bonus nights, bonus tours

IT'S TIME



TICKETS ON THE GHAN EXPEDITION

Keep an eye out for weekly questions for your chance to WIN Gold Service tickets on The Ghan Expedition. Don't miss your opportunity to experience Australia's most iconic rail journey. Weekly prizes will also be awarded for the most creative answers.



THE GHAN EXPEDITION TERRITORY TOUR

Now is the perfect time for your clients to explore the NT with extended journey offers on The Ghan Expedition. For a limited time only, your clients can enjoy bonus nights and touring on top of their all-inclusive Ghan adventure.

FIND OUT MORE



AGENT TOOLS

Travel Daily First with the news

Worldwide Deals

Car & Motorhome hire

Book now

JB offers the Ghan JOURNEY Beyond (JB) is offering *Travel Daily* readers the chance to win tickets on The Ghan Expedition Territory Tour.

Weekly prizes will also be awarded for the most creative

See the **cover page** for details.

Sun Island comp

SUN Island Tours has teamed up with *Travel Daily* for this month's competition, offering readers the chance to win a seven-night Deluxe Superior Croatian Cruise for two people, which is valued at up to \$6,713.

To win, tell us which Sun Island Tours destination is shown in snaps featured in the competition box each day this month and come up with the most creative answer to the final question.

Sun Island Tours is a Mediterranean and Middle Eastern specialist - more on the competition on **page nine**. Tuesday 1st October 2019

Qantas ups Woolworths

QANTAS Frequent Flyer (QFFF) and Woolworths have upped the conversion rate from Woolworths Rewards Points to QFFF points by almost 15% in a revamp of the decade-long partnership.

The move will see 2,000 Woolworths Rewards Points now convert to 1,000 Qantas Points, an increase from the previous 870.

Woolworths Rewards members will now also be able to access Qantas Points quicker, with conversions processed upon reaching 2,000 Woolworths Rewards points rather than every three months.

Customers can earn Woolworths Rewards Points at Woolworths, BIG W, BWS and participating Caltex and Caltex Woolworths cobranded filling stations.

It will also become simpler for members to access the scheme, with Qantas customers able to link their accounts and sign up for Woolworths Rewards on



Qantas' website, and Woolworths Rewards simplifying Qantas points conversions on its website.

DriveAway

"It's important to us that we continually look for ways to add value and improve how members can earn points through the Frequent Flyer program," Qantas Loyalty Chief Executive Officer Olivia Wirth said.

"Our partnership with Woolworths is one of the most popular ways for members to earn points...combining the points you earn from everyday things like grocery shopping, credit cards and your power bill is a great way to keep your points balance ticking over.

"As we move to make this partnership more rewarding and easier, we look forward to bringing even more Australians closer to their dream trip.

Wirth said a third of Frequent Flyers who shop at Woolworths have enjoyed a holiday on points in the past 12 months.

Meanwhile, Qantas' upgraded A380 has welcomed its first passengers today, with the first of the 12 revamped planes taking to the skies (*TD* 13 Aug).

Today's issue of TD

Travel Daily today has nine pages of news and photos, a front cover wrap for **Journey Beyond**, plus full pages from:

- TMS Talent
- United Airlines
- MSC Cruises



MSC Cruises is offering clients free drinks packages on cruises from Jan 2020 to Apr 2021 for bookings in Inside, Oceanview or Balcony cabins.

The deal also offers \$300 credit per person.

See page 12 for details.

TRAFALGAR



EXPLORE EUROPE WITH CHINA EASTERN 2020 FARES ON SALE NOW

SYD TO LGW/LHR/CDG/FCO ECONOMY RETURN FROM \$977*

SYD TO LGW/LHR/CDG/FCO/AMS BUSINESS RETURN FROM \$4,737*

*SALE ENDS 17 OCTOBER 2019. TERMS AND CONDITIONS APPLY.







WWT woos Ackerman

QF Tasmania sale

TASMANIA is now on sale with Qantas' Tasmania Explorer promo. For travel in Economy class between 04 Nov and 13 Dec; 10 Jan and 03 Apr; and 30 Apr and 23 Jun, the sale ends 11.59pm AEDT on 07 Oct, unless sold out prior.



BROCHURE OUT NOW

Tour Combinations of Egypt, Jordan & Israel

All Coach Tours Guaranteed

Earlybird Savings of 5% on most Tours & Packages

VIEW ONLINE

WENDY Wu Tours (WWT) has appointed Troy Ackerman as General Manager of the Australian office.

