

THIS IS NOT BUSINESS AS USUAL

Now is the time to fight for our future, and support students around the world by joining the global **#ClimateStrike** on **Friday 20th September**.

The private sector cannot fix climate change alone. But that responsibility shouldn't fall to Australia's students either. As B Corps, we believe every business in the country can make a difference by using their voice.

Join us and support your employees to strike for climate action. Learn more and pledge now at **NotBusinessAsUsual.com.au**

INTREPID TRAVEL James Thornton	FUTURE SUPER Simon Sheikh	KEEPCUP Abigail Forsyth	HUDDLE Jason Wilby	AUSTRALIAN ETHICAL INVESTMENT Steve Gibbs	GLAM CORNER Audrey Khaing-Jones & Dean Jones
WHOLE KIDS Monica & James Meldrum	IMPACT INVESTING GROUP Daniel Madhavan	BENEDICTUS MEDIA Phil Benedictus	KOSKELA Sasha Titchkosky	VIVIDCD Kim James	
THE SOCIAL DECK Kate Bowmaker	RANKIN BUSINESS LAWYERS Rob Roy Rankin	OUR COMMUNITY Denis Moriarty	MKT. COMMUNICATIONS Skye Tipler & Jessica Greenland	MARQUE LAWYERS Michael Bradley	
THESTORYBOXES Sarah Mak	MENTORLOOP Lucy Lloyd	ADARA GROUP Audette Exel AO	DUMBO FEATHER Berry Liberman	REPUBLIC OF EVERYONE Everyone	KOALA Mitch Taylor & Dany Milham
COMMUNITY SERVICES.NET Tim & Mandy	TOM ORGANIC Aimee Marks	BEAR Sam Leetham & Saasha Burns	AROWANA INTERNATIONAL Kevin Chin	WHO GIVES A CRAP Simon Griffiths	
GOODSMITHS Clifford Moss	NATION PARTNERS Matthew Nation	STONE & WOOD BREWING CO Ben Summons	SMALL GIANTS Danny Almagor & Mele-Ane Havea	NORTHRAINE Martin Kemka	
MARKETING ENTOURAGE Samantha Hurley	BIOME Tracey Bailey	SPACECUBED Brodie McCulloch	DOG AND BONE CONSULTING Dan McKinley		

Certified



Corporation

Meeting the highest standards of verified social and environmental performance, public transparency, and legal accountability to balance profit and purpose.

Home-based option

THE Express Travel Group says its new italktravel & cruise at home option for mobile travel advisors (TD 16 Aug) offers the support of a national franchise alongside the flexibility of working at home - see **page seven** for more details.



CANADA & ALASKA 2020

EARLYBEARS
END
27 SEPTEMBER
ONLY 15 DAYS LEFT!



*Conditions apply

VIEW EARLYBEAR OFFERS >

Intrepid climate action call

INTREPID Travel has today joined with other "B Corp" certified businesses in Australia to call for the industry to support a global "Climate Strike" next Fri.

"We believe every business in the country can make a difference by using their voice," the companies said, with the campaign supporting a planned student walkout on 20 Sep.

"The private sector cannot fix climate change alone...but that responsibility shouldn't fall to Australia's students either," the coalition said.

"Every business can do something, whether it's closing the doors, having a meeting-free day, allowing a long lunch, or sending an email to make it clear teams will not be penalised for taking a few hours off," according to a campaign website at notbusinessasusual.com.au.

Intrepid CEO James Thornton is a signatory to the campaign, with

the global climate strike timed for three days before the United Nations Action summit, aiming to pressure governments to act.

Other travel industry backers among the 659 businesses and organisations which have so far pledged to join the alliance over the last week or so include Reho Travel and Luxury Escapes.

More on the **cover page**.

More Cathay cuts

CATHAY Pacific looks to be suspending more of its long-haul routes as it reacts to a dramatic downturn in business due to the ongoing Hong Kong unrest.

Casualties include Dublin, with the airline's four weekly flights now closed for reservations effective 27 Oct, while there are also frequency and capacity cuts on CX flights to Frankfurt & Paris as well as Cathay Dragon services to Beijing and Tokyo Haneda.

