



Travel Daily

First with the news

Friday 7th October 2016



TD Fitbit winners!

FOLLOWING the completion of *Travel Daily's* recent airlines and airfare survey, the major prize winners of Fitbit Charge 2 activity trackers have been named as Ann Cichon, Campus Travel, Adelaide and Kate McDonald of Flight Centre Queen St, Brisbane.

Travel Daily also awarded 25 other lucky winners with Event Cinema tickets (who have been contacted directly).

In excess of 600 respondents from across the country took part in the survey, with results to be featured in forthcoming editions of *Travel Daily*, *travelBulletin* and *Business Events News*.

To register your interest in obtaining a copy of the results from the exclusive study, email christian@traveldaily.com.au.

Air NZ to roll out internet

AIR New Zealand ceo Christopher Luxon has revealed that the carrier's flights between Australia and New Zealand will be the first to receive internet connectivity, under a plan to roll out in-flight wi-fi on jet services during 2017 (*TD* breaking news).

Speaking in Sydney yesterday, Luxon confirmed Air NZ is in the final stages of negotiations with Inmarsat and Panasonic Avionics over the implementation.

Connectivity will be supplied by Inmarsat's new global GX satellite "constellation" with full integration to Air NZ's in-cabin Panasonic Avionics technology.

Luxon said proving flights would commence in the second half of 2017, with "world class internet services" progressively available on Tasman, Pacific Island and long-haul jet fleets from the end of next year.

He also added Air NZ's domestic jet services are likely to offer wi-fi services from 2018.

"Given Air New Zealand operates some of the longest flights in the world and in oceanic areas where there has historically been poor quality satellite service, we have patiently worked with partners until comfortable that a service which meets the high expectations of our customers is available," he added.

The carrier hasn't revealed whether passengers will have to pay for the internet access, with the "operating business model"

for the system to be released in the first half of 2017.

MEANWHILE the event also saw the unveiling of Air NZ's major new marketing campaign, which aims to make Australians aware of the airline's strong network beyond New Zealand - particularly to the Americas.

"Australia is a huge strategic opportunity for us...more than a quarter of all international long haul departures are bound for the USA, South America or Canada.

"Capturing just a little bit more of that market would see hundreds of thousands more Aussies flying with us to North and South America," Luxon said.

He revealed that already 40% of the airline's traffic to Buenos Aires is from Australia, along with 20% of Houston passengers.

The campaign launch coincides with the finalisation of Air NZ's new Australian state-based sales structure which has seen the team significantly expand.

The event also featured an appearance by Aussie actor Bryan Brown, who is in the new TVC which is online at traveldaily.com.au/videos.

Today's issue of TD

Travel Daily today has six pages of news, including a photo page for **Visit Sunshine Coast** plus full pages: (click)

- Albatross Tours
- Travel Trade Recruitment

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AWS Africa 2017

AFRICAN Wildlife Safari has unveiled its 2017 Africa program featuring a medley of new content and products, including a unique 10-day Journey with a Vet safari in South Africa.

Six pages of the brochure are dedicated to premium lodges renowned for leopard viewing, and there's a new upmarket northern highlights mobile safari for travellers who like comfort.

For more details, [CLICK HERE](#).

Voyager refurb

REGENT Seven Seas' *Voyager* will this month be refreshed under the line's US\$125m fleet-wide refurbishment program.

Public spaces and suites will be updated and the ship will show off her new look on 09 Nov.

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EUROPE RIVER CRUISING 2017

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Friday 7th October 2016

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Busabout uncapped

BUSABOUT, HAGGiS and Shamrock Adventures have introduced a new unlimited hop-on, hop-off pass as part of their 2017 European program.

Priced at \$1,999, the Unlimited Pass can be used to access all 46 destinations serviced by Busabout and provides users with flexibility, freedom and value.

Options are still available for customers who know the specific number of stops they wish to make, however the Unlimited Pass enables clients to revisit any destination, free of charge.

In 2017, Busabout's network is being expanded to include Portugal for the first time.

