

Travel Daily

First with the news

Tuesday 7th August 2018



NTA mobile travel agents

Have it all...

lifestyle, career, rewards #gomobile

Call us today

Call Jackie 0409 911 541 for a confidential appointment in Canberra 2-3 August. Other cities available.

TK Bali flights

TURKISH Airlines has confirmed the launch of nonstop flights between Istanbul and Denpasar.

GDS screens indicate the new route will commence operation from 17 Jul 2019, initially with a thrice weekly A330-300 service, increasing to daily from 08 Aug next year.

Bali is TK's second destination in Indonesia after Jakarta.

Carnival \$72/day!

CARNIVAL Cruise Line today launched a 72-hour sale, with fares starting at \$72 per person per day for *Carnival Legend* and *Carnival Spirit* voyages departing in Oct and Nov.

The \$72 lead-in offer is valid for twin share interior cabins, based on a total fare of \$576pp for an upcoming eight-day *Carnival Legend* cruise ex Sydney to the Great Barrier Reef dep 24 Oct.

Bookings must be confirmed by midnight tomorrow.

Japan appoints local rep

THE Japan National Tourism Organisation (JNTO) is expanding its focus on the Australian market, this morning confirming the appointment of Julie King & Associates to assist with PR, marketing and consulting for FY18.

JNTO Sydney office executive director Kana Wakabayashi said the objective was to "improve JNTO's position as a promotional destination partner for tourism industry media, influencers and other relevant agencies".

She said the Julie King team would also provide consultation on how to improve future marketing activities, building on King's extensive connections and expertise in Australian and international markets.

King said she was delighted at the new partnership.

"Japan is achieving huge growth at the moment from the Australian market and is a destination with great diversity

which offers lots for visitors from this region to experience year-round," she said.

King said her organisation looked forward to connecting more partners with JNTO, and also bringing the "lesser known areas of Japan to life".

Other key clients for Julie King & Associates include the Seychelles Tourism Board and the Dubai Department of Tourism & Commerce Marketing.

Upcoming activities for JNTO include the Visit Japan Travel Mart and Visit Japan MICE Mart, which will take place in Tokyo next month under the combined banner of Tourism Expo Japan.

Zagreb in focus

THIS month's Travel Industry Exhibition in Sydney will once again give attendees an opportunity for an up close and personal update on Zagreb, the capital of Croatia, which is currently one of the hottest destinations for Australians.

The new format show takes place at Sydney's Dockside on 21 and 22 Aug, with exhibitor details and registrations now available at travelindustryexpo.com.au.

For more on Zagreb see page 11.

Airbnb biz boost

AIRBNB is introducing new search filters aimed at corporate travellers after reporting a "sharp rise" in business travel bookings.

Almost 700,000 companies globally have signed up for the Airbnb for Work program, with the new option allowing clients to search by property type, nightly rate caps and amenities that fit into travel policies.

Today's issue of TD

Travel Daily today has nine pages of news and photos, plus full pages from:

- TMS Talent/inPlace
- Zagreb



Goodbye Winter, Bonjour New Caledonia

#BoardNow fly to **NOUMEA** from:

\$270

ONE WAY

Sale ends 24 AUG

*All taxes included. Terms and conditions apply

Aircalin nouvelle calédonie www.aircalin.com

Have the freedom to give your customers what's right for them

Earn. Travel. Live. More.

Find out more

1800 019 599



CHINA EASTERN AIRLINES TICKET BONANZA

Sell China Eastern Airlines and issue via Air Tickets to be eligible to WIN 2 Business Class Tickets to Europe or China!

Incentive period 23 July – 19 August 2018



16 PRIZES TO BE WON!

*Terms and conditions: Valid on China Eastern Airlines international tickets ex Australia issued on MU (781) stock via Air Tickets/SmartTickets ONLY. The agency must achieve a minimum of \$5,000 in MU net sales revenue through Air Tickets to be eligible. The three agencies (one in NSW, one in VIC, one in QLD) with the highest MU sales revenue ex Australia will win two business class tickets to their choice of MU destination in Europe travelling on MU. The three agencies (one in NSW, one in VIC, one in QLD) that demonstrate the highest growth in MU sales revenue ex Australia over the corresponding period in 2017 will win two business class tickets to their choice of MU destination in Europe travelling on MU. The agency in NSW, VIC or QLD with the highest MU sales revenue ex Australia to China will win two business class tickets to China travelling on MU. The agency in NSW, VIC or QLD with the highest growth in MU sales revenue ex Australia to China over the corresponding period in 2017 will win two business class tickets to China travelling on MU. An agency cannot win more than one prize as stated above. Prize winning tickets must be issued by 30 November, 2018. Taxes are at the expense of the prize winners. Infant, cancelled, group bookings and refunded tickets are ineligible. Prizes are non-transferable and any FBT implications are the responsibility of the winning agency. Sales will be automatically tracked by China Eastern Airlines and Helloworld Travel who reserve the right to cancel or alter the conditions of the incentive at any time.



