

Triple A350 to BNE

SINGAPORE Airlines has revealed it will phase in its new Airbus A350-900 aircraft on flights to Brisbane, starting from 16 Oct.

The A350s are fitted with 253 seats in three classes and will give Brisbane customers an opportunity to experience the airline's new generation Business and Economy class seats.

The move will also see SQ offer its Premium Economy product on the BNE route for the first time.

Flights SQ235/256 will be the first to change, replacing A330-300 aircraft.

They will be followed in Dec by SQ245/246 and in Jan by SQ255/236, which will both replace Boeing 777-200s.

Singapore Airlines regional vice president Tan Tiow Kor said the deployments were in response to growing demand in Queensland.

"Brisbane continues to be an important market for Singapore Airlines on Australia's east coast," he said.

Avis scholarship revamp

THE long-running Avis Travel Agent Scholarship of Excellence is evolving this year, with a new focus on service innovation.

The scholarship prize package has also changed, with the 2017 recipient of the scholarship to receive return Qantas flights, accommodation and car hire to either the US, Europe or Asia to attend a PhoCusWright travel industry conference.

Avis Budget Group Pacific Region md Kay Ceille said the scholarship is now seeking travel agents from both Australia and New Zealand "who are conceiving and implementing new or novel approaches to delivering customer service.

"Today's travel agent operates in a hyper-competitive retail environment and to stand apart, consultants must constantly be looking for clever and creative ways to deliver a genuinely memorable service," she said.

As well as the travel prize, the winner will receive 12 month's individual membership of Cruise Lines International Association Australasia, free registration to attend the 2018 Cruise360 conference, two tickets to the 2018 AFTA National Travel Industry Awards and coaching from Polonious Resources.

Rather than the judging panel including the Avis Travel Agents Advisory Board, in 2018 finalists will be judged by previous winners and sponsors.

Entries are open until 09 Oct, with the finalists to present in Sydney before the judging panel on 13 Nov - for more info see www.avisscholarship.com.

Today's issue of TD

Travel Daily today has six pages of news and photos, plus a full page from:

- inPlace Recruitment

No Vacancy delayed

THE new-look 'No Vacancy' accommodation conference and exhibition has been postponed until Jul next year.

Purchased by National Media along with the TravelTech conference from founder Martin Kelly earlier this year (TD 09 Mar), No Vacancy was being promoted as taking place in Nov as recently as two weeks ago.

According to the No Vacancy website the show's new dates are 17-18 Jul 2018 at Sydney's International Convention Centre.

MH downsizes PER

MALAYSIA Airlines will operate its daily Perth-Kuala Lumpur services using narrow-bodied Boeing 737-800 aircraft during the Northern winter scheduling period kicking off 29 Oct.

Previous GDS filings indicated the carrier would use larger A330-300s for the Perth-Kuala Lumpur flights.

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Bliss race track

NORWEGIAN Cruise Line has revealed features and amenities for *Norwegian Bliss*, which will include the largest competitive race track at sea.

There will also be an open-air laser tag course similar to *Norwegian Joy* and an Aqua Park that will boast two multi-storey water slides.

Bliss is scheduled to begin sailings in Jun next year.

More details about *Bliss* in today's edition of **Cruise Weekly**.



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Intrepid buys into Chimu

EXCLUSIVE

A **STRATEGIC** partnership signed between Intrepid Group & Chimu Adventures will plug one of the last missing holes in Intrepid's global portfolio, Polar regions.

Intrepid Group this morning announced it had purchased a 50% stake in fellow Australian travel firm Chimu Adventures to further tap into the burgeoning sustainable/adventure travel market (**TD** breaking news).

Chimu specialises in Latin America and Antarctica and has three destination management companies in South America.

The deal with Intrepid Group also spans Chimu Adventure's Asian tour operation, Get About Asia, and its sales offices in the UK, Sydney and Sunshine Coast.

Intrepid's multi-brand adventure small group tour operation has offered Polar products under the Peregrine brand for years, but never before under its namesake.

Speaking exclusively with **Travel Daily**, Intrepid Group ceo James Thornton said the multi-million dollar investment would enable the group's core business to offer

an extensive range of Antarctic & Arctic products for the first time.

"As the world's largest provider of adventure travel experiences, it is really a missing part of our overall product offering.

"It's great to now partner with experts like Chimu who have great ability to deliver fantastic product in those regions," he said.

Chimu Adventures co-founders Greg Carter and Chad Carey told **Travel Daily** they were excited by the partnership and the broader global reach it would provide.

"We have many common ideas on sustainable travel and we believe it's a perfect fit for both businesses," Carter commented.

One priority between the firms is an expansion of Chimu's cruise charter business to the polar regions, including sailings from Hobart to Antarctica, and could also extend to the development of their own cruise ships.

