# **Travel Daily** First with the news Tuesday 8th August 2017





#### AICC event next wk

**NEXT** week's Australia-Israel Chamber of Commerce tourism lunch (*TD* 28 Jul) will feature a panel discussion coordinated by David Beirman, senior lecturer in Tourism at UTS Business School.

Beirman will be 'in conversation' with Carnival Australia executive chairman Ann Sherry, Star Entertainment Group chief Matt Bekier and Tourism Australia md John O'Sullivan, with the participants set to "share their insights on innovation and emerging opportunities for the Australian tourism sector".

Qantas and The Star are partnering with the organisers for the event which takes place in Sydney next Wed - see the **last page** for further details.

#### **Enners to Tramada**

**TRAMADA** has announced the appointment of Susan Enners to the newly created role of country manager for Australia and NZ.

CEO Jo O'Brien said Enners would be responsible for sales, account management, marketing and the solutions team in the region, with her career including roles at Amex and BCD Travel. **WENDY** Wu Tours is expecting significant growth in its Australian business, driven by the launch of a new online booking system (*TD* 20 Jul) which is set to revolutionise how agents deal with the global tour operator.

The company's ceo Joe Karbo is in Australia for the launch, and told **Travel Daily** the innovation was the result of a major investment in technology across the Wendy Wu business which now encompasses sales offices in Australia & NZ, the UK and the USA as well as significant ground operations within China.

Karbo has been driving the development of the new platform since being appointed as Londonbased group ceo for Wendy Wu last year (*TD* 07 Jun 16).

He said the site would enable agents to quickly discover the latest prices, tour information

Today's issue of TD Travel Daily today has nine

pages of news and photos, plus full pages from: • inPlace Recruitment

AICC

## **Bonjour New Caledonia**

BoardNow fly to NOUMEA from:



## Wendy Wu bookable site

and campaigns as well as manage their earnings under the Wendy Wu 'Bambu' agent loyalty scheme.

Key features include display of individual commissions for each tour at the point of sale and a responsive design allowing users to switch between desktops and mobile devices while booking.

"We have listened very carefully to our agents throughout the design process and have customised the portal with functionality specific to the trade," Karbo said.

**MEANWHILE,** the Wendy Wu Tours product range continues to expand, with strong demand for China and Japan and the recent introduction of a Borneo program, Karbo said.

The technological transformation of the company is also facilitating significantly shorter product development lead times, with the new site enabling new flightinclusive tours and deals to be made available immediately.

Other Wendy Wu Tours initiatives include a *Fairfax Media* partnership offering exclusive departures for *Traveller* readers.



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**Ensemble signs Hoffmann** 

#### **EVT distances ART**

QT HOTELS & Resorts owner and operator Event Hospitality & Entertainment Limited says it remains focussed on expanding its network, after Mantra Group announced it had acquired The Art Series Hotel collection.

In a statement yesterday, Event said it would end its marketing and distribution agreement with Art Series' Deague Group in Nov.

Event has managed Art Series Hotels on behalf of Deague Group since the first property's opening, the Cullen in Prahran in 2009.

"We have enjoyed a great relationship with Deague Group assisting them with marketing & distribution support," said Norman Arundel, general mgr of Event Hospitality's sister brand, Rydges Hotels & Resorts.

"We are extremely pleased with the success of our designer hotel brand QT Hotels & Resorts and will continue to focus on developing it both here in Australia and internationally."

Other QT properties will open in Queenstown in Nov and in Perth in 2018, while all Priority Guest Reward forward bookings at Art Series hotels will be honoured. **ENSEMBLE** Travel Group has announced a partnership with Phil Hoffmann Travel, with the move said to give the travel agency "an edge in this market". Phil Hoffmann Travel was

formerly a high profile member of the Virtuoso Travel Group, but quietly slipped off the local membership list along with Tasmania's Andrew Jones Travel late last year.

