



ONE BIG SALE

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OVER 100 CRUISES ON SALE
**STARTS
TODAY**

UP TO **40% OFF** EVERY GUEST~ + UP TO \$**400** TO SPEND AT SEA~



~TERMS & CONDITIONS APPLY

RCL's big sale

ROYAL Caribbean has today launched a massive cruise sale with up to 40% off fares, on-board credit offers and more.

Over 100 departures are included in the promotion which is featured on the **cover page** of today's *Travel Daily*.

TRAFALGAR

Save 10%*
on England
2020 trips

Plus a \$50*
gift card for
you per pax
until 18 Dec

*T&Cs APPLY



Climate-neutral call by 2050

THE World Travel & Tourism Council (WTTC) has reiterated the global travel sector's commitment to sustainability, overnight setting an ambition for climate neutrality by 2050 through science-based targets, energy efficiency measures and initiatives to reduce waste and plastics use.

The plan was unveiled in the midst of a WTTC Climate Action event during the United Nations Climate Change Conference.

"As one of the world's largest industrial sectors, travel and tourism supports one in 10 jobs around the world and contributes 10.4% of global GDP," said WTTC CEO, Gloria Guevara.

"However it is also responsible for 5% of global greenhouse gas emissions...this underpins WTTC's commitment to unify the sector in order to move faster and make travel & tourism part of the solution," she said.

WTTC has also spearheaded the creation of a Sustainable Travel & Tourism Partner program, to recognise companies that are taking action in this area.

A Sustainability Knowledge Hub initiative will allow the industry to

share best practice, she noted.

Other recent WTTC events included the first global Climate & Environment Action Forum during UN Climate Week in New York last Sep, as well as a Leadership Forum on Sustainability in Travel & Tourism at Harvard University.

"We have the power to drive real change and are committed to this issue," Guevara said.

"Many of our members are already champions in sustainable business practice, and WTTC has the opportunity to convene the industry so we can move faster, contribute and address the significant environmental sustainability challenges facing our world," she added.

MEANWHILE the Australian travel sector will gather to discuss the issue next Apr at the second annual *Travel Daily* Sustainability Summit, with details of the agenda and ticket sales set to open next week.

Walshe representing Okinawa

THE Walshe Group has been appointed as the Australian destinational representative for Japan's Okinawa Prefectural Government.

The move will see Okinawa have a trade and consumer marketing presence with a team based in the Walshe Group's Sydney office, focusing on travel trade marketing, public relations and digital media strategies.

The Walshe Group MD Jacqui Walshe said there was huge potential for visitation to Okinawa, given the growing popularity of Japan as well as the number of repeat visitors from Australia looking for something new within the destination.

Key attractions in Okinawa include scenic beaches and outdoor activities along with the unique Japanese culture, food and history that Australians are finding so appealing at present.

Today's big issue

A **PACKED** *Travel Daily* today has 10 pages of news, a front cover page from **RCL Cruises**, a photo page from **Switzerland Tourism**, plus full pages from:

- Albatross Tours
- Travel Trade Recruitment



VIVA HOLIDAYS

CHRISTMAS
in Lapland

EXCLUSIVE
DEPARTS 23 DECEMBER 2020

5 DAYS IN ROVANIEMI, FINLAND FROM
\$3,299* PER PERSON TWIN SHARE

*Conditions apply

Image courtesy of Juho Kuva, Visit Finland

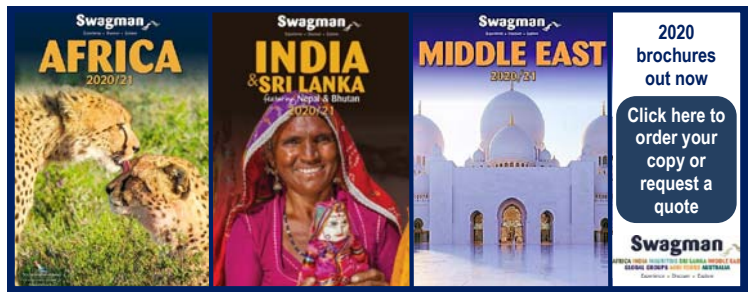
VIKING

12 CRUISES of CHRISTMAS

VIKING IS SPREADING THE CHRISTMAS CHEER WITH 12 CRUISE OFFERS

VIEW OFFERS





Samoa shutdown

THE Government of Samoa has announced the two-day closure of all public services and private businesses, after declaring a State of Emergency in relation to a measles epidemic.

An official order issued this morning says the country will be effectively shut down tomorrow and Fri, to allow for a nationwide vaccination campaign.

In a move reminiscent of the Biblical Passover, homes with unvaccinated residents have been told to tie a red cloth or flag out the front so that health teams can more easily identify those who need the jab.

All roads will be closed to non-essential vehicles from 7am-5pm on Thu and Fri, and inter-island travel will also be banned.

Earlier this month Australians travelling to Samoa were urged to ensure vaccinations were up to date (**TD** 18 Nov).

Hotels and accommodation services are allowed to stay open.

SAA "determined to survive"

TIM Clyde-Smith, South African Airways Asia Pacific Regional GM, says the airline is determined to remain open for business, despite ongoing ructions which led to the cessation of supplier insolvency coverage by the AFTA Chargeback Scheme (**TD** yesterday).

Clyde-Smith noted a statement released by the South African government, which is supporting SAA in its efforts to restore sales confidence.

He said the recent week-long strike had put the airline in a serious financial position, with South Africa's Minister for the Department of Public Enterprises, Pravin Gordhan, saying SAA will only survive if it undergoes a radical restructure.