Intrepid certified

THE Intrepid Group has become the world's largest travel company to attain B Corp certification, having been assessed for its social and environmental performance, accountability and transparency.

The status involved an audit of 23 companies in the group and resulted in an overall score of 82.7 as part of an effort to provide "truth in travel" and quantify its purpose-led model.

"B Corp certification tells our travellers about the people behind the brands and provides a mark of trust that we're committed to being a business that benefits people and the planet," Intrepid Group ceo James Thornton said.

The certification coincides with the third anniversary of Intrepid's shareholder split from Tui Group.

Surabaya consulate

DFAT has opened a new consulate-general in the Indonesian city of Surabaya.

The new East Java office is Australia's fourth diplomatic post in Indonesia, with Foreign Minister Julie Bishop saying the expansion is a "demonstration of Australia's commitment to our relationship with Indonesia - a close neighbour and one of the most important and dynamic democracies in our region".

As well as working on trade and economic partnership links, the new consulate will provide consular services to Australians.

Lombok flights boosted

INDONESIAN authorities have begun coordinating additional flights from Lombok as thousands of visitors seek to leave the island after its devastating earthquake.

The country's Tourism Minister Arief Yahya said extra flights and landing slots were being coordinated with local carriers, including Garuda Indonesia which was planning between four and six additional services to assist with evacuations.

He also appealed to international carriers to prioritise passengers affected by the disaster, saying "please support their needs and waive penalties".

Evacuation efforts continued this morning among the Gili Islands off Lombok's north-west coast, where thousands of visitors were being retrieved by boat.

Visit Indonesia said three key areas had been impacted by Sun evening's quake - the Gili Islands, the western Senggigi region and northern Lombok.

"Hotels in the affected areas are determining damage and guests have been evacuated as a precaution," a Visit Indonesia spokesperson said.

Kerwin to ETM

AMBER Kerwin has taken a new role as sales manager, events at Event Travel Management.

She joins the company after more than four years at ATPI Voyager, and prior to that almost a decade at Flight Centre.

"Any passengers with bookings are encouraged to check with the hotel concerned."

Other areas in Lombok's south had been largely unaffected and were open for business, the spokesperson said.

Properties including the Novotel Lombok Resort and Villas, Sempak Villas and the Selong Selo Resort were still operational.

The Bali Tourism Board said the island remained safe, although the quake had been felt throughout Bali and had caused damage to several buildings including two shopping malls.

DFAT yesterday updated its travel warning for Indonesia to highlight the Lombok earthquake, saying travellers should check with their airlines and accommodation provider before travelling there.

Those in the country should monitor media and follow the instructions of local authorities.

BA slams LHR wait

BRITISH Airways chief Alex Cruz has attacked immigration operations at London Heathrow, saying travellers routinely face queues of two hours.

The airline ceo has labelled the bottleneck a "border farce" in a letter to *The Times*, and says queues are significantly worse than other major hubs around the world.

He called for action to achieve wait-time targets of 45 mins.

Adventurer details

CORAL Expeditions has released further details of the maiden 2019/20 season of its new ship *Coral Adventurer*, scheduled to debut on 22 Apr.

After a sold-out inaugural cruise from Singapore to Indonesia and Darwin, the 120-passenger ship will offer a series of itineraries in Papua New Guinea, Indonesia and northern Australia, including the Kimberley.

Twelve itineraries have been announced, including a 10-night Wildlife and Warriors of West Papua round-trip from Darwin, a 10-night Kimberley Coast between Broome and Darwin, and a 12-night Spice Islands & Raja Ampat from Darwin to the Indonesian island of Biak.

TA adds Korea reps

TOURISM Australia has appointed a representative agency in South Korea in an effort to refocus its trade activities.

The organisation has chosen Seoul-based H Plus to represent Australia's tourism initiatives among trade partners.

Tourism Australia last year advertised for a country manager for South Korea (*TD* 11 Aug), but opted to close its Seoul office and open tenders for a GSA arrangement in May (*TD* 22 May).

H Plus will also provide support and training for the Aussie Specialist Program to equip front-line travel sellers with the knowledge and skills to sell Australian tourism product.



