Travel Daily First with the news

Monday 8th July 2019



1300 856 661

Club Med flash sale

CLUB Med this morning launched a "seaside flash sale." offering fixed prices at six different resorts in Indonesia. Malavsia. Mauritius, Mexico and Thailand.

Offers valid for bookings made 08-19 Jul and travel 31 Aug-30 Nov 2019 - clubmedta.com.au.



Smaller jets will need more

A SHIFT by aircraft manufacturers towards smaller, longer-range aircraft will need airlines to reassess what's available aboard its planes. CAPA - Centre for Aviation Course Instructor and SJL Consulting MD Steve Loader told Travel Daily.

Speaking at the CAPA Fundamentals of Airlines and the Aviation Industry training course in Sydney last week, Loader said the move could precipitate a major shift in the way passengers currently travel.

"People will have to get up and move around, you simply wouldn't be able to sit that long," he said, referencing Qantas' ambition to begin ultra long-haul direct services from Sydney-New

Today's issue of TD

Travel Daily today has seven pages of news and photos, plus a full page from:

• Travel Trade Recruitment

York and Sydney-London (TD 25 Aug 17).

"There are real questions and issues that have to be overcome, but certainly there has to be a way of allowing passengers to be active for long flights," he said.

Loader noted the shift will see less big aircraft like the A380, which was originally touted as being capable of offering pax showers, gyms, and desks.

"It just never happened because at the end of the day the airlines are there to make a profit."

Loader said the Australian aviation industry was in a strong position, noting it was "an exciting time" with many new initiatives, including the decision by Uber to base an "Uber Air" project in Melbourne (TD 12 Jun).

He also highlighted increased competition as a key challenge facing the industry, along with security and the increased requirements for security.

F1 again for Mel

MELBOURNE will once again host the Australian Formula 1 Grand Prix next year, with Rolex named as title sponsor for the 25th anniversary of the race taking place 12-15 Mar 2020.

This year's Melbourne F1 race welcomed 324,100 attendees.



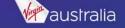
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Jet Air fraud probe

INDIA'S Ministry of Corporate Affairs has launched an investigation into alleged financial irregularities at Jet Airways in the lead-up to its grounding earlier this year (TD 18 Apr).

An official statement said the probe would examine business dealings between seven Jet Airways Group subsidiaries, over "suspicions of malpractice and the siphoning of funds, which would be against the public interest".

The Indian Government also said it would oppose measures which currently restrict the ability of the airline's founder Naresh Goyal, to leave the country.

CASA confirms Rex safety

THE Civil Aviation Safety Authority (CASA) says it has no concerns about the safety of Regional Express, after conducting an intensive audit following accusations aired last month.

CASA CEO Peter Gibson issued a statement on Sat confirming the organisation had undertaken a review of Rex at its Wagga Wagga base, focusing on the regional carrier's safety management system, error reporting rates and processes for managing issues.

"Rex management and staff were cooperative and responsive to the audit team's requests and questions," CASA said.

Investigators were also provided with a full briefing on the facts and circumstances related to VH-RXN, one of the carrier's aircraft featured in a whistleblower video.

"CASA would take immediate action if there was any evidence of serious safety issues at Rex, or with any unaddressed airworthiness concerns in relation to a particular aircraft."

The anonymous claims about Rex safety (*TD* 01 Jul), which followed similar allegations from what the airline described as a "disgruntled engineer and his union," saw trading in the carrier's shares suspended, while the airline's deputy Chairman, John Sharp, said ticket cancellations had surged following the reports.

CASA is expediting the completion of a formal audit report following last week's inspection at Wagga Wagga.

SOO 2019 decider

THIS Wed will see the final game in the 2019 State of Origin series take place - and that means it's your last chance to win a team jersey courtesy of recruitment firm TMS Talent.

As in previous years we have been running questions



across each of the three games in the series, with the *TD* reader who is closest to the correct answers winning the prize.

The round 3 questions are:

- 1. Who do you think will score the first try in Game 3?
- 2. How many field goals will be kicked during Game 3?
- 3. What will the final score be at the end of Game 3?

Send in your answers before kick-off at 7.50pm AEST this Wed 10 Jul 2019 to be in the running - soocomp@traveldaily.com.au.











Travel Daily

en route to
Budapest

Today's issue of *TD* is coming to you courtesy of APT, which will this week christen its brand new *AmaMagna* on the Danube River as it cruises between Budapest and Vienna.

