First with the news

Tuesday 31st July 2018









Lauren – Sales Manager QLD

#### **HLO** confirms Nine show

**THE** Helloworld Travel brand is expected to be heavily promoted in a new weekend travel show on the Nine network in Oct this year.

Details of the tie-up haven't officially been launched at this stage, but it's understood the appropriately named *Helloworld* will feature a host of well-known presenters, including Steve Jacobs who was the celebrity host of last weekend's Helloworld Wholesale Global Stars event on Hamilton

#### Buffalo gm gone

**BUFFALO** Tours says there is no change to its presence in Australia following the departure of general manager Greg Martin - although he is not being replaced.

A spokesperson for the firm told **TD** Buffalo continued to maintain a sales and reservation function in the "strategic market" of Australia.

#### Today's issue of TD

**Travel Daily** today has nine pages of news and photos, plus full pages from:

- TMS Talent/inPlace
- Bentours/Hurtigruten

Island (TD yesterday).

Former Home and Away starlet Bec Hewitt will make her return to television on the show, joined by Sonia Kruger, Lauren Phillips, Denis Walter and media veteran Ray Martin.

Filmed across countries including Canada, Japan, England, Scotland, New Zealand, the United States, Italy, France, Indonesia, Vietnam, and Fiji, the show will be broadcast at 4.30pm each Sun.

Local destinations will include the NT, WA, SA and Qld.

Other recent TV travel initiatives include the *Luxury Escapes* show broadcast on Channel Ten each Sat evening, while Nine also is in its 27th season of *Getaway*.

#### **QR** Madrid boost

QATAR Airways will increase its flights between Doha and Madrid by three additional weekly frequencies from mid-Sep, with the boost taking the route to a triple daily operation.

From 28 Oct 2018 all 21 weekly flights will be operated using QR's A350-900XWB aircraft.

#### Meriton fined \$3m

MERITON has been ordered to pay penalties of \$3 million by the Federal Court for its role in "masking" TripAdvisor reviews.

The fines were declared today after Meriton was earlier found to have engaged in misleading or deceptive conduct in action brought by the Australian Competition and Consumer Commission (ACCC) (*TD* 10 Nov).

The case centres on a practice in which customer email addresses were changed, or "masked", by Meriton staff to stop guests receiving prompts to submit TripAdvisor reviews online.

"Meriton's management directed staff to engage in 'masking' to stop potentially negative reviews from appearing on TripAdvisor," said ACCC Commissioner Sarah Court.

"This gave the impression Meriton accommodation was of a higher standard than otherwise may have been the case.

"This case sends a strong message that businesses can expect ACCC enforcement action if they're caught manipulating feedback on third party review websites," she said.



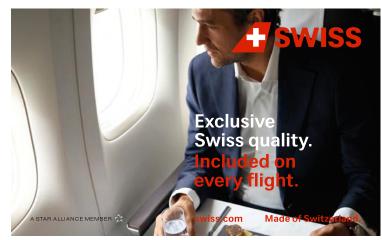
Join a team of travel industry professionals in a dynamic and progressive organisation





TravelManagers is looking for a motivated training coordinator to join the Sydney based head office team. Support our ever growing network of personal travel managers. Bring your training and travel knowledge to Australia's most successful home based travel agency group.

For more information and a confidential discussion email pru.gallagher@travelmanagers.com.au or call 02 8062 6424



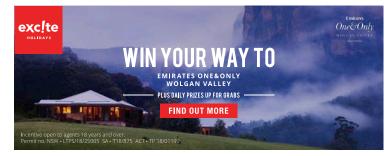






Fly from the land of **Uluru to Machu Picchu** 





#### Win big with TD!

TRAVEL Daily readers have the opportunity to win one of a host of prizes including Google Home Minis. Event Cinemas tickets and travelBulletin subscriptions, simply by taking five minutes to complete our annual salary survey by 05 Aug - CLICK HERE.



## Take your customers way beyond infinity.



#### **JOIN TODAY AT**

www.expedia.com.au/ taap telephone 1800 726 618

expedia-au@ discovertheworld.com.au

### Serko seals deal with FC

**ONLINE** travel booking and expense management provider Serko Limited today forecast its revenue for 2018/19 would increase by up to 30%, after confirming the signing of a Letter of Intent with Flight Centre.

