



SILVER MUSE RETURNS HOME

SILVER MUSE
HAS ARRIVED IN SYDNEY

With very limited space remaining this season, now is the time to secure a suite on next summer's expanded program of 15 voyages between October 2020 and February 2021 – including Silversea's first ever circumnavigation of Australia.

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Viking Cruises embezzler jailed

YET another former Australian cruise staffer is facing prison, after the sentencing yesterday in Sydney of Lisa Maree Jeffers who was the Office Manager for Viking Cruises from 2014 to 2017.

Jeffers left the company in Oct 2017, after financial irregularities led to a full audit.

It's alleged she used fake invoices to misdirect payments into her own bank account, with police ultimately charging her late last year, followed by a series of court appearances in which Jeffers ultimately pleaded guilty.

A two-year sentence was handed down for the theft which amounted to more than \$160,000, while the judge also ordered the repayment of \$150,000 during the sentencing.

The imprisonment follows other recent sentences handed down to former Silversea and CMV staff - more in today's **Cruise Weekly**.

Lacaze & Carstensen are back

RUSSELL Carstensen, former head of Air Tickets and QBT at Helloworld Travel prior to his sudden departure from the company (**TD** 23 May 2018), has today reappeared as the CEO of a new travel technology business backed by Peter Lacaze.

Carstensen and Lacaze worked together for many years, including when Lacaze was CEO of Stella Travel Services and its subsequent merger with Jetset Travelworld in 2010.

The pair's new business is called Aeronology and specialises in travel transaction technology including ticketing, APIs, GDS and NDC bookings, robotics, tour wholesale and payment connections.

"My own personal career history is all about how to help travel businesses, whether in retail, corporate or wholesale, to have access to the best technology to be as profitable

and efficient as possible," Carstensen said.

The company's revenue model is based on small transaction charges which can be easily passed on to travellers, he added.

Lacaze is a "substantial investor" in the business, which can provide content and payment connections to any customer.

Aeronology has a team of experienced developers who are producing platforms to allow the industry to capitalise on the opportunities created by NDC, APIs and Web Services - more info at aeronology.travel.

Today's issue of TD

Travel Daily today has 10 pages of news, a front cover wrap for **Silversea**, a photo page for **Royal Caribbean Cruises**, plus full pages:

- Entire Travel
- AA Appointments jobs
- Fan+

Silver Muse is here!

SILVERSEA Cruises is celebrating this morning's Sydney arrival of its flagship *Silver Muse*, along with opportunities to secure suites on next summer's expanded program.

In 2020/21 *Muse* will operate 15 local itineraries, including Silversea's first ever circumnavigation of Australia - see the **cover page** for details.

Nth France Entire

NORTHERN France is in focus for Entire Travel Connection, with a two-night package leading in at just \$379 per person.

The promotion follows the recent branding makeover for Entire (**TD** 26 Nov) which has seen its former nine individual brands brought under a single banner as a "one-stop shop".

A full agent toolkit including Facebook tiles is also now available - for more see **page 11** of today's **Travel Daily**.



VIKING

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Milford Sound, Fiordland | Image: Adam Bryce

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C&K UK rescued

ALMOST 70 staff at Cox & Kings UK will retain their jobs after the company was placed into administration overnight - and then immediately purchased by Abercrombie & Kent.

The potential deal was flagged last week (**TD** 26 Nov), with A&K forming a new entity called C&K Luxury Travel which has bought the business and all of its assets for an undisclosed sum from the administrators, KPMG.

Cox & Kings' local offshoot, Tempo Holidays & Bentours, ceased trading in Sep with the loss of almost 100 jobs.

Ellis leaves Collette

COLLETTE Tours National Sales Manager Australia/Regional Director of Sales, Brad Ellis, is no longer with the company, departing the tour operator after just over a year (**TD** 16 Nov 2018). More industry moves on **page eight**.

Shock Expedia departures

A "**DISAGREEMENT** over strategy" is being cited for the abrupt overnight resignations of Expedia Group CEO Mark Okerstrom and the company's CFO, Alan Pickerill.

The sudden departures, which follow a profit downgrade and disappointing quarterly results will see Expedia Chairman, Barry Diller, take over day-to-day operations effective immediately, alongside Vice Chair Peter Kern.

