

# 2017 AIRLINE GUIDE



Travel Daily  
travelBulletin

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## From the publisher Bruce Piper

Welcome to the 2017 *Travel Daily/travelBulletin* airline guide. This year, rather than separate guides for economy, premium economy, business and first class we have produced a combined guide where each participating carrier has highlighted its product offerings across all cabin classes.

The continued evolution of aviation technology has definitely filtered through to the passenger experience, and airlines are constantly making the most of the new offerings to differentiate their product from competitors. Australia, as a key global long haul market, is fortunate to be at the forefront of much of this innovation, with airlines regularly debuting their latest enhancements on Australian routes meaning Aussie travellers are often the first to experience them.

New seats in economy, premium economy, business and first class are where it starts – but that's just the beginning, with airlines now offering in-flight bars, refreshment stations, lounges and even showers. In-flight entertainment is always a key driver of customer choice and the massive advances in technology in recent years have meant an ever-expanding array of content, bigger screens, more responsive systems and additional features. Internet access is the next frontier, with the rise of global satellite networks enabling faster connections which are increasingly being adopted – and in turn enabling passengers to stream their own content.

We have attempted to include as much detail as possible from the participating carriers in the available space so you can easily compare the offerings across each airline. As well as cabin product the guide includes details on in-flight cuisine as well as loyalty programs – plus lounge access and other services on the ground, a key focus for many carriers.

We have a number of other guides on the drawing board, and welcome any suggestions about what you feel would be useful. Our aim is to provide an impartial comparison tool for our readers, who play a key role selling airline product to their clients.

We always appreciate your feedback on the guide, so please let us know what you think!

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**AIR CANADA OFFERS** daily non-stop flights to Vancouver from Sydney and Brisbane, with easy connections to more than 100 destinations in Canada and the USA.

Your clients will travel in the utmost comfort to Vancouver aboard Air Canada’s 787 Dreamliner from Brisbane and their new-look Boeing 777 from Sydney. Both flights offer a three-cabin service, with next generation lie-flat seats in International Business Class, a spacious Premium Economy cabin, and enhanced comforts in Economy Class, with touch-screen TVs at every seat throughout the aircraft.

Air Canada’s four hubs, Vancouver (YVR), Calgary (YYC), Montreal (YUL), and Toronto (YYZ), offer Air Canada customers a streamlined, customer-friendly experience with dedicated transit facilities providing easy security clearance and smooth connections for passengers travelling anywhere in Air Canada’s global network.

Air Canada’s extensive global network provides scheduled passenger service directly to 63 Canadian destinations, 56 destinations in the United States and 86 in Europe, Africa, the Middle East, Asia, Australia, the Caribbean, Mexico, Central America and South America.

Air Canada and its Air Canada Express regional partners operate on average 1,500 scheduled flights each day. Together with its Star Alliance™ partner airlines, Air Canada offers service to 1,321 airports in 192 countries and provides reciprocal top tier frequent flyer benefits.

## BUSINESS CLASS

### Seat Specifications

- 203.2cm long in lie-flat mode
- Seat width: 53.3 cm
- Adjustable pneumatic cushion
- Adjustable headrest with neck and head massage
- Power ports at every seat

### Luggage Allowance

- Checked baggage: two pieces max 32kg each, linear dimensions per bag: 158cm
- Carry-on luggage: one standard item, max 10kg, dimensions: 23cm x 40cm x 55cm

### Dining

- Inspired dishes, including innovative, sophisticated cuisine by celebrated Canadian Chef David Hawksworth
- Selected wines from some of the world’s top vineyards
- Express and Flexible meal options available

### Extras

- Air Canada Concierge Service
- Air Canada Maple Leaf Lounge access
- A complimentary amenity kit filled with travel essentials and Canadian-brand Escentis Aromatherapy skin-care products
- Extra baggage allowance, Priority Check-in, Priority security clearance, Priority boarding

## PREMIUM ECONOMY CLASS

### Seat Specifications

- Seat pitch: 94cm (B777-200LR), 96.5cm (B787-9)
- Seat width: 50.8cm (B777-200LR), 49.5cm (B787-9)
- Power ports at every seat
- An adjustable headrest, a comfortable pillow and blanket

### Luggage Allowance

- Checked baggage: two pieces max 23kg each, linear dimensions per bag: 158cm
- Carry-on luggage: one standard item, max 10kg, dimensions: 23cm x 40cm x 55cm

 **Dining**

- Premium cuisine on international flights
- Choose from a selection of red and white wine, as well as beer, soft drinks, juice, coffee, and tea to accompany your meals

 **Extras**

- Your own amenity kit
- The following priority services: priority boarding, check-in and baggage handling

## ECONOMY CLASS

 **Seat Specifications**

- Seat pitch: 78.7cm
- Seat width: 43.2cm
- Power ports between the seats
- An adjustable, foldable headrest for a better sleeping position
- Comfortable pillow and blanket

 **Luggage Allowance**

- Checked baggage: two pieces max 23kg each, linear dimensions per bag: 158cm
- Carry-on luggage: one standard item, max 10kg, dimensions: 23cm x 40cm x 55cm

 **Dining**

- All international Economy Class flights feature a hot meal after take-off with additional services varying, depending on flight times and routing
- Enjoy a complimentary selection of wine, spirits, and non-alcoholic beverages

## ALL CLASSES

 **Intercontinental Fleet**

- Boeing 777-300ER (17 aircraft)
- Boeing 777-200LR (6 aircraft)
- Boeing 787-8 (8 aircraft)
- Boeing 787-9 (8 aircraft)
- Boeing 767-300 (15 aircraft)
- Airbus A330-300 (8 aircraft)

 **Entertainment**

- Air Canada enRoute in-flight entertainment
- B787 and B777 aircraft are equipped with the latest generation enhanced definition touch screens at every seat featuring an advanced intuitive interface

- Gate-to-gate access to more than 600 hundreds of hours of on demand audio and video entertainment
- Access to in-seat power and USB ports for charging

 **Loyalty Programs**

- Air Canada's top tier program, Altitude, recognizes and rewards the airline's most frequent flyers
- Altitude members are recognized through their Aeroplan membership and benefit from Air Canada's partnership with Aeroplan offering numerous ways to earn and redeem Aeroplan Miles with over 150 partners

 **Clubs & Lounges**

- Air Canada Maple Leaf Lounges in Vancouver, Toronto, New York (EWR), Los Angeles, London and Paris for International Business Class customers and qualifying members
- Maple Leaf Club memberships available for purchase

**KEY DESTINATIONS**

- Canada: Vancouver (YVR), Calgary (YYC) Montreal (YUL), Toronto (YYZ)
- USA: New York (EWR), Chicago (ORD), Los Angeles (LAX)
- UK & Europe: London (LHR), Paris (CDG)

**CONTACT DETAILS**

Reservations: 1300 655 767  
Website: aircanada.com





**AS CHINA'S NATIONAL** carrier, Air China was the first Chinese airline to operate into Australia since 1984. At present, Air China operates 360 air routes, accessing 40 countries (regions) and 174 cities. As a member of Star Alliance, Air China can take you to 1,330 destinations in 193 countries and regions. Among all the Chinese carriers, Air China has the largest network to Europe and North America.

Air China also provides a large range of special services, allowing for more convenient and smoother connections. These services include transfer hotels, transfer lounges, limousine car services and many more. Air China is also continuously upgrading its technology, and on each of its aircraft passenger can experience their own individual entertainment system (AVOD). This technology is available on most of Air China's international services.

## BUSINESS CLASS

### Seat Specifications

- A330-300: 180° lie-flat bed, 28 seats, 2-2-2 configuration
- A330-200 (SYD/MEL-PVG): 180° lie-flat bed, 28 seats, 2-2-2 configuration
- A330-200 (SYD-CTU): 170° reclined bed, 10 seats, 2-2-2 configuration
- A777-300ER: 180° lie-flat bed, 35 seats, 2-2-2 configuration

### Luggage Allowance

- Checked baggage: two pieces, max 23kg each

### Extras

- Complimentary limousine transfers in Shanghai, Beijing, Chengdu and six other Chinese cities for Business Class passengers (conditions apply)

## PREMIUM ECONOMY CLASS

### Seat Specifications

- Available on A330-300 planes
- Recline to 105°; seat pitch: 94cm, seat width: 45.59cm (120% legroom of traditional Economy Class)

### Luggage Allowance

- Checked baggage: two pieces, max 23kg each (CN/US/JP)

## ECONOMY CLASS

### Seat Specifications

- Recline to 105°; seat pitch: 81cm, seat width: 45.59cm

### Luggage Allowance

- Checked baggage: two pieces, max 23kg (on flights departing SYD/MEL for CN/US/JP); one piece max 23kg for all other flights

## ALL CLASSES

### Intercontinental Fleet

- A330-300
- A330-200 (SYD/MEL-PVG)
- B777-300ER

### Dining

- Choice of Western and Chinese dishes
- Red and white wine

### Entertainment

- AVOD System on a 39cm screen in Business class and 22cm screen in Economy class with latest movies, news, music and games
- Individual Power outlet in Business Class and two passengers share one power outlet in Economy Class

### Loyalty Programs

- Phoenix Miles Membership (Free)
- Membership: Classic, Silver, Gold and Platinum; Junior card is also available for kids from 2-12 years old

### Clubs & Lounges

- Access to Air New Zealand lounges in SYD and MEL
- Air China lounges are available in most Chinese cities

### Extras

- Complimentary STPC Lounge or accommodation for involuntary transfer passengers (conditions apply)



### KEY DESTINATIONS

- Europe – London (LHR), Paris (CDG), Frankfurt (FRA), Munich (MUC), Stockholm (STO), Düsseldorf (DUS), Madrid (MAD), Rome (ROM), Milan(MXP), Athens (ATH), Barcelona (BCN), Vienna (VIE), Budapest (BUD), Minsk (MSQ), Geneva (GVA), Moscow (SVO), Warsaw (WAW)
- Japan & Korea – Tokyo (NRT/HND), Osaka (OSA), Nagoya (NGO), Fukuoka (FUK), Sendai (SDJ), Hiroshima (HIJ), Sapporo (SPK), Okinawa (OKA), Seoul (ICN/GMP), Pusan (PUS), Daegu (TAE), Jeju (CJU)

### CONTACT DETAILS

Phone: (02) 9232 7277 (SYD)  
Call Centre: 1800 860 999  
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(03) 8602 5555 (MEL)





**MALAYSIA AIRLINES** is the national carrier of Malaysia and one of Asia's largest, serving 40,000 guests on 330 flights to more than 50 destinations daily.

Malaysia Airlines, the country's national carrier, serves the Australian & New Zealand market with 50 flights weekly from Sydney, Melbourne, Adelaide, Perth and Auckland to Malaysia and seamless connections to gateways in Asia and beyond.