Commencing his new Sydneybased role today, Ackerman will report in to the founder and namesake of the Asian tour specialists, Wendy Wu, who is based in the United Kingdom.

Ackerman returned to Australia from his most recent post as Globus family of brands General Manager New Zealand.

An industry veteran with over 20 years' experience, he has also worked with STA Travel, Contiki Tours and Flight Centre.

"I am absolutely rapt to be joining the team at Wendy Wu Tours, and returning to the Australian industry," Ackerman said.

CIE Tempo update

DESTINATION management company for the UK and Europe CIE Tours is advising a number of agents are yet to make contact regarding a number of Tempo Holidays bookings.

"All 2019 bookings where no contact has been made by the agent or client will be cancelled on 02 Oct," the company said.

"2020 bookings will be cancelled on 01 Dec if there has been no contact by agent or client.

"CIE Tours urge any agents to contact them immediately to discuss status if there are any booking with CIE Tours." "Speaking with Wendy extensively over the interview process, I know we have a dedicated, high performing team in Australia and I'm confident that together, we can take the business even further forward, along with our valued retail partners," he added.

The appointment comes in the wake of Global Chief Executive Officer Joe Karbo's departure (*TD* 22 Jul), at which time Wu said his position had been disbanded following a restructure of the global organisation.

There had not been a dedicated General Manager Australia since the departure of Steve Richards (**TD** 05 Jul 2018), with Karbo functioning in that role until his departure.

Karbo has since been named Chief Operating Officer of Britain's Moresand Group (*TD* 11 Sep).

A-League tipping

ETIHAD Airways and ReadyRooms have partnered with *Travel Daily* for the annual A-League tipping competition which kicks off Fri 11 Oct.

Prizes on offer for winners include a trip for two to see Manchester City play a game on their home turf.

The competition is free for people working in the Australian travel industry.

To take part in the tipping competition and give yourself a chance to win, **CLICK HERE**.

Jetstar Japan sale

JETSTAR is running a Fly to Japan, Return for Free sale. The deal is available for those booking outbound fares to Narita International in Tokyo or Kansai International in Osaka.

Deal ends 11.59pm 03 Oct unless sold out prior.



WIN RETURN PREMIUM ECONOMY FLIGHTS TO THE U.S. Make a group booking with Delta Air Lines before



*Terms & Conditions apply

FIND OUT MORE >

December 31





AFTA seeks exemption

THE Australian Federation of Travel Agents (AFTA) has recommended add-on travel insurance distributed through agents should be exempt from the Federal Treasury's new model for the sale of add-on insurance products (*TD* 17 Sep).

A consultation paper developed in the wake of the Hayne Commission into Financial Services suggests the implementation of a four-day period between the purchase of a primary product and the purchase of add-on insurance.

However, AFTA maintains there is overwhelming evidence travel insurance sold through agents is good value for money, is sold in a competitive market, and is well understood by consumers.

The federation also insists there would be a high risk of underinsurance if the proposed deferral period applied to travel insurance.

"Travel Agents have been supporting consumers and the Australian travelling public with appropriate and fit-for-trip travel insurance for decades," said AFTA Chief Executive Jayson Westbury.

"The good thing about the Treasury's Proposal Paper is that they have given industry a clear pathway of consultation and we thank them and acknowledge them for this."

AFTA also praised the Treasury for the sophisticated framework developed in its proposal.

"AFTA looks forward to ongoing consultation with Treasury and the Department of Foreign Affairs and Trade as legislation for the proposed deferred sales model is consulted upon and introduced into Parliament by 30 Jun," the Association said in a release. More in Jayson Westbury's column on **page eight**.



Tailor-made specialists for travel to Greece, Croatia, Italy & Jordan

1300 661 666 www.greecemedtravel.com.au

C&K sells corp biz

COX & Kings India (C&K) has sold its corporate travel business to insurance solutions company Ebix's subsidiary, EbixCash, following the cancellation of the travel company's International Air Transport Association (IATA) license last week.

Ebix has confirmed the deal sees C&K transfer its business travel agreements with corporates in India to EbixCash's corporate Mercury Travel Division for an undisclosed amount.

The agreement will also see some core employees of C&K transferred to EbixCash's payroll.

C&K last week also had its IATA license to sell air tickets cancelled, with the Association forcing C&K to surrender its IATA ID card.