Effective immediately, the Ensemble partnership will enable the company's consultants to offer a "more diverse range of competitive travel products," said md Phil Hoffmann.

"Our business will now have access to an expanded range of luxury hotels, villas and apartments, extensive Hosted Cruise options and other flexible luxury products," he said.

It's been some years since Ensemble launched into the Australian market (*TD* 28 Oct 2014), with other signings made public including several corporate agencies and the TravelManagers group last year (*TD* 19 Oct). Ensemble senior vice president and gm Australia/NZ, Trish Shepherd, said the group was excited about the Phil Hoffmann partnership and the opportunities it presented for the SA market.

"Ensemble's extensive portfolio of luxury accommodation around the globe is unparalleled, as are our cruise and experiential options...we continue to invest in new relationships to keep it that way," Shepherd said.

#### **Excite activities**

**EXCITE** Holidays has today announced the debut of a new activity search feature, allowing agents to easily discover and book specific activities and tours.

The tool offers improved features and real-time results updates, ensuring details of products are delivered faster.

Searches on the Excite portal are possible via specific activity name or keyword as well as by destination.

Currently the site features more than 30,000 activities in 330 cities worldwide - for more details see www.exciteholidays.com.

## My Dubai launched

**IGNITE** Travel Group has extended the reach of its My Holidays Centre brand beyond the South Pacific, Southeast Asia, Queensland, Maldives and the USA to now include the Middle East, introducing My Dubai.

The Gold Coast-based company says My Dubai "goes beyond what's been done before - it opens the promise of Dubai to a whole new range of travellers by keeping the prices low and bonus value high".

Launched in partnership with Dubai Tourism and Emirates, the mydubai.com.au website has a collection of five-night packages which include flights, transfers, accom, excursions and more, priced from \$1,690ppts.

## AA LAX/PEK start

AMERICAN Airlines yesterday said it had successfully negotiated new daytime slots at Beijing Capital Int'l Airport, enabling it to finally launch services from Los Angeles to the China capital after many delays, starting 05 Nov.

AA said it anticipated opening the new service for sale within the next few days.

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## China cracks Wanda plan

**CHINA'S** Dailan Wanda Group is reportedly off-loading two massive tourism projects under development in Sydney and the Gold Coast in response to a crack down by the Chinese government on offshore investments.

The projects include the luxury Wanda Vista hotel at Gold Fields House at Circular Quay, Sydney which is part of a \$1 billion mixed-use development, along with the \$900m three-tower

## Alamo USA badge

**THE** USA Discovery Program operated by Brand USA has added a new specialist badge for Alamo Rent A Car on its training site.

The badge informs agents on the range of vehicles Alamo offers in the States, its rental locations, insurance packages and more.

It is also one of five new badges added to Brand USA Australia's program, which now tallies 37 specialist shields.

Agents who complete the 'Five Badge Fun' incentive before 01 Oct have a chance to win a Mystery Flights package for two.

CLICK HERE for more details.

Jewel resort at Surfer Paradise. According to a report in today's *Australian Financial Review*, Beijing has clipped the wings of Wanda and other private companies, concerned they may have overpaid for foreign assets which now pose a "systemic risk" to Chinese banking systems.

Other businesses targeted by Chinese authorities include the HNA Group which last year bought into Virgin Australia, acquiring a 13% in the airline, and Fosum Group which is also developing apartments in both Sydney and Brisbane.

## JQ adds ADL/HBA

JETSTAR will introduce the only direct flights between Adelaide and Hobart when it commences new thrice weekly services on the route from 14 Nov.

"Both Hobart & Adelaide are experiencing record tourism numbers, and we expect inbound tourism to the two cities to further strengthen with the addition of our new direct flights," Jetstar chief comm officer Catriona Larritt commented.







## Egypt optimism

\*Conditions Apply.

**LUXURY** travel firm Sanctuary Retreats has welcomed a renewed interest by consumers and agents for Egypt, where it has four vessels and a range of cruise itineraries and charters.

