and Terms & Conditions.



Wednesday 20th July 2016

afta  
NATIONAL TRAVEL  
INDUSTRY AWARDS

## NTIA 2016 winner spotlight

### Hunter Travel's 3rd consecutive win

**THIS** is the third year running helloworld Hunter Travel Group/RACT Travel was recognised as Best Travel Agency Retail - Multi Location at the National Travel Industry Awards, with md Brett Dann telling *Travel Daily* "we didn't really think we were gonna win this time! It's great that we did though".

"We find when you're a regional agent sometimes you fly a little under the radar as this industry tends to be a little more metro-centric - rightly or wrongly - but we work hard with our suppliers and they do a great job supporting us."

Helloworld ceo Andrew Burnes



praised the team.

"We are really fortunate to have so many wonderful agencies in our network, and their efforts were also recognised," Burnes said.

**Pictured** is category sponsor Rob Harrison from Qantas with Brett Dann of helloworld.

MID-YEAR SALE - EXTENDED TO 31 JULY

ROYAL BRUNEI  
AIRLINES

**Dublin** (via London)  
RETURN ECONOMY CLASS  
FROM **\$1,345\***

Includes  
30kg  
baggage

\*Based on O class in low season. Date restrictions and conditions apply.  
Flights beyond London operated by British Airways. Refer to GDS for more details.

### CAPA Summit line-up

**BRISBANE** will play host to a group of key aviation executives on 03-05 Aug for the CAPA Australia Pacific Aviation Summit.

Confirmed attendees this year include Alan Joyce, ceo, Qantas; Jayne Hrdlicka, ceo, Jetstar Group; Peter Baumgartner, ceo, Etihad Airways; Arif Wibowo, ceo, Garuda Indonesia; Ashwani Lohani, cmd, Air India; Patee Sarasin, ceo, Nok Air; Rob Sharp, ceo, Tigerair Australia and Karl Schuster, ceo, Velocity FF.

More than 150 speakers from all areas of the industry will debate and discuss hot topics facing the aviation industry in the years ahead for the region over the three-day event.

### ACTE save the date

**ACTE** is reminding agents to keep their calendars free for their Global Travel Conference which will be held in London between 11-13 Oct next year.

### EEAA on Ministry

**THE** Exhibition and Event Association of Australasia (EEAA) has lauded the Government's decision to appoint Steven Ciobo as Minister for Trade, Tourism and Investment and Keith Pitt as Assistant Minister.

Group ceo, Joyce DiMascio said she was encouraged by the alignment of portfolios.

"Combining tourism with trade an investment is an inspired decision that will allow greater efficiencies in the way the industry engages government and leverages opportunities," commented DiMascio.

More in tomorrow's **BEN**.

**MEANWHILE**, Steven Ciobo said he was "honoured" to have been sworn in as the new Minister for Trade, Tourism and Investment.

Ciobo said the govt will pursue a trade agenda to increase investment and grow visitor numbers, identifying 2017 as the "Australia-China Year of Tourism".

## Don't find yourself left ashore...

**Book now** to ensure you don't miss out on **Cruise360**.

Friday 16th September 2016 | The Star Event Centre | Pyrmont NSW 2009

**CLIA**  
AUSTRALASIA 2016  
**CRUISE360**  
A PANORAMIC VIEW OF CRUISING

OVER  
**70%**  
SOLD

#### Highlights include:

- Innovative panel sessions
- International keynote speakers
- Unique networking opportunities
- Insights into the 2016/2017 cruise season
- Cruise360 marketplace (tradeshow)

To view the latest program and secure your ticket visit  
[www.cruising.org.au](http://www.cruising.org.au)



Wednesday 20th July 2016

## TFE enters Fortitude

**BRISBANE** will welcome a new hotel in 2018 operated by TFE Hotels & developed by Calile Malouf Investments.

The Calile, located in Fortitude Valley's James St, will offer 178 rooms and suites, over 2,600m<sup>2</sup> new retail and hospitality space.

A pool, cabanas, poolside restaurant, day spa, fitness centre and business centre will all be part of the seven-storey luxury hotel, along with a function room with capacity for up to 300 seated guests.

The Calile (render **below**) will be the second hotel under the TFE Hotels Collection brand.