"Earlier this year, Expedia embarked on an ambitious reorganisation plan with the goal of bringing our brands and technology together in a more efficient way," Diller said.

"This reorganisation, while sound in concept, resulted in a material loss of focus on our current operations," he added, with Okerstrom and Pickerill citing a "lacklustre near-term outlook".

"The Board disagreed with that

outlook, as well as the departing leadership's vision for growth.

"That divergence necessitated a change in management," he said.

Diller added he would be buying additional shares in the company as a sign of his commitment to Expedia's long-term future.

The online travel giant, which owns Wotif.com in Australia, most recently reported an 11% growth in room nights, but lower profits due to Google favouring its own "Hotel Finder" platform and paid links in search results, in turn forcing Expedia into "higher cost marketing channels".

Fan up with Fan+

SPORTS and entertainment experience platform Fan+ is now offering gift cards.

Fans can also score a \$150 voucher, and a Fan+ t-shirt and a cap for just \$135 - see the **back page** for full details.

Fly to Antarctica!

SILVERSEA Cruises will shortly open bookings for a new "Antarctica Bridge" fly-cruise service, which will offer passengers a much faster way to reach the frozen continent.

Return flights from Chile's Punta Arenas to King George Island will traverse the Drake Passage, saving a total of four days at sea.

A special private plane, reserved exclusively for Silversea guests, has been adapted to land on King George Island, offering business class comfort on the two hour sector along with tailored in-flight briefings to prepare passengers for their cruise.

Travellers will then spend five full days - the same amount of time as on Silversea's normal Antarctic voyages - exploring the destination.

Antarctica Bridge is being offered for departures from Dec 2021 on 12 fly-cruise voyages aboard *Silver Explorer*.

GOOD MORNING WORLD

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Accor wellness push

ACCOR will undertake a major rethink of its wellness program in 2020, according to a white paper it released yesterday.

It's a Wellness World: The Global Shift Shaking up Our Business sees Accor Vice President Wellbeing Emlyn Brown explain how "exceptional wellness experiences are good for guests, business and the hospitality industry," exploring the societal shift of good health entering the mainstream, and how Accor brands will approach the area in 2020 and beyond.

Finding that 77% of consumers take steps in their daily lives to stay healthy, make informed food choices, stay active and manage stress, the white paper will also act as a catalyst to revitalise the company's global wellness teams, Accor revealed.

The research also found 56% of affluent travellers place a top

priority on striving to become healthier in the coming year.

"A delighted guest is naturally more inspired to return... therefore, by investing in holistic wellness experiences that help our guests feel good throughout the customer journey, we are establishing a model for strong revenue growth through return bookings, word-of-mouth referrals, and positive social media presence, contributing to a steady and sustainable business for years to come," Brown said.

"As the wellness movement matures, and wellness offerings become a standard expectation within the hospitality industry, we are seeing a growing emphasis not only on healthy food options, relaxation and movement, but on such fundamental health necessities as clean water," said Anne Dimon, CEO & President of the Wellness Tourism Association.



SAA still flying

SOUTH African Airways says its Perth-Johannesburg services are unaffected by a move overnight to place the carrier into bankruptcy protection.

The country's President, Cyril Ramaphosa, has circulated a letter to his cabinet, flagging the "business rescue" initiative which sees the appointment of an administrator to help the company reorganise and restructure, and assess whether it can be turned around.

Uniworld Amazon

THE Travel Corporation's Uniworld Boutique River Cruise Collection has confirmed an expansion into South America.

Two new itineraries aboard *Aria Amazon* will be offered from Sep next year, with the 16-suite vessel reflecting Uniworld's "immersive and elegant experience," according to Chief Executive Officer Ellen Bettridge.



Window Seat

IT'S always nice to have a memento from an overseas trip, but there are only so many snow globes and Bintang singlets you can justify.

