







QF mulls CDG, FCO direct

QANTAS boss Alan Joyce has hinted at the potential launch of ultra long-haul services from the east coast of Australia to Europe using Boeing 787-9 *Dreamliners*, or other long-range aircraft being assessed by the Aussie airline.

Joyce previously flagged that QF had been assessing non-stop services from the Australian west coast to London Heathrow using the carbon-composite jet (*TD* 05 Aug), with France and Italy's capitals also now in the mix.

EK seat selection fee

CHOOSING a seat on Emirates flights will incur a charge from 03 Oct for passengers booking the carrier's lowest fares.

Emirates has confirmed the "minimal charge" for an advanced seat selection will vary based on the length of the flight sector.

It will apply to EK's Special and Saver Fares in Economy class.

"This charge is not applicable once online check-in opens, which is 48 hours before flight departure...at this stage, seat selection is free," an Emirates spokesperson told *TD* today.

The QF chief executive officer told *Airline Ratings* other potential non-stop routes on the drawing board include from Sydney to Paris Charles de Gaulle and from Melbourne to Rome Fiumicino.

A number of years ago, Qantas' low-cost offshoot Jetstar Airways confirmed consideration of flights to Southern Europe (*TD* 07 Jan 2010), however pulled the pin on the idea to focus on Asia.

Qantas will take delivery of four 787-9s in both the 2018 & 2019 financial years to replace its ageing Boeing 747-400 fleet.

Traveltech next week

THE full line up of speakers for this year's Traveltech conference in Sydney has been confirmed - see **page seven** - with tickets still available to purchase.

Today's issue of TD

Travel Daily today has six pages of news and photos, plus full pages: (click)

- TravelTrends
- AA Appointments job

TD appoints new managing editor

THE *Travel Daily* group is pleased to today announce the appointment of Jon Murrie to the newly created position of managing editor.

Murrie, who is well known to the industry through 17 years at respected PR firm MG Media and prior to that worked in a range of journalism roles, will oversee the editorial team which looks after *Travel Daily*, travelBulletin, Cruise Weekly, Business Events News and Pharmacy Daily.

Taking up his new role next month, he will report to general manager Christian Schweitzer.

TD owners Bruce and Jenny Piper are thrilled to welcome Jon to the organisation, with the appointment following strong growth across the group's portfolio in recent years.

"We see significant opportunities ahead and look forward to capitalising on them with our expanding team," they said, with the group's publications continuing to see record levels of readership and engagement.

More industry appointments on page five of today's *Travel Daily*.





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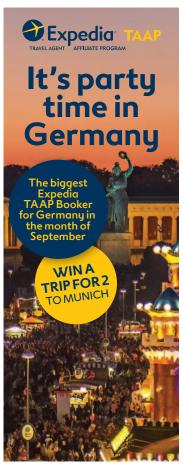
Thursday 22nd September 2016

NEW FRANCE & PORTUGAL

ATE seller applications

SELLER applications for Tourism Australia's 2017 Australian Tourism Exchange have opened today.

About 1,500 seller delegates are expected to attend the show, held at the International Convention Centre Sydney from 14-18 May.



proudly







Locomote going global

MELBOURNE-BASED corporate travel platform Locomote is set to open an office in the UK, with the operation to also change its name to Travelport Locomote reflecting its majority ownership by the global GDS giant.

The international expansion follows the appointment of a new leadership team late last year.

CEO Sandra McLeod said the firm will "continue to focus on introducing a comprehensive suite of corporate products that are designed to support the unmet needs of today's sophisticated corporate traveller".

Travelport Locomote recently moved into new offices in Queens Rd Melbourne, while the UK growth strategy will be led by Vicki Mills, recently appointed as director of sales & support UK.

Locomote is part of Travelport's newly launched Travelport Digital division which also includes

Uniworld GDS move

TRAVEL agents in the United States and Canada can now access Uniworld Boutique River Cruise Collection's full range of inventory through Sabre.

Content is available via the Sabre Cruises capability within the Sabre Red platform.

Currently, there are no plans to enable Uniworld content to be sold via the GDS in the Australian market, a spokesperson for the river cruise line told Travel Daily.

smartphone app specialist Mobile Travel Technologies.

McLeod said partnerships with organisations such as Allianz, Regus and Expensify had "laid the groundwork to take Travelport Locomote to the next level".