## Ensemble expansion

**ENSEMBLE** Travel Group Australia has expanded its 'Art of Luxury' collection, with the addition of 15 luxury hotels and resorts across Australia, New Zealand and Asia.

The new properties complement the existing 700 already in the collection which encompasses more than 100 countries across the globe.

The Byron at Byron Resort & Spa on the NSW north coast is among the additions, signing onto the Ensemble Hotel Program due to the exposure it offers to the network of Ensemble agents in Australia, Asia & North America.

Ensemble member agencies can offer clients a complimentary VIP amenity service when booking from the Art of Luxury collection, such as early check-in, late check-out and room upgrades, along with other preferential food and spa offerings.

More info on 02 8437 1144.



Explore the hidden treasures of Jakarta in the July issue of *travelBulletin*.

**CLICK HERE** to read

**travelBulletin**

## Managers in the Maldives



**FREESTYLE** Holidays and Singapore Airlines treated a group of eight top selling personal travel managers to a seven-night escape in the Maldives as part of a TravelManagers educational.

Exploring six private island resorts, the team took in the beautiful beaches, rich culture and spoke highly of the snorkelling and dive sights.

They also visited family-friendly

resorts and tasted the incredible cuisine on offer.

**Pictured** above enjoying a fresh coconut welcome drink at Anantara Dhigu Resort from left are Tina Vitelli, national partnership office; Maree Oxford, Pamela Baas, Sharon Wright, Amanda Anthony, Sylvia Holland, Lea Burford, Debbie Bean, Maria Miller and Leigh Holme from Freestyle Holidays.

**exc!te**  
HOLIDAYS

# WINNER!

## BEST WHOLESALER INTERNATIONAL PRODUCT

Thank you for making our dreams come true!





## Air NZ June stats

**THE** month of Jun saw passenger numbers on Air New Zealand flights increase to 1,215,000, up 4.8% compared to the same period last year, the carrier reported today.

Short haul passenger numbers spiked 4.5% while the domestic market demand and capacity jumped by 7.2% and 9.8% respectively, however domestic load factor stood at 77.7%, down 1.9 percentage points.

When looking at the long haul market pax, numbers rose 6.5% with load factor sitting at 80.7%, down 0.9 percentage points.

## Insider wine offering

**INTERCONTINENTAL** Sanctuary Cove Resort in Queensland has partnered with Amadio Wines, for a resort-first wine dinner on Sat, 13 Aug as part of its Insider Experiences collection.

Tickets for the experience hosted by third-generation winemaker, Danniell Amadio are priced at \$99 per person.

Call (07) 5501 9832 to book.

## Equinox Caribbean

**CELEBRITY** Cruises' Solstice Class cruise ship, *Celebrity Equinox* will be sailing year-round in the Caribbean from 2017 with it's home port positioned in Miami, Florida.

*Celebrity Equinox* will offer 24 new sailings alternating between the Western and Eastern Caribbean plus several itineraries that exploring other destinations in the region.

More information on the sailings will feature in tomorrow's edition of *Cruise Weekly*.

## SYD Jun traffic stats

**PASSENGER** traffic slowed in Jun compared to the prior month, but maintained a year-on-year growth of 6.7%.

Sydney Airport md and ceo Kerrie Mather said Jun's int'l pax growth of 7.5% was driven by strong inbound demand and the domestic passenger growth of 3.7% was primarily due to load factor improvements.

China followed Australia in the top nationalities travelling through Sydney Airport, tailed by New Zealand, USA, UK, Korea, India and Japan.

Passenger numbers for the first six months of 2016 totalled 20.3 million, an international growth of 6.7% and 9.3% respectively.

afta  
NATIONAL TRAVEL  
INDUSTRY AWARDS

# NTIA 2016 winner spotlight

## Sunlover voted best wholesaler

### AN OVERWHELMED

Lisa Harrison from Sunlover Holidays held their new trophy proudly, having just been recognised as the Best Wholesaler of Australian Product at the National Travel Industry Awards over the weekend.

"We've been nominated so many times before that we weren't really expecting to hear our names," she told *Travel Daily*.

"It's so nice to be recognised for your hard work as a business by your industry peers."

Helloworld ceo Andrew Burnes extended a warm congratulations to the Queensland-based team.



"We acquired Sunlover from Tourism Queensland over a decade ago and it continues to deliver to our agency partners and supplier partners around the country", he said.

