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7-DAY WESTERN MEDITERRANEAN FROM BARCELONA NORWEGIAN EPIC • JUN - NOV 2019



7-DAY GREEK ISLES FROM VENICE NORWEGIAN STAR • JUN - NOV 2019



9-DAY SCANDINAVIA, RUSSIA & BALTIC FROM COPENHAGEN NORWEGIAN GETAWAY • JUN - OCT 2019



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# Travel Daily First with the news



A CONTRACTOR OF THE OWNER

Wednesday 12th June 2019

## Uber to fly in Vic?

**TRAVELLERS** may be able to hail an Uber "flying car" in Melbourne as soon as next year, with the transportation disruptor naming the Vic capital as the first international base for the "Uber Air" project.

The company is yet to detail the type of aircraft which would operate the service, but said it chose Melbourne because it was confident it could work with governments, safety authorities and property groups here.

"This is a win for Australia and I think it reflects that this is one of the most forward-thinking countries in the world," said Uber Australia/NZ GM Susan Anderson.

The company claims an Uber Air trip from Melbourne Airport to the CBD could cost just \$86, with trials to commence in 2020.



# Flight Centre online push

**FLIGHT** Centre is seeking to boost its online market share in Australia, today announcing the removal of all online booking fees from its flightcentre.com.au site.

The move on the company's flagship online presence coincides with the previously flagged debut of StudentUniverse in Australia, which sees the local studentuniverse.com.au website now live effective from today.

FLT MD Graham Turner said the online push was aligned with the company's strategy of developing all sales channels to enhance the customer experience.

"Our websites are an important sales channel within our overall travel offerings, and we're seeing solid growth in both online transactions and interactions.

"By removing online booking fees from flightcentre.com.au we

## Norwegian Take 5

**NORWEGIAN** Cruise Line has extended its "Take 5 Free" offer which provides up to US\$2,900 in extra value for guests.

Passengers booking a balcony stateroom or above will enjoy all five of Norwegian's "Free at Sea" offers including a beverage package, shore excursion credit, specialty dining, wi-fi & reduced rates for family and friends.

The deal is available on 2019 departures, with 50 European cruise holidays currently available - for details see the **cover page**. are delivering cheaper deals to travellers and ensuring our fares are more affordable than those that are available on many other prominent travel websites."

StudentUniverse MD Mike Cleary said expanding operations to Australia was the next logical step for the global student brand.

Flight Centre acquired Bostonbased StudentUniverse in 2015, and offers exclusive flight discounts for students in partnership with more than 43 airlines operating in Australia.

Cleary highlighted "unique partnerships" with carriers such as Emirates, Singapore Airlines, Virgin Australia, Air NZ, Malaysia Airlines and Air China.

"Our technology and online booking experience are geared towards making travel easier and more convenient than ever for students and youth, and will continue to be the foundation of serving our customers," he said.

The online debut of StudentUniverse follows the rebranding of Flight Centre's Student Flights shop network as "Universal Traveller" (**TD** 28 May).

#### Today's issue of TD

*Travel Daily* today has 10 pages of news, a front cover wrap for **Norwegian Cruise** *Line*, a photo page for **Ponant** plus full pages from:

- Albatross Tours
- Travel Trade Recruitment



VIRGIN Voyages will operate its first ship, *Scarlet Lady*, to Mexico rather than Havana next year, today unveiling new itineraries after the US Government ban on cruise ships to Cuba (*TD* 06 Jun).

Virgin Voyages also confirmed the appointment of Wendy Williams as the master of *Scarlet Lady* - the first Canadian woman to captain a ship for a major line. More cruise news in today's issue of *Cruise Weekly*.

## Albatross guarantee

ALBATROSS Tours has confirmed that all of its available 2019 European Christmas, New Year and Winter Wonderland tours are now 100% guaranteed to depart - for details see page 11 of today's TD.



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## Inspiring new site

INSPIRING Journeys has unveiled a new website including an agent portal, along with an incentive giving consultants a gift card worth up to \$100 for each booking made up to 30 Sep 2019. Marketing collateral is also on offer - see inspiringjourneys.com.

evergreen

# EUROPE RIVER CRUISING

#### 2020 FULL PROGRAM OUT NOW

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**TRAVEL** insurance policies issued by Australia's leading travel insurers have been found to discriminate against people with mental health conditions, a Victorian report reveals.