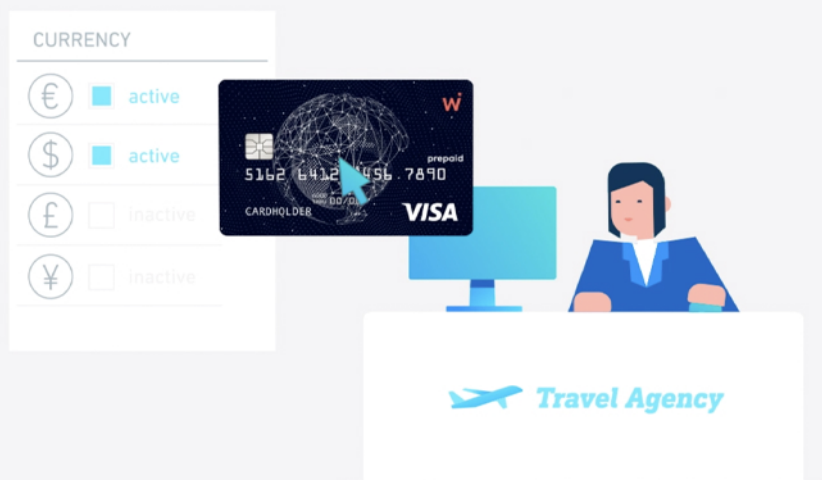
A tattoo might seem like a clutter-free reminder, after all they're permanent and don't take up much space.

However, Cover-More Travel Insurance Chief Medical Officer Professor Stephen Rashford is warning that travellers who take trips to tattoo parlours while overseas run the risk of taking home another unwanted memory that will last a lifetime.

Rashford also noted souvenir tattoos etched in parlours with sloppy hygiene practices could expose travellers to the risk of skin and/or blood infections, even HIV.

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wirecard

Thursday 5th December 2019

Endangered Tiger?

VIRGIN Australia (VA) has refuted claims made by L1 Capital that it could be forced to shutdown Tigerair Australia due to "ongoing losses".

VA announced in a statement this week that it "has no intention of shutting its budget carrier, Tigerair, and any suggestion is completely inaccurate and uninformed".

The carrier also said, "Tigerair will continue to play a very important role as the budget carrier for the Virgin Australia Group now and into the future".

VA's statement comes after L1 Capital MD Mark Landau said Tiger "will be forced to significantly cut capacity or shutdown altogether", at an investor forum in Melbourne last week.

VA axed routes from the budget carrier earlier this year (**TD** 08 Nov) and reported an overall underlying loss of \$71.2 million for FY19 (**TD** 28 Aug).

Travelport is richer

TRAVELPORT has entered into a host of new agreements which will see its Rich Content and Branding airline and travel agency connections increase to over 400.

The deal will see the largest Russian and South Korean travel agency and search platforms, Kupibilet.ru and Naver respectively, gain access to real-time information about branded fares and ancillaries from leading global airlines, while deals have also been completed with Croatia Airlines, Gulf Air and Ukraine International Airlines.

A selection of partners will also receive early access to Travelport's new Branded Fares Data File, which enables richer branded fares to be presented in the initial search within an online travel agency, before they are rolled out to other partners.

Travelport also recently made its first "live production Qantas NDC booking" (**TD** 03 Dec).

Business orphans Xmas lunch



PROFESSIONAL services outsourcing company Resource hosted its second annual travel industry "orphans" lunch at the Republic Hotel yesterday in Sydney's CBD.

The lunch is a way for industry folk who might not otherwise attend a big Christmas 'do', including freelancers and sole operators, to mingle with fellow industry members and celebrate the festive season.

"It's the second year we've gathered people from around the industry and brought them together for a Christmas catch-up," said founder and Director

Resource Maxine Wiggs.

"Orphans" who attended the function included Jacqui Walshe from the Walshe Group, Lisa Pagotto from Crooked Compass, and Charlie Brockhoff from Tri Consulting, to name just a few.

Guests enjoyed food and beverages on the Republic Hotel's rooftop bar, before a small group of stayers pushed on to Sydney's Cruise Bar.

"We'll do it all again next year, and bring together another brilliant cohort of industry professionals to mix, mingle and network to their heart's content," added Wiggs.


QANTAS
 Spirit of Australia

12 Holidays of Christmas Sale

New destinations on sale daily with Qantas. Sale ends 12 December.

Find out more

*Ends 12 Dec 2019, unless sold out prior. Selected travel dates and conditions apply.

USA 

Thursday 5th December 2019

Mississippi cruise

CRUISE Traveller is offering savings of up to US\$1,000 per couple on a 15-day Minneapolis to New Orleans river cruise with The American Queen Steamboat Company, departing 16 Aug.