Malaysia Airlines is a part of **oneworld**<sup>®</sup>, which brings together 15 of the world's biggest and best names in the airline industry to more than 1,000 destinations in 150 plus countries, including access to more than 650 airport lounges worldwide.

In 2016, Malaysia Airlines is introducing the new A330-300 Business Class seats, operating the Australia & New Zealand routes to and from Kuala Lumpur featuring innovative seats designed to provide superb space, privacy and versatility for you to work, play and sleep.

Malaysia Airlines, offering its customers new innovations and award-winning service with a unique Malaysian touch to provide an unparalleled experience.

## FIRST CLASS

### Seat Specifications

#### A380-800

- Seat pitch: 226cm, bed width: 101cm
- Fully flat-bed length: 221cm
- Located on main deck in 1-2-1 configuration
- Individual 58cm IFE screen with a wide screen ratio of 16:9
- Each seat comes with its personal closet and stowage for coat, laptop, luggage and personal belongings
- Equipped with 115VAC PED power supply and USB port

### Luggage Allowance

- Checked baggage: two pieces, max 50kg total
- Carry-on luggage: two pieces, max 14kg total

### Dining

- First Class guest may peruse the exclusive Chef-on-Call menu which comprises of 25 delectable choices
- Orders can be placed 24 hours before the flight
- A new "Dine Anytime" service has also been introduced, enabling First Class customers to enjoy their meals as and when they want

## BUSINESS CLASS

### Seat Specifications

#### A380-800

- Seat pitch: 188cm
- Fully flat-bed length: 182cm
- Located on upper deck in 2-2-2 configuration

- Individual 43cm inch touch screen in-flight entertainment system
- Each seat has its own stowage for personal belongings

#### A330-300

- Seat pitch: 109cm
- 52cm wide seats converts into Fully Flat bed length: 193cm
- 1-2-1/2-2-1 configuration
- 90% of seats have direct aisle access
- Individual 40cm touch screen in-flight entertainment system

### Luggage Allowance

- Checked baggage: two piece, max 40kg total
- Carry-on luggage: two pieces, max 14kg total



 Dining

- Business Class guest may peruse the exclusive Chef-on-Call menu which comprises of 25 delectable choices
- Orders can be placed 24 hours before the flight
- A new "Dine Anytime" service has also been introduced, enabling Business Class customers to enjoy their meals as and when they want

## ECONOMY CLASS

 Seat Specifications

**A380-800**

- 392 Economy Class seats
- Seat pitch: 81cm, seat width: 45cm, 15cm recline
- Individual 22cm seat back smart screen featuring Audio Video on Demand
- Individual in-seat power (115 VAC PED) and USB port
- Seat configuration 2-4-2 on upper deck and 3-4-3 on main deck

**A330-300**

- 263 Economy Class seats (16 + 247)
- Weber 5751 slim line seats with four-way headrest
- 16 seats with 91cm pitch, 247 with 81cm pitch
- Forward articulation recline mechanism (the seat bucket moves forward when reclining)
- Individual 22cm seat back smart screen featuring Audio Video on Demand
- Individual in-seat power (115 V AC) and USB port
- Seat configuration (2-4-2 / 2-3-2)

 Luggage Allowance

- Checked in: two pieces, max 30kg total
- Carry-on luggage: one piece, max 7kg

 Dining

- Malaysia Airlines offers up to 20 special meals to suit your religious, medical and dietary requirements
- All meals served on Malaysia Airlines are halal and prepared in strict compliance to halal requirements

## ALL CLASSES

 Intercontinental Fleet

- A330-300 (15 aircraft), passenger seating capacity: 283

- A380-800 (6 aircraft), passenger seating capacity: 486
- Boeing 737-800 (45 aircraft), passenger seating capacity: 160-166

 Entertainment

- With a range of hand-picked options, there's bound to be something for guests of any age
- Critically acclaimed movies
- TV shows in 9 languages
- Library of 400 CD's from international artists

 Loyalty Programs

- Enrich is Malaysia Airlines loyalty program which rewards travelers with Enrich Miles when they fly with us and partner airlines
- Malaysia Airlines is a full member of **oneworld**, the world's leading alliance
- Covering more than a thousand destinations in over 150 countries

 Clubs & Lounges

- Malaysia Airlines Golden Lounge in KUL & LON
- Access to **oneworld** partner lounges

**KEY DESTINATIONS**

- Malaysia
- South East Asia
- South Asian Sub Continent
- North Asia/China
- United Kingdom

**CONTACT DETAILS**

Phone: 13 26 27  
Website: [www.malaysiaairlines.com](http://www.malaysiaairlines.com)





**VIRGIN AUSTRALIA** launched over a decade ago and instantly changed the way people fly. Today, Virgin Australia represents a new level of style, sophistication and professionalism. With constant innovation at the heart of everything they do, their superior products and award-winning service sets them apart and lets your clients enjoy a world-class experience on every flight. Their young fleet of stylish aircraft already fly to over 45 locations within Australia, and are continuing to expand their domestic and international network, so they can fly your clients to more places in their unique style. With their elite group of alliance partners Air New Zealand, Delta Air Lines, Etihad Airways and Singapore Airlines, Virgin Australia have partnered with the world's finest airlines to provide an extensive global network to over 460 cities worldwide. Furthermore, clients of partner airlines benefit from the ability to earn and redeem loyalty program points when flying with Virgin Australia.

## BUSINESS CLASS

### Seat Specifications

- E190 - seat pitch: 96.5cm, seat width: 50.8cm and 14cm recline
- B737 – 800 - seat pitch: 95cm, seat width: 49.5cm and 12.7cm recline
- 'THE BUSINESS' - A330 and B777
- A330 - seat pitch: 152.4cm, seat width: 49.5cm and 180° recline
- B777 - seat width: 56-71cm, bed width: 71cm and 2.03m bed length
- 1-2-1 seating configuration
- Cocoon like suite with the lavish comfort of a fully flat bed and the convenience of direct aisle access
- Personal work station with electrical port, USB connectivity and ample storage

### Luggage Allowance

- Checked baggage: two pieces, max 32kg each
- Carry-on luggage: two pieces, max 7kg each

### Dining

- Restaurant style dining at a time that suits the guest with an a la carte menu designed by renowned Australian chef Luke Mangan
- Premium selection of beverages including wine, beer and liqueurs
- Freshly brewed Nespresso coffee (A330 and B777 flights only) and Madame Flavour tea available throughout the flight
- On domestic and short-haul international flights over 3 hours indulge in a full three-course meal, with meals freshly plated or garnished on board

### Extras

- Priority Check-in, Priority Boarding and Priority Baggage
- Complimentary Wireless In-flight Entertainment and portable media player
- 'THE BUSINESS' - B777
- Dedicated 'The Business' Check-in and Priority Boarding
- Access to Virgin Australia partner lounges at the airport

- Mandarin Duck amenity kit, with luxurious REN skin care products
- Indulge in beverages and light refreshments at The Bar with room for up to 10 guests to work, unwind or socialise
- Award-winning, personalised service delivered by 'The Business' dedicated Cabin Crew

## PREMIUM ECONOMY CLASS

### Seat Specifications

- Available on international long-haul flights only
- B777: 104cm seat pitch, 49cm seat width and 23cm recline
- 2-4-2 seating configuration
- More legroom than any other Australian airline
- In-seat electrical power and USB connectivity

### Luggage Allowance

- Checked baggage: two pieces, max 32kg each
- Carry-on luggage: two pieces, max 7kg each

## Dining

- A premium plated meal service inspired by 'The Business'
- A discerning selection of premium wines and after dinner liqueurs from 'The Business' cellar
- Pantry of self-service food and beverages for the exclusive use of Premium guests

## ECONOMY CLASS

### Seat Specifications

- E190 - seat pitch: 78.7cm, seat width: 43cm and 10.1cm recline
- B737-800 - seat pitch: 78cm, seat width: 43cm and 10.16cm recline
- A330 - seat pitch: 78.7cm, seat width: 44.1cm and 12.7cm recline
- International long-haul - B777 - seat pitch: 81cm, seat width: 47cm and 15cm recline
- Ergonomically designed seats

### Luggage Allowance

- Checked baggage: one piece, max 23kg (not available on all Economy fares and may vary based on fare type and route)
- Seat only option: no checked in luggage, available on selected Trans Tasman and international short-haul fares
- Carry-on luggage: one piece, max 7kg

## Dining

- All inclusive in-flight snack or meal and alcoholic beverage service
- Tea, coffee and water complimentary on all flights
- Special dietary meals available on request when travelling on international long-haul flights
- Food and beverages can be purchased from our Onboard Retail Menu for all other guests

## ALL CLASSES

### Intercontinental Fleet

- Virgin Australia's stylish and modern fleet of more than 130 aircraft feature some of the most advanced avionics in history as well as superior comfort, entertainment and service features

### Entertainment

- Domestic and International Short-haul: Complimentary wireless In-flight entertainment available on your guests own smartphone, tablet or laptop
- International Long-haul: Award winning, on-demand seatback entertainment on a LCD screen

## Loyalty Programs

- Velocity Frequent Flyer - free membership
- Earn points when travelling to nearly 600 destinations with Virgin Australia
- Earn Points when travelling with Velocity's airline partners including Air New Zealand, Delta Air Lines, Etihad Airways and Singapore Airlines
- Earn points on paying bills, dining out, shopping online or using a credit card
- Velocity Platinum and Gold members can enjoy additional benefits such as Priority Check-In, Priority Boarding and Priority Baggage
- Redeem points for flights, flight upgrades, car hire, accommodation and much more

## Clubs & Lounges

- Virgin Australia Lounge at selected domestic airports across Australia: Alice Springs, Adelaide, Brisbane, Cairns, Canberra, Darwin, Gold Coast, Mackay, Melbourne, Perth and Sydney
- Offer a variety of work zones, from private meeting rooms and work stations to open plan meeting areas, all supported with complimentary Wi-Fi access
- Enjoy an exclusive menu with premium wine and beers available from 11am in addition to all day barista coffee and snacks
- Access partner airline lounges when travelling on international flights at selected airports
- Available to Business Class guests, Platinum and Gold Velocity members

### KEY DESTINATIONS

- Over 45 destinations within Australia
- International Short-Haul – Auckland, Denpasar (Bali), Fiji, Samoa and more
- International Long Haul – Abu Dhabi, Los Angeles

### CONTACT DETAILS

Website: [www.virginaustralia.com](http://www.virginaustralia.com)



# AISLE OR AISLE.

*Enjoy fully lie-flat seats with direct aisle access,  
Wi-Fi and upgraded dining options on our  
direct flight from Sydney to LA.*

**THE LARGEST AIRLINE** in the world has landed in Sydney, and is now offering daily direct flights to Los Angeles and onwards to over 200 destinations across North America. Sit back and relax onboard American's Flagship<sup>SM</sup> 777-300, offering an upgraded experience in all cabins – including Wi-Fi and over 300 movies on demand at every seat. A brand new plane arrives in American's fleet every week, which means they have the most new planes of any airline in the world. Plus, over \$3 billion is being invested in the customer experience, bringing upgraded lounges, faster onboard Wi-Fi and much more.