Specialising in the FIT market, Chimu will also provide a platform for Intrepid Group to explore the tailored holiday space.

More on **page 5** and in today's issue of **Cruise Weekly**.

AA's 2.7% in CZ

AMERICAN Airlines has completed its purchase of 2.68% of China Southern Airlines (**TD** 29 Mar), aviation media report.

The acquisition, worth US\$2 million, was confirmed in a statement to the Hong Kong Stock Exchange and will allow AA to hold an observer position on the CZ board, though without any voting rights.

AA has also secured landing slots in Beijing and will launch flights from Los Angeles on 05 Nov.



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US fastest arrivals market

THE United States is the fastest growing inbound market for Australia, based on trends estimates from the latest Australian Bureau of Statistics stats for Jun out today.

Americans entering Australia recorded a 13.7% growth compared to Jun 2016, followed by Indians who jumped 12.0% and Chinese up by 10.9%.

New Zealand remained the largest market with 108,200 arrivals in Jun, but was the only nation in Australia's top 10 source markets to record a drop with arrivals down 1.5% based on trend figures.

Arrivals from China were 75,400, while the US was 62,100.

According to the ABS, short-term departures from Australia during Jun increased 0.4% from May, and were up 3.1% on Jun 2016.

The US was the largest outbound destination with 105,900 departures, followed by Indonesia on 102,000 and New Zealand on 96,200.

Trend numbers showed a 11.6% decline in Australians travelling to Indonesia compared to Jun 2016.

Short term departures to China from Australia were up 14.5%, followed by NZ on 8.3% and the UK, up by 5% to 85,800.



QANTAS' first Boeing 787-9 *Dreamliner* is coming together at a lightning pace (**TD 07 Aug**).

The majority of main parts such as the wings, tail and fuselage are already intact on the production line at the Boeing Everett Plant,

north of Seattle, **pictured**.

The aircraft is expected to roll off the production line for the first time in less than two weeks, before being delivered on 12 Oct.

It will bear VH-ZNA as its registration number.

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Scenic info sessions

SCENIC will hold a new round of information sessions across a number of metro and regional centres between now and Oct.

The free sessions will cover Scenic's products from river cruising to land journeys in Canada, Alaska, the USA & Africa.

Agents are encouraged to register their clients and attend with them on the day.

CLICK HERE for details.

Duchess launched

THE American Queen Steamboat Company's latest ship *American Duchess* has been christened on the banks of the Mississippi in New Orleans.

The 166-guest riverboat is the first all-suite paddlewheeler on the American rivers and joins sister ships *American Queen* and *American Empress*.

It will offer Mississippi voyages of between six and 23 days.

Beyond ups Croatia

BEYOND Travel has released its largest collection of Croatian journeys for 2018 after a doubling in bookings over the past year.

The program includes 11 extra departures of the company's popular cruise tours, including the eight-day Best of Dalmatia cruise between Dubrovnik and Split, priced from \$2,695pp.

Savings of \$250pp are available on departures deposited by 29 Dec - **CLICK HERE** for details.



Window Seat

A BRITISH man trying to get back home from Germany took a 17,000 mile detour after accidentally boarding a flight to Las Vegas instead of London.

Samuel Jankowsky, 29, was flying with Lufthansa's low-cost offshoot Eurowings from Cologne to Stansted, and claims his boarding pass was checked three times but he still ended up on the wrong flight.

"I put on my headphones and went to sleep...when I woke up I saw that we had flown over the UK," he said.

The hapless traveller, who clearly didn't pay attention to boarding announcements or signs, paid €12 for internet access so he could alert his wife.

Upon landing at McCarran International Airport in Las Vegas Jankowsky says he was threatened with detention by US immigration officers who "seemed to think I had sneaked onto the plane to get a flight to Vegas on the cheap".

He was flown back to Germany on the Eurowings aircraft but then had to find an alternative way home because he found the carrier had banned him.

A Eurowings spokesperson said the mishap was due to an "error by a service provider's employee".



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UK hotel records

THE UK hotel industry has set new records in the first half of 2017, boosted by a weak pound.

Data from STR shows new highs were reached in occupancy, average daily rates and revenue per available room (RevPar).

Occupancies were up 1.7 points on H1 2016 to 75.1%, with daily rates up 4.7% to average £89.33 and RevPar up 6.5% to £89.33.

Mtn Collective rises

THE Mountain Collective has expanded for the 2017/18 season with the addition of Northern Japan-based, Niseko United as a global affiliate and Sugarbush, Vermont and Snowbasin, Utah as resort partners.

Existing partners Alta, Snowbird, Banff Sunshine and Lake Louise will also separate to operate as individual destinations within The Mountain Collective Pass.

