

Dave loves flying, people and Air New Zealand. All the characteristics we look for in our Air New Zealand Flight Attendants. So it makes sense that Dave has applied for a role flying with the airline that welcomes everyone as a friend. In Dave's latest episode, go behind the scenes at Air New Zealand with Dave for his interview – do you think he'll get the job?

Watch now at airnzagent.com.au

Travel Daily First with the news

Thursday 4th October 2018



NZ goose flies again

AIR New Zealand's "Dave the Goose" wants to become a flight attendant in the airline's latest "A Better Way to Fly" campaign, highlighting its one-stop options from Australia to the Americas. See the cover page for more.



ACCC ticks Scoot/LH pact

THE Australian Competition and Consumer Commission (ACCC) has issued a determination which allows the existing collaboration agreement between Singapore Airlines & Lufthansa to incorporate low cost long-haul services operated by SIA offshoot Scoot.

UA mayday panic

MAJOR roads around Sydney Airport were briefly closed at 6.30am this morning after an inbound United Airlines Boeing 787 flight lodged a distress call.

Airservices Australia said the mayday was triggered automatically because of a low fuel warning, and said instances like this were "not unusual".

Emergency response crews were placed on standby but the UA839 aircraft landed safely with passengers unaware that anything was wrong.

Wilson joins FCTG

FLIGHT Centre's hotel and accommodation business BHMA has appointed Paul Wilson as its new Executive Vice President Commercial.

Wilson was previously VP of Sales, Revenue and Distribution for Centara Hotels & Resorts, along with former roles with Mantra and Park Plaza Hotels.

He will report to BHMA MD Kent Davidson - more appointments on page 7 of today's Travel Daily.

SQ and LH lodged a request to vary the pact earlier this year (TD 17 Sep), because when the deal was authorised Scoot was not operating services between their respective home markets.

The Jun 2018 launch of Scoot services between Singapore and Berlin triggered the application for a minor variation.

The ACCC said it was satisfied the addition of Scoot would not involve a material change in the effect of the original authorisations, with Lufthansa unlikely to commence online services to Australia.

Adding Scoot is likely to only increase public benefits of the deal, the ACCC concluded.

The ruling is expected to become effective from 19 Oct.

Albatross Euro sale

ALBATROSS Tours is offering savings of up to \$700 per couple on European tours for 2019, with the operator today highlighting its smaller groups, longer stays, genuinely inclusive pricing and "guaranteed My Time" offering. See page eight for details.

Today's issue of TD

Travel Daily today has seven pages of news, including a front cover page for Air New Zealand plus full pages from:

- Albatross Tours
- AA Appointments jobs

CX drops Denmark

CATHAY Pacific has cancelled its planned Northern Summer 2019 non-stop services between Hong Kong and Copenhagen.

The carrier had formerly flagged thrice weekly A350-900 seasonal CPH services (TD 01 Sep 2017).









Thursday 4th October 2018



Helloworld TV show

THE inaugural episode of Channel 9's Helloworld TV travel show (TD 31 Jul) will be broadcast at 4.30pm on Sun.

The premiere, on Nine and 9Now, is said to give viewers "first-class access to stunning destinations around the world".



Hotels call for Airbnb tax

THE Tasmanian Government has been urged to introduce a tax on properties offered on sites like Airbnb as it begins an inquiry into the short-term letting economy.

At a Legislative Council Select Committee hearing in Launceston vesterday, the Accommodation Association of Australia (AAA) urged the government to adopt a registration system for holiday rentals, with fines of at least \$1 million for properties that failed to comply.

"The emergence of quasi-hotels is one of the most significant negative consequences of the lack of regulation of sharing economy accommodation in Australia," AAA CEO Richard Munro told the inquiry.

"A point-of-consumption tax on

AA boosts network

AMERICAN Airlines has announced a range of new international and domestic destinations, with its network plan for 2019 adding routes to Cuba, Mexico, Honduras and the Caribbean.

