

**PEOPLE'S CHOICE** 



# CONGRATULATIONS TO THE 2018 PEOPLE'S CHOICE FINALISTS

- ACT Weston Cruise & Travel
- NSW Chris Watson Travel
- QLD New Farm Travel
- **SA/NT** Kingscote Travel
- TAS Home Travel Company
- VIC Destination HQ Beaumaris
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# Travel Daily First with the news



Wednesday 27th June 2018

**AFTA cancels Qld agent** 



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E: agents@auroraexpeditions.com.au

\*Book & deposit before 31 July 18. For more details & T&C's, <u>click here</u> Greg Mortimer

**19/20 Polar Voyages** Click here to download or order your copy from TIFS. **THE** Australian Federation of Travel Agents (AFTA) has cancelled the ATAS accreditation of Travel & Cruise Centre Runaway Bay in Queensland.

The agency has failed to satisfy the Business Compliance and Governance criteria of the ATAS charter, which specifies the compliance manager must be of an opinion "that the applicant is fit & proper to be a participant".

AFTA chief executive Jayson Westbury told **Travel Daily** the decision followed concerns raised with the federation, with the cancellation being "our standard procedure which is done to help industry be aware of either a problem or a pending problem that AFTA has become aware of". The agency has been registered

Today's issue of TD Travel Daily today has nine

pages of news, a photo page for **Abu Dhabi**, a front cover page for AFTA, plus full pages from:

- Albatross Tours
- Travel Trade RecruitmentBentours

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under the business name of Travel & Cruise Centre Runaway Bay since 14 Mar 2016 and it had registered the business name of Helloworld Runaway Bay between 24 Jan 2014 and 13 Jan 2016.

AFTA said the agency had no group membership noted with the federation and as far as it was aware, Travel & Cruise Centre Runaway Bay was no longer trading.

The travel agency was last active on its Facebook page on 01 Jun and its website appears to have been shut down.

AFTA also announced Travel Mac, Airlink Services Group and Kensington Travel had voluntarily withdrawn their ATAS Accredication and The Travellers Shop and Travelution OZ had failed to renew.

### **Finalists celebrated**

**CONGRATULATIONS** to the seven finalists in the People's Choice Retail Travel Agency of the Year category at the 2018 AFTA Awards (*TD* 20 Jun). To find out who they are, see

our cover page.

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Wednesday 27th June 2018

# APT to offer tailor made

**APT** says it has designed its new Tailor Made Journeys with travel agents in mind (**TD** breaking news), creating a specialised team to assist them in developing custom itineraries for clients. Launching this Fri, the new

bespoke service will give travellers the ability to create their own luxury holiday "filled with personal touches and experiences".

It will initially be available across APT's Africa and South America programs, incorporating the company's accommodation and exclusive experiences.

Guests will be able to choose each element of their itinerary including departure dates, locations, durations, modes of travel, hotels and sightseeing.

"Tailor Made Journeys ensure there is a consistent level of

### Albatross Xmas

**OVER** 85% of Albatross Tours' Festive tours are now guaranteed to depart, with itineraries including the 10-day Christmas in the Austrian Tyrol. More details on page 10.

**ISLAND DISCOVERIES SEP, OCT & DEC 2018** Small ship voyages of Indonesia & Melanesia DISCOVER MORE oralexpeditions

luxury service, accommodation and experiences in a personalised itinerary," explained APT's ceo Steve Reynolds.

"Agents will work with the APT specialised team to piece together a bespoke tour, making the historically tedious process of booking a completely personalised tour seamless for both agents and their clients, while retaining all the benefits and quality of a scheduled APT trip," he said.

All Tailor Made Journey bookings will count towards the company's VIP partner program, qualify for APT Club guest benefits and earn Qantas Frequent Flyer points.

For further details contact APT business development managers or visit www.aptouring.com.au.

