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## Travel Daily

on location in  
Anaheim, USA

Today's issue of *Travel Daily* is coming to you from IPW2019 in Anaheim, California, courtesy of Visit USA and American Airlines.

IPW is the annual travel industry showcase for the USA, with more than 6,000 buyers, suppliers and media from across the globe gathering for four days of intensive meetings, updates and networking.

The city of Anaheim has pulled out all stops to welcome delegates, who tonight will be hosted at a gala opening party at the brand new *Star Wars: Galaxy's Edge* attraction at Disneyland Resort.

Tomorrow it's straight into a frenetic schedule of appointments - more from IPW on page four as well as lots of pics at [facebook.com/traveldaily](https://facebook.com/traveldaily).

## IATA downgrades outlook

THE International Air Transport Association (IATA) has downgraded its 2019 outlook for the global air transport industry from US\$35.5b to US\$28b profit, citing deterioration of the business environment for airlines.

The association highlighted rising fuel prices and a substantial weakening of world trade, with overall costs in 2019 expected to grow by 7.4%, outpacing a 6.5% rise in revenues.

As a result, IATA is predicting net margins to shrink to 3.2% in 2019 from the recorded 3.7% in 2018, while profit per pax is expected to decline to US\$6.12 from the US\$6.85 reached in 2018.

"This year will be the 2019 consecutive year in the black for the airline industry," said IATA CEO Alexandre de Juniac.

"Airlines will still turn a profit this year, but there is no easy money to be made," he added.

In the Asia-Pacific region,

airlines are predicted to deliver a net profit of US\$6b (down from US\$7.7b in 2018).

IATA also held its Annual General Meeting, endorsing five resolutions including to call upon governments to urgently address capacity shortages, to support the global deployment of Radio Frequency Identification (RFID) for baggage tracking and to improve the air travel experience for people living with disabilities.

At the conclusion of the meeting Lufthansa Group CEO Carsten Spohr assumed his duties as Chairman of the IATA Board of Governors for a one-year term.

### Today's issue of TD

*Travel Daily* today has nine pages of news and photos, a front cover page for **Virgin Australia**, plus full pages from:

- Tempo Holidays
- Travel Trade Recruitment

## Virgin EOFY sale

THERE is only nine days left in Virgin Australia's end of financial year sale, offering up to 30% off.

Those who are Velocity Frequent Flyer members could share in nine million points, just by being booked on any Virgin flight or holiday package.

For more information, see the **cover page** for details.

## Tempo incentive

TEMPO Holidays is offering two lucky agents the opportunity to go on a seven-night fam trip to Peru, visiting Lima, Cusco, Sacred Valley and Machu Pichu.

Any Tempo Holidays South American land product worth \$1,000 or over booked by 05 Jul is worth one entry, and agents who also book a long-haul flight with LATAM will receive two additional entries.

The two agents who accrue the most entries will win spots on the fam - see **page 10** for details.

## A SLICE OF THE APPLE ISLE

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CRUISE SALE



Discover how travel companies are missing out on business by not catering for single parent families in the June issue of *travelBulletin*.

CLICK to read

**travelBulletin**



## Cruwys service

**THE** life of industry veteran John Raymond Cruwys will be celebrated in a service on Sat 08 Jun at 4pm to be held at the Pennant Hills Hotel.

Those wishing to attend asked to RSVP to 0421 517 044.



## 2020 EUROPE & BRITAIN PREVIEW

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## Gate 7 to rep Virginia

**VIRGINIA** Tourism Corporation (VTC) has appointed Sydney-based destination marketing specialist Gate 7 as its representation firm for all Australian marketing activity.

The contract will see Gate 7 build and maintain "top of mind awareness" of Virginia as a premier travel destination.

Gate 7 has for years represented Brand USA - the destination marketing organisation for the country, as well as Visit California, which represents America's most-visited state.

"We are delighted to begin a partnership with Gate 7 and utilise the team's expertise to increase outbound travel to Virginia," said VTC President and

CEO Rita McClenny.

"Virginia offers everything travellers want in a holiday, from our 45kms of warm sunny beaches to the world-famous Appalachian Mountain Range."

Gate 7 Managing Director Jo Palmer said "we are delighted to welcome Virginia into the substantial portfolio of American travel destinations we represent."

"Tourism is one of Virginia's most powerful industries, bringing in billions of dollars in revenue and supporting thousands of jobs," Palmer said.

## MTA Mentoring

**MTA** - Mobile Travel Agents has introduced a 12-month "MTA Mentoring for Success" program which has been designed to support the professional development of MTA Advisors via peer knowledge sharing.

