

Macao are you?

SIGN up to become a Macao expert today through the **Travel Daily** Training Academy and learn what makes the enclave special.

Macao's "east meets west" and "old meets new" culture includes incredible food, activities and resorts - head to the **back page** to find out more exciting details.

Last day for noms

NOMINATIONS for the highly anticipated **Travel Daily** Awards are still being accepted until close of business today.

Travel industry members are invited to honour travel agents or suppliers for their hard work throughout the challenges of the COVID-19 pandemic.

CLICK HERE to nominate.

SeaLink transformation

THE acquisition of the Transit Systems Group earlier this year (**TD** 16 Jan) has transformed SeaLink Travel Group Limited into an "integrated, resilient international multi-modal transport business," which has been well placed to weather the COVID-19 pandemic according to CEO Clint Feuerherdt.

SeaLink this morning posted its results for the year to 30 Jun, with a \$13.5 million after-tax loss driven mostly by one-off charges associated with the takeover, as well as write-downs of assets in the Marine and Tourism division.

The underlying profit was up 47% on the prior year to \$37m, on total revenue of \$646.5m.

Norwegian Air hit

EUROPEAN low-cost long-haul carrier Norwegian Air has reported a \$820 million full year loss to 30 Jun, with the market "still highly uncertain" due to ongoing changes in travel advice from governments across Europe.

Prior to COVID-19 Norwegian had been on track for its best summer ever, but has since grounded 140 aircraft and furloughed 8,000 employees.

Going, going, gone

QANTAS has announced it will sell off a selection of memorabilia from the recently retired Boeing 747, giving aficionados of the jet the opportunity to own a piece of Australia's aviation history.

Expected items to face the gavel include bar carts from the galley and First class dinner trays.

The carrier said the decision to sell selected parts of the revered jumbo was not to make money but to allow Australians to own a slice of history, and follows strong interest from plane enthusiasts to purchase parts of British Airways' recently retired 747s.

No further details about when the QF sale will take place have yet been revealed.

Feuerherdt said the business was already well on the way to rebuilding its revenue base from domestic travel, but border closures will limit the ability to fully return to pre-COVID levels.

He forecast an ongoing depressed market for Sydney Harbour cruises, touring on Kangaroo Island and Captain Cook Cruises on Perth's Swan River.

While the tourism operations traded well in the six months to 31 Dec, they were then slammed by the Jan bushfires, particularly on Kangaroo Island, and then further crushed by COVID-19.

The overall impact on earnings has been minimised, with SeaLink businesses negotiating rental waivers, relief from berthing fees, reducing staff hours and accessing JobKeeper payments.

The company continues to invest for the future, including a new 700 guest multi-purpose restaurant dining, bar and private charter "superyacht" which is scheduled for delivery on Sydney Harbour in mid-2021, as well as redevelopment of fire-affected properties on Kangaroo Island.

Today's issue of TD

Travel Daily today has five pages of news incl our PUZZLES plus a page from the **Macao Government Tourist Office**.

NZ masks on

NEW COVID-19 regulations in New Zealand have mandated the wearing of masks on all public transport, including aircraft.

Anyone aged 12 and over who does not wear a face covering faces a \$300 infringement notice or a fine of up to \$1,000.

Exemptions are available for health and disability reasons, and masks are not required on interisland ferries, in taxis and rideshare vehicles, on charter/group tours or private flights.

Genting prediction

GENTING Hong Kong, the owner of Star, Dream and Crystal Cruises, has forecast a resumption of global cruising from Jan 2021, after reporting a six monthly loss of US\$743m.

Genting also confirmed interest from investors wanting to put money into one of its brands - more in today's **Cruise Weekly**.

