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Wednesday 12th July 2017

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Tigerair short-haul scope

VIRGIN Australia has flagged the possibility of its low-cost offshoot Tigerair Australia restarting overseas operations after it was forced to scrap flights to Bali earlier this year due to Indonesian regulatory hurdles.

Yesterday, Virgin Australia applied to the International Air Services Commission seeking to renew determinations on four foreign routes, due to expire within the next 12 months.

The routes are to New Zealand, Fiji, Vanuatu and the USA.

Virgin Australia said it continued to operate services between Australia and the destinations utilising the capacity allocated, and sought renewals on the NZ

& US routes for a 10-year period and five years for Fiji & Vanuatu.

In each renewal, the Australian carrier stated "we request that the new determination includes all relevant current conditions, as well as the ability for such capacity to be utilised by a wholly-owned subsidiary," which may open up short-haul routes to Tigerair Australia.

Until Jan, Tigerair was operating a small fleet of ex-Virgin Australia Boeing 737-800s to Denpasar.

Last Nov, VA CEO John Borghetti said Tigerair would grow its int'l network within the next three years using a narrow-body fleet of aircraft, which puts New Zealand, Fiji and Vanuatu within range, but eliminates the USA for now.

Today's issue of TD

Travel Daily today has seven pages of news, including a front cover page for the **Travel Industry Exhibition**, a photo page for **Travellers Choice** plus full pages from:

- Voyage to Antiquity
- Travel Trade Recruitment
- Solo Connections product profile page

TIE 2017 countdown

THERE'S only eight sleeps until this year's Travel Industry Exhibition & Conference begins at Luna Park in Sydney (on Thu 20 Jul) with event organisers offering **Travel Daily** readers an exclusive two-for-one entry ticket.

See the **cover page** for more info on TIE and the special offer.

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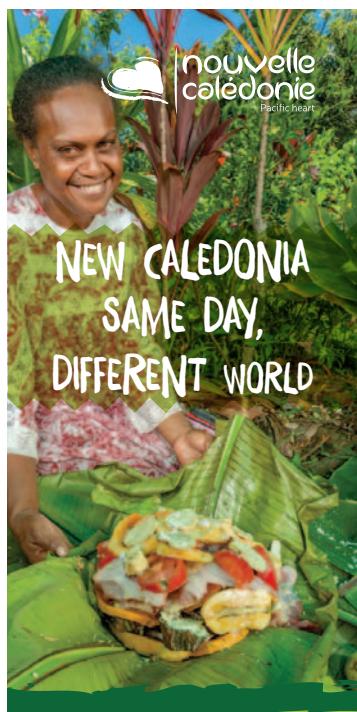
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Solo Connections

TODAY'S issue of *Travel Daily* features a product profile on niche single travel specialist Solo Connections, which operates fully escorted tours for a maximum of 20 passengers which are 10% commissionable to travel agents. See the back page for more info.



#TasteNewCaledonia

A homestay in a tribal hut accommodation is a fantastic opportunity to immerse yourself in Kanak culture and have an authentic New Caledonian experience. Don't forget to try the delicious 'Bougna'! [NewCaledonia.Travel](#)

Serkو, Air NZ partnership

ONLINE travel booking and expense management solution provider Serko has announced a partnership with Air New Zealand to provide the Kiwi carrier's rich content and services to both parties' business customers.

Serkо said the combined offering would enable corporate and small business customers "to experience travel the way Air New Zealand intend it to be purchased", displaying features such as seating, videos, imagery and fare type branding.

The pact will offer Serko's Travel Agency resellers with advanced

Cuba with Antiquity

VOYAGES of Antiquity has specials on two Cuba itineraries departing in early 2018 aboard *Aegean Odyssey*, including a seven-night cruise and five-night hotel stay in Jamaica - see [page eight](#) for more details.

features and content on Serko's Zeno platform which is due to be rolled out later this year.

Serkо ceo David Grafton said the New Zealand-listed tech company was intent on providing a seamless experience for all traveller bookings "where the customer is experiencing the way that the airlines want their seats and other services sold".

