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# Travel Daily

First with the news

Wednesday 18th May 2016

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## Citroen incentive

**CITROEN** Europass is giving retail travel agents the opportunity to win a whole movie theatre for an evening, complete with catering - perfect to entertain clients, family or friends - details on **page 10**.

**Switzerland.**

**#INLOVEWITH SWITZERLAND**

## Ructions at World Aviation?

**HELLOWORLD** is not commenting on widespread speculation about it being a party to legal action in relation to its airline representation businesses.

Rumours have been swirling for some weeks about the situation at World Aviation Systems (WAS) and Global Aviation Services (GAS), which together boast a stable about 14 airlines and a staff of over 65 - but are apparently without a general manager.

WAS gm James Vaile suddenly disappeared from the World Aviation website about two months ago, with his role replaced on the site by Gia Acitelli who also looked after the Virgin Atlantic account.

However, Acitelli has now also been removed from the site, which now only lists head of operations Dilli Ching on its "people" page.

Other former employees include Andrew Denman, who was head of sales and marketing for Hawaiian Airlines prior to being made redundant when HA moved away from its GSA arrangement

with WAS to self handling last year (**TD** 15 Oct 15).

Denman had a brief stint with "aviation GSA disruptor" Anjuna Global (**TD** 17 Mar) before earlier this month taking a senior role with ASX-listed Skydive the Beach (**TD** 04 May).

Global Aviation still lists Delta Air Lines as one of the carriers it "proudly represents" despite the switch by DL to the Walshe Group two weeks ago.

Helloworld and World Aviation have not responded to multiple requests from **TD** for clarification about the situation in the GSA operation.

However a confidential **TD** source has confirmed there is legal action under way.

Other airlines in WAS/GAS include Kenya Airways, Egyptair, Virgin Atlantic, TAP Portugal, MIAT Mongolian Airlines, Jet Airways, Aer Lingus, Hong Kong Airlines, Royal Jordanian, Ethiopian Airlines, Sichuan Airlines, Alaska Airlines and Air Botswana.

### Today's issue of **TD**

**Travel Daily** today has nine pages of news, including a photo page for **Sunshine Coast**, plus full pages from: (**click**)

- Citroen
- AA Appointments jobs
- JITO

## Aussies close Waco

**WACO** regional airport in Texas was closed to flights overnight after a Royal Australian Air Force C-27J became stuck on the runway after blowing tyres during late night exercises.

The only commercial carrier operating at Waco is American Airlines, which grounded a service affecting about 180 pax.

## New Scoot route

**SINGAPORE** Airlines' low-cost long haul offshoot Scoot has announced new flights between Bangkok Don Mueang and Tokyo Narita airports, which will operate daily using 787-8 aircraft effective from 21 Jul.

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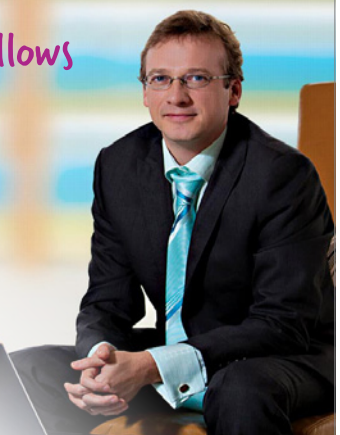


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## LATAM cheap fares

**RETURN** Economy class LATAM fares to Santiago & Buenos Aires are on sale with LATAM Airlines from \$1,199 from Australia and \$1,499 to Lima & Rio de Janeiro. Flights need to be booked by 07 Jun to avail the offer - more [HERE](#).

## LATCB advertising blitz

**LOS** Angeles is set to amplify its awareness in the Australian market with the American city's first ever direct to consumer advertising campaign planned to debut before the end of the year.

Speaking exclusively with *Travel Daily*, ceo of LA Tourism & Convention Board (LATCB) Ernest Wooden Jr revealed the move while in Australia yesterday.

In Sydney for a promotional visit and to build relationships with the local industry, Wooden Jr. told *Travel Daily* Australia is a "major market" for the Californian gateway, with the LATCB "doubling its efforts & putting more boots on the ground" here to facilitate ongoing growth.

Oceania is the second largest source market for international visitors to Los Angeles, headed only by China - which overtook this region about three years ago.