"We are determined to survive, and equally determined to continue our partnerships with our travel partners and deliver the service that our customers have been ticketed for."

Clyde-Smith said SAA management was "working towards ensuring financial and operational sustainability going forward," adding: "the airline will take bold initiatives to increase its market share".

Reports from South Africa indicate SAA is currently in urgent talks with lenders, with the aim of securing sufficient funding to pay staff and operate its fleet until at least Mar 2020.

NZ tests edible cups

AIR New Zealand will trial "edible coffee cups" as it explores "new and innovative ways to meet its sustainability challenges".

The special cups (**pictured**) from New Zealand firm "twice" are vanilla-flavoured and leakproof, with the carrier also using them for dessert bowls.

Air New Zealand currently serves over eight million cups of coffee each year.



New Gelenter role

GARY Gelenter has been appointed as GM Business Solutions at LayAway Travel Australia after almost four years at Livn Group.

Peppers Airlie sold

WYNDHAM Destinations Asia Pacific has acquired the Peppers Airlie Beach Resort, which will be rebranded as Club Wyndham Airlie Beach Whitsundays.

The resort will be available for bookings by about 60,000 Club Wyndham timeshare owners.

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BEGINS 15 JANUARY 2020



Insight extends sale

INSIGHT Vacations has extended its "Summer Sale" period through until tomorrow, with travellers offered savings of 15% on more than 300 departures across 15 different itineraries - 1800 001 778.



WELCOME ONBOARD OUR NEW MAIN CABIN

Enjoy welcome cocktails, a la carte dining and more on all of our international flights.



FIND OUT MORE >

2019 - it went that-a-way!

THE Dec issue of *travelBulletin* is winging its way to subscribers across the country, and as always at this time of the year we have included a review of the last 12 months in the industry.

Unfortunately there have been plenty of lows, ranging from the Boeing 737-MAX grounding through to the Tempo/Bentours collapse and the ongoing crisis in Hong Kong.

But it hasn't all been doom and gloom, with Flight Centre, Express Travel Group and of course Helloworld Travel all expanding through acquisitions - not to mention the increasing industry focus on sustainability and the debut of some amazing expedition cruise ships.

travelBulletin's Dec edition also includes an airline update along with features on the USA, solo

Regatta arrives

OCEANIA Cruises is today welcoming its refurbished *Regatta* to Australian waters, with the much-loved ship having undergone a complete makeover under the OceaniaNEXT initiative.

The 684-passenger vessel is visiting Brisbane today and will arrive in Sydney on Fri where key industry partners will be able to explore the "re-inspiration" which has seen public spaces transformed along with brand new staterooms and suites plus refurbished restaurants.



travel, Australia and luxury travel from our crack writing team.

And of course there's all the regular contributions, commentary and analysis to help readers make sense of the daily deluge of industry news.

Subscribers will receive the magazine in the post in the next few days, and it's also available online at travelbulletin.com.au.

Subscriptions cost just \$50 per year for 11 posted editions, with the next *travelBulletin* issue to be released in Feb 2020.

Anantara Africa

ANANTARA Resorts has made its North African debut with the opening of the new Anantara Tozeur Resort, located on the edge of the Sahara Desert in the southwest of Tunisia.

Window Seat

EVER heard a bang while driving and wondered "I hope that wasn't serious?"

Then you'd have to have some sympathy for the pilot of a Delta Air Lines flight from Paris last week which dropped an evacuation slide in someone's front yard (**pictured below**).

The flight crew of DL405 reported a loud noise as the plane approached Boston Logan International Airport, with maintenance staff finding the right rear slide was missing after the 767-300 landed safely.

The dots were joined after police responded to a call when a homeowner found the object outside his house.



VA scales back NZ

VIRGIN Australia is set to reduce its trans-Tasman capacity, with GDS indicating its Sydney-Auckland flights will move from 19 to 14 weekly effective 29 Mar.

SYD-CHC flights will also reduce from four to three weekly on 04 Feb, in the lead-up to the Christchurch route's suspension late in Mar (**TD** 08 Nov).

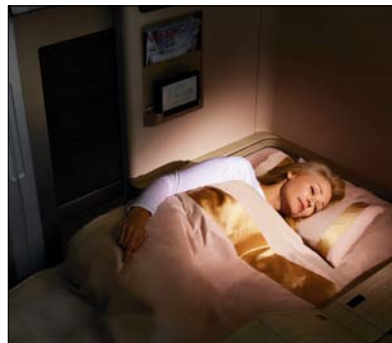
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**Travel to Korea in the
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**Asiana A380 is
now offering the
1st class suite at
the business class
rate for the return
flights to Seoul.**

From Nov 19 ~ Mar 20

ASIANA AIRLINES

A STAR ALLIANCE MEMBER



ETC + Visa Machine

EVOLUTION Travel Collective (ETC) has picked up its second client in a week (**TD** 02 Dec), revealing the addition of Sydney-based The Visa Machine (TVM).

The company operates an online system designed to make acquiring visas as stress-free as possible for travel agents, with TVM linking up with ETC to help grow its brand exposure and support within the retail sector.

"It is an exciting time to be working with a technology and customer service-focused partner like TVM in support of growing their B2B presence across Australia," said ETC Managing Director Ingrid Berthelsen.

The Visa Machine has been operating in Australia for five years and its founder Luke Crawford said through the new partnership he looked forward to ensuring "all agents know we are a service available to them".

For more details, **CLICK HERE**.