The cruise package includes one night's pre-cruise hotel stay in Minneapolis, as well as visits to the historical city of La Crosse - famous for its local breweries, the Gateway Arch city of St Louis, and Memphis, where guests will explore its many music attractions such as the Rock 'n' Soul Museum, Gibson Guitar factory and the clubs of Beale St.

Guests can also choose from several extra shore excursions, such as a visit to the front lines of the Civil War outside Vicksburg, and a trip to Elvis' Memphis home of Graceland.

To take advantage of the deal, bookings through Cruise Traveller must be made by 31 Dec - call 1800 507 777 for more info.

Blue Lagoon 70th

BLUE Lagoon Cruises is marking its 70th anniversary next year by launching several special offers to the market.

The birthday milestone promotion includes a complimentary romantic anniversary package offering a candlelit dinner for two at the line's beach at Nanuya Lailai, a celebration cake, and a bottle of French sparkling wine for four- and seven-night cruises departing between 01 Apr and 31 Dec 2020.

Also available are custom seven-night cruises departing either 25 Sep or 20 Nov that feature bonus destinations such as Champagne Beach, with bookings made more than six months in advance eligible for a 25% discount.

Other deals include a four-night wine tasting cruise leaving 26 Oct, as well as a seven-night photography cruise (both with 25% earlybird discounts), with all sailings departing Denarau, Fiji.

TTA marks end of year in style



THE Travel Authority Group (TTA) recently celebrated its end of year event in style earlier this week, inviting the who's who of the travel industry to 12 Micron, Barangaroo in Sydney.

Many key suppliers and clients were in attendance, with TTA handing out several lucky door prizes on the night and sending everyone home with a special Christmas gift.

Pictured: Cassandra Kerr, Commercial Manager at Qatar Airways; Peter Hosper, Managing Director TTA and Cathy Sinnett, Global Sales Director Luxury, Leisure, Lifestyle at Hyatt Hotels,



inset Jennifer Waters, Senior Corporate Consultant at TTA; Sarah Bush, Director TTA; David Thompson, Manager - Sales and Client Experience TTA; Peter Hosper; Sharon Levingston, Head of Events TTA and Jackelyn Barbuto, Events and Travel Manager at The Events Authority.

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*Fares are cruise-only, per person in Australian dollars based on double occupancy and include taxes, fees and port charges, which vary by departure. Exclusive savings available on YEN201031-14, YEN201114-14, YEN201128-12 and YEN201210-12, are for new bookings made before 31/01/20. Solo Traveller fares available on request. All offers may not be combinable with other promotions, apply to first two full-fare guests in stateroom or suite, are capacity-controlled and subject to availability and may be withdrawn or changed at any time without notice. All itineraries, fares, programs and policies are subject to change. *Optional dining in the Vintage Room attracts an additional fee. *Crystal Endeavor* images are artist's rendering and subject to change. You must be a Qantas Frequent Flyer member to earn Qantas Points. A joining fee may apply. Membership and Qantas Points are subject to the Qantas Frequent Flyer Terms and Conditions, available at qantas.com/terms. Members must add a valid Qantas Frequent Flyer number and surname to their booking before the itinerary sailing date. Qantas Points will be credited to the Qantas Frequent Flyer member's account within 14 days of the itinerary sailing date. For complete T&Cs and privacy policy, visit crystalcruises.com/legal. ©Crystal Cruises, LLC

Ryanair's MAX hit

RYANAIR will cut capacity and close a number of its European bases due to the Boeing 737 MAX grounding, the airline announced yesterday in an update to investors.

Ryanair Holdings said worsening delays on the delivery of its customised MAX 200 means it must revise its upcoming summer schedule, which will see it close bases at Nurnberg and Stockholm Skavsta.

"We also expect to cut summer capacity in a number of other existing bases, and we are currently in discussions with our people, our unions, and our affected airports to finalise these minor reductions," the airline said in a statement.

"As a result, expected traffic growth for FY21 [year ending 31 Mar 2021] is cut from 157 million guests to 156 million," the carrier confirmed, after initially predicting to carry 162 million passengers this financial year.

OL Econ & Biz sale

SAMOA Airways has extended its special Economy class sale fares to Christmas Eve.