In 2015, there were 430,000 visitors to LA from Australia, up 7.2% on the year prior, with the LA Tourism & Convention Board chief predicting a "modest" growth rate of 4.2% in 2016.

Wooden Jr said an abundance of

direct air uplift across the Pacific (which continues to grow), a common environment and there being no language barrier were attributes of Los Angeles that appeals to Aussies.

He said the influx of ultra-low airfares to LA and other US cities - driven by low fuel costs - would continue to act as a catalyst for visitor growth.

The former Hilton executive told *TD* this week's mission was to educate the trade and lay the groundwork to ensure partners here were prepared for an LA specific advertising blitz.

Wooden Jr said the Australian campaign may carry a similar message to LATCB's domestic "Get Lost in LA" promo centred on the multitude of things to see and do in the 'City of Angels'.

Focus groups with Aussies will be conducted to determine the targeted mediums, with a digital and TVCs being mulled.

More from the LA Tourism and Convention Board on [page 7](#).

## QF extra BNE/SYD flt

**QANTAS** is offering one way fares to Singapore from Brisbane on a supplementary service on 02 Jun priced from \$299 in Economy and \$999 in Business class.

The offer applies only to QF53 if ticketed before 21 May.

*Fly The Friendly Skies*

Consolidated Travel & United Airlines will recognize the "Top Selling Agents" for sales ex Australia on the UA network between 16 May-12 June 2016.

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## Rhône on Getaway

**CHANNEL** Nine's travel program *Getaway* will showcase Southern France & the Rhône River aboard a Scenic 'Space Ship' over the next three weeks.

Episodes will air at 5:30pm on 21 & 28 May and 04 Jun.

## The Star's masterplan

**THE** Star Entertainment Group has unveiled its overarching masterplan for future developments at its Jupiters property on the Gold Coast.

Up to \$850m could be invested in the redevelopment (*TD* 12 Feb) which may see a further four towers added - more in *Business Events News* tomorrow.

[FIND OUT MORE](#)

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# Travel Daily

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Wednesday 18th May 2016

**EUROPE RIVER CRUISING 2017**

[CLICK TO VIEW DEALS](#)

## Mantra moves into Honolulu

**MANTRA** Group, formerly known as Stella Hospitality, today announced a major acquisition with the purchase of the massive Ala Moana condominium hotel in Hawaii (**TD** breaking news). The deal marks the company's

first move into the US market, with chief exec Bob East saying the property's operating model is similar to the Management Letting Right businesses operated by Mantra.

"The Ala Moana acquisition is consistent with Mantra Group's strategy to selectively expand its presence in key offshore regions via the acquisition of complementary properties in destinations favoured by Australian travellers and other key international markets," the company said in an ASX update.

Ala Moana's Honolulu location adjacent to the Ala Moana shopping center "has consistently been a strong performer as a holiday and business events destination...with proven appeal to US domestic, Australian, European and Asian visitor markets, providing a strong base occupancy for the Ala Moana property.

East announced a fully underwritten share placement to raise about \$100m which will fund the US\$52.5m purchase as well as providing Mantra Group with additional capital to fund pipeline opportunities.

The placement shares will represent just over 10% of Mantra's issued share capital.

Mantra also reconfirmed previous guidance for FY2016 of a net profit after tax in the range of \$41.5m-\$43m, with the Ala Moana deal expected to boost the bottom line going forward.

## Visit Victoria new ceo

**VISIT** Victoria has announced the appointment of Peter Bingeman as its new CEO, commencing 04 Jul.

Bingeman has held previous executive roles within Mondelez International, Cadbury Schweppes and Procter & Gamble, bringing to the table more than 20 years experience in change management, marketing and leadership across APAC.

## TAA laud tax review

**TOURISM** Accommodation Australia (TAA) is lauding the Federal Govt's decision to postpone the introduction of a backpacker tax by six months.

"This is a very sensible first step by the Government," commented TAA chair, Marin Ferguson.

"Working holiday makers are an important source of labour for the accommodation industry, filling chronic labour shortages in regional areas during seasonal periods," he said.



## Window Seat

**THE** robot uprising has already begun at Geneva Airport, where passengers arriving received a helpful hand from Leo, a baggage robot developed by airport IT tech provider, SITA.

Leo is a fully autonomous, self propelling robot that can help passengers check in, print bag tags and transport up to two suitcases with a maximum weight of 32 kgs.