## FLAGSHIP<sup>SM</sup> FIRST CLASS

### Seat Specifications

- An exclusively designed suite that gives a new meaning to travel, providing space to work, relax and rest
- Features a fully lie-flat, 208cm long seat, with 109cm pitch and 53cm width
- The seat rotates to face the large work-area, transforming the suite into a private office, or allowing couples to dine together
- Every suite offers direct access to the aisle

### Luggage Allowance

- Checked baggage: three pieces, max 32kg each

### Dining

- Enjoy the very best in fine-dining, with a six course seasonal menu using locally sourced ingredients
- Exclusive wines and champagne are paired perfectly with your meal throughout the flight
- Gourmet snacks and small plates available at any time throughout the flight

## BUSINESS CLASS

### Seat Specifications

- American's Business Class cabin offers the very best in comfort and style across the Pacific
- Features a fully lie-flat seat with 109cm pitch and 53cm width
- Every seat offers direct access to the aisle

### Luggage Allowance

- Checked baggage: two pieces, max 32kg each

### Dining

- Enjoy fully upgraded menus, which have been designed to align with Qantas
- Enjoy locally sourced ingredients with matching fine wines and champagne
- Traditional ice cream sundae service
- Walk-up bar stocked with snacks and drinks throughout the flight

## MAIN CABIN

### Seat Specifications

- Whether you're travelling for business or pleasure, the Main Cabin offers a host of features to make your flight comfortable and enjoyable
- Seat pitch: 78cm and seat width: 43cm
- In-seat power and TV at every seat
- Enjoy up to 15cm extra legroom with Main Cabin Extra

### Luggage Allowance

- Checked baggage: two pieces, max 32kg each

### Dining

- In-flight menus designed in co-operation with Qantas, with delicious starters and 50% larger mains and complementary bar service
- Enjoy traditional ice cream service
- Snacks provided throughout the flight

## ALL CLASSES

### Wi-Fi

- International Wi-Fi available throughout the flight, allowing you to keep up with emails, surf the web and send/receive messages
- Plus, over 90% of aircraft provide Wi-Fi, allowing you to stay connected wherever you're flying

### Entertainment

- Every seat is equipped with a state-of-the-art touch screen monitor, providing a host of entertainment options, including 300 movies, hundreds of TV shows, music and games
- Exclusive Bose<sup>®</sup> Noise Cancelling headphones for passengers in First and Business Class

### Loyalty Programs

- The American Airlines AAdvantage<sup>®</sup> program allows customers to earn and redeem miles on American Airlines, oneworld partners as well as on hotels and car hire
- Members of Qantas Frequent Flyer can earn and redeem miles on American flights across the Pacific, as well as within North America

### Clubs & Lounges

- Sit back and relax in American's exclusive Flagship<sup>SM</sup> Lounge. Escape the hustle and bustle of the airport and enjoy the full bar service and seasonal food offerings. Plus, from 2017, enjoy Flagship<sup>SM</sup> Dining – American's fine dining option for First and Business Class travellers
- The Admirals Club<sup>®</sup> is perfect for frequent travellers and offers complementary drinks and snacks as well as a relaxing atmosphere and showers to freshen up. Passes for the Admirals Club<sup>®</sup> are also available for purchase

### KEY DESTINATIONS

- Los Angeles, Dallas/Fort Worth, Miami, Chicago, New York, Philadelphia, Charlotte, Washington DC, Phoenix

### CONTACT DETAILS

Industry Support: 02 9101 1948  
Website: aa.com



**AIRASIA'S AIM IS** to open the skies to everyone. Using the Pay As You Go model, AirAsia is the no frills airline with all the frills, offering guests the ability to customise the flight experience to suit their needs and budget. The AirAsia group has flown more than 350 million passengers to a network of over 120 destinations across Asia in 15 years of operation. AirAsia has been named World's Best Low-Cost Airline for the 8th consecutive year as voted by passengers in the Skytrax world airline awards.

## PREMIUM FLATBED CLASS

### Seat Specifications

- Premium FlatBeds
- 12 set in a 2-2-2 configuration on A330
- Fully flat recline, seat pitch: 150cm
- Pillow, duvet, privacy screen and in-seat power

### Luggage Allowance

- Checked baggage: max 40kg
- Carry-on luggage: one piece, max 7kg

### Dining

- A la carte menu, over 20 meal selections available to pre book online
- Snacks and alcoholic beverages available for purchase on all flights
- Premium Flatbed bookings include a premium meal

## ECONOMY CLASS

### Seat Specifications

- Seat pitch: 79cm
- Soft leather seats with moveable headrest
- 180 seats in a 3-3 configuration on A320
- 365 seats in 3-3-3 configuration on A330
- Choice of Hot Seats in exit rows for extra legroom
- Child-free quiet zone cabin, available for guests over 10 with ambient lighting and sectioned off cabin, rows 7-14 available on A330 flights

### Luggage Allowance

- Checked baggage: nil allowance however discounts apply for pre-booked baggage online. Options for international flights include 20kg, 25kg, 30kg, 40kg

### Dining

- A la carte menu, over 20 meal selections available to pre book online
- Snacks and alcoholic beverages available for purchase on all flights

## ALL CLASSES

### Intercontinental Fleet

- One of the most modern fleets in the sky
- AirAsia - 178 A320 aircraft
- AirAsia X - 31 A330 aircraft
- Over 400 aircraft on order

### Entertainment

- In-flight Samsung Galaxy entertainment tables which offer, movies, TV shows, music and games available to prebook on D7 flights or hire on board

### Loyalty Programs

- AirAsia's BIG Loyalty Programme allows BIG Shots to earn BIG points with every AirAsia flight booked and redeem these on flights plus enjoy extra benefits included in the exclusive program

### KEY DESTINATIONS

- Over 120 destinations, across 16 hubs for easy connectivity
- KUL, DPS, DMK, HKT, KIX, SGN, TPE, ICN, HND, PEK, DEL

### CONTACT DETAILS

Phone: +61 2 8188 2133  
Email: aasales\_au@airasia.com  
Website: www.airasia.com

**FROM AUSTRALIA, AIR FRANCE** offers over 322 weekly flights to Paris and beyond to its worldwide network in conjunction with its codeshare partners Etihad Airways, China Southern, China Eastern and Air Mauritius and its interline partner carriers including Qantas, Cathay Pacific, Singapore Airlines, Korean Air, Jetstar and Garuda Indonesia all connective at its key gateways for onward luxury travel on Air France.

Air France high-end Business cabin offers full flat Business Class seats with direct aisle access for each passenger and a 40cm high definition touch screen with a varied entertainment line-up. With its French style art of travel, expect exceptional culinary delights and a wealth of prestigious French wine and champagne options.



## FIRST CLASS

### Seat Specifications

- Bed measuring over 2m in length and 77cm in width
- Large table (60cm x 61cm) available for passengers to dine or work

### Luggage Allowance

- Checked baggage: three pieces, max 32kg each
- Carry-on luggage: two pieces, max 18kg each plus one accessory

### Dining

- Unforgettable culinary experience
- Gourmet menu developed by Michelin-starred French chefs including Joël Robuchon, Régis Marcon, Guy Martin, Anne-Sophie Pic and Michel Roth

## BUSINESS CLASS

### Seat Specifications

- Fully reclines to a full sleep seat, up to 200cm in length
- Every detail is designed to ensure your well-being, comfort & privacy throughout your flight

### Luggage Allowance

- Checked baggage: two pieces max 32kg each
- Carry-on luggage: two pieces, max 18kg each plus one accessory

### Dining

- Enjoy the best of French dining and signature dishes by Michelin starred grands chefs
- The wine and champagne list is signed by Paolo Basso, the world's best sommelier

- Elegant and contemporary art de vivre tableware designed by French designer, Jean Massaud

## PREMIUM ECONOMY CLASS

### Seat Specifications

- A large back recline (123°) inside the fixed shell
- A wide, relaxing seating area (48cm)
- Wide leather armrests (10cm)
- Limited number of seats at the front of the aircraft separated by a divider on both sides

### Luggage Allowance

- Checked baggage: two pieces, max 32kg each
- Carry on: two pieces, max 18kg each plus one accessory

### Dining

- Gourmet menu is crafted by Servair chefs
- The wines and champagnes, served at no extra charge, were selected by Paolo Basso, named world's top sommelier in 2013

## ECONOMY CLASS

### Seat Specifications

- 118° incline
- A relaxing, contoured chair with fully retractable armrests and an adjustable footrest and headrest

### Luggage Allowance

- Checked baggage: one piece, max 23kg
- Carry-on luggage: one piece max 12kg

### Dining

- Champagne and wines selected by Paolo Basso, named the world's top sommelier in 2013
- Choice of two hot meals

## ALL CLASSES

### Entertainment

- The latest generation on-demand HD screens with over 1,000 hours of varied entertainment lineup
- With the Air France Press app newspapers & magazines can be downloaded on travellers tablets at no extra charge 30hrs before departure

### Loyalty Programs

- Flying Blue is the joint frequent flyer programme of Air France and KLM
- More information: [www.flyingblue.com](http://www.flyingblue.com)
- Member of SkyTeam and offers SkyPriority at more than 1,000 airports worldwide

### Clubs & Lounges

- Air France lounges in Paris offer a relaxing environment with wifi, shower facilities, delicious selection of F&B and a Clarins Spa Centre
- Enjoy the comfort of Air France and SkyTeam partner lounges in more than 300 international airports worldwide.

### KEY DESTINATIONS

- A network covering 316 destinations in 115 countries thanks to the four brands Air France, KLM Royal Dutch Airlines, Transavia and HOP!

### CONTACT DETAILS

Phone: 1300 391 191  
Website: [www.agentconnect.biz](http://www.agentconnect.biz)



**AIR NEW ZEALAND'S** success is grounded by a focus on true product innovation and a commitment to delivering a world-class flight experience to every customer, operating over 500 flights a day within a network of 51 cities in 20 countries. Air New Zealand flies daily from Australia, connecting customers seamlessly to North and South America via Auckland. But that's not all, as a member of Star Alliance, customers can connect from Los Angeles, San Francisco, Houston, Vancouver and Buenos Aires to over 140 onward destinations across North and South America. As all flights are scheduled overnight, customers will arrive refreshed and ready to go. Plus, transiting via Auckland is a breeze, with a minimum connection time of 55 minutes, no terminal changes or immigration and no need to re-check luggage.