HLO STARS details

HELLOWORLD Travel's Global STARS event in Perth ([TD 19 Oct](#)) for 170 top selling agents of Qantas Hols, Viva! Hols, Sunlover Hols, Rail Tickets, Ready Rooms, The Cruise Team, Territory Discoveries and Insider Journeys product will be held at Crown Towers from 04-06 Aug.

The event will include 15 NZ-based consultants, representing the top selling stars for Kiwi wholesale brand Go Holidays.

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EK Cairo increase

EMIRATES is boosting capacity to Egypt, with travel agent GDS displays showing the Dubai-based carrier will add four new weekly services to Cairo, from 29 Oct.

The seasonal adjustment using Boeing 777s will see total weekly flights to CAI increased to 21.

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Travel Daily

Wednesday 12th July 2017

Travel habits highlighted

AT LEAST 50% of travellers are undecided about their holiday destinations and want help as they research their plans, according to a new report by Expedia on the travel habits of consumers across the world.

UK terror video

THE Association of British Travel Agents has joined with counter-terrorism police and the UK's Foreign Office to produce a video telling travellers what to do in the event of a terrorist attack.

The film depicts a firearms attack at a hotel and uses the UK's "run, hide, tell" message.

Hotel guests are shown fleeing from gunfire and seeking clear evacuation routes.

The video also tells guests how to barricade themselves in a room and how to respond when confronted by anti-terror officers.

[View the video HERE.](#)

Covering eight major countries including Australia, the *Multi-National Travel Trends* study says travellers remain open-minded as they plan, and seek information from a variety of sources.

More than 65% said they were influenced by the "informative content" of various travel brands and destinations, while 44% said they booked their holiday via an online travel agency.

"Since more than 50% of travellers aren't set on a destination, they're seeking inspiration and informative content during the planning process," said Expedia Media Solutions senior director EMEA & APAC Andrew van der Feltz.

"By looking at the specific priorities, influences and shopping habits of travellers in each country, marketers can understand how and when to reach their target demographic."

For the report, [CLICK HERE.](#)

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Origin tips due now

WITH just hours to go before tonight's big NRL State of Origin decider between the NSW Blues and Queensland Maroons, now is the time to send in your tips!

Travel Daily readers taking part in our annual State of Origin tipping competition have until 6:30pm (AEST) today to be in the running to win a great prize by submitting their answers to these three questions:

- 1) Who do you think will score the first try in Game 3?
- 2) How many field goals will be kicked during Game 3?
- 3) What will the final score be at the end of Game 3?

Courtesy of Breakaway Travel Club, the winner with the closest tips after the three games will win an NRL football jersey of their choice and a \$200 cruise voucher.

Tips need to be submitted to soocomp@traveldaily.com.au.

The lucky winner's name will be published in **Travel Daily** later this week.

Window Seat

AIR New Zealand has released its latest in-flight safety video, this time drawing on the help of American actors Katie Holmes and Cuba Gooding Junior.

The pair are shown in scenes inspired by *Alice in Wonderland*, featuring well-known New Zealand locations including the Southern Alps, Canterbury's Conway River, Mount Taranaki and the Waitomo Caves.

Holmes said the video was "magical and funny".

"I was really excited to be a part of this project," she said.

To see the video, [CLICK HERE.](#)



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'The King' of all famils!



TEN Helloworld Travel branded and associate agents recently took off to the USA on a famil courtesy of Helloworld Travel, Viva! Holidays, Air New Zealand and Las Vegas Tourism.

Agents visited numerous casinos and sampled some of the best of what Sin City had on offer for visitors, including two nights at the Cosmopolitan, and exhilarating experiences in Papillion Helicopters and a hot lap in a Corvette Z06, thanks to Exotics Racing.

The troupe then moved onto

the Wynn Las Vegas, enjoyed the controversial show Absinthe and attended a mock wedding ceremony at the Graceland Wedding Chapel (**pictured**).