### Hurtigruten flights

**BENTOURS** and Hurtigruten are offering flight credits worth up to \$2,345pp for select Antarctic expedition cruises on MS Midnatsol or the new hybrid vessel, MS Roald Amundsen.

For more info, see page 12.

# Travel Daily on location in **Niagara Falls**

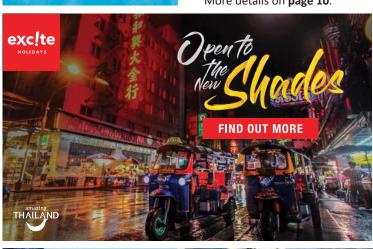
Today's issue of TD is coming to you from Niagara Falls, New York, courtesy of Destination Niagara USA.

NIAGARA Falls, on the US-Canada border, is truly one of the world's bucket-list experiences, and there are lots of ways to experience its majesty.

The classic experience is the "Maid of the Mist," a sightseeing cruise at the base of the falls where visitors are provided with a much-needed waterproof poncho as the vessel takes in the spray and thunder of the falls.

The nearby "Cave of the Winds" takes quests to the base of the falls in an elevator where wooden walkways allow them to touch the fast-flowing waters or be almost engulfed on the aptlynamed Hurricane Deck.

Further afield, the "Wet Jet" at Lewiston is an exciting jetboat ride on the Niagara River's six rapids where, as the name promises, guests get drenched! See whirlpooljet.com.





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P&ceuses



### Thomas Cook HQ

**TASMANIAN** Treasurer Peter Gutwein has confirmed Thomas Cook Money is establishing its Australian headquarters in Hobart (TD 16 May), having been offered up to \$300,000 in payroll tax assistance from the state's govt.

The UK-based group will offer products including travel insurance, foreign exchange and pre-paid travel cards, marking the brand's return to Australia after an 18-year absence.

"This is expected to inject approximately \$2 million each year into the local economy and create 40-full time equivalent jobs," Gutwein said.

THE Federal Court has ordered Air New Zealand to pay \$15 million in penalties in a pricefixing case launched by the Australian Competition and Consumer Commission (ACCC).

The court found the carrier made deals with other airlines to fix the price of freight surcharges on flights from Hong Kong and Singapore to various locations including Australia between 2002 and 2007.

"These illegal price fixing agreements unfairly reduced competition for the transport cost for goods flown into Australia,"

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# Air NZ fined \$15 million

ACCC Commissioner Sarah Court said today after the ruling.

"This decision sends a strong warning to overseas and domestic operators that the ACCC can and will continue to defend competition and the rights of Australian customers and businesses by taking action against anti-competitive conduct," Court said.

Air New Zealand has been ordered to pay \$11.5 million for charges imposed on flights from Hong Kong and \$3.5 million for those from Singapore.

Since the ACCC first launched its investigation into the air cargo cartel in 2006, penalties totalling \$113.5 million have been imposed against 14 airlines.

**MEANWHILE**, four airlines have settled a class action case in California alleging price fixing on flights from the US to Asia, Australia, New Zealand and the South Pacific.

Air New Zealand, China Airlines, EVA Airways and Philippine Airlines have reached agreement, in addition to eight others which had reached previous settlements with the US law firms of Cotchett, Pitre & McCarthy, and Hausfeld.

The settling defendants have agreed to pay US\$49.9 million plus US\$750,000 costs.

Air New Zealand said it had consistently denied the allegations in the case and that the settlement was without any admission of liability.

The carrier said in reaching a settlement of US\$400,000, it avoided the substantial ongoing costs of litigation.

The settlement is expected to gain final court approval in Sep.



AUSSIE humour has supposedly "broken the internet", with the introduction of a map of the world published by Credit Card Compare.

Some of the literal country names included, "Land of Many Rabbits" for Spain, "I Go to the Beach" for Nauru, and "In the Navel of the Moon" for Mexico.

Although the credit card company said its claim to fame was "accidental", the world map has been picked up by nearly 200 news sites in over 50 different countries, reaching 2.91 billion online readers, achieving 9.64 million estimated coverage views and over 110,000 social shares.

