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# HOLIDAY HANGOVER CURE

Are your customer's back at work feeling deflated and restless? Virgin Australia has the cure with up to **30% OFF SELECTED** international and domestic flights.

Melbourne to Hong Kong

from \$616\*

from \$1,107\*



#### HURRY, SALE ENDS 14 JANUARY 2018

\*Travel periods and conditions apply. Fares are available for sale and ticketing through your GDS now. Refer to your GDS for details. Fares on sale from 8 January 2018 until midnight 14 January 2018 unless sold out prior. Departing from Melbourne to Hong Kong for travel from 28 February 2017 until 28 June 2018, 17 July 2018 until 19 September 2018 and 16 October 2018 until 28 November 2018. Sydney to Los Angeles for travel from 19 January 2018 until 28 June 2018, 13 July 2018 until 20 September 2018 and 3 October 2018 until 30 November 2018. Blackout periods may apply. Prices are based on a return Economy Getaway fare.









# Travel Daily First with the news

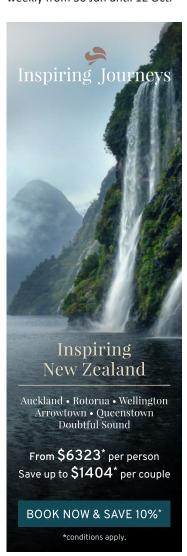
www.traveldaily.com.au Wednesday 10th January 2018

#### VA holiday sale

**VIRGIN** Australia is offering bargain Hong Kong & Los Angeles fares, under a "holiday hangover cure" sale valid to 14 Jan.

Hong Kong flights lead in at \$616 return from Melbourne. while SYD-LAX starts at \$1,107 see the cover page for details.

**MEANWHILE** VA has also confirmed it will resume direct Christchurch-Rarotonga flights, with a seasonal service to operate weekly from 30 Jun until 12 Oct.



# No group necessary - CVFR

#### EXC<u>LUSIVE</u>

**CVFR** Consolidation Services has urged independent agents to consider not being part of a buying group at all, with group md Ram Chhabra saying existing networks offer "little additional value" for many agencies.

Chhabra told **TD** "there is no need to be part of a buying group to enjoy buying power," and that CVFR was able to offer similar benefits in terms of commissions. overrides and incentives.

"We don't lock our agents into any deals, they can self-plate or issue tickets under our plates, and we offer 24/7 ticket centre service," he said, with CVFR currently dealing with agents in the corporate, leisure, VFR and OTA spaces.

Rather than a head office collecting overrides, CVFR directly passes them through at the point of sale, improving cash flow and allowing agents to "invest in their own brand rather than providing returns to head office shareholders", Chhabra said.

CVFR has strong airline relationships, and is in fact among the top seller of tickets for some leading carriers out of Australia giving the company significant leverage which it passes onto its membership.

Chhabra has issued an invitation for agents to open an account with CVFR in the light of the ructions around Helloworld's Magellan takeover, which has reportedly seen significant unrest among Magellan ranks over a lack of consultation (TD 03 Jan).

CVFR Consolidation has joined other groups including Express Travel (TD 04 Jan) and Travellers Choice (TD Mon) in highlighting their independent alternatives.

Helloworld announced the takeover just before Christmas (TD 19 Dec), saying the deal was expected to settle early this month - while Magellan will next week host a national roadshow to explain the deal to members.

#### Today's issue of TD

Travel Daily today has seven pages of news and photos, including a front cover page for Virgin Australia plus a full page from:

• Travel Trade Recruitment

#### Women's day event

TICKETS are now on sale for the 2018 International Women's Day event presented by Jito Connected in Sydney.

Taking place on 08 Mar, the 'Inspiring Greatness' day will combine presentations from inspirational industry leaders with breakout sessions focusing on hard skills to help women "learn to get to the next level," according to convenor Helene Taylor - see jitoconnected.com.





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#### Qatar global sale

QATAR Airways is offering its first global sale for 2018, including discounted fares in Economy and Business class, as well as Business class companion offers for parties of two to nine.

On sale to 16 Jan, Economy fares include Perth to Dublin from \$999, Perth-London from \$1,119 and Perth-Paris from \$1,059.

Fares from Sydney include Dublin from \$1,109, London from \$1,199 and Rome from \$1,149.