Aerolinas-EY pact

ETIHAD Airways has launched a new reciprocal codeshare partnership with Aerolinas Argentinas, with the AR code placed on its flights from Abu Dhabi to Rome and Madrid.

Ethiad will codeshare on Aerolinas services from Rome to Buenos Aires, with the EY code also being placed on flights from EZE to Cordoba, Iguazu, Madrid, Mar del Plata, Mendoza, Rosario, Salta, San Carlos de Bariloche, Trelew and Ushuaia.

MEANWHILE Ethiad Airways and Lufthansa have begun expanding their codeshare services on European routes, with new options from this week.

Ethiad passengers can now travel on Lufthansa-operated flights from hubs in Frankfurt and Munich to destinations including Barcelona, Copenhagen, Helsinki, Prague and Valencia, according to GDS screens.



THE strategic alliance between Intrepid Grp & Chimu Adventures (**page two**) took only five months to come to fruition, says Intrepid ceo James Thornton.

Thornton, who was appointed chief of the global adventure travel specialist back in Mar, says since the separation from TUI two years ago, the company has flourished being free to make its own choices moving forward.

“Being privately owned and independent again means we can charter our own destiny, rather than having to get board and shareholder approvals”.

Since the TUI split, “it’s really brought back that entrepreneurial spirit to the business and now we’re seeing record growth from all markets,” he explained.

Chimu’s Chad Carey said that aside from common synergies and growth potential of the pact, he and fellow co-founder Greg Carter were excited about working in a “similarly culturally aligned organisation”.

Carter said Intrepid’s sustainable tourism projects have achieved some fantastic work and would tie-in closely with Chimu’s own projects in Latin America and support for Australian charities.

“There’s a lot of common alignments especially lately there’s been a lot of talk about orphanage tourism, elephants in Asia and animal tourism.

“So we have very common thoughts on a lot of these topics with Intrepid.

“It’s really refreshing to work with an independently owned Australian company who sees the world through our eyes as well,” Carter told *Travel Daily*.

Thornton added, “Given the experiences we had with partnerships it just makes you realise how important it is to partner with people that have a similar set of values and a similar ethos as to the way you operate your business.”

Pictured at Intrepid’s HQ in Melbourne this morning flanking Thornton are Chimu Adventures’ co-founders, Greg Carter (left) and Chad Carey (right).

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Spain famil place

THE Spain Tourism Board is seeking a horse-loving Australian travel agent to take part in an equestrian famil next month.

There is one place on the trip open, with the participating agent receiving round trip flights and ground arrangements.

You’ll have to be prepared to saddle up quickly, with the trip taking place 16-24 Sep and expressions of interest urgently sought on +65 9384 7165 or via vien.cortes@tourspain.es.

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Aloha and mahalo from Hawaii



THE Australian leg of Hawai'i Tourism Oceania's annual Aloha Down Under roadshow wrapped up last Fri, with 25 operators, **pictured**, from the destination meeting with more than 1,100 travel agents across the region.

Events took place in Brisbane, Melbourne and Sydney before moving across the Tasman to Christchurch and Auckland.

Hawaii hoteliers, ground operators and attractions showcased their wares, with key event sponsors including Hawaiian Airlines.

Hawai'i Tourism Oceania (HTO) country manager Kerri Anderson said the market to Hawai'i was strong both in terms of length of stay and visitor spending.

Australians stay in Hawaii 9.5 nights on average and spend

about US\$2,561 per person per trip, while other recent trends include an expansion of multi-island itineraries by Aussies.

"One of HTO's key objectives is to tell Australians that Hawaii has so much more to offer beyond the expectation of sun, sand and sea and showcase the depth and breadth of experiences across our neighbour islands," she said.

Dublin pass app

VISITORS to Dublin can now gain access to more than 25 of the city's most popular attractions via their smartphones with the mobile launch of the Dublin Pass sightseeing card.

Available from the App Store, it provides a QR code which is scanned at each location.

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WITH the Federal Government returning to Canberra after the winter recess it has come with some interesting and somewhat surprising news in relation to the current issue of dual citizenship of sitting Senators and Members of Parliament. Yesterday, it surfaced that our Deputy Prime Minister the Hon Barnaby Joyce MP, Minister for Agriculture and Water Resources and member for New England is in fact a New Zealand citizen.

Under the Australian constitution (section 44) a Member of Parliament (MP) or Senator is not entitled to be elected to the Australian Parliament if they hold citizenship with any other country than Australia. This means a dual national is forbidden to sit in our Parliament. I guess the architects of the constitution all those years ago really wanted Australians only to be our elected members of parliament. I think most modern Australians would support that 100%.