Massimo Gentile, Head of IT at Genève Aéroport said: "In a busy airport such as Geneva Airport, the use of a robot such as Leo limits the number of bags in the airport terminal".



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## JNTO famil incentive

**TOP** performers in Japan National Tourism Organization's (JNTO) e-learning program will go in the running to win one of two famils to Japan in Oct.

One trip will be through Japan's "Golden Route" with stops through Tokyo, Hakone, Kyoto, Osaka and Hiroshima.

The second is an outdoor journey through Japan's Alpine Route, stopping at Kyoto & Osaka.

The competition runs until 15 Aug and agents can sign up to the free e-learning program **HERE**.

## SA berg climb attacks

**HIKERS** are being urged to climb in groups when scaling Table Mountain in Cape Town and Drakensberg Mountain in KwaZulu Natal in South Africa following a number of attacks.

The Dept of Foreign Affairs & Trade is also urging hikers to be "vigilant of your surroundings and circumstances".

## Aussie infants travel

**AUSTRALIAN** parents with toddlers are more likely to travel overseas than those of older children, according to new Roy Morgan study.

Last year of the 2.7m Aussies aged over 14 who travelled overseas on their last holiday, 19% of them were parents with kids under 16.

More than half of these parents (11.6%) had children aged between 0 and 2 years.

Roy Mogan Research's industry communications director Norman Morris, said while flying overseas with young children is "not for the faint-hearted", the discounted rates offered by many international airlines for infants who sit on their parent's laps is definitely a strong incentive for overseas travel.

"It's not surprising that this group is more likely than parents of older children to go overseas on holiday," Morris said.

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## TravelManagers celebrate win



**TRAVELMANAGERS'** specialist destination supplier for the Indian sub continent, Total Holiday Options (THO), has been awarded the National Tourism Award for Best Inbound Tour Operator and Destination Management Company.

THO also received recognition for Best Travel Management Company for Delhi and National Capital Region.

These prestigious awards were

presented in Delhi to THO md Amaan Khan and Anita Thomas director of sales by President of India Shri Pranab Mukherjee.

**Pictured** from left celebrating the win are Michael Gazal & Sandra Leslie, national partnership office team; personal travel manager, Diane Craig; THO's Anita Thomas and Amaan Khan, personal travel manager, Sue Kuti and Sandra Reucker from the national partnership office.

# Beautiful SAMOA

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Monday 23 May, 5.30-7.30pm

Treasury Casino & Hotel, 159 William Street

### MELBOURNE

Tuesday 24 May, 5.30-7.30pm

RACV City Club, 501 Bourke Street

### SYDNEY

Wednesday 25 May, 5.30-7.30pm

Sheraton on the Park, 161 Elizabeth Street

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# Raw beauty of The Solomons



**APTLY** described last night as the Island that “doesn’t wear makeup”, the Solomon’s natural beauty was a focus of the Solomon Islands Visitors Bureau’s (SIVB) two-city roadshow.

Around 80 travel agents came together at The Menzies Hotel in Sydney last night to be updated on the destination.

The Solomon Islands saw a 7.8% year-on-year spike in international arrivals in 2015 to a total of 21,623 visitors, with Aussie travellers accounting for a whopping 43.9%.

In positioning themselves as a hot spot for travel in 2016, the SIVB is aiming for a 9% jump in international arrivals for 2016.

As well as leveraging its dive, fishing and nature markets, the SIVB is also looking to promote its niche romance offerings.

The show hits Brisbane tonight. **Pictured** are Mike Parker-Brown, Stella Lucas and Richard Hankin all from SIVB.

**MEANWHILE**, in a further boost for the Solomon Islands, the Int’l Air Services Commission has given Virgin Australia a green light to codeshare with Singapore Airlines on the Australia to Solomon Islands route.

Virgin Australia operates twice weekly services between Brisbane and Honiara, currently accounting for 30% of total traffic between the two countries.

## AFTA digital update

**AFTA** is hosting an online webinar on the “must-do digital techniques for travel agents”.

The session will be hosted by Liz Ward, managing director of Digital Coaching International and takes place at 11am on Wed 22 Jun, looking at practical tips to “connect with your customers as they move through the various travel purchase stages from Dreaming to Advocacy”.