Google allows Viagogo to return

CONTROVERSIAL event ticket reseller Viagogo is once again appearing in Google search results, after the company was banned over allegations it was selling fake tickets and colluding with scalpers (**TD** 19 Jul).

Viagogo had also previously come afoul of many global regulators including the ACCC which found it had breached Australian Consumer Law by falsely claiming tickets to certain events were scarce (**TD** 23 Apr).

The reseller's reinstatement by Google follows the recent acquisition by Viagogo of its main rival, StubHub, which has been purchased from eBay for more than US\$4 billion.

Google has since said it was accepting advertising from Viagogo again after a successful appeal by the company which said it had gone through a compliance process.

AVALON Waterways will return to Egypt and the Nile River in 2020 after a brief hiatus.

Chartering the luxury 62-stateroom *MS Farah* (**pictured**), the cruise line will sail a 10-day Taste of Egypt itinerary, priced from \$4,473ppts.

Before boarding the ship, guests will visit the Pyramids and Sphinx in Giza; Ramses II and Alabaster Sphinx in Memphis and Tutankhamun's Tomb in the Egyptian Museum in Cairo, as well as the Hanging Church - the oldest church in the city.

On board the cruise, travellers will visit the Luxor Temple;

Avenue of Sphinxes; the Karnak Temple Complex, including the Temple of Amun-Ra; the Valley of the Kings and Valley of the Queens; the Temple of Isis, and the unusual double-temple, the Temple of Kom Ombo.

"From welcoming travellers to Cairo, 'Mother of the World,' and inviting them to look up at the 'Stairway to the Sky', to welcoming them on board *MS Farah* to sail through Africa's ancient history and civilisations along the Nile, this is a very special, awe-inspiring experience," said Managing Director Pam Hoffee.

Etihad's Christmas Cracker Travel Agent Incentive

Sell Etihad and win one of six amazing prizes!

1st PRIZE

A 5-night holiday for two people in a 5 star Abu Dhabi hotel, plus Business Class flights, Louvre and Ferrari World tickets (one winner)

2nd PRIZE

A pair of Business Class tickets to anywhere on the Etihad network (two winners)

3rd PRIZE

A pair of Economy Class tickets to anywhere on the Etihad network (three winners)

Hurry! Competition closes 12 December 2019.

Visit winwithetihad.com for more details. Terms and conditions apply.

الإتihad
ETIHAD
AIRWAYS

Wednesday 4th December 2019

New bus for NTL

A NEW shuttle service taking passengers between Newcastle Airport, Newcastle CBD and the Hunter Valley has launched, offering daily transfers.

The service is timed to connect with the airport's peak arrival and departure times, leaving the Crowne Plaza Hunter Valley at 11am each morning, before calling into the Newcastle Interchange, Novotel Newcastle, and Rydges Newcastle before arriving at the airport at 1.25pm, and leaving again at 2.10pm.

Fares are \$30 per journey, for more information [CLICK HERE](#).

Drink responsibly

THE International Air Transport Association (IATA) - Geneva has launched a new "Fly Safely, Drink Responsibly" campaign across Norway's airports in an effort to reduce the number of incidents of "unruly behaviour" on flights due to alcohol consumption.

Uber QFFF points

MEMBERS of Qantas' Frequent Flyers program can now earn Qantas points on all journeys taken with rideshare company Uber, rather than just travel to and from Australian airports.

However, effective 13 Dec, all airport trips will have a flat earn rate of one QF point per dollar, rather than the previous QFFF tier-based system where up to three points per dollar were earned for Platinum Qantas Frequent Flyers.

Win with Chimu

AGENTS who book clients on one of Chimu Adventures' Antarctica trips by tomorrow will go into the draw to win two tickets to see Paul Kelly in Melbourne on 12 Dec.

The competition is putting the spotlight on the tour operator's Songs in the South Antarctica with Paul Kelly Voyage, departing Mar 2021.

A totem good time in Alaska



PERSONAL Travel Manager Deb Hanley was recently treated to a 10-day famil, visiting North America's Pacific Northwest and Alaska, thanks to Holland America Line.

Her jam-packed itinerary kicked off in Vancouver, where Hanley boarded HAL's *Nieuw Amsterdam* ship for a three-night voyage to Skagway, Alaska.

After exploring the town, Hanley hopped on a train to experience the iconic White Pass and Yukon route to Fraser, before a coach delivered her to the Yukon Territory towns of Whitehorse and Dawson City.

"Dawson City was a real


highlight for me, it was extraordinary," Hanley said.

"It was such an interesting and pretty little place, with incredible buildings, great restaurants and such a different way of life to anything I would ever have imagined."

Other trip highlights included a cruise down the Yukon River, a visit to Alaska's biggest town, Fairbanks, as well as a visit to an Athabaskan Indian village for a bush pilot demonstration.

The trip concluded with a tour inside Denali National Park.

Pictured: Deb Hanley poses with some intricately decorated totem poles in Ketchikan.





WORLD'S BEST AIRLINE


Venture beyond Venice

Fly to Venice with Qatar Airways, the World's Best Airline and discover Veneto, a region renowned for its majestic cities, historic landmarks and unmistakable beauty. Whether you prefer to explore the Palladian villas in Vicenza, the frescos of Padua, or the piazzas in Verona, any voyage you choose will simply be incredible.

Fares per person from*:

	Economy Class	Business Class
Venice	from AUD 1,239	7,009

Book by 31 December 2019.