Director of sales Australia, NZ and Asia Michael McCall says the company is optimistic about Egypt's "stability and safety" after five years of political upheavel which has deterred tourists.

McCall said there had never been a better time to travel to Egypt.

"Right now visitors to Egypt can still enjoy all of the major landmarks almost completely free of tourists, with quite a few previously restricted archaeological areas opening up to sightseers," he said.

In recent weeks, a number of travel companies have signalled their return to Egypt, including tour & cruise operator Scenic (*TD* Wed) while increased air capacity with Emirates and Etihad Airways to Cairo was announced in Jul.

#### Library extra comm

**THAILAND'S** The Library resort in Koh Samui is offering agents 15% commission on bookings of three nights or more made in Aug and Sep for stays until 20 Dec. Guests booking during the

period will also receive a free bottle of sparkling wine.

For booking requests, email svetlana@uniquetourism.com.



**INDUSTRY DEALS** 

**ROTORUA'S** best known assets would have to be its mud and its pong, but there's a bigger stink in the New Zealand town this week over plans for an upcoming festival.

After days of outrage, the local council has backtracked on plans to import \$90,000 worth of "cosmetic grade" mud from South Korean for the planned Mudtopia festival in Dec.

The super-fine mud powder was ordered as part of a deal with the Boryeong mud festival in South Korea, but locals have expressed dismay at the cost and potential bio-security risks.

It's unclear whether organisers will now dig up the local stuff.

### **NRMA** layby option

NRMA Holiday Parks is enabling holidaymakers to pay off their camping or cabin accommodation in either weekly, fortnightly or monthly instalments.

The initiative aims to make it more cost effective for families to get away and will use an "industry-first" layby system.

The layby system will be offered at 20 NRMA and two Escape branded parks from today and will be deployed to RAC and other holiday parks managed by NRMA in the coming months.



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## Cathay marks 35 years in BNE



**CATHAY** Pacific Airways has marked the 35th anniversary of its flights from Hong Kong to Brisbane, getting together with the team from Brisbane Airport Corporation for a celebration.

The airline first touched down in the Queensland capital in 1982, operating its then new Boeing 747-200 aircraft.

Since then Cathay has increased BNE flights from one per week to 11 weekly and last year carried 200,000 passengers into the city. Its flights today are operated by the new Airbus A350 aircraft, as well as A330s.

**Pictured** preparing to tuck in to birthday cupcakes are the Cathay and airport teams: Amy Goodwin, Carla Orbell, Toni Cameron, Jordan Tofilau, Louise Lyon, Raeleen Naidoo, Richard Jones, Jim Parashos, Howard Field, David Harris, Oliver Philpot, Darren Dunphy and Margirita Diaz.



### Seven-day sales up

HELLOWORLD Travel's move to seven-day call centre operations for its wholesale brands has been a success and will be made a permanent service.

At the Global STARS event in Perth on Sat, Helloworld's group gm wholesale Gregory Lording said the addition of Sun call centre operations in Jan had been reviewed and shown to have boosted sales across the brands.

"Bookings started coming in right away and it has built up from there," he said.

"It has been very well received - it suits a lot of mobile travel agents in particular who use their Sundays to get extra work done."

Lording said the extra day had increased overall bookings, rather than spreading existing booking levels over the full week.

The call centre backs the wholesale brands' digital services including the Tango platform to provide 24-7 access, he said.

#### **SKYE** Parra opens

**THE** Crown Group has opened its SKYE Hotel Suites Parramatta, a 72-apartment property serving Sydney's secondary CBD.

The luxury hotel features mattresses that allow guests to choose the firmness on each side, keyless room entry and 'virtual concierge' tablets to access services from inside suites.

Other facilities include a gym, pool, sundeck, spa, sauna and a restaurant, Husk & Vine.