There's also four new Europe Winter & Festive itineraries, two new Adventures, one new Music Festival itinerary (to Lollapalooza, priced from \$699), plus accommodation has been built into the 11-day Greek Islands trip.

Busabout gm Tina McIntosh said "We really want to help our agent partners to sell our brand with confidence which is why for 2017 we have kept the pass options as simple & straight-forward as possible so clients know exactly what they get when booking their trip of a lifetime with us".

AF/MK c'share boost

AIR Mauritius has increased its codeshare pact with Air France, now offering flights from Paris CDG to Berlin, Bremen, Hamburg, Hanover, Nuremberg & Stuttgart.

SA blown away by cruising

THE South Australian Premier has admitted being "astonished" by the appetite for cruise travel after the state surpassed its 2020 target last season.

SA Minister for Tourism Leon Bignell said last season's cruise ship industry pumped a "record-breaking" \$26.9 million into the visitor economy - up \$10.8 million from the prior year.

Halycon into SLH

THREE boutique properties have joined the Small Luxury Hotels of the World collection, including the 21-suite Halycon House at Cabarita Beach, NSW.

Rates at Halycon House start at \$550 per night.

The other two SLH additions are Dorsia Hotel & Restaurant in Gothenburg, Sweden & Storfjord Hotel in Skodje, Norway.

New RBA local boss

ROYAL Brunei Airlines has named Giles Gilbert as country manager Australia, replacing Brett McDougall who has headed the local operation for three years.

McDougall has been promoted to the Brunei-based position of exec general manager of sales and marketing with the carrier.

Giles has 25 years commercial aviation experience in Australia & in Europe and will continue to work to further develop ties with RBA's local travel trade partners.

In 2015/16, South Australia welcomed 37 cruise ships with 80,241 passengers & crew, and this season the number is set to surge further with 52 ship visits.

"Although the State Govt anticipated South Australia would experience growth in the cruise sector, we are astonished by the demand for cruise travel to our region, exceeding our 2020 target three years early," Bignell said.

"The impact of cruise ships on the visitor economy is huge."

The bulk of cruise pax spend was injected their dollars in port at Adelaide (\$23.4m), followed by Kangaroo Island (\$2.1m) and Port Lincoln (\$1.4m).

Cummins exiting HLO

THE former chairman of Stella Travel Services as the company merged with Jetset Travelworld Limited back in Sep 2010, Andrew Cummins, has announced his retirement from Helloworld Ltd.

Following the merger of Stella and Jetset Travelworld six years ago, Cummins moved from the role of chairman to the board of Jetset Travelworld, which later rebadged as Helloworld Limited.

Cummins is currently a non-executive director of the board at HLO and will retire at Nov's AGM.

HA seat reassignment

HAWAIIAN Airlines' launch of its Premium Cabin with lie-flat seats on Sydney and Brisbane routes at the end of the year (**TD** yesterday) will result in some pax being reassigned seats.

HA's reservation and ticketing office, Aviation Online, said the cabin configuration changes created by the aircraft retrofit & additional 28 Extra Comfort (EC) seats, has in some cases necessitated booked pax to be relocated to different seats.

"We worked hard to minimise seat reassignments by blocking seats and revising the online seat map displayed during booking to reflect the new cabin configuration. Unfortunately, some unplanned EC reassignments will still occur," Aviation Online said.

Affected customers are being contacted, with the carrier assuring that all guests will be accommodated on their original flight and class purchased.

Japan visitation up 1/4

JAPAN National Tourist Office has released preliminary arrival figures for Aug, showing a 24.7% year-to-date increase in arrivals, surpassing 16 million.

The Aussie figure is up 21% until the end of Aug, nudging 282,000.



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Friday 7th October 2016

EvergreenTours
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2017 EUROPEAN RIVER CRUISING
NEW FRANCE & PORTUGAL

British Airways deals

FLIGHTS from Australia to the United Kingdom, Europe and Asia are on sale with British Airways until midnight 30 Nov.