GOING PLACES TOGETHER

* Offer valid until 31 December 2019, unless sold out prior. Fares (AUD) quoted above are the lowest adult return prices per person including taxes, fees, and airport charges departing from Melbourne to Venice. Other sale dates may be available. Other sale fares are also available departing from Sydney, Adelaide, Perth, and Canberra. Economy Class fares shown above are for departures from 20 January - 18 March 2020, 22 April - 22 May 2020, and 21 September - 27 November 2020. Business Class fares shown above are for departures from 1 February - 2 October 2020. Fares may vary due to currency fluctuations. Seasonal surcharges, weekend surcharges, and blackout periods may apply. For all other terms and conditions please review at time of booking.

Fiji agency probe

NADI-BASED travel agent company Go Locals Holidays Pte Limited is being investigated after The Fijian Competition and Consumer Commission (FCCC) received more than 20 complaints stating the company accepted payment but did not issue airline tickets as promised.

FCCC searched the company premises last week, and is currently gathering information from the company based on the complaints received, according to FCCC Acting Chief Executive Officer Senikavika Jiuta.

He stated that the agency may be in breach of the FCCC Act 2010 by receiving payment for goods or services offered without supplying the goods or services, "for which certain charges may be laid".

Swiss-Belhotel AKL

SWISS-BELHOTEL International opened the first-ever Zest OK youth hotel in Auckland's Grafton on 23 Nov, featuring 321 rooms along with shared bathrooms and common areas.

Swiss-Belhotel plans to introduce more of the hotels across other destinations, including Australia.

Guests can enjoy a week-long stay at Zest OK for \$265 until 31 Jan - [CLICK HERE](#) for bookings.

Take 3 for the Sea

BYRON Shire Council has teamed up with conservation movement Take 3 for the Sea to launch Take 3 for the Sea Byron, a responsible travel campaign that encourages visitors to take three pieces of rubbish with them when they leave, in order to help reduce plastic pollution.

"More than two million people visit the Byron Shire annually because of our clean beaches, waterways and pristine bush and the Take 3 for Byron campaign encourages them to play a small, but vital part, in keeping it beautiful," said Byron Shire Mayor Simon Richardson, who highlighted the "brilliant simplicity" of the message.

"Through social media, collaborative beach clean-up events, and the support of some high profile local businesses and individuals, we are confident the Take 3 message will be well-received and effective and we will be measuring the impact of the campaign through social media and local litter checks conducted by Council," Richardson continued.

A number of local businesses are supporting the campaign, including The Byron at Byron A Crystalbrook Collection Resort, Luxico, Byron Beach Suites, Lets Go Surfing, Cape Byron Kayaks, and Cape Byron Distillery.

Good lookers in the Cooks



COOK Islands Tourism hosted nine Australian travel agents from Flight Centre, iTravel and Express Travel Group to explore the South Pacific destination on a fam to Rarotonga and Aitutaki in Nov.

The agents enjoyed a wide range of activities, including a day tour of the One Foot Islands in Aitutaki with Vaka Cruise and Air Rarotonga; exploring a motus (small islets) in Muri Beach, Rarotonga; getting muddy on a Raro Buggy Tour; indulging in a surprise sunset dinner and drinks on a remote sandbank in Aitutaki Lagoon, thanks to Tamanu Beach Resort and Wet N Wild Aitutaki; and experiencing Captain Tama's Lagoon Cruises and a Sea Scooter Safari with Ariki Adventures.

Pictured at an evening BBQ at Aramoana on the Beach in Rarotonga: Graeme West, Cook Islands Tourism; Charlotte Higgins, Helloworld Australia; Rhi Doran, Flight Centre Australia; Marissa Farley, Flight Centre

Australia; Rick Felderhof, Our Pacific; Matt Robinson, Fusion Holidays; Margie Lee Fong, Island Escapes; Rachel Mackey, Cook Islands Tourism New Zealand; Crystal Kranz, Cook Islands Tourism Australia; Sarah Davies, House of Travel; Bruna da Silva; Juliano Fernandes, Expedia Australia; and Natalie Von Dinklage, House of Travel.

Riviera Xmas 2020

RIVIERA Travel River Cruises has launched Yuletide market sailings for Dec 2020 from \$949ppts and no single supplement for solo travellers in selected cabins.

16 departures have been released across two itineraries - the five-night 'Danube's Imperial Cities and Yuletide Markets' and four-night the 'Enchanting Rhine and Yuletide Markets'.

Fares include three guided tours, onboard wi-fi and more.

[CLICK HERE](#) for bookings.



Marketing Communications Manager

Located - Sydney, NSW

Be responsible for the development and execution of key marketing, branding and communication activities across the Helloworld Business Travel (HWBT) and My Travel Group (MTG) networks and the Air Tickets accounts business. The ideal candidate will have excellent analytical and organisation skills, with the ability to plan and effectively manage multiple tasks to completion.

[APPLY NOW](#)



Product Distribution Manager

Located - Sydney, NSW

As the Product Distribution Manager, you will maximise preferred supplier contracts to achieve desired product outcomes across the Helloworld Business Travel network, My Travel Group network and the Air Ticket accounts business. Key accountabilities include driving preferred sales growth utilising key distribution levers and capabilities, developing strategic preferred supplier partnerships, increasing product expertise and delivering competitive product solutions across the agency networks and distribution channels.

[APPLY NOW](#)

Wednesday 4th December 2019

Veriu Sydney Green Square



WIN TONY PARK'S LATEST BOOK

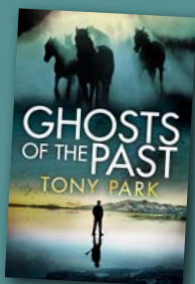
This week *Travel Daily* and Swagman Tours is giving five lucky readers the chance to win *Ghosts of the Past* by Tony Park.