However, the company released statements saying it has requested IATA to re-instate its licenses against the clearance of dues.





A STINK on a recent Southwest Airlines flight was so offensive it forced the plane to turn back to the airport.

The scent was so stanky some passengers fell ill, and the pong even sent a worker in the cargo hold to hospital.

Upon the plane's return to Fort Lauderdale-Hollywood International, the tang was greeted by the local fire department and a HAZMAT team, who failed to determine the odour's origin.

Rogue stinkings have also occurred this year on flights operated by jetBlue, United Airlines, twice on Spirit Airlines & four times on Alaska Airlines.

Our sneaking suspicion is that the aroma may be secreting out of a single passenger present on all flights - a renegade skunk.



SILVER SELECT: SELECT YOUR BONUS

Invite your guests to celebrate CLIA Cruise month in whispered luxury with Silversea's biggest Cruise Month offer ever - Silver Select. When booking one of over 160 different voyages around the globe, your guests can select one of the following bonuses:

AU\$500 SAVINGS PER SUITE

or

US\$500 SPA CREDIT

or
US\$500 SHORE EXCURSION CREDIT



DOWNLOAD FLYER

For T&Cs please visit www.silversea.com/lp-silver-select-exclusive-offer-aus.html



FCTG Troovo payment pact

FLIGHT Centre Travel Group (FCTG) has announced the selection of Troovo Technologies as its global payment technology partner.

Troovo CEO Kurt Knackstedt, who founded Troovo along with former ATPI Voyager CEO Richard Savva, said Troovo Payments was the world's only digital and virtual payment processing platform powered by Robotic Process Automation (RPA).

Troovo is a cloud-based Software-as-a-Service platform, with the Aussie company having offices in Sydney and Melbourne.

Knackstedt said Troovo would integrate its robotic engine to enable so-called "invisible payments" across all Flight Centre Group systems and platforms.

"This will create a highly secure, completely automated and totally touch-free solution for payments made to FLT's suppliers. "Flight Centre Travel Group has always pushed the envelope around new ways of thinking about its business and giving new technology a go, and we are thrilled to partner with the company to help it achieve its payment objectives," he added.

Flight Centre Global Treasurer, Richard Humphreys, said the Troovo platform provided the company with flexibility and scalability on a global basis, with FCTG set to use the RPA solution to achieve its objectives for efficiency, cost savings and revenue optimisation.

The collaboration will see a number of FCTG business units across the globe deploying Troovo within their operational and payment process flows over the coming months, with the aim of fully deploying a "global payment switch" within the Group which will see supplier payments routed through and processed by Troovo throughout 2020 and beyond.

Perth welcomes arty Adnate



ACCOR has officially opened the doors to its ninth Art Series hotel, the Adnate, located on King Street in Perth's city centre.

The 250-room hotel features one of the world's largest "mega murals", (**pictured**), featuring a 25-storey tall external artwork, spray painted by Australian artist Matt Adnate (**TD** 08 Jul).

The hotel, which promises to "inspire guests with the art of dreaming big", showcases art and detail from its namesake artist around the property, with signature art experiences for guests including the brand's art tours, in-room art channels and art libraries allowing guests to get up close and personal with Adnate's work.

The hotel also features a gymnasium and the "Miamistyle" Hyde Perth Kitchen + Cocktails restaurant which is located around a heated outdoor pool on level one.

To find out more, **CLICK HERE**.



t 1300 799 220

w www.traveldaily.com.au



Cruise Month starts

CRUISE Lines International Association (CLIA) Australasia has launched Cruise Month today, presenting a busy program promoting cruise benefits in Australia and New Zealand.

CLIA Australasia Managing Director Joel Katz said the month would help heighten consumer awareness of the cruise sector and underscore the value agents contribute to the industry.

"Cruise Month provides a fantastic opportunity to raise awareness about cruising, reach new customers and drive more sales through many of the special offers available from CLIA cruise lines," Katz said.

"It also gives us a chance to highlight the importance of booking through CLIA-accredited travel agents, who give travellers the confidence that comes from dealing with a highly trained and authoritative specialist."

More about Cruise Month HERE.

Scenic court cases

THE High Court of Australia has dismissed Scenic Cruises' application for special leave to appeal a 2018 decision by the NSW Court of Appeal (*TD* 25 Oct 2018).

The ongoing class action brought forward by disgruntled passengers affected by floods on European rivers in 2013, is now before the High Court after the cruise line failed to overturn a decision last year made by the NSW Court of Appeal.