## BUSINESS PREMIER™

### Seat Specifications

- 18 seats with 1-1-1 configuration (B787-900)
- 26 seats with 1-1-1-1 configuration (B777-200)
- 44 seats with 1-1-1-1 configuration (B777-300)
- Leather, luxurious lie-flat bed complete with an indulgent memory foam mattress, cosy duvet and two full size pillows
- The 55cm wide leather armchair converts to a fully lie flat 201cm bed, one of the longest in the sky
- All beds have direct aisle access

### Luggage Allowance

- Checked baggage: three pieces max 23kg each
- Carry-on luggage: two pieces, max 7kg each

### Dining

- Menu designed by consultant chef, Peter Gordon, and matched with premium NZ wines
- Snacks available to order in-flight via personal entertainment screen

## PREMIUM ECONOMY CLASS

### Seat Specifications

- 21 seats with 2-3-2 configuration (B787-900)
- 40 seats with 2-4-2 configuration (B777-200)
- 44 seats with 2-2-2 configuration (777-300)
- B787-900 & B777-200 have 104cm seat pitch, 22cm recline
- B777-300 SpaceSeat, angled seat reclines, slides forward into your own space

### Luggage Allowance

- Checked baggage: two pieces, max 23kg each
- Carry-on luggage: two pieces, max 7kg each

### Dining

- Delicious in-house chef designed menu options complimented by premium NZ wines
- Snacks available to order in-flight via personal entertainment screen

## ECONOMY CLASS

### Seat Specifications

- 263 seats with 3-3-3 configuration (B787-900)
- 246 seats with 3-4-3 configuration (B777-200)
- 244 seats with 3-4-3 configuration (B777-300)
- B787-900 & B777-200 have 78-81cm seat pitch, 12cm recline
- B777-300 have 81-83cm seat pitch, 12cm recline

### Luggage Allowance

- Checked baggage: one piece, max 23kg
- Carry-on luggage: one piece, max 7kg

### Dining

- Delicious in-house chef designed menu options complimented by premium NZ wines
- Snacks available to order in-flight via personal entertainment screen

## ECONOMY SKYCOUCH™

### Seat Specifications

- 14 Economy Skycouches (B787-900)
- 18 Economy Skycouches (B777-200)
- 20 Economy Skycouches (B777-300)
- A row of three seats that easily converts into a flat surface

- Each seat has a leg rest independently adjustable to two positions - 60 and 90 degrees
- For additional comfort, customers are provided with a special underlay, two large pillows and a fleece blanket

## ALL CLASSES

### Entertainment

- All Air New Zealand seats are equipped with entertainment facilities packed with fresh new movie releases, TV shows, games, music, and includes in-seat power and a USB connection
- The innovative HD touch screen design is similar to an app on your mobile phone or tablet, making it a breeze to use

### Loyalty Programs

- Airpoints
- Airpoints dollars – for easy points accrual and redemption

### Clubs & Lounges

- Newly upgraded Air New Zealand lounges are in Sydney, Brisbane, and Auckland – with Melbourne due to open in 2017

### KEY DESTINATIONS

- New Zealand – Auckland, Wellington, Christchurch, Queenstown
- North America – Los Angeles, San Francisco, Houston, Vancouver
- South America – Buenos Aires

### CONTACT DETAILS

Phone: 1800 737 747

Website: [airnzagent.com.au](http://airnzagent.com.au)



**FLYING WITH AIR VANUATU**, your Vanuatu experience starts the moment you step on board. Welcomed by the Ni-Vanuatu crew, with their renowned friendliness and warmth, enjoy a full service with complimentary: in-flight entertainment, meals and bar, all the way to our Melanesian paradise. With seamless connections from most eastern seaboard cities of Australia and major New Zealand cities, plus daily onward connections to several outer islands including Espiritu Santo and Tanna Islands, paradise is closer than you think. Relax and rediscover what matters, as Air Vanuatu flies you to “the land of smiles”, our home Vanuatu.



## BUSINESS CLASS

### Seat Specifications

- Boeing 737-800 - seat pitch: 101cm
- In-seat universal power supplied
- Leather seats in 2-2 configuration with individual foot rests

### Luggage Allowance

- Checked baggage: max 30kg
- Carry-on luggage: 7kg
- Luggage allowance included in fare

### Dining

- Air Vanuatu's Business Class Cabin features the best restaurant over the Pacific with a five course meal served with French Champagne and fine wines, all the way to paradise
- Pre-dinner canapes
- Full bar service

## ECONOMY CLASS

### Seat Specifications

- Boeing 737-800 - seat pitch 81cm
- New 737-800 has calm interior colours and the latest e-leather seats
- Leather seats in 3-3 configuration

### Luggage Allowance

- Checked baggage: max 23kg
- Carry-on luggage: 7kg
- Luggage allowance included in fare

### Dining

- Full meal service with selected complimentary drinks
- On board guests can enjoy Air Vanuatu's full service Economy Class including complimentary meal served with a selection of complimentary alcoholic and non-alcoholic beverages

## ALL CLASSES

### Entertainment

- Drop down LCD wide screens and streaming wifi entertainment provides passengers' with direct access to a variety of entertainment options via their personal electronic devices throughout the flight
- Selection of drama, comedy, kids, adventure TV shows plus Vanuatu documentaries and 6 radio channels

### Loyalty Programs

- Qantas Frequent Flyer points are earned on all operated Air Vanuatu services and can be redeemed via a variety of ways including flights

### Clubs & Lounges

- Location of lounges: SYD, BNE, VLI
- Access to partner lounges: Qantas Club (in Australia) for Business Class passengers

### KEY DESTINATIONS

#### Routes and schedules ex Australia

- Air Vanuatu provides seamless connections from most eastern seaboard cities of Australia and New Zealand into Vanuatu, all in under three and a half hours. Air Vanuatu also provides daily onward connections to several Vanuatu islands and additional connections throughout the Pacific islands, including New Caledonia, Fiji and Papua New Guinea regions
- Air Vanuatu is also the only carrier to operate scheduled domestic services in Vanuatu. The main tourist routes of Tanna Island and Espiritu Santo are predominately operated by our 69 seat ATR72-500 aircraft
- Domestic air passes are available exclusively via travel agents and operate in conjunction with Air Vanuatu international flights

### CONTACT DETAILS

Phone: 1300 780 737  
 Email: sales@airvanuatu.com.au  
 Website: airvanuatu.com



**ANA IS THE** largest airline in Japan by revenue and passenger numbers. Founded in 1952, ANA flies today on 83 international routes, 116 domestic routes and has a fleet of about 250 aircraft.

ANA has been a member of Star Alliance since 1999, and has joint-ventures with United Airlines on Trans-Pacific and Asia routes, and with Lufthansa, Swiss International Airlines and Austrian Airlines on Japan-Europe routes. Its Frequent Flyer Program, ANA Mileage Club, has more than 26 million members.

ANA was voted Airline of the Year for 2013 by Air Transport World Magazine, and in 2016 was awarded five stars for the fourth consecutive year by the world's leading Airline and Airport review site, SKYTRAX. ANA has also won World's Best Airport Services and Best Airline Staff in Asia in 2016 by SKYTRAX. ANA is the launch customer and biggest operator of the Boeing 787 Dreamliner.

## BUSINESS CLASS

### Seat Specifications

- Seat pitch: 111.8cm, width: 49.3cm
- Bed length: 189cm
- Fully flat seat, each with aisle access in a 1-2-1 configuration
- 45cm touch-panel LCD wide-screen monitor & noise cancelling headphones
- Additional in-seat stowage space
- Priority check-in lanes and priority baggage service
- Complimentary amenities

### Luggage Allowance

- Checked baggage: two pieces, max 32kg each
- Carry-on luggage: one piece, max 10kg

### Dining

- To ANA, "Connoisseur" is the embodiment of the ultimate host.
- With the professional expertise of master chefs, beverage specialists and ANA chefs, ANA opens new frontiers in the art of dining 30,000 feet in the sky\*

\*For services departing from Japan

- 28cm touch-panel LCD monitor
- Noise cancelling headphones
- Priority Baggage Service

### Luggage Allowance

- Checked baggage: two pieces, max 23kg each
- Carry-on luggage: one piece, max 10kg

### Dining

- Enjoy an authentic Japanese meal or a popular international dish, with additional extra items available including soup, soba noodles and an extensive wine list from the Business Class menu.

## ALL CLASSES

### Entertainment

- LCD touch-panel individual seat monitor
- Unlimited entertainment options on full digital AVOD – Audio Visual On Demand
- Universal laptop power port and USB port

### Loyalty Programs

- ANA Mileage Club
- Free membership
- Part of Star Alliance

### Clubs & Lounges

- Complimentary Business Class Lounge access for Business and Premium Economy Class passengers
- Air New Zealand International Lounge in Sydney
- ANA LOUNGE and ANA SUITE LOUNGE at Haneda International Airport, Tokyo

## ECONOMY CLASS

### Seat Specifications

- Seat pitch: 86.4cm, width: 43.2cm
- 3-3-3 seat configuration
- 23cm LCD touch-panel individual seat monitor
- Footrest\*
- Universal PC power port and USB port

\*Not equipped on seat without a seat in the front

### Luggage Allowance

- Checked baggage: two pieces, max 23kg each
- Carry-on luggage: one piece, max 10kg

### Dining

- Enjoy an authentic Japanese meal or a popular international dish. Also enjoy ANA's original coffee and original "Aromatic Kabosu" drink.

## PREMIUM ECONOMY CLASS

### Seat Specifications

- Spacious seat pitch: 96.5cm, width: 49cm
- 2-3-2 seat configuration
- Leg rest, foot rest, universal laptop power point and USB port

### KEY DESTINATIONS

- Tokyo (Haneda)
- London, Paris, Frankfurt, Munich, Dusseldorf\* and Brussels\*
- Beijing, China
- Seoul, Korea

(\*From Narita Airport)

### CONTACT DETAILS

Phone: 1800 081 765  
Website: [www.anaskyweb.com](http://www.anaskyweb.com)

**CATHAY PACIFIC AIRWAYS** is regarded as one of the world's leading airlines and is widely recognised for its world-renowned service, modern fleet and exceptional safety record.

Cathay Pacific offers over 70 flights a week from Sydney, Melbourne, Brisbane, Cairns, Adelaide and Perth to over 170 destinations globally including Hong Kong, Beijing, Shanghai, Taipei, Manila, Bangkok, London, Rome and Paris. Cathay Pacific is a founding member of the **oneworld** global alliance that brings together 14 of the world's biggest and best airlines, all committed to providing world-class service and value. Three-class cabins (Economy, Premium Economy and Business Class) are available on all flights from Australia to Hong Kong, whilst four-class cabins (including First Class) are available on flights from Hong Kong and beyond on most Cathay Pacific routes.