Spanning two centuries, *Ghosts of the Past* is based on a true story. Journalist Nick Eatwell has lost his job but fellow reporter, South African Susan Vidler is looking for help with a story about Eatwell's great-great uncle who fought in the Anglo-Boer War and later joined the struggle for independence in what is now Namibia. The problem is, someone else is looking into the past, for clues to a secret location of a missing horde of gold that's worth killing for.

To win, simply be the first person to send through the correct answer to the question below to:

tonypark@traveldaily.com.au

Name a new North African destination in the Swagman Africa 2020/21 brochure.



APARTMENT hotel group Veriu has launched its fifth Australian property in Sydney's Green Square precinct.

The 144-room Veriu Green Square features an on-site gym, dedicated workspaces and conference facilities.

Located close to Green Square Station, the hotel offers easy access to Sydney Domestic and International Terminals, and the downtown area.

The Veriu Hotels and Suites brand has also announced plans to expand into Victoria in 2022, with two projects, Veriu Collingwood and Veriu Queen Victoria Market, in the pipeline.

Pictured is the new 6-Star Green Star Communities rating Veriu Green Square.

DoubleTree Alice

DOUBLETREE by Hilton Alice Springs is undergoing a revamp, with work expected to be completed by Apr.

Hilton Northern Territory Cluster Commercial Director Chatanya Rane said the refurbishment would help the hotel achieve better performance, with all rooms and suites offering views of the garden and MacDonnell Mountain Ranges.

NYE in Antarctica

ANTARCTICA Flights is offering a limited number of seats on the New Year's Eve Antarctica Flight from Melbourne.

The flight will descend as low as 10,000 feet as it swoops over the frozen continent in figure-eight patterns to give guests views as they take in the sights of glaciers, icebergs and a variety of lunar landscapes.

Aboard the New Year's Eve flight passengers will be treated to the sound of a four-piece jazz band playing live in the cabin, while expert hosts provide commentary from the cockpit.

Tickets are available from \$1,199 per person for the 31 Dec flight, call 1800 633 449 or **CLICK HERE** for more.

Limited seats are also available on Antarctica Flights' 16 Feb flight from Melbourne.

Adv World brox

ADVENTURE World Travel has launched its 2020 South America brochure, including Mexico, Central America, Antarctica and more.

The brochure builds on the brand's increased focus on unique wildlife, cultural and eco-conscious experiences, with the new five-day Puma Encounter in Patagonia that offers daily excursions run by knowledgeable local guides teamed up with experienced trackers giving guests the chance to spot the big cats a highlight.

The 2020 brochure also sees Adventure World Travel expand into Colombia with new itineraries for eco-enthusiasts, while the four to six-day Lost City Trek in Sierra Nevada de Santa Marta offers a fresh adventure for travellers.

AFTA UPDATE

from Jayson Westbury



IN THE words of Johnny Mathis - "It's beginning to look a lot like Christmas, everywhere you go. Take a look in the five and 10 glistening once again, with candy canes and silver lanes aglow. It's beginning to look a lot like Christmas, toys in every store, but the prettiest sight to see, is the holly that will be on your own front door."

Christmas is well and truly upon us and I think that you don't need to walk very far unless you are in the outback and even then probably, you will find the country is awash with Christmas.

That's of course as we all suddenly get over what has now become a transfer of tradition from America with the Black Friday Sales. I mean what is that all about? I have never got so many emails with reference to Black Friday Sales like I did this year and for all accounts I feel that this new "holiday" phenomenon is another reason to have a retail sale and it is going to stick.

It seems that even the travel industry has gotten swept up in the concept. Did the President send a tweet? In any event sales, Christmas, school holidays that have started or are about to start are all upon us as we swing into the final few weeks of the year.

It's a nice time of year and should be a terrific time of year for everyone and I am sure many of the readers of *Travel Daily*, like me will have a penchant to attend many Christmas parties and gatherings over the next few weeks, which is also bound to include the "office" Christmas party.

A few tips for a successful future at the office Christmas party.

1. One too many – best to insert a glass of water for every three drinks.
2. Social media ban – never good to whip out the phone and post your boss dancing on the table.
3. Turn up – always turn up for work the next day.

I am sure everyone has their own survival tips for the crazy silly season and no doubt will implement those plans over the next few weeks.

The key of course is for everyone to have safe, fun and engaged Christmas.

This year has definitely presented the travel industry with many challenges and so perhaps if we can, a nice Christmas is what we should all be wishing for.

Enjoy the festive season, and I look forward to seeing many from across the wonderful travel industry in the lead up to the end of the year.

Merry Christmas.

Fairmont Windsor

ACCORHOTELS has signed the new Fairmont Windsor Park, to be located in London.

Currently being developed alongside Arora Group on the former site of the Savill Court Hotel and Spa, the hotel is set to open in the second half of 2020, boasting over 200 rooms and suites, as well as a Royal Suite, which features a private spa section and wellness area.

Located adjacent to Windsor Great Park and Savill Gardens, the property is located on the Border of Berkshire and Surrey, and will feature both an indoor and outdoor pool, salt rooms, a tea lounge, two restaurants, champagne bar, 16 meeting rooms and an 800m² ballroom catering for up to 700 guests.

The hotel will be the third Fairmont property in the United Kingdom, after Fairmont St. Andrews in Scotland, and The Savoy, also in London.

Anantara's new wheels



ANANTARA Golden Triangle Elephant Camp & Resort in northern Thailand has unveiled two new Royal Enfield Classic 500 sidecars.

