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MOROCCO



# Bots minor entry changes

A PASSPORT and birth certificate will be required for minors under 18 to enter Botswana, effective immediately, as part of new laws enforced by the country's govt.

Botswana's Ministry of Nationality, Immigration and Gender Affairs is adopting the stricter travel guidelines in a bid to curb human trafficking.

"Botswana, like other countries, is affected by this problem, and as such, has enacted the United Nations Anti-Human Trafficking Protocol, which calls upon govts

## **Cup tourism impact**

TODAY'S Melbourne Cup is expected to be a huge windfall for the tourism and hospitality sector, injecting more than \$700 million into the Australian economy, about half of which is from outside Victoria.

Federal Minister for Trade, Tourism and Investment Steven Ciobo this morning said last year's Cup lured 325,000 racegoers from 43 countries, while the event took home the major events category at the Australian Tourism Awards the past two years.

to come up with deliberate measures aimed at combating human trafficking," it announced.

Aussie families will require a certified unabridged birth certificate for children under 18 years, and if one parent is not travelling with the child, an affidavit consenting to such travel should be supplied.

African specialist Bench Africa said the new entry requirement will have an immediate impact on all families heading to Botswana.

"Although this has been quite a sudden change in regulations, it is unlikely to affect too many families as most arrive through South Africa," Bench Africa gm Martin Edwards said.

A similar crackdown on entry into South Africa in Jun last year affected "very few" Bench customers, Edwards added.

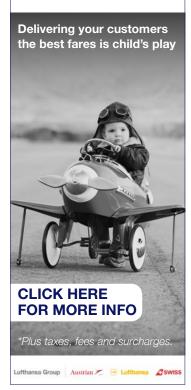
For more details, CLICK HERE.

## Today's issue of TD

Travel Daily today has eight pages of news and photos, plus full pages from: (click)

- inPlace Recruitment
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30th Birthday





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## **CA delays SZX/MEL**

AIR China has pushed back the launch of services from Shenzhen to Melbourne, slated to begin this week, until 09 Jan, according to travel agent GDS displays.

CA's new route will operate four times weekly using A330-200s.



## CTM affirms \$90m profit

**CORPORATE** Travel

Management has reiterated previous forecasts that it will grow its pre-tax profit by up to 30% in the current financial year.

CEO Jamie Pherous confirmed the prediction at the company's annual general meeting on Fri, saying the performance would see underlying EBITDA of \$85-\$90m, despite the impact of foreign exchange and "activity slightly below forecast assumptions".

Pherous said the company's Australian/NZ and European operations were trading slightly above expectations, while the USA is on track and Asia was below expectations.

He also said Corporate Travel Management was continuing to actively investigate further

### EK A<sub>3</sub>80 to Doha

**EMIRATES** has announced it will operate Airbus A380 aircraft on the Dubai-Doha route on one of its nine daily services between the Gulf cities, effective 01 Dec.

The upgauge will see Emirates' superjumbo deployed on flights EK841 to DOH and the return service to DXB. EK842.

The move means EK will operate both the shortest (Dubai-Doha) and the longest (Dubai-Auckland) A380 sectors, after yesterday's debut of non-stop flights from Dubai to New Zealand - see **pg 6**.

merger and acquisition opportunities, continuing its strategy to build diversity through offshore expansion.

International operations are continuing to provide an increasing contribution to CTM's earnings, with Australia/NZ comprising 37% of the total for 2015/16, with North America at 27%, Asia at 28% and Europe with an 8% share of EBITDA.

Pherous also unveiled CTM's 'Lightning' booking tool, the latest iteration of the company's in-house technology which he said "puts the user experience front and centre".

### New QF dom menu

**QANTAS** has introduced a new range of breakfast items, main dishes, snacks and refreshments on domestic Economy services, effective late last week.

On short and medium length breakfast flights, pax will have a choice of hot or cold dishes.

For lunch services (starting from midday) there are now two hot hand-held products to choose from - **CLICK HERE** for more info.

**MEANWHILE**, Qantas is holding a webinar tomorrow focussed on 'Trends from QIC', touching on topics such as self-servicing of schedule changes and managing seat selection.

There are four sessions (at **0830**, **0930**, **1130** & **1430** AEDT) - click a time to register to participate.