PONANT
YACHT CRUISES & EXPEDITIONS

TRADE INCENTIVE:
For every passenger booked on a Kimberley or Antarctica Expedition cruise before 31 August 2018 receive:

\$500* FOR YOU + **5% BONUS Commission!**

► DISCOVER HOW





Serko seeks \$15 million

LISTED travel technology provider Serko today announced a capital raising initiative, seeking NZ\$15m in funding to allow the company to expand into new international markets.

Serko recently boosted its capital base from NZ to include the Australian Stock Exchange (**TD** 26 Jun), and also signed a letter of intent with Flight Centre (**TD** 31 Jul) which is expected to see revenue grow up to 30%.

The underwritten offer is priced at NZ\$2.75 per share, a discount of just 3.2% to the company's last traded price yesterday.

There is no share purchase plan in connection with the placement but certain NZX participants will be invited to participate on behalf of their NZ and Australian retail shareholder clients.

Serko said it was raising the extra funds to allow it to invest in revenue-driving initiatives,

including the establishment of sales and support functions in new international markets.

The company also aims to accelerate product development and integrate local content and functionality in overseas jurisdictions, "which are required in order to appeal to a wider range of Travel Management Companies and corporate users".

Serko said the NZ\$15m would also provide funding capacity for potential acquisitions that delivered additional customers.

The company is currently rolling out its new Zeno platform, with about 65% of transactions set to switch over from Serko Online.

Revenue for the 12 months to 31 Mar has increased 28% to NZ\$18.3 million, with the company reporting a maiden profit of NZ\$2m before tax, compared to a \$5.3 million prior year loss.

Evergreen success

EVERGREEN Cruises & Tours says it has seen a strong take-up of its 2019 Europe Earlybird program, with almost 90% of its "best value" staterooms sold.

Evergreen director of sales, marketing & product, Angus Crichton, said the company's guests had "responded enthusiastically to the recent launch of our new Star-Ships in France and Portugal, and to the exciting new cruise and land combination options".

The Evergreen 2019 brochure includes new product in Russia and the Dalmatian Coast, while there are a few cabins still available on the perennially popular 15-day Splendours of Europe river cruise, priced from \$4,595 per person.

Earlybird offers are available until 31 Aug, and include a smorgasbord of fly free, no single supplement, "dollar discount savings" & more - 1300 383 747.



Window Seat

CORPORATE Travel Management is making the most of its multiple wins at last month's National Travel Industry Awards (**TD** 23 Jul), rolling out the NTIA logo on client proposals, email signatures, EDMs and much more.

One of the more unusual executions (**pictured**) is getting widespread attention, with CTM offshoot flybuys travel - winner of the Best Online Travel Agency Award - appropriately appearing on shopping dockets in Coles supermarkets across Australia.



exc!te
HOLIDAYS

THE ULTIMATE GUIDE TO
New Calédonia

BOOK NOW

nouvelle calédonie
Pacific heart

TAFE launches SkillsPoints



NSW Minister for Tourism and Major Events, Adam Marshall, last month formally opened the state's ninth SkillsPoints headquarters, with the Coffs Harbour-based facility to focus on tourism.

SkillsPoints provide a dedicated industry-specific focus and point of contact for employers, and are strategically located to support regional economies.

TAFE NSW managing director Jon Black said "working with industry is an absolute priority

for us...as is getting students into meaningful employment.

"Through these SkillsPoints, the cutting edge training and resources will be available to students anytime and anywhere, with 130 campuses and delivery points across the state," he said.

Marshall is **pictured** above left with Andrea Poletti, TAFE NSW head of SkillsPoint, tourism & experience services; Rick Myatt of AFTA Education & Training; and Jon Black, TAFE NSW md.



Munich distraction

SEVERAL airport security employees have been dismissed from Germany's Munich Airport, after an incident last week which saw a passenger pass through a checkpoint without being scanned.

Flights were grounded for seven hours after an officer was distracted chatting to colleagues, with the omission not recognised until the unscanned woman had boarded her flight.

More than 300 services were cancelled, at an estimated cost of more than \$1 million.

Saudi suspension

SAUDI Arabian Airlines has suspended its nonstop services from Jeddah to Toronto, Canada.

The move follows a diplomatic stoush in which Canadian officials issued a public call for the release of civil rights activists.

SV announced via Twitter that services would cease on 13 Aug.

US flags regional relaxation

THE US Transportation Security Administration (TSA) is considering eliminating passenger screening at over 150 small and medium-sized airports, according to a *CNN* report last week.

An internal document cited by the network says the plan would see airports with aircraft of 60 seats or fewer operate without TSA oversight, bringing a "small (non-zero) undesirable increase in risk related to additional adversary opportunity".

Rather than screening on departure, the change would see passengers and luggage arriving from the smaller ports screened when they arrive at their destination for connecting flights.