So for your next holiday why not book a trip to "Place of Abundant Fish" a.k.a Panama, or perhaps "Hippopotamus"?

### Trump bans upheld

THE US Supreme Court has upheld American President Donald Trump's travel bans on citizens of several muslimmajority countries, ending months of legal wrangling over the restrictions.

The ban targets travellers from Syria, Iran, Libya, Yemen and Somalia, with other limited sanctions on North Korea and Venezuela (TD 05 Dec).

### OL commissions

SAMOA Airways has advised that commission for tickets issued by Aus/NZ agents on OL (162) plate will be 3% from 01 Jul.

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### Win a Seattle trip

HAWAIIAN Airlines and Visit Seattle are running a sales incentive until 20 Jul that will see one Aussie agent and a friend win a trip to Seattle to see Pearl Jam.

One point will be awarded to agents who sell Hawaiian Airlines tickets ex SYD/BNE to Mainland USA cities, with an extra point awarded for Seattle tickets.

Prize includes two Seattle return Economy flights, accommodation and concert tix, flying out 08 Aug. For more info, **CLICK HERE**.

### Swiss triple miles

**SWISS-BELHOTEL** International is offering Singapore Airlines' frequent flyer program members the chance to earn triple the miles when staying at any of its properties in Australia and NZ.

Three KrisFlyer miles will be awarded for every US dollar spent at a Swiss-Belhotel hotel, with the deal running until 31 Jul. For more info **CLICK HERE**.

### ATPI adds NDC

**ATPI** has updated its fare aggregation system, Ticket Window, to make NDC (New Distribution Capability) content available to agents.

The move improves the opportunity for users of Ticket Window to access the cheapest air fares, including deals only available on a non-GDS platform or in one particular country.

"Our investment in marketleading technology tools and partnerships means that we are able to embrace NDC now, as an opportunity on behalf of our clients," said ATPI Group chief executive Andrew Waller.

### **Thredbo Ikon Pass**

**IKON** Pass has added Thredbo ski resort to its list of partners, bringing its number of mountain destinations offered to 27.

Pass holders now have sevenday access to Thredbo with no black-out dates.



# Saying hello to Africa



**EIGHT** Helloworld agents recently travelled to South Africa on a famil courtesy of Bench Africa & South African Airways where visits included a stop at Ants Nest in the Waterberg to see rhinos and giraffes.

**Pictured** enjoying a BBQ picnic overlooking the Waterberg are Paula Williams, New England Travel; Sue Warry, MTA Travel; Melissa Anderson, Helloworld Travel Eltham; Michelle Finnigan, Helloworld Travel Dunsborough; Matt Paine, Launceston Travel & Cruise; "V", the Ants Nest guide; Wendy Jack, Helloworld Travel Belconnen; Jeanie Markham, Travel Designers Canberra; Graham Ware, SAA; and Linda Hosking, Helloworld Travel Mandurah.



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e info

**Travel Daily** 



### Le Club bonus pts

LE CLUB AccorHotels is gearing up to offer members of its loyalty program 1,000 bonus points for every stay with Raffles, Fairmont & Swissotel in the Asia Pacific between 02 Jul to 15 Aug.

The promotion is being run to mark AccorHotels merging its Fairmont, Raffles and Swissotel hotels into the group's Le Club AccorHotels loyalty program.

### Polaris lounge open

**UNITED** Airlines (UA) has opened its new Business class Polaris Lounge at the George Bush Int'l Airport in Houston.

The new space features 191 seats, six shower suites, private dining area, personal valet services and two private daybeds.

"(The lounge) is designed to feel like a boutique hotel," said UA's vp of marketing Mark Krolick.

Three Polaris Lounges have been opened by UA since Apr.