## Ramada to Vic Alps

**WYNDHAM** Worldwide is making a play at the Victorian High Country market, confirming it has bought Peppers Rundells Alpine Lodge at Dinner Plain.

Purchased by Wyndham Vacation Resorts South Pacific, the firm intends on acquiring up to 30 chalets in the village and operating the business under the Ramada Resort Dinner Plain, Mt Hotham moniker.

The property will be available to guests of Wyndham Hotel Group and WorldMark South Pacific Club by Wyndham.

"This acquisition is part of our continued strategy to enhance the experiences and accommodation offering," said Wyndham's Barry Robinson.

"We see Ramada Resort Dinner Plain, Mt Hotham as a groundbreaking acquisition and a natural fit for our vacation club...which strives to offer a diverse selection of dream holiday destinations."

Scheduled to open in stages, commencing with the lodge on 30 Nov, the new Ramada property will be the club's 28th location.

The opening of the chalets is earmarked to begin in early 2017.

## **QR transit visa begins**

QATAR Airways & Qatar Tourism Authority's new free transit visa offer for travellers with a layover of between five and 96 hours (*TD* 28 Sep) goes into effect today.

All visas are granted at the sole discretion of the Qatari govt.











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## oneworld steps up ACTE p'ship

THE oneworld global airline alliance has strengthened ties with the Association of corporate Travel Executive (ACTE) by becoming the organisation's first-ever top-level Global Access Partner from the airline industry.

Announced at ACTE's international travel summit in Amsterdam late last week, the increased support will see oneworld prominently featured in the association's three largest global conferences next year which will be held in New York (23-25 Apr), Tokyo (15-16 Aug) and London (in the UK autumn).

"oneworld is honoured and delighted to be building on the successful partnership we have developed with ACTE to become its first top-level Global Access Partner from the airline industry," commented Jose Maria Alvarado, director of sales, oneworld.

Alvardo added that **one**world "aims to be the first choice airline

alliance for frequent international business travellers - who are just the people that ACTE is in business to represent".

The bolstered relationship will also see **one**world work more closely with the association in wider areas of its activities, with ACTE executive director Greeley Koch adding that the "additional resources guarantee an especially energized and ambitious program from ACTE in 2017".

## QF BNE/POM launch

**QANTAS** this week commenced its daily flights between Brisbane and Port Moresby aboard 174-seat Boeing 737-800 aircraft.

It replaces a turboprop service between Cairns and Port Moresby and is timed to enable business travellers to arrive at midday.

The refreshed 737 has 12 Business class seats and upgraded in-flight entertainment.

## China biz travel surge

**CHINA** now accounts for nearly 25% of world business travel spending, according to a report by the Global Business Travel Association (GBTA) Foundation.

Its latest forecasting says China remains one of the world's fastest growing markets despite a moderating economy, with corporate travel spending expected to increase 9.2% this year to reach US\$318b.

Another 8.4% increase is expected next year, taking China's total spend to almost US\$345b, well ahead of the next biggest spender, the US, at US\$293b.

"China accounts for nearly 25% of global business travel spending, up dramatically from a 5% share in 2000, demonstrating the truly global nature of today's economy," said GBTA executive director Michael W McCormick.

Domestic travellers account for 95% of China's spend, which increased by 9.2% in 2016.



## Window Seat

BRITISH car rental firm Goldcar has released a list of the most unusual items left behind in its vehicles over the last year, with the highlight being a sleeping baby in an infant seat as a family rushed to catch a flight.

The company said it more often finds things like iPads, chargers or items of clothing.

"It's not every day that parents leave a child in the back of one of our cars, and fortunately in this case it didn't take them long to realise they were missing something," according to a Goldcar spokesperson.

Goldcar also listed other unusual finds in the past which have included an artificial leg, a box of bullets, dentures, a box of 12 rare eggs and even a sleeping grandmother.



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## travelBulletin's celebrity status

**THE** Nov 2016 edition of *travelBulletin* is out now, drawing on the star power of A-list celebrities like Nicole Kidman, Bryan Brown and Jennifer Aniston.

This month's issue examines the marketing power of local identities and Hollywood stars, looking at how travel brands harness celebrity appeal and what value they gain in return.

