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Regulate airports - ACCC

THE Australian Competition and Consumer Commission (ACCC) has urged the govt to adopt an "effective regulatory regime for the major airports in Australia," saying current arrangements are not effectively constraining behaviour by airport operators.

The ACCC has made a submission to the Productivity Commission inquiry into the economic regulation of airports, saying that in a large country like Australia, airports are critical pieces of infrastructure to drive tourism and economic growth. "Providers of key monopoly infrastructure such as the major airports are typically regulated to ensure that they will not exploit their market power to the detriment of consumers and the broader economy," said ACCC

chair Rod Sims.

"This is not currently the case with Australia's major airports."

Sims said aeronautical charges at key airports had significantly increased over the last decade, with revenue per passenger soaring 59% in Perth, 36% in Brisbane and 31% at Melbourne.

Despite a slower growth rate of 15% at Sydney, Kingsford Smith still maintains the highest revenue per passenger, having almost doubled its charges just before it was privatised in 2002.

"The increases across the four airports over the last decade represent an additional \$1.3 billion in payments from airlines," Sims said - and despite the increases only Perth Airport had materially improved its service.

The ACCC submission also notes the massive increases in car parking revenue and access costs for taxis, hire cars and other ground transport providers.

However a submission by the airports has warned increased regulation would risk cutting future investment - **see page 3**.

VA PER-OOL flights

VIRGIN Australia this morning announced new seasonal flights between Perth and the Gold Coast which will cater to higher demand over the upcoming peak Christmas travel period.

The twice weekly 737-800 services will operate between 13 Dec 2018 and 26 Jan 2019, and complements other Perth growth for Virgin Australia including its new direct route to Hobart.

VA is also adding 27,000 peak season Gold Coast seats from Auckland, Canberra, Adelaide, Melbourne and Sydney.

Etihad 787-10 ops

ETIHAD has opened bookings for its first Boeing 787-10 routes, offering 32 Business class seats and 304 in Economy.

Initial flights will operate from AUH to Jeddah from 12 Nov, and then to Seoul from 01 Dec.

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Joel Victoria to Captain's Choice

JOEL Victoria has taken a newly created role as gm of marketing and sales at Captain's Choice, moving on from his former position as marketing director at AAT Kings (**TD** 01 Mar 2017).

Industry overall satisfied

MOST workers in the Australian travel industry are satisfied with their overall employment conditions but would consider a new job if one was offered, according to the annual **Travel Daily/travelBulletin** salary and employment survey.

Respondents who reported they were actively looking for a new position highlighted better compensation and benefits as one reason to leave their current job, followed by new experiences, dissatisfaction with management and change in career path.

Just under half of the 1,300 respondents said that there was no chance of promotion in their current role but this was not found to be a factor in job satisfaction levels, as measured by a net promoter score.

Interestingly 51% of respondents said they felt "very" to "extremely secure" in their current job, with employees in the cruise industry most

confident about job security.

The survey across all sectors of the travel industry measured the degree to which employers looked after the well being of their staff with 61% of respondents saying they felt their employer showed between a "modest degree" to "high degree" of interest and those in the MICE, hotels and aviation sectors citing greatest levels of employee care.

There was little change between 2017 and 2018 survey results in regards to skills that respondents were seeking to develop with marketing occupying the top spot, followed by sales, presentation skills and computer software skills.

The 2018 survey is the fourth annual salary and employment survey conducted independently by specialist firm Stollznow Research.

For further info and to purchase the full results, contact research@traveldaily.com.au.

Golan leaving NZ

AIR New Zealand has confirmed the pending departure of its chief digital officer, Avi Golan, who will return to the US at the end of next month to be closer to family.

Golan had been with NZ for 3 years, with the carrier conducting a global search for a replacement.

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CZ Bangkok boost

CHINA Southern Airlines is set to debut daily A320 flights between Bangkok and the northwestern Chinese city of Zhangjiajie in Hunan province.

CZ also operates direct flights to Bangkok from Guanzhou and Zhengzhou.

Airport investment at risk

BILLIONS of dollars in future airport investment would be put at risk by greater government regulation, the country's major gateways have warned, with airlines likely to be the main beneficiaries of any price cuts.