Other SKYE Hotel Suites coming to Sydney include a CBD property next year and a Green Square hotel in 2019.

#### Myanmar H1N1

**OUTBREAKS** of the H1N1 swine flu virus have been reported in Myanmar, the Department of Foreign Affairs and Trade warns.

Its latest Smartraveller advice for the country says travellers should seek vaccination advice from their doctor.



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#### Unlock Oman part 2

A SECOND phase of the 'Secrets of Oman' digital marketing campaign is underway, offering consumers a series of videos, imagery and itineraries.

Sultanate of Oman Tourism has launched the campaign in Australia and partnered with Adventure World to offer itineraries that show the "depth of experiences on offer".

Potential travellers will open a number of doors to explore Oman, with each door providing an itinerary and a chance to win an Adventure World trip - see www.secretsofoman.com.au.

#### DL adds MCO/AMS

**DELTA** Air Lines has announced new services between Orlando and Amsterdam Schiphol beginning 30 Mar.

The daily flights on Boeing 767-300ER aircraft will connect with Air France, KLM and Alitalia services throughout Europe.

### Cruise Whits md out

**CRUISE** Whitsundays' managing director Nick Hortle has revealed he will be stepping down from the role on 31 Aug.

Hortle has been at the helm of Cruise Whitsundays since Aug 2013 and will be moving back to Sydney to be with his family and take a break.

Russell Westmoreland will join the company as acting md in Aug until a permanent replacement has been appointed.

#### Hotham blanketed

**MOUNT** Hotham has been covered in 95cm of natural snow since 03 Aug, exceeding its 24year snow base averages.

The recent snow storms have enabled Mt Hotham Skiing Company to open the Blue Ribbon chairlift.

All 13 chairlifts at the Victorian ski field are now operational and more snow is expected over the next seven days.



Hoffman's ensemble!

### Marriott, Alibaba jv

ALIBABA Group and Marriott International have penned a joint venture designed to leverage Marriott's global portfolio.

The pact will use Alibaba's digital retail capabilities to reach over 500 million mobile monthly active users.

Drawing on resources from both firms, the pact will manage Marriott's storefront on Fliggy, Alibaba's travel service platform.

Marriott president and ceo Arne Sorenson said the partnership would pair their hospitality expertise with Alibaba's digital travel platform.

The jv will also provide VIP experiences for Chinese travellers and wallet-free travel via Alipay. PHIL Hoffmann (left) and ceo/ director of Phil Hoffmann Travel, Peter Williams are **pictured** with Ensemble Travel's Trish Shepherd, svp, general manager AU/NZ; Libbie Rice, co-president, USA and Katy Muyt, director sales & marketing, AU/NZ following today's news that the group had formed a new pact with the SAbased travel agency (see **page 2**).

#### Hola Peru promo

**UNTIL** 15 Sep, travellers can say 'Hola Peru' with G Adventures which is offering up to 10% off on Peru Adventures itineraries.

The operator has partnered with PROMPERU for the campaign, which offers savings on departures until 15 Dec 2018.



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## **IHG targets Aussie expansion**



**INTERCONTINENTAL** Hotels Group is continuing to grow its Australasian operations, with the company expecting to announce a number of new properties in the coming months.

IHG regional director of communications Chris Waite told TD yesterday the addition of the region's maiden EVEN hotel (TD 28 Jul) marked IHG's first "lifestyle" branded property down under but there were more expected.

Pro-Invest Group, which is also IHG's partner in the rollout of a series of Holiday Inn Express properties in Australia (TD 31 Mar 2016), is developing the new EVEN Auckland and says it's the first of up to 15 similar properties planned for capital cities and economic hubs in the region.

IHG has also recently added the

Crowne Plaza Hawkesbury Valley and Kirkton Park Hunter Valley to its ranks, with both properties previously operating under AccorHotels' Sebel brand.