**OLD WAYS
DON'T OPEN
NEW DOORS**

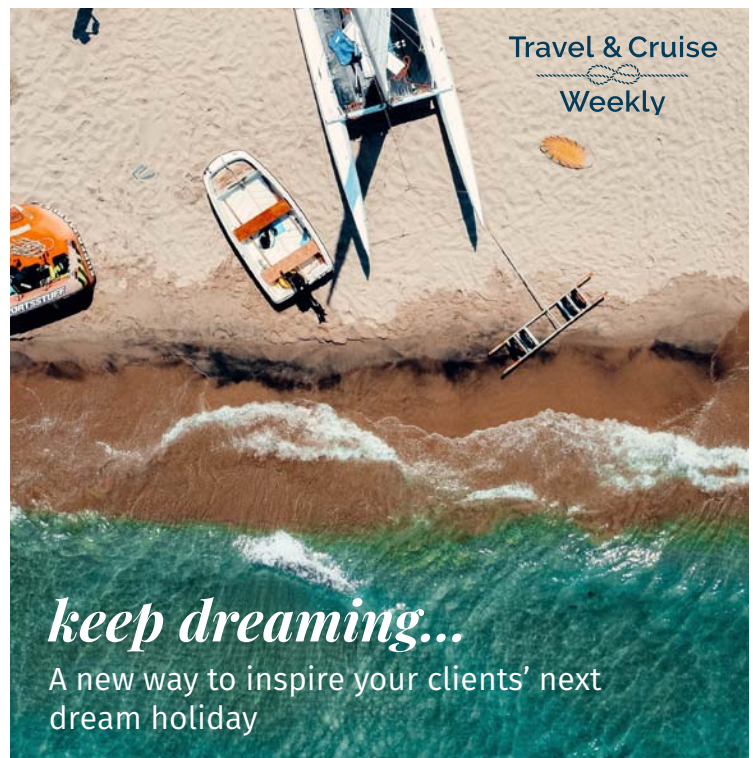
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Travel Daily

Platform launched

EXPEDIA TAAP has launched a new platform for Australian users, featuring an enhanced home page, search results page and map functionality.

The upgrades will provide improved mapping via new filter capabilities, with travel agents now able to access additional wholesale and package rate structures.

It is the first phase of major Expedia TAAP upgrades which will continue to roll out over the coming weeks and months, part of a multi-million dollar investment to enhance the platform's underlying technology and tools.

The new Expedia TAAP will be phased in globally, with many agents having already migrated to the platform, the company noted.

Package rates with which agents are currently familiar will continue, but additional rate structures will also launch shortly.

Apollo posts profit drop

MOTORHOME rental company Apollo Tourism & Leisure has slumped to a net loss after tax of \$61.2 million for the 12 months to 30 Jun, a significant drop of \$65.9 million from the \$4.7 million net profit posted in the previous corresponding period.

Despite the sharp decline in profit, revenue remained stable during the latest financial year, with the company taking in \$366.7 million for the period, up slightly from the \$364.1 million posted in 2019, boosted by the sale of its US fleet and accelerated vehicle sales growth.

The Australian arm of the business saw an 8% shrink in revenue to \$191.6 million when compared to the previous year, with Apollo attributing the decreased earnings to the impact of the bushfire crisis over the peak summer period, as well as the ensuing travel restrictions

imposed on regional travel due to the COVID-19 pandemic.

Further financial hits included Apollo handing back its entire Australian fleet of 180 leased vehicles in Q4, 2020 due to COVID-19, earlier than the contractual lease date and incurring a penalty of \$400,000.

Despite the drop in retail sales in Apr at the start of the shutdown, the company's local sales recovered from May to Jul, increasing on average by 16%.

Windstar delays

WINDSTAR Cruises has decided to cancel its sailings through to the end of 2020 due to ongoing risks associated with COVID-19.

Travellers on cancelled sailings will receive a 125% future cruise credit, with guests having 24 months from the date of issue to book on an alternative cruise.

Fred on the double

FRED. Olsen Cruise Lines has announced it will introduce two new ships to its fleet from Mar next year as part of its resumption of sailing plans, replacing outgoing vessels, *Boudicca* and *Black Watch*.

The line's two new ships, *Bolette* and *Borealis*, will take on a combination of new and existing itineraries, servicing the planned voyages of the retiring vessels, with guests booked on *Boudicca* and *Black Watch* to have reservations automatically transferred to the same itineraries on *Bolette* or *Borealis*.

Tickets for new sailings will go on sale in Sep.

EK resumes Bangkok

EMIRATES will resume services to Bangkok from 01 Sep, announcing daily flights between Dubai & the Thai capital, offering First, Business and Economy class.



NOMINATIONS ARE OPEN!

Hurry, nominations close COB today

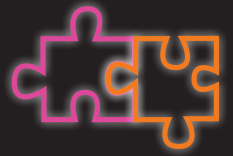
Travel Daily wants to support the industry by honouring travel agents and suppliers for their work through COVID-19. Tell us who has gone above and beyond in these challenging times and how they have supported you.

Click here to nominate someone now!

**More information at
awards.traveldaily.com.au**

**NEED A DISTRACTION
AMID THE DOOM
AND GLOOM?**

Check out our daily puzzle page.



Travel Daily

Restrictions hit sentiment

DOMESTIC travel restrictions are the primary reason why Australians feel they won't be taking a holiday in the next six months, according to new data released by Tourism Australia.

The tourism body's latest *Travel Sentiment Tracker* report found that 47% of respondents see travel restrictions as the biggest impediment to planning their next trip, while 44% would scuttle plans because of fears of contracting the virus.