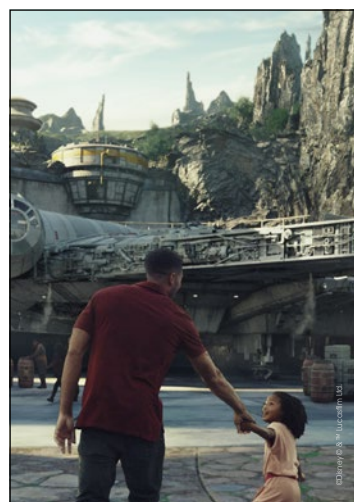
The initiative is supported by an induction workshop, online learning courses and monthly meetings with a mentor.

MTA CEO Don Beattie said the program was built on something that has been taking place informally ever since the company was founded, noting it wasn't unusual for more experienced advisors to step in to help those wishing to expand their expertise.

"Right path mentoring offers an incredibly valuable and effective development opportunity."

## Qantas Hamilton up

**QANTAS** announced last week it would add almost 300 more seats to Hamilton Island from Sydney and Brisbane between Jul and Sep by adding an extra return service from BNE and using larger aircraft on some days from SYD.



Disneyland RESORT CALIFORNIA | **STAR WARS GALAXY'S EDGE**

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## Sunshine Coast plots growth

**SUNSHINE** Coast Airport has released its Draft Master Plan, which forecasts the facility will more than double its annual passengers from 1.2m currently to three million by 2040.

The Sunshine Coast Airport Draft Master Plan 2040 also plots the number of domestic and international destinations to increase from four to eight, and predicts the airport's contribution to GRP will grow from \$75 million to \$170 million by 2040.

The plan accounts for the new runway and taxiway, which is set to be delivered at the end of 2020 by Sunshine Coast Council under the Sunshine Coast Airport Expansion Project (SCAEP).

When the new runway is in operation, the existing runway will be fully de-commissioned, with the southern section (approx 1km) permanently closed and re-purposed as a taxiway.

This will provide room to

allow the larger, wider-bodied aircraft that fly to international destinations beyond Auckland to land on the new runway.

Sunshine Coast Airport CEO Andrew Brodie said the Draft Master Plan highlighted immediate priorities to ensure that the airport is fully prepared to meet the new demands.

"They include land-use priorities to ensure that we have space for developments such as light railway and increased freight handling facilities."

### Virgin self-service

**VIRGIN** Australia has announced that self-service kiosks are no longer available at Cairns (CNS), Canberra (CBR), Hobart (HBA), Launceston (LST), Mackay (MKY), Rockhampton (ROK), and Townsville (TSV).

The decision is designed to improve its customer service.

## Venice cruise crash

**AN MSC** Cruises ship has collided with Uniworld Boutique River Cruise Collection's *River Countess* while attempting to dock at the San Basilio pier in Venice, Italy.

MSC Cruises released a statement overnight suggesting a "technical issue" on board *MSC Opera* was to blame for the incident, which left four *Countess* passengers injured including one Australian & one New Zealander.

"While the investigation to understand the exact causes of the events are currently ongoing, MSC Cruises has been closely collaborating with the competent maritime authorities," MSC Cruises said.

Uniworld has dispatched a crisis team to Venice in response to evaluate the damage to *River Countess* and assist guests to find alternative hotel accommodation.

*Opera* will go ahead with its next cruise as scheduled.



## Window Seat

**A FORMER** British Airways Captain has returned to the flight deck for a heart-warming visit that brought back memories of his former career.

BA and Bupa collaborated to surprise the 96-year-old Frank Dell with the visit, where he sat down at the controls of a commercial jet for one last time at Sydney Airport.

Dell said the experience was "an incredibly proud moment", telling the media it felt great to be back in the cockpit again.

The former pilot also flew for the Australian Air Force during World War II.

Although Dell inadvertently left the right indicator of the aircraft on when making a turn on the tarmac, it didn't dampen the spirits of the event.

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## Labor cabinet reveal

**DESPITE** losing his place as the Australian Labor Party's Deputy Senate Leader, Don Farrell has had Tourism added to his current portfolios of Special Minister of State and Sport.

The South Australian has stepped aside as Deputy Leader to make way for Kristina Keneally, with new Labor Party Leader Anthony Albanese wanting to ensure a gender balance in his leadership team.

## Intrepid portal

**INTREPID** Group has updated its trade portal in response to feedback, research and opinions of travel professionals, with the new design promising to make it easier for agents to create and manage bookings.

Agents who sign up can now access features such as live chat, booking progress bars, and clear visibility of due dates for payments and passenger details.