Ward’s industry experience includes starting up the Australian Tourism Data Warehouse and heading its operations for more than a decade.

Spaces are limited and prospective participants must register by **CLICKING HERE**.

## Sabre Amazon deal

**SABRE** Corporation has announced a new collaboration with cloud-based IT giant Amazon Web Services to offer faster airline availability solutions.

Leveraging the AWS Cloud, Sabre said airlines would house their availability data in the system, allowing a single source for different channels.

As well as simplifying management, the system will offer faster shopping which will help carriers increase booking rates, Sabre promised.

## UnionPay growth

**CHINESE** credit card giant UnionPay is spreading its wings abroad, with a rapidly increasing number of overseas-issued UnionPay cards.

The company said these cards accounted for about 50% of its total international business.

More than 55 million UnionPay cards now issued in 40 countries.

Major markets include Hong Kong, Macao, Japan, South Korea and Southeast Asia, which are “also the major sources of China’s inbound tourists”.

UnionPay says it’s enriching its services for overseas cardholders, in particular by boosting foreign acceptance but also with other bonuses such as VIP service at ten Chinese Visa Application Service Centers in South Korea, Singapore and Australia.

China Duty Free stores at several key airports including Guangzhou, Hangzhou, Kunming, Shenyang, Nanjing, Xiamen, Qingdao and Changsha are also offering 10% discounts for UnionPay cards issued overseas.

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**SIA Apr results**

**SINGAPORE** Airlines' systemwide passenger load factor saw a minor improvement of 1.8 percentage points to 77.1% in Apr, when compared to the same period last year.

Passenger carriage (rev per pax km) also rose by 1.9%.

Demand was boosted by East Asia routes when compared year-on-year, driven on the back of promotional activities.

One of the largest increases in systemwide pax carriage was recorded by SilkAir, observing a 22.3% y-o-y uptick, exceeding capacity growth of 16.2% in Apr.

**Ibis Styles Samui**

**ACCORHOTELS** has announced Destination Resorts Company will manage the new ibis Styles Samui Chaweng Beach, which is due to open in early 2017.

The 129-room property is located close to night life attractions and offers a swimming pool, rooftop bar, market-style restaurant and more.

**eNett's new initiative**

**ENETT** International has announced the launch of a new initiative designed to support people impacted by globalisation and tourism.

Named 'Repay the eNett way', it aims to highlight the challenges and pressures experienced by underprivileged communities from around the world.

The program aims to educate and inspire those communities to build a sustainable future for themselves, with eNett to send staff to to a chosen destination each year to contribute directly.

For more info visit [enett.com](http://enett.com).

**Norfolk self-famils**

**NORFOLK** Island Tourism has partnered with Air New Zealand to present a new self-famil program to allow agents to explore the destination in their own time.

Prices start at \$179 + taxes for a return and \$319 (+ taxes) friend fare, with dates available up until 26 Aug ex Sydney and 14 May - 23 Aug from Brisbane.

The special fare is on sale through until 17 Jun, with local operators also offering free accom and experiences to trade partners.

For more information email [info@uniquetourism.com](mailto:info@uniquetourism.com).



**WITH** 689,700 international visitors flocking to regional New South Wales last year (**TD** yest), Destination NSW boss Sandra Chipchase revealed to **Travel Daily** some of the most popular spots and activities in the state for overseas holiday-makers.

Areas such as Byron Bay, Ballina and Lennox Heads are most popular among European and US visitors as they are seduced by the plethora of wellness and outdoor activities they offer, remarked Chipchase.

While Fly drive holidays are increasing in popularity for Chinese and Indian holiday-makers.

"More and more are grabbing an itinerary and doing fly drive holidays like the Legendary Pacific Drive from Sydney up

to Coolangatta, before maybe heading south on the Grand Pacific Drive for whale watching and dolphin watching cruises."

Sydney's festival of lights, Vivid, was also cited as a highlight for Chinese visitors.

"The number of Chinese visitors to Vivid increases year-on-year through our promotions."

Around 11,000 Chinese visitors come to Sydney on Vivid Travel packages.

"Those are just the ones we know about...that doesn't even count what other people within the industry have done independently."

**Pictured** above at the Australian Tourism Exchange is the Destination NSW team of Aida Hijazi, Sandra Chipchase and Allison Lee.