If implemented, the move is estimated to save more than US\$110 million annually, which could be redirected to strengthening security at larger airports across the country.

HOW WOULD YOU DO ABU DHABI?

Create your dream Abu Dhabi itinerary for a chance to win one of 30 seats on our mega famil!

Enter now

Abu Dhabi 
YOUR EXTRAORDINARY STORY

hala
abu dhabi

الإتقاد
ETIHAD
AIRWAYS
ABU DHABI

Tuesday 7th August 2018

OTG Sri Lanka kids

ON THE Go Tours has launched three new group tours to Sri Lanka that are designed to cater to the needs of families with young children and teenagers.

The eight-day Sri Lanka Family Adventure package kicks off 27 Oct starting from \$1,395 per adult and \$695 per child (low season) and includes explorations of the Dambulla cave temples and the ancient Sigiriya rock fortress.

Also new is the nine-day Sri Lanka Adventure for Teens starting from \$2,895 per adult and 13-day Kids, Cultural Triangle & Beach Tour, leading in at \$2,595 per adult.

Albany to light up

ALBANY in WA will be home to The Field of Light: Avenue of Honour installation between Oct 2018 and Apr 2019, comprised of 16,000 glass spheres honouring the spirit of the Anzacs.

Savoy refurbishment

THE Savoy Hotel on Little Collins in Melbourne is set to reopen in Oct following a multimillion dollar renovation.

The 163-room property will operate under the TFE Hotels Collection brand and will be refreshed with a modern design that pays tribute to the art deco era of when the original hotel was built in 1928.

"This magnificent hotel will reclaim its position as a grand hotel of Melbourne," said TFE Hotels chairman Allan Vidor.

Hyatt wellbeing

HYATT Hotels Corporation has appointed Mia Kyracos to the role of senior vice president, global head of wellbeing.

She will report to Hyatt's chief commercial officer Mark Vondrasek and be charged with developing a global wellbeing strategy for guests and staff.



NYC & Company was in Australia last week, accompanied by a group of key NYC tourism representatives to promote the virtues of visiting the city in 2019 to Aussie travellers.

The delegation included reps from the Empire State Building, New York Hilton Midtown, One World Observatory & the Museum of Modern Art (MoMA), who were in town to participate in a series of trade events and industry briefings.

The new global initiative from NYC & Company is "2019: A Monumental Year", a marketing push to promote the city's list of upcoming attractions debuting next year such as The Statue of

Liberty Museum opening in May, an expanded MoMA in Jun, & the hosting of the LGBTQ celebration WorldPride event from 01-30 Jun.

"With an abundance of blockbuster openings across New York City and the historic 50th anniversary of Stonewall, 2019 will truly be a monumental year," said NYC & Company senior vice president of global communications Chris Heywood.

Pictured: Attendees meeting with the delegation at the MoMA Exhibition at the National Gallery of Victoria which included Lisa Hahn, APT; Kristin Hellmrich, NYC & Company; Brooke Rolley, Travelmarvel; and Cheryl Gilchrist, Travelmarvel.



Experience luxury like never before

To celebrate the Australian launch of Qatar Airways' revolutionary new Qsuite and the opening of the Mondrian Hotel in Doha, simply sell Qatar Airways and sbe Hotel Group for your chance to win the Grand Prize*:

- 2 return Business Class tickets on Qatar Airways to London via Doha
- 3 nights at the Mondrian London
- 2 nights at the Mondrian Doha

Email ausupport@au.qatarairways.com for the entry form, and full terms and conditions.

Mondrian London

Located in the heart of London's Southbank along the River Thames, Mondrian lights up the stellar European capital with a vision of contemporary style and sophistication unlike any other.

Rates from GBP E200 per night.
mondrianlondon.com



MONDRIAN
LONDON



GOING PLACES TOGETHER

* Incentive valid until 10 August 2018. All NSW, ACT, and QLD travel agencies are eligible for this incentive. Eligible bookings will earn points; the agent with the highest number of points at the end of the incentive will be awarded the Grand Prize. Please email ausupport@au.qatarairways.com for full details on point allocations and the entry form. Grand Prize hotel nights include breakfast. Prize tickets do not include fuel surcharge and other taxes; these are payable by the winner at time of booking. The Grand Prize must be used during low season; November 2018 or February - March 2019. All arrangements, including flights and accommodation, are subject to availability at time of booking. Hotel rates are subject to change at any time.

Chimu drought relief

CHIMU Adventures is doing its bit to help Australia's drought-stricken farmers, with a new offer to donate a bale of hay for every booking made during Aug.