The Victorian Equal Opportunity and Human Rights (VEOHR) Commission conducted an eight-month investigation into the travel insurance industry, reviewing policies offered by the three largest travel insurers in Australia, Allianz, Suncorp and World Nomads Group.

During the course of the investigation the insurers sold more than 365,000 policies that contained items that discriminated against people with mental health conditions, the commission reported.

VEOHR Commissioner Kristen Hilton said the investigation was a catalyst for change.

"Australians are avid travellers," she said.

"Being able to access insurance equitably is an important part of travelling.

Insurers' unlawful policies

A SLICE of THE APPLE ISLE

TOURISM TASMANIA PRESENTS....

🛹 ROADSHOW 🛢

BRIS & GOLD COAST 29 JULY / SYD 30 JULY / MELB 31 JULY / ADL 1 AUG

KABOU

"We found that for many people with mental health conditions, travel insurance was either not available or could not be claimed.

"The three major travel insurers we examined all discriminated unlawfully against people with mental health conditions.

"Their policies included a blanket exclusion, which meant that people who experienced mental health conditions weren't covered.

"They also didn't adequately recognise different types of mental health conditions and their risk or severity."

As a result of the investigation, all the insurers that took part have removed, or taken steps to remove blanket mental health exclusions from their travel insurance policies, and agreed to address a number of concerns flagged by the commission.

# A321XLRs for JQ?

JETSTAR Airways is considering the proposed new XLR variant of the Airbus A321, which could open up new routes between Australia and Japan, according to statements made by Jetstar Group CEO Gareth Evans at the IATA AGM in Seoul last week.

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Travel Daily e info@traveldaily.com.au



# Qld's tourism pledge

QUEENSLAND will spend more than \$600m on tourism and major events under measures announced in the state's 2019/20 Budget yesterday.

State Treasurer Jackie Trad committed \$60 million of taxpayer funds to support the Southport Spit Master Plan (*TD* 27 May), which will deliver 800 new guest rooms and a potential cruise terminal to create a new access gateway for visitors to the Gold Coast.

Another \$21.4 million has been budgeted for "global tourism hubs" in Cairns and the Gold Coast.

Trad allocated \$41.4 million for the 94km Wangetti Trail ecotourism walk from Palm Cove to Port Douglas.

A further \$24.9 million has been earmarked to help rejuvenate the Great Barrier Reef island resorts and to offer world class experiences to visitors, with an additional \$3 million allocated for the Premier's Outback Events Program.

Trad has set aside \$4 million over two years to secure "blockbuster exhibitions" that will be exclusive to Brisbane, with another \$9 million over three years to host the 2020 World Science Festival and extend the festival in Brisbane and regional parts of Queensland.

The State Government also pledged \$35 million to upgrade the Gabba ahead of the 2020 T20 Cricket World Cup.

Trad added that \$131.1 million has been set aside over five years to increase prize money for horse, greyhound and harness racing in the state.

A \$193.5 million funding package has been announced for the Townsville Port channel capacity upgrade. Brave the cold and celebrate Christmas in Eastern Europe in June issue of *travelBulletin*.

CLICK to read traveBulletin

# Int'l travellers down

**INTERNATIONAL** passenger traffic through Australian airports fell 2.5% in Mar 2019 compared to the same period in 2018, the Department of Infrastructure, Transport, Cities and Regional Development reveals.

The stats mark the first monthly decline in passenger figures on to the same month the year before since Mar 2011.

Qantas Airways held the largest market share, carrying 18.2% of passengers, followed by the airline's subsidiary, Jetstar (9%), and Singapore Airlines (8.2%).

Qantas Airways, Virgin Australia and Jetstar saw their share of passenger traffic grow, to 33.9% in Mar 2019.

Low cost carriers, including AirAsia X, Jetstar, Jetstar Asia, Scoot Tigerair, Cebu Pacific Air and Indonesia AirAsia accounted for 14.4% of total international passenger traffic to and from Australia.





WHO enjoys a holiday that can get you off the beaten track? Or how about a trip that focuses on being uplifting?

Well folks, NASA has you covered then, recently declaring it will open the International Space Station (ISS) to tourists from as early as 2020.

For the chump change of only US\$59 million, American travellers may soon have the option of travelling on private space vehicles operated by either Elon Musk's SpaceX or Boeing, for a maximum stay on the ISS of 30 days.

NASA also said stays would be open to film companies looking to film movie scenes in space.

This all sounds amazing, but don't hold your breath about it happening anytime soon.

<text>

LEARN MORE



WARM

**UP IN** 



Travel Dates: 14 June 2019 – 31 March 2020.

