

Today's issue of TD

Travel Daily today has six pages of news including our PUZZLE page.

MH, JL partnership

JAPAN Airlines and Malaysia Airlines have announced a new "joint business partnership" seeing them cooperate on flights between Malaysia and Japan.

The pact will formally debut on 25 Jul, with flight resumption seeing a combined four weekly Tokyo Narita-Kuala Lumpur services in Jul and Aug.

The airlines said they were also working closely with the governments of both countries to establish a travel bubble which will ease restrictions for cross-border travel in the coming months.

Constable shifts to London

EXCLUSIVE

HELLOWORLD Travel senior executive John Constable has returned to the UK for personal reasons, but will continue to undertake his role remotely as Group General Manager of Retail, Commercial and Air Tickets.

An update to Helloworld travel agency members from CEO Andrew Burnes last week confirmed the move, noting that as Constable is not an Australian

citizen or permanent resident he is not currently allowed to return to Australia due to COVID-19 restrictions "so in returning to the UK he has to stay there".

The Helloworld communication also confirms recent developments including the refunding of more than \$80 million to agents in Australia and NZ over the last six weeks.

"We have dramatically reduced the number of files pending refunds and an enormous amount of work has gone into speeding up our procedures and to ensuring our call wait times are reined back in," Burnes wrote.

"Getting every refund/credit processed and completed is our goal by the end of Sep and we are now on track to achieve that," he added.

Burnes predicts that the "long march" of COVID-19 will now continue for the next six months or so, and will be challenging.

Given the uncertainty about a resumption of travel, franchise and marketing fees for Helloworld members have also now been suspended through to 31 Mar.

Silversea sale done

SILVERSEA Cruises is now 100% owned by Royal Caribbean Group, after the acquisition of the final 33% of the line was settled on Fri.

Payment was in the form of about 2.5% of Royal Caribbean stock worth US\$245 million.

Manfredi Lefebvre d'Ovidio will serve as Chairman of Silversea, while Roberto Martinoli will continue as the luxury cruise brand's President and Chief Executive Officer.

Lefebvre said the combination of the companies had already been "everything I hope for".

Royal Caribbean Group acquired a 66.7% equity stake in Silversea Cruises in Jul 2018, paying about US\$1 billion along with 472,000 RCL shares contingent on the company's performance in 2019/20 (TD 15 Jun).

Qantas pulls flights

QANTAS has closed reservation on all international flights, apart from trans-Tasman services, through until 27 Mar 2021.

Previously the carrier had only formally cancelled flights through until Sep (TD 03 Jul), despite CEO Alan Joyce announcing the Qantas International fleet would be grounded for up to 12 months.

GDS screens indicate that QF trans-Tasman services are also now not envisaged to resume until after the end of next month, with the first available flight for reservation scheduled for 01 Sep.

TD A-league is back!

AS THE A-League prepares for a new kick-off this Thu with a massive 27 games in 28 days we are also happy to say our tipping comp is back.

Due to this updated round structure all prior tips input from round 25 are no longer valid.

All tippers who wish to continue for the remainder of the 2019/20 competition will now need to place a new set of tips for the final 27 games being played to complete the regular season.

Scores through to round 24 are all still valid and remain recorded.

All the remaining games will need to be tipped in one instance, with tips now closing at 7.25pm this Thu 16 Jul before the first game, Melbourne Victory vs Western United.

The grand prize is still on offer for the big winner at the end of the season, thanks to Etihad which is offering two Economy tickets to Manchester in the UK along with two tickets to see Manchester City play (subject to availability and timing).

So kick some goals through to the finals and get your tips in at aleague.traveldaily.com.au.

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Travel & Cruise
Weekly

BNE runway takes the cake



BRISBANE Airport's highly anticipated new runway was inaugurated yesterday, with the first commercial flight being

Virgin Australia's VA781 to Cairns.

A celebratory cake (pictured) was part of the celebrations, along with an official ribbon cutting and a vintage aircraft aerobatic sky show.

Brisbane Airport Corporation CEO Gert-Jan de Graaf said the development put BNE in an ideal position to take advantage of post-COVID recovery.

"This is more than just a formality and a slab of very expensive asphalt," he said.

"When I look at that 3.3km stretch of runway, I see hope."