The challenge now will be how the High Court of Australia looks at the various cases that have now surfaced in our current Parliament with several Senators stepping down or aside as a result of their dual citizenship being disclosed. It is clearly going to be an interesting time over the coming weeks as all this unfolds. Remember, the House of Representatives has a one seat majority which allows Prime Minister Turnbull to form government.

The issue of dual citizenship presents all sorts of challenges in the travel industry also, as it turns out. Not that it removes a person's ability to travel, but it can present challenges for border forces when dual nationals depart on one passport and return on another. Or don't declare this to their travel agent and decide to travel on one of their passports which may need a visa to gain entry to a particular country whereas their Australian passport may not or vice versa.

It's all a bit tricky and a problem nevertheless, and one for the travel industry to have in mind. With the more advanced border security in place and the intelligent data sharing that is also now in play after the removal of the green departure card, dual nationals need to be a little more mindful of their comings and goings from Australia.

A little like our politicians as it turns out.

CCC industry rates

CAPTAIN Cook Cruises Fiji is offering travel trade and a guest 50% off fares on three, four, seven and eleven-night cruises.

Prices start from \$880ppts for a three-night Yasawa Island cruise in a "C" Ocean Stateroom.

Friends and children can receive 25% off brochure rates.

The deal covers select departures through to 2019, on sale until 01 Sep.

Alice light festival

THE second Parttjima – A Festival in Light in Alice Springs has revealed its new creative program for the 10-night event.

Spectators can view many displays including an interactive space where people can experience lighting the range using a world-first interactive control system that follows arm and hand movements.

The festival runs from 22 Sep until 01 Oct at the Alice Springs Desert Park.

Cali spending up

AUSTRALIANS visiting California in 2016 spent US\$971 million according to data released by Visit California.

Total visitor spend was US\$126.3 billion for 2016, with Mexicans being the largest spending market at US\$3.2 billion, followed by China at US\$3.0 billion.

Australia was the sixth largest spend market last year, with France, Germany and India just trailing behind.

Visit California spent US\$4.1m in the Australian market in 2016.

KL hotel discount

BERJAYA Times Square Hotel in Kuala Lumpur is offering travel trade 25% off the contract rates on Premier category rooms plus upgrade to the Club premier rooms for clients.

The special will save guests 25% off accommodation and is on sale until 27 Aug, and is valid for travel between 01 Sep and 13 Jun 208.

Sabre data breach

SABRE Hospitality has reported a data breach of its computer systems after an unauthorised party gained access.

The hack involved obtaining payment card information for hotel reservations including cardholder name, card number, card expiration date, and potentially the card security code.

La Torretta Lake Resort & Spa and Stout Street Hospitality managed hotels in the US were affected by the breach but didn't involve direct hotel bookings.

Napa train expands

THE Napa Valley Wine Train has announced the expansion of its Quattro Vino tour and tasting program, with the addition of three new offerings.

Additional journeys include the Legacy, Estate and Collective trips with every tour stopping at three different wineries in California's Napa Valley.

The six hour tours feature a four-course meal on board and sparkling wine on arrival.

Tickets for the tours start at US\$329pp - [CLICK HERE](#) for more.

GTI house warming party



MORE than 70 members of the travel industry and media gathered with GTI Tourism on Fri night for a party to celebrate the company's recent office move.

Guests were treated to a feast of tapas and paella.

Speaking to the crowd was md Sarah Anderson who explained the party was also a celebration of GTI's 10th birthday and thanked her team for their "passion and going the extra mile for clients every day".

"The party was a nice way to thank GTI's team and our Sydney-based clients which include Air Vanuatu, Globus family of brands, Marriott International, Sheraton on the Park, Westin and Wild Bush Luxury for their ongoing support," Anderson said.

Pictured above are: Chris Hinton, W3 Associates; Florencia Aimo, Marriott International; Georgia Gregerson, GTI gm; Lizzy Chadwick, GTI; and Adam Leonard, Sydney Harbour Marriott Hotel.

Inset: GTI's md Sarah Anderson (right) with general manager Georgia Gregerson.



Money

WELCOME to Money, TD's Tue feature on what the Australian dollar is doing.

\$1AUD = US0.785

WEAK data out of China has seen the Australian dollar unable to cash in as markets ease back on their fears out of North Korea.

Our currency is lower against most major currencies, including the AUD/USD, which fell back to three-week lows.

The dollar dropped against the Euro by 0.2% as German Finance Minister Wolfgang Schauble said Europe was likely to begin winding back stimulus in Sep.

The Australian dollar remained flat against the NZ dollar.

Wholesale rates this morning.

US	\$0.785
UK	£0.606
NZ	\$1.077
Euro	€0.666
Japan	¥86.27
Thailand	฿26.12
China	¥5.239
South Africa	R10.463
Canada	\$0.999
Crude oil	US\$48.82

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