In a submission to the Productivity Commission's inquiry into privatised airports (**TD 22 Jun**), the Australian Airports Association (AAA) rejects the recent criticisms of airlines and argues against any change to the government's current "light handed" approach to regulation.

It says airports have invested more than \$15 billion in infrastructure since 2002, and that \$20.6 billion more is planned for the next 10 years.

But it warns this could be jeopardised by regulation. "Policy reform solely designed to reduce prices, as opposed to enhance efficiency... will place future investment at risk," AAA's

submission says.

"In such circumstances airports will prioritise investments in security, safety and asset maintenance.

"The consequence would be to delay investment in new capacity, stifling competition and entrenching the incumbent airlines' market position leading to higher fares and less choice of destinations for passengers."

The AAA says innovation to enhance passenger experience is also likely to be impacted.

It dismisses claims that higher airport charges lead to higher airfares, and says there is no evidence any reductions would be passed on to passengers.

"Even if modest reductions were to be imposed by a regulator these would simply enhance the profits of airlines," it says.

The Productivity Commission is expected to make a draft report early next year.



Window Seat

DOCTORS often say a holiday can help with health issues, and the winners of a major science prize can now back that up.

The annual Ig Nobel awards from the *Annals of Improbable Research* were announced last night, with one of the major gongs going to a team from Michigan State University in the USA, who proved that riding the Big Thunder Mountain Railroad at Walt Disney World in Florida was beneficial for the elimination of kidney stones.

The study involved taking urine samples on 20 rides on the iconic attraction, with the roller coaster found to be particularly effective on "renal calculi passages" for passengers who rode in the back seat.

For more details on the paper, **CLICK HERE.**



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AIR CANADA

Sabre NDC Level 3

SABRE Corporation has been designated as a "Level 3 aggregator" under IATA's New Distribution Capability (NDC) transmission standard.

Sabre has also confirmed the expansion of its Beyond NDC program with further strategic deals with airlines including Finnair, United Airlines and Singapore Airlines, as well as business travel agencies such as BCD Travel and CTM.



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Virgin
australia

Outbound travel surging

THE number of Australians taking overseas trips is growing at twice the pace of inbound arrivals, with Australian Bureau of Statistics figures for Jul 2018 showing a 2.8% year-on-year growth rate for visitors to

Australia - compared to a 5.8% increase in "short-term resident returns" versus Jul 2017.

China was the biggest source market for Australian arrivals in Jul with more than 150,000 visitors, followed by NZ with 133,000 for the month.

Inbound growth for most countries was relatively modest, apart from India which saw a 17.7% increase to 22,900, while visitation from Malaysia slumped 9.8% to 28,000 for the month.

For Australians travelling abroad Indonesia was the top destination at 125,900 pax, just ahead of NZ which recorded 125,400.

Japan was the fastest growing outbound destination, up 22.4% year on year to 32,300 travellers during Jul 2018.

WA on LVMH trail

FRENCH luxury group LVMH Moët Hennessy Louis Vuitton will this year extend its bi-annual *Les Journees Particulieres* to Australia for the first time.

The *Journees Particulieres* are "characterised by the discovery of heritage and savoir faire," with the company's Margaret River-based winery Cape Mentelle to offer a behind-the-scenes tour and blending experience.

Taking place from 12-14 Oct, limited spaces are available at the event which coincides with activities at 77 LVMH venues worldwide, with pre-registration opening on 22 Sep at lvmh.com.



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MAURITIUS
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VA IASC Fiji & Cook

VIRGIN Australia has lodged an application with the International Air Services Commission (IASC) to renew its existing capacity determinations on the Fiji and Cook Islands routes, both of which expire in the next year.

The carrier is seeking to extend its existing Fiji allocation for five more years from 20 Sep 2019.

On the Cook Islands route five years is also sought, along with the currently pending variation which would allow the capacity to be transferred to Virgin Australia International Airlines and authorise the allocation's use of Tiger Airways (**TD** 13 Aug).

In accordance with the relevant legislations, the IASC is now inviting other applications for capacity on the Fiji and Cook Islands routes, with any submissions due by 01 Oct.

Scenic cableway

SCENIC World in the NSW Blue Mountains yesterday opened a new Scenic Cableway to the public following a \$4 million upgrade.