The agreement commits the parties to negotiate a variation of the existing contract between Serko and Flight Centre which would extend the partnership with FC's corporate brands across Australia, New Zealand and Asia through to 2022.

The Letter of Intent would also see an expansion of the pact across North America to include Flight Centre's operations in the USA, Canada and Mexico.

Under the agreement Serko would receive an "ongoing development contribution" from Flight Centre Travel Group, which will enable FCTG to launch a "unique product based on Serko's

#### DL SYD upgrade

**DELTA** Air Lines has confirmed it will launch its new Delta One Suites and the Delta Premium Select cabin on its daily Sydney-Los Angeles flights next year.

The carrier is progressively taking delivery of additional A350-900 aircraft and refurbishing existing 777-200s.

Firm dates for the upgrade have not been released at this stage, with the new cabin to also be deployed on DL flights MSP-HND, ATL-NRT, SEA-NRT and LAX-HND.

latest online travel management technology".

"In the event that a binding contract variation is agreed...we expect that the FCTG relationship will deliver further revenue growth in FY20 year as we recognise the full trading benefit of the geographic expansion and implementation of the new technology," Serko said.

#### **HLO** cruise achiever 2019 incentive

**HELLOWORLD** Travel's wholesale division is tweaking its Global Stars incentive program for 2019, with a separate trip for top achieving cruise sellers across its Seven Oceans Cruising, The Cruise Team and NZ-based GO Holidays brands.

The change was unveiled on Sat during this year's Global Stars event on Hamilton Island, with the trip seeing Crystal Cruises treat the Cruise Stars to a seven day Alaska cruise aboard the Crystal Symphony in Sep 2019.

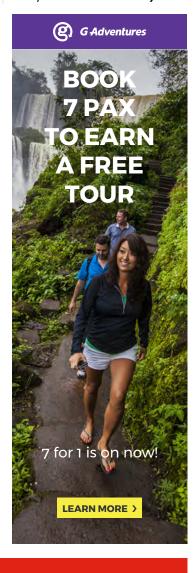
"The Cruise Stars will travel on their own reward trip, while sellers of our FIT brands will go onto Global Stars," said HLO executive director Cinzia Burnes.

Helloworld's 2019 Global Stars event for top sellers of Qantas Holidays, Viva! Holidays, Sunlover Holidays, Rail Tickets, Territory Discoveries, ReadyRooms and Insider Journeys will take place in Dubai (TD yesterday).

#### Antarctic fly free

**BENTOURS** is today promoting an Antarctica fly free deal in conjunction with selected voyages aboard Hurtigruten's MS Midnatsol or the new hybrid vessel MS Roald Amundsen.

For details see page 11 of today's issue of *Travel Daily*.





#### **EARLYBIRD SALE** SAVE \$500 PER PERSON

Our Europe 2019 Small Group Touring program is now available with earlybird saving of up to \$500 per person. From Reykjavik to Rome, Marrakesh to Moscow, we've got Europe covered with 21 outstanding itineraries.

For more details visit bunniktours.com.au/Europe-Tours







#### Intermedia bought back from Big Un

INTERMEDIA Group, the publisher of the A List Guide, Hotel Management magazine and Spice News, has retaken ownership of its titles in a transaction confirmed yesterday by ASX-listed Big Un Limited.

Big Un, which is currently suspended from trading, reissued its financial statements for the year to 31 Dec 2017, with the restated result a \$52 million loss.

Intermedia offshoot Food and Beverage Media Pty Ltd was sold to Big Un in Sep last year (TD 31 May 2018), but an update vesterday confirmed the business had now been transferred back to Intermedia for \$600,000 in cash.

Big Un has also been released from its obligations to pay a further \$900,000 under the original transaction documents.

Intermedia now owns 51% of Wayfarer Media Pty Ltd, while Big Un retains 49%.

### Ardent \$86m write-down

**THEME** park operator Ardent Leisure has detailed \$86 million in write-downs as it continues to battle the fall-out from the 2016 Dreamworld tragedy.

Having suffered a loss of \$63 million in the 2017 financial year, the company yesterday flagged even greater losses in 2018, expected to be in the range of \$84-94 million.