They then headed west to California for surf lessons and a VIP shopping experience, while some visited Disneyland.

Attendees on the trip included: Carolyn Rogers, Ainsley Murphy, Kathryn King, Karen Vella, Stacey Skinner, Scott Sherriff, Kimberley Hall, Lauren Bloch, Vito Giudice, Anthony Moore, Bart Druitt, Stella Hritis and Ella Halliwell.

American Airlines

Industry Sales Executive

American Airlines are recruiting for an Industry Sales Executive to be Sydney based, but with plenty of travel domestically and internationally. The role will be assigned a designated territory in Australia and be responsible for all trade relationships in this area, predominantly focusing on travel agencies.

The successful applicant will be passionate about all things air, have solid relationship building skills and be comfortable networking with travel industry and agency staff of all levels.

A good knowledge of the travel industry and fares along with minimum 2 years travel agency experience would be advantageous. You must also be willing to travel frequently both domestically and internationally sometimes for several days at a time.

It's an exciting time to be part of American in Australia as we continue to grow revenue and market share, this is a very rare opportunity to join a great team and be part of a success story for the largest airline in the world.

Applicants must have the legal right to work full time in Australia without sponsorship.

Please send your cover letter outlining your skills, experience and why you would be suitable to the role along with your resume to jobs.aa.com by Monday 26th July.

Deliveroo to Aus

TRIPADVISOR has integrated the network of on-demand food delivery service Deliveroo into the TripAdvisor desktop website and mobile app across 12 countries in Europe, the Middle East and Asia Pacific regions, incl Australia.

Part of the deal will enable consumers browsing TripAdvisor restaurant listings to order food from more than 20,000 of Deliveroo's restaurant partners in more than 140 cities.

Other nations involved include the UK, France, Italy and the UAE.

LATAM/QF c'sharing

LATAM Airlines Chile will codeshare on additional Qantas domestic services to tie in with the launch of its new direct Santiago-Melbourne service from 05 Oct, GDS displays show.

The expanded codeshare deal spans 12 destinations from MEL to ADL, ASP, BNE, CNS, DRW, DPO, OOL, HTI, LST, MQL and PER on a one-way basis.

MEANWHILE LATAM has also added its designator code to Qantas flights ex Sydney to Beijing, Hong Kong and Singapore, travel agent booking systems indicate.

WA reinks Wagstaff

TOURISM WA has re-appointed Wagstaff Worldwide to promote Western Australia in the USA.

The two-year contract will focus on activities to drive visitation to the state, in particular from key leisure markets.

Wagstaff has represented the body in the US since 2012.

Atura ADL starts

CONSTRUCTION has started on the new \$50 million, 165-room Atura Hotel at Adelaide Airport.

Atura Hotel will be located directly opposite ADL's domestic and international terminals.

The seven-storey hotel is expected to open its doors in the Dec 2018 quarter.

Himalaya GDS pact

SABRE and Himalaya Airlines have formalised a new global distribution pact that will enable agents to access the airline's fares and services from Aug.

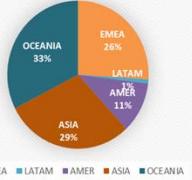
Himalayan Airlines is expected to add 15 aircraft to its fleet to meet a surge in tourism to Nepal.



Hot Destinations

THE TAAP TOP TEN
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Build your own sensational Packages through Expedia TAAP.

Expedia TAAP cracked a new record in destinations for Jun with a massive 1003 different destinations booked through Expedia TAAP agents. The top ten destinations booked were Sydney, Melbourne, Brisbane, Singapore, London, Gold Coast, Bali, Hong Kong, New York and Los Angeles. Tokyo, Oahu and Fiji were just outside the top 10.

New Zealand saw a huge jump in visitors compared to last year and the Lions Rugby Tour may account for that.

Japan and Fiji also saw strong growth Year on Year. Oahu was another strong performer with some great Package Rate deals in the market.

EMEA was down 3 to 26% market share. OCEANIA up 8 to 33%, USA down 1 to 11% while Asia still strong but down to 29% of the destination mix.