#### **Event Details:**

Sydney - Tuesday 23rd Jan, at 6pm Australian National Maritime Museum, Murray Street, Darling Harbour

Brisbane - Wednesday 24th Jan, at 6pm Customs House, Brisbane, 399 Oueen Street

Melbourne - Tuesday 30th Jan, at 6pm Sea Life Melbourne Aquarium, Antarctica Room, Corner King and Flinders Streets

**Special Guest Speaker:**Greg Mortimer (Sydney & Melbourne)



Spaces are limited! Sydney: RSVP here Brisbane: RSVP here Melbourne: RSVP here

Drinks & canapés provided. RSVP by Tuesday 16th January, 2018



## Odell to take on China

**NORWEGIAN** Cruise Line (NCL) has announced a revamp of its Asia-Pacific executive team, with regional chief Steve Odell to take on an expanded role overseeing the line's development in China.

Odell's role as senior vice president & managing director Asia Pacific will now involve responsibility for China operations, as well as the greater Asia Pacific region.

The addition coincides with the start of *Norwegian Joy's* first full year sailing from Shanghai and comes just over two years since NCL opened its first China offices.

Odell will be backed by Alex Xiang who has been promoted to the new role of managing director of China, while the previous president of Norwegian's China operations in Shanghai, David Herrera, will return to Miami as senior vice president of strategy and corporate development.

Xiang has been a member of the China team since its launch,

#### Japan tops Wu poll

JAPAN is the destination of choice among Australian travellers looking to Asia, according to a customer survey by Wendy Wu Tours.

A third of all people surveyed chose Japan as their dream destination for 2018, followed by Southeast Asia (30%), China (21%), and India (14%).

**MEANWHILE**, Wendy Wu Tours has appointed Vito Romeo as the firm's new state sales manager for Victoria and Tasmania.

He joins from the Express Travel Group, taking on a new position created to meet rising demand. holding the position of vice president of sales.

"We are thrilled to have someone of Alex's calibre to lead our operations in China," said Harry Sommer, NCL executive vp, int'l business development.

Odell, who is also the chairman of Cruise Lines International Association Australasia, joined NCL in 2015 to launch the company's Asia-Pacific headquarters in Sydney.

He has 30 years' experience in the cruise industry, 17 of which have been in Asia.

#### MH A380 to SYD

**NEW** details of Malaysia Airlines' A380 services from Kuala Lumpur to Sydney have been confirmed (*TD* yesterday).

GDS displays show the aircraft will operate flights MH123/122 in peak period: 30-31 Mar, 12-14 Apr, 21-24 Jun, 29-30 Jun and 30 Jun to 15 Jul.

Malaysia Airlines will also operate A380s on flights between Kuala Lumpur and Tokyo Narita, serving MH088/089 between 17 Mar and 10 Apr.

#### **Coast taps Germany**

VISIT Sunshine Coast and Fraser Coast Tourism and Events have collaborated on the production of a 20-page brochure designed to target German visitors.

The push promotes Australia's Nature Coast, offering Germans three packages for self-guided and self-drive tours in the region.

#### **A&K** to Kimberley

**ABERCROMBIE** & Kent has chartered the new luxury all-balcony vessel *Le Laperouse* for a cruise along the Kimberley coastline in Jun 2019.

The 92-cabin ship will take up to 150 passengers on a 12-night journey from Broome to Darwin.

The 20 Jun sailing is priced from \$16,995pp twin share.

Call 1300 590 317 for more.

#### Zermatt evacuated

**TOURISTS** have been evacuated from the Swiss ski resort of Zermatt amid a high risk of alpine avalanches after unusually high snowfall was recorded.

All roads, trains, cable cars and trails into the city have been closed, Swiss broadcaster *SRF* said.







## China Eastern limo service

A NEW limousine service has been rolled out this year by China Eastern Airlines for the carrier's premium paying passengers who purchased tickets in Australia or New Zealand.

Offered complimentary to eligible First & Business class pax, the limo service is valid for transfers from/to Sydney, Melbourne and Brisbane to/from Shanghai Pudong or Beijing Capital international airports, limited to flights MU728, MU727, MU712 and MU711.

The service is limited to a maximum catchment of 35km from Sydney, 40km in Brisbane, 45km in Melbourne and 60kms in both Shanghai or Beijing.