It also expects a slump in its earnings (EBITDA), from \$1 last year to a negative result of between \$50-55 million in the 12 months to 30 Jun.

In an update to the ASX yesterday, Ardent said its Theme Parks division continued to be impacted by the Thunder River Rapids tragedy as well as discounted ticket pricing and adverse weather.

The division's results would include a write-down of \$75 million in the value of the Dreamworld property, as well as \$6 million relating to the fatal accident, \$4 million cut from the value of the SkyPoint observation deck and \$1 million written off other assets.

"The revaluation adjustment for Dreamworld reflects slower recovery in attendance at the theme park than projected previously," Ardent said.

#### Vale Jane Barclay

THE Australasian travel sector who died last weekend after a battle with leukaemia.

of key roles including almost a decade as general manager of Adventure World and 12 years as a product director with Qantas Holidays in the 1980s and 1990s.

She also held senior roles with Grand Circle Corporation, APT and Americantours International.

More recently she entered the NZ hotel sector as a director of Grosvenor holdings and md of Posada Properties in the Cook Is. Her funeral will take place in Auckland next Mon.

is today mourning Jane Barclay,

Barclay's career included a host

#### **EK expands Toronto**

**EMIRATES** has announced two additional weekly flights between Dubai and Toronto in Canada, with the addition boosting frequencies to five per week.

The additional services will be introduced on 18 Aug, using three-class A380 aircraft.



## Window

THE Travel Daily team is just sitting back and digesting, after being treated to five days of Christmas in July by The Travel Corporation last week.

Each day brought a fabulous new delivery, all with the theme

of "'Tis the season to plan a festive holiday".



On Mon Trafalgar kicked off the celebrations with a delicious chocolate fondue goodie box.



The next day Uniworld brought on the cheese and crackers for morning tea.

On Wed we were onto the

main event courtesy of Insight Vacations who supplied - believe it or not - a whole



roast turkey with all the fixings.



Thu brought after-dinner chocolates and a cute polar bear from Adventure World, while

Contiki topped it off on Fri with a gingerbread house!





### MAJESTIC PRINCESS® IS COMING

The most original and creative answer in 25 words or less will win a 2-night Sydney to Brisbane cruise onboard Majestic Princess, including domestic flights (if required)?

To enter, visit www.onesourcecruises.com

what makes Majestic Princess® so

Competition closes 15 August 2018 11:59pm AEST

\*Terms & Conditions apply



#### **New Princess suites**

**PRINCESS** Cruises overnight unveiled further details of its new *Sky Princess*, including a sneak peak at the cruise line's first ever Sky Suites.

The two suites are centrally located on the vessel's top decks, and feature 65m<sup>2</sup> balconies.

They offer a 270-degree panorama and have capacity for up to five guests.

Princess Cruises president Jan Swartz said the suites reflected a "commitment to offer new and expansive accommodations that meet the needs of our guests".

More details of the innovations in today's *Cruise Weekly* - sign up free at cruiseweekly.com.au.

#### HK trade manual

**THE** Hong Kong Tourism Board has launched a new edition of its popular Hong Kong Travel Trade Manual for 2019.

The e-book is an "all-in-one travel guide" for the destination, providing a comprehensive tool to help the Australian travel trade promote Hong Kong to clients.

Lisa Lee, HKTB head of trade marketing and business tourism for Australia, NZ and the Pacific, said the guide included the latest updates on happenings and events, details of lifestyle and culture as well as Hong Kong's unique attractions.

The e-book is now available at partnernet.hktb.com.



### Last day for Disney comp!

**DON'T** forget to submit your entries for this month's Travel Daily competition, which will see two lucky readers win a spot in the upcoming "A Very Merry Toy **Story Land Christmas** Mega-Fam" to Walt Disney World Resort in Florida, hosted by Disney Destinations in conjunction with Virgin Australia and Delta Air Lines.

Entries are continuing to roll in, including the one at **right** from Sandra Barwick of





Flight Centre Gympie who said her bag is packed, her passport has been checked and her friends are in tow!

Fiona Rodriquez from Qantas Holidays (left) is also dreaming of her own Christmas adventure in Florida - having grown up with Disney characters, loving the movies and even dressing up as Cinderella for her 21st birthday.