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## LA pitches for more Games



**THE** city of Los Angeles is hopeful the world's most expensive and technologically advanced stadium will woo organisers of the Olympics to choose it as the host destination of the XXXIII Olympiad.

Los Angeles is up against the likes of Paris, Rome and Budapest in the bidding process, with the head of LA Tourism & Convention Board Ernest Wooden Jr saying his hometown holds "significant advantages" over its rivals.

The Californian coastal city previously hosted the Summer Olympics in 1932 and in 1984.

Wooden Jr told *Travel Daily* LA is the only city in history to turn a profit from the Olympic Games.

Last year the city successfully

hosted the Special Olympics World Summer Games in which 6,500 athletes from 165 nations participated and more than 33,000 volunteers supported.

A US\$2 billion 77,000 seat and 330-box stadium in Inglewood will form the centre-piece of the global sports exhibition.

The future home of the LA Rams NFL team features a roof that closes at the flick of a switch.

The site will also offer retail spaces and brand new hotels.

Further, Los Angeles is pitching for the 2020 and 2012 NFL SuperBowls and will go after the 2026 World Cup, he told *TD*.

Wooden Jr is pictured (left) with Samson Mengistu from Los Angeles World Airports.

## VIP terminal for LAX

LOS Angeles Int'l Airport aims to open a new VIP terminal to be used by celebrities and the rich & famous within eight months.

Dubbed 'The Los Angeles Suite', the facility will be the first of its kind in the United States and enables passengers departing and arriving into LAX the ability to avoid interacting with the public.

Housed initially in a converted cargo hanger, the facility will also dramatically speed up the process of clearing the airport.

Los Angeles World Airports deputy executive director for administration Samon Mengistu told *Travel Daily* yesterday the type of facility was in high demand from Hollywood's A-listers and business executives travelling to/from LAX on private and charter aircraft.

Similar facilities have been in operation at international airports such as Dubai, London, Frankfurt, Moscow and Madrid.

## Hahn adds SpiceJet

**E-TICKETING** platform Hahn Air has added India's SpiceJet to its list of carriers that it offers indirect distribution capabilities.

SpiceJet is Hahn's 50th H1-Air product available to non-GDS connected airlines, with tickets issued on HR-169 paper.

## SQ KrisFlyer trade in

**SINGAPORE** Airlines' frequent flyer program KrisFlyer is extending its redemption and upgrade offering to Premium Economy, as the class is progressively being made available on more routes.

Members will be able to redeem miles for Premium Economy class travel from 24 May to upgrade from Economy class to Premium Economy class, or from Premium Economy class to Business class from 01 Jun.

More details on the redemption and upgrade rates are available at [www.singaporeair.com](http://www.singaporeair.com).

## A&K Peru tour deal

**SAVINGS** of \$500 ppts \$700pp for solo travellers are available on Abercrombie & Kent's nine-day Glimpse of Peru journey or 19-day Best of Ecuador and Peru journey.

Prices start at \$8,595 for the nine-day tour ppts.

The offer applies to travel between May-Dec on all bookings made by 30 Jun.



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**VISIT** Sunshine Coast and Fraser Coast Opportunities' joint initiative - Australia's Nature Coast partnered with Scoot Airlines to host Singapore travel buyers at a pre-ATE VIP networking function.

Held at Mantra Legends Hotel on the Gold Coast; the event featured local produce created by bush-tucker chef Peter Wolfe, Aussie World characters and entertainment by Sunshine Coast musician, Carl Wockner.

**ABOVE RIGHT:** Group shot of all attendees enjoying the event in Queensland.

**RIGHT:** Celene Khoo from UOB Travel Planners with Sheau Han Lim of Pacific Arena.

**BELOW:** From left Andrew Saunders from Destination Gympie Region, Dennis Basham from Scoot and Cr Jason O'Pray from Sunshine Coast Council with Tilly and Jake from Aussie World.



**ABOVE:** From left Maggie Shalhoub from Live it Tours, Peter Fidler from Go Ride a Wave and Leigh Bennet from Fraser Coast Opportunities.



**BELOW:** Peter Wolfe prepares some local bush tucker unique to the Sunshine and Fraser Coast regions.



**ABOVE:** Tiffany Bower from Business Events Sunshine Coast; Scoot's Dennis Basham; Jackie Schmidt of Sunshine Coast Airport and Sue Lew from Scoot.