THE MS AmaMagna is APT's revolutionary new "double-width" European river cruise ship, with the expanded platform providing significant opportunity to boost the on-board experience with additional dining, relaxing and activity options.

The ship boasts 98 staterooms, two new dining venues, a heated pool and water sports platform.

The AmaMagna naming ceremony will take place on Thu in Grein, Austria - keep reading TD this week for all the details of this unique vessel with pics at facebook.com/traveldaily.

Swings toward Slovenia

THE number of Australians travelling to Slovenia for the full year 2018 increased by 17% when compared to the previous 12-month period.

Speaking to *TD* at a roadshow in Sydney on Fri, the Slovenian Tourist Board's Project Manager Business Communication Vesna Mojsilovic said the country recorded over 50,000 Aussie arrivals last year and averaged 180,000 overnight stays.

Part of Slovenia's tourism strategy going forward will be to bolster this positive trend by boosting the average duration of stay from long-haul markets such as Australia.

"When people arrive in Slovenia they are combining a lot of countries, but we think this is a shame because in Slovenia there are so many more things to see," Mojsilovic said.

"We want to show Australian travellers that we are really a

country full of hidden gems...for example if you stay in our capital Ljublijana you have beautiful architecture, museums, galleries, shopping, good food and bars, some people joke that if Vienna and Prague got married Ljublijana would be the baby," she added.

The Slovenian Tourist Board is visiting Australia in partnership with the Croatian National Tourist Board as part of a combined strategy to lure more visitors.

"One advantage of combining our efforts is because people in long-haul markets often decide to do more than one country so when they come to this area they combine Croatia and Slovenia," Mojsilovic said.

"Croatia is interesting for its coastal areas and many islands but Slovenia has an alpine region like Switzerland and Austria with beautiful lakes and rivers and that makes it a very different product to Croatia."



Window Seat

FORGET the State of Origin, Wimbledon and the Formula 1 Grand Prix - Melbourne is taking events to a new level this week when it welcomes more than 1,600 "speed cubers" for the 10th World Cube Association Championship.

The Melbourne Convention & Exhibition Centre will host the competition, which sees participants solve the Rubik's Cube and similar puzzles in a range of categories - such as being blindfolded, with one hand and even with their feet.

Don't underestimate the popularity of the contest - the spending of its cult-like followers from 52 countries across the globe is estimated to inject almost \$8 million into the Victorian state economy.



Travel Daily

Monday 8th July 2019

Cuts to 9Travel

MEDIA giant Nine has announced a restructure of its digital operations, which will see its current standalone 9Travel portal folded into the womenfocused *9Honey* brand.

An unspecified number of redundancies will result, with Travel becoming a section under *9Honey*, according to marketing newsletter *Mumbrella*.

The changes aim to better integrate Nine's broadcasting and digital operations.

SilkAir ups Darwin

SILKAIR has increased its services from Darwin from six to seven times weekly.

The additional flight represents an increase of almost 17% in the number of available seats per week on the route.

The hike continues Singapore Airlines Group's strategy to invest and expand its operations in Australia.

Emirates review

EMIRATES' long-term Economy fares will increase by 1% from 10 Jul, following a further tariff review of fares from Australia and all long-haul destinations.

There are some exceptions applying to selected London fares, and prices from Australia to Asia and New Zealand will remain unchanged.

Bookings at current fares must be ticketed on or before 09 Jul.

MEANWHILE, the airline has also launched a new service to Porto, flying four times weekly to its second Portuguese destination.

The inaugural flight, EK197, touched down at Francisco Sa Carneiro Airport on Tue afternoon, flying a Boeing 777-200LR, in a two-class cabin configuration with Emirates' newest Business and Economy class seats and interiors.

Upon touchdown, the flight was welcomed with a traditional water salute.

Air NZ touches down in MCY



DIRECT flights from Auckland on Air New Zealand to Sunshine Coast Airport touched down for the first time on Fri, providing a boost to tourism and greater connectivity between New Zealand and the Queensland tourism hotspot.

The direct seasonal services will fly until 27 Oct, operating four times weekly on Mon, Wed, Fri and Sun, departing Auckland at 09.15am and arriving at Sunshine Coast at 11.15am.

The return journey departs Sunshine Coast at 12.40pm, arriving in Auckland at 5.40pm.

Seasonal services from AKL began in 2012 when 5,734 passengers were carried throughout the season, a figure that had grown to 19,078 in 2018.