Today's issue of TD

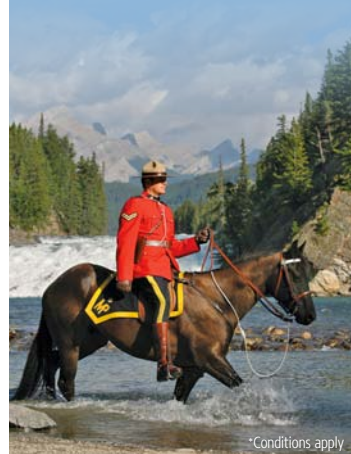
Travel Daily today has six pages packed with all the latest news and photos, a front cover page for **Intrepid Group**, plus full pages from:

- italktravel at home
- Travel Trade Recruitment



CANADA & ALASKA 2020

14 Day Rockies
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LuxStream launch

COLLINS Aerospace Systems has announced the launch of super-fast internet services for the business aviation market.

In partnership with satellite operator SES, the service will offer in-flight speeds of up to 25Mbps in the USA and 15Mbps globally, with corporate jet operator Vista Global announced as the launch customer with 116 of its own aircraft and access to 1,500 jets globally.

New MD for Tourism Aust

THE internal appointment of Phillipa Harrison as Managing Director of Tourism Australia (**TD** breaking news) marks the first time the organisation has been formally led by a female, with Harrison acting in the role since the departure of John O'Sullivan earlier this year.

Tourism Australia said the promotion followed an extensive recruitment process, describing Harrison as a "stand-out candidate".

"Phillipa has made an enormous contribution in her three years at Tourism Australia," said Chairman Bob East, with her former role as Executive General Manager International seeing her oversee TA's network of international offices across 12 countries, as well as managing airline relationships and distribution channels for the organisation.

Harrison said the opportunity to lead Tourism Australia was a "career high," coming during a period of change, challenge and opportunity for the industry.

"With competition for the global travel wallet and the demands of the international traveller ever increasing and both global and Australian tourism facing a number of significant headwinds, the need for a strong, cohesive and united industry has never been greater," she said.

Taking up her new role immediately, Harrison said she planned to focus on creative and high impact marketing, as well as the "important distribution and partnership platforms we provide to industry".

LH JFK biometrics

LUFTHANSA has introduced new facial recognition boarding technology at New York JFK Airport, in a collaboration with US Customs and Border Protection.

Live images captured at the airport are dynamically matched with CBP data in real time as passengers approach new self-boarding gates, with the system an enhancement to the Amadeus Altea passenger processing platform used by Lufthansa.

MEANWHILE LH has also confirmed the introduction of non-stop flights between Frankfurt and Ottawa in Canada.

Five weekly frequencies are planned from 16 May 2020, replacing seasonal flights operated by fellow Star Alliance carrier Air Canada on the route.

CZ BNE A350s

CHINA Southern Airlines is set to deploy its new Airbus A350-900XWB aircraft on the Guangzhou-Brisbane route.

Daily A350 operations are scheduled from 29 Dec this year, along with a seasonal increase from seven to 10 overall frequencies on the route.

BARA bag concerns

THE Board of Airline Representatives Australia (BARA) has highlighted the "uncoordinated approach in Australia to int'l baggage," with the number of mishandled bags continuing to grow.

BARA Executive Director, Barry Abrams noted that while bags being transferred onto departing international flights only comprised 5% of total luggage, they represent about 40% of the mishandling incidents.

He urged the implementation of systems to measure baggage performance, noting there was currently no requirement for any of the multiple parties involved to "accurately demonstrate how well it is delivering on its part of the service chain".

QF promotion

QANTAS has promoted Louisa Warr to the role of Senior Manager, Global Agency and Channel Compliance.

She was previously Senior Manager Sales - Agency Partnerships.

AATKings

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ACCC ticks VA, VS pact

THE Australian Competition and Consumer Commission (ACCC) this morning issued a draft determination which proposes authorising Virgin Australia to cooperate with Virgin Atlantic.

The pact has already received interim authorisation (**TD** 04 Jul), with ACCC Commissioner Stephen Ridgeway saying the airlines will be allowed to cooperate on flights between Australia and the UK & Ireland, via Hong Kong, Los Angeles and any other future mutual connecting points.

"In authorising this cooperation, we expect to see improvements to the carriers' schedules and services to passengers," he said.

Ridgeway noted that VA considers the authorisation will increase passenger numbers and allow it to more sustainably operate its Hong Kong services.

"Virgin Australia and Virgin Atlantic are separate businesses

that do not operate overlapping services on any routes and are unlikely to do so in the future."