Locomote was founded by Ross and David Fastuca in 2014, with Travelport taking its 55% stake late last year (TD 01 Dec 2015).

Airberlin on Tasman

THE International Air Services Commission has issued a decision which allows Airberlin to codeshare on Virgin Australia flights between Australia and New Zealand.

The IASC said it has "no serious concerns" that the proposed codeshare would impact on competition on the route.

Borghetti's big bucks

Borghetti was the airline's top earner last year, with the VA annual report released this morning showing his 2015/16 remuneration was \$2.85m.

Other top VA executives were also in the million dollar club including Merren McArthur on \$1.04 million, Robert Sharp on \$1.06 million and Gary Hammes who received \$1.02 million.

appointed as Cover-More ceo Air and Travel, was paid \$900,000.

Wjoin.travelmanagers.com.au

P 1800 019 599

Rome exits Games

ROME'S mayor Virginia Raggi has pulled the pin on the city's dream of hosting the Olympic Games in 2024, saying the Italian capital can't afford the expense.

Paris, Los Angeles and Budapest remain in contention.





Judith Crompton, recently













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VA scales back BNE

VIRGIN Australia's resumption of Melbourne-Los Angeles flights in 07 Apr (*TD* Tue) will impact its current daily Brisbane service to LA, which will move to six weekly.

Customers booked on the Mon departure of VA7 BNE/LAX and Fri departures on VA8 LAX/BNE have been re-accommodated on other services the same day via Melbourne or Sydney (including FOC return domestic flights).

Melbourne-based travellers already booked on VA's flights to LAX via SYD or BNE will have the option to change to the direct service ex MEL (if meeting specific conditions).

Brisbane-based travellers with booked flights to LAX are able to alter their travel date without change fees using the waiver code of BW000025, until 15 May.

For full details, **CLICK HERE**. **MEANWHILE**, Virgin Australia has increased its Unaccompanied Minor (UMNR) fees following a review, effective immediately.

On VA's domestic services, the fee has increased from \$50 to \$55 and international short- and long-haul fees will bump up to \$95.

The UMNR fee will apply to all EMD-As issued on/after 21 Sep.

Travel More sale

AGENTS are being reminded by Travelmarvel that its 'Travel More' Sale, designed to entice guests to travel more in the next twelve months and beyond, will expire on 30 Sep - more HERE.

LH/SQ pact draft approval

THE proposed Joint Venture Framework Agreement between Lufthansa and Singapore Airlines to coordinate operations from their local hubs to destinations including Australia has been given tentative approval from the ACCC.

In Jun, LH and SQ informed the Australian Competition and Consumer Commission they were plotting a partnership to better compete with the likes of Gulfbased carriers (*TD* 24 Jun).

The mooted joint venture covers points between Germany, Austria, Belgium and Switzerland (LH's home markets) and Singapore, Australia, Indonesia and Malaysia (SQ's home markets).

LH & SQ's JVF Agreement spans coordinated pricing, marketing, sales, inventory management on all routes between the two "home markets", as well as

Vietnam roadshow

VIETNAM National

Administration of Tourism and the Hanoi's People Committee will host a three city roadshow in Australia next month, with agents and wholesalers invited to attend.

Over 20 hotels, airline & inbound operators will be participating in the series which will feature presentations and B2B networking sessions.

Events will be staged in Sydney (on 04 Oct), Melbourne (05 Oct) and Brisbane (07 Oct).

RSVP to trang029@gmail.com.

collaborating on scheduling, capacity management & revenue sharing.

Handing down its draft determination for the sought five year period of conduct, the ACCC said LH/SQ's proposal is "likely to have an incentive...to optimise their joint service offering & is likely to result in public benefits".

The ACCC added the pact "will provide a greater likelihood of new services, up-gauging of capacity and increased frequency of services due to the applicants combined passenger feeds arising from the complementary networks".

Submissions in response to the ACCC's draft decision are being accepted until 06 Oct.

EK rejigs Biz Rewards

EMIRATES has announced enhancements to the Emirates Business Rewards loyalty scheme, providing greater value and added features for customers.

Under the revamp, customers will now be able to book any seat at any time, "giving members cash-like convenience," EK said.

There is also greater flexibility for members to earn and burn Business Rewards Points.

Enrolment has been simplified, with a 'Guest Traveller' function for organisations enabling any non-company person, such as a consultant or client, to still earn Business Rewards Points.