### Wednesday 27th June 2018

### WA Tourism conf

**REGISTRATIONS** are now open to attend the 2018 WA Tourism Conference taking place at the Perth Convention & Exhibition Centre from 03-05 Sep.

Keynote speakers include TV presenter Matt Hale and digital influencer Lauren Bath.

The event provides delegates the opportunity for professional and business development networking with colleagues in the tourism industry.

To register CLICK HERE.

### Canada winter push

THE Canadian Government has allocated \$10 million towards maintaining snowmobile and cross-country ski trails in Quebec in a bid to attract more international tourists for the upcoming winter season. The funds have been awarded

under the Quebec Economic Development Program.



• BRISBANE Sun 29 July 2018 - 9.30am St Lucia Golf Links (Hillstone)

PORT MACQUARIE
Mon 30 July 2018 - 9am Panthers Club

- SYDNEY (NORTH) Tues 31 July 2018 - 10am Novotel Sydney Norwest
- SYDNEY (SOUTH) Wed 1 August 2018 - 10am St George Motorboat Club
- CANBERRA Thurs 2 August 2018 - 9.30am The Federal Golf Club
   • MELBOURNE

Fri 3 August 2018 - 10am Moonee Valley Racing Club



What is a unique touring feature that Back-Roads Touring offers when visiting Angkor Wat?



**SYDNEY'S** Travel Industry Mentor Experience (TIME) network assembled at The Travel Corporation's HQ last week to welcome the 31st intake of its mentoring program.

"We love seeing mentees take their first steps in the program," said TIME founder Penny Spencer.

"It's the start of an incredible professional metamorphosis for many of them as they set off to

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During the event a keynote was delivered by travel expert Peter Egglestone.

The 31st intake of Mentees, **pictured**, were (back row) Atina Vertzonis, Lina Trimarchi, Lisa Canturi, Bart Druitt, Dylan Hearne, Oso Adinughoro, and (front row) Nicole Black, Emma Rebello, and Lauren Wardle.



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# **Pixar Pier pleases**



**DISNEY** Destinations and United Airlines recently invited a lucky group of trade marketing and travel leaders to be among the first to visit Disneyland Resort's new Pixar Pier in California.

The group flew United Airlines' Polaris Business class from Sydney and Melbourne, before checking in to a five-day stay at the Disneyland Resort.

The land, which opened to the public on 23 Jun (**TD** 22 Jun), opened early to offer the group a sneak peek at the new offering, with the excited bunch taking a ride on the Incredicoaster, inspired by the Disney-Pixar film *Incredibles 2*, before mingling with a host of famous Pixar characters and feasting on Pixar-inspired food.

Highlights included the Guardians of the Galaxy -

Mission: BREAKOUT! experience, Splash Mountain, the Disney Paint the Night Parade, and Together Forever, a new night time event that will feature until 03 Sep.

The group (**pictured**) was also treated to a behind the scenes tour of Walt Disney Studios.

### Chinchilla open

**THE** new Chinchilla Botanical Parklands in Queensland's Western Downs region has officially opened for visitors.

The 4.2 hectare park features a concrete stage, playground, picnic shelters, undercover picnic tables, BBQs, constructed wetlands and a water play area.

The Parklands will also support around 12 small events and three major functions per year.

### National Business Development Executive

Premium Travel Service Provider, **Travel the World**, has a unique opportunity for a National Business Development Executive to join our team in Sydney on a full time basis reporting to the National Sales Manager.

- This role will see you support our team of Sales Managers located in Sydney, Melbourne and Brisbane.
- Execute and coordinate our annual Sales plan and strategy.
- Develop, nurture and sustain relationships with key industry partners.
- You are a self-starter with a positive attitude and strong work ethic.
  You are motivated, think outside the box, can multitask in a fast-paced environment while demonstrating high attention to detail.
- If you have been working as a BDM or in a Sales related role and are
- looking for an office based position where you can utilise your administration skills, then this position is perfect for you.

Send your resume with cover letter to careers@traveltheworld.com.au Applications close 06 July '18.