Instead of having to travel to Brisbane, SC residents will

be able to fly out of their local airport to Auckland, and then connect with New Zealand cities such as Queenstown and Dunedin, and internationally to Los Angeles, San Francisco, Houston, Chicago, Vancouver, Buenos Aires and Shanghai.

Frank Mondello, MCY GM of Operations and Assets, said direct flights from AKL had been a great success for Sunshine Coast over the past six years, with capacity levels only constrained by the existing runway.

"Flights have been operating at close to 80% capacity in recent years, and that's about the maximum we can achieve because the existing runway restricts the passenger and freight loads the planes can carry," Mondello said.

The touchdown is **pictured**.



PRINCESS GIVES CRUISECO AGENTS A FIRST LOOK AT MEDALLION CLASS SHIP!

Cruise experience innovators, Princess Cruises, are giving Cruiseco agents the chance to WIN 1 of 2 cabins aboard Ruby Princess – Australia's first medallion class ship!

PRIZE DETAILS

You and a loved one could be experiencing the latest in cruise technology innovation hosted by Cruiseco, courtesy of Princess Cruises:

Ruby Princess 8 FEB 20 - Sydney return

Find out how to enter on Cruiseco's CruiseHUB

Book a Christmas Collections Princess holiday to secure amazing value for your client this silly season, or choose from one of the many Princess itineraries Cruiseco has to offer!





See CruiseHUB for full terms and conditions.

Travel Daily

Monday 8th July 2019

Growing sustainably is key



SUSTAINABILITY is a major pillar of Slovenia's future tourism strategy, according to its Project Manager Business Communication Vesna Mojsilovic (pictured).

While the small Eastern European nation is keen to build on its growing number of annual visitors, Slovenia is also conscious of overtourism concerns.

"We want to focus on the promotion of Slovenia to attract quality guests, these are people who will spend more while they are here but at the same time will respect the nature of the country," Mojsilovic said.

"These are not classical luxury tourists but are people who like five-star cultural experiences like some of our amazing countryside trips," she added.

Proving its commitment to sustainability is the tourist board's Green Scheme of Slovenia Tourism (GSST) program, which aims to educate tourist suppliers on what key expectations Slovenia has in the way of tourist behaviours.

"We educate them on how to be green and sustainable and if they fulfil all of the things that we require, they will earn a special certificate...we have more than 50 companies and destinations in under two years," Mojsilovic said.

"It is not very easy to get accredited and earn a special certificate, you may have to improve on things to get it, this applies to tour operators, hotels, and all types of companies".

Cash in w/ Collette

COLLETTE is running an incentive allowing agents to earn a cash voucher for every booking they make with Collette between 01 Jul and 30 Sep 2019 for 2020 departures.

If agents make one booking in the incentive period they'll receive a \$50 gift card, and a \$25 card for every additional booking made thereafter.

Agents can choose a Wish Card or a Coles and Myer gift card.

All agents who book also go into the major draw to win a \$1,000 gift card.

Viking addition

VIKING Cruises has released a new 11-day Oberammergau, the Alps & the Rhine cruise and tour experience, visiting six countries and including eight guided tours, as well as a performance of The Passion Play, celebrated once every 10 years.

The cruisetour combines
Viking's eight-day Rhine Getaway
itinerary from Amsterdam
to Basel with two nights in
Innsbruck and one night near
Oberammergau in Germany,
where The Passion Play is
performed.

MEL hospo rejig

SOME of the Victorian capital's popular cafes and bars will open at Melbourne Airport this year as part of a major hospitality redesign of Terminals 2 and 3.

Highlights of the new food and beverage lineup include Pickett's Deli & Rotisserie, Stomping Ground Brewing Co, Moors by Shane Delia, Cobb Lane, Axil Coffee Roasters and Proud Mary.

Hawker Bar, EARL Canteen and Grill'd will also open, as will the first AFL Kitchen and Bar, pleasing the city's many fans of the Australian game.

Budj Bim UNESCO

VICTORIA'S Budj Bim Cultural Landscape has formally been recognised on the UNESCO World Heritage List.

Located in the state's south west, along the Great Ocean Road, Budj Bim is the only Australian World Heritage property listed exclusively for its Aboriginal cultural values.

The extinct volcano has been recognised for its highly sophisticated aquaculture systems developed over 6,600 years by the Gunditjmara people.

The systems are connected across nearly 100km², and were used to trap eels for food.