The trip will take place in Nov this year and entries are due by the end of today, with full details of the competition on page nine of today's *TD*.





#### SALES MANAGER | VICTORIA

A new opportunity presents itself at Dream & Star Cruises, Australia & New Zealand for a dedicated representative in VICTORIA.

We are seeking a passionate, self-motivated & well-connected brother or sister to join our family in the role of **SALES MANAGER | VICTORIA**.

You must have a minimum of 2 years industry experience in a similar role & be able to work autonomously as part of a national team.

You will be responsible for identifying & developing new business opportunities as well as maintaining effective & productive relationships with key partners.

The successful candidate will be proficient in product presentations, managing marketing activity & budget for the region along with representing the company at expo's, events & famils.

We will reward you with an attractive salary, bonus & travel.

This is a great opportunity to make this role your own & work with a unique & dynamic brand.

Please forward resumes to - brigita.devries@gentingcruiselines.com

## Stand a chance to win \$250 Gift Voucher\*

when you sell any RB ticket to London between 6 August - 2 September 2018

\*Conditions apply





WWW.FLYROYALBRUNEI.COM

Tuesday 31st July 2018

#### A350 rolled out

AIRBUS' first Ultra Long Range Airbus A350 XWB has emerged from the manufacturer's paintshop (pictured) as it prepares to be delivered to launch customer Singapore Airlines (SQ).

The aircraft will now undergo further testing before being transported to the airline in the coming months, with a further six A350-900s on order by SQ.

The aircraft can fly over 20 hours nonstop and has an extended range of up to 9,700 nautical miles.

At the end of Jun this year, Airbus had recorded a total of 882 firm orders for the new widebody A350 XWB from 46 customers internationally.



#### Top meeting cities

**SINGAPORE** has topped Cvent's annual list of the top cities for meetings and events in the Asia-Pacific for the third year in a row.

The list was compiled using data sourced through the Cvent Supplier Network, with Sydney clinching second position, Melbourne coming in at 17, the Gold Coast securing 14th position, and Brisbane snagging 19th spot.

Criteria for the ranking included price, facilities, services, personal safety, and a point-ofdifferentiation with other cities.

#### **Euromic appoints**

**EUROMIC** has appointed Huw Tuckett to the role of executive director, replacing Christophe Verstraete in the position.

Tuckett brings 20 years of global experience in the incentive travel space & was previously the coo of Uwin and Iwin Int'l South Africa.

## Gate 7 team marks expansion



THE Gate 7 team last week took time out to celebrate the renewal of their representation of Visit California in Australasia (TD 27 Fri), building on an 11-year relationship with the US state.

During that time California has seen visitation grow extensively, according to the proud md of Gate 7, Jo Palmer.

The Visit California team is pictured: Max Higgins, social media coordinator; Rob Dempsey, account director; Jo Palmer, managing director; Dani Tuffield, director of travel trade; Sarah Runnacles, senior PR and content manager; Melanie Bednall, travel trade manager; and Lisa Dunn, director of events.

#### **Uniworld revamps**

**UNIWORLD** Boutique River Cruise Collection has announced plans to transform its River Royale vessel to become the S.S. Bon Voyage, the company's sixth Super Ship which is due to resume service by 14 Apr 2019.

When it returns, the new S.S. Bon Voyage will serve itineraries in France on the Dordogne and Garonne rivers, and feature new culinary experiences, a new design from stem to stern, upgraded gym/spa facilities, a new outdoor swimming pool and four new luxury suites.

Capacity will drop from 128 passengers to 124, with more staff to serve the ship.



## Fly the World's Best **Business Class**

Thank you to everyone who voted for us at the 2018 Skytrax World Airline Awards and awarded us with the World's Best Business Class, Best First Class Airline Lounge, Best Airline Middle East, and the Best Business Class Seat.

Through our pursuit of excellence, we promise to keep innovating, expanding our network, and delivering an unparalleled passenger experience that continues to revolutionise the future of air travel.