## NYC partners with Empire State

**NEW** York's iconic Empire State Building will feature a brand new interactive experience, creating another must-see attraction in one of the city's most recognisable landmarks.

The "NYC: Above and Beyond" exhibit is located on the 80th floor of the Empire State Building, and encourages visitors to create their own personalised itinerary when visiting New York.

The enhancement will open later this year and is part of a major makeover of the building's observatory, visited by more than four million people each year.

The innovation was unveiled at IPW in Anaheim last night by NYC & Co CEO Fred Dixon alongside Jean-Yves Ghazi from the Empire State Building Realty Trust.

It's one of many new developments in New York, which has now boosted its hotel stock to over 120,000 rooms.

## Visit USA hosts IPW opener



**LAST** night one of the hottest tickets in Anaheim, California, gave entrance to the invitation-only IPW2019 party hosted by Visit USA Australia and NZ.

IPW, the annual international inbound trade show for the USA, is estimated to drive US\$4.7 billion in future travel to America, showcasing destinations across all 50 states and connecting with buyers from across the globe.

Visit USA's Californian pool party-themed event at The Anaheim Hotel included live entertainment around Anaheim's largest swimming pool, complete with giant plastic pink flamingoes.

As well as The Anaheim Hotel, other sponsors included American Airlines, TravMedia and Walt Disney Parks and

Resorts, with more than 250 guests present including the large Australasian delegation as well as key suppliers from across the US.

Visit USA President, Lucy Rowe, said "following a very successful expo series in Australia, we're thrilled to reconnect our members through hosting this annual opening industry event at IPW".

**Pictured** above from left: Charles Harris, Visit Anaheim; Lucy Rowe from Kent Marketing and Visit USA Australia President; Darragh Walshe from The Walshe Group and Visit USA NZ; Karen Prideaux, Visit USA; Derek Stewart of American Airlines; and Michael Cassis, Walt Disney Parks and Resorts.

Lots more pics from IPW at [facebook.com/traveldaily](https://facebook.com/traveldaily).

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\*\*Offers correct as of 3 June 2019 and are subject to change or withdrawal. Offer ends 18 June 2019 unless extended. For full terms and conditions click here.

## Malindo Syd route

**INDONESIA'S** Malindo Air has opened reservations for its new Kuala Lumpur-Denpasar-Sydney services, GDS displays show.

The airline will operate daily return flights to and from Sydney commencing on 14 Aug.

The route will be flown on Boeing 737-800 aircraft.

## Allways at DFW

**AIRPORT** hospitality services Plaza Premium Group will bring its Allways meet-and-greet service to the US, with Dallas-Fort Worth its first destination.

The move is part of a two-year US\$100 million global expansion plan, targeting the US, China, India and Indonesia, starting with the opening of a Plaza Premium Lounge in DFW in Apr 2020.

Allways offer a range of services to meet the needs of travellers arriving, transiting and departing airports, with prices starting at AUD\$85 per booking.

## WWII battlefields

**MAT** McLachlan Battlefield Tours has expanded its range of European tours ahead of the 75th anniversary of the D-Day landing on 06 Jun.

The company is offering more than 20 special value tours through Europe's key World War II battlegrounds, ranging from four to 12-days in length and dep from Jul 2019 to Oct 2020.

The itineraries take in operational and battlefield sites in France, Belgium, Germany, the Netherlands, Italy, Poland, the Czech Republic, and the UK.

## Ritz fleet expansion

**THE** Ritz-Carlton group's luxury cruise fleet will double following confirmation Barreras Shipyard will commence construction of the second vessel in the fleet, with the keel to be laid this year.

The new addition will be a sister ship to the first yacht and follow the same design and styling.

## Ireland's hidden gems



**AGENTS** from across Australia and New Zealand experienced some of Ireland's "hidden gems" last month on a "Fill your heart with Ireland" famil.

The group won the opportunity to visit the Emerald Isle with Tourism Ireland during a recent sales mission.

The team spent some time in Dublin and Belfast, where they visited some of the country's best known attractions including Titanic Belfast and EPIC The Irish Emigration Museum.

Agents then called into Ireland's oldest university, Trinity College Dublin, where they mingled with students as they walked across

the campus' cobbled squares breathing in the hoppy aromas flowing down the River Liffey from the Guinness brewery in St James's Gate.

The group also travelled along the Causeway Coastal Route stopping off at The Gobbins, before heading along the Wild Atlantic Way visiting the Slieve League Cliffs in Donegal, which tower above the Atlantic Ocean.

**Pictured**, Slieve League tour guide, Jeanette Whitmore, Josephine O'Keefe, Kerrie Walker, Emily Bruce, Erika Stewart (TI), Angela Manase, Andrew Redmond, Fiona Ludvik, Melanie Bergh and Juhie Sugand.



