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Travel Daily

First with the news

Wednesday 14th June 2017

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viva! holidays

Google Flights has landed

GOOGLE is further extending its reach into the Australasian travel sector, this month rolling out "Google Flight" search results in Australia and New Zealand.

The move means Aussies can simply type a search such as "flights to Europe" into the search engine, with results listing available flights and times along with prices in Australian dollars.

The new google.com.au/flights page allows users to choose departure dates for each sector, with one-way, return and multi-city itinerary planning possible.

Shopping is possible by price, airline, times, stops, flight duration and connecting airport.

Once a flight result is returned users are invited to "book, track

or share this flight" via buttons which link directly to airline, OTA or travel agency websites.

Google Flights also features an 'Explore' option to inspire travellers about where they might go on their next holiday, with users able to simply specify a month and duration to see a list of popular destinations and fares.

If not ready to book, Google allows prices for a particular trip to be tracked, with email notifications when fares change.

Lufthansa rewards

CONSOLIDATED Travel and Lufthansa Group are offering agents vouchers for new bookings ticketed during Jun, along with other prizes including an iPad mini - see **page ten** for info.

EY LHR goes all A380

ETIHAD has confirmed its Abu Dhabi-London Heathrow services will move to an all-A380 operation from next month.

GDS screens indicate that from 12 Jul, EY17/18, currently operating using A340 or 777 aircraft, will switch to an A380.

Ethihad this month moved its JFK flights to an all-superjumbo operation, with Sydney now set to be the carrier's third all-A380 destination from Oct.

Cruise Hols profile

HOST agency Cruise Holidays is today showcasing its offer for cruise specialist consultants via a **Travel Daily** Product Profile.

Offering opportunities for both home based and retail partners, Cruise Holidays offers full support - see the **last page** for details.

What a whopper!

Travel Daily today has nine pages of news and photos including full pages from:

- Consolidated/LH promo
- Travel Trade Recruitment
- Fiji Airways
- NTIA People's Choice
- Cruise Holidays

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Summer in Paris



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Wednesday 14th June 2017

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McLean departs AC

AIR Canada is looking for a new general manager for Australia and New Zealand, with current gm Paul McLean set to depart the company on 31 Jul to seek "new career opportunities".

Based in Sydney, AC's ANZ gm reports to Air Canada's regional director of sales Asia Pacific and manages a dozen direct reports.

The Canadian national joined Air Canada in 2005 holding a number of senior commercial roles in Vancouver and Toronto prior to moving to Australia in 2012.

He has served as AC's top exec in Australia for the past four years, promoted from the role of national sales & marketing manager, Australia in May 2013.

During his time as local gm, McLean has overseen the launch of Air Canada's Brisbane route and securing seasonal services for Melbourne, set to debut in Dec.

He will remain with AC to ensure a seamless succession and hand over process.

ABS flags travel stats shift

THE Australian Bureau of Statistics has confirmed significant upcoming changes to its key arrivals and departures figures, which will become focused on "Short Term Visitor Arrivals" and "Short Term Resident Returns" - rather than resident departures.

The changes are part of the removal of the paper-based Outgoing Passenger Card (OPC) for international travellers, which is on track to be phased out from next month.

"Removing paper-based passenger cards is integral to achieving a seamless and automated travel experience," the ABS said, with the Department of Immigration and Border Control having worked closely with the ABS and Tourism Research Australia to "identify and successfully test alternate data sources to the OPC".

The new overseas arrivals and

departures data will be made available for the reference month of Jul 2017, scheduled for release on 12 Sep this year.

Some data will no longer be available as a result, including country of disembarkation and stay for departing travellers, permanent departures for Australian residents, and "main reason for journey" - with an amended Incoming Passenger Card to be used to collect data as an alternative to this information.

MEANWHILE, ABS figures for departures and arrivals during Apr 2017 were released yesterday with key figures including a whopping 14.3% year-on-year increase in arrivals from the USA.

In terms of outbound travel the fastest growing destinations were Japan, up 14% and Singapore, up 10.3%, while departures to Indonesia were down 11% year-on-year.

High Court rules in Air Cargo case

THE Australian Competition Consumer Commission says a high court decision in its favour in a case against Garuda and Air New Zealand is a "significant win".

The long-running cargo cartel case relates to alleged conduct by a range of airlines between 2002 and 2006, which has already seen almost \$100 million in penalties paid by carriers including Qantas, Singapore Airlines, Cathay Pacific, Emirates, Thai Airways, British Airways and Air France/KLM.

Today's decision (TD breaking news) found that price fixing agreements entered into by Air NZ and Garuda and other international carriers breached Australian competition law.

Appeals by Air New Zealand and Garuda were unanimously dismissed, with the matters now referred to the Federal Court for a further hearing in relation to penalties.



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United Hawaii boost

UNITED Airlines is beefing up mainland access to Hawaii, with services from Denver to Kona, Lihue and Maui to be increased to a daily operation, starting 20 Dec.

The Hawaiian island services complement UA's daily, year-round service to HNL ex Denver. UA is also lifting non-stop flight frequencies between Chicago and Maui from once to five weekly.

Ex Los Angeles, United is upping Hilo to daily, jacking up Kona (KOA) & Lihue (LIH) services from once to twice daily and adding a third daily frequency to Maui (OGG).

Ex San Francisco, there are new daily flights to LIH, KOA and OGG.