The ACCC Commissioner said the authorisation would build on the existing codeshare agreement between the airlines, allowing them to coordinate in a wide range of areas including jointly managing pricing, inventory and marketing strategies.

Further submissions are now being sought from stakeholders in regard to the draft determination, with input due by 04 Oct 2019 and a final ruling expected in Nov.

YTL Marriott deal

MALAYSIAN hospitality group YTL Hotels has signed an exclusive country-wide agreement with Marriott International to bring the AC Hotels by Marriott "urban lifestyle brand" to Malaysia for the first time.



Discover what kind of safari you should go on in the September issue of *travelBulletin*.

CLICK to read
travelBulletin

NT launch 2030 plan

THE Northern Territory Government's has released its *Tourism Industry Strategy 2030* document, which estimates that visitor expenditure will grow to \$3.6 billion in 11 years' time.

Part of the Territory's Turbocharging Tourism initiative, the latest tourism blueprint lays down some ambitious targets, including luring between 2.51-3.03m visitors annually by 2030.

The plan identifies six major pillars of focus to achieve the goals, they include growing investment, showcasing Aboriginal cultural experiences, strategic marketing, events, recognition of tourism value, and opening up access to more areas.

"This strategy will help guide investment and development over the next 10 years, and assist the govt...to make the most of what the Territory has to offer," said NT Minister for Tourism, Sport and Culture Lauren Moss.



Window Seat

THE global travel industry is rightly concerned about credit card fraud, with an incident in Japan this week highlighting just how real the risks are.

A cashier working in a Tokyo store has been arrested on charges of stealing the credit card information of more than 1,300 customers, simply by memorising the details.

The alleged offender apparently has a photographic memory, storing the numbers in his brain while processing transactions.

He later wrote the details in a notebook found by police officers, who were investigating the purchase of \$2,600 worth of bags from several online shopping sites earlier this year.



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GOING PLACES TOGETHER

Domestic sectors decline

THE number of flights operated by domestic carriers in Australia declined 0.3% year-on-year during 12 months to 30 Jun 2019, according to figures released this week by the Bureau of Infrastructure, Transport and Regional Economics (BITRE).

The financial year wrap-up confirmed that Melbourne-Sydney remained Australia's busiest route, with 9.2 million passengers, which was down 0.5% on the previous year.

That was followed by Brisbane-Sydney with 4.81 million passengers (up 0.6%) and Brisbane-Melbourne with 3.59

million passengers, up 1.1%.

The fastest growing route over the period was Kalgoorlie-Perth, up 11.3% while strong growth was also recorded on Brisbane-Hobart (up 10.1%) and Adelaide-Alice Springs which was up 9.4%.

Sydney remained Australia's busiest domestic airport with 27.51 million passenger movements, ahead of Melbourne with 25.90m and Brisbane which recorded 17.38m domestic pax.

In terms of regional airports, the strongest growth was at Ayers Rock which saw a boost of 20.1% in passenger numbers, while Toowoomba Wellcamp saw the biggest drop, with domestic numbers down 17.2%.

Ponant solo fares

PONANT has announced the availability of a range of "no single supplement" fares available on more than 90 upcoming departures.

VP Asia Pacific, Monique Ponfoort, said the itineraries ranged from four-night ocean voyages right through to 17-night expedition cruises.

Options include Iceland, Alaska, the Indian Ocean, Polynesia and even Antarctica - au.ponant.com.

Marriott NZ switch

SARA MacLeod has been named as Director Global Sales for Marriott International in New Zealand, replacing Marieke Mendez.

MacLeod joins Marriott from her most recent role as Hilton's Director of Sales New Zealand.

FJ A350 rollout

ANTICIPATION is increasing around the delivery of Fiji Airways' new Airbus A350-900 which has rolled out of the Airbus paint shop in Toulouse this week.

The plane is scheduled to operate daily SYD-NAN-LAX flights from late Dec this year.

On the road with Insight



THE Insight Vacations sales team have been busy on the road promoting the latest 2020 Europe and Britain and Ancient Civilisations collections, which comprises more than 100 journeys, five new trips and more choices for travellers.

Insight holds 50 events per year all around the country, reaching approximately 2,000 agents.

APT 20/21 SEA Brox

APT'S new 2020/21 Vietnam and Cambodia featuring Myanmar brochure is packed with a number of superdeal savings to take advantage of plus signature experiences to explore.