**ABOVE:** Lena Mannerstrale from Lady Elliot Island; Tanya Beech, Rainbow Ocean Palms Resort; and Christine Chew from Tourism & Events Queensland.

**RIGHT:** Michael Newcombe, Tourism Australia; Rachel Meyer, Visit Sunshine Coast; Keith Murray, Glasshouse Mountains Ecolodge; Councillor Jason O'Pray of Sunshine Coast Council; Simon Latchford, Visit Sunshine Coast; Mark Skinner, Narrows Escape Rainforest Retreat; Maggie Shalhoub, Live it Tours and Wayne Poole from Aussie World.





## NCTA expansion

**NEWCASTLE**, Port Stephens and Hunter Valley tourism operators will be eligible to enter the North Coast Destination Network's (NCDN) annual tourism awards this year.

Renamed the 2016 North Coast and The Legendary Pacific Coast Tourism Awards, NCDN expanded the scope of its awards to The Legendary Pacific Coast, owned and operated by the NCDN.

The Awards are an online submission and site-visit based competition for all tourism businesses and industry suppliers.

Nominations close 01 Jul - to enter, **CLICK HERE**.

## Top global landmarks

**THE** historical World Heritage site of Machu Picchu in Peru has taken out the number one spot in TripAdvisor's 2016 Travellers Choice Top 25 Landmarks in the World list.

Next in line is Sheikh Zayed Grand Mosque Center in Abu Dhabi, followed by Angkor Wat in Siem Reap and St. Peter's Basilica in Vatican City.

Australia just made the list, with the Australian War Memorial in Canberra coming in at 23rd and Sydney Opera House at 24th.

In the Top 10 Landmarks - Australia list, Sydney Harbour Bridge tailed the memorial and Opera House, ahead of Melbourne's Shrine of Remembrance, Block Arcade and Port Arthur, Tasmania.

To view the full list, see [www.tripadvisor.com](http://www.tripadvisor.com).

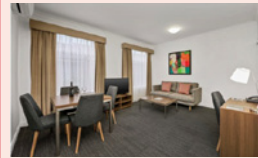


## Accommodation Updates

**WELCOME** to Accommodation Updates, *Travel Daily's* Wed feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to [accomupdates@traveldaily.com.au](mailto:accomupdates@traveldaily.com.au).



A private music studio and writer's room has been debuted at **W Bali Seminyak**. The W Sound Suite is designed for professional recording artists, studio musicians and producers, in addition to hotel guests, to record while on the road. It is the first W Sound Suite, with more planned to open at W Hollywood, W Barcelona and W Seattle later this year.



A \$1.3 million refurbishment has been unveiled at **Quest Dandenong**. The 34-room property has new joinery, carpets, wall colour and decor, kitchen and bathroom fittings, fixtures and whitegoods, furnishing, art and technology has been upgraded. The outdoor pool and courtyard has new paint and landscaping and a new BBQ has been installed.



**Novotel Barossa Valley Resort** has renamed and redesigned Harrys Restaurant and Bar as The Cellar Kitchen Restaurant and Bar. In keeping with its 'paddock to plate' food philosophy, the restaurant's décor is based on market-like characteristics with a garden feel. It features a Charcuterie section, fresh vegetable and herb display, stone bench tops, timber furnishings and a central fireplace.



WIN A TRIP TO NEW CALEDONIA

This month Travel Daily, New Caledonia Tourism and Aircalin are giving agents the chance to win a trip to New Caledonia. The prize includes:

- Two return economy class flights on Aircalin
- 5 nights at Ramada Hotel & Suites Noumea staying in a one bedroom apartment
- Daily breakfast
- One week unlimited golf for two at the Exclusiv Golf de Deva + Garden Golf de Dumbea
- Return airport transfers

To win, answer every daily question correctly and have the most creative answer to the final question. Send your entries to [newcalcomp@traveldaily.com.au](mailto:newcalcomp@traveldaily.com.au)





**Q13.** What kind of bar reopened recently after renovations at Ramada Hotel & Suites Noumea?

[CLICK HERE for a hint](#)



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## Low fares hit agents

**US TRAVEL** agents are reaping the benefits of low air fares with Airlines Reporting Corp revealing ticket transactions increased 4.6% to 57.6m through Apr compared to the same period in 2015.