The grab a seat deal fares are on sale until 24 Dec, valid for departure until 31 Mar, with Economy out of Brisbane from \$364 return, and fares out of Sydney \$358 return.

Business class fares lead in at \$1,440 return from Brisbane and \$1,640 return from Sydney, available until 17 Dec.

RAC caravan park

ROYAL Automobile Club of Western Australia (RAC) has acquired Esperance Seafront Caravan Park, with the insurance company's members now able to save at the accommodation.

The Park, soon to be refurbished by RAC, includes over 170 powered caravan and camping sites across 10 acres of land, as well as cabins catering for families and large groups.

Hawaiian hangs 10, bro



HI-FIVES were handed out all-round at Hawaiian Airlines, when the carrier's surf team lived up to its destination's lofty reputation, winning the Wyndham Destinations Corporate Surf Challenge.

Partnering with Flight Centre, the joint-band team took out first place at Duranbah Beach in the Tweed Shire - another milestone for Hawaiian Airlines to celebrate as it rings in its 90th year (**TD** 13 Nov).

Corporate teams took to New South Wales' northernmost beach to battle it out for the title, all the while raising a

record of over \$20,000 for FSHD Global Research Foundation, which raises money for facioscapulohumeral muscular dystrophy.

Pictured relaxing on the beach post a sick aerial are Darren Wright, Chief Brand Officer, Flight Centre Travel Group; Hinata Aizawa, Flight Centre Sports & Events sponsored surfer; Geoffrey Booth, Merchandising Executive, Straightlander; Chris Mater, Chief Executive Officer, Surfing Australia; Dion Atkinson, Project Technical Expert - Coaching, Surfing Australia; and Bart Druitt, Hawaiian Airlines.

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*Offer correct as at 4 December 2019 and is subject to change or withdrawal. Offer ends 16 December 2019 unless extended. For full terms and conditions click here.

VNM seafood exp

THE Melia Ho Tram Beach Resort, which opened in Apr this year in Vung Tau, Vietnam, has launched a Vietnam-inspired "seafood market" experience, where large bamboo baskets full of freshly caught seafood are assembled at Breeza Beach Club's outdoor terrace every Sat night, with live "chill-out" music playing in the background.

"Selecting the freshest seafood from the local market is a way of life here handed down the centuries, so we wanted to bring that lively and authentic experience to our resort and support our local...fishermen in the process," said the resort's General Manager Manuel Ferriol.

McLachlan incentive

MCLACHLAN Tours has announced "an incredible Paris finale" for its agent incentive (**TD** 11 Oct), which will see four lucky agents treated to a 10-day Europe famil from 16 to 25 Aug.

The Paris finale will include one night's accommodation at the luxurious Hotel Rochester Champs-Elysees, located between the "very chic" Faubourg Saint Honore and the Elysee Palace, as well as cabaret entertainment at Lido de Paris.

McLachlan Tours remarked that "the leaderboard is quite tight" at the moment, and reminds agents that there are nine days left to sell across Mat McLachlan Battlefield Tours and McLachlan European Holidays to win their seat on the famil - **CLICK HERE**.

Azerai new hotel

AZERAI Resorts will open its third property, Azerai Ke Ga Bay, in south-eastern Vietnam on 01 Apr 2020, with online bookings opening early next year.

The "luxurious and secluded oceanfront retreat" will be set on a white-sand beach 180km east of Saigon, featuring 55 elegant rooms, 21 units with either private or plunge pools, and three 360m² villas with private pools.

Emissions on the up

THE World Tourism Organization (UNWTO) has called for "enhanced cooperation" between the transport and tourism sectors to become more effective in combatting a predicted rise in CO2 emissions.

Contained in a landmark report produced by the UNWTO, transport-related emissions from tourism are expected to account for 5.3% of all man-made CO2 emissions by 2030 (**TD** 04 Dec).

The report also noted transport-related CO2 emissions produced by the tourism sector are predicted to increase by 25% between 2016 and 2030.

Leading the way in Spain



LEADING Hotels Group concluded its 2019 Leading Famils program with a memorable eight-night itinerary in Spain.

Leading Famils host Christina Mason greeted the six agents in Barcelona, where they enjoyed three nights' accommodation at El Palace Barcelona and experienced the sights of the city, including the magnificent Roman Catholic basilica Sagrada Familia, as well as sampling some delicious Spanish tapas.