## MID-YEAR SEAT SALE

Book from May 27 - June 9, 2019  
Travel from July 7 - November 30, 2019.



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BANGKOK	AUD 619	LONDON	AUD 1,099

For more destinations, visit [philippineairlines.com](http://philippineairlines.com) or your preferred travel agency.

**FARE CONDITIONS:** Blackout Period: September 16 - 28, 2019. Seats are subject to availability. Seasonality and blackout dates apply. Fares quoted are inclusive of government taxes, fees and surcharges. Taxes and charges are subject to change with or without prior notice by the authority. Minimum/Maximum stay is 3D/3M for Economy, Premium Economy and Business Class. Minimum/Maximum stay does not apply for one-way fares. Weekend surcharge is AUD50 for SYD Outbound (FR/SA/SU departures). Ticket is non-transferable. Ticket is non-refundable is Economy. For Premium Economy, refund is subject to AUD35 for totally unused ticket and AUD95 for partially used tickets. For Business Class, refund is subject to AUD125 for totally unused tickets and non-refundable for partially used tickets. Change fee is AUD255 for Economy. For Premium Economy and Business Class, first rebooking is free of charge and succeeding at AUD100. No-show fee is AUD95. Accompanied child's fare is 75% of adult fare. Infant fare for infant without a seat under 2 years is 10% of adult fare. 10% mileage accrual for Economy, 100% mileage accrual for Premium Economy, and 125% mileage accrual for Business Class. Baggage Allowance - Fare is inclusive of 7-kg handcarried baggage. Free baggage allowance will vary per route. Tickets issued online or outside of the Philippines does not include Philippine Travel Tax (PH tax). PH tax shall be paid directly at the airport before departure. PH tax is applicable to **Philippine passport holders**, foreigners holding a Philippine resident visa, and foreign tourists or expatriates who have stayed in the Philippines for more than one year. Other travel conditions apply.



## oneworld digital

**ONEWORLD** has highlighted a number of digital initiatives as more member airlines link up its digital platform, and more capabilities are added.

Six months ago, Fiji Airways became the first airline to sign up as a **oneworld** connect partner, however a number of airlines from several global regions are now "in advanced discussions" to join the platform, **oneworld** said.

The **oneworld** alliance is also close to securing the location of its first branded, developed and managed lounge.

The alliance has also announced Royal Air Maroc as its first new full member in six years, and first from Africa, with a targeted joining date of early 2020.

The changes fall in line with the alliance's brand position evolution and transformation program unveiled earlier this year in Feb to coincide with **oneworld's** celebration of its 20th anniversary.

## Uber's \$1.1b loss

**UBER** has confirmed losses of over \$1.1 billion despite an uptick in its revenue and core statistics for the first quarter of the year.

Alongside the loss, the ride-sharing company revealed a total 20% increase in earnings, a 36% increase in trips, a 34% climb in gross bookings, and a 33% hike in monthly active platform consumers.

"Our Q1 2019 results were at or near the high end of ranges we shared last month in our IPO, prospectus," said Chief Financial Officer Nelson Chai.

"Our investments remain focused on expansion and long-term product and technology differentiation, but we will not hesitate to invest to defend our market position globally," he said.

"We maintained stable regional ride-sharing category position in the quarter and started to see signs of less aggressive pricing by some of our competitors, which has continued into Q2."

## Galaxy's Edge open to visitors



**THE** Walt Disney Company last week unveiled its newest theme park - *Star Wars: Galaxy's Edge* - dubbed the largest and most technologically advanced expansion at a Disney park.

The gates at Disneyland Park in California opened on 31 May and will be followed by Disney's Hollywood Studios at Walt Disney Resort in Florida on 29 Aug.

The launch brought together *Star Wars* heroes Han Solo, Luke Skywalker & Lando Calrissian, series creator George Lucas & Walt Disney Chair & CEO Bob Iger.

Visitors to the park will be transported to the planet of Batuu, where they will be able to experience galactic foods and

beverages, explore merchant shops and take the controls of the Millennium Falcon.

Phase two, opening later this year, will feature *Star Wars: Rise of the Resistance*, which will place guests in the middle of a climactic battle between the First Order and the Resistance.

"*Star Wars: Galaxy's Edge* is absolutely amazing and we are thrilled to finally share it with the world," Iger said.

"Now for the first time, fans will be able to immerse themselves in the iconic stories."

**Pictured** during the launch festivities are: George Lucas, Billy Dee Williams, Mark Hamill, Bob Iger and Harrison Ford.