A significant expansion at the carrier's Dallas Fort Worth hub will see the addition of 15 new regional gates in Terminal E, which will facilitate daily services to Augusta, Gainesville, Yuma, Bakersfield, Monterey, Flagstaff and Hollywood Burbank airports.

AA will grow its DFW operations to almost 900 peak daily departures in summer 2019.

sharing economy accommodation providers, including Airbnb, should be introduced, with the tax to be imposed according to where the transaction to purchase accommodation takes place – which would capture residential properties in Tasmania being booked through Airbnb and other sharing economy platforms," he said.

Munro questioned the amount of tax paid by letting sites in Australia and suggested Airbnb may be "funnelling its fat profits towards offshore tax havens".

The Select Committee will hold further hearings today as part of a process similar to those conducted in other states including NSW and Victoria.

Int'l pax on the rise

INTERNATIONAL air passengers continued to drive steady growth at Australia's airports in Jul, increasing 4.8% over the same month last year.

The latest figures from the Bureau of Infrastructure, Transport and Regional Economics (BITRE) show 3.17 million international travellers passed through Australian gateways in Jul, along with 10.8 million domestic passengers, an increase of 2.4%.

Overall passenger growth for Jul was 3% year-on-year, with the biggest increases recorded in Mackay (15.8%), Ballina (11.3%) and Karratha (9.9%).

A-league tipping!

ETIHAD

Airways, Keith Prowse Travel & **Excite Holidays** are partnering with *Travel* Daily for our first A-league



footy tipping competition, offering a massive prize of a trip for two to see Manchester City play a game on their home turf.

That's not all - the top tipper for each weekly round will win a \$250 Keith Prowse Travel voucher.

The competition is free for people working in the Australian travel industry, and you can sign up now at traveldaily.com.au.

The season kicks off on Fri 19 Oct so tips for the first round must be entered by then.

To join the comp **CLICK HERE**.

Vanuatu incentive

THE Vanuatu Tourism Office and Air Vanuatu are offering return flights for four agents, and a friend, to their choice of either Port Vila (ex-SYD/BNE), or Espiritu Santo (ex-BNE).

To enter, agents need to sell Air Vanuatu from Sydney or Brisbane to one of Air Vanuatu's international ports and the prize will be awarded to the top four sellers throughout Oct.

The incentive period started vesterday and will run until 31 Oct and applies to travel until 31 Mar 2019.

For more details or to start logging bookings, CLICK HERE.



BOOKING GROUP TRAVEL TO CANADA AND USA?

Speak to Air Canada Groups.

Air Canada offers non-stop flights from Sydney, Brisbane and Melbourne to Vancouver, where your clients can enjoy smooth connections to over 120 destinations in North America. To enquire about group travel with Air Canada contact us at groups.au@aircanada.ca.

*Daily flights from Sydney and Brisbane to Vancouver, and up to 4 flights per week year-round from Melbourne to Vancouver.







Thursday 4th October 2018

"New era" of Aussie hotels

TOURISM Accommodation Australia (TAA) has today launched a report highlighting the major expansion and transformation of the local accommodation sector.

The Innovation Revolution
Transforming Australia's Hotel
Industry report documents the
ongoing development of a new
generation of properties which
are providing ever-wider options
for modern-day travellers.

TAA CEO Carol Giuseppi said the massive growth of the industry and its commitment to design excellence would "play a crucial role in sustaining Australia's record-breaking tourism performance".

The report highlights key trends such as new hospitality concepts under brands like QT, Art Series, Veriu, Aloft, Curio, Indigo, TRYP, MGallery and Ovolo.

Technology is also driving convenience for travellers with keyless entry, virtual reality and

in-room entertainment and connectivity enhancements, while functional lobby and reception areas are being transformed into communal co-working spaces.

Giuseppi said the local sector was not only meeting changing travel trends, but in many cases anticipating them as well.