Currently IHG operates 32 hotels across Australia and NZ under the InterContinental, Crowne Plaza, Holiday Inn and Holiday Inn Express brands - while others in the pipeline include the new Hotel Indigo Melbourne Docklands and the Hotel Indigo Brisbane Fortitude Valley.

Waite, who is **pictured** above right with IHG director of operations Ruwan Peiris, said the group was also keen to debut its boutique Kimpton brand in Australia and New Zealand. Currently there are 66 Kimpton

properties globally, with the majority located in the USA.

## tramada smart.simple.seamless

It's expansion time! Tramada is investing in the Australian and New Zealand markets; we have a variety of exciting roles currently open:

NZ Market Lead (New Zealand) Solutions Architect (Sydney) Sales (Sydney) Marketing / Public Relations (Sydney) Business Analyst (Sydney) Business Intelligence Delivery (Sydney) Test Analyst (Sydney)

#### Scenic Africa refresh

TWO additional Scenic Enrich experiences have been rolled out by Scenic in its 2018 Africa program, including a day tour of Soweto & the Apartheid Museum in Johannesburg and a high tea with a historian in Durban.

The newly released program has seen two key itineraries rejigged.

The 32-day Ultimate African Expedition has been extended by one day to include two nights in Durban at the Oyster Box and an extra day in Nairobi which offers a chance to feed giraffe at Karen Blixen's tea gardens.

Scenic's 24-day Grand African Safari now includes flights from Cape Town to Hoedspruit to provide guests with more time at Thornybush Game Reserve, as well as a flight from Nairobi to Mt Kilimanjaro in Tanzania, providing more time at Tarangire NP.

A range of earlybird deals is on sale until 15 Nov - for more info, CLICK HERE to view the brochure.

### **B6**, AB codeshare

JETBLUE Airways and airberlin have announced a code-share deal for passengers between Europe and North America.

From 12 Sep, airberlin pax will be able to connect to 31 US destinations via the JetBlue hub at New York JFK.



This week, Travel Daily and Sonoma County are giving travel agents the chance to win a \$50 Williams-Sonoma e-gift card.

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Francisco's Golden Gate Bridge, Sonoma Wine Country is a dream holiday spot, representing the best of Northern California — premium wine, farm-to-table dining, unique resorts and spas, and over 50 state and regional parks.

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To win, be the first agent to send the correct answer to the following question to sonoma@traveldaily.com.au

What are the names of the

three rivers that run through Sonoma County? NEED A HINT? CLICK HERE.



A vacancy exists for a Network Services & Event Coordinator with Helloworld Travel Limited.

Located in North Sydney, in the Retail Shared Services division of Helloworld Travel Limited, this role entails organising conferences, meetings and events for the Helloworld Travel retail agency networks and providing first level support for our agency members and general public. Working directly with the Retail Sales Support & Events Manager and Network Support Supervisor.

#### You will be responsible for but not limited to:

- Responding to the Help Desk phone and email enquiries from our networks and public in a timely and efficient manner.
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- o The administration, maintenance and quality control of content on the CRM Database
- Seamless delivery of events including but not limited to State Meetings/Owner Managers Conference/Frontliners Forum
- · Preparation of agendas/run sheets and collation of feedback
- · Co-ordination of speakers/sponsors for events
- · Ad hoc projects; including assisting with cross departmental needs • Providing secondary level support for Sales Teams as and when required.

If you think you would be a great fit please send your resume and covering letter through today to careers@helloworld.com.au

Applications close 30 August 2017



## VA alters HNA application

VIRGIN Australia, HNA Group, Hong Kong Airlines and HK Express have amended their ACCC application for anti-trust authorisation, with the revised version aiming to address concerns raised about "potential codeshare exclusivity restrictions under the Alliance Framework Agreement".

In an update on the Australian Competition and Consumer Commission register, the amended application will clarify the limits on the exclusivity restrictions, in particular making it clear that each airline is not restricted from allowing a third party carrier to codeshare on a "commercial standalone basis" on services it operates.

