

TravelManagers celebrates success

A RECORD 400 delegates attended the annual TravelManagers conference this past weekend held at Perth's impressive Crown Towers.

The theme for this year was "Customer", with three full days devoted to unpacking the notion of what it means to service a customer, how to enhance the customer experience, what future customer expectations will look like and how best to capture them with personalised and progressive marketing.

Away from the conference hall, there was time for attendees to mix and mingle at one of Perth's trendiest pop-up bars, Embargo, as well as test their hand and palate, at a wine blending class at Sandalford Estate.

Sponsors delivered a series of informative stage presentations and TravelManager's National Partnership Team kept attendees chuckling with energetic song, dance and stage theatrics.

The conference also took the opportunity to draw attention to some worthy causes including the Ronald McDonald House and Love Your Sister charity, co-founded by actor Samuel Johnson.

Next year's conference will be held on Hamilton Island.



SOME of the Personal Travel Managers that scooped awards at the gala dinner.



WINE blending at Sandalford Estate got convivial as the night progressed.

KEYNOTE speaker Samuel Johnson of charity Love Your Sister.



MEMBERS of the TravelManagers NPO team lending a hand at Ronald McDonald House.

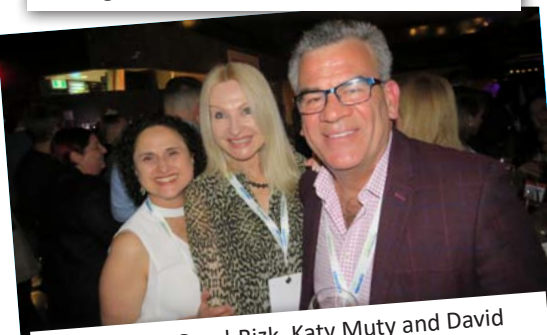


THE 2019 conference ended with a spectacular gala dinner and awards night with these ladies among the best dressed.

GALA dinner attendees were all smiles for the camera.



JULIANNE Gazal-Rizk, Katy Muty and David Farrar get the party started.



SHAUN McIntosh and Alexa Papoulias of the Globus family of brands at their stand.



TAMBA Lebbie of Wendy Wu Tours conversing with a Personal Travel Manager.



GREG McCallum of Entire Travel Group showing his product expertise.



THE APT team.