

Tuesday 31st March 2020

Shout out to ... SUPPLIERS, have you had an agent go above and beyond? Agents, maybe one of your clients has recognised

your hard work? Or have you had a supplier pull out the stops for you? In these tough times we want to give recognition to those who are working so hard through it all. Send us your shout outs to info@traveldaily.com.au



Cook Islands Tourism wanted to shout out to all travel agents across Australia by appreciating particularly the efforts behind the scenes by one agent, Luke Jones from Flight Centre World Square in Sydney (**pictured**):

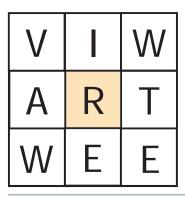
"Luke has become a self-selected extension of the Cook Islands team, supporting travellers needs above and beyond with not only his customers, but also promotional bookings of prize winners, who cannot travel due to COVID-19. This is not commissionable work for Luke, he just wants to help travellers who he knows will return to

book again, whilst sending out a message on behalf of all travel agents to respect the dedication and commitment of travel agents to keep the industry alive.

"Not only is Luke dealing with rescheduling promotional travellers to the Cook Islands, he has clients calling him from Vietnam, Turkey, Afghanistan and Santiago Chile all seeking to return home, with many other existing clients looking to reschedule and obtain credits on domestic and overseas holidays. Luke works till late hours and even takes calls on his personal mobile, citing it's just what all travel agents do!"

## Unscramble

**HOW** many words can you make out of these nine letters? Every word needs to include an 'R', have four letters or more and not be a proper noun or a plural. You can only use each letter once. There's also one word that uses all nine letters.



Good – 20 words Very good – 30 words Excellent – 39 words

NOTE: We've used Chambers Dictionary to decide what words are acceptable.

## Whose flag is this?



**THERE** are over 190 countries in the world, all with their own individual and unique flag (albeit some do have strong similarities). What country would proudly be waving this flag at the Olympics (if it hadn't been postponed)? Check tomorrow for the answer.

## Pub quiz

- 1. What country shares Lake Titicaca with Bolivia?
- 2. What is the tallest mountain in Australia?
- 3. According to Planetware.com, what is the second highest rated tourist attraction in China?
- 4. How many times was One&Only mentioned in yesterday's issue (*TD* 30 Mar)?
- 5. What is the largest island by area in the Mediterranean?
- 6. In what month last year did a ban on climbing Uluru take effect?
- 7. Which of the Seven Wonders of the World was situated around 80km south of where modern-day Baghdad is?
- 8. Which island on the Pearl River delta has a name meaning "fragrant harbour"?
- 9. Which iconic cocktail was created at the Raffles Hotel in Singapore in 1915?
- 10. What is the name of Finland's most northerly province?
- 11. Can you guess what word this collection of pictures is spelling out?





## ANSWERS 31 MAR

Pub quiz: 1 Edinburgh, 2 The Great Barrier Reef, 3 Alaska, 4 The Little Mermaid, 5 BridgeClimb, 6 Greece, 7 The Grand Canal, 8 None, 9 Mexico, 10 KLM, 11 Aeroplane (air + row + plain)

Where in the world: Barcelona