## Register for the Qantas Channel

Responsible for a travel agency?

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\*In order to enable your agency to access the Qantas Channel from 1 August 2019, you should register for the Qantas Channel via [Qantas Agency Connect](#) and enter into an agreement with your GDS or Approved Technology Partner to access the Qantas Channel prior to 30 June 2019. Acceptance of each agency into the Qantas Channel following registration is subject to Qantas' approval.

## 1000 Mile get together



**1000 Mile** Travel had its annual team day on 25 May, bringing 28 of the Group's mobile experts from around the country to Peppers the Sands Resort in Torquay, Victoria.

General Manager Steve Hona presented the new company structure off the back of 12 months of rapid growth, alongside expansion plans for the next year.

The team day also included an account management workshop, sales strategies sessions and an

interactive breakout activity.

The agenda was rounded out with prize giveaways from American Express, ShineWing Australia, Qantas Holidays and Malaysian Airlines.

On the Fri leading into the day, travel expert representatives from each Australian state came together with upper management and support staff in the coastal town for an expert panel.

**Pictured:** The 1000 Mile team.

## Great Wall capped

**CHINESE** authorities will restrict visitor numbers to the Badaling section of the Great Wall to 65,000 a day under a new ticketing system.

Roughly 10 million people visited the Badaling section of the wall last year, with up to 100,000 on the wall at peak times, causing congestion and safety concerns.

## Hilton Melb Square

**HILTON** Partners is strengthening its position in the Melbourne market, signing a deal to manage a new 600-room hotel and events destination in the new Melbourne Square development.

Construction of the Hilton Melbourne Square will commence in 2020, with an opening slated for early 2023.

The hotel will feature more than 2,800m<sup>2</sup> of meeting and events space, a fitness centre and a rooftop bar.

Located in the Southbank precinct, the hotel will be part of an \$2.8 billion mixed-use development which will include residential, commercial, speciality retail and 3,700m<sup>2</sup> of parkland.

## US social vetting

**THE** US State Department will require temporary visitors to provide five years' worth of their social media history, email addresses, phone numbers and travel history, when applying for a visa to enter the country.

As part of the "extreme vetting" process, introduced as part of a presidential executive order, visa applicants will also be asked if any family members have been involved in "terror activities".

## Jayride in Bali

**BALI** has emerged as Jayride's fastest growing market since launching in the holiday hotspot six months ago.

"Denpasar has grown faster than any other airport we've launched, beating the previous record set by Rome," said Geoff Piddick, Data and Analytics Lead.

Local transport operators have been a major beneficiary of the platform's arrival, with Piddick estimating more than \$20,000 in commissions had been paid to its partners in the city.

## Exodus \$250 off

**EXODUS** Travel is celebrating 45 years in business by offering \$250 off all its small group European tours booked by 21 Jun which depart before 31 Dec.

The company offers more than 300 itineraries, with highlights including Cycling the Dalmatian Coast, Island hopping in the Bay of Naples and Walking in Madeira tours.

Bookings can be made with Exodus' Australian reservations team on 1300 131 564.



**NRL  
R12 WINNER**

Congratulations

**LIZ TAYLOR**

from *Flight Centre*

Liz is the top point scorer for Round 12 of *Travel Daily's* NRL footy tipping competition. She's won \$100 travel credit courtesy of Expedia.



*Travel Daily* NRL tipping competition is sponsored by Emirates, with the top tipper for the season winning flights to Europe.



NSW permit LTPS/19/31793 / ACT permit TP 19/02664

## Virgin correction

**TRAVEL Daily** would like to clarify that baggage allowances for Virgin flights will remain unchanged on Syd/Melb to Hong Kong flights, and for Silver, Gold & Platinum members flying to LA will not be reduced, as reported on 29 May.



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**Argentina**  
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Up to

**18% OFF**



End of financial  
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## Kayo, Qantas deal

**QANTAS** Frequent Flyers are now able to earn Qantas Points when they join sports streaming service Kayo.

Members can earn 1,500 points when they sign up to Kayo Premium plus 150 points per month, or earn 1,000 points when joining Kayo Basic, plus 100 points per month.

## Pandaw Pagan

**PANDAW** has released new dates on the Upper Irrawaddy, where it has deployed an additional vessel, the *Kha Byoo Pandaw* (TD 06 May).

Adding dates on 03 and 23 Nov and 11 and 21 Feb, the expedition sails from Pagan past Royal Mandalay into the remote Upper Irrawaddy through to Katha.

The 10-night cruise includes all meals, daily excursions, cultural performances, movie nights and mountain bikes, and no single supplement on selected dates.