Package Rate performance is strong and growing as more TAAP agents find great unpublished rates and combining with the great airfares in the market.

Some of the out of the way destinations last month included Ningbo China, Negril Jamaica, Mozambique, Turku Finland and Big Sky MT.

Your great service and our great rates, keep your customers coming back.



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300 Rail Experts graduate



MORE than 300 travel agents from Australia and New Zealand passed this year's Rail Expert training program from Rail Plus, with the top two graduates from four regions across Australia scoring themselves places on a rail famili across Europe.

The program required agents

TNZ safe driving

TOURISM New Zealand is pushing out safe driving messages to Australians under a North Island touring campaign.

The push is promoting road trip itineraries on the North Island using sample itineraries produced in partnership with regional tourism organisations (RTOs) and key trade partners.

TNZ has secured segments on Channel 9's Australian lifestyle gardening show *Garden Gurus* with commentary highlighting the key differences and things to look out for while driving on New Zealand roads.

RJ, KU ban cleared

PASSENGERS travelling with Kuwait Airways from KWI to the US are now able to bring their electronic devices, including laptops, in their carry-on luggage.

The ban has also been lifted for Royal Jordanian's flights from Amman's Queen Alia International Airport to the US.

to complete 10 modules, with the top scorer of each module receiving a \$100 VISA gift card and every agent who qualified was awarded a certificate and an "I'm a Rail Expert" banner for their email signature.

Garrath Ridd, Helloworld Travel and James Hughes, Flight Centre took the top spots for Vic/Tas, while Lela Hopkins, Helloworld and Telisha Kelso, Flight Centre were top for NSW/ACT.

The Qld/NT region winners were Brenda Simon, Helloworld & Brad Sward, Flight Centre and for SA/WA Caitlin Byrne, Flight Centre & Katrina Miragliotta, Helloworld.

Rail Expert graduate Brenda Simon is **pictured** with Rail Plus' Brisbane-based account manager Larry Burrows.

Restaurant Week

RESERVATIONS are now open for the 25th anniversary of NYC Restaurant Week which will take place 24 Jul through 18 Aug.

The week will see 390 restaurants in all five boroughs participate this season will introduce four NYC Restaurant Week Summer Tasting Series events with exclusive menus and ticket sales benefiting charities.

This year 33 new restaurants have joined the program.

For a full list of participants, see nycgo.com/restaurant-week.



Accommodation Updates

WELCOME to Accommodation Updates, *Travel Daily*'s Wed feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to accomupdates@traveldaily.com.au.



In the past 12 months **Cradle Mountain Hotel and Wilderness Gallery** in Tasmania has been transformed. The rooms have undergone a range of refurbishments and Altitude Restaurant + Lounge Bar has been added, offering contemporary dining. The Wilderness

Gallery has had a major redevelopment and the gift shop at the gallery has been renovated with the addition of a library and reading area, a Tasmanian honey tasting area and an expanded range of local products. The hotel's Split Level King rooms will be redone in Aug.



Singapore's **Park Hotel Clarke Quay** has recently received a soft refurbishment and now features baroque carpeting and all its 336 rooms and suites have been fitted with flat television screens. Amenities have also been upgraded to the Australian skin and hair care brand APPELLES Apothecary & Lab and a Bicycle Rental Service has been added to the hotel's leisure offering. Park Hotel Clarke Quay is three minutes from new subway station, Fort Canning Station, which is due to open 21 Oct.

Wholesale Procurement Opportunities

- Opportunities for **experienced** Travel Procurement Professional
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 - o Proven track record in procurement and a great team player.
- **Destination and Procurement Coordinator** – will see you assisting with collecting, checking, collating and preparing contracts for content and inventory load teams to ensure rate and availability via the Leisure booking portal.
 - o A central point of contact for all departments and external enquiries this role will provide high level administration support year round.
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INSIDER JOURNEYS

Travellers Choice open for business

TRAVELLERS Choice says the key to supporting independent travel agents is to listen. It's a philosophy the group demonstrated recently at its series of annual member meetings, held this month in Perth, Adelaide, Melbourne, Sydney and Brisbane.