Carnival to sell more ships

CARNIVAL Corporation has now confirmed it expects to sell 13 ships and defer future deliveries, as part of capacity moderation efforts in the face of COVID-19.

The departure of the 13 ships represents a 9% reduction in current capacity, while only five of the nine ships originally scheduled for delivery in 2020 and 2021 are now expected to arrive as planned.

CEO Arnold Donald said demand continued for 2021 sailings, with the company continuing to actively consult with science and medical experts about solutions for detection, prevention and mitigation of COVID-19.

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Campbell Wilson
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Scoot

Phillipa Harrison
MD
Tourism Australia

Ponfoort to head Aurora

MONIQUE Ponfoort has been appointed as the new Chief Executive Officer of Aurora Expeditions, and will join the company in Oct this year.

She leaves her current role as regional Vice President for Ponant, with Aurora's Chairman Neville Buch continuing his executive role until she starts.

"Monique is an impressive executive and her extensive experience in the cruise and travel industry will be of enormous value to Aurora Expeditions," Buch said.

He noted that with the second

Aurora vessel *Sylvia Earle* arriving next year and "further vessel plans in the pipeline," Ponfoort's experience and skills would help in the future expansion of the business "and ensure we continue to provide the unique life changing travel experiences that we do, in a small intimate vessel environment".

More details in today's *CW*.

Hurtigruten portal

HURTIGRUTEN Cruises has launched a new B2B Agent Portal for Australian and NZ consultants.

The new portal offers marketing materials, key brand and sales information and also allows management of all itinerary planning and bookings in a single location - for more information see agentportal.hurtigruten.com.

Look! It's a bird, it's a plane, it's a...?



THE first Qantas Boeing 747 "farewell flight" took off from Sydney Airport this morning, with the FlightRadar24 website (pictured) providing live tracking of the route.

Another of the historic flights will depart from Brisbane on Wed, followed by the final departure from CBR this Fri.

All flights are being operated by VH-OEJ, the last of six 747-400 (ER) aircraft delivered to Qantas.

The plane entered service in 2003 with the special "Wunala Dreaming" livery.

VA access denied

TWO groups representing some of the Virgin Australia bondholders who are owed about \$2b have been denied access to details of the sale of the carrier to Bain Capital, with a court application thrown out on Fri.

Broad Peak Investments and Tor Investment Management are hoping to put forward a competing "Deed of Company Arrangement" for consideration at the Second Creditors Meeting.

The companies have now withdrawn their application to the Takeovers Panel (*TD* 06 Jul) regarding whether the actions of the Administrators were unacceptable.

Vale David Radcliffe

THE global corporate travel sector is mourning the death of David Radcliffe, former CEO of Hogg Robinson Group (HRG).

The 67-year-old led HRG's management buyout in 2000 and then took the company public again in 2006, continuing to run it until 2018 when it was purchased by American Express Global Business Travel.

He was well known locally as a frequent visitor to HRG's Australian offices, and was also a non-executive director of Amex Global Business Travel.



Read how cruise has the opportunity to be the safest way to holiday in the July issue of *travelBulletin*.

CLICK to read
travelBulletin

WA JobKeeper push

TOURISM Council WA is calling for travel businesses to join its online petition to lobby the Federal Government in extending the JobKeeper program for the travel sector beyond Sep.

The tourism body is pushing for the government to extend the funding “for at least another six months” and until the international borders can be safely reopened to visitors.

Pledge your support for the industry [HERE](#).

Room-Res launch

ROOM-RES has added attractions, allowing agents to use the platform to access 12,000 single- or multi-day attractions around the world.

The move follows feedback and requests, and agents can now add the attractions into their itineraries or book them alone.

Room-res is also working on a “quote builder” functionality.

BYO quarantine funding

THE NSW Government will begin to charge returning international travellers for their hotel accommodation from 12:01am this Sat, 18 Jul, unless they bought their flights before 11:59pm 12 Jul AEST.

NSW Premier Gladys Berejiklian said Australian residents “have been given plenty of time to return home – and we feel it is only fair that they cover some of the costs of their hotel accommodation.

“The NSW taxpayers have footed much of the bill so far, with more than \$65 million spent on quarantine accommodation to house international travellers returning to Australia.”

Travellers will be charged \$3,000 for one adult, with additional adults \$1,000 each, children \$500 each and children under three are at no additional cost.