The new Cableway cabin is 25% larger, with bigger windows, free wi-fi and streamlined logistics to speed loading and unloading.



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Qantas QBR savings

QANTAS is offering savings of up to 15% on the base fare of eligible flights to Los Angeles, Bangkok, Beijing, Hong Kong, Japan, Johannesburg, New Zealand, San Francisco, Santiago, Shanghai and Singapore.

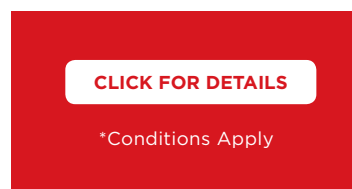
The offer is valid for Qantas Business Rewards members who book by 26 Sep, for travel through until 08 Dec 2018.

The savings are available right up until the day of departure, with no advance purchase requirements and discounts on offer in Business, Premium Economy and Economy cabins.

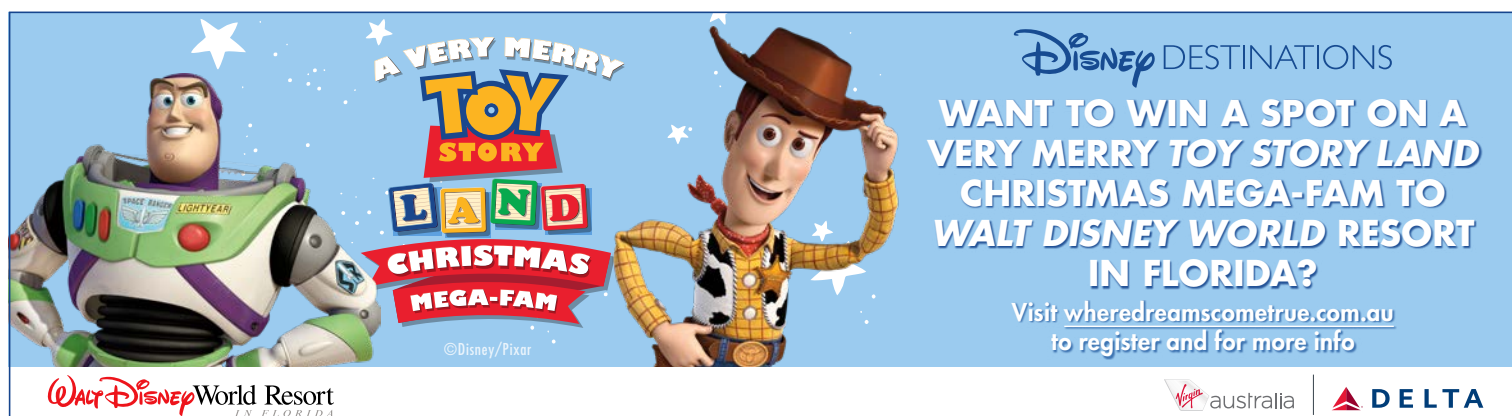
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Tuesday 18th September 2018

Apex for the UK

THE second Celebrity Cruises Edge-class ship, *Celebrity Apex*, will be named and launched in the UK, homeporting out of Southampton from Apr 2020.

The move will mark the first time the cruise line has based two ships from the port, with *Celebrity Silhouette* set to return to Southampton for her third consecutive year.

Celebrity Apex will go on sale 29 Nov and a dedicated selling toolkit specific to the new ship and new itineraries will be available later in the year.

SIA load factor up

THE passenger load factor for Singapore Airlines Group carriers rose 4.3 points to 85.2% in Aug 2018, with revenue passenger km up 11.7% year-on-year outpacing capacity growth of 6.1%.

The SQ passenger load factor for South West Pacific was 83.3%, up 5.6 points year-on-year.

Nat Hab zero waste

NATURAL Habitat Adventures, represented in Australia by Adventure World, has released a zero waste trip, which aims to fit all waste produced into a single small container at the end.

The Safari America: Yellowstone Country "Zero Waste Adventure" itinerary is set to depart on 06 Jul 2019.

AQSC 4th riverboat

AMERICAN Queen Steamboat Company and Gulf Island have inked a deal to build a 245-guest riverboat, the fourth vessel in the cruise line's fleet.