Guests can tour 650,000m² of the Golden Triangle's jungle, or the mountains of Doi Tung, in the

famous vehicles, produced by the oldest motorcycle brand in the world still in production.

Anantara Golden Triangle is the only hotel in Thailand to offer guests this mode of transportation.

The motorcycle tours also take guests to the Giant Golden Buddha in Chiang Sean, a local market, ancient Lanna experiences and sacred temples from the eighth century.

WHAT YOU NEED TO KNOW ABOUT NDC

brought to you by Amadeus

How the industry is delivering on NDC



When Tim Berners-Lee invented the World Wide Web in 1990, no one could have imagined Google or

Facebook back then. What started out as an idea for scientists to share information went on to change the world. I can't help make parallels with the NDC journey. It involves a new set of rules, trials and testing, and in order to get take off, it needs to deliver value for everyone (in this case, the travel industry).

The industry has made remarkable progress since NDC launched in 2011. Partnerships among major industry players has led to live NDC bookings today and the start of a transformation in retailing. There is still a long road ahead to achieve widespread adoption of NDC. Key capabilities are only now being put in place, true standardisation needs to be further enforced, and scalability needs to be achieved.

To progress NDC and transform travellers' journeys, continued collaboration between airlines, travel sellers and technology players will be crucial.

This is Justin's final instalment of a six part series NDC. Justin will be back in 2020, but to stay up to date on all things NDC visit: <https://amadeus.com/en/insights/tag.ndc>

**Justin Montgomery, General
Manager Australia, Amadeus**

amadeus

ACCOMMODATION

WELCOME to Accommodation Updates, *Travel Daily's* Wed feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to accomupdates@traveldaily.com.au.



Delivering a literal room within the trees, the **Paperback Camp**, Australia's first "glamping retreat", has unveiled a luxe makeover for its biggest tent. The King Parrot king deluxe safari tent now boasts a "sleek Moroccan ambience" with black and white interiors, a plush king-size bed and two single beds.



The new 1932 restaurant has just opened at luxury hotel **Raffles Grand Hotel d'Angkor**, located in Siem Reap. Named after the hotel's year of opening, the new restaurant is located on the first floor of the heritage wing, nearby to the conservatory and the elephant bar, and is one of only two establishments in the country permitted to serve "royal Khmer cuisine".



Stamford Grand Adelaide is one of two Stamford Hotels & Resorts in the city being upgraded, with its first suites having recently re-opened. The hotel is refurbishing 31 Stamford Ocean Suites in total, with all suites to be completed by mid-2020, offering uninterrupted ocean views, while the new rooms are styled with modern "beach-vibe" decor, in aqua, sand, mocha and turquoise.

THAI-d game!

THAI Airways and *Travel Daily* is congratulating italktravel The Junction's Melanie Mills on winning a double pass to the 20 Dec Western Sydney Wanderers game at Bankwest Stadium.

The airline is providing Melanie two tickets to the Ambassador Lounge, complete with catering, to see Western Sydney play Western United.

Get Inked in Melb

NEXT Story Group has launched the brand new Ink Hotels brand with Ink Hotel Melbourne Southbank.

Located on City Road, the recently acquired newbuild plays host to 15 stories and 162 rooms, with a second Ink Hotel planned for Singapore in 2021.

SWITZERLAND Tourism, Swiss International Air Lines and Rail Europe recently hosted 90 agents to exclusive Swiss Nights on the Gold Coast, Canberra and Adelaide.

The events were to thank the agents' continued support and ongoing efforts in promoting Switzerland.

During the dinners, Switzerland Tourism used the opportunity to launch its winter campaign, shared news on Switzerland's Christmas Markets and teased chocolate lovers with the 2020 opening of a new interactive Lindt's Home of Chocolate expo, which will feature the world's largest chocolate fountain.

Rail Europe reminded agents of the benefits of the all-in-one Swiss Travel Pass and shared key



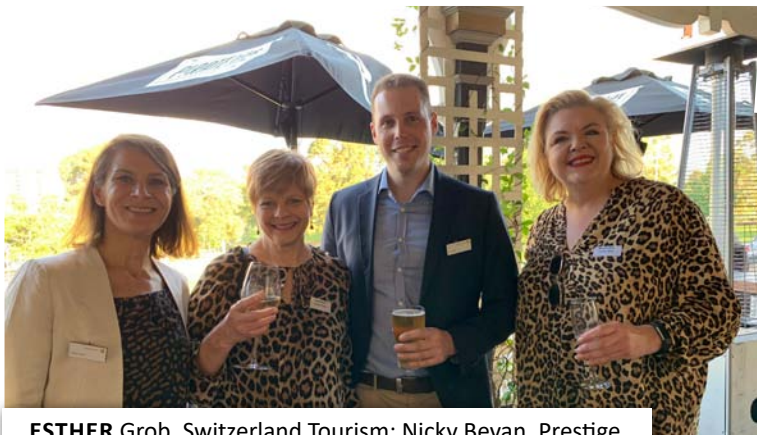
LORNA Groves, Swissair; **ALICIA** Privitera, Rail Europe; and **LIVIO** Goetz & **ESTHER** Grob, Switzerland Tourism.

differences between the Grand Train Tour and the Ultimate Grand Train Tour of Switzerland.

Swiss presented its vast network, the features of their B777 aircraft, and their competitive fares to Switzerland via Asia on the outbound route, and via South America on the inbound route.



SWISS presenting their flatbed Business class.