The contributions will be made via charity group Rural Aid, with Chimu also encouraging other travel industry players to join the initiative - more details at chimuadventures.com.

Roman leaving HTO

KRISTEN Roman, who has been public relations manager for Hawai'i Tourism Oceania since Feb last year, is leaving the organisation this Fri.

Roman is relocating to London, while Janaya Birse will step in to assist the HTO team with public relations going forward.

Indigenous program

THE first program details for this year's Australian Indigenous Tourism Conference (AITC) have been unveiled, with a wide variety of sessions on topics such as cruising, Women in Tourism Business, accessible tourism and Pathways for Aboriginal Youth.

Highlights include a keynote presentation from Eddie Fry, chair of Indigenous Business Australia, along with details of the new Camping with Custodians Program - an Australian-first initiative which builds campgrounds on Aboriginal lands.

Visit Victoria is a key sponsor of the event which takes place at the Mantra in Lorne from 30 Oct-01 Nov 2018.

Further details and registrations for prospective attendees are now available at aitc.org.au.



CROOKED Compass founder Lisa Pagotto's appearance on Network Ten's *Shark Tank* (TD 13 Sep 2017) didn't result in a deal, but ended up with a life-changing experience for one of the Sharks, Red Balloon founder Naomi Simson.

After the program Simson struck up a mentoring relationship with Pagotto, while her boutique tour operator Crooked Compass in turn became Red Balloon's first international product partner.

The pair (**pictured**) recently undertook Crooked Compass's *Reindeer Tribes of Mongolia* trip in north-western Mongolia - and for the first time in 20 years Simson put an "out-of-office" message on her email, with the journey forcing her to disconnect.

The unique itinerary saw them

meet the Tsaachin tribe (reindeer people), a diminishing nomadic group with only a few hundred people remaining, spread across 100km² of Mongolia.

Pagotto will once again feature on tonight's episode of *Shark Tank* as the program revisits some of the success stories from last year's season.

The show will be broadcast on Network Ten at 9pm tonight.

KE to Boston

KOREAN Airlines will launch non-stop flights between Seoul Incheon and Boston in Apr next year, as part of the carrier's newly minted joint venture with Delta Air Lines (TD 03 May).

The new route will operate five times weekly using 787-9 aircraft.

Wendy Wu Tours.

2019 EARLY BIRD SPECIALS

SAVE UP TO \$1,800^{PP}

ASK US ABOUT OUR LATEST INCENTIVE!

WENDYWUTOURS.COM.AU/AGENTS

Home Based Afterhours Corporate Part-Time Role

- Must be proficient on Sabre
- Must be proficient in ticketing & reissues
- Tramada Next Gen an advantage
- 26hrs or 30hrs per week with capacity to work more hours
- Predominately Weekend work
- Must be prepared to work additional shifts eg: covering annual leave (paid on an hourly rate)
 - **Home based role**
- Roster & Salary provided on application
- Does not need to be Sydney based but must be Australian based

Contact Svet at spetrevski@stageandscreen.com.au or call 0400153507

BULA! Earn a spot on a **Famil to Fiji** for 3 Nights & 4 Days with Fiji Airways and CVFR Consolidation Services

Click here for T&C's

Sale Period: 01Aug2018 - 31Aug2018

Travel Period: on/before 31Dec2018



FIJI
AIRWAYS

CVFR
CONSOLIDATION
SERVICES

Quest opens in Penrith



QUEST Apartment Hotels has opened the 115-room Quest Penrith, offering studio, one- and two-bedroom configurations spread over seven levels.

The property is adjacent to Penrith railway station and within walking distance of Westfield

Penrith & features on-site parking, a conference room and gym.

Quest Apartment Hotels gm - growth James Shields said Penrith was a centre with strong potential and ambitions for growth.

"Opening Quest Penrith provides an opportunity for strong business growth, with the region's target of creating 25,000 new dwellings and 40,000 new jobs by 2031," he said.

"Penrith is set to be a major beneficiary of the \$59 billion Western Sydney Airport development, with the project expected to create long-term employment opportunities for the wider region."

Quest is set to open 12 new properties over the next 18 months across Australia, New Zealand and the United Kingdom, including in St Kilda Road, Notting Hill, Burwood East and NewQuay, Vic; Canberra City Walk, ACT; South Perth foreshore, WA, and Orange, NSW.

Emirates 15 years

EMIRATES is celebrating 15 years of service to Auckland, NZ.

Since its inaugural flight from Auckland, the airline has grown to 21 weekly flights from the city.

Thierry Antinori, Emirates' exec vp & coo said, "we are proud to contribute to the city's thriving tourism and trade industry".