The group then moved on to Madrid, staying at urban luxury resort Gran Meliá Palacio de los Duques for a couple of nights, before heading to Costa del Sol, where they spent their last nights at the Puente Romano, Marbella and were treated to an authentic Flamenco show in the Old Town.

Pictured at the Sagrada Familia:

Linda Cohen, Executive Edge; Virginia Irurita, Made for Spain & Portugal; Sally Cornell, Travelcall; Michelle Hansen, Aurora Travel; Ann Gillespie, Jigsaw Travel; Carina Tanna, Mary Rossi Travel; Carissa Johnson, Spencer Travel Southside; and Christina Mason, Leading Hotels Group.

Celebrity upgrade

CELEBRITY Cruises is offering a Balcony Stateroom for the price of an Oceanview Stateroom plus free drinks and up to \$500 on-board spending money on select 2020 *Celebrity Solstice* and *Celebrity Eclipse* Australian and New Zealand sailings between 07 Feb and 31 Dec.

CLICK HERE to book by 18 Dec.

WIN TONY PARK'S LATEST BOOK

This week *Travel Daily* and Swagman Tours is giving five lucky readers the chance to win *Ghosts of the Past* by Tony Park.

Spanning two centuries, *Ghosts of the Past* is based on a true story. Journalist Nick Eatwell has lost his job but fellow reporter,

South African Susan Vidler is looking for help with a story about Eatwell's great-great uncle who fought in the Anglo-Boer War and later joined the struggle for independence in what is now Namibia. The problem is, someone else is looking into the past, for clues to a secret location of a missing horde of gold that's worth killing for.

To win, simply be the first person to send through the correct answer to the question below to: tonypark@traveldaily.com.au



What animal is on the cover of the Swagman Africa 2020/21 brochure?

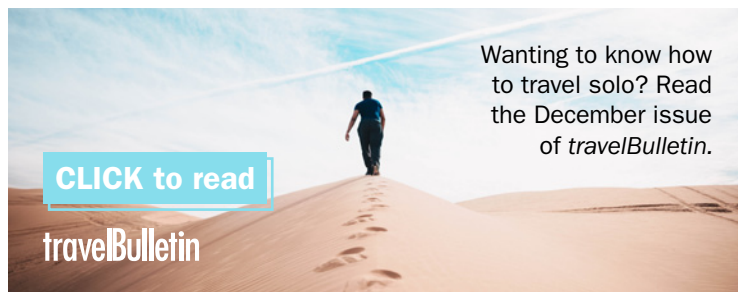
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Griffith seeking

RESEARCH students at Griffith University on the Gold Coast are currently seeking tourism industry partners to cooperatively work on PhD research projects.

One of the leading institutions for tourism and hospitality, the University's Griffith Institute for Tourism is seeking \$29,000 per year for three years, as well as a commitment to work with the researcher and two academic supervisors to shape the project, with key areas of expertise including market analysis and intelligence; visitor travel behaviour and sustainability tools; climate change; visitor statistics and economic modelling, among others.

Participants may also qualify for the Australian Government Research and Development Tax Incentive to help offset costs - [CLICK HERE](#) for further information.

Those who are interested can get in contact with Griffith Institute for Tourism Director, Associate Professor Sarah Gardiner - s.gardiner@griffith.edu.au.

What Dreams are made of



CREATIVE Cruising and Dream Cruises recently hosted a famil aboard *Genting Dream*, taking agents on a five-night cruise departing Singapore.

Agents visited Penang, Phuket, Langkai and Kuala Lumpur, enjoyed bespoke shore excursions and dined in the ship's speciality restaurants, such as Umi Uma Teppanyaki.

The group was also treated to a drop of Penfolds, as part of the Penfolds wine vault experience.

Pictured on the famil of their dreams are Sharon Andre, Nadia Kipping, Linda Hamilton, Bronwyn Zappelli, Josie Puglia, Katrina Katich, Captain Magnus Gottberg, Andree Haydar, Lara Anderson, Audrey Vanzyl, Robyn Pearce and Carolyn Oakley.

A&K flight credit

ABERCROMBIE & Kent (A&K) is offering \$500 flight credit for its Limited Edition journeys.