The airlines said the change to the agreement would not impact



Emirates has 77 flights per week to Dubai. NSW permit LTPS-17-11499; ACT permit TP 17/00255 the previously identified public benefits of the alliance.

The ACCC has already issued a draft determination on the alliance which proposes to grant authorisation for the carriers to coordinate international passenger transport services between Australia and China for a five year period.

Virgin Australia and its partners are awaiting a final decision on the pact, which the ACCC previously indicated would be handed down last month.

### Disney-like theme park for the UK

**PLANS** have been approved for a Disneyland-style resort in Kent, United Kingdom.

Located south-east of London, the park will feature 50 rides and other attractions alongside a 2,000-seat theatre, hotels, exhibition space, restaurants and a nightclub.

Speaking to *Kent Online*, Humphrey Percy, chief executive of the park's developers London Resort Company Holdings said it would be a "unique entertainment destination", which would feature "much-loved

characters and stories". If approved, construction would start in 2019, with an opening slated for 2022.

Entry is projected to be £57 a day and the entry price could include travel from London.

### DQ internal rejig

AFTER an internal review of its organisation, Destination Queenstown (DQ) will establish a second director role to sit alongside its current marketing and communications director.

The new business development director position will oversee channel sales and trade marketing and will report to DQ chief executive Graham Budd. Recruitment for the role will begin shortly.

## afta

## AFTA update

From AFTA's chief executive, Jayson Westbury



THIS week AFTA will be commencing a national road show to assist travel agency owners understand what the new AFTA Insolvency Chargeback Scheme (AICS) is all about. The workshops are a sell-out, which is a great sign for the interest in the new AICS scheme, designed with the specific purpose of solving the long-time issue of travel agents getting stung with a credit card

chargeback as a result of a supplier collapse.

This week the rubber well-and-truly hits the road as we roll out the application process, explain the specific detail about what the scheme means, how it works, how much it will cost (there is no direct cost to travel agents) and the benefits of signing up. It is another exciting time for travel agents and AFTA has again demonstrated the benefit of having a capable cohesive industry body that can identify the issues and address them head on without government involvement or intervention. There are many industries in Australia, and indeed around the world, that wish they were able to do these sorts of things and we are so pleased to be able to bring this new scheme to life.

For those who might not have been able to register to the workshop in the various capital cities where they are being run, the team will be doing several follow up webinars to ensure that no matter where you might be, you will be able to get all the information needed to make an informed decision to take part in this solution-based scheme to protect travel agents when supplier collapse chargebacks come a knocking. And let's face it, sadly, there is no silver bullet to fix this problem, so the best way is to all get together and build a scheme that protects agents against the problem.

If you have not yet had a chance to read up on the new AICS scheme simply **CLICK HERE** to see the details, and the AFTA team remain at the industry's service to respond to any questions that might flow.

Applications are now open and it is already very pleasing to see travel agents can't wait to get involved, and why not? AICS solves the problem and it does not cost anything. Sounds too good to be true, right? Well, it is true and as I said at the start of this column, this is an exciting solution to a long-standing travel agent challenge.

AICS has arrived and I am sure it will go on to be as valuable to the travel industry as has ATAS.

### **Collette to Bolivia**

**COLLETTE** has expanded its small group Explorations tour range to include Bolivia.

The 14-day Cultures of Peru & Bolivia tour includes 26 meals and is priced from \$8,474pp with 11 dates through 2018 and 2019.

Tours depart from Lima and finish in Uyuni.

Highlights include a visit to the Uyuni salt flats by 4WD and a two-night stay at the Luna Salada Salt Hotel.

Travellers will also be able to take in the wonders of Machu Picchu in Peru.

CLICK HERE for more info.