**Pictured** at the awards are Kate Doncaster, Sunlover Holidays; Amanda Belcastro, CHI Travel Insurance & Lisa Harrison, gm wholesale, Sunlover Holidays.

## W entering Scotland

**STARWOOD** Hotels & Resorts will introduce the W Hotels brand to Scotland in 2021, with the hotelier announcing it will manage the W Edinburgh - the centrepiece of the Edinburgh St James development in the city.

## Luxperience regos

**ONLY** two days remain before registrations close for Luxperience 2016.

**CLICK HERE** to snag one of the few remaining spots for the event to be held in Sydney between 18 and 21 Sep.

## It's just a short hop to the next leg when flying to Mauritius via Perth.

Thanks to the opening of Perth Airport's new, world-class T1 Domestic Terminal, **Virgin Australia** and **Air Mauritius** are located under one roof. Travelling to Mauritius via Perth is now a seamless transfer experience. Book this great travel option for your customers today.





## League Cup fixtures

**THE** Melbourne Rectangular Stadium will open the Rugby League World Cup 2017 on 27 Oct, the official Tournament Draw has revealed.

Darwin has landed the quarter-final on 17 Nov 2017, one of two semi-final games will be played in Auckland, with the other semi & the final to be held in Queensland played at Brisbane's Suncorp Stadium.

RLWC2017 chief Michael Brown said "the decision to take matches to places like Darwin, Perth, Christchurch and Port Moresby were made with the future of the game in mind".

More at [www.rlwc2017.com](http://www.rlwc2017.com).

## FRA SkyLine offline

**THE** SkyLine train at Frankfurt Airport has been taken out of service due to construction work until mid-2017.

In the meantime, busses are being provided for transport between Terminals one and two.

Travellers are being advised to arrive at the airport a little earlier.

## Dream holiday survey

**TRAVELLING** with multiple generations of your family is actually quite desirable, according to the results from the 2016 Virtuoso Travel Dreams Survey.

The survey of upscale clients of the network and readers of *Virtuoso Life* magazine listed the top 10 bucket list experiences; with a stay in a Polynesian overwater bungalow getting a mention, along with Italy's Amalfi Coast, the Greek Isles and photographing the "Big Five" on an African Safari.

Respondents named Australia as their favourite destination, followed by Italy, Fiji, Greece, New Zealand and the Maldives.

Nearly half of travellers (46%) are dreaming of a beach-style getaway, according to the survey, followed by adventure (37%), cultural/historical (29%), family (27%) and food & wine (27%).

## VA Indonesia waiver

**VIRGIN** Australia has issued a code to waive fees for travellers who need to change their plans as a result of the Zika virus travel alert in Indonesia.

The code BW000007 is valid until 26 Aug for guests holding a ticket issued on or before yesterday to or from Denpasar, **CLICK HERE** for details.

## ASM cruises into Melbourne



## New Delta Air team

**AN EXPANDED** local Delta Air Lines sales team has been appointed in recent months.

The new additions are led by Nicole Bennett, sales manager for Australia and New Zealand and include Karen Ramirez, Kylie Wilson and Heather Green as national account managers based in Sydney, supported by bdms Kylie McGrath in Melbourne and Suzy Bohan in Queensland.

The sales team is being headed up by Clare Wheatley, country manager of Australia and New Zealand, who joined the Australian team in Feb this year after a number of years with Delta Air Lines in the US and UK.

**THE** Australian School of Management (ASM) is spreading the word about their new Melbourne campus with a decorated Yarra Tram.

ASM's Melbourne campus is located on Flinders Street, opposite Federation Square and is accepting applications.

The school offers accredited bachelor degrees, associate degrees and diplomas in business and hotel management and classes commence in Aug.

**Pictured** with the tram are: Australian School of Management Melbourne Campus Manager, Dr Ali Abusaleem and ASM Education Consultant, Joslyn Grover.

For more, see [www.asm.edu.au](http://www.asm.edu.au).

**White Christmas**  
WITH TEMPO

**Christmas in Germany**

5 DAYS | from **\$1545\***

4 nights' accommodation in superior hotels  
Private arrival transfer • 2nd class rail/coach travel  
as per itinerary • Munich Hop-on Hop-off city tour

Terms and conditions apply. Prices per person, twin share. Please see [tempoholidays.com](http://tempoholidays.com) for more details.