Tickets need to be issued on MU ticket stock plated with 781, when booked in U, F, P, J, C, D, Q and I classes only (and not applicable on any codeshare flights except Shanghai Airlines).

Applications for the free limo

service need to be lodged at least seven working days prior to flight departure, with requests acknowledged within three working days via email.

Each adult passenger is eligible for one single service per eligible international sector.

For further info, **CLICK HERE**.

#### Boeing sets record

AIRCRAFT manufacturer Boeing has claimed an industry record, handing over a whopping 763 aircraft in 2017.

Deliveries were driven by 737 and 787 Dreamliner jets.

Boeing's backlog of aircraft orders increased last year to 912 from 71 customers (valued at US\$134.8 billion at list price), extending the US company's total backlog to 5,854 planes - about seven years of production.

The year also saw the start of production of the new 777X.



#### **2018 AIRLINE GUIDE**

The most useful source of information on leading airlines.

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travelBulletin Travel Daily

#### **BNE** welcomes MH

**BRISBANE** Airport has lauded the resumption of Malaysia Airlines' non-stop flights from Kuala Lumpur, set to commence on 06 Jun (*TD* yesterday).

"These flights will further enhance Brisbane's global reach, providing a convenient, direct connection to Kuala Lumpur, a thriving international hub," said Brisbane Airport Corporation's (BAC) ceo & md Julieanne Alroe.

She said the KUL/BNE return flights are expected to attract over 60,000 overseas visitors to Queensland annually.

The service has been acquired under a partnership between BAC, Tourism Events Queensland and Tourism Australia, supported by the Queensland State Government's Attracting Aviation Investment Fund.

#### **Rising destinations**

**TRIPADVISOR** has announced its Traveller's Choice awards for Destinations on the Rise for 2018.

Topping the list was Ishigaki in Japan, followed by Kapaa, Hawaii; Nairobi, Kenya; Halifax, Canada and Gdansk in Poland.

Also in the top 10 were San Jose, Costa Rica; Riga, Latvia; Rovinj, Croatia; Nerja, Spain and Casablanca, Morocco.

More than 40 destinations were recognised, based on gauging year-on-year increases in positive TripAdvisor traveller review ratings for accom, restaurants and attractions, as well as rises in search and booking interest.



## Window Seat

**TOURISM** officials in Nevada are intent for other life-forms to return, developing a new holiday itinerary for extraterrestrials.

"Since your last visit to Area 51, we've missed you! The whole country has missed you, which is why the US Defence Department spent \$22 million on a program to find you," said TravelNevada in an invitation.

"Advanced, time-travelling species" are welcomed to visit Nevada's "plethora of activities & attractions" on offer.

The three "solar day" vacation sets off from Las Vegas, visits the Valley of Fire State Park (for home sick martians), traverses the Extraterrestrial Highway and ET Highway, overnights in Tonopah (where aliens receive a 20% discount at the Mizpah with an intergalactic ID card), but cautions against venturing to Area 51 - "we'd hate for you to be detained again".

#### FJ/AS codesharing

FIJI Airways has inked a new codeshare agreement with Alaska Airlines (and its sister carriers Horizon Air & SkyWest Airlines), which will see the FJ code placed on AS operated flights from San Francisco to Portland and Seattle.

FJ will also place its code on Alaska Airlines' services between Los Angeles and Vancouver.

# REGIONAL SALES MANAGER NSW, ACT, WA





We are looking for a highly motivated and energetic self-starter (NSW based) to own NSW, ACT & WA in the River & Ocean Cruise market.

This role will suit an individual who has the ability to think strategically and really wants to make their mark within a small dynamic team.

Successful candidate can expect a competitive package including car mileage, health benefits and sales incentive program.

Viking will be the world's largest small ship cruise company by 2019, and with Viking Sun arriving in ANZ waters for the very first time at the end of this month, there has never been a more exciting time to join the team.

Please send a short cover letter and resume to: jobsau@vikingcruises.com Applications close Monday 22 January 2018.



# THE OHS HID SALE

\$1 DEPOSIT + FREE ROOM + FREE ONBOARD SPENDING MONEYS

SALE ENDS 13 FEBRUARY 2018

#±\$Conditions apply. See website for full terms & conditions.