The new paddlewheelers will be called *American Countess* and be built using the existing hull of a former gaming vessel built in 1995, *Kanesville Queen*.

Construction will commence in the fourth quarter of 2018 and a delivery date plus itinerary and amenity details will be announced in coming months.

D.A.R.E to discover Darwin



AROUND 50 of Australia and New Zealand's top travel agents earlier this month spent time discovering Darwin through challenges, clues, puzzles and riddles, as a part of the Darwin Amazing Race Experience (D.A.R.E.), Tourism NT faml.

Tourism NT's Garbielle Deacon said that D.A.R.E provided a hands-on opportunity to experience 10 of the city's best tourist attractions and unique transport options.

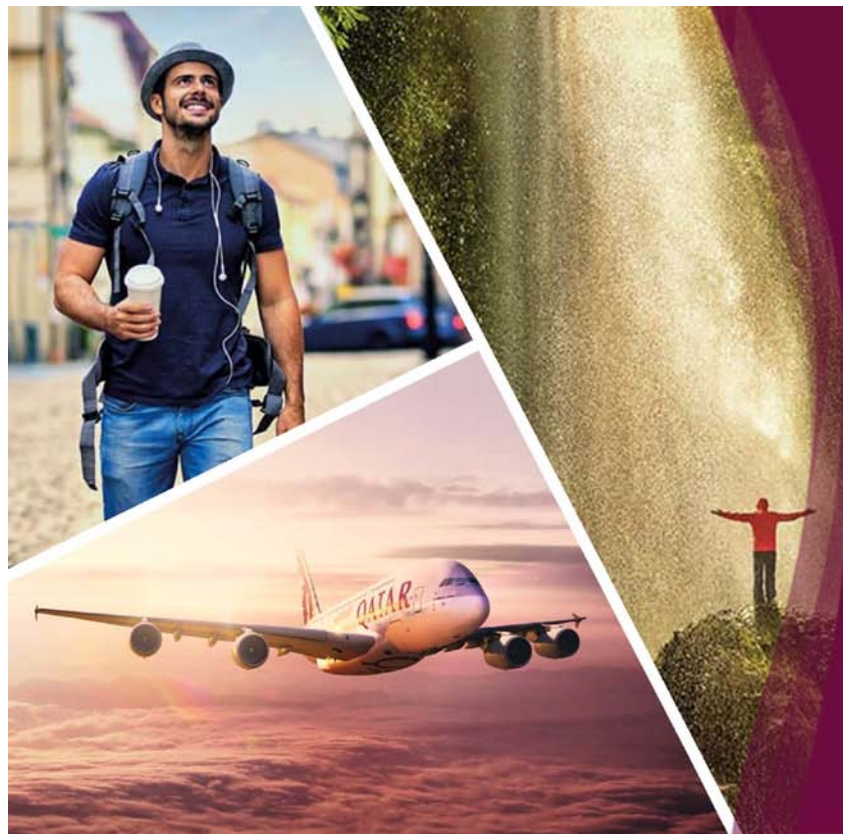
Some of the experiences of the morning included getting up close and personal with Matilda the python at Crocosuarus Cove

and the mystery box challenge, enjoying green ant mousse as part of the blindfolded bush tucker tasting, before cooling off at the Big Buoy Waterpark.

Pictured are some of the travel agents partaking in the competition.

TK Avianca boost

TURKISH Airlines (TK) is expanding its codeshare partnership with Avianca in South America, with the TK code to be placed on Avianca flights from Bogota to domestic ports within Colombia as well as San Salvador.




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Athens	from AUD	1,180	6,185
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Paris	from AUD	1,095	6,285
Rome	from AUD	1,135	6,200





GOING PLACES TOGETHER

* Offer valid until 18 September 2018, unless sold out prior. Fares quoted above are for departures from Perth and are the lowest adult return prices per person including taxes, fees, and airport charges. Economy Class fares are valid for travel between 1 October - 30 November 2018, 21 January - 31 March 2019, and 1 - 31 May 2019. Business Class fares are valid for travel between 10 September 2018 - 31 May 2019. Other sale dates may be available. Other sale fares are available from Sydney, Melbourne, Canberra, and Adelaide. Fares may vary due to currency or tax fluctuations. Seasonal and weekend surcharges may apply. For all other terms and conditions please review at time of booking.