Fly round-trip to Singapore from \$768 in Economy class and from \$1,818 in Premium Economy and to the UK and Europe leading in at \$1,374 (Economy).

Singapore fares are valid for travel from now until 10 Jun while those to the UK and Europe from now through 31 Oct 2017.

Visit www.britishairways.com.

Golf cruise comm

THE Gold Touring Company is offering 10% commission to agents who book on the Golf River Cruise for 2018.

Hosted by Andrew Daddo, the seven-night cruise along the Danube River sails from Munich to Budapest and includes four Rounds of Championship Golf in Germany, Austria & Hungary.

For more info, **CLICK HERE**.

Swiss-Bel Vic Park

AS PART of its planned global expansion, Swiss-Belhotel has increased its presence in New Zealand with the opening of a new location in Auckland in Oct.

Swiss-Belsuites Victoria Park features a mix of 40 one-, two- and three-bedroom apartments, complete with fully-equipped kitchens and an "urban retreat".

CX going 10-abreast

CATHAY Pacific is moving towards 10-abreast Economy seating on Boeing 777s to create more seats per slot, the airline's chief exec, Ivan Chu Kwok-leung told *South China Morning Post*.

The change would see the seats decrease from a width of 18.5 inches to 17 inch and be configured 3-4-3 as opposed to the current 3-3-3.

Up to 35 more Economy seats would fit on regional aircraft under the initiative, and at least 17 more on long-haul flights.

NCL 'Free at Sea' deal

BOOK during Oct with Norwegian Cruise Line to select from five complimentary offers under a Free at Sea deal.

Guests can choose from Beverage or Specialty Dining packages, 250 minutes of wi-fi, Friends & Family Sail at a Reduced Rate, and Pre-Paid Service Charges.

In addition, those on *Norwegian Jewel's* Australasian cruises in a Balcony Stateroom or above will receive US\$100 shipboard credit.

The deal is available for most sailings and stateroom categories. See www.ncl.com.

Qantas data centre

QANTAS and GE today opened a digital collaboration centre, which will operate to turn data into actions to reduce the airline's fuel costs and carbon emissions.

The centre, located in Austin, Texas, is GE Aviation's first in the United States.



Window Seat

SOME people prefer hotels to camping, but for those who just can't choose, there's going to be a special offering at Byron Bay this summer.

Flash Camp are bringing 60 fully furnished Flash Tents (**pictured**) to Byron Bay Holiday Park from 18 Dec-08 Jan.

Guests will have many of the amenities of a hotel, with a furnished communal lounge area, onsite restaurant and bar by Harvest and new toilet and shower facilities.



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Travel Specials

WELCOME to Travel Specials, *Travel Daily's* Friday feature. If your firm has released a travel special you'd like to make the industry aware of, send the details to specials@traveldaily.com.au.

SeaDream Yacht Club is giving away US\$300 per stateroom spa credit with all new bookings made during CLIA's Plan-A-Cruise Month. The credit will apply to double-occupancy bookings of six nights or longer. Quote CLIAOCT300 when booking. See www.seadream.com.

Enjoy a Standard Room at **Metro Hotel Perth** from \$99 per night (Fri to Sun only), including continental breakfast, late check out, 10% discount at Red Bill Restaurant, free car parking and wi-fi. **CLICK HERE** to booking using the promo code SECRET by 31 Oct.

Stay three nights, pay for two at the **The Old Bank Boutique Hotel** in Mittagong in the NSW Southern Highlands when staying three consecutive nights until 01 Dec. Accommodation leads in at \$295 per night. Phone (02) 4872 4496.

IATA Aug results

GLOBAL passenger demand in Aug climbed 4.6% year-on-year but slowed from the 6.4% increase recorded in Jul, the latest figures from IATA show.

On the global scale, Asia-Pacific airlines are cruising above average, with traffic climbing 5.6% for the month.

Capacity jumped 6.8% but load factor for the region slipped down 0.9% to 81.9%.

IATA noted signs of Asian travellers "continuing to be put-off by recent terrorism in Europe", as traffic on the Europe-Asia route grew just 1.5% in Jul, while int'l traffic growth on routes within Asia grew to 9.9%.