#### Dubai tower plan

THE tallest hotel in the world is set to open in Dubai, with The Gevora Hotel scheduled to welcome guests in Q1 this year.

The Gevora Hotel will overtake current holder's JW Marriott Marguis, also in Dubai by only one metre.

Located in the trade area of Dubai, the property will have 528 guest rooms and suites as well as four restaurants, but no bar due to the hotel being a dry one.

The hotel will also have a luxury spa and separate men's and women's gyms.

#### **HA to Long Beach**

**HAWAIIAN** Airlines will commence daily flights between Long Beach and Honolulu from 31 May.

The new service to Southern California will use Airbus A321neo aircraft decked out with Business, Extra Comfort and Economy class.

#### Swissotel mobiles

**SWISSOTEL** Sydney has announced it will partner with Tink Labs Limited to offer a free mobile travel solution to guests.

The Handy smartphone will be offered free to all 369 rooms, and allows unlimited connectivity on the go and to hotel services.

Handy allows travellers to access customised city guides as well connect with free unlimited local and int'l calls and internet.

Swissotel is the first chain to launch the service in Sydney.

#### Star Princess return

STAR Princess has returned to service following a two-week multi-million-dollar renovation, outfitting the ship with some of the latest Princess Cruises product innovations and enhancements to various on board areas.

New offerings on the ship include the new signature speciality restaurant Sabatini's Italian Trattoria, a Camp Discovery Youth & Teen Centre, the Princess Luxury Bed in every stateroom and enhanced boutique shopping.

Carpets and upholstery were also refurbished.

#### White Night Melb

VISIT Victoria will deliver Victoria's flagship overnight event, White Night Melbourne and Ballarat.

White Night will celebrate Melbourne's 24/7 culture with a series of live music, food and drink, entertainment and creative experiences on the night.

Set to held on Sat 17 Feb, a number of landmarks including the Royal Exhibition will feature a light installation.

#### Astana inflight wifi

AIR Astana has introduced inflight broadband wifi across all of its Boeing 767 aircraft.

The new service is available to both Economy and Business class pax, with three packages offered: Light (15 Mb), Regular (50 Mb) and Super (100 Mb), all operating at a speed of two to five Mbps.

# Walking through Palestine



SIX personal travel managers from TravelManagers recently hiked their way across Israel & Palestine on a seven-day famil hosted by Crooked Compass.

The group visited many ancient archeological sites along the way, stopping in on Nablus, the Jordan River Valley, Jericho, the Dead Sea and Bethlehem.

Each PTM walked away from the trip with unique stories to tell and varying highlights of the trip.

For Kerstin Rheinlander, the high point in Palestine was the welcoming nature of its people.

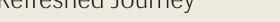
"Strangers walking in the street called out, 'Welcome to Palestine', shopkeepers beckoned us to hear their stories...a family with young children even stopped harvesting their olives to chat with us," Rheinlander said.

The trip started and ended in Israel's Tel Aviv. with the journey incorporating long hikes on ancient trails, visiting with shepherds and their flocks and swimming in the Dead Sea.

Pictured: PTMs Di Yates, Cath Graham, Kerstin Rheinlander, Theresa Kwong, Bev Fitzsimons and Karen Doyle visiting the ancient Roman Theatre at Sebastia, one of village's six archaeological sites.



# A Refreshed Journey



A new paid user lounge at Brunei International Airport

FREE for our business class guests From \$40 pre-booked.











#### Icelandair to Kansas

ICELANDAIR will begin operating seasonal services from Kansas City International Airport on 25 May.

The Kansas City operation will offer three non-stop flights a week to Iceland on Mon, Wed & Sat, with connections to and from over 25 destinations in Europe.

The move will mark the first time that Icelandair will offer non-stop flights to and from "the heart of America".

#### Auto air bridges

**THE** "world's first unmanned intelligent boarding bridge" is set to go into large-scale operation in the Netherlands' Schiphol Airport by the end of 2019.

Developed by China International Marine Containers, the bridge is designed to reduce the docking process from three minutes to one minute, raising the airport's efficiency and reducing operating costs.

#### Hilton to Chengdu

HILTON has opened the first DoubleTree by Hilton hotel in Chengdu, called DoubleTree by Hilton Chengdu – Longquanyi.