Those who book one of the select small group departures can receive the offer, applicable to bookings made by 31 Jan.

The deal is available on a selection of journeys to Argentina, Brazil, the Caucasus, central Asia and central Europe, Iran, Malta, Mongolia, Namibia, South Korea, Turkey, West Africa and Zimbabwe.

Designed to take travellers off the beaten track, each Limited Edition Small Group Journey includes guided activities, educational elements, leisure time and "immersive encounters", as well as insights and interactions from local guides and a resident Tour Director.

Group sizes are capped at 18, and the offer is subject to availability.

Abercrombie & Kent also recently released details of its Total Solar Eclipse voyage (**TD 02 Dec**).

Wanting to know how to travel solo? Read the December issue of *travelBulletin*.

CLICK to read

travelBulletin



SUSTAINABILITY MATTERS

Today's Sustainability Matters is brought to you by Hurtigruten



In Norway last month Hurtigruten successfully completed a biodiesel fuel test with the MS Polarlys. It's a good

news story that we think has the potential to transform the shipping industry.

Ok, we know some cruise companies have issues. Nobody is perfect; but when cruise contributes 2-3 per cent of all global CO₂ emissions we need to innovate. Reducing these emissions is crucial if we want to limit climate change and win the respect of travellers. Biodiesel is the cleanest fuel and the closest concept to a closed loop sustainability solution. We may be able to reduce CO₂ by as much as 95 per cent.

Biodiesel can be made from a range of sources including cooking oil waste, corn, soya, wheat or palm. Hurtigruten's tests were completed with certified biodiesel free of palm oil.

Hurtigruten is using the findings to learn more and we believe this innovation is another step that will contribute to a new era of sustainability.

It's a game-changer for the industry and part of our plan to be the world's first emissions free expedition travel company. There's a gift for Christmas!

Damian Perry, Managing Director APAC, Hurtigruten



HURTIGRUTEN

APPOINTMENTS

WELCOME to Industry Appointments, *Travel Daily's* Thursday feature which is brought to you by Travel Trade Recruitment.

If you have just appointed someone to a new position and would like to update the industry email appointments@traveldaily.com.au.



Experience Co has named **Kathryn O'Brien** as Chief Revenue Officer. O'Brien was most recently General Manager Sales at Hamilton Island.

InterContinental Fiji Golf Resort & Spa has promoted **Lachlan Walker** as its new General Manager. He joins the accommodation with 30 years of travel industry experience, with his most recent position as Area General Manager Regional New South Wales.

David Skinner has taken on a new Head of Customer Success role with **Livn**. He joins the company, which has recently partnered with event booking platform Evendo, from his previous role as Product Planner.

Te Pae Christchurch has strengthened its business development team, appointing **Brad Isherwood** and **Jordis Renz** as Business Development Executives. Isherwood joins from Vbase, where he was a South Island Business Development Manager, while Renz comes across from event management company Uno Loco.

Amped up adventure arrives in Syd

ROYAL Caribbean Line's *Voyager of the Seas* arrived in Sydney on 30 Nov, bringing amped up adventure to Australia's cruise capital just in time for summer.

To celebrate the ship's homecoming, Royal's first amplified ship for the region was greeted by water cannons as she sailed into Circular Quay, with two Ninja Warriors, Josh O'Sullivan and Bryson Klein, jumping onboard to take on the thrills *Voyager* brings to the Australian market.

Voyager is the fourth ship reimaged as part of the Royal Amplified fleet modernisation inspired by extensive research and guest feedback. She sports a fresh new look inside and out, with a new Quantum Blue

hull repainted at an Australian cruiser's suggestion.