## Hilton NY UN Plaza

HILTON Hotels & Resorts will take over management of ONE UN New York at the end of this month, rebranding the 439-room property as Millennium Hilton New York One UN Plaza. The hotel is positioned beside

the United Nations headquarters.

## AA uniform spat

**TWO** American Airlines flight attendants have filed a classaction lawsuit against the manufacturer of the US carrier's new uniforms.

They claim the clothing is causing health problems for many of the 60,000 employees who wear the uniform.

The pair wants the court to order the manufacturer Twin Hill to recall the garments and set up medical monitoring for American Airlines employees.

### Wander in France

WANDERING the World has released a new 12-day self-guided French Camino walking tour, which features less walking.

The average distance on the tour is 13km per day, compared to the standard 20km.

Changes are designed to give travellers more time to enjoy the local scenary and culture.

Prices start at €1,375ppts.



## 2017 Global STARS live it up in Perth

Tuesday 8th August 2017

TOP achievers from the Global STARS travel agent reward program have covered Western Australia from top to bottom over the past week, exploring the state in detail as part of a famil program supported by Tourism Western Australia. The 170-strong contingent were set loose on regions including the Kimberley, the Coral Coast and the Margaret River either side of a spectacular gala dinner held at Crown Towers Perth on Sat.



The inaugural Global STARS celebration is the amalgamation of the Qantas Holidays Global Achievers and Sunlover Stars rewards programs, involving the full stable of other Helloworld brands including Viva! Holidays, Rail Tickets, Ready Rooms, the Cruise Team, Territory Discoveries and Insider Journeys.

Highlights included a lunch and networking session in the cellars of Sandalford Winery in the Swan Valley, followed by a cocktail welcome event at Little Creatures Brewery on the Fremantle waterfront.

Agents also had an opportunity to visit Rottnest Island where they explored on bikes and made friends with the local quokkas. Next year's Global STARS event will be held in Queensland on Hamilton Island.

> JOYCE Blom of Travel Menai Metro meets some Hamilton Island locals.



& Cruise Belrose; Angela Kaluzyn, Skilled Travel;

Brian Bennett, Travel & Cruise Professionals.

Chris McIlroy, Travel Inspirations; Gregory Lording,

HELLOWORLD Travel group gm wholesale Gregory Lording with Tourism WA exec director strategy, brand and marketing, Louise Scott.





ONE of the locals on Rottnest Island.



THE 100% Kylie Show brought out the feathers at the gala awards night.



**CELEBRATING** at the gala dinner: Nicole Chapman of Qantas Holidays, Jo Francis of Global Travel Solutions, Deb Long of Weston Travel & Cruise and Gemma Smith of City Beach Travel & Cruise.

ILTON ISLAND

**ROYAL** Caribbean's Peter McCormack and Bronwen Milsom.





MICHELLE Ryan of My Travel Group wins favour with the Rottnest quokkas.



PAULINE Phillips and Carly O'Bryan, Travel & Cruise Belrose.



JETSTAR'S Australian sales manager Jaclyn Snell among the barrels at Sandalford Winery.



ZAIA Bazi of Jetaround Holidays getting about on Rottnest Island.

w www.traveldaily.com.au



#### **Latin Hyatt Centrics**

**HYATT** has announced that a Hyatt affiliate has entered into a franchise agreement with Talbot Hotels for two Hyatt Centric hotels in Lima, Peru and Santiago, Chile.

Hyatt Centric San Isidro Lima is expected to open in Jan 2018 and will have 254 rooms.

Earmarked to open in Feb 2018, Hyatt Centric Las Condes Santiago will offer 166 guest rooms and will be situated in the centre of Santiago's financial district.



**WELCOME** to *Money*, *TD*'s Tue feature on what the Australian dollar is doing.

#### \$1AUD = US0.791

**THE** dollar gave up yesterday's gains as markets turned nervous on commodity currencies.

This affected the New Zealand and Canadian dollars, which also dropped as a result.