\*Seasonal surcharges and blackout dates may apply



nouvelle calédonie

ific heart



# Hurti's Project Oz

HURTIGRUTEN'S "Project Oz" (TD 03 May) is in full swing to establish an office in Melbourne and staff across the country to support the organisation in Australia and New Zealand.

The line last week announced its first three-ship Antarctic season, two of which will be the world's first hybrid expedition ships - Roald Amundsen and Fridtjof Nansen - along with the redeveloped MS Fram Expedition.

## Hawaiian incentive

**HAWAIIAN** Airlines has released an incentive for the duration of its just-launched Mainland USA sale.

Agents who book and ticket any Hawaiian Airlines airfare from Australia to mainland USA during Jun will have the chance to win 200,000 HawaiianMiles.

Return flights from Brisbane or Sydney to Seattle lead in at \$1,339 and to Las Vegas from \$1,535.

#### Wednesday 12th June 2019

## Syd tourism ready

THE World Travel and Tourism Council (WTTC) and real estate company JLL have teamed up to assess the preparedness of 50 cities for travel & tourism growth.

Sydney, New York and London have been identified as cities which have an established urban readiness and tourism infrastructure, but which are not yet seeing many overt signs of tourism pressure.

European and North American cities such as Amsterdam, Barcelona, and San Francisco were placed in the "managing momentum" category, meaning they had seen high tourism growth momentum in recent years but have either experienced tourism pressures or are at the risk of facing potential issues.

Bogota, Cairo, Delhi, and Istanbul were highlighted as emerging countries which could improve their urban readiness by developing urban infrastructure.

# Bench Africa treats Aus team



IT WAS a tired Bench Africa team in the local office yesterday, after the group jetted off on a 50th anniversary trip to South Africa over the long weekend.

The company went on safari at Sabi Sabi Private Game Reserve, where they were treated to rhinos, leopards, and more.

"It's been a wonderful opportunity for the whole Bench team to celebrate this special occasion together...we all have such a passion for Africa and it's been lovely to share that," said GM Martin Edwards.

Pictured is the Bench team enjoying their long weekend in the Rainbow Nation.

## Lindblad goes Wild

**LINDBLAD** Expeditions has announced its "Wild Escapes" adventures - a collection of 11 abbreviated wild-themed voyages ranging from five to nine days.

With over 100 departures planned for 2020, four of the itineraries are new, and all are based off traditional Lindblad expeditions, aimed at travellers who are time poor.

"The demand was evident when we introduced the shorter voyage concept in the Galapagos Islands and Alaska, with most departures selling out," said Lindblad **Expeditions Chief Commercial** Officer Phil Auerbach.

American Airlines

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# NEVADA

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# Amex cuts benefits

AMERICAN Express has confirmed it will no longer offer access to "non-lounge airport experiences" from 01 Aug under its partnership with Priority Pass for Platinum and Centurion cardmembers.

Access to Priority Pass lounges will continue unchanged.

# **Ponant foundation**

**EXPEDITION** cruise line Ponant has launched a new foundation to champion projects focused on conservation awareness.

Coinciding with World Oceans Day, the newly-launched Ponant Foundation will conduct research to help protect oceans, the polar regions & indigenous populations.

"Thirty years after the company was created, that same philosophy still drives each and every one of us today - we protect best what we know best," said Ponant Chief Executive Officer Jean Emmanuel Sauvee.

# Aussie animal ban?

WORLD Animal Protection is urging the Qld Govt to follow Canada's lead in banning the trade, breeding and display of whales and dolphins for the purposes of entertainment.

The animal protection group has called out Sea World on the Gold Coast as one of the world's largest captive dolphin venues, housing more than 30 dolphins.

"This is such an important law because it bans breeding, making sure the whales and dolphins currently kept in tiny tanks in Canada are the last generation to suffer," said World Animal Protection Campaign Director Melissa Matlow.

Sea World responded to the criticism, telling **TD** "the health and wellbeing of our animals is of the utmost priority...the animals at Sea World live in world-class exhibits, with dolphins living in some of the largest filtered natural sand bottom lagoon systems in the world".



**CELESTYAL** Cruises recently sent 19 Australian and New Zealand travel agents and their partners on its eight-day Idyllic Cruise famil to explore the Greek Islands and Turkey.

The trip departed Athens on 03 Jun, and sailed to Mykonos, Milos, Santorini, Heraklion and Piraeus in Greece, and Kusadasi in Turkey.