## Ecotourism conf

**ECOTOURISM** Australia's Global Eco Conference will be held in Cairns from 02-04 Dec.

The annual conference brings together speakers on sustainability and eco- and responsible tourism, as well as tourism operators, protected area managers, tourism organisations, indigenous bodies and researchers.

Last year's conference attracted 230 delegates from 20 countries for three days of presentations and workshops.

## Marriott winter

**MARRIOTT** Bonvoy has launched its winter break deal, offering \$299 for two nights for two across 20 Australian hotels in six destinations.

The offer includes breakfast and a \$50 hotel credit to put towards dining or spa treatment, and is valid for bookings until 14 Jul, and for stays until 31 Aug.

## Get snapping, Riccardo



**RICCARDO** Fois from Flight Centre Prahan was the lucky winner of a new Canon DSLR

camera courtesy of Bench Africa after taking part in its recent annual survey.

This year's questionnaire saw a record number of entrants, making Riccardo's victory all the more sweet.

He is pictured alongside Bench Africa's new Business Development Manager Victoria/Tasmania Nicki De Jager.

## A&K's new addition

**ABERCROMBIE & Kent** has released a new expeditionary cruise spanning the Nordic islands of Iceland and Greenland.

The all-inclusive cruise aboard Ponant's *Le Boreal* will pass through Westman archipelago, Lindenow Fjord and Prince Christian Sound, and include visits to remote Greenlandic communities and villages, along with the capital of Nuuk.

Sailing 13-27 Aug and limited to 199 guests, early bookers can save \$2,175pp.

## BROCHURES

**WELCOME** to Brochures of the Week, *Travel Daily's* Monday feature. If your firm is releasing a new brochure you'd like to make the industry aware of, send a brief description summarising its features and itineraries, including a PDF of the front cover, and contact details to [brochures@traveldaily.com.au](mailto:brochures@traveldaily.com.au).



### Travelmarvel - Europe River Cruising 2020

Travelmarvel has released its 2020 Europe River Cruising brochure, highlighting the refurbishment of its classic river ships, the *Travelmarvel Diamond* and *Jewel*. Highlights of TM's 2020 itineraries include the 15-day European Gems River Cruise, sailing from Amsterdam to Budapest and taking in Germany and Austria. Other sailings visit the United Kingdom, Portugal, Spain & Morocco, The Alps, Italy & Croatia, Scandinavia & the Baltics and Russia.



### Topdeck - North America 2020/21

Topdeck has released its 2020/21 North America program, which features a new trip to Mexico. The 11-day Mexico Unveiled visits Mexico City, takes in the bioluminescence at Isla Holbox, the hidden cenotes of Yucatan and the scenery of Tulum. Other program highlights include the 10-day Canadian Rockies, where travellers can clamber across Athabasca's glaciers, defrost in hot springs, zipline above Whistler and hike throughout Jasper National Park.

## NT Munro briefing

**NT BUSINESSES** are invited to attend a briefing session to start planning their offering for "Bruce Munro: Tropical Light".

The exhibition will feature eight illuminated sculptures along a 2.5 kilometre trail throughout the city of Darwin, open from 01 Nov to 30 Apr.

## Tigerair creative

**TIGERAIR** has awarded Hardhat its creative services account a competitive pitch process.

The account previously belonged to McCann, which was responsible for the airline's 2015 rebrand from "Tiger Airways".

"Tigerair is extremely excited to be working with the brilliant creative talent at Hardhat, who has proven success in delivering customer-centric & data-driven creative," said GM of Customer Journey Hope Antzoulatos.

# AFL

## AFL R11 WINNER

Congratulations

## VICKI COATES

from Phil Hoffmann  
Travel

Vicki is the top point scorer for Round 11 of *Travel Daily's* AFL footy tipping competition. She's won \$100 travel credit courtesy of Expedia.

Expedia TAAP

Travel Daily AFL tipping competition is sponsored by Emirates, with the top tipper for the season winning flights to Europe.



NSW permit LTPS/19/31793 / ACT permit TP 19/02664

## Emirates' shortest A380 flight



**EMIRATES** is readying for a big summer in Muscat with the commencement of twice-daily flights to and from Dubai from 01 Jul - the airline's shortest route flying the A380 at 340km.

Emirates has been flying to the Omani capital since 1993, and currently flies its Boeing 777-300ER on the route.

The airline will operate a morning flight, departing Dubai at 8.25am, with the return leg departing Muscat at 11.15am.

The afternoon flight will depart Dubai at 4.10pm and leave

Muscat at 7.05pm.

Flight timings will vary slightly on the winter schedule, starting late Oct.