**BECOME A TASSIE SPECIALIST TODAY!**

**16-18 SEPTEMBER**  
ALL INCLUSIVE!

2016 **Tassie Specialist** Conference

**EXPRESSIONS OF INTEREST NOW OPEN!**

**CLICK HERE TO FIND OUT MORE!**

**Tasmania**  
- GO BEHIND THE SCENERY -

**VIKING CRUISES**

**THE WORLD'S NEWEST OCEAN CRUISE LINE IS NOW OFFICIALLY THE BEST**

**WORLD'S BEST AWARDS 2016 WINNER**

**CLICK** [vikingcruises.com.au](http://vikingcruises.com.au)



# Wild Oaks Kokoda Challenge



**OAKS** Hotels & Resorts' staff pushed themselves to the limits over the weekend in The Kokoda Challenge on the Gold Coast, all in the name of supporting the Kokoda Youth Foundation.

The 'Wild Oaks' team (pictured above) made up of Raj Balaguru, gm of IT; Darren Goodall, learning & development specialist; Scott Cunnington, manager of owners and Dan Hastings, chief financial officer completed the gruelling 96-kilometre challenge in 33 hours, six hours faster than the allocated time limit, trekking

through the dense Gold Coast Hinterland in inclement weather with the help of their dedicated support crew.

The team raised important funds for the foundation, founded by Vietnam veteran Doug Henderson OAM to assist young Australians to learn key life skills.

Chief operations officer of Oaks Hotels & Resorts Mike Anderson said he was extremely proud of the team who participated in the challenge and "overcame the toughest physical and mental barriers in the name of charity".



Would you like to work for an inspiring brand today? The Spencer Group is looking for several new and exciting people to join their rapidly growing, successful business.

## Manager Corporate Sales - Head Office in Surry Hills

This important role manages the relationships, and the team, who look after our wonderful corporate clients. Ideally with a Corporate TMC or similar background, and experience in leading accounts and customer management.

## Leisure Consultant - Southside

If you specialise in high end leisure consulting and fancy a change to our office in bustling downtown Kogarah, please apply for this full time role today. We require retail consulting experience and a drive to grow a client base with exceptionally strong delivery of service values. Sabre and Tramada is an advantage.

## Domestic/International Part Time Corporate Consultant - Head Office in Surry Hills

If you are an experienced corporate consultant with a strong emphasis on attention to detail and have the ability to work well in a team, apply for this job share role today. Your working days would be Monday, Tuesday and Wednesday. Sabre, Tramada and Serko is an advantage.

Please send your resume and expression of interest to [career@spencertravel.com.au](mailto:career@spencertravel.com.au)

## TripAdvisor study

TRIPADVISOR'S "breadth of content, trusted consumer reviews and booking facilities" influences traveller's decisions and even promotes incremental travel, according to a new Oxford Economics study.

The study found that globally TripAdvisor has generated 22 million tourism trips and 352 million tourism nights over the course of a year and \$84.5b in incremental travel expenditure.

It revealed the TripAdvisor site's content gives people "the confidence to choose a property based on reviews, ratings and photos from other travellers, rather than more traditional decision-making factors".

Australian small business owners said they are seeing the significant impact TripAdvisor is having on their businesses.

## North Hill opening

THE new five-star North Hill City Resort is set to open in Chiang Mai, Thailand on 15 Aug.

The boutique, 42-room resort offers views of views of Doi Suthep with an outdoor swimming pool and deck.

Guests will also be able to participate in farm-to-table cooking classes, with supplies sourced from the resort's private on-site organic farm.

## NZ consultant chef

**RENOWNED** restaurateur Michael Meredith has been appointed as Air New Zealand's latest consultant chef.

The Samoan-born chef, who has built a strong reputation in Auckland's dining scene, will work to design dishes for Air NZ's Business and Premier menus.

The carrier's newly designed dishes will debut early next year.

## Alitalia China launch

**ALITALIA** has resumed nonstop flights between Rome and Beijing Capital following a three year hiatus between the cities.

The new route is served four times weekly on board a three-class Airbus A330.

This week's inaugural flight was marked with a ceremony at Fiumicino Airport.



THE smiles are probably only just starting to fade, with last Sat's National Travel Industry Awards (and the subsequent after-party) acclaimed as a fantastic evening.