ATPI Iraq expansion

FOLLOWING a substantial upturn of the energy sector in the Middle East, ATPI Marine & Energy will expand its footprint to Iraq by partnering with local travel agency, Travel-Malls.

The partnership will provide critical travel services such as travel documentation, visas, local ground services and domestic flights, further supporting ATPI's ongoing expansion in localised travel solutions for energy clients in the Middle East.

Headquartered in Erbil, Travel-Malls will oversee all of ATPI's market demand in Iraq for airline, hotel and airport transfer reservations.



Congratulations

FIONA GILCHRIST

from Virgin Australia



Travel Daily AFL tipping competition is sponsored by Emirates, with the top tipper for the season winning flights to Europe.



Regent new portal

REGENT Seven Seas Cruises has launched a new portal. RegenTrade Hub, and a new brand promise, "An Unrivalled Experience".

Launched last Mon, RegenTrade Hub is an online training and resource centre bringing together many of the company's resources in one place.

Toolkits, downloadable customisable content, images, videos and more is found in the hub, along with our new training library, featuring a series of short training modules.

The new online training centre launched last Mon & allows agents to update or refresh their knowledge on the brand.

To mark the launch, Regent is offering Australian travel partners the chance to win a two-night stay at the Spicers Peak Lodge in Queensland, along with return Economy flights to Brisbane, and selected on-site experiences.

To win, sign up to RegenTrade Hub, complete the new "An Unrivalled Experience" training module and answer the question after the module ends.

The competition closes 15 Jul. with the winner named on 22 Jul.

Air NZ cuts waste

AIR New Zealand will remove nearly 55 million single-use plastics from its 2019 operations, more than doubling its original commitment of 24 million.

To mark Plastic Free Jul, the airline has removed individual plastic water bottles from its **Business Premier and Premium** Economy cabins, as well as its Works Deluxe offering on Tasman and Pacific Island services under five hours in duration.

Individual plastic sauce packets and plastic coffee cups will be eliminated from the airline's domestic and international network by the end of Oct, while plastic water cups will be transitioned to recyclable alternatives from Sep.

BROCHURES

WELCOME to Brochures of the Week, *Travel Daily*'s Monday feature. If your firm is releasing a new brochure you'd like to make the industry aware of, send a brief description summarising its features and itineraries, including a PDF of the front cover, and contact details to brochures@traveldaily.com.au.



Back-Roads Touring - Europe 2020

Back-Roads Touring released its 2020 Europe brochure last week. The program boasts nine new tours, including two new countries - Finland and Sweden. Highlights of the new season include the Hampton Court Flower Show, English Christmas Markets, Treasures of Scotland and the Headlands of Ireland. There's also 20 improved itineraries, alongside some of the company's most popular tours such as Corners of Cornwall and Italian Indulgence.



Luxury Gold - Worldwide Collection 2020 brochure features over 50 journeys across six continents. The brochure highlights three new trips to Colombia, Egypt and the USA & Canada and culinary-themed journeys which will allow travellers to discover the unique flavours of South America and Greece. There's also experiences such

Today with APT

WEATHER presenter on Nine's Today show, Stevie Jacobs, will report live from Canada from 08 to 12 Jul.

Supported by APT and Destination Canada, the program will capture the giant icebergs floating along the coastline of Fogo Island in Newfoundland and Labrador & Niagara Falls.

Viewers of Today will also be given the chance this week to win a trip for two to Eastern Canada, including some of the showcased locations.

CLICK HERE to enter.

The Adnate Perth

ACCOR'S new Art Series hotel in Perth will be called The Adnate, after one of Australian street art's most influential big wall painters, Matt Adnate.

The property will open with a mural painted by Adnate, which at 27 stories, will be one of the world's tallest.

The mural is the largest artwork Adnate has painted on a building and will feature faces which represent the cultural history and community of Perth.

The Adnate is scheduled to open in Oct 2019.



LAND CONTRACTING MANAGER OPPORTUNITY

A fantastic opportunity exists for the right candidate to join the Helloworld Travel Land Contracting team as a Land Contracting Manager based in Melbourne.

Working as part of a dynamic Land Contracting Team, this role will see you working with Tour Operators, Accommodation Providers and Regional and Local Tourism Organisations to ensure we have the very best product within a specified destination portfolio.