In 2013, flooding led to the modification of itineraries for 1,200 of Scenic's guests, with the plaintiffs successfully arguing the line should have forewarned pax about the weather conditions and cancelled and refunded cruises.

MEANWHILE, the Supreme Court of NSW has ordered Scenic to hand over documents relating to 47 cruises in 2018, with pax alleging "sub-standard tours" resulted from low water levels.

Flight Centre Menai opens



LAST weekend saw the grand opening of Flight Centre Menai located in southern Sydney, where more than 50 guests attended to meet the team and mingle with suppliers.

The store held a host of competitions to celebrate the moment, including lucky door prizes, guessing competitions and special giveaways.

Some of the suppliers with a presence on the big day included Carnival Cruise Line & Club Med.

Pictured: The Flight Centre Menai team enjoying the festivities, **inset** kids dreaming of their next Carnival Cruise.



Luke tops the tips

LUKE Alexander from CT Connections has taken out *Travel Daily's* AFL tipping comp, scoring himself two return Economy tickets to Dubai courtesy of our sponsor Emirates.



Travel Daily e info@traveldaily.com.au

w www.traveldaily.com.au



Boeing 737 issues

AIRLINES operating Boeing 737 Next Generation (NG) aircraft are being ordered to inspect the planes' "pickle forks" for cracks after the manufacturer reported structural concerns about the wing supports to the US Federal Aviation Administration (FAA).

"Boeing notified the agency of the matter after it discovered the cracks while conducting modifications on a heavily used aircraft," an FAA spokesperson said.

"Subsequent inspections uncovered similar cracks in a small number of additional planes."

Seattle broadcaster KOMO-TV reported three aircraft had been found to have cracked pickle forks, noting that just 15 planes had been inspected at the time.

Tuesday 1st October 2019

AAoA night-time

RECOMMENDATIONS to lift Sydney's lockout laws are being backed by the Accommodation Association of Australia (AAoA). The NSW Joint Select

Committee on Sydney's Night Time Economy's report, released yesterday, outlined 40 recommendations, including the removal of current restrictions "with appropriate urgency".

AAOA CEO Dean Long said the report provided "much needed recognition of the importance of a vibrant, balanced night-time economy to Sydney's position as a global city".

The association reinforced that arts, cultural, sporting and music events combined with multiple hospitality options were "essential in increasing international and domestic visitation to Sydney".



Saudi "giga-project" deal



SAUDI Arabian Airlines has partnered with major tourism project NEOM in a bid to promote the planned cross-border city as a major draw for int'l tourists.

Both parties have agreed to collaborate on marketing initiatives to fulfil key criteria of the Kingdom's Vision 2030 economic diversification plan (*TD* 30 Sep), with the terms of the agreement stipulating a joint development of holiday packages.

NEOM is a 26,500km "gigaproject" currently being constructed in the desert area straddling the Jordanian and Egyptian borders in Saudi Arabia's northwest, laying down an ambitious goal of attracting five million tourists by 2030.

Pictured: A shipwreck 50km south of the city Haql in NEOM,

flagged to become a major snorkelling site for tourists at the new attraction.

Swan Valley Action

THE West Australian Government has released the Swan Valley Action Plan which aims to "cut red tape" in efforts to move forward with tourism development initiatives at the popular food and wine district.

Major action points contained within the plan include: identifying the appropriate scale of tourism plans, establishing a sub-committee to streamline decision-making, forming a leadership group to champion the area and provide feedback, & create new land-use zones and definitions to foster proposals.





Travel Daily e info@traveldaily.com.au



Global STARS soon

HELLOWORLD'S Global STARS agent event is gearing up to return this month, with 75 of the company's top selling agents from around Australia heading to Dubai for a weekend of luxury and entertainment.

The event will feature a range of social experiences for attendees including a welcome event in the heart of Dubai, an evening in the desert, as well as a lavish Gala Dinner where Global STARS awards winners will be recognised and celebrated.

Major sponsors of Global STARS 2019 are Emirates, Dubai Tourism, and Arabian Adventures.

Malaysia updates

MALAYSIA Airlines has launched a new earlybird promotion, offering Economy class fares departing from Adelaide, Brisbane, Melbourne, Sydney or Perth.

Bookings need to be made by 31 Oct for travel between 01 Apr and 31 Aug 2020.