The 394-room property includes 48 well-appointed, full-service apartments and is located in an economic and technological development zone, with easy access to the Chengdu Longquan Automobile City.

It also has a 24-hour fitness centre, indoor swimming pool and a jacuzzi.

#### Hard Rock yoga

HARD Rock Hotels has expanded its Sound Body wellness program with the launch of an in-room yoga experience called Rock Om.

The initiative provides guests with yoga equipment and inroom yoga classes on the Video On-Demand television channel combining original tracks by DJ Drez with instruction.

# Agents on location in NY



A TEAM of Aussie agents were whisked off to New York on a Delta Air Lines and NYC & Company Incentive famil last year.

The group stayed at Marriott
Downtown and Le Parker
Meridien and were introduced
to latest developments in Lower
Manhattan, including the Wall
Street walking Experience, Tribute
Museum & The Blue Man Group.
Highlights included the Museum
of Moving images, National
Geographic Encounter at Times
Square & Radio City Music Hall.
The group secured their spot

through the Delta Air Lines and Virgin Australia competition that ran in *TD* from Jun-Oct.

In the back row are: James Dunn, Delta Air Lines; Xanthe Howard, Haka Educational; Julie Frazier, Educating Adventures; Amy Hossen, Destination Group; Kristin Hellmrich, NYC & Company and Noel Bradey, Spencer Travel.

In the front row are: Aaron Ha'angana, ETM; Jodie Chinnam, Flight Centre; Amanda Vickery, Flight Centre; Sally Hynes, Corporate Traveller and Adam March, CT Connections.



FANTASTIC OPPORTUNITIES TO WORK ON THE GOLD COAST WITH AUSTRALIA'S LEADING MOBILE AGENCY GROUP.

Due to continued expansion, MTA, Australia's pioneer of the Mobile Travel Agency, has a number of exciting opportunities.

#### PRODUCT EXECUTIVE

You will have outstanding attention to detail and be able to work autonomously in a fast-paced environment whilst providing fantastic customer service to our MTA Members. You will assist in the delivery of products to the MTA Members as well as providing communication updates and alerts. We are looking for a team player who has a minimum of 3 years retail travel experience and a desire to work in our Product Team.

#### PRODUCT COORDINATOR

You have a can-do attitude and amazing attention to detail to assist the Product Team with the day to day administrative duties of the Team. We are looking for a team player who has a minimum of 12 months retail travel experience to assist product team deliverables and the provision of great service to our MTA Members.

If you are interested in either of these exciting product roles please send a brief cover email and resume to vanessa@mtatravel.com.au

#### **EXPERIENCED TRAVEL CONSULTANT**

The Assistance team at Head Office is looking for an experienced Travel Consultant to join our dynamic team. The right applicant must have a minimum 3 years' experience in a similar role, familiar with at least one GDS, excellent customer service and communication skills and exposure to both Corporate and Leisure travel.

#### **FARES & TICKETING EXPERT**

Working as part of an enthusiastic team this position involves issuing high volumes of airline tickets including complex and Round the World fares using any of the GDS's. Applicants must have excellent ticketing skills and knowledge with a minimum of 2 years' experience in a similar role.

If you are interested in either of these exciting roles, please send a brief cover email and your resume to kym@mtatravel.com.au

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# Bailey comes out on top



**UNCRUISE** has announced Julie Bailey (pictured) from Barrett, Rogers and Turner Travel Associates in Maroochydore, Queensland, as the winner of its competition which closed in Dec.

Bailey will soon be boarding an UnCruise Adventure vessel to a destination of her choice, be it Alaska, Canada, the USA, Hawaii,

#### Free Mango meals

**SOUTH** African Airways is offering free meals for passengers travelling on low-cost carrier Mango on domestic flights.

The deal applies to Australian pax flying on an SAA ticket.

Travellers will need to present their boarding pass mid-flight to claim the deal, which is to the value of 70 rand (AU\$7.25).

Costa Rica & Panama and the Mexico Sea of Cortes.

With the prize all hers, Bailey said she would take one of her best friends who is turning 50.

"I'm liking the idea of Panama or even the Hawaiian island," Bailey said.

#### Deep south blues

**SMALL** group tour specialist **Grand American Adventures** is offering 20% off all 2018 departures of their Deep South and Delta Blues itinerary.