## FIRST CLASS

### Seat Specifications

- Private First Class suite, padded with soft leather and comfortable fabrics
- Easily adjustable seat with 11cm touchscreen controller and in-chair massages
- Seat transforms into one of the widest fully flat beds, with a thick mattress and 500-thread-count cotton duvets, pillows, and cushions

### Luggage Allowance

- Checked baggage: max 50kg
- Carry-on luggage: one piece, max 15kg

### Dining

- Fresh Asian and international flavours
- Enjoy in-flight à la carte dining at whatever time suits you best
- First Class menus, developed by Michelin-starred chefs, featured on selected routes
- Broad selection of champagne and award-winning wines

## BUSINESS CLASS

### Seat Specifications

- Private seats with direct aisle access
- Fully flat bed over 2m long
- Seat width: 51.3cm with 28cm seat travel

### Luggage Allowance

- Checked baggage: max 40kg
- Carry-on luggage: one piece, max 10kg

### Dining

- Our Business Class menu incorporates locally sourced ingredients, whilst also offering lighter

and healthy dining options

- Complement your meal with our award-winning selection of wines and beverages

## PREMIUM ECONOMY CLASS

### Seat Specifications

- Spacious and cosy cabin of 26 to 34 seats
- Seat pitch: 96cm, seat width: 50cm, 20cm recline
- 4-way movement in the headrest with foot and leg rests on all seats
- Extra storage space

### Luggage Allowance

- Checked baggage: max 35kg
- Carry-on luggage: one piece, max 7kg

### Dining

- Welcome champagne, juice and a hot towel
- Enhanced entrée, complimentary bottled water, and a variety of snacks throughout the flight
- Enjoy a range of international cuisines

## ECONOMY CLASS

### Seat Specifications

- Seat pitch: 81cm, seat width: up to 47cm
- In-built cradle mechanism allows for 15cm recline
- 4-way movement in the headrest
- Enhanced living space with more personal storage and legroom

### Luggage Allowance

- Checked baggage: max 30kg
- Carry-on luggage: one piece, max 7kg

### Dining

- Enjoy a variety of Asian and Western cuisines
- Snack foods and a variety of popular beverages also available on board

## ALL CLASSES

### Entertainment

- State-of-the-art in-flight entertainment system – StudioCX®
- Connect your iPod, iPhone or iPad to stream your own music and movies to the screen
- USB port and a 110V AC power supply for your electronic devices

### Loyalty Programs

- Marco Polo – Cathay Pacific's loyalty program
- Cathay Pacific's worldwide network and affiliation with **oneworld** makes The Marco Polo Club the most powerful airline loyalty programme in Asia
- Asia Miles – Asia's leading travel and lifestyle rewards program

### Clubs & Lounges

- Choose any one of Cathay Pacific's seven iconic Business or First Class lounges at Hong Kong airport to rest, shower, relax, freshen up, work or socialise
- Access to over 50 airport lounges around the world

### KEY DESTINATIONS

- Hong Kong (HKG), Beijing (PEK), Shanghai (PVG), Tokyo (NRT), Taipei (TPE), London (LHR), Paris (CDG)

### CONTACT DETAILS

Phone: 1300 205 969 (Agency Support Line)  
Website: [cathaypacific.com.au](http://cathaypacific.com.au)



**CHINA SOUTHERN AIRLINES** operates the largest fleet, 700 aircraft, the most developed route network and has the largest passenger capacity of any airline in The People's Republic of China. China Southern Airlines carried more than 110 million passengers in 2015, ranking the carrier first in Asia and 3rd in the world. China Southern Airlines is a SkyTeam Alliance member which operates 2,000 daily flights to over 190 destinations in 40 countries and regions throughout the world. Rapid growth for the airline continues to occur in Australia and New Zealand where services have increased from seven in 2009 to 75 flights per week during the high season of 2015/2016. China Southern Airlines holds a SKYTRAX Four-Star Airline Certificate and retains the best safety record in the Chinese civil aviation industry.

## FIRST CLASS

### Seat Specifications

- Enjoy flat comfort with cocoon-designed seat that converts into a fully flat bed
- Seat pitch: 213cm, seat width: 68cm (when the side arms are laid down)
- 43cm or 38cm personal TV
- In-flight power outlet and USB port
- A380 First Class Platinum Private Suite**
- Each suite is 1.52 meters high with 208cm seat pitch
- Motor-driven seat is fully adjustable to any preset position
- A full flat bed: 83cm wide and 203cm long
- 58cm digital widescreen TV
- Six unique mood lighting choices
- Private storage cabinet with password lock

### Luggage Allowance

- Checked baggage: three pieces, max 32kg each
- Carry-on luggage: two pieces, max 7kg each

### Dining

- Enjoy a choice from food menu
- Meal booking
- Air Cellar
- Air Tea House

## BUSINESS CLASS

### Seat Specifications

- Lay down the deluxe and comfortable seat into a bed at a touch of a button.
- 24 comfortable seats in a 2-2-2 configuration
- Spacious seats and roomy space
- The AVOD in-flight entertainment system brings cinematic experience, 38cm digital screen
- Built-in amenities such as literature pocket, reading light, laptop stowage, USB port and power outlet

### Luggage Allowance

- Checked baggage: two pieces max 32kg each
- Carry-on luggage: one piece, max 7kg

### Dining

- Enjoy a choice from food menu
- Meal booking
- Air Cellar
- Air Tea House

## PREMIUM ECONOMY CLASS

### Seat Specifications

- Seat pitch is enlarged to 89-94cm with 40% more space and legroom
- Warm blankets and soft pillows are provided on long-haul flights
- Tender cabin service

### Luggage Allowance

- Checked baggage: two pieces, max 23kg each
- Carry-on luggage: one piece, max 7kg

### Dining

- Enjoy a choice of delicious in-flight meals

## ECONOMY CLASS

### Seat Specifications

- A380: Recliner seat, pitch: 81cm, width: 48cm
- B787: Recliner seat, pitch: 81cm, width: 43cm
- A330-300: Recliner seat, pitch: 81cm, width: 44cm
- B777-300: Recliner seat, pitch: 81cm, width: 43cm

### Luggage Allowance

- Checked baggage: two pieces, max 23kg each
- Carry-on luggage: one piece, max 7kg

### Dining

- Enjoy a choice of delicious in-flight meals

## ALL CLASSES

### Entertainment

- Personal touch screen TV
- 600 hours of Audio/Video on demand with selection of movies, music and TV programs
- Noise cancelling headphones

### Loyalty Programs

- Free Sky Pearl Club membership
- Earn and redeem miles for upgrade or award ticket with China Southern Airlines, other Skyteam members

### Clubs & Lounges

- Lounge access for Business and First
- Access to SkyTeam lounge at SYD, Air New Zealand lounges at MEL and BNE, Qantas lounge at PER
- Access to any SkyTeam lounge
- China Southern Airlines lounges available in most Chinese cities

### KEY DESTINATIONS

- Guangzhou, Shanghai, Beijing, Paris, Amsterdam, Los Angeles, Vancouver, London, New York, San Francisco, Frankfurt, Istanbul, Moscow, Nairobi, Rome, Tokyo

### CONTACT DETAILS

Phone: 1300 889 628  
Website: [www.csair.com.au](http://www.csair.com.au)

**WHAT STARTED AS** a humble, little aerial crop dusting operation called Huff Daland Dusters in 1924 has now grown into one of the world's largest global airlines, helping more than 160 million travellers get to the places they want to go to each year through our extensive network of destinations catering to your travel needs. With our transpacific partnership with Virgin Australia, we operate 21 flights per week connecting 50 destinations in Australia and New Zealand with the U.S, Canada and Latin America. Together we fly nonstop twice daily between Sydney and Los Angeles and once a day from Brisbane and from April 2017 five days a week from Melbourne to Los Angeles. Once in L.A. we can connect you to a network of over 230 cities in North America.



## DELTA ONE™

### Seat Specifications

- B777-200LR & BV777-200ER: width 53cm, recline 198cm
- Westin Heavenly® In-Flight Bedding on forward facing 180° flatbed seats with direct aisle access
- Loungewear and slippers
- Noise cancelling headsets and Tumi amenity kit

### Luggage Allowance

- Checked baggage: two pieces max 32kg each
- Carry-on luggage: two pieces max 7kg each

### Dining

- Dine on regionally tailored, chef-curated meals, paired with wines selected by Master Sommelier Andrea Robinson, winner of three James Beard awards
- Every Delta One™ international menu now changes with the season, so you can look forward to exciting new tastes every time you take off
- Premium snacks provided, as well as signature Biscoff® cookies and Starbucks® coffee

## DELTA COMFORT +

### Seat Specifications

- Seat width: 47cm, recline 89cm
- 4 inches additional legroom vs Standard Main Cabin
- Up to 50% extra seat recline vs Standard Main Cabin seat
- Complimentary sleep kit
- Priority boarding

### Luggage Allowance

- Checked baggage: two pieces, max 23kg each
- Carry-on luggage: one bag max 7kg and one personal item

### Dining

- From our signature Biscoff® cookies to special-order meals, we're updating onboard refreshments with the foods and drinks you love
- Free wine, spirits or regional craft beers
- Premium snacks provided, as well as signature Biscoff® cookies and Starbucks® coffee

## MAIN CABIN

### Seat Specifications

- Seat width 47cm, recline 79-81cm
- Complimentary sleep kit

### Luggage Allowance

- Checked baggage: two pieces, max 23kg each
- Carry-on luggage: one piece max 7kg and one personal item
- Baggage must fit easily in the Carry-on Baggage Check (approximately 56x35x23cm), which is located near the check-in counters

### Dining

- From our signature Biscoff® cookies to special-order meals, we're updating onboard refreshments with the foods and drinks you love
- Free wine, spirits or regional craft beers
- Snacks including signature Biscoff® cookies and Starbucks® coffee

## ALL CLASSES

### Entertainment

- Delta Studio: Delta was the first U.S. airline to offer all in-flight entertainment for free on both domestic and international flights. That means you can enjoy over 1,000 hours of entertainment from your own device or your seatback screen—all free of charge. That includes the latest movies, TV, HBO®, SHOWTIME®, music, podcasts, games and more
- Download the Gogo Entertainment App to stream on your device
- Wi-Fi is available in different pass packages and on all two-cabin aircraft and all international wide body aircraft have satellite-based Wi-Fi providing worldwide coverage
- In seat 110 AC and USB power

### Loyalty Programs

- Delta SkyClub Members earn and redeem miles or points on both Delta Air Lines and Virgin Australia
- Part of the SkyTeam alliance

### Clubs & Lounges

- Delta One and SkyClub customers have access to 235 Delta Sky Clubs and Virgin Australia Lounges at various airports worldwide
- Complimentary food and beverage
- Free wireless connections, internet kiosks
- Showers, concierge services and a family room
- Meeting rooms

### KEY DESTINATIONS

- Los Angeles, New York (JFK), Atlanta, Seattle, Boston, Salt Lake City, in addition to 230 other U.S. cities

### CONTACT DETAILS

Phone: 1800 458 368  
Website: [pro.delta.com/au](http://pro.delta.com/au)



**WITH A ROUTE** network that spans to 21 destinations in 12 countries, Fiji Airways provides unequalled access to the Pacific through our hubs in Suva and Nadi, Fiji to destinations in Australia, New Zealand, USA, Pacific Islands, Hong Kong and Singapore. We offer world-class service in both Business and Economy class. Fiji Airways is also a partner in the Qantas Frequent Flyer program and members can earn and redeem points as well as credit flights towards their status. When you board a Fiji Airways flight, you instantly feel like you've known us for a lifetime. You can expect the same care and warmth you naturally receive in the home of a loved one, because onboard Fiji Airways, you're not just a seat number, you're part of our extended Fijian family. With more than 333 tropical islands, Fiji is a destination blessed with natural beauty that shines and warms the heart. Perfect for a family holiday, romantic getaway or spot of adventure, let Fiji's famous spirit and hospitality dazzle you.