The hotel quarantine fee includes accom and daily meals,

and travellers will receive the bill to pay within 30 days at the end of quarantine, with hardship arrangements to be available.

MEANWHILE, the National Cabinet agreed on Fri to cap the number of pax coming into Australian airports from overseas to 4,000 each week, down from around 7,000 currently.

Sydney is capped at 450 international arrivals per day, a continuation of what was announced on 04 Jul, with a view to further reductions in subsequent weeks.

From today Perth has been capped at 525 international arrivals per week and Brisbane will have an overall cap of 500 international arrivals per week.

These arrangements will be reviewed by the National Cabinet before the end of Jul.

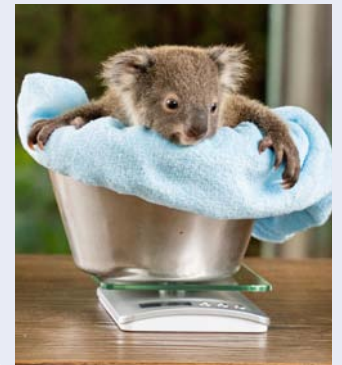
Since 13 Mar, more than 357,000 citizens and residents have returned to Australia.



Window Seat

IN THESE crazy times in which we live, it is important to take care of your health, and Wild Life Sydney Zoo is pleased to report its new pair of koala joeys have passed their first health check with flying colours.

The pair are aged 10 and nine months, and following a weigh-in, have been declared healthy, and very, very floofy.



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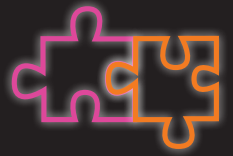
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*Visit celebrity.com for full terms and conditions. Cruise must be booked 09/07/20 - 13/07/20. Offer applies to select 4-night and longer sailings departing 03/10/20 - 04/05/22. Offer excludes Galapagos cruises. **Summer Double Savings:** Savings amounts are per person and vary by stateroom category: \$300 AUD/NZD for inside and ocean view; \$600 AUD/NZD for veranda, Concierge Class, and AquaClass®; \$1,500 AUD/NZD for suites. Offer applies to all guests in the stateroom including guests 3rd/4th/5th and will be applied automatically. **The Retreat Amenities:** The first two guests in a suite each receive the following amenities: Premium Beverage Package, Unlimited Internet Package and \$300 per person onboard credit (“OBC”). Onboard credit is not redeemable for cash and expires on final night of the cruise. Offers apply to new individual bookings and to staterooms in non-contracted group bookings, are non-transferable, and are not combinable with any other offer. Changes to booking may result in removal of Offer. Offers and prices are subject to availability, cancellation, and change without notice at any time. ©2020 Celebrity Cruises Inc. Ships’ registry: Malta and Ecuador.

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AND GLOOM?**

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Travel Daily

Blue Lagoon ext

BLUE Lagoon Cruises has extended its suspension of operations until the end of Aug.

The cruise line noted it had become clear travel to Fiji from key source markets was unlikely to resume prior to 01 Sep at the earliest.

Blue Lagoon will review its ability to operate closer to Sep, or in line with any changes to international border restrictions and flight schedules.

Six Senses pay later

SIX Senses Hotels Resorts Spas is beginning to open its locations, with a range of plan-now-pay-later certificates available.

The new initiative includes an extra 20% value, and is valid for three years.

Open now are the company's Con Dao, Douro Valley, Ninh Van Bay, Qing Cheng Mountain, Samui and Uluwatu, with Yao Noi to open next week.

Cairns hails first interstate flight



CAIRNS celebrated the arrival of its first interstate flight last Fri with a water cannon salute and tropical carnival themed greeting celebration inside the terminal to greet the welcomed passengers.

The Jetstar flight JQ952 from Sydney arrived in Cairns at 12.10pm with 177 passengers

on board (**pictured**), closely followed by a Qantas jet carrying 160 passengers, the first flights to arrive since Queensland officially lifted its border restrictions.

Arrivals were greeted with much fanfare at the airport, including Indigenous performances, local animal mascots, and an array of rainforest plants and flowers to say welcome back to the Sunshine State.

"Our small population base and wide-open spaces make the Cairns region a highly desirable destination for people or groups wanting to leave the crowds of the cities behind," said Tourism Tropical North Queensland Chief Executive Officer Mark Olsen.