Patagonia deal

AUSTRALIS Patagonia Cruises is offering 25% off select departures to Chile & Argentinean Patagonia between Sep and Dec 2018.

Prices start from US\$1,449 per person, valid on bookings made before 30 Aug.

For info, [CLICK HERE](#).

IAG HY results

INTERNATIONAL Consolidated Airlines Group (IAG) has posted a 3.1% increase in revenue for the six months to Jun 2018 when compared to the previous corresponding period.

The revenue result of €9.938 billion was up from €9.591 billion logged last year, with the group also recording a Profit After Tax of €1.408b, representing a healthy 132% spike on 2017.

Sheraton wine room

SYDNEY'S Sheraton on the Park has introduced a new Gallery Wine Room on its lobby level, offering fine wines from around the world, paired with food and artisan cheeses.

Open from 5pm Tue to Fri, the new venue is marking its debut by serving tasting flights from Adelaide Hills winery The Lane.

The hotel recently unveiled a \$40 million renovation of its guest rooms and Club Lounge.

Train drug bust

TWO men travelling on the Indian Pacific train to Perth have been arrested after a bag search revealed they were carrying 33kg of Methamphetamine, according to a statement by West Australian Police.

Are You Courageous & Pioneering? Welcoming & Stylish?

Do you take pride in your professionalism and the quality of your work? Do you strive to deliver extraordinary customer service and travel experiences to clients?

Right now, we have some incredible career opportunities open, including the following:

- Africa Travel Consultant
- Inbound Reservations & Operations - various roles
- Cruise Turnaround & Shorex Teams - various roles
- IT Support

Click here to find out more or call Abercrombie & Kent on (03) 9536 1800.



Abercrombie & Kent
www.abercrombiekent.com.au



SUPER XV GRAND PRIZE

Congratulations

PAM SEGAL

from **Australian Pacific Travel & Tourism**

Pam has won two return economy tickets to Christchurch, flying with Emirates.



Thanks to everyone who took part across the season.

NSW LTFS/18/22019 / ACT TP 18/00256

Dubai record stats

DUBAI has welcomed a record of 8.10 million international overnight tourists during the first six months of 2018, a consistent increase on the same period last year, according to figures released by Dubai Tourism.

Russia had jumped five spots with the highest recorded growth at 74%; India, Saudi Arabia and the UK retained the top three positions with India up by 3% in H1 2018, bringing in the highest number of international guests.

Germany, France and Italy also experienced double-digit growth.

Figures showed the emirate's tourism sector at the end of 2017 was worth AED109 billion (A\$40 billion) a year.

Convention for SC

THE Queensland Government yesterday committed \$700,000 towards developing the Sunshine Coast Entertainment, Convention and Exhibition Centre via its Maturing the Infrastructure Pipeline Program.

The Centre's capacity will depend on the configuration of rooms, but has potential for an 1,800-person plenary hall; a reconfigurable 3,900-person exhibition hall and concourse; seven meeting rooms for a maximum 580 people; a board room & a 1,500m² external plaza.

The plan also includes an eatery, rooftop terrace cafe, a bar and a convention hotel within close proximity to the centre.

Corporate Travel Consultants - After Hours Team Perth

QBT A member of the Helloworld Travel Group



- New opportunities for Experienced Corporate Travel Consultants
- Unique Corporate Consulting Role in supporting QBT's Afterhours Team
- Working Monday – Friday only with shifts starting mid-afternoon and finished by 20:00
- Australia's best Government and Corporate clients
- Participate in 1 of the industries highest earning incentive program – your productivity drives the outcome

Due to continued business growth at QBT, we are seeking to grow our after-hours team and looking for experienced Multi-Skilled Corporate Travel Consultants ready for the next move in their travel career. Following on from QBT's success with being appointed the Sole Travel Management Provider for the Whole of Australian Government, this is a fantastic opportunity to be part of an evolving TMC.

This role will allow great flexibility with shifts commencing mid-afternoon and completed by 20:00 Monday to Friday.

Your success in this position will be underpinned by your extensive previous corporate travel experience and your insightful customer service. As part of our Perth Office based After-Hours support team you will often work with our high-profile clients, in urgent circumstances therefore your ability to respond professionally and thoughtfully under pressure will be regularly put into practice.

Why work at QBT?

- Use industry leading technology everyday
- Work with Government and Corporate clients
- Participate in 1 of the industry's highest earning incentive program – your productivity drives the outcome
- As a member of the Helloworld Group - working at QBT will provide you the opportunity to be part of Australia's leading integrated travel business.

At QBT, you will join a team that truly believes in 'Business travel made simple'.