To view the report, **CLICK HERE**.

Avis expansion

AVIS has confirmed the acquisition of Portuguese car rental operator Turiscar Group, which operates about 3,000 vehicles from 23 bases across mainland Portugal.

The deal includes two brands: Turiscar which focuses mainly on the corporate market, and Turisprime which works with leisure and tourism clientele.

Other recent Avis acquisitions include the takeover of Morini in Italy and ACL in the UK.

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EY LHR lounge rejig

ETIHAD has launched a new "contemporary airport lounge brand" in partnership with No1 Lounges, which will see EY's current London Heathrow lounge operate as a multi-airline facility.

To be titled "The House, home of Etihad Airways and other leading airlines," the LHR Terminal 4 lounge will be run by No1 Lounges which also has shared lounges at London Gatwick, Birmingham and Edinburgh.

Etihad VP Guest Experience and Delivery, Linda Celestino, said the new venture would "enable the airline to maintain its brand presence and at the same time enhance and improve the overall lounge experience for our premium guests".

Economy guests will also be able to access the lounge for a fee.

Celestino said the scope of the new lounge brand "may be expanded to include other lounges".



Window Seat

VISITORS to a new tourist attraction in Shropshire in the UK haven't exactly got what they paid for.

The ambitious penguin exhibit at Telford Exotic Zoo was meant to feature a group of rare Humboldt penguins - but unfortunately a British outbreak of "avian malaria" has led to significant uncertainty.

The zoo's owner, Scott Adams, says he is not certain when the penguins will arrive - if ever - so he has been forced to stock the display with six plastic models.





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Crystal President

CRYSTAL Cruises has announced details of its 2019 and 2020 President's cruises.

President and CEO Tom Wolber will host the 01 Dec Panama Panorama itinerary from Fort Lauderdale to Caldera aboard *Crystal Symphony* and the 07 Dec, 2020, Icons of Southeast Asia aboard *Crystal Symphony* for an extended journey from Singapore.

He will welcome Crystal guests for onboard receptions, Q&A sessions and special shore excursions.

The Beach closes

MAYA Bay, on Phi Phi Leh island in the Andaman Sea, a destination made famous following the filming of *The Beach*, will "stay closed indefinitely to give its ecosystem time to recover".

According to *Reuters*, the beach needs "at least a year or even up to two years or maybe more for the environment to recover".

Venture to Ethiopia

VENTURE Far has released its 2019/20 Africa product range, featuring an expansion into Ethiopia for the first time.

The brochure includes a 10-day Ethiopia's Historical Route itinerary which visits four historical sites in the destination and can be extended to include the Afar Region and Erta Ale.

View the brochure online **HERE**.

Selfie death toll

AT LEAST 259 people died taking a selfie between Oct 2011 and Nov 2017, a report published in the *Journal of Family Medicine* and *Primary Care* has found.

The deaths occurred in 137 incidents, with the mean age 22.94 years and 72.5% of deaths involving males.

Drowning, transport, and falling were the top causes of deaths with the highest number of incidents in India, followed by Russia, the US and Pakistan.

Kitty's expanding fan base



AUSTRALIA'S taste for Japan's most famous feline is reaching new heights, according to the operators of the Hello Kitty World theme park in Tokyo.

The number of Aussies visiting the attraction has tripled over the past five years to reach 80,000 people last year, with hopes of boosting numbers further ahead of the 2020 Tokyo Olympics.

Hello Kitty World Assistant Sales Manager Kentaro Kawai said overall visitor numbers had reached two million last year, putting it among Tokyo's most popular attractions.

Families with children aged between three and five years

made up the biggest market for the park, also known by its Japanese name Sanrio Puroland.

Pictured at the recent Visit Japan Travel Mart in Tokyo are Kentaro Kawai, right, with the park's marketing representative Ayako Noda.