Shangri-La for Melbourne

MELBOURNE is set for its first Shangri-La Hotel, with a newbuild property in the city's CBD flagged for completion in 2022.

The 5-star project is being developed by Malaysian group S P Setia Berhad, with the hotel to feature about 500 guest rooms along with a "sky lobby," spa, pool, restaurants, fitness centre and a "state-of-the-art" ballroom.

Shangri-La Melbourne (an artist impression **right**) will be located at 308 Exhibition Street, as part of a two tower development currently undergoing planning assessment.

The second tower will feature



about 300 luxury residential apartments as well as office space, with a high level 'sky bridge' connecting the towers.

Shangri-La Asia ceo Lim Beng Chee said "Shangri-La is privileged to be selected as the hotel operator for this world class S P Setia development, which will be an architectural masterpiece and an iconic part of Melbourne's skyline for decades to come.

"We look forward to bringing Shangri-La's hallmark 'hospitality from the heart' to Melbourne, Australia's event capital," he said.

BA outsourcing

BRITISH Airways is under fire in the UK after confirming it plans to shift about 1,400 jobs from call centres in Manchester and Newcastle to an external supplier.

Union groups have blasted the carrier for wanting to become a "virtual reality airline" with no employment responsibility.

Viking Facebook page

VIKING Cruises has launched a new agent-focused page on Facebook, which will feature the company's latest news, special offers, competitions and incentives.

Follow Viking at facebook.com/VikingCruisesTravelAgents.

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MAKING TRAVEL SIMPLE



Wednesday 14th June 2017

CATO launches new website

TRAVEL agents searching for the right supplier for their clients can now easily find the solution, with the Council of Australian Tour Operators formally launching its new website this week.

Under development for some time (TD 12 Oct 2016), the site at cato.travel includes an enhanced search facility and member profiles, allowing agents to look for suppliers by country, region and genre of travel.

"Many travel consultants struggle to find the right supplier when they have clients seeking obscure destinations or types of travel," said CATO general manager Peter Baily.

"The new CATO website solves this problem...one of the real strengths of CATO and the Australian travel industry is the incredible range and diversity of product available to consumers.

"You name it and there is a CATO member who can do it - the key to finding the right supplier is to simply CATO search it," he said.

Unlike a normal internet search engine such as Google, a key advantage of cato.travel is that search results only display accredited Australian-based suppliers that can be booked with confidence, Baily added.

MEANWHILE the debut of the site this week comes as CATO members gather tonight for their annual general meeting in Sydney, with about 85 expected to be in attendance.

The Greek-themed event at the Australian Maritime Museum will feature guest speaker Dr Savros Kyrimis, who is Consul General for Greece in Australia.

Disney DESTINATIONS

WANT TO WIN A SPOT ON MICKEY'S NOT-SO-SCARY HALLOWEEN MEGA FAM TO THE INCREDIBLE WALT DISNEY WORLD RESORT IN FLORIDA?

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USA South next week

ALMOST thirty delegates from Alabama, Georgia, Kentucky, Mississippi, Missouri and Tennessee will head down under 19-23 Jun for Travel South USA's 2017 International Sales Mission in Australia and New Zealand.

The group will include partners from Atlanta, Nashville, St Louis, Kansas City, New Orleans, Tupelo, Memphis and Graceland - along with Ryman Entertainment and the Country Music Hall of Fame.

Kevin Langston, Georgia Tourism deputy commissioner and Travel South USA international committee chair said overall visitation and spending to the South by Aussies and Kiwis had "far outpaced" other regions of the USA, with the extended length of stay allowing time to drive and experience many of the South's small towns.

Events in the "Bourbon, Blues & BBQ" sales mission will take place in Auckland, Brisbane and Sydney, with some lucky agents and wholesalers set to take part in a hands-on Memphis-style BBQ cooking school experience led by one of the city's famed "Pitmasters".

Window Seat

VISITORS to New York can experience the city's traditional convenience stores in a whole new way this week, after an artist created an entire "bodega" from felt.

The installation, titled "8 'Til Late", is located on the ground floor of the Standard Hotel near Manhattan's High Line.

Lucy Sparrow said "I wanted to create this all-encompassing art experience of a bodega, which is completely disappearing in New York City," she said.

Everything is made of wool, with the items created in London and shipped to the US before being assembled into the simulated store (**below**).

Everything is for sale - even a felt pack of cigarettes which can be purchased for US\$20.

malaysia airlines

Sales Representative – Sydney Based (Full Time)

Malaysia Airlines Sales division requires the services of an experienced Sales representative. Primary responsibilities include; establishing, maintaining and retaining relationships with assigned travel agencies & accounts, effectively servicing & prospecting for new business relationships, establish growth plans for individual accounts/TMC'S, Lead & participate in roadshows, exhibitions, sales blitz, monitor and manage market share for key account holders.

Agency & Sales Support Officer – Sydney Based (Maternity Leave Contract)

Malaysia Airlines requires the services of a support officer. Responsibilities will include but not limited to; providing inside sales support to the sales team, assist agents with enquiries via phone & email, distribute fares bulletins, prepare statistical reports, BSP & budgeting reports, coordinate and prepare promotional events & materials, expos and meetings, monitor market & competitor activities, develop marketing plan, process purchase requisition.

Please email your application to sarah.king@malaysiaairlines.com
Applications close Sunday 25th June 2017.