Travellers can save up to \$795pp if they book the 12-day tour quoting 171773 between 15 Jan and 23 Jan.

The itinerary will visit Memphis, Graceland, New Orleans and Nashville - CLICK HERE for more.



#### **New Orient brand**

**HOTEL** Management Japan K.K has unveiled its new brand, Hotel Oriental Express.

The first property will be the Hotel Oriental Express Osaka Shinsaibashi, which will open on 02 Apr 2018.

Located in Osaka's shopping districts, the new facility will have 124 rooms and is a 40 minute drive from Osaka Int'l Airport.

Rooms will have access to a Handy phone device, which allows guests to make phone calls free of charge,

The offering will be place in the limited service category.

#### Hawaiian record

**HAWAIIAN** Airlines welcomed a record 11,505,324 guests in 2017, which translates into a 4.1% increase over the previous calendar year.

The record passenger number in 2017 marks 13 straight years of growth for Hawaiian airline.

Dec traffic for HA jumped by 7.9% to 1,000,647 from 927,51 in the previous year.

Load factor for the airline increase 1.5% in 2017 to 85.8% from 84.3% in 2016.

The 4Q17 had no change in the load factor from 4Q16.

#### HK rail mobile pass

KLOOK has announced the rollout of its QR-code enabled Mobile Pass for Hong Kong Airport Express.

The new feature allow travellers to pay for Airport Express tickets and access the gates directly with the Mobile Pass.

The mobile pass will be available for offline access, which benefit int'l pax without access to data.

#### Caesars goes for Al

**CAESARS** Entertainment properties in Las Vegas will expand its rollout of Ivy, a 24hour virtual concierge service.

Caesars Palace and The LINQ Hotel & Casino will receive a further rollout in the US summer, & Planet Hollywood Resort & Casino will receive Ivy in Feb.

Ivy allows users to text Ivy for any questions or requests they may have during their stay.

Guests can use Ivy to book dining, entertainment, spa experiences, ask for cleaning and give feedback in real time.

# **Destinations**

THE TAAP TOP TEN Brought to you by Expedia

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**Expedia TAAP Destinations 2017** 



■EMEA ■LATAM ■AMER ■ASIA ■OCEANIA

Happy New Year to all Expedia TAAP users across Australia. This month we'll take a look at the booking trends across the whole of 2017. Thank you for your marvellous support throughout 2017 and helping us report another record year. Expedia TAAP agents in AU booked a massive 1,690 different destinations, across 180 Countries at almost 39,000 different Hotels. Thousands of Transfers, Tours, Theme Park Tickets and Activities were also booked along with an ever growing number of Car Hire bookings. An ever growing percentage of bookings are being booked using the fabulous Package Rates.

WHY are agents using TAAP? It's so competitive, unbelievably easy, incredibly comprehensive and extremely reliable. TAAP keeps your customers coming

The top ten destinations booked through 2017 were Sydney, New York, Melbourne, London, Oahu, Singapore, Bali, Hong Kong, Gold Coast and Los Angeles. Fiji, Paris and Brisbane were just outside the

New Zealand, Greece, Croatia, Vietnam and China recorded very high growth figures.

OCEANIA and Asia took a large chunk of the destination mix with 32% each, EMEA 24% and North America 11% of the transaction

Some of the out of the way destinations included Uttaranchal India, Yekaterinburg Russia, Bydgoszcz Poland, Crested Butte CO, Kalaw Myanmar and Port Antonio Jamaica.

Thanks again for the fabulous support in 2017 and here's to a prosperous and Happy 2018.

Your great service and our great rates, keep your customers coming back.





# Airnorth brings festive cheer



SANTA took time out of his busy schedule just before Christmas to embark on a festive mission with Airnorth to Elcho Island and Maningrida in the NT.

Armed with a Santa sack overflowing with lollies donated by WINC in Darwin, Santa and two of his helpers headed to the remote communities on what is known as the 'Santa Run', to

#### BA catering revamp

**BRITISH** Airways passengers flying in World Traveller Economy class will be able to tuck into an expanded new menu from 17 Jan, with the airline announcing a multi-million dollar investment in its catering.

The three-course meal has been upgraded to four courses, the water replaced with a bottle on the first meal and Graze snack boxes added on longer flights.