### Boeing hypersonic

**BOEING** has unveiled a rendering of its hypersonic concept, suggesting the aircraft could have possible military or commercial applications.

Kevin Bowcutt, senior technical fellow and chief scientist of hypersonics at Boeing, said that while the company was working on "designing, developing and flying experimental hypersonic vehicles" he could not speculate on when it would become a reality for global travel, however "it's possible a hypersonic passenger vehicle could be airborne in 20 to 30 years".

The concept will be on display at the Farnborough Air Show in Hampshire, UK, in Jul.



### Tas boosts events

**THE** Tasmanian Government has invested \$4 million in order to support Events Tasmania's work in securing large events.

The Events Attraction Fund aims to ensure all regions of the state are involved, with the Tas Govt stating it is "committed to delivering sustainable growth in tourism which protects what's special about Tasmania" and that boosts the visitor economy in every region.

MEANWHILE, more than 100 travel agents and 40 Tasmanian tourism operators will come together from 27-30 Jun for TasTalk 2018, a tourism trade conference aimed at enlisting travel agents around Australia to be advocates for Tasmania and drive growth in domestic tourism.

Delegates will be invited to participate in a Tourism Tasmania famil which will highlight a range of the State's tourism experiences.

## BW Best Western. Hotels & Resorts

### Sales Manager

Best Western International has recently taken over day-to-day management of the world-famous brand in Australia, New Zealand and South Pacific. This new structure will enable us to better compete in a rapidly evolving and increasingly complex marketplace. This is your opportunity to grow your sales skills in a sales & marketing driven organisation.

This role is focused on maximising sales potential for a broad portfolio of corporate and government accounts for Best Western hotels. This will be achieved through cultivating strong relationships with existing customers, driving brand awareness, and identifying new account opportunities by effectively representing the brand in the Australian market.

We are looking for a passionate and experienced sales person with hospitality background and industry knowledge.

Based in North Sydney, you will be responsible for securing business across multiple market segments for Best Western Hotels & Resorts. With a core focus on maximising sales potential you will have a high level of accountability and therefore be results and target driven. You will also be dynamic and able to adapt to the changing needs of the business, taking on and offering new ideas, initiatives and responsibilities.

The successful candidate will have:

- Excellent communication skills, able to network across industries and at all levels
- Strong passion for new business development
- Proven experience in a similar position within the travel industry
- A self-starter who can offer initiative, confidence & professionalism
- Demonstrated ability in meeting sales targets and related KPI's
- Strong negotiation, influencing and presentation skills
- Strong knowledge of market trends and initiatives
- · Comprehensive commercial knowledge of the hotel or travel industry
- Effective time management and ability to multi-task and work on a
- number of initiatives
- Current Driver's Licence and reliable vehicle
- Experience in a CRM system and Microsoft Office applications

To apply for this role please forward a resume and covering letter to: Jhonica Fuertes

Administration Assistant jhonica.fuertes@bestwestern.com

t 1300 799 220

TraveltheWorld



# **New Quest for Melbourne**



**QUEST** Apartment Hotels has continued its expansion into Melbourne with the official opening of Quest Maribyrnong (pictured), the fourth Quest property to open in the city's inner-west.

The complex features 78 apartments comprised of studios, one-, two- and three-bedroom apartments, each with a fullyequipped kitchen and laundry facilities for a "home away from home" experience.

The building also features a range of meeting and conference areas, a business lounge and an on-site gymnasium.

Quest Apartment Hotels general





manager - growth, James Shields said the opening formed the basis of a new venture into the city.

"The opening of Quest Maribyrnong, combined with the scheduled opening of four more Quest properties in the Melbourne metro area within the next seven months, demonstrates a continuation of Quest's assertive growth strategy," Shields said.



### **Reservation & Ticketing Agent** Full time, permanent

Due to expansion we are seeking an experienced and enthusiastic Reservation & Ticketing consultant for our office in Sydney CBD.