Window Seat

MARRIOTT Hotels is venturing into the tourist attraction game, with the group unveiling a new #MGravityRoom in New York.

Visitors to the 'Big Apple' are encouraged to experience, snap and share images of the gravity defying room at the New York Marriott at Brooklyn Bridge.

Located in the property's Greatroom, the installation features a closet, desk and TV that appear to float on the walls and ceiling (as **pictured** below).

"We see the #MGravityRoom as a creative way of showcasing the transformation of our brand and how we're meeting the evolving needs of our guests," Marriott's vice president and global brand manager Matthew Carroll commented.

The room design "allows us to have some fun, while sharing our newest ideas".

The inverted replica room will be on display until 01 Oct.









STR FHTA p'ship

DATA specialists STR has partnered with the Fiji Hotel and Tourism Association (FHTA) in a bid to "advance performance growth for the hotel industry".

The collaboration is expected to bring 70% of available hotel rooms in Fiji into participation with STR's benchmarking program, which aims to further strengthen ties over time.

"Fiji is a great leisure travel market, and we're hopeful that, in combining our forces, we'll be able to help this market continue to grow," said Jesper Palmqvist, STR area director, Asia Pacific.

STR's worldwide sample currently accounts for nearly 55,000 hotels and 7.4 million rooms across 175 countries.



Win tickets to **TRAVELtech**

Each day this week, Travel Daily and TRAVELtech are giving away a double pass to the TRAVELtech conference in Sydney on Sep 27.

Provocative program, fantastic speakers and a great

booked.



The countdown is on for TRAVELtech, Australia's leading web travel event, which returns to Sydney next Tuesday, September 27. Don't miss out! Visit www.traveltrends.biz for program and bookings.

To win, be the first person to send the correct answer to the following question to traveltech@traveldaily.com.au

Name a participant in the cruise session.

. Click here for a hint

Bunnik Asia program

BUNNIK Tours has unveiled a new Asia 2017/18 program featuring five new itineraries and 12 returning favourites.

New in the brochure for 2017/18 is a visit to Khao Sok National Park, a nature reserve in Southern Thailand; as well as a cruise and tour itinerary which combines the Japan Discovery tour with an eight-night Princess Cruise circling the northernmost island of Hokkaido.

Merlin, BESyd pact

MERLIN Entertainments and BESydney have entered into a strategic partnership to promote the company's many venues and attractions to the MICE market.

The pact will see attractions such as SEA LIFE Sydney Aguarium and WILD LIFE Sydney Zoo introduced to PCOs and event planners as venues suitable for exclusive gala dinners and networking functions.

"We are delighted to welcome Merlin Entertainments to our community of strategic partners," said Hannah Jamieson, gm external relations, BESydney.

"We especially value that Merlin Entertainments understands our business and immediately sees the value of this partnership to the city, our clients and delegates once they have hit the city."

Complete relocation

TRAVEL and tourism marketing representation company, **Complete Travel Marketing** (CTM), has relocated its offices to The Rocks due to expansion.

"With just two of us only four years ago we have now expanded to seven, and our North Sydney office was becoming a bit crowded, so it was time to find a bigger space," said Charlie Ridout, director and co-founder of CTM.

CTM's new address is Suite 208/111 Harrington Street.

The firm has also changed its phone number to (02) 9252 6880.



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Geckos targets under-29 market

GECKOS Adventures has cut its maximum age limit from 39 to 29, with the change due to take effect from 2017.

The group explained the move to drop the limit was "in response to travel agent focus groups and feedback from its youngest travellers," who expressed they were looking for a "genuine youth product that enabled them to travel with like-minded people their own age".

Group managing director James Thornton commented the change was all part of a strategic move to "invest in and growth the youth

"This move is not intended as a wake-up call for 30 something's, it's about transforming Geckos into a brand that provides the next generation of travellers

Clarke Is glamping

FLASH Camp is set to transform Sydney's Clarke Island into a temporarily 'glamping' project.

Around 22 tents will be pitched alongside the northern end of the island, with each lodging to include plush mattresses, bed linen, toiletries and more.

The temporary accommodation will also host a pop-up restaurant Three Blue Ducks, with its menu vet to be revealed.

Flash Camp Clarke Island will only be available from 19 Nov to 06 Dec - CLICK HERE to book or for more information.

with a responsible small group alternative to party bus tours," explained Thornton.