**Pictured** is the group at the village of Oia, overlooking Santorini's coast.

In the back row: Barbara Johnson, Infinity Holidays; Helen Opperman, Partner; Angus Jeffery, Cruiseco; Will Henderson, HOT NZ; Mark Hohenberg, Partner; Michelle Hohenberg, Travel Managers; Maree Evans, Cruise Fusion; Jacinta Baker, Cruiseco; Mark D'Audney, Helloworld, St Helliers, NZ; Andrew Evens, Partner & Marija Novakovic, Greece & Med Travel.

In the second Row: Anne-Lucile Tual, Partner; Trish Ryder, Manly Travel, NZ; Cherryl Browne, Cruise World, NZ; Gina Fernandez, DTW Mkt; Rebecca Smyth, Cruiseco; Stewart Williams, Celestyal Cruises and Dale Wynne, Bicton Travel.

Front row: Cassandra Murphy, Sun Island Tours.





such as the Galapagos Islands,

experiences are also on trend.

with countries such as Morocco

and Rwanda popular in summer.

Of course, the selfie still

rules the modern-day holiday,

Luxury Traveller 2019 Report

according to Anthony Goldman.

revealed more than one third of

about their holidays online, and

get holiday inspiration from social

Aussie travellers enjoy posting

"Notably, it's Instagram

fuelling the travel appetites of

#holiday obtaining 124 million

Ryanair buys Malta

confused with state-run flag-

with its goals to expand into a

Ryanair's fleet of six Boeing

737s based in the country will be

moved into Malta Air, with plans

Dangerous searches

**NEW** research from McAfee

has named New Delhi, Bangkok,

London. Phuket and Manila

as the five most dangerous

destinations to Google search.

take advantage of high search

volumes of these locations, with

one in five Aussies having been or

McAfee said criminals commonly

holding company structure.

to grow the fleet.

**RYANAIR** is purchasing startup airline Malta Air (not to be

carrier Air Malta) as it progresses

Australians, and with the hashtag

media feeds.

mentions alone".

"The Goldman Group Australian

Iceland and Antarctica all popular.

Diverse cultural interactions and

# **Goldman's top picks** GOLDMAN Group has revealed experiences on offer in locations

**GOLDMAN** Group has revealed a list of destinations it says Australian travellers are heading to next - and it turns out they may be a bit harder to find.

According to the Group's MDs, Anthony and David Goldman, remote locations are becoming popular with Aussies, including Caribbean destinations such as Cuba and Costa Rica.

Adventure trips are also in vogue down under, with



## LAST CHANCE TO BOOK

**VIEW CRUISES** 

**QANTAS** is planning to turn its 19.9% stake in Alliance Airlines into a full takeover, according to

> QF CEO Alan Joyce. Speaking on the sidelines of last week's IATA conference in Seoul, Joyce said "We made our intentions clear: our medium- to long-term objective is to try a full take-over of Alliance Airlines...we think there is a lot of synergies with Network Aviation which flies the same Fokker 100 aircraft.

Qantas plots full

Alliance takeover

"We could continue growing organically but it'd take a lot longer," he said.

The Australian Competition and Consumer Commission is currently undertaking an ownership structure review relating to the QF stake.

QF rival Virgin Australia recently expanded its wet lease agreement with Alliance Airlines through to late 2021 (*TD* 19 Feb).

# Cosmos' new look

**THE** Globus Family of Brands has revealed a new look for its Cosmos brand, including a fresh logo (**below**) and an updated tagline, "adventure is knocking".

"Our new look and feel confirms our continued commitment to the Cosmos brand, celebrating the unparalleled and attainable access to wow moments" said Gai Tyrrell, MD Australasia of the Globus family of brands.



# Mt Hotham permit

**MOUNT** Hotham has today announced a partnership with UbiPark to streamline the resort's payment system in time for the 2019 season.

The partnership will allow the Mount Hotham Resort Management Board to automate workflows, payments, add new sales processes and more.

# Our family is growing come and join us

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# A&K releases 2020

ABERCROMBIE & Kent has launched its small group collection for 2020, featuring new journeys to Zimbabwe, Ethiopia, India and Nepal, South Korea, Taiwan, Argentina, Brazil, Turkey and Malta.

Also new is the 23-day Odyssey from "the Cape" to Cairo trip. For more info, **CLICK HERE**.



Congratulations

# DIANNE BELLAMY

#### from Concierge Business Travel

Dianne is the top point scorer for Round 12 of *Travel Daily*'s AFL footy tipping competition. She's won \$100 travel credit courtesy of Expedia.