The latest program also includes sailings aboard APT's new river cruising ship the *RV AmaMekong*.

Itinerary highlights include the 17-day Vietnam & Cambodia Discovery from Hanoi to Siem Reap; Luke Nguyen's 14-day Vietnam & Mekong River and the 10-day Hidden Wonders of Myanmar with Inle Lake.

View the new brochure [HERE](#).

Westin fitness score

FORMER Bachelor heartthrob and fitness expert Tom Robards has partnered with Westin Hotels to deliver Melbourne Marathon Training Packages to help Marriott Bonvoy travel program members achieve their running goals.

Pictured at last night's launch event in Sydney are: David Bayliss, NSW Sales; Isabel Limn, NSW Sales; David Farrar, Head of Sales; Alex O'Connor, Managing Director; John Veitch, CEO TTC; Vanessa Green, NSW Sales.

MSC Tampa port

MSC Cruises has announced it will homeport *MSC Armonia* in Tampa from next year.

Starting 11 Nov 2020, *MSC Armonia* will begin sailing from Tampa to the Caribbean, Mexico and The Bahamas year-round, with a full winter season of four- to five-night short cruises followed by a Summer season of week-long cruise options.

Undiscovered brox

A SERIES of "undiscovered" itineraries exploring Italy and Great Britain have debuted in Globus/Cosmos' new brochure.

Fresh for 2020 are Globus' four-night Southern Italy and Greece Cruise; the eight-day Cosmos Sicily tour and the Globus 10-day Scottish Highland Fling.

Commenting on the tours, Globus MD Gai Tyrell said "This series of touring holidays invites our travellers to leave behind the crowds and forget the familiar, trading them for places beloved by the locals." - View brox [HERE](#).

Win with Lonely Planet

This week *Travel Daily* is teaming up with Lonely Planet to give away five copies of its new book, *Travel Goals*.

Travel Goals is a modern bucket-list for responsible, healthy, feel-good travel. From sleeping under the stars and witnessing natural phenomena to helping communities and safeguarding the environment, *Travel Goals* is the essential guide to a life that is well-travelled, and well-lived.

All you need to do is tell us in 25 words or less what is your own personal travel goal. Send your answers to lonelyplanet@traveldaily.com.au. The five most creative responses will win!



CORPORATE UPDATE

FCTG Uber for Biz deal

FLIGHT Centre Travel Group (FCTG) has partnered with Uber for Business to deliver Australia's first corporate enhanced ground travel experience.

Announced yesterday at FCTG's annual event for corporate travel, Illuminate 2019, Uber for Business services will be fully integrated with the company's bookings, expense management systems and security policies used for corporate travel platforms for traveller profiles, booking, mobile apps, reporting and reconciliation.

"Uber for Business ignites possibilities for global companies through Uber's platform," said Uber for Business Global Head Ronnie Gurion.

"As the largest travel provider in the region, we're excited about the opportunities this partnership will bring Flight Centre corporate customers and support staff who

will benefit from our analytics and policy controls."

"The inclusion of the Uber platform in our systems makes it easy for individual travellers, travel bookers, and finance and procurement teams because their bookings will appear in the itineraries and invoices just like airfares, hotels or car rates would do," said FCTG Corporate Executive General Manager James Kavanagh.

"We know that when it comes to corporate travel programs, companies like to have everything in one place for ease of use, more visibility for reporting and travel risk management."

The user's application experience will not change, with bookings automatically syncing with systems to show the client's travel reporting, giving corporates more visibility of traveller spend and activity.

FCTG's corporate brands, include FCM Travel Solutions, Corporate Traveller and Stage and Screen.

Goldman biz travel

BUSINESSES are increasingly using corporate travel to improve employee wellbeing and boost creativity and innovation, according to Goldman Travel Corporation.

The luxury travel advisory group has found the use of travel as a motivational and incentive tool can break the familiarity of the everyday.

"Travelling for business encourages employees to consider new ideas and perspectives, said Goldman Group Joint Managing Director David Goldman.

"Progressive employers see an opportunity to encourage employees to get out of their comfort zone and seek inspiration and innovative ideas from the destinations they visit, the experiences they have, and the people they meet.

"This results in inspiration and ideas that they can bring back to their place of work."

CWT travel trends

AIR prices are projected to rise 2% for Sep-Oct, even as oil prices fell 17% in Aug, according to CWT Solutions Group's bi-monthly Air Trends Report.