More photos from the NTIAs in *Travel Daily* every day this week - plus full coverage in the Aug *travelBulletin*.



**AFTA** ceo Jayson Westbury inspires the crowd.

**LOUISE** Dann from Helloworld Hunter Travel Group accepting the award for Best Travel Agency Manager Retail Multi Location.



**BELOW:** Andrew Moten from Corporate Travel Management - Best Travel Agency Manager Corporate Multi Location.



**BELOW:** Qantas domestic ceo Andrew David welcomes guests to the 2016 NTIAs.



**ABOVE:** The team from Helloworld Mackay were highly commended by the judges in the Best Travel Agency Retail category.

**Pictured** at Sat night's NTIA ceremony are, from left: John Cooney, Stacey Cole, Laura Barwell and Stephen Boxall.



**THE** team from Excite Holidays celebrating their 2016 NTIA win for Best Wholesaler - International Product.

**BELOW:** Smiling until it Hertz - the car rental giant's staffers pose after once again taking out the Best Car/Campervan Rental Operator category.



**RIGHT:** That winning feeling is so good, for the team from Outrigger Hotels & Resorts, Best Hotel/Resort Group.



**RIGHT:** Sarah Hoskin from Topdeck Travel accepts the award for Young Sales Executive - Industry Supplier.

**LOTS** more NTIA photos are being added daily to [facebook.com/traveldaily](https://www.facebook.com/traveldaily).



**ABOVE:** The Albatross Tours team stepped out in style for the NTIA celebrations.





## UA ends HKG/SGN

**UNITED** Airlines is terminating its Hong Kong-Ho Chi Minh City route from late Oct with the last scheduled flight departing SGN on 29 Oct, GDS displays indicate.



## Accommodation Updates

**WELCOME** to Accommodation Updates, *Travel Daily's* Wed feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to [accomupdates@traveldaily.com.au](mailto:accomupdates@traveldaily.com.au).



**Wyndham Hotel Melbourne** has launched Little Billy, a paddock to plate style restaurant that will showcase local produce. The restaurant will feature an evolving menu to take advantage of the freshest seasonal offerings cooked in a 'rustic home-style'. Little Billy is on the ground floor of the hotel in the William building.



A multi-million dollar refurbishment has been unveiled at **The Sebel Kirkton Park** in the Hunter Valley taking the resort from a 'quaint country manor' to 'sophisticated chic'. All 70 guest rooms have been refreshed with interior designer Greg Natale the creative brains behind the project. The hotel has also updated its lobby, lounge bar and restaurant. The new Locavore Dining restaurant showcases ingredients sourced from the property's 70 acre grounds.

## Today from Thredbo

**THE** NSW Snowy Mountains will be welcoming Channel Nine's *TODAY* show for a live broadcast from Thredbo's 'Friday Flat' on Mon 25 Jul.

The broadcast (from 5:30am) by hosts Karl Stefanovic, Sylvia Jeffreys and the rest of the *TODAY* team, was secured by Destination NSW in a bid to showcase the state's Snowy Mountains region as a must-visit destination.

## Monaco bonus offers

**BOOK** a minimum of three-nights' accommodation for your clients in Monaco through French Travel Connection to score them three bonus offerings.

Free extras include a helicopter transfer between Monaco and Nice airport, a booklet of entrance tickets and a VIP welcome to the guest's accommodation of choice.

**CLICK HERE** for packages.



## FALL IN LOVE WITH KOREA

• Sydney (02) 9262 6000 • Brisbane (07) 3226 6000

*Travel Daily* is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry - sign up at [www.traveldaily.com.au](http://www.traveldaily.com.au).

**Postal address:** PO Box 1010, Epping, NSW 1710 Australia  
**Street address:** Suite 1, Level 2, 64 Talavera Rd, Macquarie Park, NSW, 2113 Aust.  
**P:** 1300 799 220 (+61 2 8007 6760) **F:** 1300 799 221 (+61 2 8007 6769)

*Travel Daily* is a publication of TDaily Pty Ltd ABN 34 108 508 765. All content fully protected by copyright. Please obtain written permission to reproduce any material. While every care has been taken in the preparation of *Travel Daily* no liability can be accepted for errors or omissions. Information is published in good faith to stimulate independent investigation of the matters canvassed. Responsibility for editorial comment is taken by Bruce Piper.