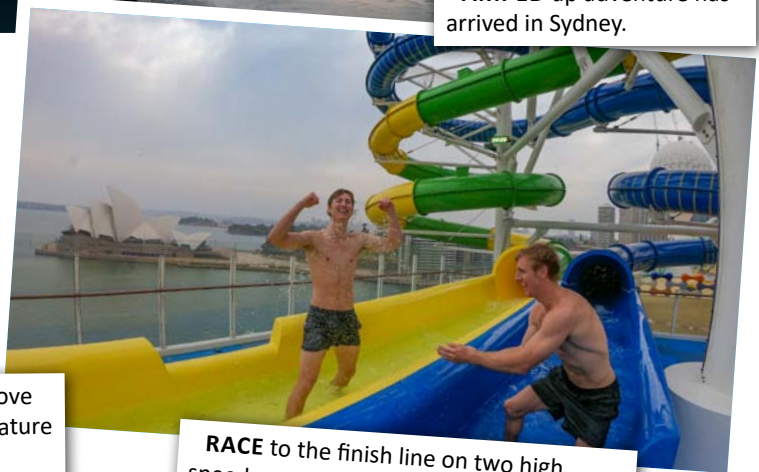
The ship offers a range of first-to-market features for Australian cruisers to get excited about, from The Perfect Storm racer slides to the reinvigorated Vitality Spa and redesigned kids and teens spaces to glow-in-the-dark laser tag.



AMPED up adventure has arrived in Sydney.



CLIMB 40ft above deck on the signature Rock Wall.



RACE to the finish line on two high speed water slides on The Perfect Storm.



MEET Captain Thor.



NINJA Warrior Bryson Klein on FlowRider.



ROCK climbing.



VOYAGER of the Seas greeted by water cannons.



SURF'S up on the 40-foot long Flowrider surf simulator onboard.

Thursday 5th December 2019

Ecruse-aders

ECRUISE'S new 29-night Andalusia & Morocco journey takes guests in the footsteps of the crusaders.

The tour cruises through the Mediterranean and Iberian Peninsula aboard *Azamara Pursuit*, and is followed by a land tour to a range of destinations in Andalusia and Morocco.

Beginning 02 May 2020 in Rome, the trip incorporates a stay at the Sofitel Rome Villa Borghese, 10 nights cruising and a 17-day land journey, with prices leading in from \$9,379pp.

Intrepid's RAW deal

INTREPID Group has purchased a 40% stake in tour operator RAW Travel.

The Australian-owned walks operator will remain independent of the multi-brand Intrepid Group, with co-founders Dave and Mel Reynolds maintaining their total autonomy in the day-to-day operations of the business, however Intrepid co-founder Darrell Wade will join the RAW Travel board.

Intrepid claims to be the world's largest provider of adventure travel experiences.

Airia debuts in Splendor



CARNIVAL Cruise Line has unveiled a new "aerial illusion" show called *Airia* (pictured), set to debut aboard *Carnival Splendor*.

The show, featuring Melbourne performer Aleisha Manion, was debuted aboard the ship's first sailing from Australia to Singapore, with the line designing the show to "mystify and entrance Australian guests".

The 40-minute performance, suitable for the whole family, features "remarkable aerial stunts, dazzling costumes and an infectious soundtrack," with Vice President Australia Jennifer Vandekreeke saying, "Aleisha challenges the norm through her incredible illusion skills".

Advertising Coordinator

Macquarie Park, Sydney

The Business Publishing Group is looking for the services of a proactive Advertising Coordinator.

This is a full-time role working within our sales and marketing team. Key responsibilities will be the development and production of our publications, liaising with clients on quotes and advertising coordination as well as assisting with promotional activities.

We are looking for someone who has strong attention to detail, is organised, a team player and excels at customer service. Experience with Adobe InDesign and Microsoft Office suite is highly desirable.

If this sounds like you apply to jobs@traveldaily.com.au today.

Travel Mo-sellers

TRAVEL Counsellors showed its support for Movember last month, with five men from the Melbourne team growing a moustache to raise \$4,214 for the foundation.

Jason Bell-Davey, Jack Fielding, Dean Hickford, Ben Quinn and Tom Temple originally pledged to raise \$1,000 as a group, but well exceeded their goal.



There is no doubt that 2020 is going to be biggest year yet! So to help you have something to look forward to in the new year, Club Med are giving you the chance to win a stay at the Club Med resort of your choice in Asia or the Indian Ocean.

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To win, tell us in 50 words or less the most creative way you will grow your Club Med business in 2020. Send your entry to clubmed@traveldaily.com.au

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Travel Daily is part of the Business Publishing Group family of publications.

Produced each weekday since 1994, *Travel Daily* is Australia's leading travel industry publication.

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Travel Daily operates by paid subscription to people within the travel industry - sign up at www.traveldaily.com.au.

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