Tuesday 18th September 2018

APT Papua itinerary

APT has announced details of a new Papua New Guinea expedition cruise in 2019.

The 13-day trip includes a charter flight from Cairns to Rabaul to join the *MS Caledonian Sky* on an exploration of a host of remote locations including key military historic sites and a visit to the Kokoda Track.

Prices start at \$13,995 ppts - see brochures.aptouring.com.au.

DFAT US update

THE Department of Foreign Affairs and Trade has updated its Smartraveller advisory for the USA, with North and South Carolina, Virginia, Maryland and Georgia declaring states of emergency following extreme weather conditions induced by Hurricane Florence this week.

Cunard 2020 out

CUNARD has released its 2020 program featuring 110 destinations in 34 countries with the cruises to go on sale 25 Sep.

Some of the itineraries include voyages from Tokyo covering the North Pacific, East Asia and Australia on board *Queen Elizabeth*, and a Southampton cruise on board *Queen Mary 2* to the Mediterranean, Canary Islands, Western and Northern Europe with overnight stays in Amsterdam, Barcelona, Reykjavik and St Petersburg.

For full details, [CLICK HERE](#).

Ascott \$26m stake

SERVICED residence specialist The Ascott has invested US\$26m for a 70% stake in Green Oak Hotel Management, the holding company for Indonesia's TAUZIA Hotel Management.

With its investment in TAUZIA, Ascott will add 20,000 units spanning 122 hotels across Indonesia, Malaysia and Vietnam to its portfolio, half of which are under development.

The deal puts Ascott's offering at over 94,000 units globally, surpassing its previous 2020 target of 80,000 units.

Westin Gondola

IN PREPARATION for its Brisbane opening, Westin Hotels & Resorts has converted one of the Wheel of Brisbane gondolas into the Westin Gondola.

The Gondola features a guided 12-minute yoga session led by Westin ambassador, Rachael Finch and will run for free until 21 Sep.

Hilton & Playa deal

HILTON has formed a strategic alliance with hospitality company, Playa Hotels & Resorts.

Hilton and Playa will launch two new all-inclusive resorts, to be owned and managed by Playa, in the Caribbean and Latin America by the end of 2018.

The companies plan to open eight more all-inclusive resorts by 2025.

Luxperience delivers



LUXPERIENCE 2018, now under the Diversified Communications umbrella, is under way until Wed, with the first day of meetings taking place yesterday at Sydney's International Convention Centre.

Luxperience event director Michelle Papas told *Travel Daily*, the event this year welcomed 60% new buyers from key international inbound markets including China, the UK, USA, Europe and South East Asia.

The show also features new exhibitors such as Visit Rwanda and Korea Tourism Organisation; new products from Greece, Italy and Philippines, along with "increased interest from Europe".



Pictured are Michelle Papas, event director, with Claire-Ann Leo, event management at Luxperience.

Inset is Saltwater Dreamtime Indigenous artist, Zachary Bennett-Brook; and **below** are Amanda Kamanzi and Ingrid Umutoniwase from Luxe Safaris.



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Tuesday 18th September 2018

Westin nears completion



THE first Westin in Queensland is nearing completion, with The Westin Brisbane (pictured) set to open to the public on 08 Nov.

Win tickets to Sydney CAPA-ACTE event

This week CAPA is joining with Travel Daily to give readers the chance to win one of five tickets to the CAPA-ACTE Global Summit & Corporate Lodging Forum in Sydney this 3-4 December. The prize includes special ticket delivery to those based in the CBD region, VIP seating & welcome pack, valued at \$2,365.



The CAPA-ACTE event has a new exciting format with more interactive content. It's a must-attend for those seeking to learn from, network and collaborate with today's travel industry leaders! The fantastic line up of speakers will ensure you leave armed with the latest knowledge, solutions and data.

To win, be the first to send your correct answer to the daily question to capa@traveldaily.com.au

What time and day will Bernard Salt reveal insights into the key social & generational demographics impacting businesses & travel?