Nov's travelBulletin also includes the results of the Travel Daily/travelBulletin airline survey - the biggest ever study into the distribution of flights in Australia.

The survey examines the love-hate relationship between carriers and those who sell their tickets, and comes in the same issue as our comprehensive 2017 Airline Guide.

Further, *travelBulletin's* latest issue offers our tips on travel hot spots for 2017, plus destination



features on the polar regions, Indonesia, Italy and New Zealand.

That's along with our regular line-up of incisive commentary and analysis.

View the new issue online travelbulletin.com.au.



### Virtuoso adds three

**LUXURY** travel group Virtuoso has expanded its Australian member base with the addition of three new agencies from today.

The agencies include Victoriabased Peninsula Travel, Adelaide's Enhance Travel and Sydney's Frontier Travel.

Virtuoso ceo and chairman Matthew Upchurch said the trio would benefit from the group's list of luxury travel specialists.

"Virtuoso membership is highly sought after - we have had an overwhelming response in Australia over the past 12 months - and these members reflect very best in service and standards in the industry which is exactly why we have chosen them," he said.

#### **Cosmo HK to Dorsett**

**THE** newly renovated 454-room Cosmopolitan Hotel Hong Kong has officially rebranded as Dorsett Wanchai Hong Kong, offering free use of a smart phone for guests.

#### **Hertz complaints**

**HERTZ** Australia has been listed as the sole travel and tourism provider on the NSW Fair Trading Complaints Register for Sep.

The list specifies the top businesses in NSW that consumers have had lodged issues with and is heavily dominated by real estate agencies and retailers.

Car rental company Hertz had 10 complaints, three of which were based on experiences at its Mascot depot & two at Pyrmont.

## DL, VS up 9W alliance

**DELTA** Air Lines & Virgin Atlantic are ramping up their codeshare agreement with Jet Airways to offer new connections between North America and India, via London Heathrow.

From tomorrow, 9W will offer services on DL/VS flights to nine US destinations, while Delta and Virgin pax will be able to connect to 20 destinations within India, flying on Jet Airways metal.





#### **Emirates to Samoa?**

**THE** Samoan Government is reportedly keen to have Emirates commence services to the South Pacific island's capital under a planned new partnership.

According to Papua New Guinea Today, the mooted arrangement is part of Samoa's push to entice more international airlines to utilise the soon to be completed US\$15 million upgrade of Apia's Faleolo International Airport.

Samoa's Prime Minister Tuilaepa Sa'ilele Malielegaoi said the pact would see Apia act as a potential transit point for Emirates flights to South America.

"We are aiming at signing an agreement with other airlines like Emirates if its easier for them (to travel through)," Samoa's pm said.

"We are looking for more airlines to transit here especially long flights, like from China and going to South America."

A pact with Fiji Airways is also on the cards to access the USA.

#### **NCLH auditions**

**NORWEGIAN** Cruise Line Holdings is on the look out for new Australian talent to join its team of onboard performers.

Auditions will be held for roles across its entire entertainment portfolio including Broadway productions After Midnight, Rock of Ages, Cirque Dreams as well as home-grown productions Burn the Floor and Priscilla Queen of the Desert.

A series of try-outs will be held in Sydney, Brisbane and Melbourne across the next two weeks to fill the positions.

## **Hotel Eden reopening**

**DORCHESTER** Collections' Hotel Eden will reopen in Rome from 01 Apr next year, following an extensive restoration of its facilities.

The 98-key property features specialty restaurants, a refurbished bar area and a brandnew spa with private suites.



travelBulletin



AROUND 150 travel agents from all over Australia and New Zealand descended on Sydney's Jet Base last week to learn more about Qantas and American Airlines' product offerings.

On hand to inspire agents were a number of US tourism bodies including Brand USA, Los Angeles Tourism and Convention Board and Los Angeles World Airports.

"The event showcased how the Qantas and American partnership offers customers more

opportunities and experiences to connect with the best of North America," said QF head of agency partnerships Rob Harrison.

"We'll continue to invest in learning and development experiences like this event that educate travel agents on the benefits of our partnership with American Airlines."

Pictured are Rob Harrison, Qantas; Jason Dundas, celeb guest; Simon Dodd, American Airlines & Craig Gibbons, LATCB.