Flight figures

THE US and China are leading the way in domestic flights scheduled for Jul, according to figures from travel data analytics company Cirium.

Domestic scheduled flights for Jul within the US lead the world's domestic aviation markets with 413,538 flights in total, compared to 378,434 flights within China.

In Australia, figures show a 70% dive in domestic flights scheduled for Jul 2020 compared to Jul 2019.

The country also shows the biggest drop in the global top 20 with a 74% fall in domestic seats year-on-year.

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BROCHURES

WELCOME to Brochures of the Week, *Travel Daily's* Monday feature. If your firm is releasing a new brochure you'd like to make the industry aware of, send a brief description summarising its features and itineraries, including a PDF of the front cover, and contact details to brochures@traveldaily.com.au.



Travelmarvel - Canada and Alaska 2021

Travelmarvel has released an expanded range of tours for its 2021 North America season. The program includes the Rocky Mountaineer train, Holland America Line cruises, Canadian lodge experiences, rail journeys and the chance to spot Polar Bears and Beluga Whales or view the northern lights. Highlights include the return of the 17-day Highlights of the Rockies & Alaska Cruise, which explores the Canadian Rockies followed by a HAL cruise through Canada's Inside Passage.



Crooked Compass - 2021/22

Crooked Compass' new 2021/22 brochures offers adventures in Africa, Asia, Latin America, Middle East and Oceania. The release marks the debut brochure for the company's Australia itineraries, which showcases the country's unique landscapes through activities like heli-mustering in the outback to seaplane hopping between wineries and going on a safari looking for Australia's "tiny five". There's also the chance to forage and hunt with indigenous locals and explore remote islands.

Pub quiz

1. Why do so many multinational companies choose Ireland as their strategic European base?
2. What is the capital of Belarus?
3. To the nearest 100m, how tall is Uluru?
4. How many years did it take to construct the Sydney Harbour Bridge?
5. .kr is the internet domain code for which country?
6. True or false, Al Capone was once an inmate at the infamous Alcatraz prison in San Francisco?
7. The cruise port of Halifax is located in which Canadian province?
8. Which structure is taller, the Sydney Tower or the Empire State Building?
9. Which city was home to the world's first Airbnb listing?
10. Garrett Camp co-founded which peer-to-peer travel company?

Whose flag is this?



THIS flag is actually the inverse of another country's flag, which has red stripes and a blue triangle instead of what is depicted on this one.

The triangle on this flag symbolises equality and is used on a number of flags of nations in the former Spanish empire. Do you know whose flag this is?

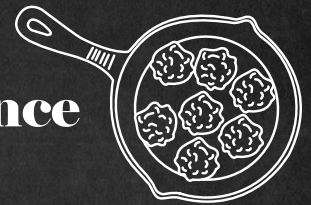
ANSWERS 10 JUL

Pub quiz: 1 Lima, 2 Java, 3 PORTUGUESE and ANDORRAN, 4 It was a tomb for ancient pharaohs, 5 He drowned in a river during a rest day, 6 1996, 7 c) 100, 8 Pennsylvania, 9 France, 10 The Danish krone, 11 Newcastle (new + cast + Elle [Woods])

Where in the world: Plitvice Lakes National Park, Croatia

1	6	7	9	3	4	2	8	5
9	3	4	8	5	2	6	1	7
8	2	5	1	6	7	9	3	4
6	4	9	3	8	1	7	5	2
3	7	1	6	2	5	4	9	8
2	5	8	4	7	9	1	6	3
5	9	2	7	1	3	8	4	6
7	1	6	5	4	8	3	2	9
4	8	3	2	9	6	5	7	1

Travel the world with mince and meatballs



TO FINISH off our journey around the world with mince and meatballs we have the famous South African Bobotie. We received this recipe from both South African Tourism

and Adventure World – so it must be good. Enjoy making.

xx *Jenny*

Jenny Piper
Owner,
Business
Publishing
Group



Bobotie

INGREDIENTS

- 2 thick slices bread, crusts removed
- ½ cup milk
- 50g unsalted butter
- 2 large onions, finely chopped
- 2 garlic cloves, finely chopped
- 1 tbsp chopped ginger
- 2 tbsp mild curry powder
- 2 tbsp tomato paste
- 2 tbsp fruit chutney, plus extra to serve
- 3 bay leaves
- 2 tbsp vinegar
- 1kg beef mince
- 1/3 cup sultanas
- 1/3 cup Slivered almonds, toasted and chopped
- 1 cup water