The property promises to bring "a superior level of health and wellness offerings, four superb dining outlets and resort style facilities to the Brisbane CBD," according to gm Brad Mercer.

The Westin Brisbane is within walking distance of the Queen Street Mall, Eagle Street Pier, the Botanic Gardens and the South Bank Parklands and arts precinct.

It will feature 299 rooms, a Westin Club Lounge for those staying on designated club floors, a two-floor wellness centre & offer a "Run Concierge", a resident running buddy for guests.

The \$200 million hotel is part of a mixed-use development called Mary Lane (TD 20 Nov 2015).

Silversea 2020/21

SILVERSEA Cruises has opened pre-sale bookings to its Venetian Society loyalty club members for its 2020/21 program.

It is the first time Silversea has allowed Venetian Society members to make early bookings, with a two-week window available before reservations open to the general public.

The program features the first voyages of *Silver Moon* which will sail on her inaugural voyage on 06 Aug 2020, an 11-day cruise from Trieste to Rome.

Closer to home *Silver Explorer* will visit sub-Antarctic islands and the Ross Sea, complementing a total of 10 polar itineraries -

CLICK HERE to view the brochure.

AFTA UPDATE

from Jayson Westbury



THE IATA NewGenISS is coming to Australia and for those IATA agents that remain in the AU-BSP notifications it would have already started to find its way into your inbox.

For most travel agents, the IATA NewGenISS will have minimal impact in the early phase of the rollout which is set to take place late Nov this year, however for those IATA agents who retain IATA accreditation, not just a TIDS number, significant change is coming.

AFTA will be hosting a webinar on the subject this Fri 21 Sep at 2pm and if you are an AFTA member and retain IATA accreditation register at afta@afta.com.au with the subject – Register for NewGenISS webinar.

Some of the changes include the introduction of a new level of accreditation called – IATA Golite Accreditation, which allows agents to shift from the current standard accreditation to a light version meaning they would not be able to settle to BSP CASH. That is, only accept the customer's credit card, or use the new IATA Prepaid EasyPay. My view on this is, that you would

be better off just ticketing via a consolidator.

The other change is the introduction of a credit limit for IATA agents with the new name – Remittance holding capacity (RHC). This applies a limit to the amount of sales each billing cycle can have without an early remittance or a change in the way you pay for the tickets. IATA will advise all IATA agents in the coming months on what your individual RHC will be.

The introduction of a new form of payment known as IATA EasyPay – my view, a waste of time. The new Default Insurance provider – for those IATA agents that are required to post a guarantee with IATA and the most important part is the Risk Status applied to IATA agents.

The Risk Status is the critical part of the NewGenISS as it overrides all current arrangements in the local financial criteria and may require IATA agents to post a guarantee where previously not required

So as I say – for those agents who are wondering what it is all about, best you consider taking part in either the AFTA Webinar or keep a keen eye out for future webinars run by IATA over the coming months.

Swiss cableway

SWITZERLAND Tourism is opening "the world's highest cableway" with four gondolas encrusted in 250,000 Swarovski crystals and feature a see-through floors, operations start on 24 Nov.

A total of 25 gondolas with spacious seating will transport up to 2,000 passengers per hour up to the Matterhorn Glacier Paradise on Klein Matterhorn.

Qld funding boost

THE Qld state government has invested \$3 million into the Queensland tourism industry-focused Business Capability Program to provide operators access to training and upskilling.

The 2018-2019 program focuses on digital skills and trade development, covering topics such as web basics, website traffic and engaging with trade partners.

To register, **CLICK HERE**.

Aviation conf to SA

THE annual World Aviation Routes conference will take place in Adelaide next year from 21 to 24 Sep.

SA Minister for Trade, Tourism & Investment Simon Birmingham said the event would see around 3,000 aviation professionals attend from 300 airlines, 700 airports & 130 tourism authorities.

Hayman appoints

INTERCONTINENTAL Hotels Group has appointed Mark Eletr as resort manager to lead Hayman Island by InterContinental resort, set to open in Jul 2019.

Eletr most recently was vp and regional director of operations at Karma Group in Asia.

Other appointments included Wensdae Lucas as HR manager and Lindsay Williams as rooms division manager.