The Australian dollar has seen gains against the NZD after low inflation reading hurt the Kiwi.

In Europe our currency dropped against the Euro, but remained steady against the British pound.

Today China is due to release its trade balance, which will pin point how the market performs.

Wholesale rates this morning.

US	\$0.791
UK	£0.607
NZ	\$1.075
Euro	€0.670
Japan	¥87.67
Thailand	ß26.34
China	¥5.320
South Africa	R10.467
Canada	\$1.003
Crude oil	US\$43.02

## MIA mobile service

**MIAMI** International Airport has incorporated SITA's Mobile Passport Control service into its own airport app to support a faster entry process for pax.

The new service enables US citizens and Canadian visitors to use the MIA Airport Official app to submit their details to US Customs and Border Protection and receive a barcode on their phone to present for clearance.

MIA's app also allows for users to submit their Customs related questions before inspection.

### WS Flex fare rejig

**WESTJET** has changed its Flex fare product to eliminate domestic change and cancel fees for any travel in the fare bundle.

The change to the conditions is effective immediately.

Pax travelling on Flex fares can also enjoy one free checked bag & complimentary seat selection.

#### **ITP Kazak partner**

**INTERNATIONAL** Travel Partnership (ITP) has appointed beSTAR Travel in Kazakhstan as the group's latest recruit to its corporate travel network.

The partnership will aim to take advantage of the strong Oil and Mining industry in the Central Asia country.

#### HU adds Belgrade

HAINAN Airlines will extend Mon and Fri flights on its existing Beijing-Prague route onwards to Belgrade, Serbia from 15 Sep. Operating with Airbus A330 aircraft, the Prague-Belgrade leg

will be a fifth freedom flight.

## THE PRIZE

This month Travel Daily together with Philippine Airlines, The Peninsula Manila and Henann Regency Resort and Spa Boracay are giving readers the chance to win an island getaway to the Philippines. The prize for two people includes:

Return economy class tickets from Sydney to Manila flying with Philippine Airlines

Two nights accommodation at The Peninsula Manila

Three nights accommodation at Henann Regency Resort and Spa Boracay



#### Murray cruise deal

**CAPTAIN** Cook Cruises is allowing pax to save 15% when they book a three, four or sevennight Murray River cruise more than 60 days prior to departure.

The Captain Cook Cruises 'Early Booking Saver' (EBS) fares apply to sailings on the *Murray Princess*.

Prices begin at \$803ppts for a three-night cruise between Walkers Flat and Murray Bridge.

#### Amtrak Lyft pact

**RIDE** sharing service Lyft has inked a partnership with rail operator Amtrak to whisk riders on the final part of their journey from the station.

Rail customers can now request a ride from Lyft directly within the Amtrak app.

Lyft recently signed a deal with Disney World Resort in Orlando to provide on-demand rides.

## WIN A TRIP TO THE PHILIPPINES

## TO WIN

Send us your most creative image, photo, collage, meme

or photoshop creation which represents your ideal Philippines island destination experience flying Philippine Airlines **AND** tell us about that experience in 50 words or less.

Send your entries to pal@traveldaily.com.au

And remember, you don't have to have been to the Philippines yet, just be creative!



### Chiva-Som bookings

erms and conditions

**THAILAND'S** Chiva-som is offering guests who book a Speciality Retreat for a minimum seven-night stay an additional free night, for travel until 30 Sep.

Clients will also receive a VIP Fast Track Service at Hua Hin Airport in Thailand, where they will be met on arrival by a personal porter and hostess and escorted until they arrive at the resort.

Call Travel the World on 1300 857 037 for more information.

### Four Seasons Jeju

**PLANS** have been unveiled to open a Four Seasons hotel in Jeju Shinhwa World in Korea.

Four Seasons Resort Jeju Island will comprise 240 hotel rooms and is slated to open in 2019.

Located an hour from Seoul by plane, the island features several UNESCO sites.

## Travel Daily

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