Candidate should have minimum 2 years international consulting experience with a travel agent or airline. Strong GDS (preferable Sabre/Amadeus) and fares/ticketing skills are essential, and you possess a passion and drive for sales whose written and verbal skills are surpassed only by the desire to satisfy the customer's needs. Group booking experience is preferred. Responsibility includes servicing new and existing bookings and a prominent level of customer service. Accuracy and attention to details is essential. No face-to-face sales required as phone and emails are the primary methods of contact with our customers and agents.

Applicants must have the right to live and work in Australia.

Applications should be sent to jobs@philippineairlines.com.au by Thursday 5th of July 18.

# **Accommodation Updates**

WELCOME to Accommodation Updates, *Travel Daily*'s Wed feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to accomupdates@traveldaily.com.au.



Ingenia Holidays Cairns Coconut holiday park has unveiled its \$2.5 million upgrade, with two new water slides featuring as the main attraction. The dual slides, equalling more than 30m in length, make the holiday park the only one in Cairns to offer a splash park and water slides, & add to the existing kids' club & outdoor cinema.





children and their parents.

### Hawaii summit rego

**EARLYBIRD** registration for the 2018 Global Tourism Summit in Honolulu is now open, with special discounted rates available on bookings made by 31 Jul.

The event, set to take place between 01 and 03 Oct, will be held at the Hawaii Convention Center, focussing on sustainability and how it can be incorporated into the future of tourism.

Several keynote speakers will include Stephen England-Hall, chief executive of Tourism New Zealand, Chris Malone, managing partner of Fidelum Partners on the topic of "The Human Brand," and Mike Dominguez, senior vice president and chief sales officer for MGM Resorts International.

To register for the summit, CLICK HERE.

#### Schoneck has reopened its doors after extensive renovations. The upgrade features bathrooms in each room with new "power showers" installed, high speed wi-fi, an updated activities room, plus a refreshed menu designed by Danish Masterchef judge Thomas Castberg.

Switzerland's Grand Resort Bad Ragaz has introduced a family spa and Children's Villa. Spreading across 550m<sup>2</sup>, the spa offers different spaces ranging from 0.2 to 1.3 metres deep. In addition, on every floor there is now a 75m<sup>2</sup> Family Room for up to three

### Air NZ ATSB report

**THE** Australian Transport Safety Bureau (ATSB) has released its final investigation report into an incident involving an Air New Zealand flight travelling at below minimum altitude en route to BNE airport in Nov 2017.

The report found that upon being cleared for descent to 3,000 feet, the altitude selector was not properly selected and the expected flight mode change did not occur.

It was stated that increased workload from correcting the error led to a "short loss of situational awareness in its descent path" resulting in a "premature descent below the cleared altitude".

The aircraft was able to correct its position and land safely.



### TRAVEL CONSULTANT REQUIRED SOUTHERN SYDNEY

We are looking for an experienced motivated Travel Consultant to join our team based in Southern Sydney.

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- Min 3-5 years consulting experience Galileo and Cross Check travel preferred
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Saturday work will also be a part of your roster.

Please send your resume to carmel.menai@helloworld.com.au Successful applicants will be notified for an interview.



Wed 27th June 2018



TRAVEL agents having fun.



DCT country manager Jennifer Gaskin and Teree George, Jumeirah Hotels and Resorts.





A PROMOTIONAL roadshow organised by the Department of Culture and Tourism - Abu Dhabi (DCT Abu Dhabi) and Etihad Airways, the national airline of the United Arab Emirates, raised the bar for trade events in Australia last week by bringing gold leaf-infused welcome drinks, a spectacular chocolate model of the awesome Sheikh Zayed Grand Mosque and unique interactive ways to learn about the capital of the UAE.

The 'Discover Abu Dhabi' roadshow kicked off in Brisbane on Mon night and visited Melbourne on Tue, with the Sydney event on Wed. All events were sellouts with more than 620 travel agents attending over the week.