The forums gave member shareholders the opportunity to discuss a broad range of issues with managing director Christian Hunter, chair Trish Ridsdale, members of the group's senior management and their fellow agents. As always, members attending the events also received in-depth updates on the company's financial performance and its ever-evolving innovative suite of marketing and sales support services.

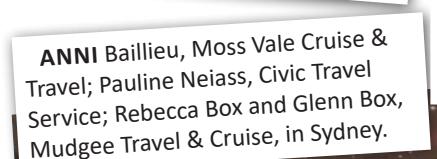
Members will meet again in Nov at the group's Annual Shareholders' Conference, during which Travellers Choice will celebrate its 40th year as one of Australia's leading networks for independent travel agents - see www.travellerschoice.com.au/agents.



CATHY Barnett, Group Travel Now, and chair Trish Ridsdale in Brisbane.



IN ADELAIDE, Therese Oliver, Naracoorte Travel n Cruise; md Christian Hunter and Nancy Douglas-Irving, Unique Destination Travel.



ANNI Baillieu, Moss Vale Cruise & Travel; Pauline Neiass, Civic Travel Service; Rebecca Box and Glenn Box, Mudgee Travel & Cruise, in Sydney.



TINA Kordys, Floreat World of Travel; Justin Michael, Travellers Choice; and Dianne Garbin, Floreat World of Travel, in Perth.



DIANE Bajjali, Travel House Group; Brian Bennett, Travel and Cruise Professionals; and Rosie Tripodi, Travel House Group in Adelaide.



IN MELBOURNE, md Christian Hunter, Kathy Granger, Burnie Travelcentre/Smithton Travelcentre; and Jacqui Jurovic, Balnarring Travel & Cruise.

SYDNEY'S gathering brought together Anthony Allardyce, Travel Makers; Jenny Cooper, Queanbeyan City Travel & Cruise; Lucinda Metcalfe, Maria Slater Travel; and Heidi Kervinen, Global Village Travel.



MARK Brady, Ballina Travel & Cruise; Danni and Denise Falsay, Discover Travel & Cruise; and Chip Popescu, Select World Travel, Brisbane.

PETER Emms, Travel Design; Tina Holdsworth, Travellers Place; Marina Conte, Minna Travel & Cruise; and Simone Kelly, Travel Bound & Cruise in Melbourne.



Wednesday 12th July 2017

BWA expansion?

BEST Western Australasia is looking to introduce its low-cost SureStay brand locally following the appointment of new brand development manager Georgina Williams (**TD** yesterday).

Williams said the group was interested in talking to hotel owner operators who might benefit from Best Western branding and distribution, and added that talks had begun with local hoteliers about SureStay budget motel possibilities.

SureStay was launched in the US last year as a separate subsidiary franchise venture.

Seasons rate bump

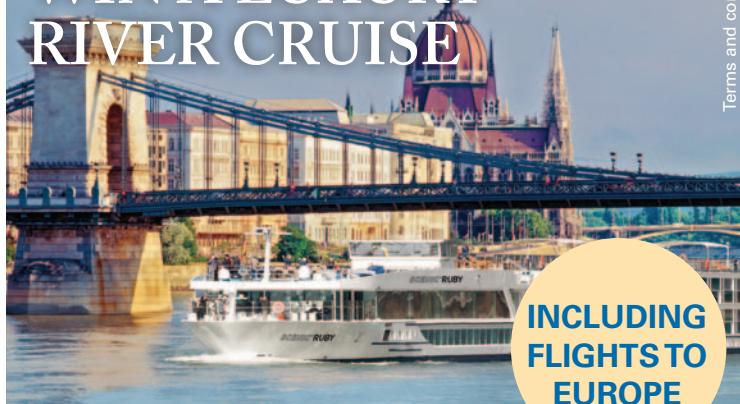
SAFARI Lodge operator Seasons in Africa has updated its rate schedules for 2017 and 2018 to include new conservation levies and concession fees for road maintenance and anti-poaching measures in wildlife reserves.