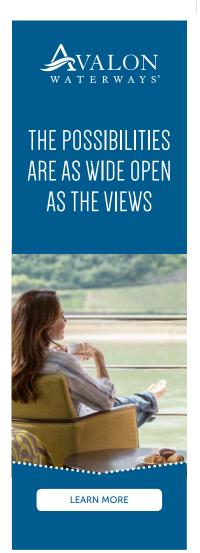
GOING PLACES TOGETHER

Tuesday 31st July 2018

#### **UA boosts Florida**

UNITED Airlines has announced a new daily service between Washington Dulles International Airport and Miami International Airport from 19 Dec through 20 Mar 2019

To strengthen domestic routes and boost connectivity from Washington Dulles, United will also add five-daily flights to Orlando from 28 Nov to 06 Jan 2019 & four-daily flights to Tampa from 26 Dec to 26 Jan 2019.



#### IATA tackles drunks

IATA has joined airports and major carriers in backing a "One Too Many" campaign, which aims to raise awareness of the need to fly responsibly.

The campaign will be rolled out via Facebook, Instagram and in 10 pilot airports across the UK to remind passengers of the risks of drinking excessively.

The risks include being denied boarding, having a plane diverted and the associated costs, up to two years' imprisonment, an airline ban and a diversion fee of up to £80,000 (A\$142,000).

#### **Old serving wine**

THE Queensland Government is backing an international wine tourism campaign with \$220,000 in funding for the Queensland Wine Industry Association (QWIA) to support the region's growing international tourism sector.

Tourism Industry Development Minister Kate Jones said the grant would help Queensland wineries, the majority of which are familyowned businesses, to promote their cellar door experiences.

The funding will be provided to the QWIA, should the association be successful with its bid for matching federal funding.

#### Alliance contract xtn

**ALLIANCE** Aviation Services has announced that it will continue its operations of air charter services between Perth and Leonora for a further three years.

Alliance will continue working with St Barbara, a gold producer in the Western Australia region, and continue to provide eight weekly flights.

#### Skal reunion luncheon



**SKAL** Club International last week invited all past presidents of the Queensland chapter to join current members for lunch to celebrate their contributions to the tourism and travel industry.

Over 100 travel industry members including agents, wholesalers, airlines, hoteliers past and present gathered for the Brisbane event.

**Pictured** are Heather Jeffery

#### **EK Toronto boost**

EMIRATES has added two new flights from 18 Aug to its Toronto service to help boost inbound tourism for Canada and meet growing demand from travellers from key destinations in the UAE.

The five times weekly flight will also provide travellers with more choice and connectivity to Emirates' partner airline FlyDubai.

The flight will be operated by the Emirates A380 with private suites in First class, lie flat seats in Business class and spacious seats in Economy class.

#### Air NZ Tokyo rejig

AIR New Zealand during Christmas and New Year season plans aircraft changes on the Auckland – Tokyo Haneda route.

From 23 Dec to 12 Jan 2019, Boeing 777-200ER aircraft will operate three times a week and replace the 787-9 *Dreamliner*. of Hawaiian Airlines; Gwenda Zappala, the first female President of Brisbane SKAL; and Air NZ's Michelle Nickelson, 2018 NTIA Best Sales Executive winner.





Tuesday 31st July 2018

#### AirAsia lens quest

AIRASIA has teamed up with technology company Sony to launch a search for the first ever global brand ambassador to represent both companies.

A 10-week contest called "Through the Lens" will run until 07 Oct, searching for the best images from any of AirAsia's 130 travel destinations.

The winner will receive a oneyear ambassadorship, AirAsia travel & Sony camera equipment.

Photos must be shared via throughthelens.airasia.com.

#### **NYC** faces storms

**NEW** York City is bracing for possible disruption to air services over coming days as a series of storms head through the region.

Delta has issued a weather waiver allowing pax travelling to or from JFK, LGA, EWR, & HPN on 31 Jul & 01 Aug to change travel plans without incurring a fee.

#### DFW upgrade

**DALLAS** Fort Worth International Airport (DFW) will receive US\$180 million from the Federal Aviation Administration to help fund two end-around taxiway systems.

The cash injection will cover close to half of the overall construction costs at DFW, with the northeast quadrant of the runways expected to be completed by 2021, and the southwest quadrant to be finished by 2023.

#### Statendam videos

**HOLLAND** America Line (HAL) has released renderings and videos of its new 2,666-guest Nieuw Statendam vessel.

The ship will join the fleet in Dec and features a three-deck-high central atrium that is designed to feel like the inside of a giant musical instrument.