Monaco's Green Glam Downunder

THE travel industry was treated to a series of glamorous Monaco Soirees in Sydney and Melbourne last week, providing an update on what's new and happening in the Principality while showing off the destination's green assets.

Led by Monaco Government Tourist Bureau Australia and New Zealand, the delegation was joined by representatives of Monte-Carlo's largest hospitality group, Monte-Carlo SBM, who updated the industry on the latest news happening in its portfolio of properties including the 2019 relaunch of the iconic five-star Hotel de Paris after a four-year multi-million-dollar renovation and the opening of One Monte-Carlo, a brand-new Business Tourism Hub right on Casino square.

In true Monaco glamour, the week kicked off with a Soiree on Sydney Harbour aboard

luxury yacht *Ghost II* followed by a delicious sit-down dinner at Melbourne's renowned Philippe restaurant.

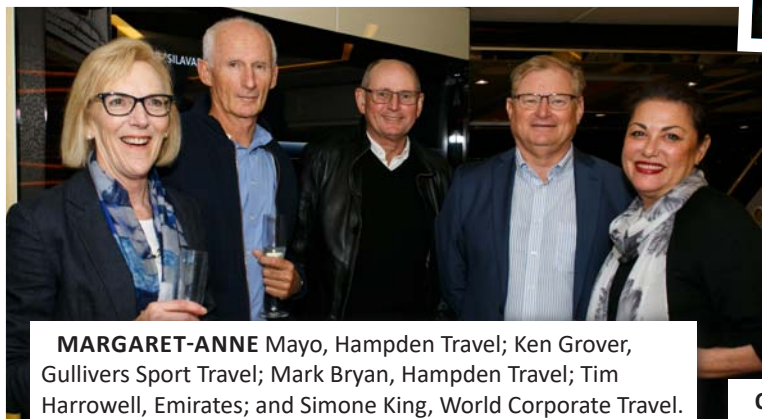
Attendees were inspired by Australia's leading conservationist Professor Tim Flannery, a Board Member of the Prince Albert II Foundation, sharing his insights into the Principality's commitment to sustainability.



THE Monaco delegation at Philippe Restaurant: Sophie Ducroux, Monte-Carlo SBM; Anthony Knox, Anthony Knox & Associates - Australia representative Monte-Carlo SBM; Alice Gentils, Monte-Carlo SBM; Professor Tim Flannery; and Alison Roberts-Brown and Lena Froelich, Visit Monaco Australia.



BARBARA Taylor, Serge & Julie Poumes from Toorak Travel.



MARGARET-ANNE Mayo, Hampden Travel; Ken Grover, Gullivers Sport Travel; Mark Bryan, Hampden Travel; Tim Harrowell, Emirates; and Simone King, World Corporate Travel.



STEVE McLaughlin, Oceania Cruises, with Hadrien Bourelly, Honorary Consul for Monaco - NSW, Qld & NT.

OLIVE trees promoting Visit Monaco's new campaign "Green is the new Glam".

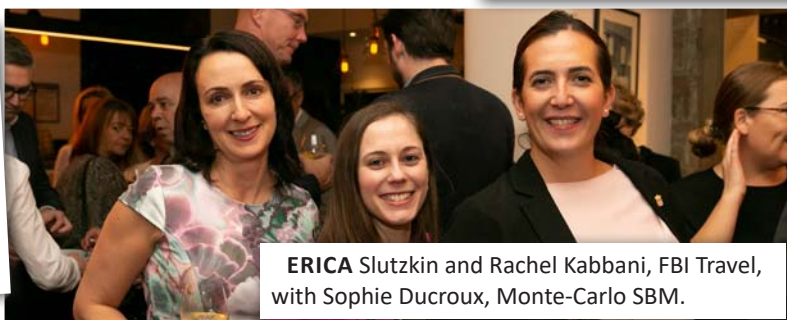


LENA Froelich and Alison Roberts-Brown from Visit Monaco Australia.

ALYSIA Gilligan, Tribe-Travel & Events, with Alice Gentils, Monte-Carlo SBM.



ANDREW M. Cannon AM, Honorary Consul of Monaco (Vic, Tas, SA, WA), with chef Philippe Mouchel of Philippe Restaurant.