Rack rates remain unchanged but fees and levies are chargeable at lodge level.

The fees range from R75-280 (AU\$7-27) and do not affect existing bookings.

Impacted properties include Madikwe Hills & Tuningi, The Outpost in northern Kruger, Leopard Hills and Kings Camp.

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Q8. Name two European Scenic Enrich experiences.

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Produced each weekday since 1994, *Travel Daily* is Australia's leading travel industry publication.

Industry hails Russell Butler

LAST night senior figures from across the Australian travel industry gathered in Sydney to honour Russell Butler, who this Fri leaves Avis after over 28 years.

As well as leading Avis' travel industry relationships, Butler conceived the long-running Avis Travel Agent Scholarship of Excellence and championed it for two decades, helping to develop and nurture a generation of industry leaders.

Speeches last night paid tribute to Butler's contribution which has also included heavy involvement with industry networking group Skal International.

He and wife Diane (pictured) are



RUSSELL Butler;
Max Najar and
Rick Myatt, AFTA
Education & Training.



STEPHEN
Lewis; Russell
Butler; Donna
Lewis; Col
Hughes and Tim
Harrowell of
Emirates.



relocating to the NSW Southern Highlands to begin a new chapter which also sees Diane kick off a consulting business (**TD** 03 Jul).

More pics from the night at facebook.com/traveldaily.



CHRIS Hamill, DriveAway
Holidays; Diane Butler; and
Michael Gazal, TravelManagers.



AICS chairman Peter Collins; Phil Hoffmann; Russell Butler; Gordon Young; Steve Limbrick and Trevor Jones.

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CRUISE WEEKLY

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RECRUITMENT**

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Working in partnership with the Australian Travel Industry



Wholesale Consultant - Europe

Melbourne, \$40-44k + Comm, Ref: 2925HC1

Are you currently working in the Travel Industry & need a change? Have you always wanted to work in wholesale travel? Then here is your chance! This Melbourne based company is recruiting for a passionate Wholesale Consultant. Dealing with agents only, this wholesale role is great for an experienced Wholesale Consultants that are looking for a new adventure in their career. Candidates must have the ability to thrive and succeed in an often diverse and always customer focused, travel sales role.

For more information please call Hannah on (03) 9988 0616 or click [APPLY](#) now.

Wholesale Travel Consultant

Sydney, Excellent salary, Ref: 2113RM1

Are you currently working as a Travel Consultant? Are you looking for Monday – Friday? Would you like to move from a Retail role into a Wholesale Travel role and become more of a specialist? You will have the opportunity to work in a fun and upbeat environment. You will be predominately working with Travel Consultants focusing on FIT and tailor-made itineraries and selling the services of this company to the consultants as well as developing and maintaining relationships with suppliers.

For more information please call Ruth on (02) 9119 8744 or click [APPLY](#) now.

Business Development Manager

NSW, \$80k + Super + Com, Ref: 2940SO30

This senior BDM position has huge potential to work with independent travel agencies across NSW to work for an award winning company and build and develop the network of agencies. You will be driven and have strong contacts within the NSW travel industry and will be looking to maximise on these relationships, relishing this diverse position. You will be an articulate communicator and you will be able to manage a range of stakeholders and will enjoy the challenge of growing new business.

For more information please call Sasha on (02) 9119 8744 or click [APPLY](#) now.

Travel Consultant/Mon-Fri

Gold Coast, Great Base + High Comms, Ref: 5502CNA

Want to earn your worth? Are you an experienced retail or online travel agent? This role is all about servicing warm customers, converting quotes and ensuring repeat and referral businesses are well looked after. Customer service is very important but a proven history in sales is what our clients are seeking. It's time to step away from face to face and be apart of this growing family with an on target earning of \$60-80k within your first 12 months and a potential to double your salary!