To apply please send your CV and cover letter to careers@helloworld.com.au

Only successful applicants will be contacted.



I START this week with a special thought for all those impacted by the earthquake on the Indonesian island of Lombok. The early reports give a bleak picture of what has occurred and no doubt over the coming days the true weight of this natural disaster will be known.

Thoughts and prayers are with all those caught up in this situation and no doubt the Australian travel industry is in full crisis mode as people want to get safe and more importantly get home.

It is a situation that will need a close eye by all, that is for sure. I would suggest that pressure will be placed on all airlines flying into Indonesia including Bali at this time, so the best approach is for us to be patient and do the best we can.

It does seem that part of the world is having its disproportionate amount of natural disaster trouble with the recent and somewhat ongoing trouble with the Mt Agung volcano on Bali and the latest earthquakes.

As a destination that Aussies just can't get enough of, it definitely puts all sorts of pressure on the authorities and the Indonesian Government to try and assist those who are stuck in the middle of all of this.

I am sure the Australian Government will do what it can to provide assistance and as mentioned, no doubt, the travel industry will do its part as we always do.

On a more positive note and closer to home, reports that the Australian Government has finally come to terms with "E" boarding passes is very good news. Those who travel regularly will know that this is available in many countries around the world and does make many of the processes and interactions with both airlines and authorities more efficient and basically easier for the traveller.

It is pleasing to see the government move in this direction, it follows the removal of the green departure card and means that one can now potentially depart Australia with a passport and a mobile phone.

No doubt more enhancements to the process will come and from what we understand some of this will come soon, including enhanced biometric processes which may include facial recognition meaning your passport can stay in your pocket.

Perhaps one day all we will need is a small microchip clipped to our ear, or under our wrist and off we go. I sometimes do think that the Tom Cruise movie *Minority Report* was way before its time, but perhaps not.

Not sure I am ready for an eye ball replacement just yet. But seriously, these passenger movement enhancements are cutting edge and the government should be congratulated for moving on these measures making the travelling experience more seamless and hassle free.

Wynn Resorts appt

WYNN Resorts has appointed Phil Satre as its vice chairman and he will step into the role at the end of the year.

Satre is currently president of the National Centre for Responsible Gaming and has more than 25 years of experience in the gaming industry.

Avis joins with Lyft

AVIS Budget Group has teamed up with ride hailing company Lyft in a deal which will see Avis add vehicles to the Lyft Express Drive program across North America.

Lyft drivers will be able to reserve an Avis rental vehicle using the Lyft app.

Camden psychic

DESTINATION Macarthur will introduce psychic night tours of Camden from 17 Aug at 7pm.

Led by psychic/medium Tracey Lee, the adults-only tour includes a visit to the Macarthur Terraces, dinner at Upstairs@Fred's, coffee and dessert.

The tour costs \$97 per person, and more info can be found **HERE**.

UAL appt new vp

UNITED Airlines (UAL) has announced the promotion of Jake Cefolia to senior vice president of worldwide sales.

Cefolia will be responsible for directing a team of 725 professionals who manage sales programs, services, relationships and revenue with corporations, travel management companies and distributors globally.

India, Ethiopia deal

AIR India and Ethiopian Airlines have expanded their codeshare agreement in a bid to create smoother connections at their respective hubs.

Under the new deal, Air India will have access to Ethiopian Air's extensive network in Africa, while Ethiopian Airlines will join Air India's expanding network in Australia and Hong Kong.

Wyndham Oregon

WYNDHAM Destinations has announced plans to begin building a vacation ownership resort in Portland, Oregon.

The WorldMark Portland - Waterfront Park is expected to feature 75 suites including studio, one- and two-bedroom suites for WorldMark by Wyndham and Club Wyndham owners and guests and is slated to open in the first half of 2019.

New Alterra cfo

THE Alterra Mountain Company has welcomed Tim Donahue to the role of chief financial officer and executive vice president.

Donahue brings more than 19 years' experience growing, building and running businesses in North America and the Asia Pacific regions, with his most recent role as head of JPMorgan's Leveraged Capital Markets Group where he helped raise money for sponsors and public corporations.

Alterra Mountain Company is a family of 13 destinations across five US states and three Canadian provinces, including Mammoth Mountain in California and Solitude Mountain Resort, Utah.

10% off EW cruises

EUROPEAN Waterways is offering an earlybird rate of 10% off whole boat charter prices on a selection of 2019 departures when booked before 14 Sep 2018.

The special includes the 24 and 31 Mar cruises on board the 12-passenger *Panache* which will sail in Holland during the beginning of the tulip season.

CLICK HERE for information.

Money

WELCOME to *Money*, TD's Tue feature on what the Australian dollar is doing.