View the preview video HERE.

## An eagle-eyed view of Vienna



**FOUR** eagles were recently released from a hot air balloon in the skies above Vienna, equipped with special 360° cameras on their backs to capture the Austrian capital in all of its glory.

Organised by the Vienna Tourist Board in conjunction with the Red Bull Media House, the birds Fritzi, Bruno, Darshan and Victor circled the city and captured footage in advanced 4k resolution.

"The project was a world first never before had eagles wearing 360° cameras been used to capture footage of a major city." said Vienna Tourist Board chief executive officer Norbert Kettner.

"It goes without saying that all the necessary animal welfare clearances were obtained before starting the project and none of the eagles, wearing lightweight cameras, came to any harm



during filming," he added. From Jan to Jun this year, Vienna broke new ground by welcoming a record 7,223,000 visitor bednights, up by 4.1% on the previous corresponding period.

Vienna's top 10 visitor source markets include Austria, Germany, USA, United Kingdom, Italy, Russia, Switzerland, France, China and Spain.

To view the high altitude "Eagleeyed" video, CLICK HERE.





### EL AL goes for retro look



**EL AL** has marked its 70th anniversary with a special commemorative livery for its latest Boeing 787 *Dreamliner*,



**pictured** above at the Boeing factory in Seattle.

The retro look is based on EL AL's "legendary" Boeing 707 aircraft, the company's first serviced jetliner that took to the skies between 1961 and 1972.

The 707 continued to operate with the airline until 1989, however its livery was altered with the introduction of the first Boeing 747 to EL AL's fleet.

#### **Xmas Traveleague**

TICKETS for the 2018 Christmas Traveleague event, taking place at Melbourne's Crown Palladium from 12:30pm on Wed 12 Dec are sold out, but interested parties are invited to add their name to a ticket waiting list.

Entry is \$150 per person, and includes all food and beverages, entry to door prizes plus entry to the after party - **CLICK HERE**.

#### **New Easter Is limits**

**NEW** rules regarding how long tourists can stay on Chile's Easter Island will be enforced from 01 Aug, according to the *Agence France-Presse*.

The changes come following reports large amounts of visitors were "damaging the local idiosyncrasy and culture", and impacting the local environment.



## **AFTA update**

From AFTA's chief executive, Jayson Westbury

**SO, SUPER** Saturday turned out to be a bit of a fizzle with absolutely nothing changing really.

After all the talk and all the stories and all the could go either way, the results were that Labor held the seats of Braddon, Fremantle, Longman and Perth and the Centre Alliance Party retaining Mayo.

In fact, in all these seats there was a swing towards the seated party. So I guess if nothing else these electorates don't have much time for the issues presented by section 44 of the Australian constitution as many of the people involved in these seats are the same.

So an outstanding use of taxpayer's money to have by-elections that costs hundreds of thousands of dollars to put us all right back to the same place. I guess that is what makes the Australian democracy so cool?

So now all of the commentators will turn their attention to the two major party leaders, Opposition Leader Bill Shorten and Prime Minister Malcolm Turnbull.

There will be a few weeks of who should do what to whom, come, go, change, not change, but in the end my prediction is that we will be all same no change at the helm and put this all down to a really interesting use of everyone's time and helpful in the context of the Federal Parliament winter recess.

The real game in town resumes on the 13th August when our politicians return to Canberra to get on with the next phase of running and we hope improving our country, economy and our lives.

We will have to wait and see.

On a totally unrelated note, AFTA has moved office after 36 years. It is a little sad, as there is a lot of history that went with 309 Pitt Street, plenty of planning, plotting, talking, moving and shaking and for many in the travel industry there will be long memories of our former office.

But now we turn our thinking to the new phase of AFTA at 31 Market Street. No doubt there will be plenty of new talks, planning, moving and shaking that will go on in the new digs and for the small team at AFTA (we are only 12 people) it is a really exciting time as we settle into our new working environment.

I mention this mainly so that anyone that is reading this changes their contact details for AFTA to, Suite 3, Level 31, 31 Market Street Sydney, with all email and phone contacts remaining the same.

At AFTA it is all same with a change, not really the same as the case in Canberra. Exciting times ahead.