"While there are other travel brands with age limits, there is nobody offering a dedicated youth product to travellers who want an authentic experience that gives back to the places they visit and people they meet".

The change will apply to all Geckos Adventures trips next year, with the exception of the Galapagos Islands product which will be opened to all ages and run by sister-brand, Intrepid.

Hyatt Regency Penh

A HYATT Regency property is being planned for Cambodia's capital Phnom Penh.

Earmarked to welcome guests from 2020, the Hyatt Regency Phnom Penh will feature 250-rooms, food and beverage offerings and flexible spaces to host meetings, exhibitions and conferences.

Perth zoo visitors up

PERTH Zoo welcomed 695,091 people in 2015/16 - an uptick of 8.2% on the year prior, according to latest statistics.

The figures are the highest on record, WA Environment Minister Albert Jacob revealed today, with around 76% of all visitors from metro Perth and another 10% from regional areas.

CAREER OPPORTUNITY



Sales and Marketing Executive

Air Mauritius, an international airline, operating out of its base in Mauritius has an exciting and challenging position for its office in Melbourne. A detailed job description is available on the Air Mauritius website http://www.airmauritius.com/vacancies.htm

An application form can be downloaded at

http://www.airmauritius.com/aboutus/mkexternalvacancy_AU.pdf



MH gets down to business



MALAYSIA Airlines (MH) hosted key industry partners at Adelaide's funky 2KW Bar and Restaurant last week for their A330 Business class launch.

The carrier's sales manager Vic/Tas/SA/NT Felicity Allan said having the new Biz product on the Adelaide route was an important milestone for the Malaysian carrier, along with the impending recruitment of a local sales executive in the South Australian capital.

The Business product kicked off on routes in Sydney and Melbourne earlier this year.

Pictured above at the event where VIP invitees were treated to the state's finest food and wine are Malaysia Airlines' team members Melissa Careem, sales executive; Felicity Allan and Rohan Hepworth, sales executive.

CA Warsaw launch

AIR China launched its inaugural nonstop service from Beijing to Warsaw yesterday.

The four times weekly service is operated by Airbus 330-200 aircraft and features fully lie flat seats in Business class.

CA now offers nearly 200 flights per week from China to Europe.

NY Tussauds kids free

MADAME Tussauds in New York City has launched a 'kids go free' promotion available from now through until 29 Oct.

For every one adult ticket holder two children aged 12 and under can enter for free.

Add-ons like Ghostbusters: Dimension and Marvel 4D will still incur an upgrade charge.

CLICK HERE for more.





Centre strip Great rates

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Appointments

WELCOME to Industry Appointments, *Travel Daily's* Thursday feature which has the latest job appointments from across the industry. If you have just appointed someone to a new position and would like to update the industry email appointments@traveldaily.com.au.

Pacific Resort Aitutaki has announced David Castaño as its new General Manager. The Spanish national brings 17 years of tourism and hospitality experience to the role in the Cook Islands.

Former Deputy ceo of Tourism Australia **Frances-Anne Keeler** has joined the Sydney chapter of the group mentoring and advisory service for business and executive leaders, **TheBoardroom.com**.

Anthony Brown is the new General Manager of Tasmania's **West Coast Wilderness Railway**. He previously worked as the General Manager of the Strahan Village and has a strong knowledge of tourism in the state.

Jean-Christophe Carette joins as the new Managing Director for **HRG France**. Carette brings over 15 years experience in the business travel industry with exceptional knowledge of the French marketplace.

Holiday Inn Resort Bali Benoa has promoted Ida Bagus Nyoman Sapta from Executive Assistant Manager to Resort Manager, responsible for leading all operation departments. I Made Muliana has been announced as the resort's new Food and Beverage Manager while Sandy Subekt is coming on board as the new Executive Chef, working closely with the resorts Food and Beverage Manager.

Marc Sittl is the new General Manager of the 5-star Mövenpick Siam Hotel Pattaya. He joins the brand after two years as General Manager at State Tower and Tower Club at Lebua in Bangkok.

ONYX Hospitality Group has appointed **Sophia Altamirano** as Vice President of Sales. She will be based at **ONYX**'s Bangkok headquarters.

Centara Hotels & Resorts welcomes **Montakarn Shutt** as the company's newest Communications Executive. Montakarn will oversee the company's brand image, PR, ties with media and social influencers.