MEANWHILE the carrier will host additional flights to Australia & NZ between 27 Oct 2019 and 28 Mar 2020, including three more weekly flights from Melbourne (16 Nov-29 Feb), three more from Sydney (19-21 Dec), and one additional weekly service from Auckland (27 Oct to 28 Mar 2020.

MH has also introduced new routes from Kuala Lumpur to Solo and Pekanbaru, Indonesia.

Tuesday 1st October 2019

RCI new brochure

ROYAL Caribbean International has released a new brochure showcasing its range of Australia, New Zealand, South Pacific and Asia sailings departing between 2020 and 2021.

Highlights of the latest brochure includes the "newly-amplified" *Voyager of the Seas* which arrives in Australia on 30 Nov following a US\$97 million makeover.

New features in the latest brochure are pages detailing Royal's partnership with WWF, as well as the use of holiday icons to identify festive sailings.

GAA 2020 product

GRAND American Adventures (GAA) has revealed the details of its 2020 product covering destinations such as Canada, the USA, as well as nations in Central and South America.

New additions for 2020 include a collection of new American itineraries featuring beer tastings, tours of a Kentucky Bourbon distillery, and musical journeys from New Orleans to New York.

Adelaide expansion

ADELAIDE Airport has commenced the next phase of its expansion project which will see more space allocated for retail, dining and kids' play attractions. During construction, the airport

said passengers should expect some congestion in peak periods.



Crowne's French refurb



CROWNE Plaza Hotels & Resorts has unveiled a new public space design at its Crowne Plaza Paris - Republique (**pictured**).

The transformed lobby and public spaces, labelled "Plaza Workspace", heralds the latest in the brand's new flagship strategy, which will see major revamps and modernisation projects undertaken across its global hotel network.

More Crowne Plaza showcase hotels are scheduled to debut by early 2020, including in the United States, Europe and China, with Crowne Plaza Shenzhen WECC (late 2019) and Crowne Plaza London - Heathrow (2020).

Closer to home, Crowne Plaza Terrigal Pacific recently unveiled phase one of its refurbishment with all-new conference facilities, encompassing significant upgrades to tech (**TD** 11 Sep).

GROUP (Corporate) Consultants



QBT A member of the Helloworld Group

We are currently recruiting for a position within our QBT Groups Team. We are searching for driven Corporate Consultants, ideally with experience in corporate group travel to fill these exciting roles.

We are looking to attract consultants that enjoy a fast paced, dynamic and rewarding environment.

Located in Sydney, you will play a key role in:

- Co-ordinating the domestic and international travel of various groups from a diverse and prestigious portfolio of clients
- Using your expert technical travel skills to confidently manage our clients travel requests
- Working collaboratively with all members of the team to ensure every group booking made with QBT is a success

No two days will be the same as every customer and their travellers' requirements bring variety to the role. Candidates should have a passion for the travel industry along with exceptional customer service and communication skills.

A passion for, or experience with, sporting groups will be highly regarded. For more information click here.

w www.traveldaily.com.au

Topdeck adds 40

TOPDECK has released 40 new trips across Asia, Middle East, Africa, Australia & New Zealand.

The operator is celebrating the new suite of tours by giving travellers 10% off departures between Apr 2020 and 31 Mar 2021, when bookings are made before 31 Oct.

New adventures added include a 10-day Namaste India package, and a 10-day Surf, Sands, and Souks tour from Casablanca to Essaouira in Morocco.

Great Eastern wi-fi

THE Tasmanian Government has partnered with telco Optus to expand mobile coverage on its Great Eastern Drive between Binalong Bay Buckland.

Construction is expected to be complete by early 2021.



AWS 2020 Africa

AFRICAN Wildlife Safaris (AWS) has released its new 2020 brochure on Africa, offering 156 pages of exclusive camps and lodges including a selection of new & rebuilt luxury safari camps. New for the brochure is Tuludi Camp in Botswana's Khwai Private Reserve - see the program HERE.

...

Hapag eco move

HAPAG-LLOYD Cruises has announced it plans to use lowpollutant marine gas oil from Jul 2020, cutting its sulfur emissions by up to 80%.

The switch to the eco-friendly gas will also mean the company will reduce its soot and particulates by up to 30%.

AFTA UPDATE from Jayson Westbury

THI ne in my

THEY say there is never a dull moment in politics, but from my perspective, the same can be said about the travel

industry. I say this as a result of the reforms that may be taking place within the travel industry off the back of the Hayne Report (The Banking Royal Commission).