\$1AUD = US0.738

THE Aussie dollar continues its ebb and flow against international counterparts, with this morning's rates drifting back down following a series of three-day highs.

The AUD climbed 0.3% against the pound following market worries over the "no deal" Brexit offer, while travellers to China should be pleased with current rates as the AUD continues its six-month high against the CNY.

Meanwhile, all eyes will be on the RBA this afternoon with last month's inflation result showing price pressures remained below its projected target.

Wholesale rates this morning.

US	\$0.738
UK	£0.570
NZ	\$1.097
Euro	€0.639
Japan	¥82.24
Thailand	฿24.62
China	¥5.061
South Africa	R9.932
Canada	\$0.960
Crude oil	US\$68.49

WIN A LUXURY RIVER CRUISE



This month, *Scenic* and *Travel Daily* are giving readers the chance to win a luxurious river cruise. Experience a 15-day cruise in a balcony suite. The prize includes:

- Jewels of Europe river cruise for 2 people departing Oct 2018
- All-inclusive cruise including butler service, complimentary beverages all day, everyday, all meals, and all tipping & gratuities

SCENIC[®]
LUXURY CRUISES & TOURS

To win, answer every daily question correctly and have the most creative answer to the final question. Send your answers to scenic@traveldaily.com.au

Q5. What will be the new feature in the wellness area on ships along the Rhine, Main & Danube rivers?

Fiji treetop offers

NANUKU Auberge Resort in Pacific Harbour, Fiji, has launched Treetop Dining, a private and personalised dining experience that sees guests suspended over the beach on a platform within in a 70-year-old Dilo tree.

Guests can also experience the "calming ocean acoustics" on the platform with a range of Lomana Spa luxury treatments.

Ft Lauderdale pride

FORT Lauderdale is working to establish itself as a major LGBT+ tourism hub, following the recent opening of the area's first LGBT+ visitor centre.

The new facility is the result of a partnership between the Greater Ft Lauderdale Convention & Visitors Bureau & the Greater Ft Lauderdale LGBT Chamber of Commerce and is designed to cater to more than 1.5 million LGBT+ visitors annually.

SriLankan Airbus

SRILANKAN Airlines welcomed the final addition to its Airbus A321 Neo fleet in a blessing ceremony on 30 Jul.

The aircraft arrived from Hamburg via Abu Dhabi where it was greeted by officials at the engineering A320 hangar in Kataunayake, who blessed the aircraft before it embarked on its maiden commercial flight.

The addition brings the airline's total Airbus Neo aircraft up to six.

Delta new route

DELTA Air Lines has outlined plans for a new nonstop Korean Air codeshare service between Seoul-Incheon & Minneapolis/St Paul, commencing 01 Apr 2019.

The new route, which will be operated by a fleet of newly refurbished 777-200ER aircraft, complements the airline's existing nonstop services to Seoul from Atlanta, Seattle and Detroit and will depart daily.

Transferring into
Account Mgt



Click to read our
latest **Blog**

Travel & Hospitality | Tailored Recruitment



Product Manager - Gold Coast \$65K to \$75K + super

Multi award winning travel company with a reputation for providing excellence to their clients & partners alike. As the Product Manager you will ensure that you produce & market the best deals within the travel industry. **Call Sean or Click [HERE](#)**

Operations Support - 8 mth Contract - Sydney up to \$48K + super pro rata

Support the operations team of this leading inbound travel company. Responsibilities include reservations, confirming rates with suppliers, documentation, answering calls, general admin & anywhere else you can be an asset! **Call Ed or Click [HERE](#)**

Multi-Skilled Corporate Consultant - Canberra \$50K + super + comm

Great opportunity for a retail or corporate consultant to join an award-winning travel brand. As part of this small team you will service domestic & international portfolios, bookings flights & land itineraries. No weekends! **Call Susan or Click [HERE](#)**

African Specialist - Melbourne up to \$70K + super + un-capped commission

Work as part of a team of dedicated Africa Travel Specialists - selling high end, tailor made itineraries to Africa. Liaise with retail travel agents & the general public, booking all aspects of land & air. Great commission potential & a famill! **Call Susan or Click [HERE](#)**

Luxury Leisure Consultant - Melbourne up to \$50K + super

Fantastic opportunity to join a well renowned and highly reputable travel agency in Melbourne's North/West. 2 Years' experience with Galileo is preferred along with a passion for booking luxury travel all over the world! **Call Adrian or Click [HERE](#)**

www.tmstalent.com

Click [HERE](#) to register as a Job Seeker



Visit Zagreb

The capital of Croatia



infozagreb.hr
meetinzagreb.hr