#### NZ reviews figures

**STATS** New Zealand has recommended changes to the International Visitor Survey (IVS), the country's official estimates of total international visitor spending.

The review was brought on by Stats NZ when past IVS results "showed visitor spend dropping while visitor arrivals rose," according to products, services & insights gm Dean Rutherford.

The review's 10 suggestions for correcting and improving technical aspects of the survey will be undertaken in 2019.

#### **CA** postpones BNE

**AIR** China has further revised planned service suspension on Beijing – Brisbane route.

The scheduled suspension period is now extended from 23 Aug to 17 Jan 2019.

#### Avis luxury partner

AVIS Car Rental has announced that it will be the official mobility partner of the full service villa rental company, Luxury Retreats.

Luxury Retreats' customers will have the option to incorporate Avis vehicles and concierge services into their stay.

Guests can also choose to pick up or drop off their vehicle at an Avis airport location or have the option to request car delivery and return directly to and from the Luxury Retreats' home.

#### Regional focus

REGIONAL tourism practitioners are invited to attend the 2018 Australian Regional Tourism Convention in Tweed, NSW from 23-25 Oct.

To view the full program, **CLICK HERE** or to register and save with the early bird members rate, **CLICK HERE**.

Tuesday 31st July 2018

#### **Delta San Jose link**

**DELTA** Air Lines has announced it will launch a new non-stop service between Detroit Wayne County Metropolitan Airport and Norman Y. Mineta San Jose International Airport, beginning 15 Nov.

The service will operate on board 737-800 aircraft and will take off daily.



WELCOME to Money, TD's Tue feature on what the Australian dollar is doing.

#### \$1AUD = US0.740

TRAVELLERS to Japan will be on tenterhooks this afternoon as the Bank of Japan gathers to discuss a pending policy shift that could boost both Japanese bond yields and the Yen.

Meanwhile, across other parts of the world the Australian dollar has enjoyed a quiet start to the week, finishing mixed as traders await a host of major events taking place later in the week, including announcements from China, the Eurozone and the United States.

The current Aussie dollar positioning against the Euro remains at "modest" levels.

Wholesale rates this morning.

US	\$0.740
UK	£0.563
NZ	\$1.085
Euro	€0.632
Japan	¥82.25
Thailand	ß24.66
China	¥5.049
South Africa	R9.748
Canada	\$0.965
Crude oil	US\$68.69

#### Trafficking alert

**AIRPORTS** Council International (ACI) World and the International Air Transport Association (IATA) have pledged their support to combat human trafficking as part of the United Nations World Day **Against Trafficking in Persons** earlier this week.

Marking the occasion, both ACI and IATA invited airline and airport workers to take to social media using the profile overlay "I have my eyes open to human trafficking" as well as sharing a range of resources online.

**CLICK HERE** to view.

#### NZ targets MICE

TOURISM NZ has announced it has plans to invest in the promotion of New Zealand as a favoured Asian business events destination following a successful appearance at the Singapore MICE Forum 24-25 Jul.

Global manager of business events at Tourism NZ, Lisa Gardiner said the event "was an opportunity to...showcase NZ as a business events destination in the buoyant Asian market".

#### Scoot joins Qualtrics

LOW-COST carrier Scoot has signed a three-year partnership with customer experience management company Qualtrics in a bid to enhance its customer insights program.

The new service aims to "better understand and reduce customers' pain points in their flight journey" by combining operational and experience data that offers real-time insights on which routes, aircraft and airports deliver best customer experience.



#### Win a trip to Walt Disney World

This month, Walt Disney World in Florida, Virgin Australia and Delta Air Lines are giving Travel Daily readers the chance to win two places on

In a 1-min video, 250 word blog or instaworthy photo/meme, tell us why your Christmas in July wish is to travel with Virgin Australia and Delta Air Lines to Walt Disney World Resort for the

Christmas season?

"A Very Merry Toy Story Land Christmas Mega-Fam" flying Virgin Australia and Delta Air Lines to Walt Disney World Resort in Florida.

Send your entries to disneycomp@traveldaily. com.au. The most creative judged entry will win one of two Travel Daily Exclusive places on the famil. Click here

For more info visit

wheredreamscometrue.com.au







#### WA Bledisloe coup

PERTH'S Optus Stadium will welcome thousands of people from across the globe when it hosts the much-anticipated 2019 Bledisloe Cup between the All Blacks & the Wallabies on 10 Aug.