Most, I am sure, would not have thought that travel would end up in the spotlight, but as it turns out, travel insurance and in fact the ability for travel agents to offer consumers payment deferral options are under review.

The Federal Treasury is currently in a deep-dive review of what is known as Add-On Insurance (AOI), and travel insurance is the largest form of AOI in the economy. In essence, the government is considering implementing rules and new arrangements in the process of the sale of travel insurance which may impact on travel agents and other suppliers of travel insurance. Importantly, the government is in a consultation mode, and AFTA has provided a detailed submission in response to the call made by Federal Treasury.

CLICK HERE for the submission. AFTA has made the critical points that the current sale arrangements of travel insurance by travel agents offer good value for money and a competitive marketplace. Travel insurance is well understood by consumers when a travel agent is involved, and any change to this process may impact in a way that would leave many outbound Australian travellers under-insured or without a fit-for-trip policy.

These are all very important points and we hope that this work AFTA is advocating for will enable the government to see its way clear to enable a statutory exemption for the travel agent sales process from the proposed changes.

It is a very technical area of the economy, and insurance of all kinds are well and truly in the sights of the government as a part of the many reforms being proposed by the Hayne Report.

We will be taking a very close watch as this process unfolds as we do see a clear and present danger of change resulting in bad outcomes for Australians.

The second current issue under review is the sale by retailers (travel agents falling into this category) of financial products that provide consumers with delayed payment options.

This is not a challenge only faced by the travel industry as the Hayne Report recommended that the exception for retailers to offer these types of products be withdrawn, meaning that only a person who holds a financial service licence would be able to offer such a product.

It is early days in the process and again, AFTA will be on the front foot reviewing and consulting with the federal government on what would be best practice and suitable outcomes for the good of the consumer.

Marriott's Pacific showcase



TRAVEL professionals from across NSW and Vic converged on the Sheraton Grand Sydney Hyde Park and Four Points by Sheraton Melbourne Docklands late last month to learn more about Marriott International's resorts in Fiji, Samoa and New Caledonia at the brand's Destination Pacific Islands event.

Representatives from the brand's 10 hotels and resorts across the region, along with a range of local tourism operators

Ground Control out

THE Council of Australian Tour Operators (CATO) has released the third issue of its digital publication, *Ground Control*.

Highlights of the 68-page magazine include a feature on Europe's Christmas markets, a preview of findings from CATO's special *Australians on Holiday* international leisure travel trends research report, destination spotlight on the Seychelles, tips on travel photography and health, as well as an agent incentive with Snow'n'Ski - download a free copy of the magazine **HERE**.

Outrigger choice

OUTRIGGER Hotels and Resorts has launched a "new and improved" Unit Choice option for guests booking with select Hawaii Vacation Condos by Outrigger condo resorts.

The option can be secured online, encouraging guests to "handpick their own units...to guarantee complete control in choosing accommodation that suit their personal style and vacation needs".

For more information on the new option, **CLICK HERE.**

were on hand to deliver news and updates to the trade, with Sydney guests treated to Fijian beer, spiced rum cocktails, and a Fijian dance showcase, while Melbourne attendees enjoyed a traditional Samoan dance.

Guests also had the chance to win a range of prizes offered by the partner suppliers, including a trip to Fiji.

Pictured at the Sydney event are: Silvano Dressino, Fiji Marriott Resort Momi Bay; Neeraj Chadha, Multi Property VP Fiji and Samoa; Romain Chanet, Le Meridien Noumea Resort & Spa and Le Meridien Ile des Pins; & Thomas Barguil, Sheraton New Caledonia Deva Spa & Golf Resort.



LUKE ALEXANDER

from CT Connections

Luke is the top point scorer for the season of *Travel Daily*'s AFL footy tipping competition. He's won return economy flights for two to Dubai flying with Emirates.





Railway earlybirds

RAILWAY Adventures has announced \$300 in savings are on offer for two of its exclusive rail holidays in the Baltic region and Scandinavia.

The trips include accommodation, breakfast daily, rail excursions in First class (where available), boat rides, and a luxury chartered coach.

Expressions of interest must be submitted before 30 Nov, for more information, **CLICK HERE**.

Tuesday 1st October 2019

Four Seasons Chao

THE Four Seasons Hotel Bangkok at Chao Phraya River in Thailand is now accepting reservations in the run up to its 2020 opening.

The 299-room property will employ more than 600 staff and offer amenities such as restaurants, lounges, resortstyle spas, event spaces, two infinity pools, as well as a host of facilities for families and kids including a free kids' club.