The average ticket price hike follows on from a 0.8% increase from Jul-Aug, with lower fuel prices yet to affect air ticket costings.

The report also found Economy class usage has remained relatively stable, decreasing just 1% for the year to date, to 91%.

MEANWHILE, separate CWT research has found Australian business travellers are less likely to maintain healthy lifestyles while on the road, with 59% either working out less or not at all.

The research also found 39% eat less healthily, compared to the respective Asia-Pacific average of 27% & the global average of 36%.

CORPORATE CHATTER

with Sasha Kalb

Encouraging compliance

GIVING employees the permission to query directives, even those from senior leaders, can enhance compliance across your organisation, particularly when it comes to a travel policy.

Employees can easily find themselves in the situation where, eager to impress, they may hesitate to ask for guidance or decline to question an approach.

But what happens if this hesitance causes the employee to make a mistake?

Ultimately, the issue will be brought to light, creating embarrassment, and potential disciplinary actions, for both the employee and his or her manager.

The question is how to stop this from happening?

New technology will continue to make it easier for employees to follow rules and comply with various policies.

But, clear communication across the organisation, combined with individual accountability, remains of utmost importance.

To achieve this, companies should ensure that all employees, no

matter what seniority, own their individual accountability.

Encourage employees to raise questions and challenge new approaches.

Senior management also must champion the importance of compliance; Tone at the Top is critical.

One way to do this is to include

“
Include compliance
with as a regular
agenda item
at leadership
meetings...”
”

Compliance as a regular agenda item at leadership meetings.

It is also a very good idea to establish a reporting hotline or a whistle-blower process, where employees can

raise concerns without having to worry about any repercussions.

Finally, as a senior manager, hold yourself accountable. If you have a question about your company's internal policies, such as your travel policy, familiarise yourself with requirements, or speak to someone who can help.

One good thing about encouraging workplace communication, is that compliance is just one of many areas that will improve in your work environment.

Start the process now and reap the rewards in the future.



Sasha Kalb is the Vice President Compliance & Risk Asia Pacific, American Express Global Business Travel.

DL Tokyo lounge

DELTA Air Lines has announced plans to open a new Delta Sky Club at Tokyo International Airport next year.

The Club will feature seasonal food offerings, a full-service bar including complimentary drinks and seasonal cocktails, high-speed wi-fi and power outlets at every seat.

In 2020 Delta will offer non-stop flights from seven US cities to Haneda, with new services from Seattle, Atlanta, Detroit, Honolulu and Portland, alongside existing flights from Los Angeles International and MSP.

The new flights will see Delta become the largest US carrier serving HND.

FCM UK appoints

FLIGHT Centre's FCM Travel Solutions has named Jason Dunderdale as the Head of Sales within its UK operation.

Dunderdale was previously with car rental firm SIXT as Head of Travel Sales UK & Ireland, taking over the FCM role from Graham Ross who was promoted to become the organisation's UK GM earlier this year.

Dunderdale said he was looking forward to "immersing myself in FCM's culture and managing FCM's talented and successful sales team, and contributing to continued growth not only of the UK business, but also multinational clients driven out of this market".

Qatar ups Quisine

QATAR Airways has launched a new Quisine menu for Economy class passengers travelling to and from Australia.

The new dining experience will see a 20-50% increase in food portions and a focus on premium items and fresh, local and seasonal produce.

As part of the introduction of Quisine, there is an 80% increase in recyclable and biodegradable products being used and 80% of the tray items do not use single-use plastics.

SBC white label

SBC Travel Group will launch its white label travel benefits platform, SBC Direct Connect, at ITB Asia from 16-18 Oct.

The platform is designed to streamline the travel industry supply chain by directly connecting hospitality and travel suppliers to large businesses.

ACI smart security

AIRPORTS Council International (ACI) World has relaunched its airport Smart Security program, which is designed to improve passenger and baggage screening.

The relaunch comes in advance of the Global Aviation Security Symposium, and with recognition of ACI forecasts for air service demand to double by 2034.

HK hotels drop

HONG Kong hotel figures for Aug have indicated all-time low occupancy levels, STR data show.

Year-on-year comparisons show revenue available per room has plummeted by 44.6% to HK\$694.15 and occupancy is down 29.8% to 63.9%.

Despite a supply increase of 1.5%, demand has also decreased, by 28.8%, while the average daily rate is down 21% to HK\$1,086.16.