More Tributes

TRIBUTE Portfolio has announced major expansion plans for the brand through seven new signings which will up their footprint to close to 30 hotels across the world.

New additions include La Posada de Santa Fe, Magnolia Hotel St. Louis, Magnolia Hotel Houston, San Diego and Magnolia Hotel Denver - all in the United States.

The portfolio is also gaining momentum in Asia Pacific adding Hôtel Vagabond in Singapore and Sthala Ubud Bali.

The Tribute Portfolio is made up of a collection of high-end independent hotels and resorts within the Starwood Hotels & Resorts Worldwide collections.

Kwandwe eco-nect

KWANDWE Private Game Reserve in South Africa has introduced a new range of 'Econect' activities to their existing children's safari program, the Blue Crane Conservation Club.

The Eco-nect range will include kite building, a ranger shooting simulation (shooting at a target with a pellet gun), treasure hunts during a game drive out on the reserve, scavenger hunts (following a map and clues strategically placed around the reserve) and more.

Families can also participate in Kwandwe's voluntourism opportunities through the reserve's Ubunye Foundation.

For more information head to www.kwandwe.com.



TIME scholarship

APPLICATIONS have now opened for The Travel Industry Mentor Experience's (TIME) scholarship program.

The fully funded scholarship aims to help facilitate a mentoring experience for those seeking to advance their employment prospects and increase their networks.

Funded by CAPA (Centre for Aviation), its purpose is to "foster and retain valuable staff in the tourism and hospitality industry".

CLICK HERE to secure an application form.

Highpoint hotel?

MELBOURNE'S Highpoint shopping centre could see the addition of a hotel as GPT Group assesses options for the redevelopment of the site located in Maribyrnong in the city's west.

Fairfax is reporting the group is tabling ideas for the creation of a major town square at Highpoint with the possibility of a hotel, residential use, medical centres and even a university.

GPT group said the forecast development pipeline was a total of \$2.1b across the their entire portfolio of malls.



This month in Travel Daily, Rail Europe GSAs are giving you the chance to win in conjunction with Eurostar.

The prize is a trip for two including:

- 2 x Eurail Global Passes
- 2 x Eurostar Standard Tickets
- Hop on hop off bus tickets in two cities of your choice
- 4 nights accommodation in the city of the winner's choice

To win, answer each daily question correctly and have the most creative answer to the final question. Send your entries to

rail@traveldaily.com.au

Q16. According to Eurostar, what ages qualify as a 'youth' for their discounted fares?





Insight Vacations accolade



TripAdvisor goodwill

TRIPADVISOR has pledged at least US\$5m over the next three years to aid the Refugee crisis. Initially, The TripAdvisor Charitable Foundation will expand its pact with The International Rescue Committee and Mercy Corps, providing US\$1 million over 2 years to each organisation.

The company will also provide donations to meet the urgent humanitarian needs in Europe and the Syria region.

Tassie Parks boom

TASMANIA'S National Parks are helping to drive a tourism boom in the state with record numbers of visitors flocking to Freycinet and Mount Field.

Visitation to Freycinet increased 16% to 272,000 sightseers in 2015-16 while Mount Field saw a 28% jump in popularity over the same period with 189,000 travellers stopping by.

Spikes were also recorded at Cradle Mountain, Hastings Caves and the Tasman Arc, while Three Capes Track is also thriving.

FOR the third year in a row MTA has received Insight Vacations' Elite Agency Award.

MTA mobile travel agency also received recognition for becoming one of Insight's top five best product sellers nationally and top three in Queensland.

Pictured at this week's event are Insight ceo, John Boulding, MTA co-managing director, Karen Merricks & Insight's managing director Aus, Alexandra O'Connor.

Holiday Parks rebrand

NSW Crown Holiday Parks Trust is calling for tenders to take on an extensive rebrand project involving 35 holiday parks and boutique accommodation sites throughout NSW.

The trust oversees the operations of 26 coastal and nine inland holiday parks and reserves located on Crown land throughout the state.

Owing to "dramatic growth" in the past few years, the trust is seeking a partner to assist with the redevelopment and repositioning of the brand.

Tender applications shut 30 Sep.

Travel Daily is Australia's leading travel industry publication.

Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry sign up at www.traveldaily.com.au.

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CRUISE travelbu Travel Daily



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TRAVEL TECH Sydney, Tuesday, September 27.