Cebu \$199 flights

CEBU Pacific is running a seat sale offering travellers from Sydney and Melbourne flights to the Philippines via Manila from \$199 one-way.

The deals are available until 07 Oct and travel periods apply. See www.cebupacificair.com.



Travel Daily

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EK downgauges

EMIRATES has confirmed from 02 Nov-20 Nov and from 15 Jan it will operate a B777 on flights EK404 and EK405 between Singapore and Melbourne instead of its current A380 service.

The carrier will also replace its A380 service with a B777 on EK418 and EK419 between Bangkok and Sydney.

Emirates said the decision was made "after a recent review of our operations, which was undertaken to ensure the optimal commercial utilisation of our aircraft fleet" & noted codeshare flights may be affected.

Adv World program

ADVENTURE World has released its 2019 India, Sri Lanka and Nepal brochure, featuring a new section dedicated to trips where travellers can get closer to a range of animals.

To view the brox, CLICK HERE.

Ardent restructure

ARDENT Leisure Group has announced it has lodged a proposal to change its existing corporate structure, which will see a new company called Ardent Leisure Group Limited (NewCo) become the single head entity.

Following implementation of the proposal, the company has also announced plans for a solvent restructure which will "align the group's structure to its two business divisions, Australian Theme Parks and US Entertainment".

Chairman Gary Weiss said the proposal and restructure was "expected to deliver a number of benefits, including greater flexibility to fund investment into growth of the Main Event and Dreamworld and the capacity to make Ardent Leisure Group more attractive to a broader range of investors".

Voting on the proposal is scheduled for 20 Nov.

Travelodge to Auckland



TFE Hotels has partnered with energy, transport and infrastructure investor Infratil to develop a brand new Travelodgebranded hotel, to be located in Auckland's waterfront complex, Wynyard Quarter.

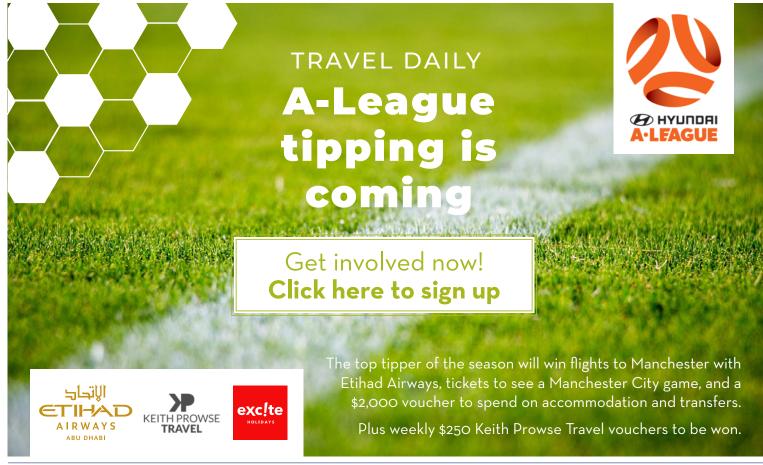
The six-storey, L-shaped hotel, which will open on the corner of Pakenham Street West and Halsey Street in mid-2020, will offer 154 guest rooms as well as a restaurant, a 1,800m² ground floor retail precinct plus an adjoining multi-level carpark.

"Travelodge Hotel Wynyard Quarter will be in prime position to make the most of the

increased volume of travellers to the city, and the future growth expected by the new development coming to the area – the NZICC in late 2019 and the America's Cup and APEC Summit in 2021," said TFE Hotels Chairman Allan Vidor.

The addition of the Travelodge Auckland to the Wynyard Quarter area will offer a "much needed mid-tier accommodation to the precinct," with a number of multi-national companies already setting up residence including Air New Zealand, Microsoft & IBM.

An artist's impression of the new hotel is pictured.





Thursday 4th October 2018

Agent client events

OCEANIA Cruises has announced new dates and locations for its "Agent Bring Client" event series hosted across 10 Australian and New Zealand cities from Oct to Dec.