**Publisher/Managing Editor:** Bruce Piper **Editor:** Guy Dundas **Editorial email:** [info@traveldaily.com.au](mailto:info@traveldaily.com.au)  
**Contributors:** Jasmine O'Donoghue, Bonnie Tai, Nathalie Craig, Jenny Piper, Sarah Piper  
**Advertising and Marketing:** Sean Harrigan and Lisa Martin - [advertising@traveldaily.com.au](mailto:advertising@traveldaily.com.au)  
**Business Manager:** Jenny Piper - [accounts@traveldaily.com.au](mailto:accounts@traveldaily.com.au)

Part of Business Publishing Group.

Travel Daily **WEEKLY**

**travelBulletin**

business events news

**Pharmacy DAILY**

Travel Daily TV

## 70 years of InterContinental



**INTERCONTINENTAL** Melbourne The Rialto has slipped back in time to celebrate InterContinental Hotels & Resorts 70th global anniversary.

In ode to the luxury hotel brand's beginnings with founder of Pan America Airways, Juan Trippe, the hotel invited guests for 'Breakfast in the Sky' on the 53rd floor of The Rialto where

they were Greeted by Pan Am airline flight attendants on arrival.

Melbourne fashion designer Dom Bagnato also surprised guests with a performance of Frank Sinatra's Sway.

**Pictured** above are the InterContinental Hotel Melbourne The Rialto Pan Am Airline flight attendants celebrating the brand's 70th anniversary.

## WIN A LUXURY RIVER CRUISE

**SCENIC°**  
LUXURY CRUISES & TOURS

This month, Scenic and *Travel Daily* are giving readers the chance to win a luxurious France river cruise valued at over \$15,000. The prize includes:

- 11 day Gems of the Seine River Cruise for 2 people
- Return airport transfers
- Complimentary beverages all day, everyday, all meals, private butler service and all tipping & gratuities

To win, answer every daily question correctly and have the most creative answer to the final question. Send your answers to [scenic@traveldaily.com.au](mailto:scenic@traveldaily.com.au)

Q14. On which 11-day France river cruise can you enjoy a Scenic Sundowners cocktail at the estate of Manoir d'Appreval?

*Click here for a hint*



Terms and conditions

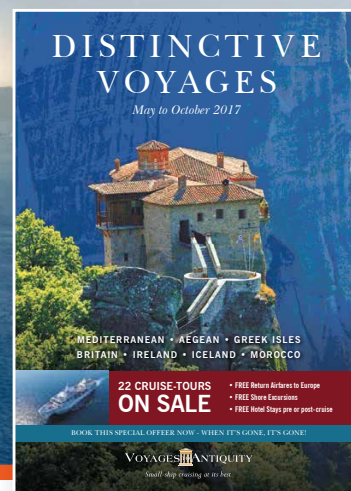


# VOYAGES ANTIQUITY

## 22 DISTINCTIVE VOYAGES ON SALE NOW!



REQUEST  
A BROCHURE  
TODAY!



**MEDITERRANEAN • AEGEAN • GREEK ISLES • BRITAIN • IRELAND • ICELAND • MOROCCO**

**INCLUDES:** Pre- & post-cruise hotel stays\* • All meals onboard • Complimentary wine, beer or soft drinks with dinner onboard • Sightseeing excursions • Experienced guest speakers on each cruise • Gratuities & port fees • Transfers & baggage handling between overseas airports hotels and the ship



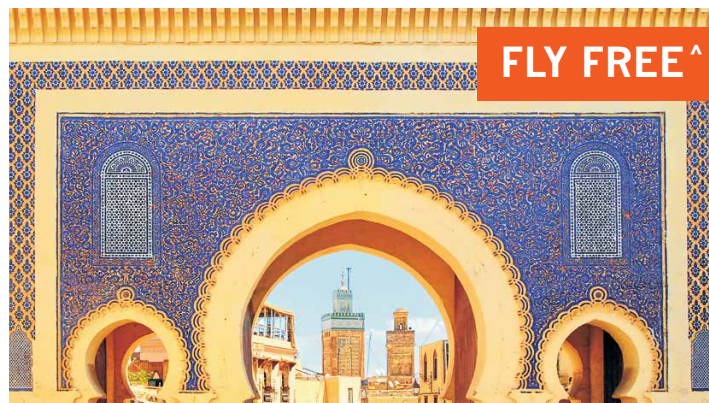
**FLY FREE ^**

### GRAND EUROPEAN JOURNEY LONDON TO VENICE 39 DAYS - 20 AUGUST 2017

The best Europe has to offer features on this journey as Aegean Odyssey sails from London to Venice. From the spectacular chateaux in France and tasting the best sherry in Spain to soaking up the beauty of the island of Capri and standing on the stage of the Greek theatre at Taormina, this voyage will not disappoint.