## **Emirates celebrates CHC A380**



**FIVE** lucky Travel Daily competition winners were among the **Business class** 

passengers on yesterday's inaugural Emirates A380 flight from Sydney to Christchurch.

The landmark event, which was the first scheduled superjumbo service into the NZ South Island. saw hundreds of locals turn out for the arrival (pictured) which was also celebrated with a traditional water cannon salute.

After enjoying the flight in the brand new aircraft, the EK guests were whisked off on different itineraries which included helicopter flights (below) over the stunning Canterbury region.

Some of the Emirates travel industry group also enjoyed drinks and canapes at Otahuna Lodge, a beautiful Relais&Chateaux property located half an hour out of Christchurch.

The participants are pictured enjoying a tipple in the onboard A380 bar, from left: Marica Salpietro from italktravel Kensington Vic; Craig Reid, The Village Travel Qld; Isabella Cilia from Flight Centre Southland Vic; Emirates NSW/ACT regional manager Tim Harrowell; Adrienne Witteman, Trendsetter Travel NSW; Joe McCormack, Helloworld gm procurement; Ken Grover, Gullivers Sport Travel md; Trafalgar md Matt Cameron-

> Smith: and Damian Borg, APT channel strategy manager.

Not pictured is the other TD prize winner, Nick Landy from Flight Centre North Sydney

# EUROPE has been named the

**Europe China play** 

leading destination for Chinese visitors outside of Asia, according to European Commission president Jean-Claude Juncker.

Speaking at the EU-China summit in Jul this year, Juncker announced 2018 as the "EU-China tourism year", giving the continent unparallelled opportunity to better understand the burgeoning Chinese market.

A panel of experts from the European Commission, China **Outbound Tourism Research** Intitute and the European Tourism Association will deliver a program of iniatives designed to attract Chinese tourists to the EU from 03 Nov in London.

MEANWHILE, Australia has fallen behind in global rankings in terms of preferred destinations for Chinese tourists to 17th place, tailing Russia in 13th, Vietnam in 7th and Thailand at 1st, according to a report by the China National Tourism Administration.

Star Entertainment Group chief executive Matt Bekier told Stuff "we can do a lot more".

"If you look at Australia's market share in the flow of Chinese tourists, we're losing market share," said Bekier.



Tuesday 1st Nov 2016

### TW board election

**TOURISM** Whitsundays has appointed three new board members followings its agm.

New to the fold are Naomi McKinnon, owner, Fat Frog Beach Cafe; Jess Bruce, The Wedding Planners and Greg Waits, general manager, Coral Sea Resort.

Jan Claxton from Ocean Rafting and Toni Ward from Whitsunday Jetski Tours were re-elected for a second term.

## **DPO tarmac upgrades**

**DEVONPORT** Airport has successfully completed the \$5 million resurfacing of its runway.

The new asphalt overlay ensures added structural integrity, safety and performance.

According to Tas Minister for Infrastructure Rene Hidding, the project will extend the lifespan of the tarmac and enhance the chances of welcoming more flights and larger aircraft to touchdown into the hub.



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**WELCOME** to *Money*, *TD*'s Tue feature on what the Australian dollar is doing.

## \$1AUD = US0.758

THE US dollar saw its biggest one-day loss (down o.6%) in more than six weeks yesterday as a result of the FBI reopening an investigation into Hillary Clinton's e-mails.

Australia's dollar, however, benefited from the move with the AUD/USD climbing 0.3%.

The AUD/JPY gained 0.1% while the AUD/GBP fell.

Later this afternoon the Reserve Bank of Australia will announce its Nov interest rate decision with key financial markets and economists predicting the cash rate will be left unchanged at 1.5%. Wholesale rates this morning.

US \$0.758 UK £0.619 NZ \$1.055 €0.690 Euro Japan ¥79.46 Thailand ß26.44 China ¥4.738 South Africa R10.165 Canada \$1.013 Crude oil US\$46.86

## **Expedia HomeAway**

**EXPEDIA** will start integrating rentals from its HomeAway subsidiary into its main platform alongside hotels by the end of the year, the company announced during an earnings call last week.

The current model sees the HomeAway inventory listed in a 'vacation rentals' menu on the main Expedia site, which then links to the HomeAway platform.