Travel Counsellors Aus pioneers



TRAVEL Counsellors honoured some of the earliest members of its Australian team at its recent Melbourne conference, toasting 12 pioneers who helped establish the network down under.

As the home-based group celebrated its 10th Australian

conference, managing director Australia Fred van Eijk paid tribute to the longevity of the group's earliest counsellors and presented each with a bottle of Aussie bubbly.

They were joined at the conference by many of the 140 Travel Counsellors who now make up the Australian network.

The pioneering counsellors are pictured on stage above, from left: Trish O'Brien; Carol Mills; Jeanette Peace; Jane Rockliff; Suzanne Watson; Julie Moore; Christine Jenkins; Fred van Eijk, md Australia; Sam Slattery; Jacy Richards; Veronica Hunt; Kerrie Croft and Tracy Parkinson, general manager of sales.

Not shown is 12th pioneer Wendy Sherwood, who couldn't attend the conference.

2019 golf river cruise

THE Golf Touring Company is taking bookings for its 2019 Golf River Cruise sailing on the Rhine from Basel to Amsterdam on 06 Jul, incorporating four rounds of golf in Germany (x2), France and in the Netherlands.

Capped at 116 passengers, the itinerary is based on a charter of *Avalon Tranquility II* and is priced from \$7,995 per person.

The cruise will be hosted by Andrew Daddo from The Golf Show, and is commissionable to travel agents at 10%.

A \$500 earlybird saving applies to bookings made before 31 Aug. **CLICK HERE** for more details.

2018 Classic Italy

14 days from \$8,990*_{pp}

FREE hotel night **FREE** transfers
HIGHLIGHTS After-hours guided visit to the Vatican and the Sistine Chapel

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Hilton Yas Island

HILTON is planning a 641-room five-star resort on Yas Island in Abu Dhabi, part of a \$4.3 billion project by local development company Miral.

Hilton Abu Dhabi Yas Island resort is due to open in 2019 on a 3km stretch of waterfront in Yas Bay, close to the Yas Arena.

It will feature a conference centre, an urban beach and an infinity pool suspended over the waters of the Arabian Gulf.

The group also operates Hilton Abu Dhabi, on the Corniche.

Air Astana to Delhi

KAZAKHSTAN carrier Air Astana will launch direct flights from Astana to New Delhi from 02 Jul, operating three times a week using Airbus A320 and Embraer 190 aircraft.

The airline already operates daily flights between the city of Almaty and New Delhi.

LH up GDS bag fee

LUFTHANSA Group has introduced new luggage fees for bookings made through GDSs, charging a higher rate than the fees applied to direct bookings.

The changes apply to Lufthansa, Austrian and Swiss flights and involve Economy Light fares which do not offer an included baggage allowance.

UK media report that associated baggage fees increased this week from £12 to £21 per item.

However for bookings made via GDS, the fee is now £25.

The move follows Lufthansa's 2015 introduction of a £16 fee for all fares booked via GDS and other indirect channels.

The airline was the first to introduce a GDS fee, but has been followed by British Airways and Iberia who announced last month they were planning to introduce fees for indirect channels starting in Nov this year (**TD** 29 May).

Accounting Manager

Si Travel is a dynamic travel solutions provider on a mission to drive innovation and change in business models that touch consumers on their travel journey. Through our mission we house Australia's largest independent wholesale brands; Freestyle Holidays, Rosie's Holidays & the Collection providing airfares, hotels, car rental and touring products to many destinations around the world.

We are looking for an Accounting Manager who is CPA, or CA qualified, and has experience working in the travel industry. Si Holidays is growing, changing and evolving constantly. The role demands a critical thinker who will add value to the accounts team and wider business. Calypso and Zero knowledge is an advantage.

Tasks include but not limited to:

- Prepare and review reconciliations and provide assistance as required to ensure all Balance Sheet accounts have supporting documentation and meet audit expectations
- Monitor, review and analyse the Management Accounts, ensuring accuracy and validity of all entries and highlight any anomalies against budgeted expectations to the FC immediately.
- Ensure the statutory obligations (i.e. BAS, audited accounts, IATA returns, TCF returns etc.) are prepared and submitted within the required timeframes.
- Responsible for the Treasury, Foreign Exchange (FX), Cash/Banking Management including Interest Rates, Term Deposits, borrowings, Bank Charges (Review and assessment), Ensure adequate controls and segregation of duties are in place in respect to checking validity and signing-off all invoices for payment.
- Prepare year-end financial reports including the preparation of year-end transactions
- Manage the preparation of year-end audit and assist the external auditors with the audit process.

If you are interested in applying please send your CV to careers@sitravelgroup.com

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- Become a Canada Specialist Agent and go into the draw to join other agents from around the world on this Canada Mega Famil (departs late Sept 2017)
- Open to existing Canada Specialist Agents who have completed the new training modules – no need to do anything else
- Multiple itineraries – choose your preferred itinerary

Complete training by 8 July 2017 to win!

<https://csp.canada.travel/>

AIR CANADA 

TNZ, DOC agreement

TOURISM New Zealand and the Department of Conservation (DOC) have teamed up to conduct research into what kinds of walks Kiwis and international visitors are looking for.

The results will inform what kind of existing walks can be further promoted.