IATA's director general and ceo, Alexandre de Junia said while a dip in growth in pax demand for the global stats is "disappointing compared to the previous month's performance, it is still healthy growth".

Changi Aug traffic

SINGAPORE'S Changi Airport saw 4.92 million passenger movements in Aug, a decline of 0.6% on 2015, however, passenger traffic on China and Korea routes rose more than 7%.

Aug was the second busiest month for the airport in 2016, just behind Jul's total of 5.18m.

Collette Italy strong

COLLETTE has seen impressive sales growth in Italy, particularly across the tour company's Southern Italy offerings.

The firm has pinpointed their nine-day Rome and Amalfi Coast tour, leading in at \$315 per person twin share and their eleven-day Southern Italy and Sicily combination itinerary priced from \$294 per day as two of the favourite journeys.

FJ golfing campaign

FIJI Airways has hit off a new golfing campaign in a bid to attract more international golfers to the island nation.

The push includes the carrier acting as the major sponsor of the Fiji International golf tournament at Natadola Bay Championship Golf Course which teed off yesterday on the main island.

Six Senses New York

SIX Senses Hotels Resorts Spas had debuted in the US with the opening of Six Senses New York.

The ten-storey, 137-room hotel features a Six Senses Spa, two restaurants serving fresh, seasonal and locally-sourced produce, while plans are also underway to create a private members club.

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Meet the new Air NZ chief



YESTERDAY'S Air New Zealand campaign launch (*TD* breaking news) featured an array of high profile travel industry people who enjoyed a convivial time of networking as they met Aussie acting legend Bryan Brown, the star of Air NZ's new TVC.

Attendees included Kathryn Robertson, who has just relocated from the UK to take up her new role heading up the airline's expanded team here as regional general manager Australia.

Robertson is **pictured** above with Air NZ chief revenue officer Cam Wallace.

Dubai carsharing levy

DUBAI'S Roads and Transport Authority (RTA) is introducing a new set of regulations that will impose extra fees on private taxi fares, including an extra 5 AED (AU\$1.80) per fare surcharge.

The new rules, which are yet to be made formal, have been lumped on top of an existing levy that private hire care operators must pay at a rate 30% higher than regular taxi services.

Uber said the move in Dubai makes it even harder to provide a service fitting their vision for affordable, reliable transportation.



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All applications and contact will be treated as confidential.



Visit Sunshine Coast's Noosa Networking Night

Over 100 tourism industry members enjoyed the Visit Sunshine Coast networking night held at the newly re-branded Sofitel Noosa Pacific Resort on Tuesday, with the 5-star hotel putting chic French style to the fore with flowing champagne, delicious canapés from Peter Kuruvita's Noosa Beach House and cool tunes from the DJ. The stunning poolside Lilly Pond Terrace function space at Sofitel Noosa Pacific Resort provided a suitably stylish and tropical venue for the Visit Sunshine Coast networking event.



ANDREW Saunders, Gympie Council; Azra Hadzic, Visit Sunshine Coast and Danielle and Tony Mulherin from Noosa DMC.



POOLSIDE Lilly Pond Terrace function space at Sofitel Noosa Pacific Resort.



LEANNE Peters, Maggie Shalhoub, Live it Tours; Robyn Batterby, Mantra Group; Kristina Neal, SEA LIFE Mooloolaba & Geoff Peters, Sunshine Coast Council.



PETER Kuruvita, who is about to star in a Sunshine Coast cooking series on SBS TV, caught up with Sally Hookey from Hinterland Feijoas.



AMANDA Lamont, Jan Ammitzbol and Lauren Becks of The Original Eumundi Markets.



SIMON Latchford, Visit Sunshine Coast; Tricia Cornelius, AccorHotels and Mark Wilkinson, Sofitel Noosa Pacific Resort.



SIMON Latchford, Visit Sunshine Coast and Damian Massingham of Tourism Noosa.