Just 12 months ago, the flag carrier operated a one-off A380 flight on the route to mark 25 years of operations to Oman.

Both A380s flying to Muscat will be operated in a three-class configuration.

**Pictured:** Emirates' A380.

## Women in Tourism

**WOMEN** in Tourism is set to host its first combination workshop-lunch event.

Kait Rich, aka "The Rich Coach", will run a three-hour workshop on "Asking for what you want and getting it".

The workshop will cover "aligning with yourself and your core desires in life and business, and removing limiting beliefs holding you back from what you want among many other topics".

## Litchfield upgrade

**LITCHFIELD** Park will soon be accessible year-round with a \$26 million contract awarded to construct a new bridge over the Lower Finnis River.

It is projected the park will create more than \$14m annually in economic benefits to the NT once the final stage is complete.



## WIN FLIGHTS TO SINGAPORE

This month Travel Daily and Singapore Airlines are teaming up to test agents' knowledge on Singapore Airlines for a chance to win two return Economy Class tickets to Singapore.

Simply enter by answering the weekly questions during the month and have the most creative response to the last question to win. Send your answers to [singaporeairlines@traveldaily.com.au](mailto:singaporeairlines@traveldaily.com.au)

1. How many destinations do Singapore Airlines, SilkAir and Scoot collectively fly to globally?

- |                    |               |
|--------------------|---------------|
| a) 75 cities       | c) 110 cities |
| b) Over 130 cities | d) 80 cities  |



## Aussie food spend

**HALF** of Australian travellers prioritise spending their money on eating out when travelling overseas, according to Kayak's *Travel Spending Report* released on Fri.

The report also found 27% of Aussies spend more than \$60 a day on food on vacation, while 21% admit to never tipping.

## Big Red + IfOnly

**BIG** Red Group has launched its experiences brand IfOnly in Australia this week.

IfOnly was founded in the United States in 2012 with the purpose of unlocking access to "experiences for social good", with each experience benefiting a certain cause.

## TM earlybirds '20

**TRAVELMARVEL** is offering a large range of earlybird offers to coincide with the release of its European 2020 program.

Highlighted deals include fly free offers on all dates and cabins on select cruises, and savings of up to \$1,000 per couple on selected travel packages.

## Perisher fully open

**PERISHER** has opened all four resorts on its slopes, with over 75cm of snow having fallen since last week, and more scheduled this week.

Blue Cow, Smiggin Holes and Guthega are now all open in addition to Perisher Valley, which comes after the season's early opening last week.

LOOKING FOR A SPECIFIC INDUSTRY SUPPLIER?

[CLICK HERE FOR THE 2019 AFTA TRAVEL PAGES SUPPLIER DIRECTORY](#)

Travel Daily

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**TEMPO  
HOLIDAYS**

*Tailor-made  
Specialists*

**Extended  
to 5 July!**

# Peru Famil

*Win a 7-night trip to Peru with  
Tempo Holidays!*

Tempo Holidays is offering two lucky agents the chance to go on a 7-night fam trip to Peru including Lima, Cusco, Sacred Valley and Machu Picchu.

**To qualify for the famil, simply gain the most entries to win:**

Any Tempo Holidays South America land product worth \$1K or over

**= 1 ENTRY**

Book any Tempo Holidays land product worth \$1K or over + long haul LATAM flight with Tempo Holidays

**= 3 ENTRIES**

Contact us on **1300 362 844** or **res@tempoholidays.com** | **tempoholidays.com**

\*Conditions Apply. Flights held with LATAM Airlines, based on current availability. Seasonality is based on trip date. Promotion is open to Australian residents only who are employed as travel consultants by an IATA-approved travel agent that sells Tempo Holidays products. Competition is valid from 1 June – 5 July 2019. Reservations can be changed – restrictions apply. The beneficiary receives a land package and must purchase flights at own cost (not included in famil). The two available spots are in a shared twin room. The exchange goods or services can be modified or removed at any time without prior notice to the customer. Space is subject to availability. Bookings of Tempo Holidays South America products over \$1000 will go into the draw. Grand prize winner will be announced 15 July 2019. Fringe Benefit Tax is the responsibility of the prize winner. Travel will be early November 2019, and is subject to change. Tempo Holidays standard Booking Terms and Conditions apply, see tempoholidays.com for details. Other conditions may apply - ask for details. Tempo Holidays Pty Ltd ABN 51007331213 Address: 72 Market Street, South Melbourne, VIC, 3205 Phone: 1300 362 844 Email: res@tempoholidays.com Web: tempoholidays.com







*Working in partnership with the Australian Travel Industry*

### Travel Recruitment Consultant

**Sydney, OTE of \$82k, Ref: 5432SJ2**

Join one of Australia's leading travel recruitment companies & by utilising your strong travel industry experience & superb sales skills enjoy earning a fantastic salary package with a realistic OTE of \$82k but many earning over \$100k. No two days are the same in this diverse role. You will need to be a people person, confident communicator & self-motivated. CBD offices with Mon-Fri working hours & a fantastic team environment with the autonomy to run your own desk with great rewards.