"We know there is demand for a range of shorter or less challenging walking options to go alongside our Great Walks and help alleviate pressures at high-use sites," DOC director tourism, recreation and heritage, Gavin Walker said.

"The aim is to cater for a wider pool of visitors and enable them to engage with and appreciate NZ's natural environment."

Boutique Euro cruises

TRAVELMARVEL has added boutique coastal cruising to its line-up in Europe in 2018.

Revealing the new addition in the release of its 2018 Europe River Cruising brochure, the operator will offer two itineraries on two privately chartered ships, *Princess Eleganza* and the *Panorama II*.

Two 11-day itineraries, the Greek Islands Odyssey and the Adriatic Coast & Dalmation Islands, will introduce the new option for travellers.

The Europe River Cruising 2018 brochure also packs in river cruising and land touring options across Europe and Russia.

For more, see yesterday's edition of **Cruise Weekly**.

Amadeus Airport Pay

AMADEUS and Ingenico have launched Amadeus Airport Pay, the first wireless payment solution which accepts chip card payments and can be used by multiple airlines, airports, ground handlers and banks worldwide.

The new technology will allow airlines and ground handlers to take payments anywhere in the airport, removing the need for travellers to walk to an airline ticket office to pay for excess luggage or a flight upgrade.

Lufthansa Group began rolling out the solution at check-in desks and ticket offices at the beginning of this month.

Hotel Windsor sale

MELBOURNE'S Hotel Windsor is running an early bird sale offering a two-night stay with breakfast included in the first fortnight of Jan from \$299.

The offer is valid for the first 500 people who book a minimum of two nights.

To avail the deal, book by 31 Jul by phoning 03 9633 6002.

Discovery milestone

GLOBAL Hotel Alliance will this month crack the 10 millionth member mark for its loyalty program, Discovery.

The program is growing by 250,000 new members each month and encourages repeat stays in the same hotel or brand, along with incentivising "cross-brand" stays.

TEQ Conversations with Industry



TOURISM & Events Queensland and Capricorn Enterprise hosted tourism operators at the Waterline Restaurant for a Conversations with Industry - the Capricorn Region recently.

The forum is part of a series held throughout the state to offer operators the chance to connect with representatives from TEQ and Capricorn Enterprise.

The events are designed to provide industry insights and the opportunity to discuss key business areas, marketing, digital,

experience development, events and the international markets.

Pictured are: Kylie Smith, The Waterline Restaurant; Natasha Marcinkewycz, Chris Chambers, & Joan Molloy, TEQ and Mary Carroll, Capricorn Enterprise.

Jet2.com STN/EWR

BRITISH low-cost airline Jet2.com has scheduled weekly London Stansted-Newark flights from 16 Nov-11 Dec, marking its first A330 transatlantic route.

AFL

Round 12 Winner

Congratulations

TANIA BEVAN

from *helloworld*
Jesmond

Tania is the top point scorer for Round 12 of Travel Daily's AFL footy tipping competition. She's won a \$100 travel voucher courtesy of Expedia.

TAAP

Major prize for the 2017 footy tipping competition is two return economy class airfares to any one of **EMIRATES** 39 European destinations.

NSW permit LTR5-17-1489; ACT permit TP 17/00255

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Reporting to the Senior Manager, Travel Product & Pricing you will contribute to the development, improvement and integration of cross-functional plans that add value to the RAA Travel business proposition and underpin future strategic growth.

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- Identify and provide the Senior Manager with insights on strategic trends
- Contribute and coordinate the implementation of new programs designed to create and stimulate demand for RAA Travel products
- Provides insights and recommendations on new white label solutions that enable online sales of travel product.
- Contribute to the development and expansion of our online sales channel to drive state, domestic and international sales.

How to apply:
Please visit <http://www.raa.com.au/about-us/careers/why-join-us> and follow the prompts to submit both a cover letter and resume by **9am Friday 23 June 2017**. Applications can be addressed to **Jackie Wallace, HR Consultant**.

RAA is an Equal Opportunity Employer committed to a diverse and inclusive culture in which difference is recognised and valued.

20 yrs for Star Alliance in SYD



STAR Alliance is celebrating 20 years at Sydney Airport with a host of festivities at Australia's largest gateway.

With Sydney Airport full of balloons and banners, more than 180 airport-based staff from 11 member airlines gathered to wish Star Alliance a happy birthday and enjoy some Star Alliance branded cupcakes.

Staff also gave away balloons and colouring pencils to young passengers, which were donated by Star Alliance's chosen charity Jeans for Genes.

Over the past 20 years, Star Alliance said it had always looked for ways to enhance the experience for travellers at Sydney, and around Australia and the world.

Most recently the Alliance launched an IT hub that facilitates baggage message transfer between the member airlines, their ground handlers and the baggage handling systems at different airports.

Currently Star Alliance members Air Canada, Air New Zealand, Air China, Air India, All Nippon Airways, Asiana Airlines, Singapore Airlines, Thai Airways, and United Airlines operate flights out of Sydney Airport.

Pictured above are staff from Thai Airways celebrating the 20th anniversary on the tarmac at SYD.

TSA biometric checks

THE US Transportation Security Administration (TSA) has begun tests of biometric fingerprint identification technology at two US airport checkpoint lanes.

Trials will be conducted in Atlanta and Denver, and will use Pre-Check lanes.

Passengers who have given fingerprint information to TSA will be able to use the lanes and be identified without a boarding pass or an identity document.