# Expedia TAAP

Travel Daily AFL tipping competition is sponsored by Emirates, with the top tipper for the season winning flights to Europe.



NSW permit LTPS/19/31793 / ACT permit TP 19/02664

# G Adv Scottish tours

**G ADVENTURES** has introduced three new Scottish land-based itineraries as an optional addon for three of its Norwegian expedition adventures in 2020.

The three-day land excursions include two days in Edinburgh and one in the Scottish highlands, including a guided walking tour of the nation's capital.

"We have seen an increase in requests from travellers seeking additional hotel nights either before or after their Norway Expedition departure, to allow them to explore the sites of Edinburgh," said G Adventures VP of Product Yves Marceau. The new Scotland options are

on sale - more info HERE.

# Crystal's final straw

**CRYSTAL** Cruises has announced the elimination of all plastic straws across its entire fleet as of last weekend.

The move is part of the cruise line's Crystal Cares initiative, which pushes a range of new sustainable practices.

"This initiative...ensures that we are continuing our focus of caring for our world in meaningful ways," said Crystal's President and CEO Tom Wolber.

# Vivid shows appeal

VIVID Sydney welcomed more than 600,000 visitors over the Queen's Birthday long weekend the largest number in three years.

"[The festival] proves Sydney truly is a vibrant place to visit," said NSW Minister for Jobs, Investment, Tourism and Western Sydney Stuart Ayres. Vivid Sydney runs until 15 Jun.



TRAVELMANAGERS recently held a series of state-based meetings in Melbourne, Perth, Brisbane, Sydney and Adelaide, designed to update its Personal Travel Managers (PTMs) on the direction of the company.

"This round of meetings focused on our planning for the future of TravelManagers," said TravelManagers' Executive General Manager Michael Gazal.

"In particular, it covered new commercial opportunities, updates from our financial, commercial and IT departments, and there was also time allocated to presentations from several key supplier partners," he added.

Among the more than 200 PTMs in attendance were 23 staff members who celebrated five years with company, receiving commemorative plaques and Champagne to mark the moment.

"We attribute much of our success in retention to our focus on understanding the needs of the network," Gazal said.

**Pictured**: PTM Lyndall Hewitt (left) was among the 23 who were recognised for five years in

# Syd hotel supply up

**HOTEL** room supply in Sydney increased by 1.8% for May when compared to the previous corresponding period, according to the latest STR figures.

Revenue per available room (RevPAR) fell by 4.4% for the same period. partnership with TravelManagers. She celebrated the moment with National Partnership Manager Suzanne Laister (right).



Congratulations

# **MICK BLOUNT**

from Concierge Business Travel

Mick is the top point scorer for Round 17 of *Travel Daily*'s Super Rugby footy tipping competition. He's won \$100 travel credit courtesy of Expedia.



Travel Daily Super Rugby tipping competition is sponsored by Emirates, with the top tipper for the season winning flights from Sydney to Christchurch.



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**Expedia TAAP Destinations MAY 19** 



EMEA LATAM AMER ASIA OCEANIA

Expedia TAAP reported steady trading through May but a definite uptick in bookings in the last weeks of the month. TAAP agents booked 1173 different destinations, across 142 Countries in May. There is a growing proportion of Package Rate bookings as more agents find amazing deals for their customers.

The top ten destinations booked last month were Sydney, Melbourne, London, Brisbane, Singapore, Perth, Hong Kong, Bali, Tokyo and Rome. Gold Coast, Paris and Adelaide, just outside the top 10.

Japan led the standout growth in May and Ireland led the European growth with strong numbers for UK, Netherlands and Croatia. Regionally, EMEA down 2 to 32%, OCEANIA up to 38%, Asia steady at 18% and North America steady at 11% of the transaction mix.

Some of the out of the way destinations included Alentejo, Portugal, Bretagne-Ile-et-Vilaine, France, Bar Harbor ME, Kwa-Zulu Natal South Africa and Udon Thani, Thailand. Wherever they're going, we've got you covered.

Expedia TAAP, keep your customers coming Back.



# Wednesday 12th June 2019

## **Tucan Sth America**

**TUCAN** Travel has expanded its South American offerings, adding a "Best of South America" 88-day tour, and a 10-day "Northern Brazil" tour.