**FREE economy flights from Australia^ to London, returning from Venice • 2 night hotel stay in London • 36 night cruise aboard Aegean Odyssey • 28 included tours in 10 countries**

Premium Inside Cabin from **\$15,595\*** per person twin share



**FLY FREE ^**

### GRAND SOUTHERN MEDITERRANEAN & MOROCCO ATHENS TO MALAGA 25 DAYS - 16 OCTOBER 2017

A great late season journey that features the beauty of the Greek Islands including Santorini, the treasures of Sicily and river cruising in Spain. The highlight of the trip is a tour of Morocco including Marrakesh, medieval Fez and the Roman city of Volubilis.

**FREE economy flights from Australia^ to Athens, returning from Malaga • 2 night hotel stay in Athens • 22 night cruise aboard Aegean Odyssey • 18 included tours in 6 countries**

Standard Outside Cabin from **\$10,995\*** per person twin share

\*TERMS & CONDITIONS: All fares in Australian dollars, per person, twin share based on lowest available category & include all promotional savings & offers, onboard gratuities, air & port taxes (correct as of 12 Jul 2017). Fly Free Grand Voyage based on Premium Inside cabin Cat L for 20 Aug 17 departure and Standard Outside cabin Cat J for 16 Oct 17 departure. Valid for new bookings only. All fly free offers are capacity controlled and can be withdrawn or modified at any time without notice. Offers are capacity controlled & may be withdrawn at any time without notice & can't be combined with other offers. Cancellation penalties & conditions apply. ^FLY FREE offer is subject to availability. Airfares, cruise & accommodation prices based on specified booking classes, airlines, routings & departure dates. Valid for flights to/from Sydney, Melbourne, Brisbane, Adelaide & Perth. Solo occupancy is subject to availability and one selected cabin categories, details and fare available on request. Pre & post hotel accommodation & transfers from airport/port/hotel offered on dates specified on itinerary only, ask for details. Prices based on payment by cash or cheque only. Travel agent service fees not included. Voyages to Antiquity reserve the right to change, correct errors, withdraw from sale any or all fares, itineraries, excursions & fees. For full terms & conditions visit [www.voyagestoantiquity.com.au](http://www.voyagestoantiquity.com.au) or visit your local preferred Travel Agent.

REQUEST A BROCHURE

**02 9959 1333**

[info@vta.net.au](mailto:info@vta.net.au)

[www.voyagestoantiquity.com.au](http://www.voyagestoantiquity.com.au)





# AA APPOINTMENTS

RECRUITMENT CONSULTANTS

MAKE THE MOVE  
TO AN AWARD WINNING  
COMPANY TODAY!

FOR ALL THE BEST VACANCIES VISIT [www.aaappointments.com.au](http://www.aaappointments.com.au)

NSW & ACT - 02 9231 6377 - [apply@aaappointments.com.au](mailto:apply@aaappointments.com.au)

VIC, WA & SA - 03 9670 2577 - [recruit@aaappointments.com.au](mailto:recruit@aaappointments.com.au)

QLD & NT - 07 3229 9600 - [employment@aaappointments.com.au](mailto:employment@aaappointments.com.au)

## PULL UP THE ANCHOR AND SET SAIL

### TRAVEL CRUISE SPECIALIST

#### SYDNEY – SALARY PACKAGES STARTING FROM \$50K

Are you a sales orientated consultant looking to earn the big bucks? Why not specialise in CRUISE the fast growing sector in the Travel Industry. Work for a leader in the travel industry with prestigious products and fantastic team environment.

Book amazing cruise itineraries with all the pre and post additions. Flights, accommodation, transfers, tours etc. Work closer to home with multiple locations available, competitive salary + uncapped commission. Other unbelievable staff benefits provided. Apply NOW!!!