## BUSINESS CLASS

### Seat Specifications

#### A330

- 24 seats in 2-2-2 configuration
- Seat pitch: 152cm, seat width: 67cm, lie flat (8° recline)
- In-seat adapter for power supply

#### B737

- 8 seats in 2-2 configuration
- Seat pitch: 122cm, seat width: 66cm, seat recline: 35.5cm

### Luggage Allowance

- Checked baggage: max 40kg
- Carry-on luggage: two pieces, max 7kg each

### Dining

- Enjoy three course fine dining, a range of fine wines, spirits, liqueurs and a selection of cheeses

### Extras

- Dedicated check-in
- Increased baggage allowance
- Express airport lanes
- Access to lounge facilities at selected airports

## ECONOMY CLASS

### Seat Specifications

#### A330

- 249 seats in 2-4-2 configuration
- Seat pitch: 79cm, seat width: 51cm, seat recline: 19cm
- Power supply via in-seat USB

#### B737

- 112-154 seats in 3-3 configuration
- Seat pitch: 81cm, seat width: 53cm, seat recline: 15cm

### Luggage Allowance

- Checked baggage: max 23kg
- Carry-on luggage: one piece, max 7kg

### Dining

- Our meals reflect South Pacific cuisine with a full range of beverages offered on long-haul flights. Light snacks are offering on our short-haul flights accompanied by a selection of drinks with spirits available for purchase

## ALL CLASSES

### Entertainment

- In-seat on demand entertainment on A330
- Pre-loaded iPads with on demand entertainment for business class passengers on B737

- Drop down video monitor with one channel for economy passengers on B737
- Enjoy a selection of movies and TV programs alongside a range of audio channels from Top 40 hits to Hindi hits, including a dedicated channel for children
- FijiTime programming is available complimentary on flights between Nadi and Hong Kong or Los Angeles and to all our Business Class passengers

### Loyalty Programs

- Tabua Club
- Priority reservations
- Extra baggage allowance: 30kg total checked in for economy class, 50kg total checked in for business class (excluding USA, Canada), four pieces (max 30kg each) checked in for business class to USA and Canada
- Earn frequent flyer miles for Qantas, Alaskan Airlines or American Airlines

### Clubs & Lounges

- Fiji Airways Lounge at Nadi International Airport and 12 affiliated airport lounges across the Fiji Airways network

### KEY DESTINATIONS

- Fiji, USA (Los Angeles, San Francisco), Hong Kong, Singapore

### CONTACT DETAILS

Phone: 1800 230 150  
Website: [www.fijiairways.com](http://www.fijiairways.com)

**FINNAIR**, the leading Northern European airline and **oneworld** airline partners offer to Australian passengers connections to Europe via a choice of Asian gateways. Finnair's fastest routes between destinations in Asia and major cities in Europe connect smoothly through Helsinki, at an average of 45min. Finnair's modern fleet of Airbus A330, A340 and A350 XWB aircraft with Marimekko for Finnair interior design offer the highest standard in seat comfort, excellent food service, entertainment and amenities.



## BUSINESS CLASS

### Seat Specifications

- A330 & A340: 1-2-1 & 2-2-1 configuration
- A350: 1-2-1 configuration
- All long haul routes on a fully flat bed
- Light and spacious cabin with mood lighting on new A350 XWB
- A340 & A330 - seat pitch: 114cm, seat width: 44cm, seat length: 198cm - 206cm
- A350 - seat pitch: 107cm, seat width: 52cm, seat length: 190cm
- Direct aisle access from each seat on A350
- 40cm multi-touch screen for entertainment

### Luggage Allowance

- Checked baggage: two pieces, max 23kg each
- Carry-on luggage: two pieces max 10kg total, including personal item such as laptop, backpack or handbag

### Dining

- Award winning wine is served and signature menus are prepared by famous Finnish chefs and can be pre-ordered up to 24 hours before the flight
- Drinks and snacks are on demand
- Three different main course options

## ECONOMY CLASS

### Seat Specifications

- A330 & A340: 2-4-2 configuration
- A350: 3-3-3 configuration
- A330 & A340 - seat pitch: 80cm, seat width: 43cm, 6° recline
- A350 - seat pitch: 80cm, seat width: 46cm, 6° recline
- 28cm multi-touch screen for entertainment

### Luggage Allowance

- Checked baggage: one piece, max 23kg
- Carry-on luggage: one piece, max 8kg total, including personal item such as laptop, backpack or handbag

### Dining

- Choice of meal and mid-flight snack
- Appetizing meals, snacks and beverages – including sparkling wine
- Marimekko for Finnair collection of tableware bring fresh Finnish design to the on-board experience

## COMFORT ECONOMY

### Seat Specifications

- A330 & A340: 2-4-2 configuration
- A350: 3-3-3 configuration
- Located in the first five rows in the Economy Class cabin
- Seat is standard Economy Class with 8-13cm of extra leg room
- A330 & A340 - seat pitch: 86cm, seat width: 43cm, 6° recline
- A350 - seat pitch: 89cm, seat width: 46cm, 6° recline
- Noise cancelling headphones
- Priority boarding and fast exit for the flight in question
- Marimekko for Finnair amenity kit including a sleeping mask, earplugs, socks, toothbrush and toothpaste
- 28cm multi-touch screen for entertainment

## ALL CLASSES

### Entertainment

- Audio and video on demand
- Multi-touch personal screen
- 72 movies, 150 TV shows, extensive audio selection, books, newspapers, magazines, comics & games available in different languages
- USB power outlets
- AC power outlets on A350 for business class
- WiFi on-board, available free for business class, EUR15 per flight or EUR5 per hour for economy class

### Loyalty Programs

- Finnair Plus
- Earn points for all Finnair and other **oneworld** airlines' scheduled flights
- Use your points for a wide variety of services from Finnair and its partners

### Clubs & Lounges

- Free access to **oneworld** and Finnair lounges for business class passengers
- Access at a fee for economy class pax in Helsinki business class lounge, depending on the availability

### KEY DESTINATIONS

- Asian gateways: Singapore, Hong Kong, Bangkok, Osaka, Tokyo, Nagoya, Delhi, Shanghai, Xi'an, Guangzhou, Beijing, Chongqing, Seoul
- USA gateways: New York, Miami, Chicago\* and San Francisco\* \*seasonal
- Europe destinations: Helsinki, London, Paris, Rome, Frankfurt, Oslo, Stockholm, St Petersburg and over 60 destinations

### CONTACT DETAILS

Phone: 1300 132 944  
Website: [www.finnair.com/au](http://www.finnair.com/au)



**HAWAIIAN AIRLINES** is proudly Hawaii's biggest and longest-serving airline. No airline knows Hawaii like we do. From the moment you step on board Hawaiian Airlines, you'll experience Hawaii's warmth and Aloha. From our award-winning in-flight service to our roomy wide body planes, the spirit of Hawaiian hospitality is in everything we do. Hawaiian Airlines operates new 278-seat, Airbus A330-200 aircraft. We fly daily from Sydney and four times weekly from Brisbane to Honolulu and onto 11 U.S. Mainland cities. Or you can connect to your favourite neighbour island of Maui, Kauai and Hawai'i Island on one of 170 daily flights. Scheduled flights from Sydney depart mid-evening while those from Brisbane depart late evening, crossing the international dateline and arriving in Honolulu the same morning.

## BUSINESS CLASS

### Seat Specifications

- 180° Lie-Flat, 447cm long
- 2-2-2 configuration
- Exclusive business class amenities kit
- Two USB ports and full AC power outlets
- Sig Zane Designed Hawaii-inspired Pillow and blanket
- Business Class Check-in & Priority Boarding

### Luggage Allowance

- Checked baggage: two pieces max 32kg each
- Carry-on luggage: 11.5kg

### Dining

- World-class cuisine showcasing Hawaii's top local chefs

## EXTRA COMFORT

### Seat Specifications

- Seat pitch: 91cm
- 2-4-2 configuration
- Personal electrical power outlet
- Complimentary IFE
- USB Port
- Pillow and blanket for use during the flight
- Amenity kit on International Flight
- Priority Boarding

### Luggage Allowance

- Checked baggage: two pieces max 32kg each
- Carry-on luggage: 11.5kg

### Dining

- Complimentary meal
- Complimentary beverages

## ECONOMY CLASS

### Seat Specifications

- Seat pitch: 78-81cm
- 2-4-2 configuration
- Complimentary IFE
- USB Port
- Pillow and blanket for use during the flight

### Luggage Allowance

- Checked baggage: two pieces max 32kg each
- Carry-on luggage: 11.5kg

### Dining

- Complimentary meal
- Complimentary beverages

## ALL CLASSES

### Entertainment

- A330 flights offer state-of-the-art interactive entertainment systems available at every seat
- Choose from an array of blockbusters and classic movies
- Catch up with some of television's most popular shows
- Games providing hours of interactive fun for children and adults

### Loyalty Programs

- Hawaiian Miles
- Access to low unadvertised fares
- Redeem HawaiianMiles on Partner Airlines
- Earn miles on all flights (now or retroactively)
- Redeem frequent flyer miles easily

### Clubs & Lounges

- Lounge access - SYD & BNE for business class passengers
- Premier Lounge - HNL for business class passengers

### KEY DESTINATIONS

- Sydney & Brisbane to Honolulu with direct connections to neighbouring islands and onto to 11 U.S. cities – Seattle, New York, Portland, Sacramento, San Francisco, San Jose, Las Vegas, Los Angeles, Oakland San Diego & Phoenix

### CONTACT DETAILS

Phone: 1300 661 339

Website: [HawaiianAirlines.com.au](http://HawaiianAirlines.com.au)



**JAPAN AIRLINES** offers more than simply a space for your travel. We make your time in the air special with exceptional quality and safety. Experience new sensations of comfort and relaxation with JAL service. Comfortable seats and delicious cuisine are just part of our heartfelt Japanese style “omotenashi” hospitality. At JAL, we truly appreciate our customers and take pride in providing our best service. JAL operates 54 international routes to over 305 destinations including code sharing. JAL is a world leader in on time performance and was named by Flightstats as the world’s most punctual airline in the major international airline and Asia Pacific major airline categories for 2015.