However pax will have to produce these documents during boarding of the aircraft.

JetBlue Airways is partnering with US Customs and Border Protection and SITA to trial facial recognition technology to identify pax boarding planes (**TD** 02 Jun).

Europcar car sharing

EUROPCAR will purchase a 20% minority share in SnappCar, through its innovation arm Lab.

SnappCar is a peer-to-peer car sharing start-up, that was founded in 2011.

The car hire company will aim to enable SnappCar to take peer-to-peer car sharing to its next stage of development in Europe, with the goal of reducing the number of cars owned in Europe by five million by 2022.

4th Florida Hard Rock

HARD Rock International has announced plans to open its fourth property in Florida, bringing the brand's iconic vibe to Daytona Beach in late 2017.

The 200-room property will be constructed in collaboration with Summit Hospitality Management Group and will be managed by Hard Rock.

HEL goes to solar

THE operator of Helsinki Airport, Finavia, will aim to reduce all carbon dioxide emissions caused by the operations of its 21 airports to zero by 2020.

The target will be achieved at HEL this year, when the largest airport solar power plant in the Nordic countries opens and when airport buses start using renewable fuels.

Finavia ceo Kari Savolainen said the company was committed to reducing emissions in countries struggling with environmental problems such as India.

EP firms 737 order

IRAN Aseman Airlines (EP) and Boeing have firmed up an order for 30 737 MAX aircraft, with deliveries to start from 2022.

The deal is valued at over USD\$3b at list prices & follows an expression of intent signed in Apr this year to order the aircraft.

Part of the order includes purchase rights for an additional 30 aircraft.

Hot Destinations

THE TAAP TOP TEN
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Expedia TAAP Destinations MAY 17

Region	Percentage
OCEANIA	25%
EMEA	29%
LATAM	1%
AMER	12%
ASIA	33%

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Expedia TAAP is continuing near record trading levels for May with an impressive 981 different destinations booked through TAAP agents last month. The top ten destinations booked were Sydney, Melbourne, Brisbane, London, Singapore, Hong Kong, Bali, Perth, New York and Cairns. Gold Coast, Rome and Los Angeles were just outside the top 10. Fiji saw consistent strong growth and Canberra saw a huge jump in sales.

EMEA was down 1 to 29% market share. OCEANIA up 1 to 24%, USA down 1 to 12% while Asia strong and growing to 33% of the destination mix.

Growth in Package Rates is increasing as TAAP agents enjoy great unpublished rates and combining with the great airfares in the market.

Some of the out of the way destinations last month included Yerevan Armenia, Tochigi Japan, Spokane WA and Limpopo South Africa.

Your great service and our great rates, keep your customers coming back.

TRAVEL AGENT AFFILIATE PROGRAM

SUPERUGBY

Round 15 Winner

Congratulations

LUKE WILKINSON

from Qantas Airways

Luke is the top point scorer for Round 15 of Travel Daily's Super Rugby footy tipping competition. He's won a \$100 travel voucher courtesy of Expedia.

Major prize for the 2017 footy tipping competition is return economy class airfares to Dubai flying with **EMIRATES**. Emirates has 77 flights per week to DXB.

NSW permit LTRFS-17-1499-ACCT permit TP 17/02/25

Ardent agitation

ARIADNE Australia has given notice to Dreamworld owner Ardent Leisure of its intention to call a general meeting, with the aim of appointing four directors to the Ardent board.

Ariadne is Ardent's largest shareholder, with 9.86% of the company, and the Ardent Board said it was engaging "in good faith" with the company prior to the meeting being called.

Ardent said it's already looking for up to two US-based directors with the board saying it will oppose Ariadne's move to "exert undue influence" on the company.

Mantra SYD offer

MANTRA is offering a pre-opening special for its new 136-room Sydney Airport hotel, which will formally open on 19 Jul.

Leading in at \$159 for a Studio King Room room, the deal includes 1GB of daily internet, a welcome drink voucher and room upgrade if available, valid for stays through until 29 Sep.

Daydream investment

DAYDREAM Island Resort and Spa has announced that it will increase its renovation investment by more than \$15m to a "substantial" total of \$65m as it begins finalising its refurbishment plans.

The increased investment commitment by the island's owners includes funding for a new marina.

Previously Daydream announced it was bringing forward plans for the upgrade (**TD** 10 Apr) following the closure of the resort due to the substantial damage caused in Mar by Cyclone Debbie.

Upgrades to accommodation as well as new attractions and features will transform Daydream Island into a 4.5 star resort, the company said.

Photography cruise

AQUA Expeditions is giving guests the opportunity to 'capture the moment' on a four-night Photography Cruise along the Mekong River in Dec.

The tour will be presented by fine art and architectural photographer and videographer, Francisco Marin.

Marin will share his tips and techniques throughout the cruise.

Prices start from US\$5,140ppts - more info on 1300 124 204.



Accommodation Updates

WELCOME to Accommodation Updates, *Travel Daily's* Wed feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to accomupdates@traveldaily.com.au.



Sleep with a friend - without sharing a bed, with **TRYP Fortitude Valley Hotel**, Brisbane's brand new twin rooms. The new rooming options joins the hotels existing double and king rooms. Rooms also feature coffee pod machines, interactive LSP televisions, complimentary Wi-Fi and striking artwork by acclaimed street artists.