"Our aim for the Discover Abu Dhabi Roadshow was to do things differently," said DCT Abu Dhabi country manager Jennifer Gaskin.

"Travel agents attend these types of events

each week so we had to work hard to stand out, and I think we really did that with our unique presentation."

Guests were able to hear about developments such as the new Warner Bros World Abu Dhabi theme park, the stunning new Jumeirah at Saadiyat Island Resort and the Serdal Pearl Diving Experience.

AGENTS in a simulated race around Yas Marina Circuit.

> SHANTANU Mehta from Orient Tours

informing travel agents.



SAEED Suleiman, Yas Marina Circuit; Monique Safayan, DCT Abu Dhabi; Suzanne Tobin, DCT Abu Dhabi; and Ahmed Al Mansoori, Hala Abu Dhabi.





ETIHAD cabin crew Barbara and Shanelle with the Grand Mosque made out of chocolate.

**GUESTS** at the event sampled an Abu Dhabi 360-degree video experience.



A CHANCE to dress up and have fun at the roadshow.



# TravelManagers' training day



**TRAVELMANAGERS'** personal travel managers (PTMs) and reps from six small ship and river cruise suppliers came together for a product training day at Sydney's Rydges World Square recently.

"We believe very strongly in the benefits that come from providing our PTMs with a steady stream of specialist training, ensuring that they are equipped with the latest information and best business practices," TravelManagers executive gm Michael Gazal said.

Participating suppliers such as Wild Earth Travel, Buffalo Tours and Uniworld had 45 minutes to update attendees on their latest product offerings. **Pictured**: Julianne Gazal-Rizk, Katia Mora and Chantel Addison from TravelManagers at the training day in Sydney.

### SCTI's Jul picks

**FAMILIES** are travelling further afield in their winter breaks than ever before, according to Southern Cross Travel Insurance (SCTI).

This Jul, SCTI said its Aussie customers would stick with a few traditional favourites such as Bali, Singapore and New Zealand which remained in the top five.

The figures show USA has climbed to become the second most popular destination, with France in fourth & the UK in sixth.

# Malaysia Airlines Back to Brisbane



# WIN TICKETS TO KUALA LUMPUR WITH MALAYSIA AIRLINES

This month, *Travel Daily* together with Malaysia Airlines are giving agents the chance to win two tickets to Kuala Lumpur flying with Malaysia Airlines return from ADL/BNE/MEL/PER/SYD.

In celebration of the resumption of Malaysia Airlines new Brisbane to Kuala Lumpur flights commencing Wed June 6, you and a friend will fly Economy Class to KUL with Malaysia Airlines.

To win, have the most correct answers to the questions throughout the month, and the most creative response to the last question. Send your answers to **mhcomp@traveldaily.com.au** 

Q17: True or False. MH will operate the A350 on all services between Malaysia and Japan from AUG18? (HINT)



Terms and conditions apply

### APAC travel trends

ACCORDING to Visa, by 2025 the global travel industry can expect to welcome an estimated 90 million Asia Pacific travellers.

Asia Pacific households now account for one in three global travelling households, up from one out of four in 2006.

Projections based on the Visa International Travel (VISIT) platform show travellers are more likely to take long-haul trips, as income levels grow.

Singapore travellers have a higher tendency for longhaul travel (52%), followed by Indonesia (38%) & India (13%).

### Crystal combinable

**CRYSTAL** Cruises is offering travellers in 2020 new itineraries and extended global journeys aboard its ocean ships, *Crystal Symphony* and *Crystal Serenity*.

Voyages range from the Holy Land and Western and Northern Europe to Southeast Asia and the South Pacific.

Crystal's new Grand Journeys are extended sailings of combined existing 2020 itineraries, allowing guests to curate adventures ranging from 14 to 57 days.

Book Grand Journeys now & save 5% for combined itineraries at www.crystalcruises.com.





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