The Vice President of Sales Australia and New Zealand for Oceania Cruises, Steve McLaughlin, said the series will showcase "a collection of new 2020 itineraries across the fleet, visiting over 450 destinations spanning Europe, Alaska, Asia, Africa and beyond".

"Any bookings agents make on the day will have all commissions fully credited back to them, with exclusive offers made available to those in attendance," he added.

For more information on dates and venues and to register for the events, CLICK HERE.

TC MyBudget talk

TRAVELLERS Choice has revealed MyBudget founder Tammy Barton will be the keynote speaker at its three-day Annual Shareholders' Conference at Cairns Convention Centre from 30 Nov

The event will also feature workshops, a Preferred Supplier Exhibition, the company's AGM and a gala dinner.

Emporium Maserati

EMPORIUM Hotel South Bank has partnered with Maserati Brisbane to bring a "new luxury experience" to Brisbane.

Through the partnership, VIPs and guests of the hotel's premier suites can enjoy complimentary inner-city transfer services in a chauffeured Maserati Levante.



The **ENTIRE** world could be yours! **INSIDE SALES - RESERVATION TEAM MEMBERS WANTED**

Australia's fastest growing specialist travel wholesaler, Entire Travel Group, is looking for smart and passionate professionals to join our team of sales specialists.

We operate an outstanding portfolio of nine leading wholesale brands focused on destinations across Europe, North America and the Pacific and Indian oceans. Two things set us apart: expertise and technology.

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If you are someone who enjoys the sense of fulfilment and pride that comes from being a genuine destination expert - and you want to be part of a fun and ambitious team - then we may have a role for you.

Here's what we're looking for:

- Excellent time management skills
- Someone who can work under pressure and juggle multiple tasks
- An ability to work towards and exceed kpi's
- A minimum 12 months experience in the travel industry.

And here's what the job would entail:

- Liaising with suppliers and travel agents
- Booking international travel packages, flights, accommodation and land based products
- Offering outstanding service to all customers
- Maximising sales opportunities by listening intently to your client and thinking outside the

If this sounds like you please send your resume to employment@entiretravel.com.au





















Qantas Holidays at IncredEVENT



THE Qantas Holidays 2018 RaceAround Southern California has wrapped up following six days of exploration and competition.

The USA adventure kicked off with the four teams flying in to Huntington Beach, West Hollywood, San Diego and Los Angeles to start their experience.

After receiving an envelope with their challenges each day, the teams set out on experiences which included visits to Legoland in San Diego, Electric Bike Tours in West Hollywood, Salvation Mountain Desert Adventures in Greater Palm Springs and Surf Lessons and Yoga in Huntington Beach.

On day four, the teams came together for the Disneyland Resort IncredEVENT, to find out the 2018 RaceAround Southern California winner.

Participants also had the chance to utilise Disneyland Resort in California's MaxPass service, allowing them to book FastPasses via the Disneyland app.

Over 35 leisure consultants earned their place on the mega famil by selling Qantas Holidays and Qantas Airways product, to accrue points during the promotion period.

Pictured are: Wendy Edwards, Helloworld Travel Belconnen: Allira Franks, Helloworld Travel Glendale; Linda Brown, CT Connections; Michelle Radnidge Helloworld Travel Limited; Kelly Campbell, MTA Travel; Lauren Kelly, Trans Otway Travel; Halena Sharp, Helloworld Travel Coffs Harbour; Francine Moutsos, Lazeaway Travel; Evelyn Swayne, Kingscote Travel; and Simmone Fuller, Helloworld Travel Drysdale.



Product Manager

Located in North Sydney, The Product Manager role is responsible for sourcing product from a broad range of helloworld preferred partners to ensure network, commercial and marketing objectives are maximised. In addition the successful candidate will conduct regular supplier review meetings in close collaboration with Marketing, Sales and Contracting teams to ensure activity plans are driving positive commercial outcomes. He/she would be required to identify trends and opportunities in the market to ensure a constant supply of relevant product is sourced, underpinned by strategic supplier initiatives to compliment planned activity.