## READY TO DON A BUSINESS TOP HAT?

### DOMESTIC, MULTI-SKILLED, GROUPS & VIP CONSULTANTS

#### SYDNEY WIDE – SALARY PKG UP TO \$75K + BONUS

Are you a retail agent looking to move into Corporate? Currently in Corporate but looking for something different? Boutique to TMC; SME to large accounts; dedicated or varied portfolio; domestic or international; make your choice today! You need min 3 years consulting exp, solid GDS/airfare skills customer service focus & passion to succeed.

Corporate Perks including top base salary, high-end famils & M-F only. With offices Sydney-wide work closer to home & regain your work/life balance. Call AA today!

## SAY KONNICHIWA TO A BRAND NEW ROLE

### OUTBOUND CORPORATE TRAVEL COSULTANT

#### SYDNEY – SALARY PACKAGE UP TO \$45K

Here's an exciting opportunity to work for a Multi-National company with an expanding Japanese Market working M-F hours only! This International Company pride themselves in providing the best service and value in the Travel Industry. Your role will include booking flights and hotels for a variety of key corporate clients, working closely with your clients to provide exceptional customer service and manage their corporate needs. Min 2 yrs travel industry experience, GDS & fluent Japanese skills required. Apply now for the step up!

## EARN THE BIG BUCKS!

### CORPORATE TRAVEL CONSULTANT

#### PERTH (INNER) – PKG UP TO \$60k + BONUSES

Stop wasting your talents & make the move working for this global TMC! This well-known company, who has built a reputation in the industry for looking after their staff, is now seeking a multi skilled consultant with a minimum of 2 years industry experience to join the team. Servicing a large market account, you will book intricate itineraries to worldwide destinations. If this sounds like the role you have been searching for and you are ready for your next challenge, then contact us today to find out more!

## SCANDINAVIA MANIA

### WHOLESALE SPECIALIST

#### MELBOURNE (INNER) - SALARY PACKAGE TO \$55K (DOE)

From the stunning Fjords of Norway to cruising the Baltic Sea, you will be specialising in one of the most spectacular and diverse corners of the world! Our client is looking for someone with a true passion for Scandinavia, were they can draw from their personal travel experiences and pass onto their clients. To be successful in this fantastic opportunity you will have a minimum of 2 years Travel Consulting experience and personal travel experience throughout Scandinavia. If this sounds like you Apply today!

## THE MOST SORT AFTER COMPANY IN MELBI

### LEISURE TRAVEL CONSULTANT

#### MELBOURNE (INNER) – PKG UP TO \$60K + BONUSES

My client is the most sort after agency to work for in Melbourne. From the incredible office atmosphere, brilliant break room with bean bags, TV's and amazing Famils! Working Monday to Friday you will never work weekends again, giving you your weekend to party down! Building fantastic worldwide itineraries, you will always be challenged with new and exciting destinations! To be successful in this role you will have a fantastic and can do attitude, minimum of 2 years' Travel Consulting experience and GDS Skills.

## WHAT'S YOUR FORTE?

### WHOLESALE TRAVEL CONSULTANTS

#### BRISBANE CBD – \$55K OTE + BENEFITS

Experienced travel consultants – never has there been a better time to escape behind the scenes and move into wholesale travel. We currently have opportunities available in cruise, rail, international and domestic wholesale teams. Not only will you leave face to face consulting behind but get to specialise and sell the product you are passionate about whilst earning sensational \$\$ and enjoying some of the best industry perks out there. Previous travel consulting exp rqd. Get in quick and apply today to take your pick.

## MAKE A CHANGE FOR THE BETTER

### TRAVEL CONSULTANTS

#### GOLD COAST – \$60-\$80K OTE

We currently have an opportunity to join this innovative travel company as a travel consultant. Booking travel to worldwide destinations you will be provided with ongoing product & destination training to expand your knowledge & help you be successful. You will enjoy plenty of hands on destination experience with travel discounts & educational along with a top industry salary package. If you have 2 years travel consulting experience, GDS & top customer service & sales skills, we want to hear from you!



235,000  
people have  
viewed jobs  
on jito



post a job

register

view jobs

**jito.co where you connect**

life is too short for long hours  
with no reward...

take a leap of faith and follow your dreams.

work hard for the right company!

register today set up job alerts

**jobs in travel, hospitality & tourism**