For more information please call Chandini on (07) 3123 6107 or click [APPLY](#) now.

Corporate Business Development Manager

Melbourne, \$70-\$80k, Ref: 2021DM1

This role is an amazing opportunity for an experienced BDM to hit the ground running within the corporate space within the industry. Do you want to be rewarded for your hard work? Do you feel as though you have the drive and the passion along with the experience required for this role? This is the role for you! This corporate agency is going places and is really looking for the right sales focused BDM to help drive them to where they need to be. Full Salary package + super DOE.

For more information please call Dan on (03) 9988 0616 or click [APPLY](#) now.

Corporate Travel Consultant

Bella Vista area, \$58k package + bonus, Ref: 2438PE7

Escape the daily rate race of Sydney's CBD; give yourself a better work life balance working close to home in this cool corporate role! My clients are seeking an experienced corporate travel Specialist to join them. You will work with a portfolio of dedicated accounts. Not only will you have the time to build rapport & nurture your clients, but you will enjoy being part of this energetic, passionate team. Please apply if you have corporate experience & looking for a sea change closer to home.

For more information please call Paul on (02) 9119 8744 or click [APPLY](#) now.

Reservation Support Consultant

Gold Coast, \$45-\$48k plus super, Ref: 2943SZ1

We are looking for a travel agent or consultant looking to take a step away from sales & step into a more of a customer care & support role. Your job & duty will be to ensure you look after the requests of customers to your best ability and support the reservation staff in any back office duties. There are no sales involved in this position nor do you have to work towards KPI's. You will be focused on providing exceptional service whilst learning about the products in this fascinating agency.

For more information please call Serena on (07) 3123 6107 or click [APPLY](#) now.

Corporate Travel Consultant

Perth, \$60-70k + Super, Ref: 5437SJ1

Do you have sound understanding of To tie in with ongoing success across the Perth corporate travel industry we are on the look out for a Corporate Travel Consultant to join a boutique travel management company in their luxurious offices in Sydney CBD. Dealing with SME corporate accounts, using your travel industry experience and excellent customer service skills this is the chance to progress in your travel career. Work in a small team, have a hands on approach to your work and reap the rewards with this sought after TMC.

For more information please call Sarah on (08) 6365 4313 or click [APPLY](#) now.



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Solo Connections

**Have you got solo traveller clients... ?
Are you tired of not having a good option to provide them...?
SOLO CONNECTIONS IS THE ANSWER!**

SOLO Connections is a Niche touring product. Clients get the sanctuary of their own **SINGLE** room with **NO** single supplements, ever. There's also no sharing a room with a stranger. Our tours are fully escorted, with itineraries that have been designed with single travellers in mind. From hotels to restaurants to the tailor-made sightseeing and daily activities. Our experienced escorts are on hand 24 hours a day for assistance should clients require it. With Solo Connections clients have

the benefit and security of travelling with a **SMALL GROUP** of like-minded people. With a minimum of 10 passengers and a maximum of 20, plus the escort, we are able to move around easily so there is less time getting on/off coaches, or queueing.

All tours are commissionable at 10% of the tour price, less fees and taxes.

DESTINATION OF THE MONTH – VIETNAM & CAMBODIA

Departing 02 February 2018, Vietnam & Cambodia Highlights is a tour of culture, dramatic history and stunning scenery. From Hanoi and Halong Bay to Phnom Penh and Siem Reap, with Hue, Hoi An and Ho Chi Minh City in between, clients will enjoy so many unforgettable included experiences.

Walking through Hanoi's Old Quarter, overnight sailing in a Junk Boat on Halong Bay, Cooking Class in

Hoi An, cruising the Mekong Delta, learning about the Khmer Rouge and visiting the Angkor Wat temples is just a small snapshot of what clients will experience with us.

With 2 meals per day, private rooms in quality accommodation and daily sightseeing this fully escorted 17 day tour is priced from just \$6,981 per person including airfares.

Bookings can be made by phoning our reservations team on 1300 044 444 or emailing info@soloconnections.com.au

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