ESTHER Grob, Switzerland Tourism; **NICKY** Bevan, Prestige Travel; **LIVIO** Goetz, Switzerland Tourism; and **MARYSIA** Hock, Contal Travel & Cruise.



SWITZERLAND Tourism presenting their winter news.



TEAM Phil Hoffmann enjoying drinks & nibbles in Adelaide.



ENJOYING the Swiss Night at the Island Gold Coast.



RAIL Europe presenting their train travel passes.



A SWISS thanks.



LUCKY draw at the Gold Coast event.

Wednesday 4th December 2019

QF points, pardon?

QANTAS Frequent Flyer has partnered with international hearing specialists Audika to give away 1,000 Qantas points to Australians who get a free hearing check at any of the 400 Audika clinics across the country, as well as one Qantas point per dollar spent on hearing aids with Audika.

"We hope the popularity of earning Qantas points will encourage more people to get a hearing check or seek to improve their hearing through purchasing hearing aids with Audika," said Audika Managing Director of Retail Janet Muir - **CLICK HERE**.

Coogee Bay update

COOGEE Bay Hotel's Boutique Hotel, located on Vicar Street in the Sydney beachside suburb, is undergoing a \$6m makeover.

The hotel's 23 Heritage Rooms will receive a new "bright and modern-beachside" look, while the 51 Boutique Rooms will feature a kitchenette, extensive storage and private balcony.

The transformation will also introduce smart phone concierge, a new in-room dining menu and free high-speed wi-fi, with the renovation due to complete in mid-2020, coinciding with the launch of a new loyalty program.

Lucky 13th Dreamliner for El Al



EL AL Israeli Airlines' newest Boeing 787 aircraft (**pictured**) landed last Fri at Ben Gurion Airport in Israel after a non-stop flight from Seattle.

The Dreamliner is the first of four 787-8s which will be delivered to El Al by Mar 2020, complementing the existing 12 787-9s in its fleet.

The 238-seat aircraft includes 20 Business Class seats, 35 Premium seats and 183 Economy Class seats, and will serve the airline's long-range destinations in North America and Europe as well as destinations in the Far East.

Non-stop flights from Tel Aviv

to Melbourne using the newly delivered aircraft are also on the agenda for the first quarter of next year (**TD** 28 Nov).

Advertising Coordinator

Macquarie Park, Sydney

The Business Publishing Group is looking for the services of a proactive Advertising Coordinator.

This is a full-time role working within our sales and marketing team. Key responsibilities will be the development and production of our publications, liaising with clients on quotes and advertising coordination as well as assisting with promotional activities.

We are looking for someone who has strong attention to detail, is organised, a team player and excels at customer service. Experience with Adobe InDesign and Microsoft Office suite is highly desirable.

If this sounds like you apply to jobs@traveldaily.com.au today.

Ghan TD winners

JOURNEY Beyond has announced the winners of its **Travel Daily** Ghan Expedition competition (**TD** 01 Oct), with Dee Stevens from Cruiseaway by Dreamlines scoring a trip for two on The Ghan Expedition, plus a Google Home Mini & Chromecast.

Also winning a prize were Kelly Maurice, RAC Travel Mandurah; Dino Scungio and Cyndee Gliddon, of Great Trains; Heather Harrison, RAC Travel West Perth; Sarah Coates, Infinity Holidays; and Louisa Clare & Rose Scalise from Broome Kimberley & Beyond.

Hearty congratulations to all the winners!

Club Med
set your sights on 2020

WIN!
a Club Med holiday for two to Asia or the Indian Ocean

Terms and conditions

There is no doubt that 2020 is going to be biggest year yet! So to help you have something to look forward to in the new year, Club Med are giving you the chance to win a stay at the Club Med resort of your choice in Asia or the Indian Ocean.

The all-inclusive prize includes:

- Five nights for two people in a superior room at the Club Med resort of your choice in Asia or the Indian Ocean
- Gourmet meals and all day snacking
- Premium open bar including beer, wine and cocktails
- A wide range of included sports & activities
- Nightly entertainment

To win, tell us in 50 words or less the most creative way you will grow your Club Med business in 2020. Send your entry to clubmed@traveldaily.com.au

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[CLICK HERE FOR THE 2019 AFTA TRAVEL PAGES SUPPLIER DIRECTORY](#)

Travel Daily

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The Italian 'Grande'

18 DAYS | MILAN TO ROME
DEPARTURES APR-OCT 2020

- Stay 4 nights beside Lake Maggiore in the magnificent Italian Lakes District
- Stay 2 nights in either a centuries old Italian Castle or a grand Venetian Villa in Mira
- Stay 5 nights in the Tuscan spa town of Montecatini Terme
- Relax with an entire day at leisure in Tuscany
- Stay 2 nights in medieval Spoleto
- Stay 3 wonderful nights in Minori, Amalfi Coast
- Cruise across and explore the island of Capri

OVER \$1800 VALUE OF EXTRAS INCLUDED

[Find out more](#)

Earn up to **\$1,739* commission** per couple booked on the The Italian 'Grande' Tour



Italian Alternativo

15 DAYS | VENICE TO ROME
DEPARTURES MAY - SEP 2020

- Stay 2 nights in the delightful Venetian Villa Margherita, dine in your Villa restaurant
- Spend 3 nights in the heart of Italy's culinary capital – Bologna
- Stay 3 nights in the hilltop castle complex of Hotel Palazzo Viviani
- Stay 3 nights in a charming 16th century Palace in Ascoli Piceno
- Spend 2 nights relaxing in the heart of Spoleto and enjoy a guided tour of Assisi

OVER \$1500 VALUE OF EXTRAS INCLUDED

[Find out more](#)