The Best of South America runs from Bogota to Rio de Janeiro, tracking through seven countries, & including highlights such as the Galapagos Islands, Machu Picchu, the Salt Flats, the Amazon Jungle and the Pantanal North Wetlands. Northern Brazil runs along the coast, from Sao Luis to Jericoacoara, through the Lencois Marahenses National Park.

#### Accor moves

ACCOR has signed its first MGallery in Hong Kong, The Silveri Hong Kong - MGallery, to be situated in Tung Chung on Lantau Island and open in 2022.

The property will overlook the Hangang River and offer 206 guestrooms and suites, a number of which feature jacuzzis, outdoor terraces and plunge pools.

It will be located above a major transit station, and only five minutes from Hong Kong International Airport and AsiaWorld Expo.

**MEANWHILE,** Accor has been appointed to manage the new 230-room Movenpick Hotel Kamala Beach Phuket by the property's developers Boutique.

Set to open in the first quarter of 2021, Boutique President and Chief Executive Officer Prab Thakral said, "we are fortunate to expand our presence with the upcoming Movenpick Hotel in Kamala Beach, Phuket."

# AUH to offer 5G

**ABU** Dhabi International Airport has revealed its new Midfield Terminal Building will boast ultra high-speed 5G internet coverage when it opens to the public later this year, making it the first the major aviation hub in the Middle East and North Africa region to provide the service.

# Five of the best in Hong Kong



**FIVE** Aussie agents were recently treated to a five-day travel experience in Hong Kong courtesy of the Hong Kong Tourism Board (HKTB) and Cathay Pacific Airways.

Highlights from the whirlwind tour included the alliterationfriendly Tai Chi and tea tasting tour, as well as a visit to Tai Kwun - Hong Kong's newest arts and cultural hub.

Other fun explorations saw the group take a return trip to Guangzhou on the high-speed rail network, snag a place on the Good Evening Kowloon Tour where they enjoyed the local nightlife and food experiences, and also trek through Hong Kong as part of the Hidden Gems of Old Hong Kong Tour for an insight into the history of the destination.

"The purpose of this trip was to showcase Hong Kong's amazing

cultural diversity to our frontline ambassadors," said HKTB Manager, Trade Marketing and Business Tourism for Australia, New Zealand and South Pacific, Lisa Lee.

"With the firsthand experience of discovering Hong Kong like a local, our trade representatives can then develop touring experiences for their consumers so that they too can discover Hong Kong like a local," she added.

Pictured: Leanne Schou, Our Asia; Kate Lawton, House of Travel: Miriam Whiting, Wendy Wu Tours: Michael Zhang. Webjet; Melanie Thompson, Cathay Pacific; Mahafrin Dubash, Helloworld NZ; Michelle Mc Rae, Asia Escape Holidays; Lisa Lee, Hong Kong Tourism Board; Renata Cimbleris, Helloworld Australia; & Anoosha Gopal, Luxury Escapes.

# ACCOMMODATION

WELCOME to Accommodation Updates, *Travel Daily*'s Wed feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to accomupdates@traveldaily.com.au.



A \$15 million renovation has been completed at the Plaza Hotel & Casino in Las Vegas. The renovation touched more than 100 hotel rooms, which now include technology conveniences such as Amazon Echo, as well as other efficiency and





A total of 370 bedrooms at Holiday Inn Darling Harbour have recently been modernised as part of a \$15 million renovation. New room types have also been introduced, such as a two-bedroom suite with a kids-themed room and a trundle bed. The hotel also received a renovated fitness centre and conference room.

> **Imperium Collection** is extending its luxury offering, with the launch of three exclusive villas on Queenstown's Lake Hayes. Set on a hillside, there is now two three-bedroom and one four-bedroom offering, featuring lavish interiors, patio fireplaces, daybeds



**OVER** 90 luxury travel agents from Australia, New Zealand, China, South East Asia and India were whisked away to an exclusive event on 29 May, to celebrate the partnership between PONANT and NATIONAL GEOGRAPHIC.

Set in a private, access-allareas event at SEA Aquarium on Sentosa Island, guests dined in front of the world's largest aquarium, complete with sharks, manta rays and other marine life.

Guest speakers included Vijay Nair, Associate VP - Expeditions, NATIONAL GEOGRAPHIC and Julie Rogers, National BDM & Trade Partner Accounts, PONANT, with keynote speaker, Frederic Jansen, PONANT Global Ambassador, who shared his expertise of Antarctica and the Arctic before unveiling a sneak preview of PONANT's new vessel Le Commandant Charcot.