Expedia ceo Dara Khosrowshahi said the change would create an "integrated experience" where potential customers who come to Expedia or Hotels.com in search of accommodation will get a mix of both hotel and holiday rental results.

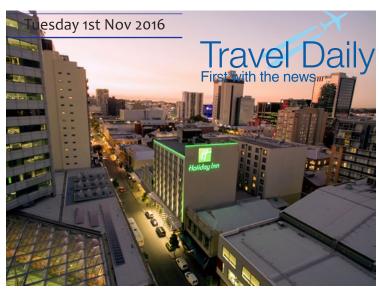
"We think it's a win for the consumer and it's a win for our marketplace, and we're pretty excited about the potential here," Khosrowshahi said.

## **SQ Teochew nosh**

**SINGAPORE** Airlines is offering a range of Singapore-style Teochew dishes over a fourmonth period on selected flights departing from the lion city.

The iconic cuisine, which is characterised by freshness and natural flavours, will be available across all class cabins as well at SilverKris Lounges within Singapore's Changi Airport.





THE Holiday Inn Perth City Centre was officially reopened by Western Australia's Premier and Minister for Tourism Colin Barnett this week following a major \$25 million redevelopment.

Eighteen months of renovations saw all 181 rooms refurbished plus five new ones introduced, in addition to a revamp of all seven conference spaces.

### **Adelaide Games win**

**ADELAIDE** has been confirmed as the host city for the Special Olympics from 16-20 Apr 2018.

The event is expected to attract more than 1,900 athletes (with an intellectual disability to compete in 12 Olympic-style & demonstration sports), fans and coaches, to areas in and around the South Australian capital.

## **Bliss steel cutting**

NORWEGIAN Cruise Line celebrated its first steel cut for the line's sixteenth ship Norwegian Bliss at the MEYER WERFT Laser Center in Papenburg, Germany last week.

The 4,000-passenger vessel designed especially for Alaskan cruising expeditions is on track to be delivered in spring 2018.

Works also included the establishment of Ivy & Jack cafe, restaurant and bar which will be open all day for breakfast, lunch and dinner.

The eatery offers full public access and is expected to drive more tourists and locals alike into the Hay Street Precinct.

Co-owner of the hotel George Atzemis described the investment in The Holiday Inn as a "big vote of confidence in the future growth potential of Perth tourism".

For more information on the refreshed Holiday Inn, head to www.holidayinnperth.com.au.

## HKG night flight cap

**THE** number of overnight flights coming in and out of Hong Kong International Airport will be reduced from summer 2017.

While the cap could be a relief for those living nearby who suffer from noise pollution, it could affect travel to Asian cities such as Bangkok, Tokyo and Singapore.

Under the new rules being introduced by the country's aviation regulator the maximum number of aircraft to take off and land between 2am and 6:59am is 160 - a reduction of 13%.





Tuesday 1st Nov 2016

## **New PAL Boeing 777**

**BOEING** has delivered the first of Intrepid Aviation's four directly ordered Boeing 777-300ER, which will be leased and operated by Philippine Airlines.



WINE flowed, prizes were won and memories were shared as dive-package travel agent Allways Dive Expeditions celebrated its recent 40th birthday in style at Melbourne's Golden Gate Hotel.

"We are thankful to everyone that came, whether from Victoria, interstate or overseas and we

are so grateful to be a part of such a passionate dive and travel community," the company said.

Pictured from left are Allways Dive team members: Anne Heriot, Kristen Milne, Abbigail Grier, Luci Evans, Hayley Brewin, Ian Lockwood, Geoff Skinner, Alex Orchard and Prashun Thipaiah.





# **AFTA update**

From AFTA's chief executive, Jayson Westbury

A GOOD sign that the year has gotten away from us is the arrival of the Spring Racing Carnival and the jewel in the crown, the Emirates Melbourne Cup.

This entire week is full of fantastic horse racing, fashion, food, wine and good times and it is something that the travel industry embraces completely. Whether it was

Derby Day last Sat (29 Oct), Emirates Melbourne Cup Day (today), the Crown Oaks Day on Thu or the Emirates Stakes Day next Sat (5 Nov), there is something for everyone. For my money the www.flemington. com.au/melbourne-cup-carnival website has the best in information about all that is happening during this Melbourne Cup Carnival.