For more information please call Sarah on (02) 9119 8744 or click [APPLY](#) now.

### Sales Representative | Ski Specialist

**Sydney, \$60-\$65k + Bonuses, Ref: 1557AJ1**

Take advantage of this exciting opportunity to join a market leading company specialising in Ski, providing fully tailored ski travel packages for both direct travellers and Travel Agents. You will be the face of the company in NSW, responsible for driving business, identifying potential clients and outlining the fantastic service on offer. With such a great product/service offering behind you, you can expect to enjoy high conversion levels coupled with an uncapped incentive structure.

For more information please call Antony on (02) 9119 8744 or click [APPLY](#) now.

### Inbound Travel Consultant

**South BNE, \$43-\$48k + Bonuses Ref: 1429CGA1**

Our client is seeking an experienced Travel Consultant for their office in South Brisbane. You will ideally have worked in a retail travel agency, have strong experience using a GDS, ability to organise and book worldwide travel arrangements and must be able to work autonomously. There is competitive salary plus uncapped earning potential and you should have a passion to succeed and be keen to continue your career as this role evolves. APPLY NOW this is a very rare opportunity!

For more information please call Courtney on (07) 3123 6107 or click [APPLY](#) now.

### Experienced Travel Consultant

**MEL Bayside, \$70k + super, Ref: 5021S22**

Join a reputable independently owned agency located Bayside suburbs of Melbourne. With strong buying power being affiliated with a multi award winning group of brands. This niche but high performing agency is looking for a mature minded F/Time or P/Time Consultant to join their community feel office located close to all forms of public transport & street parking. If working close to home is ideal & you want to earn a HIGH base and have a min of 4+ years' experience, we want to hear from you.

For more information please call Serena on (03) 9988 0616 or click [APPLY](#) now.

### Senior Corporate Travel Consultant

**Sydney South, up to \$70k DOE, Ref: 4080PE1**

Due to internal promotion my client is seeking a senior corporate travel consultant to handle a strong portfolio of corporate travel accounts. You must have strong communication skills, be a self-starter & have an exceptional eye for detail. This company is at the top of their game, people are lining up to join their stellar team. Top dollar will be paid for a practicing corporate travel consultant looking for their next challenge & career progression. Sabre & Tramada a must to be considered.

For more information please call Paul on (02) 9119 8744 or click [APPLY](#) now.

### Leisure Travel Manager | Training & Development

**Hobart, \$70- \$80k + bonus, Ref: 2494AW1**

Work for an established and well-known brand within the travel sector and effectively manage a team of Leisure Travel Consultants! Train, Develop and Mentor the team, while Leading by example and Overseeing Productivity! This diverse role, enables you to deliver sales through service and manage the day to day activities of the agency. If you are a Travel Manager or an Assistant Travel Manager looking for Work | Life balance and a new opportunity within the Travel Sector - APPLY NOW!

For more information please call Amanda on (07) 3123 6107 or click [APPLY](#) now.

### Digital Marketing | Global Company

**Melbourne, Up to \$60k + super, Ref: 4067MT1**

This marketing role includes, but it not limited to, SEO, email and social media campaigns and measuring performance with Google Analytics. This is an integral part of the company's future development and also success in the Australian market. If you are working in digital marketing this is a fantastic career move! Experience in digital marketing in the travel industry is preferred. Get heaps of travel perks and discounts across the globe. COMPETITIVE SALARY UP TO \$60k + BONUSES!!

For more information please call Mark on (03) 9988 0616 or click [APPLY](#) now.

### Digital Marketing Executive

**MEL CBD, \$55k-\$60k + super, Ref: 52221S22**

Over 3000+ employees, global tour operator with a very successful and innovative marketing department seeking a new staff member to join due to growth. Based within walking distance to Southern Cross station or a tram stop on the city loop, this is your chance to not only focus on ONE product but multiple sub brands in the digital & social media space. Producing EDM's and content writing whilst working closely with the Marketing Manager. You will be valued for your creative approach & skills.

For more information please call Serena on (03) 9988 0616 or click [APPLY](#) now.



Find your ideal travel job at [www.TravelTradeJobs.com.au](http://www.TravelTradeJobs.com.au)  
**online... on mobile... in branch**