The partnership between

# **NATIONAL GEOGRAPHIC & PONANT** Partnership Launch - Singapore Aquarium



**PONANT & NATIONAL** GEOGRAPHIC has seen them combine expertise and work to offer unique and enriching expeditions.

These itineraries visit some of the world's most intriguing and remote destinations onboard a fleet of state of the art "clean ships", each using leading edge technologies to respect the environment and marine life. CLICK HERE to learn more.



**DINNER** with a view.





# **Aussies enjoying Anaheim**



THE Australian contingent at last week's IPW 2019 trade show in Anaheim, California managed to grab this final pic on the closing afternoon of the event.

Representatives of Flight Centre, Helloworld, Luxury Escapes, 7Travel, GTI, Gate7, LA Tourism, Brand USA and more made the most of the opportunity to meet new suppliers and clients, gather the latest updates and take part in networking courtesy of the Visit USA Committee and the US Travel Association.

The event featured a "California Plaza" destination activation in front of the Anaheim Convention Centre, where attendees made the most of local cuisine and beverages, fitness classes, live music and more.

IPW wrapped up last week with a gala finale night at Knotts Berry Farm, with plenty of roller coaster and ride action along with lavish Californian catering.

Next year IPW moves to Las Vegas, with exhibitor registration already open at ipw.com.

#### Get on the couch

**FANS** of the long-running *Big Bang Theory* TV series will be able to experience Sheldon's famous couch for themselves, in a new addition to the Warner Bros. Studio Tour in Los Angeles. Set to open on 28 Jun, the attraction's debut follows the final episode of the 12-year series which wrapped up last month.

Photo opportunities will include the Foyer between apartments 4A and 4B, the CalTech Physics Lab Cafeteria and other features of the 279-episode show.

See wbstudiotour.com.

#### NCL deadline looms

**NORWEGIAN** Cruise Line is reminding agents in Australia and NZ that they have just over two weeks to qualify for the once-ina-lifetime opportunity to sail on board *Pride of America* in Hawaii plus enjoy an exclusive famil as part of the NCL Legends trade recognition program. More info on 1300 255 200. WIN FLIGHTS TO SINGAPORE

This month Travel Daily and Singapore Airlines are teaming up to test agents' knowledge on Singapore Airlines for a chance to win two return Economy Class tickets to Singapore.

Simply enter by answering the weekly questions during the month and have the most creative response to the last question to win. Send your answers to singaporeairlines@traveldaily.com.au

2. Singapore Airlines operates the world's longest flight between Singapore and New York using the A350-900ULR, with total flight time being 18 hours 45 minutes. What are the cabin classes on the ULR aircraft?

**Cvent** acquisition

technology provider Cvent has

specialising in mobile event apps.

**EVENTS** and meetings

announced the acquisition

San Francisco-based

of DoubleDutch, a company

DoubleDutch was established

in 2011, and creates white-

label mobile and web apps

engagement at their events.

Currently over 500 clients

Engagement platform for their

events, conferences and trade

"commitment to the critically

important onsite experience".

use the DoubleDutch Live

shows, with Cvent saying

the acquisition expands its

Cvent has over 25,000

customers worldwide.

for organisers to monitor

# New Toyama hotel

SINGAPORE

AIRLINES

A great way to fly

Premium Economy Class

**HOTEL** Okura Co Limited has announced the 2022 opening of the Hotel JAL City in Toyama, a coastal city on Japan's main island of Honshu.

The 250-room property will be located in front of Toyama Railway Station, which is served by high-speed rail connections to both Tokyo and Nagano.

# Conrad Bali upgrade

THE Conrad Bali Hotel has opened 85 newly renovated Deluxe Rooms, completing the second phase of upgrades at the luxury beachfront resort which also features refurbished pools and updated dining offerings - see conradbali.com.

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# Travel Daily

*Travel Daily* is part of the Business Publishing Group family of publications.

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All available 2019 European Christmas, New Year & Winter Wonderland Tours are now 100% Guaranteed to Depart!

#### BOOK WITH CONFIDENCE CLICK TO FIND OUT MORE

# Agent Summer Incentive: Winner Announcement

Albatross Tours announced the lucky winner of their Summer program booking incentive is **Kerri Page**, from helloworld Buderim. Kerri is the lucky winner of Albatross Tours 13 Day Croatia and the Adriatic tour for herself and a friend.