DISRUPTIVE NEUENCES THE STORY CONTINUES





Fantastic speakers and a provocative program anchor the latest edition of TRAVELtech - Australia's leading online travel marketing, distribution and technology event – which returns to Sydney on Tuesday, September 27.

There's also excellent networking and plenty of time built into the day to make new contacts and catch up with old friends.

TRAVELtech is a fast-paced, issues-based event with loads of history (founded 1999) and a reputation for integrity and topicality.

This year's theme is **DISRUPTIVE INFLUENCES - THE STORY CONTINUES** and the program explores the seismic changes rocking the travel world.

TICKETS COST \$549 + GST AND ARE AVAILABLE THROUGH THE WWW.TRAVELTRENDS.BIZ WEBSITE.

TRAVELtech is being held at Sheraton on The Park in Sydney and the agenda runs from 9am to 4.30pm followed by drinks.

CONFIRMED SPEAKERS INCLUDE:

Ben Angell, VP Marketing Asia Pacific, Norwegian Cruise Line

John Beros, General Manager, Scoopon.com.au

Tony Carne, General Manager, Urban Adventures

Chad Carey, co-Founder, Chimu Adventures

Katherine Cole, Regional Director Marketing, Hotels.com

Gerry Comninos, CEO, RMS

Frederic Chanut, MD, In Marketing We Trust

Rod Cuthbert, CEO, Rome2rio.com

Matt Evans, Analytics Lead Travel, Google Australia

Brett Jardine, Commercial Director, CLIA Australasia

Chris Hall, Managing Director, APT Group

Ross Honeywill, Executive Director, Centre for Social Economics

Peter Hopgood, General Manager, Outrigger Fiji Beach Resort

Cassandra Italia, Founder, TopDocs

Michele Levine, CEO, Roy Morgan Research

Bruce Piper, Publisher, Travel Daily/Cruise Weekly

Nicola Beynon, Head of Campaigns, World Animal Protection Australia

Chris Reed, Founder & CEO, SafeTravels.com

Alexander Robinson, CEO, Airly

Dan Russell, General Manager, CleanCruising.com.au

Adam Schwab, Managing Director, Lux Group Limited

Alex Stewart, Chief Operating Officer, SiteMinder

Sean Sutherland, Head of Digital and E-Commerce, OTA Division, Flight Centre

Ben Tattersfield, co-Founder, Dreams Al

Justin Wastnage, co-Founder Cine Souk

Tim Welsh, Director of Social Media, Event Hospitality & Entertainment Limited

James Woodford, co-Founder, YouCamp

VISIT www.traveltrends.biz for further info and bookings

Any queries, please contact event organiser Bluewater Press on (02) 9882-1575 or email stephanie@traveltrends.biz



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This leading travel management company is looking for an experienced & driven BDM to join their SME market sales team. You will be responsible for acquiring new corporate business, developing relationships & implementing sales strategies to optimise client spend. Attractive salary with uncapped bonuses. Experience as a travel BDM with a proven sales track record along with strong customer service, presentation, communication and negotiation skills essential.

UTILISE YOUR COMMERCIAL SKILLS

HEAD OF SALES/OPERATIONS SYDNEY – SALARY TO \$110 + BONUS

This successful tourism organisation have a unique, newly created role available within their senior management team. You will need to have exposure and success in both areas of operations and sales, so leading a high volume contact centre, coaching mentoring driving sales. You will also have worked across sales and have a strong commercial focus. This role offers growth and opportunity for the right candidate, ring for a confidential chat today.

*NEW * CALLING TECHNOLOGY SPECIALISTS

IT DEVELOPER

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We have a rare opportunity to join this travel company as an IT Developer. You will be responsible for supporting the existing systems as well as analyse and develop improvements & working closely with the various departments on requirements. Your previous experience working in a technology environment within the travel industry & proven skills in managing stakeholders including third party partners will be the key to success.

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GLOBAL CAREER OPPORTUNITIES

LEARNING & DEVELOPMENT EXECUTIVE MELBOURNE – SALARY TO \$80K (DOE)

Global organisation is growing at a rate of knots and as such, require a Learning & Development Coordinator to be based out of their Melbourne office. This new created role will have you responsible for the training & development of new recruits & developing training programs to upskill current consultants. You will also determine strategies to increase productivity & sales. Certificate 4 in Training & Assessment required & Mandarin or Japanese language skills.

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