TRAVEL SPECIALS

WELCOME to Travel Specials, *Travel Daily's* Friday feature. If your firm has released a travel special you'd like to make the industry aware of, send the details to specials@traveldaily.com.au

Road trippers in outback NSW with **Out of the Ordinary Outback** can save 10% on accommodation for stays until 30 Nov. Call 1300 688 225 and quote the code "EOSS" to book.

Savings of 10% are available on Malta & Sicily with **Topdeck**. The discount is valid for the 12-day Sicily and Malta Explored itinerary for those who book by 30 Nov for travel from Apr to Dec. Prices now lead in at \$3,419 per person. Further conditions apply, for details, **CLICK HERE**.

Japan's **Haven Niseko** ski resort is offering a First Class Niseko Package priced from ¥117,890 (AU\$1,588). Valid for stays until 24 Apr, the deal includes private transfers, free ski rental, concierge, free local shuttles, all-mountain lift passes and seven nights' accom - **CLICK HERE**.

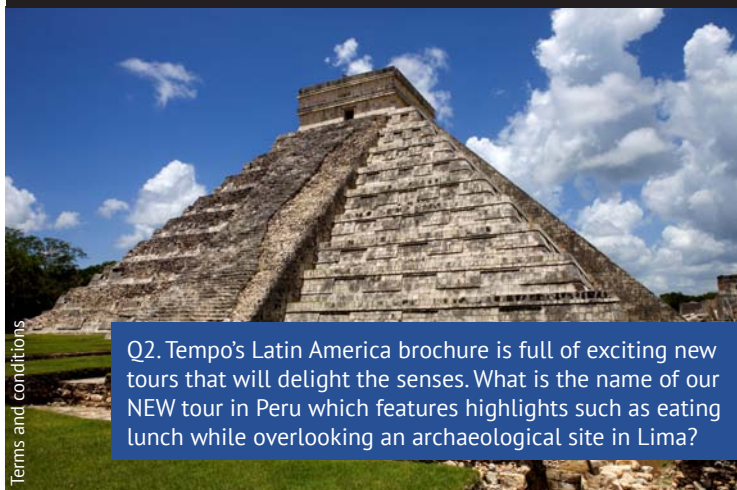
Etihad Airways' global sale frenzy has begun, running until 20 Sep. Aussies can access discounts for travel between 01 Oct and 20 Jun, with travellers also able to enjoy a two-night free stay in Abu Dhabi when booking a sale fare. Visit www.etihad.com for more.

Win a trip to Turkey

This month Tempo Holidays has teamed up with *Travel Daily* to give away a five-night trip for two to Turkey, including airport transfers, daily breakfast, sightseeing with an English-speaking guide and more.



Tempo Holidays has recently released its 2020/21 range of brochures. Make sure you take a look as they will help you find the answers to the weekly questions. The agent that answers the most correctly and has the most creative response to the final question will win. Send your entries to tempo@traveldaily.com.au



Q2. Tempo's Latin America brochure is full of exciting new tours that will delight the senses. What is the name of our NEW tour in Peru which features highlights such as eating lunch while overlooking an archaeological site in Lima?

Okura Tokyo open

THE Okura Tokyo has reopened its doors, following four years of renovations.

The original accommodation, the Hotel Okura Tokyo, opened in 1962, and now features 508 luxury rooms which are spread across two buildings.

JAL Russia relocation

JAPAN Airlines has announced plans to relocate from Moscow Domodedovo Airport (DME) to Sheremetyevo International Airport (SVO).

JAL has been operating to DME since 1967, but plans to relocate to the busier SVO by 2020, when it will also begin a codeshare with Aeroflot.

The carrier also recently announced flights between Narita International and Vladivostok International.

Fiji record visitors

TOURISM Fiji is celebrating another year of record visitor arrivals for FY2019.

The Fijian Bureau of Statistics reported almost 900,000 visitors, with an overall growth of 4.2% from the previous year.

"We have seen consistent annual growth from our largest inbound markets of Australia and New Zealand but we are now seeing encouraging growth from North America," Tourism Fiji CEO Matthew Stoeckel said.

SQ extends Phuket

SINGAPORE Airlines is extending its Phuket service into the winter 2019/20 season, on/after 27 Oct.

The carrier will continue to operate its Boeing 777-200ERs on the route on a daily basis until 28 Mar.