RAC's Cradle Mountain Hotel has opened their new restaurant and lounge bar, called **Altitude Restaurant and Lounge Bar**. Formerly known as Grey Gum, the restaurant has more raw timber, stylish furniture and modern textures, to give it a cozy feel. The restaurant will also feature a brand-new show kitchen.

Euro Disney buy out

THE Walt Disney Company has confirmed it will delist its Paris-based theme park having raised its capital in the independently run operator Euro Disney SCA to 97% after a public tender offer for the European unit.

The move enables Disney to now force a mandatory buyout of the remaining shares it doesn't own in the company, with Euro Disney SCA unit to be delisted next week (on 19 Jun) after 27 years of operation.

MEL T4 enhancement

MELBOURNE Airport has revealed enhancements made to the end of Pier F at the new-look Terminal 4, providing more seating & additional toilet facilities for Tigerair passengers.

The terminal upgrade has seen space increased by 1,600m² to a 2,000m² space.

MEL chief of aviation Simon Grandy said the airport was proud to deliver the revamped facilities to support Tigerair's growth & customer proposition.

Journalist || Macquarie Park, NSW

- Leading online and print B2B publications
- Influential role
- Competitive salary + investment in training & development

The Business Publishing Group is looking for the services of a proactive journalist to join the team and write across our portfolio of online and print titles.

You have the overarching responsibility to prepare, write and edit copy for the daily publication of news in addition to ensuring deadlines and quality standards are achieved.

You will manage coverage, suggest angles and leads, conduct interviews and participate in events in the pursuit of unique content generation.

If you have up to five years' experience in journalism, are a talented self-starter, have sound understanding of desktop publishing software and social media then this could be your next role.

To apply email your confidential CV with Cover Letter to jobs@traveldaily.com.au before 16/06/17.

Jetgo to Hervey Bay

REGIONAL carrier Jetgo is expanding its network with new services to be launched to Hervey Bay from Brisbane & Melbourne.

The routes will commence on 21 Jul, subject to regulatory approval.

MEANWHILE, Jetgo is offering helicopter transfers to the snow from Albury to Falls Creek and Mt Hotham with Forest Air.

Prices start at \$900pp for two pax per flight to Falls Creek and from \$1,000pp for two pax per flight to Mt Hotham - **CLICK HERE**.

BTC slams BA/IB levy

THE Business Travel Coalition (BTC) has joined critics of new fees planned by British Airways and Iberia for bookings made via GDS and other indirect channels, saying the charges are unacceptable unless further justification is provided.

In a letter to the carriers' parent company International Airline Group, the chairman of the BTC Kevin Mitchell criticises the addition of a €9.50 fee to GDS bookings but not the carriers' own New Distribution Capability (NDC) systems (**TD 29 May**).

Mitchell's letter says the NDC is a tool to defeat fare transparency and that its objective is "to destroy the current transparent pricing model".

Airnorth increase

AIRNORTH has upped its services between Brisbane West Wellcamp Airport in Toowoomba and Melbourne Tullamarine.

The airline added a flight from Toowoomba to Melbourne departing every Fri and a Sat morning service back to Toowoomba with onwards connections to Cairns.

Airnorth offers 36 flights a week between Wellcamp Airport and Melbourne, Cairns, Townsville and Darwin.

Pacific Explorer born

P&O Cruises' newest addition to the fleet, *Pacific Explorer* will arrive in Sydney for the first time on Mon.

The former Princess Cruises' *Dawn Princess* spent 12 days in dry dock in Singapore being transformed into a P&O vessel.

The ship now features two waterslides, a water park and Southern Cross livery on her hull and introduces two "fast-casual" dining options, grill Luke's and Neapolitan pizzeria, 400 Gradi.

"We've taken the winning features of our existing ships and added a whole new layer of excitement with some big wow moments," P&O Cruises president Sture Myrmell said.

Serbia showcased in Melbourne



ETIHAD Airways, Air Serbia and the Australian Serbian Commerce Chamber (ASCC) hosted an event at Etihad Stadium, Melbourne on Sat during the Essendon vs Port Adelaide AFL match.

The function promoted Serbia as a travel and tourism destination to travel agents, tour operators and the Melbourne business community.

Attendees included decision makers from Flight Centre, PwC, Global IT, RAS trade, Metro Constructions and members of the ASCC.

Pictured are: Stevan Sipka, vp Asia Pacific Air Serbia; Sasa Savic president ASCC president; and Amir Klicic corporate sales manager Etihad at the Etihad Airways Corporate Suite event.

Round 14 Winner
Congratulations
JAMIE TOGAFITI
from Scenic

Jamie is the top point scorer for Round 14 of Travel Daily's NRL footy tipping competition. He's won a \$100 travel voucher courtesy of Expedia.

Major prize for the 2017 footy tipping competition is two return economy class airfares to any one of **EMIRATES** 39 European destinations.

NSW permit TFS-17-11499 ACT permit TF-17-00255

20 YEARS
FLYING INTO AUSTRALIA

WIN TICKETS TO CHINA AND LONDON

TERMS AND CONDITIONS

To celebrate 20 years of flying into Australia, the launch of new direct service between Melbourne and Shenzhen and the increased capacity between Guangzhou and London, China Southern Airlines is offering Travel Agents in Australia the opportunity to win a return Business Class ticket to any China Southern Airlines destination in China or to London!