More broadly, the study also noted that Aussies' anxiety about domestic travel is trending up, with 41% claiming to be cautious about taking a future leisure holiday "for a while", up three percentage points on the previous sentiment tracker.

Only 11% said they would be keen to travel in Australia as soon as possible, while 5% noted they had already travelled since select restrictions were lifted.

In terms of holiday planning, 50% of Australians stated an intention to take a domestic holiday in the next three to 12 months, and close to one in seven

people said they could conceive of taking a domestic trip over the next one to three months.

Overall, the report found that consumer confidence in travel was "recovering" during the 13-18 Aug period following a major dent caused by the second wave outbreak in Victoria, with falling case numbers across the country having a moderate positive impact on travel sentiment.

Goldman's home run

GOLDMAN Travel Corporation has introduced the Goldman @ Home division to attract more corporate consultants to join its team over the next six months.

Goldman Travel is advertising an attractive commission-based model, as well as its "best-in-class" technology suite, analytics & reporting; a preferred airline, hotel and corporate car program; training, a ticketing desk and after-hours support; marketing, and back-office IT support.

Those interested are can contact the Goldman Travel head on at david@goldmantravel.com.au.

School is not out

THE Queensland Government has decided to cancel Schoolies Week this year after deeming the teen party event a "high-risk" prospect for infection.

Premier Palaszczuk extended her sympathies to affected year 12 school-leavers, encouraging them instead to celebrate in smaller groups this year.

She added that her government would be writing to schools and accommodation providers to inform them of the decision.

Vail plays it safe

VAIL Resorts has revealed the details of its new 2020/21 winter operating plan in response to ongoing safety concerns posed by the global pandemic.

The new rules include requiring all guests to wear face masks throughout all parts of its resorts' operations, physical distancing on chair lifts, as well as the introduction of a new reservation system that will help control the volume of people on a mountain at any one time.

Vail Resorts CEO Rob Katz conceded not everyone would like the new rules, but believes it to be the "right approach" for the company to take to ensure the safety of its customers.

"I realise not everyone will agree with our approach – some feeling we are being too conservative or aggressive...but I ask for your understanding and patience," he said.

Simply ear-resistable

TOURISM Solomons is currently offering 50 travel agents the opportunity to win a specially branded ear saver which can attach easily and comfortably to face masks.

To score one of the funky health accessories, email the answer to the question: "How many islands make up the Solomon Islands archipelago?" to Richard Skewes **HERE**, stating your name and address in the subject line.



Window Seat

CAN you please pass the pepper pot poochie?

Don't be alarmed to hear this kind of doggie banter going on in the background of your next stay at The Langham, Sydney, which recently partnered with charity Pound Paws to introduce curated Pampered Pets Staycation packages.

The totally "pawsome" package includes a luxurious pet bed, a pet afternoon tea on arrival, and free pet sitting.

The rate for the stay is priced at \$698 per night in one of the hotel's Deluxe City King room.

For every staycation booked, \$20 will go towards Pound Paws which helps to re-home pets in rescue centres Australia-wide.

Oh, and the package also includes a surprise pet gift bag, wait, isn't that usually just called a doggie bag? Strange.



Even fresher tracks

FRESH Tracks Canada has introduced a premium brand called The True North Collection, with a new range of tailored tours focusing on remote luxury travel experiences in Canada.

The new brand is catering to what the company describes as "the latest industry trends" during the pandemic, including remote travel & private charters.

These include heli-hiking and ziplining in the Canadian Rockies, kayaking with beluga whales, relaxing at a ranch at the Siwash Lake Wilderness Resort and polar bear photography safaris.

View the full collection **HERE**.

Submit your
cocktail recipes!

Travel Daily

**CLICK HERE
TO SUBMIT**

We want your recipes from around the world for our weekly feature.

Sudoku

FIENDISH

THE aim of Sudoku is to complete the entire grid using the numbers 1-9. Each number can only be used once in each row, once in each column, and once in each of the 3x3 boxes.

6				1		4		
		3	9	4				
	7				8	1	3	
			1	7	5			
	4	5				6	7	
			4	2	6			
	6	1	3					9
				9	2	8		
		9		5				6

www.sudokuoftheday.com - visit them and get a new Sudoku every day!

Where in the world?



THERE has been a bridge in this location since 1218, though the current one (**pictured**) is around 100 years younger than that first one, being built in 1345.

Rather than just being a way of crossing the river, the bridge also has shops on it, which initially

included the stores of butchers and fishmongers, but since the 16th century only goldsmiths and jewellers can set up shop on the iconic bridge.

Do you know the name of the bridge and where in the world it is located?

Who needs a drink?



LAST week Okinawa Tourism launched its new training program and so to celebrate, today's cocktail features awamori, a special distilled spirit which comes from the Japanese island.