## FIRST CLASS

### Seat Specifications

- JAL Suite International First Class – your personal suite in the sky
- 58cm LCD personal screen
- Have the perfect sleep with specially developed Airweave Dual Mode bedding
- Bose QuietComfort© 25 Acoustic Noise Cancelling headphones

### Luggage Allowance

- Checked baggage: three pieces, max 32kg each
- Carry-on luggage: one piece, max 10kg

### Dining

- Your exclusive restaurant in the sky
- Advance reservations for your first meal before you fly
- Anytime you want a la carte second meal service
- Japanese and Western menus designed by award winning chefs

## BUSINESS CLASS

### Seat Specifications

- Winner of the SKYTRAX 2013 Best Business Class Airline Seat award
- Direct aisle access
- Fully flat bed with JAL original airweave mattress and pillow
- Retractable privacy partition
- SONY background noise-cancelling headphones

### Luggage Allowance

- Checked baggage: three pieces, max 32kg each
- Carry-on luggage: one piece, max 10kg

### Dining

- Top-class chefs and a gourmet artist create specialties made only with premium ingredients
- Anytime you wish dining for the second meal
- Wide selection of top-of-the-range beverages

## PREMIUM ECONOMY CLASS

### Seat Specifications

- Seat pitch: 107cm; 30cm touch-panel monitor
- Centre divider for added privacy
- SONY background noise-cancelling headphones

### Luggage Allowance

- Checked baggage: two pieces, max 23kg each
- Carry-on luggage: one piece, max 10kg

### Dining

- JAL Kitchen Gallery including a choice of Japanese or Western meals
- Air Series collaboration meals with well know restaurants in Japan
- Expanded beverage selection including champagne and Japanese shochu

## ECONOMY CLASS

### Seat Specifications

- “Best Economy Class Airline Seat “ Skytrax 2015 World Airline Awards
- Seat pitch: 86cm; 27cm touch-panel monitor

### Luggage Allowance

- Checked baggage: two pieces, max 23kg each
- Carry-on luggage: one piece, max 10kg

### Dining

- JAL Kitchen Gallery including a choice of Japanese or Western meals
- Air Series collaboration meals with well know restaurants in Japan

## ALL CLASSES

### Entertainment

- State-of- the art MAGIC in-flight entertainment offers a huge selection of movies, music, games and TV programs
- In-flight Wi-Fi service (fee based) on eligible routes including Sydney
- Noise cancelling headphones in First, Business and Premium Economy classes

### Loyalty Programs

- JAL Mileage Bank
- Free membership
- JMB Fly On Program rewards our most frequent flyers
- oneworld alliance member

### Clubs & Lounges

- Lounge access eligible JAL First, Business and Premium Economy
- JAL lounges in Japan and selected international airports
- Access to Qantas Club lounges in Australia

### KEY DESTINATIONS

- Tokyo, 117 domestic cities in Japan, Europe (via Tokyo), North America (via Tokyo),

### CONTACT DETAILS

Phone: 1300 359 525 (1300-FLY-JAL)  
Website: [www.jal.com.au](http://www.jal.com.au)

Check website for full details and eligibility for services mentioned above



**THE JETSTAR GROUP** has airlines in New Zealand, Australia, Singapore, Japan and Vietnam. Since launch in 2004, we have grown from a team of 700 to 7,000 and have flown more than 200 million passengers. Collectively we now offer more than 4,200 flights a week on 173 routes to more than 80 destinations in 17 countries across the Asia Pacific region, with a fleet of more than 120 aircraft. Jetstar operates domestic and international flights with four aircraft types, including the Airbus A320 and A321, Boeing 787 Dreamliner, as well as Bombardier Q300 aircraft on its regional New Zealand network. Jetstar has more than 50 codeshare and interline partners including a QF codeshare across most of the Jetstar network. Codeshare and interline passenger's bags are through checked between INT to INT connections and receive connecting boarding passes for INT to INT connections with QF, EK, UL, AA, LA & AY.

## BUSINESS CLASS

### Seat Specifications

- 21 seats in a 2-3-2 configuration
- Seat pitch: 96.5cm
- Wide leather seats feature head rests with wings, fold out footrest and in-seat power

### Luggage Allowance

- Checked baggage: max 30kg
- Carry-on luggage: two pieces, max 7kg each

### Dining

- All meals and snacks included for the duration of your flight
- Complimentary access to the beverage bar throughout your flight, including wine, beer, spirits, juices, soft drinks, tea, coffee and water
- Specially designed Japanese menu available on flights to/from Japan

## ECONOMY CLASS

### Seat Specifications

- 314 seats in a 3-3-3 configuration
- Seat pitch: 76cm

### Luggage Allowance

- Up to 40kg of checked luggage per person can be pre-purchased
- Carry-on luggage: one piece plus one additional small item, max 7kg total

### Dining

- Selection of Western, regional and vegetarian meals available for pre-purchase on long haul flights. Select long haul sectors will offer a second meal service
- Snack and beverages available for purchase on-board
- Hot meals are included for those passengers travelling on a Plus or Max airfare

## ALL CLASSES

### Inflight Experience

- Jetstar is all about choice – pay only for what you need. Hot meals must be pre-purchased when travelling in Economy Class
- On board, customers can expect a selection of drinks and snacks available for purchase
- Children's meals and activity packs, Seat back Inflight entertainment and comfort packs are also available for purchase on long haul Jetstar services
- Business Class is a fully inclusive Inflight experience
- In Business Class enjoy a Personal Entertainment Unit in the seat back with noise reducing headset, featuring a wide range of movies, TV programs music videos and children's programs

### Loyalty Programs

- Earn Qantas Points and status credits with the Qantas Frequent Flyer program<sup>#</sup> or miles with the Emirates Skywards program<sup>#</sup> when you select an eligible Plus or Max Jetstar airfare

### Clubs & Lounges

- Lounge access is available to Economy Starter Max passengers and Business Max passengers departing on international flights, subject to availability

### Corporate Customers

- Jetstar has recently launched Flexibiz, a new fare offering designed to make it easier for customers to change travel plans when they fly for business. Flexibiz is exclusively available to registered corporate travel agents, corporate customers using online booking tools and through Jetstar's new Business Hub [www.jetstar.com/business](http://www.jetstar.com/business)
- Features include: same day free flight change, ability to place fares into credit, seat selection and additional carry-on baggage

### Group Sales

- Jetstar offers fast and competitive group fares for bookings of 10 or more passengers
- Group fares have flexible payment terms, unlimited name changes and checked baggage
- Get a fast quote today at [www.jetstar.com/groups](http://www.jetstar.com/groups)

*Disclaimer: Information and images reflect the Boeing 787 Dreamliner services.*

*<sup>#</sup> Terms and conditions apply to Qantas Club and partner airline lounge access. Only members of the nominated frequent flyer programs can earn points, status credits or miles. A joining fee may apply.*

### KEY DESTINATIONS

- Denpasar-Bali, Phuket, Honolulu, Nadi, Tokyo

### CONTACT DETAILS

Phone: 1300 042 394

Email: [sales@jetstar.com](mailto:sales@jetstar.com)

Tradesite: [www.jetstar.com/agents](http://www.jetstar.com/agents)

**KLM OFFERS OVER** 543 weekly connections to Europe in cooperation with its codeshare partners Etihad Airways (via Abu Dhabi), Malaysia Airlines, (via Kuala Lumpur), China Southern (via Guangzhou) and Garuda Indonesia (via Denpasar and Jakarta) but also with its interline partners, Qantas, Air China, Singapore Airlines, Jetstar, Korean Air, Cathay Pacific, Asiana Airlines and Virgin Australia. KLM believes that the journey is just as important as the destination and strives to make each journey an inspired one. Luxury, attention to detail and personal care on an intercontinental flight is considered of extremely high importance. The World Business Class (WBC) cabin has full-flat seats and offers a warm and friendly atmosphere. Business Class passengers receive one of KLM's signature souvenirs the famous miniature Delft Blue houses filled with genuine Dutch gin on every business class flight.



## BUSINESS CLASS

### Seat Specifications

- Sleeper Seat: 190 cm long, 180° declinable on the B787, B747, B777-200 (B777-300 in progress), equipped with a massage unit
- Privacy canopy
- Personal entertainment system
- In-seat power
- World Business Class comfort kit designed by Dutch designer Jan Taminiau
- B777-200/300: 34 seats, in a 2-2-2 configuration
- B787-9: 30 seats with direct aisle access in a 1-2-1 configuration

### Luggage Allowance

- Checked baggage: two pieces max 32kg each
- Carry-on luggage: two pieces, max 18kg each plus one accessory

### Dining

- WBC meals are prepared exclusively by Michelin awarded Dutch chefs and premium and award winning wines are selected from all over the world
- Famous Dutch designer, Marcel Wanders crafted its unique tableware taking environmental impact into consideration, resulting in a 30% less weight

## ECONOMY CLASS

### Seat Specifications

- Ergonomic design with recline
- 76 to 81cm of legroom
- 9cm recline
- Economy Comfort seats (paid option): up to 89cm more legroom, up to double the recline (not on KLM Cityhopper flights)

### Luggage Allowance

- Checked baggage: one piece, max 23kg
- Carry-on luggage: one piece max 12kg

### Dining

- Enjoy a delicious meal prepared by top chefs on board your KLM flight. For even more choice we offer the option of ordering à la carte meals! We also serve a wide selection of beverages and snacks on board every flight
- Hors-d'oeuvre, your choice of one of our two Tasty Blue hot meals and a dessert. With your meal you naturally get a fresh bread roll with butter and cheese. After dinner, we offer complimentary coffee, tea or a liqueur
- To meet your special dietary, religious or medical requirements, you can order a special meal

## ALL CLASSES

### Entertainment

- More than 1,200 hours of entertainment on HD quality touch screens with a 'seat chat' app
- The latest box office hits, brilliant music, powerful drama, exotic nature documentaries, and much, much more
- The free KLM Movies & more app lets you view the inflight entertainment offerings for the current month for every intercontinental KLM flight

### Loyalty Programs

- Flying Blue is the joint frequent flyer programme of Air France and KLM with over 27 million members
- More information: [www.flyingblue.com](http://www.flyingblue.com)
- 4 levels: Ivory, Silver, Gold and Platinum
- KLM is a member of SkyTeam and along with SkyTeam partners offers SkyPriority - an exclusive and seamless priority service at more than 1,000 airports worldwide

### Clubs & Lounges

- KLM Crown Lounges at Schiphol Airport feature Dutch design are spacious, stylish with a modern décor

### KEY DESTINATIONS

- A network covering 316 destinations in 115 countries thanks to the four brands Air France, KLM Royal Dutch Airlines, Transavia and HOP!