VIN A tian cruise

This month Sun Island Tours and *Travel Daily* are giving agents the chance to win a seven-night Deluxe Superior Croatian Cruise for two people, valued at up

to \$6,713. To win, simply tell us which



SUN ISLAND TOURS Your Mediterranean Travel Experts

fabulous Sun Island Tours destination is shown in each of our holiday snaps every day during October and have the most creative answer to the final question.

Send your answers to sunislandtours@traveldaily.com.au



Hint: Relocated due to the construction of the Aswan Dam, these timeless monuments, part of a UNESCO World Heritage Site, can be reached by road or air.

Terms and conditions

Byron at Byron Crystalbrook



BYRON at Byron yesterday officially joined Crystalbrook Collection's portfolio, precipitating a name change to Byron at Byron, a Crystalbrook Collection Resort.

The new ownership will see a number of updates take place at the property (**pictured**), including plans to renovate some of the resort's features, while maintaining its original charms.

A sustainability push has also been flagged, with Crystalbrook to remove all plastic water bottles to be replaced with biodegradable cardboard

Peregrine 2020 out

PEREGRINE Adventures has unveiled its 2020 collection, including the addition of 12 new trips taking guests to destinations ranging from Russia to Zambia.

Highlights include the "limited edition" seven-day St Petersburg and the Siege of Leningrad tour, commemorating the 75th anniversary of the end of the Siege of Leningrad, and the 12day Russia in Depth experience.

Also in the program are the 12-day Turkey Food Explorer "cuisine and culture" tour; the 13-day Cypress: North to South adventure; and the four-day Lower Zambezi Experience, taking guests through the wilderness of Zambia. For more information, phone 1300 854 445. containers, as well as the introduction of in-room iPads to replace printed materials.

Crystalbrook Collection acquired the Byron at Byron resort in Aug (*TD* 12 Aug), after the property was placed on the market by retail mogul Gerry Harvey earlier this year (*TD* 13 May).

MONEY

WELCOME to Money, *TD*'s Tue feature on what the Australian dollar is doing.

AU\$1 = US0.675

THE Australian Dollar has struggled for value this week amid a return of trade tensions and an imminent decision on interest rates from the Reserve Bank of Australia (RBA).

Markets have been further destablised by news that US President Donald Trump is now facing an impeachment inquiry regarding his dealings with the Ukrainian President Volodymyr Zelensky.

Wholesale rates this morning.

\$0.675
£0.549
\$1.078
€0.619
¥72.95
ß20.66
¥4.821
10.224
\$0.893
US\$61.91

LOOKING FOR A SPECIFIC INDUSTRY SUPPLIER?

Travel Daily

www.traveldaily.com.au

Travel Daily is part of the Business Publishing Group family of publications.

Produced each weekday since 1994, *Travel Daily* is Australia's leading travel industry publication

EDITORIAL

Editor in Chief and Publisher – Bruce Piper Editor – Jasmine O'Donoghue Contributors – Adam Bishop, Sarah Fairburn, Nicholas O'Donoghue, Myles Stedman, Janie Medbury, Jenny Piper, Christian Schweitzer info@traveldaily.com.au ADVERTISING AND MARKETING Sean Harrigan, Hoda Alzubaidi and Lisa Martin advertising@traveldaily.com.au

BUSINESS MANAGER

accounts@traveldaily.com.au

Suite 1, Level 2, 64 Talavera Rd Macquarie Park NSW 2113 Australia PO Box 1010 Epping NSW 1710 Australia Tel: 1300 799 220 (+61 2 8007 6760)

CLICK HERE FOR THE 2019 AFTA TRAVEL PAGES SUPPLIER DIRECTORY

Travel Daily operates by paid subscription to people within the travel industry - sign up at www.traveldaily.com.au. CRUISE traveBulletin

business events news Pharmacy

Travel Daily is a publication of TDaily Pty Ltd ABN 34 108 508 765. All content fully protected by copyright. Please obtain written permission to reproduce any material. While every care has been taken in the preparation of Travel Daily no liability can be accepted for errors or omissions. Information is published in good faith to stimulate independent investigation of the matters canvassed. Responsibility for editorial comment is taken by Bruce Piper.

t 1300 799 220

Jenny Piper





CORPORATE TRAVEL CONSULTANT Perth - \$65K + super

Work Monday to Friday and join one of the largest brands in Corporate Travel Management. In this role you will be managing client relationships and booking domestic and international travel for a range of corporate clients. Sabre GDS knowledge is a must and 3+ Years' experience is required. Contact Adrian.