To be successful in this role you will have experience in a similar role and a key understanding of the tourism industry. You will be an outstanding negotiator, an influential communicator, and a strong leader. Work alongside industry leaders and further enhance your career in this challenging and rewarding role.

Please apply by email with a covering letter and a full Curriculum Vitae to careers@helloworld.com.au

Applications close 15th July 2019

Only successful applicants will be contacted.



Man U attracts 21k

ENGLISH Premier League side, Manchester United's visit to Perth is set to bring 21,000 visitors to Western Australia this month.

The club will play two matches at Optus Stadium during its 10day stay in the city.



R16 WINNER

Congratulations

JULEEN CURRIE

from CT Connections

Juleen is the top point scorer for Round 16 of Travel Daily's NRL footy tipping competition. She's won \$100 travel credit courtesy of Expedia.



Travel Daily NRL tipping competition is sponsored by Emirates, with the top tipper for the season winning flights to Europe.



Alitalia apologises

ITALIAN airline, Alitalia, has apologised for a social media campaign promoting its Rome to Washington route with a video of a blackfaced actor as former President Barack Obama.

Tweeting its apologies, the carrier said "it was never our intention to hurt anyone and we will learn from what has happened".

JNTO India appoint

THE Japan National Tourism Organization (JNTO) has appointed Yusuke Yamamoto as its new Executive Director of Tourism for the India market, effective 01 Jul.

The announcement follows the appointment of Yoko Tanaka as Executive Director of JNTO's Sydney office (TD 01 Jul).

Syd Zoo progress

SYDNEY Zoo is 90% complete, with recruitment of 250 full-time, part-time and casual positions underway for a range of entrylevel to skilled roles, its Managing Director says.

Speaking to The Daily Telegraph, Sydney Zoo Managing Director Jake Burgess said 55 full-time staff were already in place, with a "full complement" of zookeepers on board.

While the zoo is close to completion, with animals expected to arrive in the "not too distant future", Burgess said "we are not at a point yet where we can announce our official opening date".

WIN A TRIP TO

to win a trip to Morocco for two. The 11-night Kaleidoscope of Morocco trip takes in ancient wonders such as the UNESCO-listed Roman ruins of

person to win this prize. Send your answers to gate1@traveldaily.com.au.



Virgin additions

VIRGIN Atlantic has opened reservations for its proposed Airbus A350-1000XWB London Heathrow-New York JFK service slated to commence on 10 Sep.

The airline will operate the route six times a week initially as VS153/138 before switching to VS137/138 from 25 Sep.

MW Tours adverts

MW TOURS is looking to inspire people living in regional NSW and Victoria to get in touch with their local travel agents, with two TV commercials airing across the Nine Network.

MW Tours National Sales Mgr David Reid, said the campaign aimed to strengthen the brand's relationships with agents through consumer engagement.

American Q deal

AUSSIE couples can save up to \$2,000 and experience Mardi Gras in New Orleans by booking the American Queen Steamboat Company's 23 Feb 2020 Mississippi Cruise.

The cruise line's offer is open for bookings made before 31 Dec, and includes a pre-cruise stay, drinks with dinner and shore excursions.

Travelodge Seoul

TRAVELODGE Hotels Asia has opened its 10th property in Seoul, with the launch of the 224-room Travelodge Myeongdong Euijiro.

The hotel is located in the heart of the city's tourism district, close to key attractions including the Gyeongbokgung Palace and Myeongdong Cathedral.

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Sunshine Coast, Competitive Salary, Ref: 4121MT1

Do you want to work in an award winning travel agency, with specialised, luxury products? Our client is looking for an experienced travel consultant to join their exclusive ranks. Our client offer bespoke and unique luxury itineraries and products ranging from short breaks to multi city destinations. A love and passion for travel is essential, must have at least 3 years' experience. A COMPETITVE SALARY \$40k + commission + super and close to the beach. If you're interested PLEASE APPLY NOW!

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Sydney, Competitive, Ref: 4132SJ1

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For more information please call Paul on (02) 9119 8744 or click APPLY now.

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Melbourne, \$50k-\$60k + super & bonuses, Ref: 4094sz1

If you're an experienced wholesale consultant looking for your next step to work in a supportive, high profile & luxury wholesale provider promoting either Europe or Asia, this is the perfect role for you. In this role you will be assisting Travel Agents with booking amazing unique itineraries for their clients. In return for your efforts you will be rewarded with a great base salary plus bonuses and commissions. You'll also enjoy working for a company that offers yearly famils & flexibility

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