Agents looking for more opportunities to experience Albatross Tours unique product range can <u>register to win</u> <u>an 11 Day French Christmas market tour by registering and</u> <u>booking by 31 July.</u>



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#### **Travel Recruitment Consultant**

Svdnev, OTE of \$82k, Ref: 5432SJ2

Join one of Australia's leading travel recruitment companies & by utilising your strong travel industry experience & superb sales skills enjoy earning a fantastic salary package with a realistic OTE of \$82k but many earning over \$100k. No two days are the same in this diverse role. You will need to be a people person, confident communicator & self-motivated. CBD offices with Mon-Fri working hours & a fantastic team environment with the autonomy to run your own desk with great rewards.

For more information please call Sarah on (02) 9119 8744 or click APPLY now.

#### Sales Representative | Ski Expert

Sydney, \$60-\$65k + Bonuses, Ref: 1557AJ1

Take advantage of this exciting opportunity to join a market leading company specialising in Ski, providing fully tailored ski travel packages for both direct travellers and Travel Agents. You will be the face of the company in NSW, responsible for driving business, identifying potential clients and outlining the fantastic service on offer. With such a great product/service offering behind you, you can expect to enjoy high conversion levels coupled with an uncapped incentive structure.

For more information please call Antony on (02) 9119 8744 or click APPLY now.

#### **Business Development Manager**

Brisbane, \$90k + bonuses, Ref: 4098MT1

I'm looking for someone who has that X factor about themselves. They're able to sell anything to anyone and build strong lasting relationships with everyone they come across. There is no challenge you can't face and overcome. You'll be growing the business and brand awareness by building strong client relationships. You must have 5+ years in Sales or Business Development Roles, established solid network within the travel industry. You'll be rewarded with \$90 + super with an OTE of \$130k.

For more information please call Mark on (07) 3123 6107 or click APPLY now.

#### Wholesale Travel Consultant

#### Melbourne, Great Benefits/Perks, Ref: 4094SZ1

Join a leading globally recognised luxury tour operator / wholesaler in this specialty position! We are looking for an experienced Travel / Res Consultant that is looking to work in a company with fantastic values & culture. You will be quoting and booking bespoke FIT travel packages to specialised destinations. You will handle calls, emails, chats with travel agents & direct consumers and will provide exceptional service. Full product training provided, BYO a good attitude!

For more information please call Serena on (03) 9988 0616 or click APPLY now.

#### **Corporate Leisure Travel Consultant** South Sydney, Up to \$65k DOE, Ref: 4080PE1

A fantastic opportunity has become available with this boutique corporate travel business for an experienced leisure travel consultant that wants to move into a corporate environment & take a step back from face to face sales. As a corporate leisure consultant you will quote & sell holidays to a portfolio of leisure clientele. These holidays can be anything from a family cruise to a round the world trip. This role is fast paced & you must have excellent destination + product knowledge

For more information please call Paul on (02) 9119 8744 or click APPLY now.

#### **Inbound Travel Consultant**

#### South BNE, \$43-\$48k + Bonuses, Ref: 1429CGA1

Our client is seeking an experienced Travel Consultant for their office in South Brisbane. You will ideally have worked in a retail travel agency, have strong experience using a GDS, ability to organise and book worldwide travel arrangements and must be able to work autonomously. There is competitive salary plus uncapped earning potential and you should have a passion to succeed and be keen to continue your career as this role evolves. APPLY NOW this is a very rare opportunity!

For more information please call Mark on (07) 3123 6107 or click APPLY now.

#### **Marketing Coordinator into Executive role**

Melbourne, Up to \$60k + Super, Ref: 1504CGA1

This marketing role includes, but it not limited to, SEO, email and social media campaigns and measuring performance with Google Analytics. This is an integral part of the company's future development and also success in the Australian market. If you are working in digital marketing this is a fantastic career move! Experience in digital marketing in the travel industry is preferred. Get heaps of travel perks and discounts across the globe. COMPETITIVE SALARY UP TO \$60k + BONUSES !!

For more information please call Courtney on (03) 9988 0616 or click APPLY now.

#### **Travel Sales Consultant**

#### Perth, Competitive Salary, Ref: 4071SJ1

A new position has opened in Perth for an experienced travel consultant looking to focus on high end bookings. This busy working environment with a friendly team are offering a highly competitive salary package and uncapped earnings. A loyal clientele following providing repeat bookings and supportive management makes this a sought after position. I am looking for current travel industry experience and a positive attitude. We are commencing interviews immediately so don't miss out!

For more information please call Sarah on (08) 6365 4313 or click APPLY now.



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