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Client Services Consultant | Group Tours

Sydney, Up to \$62k + Super, Ref: 4135PE1

My client is an Australian-leading cultural operator, specialising in tours across the globe. The Client Relationship Department provides the initial response to telephone calls, emails and letters and is key to building good relationships with new & existing clients. To succeed in this role you need to be quick to learn and thorough, bright and articulate on the phone and in writing, flexible and a team-player. An interest in Arts (Art, Music, Opera, Ballet, Dance, etc) is highly desirable.

For more information please call Paul on
(02) 9119 8744 or click **APPLY** now.

Senior Travel Consultant | Inner West

Sydney, \$50-\$55k + Comms, Ref: 3323AJ1

A rare opportunity to join one of the most sought after Retail Travel Agencies in Sydney has just presented itself. This well-established and friendly agency is now on the lookout for an experienced Travel Consultant to join the ranks in order to deliver high levels of customer service to their large and loyal client base. Salary is negotiable depending on experience and the range on offer is up to one of the highest in NSW. A lucrative commission structure is also on offer!!

For more information please call Antony on
(02) 9119 8744 or click **APPLY** now.

Travel Consultant | Shepparton

VIC, Leading Salary + Incentives, Ref: 0101AB1

Do you live to travel? Do you thrive on helping people discover different parts of the globe? We are looking for someone with 1-2yrs experience and a passion for travel to throw themselves into the role and grow the business as well their career in this regional office. It's an exciting time to join the company and you will be rewarded for your hard work with big earnings. Come be part of this award winning agency where travel is life. Interested? Contact me ASAP and APPLY NOW.

For more information please call Anisha on
(03) 9988 0616 or click **APPLY** now.

Customer Service & Support Consultant

Brisbane, \$51k + Super, Ref: 4224MT1

If you enjoy working in the travel industry but want to step away from a sales position & step into a more after sales, customer support role, then you are in luck! We have an opportunity available for an experienced Travel Consultant with a keen eye for detail. You will be handling customer enquiries after they have booked, amendments, add ons, initial customer feedback, documentation & general administration duties. Fast pace, fun office dynamic, along the BNE river. APPLY NOW !!!

For more information please call Mark on
(07) 3123 6107 or click **APPLY** now.

Wholesale Reservations Agent

Up to \$47k + Super + Bonuses, Ref: 1888RL1

This well known travel brand is looking for a travel reservations consultant to join their ranks! The ideal candidate should be fun, energetic and sales/customer service focused which is a minimum requirement in upholding the award winning brand image. This company offers very attractive family opportunities for all staff. If you want to kick start your career in a successful touring company with great career progression then make sure you apply immediately as this will be a sort after role!

For more information please call Ronny on
(02) 9119 8744 or click **APPLY** now.

Business Development & Operations

Sydney, \$60k + Super + Comms, Ref: 2625SJ1

Your chance to work with a unique, high value product in the airline sector. This role is outbound sales & operations with 6 months of training, 2 months in London. Use your sales & business development skills to create a pipeline and then make the bookings for a high detail, high value product. Uncapped commission plus national travel 4 times a year & two months training in London are some of the perks. This is a rare travel industry sales role so apply now and don't miss out!

For more information please call Serena on
(02) 9988 0616 or click **APPLY** now.

Temp Travel Role

Sunshine Coast, TEMP role, Ref: 6436AW1

My client is looking for Temporary Travel Consultant to work in the Sunshine Coast region! NO weekends required! The role commences end of SEPTEMBER for this Boutique Leisure Travel Company. Experience Required: Min. 2 years Travel Consultant experience, GDS: AMADEUS, Articulate and Confident phone manner, Proficient in booking ALL aspects of Leisure Travel! If your skill set fits the above and you are looking for a TEMP role - ONLY 3 days a week for 2 weeks - send your CV and APPLY NOW!

For more information please call Amanda on
(07) 3123 6107 or click **APPLY** now.

Website Developer - Travel

BNE, Competitive Salary + Perks, Ref: 1844AW1

Join a new sector and access yearly travel perks & incentives! My client is looking for an EXPERT in Web Development and Design - fluent in html, css, javascript and XML (or other languages). Help build, develop and maintain this leading Travel company's online e-business websites, and internal reservation platform. You will also need a passion for skiing, snowboarding and snow travel. So if you have hit the slopes and want to work in Travel Web Development & Design, send your CV - APPLY NOW!

For more information please call Amanda on
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