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- A proven record in a Product related environment.
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- Strong analytical skills.

For more information please click here.

Please submit your application to careers@helloworld.com.au by 12 October 2018

Travel Daily

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Bangkok in top spot

BANGKOK has secured the top spot in Mastercard's Global **Destination Cities Index which** measured the number of int'l visitors to major cities in 2018.

The Thai capital recorded 20.05 million overseas visitors so far in 2018, closely followed by London with 19.83 million, and Paris with 17.44 million.

The average length of stay in Bangkok came in at 4.7 nights and the average daily spend was logged at US\$173.

Dubai was ranked the best city in terms of dollars spent, notching up US\$29.7 billion in int'l tourist spend for 2017 at an average daily rate of US\$537.

JNTO travel series

THE Japan National Tourism Organization (JNTO) has partnered with youth media platform VICE to create a new tourist video series called the Flavours of Tohoku.

The series is hosted by VICE's Bridie Shepherd and explores the country's northern Tohoku region featuring some local sake tasting, visits to cacophonic lantern festivals, and rides on local trains.

"Tohoku boasts not only great local cuisine but also enchanting and awe-inspiring wilderness and cultural traditions," said JNTO Sydney office Executive Director Kana Wakabayashi.

Watch the first episode HERE.



Pacific is excited to welcome Washington D.C. to their network! To celebrate, they're giving away 2x Economy Class tickets from Australia to Washington, D.C.

Answer the most daily questions correctly and come up with the most creative answer to the final question. Send your entries to cathay@traveldaily.com.au



O3. The new Hong Kong to Washington, D.C. route will be operated by the Airbus A350-900 or A350-1000 aircraft?



APPOINTMENTS



WELCOME to Industry Appointments, Travel Daily's Thursday feature which has the latest job appointments from across the industry. If you have just appointed someone to a new position and would like to update the industry email appointments@traveldaily.com.au.

Choice Hotels Asia-Pac has announced the appointment of Kari Hunter

A new General Manager has been selected at Pan Pacific Singapore, with Kurt Otto Wehinger taking over the role this week. He brings with him global experience in the hospitality sector having worked previously in Europe, Asia, Australia, the Middle East and the United States.

President Development Residential and Extended Stay, while **Andrew Langdon** will take on the role of SVP Development Asia which is responsible for South East Asia, Japan and Korea.

The Australian Timeshare and Holiday Ownership Council (ATHOC) has announced Ramy Filo has been elected as the President of the region's peak body for timeshare. Filo, Classic Holidays CEO, takes over the position from Carole Smith, Classic Holidays' COO, who held the position from 2016 to 2018. He has experience in his newly elected role, having previously held the position from 2003 to 2011.

Pavilion KL opening

THE Pavilion Group has revealed the Pavilion Hotel Kuala Lumpur Managed by Banyan Tree will open by 01 Dec.

The 325-room property features large meeting and event spaces, a gym, infinity pool, whisky bar and two restaurants.

NZSki pass on sale

NZSKI has opened for sale its 2019 season passes for Coronet Peak, offering a 50% discount when purchased by 31 Jan 2019.

The pass will cost \$595 per person and provides access to Queenstown's Coronet Peak. The Remarkables, as well as Mt Hutt near Christchurch in Canterbury.

DFAT Indonesia

DFAT is advising Australian travellers to exercise a high degree of caution in Northern Lombok and the Gili Islands following damage caused by earthquakes and a tsunami.

See more details HERE.

Airnorth Perth flts

AIRNORTH will launch two extra services to Perth from Darwin and Kununurra to cater for an increase in demand prior to Christmas.

The seasonal services will operate 15 and 22 Dec with return flights also available in the afternoon of the same dates. Call 1800 627 474 for more info.