VIEW JOB

CORPORATE TRAVEL BDM North Sydney - \$80K + super

Join this well-respected travel business and be part of a growing team of BDMs sharing the same passion for sales. Offering some of the best staff perks in Australia, this global travel company offers uncapped commission and the opportunity for career growth. If you are self-motivated with a proven sales track record and a drive to exceed targets. Contact Natasha.

VIEW JOB

RESERVATIONS CRUISE CONSULTANT Sydney - \$48K + super + bonus

Unique opportunity for a Travel Consultant to join a fantastic cruise company as a Cruise Specialist within their Wholesale Reservations Team. You will be selling some of the biggest brands in cruise in a unique and varied role within an established and well regarded organisation. Minimum 6 months experience in travel.

Contact Susan.

VIEW JOB

CRUISE CONSULTANT Brisbane - \$45K - \$55K + super

One of the biggest online cruise companies in the travel industry is seeking a Cruise Travel Specialist to join their team in Brisbane's CBD. Speaking with their global customers over the phone and via email, you will create their dream cruising holiday. Min 2 years travel experience. Fantastic incentives and commission scheme on offer. Contact Natasha.

tmstalent.com

VIEW JOB

Auckland | Brisbane | London | Melbourne | Sydney

TRAVEL CONSULTANT Melbourne - \$40K- \$45K + super + comm

We are looking for Travel Consultants who are looking for a better work-life balance. Join this luxury retailer and enjoy meeting clients by appointment only, booking travel arrangements and amazing itineraries for destinations around the world. Min 2 years experience & GDS knowledge is required. Flexible working hours. Contact Priyanka. **VIEW JOB**

BUSINESS DEVELOPMENT MANAGER Melbourne - to \$100K + super + comm

Are you a self-motivated Business Development Manager who loves networking, bringing in sales and building relationships? This autonomous on-road role is a perfect opportunity for a natural leader, influencer and problem solver. The successful candidate must have some travel industry experience & a strong drive to exceed targets. Contact Priyanka. **VIEW JOB**

SENIOR TOURING CONSULTANT Sydney - \$60K - \$70K + super

Join a dynamic travel and events business located in central Sydney. As the Senior Travel Consultant, you will be responsible for producing quality group itineraries for high end clients in Entertainment, Corporate and Touring. GDS experienced with Galileo, Amadeus or Sabre a MUST as is touring/groups experience.

Contact Natasha.

VIEW JOB

TRAVEL CONSULTANT

Sydney - \$45K - \$55K + super + bonus

Sell worldwide travel in a community store with a high repeat and referral client base. Travel incentives included! Deliver predominantly high-end travel, from luxury tours and river cruising, to business class airfares and tailormade itineraries. Minimum 1 year of consulting experience and GDS knowledge

highly desired. Contact Chloe. **VIEW JOB**

(in) (f) 🕑 🞯



A STAR ALLIANCE MEMBER

Dreamers Welcome.

New nonstop Dreamliner service from Melbourne to San Francisco starting 31 October 2019.

united.com

fly the friendly skies



Drenks on us FREE DRINKS PACKAGE

ON CRUISES FROM JANUARY 2020 TO APRIL 2021*

TRADUCTOR DE LA CONTRACTOR DE LA CONTRAC

THE REAL PROPERTY OF

111112222

As the market leader in Europe and the world's fastest growing cruise line, your guests will enjoy award winning entertainment, Michelin Star Chef cuisine, an authentic multi-cultural experience and outstanding facilities aboard our fleet of modern and elegant ships.

TTO TAXABLE

FFFFFFFFFFFFFFFFFFFFF



MEDITERRANEAN NORTHERN EUROPE **GRAND VOYAGES**

CARIBBEAN & WEST INDIES UNITED STATES & CANADA ARABIAN PENINSULA

FREE DRINKS PACKAGE* for Inside, Oceanview or Balcony cabins Unlimited drinks priced up to 6 Euro/USD- Easy Drinks package

UPGRADE TO PREMIUM Drinks package from AU\$15 per night*

\$300 ONBOARD CREDIT PER PERSON for Aurea Suite & Yacht Club*

DOWNLOAD FLYERS



DOWNLOAD POSTERS



DOWNLOAD **SOCIAL** ASSETS