ERICA Slutzkin and Rachel Kabbani, FBI Travel, with Sophie Ducroux, Monte-Carlo SBM.

Travel Counsellors training



MONEY

WELCOME to Money, *TD's* Tue feature on what the Australian dollar is doing.

AU\$1 = US\$0.714

CONTINUED trade hostilities between the US and China have kept the Australian dollar close to a two-and-a-half year low, extending a poor 2018 season against most of the majors.

Although travellers may not get the biggest bang for their bucks when travelling to the US or Europe, our Kiwi neighbours are also having a tough time on the markets, so perhaps a trans-Tasman jaunt is the best bet.

Wholesale rates this morning:

US	\$0.714
UK	£0.543
NZ	\$1.088
Euro	€0.612
Japan	¥79.81
Thailand	฿23.32
China	¥4.898
South Africa	10.684
Canada	\$0.933
Crude oil	US\$68.9

TRAVEL Counsellors from around Australia should be feeling a renewed sense of focus in the office this week following a nationwide face-to-face training program delivered by the company's head office.

The business development team from Melbourne took their training program on the road to visit Travel Counsellor teams in Sydney, Perth, and Brisbane last week, touching base with more than 70 agents with the aim of enhancing relationship building and sales skills.

"I really got a lot out of the training, especially around positive self-talk and knowing my customer," said Sydney-based Travel Counsellor Lucinda Winton.

The focus of the sessions looked at how social media and marketing could boost sales.

The Travel Counsellors training session gets underway in Perth (**pictured**) which included: Melissa Briggs, Nicky Cope, Hulda Styrdom, Kaylene Shuttlewood (RMD), Clare Hardie, Rebecca Lipscomb, & Nadine New.



Win a Mekong river cruise worth \$11,000

This month, Travel Daily and Evergreen Cruises & Tours are giving travel agents the chance to win a river cruise for two in a balcony suite along the Mekong river.

The prize includes an eight-day Majestic Mekong river cruise along with return economy flights from Australia.

To win this great prize, correctly answer the most daily questions and have the most creative answer to the final question. Send all your entries to evergreen@traveldaily.com.au

Q11. How many Evergreen South East Asia programs include Halong Bay Cruise?



Air safety positions

RETIRED air chief marshal Mark Binskin AC has been appointed as the deputy chair of Airservices Australia (Airservices).

Binskin recently stepped down as chief of Defence Force and will be charged with strategic oversight of the organisation as it works with the Department of Defence and contractor Thales on a new national air traffic management system.

MEANWHILE The Civil Aviation Safety Authority has appointed the former ceo of Airnorth Michael Bridge to its board.

HAL rocking on

HOLLAND America Line (HAL) has partnered with music publisher Rolling Stone to create the Rolling Stone Rock Room, a rock club venue available to the public from Dec on board *Nieuw Statendam* and *Koningsdam*.

The new classic rock space will offer passengers the chance to enjoy a live band churning out iconic rock'n'roll hits.

Airport cyber attack

FLIGHT display screens at Bristol Airport in the UK went down for two days last week after the facility was the victim of a "speculative cyber attack".

Authorities said they were forced to take the information portals offline after a ransomware demand, with extra staff brought in to write flight times and boarding status on whiteboards and departures unaffected.

Novotel res open

THE Novotel and ibis Melbourne Central is now taking bookings for stays from 01 Dec.

Opening rates at the 483-room property start from \$186 per room per night.

For more info **CLICK HERE**.

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EDITORIAL

Editor in Chief and Publisher – Bruce Piper

Managing Editor – Jon Murrie

Editor – Jasmine O'Donoghue

Contributors – Adam Bishop, Sarah Fairburn, Anastasia Prikhodko, Jenny Piper, Christian Schweitzer
info@traveldaily.com.au

ADVERTISING AND MARKETING

Sean Harrigan and Lisa Martin

advertising@traveldaily.com.au

BUSINESS MANAGER

Jenny Piper

accounts@traveldaily.com.au

Suite 1, Level 2, 64 Talavera Rd
Macquarie Park NSW 2113 Australia
PO Box 1010 Epping NSW 1710 Australia
Tel: 1300 799 220 (+61 2 8007 6760)

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