ANDREW Saunders, Destination Gympie Region; Simon Latchford, Visit Sunshine Coast; Peter Kuruvita, Noosa Beach House and Louise Terry, Tourism Noosa.



SEBEL Noosa GM D'Orne Fitzpatrick & Sofitel Noosa Pacific Resort GM Mark Wilkinson.



PADDY & Jerry van Driel Vis of Sunshine Coast Afloat receiving a surprise 30th anniversary present from AccorHotels' Tricia Cornelius.



NATASHA Evans, Sebel Maroochydore and Rebecca Maitland, Novotel Twin Waters Resort.



MANTRA'S Robyn Batterby and TEQ's Lynne Banford.

Friday 7th October 2016

Best time to book?

A STUDY into the optimal time to reserve hotels has been released by TripAdvisor.

According to the 'Best Time to Book' holiday report, bookings in the South Pacific average at \$170 per night in the last two weeks of Dec, with savings of up to 10% on offer if locked-in during the Sep and late Nov lows.

In Europe, TripAdvisor recommends shopping for deals in Mar for stays after mid Nov as prices tend to dip by 5% during that period.

The booking site compiled the results using historical booking data from nine popular holiday regions around the world for the last two weeks of Dec.

JAL, Priority Pass pact

JAPAN Airlines has formed a new partnership with Priority Pass, an independent lounge membership program.

The agreement will give JAL Mileage Bank membership holders the opportunity to redeem their miles for a 12-month Priority Pass Prestige Membership worth US\$399.

W Las Vegas from Dec

W HOTEL Las Vegas is now taking bookings ahead of its soft opening in Dec.

The 289-room will offer signature dining experiences, meeting spaces, a spa, gym and a rooftop pool and will officially open in Feb.

Visit wlasvegas.com for more.

Who took home the biggest pay packet this year? Find out in the October issue of *travelBulletin*.

CLICK HERE to read

travelBulletin



Batchie backs Crown Pink Poker



CELEBRITIES and sporting personalities put on their best poker faces this week at Crown's annual Pink Poker Tournament for the National Breast Cancer Foundation.

The initiative raised a whopping \$12,355 for the not-for-profit which was later matched by Crown Perth which took the total up to \$24,710.

In attendance was former *Bachelor* contestant Richie

Strahan, *Dancing with the Stars* hopeful Carmelo Pizzino and UFC fighter Soa the Hulk.

Pictured (from left) are: Rayne Embley, Nicole Jameson, Justin Langer, Richie Strahan, Jenny Rogers, Carmelo Pizzino, Bernadette Bosnac, Andrew Embley and Linda Parri.

SQ/MK codesharing

SINGAPORE Airlines has penned a codeshare agreement with Air Mauritius.

Under the pact, Singapore Airlines will add its 'SQ' code onto Air Mauritius operated services between Singapore and Mauritius, with the route currently operated three times per week.

The arrangement will come into effect from 01 Nov.

Safari Park opening

DUBAI Safari Park, a new attraction bound for the United Arab Emirates municipality, is set to open by year-end.

More than 1,000 animals will call the park home, of which 350 will be rare and endangered species.

Marriott Cape Town trifecta of hotels

MARRIOTT has announced plans to construct three new hotels in Cape Town.

The properties will be branded as Marriott Hotel, Residence Inn by Marriott and AC Hotels by Marriott, offering 200, 150 and 189-rooms respectively.

Group ceo Arne Sorenson commented "Africa is particularly important to Marriott's expansion strategy because of the continent's rapid growth".

He predicts Marriott will expand its presence in Africa to 27 countries with over 200 hotels and 27,000 rooms by 2025.

WIN A TRIP TO VANUATU



This month, *Travel Daily* and Vanuatu Tourism Office, Air Vanuatu and Tamanu on the Beach are giving readers the chance to win a trip to Vanuatu including:

- Five (5) nights run of house accommodation at the newly reopened Tamanu on the Beach including daily a-la-carte breakfast
- Return transfers courtesy of Tamanu on the Beach
- Two complimentary return economy class tickets on Air Vanuatu from Sydney or Brisbane to Port Vila.