The match will be broadcast around Australia and internationally and will "provide a great platform to show off the new face of Perth", said Tourism Minister Paul Papalia.

#### Hilton for Dubai?

**RUMOURS** are swirling around local media that Hilton Hotels & Resorts is set to be appointed operator of W Dubai Habtoor City following news that Marriott International will no longer manage the property (TD 13 Jul).

The hotel operator has declined comment to local media.

#### NZ passengers up

**AIR** New Zealand has reported a 5.2% increase in passengers carried between Jun 2017 and Jun 2018, with total number of passengers carried for the 17/18 financial year also up, at 6.4%.

Total passengers flying domestically was up 4% between Jun 2017 and 2018, while the number travelling around the Pacific grew by 8.3%.

#### **EY lifts Canada**

ETIHAD Airways has announced it will increase flights between Abu Dhabi and Canada from three services per week to five. effective 28 Oct.

The flights will be operated under a codeshare partnership with Air Canada and will be serviced by Boeing 777-300ER aircraft.



Travel Daily is part of the Business Publishing Group family of publications.

Produced each weekday since 1994. Travel Daily is Australia's leading travel industry publication

#### EDITORIAL

info@traveldaily.com.au

Editor in Chief and Publisher - Bruce Piper Managing Editor - Jon Murrie Editor - Jasmine O'Donoghue

Contributors - Adam Bishop, Sarah Fairburn, Anastasia Prikhodko, Jenny Piper, Christian Schweitzer

#### ADVERTISING AND MARKETING

Sean Harrigan and Lisa Martin advertising@traveldaily.com.au

#### **BUSINESS MANAGER** Jenny Piper accounts@traveldaily.com.au

Suite 1, Level 2, 64 Talavera Rd Macquarie Park NSW 2113 Australia PO Box 1010 Epping NSW 1710 Australia Tel: 1300 799 220 (+61 2 8007 6760)

Travel Daily operates by paid subscription to people within the travel industry - sign up at www.traveldailv.com.au.



Travel Daily is a publication of TDaily Pty Ltd ABN 34 108 508 765. All content fully protected by copyright. Please obtain written permission to reproduce any material. While every care has been taken in the preparation of Travel Daily no liability can be accepted for errors or omissions. Information is published in good faith to stimulate independent investigation of the matters canvassed. Responsibility for editorial comment is taken by Bruce Piper.



Technology Support Specialist- Melbourne \$57K to \$64K + super
Looking for a tech savvy corporate consultant or an online booking tool (OBT) gurus
specialising in Serko & Concur to join this global TMC. Assist with internal
& external customers & work on select projects. Call Adrian or Click HERE

#### Product Manager - Sydney \$65K to \$70K + super

Work alongside the tour managers & consultants on the logistical side of international group travel itineraries. You will guide & present the itineraries to schools & universities whilst building relationships with suppliers. Call Ed or Click HERE

Travel Cons - Gold Coast or Brisbane up to \$65K base + uncapped comm Imagine working a 38 hour week & having your weekends off! We are looking for an experienced travel consultant with a small database of existing clients to join this profitable team. Excellent commission structure. Call Sean or Click HERE

African Specialist - Sydney up to \$55K + super + bonus (approx \$3K to \$13K)

Well respected travel business with a great team, supportive manager, structured training AND an African famil ASAP! Liaise with retail travel agents & the general public selling tailor made itineraries to Africa. Call Susan or Click HERE

Multi-Skilled Corporate Consultant - Canberra \$50K + super + comm
Great opportunity for a retail or corporate consultant to join an award winning travel brand. As part of this small team you will service domestic & international portfolios bookings flights & land itineraries. No weekends! Call Susan or Click HERE

www.tmstalent.com

Click HERE to register as a Job Seeker





# title on a

§ \$9,210°...



§ \$13,760°,,,

Fly free offer is also available on the following itineraries: White Christmas Adventure, Southern Hemisphere Adventure, Christmas on the White Continent and The Voyage of Discovery.

## HURRY! BOOK BY 12 AUG 2018 | CALL 1800 487 844 OR VISIT BENTOURS.COM/HURTIGRUTEN