To win, correctly answer each daily question in June and have the most inspired response to the final question.

The best response will be the winner of the CZ return Business Class ticket from Australia to London and the second best one will be awarded with the return Business Class ticket from Australia

7) What type of aircraft does China Southern Airlines currently operate between Brisbane and Guangzhou?

to any CZ destination in China. Send your entries to csair@traveldaily.com.au



Travel Daily is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry - sign up at www.traveldaily.com.au.

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Travel Daily **CRUISE** **travelBulletin**
WEEKLY

Consolidated Travel and Lufthansa group would like to reward you with vouchers for new bookings ticketed during June 2017.

\$50 Voucher for every return Economy class ticket

\$75 Voucher for every return Premium Economy class ticket

\$100 Voucher for every return Business class ticket

Plus more prizes to be won!

1 x Ipad Mini awarded to LHG Quiz winner

[Click here](#)

eXperts

\$500 LHG credit offered to one lucky winner per state who registers for eXperts

<https://www.lufthansaexperts.com/>



CONDITIONS: Valid for tickets issued by Consolidated Travel or via Quicketicket between 01 June - 30 June 2017 on LH/LX/OS International itineraries ex Australia plated on LH (220), LX (724) & OS (257) ticket stock on the Consolidated Travel IATA only. Domestic & Trans-Tasman, Child, Infant, Group Sales, Wholesale and Cancelled or Refunded tickets are not eligible. The prizes are open to all full time international selling agents only. Consolidated Travel & Lufthansa Group reserve the right to alter or cancel the promotion any time. Vouchers are capped and all claims must be emailed to promotions@consolidatedtravel.com.au by COB 07 July 2017. It is a condition of accepting the prize that: the prize winning agency accepts any conditions of use of the various components of the prize. Prizes must be taken as stated and no compensation will be payable if a winning agency is unable to use a prize as stated. Receipt of a prize may have Fringe Benefits Tax (FBT) implications. To the extent that there is any FBT liability, this will be paid for by the employer of the recipient. The grossed-up value of a prize and any other Fringe benefits the recipient receives during the course of the FBT year may be reported on the recipient's annual PAYG Payment Summary as required by taxation law. All prizes include GST where applicable and taxes are included in the price of the ticket and land content. Consolidated Travel Group ABN 60 004 692 791. Date of issue 31 May 2017.



Consolidated Travel
Group



Working in partnership with the Australian Travel Industry

Part- Time Consultant

Sydney, Competitive Salary, Ref: 2896RM1

If you are an experienced Retail Travel Consultant who enjoys face to face selling and is looking for more work life balance this is the role for you. Fantastic opportunity to work for one of Australia's leading travel companies in a busy store with repeat and referral clients where you will be part of a fun and supportive environment dealing with friendly customers focusing on both domestic and international itineraries selling exciting and adventurous worldwide destinations.

For more information please call Ruth on (02) 9119 8744 or click [APPLY](#) now.

Training Performance Leader

Sydney, \$55k + Super, Ref: 2900SO3

This extremely successful company are growing furiously and are one of the largest travel groups in Australia. They have amazing offices and are located in a fantastic area with cafes and shops to keep you entertained. Work for someone that values you and who makes you love coming into work everyday. You will be an integral part of the leadership team responsible the training and development of the reservations sales agents in brand product knowledge, systems and booking systems.

For more information please call Sasha on (02) 9113 7272 or click [APPLY](#) now.

Air Desk | Airfare Manager

Brisbane, \$70-\$80k + super, Ref: 2912SZ1

With 4 global offices worldwide and over 250 staff members, my client is a growing and rapidly expanding business located in the heart of Brisbane. This newly formed position is for a airfares specialist wanting to make their own stance in a position & really manage their own work load whilst managing and building a team of consultants. If you have an understanding of wholesale and gross fares plus solid knowledge of a GDS or all 3 proficiently then this could be your dream job.

For more information please call Serena on (07) 3123 6107 or click [APPLY](#) now.

Groups & Corporate Travel Consultant

Melbourne, \$60-\$65k, Ref: 2903HC1

Our client is looking for a travel professional with corporate, incentives & groups experience to join a fantastic boutique TMC in Melbourne. The successful candidate will ideally have a good telephone manner with excellent people and customer service skills. You will be experienced in the travel industry and have exposure to group reservations & corporate experience. You should have a passion to succeed and be keen to continue your career as this role will be looking to develop into a 2IC.

For more information please call Hannah on (03) 9988 0616 or click [APPLY](#) now.

Temporary Travel Administration Assistant

Sydney, \$25 per hour inclusive super, Ref: 2916/RM1

Are you an experienced Travel Administrator who can hit the ground running and is experienced in GDS and Excel. This leading Sporting and Events Management company based in North Sydney needs your help for 3 months starting asap. This role will be responsible for coordinating and booking logistics for standard event packages as well as coordinating group logistics and other adhoc bookings and duties. You must love customer service and must have recent travel industry experience.

For more information please call Ruth on (02) 9119 8744 or click [APPLY](#) now.

Corporate Travel Consultant

Brisbane, Hourly Rate (Negotiable) + Super, Ref: 2918CNA

Our client, an international TMC, are on the look out for motivated travel consultants who are looking to take their career to the next level. If you are looking for a company where you can enjoy career progression, recognition, rewards and fun office culture, then this is the opportunity you've been searching for. This corporate travel role would suit an experienced, international corporate with extensive GDS experience wanting to earn more and be challenged in their career!