To win, answer each daily question correctly and have the most creative final answer. Send your entries to vanuatucomp@traveldaily.com.au

4. What are the three main islands packaged by wholesalers and visited by tourists?

Terms and conditions



Travel Daily is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry - sign up at www.traveldaily.com.au.

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Sydney, \$65k + Super, Ref: 2454SJ1

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Destination Specialist Travel Consultant

Sunshine Coast, Attractive Salary Pkg, Ref: 2486SZ1

If you are looking for a challenge or have a destination or two in particular you like to focus on? Look no further! Our clients are after a destination specialist or someone wanting to focus on due to personal or professional travel, a particular area or even style of travel! This role is all about servicing the database to your best advantage and answer questions relating to your product. If you have the experience and can use a GDS (preferably Sabre) please contact us today!

For more information please call Serena on (07) 3123 6107 or click [APPLY](#) now.

Wholesale Travel Consultant

Melbourne, Competitive Salary, Ref: 8930KF1

Are you looking for a new challenge in the industry? Want to move to wholesale travel? I have the opportunity for you to join a global, market leading company within their wholesale team and make some excellent money! If you are great at sales and can provide an excellent service then this could be the move for you! Booking international travel packages; flights, accommodation and land based products and offering a fantastic service to all customers, a chance to move from face to face sales.

For more information please call Kate on (03) 9988 0616 or click [APPLY](#) now.

Team Leader

Adelaide, Circa \$50k + Commission, Ref: 2492SO1

We are recruiting a team leader to compliment the existing team of this award winning agency. This organisation truly believes in rewarding and recognising its loyal staff, and the longevity that it creates within its staff, speak for itself. You will be an experienced international leisure consultant and you will be interested in moving into a supervisory role where you will be involved in making more strategic decisions. Make the decision now that you should have made years ago!

For more information please call Sarah on (08) 6365 4313 or click [APPLY](#) now.

Luxury Air Travel Coordinator

Sydney, \$50k + Super DOE, Ref: 2303PE2

My client, a leading luxury tour operator is recruiting for a Flight Coordinator. This is a newly created role for this super exclusive brand. Candidates must have previous ticketing experience using a major GDS and strong knowledge of fares. My clients believe in investing in their employees, by providing competitive benefits & opportunities for growth. If you would like to work for one of the most respected companies in the travel industry & have the skillset required then please apply today.

For more information please call Paul on (02) 9113 7272 or click [APPLY](#) now.

Documentations & Support Consultant

Gold Coast, Competitive Salary Pkg, Ref: 2137SZ4

Our clients are after a junior travel consultant or travel administration specialist to join this growing and dynamic business. Answer the phones and emails, working to deadline and ensuring that the clients are being catered to and looked after by making those welcome home calls and getting feedback on their trip. Your role would be to support the travel administration & sales staff to your best ability and work alongside your teammates to ensure success to the business as a whole.

For more information please call Serena on (07) 3123 6107 or click [APPLY](#) now.

Groups Consultant – Travel Consultant

Melbourne, \$70k OTE, Ref: 2396HC1

An excellent opportunity has opened in Melbourne for a Group Consultant with a global group travel company. This is a diverse and stimulating role and we are looking for someone with a strong background in group travel looking to specialise in tours. The ideal candidate has a real passion for group tours and will enjoy working in a friendly team. There is a great salary on offer and you will be rewarded for hard work. It is a Monday – Friday role at a great location in Melbourne.

For more information please call Hannah on (03) 9988 0616 or click [APPLY](#) now.

Conference & Events Manager

Perth CBD, \$60-65k, Ref: 2512SO6

If you have experience of running big conferences and weddings with large numbers of participants, then you may be ready to step into this key position within a large hospitality group. You will need to have high attention to detail and be able to work weekends when necessary to orchestrate weddings and take time off in lieu. Working within this lovely environment, you will ideally have experience of working within a hotel background and fully understand the culture and dynamics.

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