EGG TOPPING:

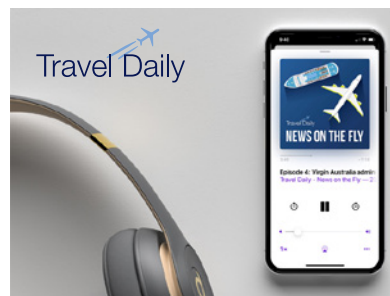
- 2 eggs
- 1 cup full cream milk
- 1/4 tsp ground turmeric

TOMATO SALSA:

- 2 tomatoes, chopped
- 1 small brown or white onion, chopped
- 2 tbsp malt vinegar
- Salt and freshly ground black pepper

METHOD

Preheat oven to 180°C. Soak breadcrumbs in milk and set aside. Meanwhile, melt butter in a large, deep ovenproof frypan over medium heat. Add onion to the pan and then cook, stirring, for 3-4 minutes until soft, seasoning with salt and pepper. Add the garlic and ginger, then cook for a further 1 minute until fragrant then add the curry powder and stir through. Add bay leaves, tomato paste, chutney and vinegar and cook for 2-3 minutes to caramelise the mixture slightly. Add the mince and cook, breaking up lumps with a wooden spoon, for 5-6 minutes until browned. Stir in the soaked bread and milk, breaking it up to combine then add the sultanas and almonds. Add 1 cup water, season, reduce the heat to medium low and cook for 10 minutes until reduced. For the topping, beat the egg, turmeric and milk in a bowl or jug and season with salt. Remove the beef mixture from the heat then press down on the mixture to create a flat surface. Carefully pour over egg mixture. Scatter over extra bay leaves and bake for 35-40 minutes or until the topping is golden. Meanwhile combine all the ingredients for the tomato salsa in a bowl and set aside. Remove bobotie from the oven and serve immediately with the salsa and extra chutney.



Travel Daily

Catch up on the news of the week

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Crown's restaurant reveal



CROWN Sydney has revealed three new restaurants for the property ahead of its launch in Dec.

The three restaurants include a'Mare by Alessandro Pavooni, which will serve Italian fine dining and Woodcut by Ross and Sunny Lusted (**pictured**), providing a dining experience which focuses on Australian produce and cooking with wood, charcoal and steam.

Yoshii's Omakase at Nobu by Ryuichi Yoshii round out the restaurants, and will be an intimate 12-seat eatery inside the entrance to Nobu, designed to create a unique dining take on the Omakase tradition, where the chef selects the dishes.

The company has also appointed Sarah Briegel as Culinary Director of Crown Towers Sydney.

Briegel was most recently Executive Chef at the Mandarin Oriental in Shanghai.

Gov invests in Parks

THE Australian Government has made a record \$233 million investment into Parks Australia.

The windfall will deliver infrastructure upgrades across the country's national parks and at the National Botanic Gardens.

Kakadu National Park welcomed the investment, which it said would go towards projects to improve facilities, such as upgrades to staff housing, ranger stations and campgrounds.

Booderee National Park will get a new visitor centre and upgrades to campground amenities, roads and carparks, walking tracks and viewing platforms.

Other parks to benefit from the funding include Christmas Island and Uluru-Kata Tjuta, with the funding to be delivered over the next three years.

The funding was also welcomed by outgoing Voyages Chief Executive Officer Grant Hunt.

Melb hotel stats

PRELIMINARY Jun data for Melbourne hotels is showing a slight uptick from the month prior, despite significant year-over-year declines, according to the latest figures from STR.

Higher weekend demand from leisure travellers has helped push performance levels slightly above that of purely quarantined returning travellers.

Jun also marked the first month occupancy and RevPAR were back above 30% and \$40 respectively.

Parks Canada web

DESTINATION Canada is hosting a Parks Canada webinar on Wed, taking agents on a "virtual cross-country tour".

Travel agents will learn about some of the lesser-known destinations and tips for visiting in the future, including 12 of Canada's World Heritage Sites.

The webinar has two sessions, at 8.30am (**HERE**) and 10.30am (**HERE**), and is part of a weekly Canada Specialist Program webinar series.



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