For more information please call Chandini on (07) 3123 6107 or click [APPLY](#) now.

Inbound Travel Consultant

Melbourne, \$45-50k, Ref: 2802HC1

Are you an Australian travel specialist? This is a rare role to join a fantastic company and offer outstanding customer service, amazing product to travel agents and direct customers - this is the inbound travel role for you! This outstanding company are looking for a fantastic Inbound Groups Travel Specialist to join the team, offering amazing product to direct customers and agents. You will be offering a range of services, from hotels, car hire, day trips and special interest tours.

For more information please call Hannah on (03) 9988 0616 or click [APPLY](#) now.

Business Development / Sales Manager

Perth, \$110k, Ref: 2898SJ1

Do you have sound understanding of Corporate Travel Sales, Business Development experience & a proven sales record? A leading Travel Management company are looking for a Sales / Business Development Manager to assist with their ongoing expansion across the WA Corporate market. You will be sourcing new leads, building rapport & developing relationships with key prospects. This is a rare chance to develop your senior business development experience with a leading TMC & enjoy fantastic earnings.

For more information please call Sarah on (08) 6365 4313 or click [APPLY](#) now.



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Fiji's National Carrier has a proud and rich tradition of creating unforgettable memories for our customers. We are an airline with a proud past and a bright future. At Fiji Airways we are passionate to be the best. We are currently looking for a driven and passionate individual to join our team in our Sydney office for the following role:

CHANNEL EXECUTIVE - SYDNEY

As the Channel Executive you will promote Fiji Airways sales through effective working relationships with key trade partners in order to exceed targets. You must have a detailed understanding of the opportunities with each trade partner. You must create and implement plans in order to optimize channel performance. You will work closely with the Regional General Manager Australia to ensure effective use of agreed marketing resources. You must support the regions overall business objectives and work as a team to ensure the region's overall objectives are met and exceeded. You will monitor and provide insights in your respective channels to Marketing.

To be successful in the role you must possess a Bachelor's degree in Business or Marketing field, with strong academic performance. You must have at least five (5) years of sales and/or marketing experience in the travel and tourism industry and must have experience in an agency environment and exposure to a range of selling methodologies, especially B2B relationship management. You must follow up and secure group enquiries. You must have strong analytical skills and willingness to learn. You must have sound business acumen. High level of proficiency in Excel, Word, PowerPoint and other business tools. Excellent written and verbal communication skills. You must be able to embrace change with an innovative approach to problem solving. You must enjoy presenting and be able to manage your own time and tasks.

Applicants must be legally entitled to work in Australia.

Applications close on Saturday 17th June 2017

If you think you have what it takes and want to be part of our world visit our Careers Page and apply online at fijiairways.com/careers. Fiji Airways thanks all applicants, however, only those qualified will be screened and only those selected for an interview will be contacted.



fijiairways.com/careers

WILL YOU BE CROWNED PEOPLE'S CHOICE: TRAVEL AGENCY OF THE YEAR 2017?

Voting is NOW OPEN for the NTIA People's Choice: Retail Travel Agency of the Year. To win, have your clients vote for you as their favourite ATAS travel agency.

HOW DOES IT WORK?

The Travel Agency with the most consumer votes will be crowned the NTIA People's Choice: Travel Agency of the Year and awarded at the NTIA Gala Dinner on Saturday 22 July 2017.

WHY SHOULD MY CLIENTS VOTE?

To incentivise consumers to vote APT are offering Australians the chance to win a Mekong River Cruise for two people valued at over \$7,000.

HOW DO CONSUMERS VOTE?

There are two ways to vote:

1. Purchase any Australian Traveller or International Traveller Magazine. Complete the survey and mail to Reply Paid 85483, Suite 101, 15 Belvoir St, Surry Hills NSW 2010, OR
2. Go online to www.internationaltraveller.com/travel-agency-of-the-year-2017

Voting closes Friday 30 June 2017.





Cruise Holidays

Cruise Holidays is the only network of Cruise Specialists in Australia to offer both Home Based Agent and Retail Partner opportunities.

MOVE your cruise business up a gear and take advantage of the fastest growing segment of the Australian travel industry at a fraction of the cost of doing it alone. At Cruise Holidays you will benefit from an industry leading personalised website with full cruise search and booking capability and marketing done for you all for one low monthly fee.

LOOK WHAT'S INCLUDED:

WEBSITE - Your own personalised full service, mobile compatible and editable website with live search and booking facility and thousands of cruises to search from.

E-NEWSLETTER - Personalised and delivered weekly to your client base and featuring the best cruise deals as they're released.

PRODUCT MANAGEMENT - We're constantly releasing new fly & cruise packages and special groups to entice your clients and prospects.

TECHNOLOGY - Our reservations & customer relationship management system is purpose built for cruise specialists and will set you apart from your competition.

INTRANET - Cruise Holidays' in house resource centre for all things

cruise plus plenty of information to help you grow your business.

TRAINING & SUPPORT - Our initial program will take you step by step through all our systems and our experienced management team is at hand to help you develop your cruise business.

WHAT DOES CRUISE HOLIDAYS INCLUDE?

- Website
- E-newsletter
- Product management
- Technology
- Intranet
- Training & support
- On-your-behalf marketing