Earn **\$1,465* commission** per couple booked on the Italian Alternativo Tour



Italy, the Deep South & Sicily

17 DAYS | ROME TO PALERMO
DEPARTURES MAY - OCT 2020

- Stay 3 nights in the 'Bee Hive' Trulli cottages of Alberobello
- Stay 2 nights in the beautifully restored 'Sassi' caves of ancient Matera – a truly remarkable experience
- Stay 4 nights in the stunning town of Taormina
- Stay 2 nights in Agrigento, with spectacular views over the Valley of the Temples
- Stay 3 nights near Marsala in a converted Baglio farmhouse

OVER \$1700 VALUE OF EXTRAS INCLUDED

[Find out more](#)

Earn **\$1,769* commission** per couple booked on the Italy, the Deep South & Sicily Tour



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Account Manager – Must have corporate Account Management experience to be considered, Salary to \$85k+ Super.

Senior Groups – Must have experience with EventsAIR, Tramada and Sabre preferred, Salary \$70k + Super.

Corporate Leisure – 2 years retail exp, Sabre & Tramada preferred, Salary \$65k + Super.

For more information please call Paul on
(02) 9119 8744 or click **APPLY** now.

French & Italian Speaking Travel Consultants

SYD, Competitive Base + Super, Ref: 1980RL4

A great opportunity presents itself and we are looking for native speaking French and Italian's who have fun and bubbly personalities and a strong interest in Inbound Travel to apply within! Full extensive training will be offered for the successful applicants in this full time role. A competitive salary plus bonuses are on offer as well as a great career progression. Previous travel industry experience is required as well as full unrestricted working rights within Australia being a MUST.

For more information please call Ronny on
(02) 9119 8744 or click **APPLY** now.

Team Leader - Boutique Consultant

BNE, Competitive Salary + Comms, Ref: 4273MT1

Do you want to work in an award winning travel agency, with very specialised, luxury products? Our client is located in an affluent area west of Brisbane who are looking for an experienced Team Leader looking to join their exclusive ranks. Our client offer bespoke and unique luxury itineraries and products ranging from short breaks to multi city destinations. Providing exceptional and personalised service to clients with specialised knowledge through the phone, email and face to face.

For more information please call Mark on
(07) 3123 6107 or click **APPLY** now.

Senior Cruise Specialist

MEL, Attractive Package, Ref: 4292AB1

Do you live, breath, and sell cruise like nobody else? This could be just the role for you. My clients are looking for a seasoned Cruise Specialist to come into the business and start the cruise division of the agency. If you have your own client base, a proven track record of success, and want to be part of this exciting growth opportunity - now's the time to apply. You'll be awarded with an attractive remuneration package and an opportunity to work from home for the right candidate!

For more information please call Anisha on
(03) 9988 0616 or click **APPLY** now.

Multi Skilled Business Travel Consultants

SYD, Up to \$70k + Super, Ref: 1020RL3

An exciting opportunity presents itself to join a Global leader in Corporate Travel. This is your chance to take your career to greater heights and kick start yourself into a long and successful career within a company who prides themselves in personal development. With a great reputation of its amazing company culture and they are a pioneer with their employee recognition programs. We are looking for experienced multi skilled Corporate Consultants to take advantage of this opportunity.

For more information please call Ronny on
(02) 9119 8744 or click **APPLY** now.

Travel Consultant - Flexible Hours!

BNE, \$50-55k + Commission, Ref: 2494AW4

Want to provide outstanding customer service to valued customers? Want to sell HIGH END/LUXURY product & destinations? Want to earn BIG \$\$\$! Then this is the role for you! With the ability to create customised travel itineraries including flights, accommodation, transfers and stopovers; you will excel at delivering exceptional customer service! Work autonomously within a supportive team environment and start your new challenge in the travel sector! Don't miss out, APPLY NOW!

For more information please call Amanda on
(07) 3123 6107 or click **APPLY** now.

Regional Product Travel Manager

BNE. CIRCA \$100k + Bonus + Travel Perks, Ref: 18210AW1

My client is looking for a Regional Product Travel Manager, to deliver product strategies, analyse business performance and enhance Supplier Relationships. It is a requirement that potential candidates are able to speak fluent (business) Japanese and be able to travel to Japan frequently. If you have proven experience in travel product management and wholesale procurement experience within the travel/tourism industry, then this is the role for you! New Year, New Role! APPLY NOW!

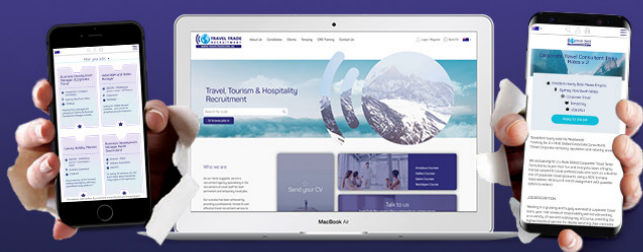
For more information please call Amanda on
(07) 3123 6107 or click **APPLY** now.

Corporate Travel Consultant

Perth, Circa \$50-65k + Super, Ref: 1185SJ2

We are on the lookout for a great Corporate Travel Consultant to join an exciting travel management company in their luxurious offices in Perth. Dealing with SME corporate accounts both domestic and international bookings I require a candidate with experience across both. Using your travel industry experience & excellent customer service skills this is the chance to progress in your travel career. Work in a small team, have a hands on approach to your work & enjoy a fantastic salary package.

For more information please call Sarah on
(08) 6365 4313 or click **APPLY** now.



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