As for the race itself, over the years I have had a couple of very successful picks, so provided *Travel Daily* is out before 3pm you might find these horses one to watch for the Melbourne Cup. (If you are reading this after the cup, well I guess there is always next year.) The horses I like the most for this year in the Melbourne Cup are: Hartnell, Bondi Beach and Who shot The Barman. Of course it may not be my year and if you are a regular Melbourne Cup punter you would know that there is little to no science to picking a Melbourne Cup winner.

So good luck to all and I hope that many from the travel industry get to enjoy some part of the Carnival this week. It's a public holiday today in Melbourne so hopefully you are not waiting for someone to get back to you as it's likely they are at a Cup party.

As for reality, the dialogue and discussion with the federal government and opposition continues this week in relation to the Working Holiday Makers Tax Package and the proposed increase to the Passenger Movement Charge. Some very telling insights came to the surface last week during the Senate Committee Hearing. Together with the TTF, some impressive modelling has now been done by the Chief Economist at KPMG. It has been calculated that the government does not need to include the PMC increase in its forward estimates for how much money they will collect from the backpacker tax without the PMC increase. What this means is that the government will earn more than they originally signalled by way of introducing the backpacker tax and they don't need the extra revenue that the PMC increase would deliver.

The outcome of all this is likely to be known next week when both the House of Representatives and Senate return for the start of the final sitting weeks of the year.

Interesting times ahead as we find out exactly who does what and to whom when the legislation finally gets put to a vote. I am hopeful but not confident that the PMC will not be increased.

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#### **Leisure Travel Consultant**

Glenelg, Circa \$45-48k + Super, Ref: 2503SO8

This exceptional and exciting company are looking for someone to join their team and this person will enjoy all the benefits of working with one of the busiest city agencies. This is a great role for an experienced consultant and you will be selling cruises, groups, FIT and you will enjoy working in a fast paced, buoyant organisation where a key element of the position is working together in a strong team environment. You will have a good general knowledge of worldwide destinations.

For more information please call Sarah on (08) 6365 4313 or click APPLY now.

#### **High End Travel Consultant**

Gold Coast, \$40-45k + Great Bonus, Ref: 2413CN

How would you like to be involved in handling the cream of the crop clients? If you have a passion for delivering exceptional customer service and highend travel itineraries then apply now. You will be working towards kpi's and earning an exceptional bonus within a sales and service focused environment. You will ideally be experienced in specialising within any destination and have GDS skills. Long term career progression, stability and a great salary are perks to this role.

For more information please call Chandini on (07) 3123 6107 or click APPLY now.

#### **Cruise Groups Reservations Consultant**

Sydney, Up to \$50k + Super, Ref: 2557PE1

My clients are an award winning cruise operator based in Sydney. They operate cruises across the world. We are currently looking for a Res/ Groups consultant to join their team. The ideal candidate will be a natural sales person with strong airfares & ticketing skills. Solid GDS exposure particularly Amadeus - will be highly regarded. Experience with groups is a must along with a passion for cruising, excellent attention to detail, a confident and infectious personality and a love for travel.

For more information please call Paul on (02) 9113 7272 or click APPLY now.

#### **Online Travel Agent**

Melbourne, \$45-55k + Super, Ref: 2457HC12

Are you an ambitious Travel Agent in Melbourne, passionate about the travel industry and selling holidays? Do you want to be part of an established independent Online Travel Company that can offer great salaries, benefits and career development to its Travel Agents? This is the career move you have been looking for! This Travel Company located in Melbourne is keen to recruit an experienced Travel Agent to join their team. There is a competitive salary + super, as well as travel perks.

For more information please call Hannah on (03) 9988 0616 or click APPLY now.

#### **Conference & Events Manager**

Perth CBD, \$60-65k, Ref: 2512SO6

If you have experience of running big conferences and weddings with large numbers of participants, then you may be ready to step into this key position within a large hospitality group. You will need to have high attention to detail and be able to work weekends when necessary to orchestrate weddings and take time of in lieu. Working within this lovely environment, you will ideally have experience of working within a hotel background and fully understand the culture and dynamics.

For more information please call Sarah on (08) 6365 4313 or click APPLY now.



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