Other changes include Magnum ice-creams on daylight flights from London and a Tuck Box on inbound and overnight flights.

visit families and spread some Christmas cheer.

The jolly man in red has been teaming up with Airnorth for the initiative for over 20 years and was greeted by over 200 smiling faces at Elcho Island airport, where Christmas carols and pancakes were on the menu.

Next he stopped by Maningrida before he headed back to Darwin on Airnorth TL217 to take his flight to the North Pole.

Santa is pictured above among the local kids.

#### JetBlue new routes

JETBLUE has announced new services between South Florida and the Caribbean points of Santiago, Dominican Republic's Cibao International Airport and Grand Cayman's Owen Roberts International Airport.

Daily roundtrip flights between Fort Lauderdale and Santiago will operate from 14 Jun and daily services to Grand Cayman will take to the sky from Oct.



# **Accommodation Updates**

WELCOME to Accommodation Updates, Travel Daily's Wed feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to accomupdates@traveldaily.com.au.



The Azerai Hotel located in Luang Prabang, Laos is set to rebrand as AVANI Luang **Prabang** from Mar 2018. The 53-room resort sits on a narrow peninsula at the joining of the Nam Khan and Mekong Rivers and will be the ninth AVANI property in Southeast Asia,

joining a growing portfolio for the hotel chain in the region.



The 349-room Renaissance Philadelphia Airport Hotel has a new management company taking over in Interstate Hotels & Resorts. The company has already earmarked a major renovation for the location which is located within minutes of

Lincoln Financial Field, Wells Fargo Center.



The Handara Golf & Resort Bali has introduced a new dining experience called Breeze Terrace. The new restaurant is fitted out with modern fixtures, providing a great venue for both indoor and al fresco occasions. The menu is created by executive

chef, Gusti Bagus Sastrawan, who was formerly with the Mimpi Resort Menjangan & Gawana Resort & Spa.

#### **New Carnival brews**

FOUR new craft beers are set to be introduced to passengers on board Carnival Cruise Line's Carnival Horizon from 02 Apr.

The collection of new brews will be offered at Guy's Pig & Anchor Bar-B-Que Smokehouse | Brewhouse, a recently incorporated dining concept that combines a BBQ menu with an on board brewery.

#### Canada rail rising

**CANADIAN** rail company VIA Rail transported a record number of passengers over the holiday break, increasing its volume by 10% on the same period the previous year.

From 18 Dec to 07 Jan, the rail provider carried 308,000 passengers to their destinations with 20,700 people catching the company's trains on Dec 22 alone.

The milestone was achieved despite some extreme cold spells.

#### oneworld on time

**AVIATION** alliance oneworld has achieved the mantle as best alliance for on-time flights, according to leading airline industry data.

The FlightGlobal Incorporating FlightStats report confirms oneworld as the most punctual airline alliance for the fifth year running, recording 80.77% of ontime landings for 2017.

oneworld has 13 members and more than 30 affiliates.

#### Convict exhibition

FREMANTLE Prison in WA is the venue for an exhibition that opened yesterday called Transportation, showcasing the 150-year history of convict arrivals in Australia.

Exhibits focus on the stories of individual convicts and the impact this forced migration played in shaping the early stages of colonial Australia.

# Travel Daily

Travel Daily is part of the Business Publishing Group family of publications.

Produced each weekday since 1994. Travel Daily is Australia's leading travel industry publication

#### EDITORIAL

Editor in Chief and Publisher - Bruce Piper Managing Editor – Jon Murrie Editor – Guy Dundas

Contributors – Jasmine O'Donoghue, Matt Bell, Adam Bishop, Jenny Piper, Christian Schweitzer info@traveldaily.com.au

#### ADVERTISING AND MARKETING Sean Harrigan and Lisa Martin advertising@traveldaily.com.au

**BUSINESS MANAGER** Jenny Piper accounts@traveldaily.com.au Suite 1, Level 2, 64 Talavera Rd Macquarie Park NSW 2113 Australia PO Box 1010 Epping NSW 1710 Australia Tel: 1300 799 220 (+61 2 8007 6760)

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# Working in partnership with the Australian Travel Industr



#### **Wholesale Travel Consultant**

Sydney, OTE \$55k + Super, Ref: 3129SO3

A fast growing and national award winning wholesaler are recruiting for 2 consultants to join their conveniently located CBD office. You will be organising itineraries for customers who are travelling to exotic locations worldwide. You will answer questions that introduce travellers to the amazing complexity of the culture and environment of South Asia and discussing the details of their dream holidays. Fantastic incentives and a lovely vibrant culture that consultants never want to leave!