### CONTACT DETAILS

Phone: 1300 391 191  
Website: [www.agentconnect.biz](http://www.agentconnect.biz)



**ROYAL BRUNEI AIRLINES** is a full service airline and is the national carrier of Brunei Darussalam. Offering value for money fares to Asia, The Middle East and the United Kingdom, combined with friendly Bruneian hospitality, Royal Brunei Airlines has been named one of Skytrax most loved airlines in 2016. With the comfort of the Dreamliner 787-8 on long-haul routes and the A320-200 and A320ceo on short haul flights, you'll always be in comfort. Operating continuously to Australia for over 31 years, Royal Brunei Airlines offers all passengers a 'Betterfly'. The Sultanate of Brunei itself is located in the green heart of Borneo and is known as 'The Abode of Peace' promoting tranquility, hospitality and Bruneian traditions. Royal Brunei Airlines embodies the very same values, in every flight it makes and to every destination, becoming the Gateway to Borneo and beyond.

## BUSINESS CLASS

### Seat Specifications

#### B787-8

- Seat pitch: 200.6cm
- 2-2-2 abreast seating with privacy screens
- 18 seat capacity
- 180° lie-flat bed with ottoman
- Backrest with lumbar massager
- 39cm personal screen entertainment system
- Noise cancelling headsets
- Full-size pillow and plush doona
- Amenity kit

#### A320-200

- Seat pitch: 111.8cm
- 2-2 configuration
- 12 seat capacity
- 21cm personal entertainment system

#### A320ceo

- Seat pitch: 106.7cm
- 2-2 configuration
- 12 seat capacity
- 26cm personal entertainment system
- Enjoy streaming movies, TV and music to your personal device through the IMPIAN app

### Luggage Allowance

- Checked baggage: 40kg, two pieces, no piece exceeding 23kg
- Carry-on luggage: 12kg, two pieces, no piece exceeding 7kg

### Dining

- Dining upon request up to 90min before landing
- Menu selected by consultant chefs
- Complimentary snacks provided

## ECONOMY CLASS

### Seat Specifications

#### B787-8

- Seat pitch - 83.8cm
- Semi-articulating recline seats
- 3-3-3 abreast seating
- 236 seat capacity
- Slim-line profile seat back
- 22.8cm personal touch screen

#### A320-200 and A320ceo

- Average seat pitch 78.7 to 81.3cm
- 3-3 configuration
- 138 seat capacity

### Luggage Allowance

- Checked in: 30kg, two pieces, no piece exceeding 23kg
- Carry on: one piece, not exceeding 7kg, plus one small personal item

### Dining

- Meals included in the fare
- In-flight menus designed by consultant chefs
- Complimentary snacks provided

## ALL CLASSES

### Entertainment

- IMPIAN in-flight entertainment system
- In seat power and USB capabilities
- Selection of movies, TV shows and music available in multiple languages

### Intercontinental Fleet

- B787-8 (four aircraft)
- A320-200 (four aircraft)
- A320ceo (two aircraft)

### Loyalty Programs

- Royal Skies loyalty program
- Free membership
- Accrue miles with our hotel and car rental partners
- Redeem flights and award upgrades online

### Clubs & Lounges

- Sky Lounge in Brunei for all business class passengers
- Partner international lounges at London, Dubai, Melbourne and across Asia

### KEY DESTINATIONS

- Brunei
- London (Heathrow)
- Dubai
- Ho Chi Minh City
- Kota Kinabalu (Malaysia)
- Manila

### CONTACT DETAILS

Phone: 1300 721 271  
Website: flyroyalbrunei.com

**SINGAPORE AIRLINES IS** one of Australia's largest foreign carriers, offering seamless connectivity through its Changi Airport hub across its global network of over 100 destinations in more than 30 countries. Within Asia, passengers can connect to over 40 destinations serviced by SilkAir, the regional wing of Singapore Airlines. With a fleet that is among the youngest and most modern in the world, guests will enjoy international gourmet cuisine, wines that have been hand-picked by discerning connoisseurs, state-of-the-art in-flight entertainment, and unprecedented levels of comfort which will make them feel right at home. All around the world, Singapore Airlines is a great way to fly.



## SUITES & FIRST CLASS

### Seat Specifications

- A380: 'Suites' individual cabins designed by French luxury yacht designer Jean-Jacques Coste. Feature full flat bed & 130° seat recline, seat pitch 205cm, seat width 90cm with armrest folded up
- B777-300ER: Full flat bed & 130° seat recline, seat pitch: 170cm, seat width: 90cm

### Luggage Allowance

- Checked baggage: max 50kg
- Carry-on luggage: two pieces, max 7kg each

### Dining

- Served on bone china by Wedgwood and specially designed for Singapore Airlines
- Reserve main course up to 24 hours prior to flight with Book the Cook menu and dine in restaurant setting on board with full table service, and wines to match the food and altitude

## BUSINESS CLASS

### Seat Specifications

- A350-900 & select B777-300ER: Full flat bed & 132° seat recline, seat pitch: 130cm, seat width: 71cm
- A380: Full flat bed & 130° seat recline, seat pitch: 140cm, seat width: 86cm
- Other B777-300ER aircraft, plus refitted B777-200ER: Full flat bed & 125° seat recline, seat pitch: 130cm, seat width: 76cm
- B777-300, A330-300, & select B777-200: 8° incline flat, 2-2-2 configuration, seat pitch: up to 160cm, seat width: up to 56cm

### Luggage Allowance

- Checked baggage: max 40kg
- Carry-on luggage: two pieces, max 7kg each

### Dining

- Reserve main course up to 24 hours prior to flight with Book the Cook menu and dine in restaurant setting on board with full table service, and wines to match the food and altitude

## PREMIUM ECONOMY CLASS

### Seat Specifications

- A350-900, select A380 & B777-300ER: 125° recline, seat pitch: 95cm, seat width: up to 49cm
- In-seat power supplied (universal)

### Luggage Allowance

- Checked baggage: max 35kg
- Carry-on luggage: one piece, max 7kg

### Dining

- Choose from three main course options, or pre-order from exclusive Premium Economy Book the Cook menu
- Champagne served throughout the flight

## ECONOMY CLASS

### Seat Specifications

- Up to 115° seat recline, seat pitch: 81cm, seat width: up to 47cm
- A380, B777-300ER & A350-900: In-seat power supplied (2 for every 3 seats, or 3 for every 4 seats)

### Luggage Allowance

- Checked baggage: max 30kg
- Carry-on luggage: one piece, max 7kg

### Dining

- Meals created by an international culinary panel of world acclaimed chefs and inspired by cuisines and cultures from around the world

## ALL CLASSES

### Entertainment

- Enjoy KrisWorld, with over 1000\* entertainment options – movies, television programmes, music, games, and apps.
- On selected flights, stay in touch with Internet connectivity, as well as text and MMS

\*available on most aircraft

### Loyalty Programs

- KrisFlyer is free to join
- Earn and redeem miles for flights with Singapore Airlines, SilkAir, Virgin Australia and Star Alliance partners
- Mix miles and cash for redemption

### Clubs & Lounges

- SilverKris lounge available in SYD, BNE, MEL, ADL, PER, and select global destinations
- Access to worldwide partner lounges

### KEY DESTINATIONS

- London, Paris, Frankfurt, Munich, Zurich, Singapore, Bangkok, Jakarta, Tokyo, Beijing, Shanghai, Hong Kong, Mumbai, Delhi

### CONTACT DETAILS

Phone: 13 10 11  
Website: singaporeair.com



**UNITED AIRLINES** started service to Australia in 1986 and celebrated 30 years of service in February 2016. Today, United operates daily non-stop services from Sydney to Los Angeles and San Francisco, and a daily non-stop service between Melbourne and Los Angeles, providing Australian customers with 150 daily connections from SFO and over 90 via LAX.

In 2016, United replaced the Boeing 777-200s with the 787-9 Dreamliner on the carrier's trans-Pacific services from Sydney to Los Angeles and San Francisco. The 787 Dreamliner is revolutionising the flying experience for United customers and crews while delivering unprecedented operating efficiency, comfort and lower emissions. Customers experience greater comfort with improved lighting, bigger windows, larger overhead bins, lower cabin altitude and enhanced ventilation systems, among other passenger-friendly features.

## BUSINESS CLASS

### Seat Specifications

- 48 flat-bed seats
- 198cm sleeping space
- Custom-designed bedding by Saks Fifth Avenue
- Additional in-seat stowage space

### Luggage Allowance

- Checked baggage: two pieces max 32kg each
- One carry-on bag plus one personal item free of charge
- Carry-on dimensions (max): 22 x 35 x 56 cm

### Dining

- The United culinary team has truly redefined the inflight dining experience in partnership with the Trotter Project, an organization committed to mentoring and inspiring culinary minds
- Highest-quality wine options curated exclusively by United's Master Sommelier
- Fresh fruit, snacks and sandwiches available at the walk-up bar
- Hot mid-flight snack options are available upon request

## ECONOMY CLASS

### Seat Specifications

- Seat pitch: 81cm
- Seat width: 41.4-43.9cm
- Personal touch screen IFE with USB and power outlets

#### United Economy Plus

- Seat pitch: 88cm
- Seat width: 43.9cm
- Personal touch screen IFE with USB and power outlets

### Luggage Allowance

- Checked baggage: two pieces max 23kg each
- One carry-on bag plus one personal item free of charge
- Carry-on dimensions (max): 22 x 35 x 56 cm

### Dining

- Three-course meal service designed by United team of chefs
- Mid-flight snack
- Soft drinks, juices, tea and freshly brewed coffee
- House wines and beer on trans-Pacific flights

## ALL CLASSES

### Entertainment

- Gate-to-gate HD touch screen entertainment system in widescreen format with a wide variety of TV shows and movies, including early releases
- In seat power and USB capabilities

### Loyalty Programs

- MileagePlus, the world's most rewarding loyalty program<sup>SM</sup>
- Access to one of the most extensive merchandise redemption programs in the industry
- Free membership
- Part of Star Alliance

### Clubs & Lounges

- United BusinessFirst customers have access to:
  - Air New Zealand's Koru lounges in Sydney and Melbourne
  - Singapore Airlines' Silver Kris lounge in Sydney
  - Cathay Pacific lounge in Melbourne
- Access to United Arrivals Lounge in San Francisco, which offers showers and light refreshments
- More than 50 United Clubs and lounges in 31 airports worldwide

#### KEY DESTINATIONS

- Los Angeles, San Francisco, New York, Denver, Chicago, Washington, Houston

#### CONTACT DETAILS

Phone: 131 777  
Website: united.com



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