Hilton invests Africa

HILTON has announced a US\$1 million investment to drive sustainable travel in Africa.

The hotel company revealed five key areas of focus which include: investment in training and apprenticeship programs, reducing its water consumption by 50%, auditing to reduce human trafficking, supporting local entrepreneurship, and promoting responsible wildlifebased tourism.

The announcement follows the launch of Hilton's Travel with Purpose 2030 goals to double its outlay in social initiatives.



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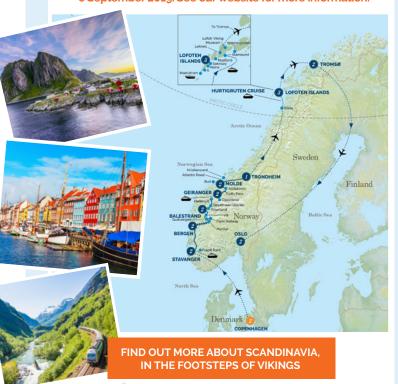
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- Drive the length of the Atlantic Ocean Road
- · Sleep in 'Rorbuer' fisherman's cabins over the Reinefjorden
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Due to popular demand, we have added a new departure 6 September 2019. See our website for more information.





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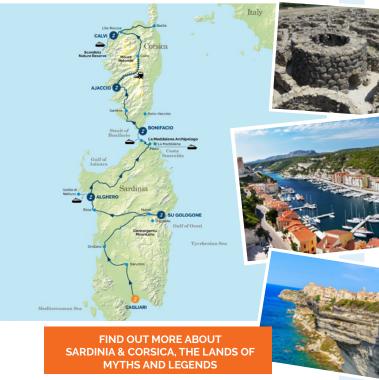
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Due to popular demand, we have added new departures 8 May & 14 September 2019. See our website for more information.





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NEW ANALYSE THIS

COMMERCIAL ANALYST – AIR FOCUS BRISBANE - \$75K PKG

This leading travel company is seeking an experienced analyst to come and join their air division. Focusing on ticketing and GDS strategies you'll be involved in budgeting and forecasting processes, income stream tracking and working on ad hoc projects as required. Previous experience in a similar role is a must along with strong business and financial acumen. A top salary package along with long term career development and progression opportunities on offer.

NEW SENIOR FINANCE ROLE GENERAL MANAGER FINANCE – HOTEL FOCUS

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This award winning client is currently seeking an experienced finance leader to assist in growing their successful hotel network division. Working with a strategic and operational focus you'll be in partnership with senior leaders to achieve long term growth and profit along with managing the financial well-being of the hotel operations at a global level. Superb salary package and benefits on offer. Call today for a confidential chat.

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CORPORATE TEAM LEADER SYD – GENEROUS SALARY PACKAGE

Join this successful Corporate Travel Management company in a leadership role. You will be managing the day to day functions of your team whilst being able to jump on the phones if needed. This company offers a very generous salary with ongoing training and career opportunities, if you have hit a ceiling in your current role, call me today to find out more.

**NEW* RARE FINANCE ROLE ON THE GC FINANCE MANAGER

GOLD COAST— UP TO \$125K PKG

We are currently looking for an experienced finance manager who is CPA qualified, adept in liaising with international companies and a whiz on Excel to join a growing international company on the Gold Coast.

Managing a small team, your responsibilities will range from income management to cash flow management, forecasting, reporting and payroll runs. A strong salary package is on offer. This role is interviewing soon so apply today.

NEW A LEADING ROLE

PRODUCT SUPPORT TEAM LEADER BRISBANE – UP TO \$77K PKG

We are currently looking for an experienced wholesale travel team leader to join this product department in their pricing division. Leading a small team you'll be responsible for processing and investigating price beats received globally and identifying solutions to ensure competitive pricing in the marketplace. You will work with sales, product, retail teams and suppliers. This in an initial contract role with a strong salary package and the opportunity to advance your career.

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