For more information please call Sasha on (02) 9119 8744 or click APPLY now.

#### **Luxury Air Travel Coordinator**

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My client, a leading tour operator, is recruiting for a Flight Coordinator. The team is growing & are excited to open this position for their exclusive brand. Candidates must have previous ticketing experience using a major GDS & strong knowledge of fares. No day will be the same & you will be exposed to some of the most luxury travel product in the world. If you would like to work for one of the most respected companies in the travel industry & have the skillset required then please apply today.

For more information please call Paul on (02) 9119 8744 or click APPLY now.

#### **Cruise Consultant**

#### Brisbane, Up to \$50k + Comms, Ref: 2896SZ5

Multi-award winning online agency with low turnover of staff due to a fun and supportive company culture and working environment. Full kitchen and state of the art facilities including daily morning coffee, fresh fruit platters and Friday afternoon wind down drinks in the lounge area. Overlooking the Brisbane River, our clients are looking for an experienced travel and cruise consultant wanting a change. Answering inbound calls, no cold calling or going out to chase enquiries.

For more information please call Serena on (07) 3123 6107 or click APPLY now.

#### **Experienced Travel Consultant**

Gold Coast, Competitive Salary, Ref: 1993AW2

Are you a well-travelled consultant and have at least 2 years' experience in retail travel. Dealing with repeat, high end clientele, this Virtuoso Member agency (with a strong background in Luxury Travel & Cruising) focuses on a customer service environment by appointment only. You will have worked in a destination focused agency and thrive on comprehensive itineraries. If you would like to work for an award winning retail luxury Travel Agency then this ideal role is for you!

For more information please call Amanda on (07) 3123 6107 or click APPLY now.

#### **Tramada Expert – Finance/Accounting Focus**

Melbourne, \$60k-\$70k + Super, Ref: 1239CGA1

My client is seeking someone who has experience working in the travel industry and has a strong background in finance/accounting. It is mandatory to be expert in Tramada. Within your role you will be managing the day to day finances, forecasting and budgeting, liaising and managing relationships with external firms and more. Minimum 1 years' experience is required. This is a very rare opportunity, if you consider yourself a Tramada expert and proven success this is the role for you!

For more information please call Courtney on (03) 9988 0616 or click APPLY now.

#### **Reservations & Call Centre Manager**

Melbourne, \$Competitive + Bonus, Ref: 3164HC2

Our client is looking for an exceptionally driven and motivated Reservations Manager to be a part of this fast pace & growing business within the Travel & Tourism industry! Where no 2 days are the same, your role will be to come in & assess the sales side of the business by providing feedback & implementing new changes on how to increase revenue. You will motivate the team by providing additional sales training & to ensure all KPI's are met. Monday - Friday working hours.

For more information please call Hannah on (03) 9988 0616 or click APPLY now.

#### **Luxury Travel Consultant**

#### Melbourne, Up to \$55k + Super + Bonus, Ref: 3190MC1

I am seeking an experienced travel professional to join a Global Brand in their Melbourne CBD based team. As a Lifestyle Travel Consultant, you will be responsible for ensuring an exceptionally high level of customer service is provided to all clients. You will not only be responsible for managing travel arrangements but making bookings and recommendations for restaurants, events and shows. GDS knowledge will be highly regarded along with previous experience dealing with VIP Clientele.

For more information please call Meg on (03) 9988 0616 or click APPLY now.

#### **Online Cruise Consultant**

Melbourne, OTE \$50-55k, Ref: 3188HC1

There is a great opportunity on offer to further your experience within the Travel Industry and specialise in Cruise. Step away from face to face consulting with this Online Travel Consultant position with a leading travel company in central Melbourne. If sales is your forte and you enjoy working in a busy environment with opportunity to utilise your cruise travel experience, mentor colleagues around you and continue in your career development then this role is the one for you.

For more information please call Hannah on (03) 9988 0616 or click APPLY now.



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