Awamori can be enjoyed by itself but with its elegant aroma and smooth taste it mixes especially well with

fruit juices in cocktails.

Keep sending your recipes to cocktails@traveldaily.com.au.

xx Jenny

Jenny Piper
Owner,
Business
Publishing
Group



Lotus Blossom Cocktail

SERVES 2

INGREDIENTS

- 45ml awamori
- 30ml sake
- 60ml lychee juice
- 30ml simple syrup
- 1/8 lime, cut into wedges
- 1/8 red apple, sliced
- 2 lychees

METHOD

Muddle lime wedge in the mixing glass.
Pack glass with ice, then pour the ingredients into the glass, shake and strain into a martini glass.
Garnish with a slice of red apple and lychee on a stick.

ANSWERS 28 AUG

Pub quiz: 1 Western Australia, 2 b) 1960s, 3 Naples, 4 Elvis Presley Boulevard, 5 Canada and the United States, 6 Riversleigh, 7 Australia, 8 Polish, 9 Tigerair, 10 *Symphony of the Seas*, 11 Vienna (vee [formation] + EN + ah)

Unscramble: aeon, aloe, alone, alto, atone, elation, ELEVATION, envoi, into, iota, lento, leone, lino, lion, loan, loin, lone, love, note, nova, novel, oaten, olive, oval, ovate, oven, ovine, talon, toenail, toil, toile, tonal, tone, veto, vino, viol, viola, violate, violent, violet, voile, volant, vole, volt, vote

Where in the world: Colombia

Monday 31st August 2020

More Boeing issues

BOEING has identified two production-related structural issues in multiple 787s.

The aerospace manufacturer is working to determine the cause and scope of the problems, the combination of which render an affected aircraft susceptible to structure failure at loads they should be able to withstand.

Dominican Rep cuts mandatory tests

IN A bid to boost its number of inbound tourists, The Dominican Republic will eliminate mandatory pre-entry COVID-19 tests from the end of Sep, opting instead for random tests upon arrival - including diagnostic breath testing methods.

The small Caribbean country will also offer all travellers free insurance covering emergency treatment in the event of contracting the virus.

Sabre adds SAS

SCANDINAVIAN airline SAS has signed a multi-year distribution agreement with Sabre, allowing agents to access the carrier's content through Sabre's digital marketplace.

"We are very pleased that SAS recognises the value delivered by our global community of travel agents and buyers," said Sabre's SVP Regional Sales and Account Management Darren Rickey.

Table Bay eyes 01 Nov opening

THE Table Bay Hotel in Cape Town South Africa is now being proposed to open from 01 Nov, following the easing of travel restrictions by the government earlier this month (**TD** 24 Aug).

The Table Bay has implemented a raft of health and safety protocols since the outbreak of the pandemic, including stringent sanitising procedures, temperature checks upon entry, and physical distancing steps.



BANFF and Lake Louise Tourism is asking agents to admire the view from the top of Mount Rundle and learn about all that the region has to offer prospective travellers.

A chance to hear about the picturesque Canadian destination in more detail coming up very soon, with in-market representative Lizzie Doyle gearing up to host webinars with agents on Wed 02 Sep to walk them through the best selling

points of the region.

The presentation will cover the year-round escapism into nature on offer for travellers, as well as its iconic jewel-toned lakes and amazing mountain backdrops.

Details about town facilities and the famed Icefields Parkway will also be discussed.


Two webinars will be held, one session at 8.30am (AEST) (**CLICK HERE** to register) and the other at 10.30am (**CLICK HERE** to register).

Pictured: Banff in all its glory.



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BROCHURES

WELCOME to Brochures of the Week, *Travel Daily's* Monday feature. If your firm is releasing a new brochure you'd like to make the industry aware of, send a brief description summarising its features and itineraries, including a PDF of the front cover, and contact details to brochures@traveldaily.com.au.



Club Med Meeting and Events 2021

Club Med has released a new brochure to the market catering specifically for the meetings and events space. The brochure outlines all of the benefits that its resorts offer events organisers, including luxury accommodation, gourmet meals, premium open bars, team building activities, spacious events facilities and meeting rooms, as well as evening entertainment. Companies organising events at Club Med resorts will also be able to choose from a wide range of sports and leisure activities, all available to peruse in the latest brochure.

Got a confidential tip? Contact Travel Daily via our secure WhatsApp service on +61 2 8007 6760 or click [HERE](#) 


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Its' Easts meet Wests and the Old meets New culture, the Incredible Gastronomy, all the Fun Activities and the Glamorous Resorts.

Australia & New Zealand agents who complete the training quiz and score highest within the shortest time frame will win a prize.



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