The total dollar value of airline tickets sold by US-based agencies decreased 4.3% to 30.9 billion in the first four months of 2016, compared to the PCP.

Apr ticket sales dipped 6.8% to US\$7.7 billion on Apr 2015.

## HHonors direct sale

**THE** Hilton Worldwide sale is giving loyalty members access to up to 30% off select properties within the hotel chain's portfolio.

Hilton HHonors members can book the sale directly on the chain's website, app, reservation call centres or through preferred corporate travel partners and approved travel agents.

Book from now until 01 Sep for stays 17 May-06 Sep.

## Iron Man ride testing

**GUESTS** are one step closer to becoming an Avenger as ride testing begins on the Iron Man Experience at Hong Kong Disneyland.

When it opens later this year, the attraction will be the first Marvel ride-through experience at a Disney Park.

The new Marvel-themed area will also include an interactive "Become Iron Man" experience, merch and a greeting with the character himself.

## CA going to pieces

**AIR** China has cut its long-haul Economy class baggage allowance on certain routes to one piece of check-in baggage at 23kg per bag, down from two bags.

The new policy came into effect over the weekend on most long-haul routes, with the exception of pax travelling to/from China.

Gold and silver Phoenix pax will receive one extra bag.



# FORGET ONE FREE TICKET WIN THE WHOLE MOVIE THEATRE!

That's right – simply tell us in 50 words or less why you should win an entire Hoyts LUX movie theatre, to watch a movie of your choice - for yourself and your customers, friends or family - and go into the draw to win it!

## CONDITIONS

- Enter by emailing [europass@citroen.com.au](mailto:europass@citroen.com.au)
- You must include the words "Citroën EuroPass" in the entry
- Entries close Friday 20 May 2016 (EST)
- Only the winner will be notified - by Wednesday 25 May 2016
- To enter you must be a full time retail travel agent
- One entry per agency
- Entry must include your name + all agency address/contact details
- Winning entry may be published
- Hoyts LUX theatres range in size (30-60 seats) and are located in NSW (4), VIC (4) and WA (1)
- Hoyts LUX theatre, movie and date/time are subject to availability and must be used before 30 June 2016
- **Prize also includes catering package (canapes/mains/drinks)!**

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**CUSTOMER SERVICE TRAVEL CONSULTANTS**  
MELBOURNE (INNER) – SALARY PKG \$56K

If you love to book amazing itineraries and helping your clients with all things travel but don't want to deal with the stress of meeting those sales targets every month, we have the job for you! You will be focusing more on the itineraries and fun side of travel, working as a customer service consultant to help the inbound customer calls with their travel details. There is no face to face sales, and to top it off when you're on your break head to the amazing break room to chill out. Min 2 years travel consulting experience req.

**SOMETHING A LITTLE DIFFERENT**  
HIGH END LEISURE TRAVEL CONSULTANT  
MELBOURNE (S\E) – SALARY PKG UP TO \$60K + BONUSES

Working out of two stores, you will have variety in your everyday consulting, with one store focusing on the general public and the other a very unique high end clientele. You will be working on some major projects different from any other within retail leisure market. You will be drawing on your extensive knowledge of the travel industry, while also expanding your knowledge and applying your innovative ideas to create some amazing packages. Min. 3 yrs Travel Consulting experience. Amadeus Preferred.

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If you're a senior travel consultant with top notch airfare knowledge and second to none Sabre skills we need to talk ASAP. We currently have an ongoing temping assignment available for an experienced Sabre travel consultant. This role will be initially one day per week with the possibility of additional hours and permanent opportunity coming up. You'll enjoy a top hourly rate and love working close to home away from the hustle and bustle of the CBD. This assignment starts soon so call today to find out more!

**NEW SPECIALIST ROLE**

**AIR TRAVEL CONSULTANT**  
BRISBANE – GREAT \$\$ PKG

Our client located in the CBD is looking for a strong consultant with great fares knowledge. Dealing directly with clients you will be responsible for all types of air queries, booking flights, working closely with internal departments in regards to air product, assisting with improving general airfare knowledge & other adhoc tasks. Must have strong fares knowledge, team work and customer service skills. Strong salary on offer along with great management, awesome location, discounts & famils!



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